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Table 1

SEG weight

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
AB	1039 26%	161 26%	131 27%	69 24%	220 26%	89 24%	20 23%	220 -15%	865 26%	16 21%	36 24%	96 +33% a	156 28%
C1	1079 27%	141 -23% bcdef	82 -17%	48 -17%	138 -16%	56 -15%	8 -9%	138 -9%	910 27%	21 27%	49 33%	79 27%	157 28%
C2	879 22%	170 +27% bcdef	78 -16%	44 -15%	136 -16%	58 -16%	14 16%	136 -9%	754 22%	24 32% d	31 21%	58 20%	121 21%
DE	999 25%	155 25%	187 +39% a	127 +44% a	358 +42% a	170 +46% ab	43 +51% ab	984 +67%	862 25%	15 20%	34 23%	61 21%	129 23%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 1 (continuation)

SEG weight

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
AB	1039 26%	157 -20%	47 27%	53 26%	51 -20%	882 +27%	188 27%	14 20%	10 -18%	9 22%	117 +32%	70 22%	186 +63%	0 -0%
		a	a			ad	c				bd	d	abd	
C1	1079 27%	171 -22%	39 23%	39 -19%	43 -17%	908 +28%	109 -16%	14 20%	8 -14%	7 -18%	50 -13%	59 -19%	108 +37%	0 -0%
		d				acd					d	d	abd	
C2	879 22%	162 21%	29 16%	42 21%	37 -15%	717 22%	104 -15%	21 +30%	7 -13%	4 -11%	73 20%	31 -10%	0 -0%	104 +26%
		d				d		acd			bc	c		abc
DE	999 25%	286 +37%	59 +34%	71 +35%	119 +47%	713 -22%	289 +42%	20 29%	30 +55%	19 +49%	129 +35%	160 +50%	0 -0%	288 +74%
		e	e	e	abce		b		ab	b	c	ac		abc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

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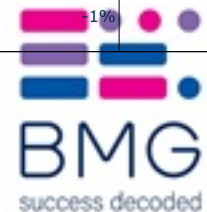
Table 2

Region/Nation

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
England	3318 83%	517 82%	387 81%	234 81%	689 81%	302 81%	68 81%	1212 82%	2745 -81%	73 +97% a	142 +95% a	279 +95% a	535 +95% a
Scotland	360 9%	61 10%	39 8%	21 7%	70 8%	31 8%	10 11%	116 -8%	342 +10% bcde	0 -0%	4 -3%	8 -3%	14 -3%
Wales	200 5%	32 5%	33 +7%	18 6%	54 +6%	21 6%	3 4%	86 6%	191 +6% de	1 1%	3 2%	4 -1%	9 -2%
Northern Ireland	120 3%	17 3%	20 4%	16 +5% a	39 +5% a	19 +5% a	4 4%	64 +4%	114 +3% de	1 2%	1 *%	3 -1%	5 -1%
London	480 12%	61 -10% de	36 -8%	20 -7%	59 -7%	24 -6%	3 -4%	119 -8%	232 -7%	25 +33% a	73 +49% ab	115 +39% a	236 +42% a
South East	560 14%	97 15% f	88 +18% ef	43 15%	138 +16% f	50 13%	7 8%	205 14%	483 14% c	14 19% c	8 -5%	46 16% c	72 13% c
South West	360 9%	50 8%	39 8%	32 11%	75 9%	36 10%	4 5%	130 9%	325 +10% de	6 8%	13 9%	12 -4%	33 -6%
East Midlands	280 7%	50 8%	42 9%	20 7%	76 +9%	34 9%	14 +16% abcde	124 +8%	230 7%	4 5%	12 8%	23 8%	39 7%
West Midlands	360 9%	55 9% bd	24 -5%	20 7%	50 -6%	26 7%	6 7%	128 9%	294 9%	5 7%	14 9%	43 +15% a	63 11%
East of England	360 9%	63 10%	52 11%	29 10%	97 +11%	45 +12%	16 +19% abcd	154 +10%	320 +9% e	4 6%	11 7%	17 6%	37 -7%
Yorkshire and The Humber	320 8%	46 7%	38 8%	17 6%	57 7%	19 -5%	2 -2%	109 7%	308 +9% bcde	1 1%	2 -1%	7 -2%	12 -2%
North East	160 4%	27 4%	13 3%	10 4%	27 3%	14 4%	4 4%	52 4%	155 +5% cde	0 0%	1 -*%	2 -1%	3 -1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 2 (continuation)

Region/Nation

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
North West	440 11%	69 11%	54 11%	42 +15%	109 13%	55 +15%	12 15%	191 +13%	398 +12% de	13 17% cde	10 6%	13 -5%	39 -7%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

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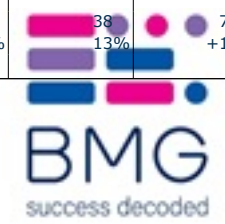
Table 2 (continuation)

Region/Nation

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
England	3318 83%	610 -79%	134 -77%	154 -75%	200 80%	2707 +84%	689 +100%	0 -0%	0 -0%	0 -0%	369 +100%	320 +100%	294 +100%	392 +100%
Scotland	360 9%	81 10%	19 11%	23 11%	20 8%	279 9%	0 -0%	70 +100%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
Wales	200 5%	51 +7%	14 8%	15 8%	16 7%	149 -5%	0 -0%	0 -0%	54 +100%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
Northern Ireland	120 3%	34 +4%	7 4%	12 +6%	14 +6%	86 -3%	0 -0%	0 0%	0 -0%	39 +100%	0 -0%	0 -0%	0 -0%	0 -0%
London	480 12%	60 -8%	11 -7%	12 -6%	24 9%	420 +13%	59 -9%	0 -0%	0 -0%	0 -0%	24 -7%	35 11%	27 9%	32 -8%
South East	560 14%	74 -10%	16 9%	19 -10%	26 10%	485 +15%	138 +20%	0 -0%	0 -0%	0 -0%	60 16%	78 +24%	82 +28%	55 14%
South West	360 9%	66 9%	14 8%	19 9%	12 -5%	294 9%	75 11%	0 -0%	0 -0%	0 -0%	53 +14%	23 7%	38 +13%	37 9%
East Midlands	280 7%	81 +10%	28 +16%	30 +14%	15 6%	199 -6%	76 +11%	0 -0%	0 -0%	0 -0%	48 +13%	28 9%	12 4%	64 +16%
West Midlands	360 9%	47 -6%	13 8%	11 -5%	16 6%	313 +10%	50 7%	0 -0%	0 -0%	0 -0%	26 7%	24 8%	5 -2%	46 12%
East of England	360 9%	86 +11%	28 +16%	24 12%	35 +14%	274 -8%	97 +14%	0 -0%	0 -0%	0 -0%	54 +15%	43 +13%	53 +18%	43 11%
Yorkshire and The Humber	320 8%	61 8%	11 6%	11 5%	13 5%	258 8%	57 8%	0 -0%	0 -0%	0 -0%	25 7%	33 10%	24 8%	33 8%
North East	160 4%	43 +6%	1 -1%	9 5%	17 +7%	117 -4%	27 4%	0 -0%	0 -0%	0 -0%	18 5%	9 3%	15 5%	12 3%
North West	440 11%	92 12%	11 -7%	19 9%	42 +17%	348 11%	109 +16%	0 -0%	0 -0%	0 -0%	62 +17%	47 +15%	38 13%	70 +18%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 3

Urban/Rural Designation

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3908	703	563	342	1000	437	95	1766	3409	60	124	244	467
Effective Weighted Sample	2758	501	379	228	670	291	63	1199	2358	46	100	198	374
Weighted Bases	<b>3933</b>	<b>621</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1465</b>	<b>3350</b>	<b>74</b>	<b>145</b>	<b>284</b>	<b>546</b>
Large City	534 14%	66 -11% d	39 -8%	23 -8%	66 -8%	27 -7%	4 -5%	142 -10%	263 -8%	25 +34% a	80 +55% ab	132 +46% a	260 +48% ab
Smaller city or large town	672 17%	93 15%	57 -12%	38 13%	104 -12%	48 -13%	9 11%	232 16%	517 -15%	17 23% a	34 23% a	88 +31% a	149 +27% a
Medium town	1177 30%	180 29%	148 31%	92 32%	264 31%	116 31%	24 28%	474 +32%	1083 +32% cde	25 34% cde	20 -14%	38 -13%	86 -16%
Accessible Small town (within 10 miles or so of a large settlement)	735 19%	107 17%	96 20%	69 +24% a	186 +22% a	90 +24% a	21 25%	294 20%	706 +21% bcde	4 -5%	6 -4%	9 -3%	19 -3%
Remote Small town (more than 10 miles or so of a large settlement)	103 3%	16 3%	16 3%	9 3%	33 +4%	17 +5%	8 +10% abcde	51 +4%	100 +3% de	* 1%	* **	0 -0%	2 -0%
Accessible Rural area (within 10 miles or so of a large settlement)	597 15%	132 +21%	104 +22%	48 16%	167 +20%	63 17%	16 18%	230 16%	567 +17% bcde	3 -3%	5 -3%	18 -6%	28 -5%
Remote Rural area (more than 10 miles or so of a large settlement)	115 3%	26 +4%	19 4%	10 4%	31 4%	12 3%	2 2%	43 3%	113 +3% cde	0 0%	0 -0%	0 -0%	2 -0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 3 (continuation)

Urban/Rural Designation

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3908	839	185	239	294	3069	580	102	141	177	305	275	225	351
Effective Weighted Sample	2758	549	122	151	190	2209	477	85	136	172	251	227	193	282
Weighted Bases	<b>3933</b>	<b>763</b>	<b>169</b>	<b>203</b>	<b>246</b>	<b>3170</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Large City	534 14%	71 -9%	13 -8%	14 -7%	28 11%	463 +15% abc	62 -9% cd	4 -6% cd	0 -0%	0 -0%	26 -7%	36 11%	27 -9%	35 -9%
Smaller city or large town	672 17%	114 15%	27 16%	29 14%	32 13%	558 18%	86 -13%	5 -8%	7 13%	6 15%	49 13%	37 -12%	36 -12%	50 -13%
Medium town	1177 30%	239 31% b	30 -18%	62 30% b	77 31% b	938 30% b	233 +34% bc	9 -14%	10 -19%	11 28% b	135 +37%	98 31%	89 30%	142 +36%
Accessible Small town (within 10 miles or so of a large settlement)	735 19%	155 20%	31 19%	42 21%	40 16%	580 18%	143 21%	20 +29% d	17 +32% ad	6 14%	73 20%	70 22%	61 21%	82 21%
Remote Small town (more than 10 miles or so of a large settlement)	103 3%	18 2%	9 +6% ade	8 4%	5 2%	85 3%	16 2%	13 +19% acd	2 4%	2 4%	11 3%	5 2%	10 3%	7 2%
Accessible Rural area (within 10 miles or so of a large settlement)	597 15%	138 +18% e	51 +30% ace	40 20% e	55 +23% e	459 -14%	141 +20%	8 12%	8 16%	10 +25% b	74 +20%	66 +21%	68 +23%	72 18%
Remote Rural area (more than 10 miles or so of a large settlement)	115 3%	27 4%	7 4%	9 4%	9 3%	88 3%	8 -1%	9 +12% a	9 +16% a	6 +14% a	0 -0%	8 2% a	4 1% a	4 -1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 4

Cable Area

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Cabled	1959 49%	299 48%	204 -43%	127 44%	360 -42%	156 -42%	28 -34%	671 -45%	1560 -46%	48 +64%	97 +65%	201 +68%	374 +67%
		def							a	a	a	a	a
Non - Cabled	2038 51%	328 52%	274 +57%	161 56%	492 +58%	218 +58%	56 +66%	807 +55%	1832 +54%	27 -36%	52 -35%	92 -32%	188 -33%
					a	a	a		bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 4 (continuation)

Cable Area

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Cabled	1959 49%	326 -42%	67 -38%	76 -37%	107 -43%	1632 +51% abcd	296 -43%	25 -35%	15 -28%	24 +62% abc	163 44%	133 -42%	121 -41%	172 -44%
Non - Cabled	2038 51%	450 +58% e	107 +62% e	128 +63% e	142 +57% e	1588 -49%	393 +57% d	45 +65% d	39 +72% ad	15 -38%	206 56%	187 +58%	173 +59%	220 +56%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 5

**Method**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Face to Face (CAPI)	3207 80%	491 78%	369 -77%	235 81%	679 80%	310 83%	76 +89%	1214 +82%	2707 80%	60 80%	135 +91%	243 83%	477 +85%
Push to Web	790 20%	136 22%	110 +23%	54 19%	173 20%	63 17%	9 -11%	263 -18%	685 20%	15 20%	14 -9%	50 17%	85 -15%
		ef	ef		f				ce	c		c	

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 5 (continuation)

**Method**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Face to Face (CAPI)	3207 80%	552 -71%	123 -71%	137 -67%	207 83%	2655 +82%	547 79%	55 79%	44 82%	33 85%	286 77%	261 82%	208 -71%	338 +86%
					abc	abc					c		ac	
Push to Web	790 20%	224 +29%	51 +29%	67 +33%	42 17%	566 -18%	142 21%	14 21%	10 18%	6 15%	84 23%	59 18%	86 +29%	53 -14%
		de	de	de						d		bd		

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 6

QZ1. How do you describe your gender?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Man	1953 49%	333 +53%	258 +54%	161 +56%	450 +53%	191 51%	31 -36%	699 47%	1637 48%	36 48%	76 51%	160 54%	292 52%
Woman	2036 51%	293 -47%	220 -46%	127 -44%	402 -47%	182 49%	54 +64%	778 53%	1751 52%	39 52%	71 48%	133 46%	268 48%
Non-Binary	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 *%	0 0%	0 0%	0 0%	0 0%
Prefer to use my own term - please specify	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 *%	1 *%	0 0%	0 0%	0 0%	0 0%
Prefer not to say	6 *%	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	* *%	2 -*%	* *%	2 +1%	0 0%	2 *%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 6 (continuation)

QZ1. How do you describe your gender?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Man	1953 49%	365 47%	99 +57%	118 +58%	95 -38%	1588 49%	369 +54%	36 51%	28 51%	17 44%	369 +100%	0 -0%	165 +56%	202 52%
		d	ade	ade	d	d	d				bcd		b	b
Woman	2036 51%	409 53%	75 -43%	86 -42%	155 +62%	1626 50%	320 -46%	34 49%	26 49%	22 56%	0 -0%	320 +100%	129 -44%	190 48%
		bc			abce	bc				a		acd	a	a
Non-Binary	2 *%	* *%	* *%	* *%	0 0%	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Prefer to use my own term - please specify	1 *%	1 *%	0 0%	0 0%	0 0%	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Prefer not to say	6 *%	1 *%	0 0%	0 0%	0 0%	5 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

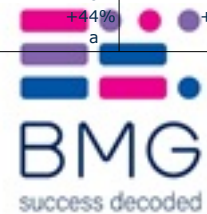
Table 7

Q22.What is your age?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
16 - 17 years	73 2%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	6 -*%	54 -2%	1 1%	9 +6%	7 2%	17 +3%
18 - 24 years	407 10%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	77 -5%	319 -9%	18 +24%	24 +16%	40 14%	89 +16%
25 - 34 years	678 17%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	146 -10%	546 -16%	20 +27%	20 13%	72 +25%	125 +22%
35 - 44 years	751 19%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	137 -9%	574 -17%	21 28%	36 24%	95 +32%	160 +28%
45 - 54 years	606 15%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	110 -7%	515 15%	10 13%	32 +22%	33 11%	86 15%
55 - 64 years	627 16%	627 +100%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	149 -10%	572 +17%	5 7%	20 14%	24 -8%	52 -9%
65 - 74 years	479 12%	0 -0%	479 +100%	0 -0%	479 +56%	0 -0%	0 -0%	479 +32%	448 +13%	* -*%	5 -3%	20 -7%	27 -5%
75 - 84 years	288 7%	0 -0%	0 -0%	288 +100%	288 +34%	288 +77%	0 -0%	288 +20%	281 +8%	0 -0%	4 -3%	2 -1%	7 -1%
85 years or over	85 2%	0 -0%	0 -0%	0 -0%	85 +10%	85 +23%	85 +100%	85 +6%	82 +2%	0 0%	0 0%	1 -*%	1 -*%
Summary: 16 - 24	480 12%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	83 -6%	372 -11%	19 +25%	33 +22%	47 +16%	105 +19%
Summary: 25 - 34	678 17%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	146 -10%	546 -16%	20 +27%	20 13%	72 +25%	125 +22%
Summary: 35 - 54	1357 34%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	246 -17%	1089 -32%	31 41%	68 +46%	128 +44%	246 +44%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 7 (continuation)

Q22.What is your age?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Summary: 55 - 64	627 16%	627 +100% bcdef	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	149 -10%	572 +17% bde	5 7%	20 14%	24 -8%	52 -9%
Summary: 65+	852 21%	0 -0%	479 +100% a	288 +100% a	852 +100% a	373 +100% a	85 +100% a	852 +58%	811 +24% bcde	* -*%	9 -6%	23 -8% b	35 -6%
Summary: 75+	373 9%	0 -0%	0 -0%	288 +100% abd	373 +44% ab	373 +100% abd	85 +100% abd	373 +25%	363 +11% bcde	0 -0%	4 -3%	3 -1%	8 -1%
Prefer not to say	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 *%	2 *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 7 (continuation)

Q22.What is your age?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
16 - 17 years	73 2%	9 1%	1 1%	1 1%	0 -0%	65 2% d	0 -0%	0 0%	0 0%	0 0%	0 -0%	0 -0%	0 -0%	0 -0%
18 - 24 years	407 10%	57 -7% cd	9 -5% cd	3 -2%	5 -2%	350 +11% abcd	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
25 - 34 years	678 17%	80 -10% bcd	9 -5%	8 -4%	7 -3%	598 +19% abcd	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
35 - 44 years	751 19%	96 -12% c	15 -8%	16 -8%	23 -9%	656 +20% abcd	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
45 - 54 years	606 15%	96 -12% c	27 16% c	15 -7%	33 13% c	510 +16% ac	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
55 - 64 years	627 16%	136 18%	22 12%	29 14%	49 +20% be	491 15%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
65 - 74 years	479 12%	140 +18% e	33 +19% e	47 +23% e	56 +22% e	339 -11%	387 +56%	39 +56%	33 +61%	20 +51%	209 +57%	178 +56%	178 +61%	208 +53%
75 - 84 years	288 7%	106 +14% e	37 +21% ae	49 +24% ae	52 +21% ae	182 -6%	234 +34%	21 +31%	18 +33%	16 +40%	136 +37%	98 +31%	94 +32%	138 +35%
85 years or over	85 2%	58 +7% e	20 +12% ae	35 +17% ade	25 +10% e	27 -1%	68 +10%	10 +14%	3 +6%	4 +9%	25 +7%	44 +14% ac	22 +8%	46 +12% a
Summary: 16 - 24	480 12%	66 -8% cd	11 -6% cd	5 -2%	5 -2%	415 +13% abcd	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
Summary: 25 - 34	678 17%	80 -10% bcd	9 -5%	8 -4%	7 -3%	598 +19% abcd	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
Summary: 35 - 54	1357 34%	192 -25% c	42 -24% c	31 -15%	55 -22% c	1166 +36% abcd	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
Summary: 55 - 64	627 16%	136 18%	22 12%	29 14%	49 +20% be	491 15%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 7 (continuation)

Q22.What is your age?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Summary: 65+	852 21%	303 +39%	90 +52%	132 +64%	133 +53%	549 -17%	689 +100%	70 +100%	54 +100%	39 +100%	369 +100%	320 +100%	294 +100%	392 +100%
		e	ae	abde	ae									
Summary: 75+	373 9%	164 +21%	58 +33%	84 +41%	77 +31%	210 -7%	302 +44%	31 +44%	21 +39%	19 +49%	160 +43%	142 +44%	116 +39%	184 +47%
		e	ae	ade	ae									
Prefer not to say	3 *%	0 0%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 8

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Very senior management; doctor, lawyer, company director (50+ people), judge, surgeon, school headmaster etc.	208 5%	42 7%	35 +7%	16 5%	55 +6%	21 6%	5 6%	55 -4%	169 5%	0 0%	7 5%	24 +8% ab	33 6%
Senior or middle management in large organisation; school teacher, office manager, junior doctor, bank manager, police inspector, accountant etc.	817 20%	116 18%	95 20%	51 18%	161 19%	66 18%	15 18%	161 -11%	685 20%	16 21%	27 18%	70 24%	120 21%
Junior management or professional; or administrative supervisor, clerical, policeman, nurse, secretary, clerk, self-employed (5+ people), etc.	883 22%	132 21% bdef	79 -16%	47 -16%	134 -16%	55 -15%	8 -9%	134 -9%	760 22%	18 24%	34 23%	58 20%	118 21%
Skilled manual worker - e.g. mechanic, paramedic, cook, fitter, plumber, electrician, lorry driver, train driver, hairdresser, beautician, etc.	864 22%	166 +26% bcdef	78 -16%	44 -15%	136 -16%	58 -16%	14 16%	136 -9%	744 22%	24 32% cde	26 17%	58 20%	115 20%
Semi-skilled or unskilled manual worker - e.g. baggage handler, restaurant server, factory worker, receptionist, labourer, gardener etc.	301 8%	53 8% bde	22 -5%	15 5%	41 -5%	19 -5%	3 4%	301 +20%	247 7%	4 6%	17 12%	24 8%	54 10%
Columns Tested: a,b,c,d,e,f - a,b,c,d,e	Column tested against total: +	Indicates significantly higher than the total, - indicates significantly lower											

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 8 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Housewife/househusband	131 3%	20 3%	7 -1%	4 -1%	12 -1%	5 -1%	1 2%	131 +9%	107 3%	1 1%	3 2%	15 5%	22 4%
Unemployed	206 5%	37 6%	0 -0%	2 -1%	3 -*%	3 -1%	2 2%	206 +14%	175 5%	7 9%	8 5%	10 3%	28 5%
Student	176 4%	1 -*%	2 -*%	1 -*%	3 -*%	1 -*%	0 -0%	3 -*%	132 -4%	3 4%	14 +10%	21 +7%	39 +7%
Retired and on state pension ONLY	344 9%	40 -6%	158 +33%	106 +37%	300 +35%	143 +38%	37 +43%	344 +23%	321 +9%	2 3%	5 -4%	11 -4%	20 -4%
SEG: A	208 5%	42 7%	35 +7%	16 5%	55 +6%	21 6%	5 6%	55 -4%	169 5%	0 0%	7 5%	24 +8%	33 6%
SEG: B	817 20%	116 18%	95 20%	51 18%	161 19%	66 18%	15 18%	161 -11%	685 20%	16 21%	27 18%	70 24%	120 21%
SEG: C1	1059 26%	133 -21%	81 -17%	48 -17%	137 -16%	56 -15%	8 -9%	137 -9%	893 26%	21 27%	49 33%	79 27%	157 28%
SEG: C2	864 22%	166 +26%	78 -16%	44 -15%	136 -16%	58 -16%	14 16%	136 -9%	744 22%	24 32%	26 17%	58 20%	115 20%
SEG: D	301 8%	53 8%	22 -5%	15 5%	41 -5%	19 -5%	3 4%	301 +20%	247 7%	4 6%	17 12%	24 8%	54 10%
SEG: E	681 17%	96 15%	165 +34%	111 +39%	316 +37%	151 +41%	40 +47%	681 +46%	602 +18%	10 13%	16 11%	36 -12%	71 -13%
SEG: AB	1024 26%	157 25%	130 27%	67 23%	217 25%	86 23%	20 23%	217 -15%	854 25%	16 21%	35 23%	95 +32%	153 27%
SEG: C1C2	1922 48%	299 48%	159 -33%	93 -32%	273 -32%	114 -31%	22 -25%	273 -18%	1637 48%	44 59%	74 50%	136 46%	272 48%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 8 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
SEG: DE	983 25%	149 24%	187 +39% a	127 +44% a	357 +42% a	170 +45% ab	43 +50% ab	983 +67%	850 25%	14 19%	34 23%	60 20%	125 22%
SEG: ABC1	2083 52%	291 -46% cdef	211 -44% f	115 -40%	353 -41%	143 -38%	28 -33%	353 -24%	1747 51%	37 49%	83 56%	174 +59% a	310 55%
SEG: C2DE	1846 46%	315 +50%	266 +55%	171 +59% a	493 +58% a	228 +61% a	57 +67% ab	1119 +76%	1594 +47% d	38 50%	59 40%	117 -40%	239 43%
Prefer not to say	67 2%	21 +3% bcde	2 -*%	1 *%	4 -*%	2 -*%	1 1%	4 -*%	50 -1%	1 1%	7 +4% ad	2 1%	13 2%
Not answered	1 *%	0 0%	0 0%	1 +*%	1 *%	1 +*%	0 0%	1 *%	1 *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 8 (continuation)

Q23. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Very senior management; doctor, lawyer, company director (50+ people), judge, surgeon, school headmaster etc.	208 5%	39 5%	6 3%	17 +8% bde	9 4%	169 5%	46 7%	5 7%	3 5%	2 4%	32 +9% bd	14 4% d	46 +16% abd	0 -0%
Senior or middle management in large organisation; school teacher, office manager, junior doctor, bank manager, police inspector, accountant etc.	817 20%	118 -15%	41 24% ad	35 17%	41 16%	699 +22% ad	139 20% c	9 13%	7 -12%	6 16%	84 23% d	55 17% d	139 +47% abd	0 -0%
Junior management or professional; or administrative supervisor, clerical, policeman, nurse, secretary, clerk, self-employed (5+ people), etc.	883 22%	135 -17%	32 19%	33 -16%	41 -17%	747 +23% acd	105 -15%	14 20%	8 -14%	7 17%	48 -13% d	58 18% d	105 +36% abd	0 -0%
Skilled manual worker - e.g. mechanic, paramedic, cook, fitter, plumber, electrician, lorry driver, train driver, hairdresser, beautician, etc.	864 22%	162 21% d	29 16%	42 21%	37 -15%	702 22% d	104 -15%	21 +30% acd	7 -13%	4 -11%	73 20% bc	31 -10% c	0 -0%	104 +26% abc
Semi-skilled or unskilled manual worker - e.g. baggage handler, restaurant server, factory worker, receptionist, labourer, gardener etc.	301 8%	52 7%	7 4%	12 6%	17 7%	249 8%	31 -4%	6 8%	2 -3%	3 7%	12 -3% c	19 6% c	0 -0%	31 8% ac
Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower														

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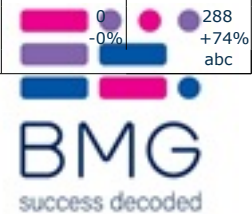
Table 8 (continuation)

Q23. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Housewife/househusband	131 3%	27 3%	7 4%	4 2%	12 5%	104 3%	1 -*	2 3%	1 1%	8 +20%	0 -0%	1 -*	0 -0%	1 -*
Unemployed	206 5%	97 +13%	13 8%	13 6%	35 +14%	109 -3%	3 -*	0 -0%	0 -0%	0 -0%	0 -0%	3 -1%	0 -0%	3 -1%
Student	176 4%	31 4%	5 3%	4 2%	2 -1%	145 5%	3 -*	0 -0%	0 -0%	0 -0%	1 -*	2 -1%	3 -1%	0 -0%
Retired and on state pension ONLY	344 9%	108 +14%	31 +18%	42 +20%	55 +22%	236 -7%	253 +37%	13 +18%	27 +49%	8 +21%	117 +32%	135 +42%	0 -0%	253 +64%
SEG: A	208 5%	39 5%	6 3%	17 +8%	9 4%	169 5%	46 7%	5 7%	3 5%	2 4%	32 +9%	14 4%	46 +16%	0 -0%
SEG: B	817 20%	118 -15%	41 24%	35 17%	41 16%	699 +22%	139 20%	9 13%	7 -12%	6 16%	84 23%	55 17%	139 +47%	0 -0%
SEG: C1	1059 26%	166 -21%	37 21%	37 -18%	43 -17%	892 +28%	108 -16%	14 20%	8 -14%	7 -17%	49 -13%	59 -19%	108 +37%	0 -0%
SEG: C2	864 22%	162 21%	29 16%	42 21%	37 -15%	702 22%	104 -15%	21 +30%	7 -13%	4 -11%	73 20%	31 -10%	0 -0%	104 +26%
SEG: D	301 8%	52 7%	7 4%	12 6%	17 7%	249 8%	31 -4%	6 8%	2 -3%	3 7%	12 -3%	19 6%	0 -0%	31 8%
SEG: E	681 17%	232 +30%	51 +29%	58 +29%	102 +41%	450 -14%	257 +37%	15 21%	28 +51%	16 +41%	117 +32%	140 +44%	0 -0%	257 +66%
SEG: AB	1024 26%	156 -20%	47 27%	52 25%	50 -20%	868 +27%	186 27%	14 20%	9 -17%	8 20%	116 +32%	69 22%	186 +63%	0 -0%
SEG: C1C2	1922 48%	328 -42%	66 -38%	79 -39%	81 -32%	1594 +50%	212 -31%	35 51%	15 -27%	11 -29%	122 -33%	90 -28%	108 -37%	104 -26%
SEG: DE	983 25%	284 +37%	58 +33%	70 +34%	119 +47%	699 -22%	288 +42%	20 29%	29 +54%	19 +49%	129 +35%	159 +50%	0 -0%	288 +74%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 8 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
SEG: ABC1	2083 52%	323 -42%	84 49%	88 -43%	93 -37%	1760 +55%	294 -43%	28 -40%	17 -31%	15 -38%	165 -45%	129 -40%	294 +100%	0 -0%
			d			acd	c				d	d	abd	
SEG: C2DE	1846 46%	446 +57%	86 49%	112 +55%	156 +62%	1400 -43%	392 +57%	42 +60%	36 +67%	23 +60%	202 +55%	190 +59%	0 -0%	392 +100%
		be		e	be			a			c	c	abc	
Prefer not to say	67 2%	8 1%	3 2%	4 2%	1 *%	59 2%	2 -*	0 0%	1 2%	1 3%	1 -*	1 *%	0 -0%	0 -0%
							a			a				
Not answered	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	1 +*%	0 0%	0 0%	0 0%	1 +*%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 9

QZ4(V1). What is the total number of people in the household - including yourself and any children?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
1	789 20%	126 20%	169 +35%	121 +42%	347 +41%	178 +48%	58 +68%	479 +32%	713 +21%	13 17%	24 16%	17 -6%	68 -12%
			a	ab	ab	abd	abcde		de	d	d		d
2	1476 37%	324 +52%	256 +53%	157 +55%	440 +52%	184 +49%	27 31%	632 +43%	1363 +40%	21 27%	28 -19%	52 -18%	106 -19%
		f	f	f	f	f			bcde				
3	704 18%	100 16%	38 -8%	9 -3%	47 -6%	9 -2%	* -1%	175 -12%	576 -17%	17 22%	40 +27%	56 19%	119 +21%
		bcdef	cef		ef						a		a
4	660 17%	53 -8%	7 -1%	1 -*%	8 -1%	1 -*%	0 -0%	104 -7%	500 -15%	21 +28%	30 20%	83 +28%	148 +26%
		bcdef	e							a		a	a
5+	368 9%	24 -4%	9 -2%	1 -*%	10 -1%	1 -*%	0 -0%	88 -6%	241 -7%	4 5%	27 +18%	85 +29%	122 +22%
		cde	ce								ab	abce	ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 9 (continuation)

QZ4(V1). What is the total number of people in the household - including yourself and any children?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
1	789 20%	260 +34%	62 +35%	82 +40%	107 +43%	529 -16%	274 +40%	31 +45%	23 +42%	18 +47%	114 +31%	160 +50%	106 +36%	167 +42%
		e	e	e	ae							ac		a
2	1476 37%	287 37%	76 44%	78 38%	92 37%	1189 37%	358 +52%	36 +52%	27 +50%	20 +50%	223 +60%	135 42%	167 +57%	189 +48%
											bd		bd	
3	704 18%	96 -12%	12 -7%	22 -11%	21 -8%	607 +19%	40 -6%	2 -3%	4 -8%	1 -2%	22 -6%	18 -6%	14 -5%	25 -6%
		b				abcd	d		d					
4	660 17%	71 -9%	8 -5%	14 -7%	16 -6%	589 +18%	7 -1%	0 -0%	0 -0%	* -1%	5 -1%	3 -1%	1 -1%	7 -2%
		b				abcd								
5+	368 9%	61 8%	16 9%	9 -4%	14 -6%	306 10%	10 -1%	0 -0%	0 -0%	* -1%	6 -2%	4 -1%	6 -2%	4 -1%
		c	c			cd								

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 10

QZ4(V2). What is the total number of people in the household? - including yourself and any children?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Small (1-2 people)	2266 57%	450 +72%	425 +89%	278 +96%	787 +92%	362 +97%	84 +99%	1110 +75%	2075 +61%	34 45%	52 -35%	70 -24%	174 -31%
			a	abd	ab	abd	abd		bcde	de	d		d
Medium (3-4 people)	1364 34%	153 -24%	45 -9%	10 -3%	55 -6%	10 -3%	* -1%	280 -19%	1076 -32%	38 +50%	70 +47%	139 +47%	267 +47%
		bcdef	cdef		cef				a	a	a	a	a
Large (5+ people)	368 9%	24 -4%	9 -2%	1 -*%	10 -1%	1 -*%	0 -0%	88 -6%	241 -7%	4 5%	27 +18%	85 +29%	122 +22%
		cde	ce								ab	abce	ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 10 (continuation)

QZ4(V2). What is the total number of people in the household? - including yourself and any children?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Small (1-2 people)	2266 57%	548 +71%	137 +79%	160 +78%	199 +80%	1718 -53%	632 +92%	67 +97%	50 +92%	38 +97%	336 +91%	295 +92%	274 +93%	356 +91%
	e	ae	ae	ae	ae	a								
Medium (3-4 people)	1364 34%	167 -22%	20 -12%	36 -17%	37 -15%	1197 +37%	47 -7%	2 -3%	4 -8%	1 -3%	27 -7%	20 -6%	15 -5%	32 -8%
	bd				abcd	d			d					
Large (5+ people)	368 9%	61 8%	16 9%	9 -4%	14 -6%	306 10%	10 -1%	0 -0%	0 -0%	* -1%	6 -2%	4 -1%	6 -2%	4 -1%
	c	c	c		cd									

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QZ6. And what is the total number of children in the household (Under 18)?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
None	2683 67%	558 +89%	464 +97%	284 +99%	832 +98%	369 +99%	85 +100%	1196 +81%	2391 +70%	45 59%	74 -50%	127 -43%	272 -48%
		a	a	a	a	ab	a		cde	d			
1	540 14%	39 -6%	6 -1%	3 -1%	9 -1%	3 -1%	0 -0%	114 -8%	425 -13%	14 18%	33 +22%	59 +20%	110 +19%
		bcdef	a	a	a	ab	a		cde	d	a	a	a
2	488 12%	17 -3%	5 -1%	* -*%	6 -1%	* -*%	0 -0%	83 -6%	378 -11%	11 15%	24 16%	55 +19%	102 +18%
		cde	e									a	a
3	157 4%	4 -1%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	39 -3%	109 -3%	4 5%	10 7%	27 +9%	45 +8%
		d	a	a	a	a	a				a	a	a
4	40 1%	1 -*%	0 -0%	0 0%	0 -0%	0 -0%	0 0%	19 1%	27 -1%	1 1%	3 2%	7 +2%	12 +2%
												a	a
5+	12 *%	0 0%	0 0%	0 0%	0 -0%	0 0%	0 0%	2 *%	11 *%	0 0%	0 0%	1 *%	1 *%
Prefer not to say	77 2%	8 1%	4 -1%	1 -*%	4 -1%	1 -*%	0 0%	24 2%	51 -1%	1 1%	4 3%	16 +6%	22 +4%
												a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 11 (continuation)

**QZ6. And what is the total number of children in the household (Under 18)?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
None	2683 67%	608 +78%	143 +82%	177 +87%	216 +86%	2074 -64%	673 +98%	67 +97%	54 +99%	39 +99%	365 +99%	308 +96%	292 +99%	379 +97%
		e	e	ae	ae						b		bd	
1	540 14%	63 -8%	12 -7%	8 -4%	15 -6%	477 +15%	7 -1%	2 -3%	* -1%	* -*%	2 -1%	4 -1%	0 -0%	7 -2%
		c				abcd								c
2	488 12%	62 -8%	3 -2%	12 -6%	11 -4%	426 +13%	5 -1%	0 -0%	0 -0%	* -1%	1 -*%	4 -1%	0 -0%	5 -1%
		bd		b		abcd								
3	157 4%	29 4%	12 +7%	6 3%	4 -2%	128 4%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
			acde			d								
4	40 1%	5 1%	1 *%	1 *%	2 1%	34 1%	0 -0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 -0%
5+	12 *%	3 *%	0 0%	0 0%	0 0%	9 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Prefer not to say	77 2%	6 -1%	3 1%	1 *%	3 1%	71 +2%	4 -1%	0 0%	0 0%	0 0%	1 -*%	4 1%	2 1%	1 -*%
						a								

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 12

QZ7/QZ7A. What ages are your children? - Child 1

Base: Where 1 or more children in household

Column	Total	Age Group	Age/SEG	Ethnicity				Impacting/Limiting Conditions	
		55-64	65+ or DE	White or White British a	Black or Black British b	Asian or Asian British c	Any ethnic minority group (Summary) d	Any a	No b
Unweighted Bases	1149	67	309	901	60	129	233	154	995
Effective Weighted Sample	833	48	220	635	48	105	187	102	731
Weighted Bases	<b>1238</b>	<b>60</b>	<b>258</b>	<b>950</b>	<b>71</b>	<b>150</b>	<b>269</b>	<b>162</b>	<b>1075</b>
0-3	188 15%	3 -5%	54 +21%	149 16%	9 12%	23 15%	37 14%	19 11%	170 16%
4-6	169 14%	4 6%	35 14%	122 13%	11 16%	27 18%	47 17%	20 12%	150 14%
7-9	151 12%	5 8%	28 11%	114 12%	8 11%	25 17%	37 14%	15 9%	136 13%
10-12	204 16%	6 10%	41 16%	160 17%	13 18%	18 12%	40 15%	25 15%	179 17%
13-15	246 20%	15 25%	51 20%	199 21%	14 19%	21 14%	44 16%	43 +27% b	203 -19%
16-18	202 16%	22 +37%	36 14%	158 17%	12 17%	20 13%	41 15%	35 21%	168 16%
Don't know/Refused	77 6%	5 9%	12 5%	48 -5%	5 6%	16 +10% a	25 +9% a	6 4%	71 7%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 13

QZ7/QZ7A. What ages are your children? - Child 2

Base: Where 2 or more children in household

Column	Age/SEG		Ethnicity			Impacting/Limiting Conditions	
	Total	65+ or DE	White or White British a	Asian or Asian British b	Any ethnic minority group (Summary) c	Any a	No b
Unweighted Bases	650	173	496	79	145	86	564
Effective Weighted Sample	477	126	351	66	120	58	421
Weighted Bases	<b>698</b>	<b>144</b>	<b>525</b>	<b>91</b>	<b>160</b>	<b>99</b>	<b>598</b>
0-3	139 20%	38 +26%	111 21%	21 23%	27 17%	15 15%	124 21%
4-6	135 19%	21 15%	94 18%	22 24%	41 +25% a	18 18%	117 20%
7-9	141 20%	32 23%	113 21%	13 14%	25 16%	19 20%	122 20%
10-12	140 20%	21 -14%	111 21%	13 14%	27 17%	28 28%	113 19%
13-15	78 11%	15 10%	61 12%	6 7%	15 10%	14 14%	64 11%
16-18	12 2%	4 2%	5 -1%	4 4% a	7 +5% a	1 1%	11 2%
Don't know/Refused	52 7%	13 9%	31 -6%	12 +13% a	17 11%	5 5%	47 8%

Columns Tested: a,b,c - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 14

QZ7/QZ7A. What ages are your children? - Child 3

Base: Where 3 or more children in household

	Total	Age/SEG	Ethnicity	Impacting/ Limiting Conditions
		65+ or DE	White or White British	No
Column			a	
Unweighted Bases	197	71	143	166
Effective Weighted Sample	139	51	95	120
Weighted Bases	<b>209</b>	<b>61</b>	<b>147</b>	<b>172</b>
0-3	55 26%	15 25%	35 24%	45 26%
4-6	56 27%	19 31%	42 29%	44 26%
7-9	48 23%	16 26%	37 25%	38 22%
10-12	22 10%	3 5%	18 12%	19 11%
13-15	8 4%	4 6%	6 4%	6 4%
Don't know/Refused	21 10%	4 7%	10 -7%	20 11%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 15

QZ7/QZ7A. What ages are your children? - Child 4

Base: Where 4 or more children in household

	Total
Unweighted Bases	53
Effective Weighted Sample	36
Weighted Bases	<b>52</b>
0-3	19 37%
4-6	12 23%
7-9	11 22%
10-12	2 4%
Don't know/Refused	8 15%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 16

QZ7/QZ7A. What ages are your children? - Child 5

Base: Where 5 or more children in household

	Total
Unweighted Bases	12
Effective Weighted Sample	7
Weighted Bases	<b>12</b>
0-3	9 75%
4-6	3 25%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 17

QZ7/QZ7A. What ages are your children? - All

Base: Those with children under 18 in household

Column	Total	Age Group	Age/SEG	Ethnicity				Impacting/Limiting Conditions	
		55-64	65+ or DE	White or White British a	Black or Black British b	Asian or Asian British c	Any ethnic minority group (Summary) d	Any a	No b
Unweighted Bases	1149	67	309	901	60	129	233	154	995
Effective Weighted Sample	833	48	220	635	48	105	187	102	731
<b>Weighted Bases</b>	<b>1238</b>	<b>60</b>	<b>258</b>	<b>950</b>	<b>71</b>	<b>150</b>	<b>269</b>	<b>162</b>	<b>1075</b>
0 - 3	366 30%	5 -8%	104 +40%	281 30%	13 19%	55 +37% b	80 30%	41 25%	325 30%
4 - 6	338 27%	9 -15%	72 28%	248 26%	20 29%	51 34%	89 +33% a	43 27%	295 27%
7 - 9	318 26%	8 -12%	70 27%	247 26%	18 25%	38 25%	67 25%	39 24%	278 26%
10 - 12	338 27%	11 19%	63 24%	267 28%	21 30%	31 21%	65 24%	52 32%	287 27%
13 - 15	304 25%	19 31%	63 24%	245 26% c	15 21%	25 -17%	55 20%	54 +33% b	250 -23%
16 - 18	202 16%	22 +37%	36 14%	158 17%	12 17%	20 13%	41 15%	35 21%	168 16%
Prefer not to say	77 6%	5 9%	12 5%	48 -5%	5 6%	16 +10% a	25 +9% a	6 4%	71 7%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 18

QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
PC (a desktop computer)	1364 34%	246 +39% f	175 37% f	109 38% f	301 35% f	126 34% f	17 -20% f	429 -29% f	1174 35% b	11 -15% b	49 33% b	101 35% b	173 31% b
Laptop	2892 72%	463 74% bcdef	279 -58% cdef	113 -39% f	417 -49% cef	138 -37% f	26 -30% f	768 -52% f	2391 -70% de	62 83% a	120 +80% a	249 +85% a	466 +83% a
Tablet	2524 63%	433 +69% bcdef	267 -56% ef	144 -50% f	433 -51% ef	166 -45% f	22 -26% f	788 -53% f	2173 +64% de	55 72% cde	85 57% cde	166 -56% cde	327 -58% cde
A games console (e.g. PlayStation, Xbox, Nintendo Switch)	1576 39%	165 -26% bcdef	57 -12% cdef	8 -3% f	67 -8% cef	10 -3% f	2 -2% f	312 -21% f	1396 +41% cde	27 35% cde	39 -26% cde	85 -29% cde	163 -29% cde
Smart TV	2957 74%	488 +78% bcdef	339 71% cdef	148 -51% f	518 -61% cef	179 -48% f	31 -36% f	953 -64% f	2546 +75% cde	65 +86% acde	92 -62% acde	194 -66% acde	383 -68% acde
An iPod or other portable media player	729 18%	132 +21% bcdef	57 -12% ef	24 -8% f	85 -10% f	28 -7% f	4 -4% f	140 -9% f	641 +19% ce	11 15% ce	14 -9% ce	43 15% ce	75 -13% ce
E-reader – digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	794 20%	146 +23% cdef	103 22% cef	44 -15% f	152 18% ef	49 -13% f	4 -5% f	211 -14% f	725 +21% bcde	7 -9% bcde	15 -10% bcde	30 -10% bcde	59 -11% bcde
A DVD or Blu Ray player	1249 31%	262 +42% def	185 +39% ef	104 +36% f	304 +36% f	119 32% f	15 -17% f	429 -29% f	1146 +34% cde	22 30% cde	21 -14% cde	38 -13% cde	87 -15% cde
Smart watch	1266 32%	163 -26% bcdef	74 -15% cdef	23 -8% f	100 -12% cef	26 -7% f	4 -4% f	223 -15% f	1081 32% c	31 42% c	37 25% c	91 31% c	170 30% c
VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	244 6%	33 5% bcdef	9 -2% f	3 -1% f	12 -1% f	3 -1% f	0 -0% f	36 -2% f	222 +7% ce	1 2% ce	1 -1% ce	12 4% ce	18 -3% ce

Columns Tested: a,b,c,d,e,f - a,b,c,d,e. Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 18 (continuation)

**QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
None of these	164 4%	25 4%	35 +7% a	26 +9% a	95 +11% ab	60 +16% abcd	34 +40% abcde	131 +9%	142 4%	* *%	8 5%	10 4%	21 4%
Don' t know	7 *%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	3 *%	4 *%	0 0%	0 0%	0 0%	1 *%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 18 (continuation)

QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
PC (a desktop computer)	1364 34%	231 -30%	62 35%	71 35%	68 -27%	1133 +35% ad	259 38% bd	14 -20%	22 40% bd	6 -16%	155 +42% bd	103 32%	128 +44% bd	130 33%
Laptop	2892 72%	465 -60% d	101 -58%	119 -58%	128 -51%	2426 +75% abcd	341 -49% d	30 -43%	31 bd	15 -39%	207 -56% bd	134 -42%	180 -61% bd	159 -41%
Tablet	2524 63%	422 -54%	88 -51%	114 -56%	124 -50%	2101 +65% abcd	347 -50%	35 -51%	31 57%	20 -51%	209 -57% bd	138 -43%	174 59% bd	172 -44%
A games console (e.g. PlayStation, Xbox, Nintendo Switch)	1576 39%	270 -35% bcd	45 -26%	46 -23%	67 -27%	1305 +41% abcd	55 -8% d	5 -7%	5 -10% d	1 -3%	31 -8%	24 -8%	27 -9%	28 -7%
Smart TV	2957 74%	505 -65% b	98 -56%	127 -62%	150 -60%	2452 +76% abcd	414 -60% d	48 70% d	36 67% d	20 -50%	220 -60%	193 -60%	187 -63%	225 -58%
An iPod or other portable media player	729 18%	113 -15%	23 13%	33 16%	27 -11%	616 +19% ad	67 -10%	6 -9%	8 15% d	3 -7%	53 14% bd	15 -5%	40 14% bd	27 -7%
E-reader – digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	794 20%	157 20%	25 15%	47 23% b	46 19%	636 20%	119 17%	15 22%	9 17%	8 20%	68 19% d	51 16%	76 +26% abd	43 -11%
A DVD or Blu Ray player	1249 31%	270 +35% e	50 29%	66 33%	87 35%	979 -30%	247 +36% d	28 +41% d	19 35% d	10 25%	146 +39% d	101 32%	125 +42% bd	119 30%
Smart watch	1266 32%	196 -25% d	33 -19%	45 -22%	48 -19%	1071 +33% abcd	81 -12%	8 -12%	6 -11%	6 -14%	60 -16% bd	21 -6%	47 -16% bd	33 -8%
VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	244 6%	46 6%	6 3%	7 3%	11 4%	198 6%	10 -1%	1 2%	1 2% d	0 -0%	3 -1%	6 -2%	5 -2%	4 -1%
None of these	164 4%	82 +11% e	25 +14% e	29 +14% e	42 +17% ae	82 -3%	78 +11%	4 6%	3 6%	8 +21% abc	32 +9%	47 +15% ac	15 5%	63 +16% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 18 (continuation)

**QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Don't know	7	1	0	0	1	6	0	0	0	0	0	0	0	0
	*%	*%	0%	0%	*%	*%	0%	0%	0%	0%	0%	0%	0%	0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 19

QD2. And which, if any, do you personally use?

Base: Where has at least one device at home

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3768	681	520	293	871	351	58	1594	3274	61	120	241	461
Effective Weighted Sample	2673	485	353	200	591	239	39	1092	2276	47	96	198	371
Weighted Bases	<b>3826</b>	<b>600</b>	<b>444</b>	<b>262</b>	<b>757</b>	<b>313</b>	<b>51</b>	<b>1344</b>	<b>3247</b>	<b>75</b>	<b>141</b>	<b>283</b>	<b>541</b>
PC (a desktop computer)	928 24%	171 +28%	131 +29%	85 +32%	226 +30%	96 +31%	11 21%	287 -21%	805 25% be	7 -9%	37 26% b	60 21% b	111 -21% b
Laptop	2381 62%	370 62% bcdef	223 -50% cdef	87 -33% ce	327 -43% ce	105 -33%	18 -35%	579 -43%	1963 -60%	54 72%	113 +80% ad	194 +69% a	393 +73% a
Tablet	1865 49%	336 +56% bcdef	212 48%	116 44%	346 -46%	134 -43%	18 -35%	592 -44%	1623 +50% de	47 +62% cde	64 46%	99 -35%	226 -42%
A games console (e.g. PlayStation, Xbox, Nintendo Switch)	762 20%	37 -6% bcde	16 -4%	6 -2%	23 -3%	7 -2%	1 -1%	140 -10%	670 +21% de	20 27% de	23 16%	43 15%	88 -16%
Smart TV	2665 70%	436 73% cdef	315 71% cdef	141 -54%	482 -64% ce	167 -53%	26 -51%	879 -65%	2306 +71% cde	63 +84% acde	83 -59%	158 -56%	334 -62%
An iPod or other portable media player	382 10%	70 12% bcde	36 8%	18 7%	57 -8%	21 -7%	4 7%	81 -6%	343 +11% de	8 11%	8 5%	14 -5%	33 -6%
E-reader – digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	489 13%	102 +17% de	62 14%	33 12%	98 13%	37 12%	4 8%	131 -10%	456 +14% bcde	2 -3%	9 -6%	13 -5%	29 -5%
A DVD or Blu Ray player	755 20%	168 +28%	130 +29%	73 +28%	213 +28%	83 +26%	10 19%	287 21%	700 +22% cde	16 21% de	15 -11%	18 -6%	52 -10%
Smart watch	858 22%	88 -15% bcde	38 -9%	17 -6%	59 -8%	21 -7%	4 -7%	141 -10%	737 23%	25 +34% acde	25 18%	55 19%	114 21%
VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	85 2%	4 -1%	2 -*%	0 -0%	2 -*%	0 -0%	0 0%	8 -1%	76 2%	1 2%	1 1%	5 2%	8 1%
Columns Tested: a,b,c,d,e,f - a,b,c,d,e	Column tested against total: +	Indicates significantly higher than the total, - indicates significantly lower											

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 19 (continuation)

**QD2. And which, if any, do you personally use?**

Base: Where has at least one device at home

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3768	681	520	293	871	351	58	1594	3274	61	120	241	461
Effective Weighted Sample	2673	485	353	200	591	239	39	1092	2276	47	96	198	371
Weighted Bases	<b>3826</b>	<b>600</b>	<b>444</b>	<b>262</b>	<b>757</b>	<b>313</b>	<b>51</b>	<b>1344</b>	<b>3247</b>	<b>75</b>	<b>141</b>	<b>283</b>	<b>541</b>
None of these	92 2%	6 -1%	13 3%	13 +5%	32 +4%	19 +6%	6 +11%	58 +4%	74 2%	1 1%	0 0%	17 +6%	18 3%
			a	a	a	ab	abd					ac	c
Don' t know	11 *%	2 *%	1 *%	3 +1%	5 +1%	5 +2%	2 +4%	9 +1%	10 *%	0 0%	0 0%	2 1%	2 *%
						ab	abd						

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 19 (continuation)

QD2. And which, if any, do you personally use?

Base: Where has at least one device at home

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3768	748	161	193	238	3020	506	93	132	140	275	231	212	291
Effective Weighted Sample	2673	495	107	128	157	2178	420	78	127	136	228	192	182	236
Weighted Bases	<b>3826</b>	<b>693</b>	<b>149</b>	<b>175</b>	<b>206</b>	<b>3133</b>	<b>611</b>	<b>65</b>	<b>51</b>	<b>31</b>	<b>338</b>	<b>273</b>	<b>279</b>	<b>329</b>
PC (a desktop computer)	928 24%	169 24%	49 +33% ade	56 +32% ae	49 24%	759 24%	196 +32% bd	12 18%	14 28% d	4 -14%	127 +38% bd	69 25%	108 +39% bd	88 27%
Laptop	2381 62%	338 -49% d	74 -49%	88 -50%	85 -41%	2043 +65% abcd	269 -44% d	24 -38%	24 -47% d	10 -33%	165 -49% bd	104 -38%	141 -51% bd	126 -38%
Tablet	1865 49%	306 -44%	64 43%	82 47%	87 -42%	1559 +50% ad	276 45%	29 44%	25 50%	17 54%	161 48%	114 -42%	136 49%	138 -42%
A games console (e.g. PlayStation, Xbox, Nintendo Switch)	762 20%	126 18% cd	21 14%	18 -10%	17 -8%	637 20% cd	19 -3%	2 -3%	2 -3%	* -1%	11 -3% d	8 -3%	16 -6% d	3 -1%
Smart TV	2665 70%	445 -64%	87 -58%	111 63%	130 -63%	2219 +71% abcd	385 -63%	47 72%	31 -60%	19 -62%	203 -60%	182 67%	171 -61%	212 -65%
An iPod or other portable media player	382 10%	60 9%	9 6%	16 9%	15 7%	322 10%	46 -7%	5 8%	5 10% d	1 -4%	36 11% bd	9 -3%	28 10% bd	17 -5%
E-reader – digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	489 13%	92 13% b	11 -7%	31 +17% b	26 13%	397 13% b	77 13%	10 16%	6 11%	6 18%	44 13%	33 12%	47 17% d	29 -9%
A DVD or Blu Ray player	755 20%	177 +25% e	37 25% e	39 22%	52 +25% e	579 -18%	176 +29% d	20 +31% d	10 21%	6 19%	105 +31%	71 +26%	92 +33%	83 +25%
Smart watch	858 22%	126 -18%	19 -13%	28 -16%	28 -13%	732 +23% abcd	44 -7%	5 -8%	5 -10%	4 -14% a	33 -10% bd	12 -4%	29 -10% bd	16 -5%
VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	85 2%	14 2%	* *%	1 1%	4 2%	71 2%	1 -*%	1 1%	* 1%	0 0%	1 -*%	0 -0%	1 *%	0 -0%
None of these	92 2%	31 +4% e	10 +6% e	7 4% e	16 +8% e	61 -2%	29 +5%	1 2%	2 3%	1 2%	15 +5%	13 +5%	12 +4%	15 +5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 19 (continuation)

**QD2. And which, if any, do you personally use?**

Base: Where has at least one device at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3768	748	161	193	238	3020	506	93	132	140	275	231	212	291
Effective Weighted Sample	2673	495	107	128	157	2178	420	78	127	136	228	192	182	236
Weighted Bases	<b>3826</b>	<b>693</b>	<b>149</b>	<b>175</b>	<b>206</b>	<b>3133</b>	<b>611</b>	<b>65</b>	<b>51</b>	<b>31</b>	<b>338</b>	<b>273</b>	<b>279</b>	<b>329</b>
Don't know	11 *%	5 +1%	2 +2%	5 +3%	1 *%	6 -*%	5 +1%	0 0%	* 1%	0 0%	5 +2%	0 0%	2 1%	3 +1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 20

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
1.PC (a desktop computer)	928 23%	171 +27% f	131 +27% f	85 +30% f	226 +27% f	96 26% f	11 -12% f	287 -19% f	805 24% be	7 -9% b	37 25% b	60 20% b	111 -20% b
2.Laptop	2381 60%	370 59% bcdef	223 -47% cdef	87 -30% f	327 -38% cef	105 -28% f	18 -21% f	579 -39% f	1963 -58% de	54 +72% a	113 +75% a	194 +66% a	393 +70% a
3.Tablet	1865 47%	336 +54% bcdef	212 44% ef	116 -40% f	346 -41% f	134 -36% f	18 -21% f	592 -40% f	1623 +48% de	47 +62% acde	64 43% de	99 -34% de	226 -40% de
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	762 19%	37 -6% bcdef	16 -3% f	6 -2% f	23 -3% f	7 -2% f	1 -1% f	140 -9% f	670 +20% e	20 26% de	23 15% de	43 15% de	88 -16% de
5.Smart TV	2665 67%	436 70% cdef	315 66% cdef	141 -49% f	482 -57% cef	167 -45% f	26 -31% f	879 -59% f	2306 +68% cde	63 +84% acde	83 -56% de	158 -54% de	334 -59% de
6.An iPod or other portable media player	382 10%	70 11% bcdef	36 8% f	18 -6% f	57 -7% f	21 -6% f	4 4% f	81 -5% f	343 +10% de	8 11% de	8 5% de	14 -5% de	33 -6% de
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	489 12%	102 +16% cdef	62 13% f	33 11% f	98 12% f	37 10% f	4 -5% f	131 -9% f	456 +13% bcde	2 -3% f	9 -6% f	13 -5% f	29 -5% f
8.A DVD player- standard, Blu Ray or HD DVD	755 19%	168 +27% f	130 +27% f	73 +25% f	213 +25% f	83 22% f	10 12% f	287 19% f	700 +21% cde	16 21% cde	15 -10% cde	18 -6% cde	52 -9% cde
9.Smart watch	858 21%	88 -14% bcdef	38 -8% f	17 -6% f	59 -7% f	21 -6% f	4 -4% f	141 -10% f	737 22% f	25 +34% acde	25 17% f	55 19% f	114 20% f

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 20 (continuation)

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	85 2%	4 -1%	2 -*%	0 -0%	2 -*%	0 -0%	0 0%	8 -1%	76 2%	1 2%	1 1%	5 2%	8 1%
11.None of these	256 6%	31 5%	48 +10%	39 +14%	127 +15%	78 +21%	39 +46%	188 +13%	215 6%	1 1%	8 5%	27 +9%	39 7%
12.Don't know	18 *%	4 1%	1 *%	3 1%	5 1%	5 +1%	2 +2%	12 +1%	13 *%	0 0%	0 0%	2 1%	3 *%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 20 (continuation)

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
1.PC (a desktop computer)	928 23%	169 22%	49 28% d	56 27% d	49 20%	759 24%	196 +28% bd	12 17%	14 26% d	4 -11%	127 +34% bd	69 22%	108 +37% bd	88 22%
2.Laptop	2381 60%	338 -44% d	74 -42%	88 -43% d	85 -34%	2043 +63% abcd	269 -39% d	24 -35%	24 -44% d	10 -26%	165 -45% bd	104 -32%	141 -48% bd	126 -32%
3.Tablet	1865 47%	306 -39%	64 -37%	82 -40%	87 -35%	1559 +48% abcd	276 -40%	29 41%	25 46%	17 43%	161 44% d	114 -36%	136 46% bd	138 -35%
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	762 19%	126 -16% cd	21 -12% d	18 -9%	17 -7%	637 +20% abcd	19 -3%	2 -3%	2 -3%	* -1%	11 -3% d	8 -3%	16 -6% d	3 -1%
5.Smart TV	2665 67%	445 -57%	87 -50%	111 -54%	130 -52%	2219 +69% abcd	385 -56%	47 68% ad	31 -56%	19 -49%	203 -55%	182 -57%	171 -58%	212 -54%
6.An iPod or other portable media player	382 10%	60 -8%	9 -5%	16 8%	15 -6%	322 +10% abd	46 -7%	5 7%	5 10% d	1 -3%	36 10% bd	9 -3%	28 10% bd	17 -4%
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	489 12%	92 12% b	11 -6%	31 15% b	26 10%	397 12% b	77 11%	10 15%	6 11%	6 14%	44 12%	33 10%	47 16% d	29 -7%
8.A DVD player- standard, Blu Ray or HD DVD	755 19%	177 +23% e	37 21%	39 19%	52 21%	579 -18%	176 +26% d	20 +29% d	10 19%	6 15%	105 +29% d	71 22%	92 +31% bd	83 21%
9.Smart watch	858 21%	126 -16% d	19 -11%	28 -14%	28 -11%	732 +23% abcd	44 -6%	5 -7%	5 -9%	4 -11% a	33 -9% bd	12 -4%	29 -10% bd	16 -4%
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	85 2%	14 2%	* -1%	1 1%	4 1%	71 2% b	1 -1%	1 1%	* 1%	0 -0%	1 -1%	0 -0%	1 1%	0 -0%

Columns Tested: a,b,c,d,e - a,b,c,d - la,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 20 (continuation)

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
11.None of these	256 6%	113 +15%	35 +20%	36 +18%	58 +23%	143 -4%	107 +16%	6 8%	5 9%	9 +23%	47 +13%	60 +19%	27 9%	78 +20%
		e	e	e	ae		b			abc		ac		ac
12.Don't know	18 *%	6 1%	2 +1%	5 +2%	2 1%	12 *%	5 1%	0 0%	* 1%	0 0%	5 +1%	0 0%	2 1%	3 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 21

QD3. What games consoles do you or members of your household actively use?

Base: Where have a games console

	Age Group				Age/SEG	Ethnicity			Impacting/Limiting Conditions		
	Total	55-64	65-74	65+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)	Any	Mobility	No
Column		a	b	c		a	b	c	a	b	c
Unweighted Bases	1482	188	56	70	377	1326	74	144	259	64	1223
Effective Weighted Sample	1067	135	40	49	261	939	63	118	175	47	892
Weighted Bases	<b>1576</b>	<b>165</b>	<b>57</b>	<b>67</b>	<b>312</b>	<b>1396</b>	<b>85</b>	<b>163</b>	<b>270</b>	<b>67</b>	<b>1305</b>
Playstation 5 Disk Edition	216 14%	13 -8%	7 12%	8 11%	39 12%	191 14%	15 17%	23 14%	37 14%	14 21%	179 14%
Playstation 5 Digital Edition	167 11%	15 9%	7 13%	7 11%	28 9%	146 10%	11 12%	18 11%	16 -6%	6 9%	151 +12% a
Other/previous Playstation models (e.g. PS4 or PS3)	516 33%	62 38%	17 30%	18 27%	112 36%	443 -32%	38 +44% a	68 +42% a	93 35%	25 37%	423 32%
Xbox Series X	342 22%	32 20%	11 20%	13 19%	64 21%	318 +23% bc	6 -7%	22 -14%	58 22%	10 15%	284 22%
Xbox Series S	206 13%	9 -6%	4 7%	4 6%	34 11%	201 +14% bc	3 -3%	3 -2%	39 14%	8 11%	167 13%
Other/previous Xbox models (e.g. Xbox One or 360)	229 15%	24 14%	4 7%	4 -6%	47 15%	207 15%	9 11%	17 10%	55 +20% c	12 19%	174 -13%
Nintendo Switch/Switch OLED (can connect to TV)	350 22%	29 18%	11 20%	12 19%	63 20%	327 +23% bc	11 -13%	17 -11%	74 +27% c	19 28%	277 -21%
Nintendo Wii/Wii U	163 10%	25 +15%	8 14%	13 +19%	32 10%	148 11%	6 7%	15 9%	29 11%	9 14%	134 10%
Handheld console (e.g SwitchLite, Steam Deck)	58 4%	4 2%	2 3%	2 2%	6 -2%	52 4%	3 3%	7 4%	15 6%	2 3%	43 3%
Retro console (e.g. Nintendo 64)	60 4%	4 2%	1 2%	1 2%	8 3%	56 4%	1 1%	1 -1%	19 +7% c	5 7%	41 -3%

Columns Tested: a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 21 (continuation)

**QD3. What games consoles do you or members of your household actively use?**

Base: Where have a games console

	Age Group				Age/SEG	Ethnicity			Impacting/Limiting Conditions		
	Total	55-64	65-74	65+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)	Any	Mobility	No
Column		a	b	c		a	b	c	a	b	c
Unweighted Bases	1482	188	56	70	377	1326	74	144	259	64	1223
Effective Weighted Sample	1067	135	40	49	261	939	63	118	175	47	892
Weighted Bases	<b>1576</b>	<b>165</b>	<b>57</b>	<b>67</b>	<b>312</b>	<b>1396</b>	<b>85</b>	<b>163</b>	<b>270</b>	<b>67</b>	<b>1305</b>
Other	48 3%	5 3%	6 +11% a	6 +9% a	16 +5%	37 -3%	9 +11% a	11 +7% a	9 3%	3 5%	39 3%

Columns Tested: a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 22

QS1. Do you or does anyone in your household have a smart speaker or smart display which can respond to voice commands like " Alexa" , " Hey Google" , " Siri" or " Hey Portal" ?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3995	716	563	342	999	436	94	1786	3473	62	129	252	485
Effective Weighted Sample	2810	508	379	228	670	291	63	1212	2395	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>851</b>	<b>373</b>	<b>85</b>	<b>1477</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes - There is a smart speaker/display in my household and I personally use it	1501 38%	248 40%	146 -30%	50 -17%	209 -25%	63 -17%	13 -15%	384 -26%	1360 +40%	18 -24%	32 -22%	59 -20%	125 -22%
Yes - There is a smart speaker/display in my household but I do not personally use it	178 4%	26 4%	12 -3%	8 3%	21 -2%	8 -2%	0 -0%	51 -3%	149 4%	2 3%	6 4%	15 5%	24 4%
Summary: Any	1679 42%	273 44%	158 -33%	58 -20%	230 -27%	71 -19%	13 -15%	434 -29%	1509 +44%	20 -27%	38 -26%	74 -25%	149 -26%
No, there is no smart speaker/smart display in my household	2269 57%	352 56%	316 +66%	225 +78%	609 +72%	293 +79%	68 +81%	1017 +69%	1849 -55%	55 +73%	105 +70%	214 +73%	401 +71%
Don't know	49 1%	2 -*%	5 1%	5 2%	13 1%	8 2%	3 +4%	26 +2%	34 -1%	0 0%	6 +4%	5 2%	13 +2%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 22 (continuation)

QS1. Do you or does anyone in your household have a smart speaker or smart display which can respond to voice commands like " Alexa" , " Hey Google" , " Siri" or " Hey Portal" ?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3995	861	193	240	300	3134	580	102	141	176	305	275	225	351
Effective Weighted Sample	2810	561	126	152	194	2250	477	85	136	171	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3220</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes - There is a smart speaker/display in my household and I personally use it	1501 38%	275 35%	55 31%	69 34%	77 -31%	1225 38% d	167 -24%	18 -27%	15 -28%	9 -22%	105 -28% bd	62 -19%	91 -31% bd	74 -19%
Yes - There is a smart speaker/display in my household but I do not personally use it	178 4%	44 6%	9 5%	7 3%	14 5%	134 4%	14 -2%	5 8% acd	1 2%	1 2%	5 -1%	9 3%	7 3%	6 -2%
Summary: Any	1679 42%	319 41%	63 36%	76 37%	90 -36%	1359 42% d	181 -26%	24 34%	16 -30%	9 -24%	109 -30% bd	71 -22%	99 -34% bd	80 -20%
No, there is no smart speaker/smart display in my household	2269 57%	440 57%	101 58%	124 61%	153 61%	1830 57%	497 +72%	46 66%	38 +69%	29 +75%	253 +69%	243 +76% ac	190 +65%	305 +78% ac
Don't know	49 1%	17 +2% e	10 +6% ace	4 2%	7 +3% e	32 -1%	12 2%	0 0%	* 1%	* 1%	6 2%	6 2%	5 2%	7 2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 23

**QS2. How many smart speakers or smart displays are in your household?**

Base: Where have a smartspeaker or smart display

Column	Age Group						Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e		a	b	c
Unweighted Bases	1654	304	185	70	267	82	531	1512	61	128
Effective Weighted Sample	1158	216	124	48	180	56	356	1046	49	102
Weighted Bases	<b>1679</b>	<b>273</b>	<b>158</b>	<b>58</b>	<b>230</b>	<b>71</b>	<b>434</b>	<b>1509</b>	<b>74</b>	<b>149</b>
1	882 53%	138 50%	98 +62% a	37 63%	147 +64% a	48 +68% a	269 +62%	780 52%	39 53%	91 +61% a
2	403 24%	60 22%	37 23%	14 23%	52 23%	15 21%	100 23%	369 24%	14 18%	29 19%
3	158 9%	22 8%	9 6%	4 7%	14 -6%	4 6%	25 -6%	150 10%	5 7%	8 6%
4	104 6%	22 8% bde	4 -2%	1 2%	5 -2%	1 2%	19 -4%	94 6%	8 11%	10 7%
5+	101 6%	24 +9% cde	7 5%	1 2%	8 4%	1 1%	17 -4%	93 6%	2 3%	5 3%
Don't know	29 2%	7 3%	3 2%	1 2%	4 2%	1 2%	5 1%	24 2%	6 +8% a	6 +4% a

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 23 (continuation)

QS2. How many smart speakers or smart displays are in your household?

Base: Where have a smartspeaker or smart display

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1654	318	65	79	88	1336	150	91	59	75	73
Effective Weighted Sample	1158	210	44	55	61	948	124	75	49	65	58
Weighted Bases	<b>1679</b>	<b>319</b>	<b>63</b>	<b>76</b>	<b>90</b>	<b>1359</b>	<b>181</b>	<b>109</b>	<b>71</b>	<b>99</b>	<b>80</b>
1	882 53%	156 49%	34 53%	32 43%	52 58%	727 53%	112 +62%	60 55%	52 +73% ac	52 52%	59 +74% ac
2	403 24%	88 28%	22 +35% e	30 +39% ade	21 24%	315 23%	43 24%	29 27%	14 20%	31 31% d	12 15%
3	158 9%	32 10% d	3 5%	9 11%	3 -3%	126 9%	11 6%	10 9%	1 -2%	5 5%	6 7%
4	104 6%	12 -4%	1 1%	0 -0%	4 4%	93 +7% ac	3 -2%	3 3%	0 -0%	3 3%	1 1%
5+	101 6%	22 7%	1 1%	3 5%	7 8%	79 6%	7 4%	5 5%	2 3%	7 7%	1 1%
Don't know	29 2%	9 3%	2 4%	2 3%	3 3%	21 2%	3 2%	2 2%	1 2%	2 2%	1 2%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 24

**QS3. Are any of your smart speakers in your household a smart display?**

Base: Where have a smartspeaker or smart display

Column	Age Group						Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e		a	b	c
Unweighted Bases	1654	304	185	70	267	82	531	1512	61	128
Effective Weighted Sample	1158	216	124	48	180	56	356	1046	49	102
Weighted Bases	<b>1679</b>	<b>273</b>	<b>158</b>	<b>58</b>	<b>230</b>	<b>71</b>	<b>434</b>	<b>1509</b>	<b>74</b>	<b>149</b>
Yes	715 43%	114 42%	57 36%	29 49%	89 39%	32 45%	178 41%	627 -42%	44 +60% a	81 +54% a
No	922 55%	155 57%	96 60% c	27 46%	132 57%	36 51%	242 56%	846 +56% bc	29 -39%	62 -42%
Don' t know	41 2%	5 2%	6 4%	3 5%	9 4%	3 4%	15 3%	36 2%	1 1%	6 4%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 24 (continuation)

QS3. Are any of your smart speakers in your household a smart display?

Base: Where have a smartspeaker or smart display

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1654	318	65	79	88	1336	150	91	59	75	73
Effective Weighted Sample	1158	210	44	55	61	948	124	75	49	65	58
Weighted Bases	<b>1679</b>	<b>319</b>	<b>63</b>	<b>76</b>	<b>90</b>	<b>1359</b>	<b>181</b>	<b>109</b>	<b>71</b>	<b>99</b>	<b>80</b>
Yes	715 43%	123 39%	24 38%	30 40%	34 38%	592 44%	71 39%	49 45%	22 32%	38 38%	32 40%
No	922 55%	185 58%	36 57%	44 58%	54 60%	737 54%	102 56%	61 55%	41 58%	61 62%	41 51%
Don' t know	41 2%	11 3%	3 5%	1 2%	1 2%	31 2%	8 4%	0 0%	8 +11% ac	0 0%	8 +9% ac

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 25

QS4. Do any of the children in your household use a smart speaker? - Child 1

Base: Where have a smart speaker or smart display and 1 or more children in household

	Age/SEG		Ethnicity		Impacting/Limiting Conditions	
	Total	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	618	124	543	65	95	523
Effective Weighted Sample	441	84	380	53	64	378
Weighted Bases	<b>659</b>	<b>103</b>	<b>569</b>	<b>76</b>	<b>107</b>	<b>553</b>
Yes	419 64%	70 67%	370 65%	45 59%	79 +75% b	340 -61%
No	231 35%	33 32%	198 35%	30 39%	27 -25%	204 +37% a
Prefer not to say	9 1%	1 1%	1 -0%	1 2% a	* *%	8 2%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 26

QS4. Do any of the children in your household use a smart speaker? - Child 2

Base: Where have a smartspeaker or smart display and 2 or more children in household

	Age/SEG		Ethnicity	Impacting/Limiting Conditions	
	Total	65+ or DE	White or White British	Any	No
Column				a	b
Unweighted Bases	350	75	300	52	298
Effective Weighted Sample	254	52	212	35	221
Weighted Bases	<b>378</b>	<b>64</b>	<b>318</b>	<b>65</b>	<b>313</b>
Yes	215 57%	32 50%	188 59%	37 57%	179 57%
No	157 42%	32 50%	130 41%	28 43%	130 41%
Prefer not to say	5 1%	0 0%	0 -0%	0 0%	5 2%

Columns Tested: a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 27

QS4. Do any of the children in your household use a smart speaker? - Child 3

Base: Where have a smartspeaker or smart display and 3 or more children in household

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	106	91	86
Effective Weighted Sample	75	62	64
Weighted Bases	<b>114</b>	<b>96</b>	<b>88</b>
Yes	57 50%	46 48%	48 55%
No	57 50%	50 52%	40 45%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 28

**QS4. Do any of the children in your household use a smart speaker? - Child 4**

Base: Where have a smart speaker or smart display and 4 or more children in household

	Total
Unweighted Bases	24
Effective Weighted Sample	15
Weighted Bases	<b>23</b>
Yes	5 23%
No	18 77%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 29

**QS4. Do any of the children in your household use a smart speaker? - Child 5**

Base: Where have a smartspeaker or smart display and 5 or more children in household

	Total
Unweighted Bases	7
Effective Weighted Sample	4
Weighted Bases	<b>7</b>
Yes	3 41%
No	4 59%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 30

QS4. Do any of the children in your household use a smart speaker?

Base: Where have a smart speaker or smart display and children in household

	Total	Age/SEG	Ethnicity		Impacting/Limiting Conditions	
		65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	618	124	543	65	95	523
Effective Weighted Sample	441	84	380	53	64	378
Weighted Bases	<b>659</b>	<b>103</b>	<b>569</b>	<b>76</b>	<b>107</b>	<b>553</b>
Yes	426 65%	70 68%	375 66%	45 59%	80 +75% b	345 -62%
No	225 34%	32 31%	192 34%	30 39%	26 -24%	199 +36% a
Prefer not to say	9 1%	1 1%	1 -0%	1 2% a	* *%	8 2%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 31

QS5. In which rooms in your house do you have a smart speaker or smart display?

Base: Where have a smart speaker or smart display

Column	Age Group						Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e		a	b	c
Unweighted Bases	1654	304	185	70	267	82	531	1512	61	128
Effective Weighted Sample	1158	216	124	48	180	56	356	1046	49	102
Weighted Bases	<b>1679</b>	<b>273</b>	<b>158</b>	<b>58</b>	<b>230</b>	<b>71</b>	<b>434</b>	<b>1509</b>	<b>74</b>	<b>149</b>
Living room/lounge	988 59%	171 63%	86 54%	38 66%	137 60%	51 +72% bd	252 58%	875 -58%	52 70%	102 +69% a
Kitchen/kitchen-diner/dining room	761 45%	125 46% e	75 47% e	22 38%	97 42%	22 -31%	184 42%	707 +47% bc	19 -26%	46 -31%
Hallway/landing	96 6%	16 6% e	9 6%	* 1%	9 4%	* -1%	18 4%	79 -5%	15 +21% a	18 +12% a
Bathroom/shower room	48 3%	10 4%	4 3%	2 3%	6 3%	2 2%	12 3%	39 -3%	10 +13% a	10 +7% a
Bedroom	668 40%	93 -34% de	45 -28%	13 -22%	59 -26%	15 -20%	138 -32%	604 40%	26 36%	50 34%
Garage/shed	37 2%	12 +4%	4 2%	0 0%	4 2%	0 0%	6 1%	37 2%	0 0%	0 0%
Study/home office	157 9%	36 +13% d	13 8%	5 9%	18 8%	5 7%	24 -6%	146 10%	6 8%	12 8%
Move around as needed/portable	81 5%	24 +9% bd	5 3%	2 3%	7 3%	2 3%	16 4%	72 5%	4 6%	8 5%
Other	22 1%	6 2%	3 2%	5 +8% ab	8 +3%	5 +7% ab	8 2%	22 1%	0 0%	0 0%
Not answered	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	* *%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 31 (continuation)

QS5. In which rooms in your house do you have a smart speaker or smart display?

Base: Where have a smart speaker or smart display

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1654	318	65	79	88	1336	150	91	59	75	73
Effective Weighted Sample	1158	210	44	55	61	948	124	75	49	65	58
Weighted Bases	<b>1679</b>	<b>319</b>	<b>63</b>	<b>76</b>	<b>90</b>	<b>1359</b>	<b>181</b>	<b>109</b>	<b>71</b>	<b>99</b>	<b>80</b>
Living room/lounge	988 59%	175 55%	38 60%	46 61%	49 55%	812 60%	106 58%	67 62%	38 54%	62 62%	42 53%
Kitchen/kitchen-diner/dining room	761 45%	135 42%	22 34%	31 41%	37 41%	627 46%	81 45%	48 44%	34 47%	45 46%	37 46%
Hallway/landing	96 6%	9 -3%	1 2%	3 4%	4 5%	87 +6% a	7 4%	3 2%	4 6% d	7 7% d	0 -0%
Bathroom/shower room	48 3%	8 2%	2 4%	1 2%	2 3%	41 3%	5 3%	5 4%	1 1%	3 3%	2 3%
Bedroom	668 40%	149 +47% e	24 39%	27 35%	38 43%	519 -38%	49 -27%	34 31%	15 -21%	29 29%	19 -24%
Garage/shed	37 2%	1 -*%	1 1%	0 0%	1 1%	36 +3% a	4 2%	4 4%	0 0%	4 4%	0 0%
Study/home office	157 9%	30 9%	2 3%	10 13% b	12 13% b	127 9%	16 9%	11 10%	5 7%	12 12% d	3 3%
Move around as needed/portable	81 5%	10 3%	4 6% d	1 1%	* -*%	71 5% d	3 2%	2 2%	1 1%	1 1%	2 3%
Other	22 1%	8 +3% e	* *% e	* *%	4 +4% e	14 -1%	7 +4%	7 +6% d	0 0%	7 +7% bd	0 0%
Not answered	* *%	0 0%	0 0%	0 0%	0 0%	* *%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 32

QS6. Which brands or types of smart speakers/smart display do you have in your household?

Base: Where have a smart speaker or smart display

Column	Age Group						Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e		a	b	c
Unweighted Bases	1654	304	185	70	267	82	531	1512	61	128
Effective Weighted Sample	1158	216	124	48	180	56	356	1046	49	102
Weighted Bases	<b>1679</b>	<b>273</b>	<b>158</b>	<b>58</b>	<b>230</b>	<b>71</b>	<b>434</b>	<b>1509</b>	<b>74</b>	<b>149</b>
1.Amazon Echo (with Alexa voice assistant)	1325 79%	218 80%	125 79%	44 76%	182 79%	57 79%	349 80%	1212 +80% bc	45 -61%	100 -67%
2.Apple HomePod	53 3%	7 2%	6 4%	2 3%	8 4%	2 3%	12 3%	35 -2%	10 +13% a	17 +12% a
3.Bose	59 4%	13 5%	4 2%	2 4%	6 3%	2 3%	7 -2%	53 4%	4 5%	6 4%
4.Google Home/ Google Nest	249 15%	25 -9%	14 -9%	7 12%	22 -10%	8 11%	45 -10%	220 15%	12 16%	22 15%
5.Facebook/Meta Portal	31 2%	8 3% bd	* *% *	0 0%	* -*% *	0 0%	4 1%	29 2%	1 2%	2 1%
6.Samsung	39 2%	8 3%	2 1%	1 2%	3 1%	1 1%	9 2%	34 2%	2 3%	6 4%
7.Sonos	70 4%	14 5% bde	2 1%	0 0%	2 -1%	0 0%	4 -1%	69 +5% c	1 1%	1 -1%
8.Sony	13 1%	2 1%	1 *% *	1 1%	2 1%	1 1%	2 1%	12 1%	1 2%	1 1%
9.Other	32 2%	6 2%	8 +5%	1 2%	9 +4%	1 2%	12 3%	25 2%	1 2%	7 +5% a
10.Don't know	40 2%	11 4%	7 4%	4 +6%	11 +5%	4 5%	15 3%	32 -2%	5 +7% a	7 5%
Not answered	2 *% *	2 +1%	0 0%	0 0%	0 0%	0 0%	2 +*% *	0 -0%	2 +2% a	2 +1% a

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 32 (continuation)

QS6. Which brands or types of smart speakers/smart display do you have in your household?

Base: Where have a smart speaker or smart display

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1654	318	65	79	88	1336	150	91	59	75	73
Effective Weighted Sample	1158	210	44	55	61	948	124	75	49	65	58
Weighted Bases	<b>1679</b>	<b>319</b>	<b>63</b>	<b>76</b>	<b>90</b>	<b>1359</b>	<b>181</b>	<b>109</b>	<b>71</b>	<b>99</b>	<b>80</b>
1.Amazon Echo (with Alexa voice assistant)	1325 79%	249 78%	46 72%	61 81%	71 78%	1076 79%	144 80%	90 82%	55 77%	73 74%	71 +89% c
2.Apple HomePod	53 3%	7 2%	5 7% a	3 3%	2 2%	45 3%	6 4%	5 5%	1 1%	5 5%	1 2%
3.Bose	59 4%	12 4%	3 4%	3 4%	5 5%	48 3%	4 2%	4 3%	0 0%	3 3%	0 0%
4.Google Home/ Google Nest	249 15%	50 16%	11 17%	9 12%	11 12%	199 15%	17 -9%	10 9%	7 9%	11 11%	5 -7%
5.Facebook/Meta Portal	31 2%	4 1%	0 0%	1 1%	* *%	26 2%	0 0%	0 0%	0 0%	0 0%	0 0%
6.Samsung	39 2%	9 3%	2 3%	1 1%	4 4%	30 2%	2 1%	2 2%	0 0%	2 2%	1 1%
7.Sonos	70 4%	8 2%	* 1%	* 1%	1 1%	62 5%	2 -1%	2 1%	0 0%	1 1%	1 1%
8.Sony	13 1%	0 0%	0 0%	0 0%	0 0%	13 1%	2 1%	1 1%	1 1%	2 2%	0 0%
9.Other	32 2%	9 3%	1 1%	4 +6% e	1 1%	24 2%	8 +5%	7 +6%	2 2%	7 +7%	2 2%
10.Don't know	40 2%	11 3%	4 6% e	3 4%	4 5%	29 2%	7 4%	1 1%	6 +9% a	5 5%	2 2%
Not answered	2 *%	0 0%	0 0%	0 0%	0 0%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 33

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where personally use smart speaker or smart display

Column	Age Group						Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e		a	b	c
Unweighted Bases	1482	274	171	60	243	72	471	1365	51	107
Effective Weighted Sample	1032	196	115	40	163	48	312	940	41	85
Weighted Bases	<b>1501</b>	<b>248</b>	<b>146</b>	<b>50</b>	<b>209</b>	<b>63</b>	<b>384</b>	<b>1360</b>	<b>59</b>	<b>125</b>
1.Listen to live radio (so at the same time as the show is broadcast)	874 58%	167 +67% bcde	73 -50%	27 53%	105 -50%	33 52%	202 -53%	817 +60% bc	22 -37%	56 -45%
2.Listen to catch-up radio (so after the show was originally broadcast)	175 12%	31 13%	12 8%	5 11%	19 9%	7 10%	35 9%	153 11%	9 15%	21 17%
3.Listen to music via a streaming service - like Spotify, Apple Music or Deezer	906 60%	135 -55%	87 59%	25 49%	116 56%	29 -46%	204 -53%	827 61% b	26 -44%	67 54%
4.Listen to a podcast	291 19%	36 -15%	16 -11%	5 10%	21 -10%	6 -9%	42 -11%	265 19%	8 14%	25 20%
5.Listen to an audiobook	155 10%	24 9%	12 8%	2 5%	15 7%	3 4%	32 8%	137 10%	9 16%	16 13%
6.Play an interactive audio game	74 5%	5 -2%	3 -2%	0 0%	3 -1%	0 -0%	11 -3%	67 5%	2 4%	7 6%
7.Get news reports	391 26%	71 29%	42 29%	15 30%	59 28%	17 26%	90 23%	355 26%	10 17%	30 24%
8.Get weather reports	538 36%	89 36%	55 37%	19 38%	76 36%	21 34%	127 33%	488 36%	23 40%	45 36%
9.Get travel information or updates	251 17%	30 -12%	25 17%	5 9%	29 14%	5 -8%	54 14%	226 17%	12 20%	24 19%
10.Searching for information online or asking general questions	554 37%	92 37%	57 39%	13 27%	73 35%	16 -25%	130 34%	511 38%	19 32%	38 31%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 33 (continuation)

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where personally use smart speaker or smart display

Column	Age Group						Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e		a	b	c
Unweighted Bases	1482	274	171	60	243	72	471	1365	51	107
Effective Weighted Sample	1032	196	115	40	163	48	312	940	41	85
Weighted Bases	<b>1501</b>	<b>248</b>	<b>146</b>	<b>50</b>	<b>209</b>	<b>63</b>	<b>384</b>	<b>1360</b>	<b>59</b>	<b>125</b>
11.As an alarm, personal schedule reminder or to make a shopping list	530 35%	73 -29%	44 30%	11 -23%	58 -28%	13 -21%	100 -26%	480 35%	19 32%	45 36%
12.To control smart home devices, such as smart TV, heating or lighting	280 19%	53 21%	24 17%	11 21%	35 17%	11 17%	60 16%	243 -18%	12 21%	32 25%
13.To make calls, send texts or emails (including pairing with mobile phone)	110 7%	19 8%	9 6%	2 4%	11 5%	3 4%	22 6%	94 7%	8 14%	16 +13% a
14.To watch videos	60 4%	8 3%	6 4%	3 6%	9 4%	3 5%	16 4%	52 4%	6 +10% a	9 7%
15.Other	31 2%	7 3%	6 4%	3 5%	8 +4%	3 4%	11 3%	29 2%	1 2%	1 1%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 33 (continuation)

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where personally use smart speaker or smart display

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1482	273	57	71	78	1209	138	87	51	69	67
Effective Weighted Sample	1032	180	39	49	52	853	114	72	42	60	53
Weighted Bases	<b>1501</b>	<b>275</b>	<b>55</b>	<b>69</b>	<b>77</b>	<b>1225</b>	<b>167</b>	<b>105</b>	<b>62</b>	<b>91</b>	<b>74</b>
1.Listen to live radio (so at the same time as the show is broadcast)	874 58%	143 -52%	22 -40%	35 51%	31 -40%	732 +60% abd	84 -50%	49 -47%	35 56%	45 49%	38 52%
2.Listen to catch-up radio (so after the show was originally broadcast)	175 12%	23 8%	3 6%	5 8%	6 8%	152 12%	14 9%	9 9%	5 8%	11 12%	3 -4%
3.Listen to music via a streaming service – like Spotify, Apple Music or Deezer	906 60%	187 +68% e	37 68%	44 64%	49 64%	719 -59%	98 59%	58 56%	39 64%	62 67% d	36 -49%
4.Listen to a podcast	291 19%	54 20%	6 11%	7 -10%	14 18%	237 19%	17 -10%	10 -9%	7 11%	14 15% d	2 -3%
5.Listen to an audiobook	155 10%	40 +14% be	2 3%	6 9%	9 12%	115 -9%	10 6%	6 6%	4 7%	8 9%	2 -3%
6.Play an interactive audio game	74 5%	12 4%	1 3%	1 1%	1 1%	62 5%	2 -1%	2 2%	0 0%	2 2%	0 0%
7.Get news reports	391 26%	65 24%	13 24%	20 30%	22 29%	326 27%	46 28%	29 28%	17 27%	34 +37% d	12 16%
8.Get weather reports	538 36%	102 37%	22 40%	31 44%	30 40%	436 36%	60 36%	38 36%	22 35%	37 41%	22 29%
9.Get travel information or updates	251 17%	36 13%	5 10%	13 19%	15 19%	215 18%	27 16%	17 16%	10 16%	17 19%	8 11%
10.Searching for information online or asking general questions	554 37%	89 32%	14 26%	29 42%	24 31%	465 38%	63 38%	39 37%	24 38%	36 39%	26 36%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 33 (continuation)

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where personally use smart speaker or smart display

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1482	273	57	71	78	1209	138	87	51	69	67
Effective Weighted Sample	1032	180	39	49	52	853	114	72	42	60	53
Weighted Bases	<b>1501</b>	<b>275</b>	<b>55</b>	<b>69</b>	<b>77</b>	<b>1225</b>	<b>167</b>	<b>105</b>	<b>62</b>	<b>91</b>	<b>74</b>
11.As an alarm, personal schedule reminder or to make a shopping list	530 35%	109 40%	15 28%	24 35%	22 29%	421 34%	45 -27%	29 27%	16 26%	28 31%	16 -21%
12.To control smart home devices, such as smart TV, heating or lighting	280 19%	59 21%	7 13%	16 24%	17 22%	221 18%	32 19%	26 25% bd	6 10%	24 26% bd	8 10%
13.To make calls, send texts or emails (including pairing with mobile phone)	110 7%	29 +11% e	2 3%	7 11%	6 8%	81 -7%	10 6%	7 6%	3 5%	8 9%	1 2%
14.To watch videos	60 4%	16 6%	4 6%	6 8% e	5 7%	44 4%	9 5%	8 +8% d	1 1%	8 +9% d	1 1%
15.Other	31 2%	5 2%	* *0%	3 4%	* 1%	26 2%	5 3%	5 5%	0 0%	2 2%	3 4%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 34

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
1.Smart home security such as security cameras, alarms and video doorbells which can send alerts to your mobile phone, tablet or smart speaker	702 18%	112 18%	59 -12%	18 -6%	78 -9%	19 -5%	1 -1%	149 -10%	608 18%	12 16%	11 -7%	53 18%	84 15%
		bcdef	cdef	f	ef				c			c	c
2.Smart bathroom scales which work with an app to keep a record of measurements and set goals	155 4%	24 4%	9 -2%	4 -1%	14 -2%	4 -1%	0 -0%	23 -2%	129 4%	2 3%	2 1%	15 5%	24 4%
		bcde										c	
3.Smart baby monitors which you can view and talk through on your mobile phone or smart speaker	163 4%	28 4%	8 -2%	3 -1%	12 -1%	3 -1%	1 1%	26 -2%	137 4%	5 7%	4 3%	9 3%	22 4%
		bcde											
4.Smart lighting which you can control remotely using an app on your mobile phone or smart speaker	87 2%	5 -1%	6 1%	0 -0%	6 -1%	0 -0%	0 0%	12 -1%	64 -2%	3 4%	0 0%	17 +6%	21 +4%
			ce							c		ac	ac
5.Smart heating which you can control remotely using an app on your mobile phone or smart speaker	436 11%	79 13%	42 9%	13 -5%	55 -7%	13 -4%	0 -0%	84 -6%	379 11%	6 8%	8 -5%	33 11%	52 9%
		bcdef	cef	f	ef				c				
6.Smart smoke alarms which send an alert to your phone	154 4%	18 3%	15 3%	5 -2%	19 -2%	5 -1%	0 -0%	36 -2%	115 -3%	3 4%	5 3%	25 +8%	35 +6%
												a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 34 (continuation)

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
7.Smart fridge freezer	227 6%	16 -3%	14 -3%	10 3%	24 -3%	10 -3%	0 -0%	52 -4%	173 -5%	6 8%	6 4%	28 +9% a	49 +9% a
8.Smart washing machine or tumble dryer	73 2%	9 1%	9 2% e	1 1%	11 1%	1 -0%	0 0%	18 -1%	56 2%	0 0%	2 1%	10 +3% a	15 3%
9.Smart plugs which allow you to control home appliances remotely so you can turn them on or off using an app	293 7%	53 9% bcdef	25 -5% ce	7 -2%	32 -4%	7 -2%	1 -1%	54 -4%	261 8% c	9 12% ce	3 -2%	16 5%	31 6%
10.Other	20 1%	3 1%	6 +1%	1 *%	7 1%	1 *%	0 0%	9 1%	16 *%	1 2%	2 1%	1 *%	4 1%
11.None of these	2740 69%	444 71%	368 +77% a	250 +87% abd	700 +82% ab	332 +89% abd	81 +96% abcde	1192 +81%	2325 69%	52 69%	121 +81% ade	199 68%	399 71%
12.Don't know	52 1%	5 1%	2 -0%	1 *%	3 -0%	1 -0%	0 0%	12 -1%	40 1%	1 2%	0 0%	6 2%	8 1%
Not answered	3 *%	0 0%	0 0%	1 *%	3 +*%	3 +1% ab	2 +2% abcd	3 +*%	1 -0%	0 0%	0 0%	0 0%	0 0%
Summary: Any	1202 30%	178 28% bcdef	109 -23% cdef	36 -12% f	146 -17% cef	37 -10% f	2 -2%	271 -18%	1027 30% c	22 29%	28 -19%	88 30% c	156 28% c

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 34 (continuation)

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
1.Smart home security such as security cameras, alarms and video doorbells which can send alerts to your mobile phone, tablet or smart speaker	702 18%	128 16%	26 15%	33 16%	30 -12%	575 18% d	67 -10% b	2 -3%	5 -10%	3 -9%	49 -13% bd	18 -6%	40 14% bd	26 -7%
2.Smart bathroom scales which work with an app to keep a record of measurements and set goals	155 4%	30 4% d	5 3% d	7 4% d	1 -*% d	125 4% d	11 -2% d	2 3% d	1 1%	0 -0%	10 3% bd	1 -*%	9 3% bd	1 -*%
3.Smart baby monitors which you can view and talk through on your mobile phone or smart speaker	163 4%	25 3% d	5 3%	8 4% d	3 -1%	138 4% d	10 -1%	1 1%	1 2%	0 -0%	6 -2%	3 -1%	5 2%	5 -1%
4.Smart lighting which you can control remotely using an app on your mobile phone or smart speaker	87 2%	8 -1%	2 1%	1 1%	2 1%	79 +2% a	5 -1%	0 0%	* 1%	* *%	3 1%	2 1%	5 2% d	0 -0%
5.Smart heating which you can control remotely using an app on your mobile phone or smart speaker	436 11%	83 11%	17 10%	23 11%	20 8%	353 11%	49 -7%	1 -2%	3 6%	2 -5%	36 10% bd	12 -4%	32 11% bd	17 -4%
6.Smart smoke alarms which send an alert to your phone	154 4%	26 3%	3 1%	7 3%	7 3%	128 4%	17 3%	1 2%	1 1%	* -*%	12 3% d	5 -2%	14 5% bd	4 -1%
7.Smart fridge freezer	227 6%	48 6%	7 4%	14 7%	11 4%	179 6%	21 -3%	1 -1%	2 3%	* -1%	16 4% bd	5 -2%	16 5% bd	6 -1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 34 (continuation)

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
8.Smart washing machine or tumble dryer	73 2%	18 2%	3 2%	2 1%	6 2%	55 2%	9 1%	1 2%	0 0%	0 0%	7 2%	2 1%	7 2% d	2 -*
9.Smart plugs which allow you to control home appliances remotely so you can turn them on or off using an app	293 7%	55 7%	9 5%	16 8%	17 7%	238 7%	25 -4%	4 6% d	2 4%	* -1%	21 6% bd	4 -1%	20 7% bd	6 -1%
10.Other	20 1%	1 *%	0 0%	1 1%	0 0%	19 1%	6 1%	* 1%	1 1%	0 0%	3 1%	3 1%	4 1%	2 1%
11.None of these	2740 69%	543 70%	131 +75% e	145 71%	192 +77% ae	2197 68%	561 +81%	61 +88%	44 +81%	33 +84%	281 +76%	281 +88% ac	224 +76%	335 +86% ac
12.Don't know	52 1%	10 1%	4 3% d	4 2% d	* *% d	43 1%	2 -*%	0 0%	* 1%	* *%	1 *%	1 *%	1 *%	1 -*%
Not answered	3 *%	0 0%	0 0%	0 0%	0 0%	3 *%	3 +*%	0 0%	0 0%	0 0%	3 +1%	0 0%	2 +1%	0 0%
Summary: Any	1202 30%	223 29%	38 -22%	55 27%	57 -23%	978 30% bd	123 -18%	8 -12%	10 -18%	6 -15%	85 -23% bd	38 -12%	67 -23% bd	56 -14%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 35

QV1. Does anyone in your household have a car, and if so, do you use it as a driver or passenger?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes - and I use it as a driver or passenger	2918 73%	531 +85% bcdef	365 76% ef	217 75% ef	616 72% ef	251 -67% f	34 -40%	919 -62%	2533 +75% bce	45 -60%	79 -53%	209 71% ce	357 -63% c
Yes - but I don't use it as a driver or passenger	118 3%	12 2%	7 -2%	10 4% b	22 3%	14 4% ab	4 5% b	49 3%	95 3%	2 3%	5 4%	12 4%	22 4%
Summary: Any	3036 76%	543 +87% bcdef	373 78% ef	227 79% ef	638 75% f	265 -71% f	38 -44%	968 -66%	2628 +77% bce	47 -63%	84 -56%	222 76% bce	378 -67% c
No	961 24%	84 -13%	106 22% a	61 21% a	214 25% a	108 +29% abc	47 +56% abcde	510 +34%	764 -23%	28 +37% ad	66 +44% ade	72 24%	185 +33% ad

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 35 (continuation)

**QV1. Does anyone in your household have a car, and if so, do you use it as a driver or passenger?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes - and I use it as a driver or passenger	2918 73%	493 -64%	109 -63%	137 -67% d	145 -58%	2425 +75% abcd	500 73%	52 75%	37 69%	27 68%	315 +85% bd	185 -58%	236 +80% bd	261 -67% b
Yes - but I don't use it as a driver or passenger	118 3%	28 4%	5 3%	5 2%	11 5%	90 3%	18 3%	1 1%	1 2%	2 +6% abc	5 1%	13 4% a	7 2%	11 3%
Summary: Any	3036 76%	521 -67%	114 -66%	142 -70%	156 -63%	2515 +78% abcd	518 75%	53 76%	38 70%	29 74%	320 +87% bd	198 -62%	243 +83% bd	272 -69%
No	961 24%	255 +33% e	60 +34% e	62 +30% e	93 +37% e	706 -22%	171 25%	17 24%	16 30%	10 26%	49 -13%	122 +38% ac	51 -17%	120 +31% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 36

QV2. Does any car used by someone in your household have any of these features?

Base: Where has car and use it as a driver or passenger

Column	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
		a	b	c	d	e		a	b	c	d
Unweighted Bases	2874	582	415	238	689	274	1087	2544	69	178	306
Effective Weighted Sample	2038	420	278	162	465	187	737	1771	55	148	249
Weighted Bases	<b>2918</b>	<b>531</b>	<b>365</b>	<b>217</b>	<b>616</b>	<b>251</b>	<b>919</b>	<b>2533</b>	<b>79</b>	<b>209</b>	<b>357</b>
A DAB digital radio	1808 62%	357 +67% bcde	206 -56% e	108 -50%	325 -53%	119 -48%	496 -54%	1632 +64% bcd	36 -46%	85 -40%	160 -45%
The ability to make and receive calls 'hands free' on a mobile phone via the car's dashboard	1638 56%	318 +60% bcde	194 53% cde	64 -29%	264 -43% ce	70 -28%	408 -44%	1450 +57% cd	38 49%	99 -47%	178 -50%
An in-built 'infotainment system' with a touchscreen	946 32%	197 +37% bcde	102 -28% cde	31 -14%	136 -22% ce	35 -14%	208 -23%	816 32%	30 38%	65 31%	124 35%
Automated driving features such as adaptive cruise control, collision avoidance, assisted parking or lane centring	931 32%	188 +35% cde	123 34% cde	42 -20%	171 -28% ce	48 -19%	237 -26%	823 33%	22 28%	61 29%	100 28%
The ability to stream music and other audio content from a phone via the car's dashboard (e.g. Apple Carplay, Android Auto)	974 33%	182 34% bcde	93 -26% ce	34 -16%	128 -21% e	35 -14%	210 -23%	850 34%	25 32%	73 35%	118 33%
The ability to stream other apps (e.g. navigation) by connecting your phone to the car's dashboard	723 25%	156 +29% bcde	66 -18% ce	25 -11%	94 -15%	28 -11%	149 -16%	635 25%	22 28%	43 21%	82 23%
In-built Wi-Fi 'hotspot' - so you and others can use the car's own data connection to go online	422 14%	77 14% cde	43 12%	20 -9%	64 -10%	21 -8%	97 -11%	345 -14%	14 18%	41 +20% a	73 +21% a

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 36 (continuation)

QV2. Does any car used by someone in your household have any of these features?

Base: Where has car and use it as a driver or passenger

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	2874	582	415	238	689	274	1087	2544	69	178	306
Effective Weighted Sample	2038	420	278	162	465	187	737	1771	55	148	249
Weighted Bases	<b>2918</b>	<b>531</b>	<b>365</b>	<b>217</b>	<b>616</b>	<b>251</b>	<b>919</b>	<b>2533</b>	<b>79</b>	<b>209</b>	<b>357</b>
Remote monitoring of the car using a smartphone – for example enabling you to lock or unlock the car, check fuel levels, monitor the car’s performance, identify faults or remind you where you parked	378 13%	85 +16% bcde	33 -9% ce	10 -5%	44 -7%	11 -5%	78 -8%	320 13%	10 12%	32 15%	54 15%
A dash cam (dashboard camera) mounted on the car windscreen to record the road ahead	557 19%	93 18% cde	64 17% ce	16 -7%	81 -13% ce	17 -7%	133 -15%	476 19%	12 16%	46 22%	77 22%
Built-in satellite navigation with a screen in the car’s dashboard	1220 42%	236 44% cde	158 43% cde	53 -25%	219 -35% ce	61 -24%	313 -34%	1079 +43% b	20 -26%	79 38%	132 37%
Voice assistant for e.g. making calls, playing music or navigation	690 24%	135 25% cde	84 23% cde	21 -10%	109 -18% ce	24 -10%	155 -17%	596 24%	13 16%	59 28%	90 25%
Summary: Any	2320 80%	430 81% bcde	268 -74% cde	125 -58%	406 -66% ce	138 -55%	631 -69%	2029 80%	62 79%	156 74%	273 77%
None of these	533 18%	93 18%	93 +25% a	84 +39% ab	198 +32% ab	105 +42% abd	267 +29%	466 18%	11 15%	41 19%	64 18%
Don’t know	65 2%	8 2%	4 1%	8 4% b	12 2%	8 3% b	22 2%	38 -1%	5 +6% a	13 +6% a	20 +6% a

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 36 (continuation)

QV2. Does any car used by someone in your household have any of these features?

Base: Where has car and use it as a driver or passenger

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	2874	497	107	143	149	2377	401	71	97	120	253	148	176	221
Effective Weighted Sample	2038	331	74	95	99	1708	334	60	93	116	209	124	152	179
Weighted Bases	<b>2918</b>	<b>493</b>	<b>109</b>	<b>137</b>	<b>145</b>	<b>2425</b>	<b>500</b>	<b>52</b>	<b>37</b>	<b>27</b>	<b>315</b>	<b>185</b>	<b>236</b>	<b>261</b>
A DAB digital radio	1808 62%	288 58%	60 55%	76 55%	80 55%	1520 63%	263 -53%	30 58%	20 54%	12 -46%	176 -56% d	87 -47%	141 60% bd	120 -46%
The ability to make and receive calls 'hands free' on a mobile phone via the car's dashboard	1638 56%	267 54%	51 47%	71 52%	69 -48%	1371 57% d	215 -43%	19 -36%	20 54% bd	10 -38%	144 -46% d	71 -39%	120 51% bd	94 -36%
An in-built 'infotainment system' with a touchscreen	946 32%	156 32% b	21 -19%	42 31% b	41 28%	790 33% b	113 -23% d	10 -20%	9 25% d	4 -14%	83 -26% bd	30 -16%	64 27% bd	48 -18%
Automated driving features such as adaptive cruise control, collision avoidance, assisted parking or lane centring	931 32%	161 33%	28 25%	44 32%	39 27%	770 32%	132 -26%	17 33%	16 +43% ad	7 25%	86 27% d	45 -24%	84 35% bd	47 -18%
The ability to stream music and other audio content from a phone via the car's dashboard (e.g. Apple Carplay, Andriod Auto)	974 33%	153 31% b	19 -18%	39 29% b	37 -26%	822 34% bd	104 -21%	10 -20%	10 28% d	4 -15%	71 -23% d	32 -17%	70 30% bd	34 -13%
The ability to stream other apps (e.g. navigation) by connecting your phone to the car's dashboard	723 25%	117 24%	22 20%	37 27%	26 18%	606 25%	77 -15%	6 -12%	6 17%	4 -16%	55 -17% d	22 -12%	51 22% bd	25 -10%
In-built Wi-Fi 'hotspot' - so you and others can use the car's own data connection to go online	422 14%	71 14%	13 12%	24 18%	14 10%	350 14%	49 -10%	3 6%	4 10%	8 +29% abc	31 -10%	18 10%	31 13% d	18 -7%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d : Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 36 (continuation)

QV2. Does any car used by someone in your household have any of these features?

Base: Where has car and use it as a driver or passenger

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	2874	497	107	143	149	2377	401	71	97	120	253	148	176	221
Effective Weighted Sample	2038	331	74	95	99	1708	334	60	93	116	209	124	152	179
Weighted Bases	<b>2918</b>	<b>493</b>	<b>109</b>	<b>137</b>	<b>145</b>	<b>2425</b>	<b>500</b>	<b>52</b>	<b>37</b>	<b>27</b>	<b>315</b>	<b>185</b>	<b>236</b>	<b>261</b>
Remote monitoring of the car using a smartphone – for example enabling you to lock or unlock the car, check fuel levels, monitor the car’s performance, identify faults or remind you where you parked	378 13%	62 13%	11 10%	20 14%	11 -7%	316 13% d	35 -7%	3 6%	3 7%	3 12%	26 -8%	9 -5%	21 9%	14 -5%
A dash cam (dashboard camera) mounted on the car windscreen to record the road ahead	557 19%	100 20%	19 17%	24 18%	33 23%	457 19%	68 -14%	5 -9%	6 16%	3 -10%	56 18% b	12 -7%	38 16% b	30 -11%
Built-in satellite navigation with a screen in the car’s dashboard	1220 42%	188 38% d	34 -31%	51 37%	40 -28%	1032 43% bd	173 -35%	18 35%	19 51% abd	8 -31%	114 -36% d	60 -32%	103 44% bd	70 -27%
Voice assistant for e.g. making calls, playing music or navigation	690 24%	124 25%	19 17%	38 28%	34 24%	566 23%	90 -18%	9 18%	6 17%	3 -12%	58 -18% d	32 17% d	64 27% abd	26 -10%
Summary: Any	2320 80%	370 -75%	76 -70%	99 -72%	99 -68%	1950 +80% abcd	325 -65%	37 72%	28 75% d	16 -59%	220 -70% bd	105 -57%	168 -71% bd	154 -59%
None of these	533 18%	105 21%	22 20%	34 +25% e	41 +28% e	428 18%	165 +33%	13 25%	9 23%	11 +40% bc	94 +30%	71 +38% c	66 +28%	99 +38% c
Don’t know	65 2%	18 +4% e	11 +10% acde	4 3%	5 3%	46 -2%	9 2%	1 3%	1 2%	* 1% 1%	1 -*% 1%	9 +5% ac	2 1% 1%	7 3% a

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 37

Summary: QD4. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement?

Base: Where has children in the household aged 4 to 18

	Total	All the time	Some of the time	Rarely	Never	Not applicable - my child is not at school	Summary: Ever
Child 1	973	525 54%	317 33%	59 6%	42 4%	30 3%	901 93%
Child 2	506	259 51%	180 36%	37 7%	18 4%	11 2%	477 94%
Child 3	134	63 47%	42 31%	15 11%	10 7%	5 4%	120 89%
Child 4	25	10 39%	7 28%	2 9%	6 24%	0 0%	19 76%
Child 5	3	3 93%	0 0%	0 0%	* 7%	0 0%	3 93%

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 38

QD4. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 1

Base: Where has children in the household aged 4 to 18

	Total	Age Group	Age/SEG	Ethnicity			Any ethnic minority group (Summary)	Impacting/Limiting Conditions	
		55-64	65+ or DE	White or White British	Black or Black British	Asian or Asian British		Any	No
Column				a	b	c	d	a	b
Unweighted Bases	919	57	245	721	51	99	188	130	789
Effective Weighted Sample	660	41	177	503	41	80	151	86	575
Weighted Bases	<b>973</b>	<b>52</b>	<b>191</b>	<b>754</b>	<b>58</b>	<b>112</b>	<b>208</b>	<b>138</b>	<b>835</b>
All the time	525 54%	30 58%	110 57%	452 +60% bcd	20 -35%	36 -33%	69 -33%	90 +65% b	436 -52%
Some of the time	317 33%	18 36%	60 31%	218 -29%	26 +45% a	48 +43% a	96 +46% a	36 26%	282 34%
Rarely	59 6%	2 3%	11 6%	36 -5%	5 9%	14 +12% a	21 +10% a	6 4%	53 6%
Never	42 4%	* 1%	8 4%	30 4%	4 6%	7 6%	12 6%	5 4%	37 4%
Not applicable - my child is not at school	30 3%	2 3%	3 1%	19 3%	2 4%	7 +6% a	11 5%	2 2%	28 3%
Summary: Ever	901 93%	50 96%	181 94%	705 94% cd	52 89%	98 -87%	185 -89%	131 95%	771 92%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 39

QD4. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 2

Base: Where has children in the household aged 4 to 18

Column	Age/SEG		Ethnicity		Impacting/Limiting Conditions	
	Total	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	No
			a	b	a	b
Unweighted Bases	473	115	364	104	67	406
Effective Weighted Sample	339	84	251	84	45	296
Weighted Bases	<b>506</b>	<b>93</b>	<b>383</b>	<b>116</b>	<b>79</b>	<b>426</b>
All the time	259 51%	47 51%	219 +57% b	38 -33%	49 62%	210 49%
Some of the time	180 36%	35 37%	121 -32%	57 +49% a	22 27%	159 37%
Rarely	37 7%	3 3%	23 -6%	13 11%	6 7%	32 7%
Never	18 4%	7 +7%	15 4%	3 2%	3 3%	16 4%
Not applicable - my child is not at school	11 2%	1 1%	6 1%	6 +5% a	* 1%	11 2%
Summary: Ever	477 94%	85 92%	362 95%	107 93%	77 96%	400 94%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QD4. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 3**

Base: Where has children in the household aged 4 to 18

	Total	Ethnicity	Impacting/ Limiting/ Conditions
		White or White British	No
Column		a	
Unweighted Bases	124	94	104
Effective Weighted Sample	85	61	73
Weighted Bases	<b>134</b>	<b>102</b>	<b>107</b>
All the time	63 47%	49 48%	52 48%
Some of the time	42 31%	32 31%	34 32%
Rarely	15 11%	11 11%	7 7%
Never	10 7%	8 8%	10 9%
Not applicable - my child is not at school	5 4%	2 2%	5 4%
Summary: Ever	120 89%	92 91%	93 87%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 41

**QD4. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 4**

Base: Where has children in the household aged 4 to 18

	<b>Total</b>
Unweighted Bases	23
Effective Weighted Sample	14
Weighted Bases	<b>25</b>
All the time	10 39%
Some of the time	7 28%
Rarely	2 9%
Never	6 24%
Summary: Ever	19 76%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 42

**QD4. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 5**

Base: Where has children in the household aged 4 to 18

	<b>Total</b>
Unweighted Bases	4
Effective Weighted Sample	2
Weighted Bases	<b>3</b>
All the time	3 93%
Never	* 7%
Summary: Ever	3 93%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 43

QL1. Is there a landline phone in your home, and if there is, what can it be used for?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes – can use to make and receive calls	1920 48%	410 +65%	368 +77%	250 +87%	697 +82%	330 +88%	80 +94%	904 +61%	1687 +50%	27 36%	51 -34%	125 43%	219 -39%
			a	abd	ab	abd	abcd		bcde				
Yes – can receive but not make calls/ incoming only	167 4%	30 5%	20 4%	8 3%	29 3%	9 2%	1 1%	50 -3%	133 4%	3 4%	13 +9%	16 6%	33 6%
		e									a		
Yes, but line not working properly/ needs to be repaired	82 2%	12 2%	2 -1%	* -*%	3 -*%	* -*%	0 0%	16 -1%	69 2%	1 1%	5 3%	6 2%	13 2%
		bcde											
Summary: Yes	2169 54%	453 +72%	390 +82%	258 +90%	729 +86%	339 +91%	81 +95%	970 +66%	1890 +56%	31 -42%	69 46%	148 51%	265 -47%
			a	ab	ab	abd	abd		bce				
No, do not have landline phone	1779 45%	170 -27%	88 -18%	28 -10%	120 -14%	32 -9%	4 -5%	494 -33%	1468 -43%	44 +58%	81 +54%	134 46%	287 +51%
		bcdef	cdef		cef					a	a		a
Don't know	46 1%	4 1%	0 -0%	0 -0%	0 -0%	0 -0%	0 0%	11 -1%	31 -1%	0 0%	0 0%	11 +4%	11 2%
		d										ac	a
Not answered	2 *%	0 0%	0 0%	2 +1%	2 +*%	2 +1%	0 0%	2 *%	2 *%	0 0%	0 0%	0 0%	0 0%
				ab		a							

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 43 (continuation)

QL1. Is there a landline phone in your home, and if there is, what can it be used for?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes – can use to make and receive calls	1920 48%	448 +58%	118 +68%	147 +72%	177 +71%	1472 -46%	566 +82%	57 +82%	42 +78%	32 +83%	295 +80%	271 +85%	244 +83%	319 +81%
		e	ae	ae	ae									
Yes – can receive but not make calls/ incoming only	167 4%	31 4%	6 3%	10 5%	16 +7%	136 4%	24 3%	3 4%	1 2%	1 3%	12 3%	12 4%	13 5%	11 3%
Yes, but line not working properly/ needs to be repaired	82 2%	11 1%	1 1%	2 1%	1 -*%	71 2%	1 -*%	0 0%	0 0%	1 3%	1 -*%	1 -*%	1 *%	1 -*%
					d	d				ac				
Summary: Yes	2169 54%	490 +63%	126 +72%	159 +78%	194 +78%	1679 -52%	591 +86%	60 +86%	43 +80%	35 +90%	308 +83%	284 +89%	258 +88%	330 +84%
		e	ae	ae	ae					c				
No, do not have landline phone	1779 45%	280 -36%	43 -25%	41 -20%	56 -22%	1500 +47%	95 -14%	10 -14%	11 -20%	4 -10%	59 -16%	36 -11%	36 -12%	60 -15%
		bcd				abcd			d					
Don't know	46 1%	5 1%	3 2%	2 1%	0 0%	42 1%	0 -0%	0 0%	0 0%	0 0%	0 -0%	0 0%	0 0%	0 -0%
			d	d		d								
Not answered	2 *%	2 +*%	2 +1%	2 +1%	0 0%	0 -0%	2 +*%	0 0%	0 0%	0 0%	2 +1%	0 0%	0 0%	2 +1%
		e	de	e										

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





**QL2. How often do you use this landline phone handset at home yourself to make calls?**

Base: Where have a landline that can be used to make calls

	Age Group							Age/SEG	Ethnicity		Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Asian or Asian British	
Column		a	b	c	d	e	f		a	b	c
Unweighted Bases	2007	457	429	296	813	384	88	1085	1809	107	187
Effective Weighted Sample	1409	326	290	199	547	257	59	732	1245	89	156
Weighted Bases	<b>1920</b>	<b>410</b>	<b>368</b>	<b>250</b>	<b>697</b>	<b>330</b>	<b>80</b>	<b>904</b>	<b>1687</b>	<b>125</b>	<b>219</b>
I use the landline phone to make all my calls	601 31%	114 28%	134 +36% a	130 +52% ab	317 +45% ab	183 +56% abd	53 +66% abcd	376 +42%	518 31%	51 +40% a	83 +38% a
I often use the landline phone to make calls	251 13%	60 15%	61 +17%	64 +26% abd	140 +20% a	79 +24% ab	15 19%	157 +17%	236 +14% bc	8 -6%	12 -5%
I occasionally use the landline phone to make calls	598 31%	148 +36% cdef	125 34% cdef	42 -17%	176 -25% cef	51 -15%	8 -10%	244 -27%	514 30%	42 34%	77 35%
Never	465 24%	87 21% bcdef	47 -13% cdef	11 -5%	62 -9% ce	15 -5%	4 -5%	125 -14%	414 25%	24 19%	47 22%
Don't know	5 *%	1 *%	0 0%	2 +1%	2 *%	2 1%	0 0%	2 *%	5 *%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 44 (continuation)

QL2. How often do you use this landline phone handset at home yourself to make calls?

Base: Where have a landline that can be used to make calls

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	2007	507	137	175	209	1500	475	82	109	147	245	230	189	282
Effective Weighted Sample	1409	333	88	110	136	1076	392	68	105	143	201	192	162	227
Weighted Bases	<b>1920</b>	<b>448</b>	<b>118</b>	<b>147</b>	<b>177</b>	<b>1472</b>	<b>566</b>	<b>57</b>	<b>42</b>	<b>32</b>	<b>295</b>	<b>271</b>	<b>244</b>	<b>319</b>
I use the landline phone to make all my calls	601 31%	167 +37% e	49 +42% e	63 +43% e	90 +51% ae	434 -29%	255 +45% c	27 +48% c	12 29%	23 +71% abc	112 +38%	142 +52% ac	91 37%	162 +51% ac
I often use the landline phone to make calls	251 13%	58 13%	15 13%	22 15%	23 13%	193 13%	123 +22% d	8 13%	7 16%	3 9%	75 +25% b	48 +18%	53 +22%	68 +21%
I occasionally use the landline phone to make calls	598 31%	128 29% d	32 27%	41 28% d	32 -18%	470 32% d	141 -25% d	13 23%	17 +40% abd	5 -16%	77 26%	64 -23%	70 29%	71 -22%
Never	465 24%	91 -20%	21 18%	21 -14%	30 -17%	374 +25% abcd	45 -8%	9 17% ad	6 -15% ad	2 -5%	30 -10% d	15 -6%	28 -11% bd	18 -6%
Don't know	5 *%	3 +1% e	1 1% e	0 0%	2 +1% e	2 -*%	2 *%	0 0%	0 0%	0 0%	0 0%	2 1%	2 1%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 45

QL3. Which of these is your main supplier for your landline?

Base: Where have a landline

	Age Group							Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e	f		a	b	c	d
Unweighted Bases	2254	504	455	310	854	399	89	1177	2017	57	125	225
Effective Weighted Sample	1583	360	307	207	573	266	59	792	1388	46	104	186
Weighted Bases	<b>2169</b>	<b>453</b>	<b>390</b>	<b>258</b>	<b>729</b>	<b>339</b>	<b>81</b>	<b>970</b>	<b>1890</b>	<b>69</b>	<b>148</b>	<b>265</b>
BT	922 43%	192 42%	179 46%	122 47%	352 +48% a	172 +51% a	50 +62% abcd	433 45%	822 +43% d	23 34%	54 36%	95 -36%
EE	63 3%	9 2%	14 4%	7 3%	21 3%	7 2%	1 1%	29 3%	48 -3%	2 3%	10 +7% a	14 +5% a
KCOM	6 *%	0 0%	2 1%	2 1% a	4 1%	2 1%	0 0%	4 *%	6 *%	0 0%	0 0%	0 0%
NOW	23 1%	6 1% bd	0 -0%	1 *%	1 -*%	1 *%	0 0%	3 -*%	23 1%	0 0%	0 0%	0 0%
Plusnet	79 4%	22 5%	15 4%	12 5%	32 4%	17 5%	5 6%	37 4%	74 4%	3 4%	2 1%	5 2%
Post Office/Shell Energy	24 1%	1 -*%	10 +2% a	6 +3% a	17 +2% a	7 +2% a	1 1%	20 +2%	20 1%	2 3% c	0 0%	4 2%
Sky	403 19%	75 16% f	54 -14%	43 17% f	103 -14%	49 -15%	6 -7%	156 -16%	353 19%	15 22%	23 16%	45 17%
TalkTalk	156 7%	42 +9%	34 9%	22 9%	62 8%	27 8%	5 7%	88 +9%	133 7%	6 9%	14 9%	23 9%
Hyperoptic	3 *%	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 *%	0 0%	1 1%	1 *%
Utility Warehouse	22 1%	1 *%	6 1% a	4 1%	11 2% a	6 2% a	2 2% a	12 1%	22 1%	0 0%	1 *%	1 *%
Virgin Media	261 12%	62 14% cde	46 12% ce	19 -7%	70 -10%	24 -7%	5 6%	103 11%	212 -11%	7 11%	33 +22% a	47 +18% a
Vodafone	81 4%	17 4% d	7 -2%	4 -2%	14 -2%	6 -2%	2 3%	26 -3%	70 4%	2 3%	5 4%	10 4%
Gigaclear	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	3 *%	1 -*%	0 0%	0 0%	2 +1% a

Columns Tested: a,b,c,d,e,f - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 45 (continuation)

QL3. Which of these is your main supplier for your landline?

Base: Where have a landline

	Age Group							Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e	f		a	b	c	d
Unweighted Bases	2254	504	455	310	854	399	89	1177	2017	57	125	225
Effective Weighted Sample	1583	360	307	207	573	266	59	792	1388	46	104	186
Weighted Bases	<b>2169</b>	<b>453</b>	<b>390</b>	<b>258</b>	<b>729</b>	<b>339</b>	<b>81</b>	<b>970</b>	<b>1890</b>	<b>69</b>	<b>148</b>	<b>265</b>
Community Fibre	3 *%	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	1 *%	1 -*%	2 +2% a	0 0%	2 +1% a
Other	48 2%	16 +4%	12 3%	6 2%	21 3%	9 3%	3 3%	25 3%	46 +2%	1 2%	0 0%	1 *%
Don't know	72 3%	8 -2%	10 3%	10 4% a	21 3%	11 3%	1 1%	30 3%	59 3%	4 6%	5 3%	13 5%

Columns Tested: a,b,c,d,e,f - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 45 (continuation)

QL3. Which of these is your main supplier for your landline?

Base: Where have a landline

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	2254	556	144	189	229	1698	497	86	112	159	256	241	199	294
Effective Weighted Sample	1583	362	93	120	148	1221	410	72	108	155	210	200	170	237
Weighted Bases	<b>2169</b>	<b>490</b>	<b>126</b>	<b>159</b>	<b>194</b>	<b>1679</b>	<b>591</b>	<b>60</b>	<b>43</b>	<b>35</b>	<b>308</b>	<b>284</b>	<b>258</b>	<b>330</b>
BT	922 43%	221 45%	61 48%	78 +49% e	95 +49% e	701 42%	274 +46%	32 +54%	18 42%	27 +77% abc	126 41%	148 +52% ac	100 39%	172 +52% ac
EE	63 3%	16 3%	7 +6% de	6 3%	2 1%	47 3%	17 3%	2 3%	2 6% d	* 1%	9 3%	9 3%	8 3%	9 3%
KCOM	6 *%	1 *%	0 0%	1 *%	1 *%	5 *%	4 +1%	0 0%	0 0%	0 0%	1 *%	3 +1%	2 1%	2 1%
NOW	23 1%	5 1%	1 1%	0 0%	2 1%	18 1%	1 -*%	0 0%	0 0%	0 0%	0 0%	1 *%	1 *%	0 0%
Plusnet	79 4%	16 3%	4 3%	5 3%	7 4%	63 4%	25 4%	2 4%	4 +10% ad	* 1%	18 +6% b	7 2%	15 6%	10 3%
Post Office/Shell Energy	24 1%	5 1%	1 1%	1 *%	2 1%	19 1%	16 +3%	0 0%	1 2%	* 1%	6 2%	10 +4%	8 +3%	7 +2%
Sky	403 19%	80 16% b	11 -9%	28 18% b	31 16% b	323 19% b	84 -14%	10 16%	6 14%	3 -8%	46 15%	38 -14%	35 14%	49 15%
TalkTalk	156 7%	42 9%	15 +12% e	9 6%	15 8%	114 7%	53 9% d	4 7%	4 9% d	1 3%	35 +12% b	17 6%	28 +11%	25 8%
Hyperoptic	3 *%	0 0%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Utility Warehouse	22 1%	6 1%	2 2%	6 +4% ade	0 0%	16 1%	9 2%	1 1%	2 +4% d	0 0%	6 2% d	3 1%	8 +3% d	1 *%
Virgin Media	261 12%	55 11%	9 -7%	14 9%	20 10%	207 12%	61 10% d	5 8%	3 6%	2 -5%	33 11%	28 10%	33 13%	27 -8%
Vodafone	81 4%	15 3%	7 6%	6 4%	8 4%	66 4%	11 -2%	1 1%	1 2%	* 1%	6 2%	6 2%	6 2%	6 2%
Gigaclear	3 *%	0 0%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Community Fibre	3 *%	1 *%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Other	48 2%	7 1%	0 0%	2 1%	3 2%	40 2%	15 3%	3 +6%	1 3%	1 2%	10 3%	5 2%	7 3%	9 3%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 45 (continuation)

**QL3. Which of these is your main supplier for your landline?**

Base: Where have a landline

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	2254	556	144	189	229	1698	497	86	112	159	256	241	199	294
Effective Weighted Sample	1583	362	93	120	148	1221	410	72	108	155	210	200	170	237
Weighted Bases	<b>2169</b>	<b>490</b>	<b>126</b>	<b>159</b>	<b>194</b>	<b>1679</b>	<b>591</b>	<b>60</b>	<b>43</b>	<b>35</b>	<b>308</b>	<b>284</b>	<b>258</b>	<b>330</b>
Don't know	72	19	7	3	8	53	20	0	1	*	11	9	8	12
	3%	4%	6%	2%	4%	3%	3%	0%	1%	1%	4%	3%	3%	4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 46

QM1. Is there a mobile phone in your household which is used to make and receive calls?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes, and I personally use one	3814 95%	606 97%	456 95%	252 -87%	760 -89%	304 -82%	52 -62%	1363 -92%	3233 95%	74 98%	149 +100%	277 95%	545 97%
		cdef	cdef	ef	ef	f					ad		
Yes, but I don't personally use one	52 1%	7 1%	6 1%	12 +4%	22 +3%	16 +4%	4 +4%	29 +2%	43 1%	0 0%	0 0%	8 +3%	8 1%
		1%	1%	ab	a	ab	ab					a	
Summary: Yes	3865 97%	613 98%	462 97%	264 -92%	782 -92%	320 -86%	56 -66%	1393 -94%	3275 97%	74 98%	149 100%	286 97%	553 +98%
		cdef	cdef	ef	ef	f							a
No	114 3%	14 2%	16 3%	24 +8%	70 +8%	53 +14%	29 +34%	80 +5%	110 +3%	1 1%	* **%	2 -1%	4 -1%
		2%	3%	ab	ab	abcd	abcde		de				
Don't know	18 *%	1 *%	0 0%	0 0%	0 -0%	0 0%	0 0%	5 *%	7 -*%	1 1%	0 0%	5 +2%	6 +1%
		*%	0%									a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 46 (continuation)

QM1. Is there a mobile phone in your household which is used to make and receive calls?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes, and I personally use one	3814 95%	704 -91% bcd	145 -83%	168 -82%	211 -84%	3109 +97% abcd	623 -90% d	59 -84%	47 -88%	31 -80%	345 94% bd	278 -87%	277 94% bd	343 -88%
Yes, but I don't personally use one	52 1%	18 +2% e	6 +3% e	6 +3% e	12 +5% ae	34 -1%	16 +2%	3 +5%	2 3%	1 2%	10 +3%	6 2%	8 3%	9 2%
Summary: Yes	3865 97%	722 -93% bcd	150 -86%	174 -85%	223 -89%	3143 +98% abcd	639 -93% d	62 -89%	49 -91% d	32 -82%	356 96% bd	284 -89%	285 97% bd	352 -90%
No	114 3%	54 +7% e	24 +14% ae	30 +14% ae	27 +11% ae	60 -2%	50 +7%	8 +11%	5 +9%	7 +18% ac	14 4%	36 +11% ac	9 3%	40 +10% ac
Don't know	18 *%	1 *%	0 0%	1 *%	0 0%	17 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 47

QM2. Are any of the mobile phones in your household a smartphone?

Base: Where have a mobile phone in the household

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3829	701	532	304	896	364	60	1661	3320	60	128	246	476
Effective Weighted Sample	2706	498	361	205	606	246	41	1133	2301	46	103	199	380
Weighted Bases	<b>3865</b>	<b>613</b>	<b>462</b>	<b>264</b>	<b>782</b>	<b>320</b>	<b>56</b>	<b>1393</b>	<b>3275</b>	<b>74</b>	<b>149</b>	<b>286</b>	<b>553</b>
Yes, and I personally use one	3570 92%	569 93%	383 -83%	185 -70%	599 -77%	216 -68%	31 -55%	1160 -83%	3012 -92%	71 97%	143 96%	269 94%	527 +95%
		bcdef	cdef	f	cef								a
Yes, but I don't personally use one	56 1%	8 1%	18 +4%	11 +4%	31 +4%	13 +4%	2 4%	39 +3%	51 2%	0 0%	0 0%	4 1%	4 1%
		a	a	a	a	a	a	a	a	a	a	a	a
Summary: Yes	3627 94%	576 94%	400 -87%	196 -74%	629 -80%	229 -72%	33 -59%	1199 -86%	3064 94%	71 97%	143 96%	273 95%	531 +96%
		bcdef	cdef	f	cef								a
No	216 6%	35 6%	58 +12%	61 +23%	141 +18%	84 +26%	23 +41%	182 +13%	195 +6%	3 3%	6 4%	11 4%	19 -3%
		a	a	ab	ab	abd	abcde		e				
Don't know	23 1%	1 *%	5 1%	6 +2%	11 +1%	6 +2%	0 0%	11 1%	17 1%	0 0%	1 *%	2 1%	3 *%
		a	a	a	a	a							
Not answered	* *%	0 0%	0 0%	* +*%	* *%	* +*%	0 0%	* *%	* *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 47 (continuation)

**QM2. Are any of the mobile phones in your household a smartphone?**

Base: Where have a mobile phone in the household

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3829	780	159	195	255	3049	531	90	129	146	289	242	217	311
Effective Weighted Sample	2706	515	107	127	169	2191	439	75	124	142	239	200	186	251
Weighted Bases	<b>3865</b>	<b>722</b>	<b>150</b>	<b>174</b>	<b>223</b>	<b>3143</b>	<b>639</b>	<b>62</b>	<b>49</b>	<b>32</b>	<b>356</b>	<b>284</b>	<b>285</b>	<b>352</b>
Yes, and I personally use one	3570 92%	608 -84%	121 -81%	148 -85%	164 -74%	2962 +94%	483 -76%	48 -77%	38 -76%	30 93%	276 -78%	207 -73%	220 -77%	262 -74%
		d		d		abcd				abc				
Yes, but I don't personally use one	56 1%	20 +3%	10 +6%	3 2%	11 +5%	37 -1%	24 +4%	4 +7%	2 +4%	1 3%	15 +4%	9 +3%	15 +5%	8 2%
		e	ace		e									
Summary: Yes	3627 94%	628 -87%	131 -87%	151 -87%	175 -78%	2999 +95%	507 -79%	52 -85%	39 -80%	31 96%	291 -82%	216 -76%	235 -82%	271 -77%
		d	d	d		abcd				abc				
No	216 6%	82 +11%	15 +10%	19 +11%	44 +20%	133 -4%	122 +19%	9 +15%	9 +19%	1 4%	60 +17%	61 +22%	47 +16%	74 +21%
		e	e	e	abce		d	d	d					
Don't know	23 1%	11 +2%	4 +2%	5 +3%	5 +2%	11 -*%	10 +2%	* 1%	0 0%	* 1%	4 1%	6 +2%	3 1%	7 +2%
		e	e	e	e									
Not answered	* *0%	* *0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	* +1%	0 0%	0 0%	0 0%	0 0%	0 0%
									a					

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 48

QM3. Which of these describes how you acquired your main mobile phone?

Base: Where personally use a mobile phone

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
It was bought as a brand new phone - as part of a contract including calls, texts and data	2297 60%	342 -56%	213 -47%	98 -39%	332 -44%	119 -39%	21 -40%	655 -48%	1954 60%	60 +81%	93 62%	147 -53%	328 60%
		bcdef	ce						d	acde			
It was bought as a brand new phone - not as part of a contract, just the phone itself	929 24%	174 +29%	165 +36%	76 +30%	257 +34%	92 +30%	16 31%	393 +29%	782 24%	7 -10%	33 22%	88 +32%	137 25%
		a	a		a				b		b	abc	b
It was bought as a refurbished/ used phone	301 8%	41 7%	43 9%	28 +11%	73 +10%	30 10%	1 3%	158 +12%	258 8%	6 8%	9 6%	20 7%	38 7%
				af	a								
It was passed on to me/ hand me down	244 6%	43 7%	31 7%	44 +18%	89 +12%	58 +19%	14 +27%	147 +11%	204 6%	1 1%	15 10%	17 6%	36 7%
				abd	ab	abd	abd				b		
Something else	11 *%	3 *%	1 *%	2 1%	3 *%	2 1%	0 0%	3 *%	11 *%	0 0%	0 0%	0 0%	0 0%
Don' t know	32 1%	3 *%	3 1%	3 1%	6 1%	3 1%	0 0%	8 1%	23 1%	* *%	0 0%	5 2%	7 1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 48 (continuation)

QM3. Which of these describes how you acquired your main mobile phone?

Base: Where personally use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
It was bought as a brand new phone - as part of a contract including calls, texts and data	2297 60%	349 -50%	65 -45%	74 -44%	91 -43%	1948 +63% abcd	265 -43%	25 -43%	22 -46%	20 62% abc	129 -37%	136 -49% a	113 -41%	152 -44%
It was bought as a brand new phone - not as part of a contract, just the phone itself	929 24%	195 +28% e	43 30%	52 +31% e	68 +32% e	734 -24%	216 +35% d	21 +35%	13 27%	7 24%	130 +38%	86 +31%	102 +37%	114 +33%
It was bought as a refurbished/ used phone	301 8%	68 10%	13 9%	13 8%	23 11%	233 7%	60 10% d	3 6%	9 +19% abd	1 -3%	37 11%	23 8%	25 9%	34 10%
It was passed on to me/ hand me down	244 6%	86 +12% e	19 +13% e	26 +15% e	28 +13% e	158 -5%	74 +12%	9 +15%	4 7%	3 +11%	45 +13%	29 +11%	32 +12%	41 +12%
Something else	11 *%	2 *%	1 1%	* *%	0 0%	9 *%	3 *%	0 0%	0 0%	0 0%	3 1%	0 0%	3 +1%	0 0%
Don' t know	32 1%	5 1%	2 2%	2 1%	1 1%	27 1%	5 1%	* 1%	1 1%	* 1%	2 1%	3 1%	2 1%	2 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 49

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Asda Mobile	24 1%	3 *%	7 +2% a	3 1%	10 +1%	3 1%	0 0%	15 +1%	24 1%	0 0%	0 0%	0 0%	0 0%
BT	118 3%	21 3%	31 +7% a	13 +5%	47 +6% a	16 +5%	3 6%	63 +5%	101 3%	* 1%	5 3%	11 4%	16 3%
EE	874 23%	125 21%	97 21%	51 20%	156 20%	59 19%	8 15%	279 -20%	748 23%	20 27%	36 24%	58 21%	120 22%
Giffgaff	198 5%	18 -3%	19 4%	10 4%	32 4%	14 5%	4 8%	74 5%	181 +6% e	2 3%	3 2%	8 3%	17 -3%
iD Mobile (Carphone Warehouse)	41 1%	8 1%	1 *%	2 1%	4 *%	2 1%	0 0%	11 1%	34 1%	1 2%	2 1%	4 1%	7 1%
Lebara	66 2%	10 2%	7 2%	3 1%	11 1%	3 1%	0 0%	22 2%	35 -1%	2 3%	7 +4% a	20 +7% a	31 +6% a
Lycamobile	30 1%	2 *%	4 1%	0 0%	4 1%	0 0%	0 0%	10 1%	9 -*%	0 0%	6 +4% a	12 +4% a	21 +4% a
O2	686 18%	121 20% bcdef	62 -14%	33 -13%	99 -13%	37 -12%	4 9%	214 -16%	600 +19% de	18 25% de	21 14%	31 -11%	77 -14%
Plusnet	41 1%	7 1%	9 +2%	3 1%	12 2%	3 1%	0 0%	14 1%	36 1%	0 0%	0 0%	2 1%	2 *%
Sky Mobile	210 5%	38 6% d	20 4%	10 4%	30 -4%	11 3%	* 1%	60 -4%	185 6%	6 8%	7 5%	9 3%	23 4%
Smarty	25 1%	9 +1% cde	2 *%	0 0%	2 *%	0 0%	0 0%	9 1%	20 1%	1 2%	0 0%	3 1%	5 1%
Talk Mobile	19 *%	2 *%	2 *%	0 0%	3 *%	* *%	* 1%	8 1%	16 *%	0 0%	1 1%	1 1%	3 *%
TalkTalk	43 1%	6 1%	8 2%	5 2%	14 +2%	6 2%	1 2%	24 +2%	37 1%	0 0%	3 2%	3 1%	6 1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 49 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Tesco	243 6%	50 +8%	45 +10%	33 +13% a	89 +12% a	44 +14% ab	10 +20% ab	133 +10%	224 +7% de	1 1%	7 5%	9 -3%	17 -3%
Three/3	353 9%	50 8% ef	31 -7%	13 -5%	44 -6%	14 -4%	* -1%	109 -8%	259 -8%	11 14%	26 +17% a	47 +17% a	90 +17% a
Utility Warehouse	15 *%	0 0%	4 +1% a	1 *%	7 +1% a	3 1% a	2 +4% acd	7 1%	14 *%	0 0%	1 *%	0 0%	1 *%
Virgin Mobile/ Any Virgin	163 4%	24 4%	22 5%	18 +7% a	43 +6%	21 +7% a	3 5%	63 5%	126 -4%	4 6%	10 7%	22 +8% a	37 +7% a
Vodafone	544 14%	96 16%	62 14%	32 13%	101 13%	39 13%	7 14%	182 13%	482 +15% de	5 7%	13 9%	27 -10%	56 -10%
Voxi	20 1%	1 *%	* *%	0 0%	* -*%	0 0%	0 0%	2 -*%	15 *%	0 0%	0 0%	4 +1% a	5 1%
Other	13 *%	1 *%	4 +1%	2 1%	6 +1%	2 1%	* *%	9 +1%	9 *%	0 0%	0 0%	2 1%	2 *%
Don' t know	83 2%	13 2%	18 +4%	21 +8% ab	47 +6% a	29 +10% abd	8 +16% abd	53 +4%	73 2%	2 2%	2 1%	2 1%	7 1%
Not answered	5 *%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	1 *%	1 *%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 49 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
Asda Mobile	24 1%	7 1%	1 1%	2 1%	6 +3% e	17 1%	10 +2%	0 0%	0 0%	* 1%	4 1%	6 +2%	5 +2%	5 1%
BT	118 3%	29 4%	11 +8% e	6 4%	10 5%	89 3%	38 +6%	4 +7%	3 5%	3 +9%	23 +7%	15 +5%	18 +6%	19 +6%
EE	874 23%	135 -19%	38 26%	29 17%	42 20%	739 +24% ac	133 21% d	9 15% d	12 25% d	2 -7%	70 20%	63 23%	60 21%	73 21%
Giffgaff	198 5%	49 +7% e	8 6%	11 6%	11 5%	149 -5%	29 5%	2 4%	1 -1%	1 2%	21 6% d	7 3%	20 7% bd	9 -2%
iD Mobile (Carphone Warehouse)	41 1%	4 1%	1 1%	0 0%	0 0%	37 1%	3 *% 0%	0 0%	* 1%	* 1%	3 1%	0 0%	0 0%	3 1%
Lebara	66 2%	17 2%	3 2%	4 2%	5 2%	50 2%	9 1%	1 1%	* 1%	* 2%	3 1%	6 2%	5 2%	4 1%
Lycamobile	30 1%	8 1%	2 1%	2 1%	3 2%	22 1%	4 1%	0 0%	0 0%	0 0%	3 1%	1 1%	3 1%	1 *%
O2	686 18%	134 19%	21 15%	43 +26% bde	32 15%	551 18%	72 -12%	12 21% ac	4 -9%	10 +33% ac	44 -13%	28 -10%	38 14%	34 -10%
Plusnet	41 1%	5 1%	2 2% d	1 1%	0 0%	36 1%	10 2%	0 0%	1 3%	* 1%	4 1%	7 +2% c	0 0%	10 +3% c
Sky Mobile	210 5%	31 4%	5 3%	7 4%	10 5%	179 6%	22 -4%	2 3%	4 8% a	2 8% a	15 4%	7 -2%	11 4%	12 3%
Smarty	25 1%	3 *% e	1 *% e	1 *% e	1 *% e	22 1%	2 *% e	0 0%	* 1%	0 0%	0 0%	2 1%	1 *% e	1 *% e
Talk Mobile	19 *% e	4 1% e	* *% e	* *% e	* *% e	15 *% e	2 *% e	0 0%	* 1%	0 0%	0 0%	2 1%	0 0%	2 1%
TalkTalk	43 1%	6 1%	2 1%	1 1%	2 1%	37 1%	12 +2%	* 1%	1 2%	* 1%	6 2%	6 2%	6 2%	6 2%
Tesco	243 6%	71 +10% e	13 9%	14 8%	20 9% e	171 -6% e	67 +11% e	9 +15% e	9 +20% a	4 +13% e	43 +12% e	24 9% e	20 7% e	46 +13% c

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 49 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
Three/3	353 9%	47 -7%	2 -1%	7 -4%	9 -4%	306 +10%	35 -6%	6 10%	2 5%	1 -4%	17 -5%	17 6%	13 -5%	21 6%
Utility Warehouse	15 *%	3 *%	1 *%	3 +2%	1 *%	12 *%	6 +1%	1 1%	0 0%	0 0%	5 +1%	1 1%	5 +2%	1 *%
Virgin Mobile/ Any Virgin	163 4%	26 4%	5 4%	11 6%	6 3%	137 4%	37 +6%	3 4%	3 6%	1 2%	20 6%	16 6%	18 7%	18 5%
Vodafone	544 14%	87 12%	20 14%	19 11%	39 18%	458 15%	87 14%	5 9%	4 9%	4 14%	40 12%	47 17%	37 13%	49 14%
Voxi	20 1%	5 1%	1 1%	0 0%	2 1%	15 *%	0 0%	0 0%	0 0%	* 1%	0 0%	0 0%	0 0%	0 0%
Other	13 *%	1 *%	0 0%	1 1%	0 0%	12 *%	5 +1%	1 2%	0 0%	* 1%	5 +1%	0 0%	3 1%	2 1%
Don' t know	83 2%	29 +4%	6 4%	7 4%	11 +5%	54 -2%	40 +6%	4 +6%	2 3%	1 3%	18 +5%	22 +8%	14 +5%	26 +8%
Not answered	5 *%	1 *%	1 +1%	0 0%	0 0%	4 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 50

QM5. Can you access a 4G or 5G service on your smartphone?

Base: Where personally use a smartphone

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3514	640	443	223	702	259	1403	3034	58	122	232	453
Effective Weighted Sample	2488	455	300	147	470	170	954	2103	45	98	190	363
Weighted Bases	<b>3570</b>	<b>569</b>	<b>383</b>	<b>185</b>	<b>599</b>	<b>216</b>	<b>1160</b>	<b>3012</b>	<b>71</b>	<b>143</b>	<b>269</b>	<b>527</b>
Yes - 5G	1330 37%	164 -29%	75 -20%	20 -11%	99 -17%	24 -11%	275 -24%	1067 -35%	45 +63%	75 +53%	106 39%	249 +47%
		bcde	ce		ce			ade	ad			a
Yes - 4G	1960 55%	347 +61%	245 +64%	113 61%	370 +62%	125 58%	711 +61%	1701 +56%	24 -34%	57 -40%	145 54%	243 -46%
								bce			bc	
Summary: Yes	3289 92%	511 -90%	320 -84%	133 -72%	469 -78%	150 -69%	985 -85%	2768 92%	69 97%	132 93%	251 93%	492 93%
		bcde	cde		ce							
No, neither	71 2%	9 2%	10 3%	23 +12%	37 +6%	27 +12%	44 +4%	55 2%	1 1%	5 4%	7 3%	15 3%
				abd	ab	abd						
Don't know	211 6%	48 +9%	53 +14%	30 +16%	93 +15%	40 +18%	132 +11%	189 +6%	1 2%	5 3%	11 4%	20 -4%
			a	a	a	a		e				

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 50 (continuation)

QM5. Can you access a 4G or 5G service on your smartphone?

Base: Where personally use a smartphone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3514	652	129	161	192	2862	401	69	97	135	225	176	168	231
Effective Weighted Sample	2488	430	87	105	125	2058	333	58	94	131	187	146	144	188
Weighted Bases	<b>3570</b>	<b>608</b>	<b>121</b>	<b>148</b>	<b>164</b>	<b>2962</b>	<b>483</b>	<b>48</b>	<b>38</b>	<b>30</b>	<b>276</b>	<b>207</b>	<b>220</b>	<b>262</b>
Yes - 5G	1330 37%	167 -27%	24 -20%	30 -21%	34 -21%	1163 +39% abcd	81 -17% d	10 -20% d	5 -14%	2 -8%	53 -19%	28 -14%	40 -18%	41 -16%
Yes - 4G	1960 55%	360 +59% e	80 +66% e	82 56%	99 60%	1600 -54%	304 +63% d	27 56%	24 63%	16 53%	171 +62%	133 +64%	136 +62%	166 +64%
Summary: Yes	3289 92%	527 -87% c	103 -85%	113 -76%	133 -81%	2762 +93% abcd	385 -80% d	37 -77% d	29 -78% d	18 -61%	224 -81%	161 -78%	177 -81%	207 -79%
No, neither	71 2%	23 +4% e	1 1%	7 +5% e	9 +6% be	48 -2%	29 +6%	2 5%	2 5%	4 +12% ac	19 +7%	10 +5%	15 +7%	14 +5%
Don't know	211 6%	59 +10% e	17 +14% e	28 +19% ae	22 +13% e	152 -5%	69 +14%	9 +18%	7 +18%	8 +27% a	33 +12%	36 +17%	28 +13%	40 +15%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 51

QM6. Which of these best describes the mobile package you personally use most often?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Prepay/ pay as you go - using top-ups	669 18%	91 15%	104 +23% a	80 +32% ab	210 +28% ab	106 +35% abd	26 +50% abcde	373 +27%	551 17%	10 13%	22 15%	65 +23% a	112 20%
Monthly contract/ SIM-only - paying monthly	3080 81%	503 83% bcdef	343 -75% cdef	165 -65% f	532 -70% ef	189 -62% f	24 -47%	962 -71%	2629 +81% d	62 85%	124 83%	207 -75%	423 78%
Other	5 *%	2 *%	1 *%	1 *%	2 *%	1 *%	0 0%	2 *%	5 *%	0 0%	0 0%	0 0%	0 0%
Don' t know	60 2%	10 2%	8 2%	6 2%	16 2%	8 3%	2 4%	27 2%	48 1%	2 2%	3 2%	5 2%	10 2%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 51 (continuation)

QM6. Which of these best describes the mobile package you personally use most often?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
Prepay/ pay as you go - using top-ups	669 18%	187 +27%	35 +24%	39 +23%	79 +37%	483 -16%	176 +28%	16 +28%	11 24%	6 20%	105 +31%	71 +25%	71 +26%	105 +31%
Monthly contract/ SIM-only - paying monthly	3080 81%	506 -72%	103 -71%	125 -74%	128 -61%	2574 +83%	430 -69%	42 -71%	36 76%	24 78%	234 -68%	196 -71%	198 -72%	230 -67%
Other	5 *%	* *%	0 0%	0 0%	0 0%	5 *%	2 *%	0 0%	0 0%	0 0%	2 +1%	0 0%	2 +1%	0 0%
Don't know	60 2%	11 2%	6 +4%	4 2%	4 2%	48 2%	15 2%	* 1%	* 1%	1 2%	4 1%	10 +4%	6 2%	9 3%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 52

**QM7. When you signed up for your current mobile contract did you get a handset with the contract or did you only get a SIM card?**

Base: Where have a pay monthly/contract phone

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	3014	559	396	197	622	226	1153	2634	103	177	355
Effective Weighted Sample	2141	402	271	131	419	148	793	1831	84	147	291
Weighted Bases	<b>3080</b>	<b>503</b>	<b>343</b>	<b>165</b>	<b>532</b>	<b>189</b>	<b>962</b>	<b>2629</b>	<b>124</b>	<b>207</b>	<b>423</b>
Handset and contract	1884 61%	276 -55%	185 -54%	66 -40%	265 -50%	80 -42%	530 -55%	1599 61%	84 68%	122 59%	275 65%
SIM card only	1139 37%	216 +43%	152 +44%	93 +56%	251 +47%	99 +52%	409 +43%	980 37%	38 31%	82 39%	141 33%
Don' t know	54 2%	7 1%	7 2%	6 +4%	17 +3%	10 +5%	23 2%	46 2%	1 1%	4 2%	7 2%
Not answered	3 *%	3 +1%	0 0%	0 0%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 52 (continuation)

QM7. When you signed up for your current mobile contract did you get a handset with the contract or did you only get a SIM card?

Base: Where have a pay monthly/contract phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3014	536	110	132	152	2478	355	62	93	112	190	165	155	197
Effective Weighted Sample	2141	353	73	86	98	1788	297	53	90	109	160	137	133	162
Weighted Bases	<b>3080</b>	<b>506</b>	<b>103</b>	<b>125</b>	<b>128</b>	<b>2574</b>	<b>430</b>	<b>42</b>	<b>36</b>	<b>24</b>	<b>234</b>	<b>196</b>	<b>198</b>	<b>230</b>
Handset and contract	1884 61%	281 -56%	48 -46%	65 -52%	64 -50%	1603 +62% abcd	219 -51% d	23 55% d	16 -44% d	7 -29% d	111 -47% d	108 55% d	90 -46% d	128 56% d
SIM card only	1139 37%	210 +42% e	46 44% e	51 41% e	62 +48% e	928 -36% e	199 +46% e	19 45% e	19 +53% e	14 +57% e	116 +49% e	83 42% e	102 +51% e	96 42% e
Don' t know	54 2%	14 +3% e	10 +9% ade	9 +7% ade	2 2% ade	40 -2% ade	13 3% ade	0 0% ade	1 3% ade	3 +14% abc	8 3% abc	5 3% abc	6 3% abc	6 3% abc
Not answered	3 *%	0 0%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 53

**QM8. What type of monthly data allowance do you get with your mobile phone contract?**

Base: Where have 4G or 5G service and pay through a contract

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	2697	492	310	127	450	140	930	2348	95	163	328
Effective Weighted Sample	1932	353	217	87	312	95	653	1646	78	136	270
Weighted Bases	<b>2791</b>	<b>442</b>	<b>271</b>	<b>108</b>	<b>392</b>	<b>121</b>	<b>782</b>	<b>2376</b>	<b>114</b>	<b>189</b>	<b>390</b>
1-2GB per month	130 5%	27 6%	29 +11% a	6 6%	38 +10% a	9 8%	55 +7%	119 5%	3 2%	8 4%	11 3%
3-10GB per month	589 21%	127 +29%	86 +32%	39 +36%	127 +32%	41 +34%	205 +26%	519 +22% bd	13 -11%	38 20%	62 -16%
11-50GB per month	622 22%	82 -19%	46 -17%	13 -12%	61 -16%	15 -12%	147 -19%	507 -21%	31 27%	42 22%	104 +27% a
51-100GB per month	256 9%	26 -6%	13 -5%	3 -3%	16 -4%	3 -3%	57 -7%	207 9%	12 11%	25 13%	44 11%
101-250GB per month	191 7%	26 6% bd	6 -2%	5 5%	11 -3%	5 5%	43 5%	166 7%	8 7%	16 8%	26 7%
Summary: Limited data	1788 64%	287 65%	179 66%	67 62%	253 65%	74 61%	507 65%	1518 64%	67 59%	129 68%	248 64%
Unlimited data	716 26%	99 22% bcde	41 -15%	15 -14%	57 -15%	17 -14%	160 -21%	602 25%	39 34%	46 24%	113 29%
Don't know	287 10%	56 13%	51 +19% a	26 +24% a	82 +21% a	31 +25% a	115 +15%	256 +11%	8 7%	14 7%	30 8%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 53 (continuation)

**QM8. What type of monthly data allowance do you get with your mobile phone contract?**

Base: Where have 4G or 5G service and pay through a contract

	Impacting/Limiting Conditions						65+ Age Group			65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	a	b	c	d
Unweighted Bases	2697	436	82	90	105	2261	265	68	70	151	114	117	147
Effective Weighted Sample	1932	292	58	64	71	1640	224	66	68	129	95	101	122
Weighted Bases	<b>2791</b>	<b>423</b>	<b>79</b>	<b>92</b>	<b>95</b>	<b>2368</b>	<b>319</b>	<b>26</b>	<b>15</b>	<b>184</b>	<b>135</b>	<b>149</b>	<b>169</b>
1-2GB per month	130 5%	31 +7% e	4 5%	9 +10% e	10 +11% e	99 -4%	34 +11%	2 8%	1 4%	24 +13%	10 8%	16 +11%	18 +11%
3-10GB per month	589 21%	114 +27% e	31 +39% ae	32 +35% e	25 26%	474 -20%	105 +33% c	8 29% c	2 -11%	63 +34%	42 +31%	63 +43% d	42 25%
11-50GB per month	622 22%	87 21% d	12 15%	17 18%	9 -9%	535 23% d	49 -15%	3 -12%	3 18%	32 17%	17 -12%	20 -13%	29 17%
51-100GB per month	256 9%	28 7%	2 -2%	6 7%	9 9%	227 10% b	14 -5%	1 -2%	* -2%	7 -4%	8 6%	4 -3%	11 6%
101-250GB per month	191 7%	19 -5%	4 5%	5 5%	2 2%	172 +7% ad	8 -2%	1 5%	* 1%	5 -3%	3 -2%	6 4%	2 -1%
Summary: Limited data	1788 64%	280 66%	52 66%	69 +76% de	54 57%	1508 64%	210 66% c	15 57% c	6 -36%	131 71% bd	79 59%	109 +73% bd	101 60%
Unlimited data	716 26%	84 -20%	13 -16%	13 -15%	25 26% c	631 +27% abc	44 -14%	3 -10%	6 +37% ab	27 -15%	17 -13%	17 -12%	26 -15%
Don't know	287 10%	58 +14% e	14 +18% e	9 10%	16 +17% e	228 -10%	65 +20%	9 +34% a	4 +26%	26 14%	39 +29% ac	22 15%	43 +25% ac

Columns Tested: a,b,c,d,e - a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 54

QM9. Thinking of your main mobile phone, does it use an Apple or an Android operating system?

Base: Where personally use a smartphone

	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3514	640	443	223	702	259	1403	3034	58	122	232	453
Effective Weighted Sample	2488	455	300	147	470	170	954	2103	45	98	190	363
Weighted Bases	<b>3570</b>	<b>569</b>	<b>383</b>	<b>185</b>	<b>599</b>	<b>216</b>	<b>1160</b>	<b>3012</b>	<b>71</b>	<b>143</b>	<b>269</b>	<b>527</b>
Apple	1829 51%	250 -44%	149 -39%	57 -31%	220 -37%	71 -33%	449 -39%	1539 51%	42 59%	74 52%	132 49%	274 52%
Android	1658 46%	310 +55%	219 +57%	109 +59%	343 +57%	124 +57%	661 +57%	1405 47%	27 38%	64 45%	130 48%	238 45%
Neither	51 1%	4 1%	9 2%	14 +7%	23 +4%	15 +7%	33 +3%	40 1%	1 2%	3 2%	6 2%	10 2%
Don't know	33 1%	5 1%	6 1%	6 +3%	12 +2%	7 +3%	17 +1%	28 1%	1 1%	3 2%	2 1%	5 1%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 54 (continuation)

QM9. Thinking of your main mobile phone, does it use an Apple or an Android operating system?

Base: Where personally use a smartphone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3514	652	129	161	192	2862	401	69	97	135	225	176	168	231
Effective Weighted Sample	2488	430	87	105	125	2058	333	58	94	131	187	146	144	188
Weighted Bases	<b>3570</b>	<b>608</b>	<b>121</b>	<b>148</b>	<b>164</b>	<b>2962</b>	<b>483</b>	<b>48</b>	<b>38</b>	<b>30</b>	<b>276</b>	<b>207</b>	<b>220</b>	<b>262</b>
Apple	1829 51%	239 -39%	56 46% d	59 -40%	57 -35%	1590 +54% acd	174 -36%	22 47% d	15 -39%	8 -28%	96 -35%	78 -38%	92 -42% d	81 -31%
Android	1658 46%	339 +56% e	63 52%	76 52%	99 +60% e	1318 -45%	287 +59% bd	21 45%	22 +59% d	12 42%	168 +61%	120 +58%	119 +54%	168 +64% c
Neither	51 1%	17 +3% e	1 1%	10 +7% abe	4 3%	33 -1%	15 +3%	4 +9% ac	* 1%	4 +13% ac	8 +3%	7 +3%	6 3%	9 +3%
Don't know	33 1%	13 +2% e	1 1%	2 1%	4 +2% e	20 -1%	7 1%	0 0%	* 1%	5 +17% abc	5 2%	2 1%	3 1%	4 2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 55

**QM10A. Have you switched from an Android phone in the last five years?**

Base: Where smartphone uses Apple operating system

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	1718	272	169	69	252	83	535	1476	63	110	228
Effective Weighted Sample	1244	198	118	45	172	55	371	1044	51	93	190
Weighted Bases	<b>1829</b>	<b>250</b>	<b>149</b>	<b>57</b>	<b>220</b>	<b>71</b>	<b>449</b>	<b>1539</b>	<b>74</b>	<b>132</b>	<b>274</b>
Yes, in the last year	85 5%	8 3%	9 6%	5 8%	14 6%	5 7%	31 +7%	80 +5% cd	2 2%	1 -1%	3 -1%
Yes, 2-3 years ago	206 11%	34 14% e	17 11%	3 6%	20 9%	3 5%	50 11%	176 11%	6 8%	15 12%	29 10%
Yes, 4-5 years ago	115 6%	12 5%	8 5%	3 5%	11 5%	4 5%	24 5%	82 -5%	9 12% a	15 +12% a	31 +11% a
Summary: Switched	407 22%	54 22%	34 23%	11 19%	46 21%	12 17%	106 24%	337 22%	16 22%	31 24%	63 23%
No	1405 77%	194 78%	113 76%	46 80%	169 77%	56 79%	336 75%	1189 77%	57 77%	99 75%	208 76%
Don' t know	17 1%	2 1%	2 2%	1 1%	5 +2%	3 +4% a	8 +2%	12 1%	1 1%	2 1%	2 1%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 55 (continuation)

**QM10A. Have you switched from an Android phone in the last five years?**

Base: Where smartphone uses Apple operating system

Column	Impacting/Limiting Conditions						65+ Age Group	65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Man	Woman	ABC1	C2DE
		a	b	c	d	e		a	b	c	d
Unweighted Bases	1718	242	57	56	57	1476	144	78	66	68	74
Effective Weighted Sample	1244	167	40	39	40	1078	120	66	54	59	60
Weighted Bases	<b>1829</b>	<b>239</b>	<b>56</b>	<b>59</b>	<b>57</b>	<b>1590</b>	<b>174</b>	<b>96</b>	<b>78</b>	<b>92</b>	<b>81</b>
Yes, in the last year	85 5%	16 7%	4 7%	6 10%	4 6%	69 4%	11 6%	6 6%	5 6%	3 3%	8 +10%
Yes, 2-3 years ago	206 11%	16 -7%	5 9%	3 6%	3 6%	190 +12% a	13 8%	8 8%	6 7%	6 6%	8 10%
Yes, 4-5 years ago	115 6%	19 8%	2 4%	1 2%	3 5%	96 6%	8 5%	7 7%	1 2%	5 5%	3 3%
Summary: Switched	407 22%	52 22%	11 20%	10 17%	10 17%	355 22%	32 19%	20 21%	12 15%	13 14%	19 23%
No	1405 77%	184 77%	43 77%	47 79%	46 81%	1221 77%	137 79%	71 74%	66 85%	75 81%	62 76%
Don' t know	17 1%	3 1%	2 +4% e	2 +3%	1 1%	15 1%	5 +3%	5 +5%	0 0%	4 +5%	1 1%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 56

**QM10B. Have you switched from an Apple phone in the last five years?**

Base: Where smartphone uses Android operating system

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	1661	349	246	119	382	136	768	1437	55	116	212
Effective Weighted Sample	1175	247	168	83	263	95	532	1001	45	91	164
Weighted Bases	<b>1658</b>	<b>310</b>	<b>219</b>	<b>109</b>	<b>343</b>	<b>124</b>	<b>661</b>	<b>1405</b>	<b>64</b>	<b>130</b>	<b>238</b>
Yes, in the last year	45 3%	7 2%	3 1%	1 1%	4 -1%	1 1%	15 2%	42 3%	0 0%	2 2%	3 1%
Yes, 2-3 years ago	159 10%	15 -5%	15 7%	5 4%	21 -6%	6 -5%	61 9%	143 10%	2 4%	10 7%	16 7%
Yes, 4-5 years ago	112 7%	13 -4%	4 -2%	1 -1%	7 -2%	2 -2%	21 -3%	96 7%	4 6%	10 8%	16 7%
Summary: Switched	316 19%	35 -11%	22 -10%	7 -6%	32 -9%	9 -7%	97 -15%	281 +20%	6 10%	22 17%	35 15%
No	1326 80%	270 +87%	196 +89%	101 +93%	310 +90%	114 +92%	563 +85%	1116 79%	55 86%	102 79%	196 82%
Don't know	16 1%	5 2%	1 1%	* *%	1 *%	* *%	1 -0%	8 -1%	2 +3%	5 +4%	8 +3%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 56 (continuation)

QM10B. Have you switched from an Apple phone in the last five years?

Base: Where smartphone uses Android operating system

Column	Impacting/Limiting Conditions						65+ Age Group			65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	a	b	c	d
Unweighted Bases	1661	361	65	84	113	1300	236	57	57	136	100	93	143
Effective Weighted Sample	1175	238	44	55	76	937	196	55	56	112	84	79	117
Weighted Bases	<b>1658</b>	<b>339</b>	<b>63</b>	<b>76</b>	<b>99</b>	<b>1318</b>	<b>287</b>	<b>22</b>	<b>12</b>	<b>168</b>	<b>120</b>	<b>119</b>	<b>168</b>
Yes, in the last year	45 3%	4 1%	0 0%	0 0%	1 1%	41 3%	3 1%	1 5% a	* 2%	0 -0%	3 2%	1 1%	2 1%
Yes, 2-3 years ago	159 10%	18 -5%	7 11% d	6 7%	2 -2%	141 +11% ad	17 -6%	2 10%	* 4%	9 6%	8 7% c	1 -1%	16 10% c
Yes, 4-5 years ago	112 7%	13 -4%	1 2%	5 7%	3 3%	100 +8% a	5 -2%	* 1%	1 6%	3 -2%	2 -2%	3 3%	2 -1%
Summary: Switched	316 19%	34 -10%	9 14%	11 14%	6 -6%	281 +21% ad	25 -9%	4 17%	1 12%	13 -8%	13 -11%	5 -5%	20 -12%
No	1326 80%	303 +89% e	54 86%	65 86%	93 +94% e	1023 -78%	261 +91%	18 83%	11 87%	155 +92%	106 +88%	114 +95% d	147 +87%
Don' t know	16 1%	1 *% e	* *% d	* *% d	* *% d	14 1%	1 *% d	0 0%	* 2%	0 0%	1 1%	0 0%	1 1%

Columns Tested: a,b,c,d,e - a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 57

QM11. Why have you not switched operating system from Apple to Android or Android to Apple?

Base: Where have not switched operating system

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	2604	502	341	159	524	183	1026	2239	95	173	346
Effective Weighted Sample	1902	367	238	111	365	127	725	1606	78	143	280
Weighted Bases	<b>2731</b>	<b>463</b>	<b>309</b>	<b>147</b>	<b>479</b>	<b>171</b>	<b>898</b>	<b>2306</b>	<b>112</b>	<b>201</b>	<b>405</b>
Too complicated to switch over	305 11%	57 12%	39 13%	16 11%	57 12%	18 11%	106 12%	240 -10%	14 13%	42 +21% a	66 +16% a
Too complicated to learn to use a new operating system	238 9%	43 9%	29 9%	15 10%	48 10%	19 11%	93 +10%	206 9%	10 9%	15 8%	32 8%
Cost	356 13%	72 16%	49 16%	23 15%	73 15%	24 14%	150 +17%	299 13%	12 10%	30 15%	56 14%
Didn't see any benefits to doing so	1012 37%	187 40% cde	106 34%	44 30%	155 -32%	50 -29%	279 -31%	885 +38% cd	40 35%	52 -26%	114 -28%
I have other devices linked to my current operating system (e.g. a smart TV, a smart watch)	207 8%	41 9% e	21 7%	6 4%	28 6%	6 -4%	43 -5%	185 8%	6 5%	10 5%	22 6%
Worried about losing data/photos/messages if I moved operating system	148 5%	34 +7% cde	16 5%	4 2%	19 4%	4 -2%	36 -4%	125 5%	4 4%	13 7%	21 5%
Strong preference for current operating system	945 35%	148 32%	98 32%	46 31%	148 31%	49 29%	264 -29%	825 +36% cd	34 30%	46 -23%	114 -28%
Strong preference for current phone model (e.g. iPhone, Samsung Galaxy)	738 27%	126 27%	72 23%	36 25%	112 -23%	40 23%	225 25%	646 +28% bcd	18 -16%	41 -20%	85 -21%
Data security/privacy reasons	88 3%	12 3%	9 3%	3 2%	13 3%	4 2%	26 3%	77 3%	2 2%	7 3%	9 2%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 57 (continuation)

**QM11. Why have you not switched operating system from Apple to Android or Android to Apple?**

Base: Where have not switched operating system

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	2604	502	341	159	524	183	1026	2239	95	173	346
Effective Weighted Sample	1902	367	238	111	365	127	725	1606	78	143	280
Weighted Bases	<b>2731</b>	<b>463</b>	<b>309</b>	<b>147</b>	<b>479</b>	<b>171</b>	<b>898</b>	<b>2306</b>	<b>112</b>	<b>201</b>	<b>405</b>
Other	155 6%	24 5%	15 5%	10 7%	28 6%	14 8%	59 7%	118 -5%	13 +11% a	17 9%	35 +9% a
Don't know	195 7%	32 7%	27 9%	18 +12% a	48 +10%	22 +13% a	78 +9%	128 -6%	12 10% a	35 +17% a	64 +16% a

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 57 (continuation)

QM11. Why have you not switched operating system from Apple to Android or Android to Apple?

Base: Where have not switched operating system

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	2604	492	96	114	143	2112	325	54	76	69	181	144	141	183
Effective Weighted Sample	1902	338	68	78	100	1564	270	47	73	67	151	119	121	148
Weighted Bases	<b>2731</b>	<b>488</b>	<b>97</b>	<b>112</b>	<b>139</b>	<b>2243</b>	<b>398</b>	<b>36</b>	<b>30</b>	<b>15</b>	<b>226</b>	<b>172</b>	<b>188</b>	<b>209</b>
Too complicated to switch over	305 11%	56 11%	12 12%	10 9%	23 +16%	250 11%	51 13%	1 3%	5 17%	* -1%	22 10%	29 +17%	18 10%	33 +16%
Too complicated to learn to use a new operating system	238 9%	61 +13%	15 +15%	19 +17%	17 12%	177 -8%	42 11%	2 5%	4 12%	* -1%	24 11%	18 10%	18 10%	24 12%
Cost	356 13%	68 14%	4 -5%	10 9%	19 14%	289 13%	64 16%	4 10%	3 11%	2 12%	35 16%	29 17%	25 13%	40 +19%
Didn't see any benefits to doing so	1012 37%	186 38%	42 44%	42 38%	43 31%	826 37%	124 -31%	18 49%	11 35%	3 -19%	74 33%	50 -29%	66 35%	58 -28%
I have other devices linked to my current operating system (e.g. a smart TV, a smart watch)	207 8%	36 7%	2 -2%	11 10%	6 5%	171 8%	21 5%	4 10%	3 9%	* 3%	17 7%	4 -3%	16 8%	5 -2%
Worried about losing data/photos/messages if I moved operating system	148 5%	24 5%	4 4%	6 5%	3 2%	123 6%	17 4%	1 2%	1 3%	* 2%	11 5%	6 4%	7 4%	10 5%
Strong preference for current operating system	945 35%	180 37%	33 34%	36 32%	52 37%	765 34%	125 31%	9 26%	10 32%	4 26%	81 36%	44 -25%	60 32%	65 31%
Strong preference for current phone model (e.g. iPhone, Samsung Galaxy)	738 27%	135 28%	21 21%	30 26%	37 27%	603 27%	95 24%	8 22%	6 19%	3 18%	57 25%	38 22%	49 26%	46 22%
Data security/privacy reasons	88 3%	14 3%	2 2%	3 3%	2 2%	74 3%	10 3%	1 4%	* 1%	* 1%	6 3%	4 2%	5 3%	5 2%
Other	155 6%	36 7%	12 +12%	8 7%	9 7%	119 5%	23 6%	2 7%	2 6%	1 4%	14 6%	10 6%	8 4%	15 7%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 57 (continuation)

**QM11. Why have you not switched operating system from Apple to Android or Android to Apple?**

Base: Where have not switched operating system

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	2604	492	96	114	143	2112	325	54	76	69	181	144	141	183
Effective Weighted Sample	1902	338	68	78	100	1564	270	47	73	67	151	119	121	148
Weighted Bases	<b>2731</b>	<b>488</b>	<b>97</b>	<b>112</b>	<b>139</b>	<b>2243</b>	<b>398</b>	<b>36</b>	<b>30</b>	<b>15</b>	<b>226</b>	<b>172</b>	<b>188</b>	<b>209</b>
Don't know	195 7%	26 5%	5 5%	5 5%	13 9%	170 8%	38 10%	3 9%	1 3%	6 +37%	17 7%	22 +13%	16 9%	21 10%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 58

**QM12. What type of SIM does your main mobile phone use to connect your mobile and/or data plan to your network?**

Base: Where have a pay monthly/contract phone

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	3014	559	396	197	622	226	1153	2634	103	177	355
Effective Weighted Sample	2141	402	271	131	419	148	793	1831	84	147	291
Weighted Bases	<b>3080</b>	<b>503</b>	<b>343</b>	<b>165</b>	<b>532</b>	<b>189</b>	<b>962</b>	<b>2629</b>	<b>124</b>	<b>207</b>	<b>423</b>
Physical SIM card (i.e. one that can be inserted and removed by you)	2696 88%	445 88%	300 87%	141 86%	460 86%	160 85%	840 87%	2290 87%	116 94% a	183 88%	380 90%
eSIM (a digital sim card, first introduced to some phones in 2016)	120 4%	14 3%	8 2%	3 2%	11 -2%	3 2%	29 3%	99 4%	6 5%	8 4%	21 5%
Both physical and eSIM	110 4%	14 3%	5 -2%	2 -1%	8 -2%	3 2%	20 -2%	97 4%	1 1%	12 6%	13 3%
Don't know	153 5%	29 6%	30 +9%	19 +11% a	53 +10% a	23 +12% a	73 +8%	142 +5% bd	* -*	5 2%	9 -2%
Not answered	1 *%	0 0%	1 +*%	0 0%	1 *%	0 0%	1 *%	1 *%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 58 (continuation)

QM12. What type of SIM does your main mobile phone use to connect your mobile and/or data plan to your network?

Base: Where have a pay monthly/contract phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3014	536	110	132	152	2478	355	62	93	112	190	165	155	197
Effective Weighted Sample	2141	353	73	86	98	1788	297	53	90	109	160	137	133	162
Weighted Bases	<b>3080</b>	<b>506</b>	<b>103</b>	<b>125</b>	<b>128</b>	<b>2574</b>	<b>430</b>	<b>42</b>	<b>36</b>	<b>24</b>	<b>234</b>	<b>196</b>	<b>198</b>	<b>230</b>
Physical SIM card (i.e. one that can be inserted and removed by you)	2696 88%	446 88%	86 83%	106 85%	114 90%	2250 87%	378 88%	35 84%	31 85%	16 -67%	215 92%	164 83%	179 90%	198 86%
eSIM (a digital sim card, first introduced to some phones in 2016)	120 4%	17 3%	3 3%	4 3%	1 1%	103 4%	8 -2%	1 2%	1 3%	1 2%	3 1%	5 3%	7 4%	1 -*
Both physical and eSIM	110 4%	12 2%	5 5%	3 3%	4 3%	98 4%	2 -*	5 +12%	1 3%	0 -0%	0 -0%	2 1%	0 -0%	2 -1%
Don't know	153 5%	30 6%	10 +10%	12 +10%	8 6%	122 5%	41 +10%	1 2%	3 9%	8 +31%	16 7%	26 +13%	12 6%	28 +12%
Not answered	1 *%	1 *%	0 0%	0 0%	1 +*%	0 0%	1 *%	0 0%	0 0%	0 0%	1 +*%	0 0%	0 0%	1 +*%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 59

QM13. Thinking about your main mobile phone, do you currently have a second mobile plan for texts/calls/data in addition to your main plan? And if so, what is this primarily for?

Base: Where have a pay monthly/contract phone

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	3014	559	396	197	622	226	1153	2634	103	177	355
Effective Weighted Sample	2141	402	271	131	419	148	793	1831	84	147	291
Weighted Bases	<b>3080</b>	<b>503</b>	<b>343</b>	<b>165</b>	<b>532</b>	<b>189</b>	<b>962</b>	<b>2629</b>	<b>124</b>	<b>207</b>	<b>423</b>
No	2778 90%	458 91%	324 +94%	163 +99% abd	510 +96% a	186 +99% abd	918 +95%	2396 +91% cd	106 86%	176 -85%	359 -85%
Yes - for international calls/data	63 2%	10 2%	6 2%	* *% abd	7 1%	* -*% abd	13 1%	39 -2%	3 2%	15 +7% a	23 +6% a
Yes - for additional data in the UK	50 2%	7 1%	6 2%	1 *% abd	6 1%	1 *% abd	10 -1%	41 2%	2 1%	6 3%	9 2%
Yes - to give me better connectivity in busy or remote areas of the UK	24 1%	4 1%	1 *% abd	0 0% abd	1 -*% abd	0 0% abd	3 -*% abd	17 1%	3 2%	4 +2% a	7 +2% a
Yes - for business purposes	119 4%	16 3% cde	5 -2%	1 -*% abd	6 -1%	1 -*% abd	8 -1%	96 4%	4 4%	10 5%	23 5%
Yes - other reason	72 2%	13 3% ce	8 2% c	0 -0% abd	9 2% abd	1 -*% abd	14 -1%	53 -2%	6 5% a	9 4%	17 +4% a
Don't know	24 1%	5 1% d	1 *% abd	* *% abd	1 -*% abd	* *% abd	5 1%	23 1%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 59 (continuation)

QM13. Thinking about your main mobile phone, do you currently have a second mobile plan for texts/calls/data in addition to your main plan? And if so, what is this primarily for?

Base: Where have a pay monthly/contract phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3014	536	110	132	152	2478	355	62	93	112	190	165	155	197
Effective Weighted Sample	2141	353	73	86	98	1788	297	53	90	109	160	137	133	162
Weighted Bases	<b>3080</b>	<b>506</b>	<b>103</b>	<b>125</b>	<b>128</b>	<b>2574</b>	<b>430</b>	<b>42</b>	<b>36</b>	<b>24</b>	<b>234</b>	<b>196</b>	<b>198</b>	<b>230</b>
No	2778 90%	461 91%	94 91%	117 94%	124 +97% abe	2317 90%	415 +96%	39 93%	34 94%	23 95%	222 +95%	193 +98%	187 94%	226 +98% c
Yes – for international calls/data	63 2%	9 2%	3 3%	2 2%	1 *%	55 2%	6 1%	* 1%	0 0%	* 2%	6 2% b	0 0%	3 1%	3 1%
Yes – for additional data in the UK	50 2%	10 2%	3 3%	5 +4% de	1 *%	40 2%	5 1%	1 2%	1 2%	* 1%	5 2%	0 0%	2 1%	3 1%
Yes – to give me better connectivity in busy or remote areas of the UK	24 1%	1 *%	0 0%	0 0%	0 0%	23 1%	0 0%	0 0%	* 1% a	* 1% a	0 0%	0 0%	0 0%	0 0%
Yes – for business purposes	119 4%	19 4%	3 3%	4 3%	2 2%	100 4%	6 -1%	0 0%	0 0%	* 1%	4 2%	1 -1%	2 1%	4 2%
Yes – other reason	72 2%	9 2%	1 1%	1 1%	1 1%	63 2%	6 1%	2 5% d	1 3%	0 0%	3 1%	3 1%	6 3% d	0 -0%
Don't know	24 1%	7 1%	4 +4% cde	0 0%	0 0%	17 1%	0 0%	0 0%	0 0%	1 +3% a	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60

QM14. Which, if any, of the following activities do you use your mobile for?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Listen to radio	872 23%	146 24%	73 -16%	23 -9%	103 -14%	30 -10%	7 14%	212 -16%	748 23%	23 31%	35 23%	47 -17%	117 21%
		bcde	ce		c				d	d			
Listen to music (not radio)	1670 44%	202 -33%	89 -20%	17 -7%	107 -14%	17 -6%	0 -0%	350 -26%	1422 44%	39 53%	71 47%	104 -37%	229 42%
		bcdef	cdef	f	cef				d	d			
Listen to podcasts	872 23%	119 -20%	46 -10%	7 -3%	54 -7%	8 -3%	1 -1%	142 -10%	743 23%	32 +44%	42 29%	40 -14%	122 22%
		bcdef	cdef		ce				d	acde	d		d
Play games	1194 31%	128 -21%	67 -15%	30 -12%	100 -13%	32 -11%	2 -5%	326 -24%	1013 31%	32 +44%	49 33%	80 29%	170 31%
		bcdef	f							ad			
Listen to or read an e-book	533 14%	55 -9%	27 -6%	5 -2%	32 -4%	6 -2%	* -1%	96 -7%	422 -13%	15 21%	39 +26%	41 15%	104 +19%
		bcdef	ce		e						ad		a
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo or Facebook)	2034 53%	255 -42%	139 -31%	43 -17%	187 -25%	48 -16%	5 -10%	488 -36%	1695 -52%	48 65%	91 61%	153 55%	317 +58%
		bcdef	cdef		cef					a			a
Watching TV programmes/ films online e.g. Netflix, BBC iPlayer, Sky Go	1007 26%	111 -18%	43 -9%	15 -6%	59 -8%	16 -5%	1 -2%	197 -14%	841 26%	18 24%	45 30%	82 30%	152 28%
		bcdef	e										
Using social media e.g. Facebook, Twitter, Snapchat, Instagram	2101 55%	283 -47%	139 -31%	45 -18%	188 -25%	49 -16%	4 -8%	515 -38%	1792 55%	50 67%	70 47%	147 53%	292 54%
		bcdef	cdef		cef					cde			
Send / receive SMS text messages	3520 92%	566 93%	416 91%	208 -82%	662 -87%	245 -81%	38 -72%	1204 -88%	2997 +93%	67 91%	136 91%	245 -88%	489 -90%
		cdef	cdef		ef				de				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

QM14. Which, if any, of the following activities do you use your mobile for?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Make normal calls	3569 94%	570 94%	434 95%	239 95%	720 95%	286 94%	46 88%	1271 93%	3048 +94% de	66 90%	142 95%	240 -86%	489 -90%
Use IM/ instant Messaging (e.g. WhatsApp, Facebook Messenger, Snapchat, iMessage)	2650 69%	421 70%	231 -51%	84 -33%	327 -43%	96 -32%	12 -23%	717 -53%	2240 69%	55 75%	107 72%	197 71%	390 72%
Making voice calls over the internet e.g. via WhatsApp, Facebook Messenger or Zoom	2360 62%	329 -54%	204 -45%	70 -28%	284 -37%	80 -26%	11 -20%	640 -47%	1933 -60%	62 +84% a	113 +76% a	200 +72% a	410 +75% a
Making video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	2118 56%	286 -47%	171 -37%	65 -26%	247 -32%	76 -25%	11 -22%	554 -41%	1730 -54%	62 +85% acde	100 +67% a	184 +67% a	372 +68% a
Send/receive emails	2447 64%	367 -61%	217 -48%	85 -34%	315 -41%	98 -32%	12 -24%	670 -49%	2068 64%	59 +80% acde	98 66%	175 63%	360 66%
General browsing/ surfing the internet	3045 80%	478 79%	279 -61%	102 -41%	389 -51%	110 -36%	8 -15%	852 -63%	2589 80%	64 87%	121 81%	216 78%	437 80%
Take photos or videos	3161 83%	499 82%	323 -71%	138 -55%	480 -63%	158 -52%	19 -37%	975 -72%	2687 83%	66 90%	122 82%	229 83%	453 83%
Accessing/ receiving news	2189 57%	334 55%	193 -42%	82 -32%	281 -37%	88 -29%	7 -12%	575 -42%	1832 -57%	49 66%	99 +66% a	158 57%	338 +62% a
Accessing/ receiving sports/ team news/ scores	1240 33%	191 32%	125 -27%	34 -13%	161 -21%	36 -12%	2 -4%	302 -22%	1023 -32%	39 +53% ade	64 +43% a	97 35%	209 +38% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

QM14. Which, if any, of the following activities do you use your mobile for?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Contactless mobile payment at point of sale/ checkouts e.g. Apple Pay, Google Wallet or contactless bank cards	1484 39%	181 -30%	67 -15%	28 -11%	95 -13%	28 -9%	0 -0%	292 -21%	1246 39%	42 +57%	63 42%	102 37%	225 41%
Use your phone for Sat Nav or directions	2175 57%	319 -53%	172 -38%	51 -20%	225 -30%	53 -18%	2 -4%	513 -38%	1863 58%	50 68%	81 54%	135 -49%	293 54%
Scanning a QR code (e.g. to order in a restaurant)	1864 49%	259 -43%	143 -31%	41 -16%	185 -24%	41 -13%	0 -0%	412 -30%	1585 49%	46 +63%	59 -40%	142 51%	265 49%
Wallet to store and display tickets (e.g. Apple Wallet, Google Wallet)	1316 35%	150 -25%	53 -12%	23 -9%	78 -10%	25 -8%	2 -5%	219 -16%	1119 35%	29 39%	47 32%	98 35%	183 34%
Use voice assistant (e.g. Siri, Google Assistant)	777 20%	92 -15%	40 -9%	7 -3%	48 -6%	9 -3%	2 -4%	142 -10%	650 20%	24 +33%	35 24%	53 19%	121 22%
Other	13 *%	5 +1%	1 *%	0 0%	1 *%	0 0%	0 0%	2 *%	11 *%	0 0%	0 0%	2 1%	2 *%
None of these	12 *%	2 *%	3 1%	4 +2%	10 +1%	7 +2%	3 +6%	12 +1%	12 *%	0 0%	0 0%	0 0%	0 0%
Don' t know	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	* *%
Summary: Entertainment	3014 79%	413 -68%	248 -54%	95 -38%	355 -47%	107 -35%	12 -23%	834 -61%	2528 -78%	66 +90%	126 84%	225 81%	457 +84%
Summary: Communication	3786 99%	599 99%	453 99%	248 -98%	750 -99%	297 -98%	49 -94%	1348 -99%	3209 99%	74 100%	149 100%	275 99%	541 99%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

**QM14. Which, if any, of the following activities do you use your mobile for?**

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3777	691	525	288	869	344	56	1625	3274	60	128	241	471
Effective Weighted Sample	2671	491	356	194	587	232	38	1107	2270	46	103	196	376
Weighted Bases	<b>3814</b>	<b>606</b>	<b>456</b>	<b>252</b>	<b>760</b>	<b>304</b>	<b>52</b>	<b>1363</b>	<b>3233</b>	<b>74</b>	<b>149</b>	<b>277</b>	<b>545</b>
Summary: Other	3426 90%	538 89%	351 -77%	154 -61%	525 -69%	174 -57%	20 -38%	1061 -78%	2894 90%	73 +98%	133 89%	260 +94%	507 +93%
		bcdef	cdef	f	cef	f				ac		a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

QM14. Which, if any, of the following activities do you use your mobile for?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
Listen to radio	872 23%	157 22% d	31 22%	40 24% d	34 -16%	715 23% d	82 -13%	6 -10%	9 20%	5 17%	55 -16% d	28 -10%	51 18% bd	30 -9%
Listen to music (not radio)	1670 44%	270 -38% d	49 -34% d	55 -33% d	49 -23%	1401 +45% abcd	87 -14%	6 -10%	9 -20%	4 -14%	64 -18% bd	24 -8%	55 -20% bd	31 -9%
Listen to podcasts	872 23%	122 -17% cd	18 -13%	18 -11%	23 -11%	750 +24% abcd	45 -7%	4 -6%	3 -7%	2 -6%	26 -8% d	19 -7% d	37 -13% abd	8 -2%
Play games	1194 31%	228 32% c	45 31%	40 -24%	58 27%	967 31% c	83 -13% d	7 -12%	8 -16% d	2 -7%	48 -14%	35 -13%	44 -16%	39 -11%
Listen to or read an e-book	533 14%	88 13%	16 11%	19 11%	22 10%	444 14%	25 -4%	3 -5%	3 -6%	2 -6%	16 -5%	9 -3%	17 -6% d	8 -2%
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo or Facebook)	2034 53%	334 -47% cd	63 -44% d	63 -37%	70 -33%	1700 +55% abcd	156 -25%	10 -17%	14 -30% b	7 -23%	95 -28% d	61 -22%	92 -33% bd	64 -19%
Watching TV programmes/ films online e.g. Netflix, BBC iPlayer, Sky Go	1007 26%	169 24% d	31 22%	31 -19%	31 -15%	837 27% cd	45 -7%	7 -11%	6 -12%	2 -7%	32 -9% d	13 -5%	34 -12% bd	11 -3%
Using social media e.g. Facebook, Twitter, Snapchat, Instagram	2101 55%	354 -50% cd	63 -43%	63 -38%	77 -36%	1747 +56% abcd	154 -25%	14 -24%	13 -27%	8 -24%	92 -27% d	61 -22%	91 -33% bd	62 -18%
Send / receive SMS text messages	3520 92%	615 -87%	122 -84%	149 89%	182 -87%	2906 +93% abcd	551 -88% bd	46 -79%	40 -84%	25 -79%	314 91% bd	236 -85%	258 93% bd	291 -85%
Make normal calls	3569 94%	655 93%	129 -89%	153 91%	199 94%	2914 94% b	596 +96% bc	52 89%	42 -89%	30 95%	330 96%	265 96%	269 +97%	325 95%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

QM14. Which, if any, of the following activities do you use your mobile for?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
Use IM/ instant Messaging (e.g. WhatsApp, Facebook Messenger, Snapchat, iMessage)	2650 69%	416 -59% cd	78 -54%	85 -51%	105 -50%	2233 +72% abcd	263 -42%	25 -42%	24 -51%	15 -47%	154 -45% d	109 -39% d	156 -56% abd	106 -31%
Making voice calls over the internet e.g. via WhatsApp, Facebook Messenger or Zoom	2360 62%	372 -53% bcd	60 -41%	73 -44%	94 -45%	1987 +64% abcd	234 -37%	20 -35%	18 -38%	13 -40%	139 -40% d	95 -34%	125 -45% bd	108 -31%
Making video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	2118 56%	312 -44%	54 -38%	66 -39%	83 -39%	1805 +58% abcd	200 -32%	16 -28%	19 -39%	12 -38%	117 -34% d	83 -30%	114 -41% bd	84 -25%
Send/receive emails	2447 64%	410 -58% d	90 63% d	88 -53%	96 -46%	2037 +66% acd	259 -42%	23 -39%	20 -43%	13 -40%	160 -46% bd	100 -36%	146 -53% bd	113 -33%
General browsing/ surfing the internet	3045 80%	475 -67% cd	88 -61%	96 -57%	122 -58%	2570 +83% abcd	320 -51%	27 -46%	26 -54%	16 -51%	187 -54% d	133 -48%	175 -63% bd	145 -42%
Take photos or videos	3161 83%	534 -76% cd	109 -75%	115 -68%	146 -69%	2627 +84% abcd	401 -64% d	32 -55%	30 -63%	17 -54%	219 -63%	182 -65%	200 -72% ad	199 -58%
Accessing/ receiving news	2189 57%	338 -48% d	71 -49% d	77 -46%	81 -38%	1851 +60% abcd	230 -37%	22 -38%	20 -41%	10 -31%	146 -42% bd	83 -30%	138 -50% bd	91 -26%
Accessing/ receiving sports/ team news/ scores	1240 33%	179 -25% d	38 26%	40 -24%	40 -19%	1061 +34% acd	138 -22% d	9 -16%	9 -20%	4 -13%	110 32% bd	28 -10%	77 28% bd	60 -17% b
Contactless mobile payment at point of sale/ checkouts e.g. Apple Pay, Google Wallet or contactless bank cards	1484 39%	203 -29% d	39 -27%	38 -23%	40 -19%	1281 +41% abcd	76 -12%	9 -15%	7 -15%	3 -10%	63 -18% bd	13 -5%	51 -18% bd	25 -7%
Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower														

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

QM14. Which, if any, of the following activities do you use your mobile for?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3777	758	151	186	242	3019	516	86	125	142	280	236	211	302
Effective Weighted Sample	2671	500	101	121	160	2171	426	72	121	138	231	196	181	244
Weighted Bases	<b>3814</b>	<b>704</b>	<b>145</b>	<b>168</b>	<b>211</b>	<b>3109</b>	<b>623</b>	<b>59</b>	<b>47</b>	<b>31</b>	<b>345</b>	<b>278</b>	<b>277</b>	<b>343</b>
Use your phone for Sat Nav or directions	2175 57%	316 -45% d	60 -41%	64 -38%	69 -33%	1859 +60% abcd	191 -31% d	15 -26%	13 -27%	6 -20%	126 -36% bd	65 -24%	111 -40% bd	78 -23%
Scanning a QR code (e.g. to order in a restaurant)	1864 49%	291 -41% d	56 -38%	58 -35%	62 -30%	1573 +51% abcd	153 -25% d	14 -24%	12 -25%	5 -16%	104 -30% bd	49 -18%	110 -40% abd	43 -13%
Wallet to store and display tickets (e.g. Apple Wallet, Google Wallet)	1316 35%	191 -27% d	34 -24% d	34 -20%	33 -16%	1125 +36% abcd	61 -10%	7 -12%	7 -15%	3 -10%	45 -13% bd	15 -6%	44 -16% bd	16 -5%
Use voice assistant (e.g. Siri, Google Assistant)	777 20%	126 18% d	26 18% d	23 -13%	24 -11%	650 21% cd	41 -7%	3 -5%	3 -6%	1 -4%	29 -8% d	12 -4%	35 -12% bd	7 -2%
Other	13 *% e	5 1%	* *% e	* *% e	3 +2%	8 *% e	1 *% e	0 0%	0 0%	0 0%	1 *% a	0 0%	1 *% a	0 0%
None of these	12 *% e	6 +1% e	3 +2% e	3 +2% e	1 1%	6 -*% e	6 +1% e	1 1%	2 +5% a	1 +2% e	3 1% e	3 +1% e	3 +1% e	2 1% e
Don't know	* *% e	0 0%	0 0%	0 0%	0 0%	* *% e	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Summary: Entertainment	3014 79%	494 -70% d	97 -67%	109 -65%	126 -60%	2520 +81% abcd	292 -47% d	23 -39%	27 -56% bd	13 -43%	165 -48% d	127 -46%	158 -57% abd	132 -38%
Summary: Communication	3786 99%	697 99%	141 -98%	165 98%	209 99%	3089 99% b	616 99% c	58 99%	45 -95%	31 -98%	343 99%	274 99%	274 99%	340 99%
Summary: Other	3426 90%	572 -81% d	116 -80%	128 -76%	159 -75%	2854 +92% abcd	434 -70% d	37 -63%	34 -72% d	19 -61%	244 -71%	191 -69%	213 -77% d	219 -64%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 61

QM15. Do you use any of the following types of apps on your smartphone?

Base: Where personally use a smartphone

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3514	640	443	223	702	259	1403	3034	58	122	232	453
Effective Weighted Sample	2488	455	300	147	470	170	954	2103	45	98	190	363
Weighted Bases	<b>3570</b>	<b>569</b>	<b>383</b>	<b>185</b>	<b>599</b>	<b>216</b>	<b>1160</b>	<b>3012</b>	<b>71</b>	<b>143</b>	<b>269</b>	<b>527</b>
Banking	2697 76%	380 -67%	201 -53%	69 -37%	276 -46%	75 -35%	683 -59%	2261 75%	63 +88%	117 82%	201 75%	412 78%
		bcde	cde		ce				ad			
Food delivery (e.g. Deliveroo, Uber Eats, Just Eat)	1635 46%	170 -30%	78 -20%	26 -14%	106 -18%	28 -13%	366 -32%	1358 45%	40 56%	68 48%	138 51%	267 +51%
		bcde	ce									a
Games	1402 39%	144 -25%	78 -20%	27 -15%	110 -18%	31 -15%	337 -29%	1173 39%	36 51%	59 41%	107 40%	216 41%
		cde										
Music/Audio Streaming	1739 49%	225 -40%	89 -23%	20 -11%	112 -19%	23 -11%	346 -30%	1482 49%	47 +66%	71 50%	116 43%	250 47%
		bcde	ce		ce				acde			
Navigation/ Maps	2242 63%	319 -56%	189 -49%	64 -35%	260 -43%	72 -33%	558 -48%	1875 62%	56 +78%	91 64%	161 60%	345 65%
		bcde	ce		ce				acde			
News/ newspapers	1575 44%	230 -40%	140 -37%	51 -27%	193 -32%	53 -24%	366 -32%	1317 44%	44 +61%	72 50%	117 43%	246 47%
		cde	ce		e				ade			
Payment services (e.g. Apple Pay, PayPal)	1709 48%	194 -34%	94 -25%	32 -17%	128 -21%	34 -16%	363 -31%	1414 -47%	36 51%	86 +60%	135 50%	282 +54%
		bcde	ce							a		a
Shopping (e.g. Amazon, Ocado, eBay)	2192 61%	291 -51%	163 -43%	57 -30%	224 -37%	61 -28%	550 -47%	1866 62%	44 61%	88 62%	161 60%	313 59%
		bcde	ce		e							
Social media (e.g. Facebook, Twitter, Instagram, Snapchat, TikTok)	2404 67%	333 -58%	160 -42%	50 -27%	217 -36%	56 -26%	584 -50%	2022 67%	60 +84%	102 72%	178 66%	365 69%
		bcde	ce		ce				ade			
Taxi booking or travel (e.g. Uber, Trainline)	1191 33%	160 -28%	66 -17%	19 -10%	84 -14%	19 -9%	245 -21%	958 -32%	34 +48%	66 +46%	109 +40%	220 +42%
		bcde	ce		e				a	a	a	a

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM15. Do you use any of the following types of apps on your smartphone?

Base: Where personally use a smartphone

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3514	640	443	223	702	259	1403	3034	58	122	232	453
Effective Weighted Sample	2488	455	300	147	470	170	954	2103	45	98	190	363
Weighted Bases	<b>3570</b>	<b>569</b>	<b>383</b>	<b>185</b>	<b>599</b>	<b>216</b>	<b>1160</b>	<b>3012</b>	<b>71</b>	<b>143</b>	<b>269</b>	<b>527</b>
TV & video (e.g. Netflix, BBC iPlayer, Amazon Prime, YouTube)	1454 41%	181 -32%	78 -21%	23 -13%	102 -17%	24 -11%	299 -26%	1226 41%	32 45%	62 44%	112 42%	217 41%
Messaging apps (e.g. WhatsApp, Facebook Messenger)	2552 71%	383 -67%	216 -56%	80 -43%	305 -51%	90 -41%	687 -59%	2178 +72%	49 68%	89 -62%	190 71%	358 68%
Fitness or health apps (e.g. Strava, Apple Health app)	1080 30%	129 -23%	54 -14%	11 -6%	66 -11%	12 -6%	187 -16%	911 30%	27 38%	44 31%	82 31%	160 30%
Review apps (e.g. Goodreads, Tripadvisor)	571 16%	102 18%	47 -12%	7 -4%	54 -9%	7 -3%	115 -10%	492 16%	7 9%	13 -9%	45 17%	73 14%
None of these	247 7%	55 +10%	76 +20%	65 +35%	153 +25%	76 +35%	185 +16%	222 +7%	1 1%	6 4%	16 6%	24 -5%
Don' t know	13 *%	* *%	4 +1%	* *%	4 1%	1 *%	7 1%	9 *%	0 0%	0 0%	0 0%	* *%
Summary: Any	3310 93%	513 -90%	303 -79%	120 -65%	442 -74%	139 -64%	969 -84%	2781 92%	70 99%	137 96%	253 94%	502 +95%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM15. Do you use any of the following types of apps on your smartphone?

Base: Where personally use a smartphone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3514	652	129	161	192	2862	401	69	97	135	225	176	168	231
Effective Weighted Sample	2488	430	87	105	125	2058	333	58	94	131	187	146	144	188
Weighted Bases	<b>3570</b>	<b>608</b>	<b>121</b>	<b>148</b>	<b>164</b>	<b>2962</b>	<b>483</b>	<b>48</b>	<b>38</b>	<b>30</b>	<b>276</b>	<b>207</b>	<b>220</b>	<b>262</b>
Banking	2697 76%	415 -68% cd	77 -64%	77 -52%	96 -58%	2282 +77% abcd	230 -47% d	20 -42%	15 -41%	11 -37%	153 -55% bd	76 -37%	132 -60% bd	96 -37%
Food delivery (e.g. Deliveroo, Uber Eats, Just Eat)	1635 46%	245 -40% cd	46 38%	45 -31%	49 -30%	1389 +47% abcd	88 -18%	8 -16%	8 -20%	3 -11%	53 -19%	35 -17%	42 -19%	45 -17%
Games	1402 39%	267 +44% ce	53 43%	50 34%	63 38%	1135 -38%	93 -19% d	6 -13%	7 -19% d	3 -10%	58 -21%	35 -17%	53 -24% d	40 -15%
Music/Audio Streaming	1739 49%	283 47% cd	54 45% c	46 -31%	57 -35%	1456 49% cd	94 -19%	8 -17%	6 -16%	4 -13%	74 -27% bd	20 -10%	55 -25% bd	38 -14%
Navigation/ Maps	2242 63%	330 -54% d	63 -52%	76 -51%	74 -45%	1912 +65% abcd	221 -46% bd	15 -31%	17 -45% d	7 -24%	158 57% bd	63 -30%	120 -55% bd	99 -38%
News/ newspapers	1575 44%	233 -38%	49 41%	48 -32%	56 -34%	1343 +45% acd	162 -34% bd	10 -21%	15 39% bd	6 -20%	107 39% bd	56 -27%	102 46% bd	60 -23%
Payment services (e.g. Apple Pay, PayPal)	1709 48%	242 -40% b	37 -30%	47 -32%	58 -35%	1467 +50% abcd	107 -22% d	8 -17%	8 -23%	4 -14%	78 -28% bd	29 -14%	71 -32% bd	35 -13%
Shopping (e.g. Amazon, Ocado, eBay)	2192 61%	367 60% cd	68 56% c	62 -42%	82 -50%	1825 62% cd	188 -39% d	16 -33% d	15 -40% d	5 -18%	115 -42% d	73 -35%	113 -51% bd	76 -29%
Social media (e.g. Facebook, Twitter, Instagram, Snapchat, TikTok)	2404 67%	381 -63% cd	68 -56%	73 -49%	82 -50%	2023 +68% abcd	176 -36%	16 -34%	15 -39%	10 -33%	108 -39% d	68 -33%	98 -45% bd	78 -30%
Taxi booking or travel (e.g. Uber, Trainline)	1191 33%	181 -30%	41 34%	36 -24%	42 -25%	1010 +34% acd	73 -15% d	4 -8%	6 -16% d	1 -4%	42 -15% d	31 -15% d	59 27% abd	13 -5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM15. Do you use any of the following types of apps on your smartphone?

Base: Where personally use a smartphone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3514	652	129	161	192	2862	401	69	97	135	225	176	168	231
Effective Weighted Sample	2488	430	87	105	125	2058	333	58	94	131	187	146	144	188
Weighted Bases	<b>3570</b>	<b>608</b>	<b>121</b>	<b>148</b>	<b>164</b>	<b>2962</b>	<b>483</b>	<b>48</b>	<b>38</b>	<b>30</b>	<b>276</b>	<b>207</b>	<b>220</b>	<b>262</b>
TV & video (e.g. Netflix, BBC iPlayer, Amazon Prime, YouTube)	1454 41%	237 39% cd	38 -31%	41 -28%	47 -29%	1216 41% bcd	76 -16%	8 -17%	9 -24%	9 -31% ab	54 -19% bd	22 -11%	46 -21% bd	30 -12%
Messaging apps (e.g. WhatsApp, Facebook Messenger)	2552 71%	417 69% cd	77 -63%	88 -60%	97 -59%	2136 72% bcd	243 -50%	20 -43%	26 69% abd	16 -53%	160 -58% bd	83 -40%	144 66% bd	98 -37%
Fitness or health apps (e.g. Strava, Apple Health app)	1080 30%	165 27% c	33 27%	27 -18%	36 -22%	915 31% cd	51 -11%	7 -14%	5 -15%	3 -11%	27 -10%	24 -12%	33 -15% d	17 -6%
Review apps (e.g. Goodreads, Tripadvisor)	571 16%	108 18%	21 17%	24 16%	26 16%	463 16%	47 -10% d	1 -3%	5 13% bd	1 -3%	33 12% d	14 -7%	38 17% bd	9 -4%
None of these	247 7%	73 +12% e	16 +14% e	24 +16% e	29 +18% ae	175 -6%	123 +25% c	17 +35% c	3 7%	10 +35% ac	56 +20%	66 +32% ac	41 +19%	82 +31% ac
Don't know	13 *%	3 *%	3 +2% ae	3 +2% e	1 *%	11 *%	3 1%	1 2%	1 +3% a	0 0%	3 1%	0 0%	0 0%	3 1%
Summary: Any	3310 93%	533 -88%	102 -84%	121 -82%	135 -82%	2777 +94% abcd	358 -74% d	30 -64%	34 90% abd	19 -65%	218 -79% bd	141 -68%	179 -81% bd	178 -68%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 62

QE1. Do you or does anyone in your household have access to the internet at HOME (via any device, e.g. PC, mobile phone etc), and if so, do you personally use the internet at home?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes – have access and use at home	3605 90%	581 +93%	406 -85%	222 -77%	664 -78%	258 -69%	37 -43%	1196 -81%	3067 90%	69 92%	141 94%	256 87%	506 90%
		bcdef	cdef	ef	ef	f					d		
Yes – have access but don't use at home	73 2%	7 1%	12 3%	13 +5%	29 +3%	17 +4%	3 4%	36 +2%	53 -2%	2 2%	4 3%	12 +4%	18 +3%
		a	a	a	a	a	a					a	a
Summary: Yes	3679 92%	588 94%	418 -87%	235 -82%	693 -81%	275 -74%	40 -47%	1232 -83%	3121 92%	71 94%	145 +97%	268 91%	524 93%
		bcdef	cdef	ef	ef	f					ad		
No - do not have access at home	286 7%	39 6%	59 +12%	52 +18%	155 +18%	97 +26%	44 +52%	234 +16%	255 +8%	1 2%	4 3%	20 7%	30 5%
		a	a	ab	ab	abcd	abcde						
Don't know	32 1%	1 -*%	2 *%	1 *%	3 *%	1 *%	* *%	11 1%	16 -*%	3 +4%	0 0%	5 2%	8 1%
										ac		a	a
Not answered	* *%	0 0%	0 0%	0 0%	* *%	* *%	* +*%	* *%	* *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

QE1. Do you or does anyone in your household have access to the internet at HOME (via any device, e.g. PC, mobile phone etc), and if so, do you personally use the internet at home?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes - have access and use at home	3605 90%	612 -79%	131 -75%	149 -73%	178 -71%	2993 +93%	539 -78%	52 -75%	44 -82%	28 -73%	302 -82%	238 -74%	264 90%	274 -70%
		d				abcd					bd		abd	
Yes - have access but don't use at home	73 2%	17 2%	4 2%	3 1%	7 3%	57 2%	22 +3%	4 +6%	2 3%	1 3%	8 2%	14 +4%	2 1%	19 +5%
												c		c
Summary: Yes	3679 92%	629 -81%	134 -77%	152 -74%	186 -74%	3050 +95%	561 -81%	57 -81%	46 -85%	30 -76%	309 -84%	252 -79%	266 91%	293 -75%
		cd				abcd			d		d		abd	
No - do not have access at home	286 7%	138 +18%	36 +21%	47 +23%	63 +25%	147 -5%	126 +18%	12 +18%	7 +13%	9 +24%	60 +16%	67 +21%	28 9%	97 +25%
		e	e	e	ae					c	c	c		ac
Don't know	32 1%	9 1%	3 2%	5 +2%	1 *%	23 1%	2 *%	* 1%	1 2%	0 0%	0 0%	2 1%	0 0%	2 *%
				de										
Not answered	* *%	* *%	0 0%	* +*%	0 0%	0 0%	0 0%	0 0%	0 0%	* +1%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 63

QE2. How many people in your household share the internet connection?

Base: Where have internet access at home

Column	Age Group						Age/SEG	Ethnicity					Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British		
Unweighted Bases	3630	667	490	266	797	307	1482	3150	58	123	230	449	
Effective Weighted Sample	2566	475	331	180	538	208	1008	2184	45	99	186	359	
Weighted Bases	<b>3679</b>	<b>588</b>	<b>418</b>	<b>235</b>	<b>693</b>	<b>275</b>	<b>1232</b>	<b>3121</b>	<b>71</b>	<b>145</b>	<b>268</b>	<b>524</b>	
1	725 20%	117 20%	144 +34%	99 +42%	268 +39%	124 +45%	391 +32%	649 +21%	15 21%	27 18%	17 -6%	69 -13%	
			a	ab	a	abd		de	d	d		d	
2	1534 42%	304 +52%	228 +55%	132 +56%	374 +54%	146 +53%	568 +46%	1375 +44%	22 31%	38 -26%	83 -31%	151 -29%	
								bcde					
3	603 16%	100 17%	33 -8%	4 -2%	36 -5%	4 -1%	132 -11%	490 -16%	17 25%	31 21%	50 19%	108 +21%	
			bcde	ce	ce							a	
4	535 15%	49 -8%	9 -2%	* -*	9 -1%	* -*	83 -7%	410 -13%	16 22%	32 +22%	60 +22%	116 +22%	
			bcde	ce					a	a	a	a	
5	194 5%	11 -2%	3 -1%	1 -*	4 -1%	1 -*	37 -3%	134 -4%	0 0%	17 +11%	36 +13%	57 +11%	
			de							ab	ab	ab	
6	60 2%	5 1%	2 -1%	* -*	2 -*	* -*	13 -1%	40 -1%	1 2%	0 0%	19 +7%	20 +4%	
											ac	ac	
7	22 1%	1 *%	0 0%	0 0%	0 -0%	0 0%	7 1%	18 1%	0 0%	0 0%	3 1%	3 1%	
8	1 *%	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	1 *%	0 0%	0 0%	0 0%	0 0%	
10	5 *%	0 0%	0 0%	0 0%	0 0%	0 0%	1 *%	5 *%	0 0%	0 0%	0 0%	0 0%	

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 63 (continuation)

QE2. How many people in your household share the internet connection?

Base: Where have internet access at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3630	676	140	164	210	2954	460	83	120	134	251	209	202	256
Effective Weighted Sample	2566	445	96	110	139	2121	383	70	115	130	208	174	173	208
Weighted Bases	<b>3679</b>	<b>629</b>	<b>134</b>	<b>152</b>	<b>186</b>	<b>3050</b>	<b>561</b>	<b>57</b>	<b>46</b>	<b>30</b>	<b>309</b>	<b>252</b>	<b>266</b>	<b>293</b>
1	725 20%	183 +29%	40 +30%	46 +30%	67 +36%	542 -18%	213 +38%	24 +42%	19 +42%	12 +42%	93 +30%	119 +47%	95 +36%	118 +40%
		e	e	e	e						ac		a	
2	1534 42%	255 41%	68 +50%	70 46%	74 40%	1279 42%	302 +54%	31 +54%	25 +54%	16 +54%	189 +61%	114 45%	155 +58%	146 +50%
			ae								bd		b	
3	603 16%	77 -12%	7 -5%	16 -10%	15 -8%	526 +17%	32 -6%	2 -4%	2 -4%	* -1%	19 -6%	13 -5%	10 -4%	21 -7%
		b				abcd	d							
4	535 15%	67 -11%	8 -6%	12 -8%	17 -9%	467 +15%	8 -1%	0 -0%	0 -0%	* -2%	6 -2%	3 -1%	1 -*	7 -3%
						abcd								
5	194 5%	23 -4%	6 5%	2 -1%	6 3%	172 +6%	4 -1%	0 -0%	0 -0%	0 -0%	3 -1%	1 -*	4 -1%	0 -0%
						ac								
6	60 2%	18 +3%	5 +4%	5 3%	7 +4%	42 -1%	2 -*	0 0%	0 0%	* 1%	0 -0%	2 1%	2 1%	0 -0%
		e	e		e									
7	22 1%	5 1%	0 0%	1 1%	0 0%	17 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
8	1 *%	* *%	0 0%	0 0%	0 0%	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
10	5 *%	0 0%	0 0%	0 0%	0 0%	5 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 64

QE3. Which of these is your home internet connection used for?

Base: Where have internet access at home

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3630	667	490	266	797	307	1482	3150	58	123	230	449
Effective Weighted Sample	2566	475	331	180	538	208	1008	2184	45	99	186	359
Weighted Bases	<b>3679</b>	<b>588</b>	<b>418</b>	<b>235</b>	<b>693</b>	<b>275</b>	<b>1232</b>	<b>3121</b>	<b>71</b>	<b>145</b>	<b>268</b>	<b>524</b>
Working from home	1527 42%	231 39%	80 -19%	13 -6%	93 -13%	13 -5%	176 -14%	1233 -40%	37 52%	68 47%	156 +58%	276 +53%
		bcde	cde		ce				a		ac	a
Ordinary school work/ homework	759 21%	53 -9%	10 -2%	1 -*%	11 -2%	1 -*%	122 -10%	565 -18%	23 +32%	50 +35%	95 +35%	183 +35%
		bcde	ce						a	a	a	a
University/college work	477 13%	40 -7%	16 -4%	2 -1%	18 -3%	2 -1%	66 -5%	355 -11%	18 +25%	30 +21%	57 +21%	112 +21%
		bcde	ce		e				a	a	a	a
Virtual school lessons or university lectures/seminars	313 9%	34 -6%	8 -2%	5 -2%	13 -2%	5 -2%	38 -3%	213 -7%	14 +20%	31 +22%	45 +17%	96 +18%
		bcde							a	a	a	a
None of these	1690 46%	328 +56%	324 +78%	217 +92%	582 +84%	257 +93%	939 +76%	1525 +49%	19 -26%	45 -31%	73 -27%	150 -29%
			a	abd	ab	abd		bcde				

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 64 (continuation)

QE3. Which of these is your home internet connection used for?

Base: Where have internet access at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3630	676	140	164	210	2954	460	83	120	134	251	209	202	256
Effective Weighted Sample	2566	445	96	110	139	2121	383	70	115	130	208	174	173	208
Weighted Bases	<b>3679</b>	<b>629</b>	<b>134</b>	<b>152</b>	<b>186</b>	<b>3050</b>	<b>561</b>	<b>57</b>	<b>46</b>	<b>30</b>	<b>309</b>	<b>252</b>	<b>266</b>	<b>293</b>
Working from home	1527 42%	190 -30%	42 -31%	39 -26%	44 -24%	1337 +44%	83 -15%	3 -6%	5 -10%	2 -7%	47 -15%	36 -14%	57 -21%	25 -9%
						abcd	bd				d	d	d	
Ordinary school work/ homework	759 21%	110 -17%	17 -13%	19 -12%	21 -11%	649 +21%	10 -2%	1 -1%	* -1%	1 -2%	2 -*%	8 -3%	5 -2%	4 -1%
		d				abcd						a		
University/college work	477 13%	78 12%	18 13%	14 9%	21 11%	398 13%	16 -3%	1 -1%	1 -1%	0 -0%	8 -3%	8 -3%	10 -4%	7 -2%
							d							
Virtual school lessons or university lectures/seminars	313 9%	58 9%	10 7%	11 7%	15 8%	255 8%	11 -2%	1 -1%	1 -2%	* -1%	4 -1%	7 -3%	8 -3%	3 -1%
None of these	1690 46%	355 +56%	78 +58%	100 +66%	127 +69%	1335 -44%	462 +82%	52 +92%	41 +88%	27 +90%	256 +83%	206 +82%	200 +75%	261 +89%
		e	e	ae	abe			a		a	c			abc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 65

QE4. Do you ever access the internet outside your home in any of the following locations?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Your workplace	1558 39%	184 -29%	52 -11%	6 -2%	59 -7%	6 -2%	0 -0%	176 -12%	1251 -37%	39 +52%	90 +60%	141 +48%	292 +52%
		bcdef	cdef		cef				a	a	ad	a	a
School/ college/ University	413 10%	27 -4%	10 -2%	1 -*%	11 -1%	1 -*%	0 -0%	48 -3%	300 -9%	18 +24%	32 +21%	51 +18%	107 +19%
		bcdef	ce						a	a	a	a	a
Library	327 8%	30 -5%	29 -6%	7 -2%	39 -5%	10 -3%	3 4%	93 -6%	224 -7%	16 +21%	35 +24%	39 +13%	96 +17%
			ce						a	ad	a	a	a
UK culture centre/ Learn Direct/ other online learning centres	131 3%	16 3%	8 -2%	* -*%	8 -1%	* -*%	0 0%	22 -2%	92 -3%	2 3%	9 6%	24 +8%	37 +7%
		cde	ce						a	a	a	a	a
Internet café	375 9%	45 -7%	24 -5%	6 -2%	31 -4%	7 -2%	* -*%	84 -6%	287 -8%	7 9%	26 +17%	45 +15%	84 +15%
		cdef	cef						a	a	a	a	a
In someone else' s home	1547 39%	255 41%	137 -29%	54 -19%	195 -23%	58 -16%	4 -5%	412 -28%	1330 39%	32 43%	67 45%	89 -30%	205 36%
		bcdef	cdef	f	ef	f			d		d		
While travelling	1714 43%	251 40%	154 -32%	39 -14%	199 -23%	45 -12%	6 -7%	412 -28%	1402 -41%	47 +62%	87 +58%	140 48%	298 +53%
		bcdef	cdef		cef				a	ad	a		a
In cafes/ restaurants/ pubs/ bars	1397 35%	213 34%	109 -23%	35 -12%	145 -17%	37 -10%	2 -2%	319 -22%	1212 +36%	24 32%	46 31%	92 31%	172 -31%
		bcdef	cdef	f	cef	f			e				
In shops or shopping centres	1280 32%	184 29%	101 -21%	16 -6%	121 -14%	20 -5%	3 -4%	315 -21%	1032 -30%	33 +44%	63 +42%	119 +41%	239 +42%
		bcdef	cdef		cef				a	a	a	a	a
In leisure centres/ gyms/ sports grounds	730 18%	82 -13%	49 -10%	7 -3%	59 -7%	10 -3%	3 -3%	153 -10%	599 -18%	30 +40%	36 24%	54 18%	127 +23%
		cdef	cdef		ce				a	acde			a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 65 (continuation)

QE4. Do you ever access the internet outside your home in any of the following locations?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Outdoor areas such as parks	864 22%	131 21%	87 -18%	24 -8%	116 -14%	29 -8%	4 -5%	224 -15%	751 22%	17 22%	28 19%	54 18%	109 19%
		cdef	cdef	cef									
Other	28 1%	6 1%	7 +1%	5 +2%	12 +1%	5 1%	0 0%	16 +1%	27 +1%	0 0%	0 0%	* *%	* *%
No, do not	1116 28%	221 +35%	246 +51%	213 +74%	532 +62%	286 +77%	74 +87%	761 +51%	1013 +30%	10 -14%	14 -10%	57 -19%	90 -16%
		a	a	abd	ab	abd	abcde		bcde			c	
Summary: Any	2881 72%	406 -65%	233 -49%	76 -26%	320 -38%	87 -23%	11 -13%	717 -49%	2379 -70%	65 +86%	135 +90%	236 +81%	472 +84%
		bcdef	cdef	f	cef	f			a	a	ad	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 65 (continuation)

QE4. Do you ever access the internet outside your home in any of the following locations?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Your workplace	1558 39%	180 -23%	36 -21%	44 -22%	34 -14%	1378 +43%	55 -8%	1 -2%	1 -2%	1 -3%	29 -8%	26 -8%	36 -12%	19 -5%
		d	d	d		abcd	bcd						d	
School/ college/ University	413 10%	52 -7%	15 9%	11 -5%	7 -3%	361 +11%	9 -1%	1 -1%	1 -1%	* -*%	2 -1%	7 -2%	8 -3%	1 -*%
		d	d			acd						d	d	
Library	327 8%	68 9%	10 6%	17 9%	15 6%	259 8%	34 -5%	3 4%	1 -3%	* -1%	21 6%	13 -4%	24 8%	10 -3%
							d				d		bd	
UK culture centre/ Learn Direct/ other online learning centres	131 3%	23 3%	5 3%	6 3%	5 2%	109 3%	6 -1%	1 2%	* 1%	0 -0%	4 -1%	2 -1%	5 2%	1 -*%
													d	
Internet café	375 9%	46 -6%	11 6%	13 6%	10 -4%	330 +10%	24 -4%	1 -1%	4 7%	2 -5%	17 -5%	7 -2%	15 -5%	9 -2%
						ad			b					
In someone else' s home	1547 39%	278 36%	61 35%	58 -28%	71 -29%	1269 39%	152 -22%	24 35%	12 -22%	7 -18%	96 -26%	56 -17%	98 33%	52 -13%
						cd		acd			bd		bd	
While travelling	1714 43%	233 -30%	46 -26%	60 -29%	52 -21%	1482 +46%	162 -23%	17 -25%	12 -23%	8 -20%	104 -28%	58 -18%	116 39%	44 -11%
						abcd					bd	d	abd	
In cafes/ restaurants/ pubs/ bars	1397 35%	250 32%	56 32%	49 -24%	56 -22%	1147 36%	112 -16%	16 -23%	12 -21%	6 -15%	72 -19%	40 -13%	83 -28%	27 -7%
						cd					bd	d	abd	
In shops or shopping centres	1280 32%	194 -25%	30 -17%	36 -18%	46 -19%	1086 +34%	98 -14%	10 -15%	8 -15%	5 -12%	65 -18%	33 -10%	70 -24%	27 -7%
						abcd					bd		bd	
In leisure centres/ gyms/ sports grounds	730 18%	86 -11%	19 -11%	14 -7%	18 -7%	644 +20%	51 -7%	6 -9%	1 -1%	1 -3%	32 -9%	19 -6%	35 -12%	16 -4%
						abcd	cd	cd			d		bd	
Outdoor areas such as parks	864 22%	157 20%	28 16%	28 -14%	38 -15%	706 22%	98 -14%	12 17%	5 -8%	2 -4%	64 17%	34 -11%	72 24%	27 -7%
						cd	d	d			bd		bd	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 65 (continuation)

QE4. Do you ever access the internet outside your home in any of the following locations?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Other	28 1%	3 *%	0 0%	* *%	1 *%	25 1%	8 1%	1 1%	1 1%	2 +5%	6 2%	2 1%	8 +3%	0 0%
No, do not	1116 28%	316 +41%	80 +46%	95 +47%	132 +53%	800 -25%	438 +64%	33 +47%	33 +62%	28 +72%	216 +58%	222 +70%	136 +46%	300 +77%
Summary: Any	2881 72%	460 -59%	94 -54%	109 -53%	117 -47%	2421 +75%	251 -36%	37 -53%	21 -38%	11 -28%	154 -42%	98 -30%	158 -54%	91 -23%
		d	e	e	ae	abcd	b	acd	b	ab	c	ac	abd	abc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 66

Internet Use

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At home	910 23%	190 +30%	198 +41%	162 +56%	391 +46%	192 +52%	30 +35%	578 +39%	821 +24%	10 14%	12 -8%	50 -17%	80 -14%
			a	abdf	a	abdf			cde			c	c
Elsewhere	89 2%	8 1%	12 2%	2 1%	16 2%	4 1%	2 2%	56 +4%	69 -2%	1 2%	2 1%	13 +5%	20 +4%
												a	a
Both at home and elsewhere	2769 69%	398 -63%	220 -46%	73 -25%	302 -35%	83 -22%	10 -12%	654 -44%	2300 -68%	61 80%	133 +89%	218 74%	444 +79%
		bcdef	cdef	f	cef	f			a	ade	a	a	a
Any	3791 95%	596 95%	431 -90%	238 -82%	710 -83%	279 -75%	42 -49%	1295 -88%	3200 -94%	75 100%	147 98%	286 +98%	553 +98%
		bcdef	cdef	ef	ef	f						a	a
None	197 5%	31 5%	47 +10%	50 +17%	140 +16%	93 +25%	43 +50%	178 +12%	187 +6%	0 0%	3 2%	7 2%	10 -2%
			a	ab	ab	abcd	abcde		de			2%	-2%
Don't know/Not answered	32 1%	1 -*%	2 *%	1 *%	3 *%	2 *%	1 1%	11 1%	16 -*%	3 +4%	0 0%	5 2%	8 1%
									ac			a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 66 (continuation)

Internet Use

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At home	910 23%	195 25%	42 24%	47 23%	75 +30%	714 22%	322 +47%	23 +33%	27 +50%	19 +48%	163 +44%	159 +50%	112 +38%	209 +53%
					e		b		b			c		ac
Elsewhere	89 2%	21 3%	* *%	4 2%	7 3%	68 2%	11 2%	3 4%	1 2%	* *%	7 2%	4 1%	4 1%	7 2%
		b			b		d							
Both at home and elsewhere	2769 69%	433 -56%	93 -53%	104 -51%	110 -44%	2336 +73%	239 -35%	34 -49%	19 -35%	11 -28%	146 -40%	93 -29%	154 -52%	84 -21%
		d	d		abcd		acd				bd	d	abd	
Any	3791 95%	656 -84%	136 -78%	157 -77%	193 -77%	3135 +97%	573 -83%	60 -86%	48 -88%	30 -76%	317 -86%	257 -80%	270 -92%	301 -77%
		bcd			abcd		d		d		d		abd	
None	197 5%	117 +15%	36 +20%	44 +21%	56 +23%	80 -2%	115 +17%	9 +14%	6 +11%	9 +23%	52 +14%	63 +20%	24 +8%	91 +23%
		e	e	ae	ae					c	c	c		ac
Don't know/Not answered	32 1%	9 1%	3 2%	5 +3%	1 *%	23 1%	2 *%	* 1%	1 2%	* 1%	0 0%	2 1%	0 0%	2 *%
			de											

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 67

QE5. How often do you personally use the internet nowadays either at home or elsewhere?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>
Several times a day	3067 82%	456 -77%	276 -66%	107 -48%	396 -58%	120 -46%	852 -67%	2567 -81%	70 +95%	125 87%	237 84%	472 +87%
		bcde	cde		ce			ad				a
About once a day	352 9%	78 +13%	57 +14%	39 +18%	107 +16%	50 +19%	186 +15%	312 +10%	1 -2%	9 6%	23 8%	37 -7%
					ab	ab		be				
Several times a week	147 4%	27 4%	48 +11%	35 +16%	88 +13%	40 +15%	104 +8%	131 4%	1 2%	6 4%	6 2%	13 2%
			a	a	a	a						
At least once a week	58 2%	11 2%	15 +4%	18 +8%	36 +5%	20 +8%	51 +4%	54 2%	* *%	2 1%	2 1%	4 1%
			a	ab	a	ab						
Less often	62 2%	8 1%	16 +4%	12 +5%	31 +5%	15 +6%	40 +3%	56 2%	1 1%	2 1%	3 1%	7 1%
			a	a	a	a						
Never	39 1%	11 +2%	8 2%	11 +5%	23 +3%	15 +6%	26 +2%	32 1%	0 0%	1 1%	5 2%	7 1%
			ab	ab	ab	ab						
Don't know	24 1%	1 *%	0 0%	2 1%	2 *%	2 1%	7 1%	17 -1%	0 0%	0 0%	4 2%	4 1%
				b		b						
Summary: Daily	3419 91%	534 90%	333 -79%	147 -65%	503 -74%	170 -65%	1037 -82%	2879 91%	71 97%	134 93%	261 93%	509 94%
		bcde	cde		ce							
Summary: At least weekly	3623 97%	572 97%	396 -94%	199 -89%	626 -92%	230 -87%	1192 -94%	3065 97%	73 99%	142 98%	268 96%	526 97%
		cde	ce		e							

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 67 (continuation)

QE5. How often do you personally use the internet nowadays either at home or elsewhere?

Base: Where use internet at home or elsewhere

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
Several times a day	3067 82%	492 -77%	101 76%	110 -71%	137 -73%	2575 +83% abcd	333 -60% d	27 -49%	26 -56% d	10 -36%	207 -67% bd	126 -52%	184 -69% bd	148 -52%
About once a day	352 9%	52 8%	14 11%	16 10%	11 6%	301 10%	80 +14%	12 +21%	10 +21%	5 +19%	34 11%	46 +19% ac	30 11%	49 +18% a
Several times a week	147 4%	44 +7% e	11 +8% e	14 +9% e	14 +8% e	103 -3%	73 +13%	6 +11%	5 +11%	3 +11%	36 +12%	38 +15%	29 +11%	44 +16%
At least once a week	58 2%	13 2%	* *%	3 2%	6 3%	45 1%	28 +5%	3 +5%	2 +5%	3 +11% a	14 +4%	14 +6%	8 3%	19 +7%
Less often	62 2%	20 +3% e	3 2%	6 +4% e	11 +6% e	42 -1%	24 +4%	3 +5%	2 +5%	2 +7%	10 +3%	14 +6%	9 +3%	14 +5%
Never	39 1%	17 +3% e	1 *%	7 +5% be	8 +4% be	22 -1%	13 +2%	5 +8% ac	1 2%	4 +14% ac	6 2%	7 +3%	6 2%	7 +3%
Don't know	24 1%	5 1%	3 +2% de	* *%	* *%	19 1%	2 *%	0 0%	0 0%	* 1%	2 1%	0 0%	2 1%	0 0%
Summary: Daily	3419 91%	544 -85%	115 87%	126 -81%	148 -79%	2875 +93% abcd	413 -75% d	39 -70% d	35 -77% d	16 -55%	241 -78% d	172 -70%	214 -80% bd	197 -70%
Summary: At least weekly	3623 97%	601 -94%	126 95%	142 -91%	168 -90%	3023 +97% acd	514 -93% bd	47 -86%	43 -93% d	22 -78%	290 -94%	223 -92%	251 -94%	261 -92%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 68

QE6. And how many hours in a typical week would you say you spend online?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity					Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British		
Column		a	b	c	d	e		a	b	c	d	e	
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468	
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373	
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>	
None	58 2%	14 2%	10 2%	14 +6% ab	29 +4% a	19 +7% abd	38 +3%	51 2%	1 1%	1 1%	3 1%	7 1%	
Up to 7 hours	649 17%	135 +23%	133 +32% a	101 +45% abd	255 +37% ab	123 +47% abd	365 +29%	567 +18% be	5 -7%	19 13%	39 14%	67 -12%	
8 to 14 hours	636 17%	125 +21%	103 +25%	52 +23%	165 +24%	62 +24%	262 +21%	542 17%	12 16%	16 11%	56 20% c	91 17%	
15 to 22 hours	561 15%	101 17% ce	74 18% ce	21 -10%	95 14% e	21 -8%	194 15%	492 +16% c	15 21% c	11 -8%	36 13%	66 12%	
23 to 29 hours	448 12%	55 -9% e	33 -8%	13 -6%	46 -7%	14 -5%	111 -9%	375 12%	10 14%	29 +20% ade	27 10%	71 13%	
30 to 39 hours	466 12%	63 11% cde	32 -8% ce	6 -3%	39 -6% e	7 -3%	116 -9%	387 12%	12 16%	25 17%	36 13%	77 14%	
40 to 49 hours	358 10%	40 -7% bcde	13 -3%	6 -3%	19 -3%	6 -2%	60 -5%	299 9%	6 8%	15 10%	32 11%	57 10%	
Over 50 hours	427 11%	51 -9% bcde	12 -3% ce	1 -1%	13 -2%	1 -1%	68 -5%	361 11%	10 13%	17 12%	31 11%	64 12%	
Don't know/ unsure	145 4%	9 -1%	10 2%	10 5% a	21 3% a	10 4% a	52 4%	94 -3%	3 4%	11 +7% a	21 +7% a	45 +8% a	

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 68 (continuation)

QE6. And how many hours in a typical week would you say you spend online?

Base: Where use internet at home or elsewhere

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
None	58 2%	24 +4% e	1 1%	8 +5% be	11 +6% be	35 -1%	16 +3%	6 +10% a	3 +6%	5 +16% ac	7 2%	9 +4%	10 +4%	6 2%
Up to 7 hours	649 17%	142 +22% e	32 +24% e	43 +28% e	48 +26% e	508 -16%	202 +36%	23 +41%	18 +38%	13 +47% a	96 +31%	105 +43% ac	82 +31%	118 +42% ac
8 to 14 hours	636 17%	114 18%	22 16%	27 17%	24 13%	523 17%	135 +24%	10 19%	14 +31% d	5 16%	79 +26%	56 +23%	60 +22%	75 +27%
15 to 22 hours	561 15%	100 16%	22 17%	23 15%	25 14%	461 15%	76 14%	11 20%	5 12%	3 11%	54 18% bd	21 -9%	45 17% b	31 11%
23 to 29 hours	448 12%	58 -9%	14 11%	11 -7%	21 11%	390 +13% ac	42 -8% d	2 -3%	1 -3%	1 -3%	21 -7%	21 9%	16 -6%	26 9%
30 to 39 hours	466 12%	70 11%	10 8%	12 8%	16 8%	395 13%	36 -7% b	0 -0%	2 -4%	1 -3%	26 -8%	11 -4%	21 -8%	15 -5%
40 to 49 hours	358 10%	45 -7%	6 -5%	11 7%	14 7%	313 +10% ab	18 -3%	* -1%	1 -1%	* -1%	14 -4% d	4 -2%	17 6% bd	1 -*%
Over 50 hours	427 11%	71 11%	16 12%	13 8%	21 11%	356 11%	9 -2%	3 5%	1 -3%	* -1%	6 -2% d	3 -1%	9 -3% d	0 -0%
Don't know/ unsure	145 4%	19 3%	10 +7% ae	6 4%	8 4%	125 4%	19 4%	1 1%	* 1%	* 1%	7 2%	12 5%	8 3%	10 4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 69

QE7. Which of these methods does your household use to connect to the internet at home?

Base: Where have internet access at home

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3630	667	490	266	797	307	1482	3150	58	123	230	449
Effective Weighted Sample	2566	475	331	180	538	208	1008	2184	45	99	186	359
Weighted Bases	<b>3679</b>	<b>588</b>	<b>418</b>	<b>235</b>	<b>693</b>	<b>275</b>	<b>1232</b>	<b>3121</b>	<b>71</b>	<b>145</b>	<b>268</b>	<b>524</b>
Fixed Broadband through a phone line or cable service - perhaps using a Wi-Fi router to go online, via any device	3454 94%	566 +96%	395 95%	220 94%	653 94%	257 94%	1132 -92%	2963 +95% cde	70 98% cde	128 -88%	239 -89%	467 -89%
Access to the internet using a mobile network - using your phone's 3G or 4G or 5G mobile network, or a device such as a dongle or USB stick	1068 29%	137 -23% cde	89 -21%	39 -16%	132 -19%	43 -16%	295 -24%	855 -27%	32 +46% a	68 +47% ad	87 32%	203 +39% a
Other	4 *%	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	1 -*%	0 0%	0 0%	0 0%	2 +*% a
Summary: Mobile only	150 4%	14 -2%	19 5% a	7 3%	26 4%	7 3%	74 +6%	108 -3%	1 2%	11 7% a	20 +8% a	38 +7% a
Don't know	71 2%	6 -1%	3 1%	8 3% ab	14 2%	10 +4% ab	25 2%	47 -2%	0 0%	6 +4% a	9 3% a	17 +3% a

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 69 (continuation)

QE7. Which of these methods does your household use to connect to the internet at home?

Base: Where have internet access at home

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3630	676	140	164	210	2954	460	83	120	134	251	209	202	256
Effective Weighted Sample	2566	445	96	110	139	2121	383	70	115	130	208	174	173	208
Weighted Bases	<b>3679</b>	<b>629</b>	<b>134</b>	<b>152</b>	<b>186</b>	<b>3050</b>	<b>561</b>	<b>57</b>	<b>46</b>	<b>30</b>	<b>309</b>	<b>252</b>	<b>266</b>	<b>293</b>
Fixed Broadband through a phone line or cable service - perhaps using a Wi-Fi router to go online, via any device	3454 94%	583 93%	129 96%	140 93%	170 91%	2872 94%	528 94%	54 96%	43 93%	27 92%	288 93%	240 95%	255 96%	271 93%
Access to the internet using a mobile network - using your phone's 3G or 4G or 5G mobile network, or a device such as a dongle or USB stick	1068 29%	191 30% b	23 -17%	37 25%	47 25%	877 29% b	105 -19%	10 -18%	7 -15%	10 34% abc	72 -23% bd	33 -13%	60 -22% b	45 -15%
Other	4 *%	1 *%	0 0%	0 0%	1 +1% e	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Summary: Mobile only	150 4%	34 5%	4 3%	9 6%	8 4%	117 4%	21 4%	2 4%	1 3%	2 5%	17 6% b	4 2%	7 3%	15 5%
Don't know	71 2%	11 2%	2 1%	2 1%	6 3%	60 2%	11 2%	0 0%	2 4%	1 3%	4 1%	7 3%	4 1%	7 2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 70

QE7. Which of these methods does your household use to connect to the internet at home?

Base: Where have internet access at home

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Total broadband	3605 90%	581 +93%	415 -87%	227 -79%	679 -80%	265 -71%	37 -44%	1206 -82%	3072 91%	71 94%	139 93%	259 88%	505 90%
		bcdef	cdef	ef	ef	f							
None	392 10%	46 -7%	64 +13%	61 +21%	173 +20%	109 +29%	48 +56%	272 +18%	320 9%	5 6%	11 7%	34 12%	58 10%
		a	a	ab	ab	abcd	abcde						

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 70 (continuation)

QE7. Which of these methods does your household use to connect to the internet at home?

Base: Where have internet access at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Total broadband	3605	617	133	150	178	2988	550	57	44	29	305	245	262	286
	90%	-79%	-76%	-73%	-71%	+93%	-80%	-81%	-82%	-74%	-83%	-76%	89%	-73%
		cd				abcd					d		abd	
None	392	160	41	55	72	232	140	13	10	10	64	75	32	106
	10%	+21%	+24%	+27%	+29%	-7%	+20%	+19%	+18%	+26%	+17%	+24%	11%	+27%
		e	e	ae	ae						c	c		ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 71

Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?

Base: Where have internet access at home

	Age Group						Age/SEG	Ethnicity					Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British		
Column		a	b	c	d	e		a	b	c	d	e	
Unweighted Bases	3630	667	490	266	797	307	1482	3150	58	123	230	449	
Effective Weighted Sample	2566	475	331	180	538	208	1008	2184	45	99	186	359	
Weighted Bases	<b>3679</b>	<b>588</b>	<b>418</b>	<b>235</b>	<b>693</b>	<b>275</b>	<b>1232</b>	<b>3121</b>	<b>71</b>	<b>145</b>	<b>268</b>	<b>524</b>	
BT	884 24%	164 +28%	134 +32%	79 +34%	225 +32%	91 +33%	316 26%	784 +25% de	11 16%	29 20%	43 -16%	91 -17%	
Community Fibre	20 1%	3 1%	2 *%	0 0%	2 *%	0 0%	4 *%	10 -1%	1 1%	2 2% a	5 +2% a	8 +2% a	
EE	216 6%	33 6% e	23 6% e	7 -3%	30 -4%	7 -3%	67 5%	182 6%	1 2%	14 10% b	13 5%	30 6%	
Gigaclear	2 *%	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	2 *%	0 0%	0 0%	0 0%	0 0%	
Hyperoptic	8 *%	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	5 *%	0 0%	1 1%	2 +1% a	3 1%	
KCOM	10 *%	2 *%	2 *%	1 1%	3 *%	1 *%	4 *%	10 *%	0 0%	0 0%	0 0%	0 0%	
John Lewis	5 *%	4 +1%	1 *%	0 0%	1 *%	0 0%	1 *%	5 *%	0 0%	0 0%	0 0%	0 0%	
NOW	51 1%	5 1%	1 -1%	2 1%	3 -1%	2 1%	13 1%	50 +2% e	0 0%	0 0%	1 *%	1 -1%	
Plusnet	161 4%	27 5%	20 5%	15 6%	41 +6%	20 +7%	71 +6%	157 +5% cde	* *%	0 -0%	4 -1%	4 -1%	
Shell Energy/Post Office	46 1%	9 1%	9 +2%	5 2%	14 +2%	5 2%	18 1%	38 1%	3 +4% a	2 1%	3 1%	8 2%	
Sky	781 21%	114 19%	71 -17%	50 21%	125 -18%	54 20%	249 20%	686 +22% d	19 27% d	34 23% d	39 -15%	95 18%	
OVO	5 *%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	5 *%	0 0%	0 0%	0 0%	0 0%	
TalkTalk	295 8%	57 10%	37 9%	21 9%	65 9%	28 10%	114 +9%	242 8%	8 11%	16 11%	21 8%	53 10%	

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have internet access at home

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3630	667	490	266	797	307	1482	3150	58	123	230	449
Effective Weighted Sample	2566	475	331	180	538	208	1008	2184	45	99	186	359
Weighted Bases	<b>3679</b>	<b>588</b>	<b>418</b>	<b>235</b>	<b>693</b>	<b>275</b>	<b>1232</b>	<b>3121</b>	<b>71</b>	<b>145</b>	<b>268</b>	<b>524</b>
Three Broadband	43 1%	4 1%	6 1%	0 0%	6 1%	* *%	20 2%	32 1%	3 4%	3 2%	5 2%	11 2%
Utility Warehouse	35 1%	4 1%	8 +2%	4 2%	14 +2%	6 +2%	18 +2%	34 1%	1 1%	0 0%	1 *%	1 *%
Virgin Media	643 17%	93 16%	56 -13%	23 -10%	86 -12%	31 -11%	174 -14%	511 -16%	15 21%	23 16%	83 +31%	126 +24%
Vodafone	186 5%	23 4%	10 -2%	9 4%	21 -3%	11 4%	55 4%	148 -5%	6 9%	9 7%	17 6%	37 +7%
Zen	6 *%	3 *%	2 *%	0 0%	2 *%	0 0%	2 *%	6 *%	0 0%	0 0%	0 0%	0 0%
Other	118 3%	20 3%	17 4%	5 2%	23 3%	5 2%	51 +4%	104 3%	0 0%	4 3%	6 2%	12 2%
Don' t know	160 4%	17 3%	20 5%	13 5%	33 5%	13 5%	54 4%	109 -3%	3 4%	8 5%	25 +9%	42 +8%
Not answered	5 *%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	2 -*%	1 +2%	0 0%	0 0%	2 *%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?

Base: Where have internet access at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3630	676	140	164	210	2954	460	83	120	134	251	209	202	256
Effective Weighted Sample	2566	445	96	110	139	2121	383	70	115	130	208	174	173	208
Weighted Bases	<b>3679</b>	<b>629</b>	<b>134</b>	<b>152</b>	<b>186</b>	<b>3050</b>	<b>561</b>	<b>57</b>	<b>46</b>	<b>30</b>	<b>309</b>	<b>252</b>	<b>266</b>	<b>293</b>
BT	884 24%	165 26%	30 23%	53 +35% abe	54 29%	718 24%	171 +31%	23 +41%	15 +32%	16 +53% ac	85 28%	86 +34%	84 +31%	87 +30%
Community Fibre	20 1%	1 *%	0 0%	0 0%	0 0%	19 1%	2 *%	0 0%	0 0%	0 0%	0 0%	2 1%	2 1%	0 0%
EE	216 6%	35 6%	9 7% d	8 5%	5 -2%	181 6% d	23 4%	3 5%	3 7%	1 2%	10 3%	13 5%	8 3%	16 5%
Gigaclear	2 *%	0 0%	0 0%	0 0%	0 0%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hyperoptic	8 *%	1 *%	0 0%	0 0%	0 0%	8 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
KCOM	10 *%	1 *%	0 0%	0 0%	1 *%	9 *%	3 1%	0 0%	0 0%	0 0%	0 0%	3 +1%	2 1%	1 *%
John Lewis	5 *%	0 0%	0 0%	0 0%	0 0%	5 *%	0 0%	1 +1% a	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
NOW	51 1%	11 2%	1 1%	0 0%	2 1%	39 1%	3 1%	0 0%	0 0%	0 0%	3 1%	1 *%	1 *%	3 1%
Plusnet	161 4%	30 5%	14 +10% ade	8 5%	7 4%	131 4%	33 6%	2 4%	5 +11% ad	1 2%	20 6%	13 5%	16 6%	17 6%
Shell Energy/Post Office	46 1%	9 1%	1 1%	0 0%	3 1%	38 1%	13 +2%	0 0%	1 3%	* 1%	5 2%	8 +3%	4 2%	8 +3%
Sky	781 21%	114 -18%	22 16%	27 18%	38 21%	667 +22% a	103 18%	10 17%	7 15%	5 16%	63 20%	40 -16%	43 16%	60 21%
OVO	5 *%	2 *%	2 +1% e	0 0%	0 0%	3 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
TalkTalk	295 8%	59 9%	20 +15% cde	10 7%	14 7%	236 8%	54 10% d	6 11%	3 7%	1 4%	32 10%	22 9%	26 10%	28 10%
Three Broadband	43 1%	12 2%	0 0%	1 1%	* *%	31 1%	5 1%	0 0%	1 2%	* 1%	5 2%	0 0%	5 2%	1 *%
Utility Warehouse	35 1%	8 1%	4 +3% e	6 +4% ade	2 1%	27 1%	11 +2%	2 3%	2 +3% d	0 0%	8 +3%	3 1%	8 +3%	3 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have internet access at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3630	676	140	164	210	2954	460	83	120	134	251	209	202	256
Effective Weighted Sample	2566	445	96	110	139	2121	383	70	115	130	208	174	173	208
Weighted Bases	<b>3679</b>	<b>629</b>	<b>134</b>	<b>152</b>	<b>186</b>	<b>3050</b>	<b>561</b>	<b>57</b>	<b>46</b>	<b>30</b>	<b>309</b>	<b>252</b>	<b>266</b>	<b>293</b>
Virgin Media	643 17%	93 -15%	13 -10%	18 -12%	29 15%	550 +18% abc	73 -13%	5 -9%	5 11%	3 11%	40 -13%	33 13%	36 14%	36 -12%
Vodafone	186 5%	37 6%	10 8%	13 +9% e	12 7%	148 5%	16 -3%	2 3%	2 4%	1 2%	9 3%	7 3%	8 3%	9 3%
Zen	6 *%	0 0%	0 0%	0 0%	0 0%	6 *%	2 *%	0 0%	0 0%	0 0%	2 *%	0 0%	0 0%	2 1%
Other	118 3%	24 4%	1 1%	4 3%	7 4%	94 3%	19 3%	2 3%	1 2%	1 3%	12 4%	7 3%	14 5% d	5 2%
Don' t know	160 4%	27 4%	7 5%	3 2%	13 +7% c	133 4%	29 5%	1 3%	1 2%	1 4%	14 4%	15 6%	10 4%	18 6%
Not answered	5 *%	0 0%	0 0%	0 0%	0 0%	5 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

Column	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>
Online shopping for goods (e.g. groceries, homeware, clothes)	2831 76%	432 73% bcde	281 -67% cde	115 -51%	413 -61% ce	132 -50%	804 -64%	2384 75%	67 +90% ade	115 79%	208 74%	421 77%
Online shopping for services (e.g. holiday booking, travel booking, insurance)	2205 59%	334 56% bcde	208 -50% ce	90 -40%	305 -45% e	97 -37%	573 -45%	1881 59% c	53 +72% acde	68 -47%	159 57%	305 56%
Online food takeaway deliveries	1732 46%	184 -31% bcde	99 -24% cde	27 -12%	127 -19% ce	28 -11%	372 -29%	1407 -44%	50 +68% ad	82 +57% a	152 +54% a	309 +57% a
Online banking/ paying bills e.g. transferring money between accounts, managing mortgage or other payments	2548 68%	374 -63% cde	254 -60% cde	100 -45%	374 -55% ce	120 -46%	728 -58%	2161 68%	55 74%	103 71%	183 65%	366 67%
Trading/ auctions e.g. eBay, Facebook marketplace	1416 38%	214 36% bcde	119 -28% cde	35 -15%	154 -23% ce	35 -13%	353 -28%	1239 +39% ce	29 40% c	31 -22%	96 34% c	167 -31%
Send/ receive e-mails	3345 89%	509 -86% ce	357 -85%	180 -80%	567 -83%	210 -80%	1048 -83%	2826 89%	69 93%	133 92%	248 88%	489 90%
Communicating via instant messaging e.g. Facebook Messenger, Microsoft Teams chat, WhatsApp	2719 73%	411 -69% bcde	250 -59% cde	100 -44%	359 -53% ce	109 -41%	756 -60%	2278 -72%	60 82%	112 77%	213 76%	421 +77% a
Make/receive voice calls over the internet e.g. Microsoft Teams, WhatsApp or Zoom	2246 60%	313 -53% bcde	195 -46% cde	63 -28%	272 -40% ce	77 -29%	578 -46%	1849 -58%	58 +79% ad	105 +72% a	185 +66% a	383 +70% a

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity					Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British		
Column		a	b	c	d	e		a	b	c	d	e	
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468	
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373	
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>	
Make/receive video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	2112 56%	299 -50%	166 -39%	76 -34%	252 -37%	86 -33%	528 -42%	1754 -55%	56 +76%	91 63%	171 61%	346 +64%	
		bcde							ad			a	
Finding/ downloading information for work/ school/ university/ general interest	2428 65%	360 -61%	217 -52%	117 -52%	345 -51%	128 -49%	646 -51%	2054 65%	55 75%	104 72%	170 61%	350 64%	
		bcde							d	d			
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	1875 50%	306 52%	201 48%	77 -34%	290 -43%	89 -34%	533 -42%	1597 50%	43 58%	74 51%	123 -44%	262 48%	
		cde	ce		ce			d	d				
Accessing news	2067 55%	330 56%	220 52%	93 -42%	327 -48%	107 -41%	571 -45%	1737 55%	47 63%	92 64%	148 53%	315 58%	
		cde	ce		e								
Maps/Directions	2120 57%	334 56%	201 -48%	74 -33%	285 -42%	84 -32%	552 -44%	1774 56%	51 +69%	94 65%	153 54%	325 60%	
		bcde	cde		ce				ad	a			
Accessing files through a cloud service such as Dropbox, Google Drive or Microsoft OneDrive	1200 32%	176 30%	84 -20%	24 -11%	110 -16%	26 -10%	240 -19%	1013 32%	27 37%	48 33%	92 33%	177 33%	
		bcde	ce		ce								
To find information on health-related issues	2171 58%	346 58%	226 54%	104 -46%	344 -50%	118 -45%	638 -50%	1859 +59%	53 +71%	78 54%	148 53%	300 55%	
		cde	ce						acde				
Remote healthcare services e.g. video consultation with hospital or GP	1009 27%	135 -23%	79 -19%	49 22%	133 -19%	53 -20%	255 -20%	843 27%	24 33%	36 25%	90 32%	159 29%	

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>
For health or fitness (e.g. online home workouts, monitoring running)	900 24%	104 -18% bcde	45 -11%	19 -8%	67 -10%	22 -8%	176 -14%	768 24%	25 34% d	39 27%	54 19%	124 23%
Watching TV programmes/ films/ sport content online (e.g. Netflix, BBC iPlayer, or Sky Go)	2029 54%	265 -45% bcde	136 -32% ce	47 -21%	195 -29% ce	59 -22%	470 -37%	1727 54%	41 56%	82 57%	147 52%	287 53%
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo, or Facebook)	2230 59%	302 -51% bcde	176 -42% cde	64 -28%	245 -36% ce	69 -26%	558 -44%	1860 -59%	51 70%	100 +69% ad	164 58%	350 +64% a
Listening to audio (e.g. music streaming, live radio, podcasts)	1610 43%	218 -37% bcde	110 -26% cde	32 -14%	142 -21% ce	32 -12%	350 -28%	1396 +44% de	30 41%	51 35%	104 37%	199 -37%
Paid-for online gaming	362 10%	19 -3% e	9 -2%	2 -1%	11 -2%	2 -1%	62 -5%	294 9%	10 13%	20 14%	29 10%	64 12%
Free online gaming	759 20%	71 -12% bcde	34 -8%	12 -6%	49 -7%	15 -6%	172 -14%	641 20%	15 20%	37 25%	54 19%	111 20%
Using social media sites or apps (such as Facebook, Twitter, LinkedIn, Instagram or Snapchat)	2672 71%	387 -65% bcde	208 -50% cde	74 -33%	291 -43% ce	83 -31%	698 -55%	2234 -71%	64 +86% ad	118 +81% ad	197 70%	418 +77% a
Other	4 *%	2 +*%	1 *%	0 0%	1 *%	0 0%	2 *%	2 -*%	* *%	0 0%	2 +1% a	2 +*% a

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>
None of these	97 3%	30 +5%	21 +5%	18 +8%	45 +7%	24 +9%	66 +5%	87 3%	1 1%	2 2%	6 2%	11 2%
Don' t know	13 *%	0 0%	2 1%	0 0%	2 *%	0 0%	3 *%	7 -*%	0 0%	0 0%	2 1%	2 *%
Not answered	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	* *%	0 0%	0 0%	0 0%	0 0%
Summary: Purchasing/Finances	3258 87%	492 -83%	331 -79%	147 -66%	502 -74%	172 -65%	982 -78%	2747 87%	72 +97%	130 89%	244 87%	481 88%
		cde	cde		ce				ade			
Summary: Communication	3512 94%	531 -90%	376 -89%	190 -84%	597 -87%	222 -84%	1119 -88%	2962 93%	69 94%	141 97%	267 95%	519 95%
		ce	ce									
Summary: Information	3204 85%	489 -82%	338 -81%	157 -70%	519 -76%	181 -69%	966 -76%	2703 85%	71 +96%	129 89%	233 83%	472 87%
		cde	ce		e				ade			
Summary: Health	2440 65%	377 64%	242 -58%	121 -54%	378 -55%	136 -52%	705 -56%	2080 66%	59 +80%	90 62%	170 60%	342 63%
		bcde							acde			
Summary: Entertainment	2840 76%	387 -65%	231 -55%	94 -42%	340 -50%	108 -41%	761 -60%	2379 -75%	58 79%	127 +88%	210 75%	433 +80%
		bcde	ce		ce					ade		a
Summary: Social	2672 71%	387 -65%	208 -50%	74 -33%	291 -43%	83 -31%	698 -55%	2234 -71%	64 +86%	118 +81%	197 70%	418 +77%
		bcde	cde		ce				ad	ad		a

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
Online shopping for goods (e.g. groceries, homeware, clothes)	2831 76%	468 73%	99 74%	104 -67%	129 -69%	2363 76% cd	342 -62% d	35 -63% d	25 -54% d	11 -39%	202 -65% d	140 -58%	199 74% abd	141 -50%
Online shopping for services (e.g. holiday booking, travel booking, insurance)	2205 59%	337 -52% d	68 51%	81 52%	80 -43%	1868 +60% abcd	257 -47% d	21 -39%	18 -40%	8 -30%	173 56% bd	85 -35%	160 60% bd	96 -34%
Online food takeaway deliveries	1732 46%	272 -42%	49 -37%	53 -34%	67 -36%	1459 +47% abcd	112 -20% cd	8 -15%	4 -8%	3 -10%	65 -21%	47 -19%	68 -25% d	43 -15%
Online banking/ paying bills e.g. transferring money between accounts, managing mortgage or other payments	2548 68%	425 66% c	81 61%	87 -56%	112 -60%	2123 68% cd	310 -56% d	29 -52% d	25 -54% d	10 -35%	194 63% bd	117 -48%	186 69% bd	122 -43%
Trading/ auctions e.g. eBay, Facebook marketplace	1416 38%	276 +43% ce	48 36%	50 32%	69 37%	1140 -37%	131 -24% d	11 -20% d	11 -23% d	1 -5%	87 -28% bd	44 -18%	87 32% bd	44 -16%
Send/ receive e-mails	3345 89%	537 -84% d	118 89% d	133 86% d	144 -77%	2808 +90% acd	473 -85% bd	40 -72%	37 -80% d	18 -62%	279 90% bd	194 -79%	248 93% bd	223 -79%
Communicating via instant messaging e.g. Facebook Messenger, Microsoft Teams chat, WhatsApp	2719 73%	437 -68% c	85 -64%	91 -58%	121 -64%	2282 +73% abcd	297 -54%	26 -47%	21 -46%	15 -51%	172 -56% d	125 -51% d	183 68% abd	113 -40%
Make/receive voice calls over the internet e.g. Microsoft Teams, WhatsApp or Zoom	2246 60%	365 57%	70 53%	76 -49%	92 -49%	1881 61% cd	222 -40%	23 -42%	15 -32%	12 -42%	136 -44% d	86 -35%	133 -50% bd	88 -31%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d : Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
Make/receive video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	2112 56%	340 -53%	70 53%	73 -47%	87 -47%	1772 +57% acd	203 -37%	18 -33%	18 -38%	12 -43%	131 -42% bd	72 -30%	127 -48% bd	74 -26%
Finding/ downloading information for work/ school/ university/ general interest	2428 65%	375 -58%	78 59%	89 -57%	98 -52%	2052 +66% acd	282 -51% d	26 -48%	26 57% d	11 -39%	179 -58% bd	102 -42%	168 63% bd	112 -40%
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	1875 50%	348 +54% e	65 49%	79 51%	89 47%	1527 -49%	244 -44% d	21 -38%	17 -38%	8 -29%	150 48% bd	94 -39%	157 +58% abd	87 -31%
Accessing news	2067 55%	340 53%	81 61% d	81 52%	87 -46%	1727 56% d	273 -49% d	26 48%	18 -40%	10 -36%	176 57% bd	97 -40%	164 61% bd	109 -38%
Maps/Directions	2120 57%	344 54% d	79 60% d	79 51%	80 -43%	1776 57% d	233 -42% d	22 -39%	22 -47% d	9 -31%	164 53% bd	69 -28%	150 56% bd	80 -28%
Accessing files through a cloud service such as Dropbox, Google Drive or Microsoft OneDrive	1200 32%	224 35% c	36 27%	40 26%	55 29%	976 31%	95 -17% d	6 -12%	7 -16% d	2 -6%	63 -20% bd	32 -13% d	77 29% abd	18 -6%
To find information on health-related issues	2171 58%	375 58%	83 62% d	94 61%	95 -51%	1797 58% d	280 -51%	26 48%	23 50%	14 50%	154 -50%	126 52% d	161 60% ad	117 -42%
Remote healthcare services e.g. video consultation with hospital or GP	1009 27%	230 +36% e	42 32%	46 29%	61 +33% e	779 -25%	113 -20% d	6 -11%	10 22% d	4 -13%	71 23% d	42 -17%	78 29% bd	34 -12%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
For health or fitness (e.g. online home workouts, monitoring running)	900 24%	181 +28% ce	35 26%	31 20%	41 22%	719 -23%	56 -10%	6 -10%	2 -5%	3 -11%	34 -11% d	22 -9%	40 -15% d	16 -6%
Watching TV programmes/ films/ sport content online (e.g. Netflix, BBC iPlayer, or Sky Go)	2029 54%	334 52% d	62 47%	72 -46%	75 -40%	1696 55% cd	155 -28%	14 -25%	18 -39% ab	8 -28%	107 -34% bd	48 -20%	96 -36% bd	59 -21%
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo, or Facebook)	2230 59%	377 59% cd	70 53%	76 -49%	92 -49%	1854 60% cd	203 -37% b	14 -25%	19 -41% b	9 -32%	127 -41% bd	76 -31%	125 -47% bd	78 -28%
Listening to audio (e.g. music streaming, live radio, podcasts)	1610 43%	273 43% d	55 42%	56 36%	64 -34%	1337 43% d	118 -21%	8 -14%	10 -22%	6 -20%	82 -27% bd	36 -15%	76 -28% bd	41 -14%
Paid-for online gaming	362 10%	69 11% c	12 9%	7 -5%	20 11% c	294 9% c	9 -2%	* -1%	1 -3%	* -1%	4 -1%	5 -2%	7 -2%	3 -1%
Free online gaming	759 20%	169 +26% bce	21 16%	23 15%	44 24% c	590 -19%	40 -7%	3 -5%	4 -8%	2 -9%	24 -8%	16 -7%	24 -9%	16 -6%
Using social media sites or apps (such as Facebook, Twitter, LinkedIn, Instagram or Snapchat)	2672 71%	448 70% cd	89 67%	93 -60%	114 -61%	2225 72% cd	232 -42%	26 -48%	20 -44%	12 -42%	133 -43% d	99 -41% d	146 -54% abd	85 -30%
Other	4 *%	3 +1% e	0 0%	* *%	2 +1% e	1 -*%	0 0%	1 +2% a	0 0%	* +1% a	0 0%	0 0%	0 0%	0 0%
None of these	97 3%	31 +5% e	4 3%	8 +5% e	17 +9% abe	67 -2%	28 +5%	7 +13% a	3 +7%	6 +22% ac	10 3%	18 +7% c	7 3%	21 +8% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use internet at home or elsewhere

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
Don't know	13 *% *	2 *% *	* *% *	* *% *	2 1% *	11 *% *	2 *% *	0 0% *	* 1% *	0 0% *	0 0% *	2 1% *	2 1% *	0 0% *
Not answered	* *% *	0 0% *	0 0% *	0 0% *	0 0% *	* *% *	0 0% *	0 0% *	0 0% *	0 0% *	0 0% *	0 0% *	0 0% *	0 0% *
Summary: Purchasing/Finances	3258 87% d	539 -84% d	112 84% d	126 -81% d	144 -77% d	2718 +88% acd	415 -75% d	40 -72% d	34 -74% d	14 -48% d	243 -79% bd	172 -70% d	224 83% bd	189 -67% d
Summary: Communication	3512 94% d	584 -91% d	125 95% d	141 91% d	161 -86% d	2929 +94% acd	495 -89% bd	43 -78% d	40 -87% d	20 -70% d	286 93% bd	208 -85% d	251 93% bd	242 -86% d
Summary: Information	3204 85% d	528 -82% d	115 87% d	126 81% d	136 -72% d	2676 +86% ad	430 -78% d	38 -69% d	35 -77% d	16 -55% d	254 82% bd	176 -72% d	237 88% bd	191 -68% d
Summary: Health	2440 65% d	430 67% d	96 72% d	106 68% d	106 -57% d	2010 65% d	306 -55% d	29 -52% d	28 60% d	15 -54% d	170 -55% d	136 -56% d	177 66% abd	127 -45% d
Summary: Entertainment	2840 76% d	475 74% d	97 73% d	112 72% d	121 -64% d	2364 76% d	275 -50% d	23 -42% d	29 -64% abd	12 -43% d	172 -56% bd	103 -42% d	166 -62% bd	107 -38% d
Summary: Social	2672 71% cd	448 70% cd	89 67% d	93 -60% d	114 -61% d	2225 72% cd	232 -42% d	26 -48% d	20 -44% d	12 -42% d	133 -43% d	99 -41% d	146 -54% abd	85 -30% d

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 73

QE10. in the last 3 months, have you or has anyone else in your household used any of these gaming subscription services?

Base: Where use internet for paid for or free online gaming

	Total	Age Group		Age/SEG	Ethnicity		Impacting/Limiting Conditions	
		55-64	65+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	No
Column		a	b		a	b	a	b
Unweighted Bases	844	95	63	252	727	109	193	651
Effective Weighted Sample	600	69	41	172	504	89	130	470
Weighted Bases	<b>855</b>	<b>75</b>	<b>55</b>	<b>193</b>	<b>714</b>	<b>131</b>	<b>185</b>	<b>669</b>
Playstation plus	169 20%	9 13%	3 -6%	33 17%	147 21%	19 14%	26 -14%	143 +21% a
Nintendo switch online	76 9%	2 -3%	0 -0%	10 -5%	69 10% b	5 -4%	19 10%	57 9%
Xbox live gold	114 13%	3 -4%	* -1%	16 -8%	99 14%	14 11%	20 11%	94 14%
Xbox games pass ultimate/console/PC	119 14%	5 -7%	2 -3%	19 -10%	109 +15% b	9 -7%	20 11%	99 15%
EA Play on Xbox or Playstation	44 5%	3 3%	0 0%	10 5%	36 5%	6 5%	9 5%	35 5%
Prime gaming	46 5%	1 1%	0 0%	9 4%	41 6%	4 3%	7 4%	39 6%
Apple arcade	25 3%	0 0%	0 0%	3 2%	20 3%	3 2%	3 2%	22 3%
Google play pass	29 3%	1 1%	0 0%	5 3%	25 4%	3 2%	7 4%	22 3%
Netflix games	51 6%	1 -1%	0 -0%	6 -3%	46 6%	5 4%	9 5%	42 6%
Ubisoft	20 2%	0 0%	0 0%	1 1%	17 2%	1 1%	2 1%	17 3%
A game streaming service e.g. Google Stadia, GeForce now	12 1%	* *%	0 0%	3 1%	10 1%	0 0%	* *%	11 2%
Other	2 *%	0 0%	0 0%	* *%	2 *%	0 0%	* *%	2 *%
Don' t know	61 7%	8 11%	3 6%	19 10%	49 7%	13 10%	10 5%	51 8%

Columns Tested: a,b - a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 73 (continuation)

**QE10. in the last 3 months, have you or has anyone else in your household used any of these gaming subscription services?**

Base: Where use internet for paid for or free online gaming

Column	Total	Age Group		Age/SEG	Ethnicity		Impacting/Limiting Conditions	
		55-64	65+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	No
		a	b		a	b	a	b
Unweighted Bases	844	95	63	252	727	109	193	651
Effective Weighted Sample	600	69	41	172	504	89	130	470
Weighted Bases	<b>855</b>	<b>75</b>	<b>55</b>	<b>193</b>	<b>714</b>	<b>131</b>	<b>185</b>	<b>669</b>
None of these	395	53	47	111	316	74	105	290
	46%	+70%	+85%	+58%	-44%	+56%	+57%	-43%
			a			a	b	

Columns Tested: a,b - a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 74

**QE11. Do you ever connect to the internet using a VPN (Virtual Private Network)?**

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3691	673	489	255	785	296	1510	3192	61	124	242	468
Effective Weighted Sample	2616	479	333	172	533	200	1034	2218	47	99	196	373
Weighted Bases	<b>3749</b>	<b>593</b>	<b>420</b>	<b>225</b>	<b>683</b>	<b>263</b>	<b>1266</b>	<b>3169</b>	<b>74</b>	<b>145</b>	<b>281</b>	<b>544</b>
Yes, for work/business purposes	726 19%	105 18%	26 -6%	3 -1%	29 -4%	3 -1%	57 -5%	569 -18%	32 +43%	36 25%	66 24%	144 +27%
		bcde	ce		ce				acde	a	a	a
Yes, for education purposes	182 5%	18 -3%	2 -1%	* -*%	3 -*%	* -*%	21 -2%	127 -4%	17 +23%	11 8%	19 7%	50 +9%
		bcde							acde	a	a	a
Yes, for other reasons	358 10%	58 10%	31 7%	16 7%	48 -7%	17 7%	89 -7%	272 -9%	20 +27%	33 +23%	22 8%	78 +14%
									ade	ade		ad
Summary: Yes	976 26%	148 25%	54 -13%	17 -8%	73 -11%	19 -7%	139 -11%	784 -25%	36 +49%	48 33%	76 27%	175 +32%
		bcde	ce						acde	a		a
No	2613 70%	427 72%	354 +84%	203 +90%	591 +87%	237 +90%	1076 +85%	2264 +71%	35 -48%	86 -59%	186 66%	338 -62%
		a	a	ab	a	ab		bce			b	b
Don't know	160 4%	18 3%	11 3%	4 -2%	18 -3%	7 3%	50 4%	120 -4%	2 3%	11 8%	18 6%	31 6%
									a	a	a	a

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 74 (continuation)

**QE11. Do you ever connect to the internet using a VPN (Virtual Private Network)?**

Base: Where use internet at home or elsewhere

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3691	688	138	167	212	3003	456	81	119	129	252	204	203	250
Effective Weighted Sample	2616	456	96	113	141	2160	380	68	115	125	209	170	174	204
Weighted Bases	<b>3749</b>	<b>643</b>	<b>133</b>	<b>155</b>	<b>188</b>	<b>3106</b>	<b>553</b>	<b>55</b>	<b>46</b>	<b>29</b>	<b>309</b>	<b>244</b>	<b>268</b>	<b>282</b>
Yes, for work/business purposes	726 19%	96 -15%	20 15%	28 18%	14 -7%	630 +20%	25 -5%	2 -3%	1 -3%	1 -3%	17 -6%	8 -3%	18 -7%	7 -2%
		d	d	d		ad							d	
Yes, for education purposes	182 5%	28 4%	3 2%	4 2%	5 3%	154 5%	2 -*	1 1%	0 -0%	* -1%	2 -1%	0 -0%	2 -1%	0 -0%
Yes, for other reasons	358 10%	66 10%	7 5%	16 11%	12 7%	292 9%	38 -7%	8 14%	2 -4%	* -2%	31 10%	8 -3%	24 9%	14 -5%
							d	acd			bd		b	
Summary: Yes	976 26%	153 24%	26 19%	39 25%	23 -12%	823 26%	60 -11%	9 -16%	3 -6%	1 -4%	46 -15%	15 -6%	40 -15%	21 -7%
		d		d		d	d	cd			bd		bd	
No	2613 70%	454 71%	94 71%	106 68%	158 +84%	2158 69%	478 +86%	45 +82%	42 +92%	26 +92%	256 +83%	222 +91%	220 +82%	255 +90%
					abce			b	b	b		ac	ac	
Don't know	160 4%	35 5%	13 +10%	11 7%	7 4%	125 4%	15 3%	1 2%	1 2%	1 4%	7 2%	8 3%	8 3%	6 2%
			de											

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 75

QE12. Which of these fixed broadband services does your household have?

Base: Where have fixed broadband at home

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3391	636	466	248	752	286	1358	2972	57	107	201	395
Effective Weighted Sample	2399	452	315	168	509	195	923	2063	44	86	166	318
Weighted Bases	<b>3454</b>	<b>566</b>	<b>395</b>	<b>220</b>	<b>653</b>	<b>257</b>	<b>1132</b>	<b>2963</b>	<b>70</b>	<b>128</b>	<b>239</b>	<b>467</b>
Standard broadband – Broadband through a phone line or cable service -which is not superfast, so the download speed is less than 30Mbps	1003 29%	169 30%	123 31%	95 +43% ab	238 +36% a	115 +45% abd	374 +33%	835 -28%	21 29%	45 35%	84 +35% a	163 +35% a
Superfast broadband – A premium service that delivers higher speeds through either fibre optic or cable service – so the download speed is 30Mbps or higher and less than 300Mbps	1808 52%	311 55% bcde	184 -47% cde	74 -33%	266 -41% ce	82 -32%	526 -46%	1562 53%	45 64% d	65 50%	114 48%	236 50%
Ultrafast broadband – the download speed is 300Mbps or higher	246 7%	39 7% d	16 -4%	9 4%	28 -4%	11 4%	51 -4%	215 7%	1 2%	6 4%	18 8%	28 6%
Don't know	396 11%	48 -8%	72 +18% a	43 +19% a	121 +19% a	49 +19% a	181 +16%	352 12%	3 5%	12 10%	22 9%	41 9%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 75 (continuation)

QE12. Which of these fixed broadband services does your household have?

Base: Where have fixed broadband at home

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3391	623	134	148	188	2768	436	81	112	123	236	200	194	240
Effective Weighted Sample	2399	410	92	100	126	1989	362	68	108	120	196	167	167	195
Weighted Bases	<b>3454</b>	<b>583</b>	<b>129</b>	<b>140</b>	<b>170</b>	<b>2872</b>	<b>528</b>	<b>54</b>	<b>43</b>	<b>27</b>	<b>288</b>	<b>240</b>	<b>255</b>	<b>271</b>
Standard broadband – Broadband through a phone line or cable service -which is not superfast, so the download speed is less than 30Mbps	1003 29%	191 +33% e	61 +47% acde	47 34%	57 34%	812 -28%	178 +34%	29 +53% a	18 +42%	13 +46% a	100 +35%	78 33%	94 +37%	84 31%
Superfast broadband – A premium service that delivers higher speeds through either fibre optic or cable service – so the download speed is 30Mbps or higher and less than 300Mbps	1808 52%	268 -46% b	35 -27%	56 -40% b	74 -44% b	1540 +54% abcd	224 -42% b	16 -30%	16 -37%	10 -37%	134 46%	91 -38%	121 47% d	102 -38%
Ultrafast broadband – the download speed is 300Mbps or higher	246 7%	46 8%	11 8%	15 11%	12 7%	201 7%	26 -5% d	1 2%	1 -2%	* -1%	18 6%	8 -3%	14 5%	12 5%
Don't know	396 11%	78 13%	22 +17% e	22 16%	26 15%	319 11%	100 +19%	8 15%	8 +20%	4 16%	36 13%	64 +27% ac	27 11%	73 +27% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 76

**QE13. Do you or anyone in your household use a fixed wireless internet connection at home - also known as Wi-Fi)?**

Base: Where have fixed broadband at home

	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3391	636	466	248	752	286	1358	2972	57	107	201	395
Effective Weighted Sample	2399	452	315	168	509	195	923	2063	44	86	166	318
Weighted Bases	<b>3454</b>	<b>566</b>	<b>395</b>	<b>220</b>	<b>653</b>	<b>257</b>	<b>1132</b>	<b>2963</b>	<b>70</b>	<b>128</b>	<b>239</b>	<b>467</b>
Yes	3159 91%	529 93%	350 -89%	192 -87%	573 -88%	223 -86%	1002 -89%	2707 91%	64 91%	121 94%	218 91%	432 92%
No	216 6%	28 5%	32 8%	22 +10%	58 +9%	26 +10%	96 +8%	197 +7%	3 5%	6 5%	9 4%	19 4%
Don't know	79 2%	9 2%	13 3%	7 3%	22 +3%	9 3%	34 +3%	60 -2%	3 4%	1 1%	12 +5%	16 4%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 76 (continuation)

QE13. Do you or anyone in your household use a fixed wireless internet connection at home - also known as Wi-Fi)?

Base: Where have fixed broadband at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3391	623	134	148	188	2768	436	81	112	123	236	200	194	240
Effective Weighted Sample	2399	410	92	100	126	1989	362	68	108	120	196	167	167	195
Weighted Bases	<b>3454</b>	<b>583</b>	<b>129</b>	<b>140</b>	<b>170</b>	<b>2872</b>	<b>528</b>	<b>54</b>	<b>43</b>	<b>27</b>	<b>288</b>	<b>240</b>	<b>255</b>	<b>271</b>
Yes	3159 91%	523 90%	110 -86%	123 87%	154 91%	2636 92%	470 -89%	42 -78%	38 89%	22 -82%	258 90%	212 88%	230 90%	238 -88%
No	216 6%	40 7%	13 10%	9 6%	12 7%	175 6%	39 7%	11 +20%	4 10%	4 +14%	25 9%	14 6%	18 7%	20 8%
Don't know	79 2%	19 3%	6 4%	9 +6%	4 2%	60 2%	19 +4%	1 2%	* 1%	1 3%	5 2%	15 +6%	7 3%	12 +5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 77

QE14. How often, if ever do you unplug or switch the power off on your WiFi router?

Base: Where have WIFI

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	3090	591	412	213	657	245	1198	2709	99	183	359
Effective Weighted Sample	2195	423	279	146	447	168	816	1887	81	151	291
Weighted Bases	<b>3159</b>	<b>529</b>	<b>350</b>	<b>192</b>	<b>573</b>	<b>223</b>	<b>1002</b>	<b>2707</b>	<b>121</b>	<b>218</b>	<b>432</b>
Switch it off whenever I/we are not using it	70 2%	5 -1%	6 2%	6 3% a	12 2%	6 3%	22 2%	58 2%	1 1%	9 4%	9 2%
Switch it off at night	69 2%	13 2%	6 2%	4 2%	10 2%	4 2%	15 2%	55 2%	2 2%	10 +4% a	14 3%
Switch it off when I/we go out	57 2%	5 1%	10 3% a	2 1%	14 3% a	4 2%	21 2%	53 2%	1 *%	3 1%	4 1%
Switch if off when I /we are away from home overnight	220 7%	42 8%	33 +9%	11 6%	47 8%	13 6%	72 7%	201 +7% bd	2 -2%	11 5%	18 -4%
Never or very rarely switch it off	2779 88%	464 88%	304 87%	172 90%	501 88%	197 89%	888 89%	2378 88%	110 91%	187 86%	383 89%
Don't know	46 1%	4 1%	4 1%	1 *%	6 1%	1 1%	12 1%	34 -1%	6 +5% a	6 3%	13 +3% a

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 77 (continuation)

QE14. How often, if ever do you unplug or switch the power off on your WiFi router?

Base: Where have WIFI

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3090	554	113	128	167	2536	391	64	100	102	214	177	174	215
Effective Weighted Sample	2195	365	77	86	112	1830	325	53	96	99	178	147	150	175
Weighted Bases	<b>3159</b>	<b>523</b>	<b>110</b>	<b>123</b>	<b>154</b>	<b>2636</b>	<b>470</b>	<b>42</b>	<b>38</b>	<b>22</b>	<b>258</b>	<b>212</b>	<b>230</b>	<b>238</b>
Switch it off whenever I/we are not using it	70 2%	10 2%	4 4%	6 +5% ad	1 1%	61 2%	10 2%	1 3%	1 2%	0 0%	3 1%	7 3%	7 3%	3 1%
Switch it off at night	69 2%	11 2%	1 1%	1 1%	6 4%	58 2%	7 1%	2 5% a	1 3%	* 2%	4 1%	3 1%	3 1%	3 1%
Switch it off when I/we go out	57 2%	5 1%	* *%	0 0%	* *%	52 2%	12 3%	* 1%	1 3%	1 +5%	5 2%	7 3%	9 +4% d	2 1%
Switch if off when I/we are away from home overnight	220 7%	36 7% d	9 8% d	14 +12% de	4 -2%	184 7% d	38 8%	2 6%	3 8%	3 +14%	18 7%	20 9%	25 +11% d	13 5%
Never or very rarely switch it off	2779 88%	461 88%	97 88%	103 84%	143 +93% ce	2318 88%	411 88%	37 87%	35 92% d	18 -80%	234 90% c	178 84%	187 -81%	223 +94% bc
Don't know	46 1%	9 2%	1 1%	0 0%	2 1%	37 1%	4 1%	1 2%	1 2%	* 1%	3 1%	1 1%	3 1%	1 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 78

QE15. How likely are you to get internet access at home in the next 12 months?

Base: Where without internet access at home

	Age Group					Age/SEG	Ethnicity White or White British	Impacting/Limiting Conditions				65+ Age Group	
	Total	65-74	75-84	65+	75+			85+	65+ or DE	Any	Hearing	Mobility	No
Column		a	b	c	d	e			a	b	c	d	
Unweighted Bases	338	72	74	198	126	52	293	309	177	71	88	161	118
Effective Weighted Sample	228	47	48	129	82	35	196	205	112	39	54	116	94
Weighted Bases	<b>286</b>	<b>59</b>	<b>52</b>	<b>155</b>	<b>97</b>	<b>44</b>	<b>234</b>	<b>255</b>	<b>138</b>	<b>47</b>	<b>63</b>	<b>147</b>	<b>126</b>
Certain to	20 7%	5 8%	0 -0%	5 -3%	0 -0%	0 -0%	10 -4%	13 5%	3 -2%	0 -0%	0 -0%	17 +12%	5 -4%
		bde		d								abc	
Likely to	24 8%	1 -1%	2 3%	3 -2%	2 -2%	* -1%	10 -4%	17 7%	4 -3%	1 -2%	1 -1%	20 +13%	2 -2%
												abc	
Unlikely to	56 20%	11 18%	11 21%	27 17%	16 17%	5 12%	48 20%	53 21%	25 18%	11 23%	10 17%	31 21%	20 16%
Certain not to	148 52%	35 59%	38 +72%	111 +72%	77 +79%	39 +88%	139 +59%	140 55%	97 +70%	35 +73%	49 +78%	51 -35%	94 +74%
				a	a	abc			d	d	d		
Don' t know	37 13%	8 14%	2 -3%	9 -6%	2 -2%	0 -0%	26 11%	32 13%	8 -6%	1 -1%	3 -4%	29 +20%	6 -4%
		bcde										abc	
Summary: Likely	44 15%	5 9%	2 -3%	7 -5%	2 -2%	* -1%	21 -9%	30 12%	8 -5%	1 -2%	1 -1%	37 +25%	7 -6%
		de										abc	
Summary: Unlikely	204 71%	45 77%	49 +94%	138 +89%	93 +96%	44 +99%	187 +80%	193 76%	123 +89%	46 +97%	60 +95%	82 -55%	114 +90%
			a	a	ac	ac			d	d	d		

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 78 (continuation)

**QE15. How likely are you to get internet access at home in the next 12 months?**

Base: Where without internet access at home

Column	65+ Age Group In England			
	Total	Man	Woman	C2DE
		a	b	c
Unweighted Bases	338	54	64	93
Effective Weighted Sample	228	43	51	73
Weighted Bases	<b>286</b>	<b>60</b>	<b>67</b>	<b>97</b>
Certain to	20 7%	4 7%	1 -1%	3 3%
Likely to	24 8%	2 4%	0 -0%	2 -2%
Unlikely to	56 20%	13 21%	8 11%	14 14%
Certain not to	148 52%	39 +66%	54 +82% a	72 +75%
Don' t know	37 13%	2 -3%	4 -6%	6 -6%
Summary: Likely	44 15%	6 10% b	1 -1%	5 -5%
Summary: Unlikely	204 71%	52 +87%	62 +93%	87 +89%

Columns Tested: a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 79

QE16. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?

Base: Where unlikely to get internet in next 12 months

	Total	Age Group					Age/SEG	Ethnicity	Impacting/Limiting Conditions				65+ Age Group
		65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Any	Hearing	Mobility	No	England
Column		a	b	c	d	e			a	b	c	d	
Unweighted Bases	244	56	68	175	119	51	232	231	152	67	80	92	107
Effective Weighted Sample	164	36	45	115	78	34	156	153	97	37	50	67	84
Weighted Bases	<b>204</b>	<b>45</b>	<b>49</b>	<b>138</b>	<b>93</b>	<b>44</b>	<b>187</b>	<b>193</b>	<b>123</b>	<b>46</b>	<b>60</b>	<b>82</b>	<b>114</b>
No need to go online/ not interested	133 65%	36 +80%	41 +84%	108 +78%	72 +77%	31 69%	124 67%	130 67%	90 +74% d	39 +87% ad	47 +79% d	43 -52%	87 +76%
Broadband set up costs are too high	38 18%	8 18%	6 13%	19 -13%	11 -11%	4 10%	34 18%	34 18%	18 -14%	5 12%	7 11%	20 +24% abc	16 14%
Cost of a desktop, tablet or laptop computer to use the internet is too high	23 11%	3 7%	6 11%	12 9%	9 10%	4 8%	22 12%	22 11%	14 12%	5 10%	5 9%	9 11%	12 10%
Cost of a mobile phone handset to use the internet is too high	20 10%	4 9%	5 11%	13 9%	9 10%	4 8%	19 10%	20 10%	9 8%	5 10%	5 8%	11 13%	13 11%
Monthly cost of a fixed broadband service is too high	27 13%	4 8%	6 11%	14 -10%	10 10%	4 10%	26 14%	23 12%	16 13%	6 12%	7 12%	11 13%	13 11%
Monthly cost of a mobile phone service is too high	14 7%	3 6%	3 6%	9 7%	7 7%	4 8%	13 7%	14 7%	10 8%	5 11%	3 5%	4 5%	9 8%
Getting online/ getting connected to the internet is too complicated	16 8%	3 7%	1 3%	8 6%	5 5%	4 8%	15 8%	15 8%	9 7%	4 8%	3 5%	7 9%	8 7%
Using the internet is too complicated	32 16%	5 10%	8 17%	22 16%	18 19%	10 22%	27 15%	32 16%	23 19%	8 18%	11 18%	9 11%	20 17%
Happy to use the internet at work/ elsewhere	10 5%	3 7% d	* 1%	4 3%	1 -1%	1 1%	10 5%	9 5%	5 4%	1 2%	4 7%	4 5%	4 3%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 79 (continuation)

**QE16. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?**

Base: Where unlikely to get internet in next 12 months

	Age Group					Age/SEG	Ethnicity White or White British	Impacting/Limiting Conditions				65+ Age Group	
	Total	65-74	75-84	65+	75+			85+	65+ or DE	Any	Hearing	Mobility	No
Column		a	b	c	d	e			a	b	c	d	
Unweighted Bases	244	56	68	175	119	51	232	231	152	67	80	92	107
Effective Weighted Sample	164	36	45	115	78	34	156	153	97	37	50	67	84
Weighted Bases	<b>204</b>	<b>45</b>	<b>49</b>	<b>138</b>	<b>93</b>	<b>44</b>	<b>187</b>	<b>193</b>	<b>123</b>	<b>46</b>	<b>60</b>	<b>82</b>	<b>114</b>
Someone else can go online for me if necessary	33 16%	12 +26%	10 20%	26 19%	14 15%	4 10%	32 17%	31 16%	22 18%	10 22%	7 12%	11 14%	24 +21%
Don' t have broadband where I live	1 1%	1 2%	0 0%	1 1%	0 0%	0 0%	1 *	1 1%	0 0%	0 0%	0 0%	1 2%	1 1%
Broadband is too slow where I live	4 2%	0 0%	0 0%	1 -1%	1 1%	1 2%	2 1%	3 2%	1 1%	1 2%	0 0%	3 4%	0 -0%
Concerned about security/ fraud/ privacy	13 6%	3 7%	5 11%	9 7%	6 7%	1 2%	12 6%	13 7%	9 7%	5 +12%	* -1%	4 5%	9 8%
Concerned about harmful/ offensive content	3 1%	2 3%	0 0%	2 2%	1 1%	1 1%	3 1%	3 1%	* *%	0 0%	0 0%	2 3%	2 2%
Poor eyesight	14 7%	3 6%	4 8%	12 9%	9 10%	5 12%	14 7%	13 6%	14 +11%	7 +16%	4 7%	0 -0%	11 9%
Other	16 8%	0 -0%	4 9%	8 6%	8 9%	4 9%	15 8%	16 8%	7 6%	2 3%	2 4%	9 11%	7 6%
Don' t know	1 *%	0 0%	0 0%	1 1%	1 1%	1 2%	1 *%	1 *%	* *%	* *%	0 0%	1 1%	1 1%

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 79 (continuation)

**QE16. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?**

Base: Where unlikely to get internet in next 12 months

Column	65+ Age Group In England		
	Total	Woman	C2DE
		a	b
Unweighted Bases	244	60	83
Effective Weighted Sample	164	48	64
Weighted Bases	<b>204</b>	<b>62</b>	<b>87</b>
No need to go online/ not interested	133 65%	42 67%	64 +74%
Broadband set up costs are too high	38 18%	10 16%	16 19%
Cost of a desktop, tablet or laptop computer to use the internet is too high	23 11%	7 11%	12 14%
Cost of a mobile phone handset to use the internet is too high	20 10%	7 11%	11 13%
Monthly cost of a fixed broadband service is too high	27 13%	7 11%	10 12%
Monthly cost of a mobile phone service is too high	14 7%	5 8%	9 10%
Getting online/ getting connected to the internet is too complicated	16 8%	4 7%	6 7%
Using the internet is too complicated	32 16%	13 21%	15 18%
Happy to use the internet at work/ elsewhere	10 5%	1 2%	2 2%
Someone else can go online for me if necessary	33 16%	9 14%	16 18%

Columns Tested: a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 79 (continuation)

**QE16. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?**

Base: Where unlikely to get internet in next 12 months

Column	Total	65+ Age Group In England	
		Woman	C2DE
		a	b
Unweighted Bases	244	60	83
Effective Weighted Sample	164	48	64
Weighted Bases	<b>204</b>	<b>62</b>	<b>87</b>
Don't have broadband where I live	1 1%	1 1%	0 0%
Broadband is too slow where I live	4 2%	0 0%	0 0%
Concerned about security/ fraud/ privacy	13 6%	4 7%	6 7%
Concerned about harmful/ offensive content	3 1%	2 +3%	2 3%
Poor eyesight	14 7%	5 8%	7 8%
Other	16 8%	5 8%	7 8%
Don't know	1 *0%	1 1%	1 1%

Columns Tested: a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QE17. Have you or anyone in your household ever used one of these services to make voice or video calls using the internet at home?**

Base: Where have not said they use voice or video calls online

	Age Group							Age/SEG	Ethnicity		Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Asian or Asian British	
Column		a	b	c	d	e	f		a	b	c
Unweighted Bases	1222	247	257	217	548	291	74	819	1124	53	81
Effective Weighted Sample	824	174	166	144	360	194	50	542	749	43	63
Weighted Bases	<b>1125</b>	<b>209</b>	<b>213</b>	<b>181</b>	<b>458</b>	<b>245</b>	<b>64</b>	<b>659</b>	<b>1009</b>	<b>61</b>	<b>93</b>
Yes	410 36%	80 38%	59 -28%	29 -16%	89 -19%	30 -12%	1 -2%	160 -24%	360 36%	25 41%	41 44%
		bcdef	cdef	f	ef	f					
No never used	657 58%	118 57%	149 +70%	145 +80%	357 +78%	208 +85%	63 +98%	474 +72%	608 +60%	33 54%	47 50%
		a	a	ab	ab	abd	abcde				
Don' t know	58 5%	11 5%	4 -2%	7 4%	11 -2%	7 -3%	0 -0%	25 -4%	41 -4%	4 6%	5 5%
		bdf									
Not answered	1 *0%	0 0%	* *0%	* *0%	* *0%	* *0%	0 0%	* *0%	* *0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 80 (continuation)

QE17. Have you or anyone in your household ever used one of these services to make voice or video calls using the internet at home?

Base: Where have not said they use voice or video calls online

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	1222	386	101	138	168	836	311	60	70	107	155	156	90	219
Effective Weighted Sample	824	244	63	83	101	580	254	48	67	104	127	128	78	176
Weighted Bases	<b>1125</b>	<b>319</b>	<b>89</b>	<b>110</b>	<b>124</b>	<b>806</b>	<b>368</b>	<b>40</b>	<b>26</b>	<b>24</b>	<b>186</b>	<b>182</b>	<b>123</b>	<b>244</b>
Yes	410 36%	83 -26%	17 -19%	23 -21%	25 -20%	327 +41% abcd	73 -20% d	7 -18%	7 26% d	2 -9%	36 -19%	37 -20%	32 -26%	41 -17%
No never used	657 58%	222 +70% e	64 +73% e	79 +72% e	97 +78% ae	435 -54%	286 +78%	31 +78%	19 +74%	21 +90% abc	145 +78%	141 +78%	89 +73%	196 +80%
Don' t know	58 5%	14 4%	7 8% d	7 7% d	2 -1%	44 5% d	10 -3%	1 3%	0 -0%	0 -0%	6 3%	4 2%	2 1%	7 3%
Not answered	1 *% *%	* *%	0 0%	0 0%	* *%	1 *%	0 0%	0 0%	0 0%	* +2% a	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

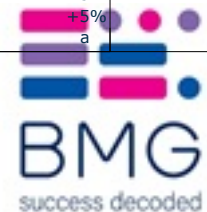
Table 81

QE18. Which supplier or service does your household use to make voice or video calls using the internet?

Base: Where use online voice or video calls

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3187	563	374	156	554	180	1164	2725	59	118	222	437
Effective Weighted Sample	2274	400	259	107	381	122	804	1905	46	94	180	350
Weighted Bases	<b>3282</b>	<b>498</b>	<b>325</b>	<b>136</b>	<b>483</b>	<b>158</b>	<b>979</b>	<b>2743</b>	<b>74</b>	<b>138</b>	<b>257</b>	<b>511</b>
Facebook Messenger	1203 37%	153 -31%	97 -30%	22 -16%	126 -26%	29 -18%	333 -34%	1018 37%	22 30%	47 34%	94 37%	178 35%
FaceTime	1441 44%	187 -38%	107 -33%	34 -25%	147 -30%	40 -25%	357 -36%	1235 +45%	38 51%	56 41%	88 -34%	196 -38%
Google Chat	121 4%	13 3%	8 2%	1 -1%	9 -2%	1 -1%	18 -2%	86 -3%	3 3%	12 +8%	19 +7%	34 +7%
Google Meet	225 7%	21 -4%	13 -4%	2 -1%	15 -3%	2 -1%	32 -3%	166 -6%	3 4%	20 +15%	31 +12%	59 +12%
Instagram	533 16%	33 -7%	13 -4%	1 -1%	15 -3%	1 -1%	99 -10%	419 -15%	17 23%	30 22%	60 +24%	112 +22%
Microsoft Teams	898 27%	111 -22%	44 -14%	12 -9%	56 -12%	12 -7%	116 -12%	743 27%	18 25%	55 +40%	73 28%	151 30%
Skype	443 14%	59 12%	36 11%	8 -6%	44 -9%	8 -5%	83 -9%	349 -13%	9 12%	24 17%	49 +19%	89 +17%
Snapchat	488 15%	16 -3%	13 -4%	0 -0%	14 -3%	* -*%	106 -11%	392 14%	13 18%	29 21%	46 18%	93 +18%
WhatsApp	2637 80%	399 80%	245 -75%	107 79%	365 -76%	121 76%	761 -78%	2154 -79%	66 89%	116 84%	239 +93%	459 +90%
Zoom	1169 36%	159 32%	100 -31%	42 31%	147 -30%	47 30%	247 -25%	916 -33%	36 +48%	79 +57%	113 +44%	244 +48%
Telegram	110 3%	8 -2%	4 -1%	3 2%	7 -1%	3 2%	15 -2%	67 -2%	* *%	13 +9%	29 +11%	42 +8%
Signal	42 1%	6 1%	1 *%	1 1%	2 -*%	1 1%	10 1%	26 -1%	0 0%	4 3%	13 +5%	17 +3%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 81 (continuation)

**QE18. Which supplier or service does your household use to make voice or video calls using the internet?**

Base: Where use online voice or video calls

	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3187	563	374	156	554	180	1164	2725	59	118	222	437
Effective Weighted Sample	2274	400	259	107	381	122	804	1905	46	94	180	350
Weighted Bases	<b>3282</b>	<b>498</b>	<b>325</b>	<b>136</b>	<b>483</b>	<b>158</b>	<b>979</b>	<b>2743</b>	<b>74</b>	<b>138</b>	<b>257</b>	<b>511</b>
Discord	96 3%	3 -1%	2 -*%	0 -0%	2 -*%	0 -0%	11 -1%	76 3%	0 0%	12 +9%	8 3%	20 4%
Other	14 *%	5 +1%	1 *%	0 0%	1 *%	0 0%	1 *%	11 *%	0 0%	0 0%	2 1%	3 1%
Don' t know	53 2%	6 1%	10 +3%	2 2%	15 +3%	5 3%	27 +3%	45 2%	0 0%	3 2%	4 1%	7 1%
Not answered	2 *%	0 0%	0 0%	* *%	* *%	* *%	* *%	* *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 81 (continuation)

QE18. Which supplier or service does your household use to make voice or video calls using the internet?

Base: Where use online voice or video calls

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3187	559	106	124	157	2628	331	54	88	81	184	147	157	172
Effective Weighted Sample	2274	375	72	85	109	1899	274	46	85	79	152	122	134	139
Weighted Bases	<b>3282</b>	<b>540</b>	<b>102</b>	<b>118</b>	<b>151</b>	<b>2741</b>	<b>394</b>	<b>37</b>	<b>35</b>	<b>18</b>	<b>219</b>	<b>175</b>	<b>203</b>	<b>189</b>
Facebook Messenger	1203 37%	237 +44% de	48 +47% e	46 39%	53 35%	966 -35%	105 -27%	10 28%	7 -21%	3 -19%	58 -26%	47 -27%	67 33% d	38 -20%
FaceTime	1441 44%	200 -37%	40 39%	40 -34%	57 38%	1241 +45% ac	126 -32% c	10 -27%	6 -18%	5 -26%	68 -31%	58 -33%	72 -35%	54 -29%
Google Chat	121 4%	13 2%	* *%	* -*%	5 3%	108 4% c	8 2%	0 0%	* 1%	0 0%	6 3%	3 2%	8 4% d	1 -*%
Google Meet	225 7%	25 -5%	6 6%	4 3%	10 7%	200 +7% a	14 -3%	0 -0%	1 4%	* -1%	10 4%	4 -2%	11 6% d	2 -1%
Instagram	533 16%	59 -11% c	10 10% c	1 -1%	16 11% c	474 +17% abcd	12 -3%	1 -4%	0 -0%	1 -4%	7 -3%	5 -3%	10 -5% d	2 -1%
Microsoft Teams	898 27%	112 -21%	22 22%	24 20%	27 -18%	786 +29% acd	47 -12%	3 -8%	3 -9%	2 -13%	32 -15% d	15 -9%	33 -16% d	15 -8%
Skype	443 14%	69 13%	17 17%	16 13%	21 14%	374 14%	37 -9%	2 6%	4 10%	1 8%	25 11% d	13 -7%	28 14% d	9 -5%
Snapchat	488 15%	73 14% cd	9 9%	8 -7%	10 -7%	415 15% cd	11 -3%	1 -4%	1 -2%	* -2%	6 -3%	5 -3%	9 -5%	2 -1%
WhatsApp	2637 80%	412 -76%	72 -70%	88 75%	121 81%	2224 +81% ab	301 76% b	23 -62%	25 72%	16 +93% abc	166 76%	135 77%	154 76%	145 77%
Zoom	1169 36%	154 -29%	35 34%	40 34%	35 -23%	1015 +37% ad	125 32%	10 26%	8 -24%	4 -23%	79 36% bd	45 -26%	83 41% bd	41 -22%
Telegram	110 3%	13 2%	4 4%	2 2%	2 1%	96 4%	7 2%	0 0%	0 0%	0 0%	6 3%	1 -*%	6 3%	1 -*%
Signal	42 1%	7 1%	2 2%	0 0%	2 1%	36 1%	1 *%	* 1%	0 0%	0 0%	1 1%	0 0%	1 *%	1 *%
Discord	96 3%	16 3%	3 3%	4 3%	2 1%	81 3%	1 -*%	0 0%	* 1%	0 0%	1 -*%	1 *%	1 -*%	1 -*%
Other	14 *%	2 *%	0 0%	0 0%	0 0%	12 *%	0 0%	0 0%	1 +2% a	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 81 (continuation)

**QE18. Which supplier or service does your household use to make voice or video calls using the internet?**

Base: Where use online voice or video calls

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3187	559	106	124	157	2628	331	54	88	81	184	147	157	172
Effective Weighted Sample	2274	375	72	85	109	1899	274	46	85	79	152	122	134	139
Weighted Bases	<b>3282</b>	<b>540</b>	<b>102</b>	<b>118</b>	<b>151</b>	<b>2741</b>	<b>394</b>	<b>37</b>	<b>35</b>	<b>18</b>	<b>219</b>	<b>175</b>	<b>203</b>	<b>189</b>
Don't know	53 2%	12 2%	6 +6% ae	4 4%	3 2%	41 1%	11 3%	2 +6%	2 +5%	* 1%	7 3%	4 2%	6 3%	5 3%
Not answered	2 *% *%	* *%	0 0%	0 0%	0 0%	1 *% *%	0 0%	0 0%	* +1% a	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 82

QE19. How often do you use these services to make or receive voice or video calls?

Base: Where use online voice or video calls

Column	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	
Unweighted Bases	3187	563	374	156	554	180	1164	2725	59	118	222	437
Effective Weighted Sample	2274	400	259	107	381	122	804	1905	46	94	180	350
Weighted Bases	<b>3282</b>	<b>498</b>	<b>325</b>	<b>136</b>	<b>483</b>	<b>158</b>	<b>979</b>	<b>2743</b>	<b>74</b>	<b>138</b>	<b>257</b>	<b>511</b>
Every day	1144 35%	141 -28%	57 -18%	17 -13%	76 -16%	19 -12%	239 -24%	879 -32%	27 37%	69 +50%	133 +52%	255 +50%
At least once a week	1369 42%	213 43%	136 42%	68 +50%	216 45%	80 +50%	430 44%	1164 42%	36 48%	53 38%	93 36%	192 38%
At least once a month	463 14%	89 +18%	69 +21%	30 +22%	103 +21%	34 +21%	168 +17%	433 +16%	6 8%	3 -2%	17 -7%	28 -5%
A few times a year	202 6%	40 8%	40 +12%	13 10%	58 +12%	18 +11%	90 +9%	186 +7%	2 3%	8 6%	4 -1%	15 -3%
Less than once a year	53 2%	9 2%	15 +5%	6 +4%	21 +4%	6 +4%	27 +3%	51 +2%	1 1%	0 0%	1 *%	2 -*%
Don' t know	48 1%	4 1%	9 +3%	1 1%	10 2%	1 1%	22 +2%	29 -1%	2 3%	5 4%	9 +3%	18 +4%
Not answered	3 *%	2 *%	0 0%	* *%	* *%	* *%	2 *%	* -*%	0 0%	0 0%	2 +1%	2 *%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 82 (continuation)

QE19. How often do you use these services to make or receive voice or video calls?

Base: Where use online voice or video calls

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3187	559	106	124	157	2628	331	54	88	81	184	147	157	172
Effective Weighted Sample	2274	375	72	85	109	1899	274	46	85	79	152	122	134	139
Weighted Bases	<b>3282</b>	<b>540</b>	<b>102</b>	<b>118</b>	<b>151</b>	<b>2741</b>	<b>394</b>	<b>37</b>	<b>35</b>	<b>18</b>	<b>219</b>	<b>175</b>	<b>203</b>	<b>189</b>
Every day	1144 35%	151 -28%	25 -25%	32 27%	39 -26%	993 +36% abcd	62 -16%	5 -14%	5 -14%	4 -21%	36 -17%	26 -15%	43 -21% d	18 -10%
At least once a week	1369 42%	214 40%	38 37%	37 -31%	61 40%	1155 42% c	184 +47%	17 46% cd	10 -28%	5 -29%	104 48%	80 46%	90 44%	94 +50%
At least once a month	463 14%	107 +20% e	22 +21% e	29 +25% e	37 +24% e	355 -13%	83 +21%	6 16%	7 21%	6 +35% abc	44 +20%	40 +23%	32 16%	51 +27% c
A few times a year	202 6%	46 +9% e	11 +11% e	13 +11% e	9 6%	155 -6%	44 +11%	6 +17%	6 +18% d	1 7%	21 +10%	23 +13%	25 +12%	19 +10%
Less than once a year	53 2%	13 2%	2 2%	6 +5% e	3 2%	39 1%	14 +4%	* 1%	5 +15% abd	1 +6%	9 +4%	5 3%	12 +6% d	2 1%
Don't know	48 1%	8 1%	4 4%	1 1%	3 2%	40 1%	6 2%	2 +6% a	1 2%	* 2%	4 2%	2 1%	1 *%	5 3%
Not answered	3 *%	* *%	0 0%	0 0%	0 0%	3 *%	0 0%	0 0%	* +1% a	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 83

QE20. Which – if any – of these are the voice or video calls used for?

Base: Where use online voice or video calls

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3187	563	374	156	554	180	1164	2725	59	118	222	437
Effective Weighted Sample	2274	400	259	107	381	122	804	1905	46	94	180	350
Weighted Bases	<b>3282</b>	<b>498</b>	<b>325</b>	<b>136</b>	<b>483</b>	<b>158</b>	<b>979</b>	<b>2743</b>	<b>74</b>	<b>138</b>	<b>257</b>	<b>511</b>
Working from home	1217 37%	164 -33%	61 -19%	8 -6%	69 -14%	8 -5%	133 -14%	985 -36%	34 46%	53 39%	121 +47%	221 +43%
		bcde	ce		ce						a	a
Distance/virtual learning (e.g. video lessons with a teacher)	420 13%	33 -7%	16 -5%	2 -1%	21 -4%	5 -3%	59 -6%	298 -11%	24 +32%	38 +28%	51 +20%	118 +23%
		c	c						ad	a	a	a
Catching up with friends/ family	2840 87%	417 -84%	280 86%	124 91%	422 87%	142 90%	862 88%	2369 86%	70 94%	118 86%	222 87%	450 88%
				a		a						
Medical calls with doctor or other healthcare professional	320 10%	52 11%	27 8%	13 10%	40 8%	14 9%	90 9%	264 10%	10 13%	10 7%	29 11%	53 10%
Other	18 1%	3 1%	6 +2%	0 0%	6 +1%	0 0%	8 1%	16 1%	0 0%	2 1%	0 0%	2 *%
None of these	107 3%	23 5%	18 +5%	9 +6%	27 +6%	9 6%	60 +6%	93 3%	0 0%	2 2%	10 4%	13 3%
Not answered	2 *%	0 0%	0 0%	* *%	* *%	* *%	* *%	* *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 83 (continuation)

QE20. Which - if any - of these are the voice or video calls used for?

Base: Where use online voice or video calls

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3187	559	106	124	157	2628	331	54	88	81	184	147	157	172
Effective Weighted Sample	2274	375	72	85	109	1899	274	46	85	79	152	122	134	139
Weighted Bases	<b>3282</b>	<b>540</b>	<b>102</b>	<b>118</b>	<b>151</b>	<b>2741</b>	<b>394</b>	<b>37</b>	<b>35</b>	<b>18</b>	<b>219</b>	<b>175</b>	<b>203</b>	<b>189</b>
Working from home	1217 37%	142 -26%	27 -27%	28 -24%	28 -19%	1075 +39%	60 -15%	4 -10%	4 -10%	1 -7%	39 -18%	21 -12%	48 -24%	12 -7%
	d				abcd	d				d			bd	
Distance/virtual learning (e.g. video lessons with a teacher)	420 13%	77 14%	12 12%	24 +20%	17 11%	343 13%	18 -5%	1 -2%	2 -4%	* -2%	10 -4%	9 -5%	13 -6%	5 -3%
				de										
Catching up with friends/ family	2840 87%	475 88%	90 88%	99 84%	134 89%	2365 86%	350 89%	30 80%	27 -77%	16 89%	198 91%	152 87%	180 88%	168 89%
							c			c				
Medical calls with doctor or other healthcare professional	320 10%	88 +16%	14 14%	16 14%	20 13%	232 -8%	32 8%	4 11%	4 12%	* -1%	22 10%	10 6%	28 14%	4 -2%
		e		e	e		d	d	d		d		bd	
Other	18 1%	2 *%	1 1%	1 1%	* *%	16 1%	5 1%	0 0%	* 1%	* +2%	2 1%	3 +2%	2 1%	3 +2%
None of these	107 3%	11 2%	3 2%	4 3%	3 2%	97 4%	17 4%	3 +8%	5 +14%	2 +10%	6 3%	11 +6%	8 4%	10 5%
									a	a				
Not answered	2 *%	* *%	0 0%	0 0%	0 0%	1 *%	0 0%	0 0%	* +1%	0 0%	0 0%	0 0%	0 0%	0 0%
									a					

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 84

QR1. How many radios do you have in your home that you, or someone in your household, listen to?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
None	2115 53%	249 -40%	153 -32%	77 -27%	252 -30%	99 -26%	22 -25%	651 -44%	1709 -50%	40 53%	103 +69%	212 +72%	387 +69%
		bcdef									ab	ab	ab
1	1174 29%	227 +36%	191 +40%	133 +46%	367 +43%	177 +47%	43 +51%	519 +35%	1053 +31%	27 35%	33 22%	48 -16%	111 -20%
		a	a	a	a	ab	ab		cde	de			
2-3	493 12%	126 +20%	111 +23%	60 +21%	186 +22%	75 +20%	15 18%	232 +16%	461 +14%	0 -0%	6 -4%	16 -6%	28 -5%
									bcde				
4-5	66 2%	14 2%	13 +3%	16 +5%	33 +4%	20 +5%	4 +5%	39 +3%	64 +2%	0 0%	0 0%	0 -0%	0 -0%
				ab	ab	ab			de				
6-10	13 *%	2 *%	5 +1%	1 *%	7 +1%	2 1%	1 1%	7 *%	13 *%	0 0%	0 0%	0 0%	0 0%
Don' t know	137 3%	9 -1%	5 -1%	* -*%	6 -1%	1 -*%	* 1%	30 -2%	92 -3%	9 +12%	7 5%	17 +6%	37 +7%
		ce							a	a		a	a
Summary: Any	1745 44%	369 +59%	320 +67%	211 +73%	594 +70%	274 +73%	63 +74%	797 +54%	1591 +47%	27 35%	40 -27%	65 -22%	139 -25%
				a	a	ab	a		cde	d			

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 84 (continuation)

QR1. How many radios do you have in your home that you, or someone in your household, listen to?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
None	2115 53%	357 -46%	66 -38%	67 -33%	97 -39%	1758 +55%	207 -30%	20 -29%	16 -29%	9 -24%	103 -28%	104 -32%	80 -27%	126 -32%
		bcd				abcd								
1	1174 29%	268 +35%	67 +39%	74 +36%	109 +44%	905 -28%	285 +41%	38 +55%	24 +45%	20 +52%	139 +38%	146 +46%	109 +37%	174 +44%
		e	e	e	ae			a		a		a		
2-3	493 12%	117 +15%	29 16%	52 +25%	37 15%	376 -12%	157 +23%	9 14%	11 +21%	9 +22%	101 +27%	56 +18%	78 +27%	78 +20%
		e	e	abde			b				bd		b	
4-5	66 2%	12 2%	3 2%	6 3%	4 2%	54 2%	29 +4%	1 2%	2 3%	* 1%	18 +5%	12 +4%	21 +7%	8 2%
							d						d	
6-10	13 *%	0 0%	0 0%	0 0%	0 0%	13 *%	7 +1%	0 0%	0 0%	* 1%	5 +1%	2 1%	3 1%	3 1%
Don' t know	137 3%	22 3%	9 5%	5 2%	3 -1%	115 4%	5 -1%	0 0%	1 2%	* -*%	5 -1%	0 -0%	2 -1%	3 -1%
			d			d								
Summary: Any	1745 44%	397 +51%	98 +57%	132 +65%	150 +60%	1348 -42%	478 +69%	49 +71%	37 +69%	30 +75%	262 +71%	216 +68%	211 +72%	263 +67%
		e	e	ae	ae									

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 85

QR2. How many of these [NUMBER] radios are DAB radio sets?

Base: Where have at least one radio in household

	Age Group							Age/SEG	Ethnicity		
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c
Unweighted Bases	1833	417	378	258	709	331	73	976	1704	56	118
Effective Weighted Sample	1276	296	257	170	473	216	46	657	1174	46	95
Weighted Bases	<b>1745</b>	<b>369</b>	<b>320</b>	<b>211</b>	<b>594</b>	<b>274</b>	<b>63</b>	<b>797</b>	<b>1591</b>	<b>65</b>	<b>139</b>
None	450 26%	76 -21%	102 +32%	84 +40%	225 +38%	123 +45%	40 +63%	277 +35%	419 26%	13 21%	28 20%
		a	ab	ab	abd	abcde					
1	871 50%	201 +55%	137 -43%	85 -40%	237 -40%	100 -37%	15 -23%	336 -42%	794 50%	27 42%	71 51%
		bcdef	f	f	f	f					
2-3	288 16%	69 19%	66 +21%	27 13%	96 16%	30 -11%	3 -5%	126 16%	271 17%	11 17%	16 11%
		cef	cef		ef						
4-5	34 2%	9 2%	6 2%	5 2%	15 2%	9 3%	4 +6%	19 2%	32 2%	0 0%	0 0%
		b									
6-10	7 *%	2 *%	0 0%	* *%	* *%	* *%	0 0%	* -*%	7 *%	0 0%	0 0%
Don' t know	96 5%	12 -3%	9 -3%	10 5%	21 -4%	11 4%	1 2%	38 5%	69 -4%	14 +21%	24 +17%
		a	a	a	a	a	a	a	a	a	a
Summary: Any	1199 69%	281 +76%	209 65%	117 -55%	348 -59%	139 -51%	22 -35%	481 -60%	1104 69%	38 59%	87 63%
		bcdef	cdef	f	ef	f					

Columns Tested: a,b,c,d,e,f - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 85 (continuation)

QR2. How many of these [NUMBER] radios are DAB radio sets?

Base: Where have at least one radio in household

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	1833	462	118	165	187	1371	405	72	97	135	214	191	163	238
Effective Weighted Sample	1276	296	74	101	119	980	334	61	93	131	177	157	141	191
Weighted Bases	<b>1745</b>	<b>397</b>	<b>98</b>	<b>132</b>	<b>150</b>	<b>1348</b>	<b>478</b>	<b>49</b>	<b>37</b>	<b>30</b>	<b>262</b>	<b>216</b>	<b>211</b>	<b>263</b>
None	450 26%	144 +36%	38 +38%	46 +35%	65 +43%	306 -23%	182 +38%	18 +36%	14 +37%	11 +38%	90 +35%	91 +42%	72 +34%	109 +41%
		e	e	e	e									
1	871 50%	165 -42%	42 43%	47 -35%	59 -39%	706 +52% abcd	184 -38%	26 52% ad	17 44%	11 -36%	100 -38%	84 -39%	81 -39%	102 -39%
2-3	288 16%	55 14% b	6 -7%	23 18% bd	14 -10%	233 17% bd	85 18% b	4 -7%	5 13%	3 11%	56 +21% bd	29 13%	47 +22% bd	37 14%
4-5	34 2%	7 2%	3 3%	5 4%	3 2%	26 2%	14 +3% d	0 0%	* 1%	0 0%	10 +4%	5 2%	10 +5% d	3 1%
6-10	7 *%	0 0%	0 0%	0 0%	0 0%	7 *%	0 0%	0 0%	0 0%	* 1%	0 0%	0 0%	0 0%	0 0%
Don' t know	96 5%	25 6%	10 +10% e	12 9%	9 6%	71 5%	13 -3%	2 4%	2 4%	4 +14% abc	6 -2%	7 3%	1 -*%	12 5% c
Summary: Any	1199 69%	228 -57%	51 -52%	75 -56%	76 -51%	972 +72% abcd	283 -59% d	29 60%	22 -58%	14 -48%	165 -63% d	118 -55%	138 65% bd	142 -54%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 86

**DAB Radio Ownership**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
DAB radio in car	1808 45%	357 +57%	206 43%	108 -37%	325 -38%	119 -32%	11 -13%	496 -34%	1632 +48%	26 35%	36 -24%	85 -29%	160 -28%
		bcdef	ef	f	ef	f			bcde				
DAB radio in home	1199 30%	281 +45%	209 +44%	117 +41%	348 +41%	139 +37%	22 26%	481 +33%	1104 +33%	20 27%	24 -16%	38 -13%	87 -15%
		ef	ef	f	f	f			cde	de			
DAB radio in both car and home	738 18%	191 +30%	121 +25%	64 22%	191 +22%	70 19%	6 -7%	254 17%	691 +20%	10 13%	5 -4%	23 -8%	42 -7%
		bcdef	ef	f	f	f			cde	c			
Any DAB radio	2270 57%	447 +71%	294 +61%	161 56%	482 57%	188 -50%	27 -32%	724 -49%	2045 +60%	37 49%	54 -36%	99 -34%	205 -36%
		bcdef	ef	f	ef	f			cde	d			
None	1727 43%	180 -29%	185 -39%	127 44%	370 43%	185 +50%	58 +68%	753 +51%	1347 -40%	38 51%	95 +64%	194 +66%	358 +64%
			a	a	a	abd	abcde				a	ab	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 86 (continuation)

**DAB Radio Ownership**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
DAB radio in car	1808 45%	288 -37%	60 -35%	76 -37%	80 -32%	1520 +47% abcd	263 -38%	30 43% d	20 37%	12 -31%	176 48% bd	87 -27%	141 48% bd	120 -31%
DAB radio in home	1199 30%	228 29%	51 29%	75 +36% ae	76 31%	972 30%	283 +41%	29 +42%	22 +41%	14 36%	165 +45% d	118 +37%	138 +47% bd	142 +36%
DAB radio in both car and home	738 18%	118 -15%	22 -13%	36 18%	34 -14%	620 +19% abd	154 +22%	17 25%	12 22%	8 21%	103 +28% bd	51 16%	91 +31% bd	61 16%
Any DAB radio	2270 57%	398 -51%	89 51%	114 56%	123 -49%	1872 +58% ad	391 57% d	42 60% d	30 56%	18 -46%	238 +65% bd	153 -48%	188 +64% bd	200 -51%
None	1727 43%	378 +49% e	85 49%	90 44%	127 +51% e	1349 -42%	298 43%	28 40%	24 44%	21 +54% ab	131 -35%	167 +52% ac	106 -36%	191 +49% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 87

Summary: QR3. How often, if at all, do you do each of these types of activities...?

Base: All Respondents

	Total	At least daily	At least weekly	At least monthly	Less than once a month	Never	Don' t know	Not answered	Summary: Ever	Summary: At least once a week	Summary: At least once a month
Listen to live radio	3997	1369 34%	978 24%	287 7%	283 7%	985 25%	94 2%	2 *%	2916 73%	2347 59%	2633 66%
Listen to catch-up radio	3997	111 3%	327 8%	201 5%	338 8%	2895 72%	119 3%	6 *%	977 24%	438 11%	639 16%
Listen to podcasts	3997	186 5%	526 13%	361 9%	325 8%	2499 63%	96 2%	4 *%	1398 35%	712 18%	1073 27%
Listen to a paid-for or subscription music streaming service	3997	619 15%	427 11%	129 3%	134 3%	2568 64%	115 3%	5 *%	1309 33%	1046 26%	1175 29%
Listen to a free music streaming service	3997	329 8%	503 13%	187 5%	192 5%	2651 66%	129 3%	5 *%	1212 30%	833 21%	1020 26%
Listen to an audiobook	3997	77 2%	188 5%	173 4%	215 5%	3207 80%	131 3%	6 *%	653 16%	265 7%	438 11%
Listen to music videos online or through music TV channels	3997	187 5%	484 12%	279 7%	311 8%	2621 66%	111 3%	4 *%	1260 32%	670 17%	950 24%
Play an interactive audio game using only your voice	3997	39 1%	84 2%	41 1%	111 3%	3593 90%	123 3%	6 *%	275 7%	123 3%	164 4%
Social audio services	3997	32 1%	62 2%	57 1%	105 3%	3594 90%	140 3%	7 *%	256 6%	94 2%	151 4%



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 88

QR3. How often, if at all, do you do each of these types of activities...Listen to live radio?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	1369 34%	270 +43%	230 +48%	133 +46%	401 +47%	171 +46%	38 +44%	551 +37%	1267 +37%	14 -19%	21 -14%	52 -18%	95 -17%
At least weekly	978 24%	172 +27%	107 22%	57 -20%	179 -21%	72 -19%	15 18%	326 -22%	867 +26%	15 20%	36 24%	42 -14%	104 -19%
At least monthly	287 7%	33 -5%	31 7%	12 -4%	48 -6%	16 -4%	4 4%	91 -6%	242 7%	7 9%	14 9%	19 6%	41 7%
Less than once a month	283 7%	39 6%	28 6%	28 +10%	61 7%	34 9%	6 7%	99 7%	236 7%	12 +15%	11 7%	23 8%	47 8%
Never	985 25%	105 -17%	79 -17%	55 -19%	156 -18%	77 -21%	22 26%	381 26%	725 -21%	27 35%	62 +42%	139 +47%	246 +44%
Don' t know	94 2%	7 -1%	3 -1%	2 1%	6 -1%	3 -1%	1 1%	29 2%	55 -2%	1 1%	5 3%	17 +6%	30 +5%
Not answered	2 *%	0 0%	* *%	0 0%	* *%	0 0%	0 0%	* *%	* -*%	0 0%	0 0%	0 0%	0 0%
Summary: Ever	2916 73%	515 +82%	396 +83%	231 +80%	689 +81%	293 +78%	62 73%	1067 72%	2611 +77%	48 63%	82 -55%	137 -47%	287 -51%
Summary: At least once a week	2347 59%	442 +71%	337 +70%	190 +66%	580 +68%	243 +65%	53 62%	877 59%	2134 +63%	29 -39%	58 -39%	95 -32%	199 -35%
Summary: At least once a month	2633 66%	475 +76%	368 +77%	203 70%	628 +74%	259 69%	57 67%	968 66%	2376 +70%	36 -48%	72 -48%	113 -39%	240 -43%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 88 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to live radio?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	1369 34%	284 37%	60 34%	85 +41% e	101 +40% e	1085 34%	334 +48% b	22 31%	23 42%	23 +59% abc	184 +50%	150 +47%	165 +56% bd	166 +42%
At least weekly	978 24%	147 -19%	38 22% d	35 -17%	37 -15%	831 +26% acd	139 -20% d	21 31% ad	14 25% d	5 -13%	65 -17%	74 23% c	45 -15%	93 24% c
At least monthly	287 7%	58 7%	7 4%	14 7%	11 4%	229 7%	40 6%	3 4%	3 6%	2 5%	18 5%	22 7%	17 6%	23 6%
Less than once a month	283 7%	70 +9% e	21 +12% e	15 7%	24 10%	213 -7%	44 6%	11 +16% ad	5 9%	2 5%	28 8%	16 5%	18 6%	26 7%
Never	985 25%	202 26%	42 24%	50 24%	72 29%	783 24%	128 -19%	12 18%	9 -17%	7 18%	72 -19%	56 -18%	45 -15%	83 21%
Don' t know	94 2%	16 2%	6 4%	6 3%	6 2%	78 2%	5 -1%	0 0%	1 2% d	0 -0%	3 1%	2 -1%	4 1%	1 -*%
Not answered	2 *%	0 0%	0 0%	0 0%	0 0%	2 *%	0 0%	0 0%	0 0%	* +1% a	0 0%	0 0%	0 0%	0 0%
Summary: Ever	2916 73%	558 72%	126 72%	148 73%	172 69%	2358 73%	556 +81%	57 +82%	44 +81%	32 +81%	295 +80%	262 +82%	245 +83%	308 +79%
Summary: At least once a week	2347 59%	430 -55%	98 56%	120 59%	137 55%	1917 +60% a	473 +69%	43 62%	36 +67%	28 +71%	248 +67%	224 +70%	210 +72%	259 +66%
Summary: At least once a month	2633 66%	488 -63%	105 60%	133 65%	149 -59%	2145 +67% ad	512 +74%	46 67%	39 73%	30 +76%	266 +72%	246 +77%	227 +77%	282 +72%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 89

QR3. How often, if at all, do you do each of these types of activities...Listen to catch-up radio?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	111 3%	21 3%	15 3%	8 3%	23 3%	8 2%	0 0%	37 3%	97 3%	1 1%	3 2%	9 3%	13 2%
At least weekly	327 8%	53 8%	37 8%	9 -3%	50 -6%	14 -4%	4 5%	91 -6%	279 8%	15 +20%	14 9%	9 -3%	42 7%
At least monthly	201 5%	33 5%	21 4%	7 -2%	30 -4%	9 -3%	2 3%	54 -4%	174 5%	5 6%	9 6%	11 4%	27 5%
Less than once a month	338 8%	50 8%	35 7%	15 -5%	51 -6%	16 -4%	1 -1%	91 -6%	295 9%	6 7%	8 6%	21 7%	41 7%
Never	2895 72%	456 73%	363 76%	244 +85%	683 +80%	320 +86%	76 +90%	1166 +79%	2473 73%	46 -61%	107 71%	223 76%	403 72%
Don' t know	119 3%	13 2%	8 2%	2 -1%	12 -1%	3 -1%	1 2%	34 -2%	71 -2%	3 4%	8 6%	18 +6%	35 +6%
Not answered	6 *%	2 *%	* *%	2 +1%	3 *%	2 +1%	0 0%	4 +*%	3 -*%	0 0%	0 0%	2 +1%	2 *%
Summary: Ever	977 24%	157 25%	108 23%	40 -14%	155 -18%	47 -13%	7 -9%	273 -18%	845 25%	26 35%	34 23%	50 -17%	123 22%
Summary: At least once a week	438 11%	73 12%	52 11%	17 -6%	73 -9%	22 -6%	4 5%	128 -9%	376 11%	16 +21%	17 11%	18 -6%	55 10%
Summary: At least once a month	639 16%	107 17%	73 15%	25 -9%	104 -12%	31 -8%	6 -8%	183 -12%	550 16%	21 +27%	26 17%	29 -10%	81 14%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 89 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to catch-up radio?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	111 3%	18 2%	2 1%	3 2%	5 2%	92 3%	21 3%	1 2%	1 2%	* 1%	11 3%	10 3%	11 4%	9 2%
At least weekly	327 8%	68 9%	16 9%	23 11%	19 7%	259 8%	40 -6%	5 7%	4 7%	2 4%	25 7%	15 -5%	26 9%	14 -4%
At least monthly	201 5%	37 5%	3 -2%	8 4%	6 -3%	163 5%	24 4%	2 3%	3 5%	1 3%	14 4%	10 3%	11 4%	13 3%
Less than once a month	338 8%	50 -6%	12 7%	12 6%	9 -4%	289 +9% ad	43 -6%	4 5%	3 6%	2 -4%	22 6%	21 7%	23 8%	20 -5%
Never	2895 72%	576 74%	129 74%	149 73%	209 +84% abce	2320 72%	551 +80%	57 +82%	42 77%	33 +85%	289 +78%	262 +82% c	217 74%	333 +85% ac
Don' t know	119 3%	24 3% d	9 5% d	6 3%	2 -1%	95 3% d	8 -1%	1 1%	2 3%	1 3%	6 2%	2 -1%	6 2% d	1 -*%
Not answered	6 *%	2 *%	2 +1% de	2 +1% e	0 0%	3 *%	2 *%	0 0%	0 0%	* *%	2 +1%	0 0%	0 0%	2 +1%
Summary: Ever	977 24%	174 22% d	33 19%	47 23% d	39 -16%	803 25% d	128 -19%	12 17%	11 20%	5 -12%	71 -19%	56 -18%	71 24% d	55 -14%
Summary: At least once a week	438 11%	87 11%	18 10%	27 13%	24 9%	351 11%	61 9%	6 9%	5 9%	2 -5%	36 10%	25 8%	37 13% d	23 -6%
Summary: At least once a month	639 16%	124 16%	22 12%	34 17%	30 12%	515 16%	85 -12%	8 12%	7 14%	3 -8%	50 13%	35 -11%	48 16% d	36 -9%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 90

QR3. How often, if at all, do you do each of these types of activities...Listen to podcasts?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	186 5%	26 4%	15 3%	6 -2%	23 -3%	9 -2%	2 3%	39 -3%	154 5%	4 5%	13 +8% a	12 4%	31 5%
At least weekly	526 13%	71 11% bcdef	35 -7% cef	11 -4% f	47 -5% f	12 -3%	1 -1%	103 -7%	444 13%	19 +26% acde	20 13%	30 10%	77 14%
At least monthly	361 9%	48 8% cdef	24 -5% f	11 -4% f	35 -4% f	11 -3%	0 -0%	84 -6%	326 +10% de	5 7%	9 6%	16 -6%	34 -6%
Less than once a month	325 8%	39 -6% cef	31 6% cef	8 -3%	40 -5% e	9 -2%	1 -1%	75 -5%	276 8%	9 12%	15 10%	23 8%	48 8%
Never	2499 63%	427 +68%	369 +77% a	245 +85% ab	694 +81% ab	325 +87% abd	79 +93% abcd	1139 +77%	2135 63% b	37 -49%	89 60%	193 66% b	343 61%
Don' t know	96 2%	17 3% bd	5 -1%	4 1%	10 -1%	5 1%	2 2%	34 2%	53 -2%	1 1%	4 3%	19 +6% a	31 +6% a
Not answered	4 *%	0 0%	* *%	2 +1% ab	3 +*%	3 +1% ab	1 1% a	3 *%	3 *%	0 0%	0 0%	0 0%	0 0%
Summary: Ever	1398 35%	184 -29% bcdef	105 -22% cdef	37 -13% f	145 -17% ef	40 -11% f	4 -4%	301 -20%	1201 35% d	37 +50% ade	56 37%	81 -28%	189 34%
Summary: At least once a week	712 18%	96 15% bcdef	50 -10% cef	17 -6%	70 -8%	20 -5%	3 -4%	141 -10%	599 18%	23 +31% ade	33 22%	42 14%	108 19%
Summary: At least once a month	1073 27%	145 -23% bcdef	74 -15% cef	29 -10% f	105 -12% ef	31 -8%	3 -4%	226 -15%	925 27% d	29 +38% de	41 28%	58 -20%	141 25%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 90 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to podcasts?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	186 5%	38 5%	9 5%	6 3%	11 4%	148 5%	20 -3%	2 2%	1 2%	* -1%	11 3%	9 3%	11 4%	9 -2%
At least weekly	526 13%	73 -9%	10 -6%	13 -7%	21 -9%	453 +14% abcd	37 -5%	6 8%	2 -4%	2 -6%	22 -6%	15 -5%	23 -8% d	13 -3%
At least monthly	361 9%	56 -7% d	12 7%	10 -5%	9 -4%	305 +9% acd	29 -4%	2 -3%	3 5%	1 -2%	11 -3%	18 -6% d	18 6% d	10 -3%
Less than once a month	325 8%	54 7% d	7 -4%	12 6% d	5 -2%	270 8% bd	31 -4%	2 3%	5 9%	2 5%	18 -5%	13 -4%	21 7% d	10 -3%
Never	2499 63%	541 +70% e	128 +74% e	156 +77% ae	202 +81% ae	1958 -61%	560 +81%	58 +83%	42 +78%	33 +86%	298 +81% c	262 +82% c	214 +73%	344 +88% abc
Don' t know	96 2%	12 1%	5 3% d	4 2%	1 -*% d	84 3% d	9 -1%	0 0%	1 2%	0 -0%	6 2%	3 1%	6 2%	3 -1%
Not answered	4 *%	2 +*% e	2 +1% de	2 +1% e	0 0%	2 -*%	3 +*%	0 0%	0 0%	* *% d	2 +1%	1 *% d	0 0% d	3 +1%
Summary: Ever	1398 35%	221 -29% cd	38 -22%	41 -20%	47 -19%	1176 +37% abcd	117 -17%	12 -17%	11 -20%	5 -14%	63 -17% d	54 -17% d	74 -25% abd	42 -11%
Summary: At least once a week	712 18%	111 -14% c	19 -11%	19 -9%	33 -13%	601 +19% abcd	57 -8%	7 -10%	3 -6%	3 -6%	33 -9%	23 -7%	35 -12% d	22 -6%
Summary: At least once a month	1073 27%	167 -21% c	31 -18%	29 -14%	42 -17%	906 +28% abcd	86 -12%	9 -13%	6 -12%	3 -9%	44 -12%	42 -13% d	53 -18% ad	32 -8%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 91

QR3. How often, if at all, do you do each of these types of activities...Listen to a paid-for or subscription music streaming service?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	619 15%	37 -6%	11 -2%	5 -2%	16 -2%	5 -1%	0 -0%	80 -5%	556 +16%	13 18%	18 12%	25 -9%	62 -11%
At least weekly	427 11%	55 9%	22 -5%	7 -3%	29 -3%	7 -2%	0 -0%	92 -6%	383 +11%	8 10%	13 9%	16 -5%	40 -7%
At least monthly	129 3%	22 3%	15 3%	2 -1%	17 -2%	2 -*%	0 0%	41 3%	113 3%	1 2%	4 3%	10 3%	17 3%
Less than once a month	134 3%	22 4%	10 2%	4 -1%	15 -2%	5 -1%	1 1%	30 -2%	107 3%	3 4%	9 6%	12 4%	27 5%
Never	2568 64%	473 +75%	407 +85%	262 +91%	751 +88%	344 +92%	82 +96%	1189 +80%	2164 64%	48 64%	102 69%	207 +71%	382 68%
Don' t know	115 3%	18 3%	13 3%	5 2%	20 2%	6 2%	2 2%	43 3%	66 -2%	2 3%	3 2%	24 +8%	36 +6%
Not answered	5 *%	0 0%	* *%	2 +1%	3 +*%	3 +1%	1 1%	3 *%	3 *%	0 0%	0 0%	0 0%	0 0%
Summary: Ever	1309 33%	136 -22%	58 -12%	19 -7%	78 -9%	20 -5%	1 -1%	243 -16%	1158 +34%	25 34%	44 29%	63 -21%	145 -26%
Summary: At least once a week	1046 26%	92 -15%	33 -7%	13 -4%	46 -5%	13 -3%	0 -0%	172 -12%	939 +28%	21 28%	31 21%	41 -14%	101 -18%
Summary: At least once a month	1175 29%	114 -18%	49 -10%	15 -5%	63 -7%	15 -4%	0 -0%	212 -14%	1051 +31%	22 30%	35 23%	51 -17%	118 -21%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 91 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to a paid-for or subscription music streaming service?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	619 15%	113 15% cd	17 -10%	13 -6%	18 -7%	506 16% bcd	11 -2%	3 -5% ad	2 -3%	* -1%	7 -2%	4 -1%	3 -1%	8 -2%
At least weekly	427 11%	62 -8% b	7 -4%	14 -7%	19 8%	365 +11% abc	26 -4%	1 -1%	1 -3%	1 -3%	20 -5% bd	6 -2%	18 -6% bd	8 -2%
At least monthly	129 3%	16 -2%	4 2%	2 1%	6 3%	113 +4% a	15 2%	1 1%	1 2%	* -*	8 2%	7 2%	10 4% d	4 -1%
Less than once a month	134 3%	13 -2%	2 1%	3 1%	3 -1%	121 +4% abcd	11 -2%	2 3%	1 2%	1 2%	3 -1%	8 3%	4 1%	7 2%
Never	2568 64%	545 +70% e	131 +75% e	160 +78% ae	199 +80% ae	2023 -63%	605 +88%	62 +89%	48 +88%	36 +92%	318 +86%	287 +90%	250 +85%	352 +90%
Don't know	115 3%	24 3%	11 +6% ade	10 5%	5 2%	90 3%	18 3% d	1 1%	1 2%	0 -0%	11 3%	7 2%	8 3%	10 3%
Not answered	5 *%	2 *%	2 +1% de	2 +1% e	0 0%	2 *%	3 +*%	0 0%	0 0%	* *%	2 +1%	1 *%	0 0%	3 +1%
Summary: Ever	1309 33%	204 -26% bcd	29 -17%	32 -16%	46 -19%	1105 +34% abcd	63 -9%	7 -10%	5 -10%	3 -7%	38 -10%	25 -8%	36 -12% d	26 -7%
Summary: At least once a week	1046 26%	175 -23% bcd	24 -14%	27 -13%	37 -15%	871 +27% abcd	37 -5%	4 -6%	3 -6%	2 -4%	27 -7% b	10 -3%	21 -7% b	15 -4%
Summary: At least once a month	1175 29%	191 -25% bcd	28 -16%	29 -14%	43 -17%	985 +31% abcd	52 -8%	5 -7%	4 -8%	2 -5%	35 -9% d	17 -5%	32 -11% bd	19 -5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 92

QR3. How often, if at all, do you do each of these types of activities...Listen to a free music streaming service?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	329 8%	19 -3%	19 -4%	4 -1%	23 -3%	5 -1%	1 -1%	72 -5%	267 8%	9 11%	13 9%	34 +12%	60 +11%
At least weekly	503 13%	69 11%	34 -7%	7 -2%	42 -5%	8 -2%	1 -1%	125 -8%	440 13%	15 20%	16 11%	27 9%	59 10%
At least monthly	187 5%	25 4%	19 4%	7 -2%	26 -3%	7 -2%	1 1%	51 -3%	154 5%	9 +12%	6 4%	12 4%	33 6%
Less than once a month	192 5%	39 +6%	22 5%	4 -1%	26 -3%	4 -1%	0 -0%	56 -4%	162 5%	5 6%	9 6%	13 4%	28 5%
Never	2651 66%	459 +73%	366 +76%	260 +90%	707 +83%	341 +91%	81 +95%	1124 +76%	2274 +67%	39 -51%	100 67%	192 66%	357 63%
Don't know	129 3%	16 2%	19 4%	3 -1%	24 3%	5 -1%	2 2%	45 3%	90 -3%	0 0%	5 3%	15 5%	26 +5%
Not answered	5 *%	0 0%	* *%	3 +1%	4 +*%	4 +1%	1 1%	4 *%	4 *%	0 0%	0 0%	0 0%	0 0%
Summary: Ever	1212 30%	152 -24%	93 -20%	22 -7%	117 -14%	23 -6%	2 -2%	305 -21%	1024 30%	37 +49%	44 30%	86 29%	180 32%
Summary: At least once a week	833 21%	88 -14%	52 -11%	11 -4%	65 -8%	12 -3%	1 -2%	198 -13%	707 21%	23 +31%	29 19%	62 21%	119 21%
Summary: At least once a month	1020 26%	113 -18%	71 -15%	17 -6%	91 -11%	19 -5%	2 -2%	249 -17%	861 25%	32 +43%	35 23%	73 25%	152 27%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 92 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to a free music streaming service?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	329 8%	53 7%	18 10%	7 -4%	17 7%	277 9%	21 -3%	1 -1%	1 -2%	* -1%	12 -3%	9 -3%	8 -3%	12 -3%
At least weekly	503 13%	88 11%	11 -7%	17 -8%	21 -8%	416 13%	30 -4%	6 9%	2 -3%	3 8%	24 -6%	7 -2%	20 -7%	10 -3%
At least monthly	187 5%	29 4%	1 -1%	8 4%	7 3%	158 5%	21 -3%	3 4%	2 3%	1 2%	15 4%	6 -2%	14 5%	7 -2%
Less than once a month	192 5%	28 4%	7 4%	11 5%	6 -2%	164 5%	22 -3%	0 -0%	3 5%	1 3%	10 3%	12 4%	11 4%	11 3%
Never	2651 66%	555 +72%	125 72%	147 72%	194 +78%	2096 -65%	570 +83%	58 +83%	45 +84%	34 +86%	297 +80%	273 +85%	229 +78%	338 +86%
Don' t know	129 3%	21 3%	10 6%	11 +6%	3 1%	108 3%	22 3%	1 1%	1 3%	0 -0%	9 2%	13 4%	11 4%	11 3%
Not answered	5 *%	3 +*%	2 +1%	3 +2%	1 *%	2 -*%	3 +*%	1 +1%	0 0%	* *%	2 +1%	1 *%	0 0%	3 +1%
Summary: Ever	1212 30%	197 -25%	37 -21%	43 -21%	51 -20%	1015 +32%	94 -14%	10 -14%	7 -14%	5 -14%	61 -16%	34 -11%	54 -18%	41 -10%
Summary: At least once a week	833 21%	140 -18%	29 17%	24 -12%	39 -15%	692 +22%	51 -7%	7 -10%	3 -5%	3 -9%	36 -10%	15 -5%	28 -10%	23 -6%
Summary: At least once a month	1020 26%	169 -22%	30 -17%	32 -16%	45 -18%	851 +26%	72 -10%	10 -14%	5 -9%	4 -10%	51 -14%	22 -7%	43 -15%	30 -8%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 93

QR3. How often, if at all, do you do each of these types of activities...Listen to an audiobook?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	77 2%	15 2%	6 1%	1 -1%	8 -1%	1 -*%	0 0%	24 2%	69 2%	2 2%	3 2%	1 1%	8 1%
At least weekly	188 5%	19 -3%	8 -2%	2 -1%	11 -1%	2 -1%	0 -0%	32 -2%	158 5%	8 +11% ad	9 6%	9 3%	27 5%
At least monthly	173 4%	16 -3%	13 3%	4 -1%	17 -2%	4 -1%	0 -0%	35 -2%	150 4%	0 0%	9 6%	9 3%	22 4%
Less than once a month	215 5%	28 4%	15 -3%	4 -1%	20 -2%	5 -1%	1 1%	37 -3%	188 6%	2 3%	14 +9%	7 -2%	26 5%
Never	3207 80%	533 +85%	422 +88%	271 +94% ab	773 +91% a	351 +94% abd	80 +95% a	1300 +88%	2743 +81% c	59 79%	110 74%	245 84% c	443 79%
Don' t know	131 3%	14 2%	14 3%	3 -1%	20 2%	6 -2%	3 3%	45 3%	81 -2%	4 5%	4 3%	21 +7% a	36 +6% a
Not answered	6 *%	2 *%	* *%	2 +1% b	3 +*%	3 +1% b	1 1%	5 +*%	3 -*%	0 0%	0 0%	2 1% a	2 *%
Summary: Ever	653 16%	78 -12% bcdef	42 -9% cef	12 -4%	55 -6% ef	13 -3%	1 -1%	128 -9%	565 17% d	12 16%	35 +24% ade	26 -9%	82 15% d
Summary: At least once a week	265 7%	34 5% bcdef	15 -3% e	4 -1%	18 -2%	4 -1%	0 -0%	56 -4%	227 7% d	10 +13% ade	12 8%	10 -4%	34 6%
Summary: At least once a month	438 11%	50 -8% cdef	28 -6% cef	8 -3%	35 -4% ef	8 -2%	0 -0%	91 -6%	377 11% d	10 13%	21 14% d	19 -6%	57 10%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 93 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to an audiobook?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	77 2%	23 +3% e	5 3%	7 3%	9 3%	54 -2%	7 1%	* 1%	0 0%	1 2%	6 2%	1 -*%	5 2%	1 -*%
At least weekly	188 5%	37 5%	5 3%	8 4%	9 4%	151 5%	8 -1%	2 2%	* -1%	* -1%	5 -1%	3 -1%	5 -2%	3 -1%
At least monthly	173 4%	35 4% bc	2 -1%	3 -1%	9 4%	138 4% bc	14 -2%	1 2%	1 1%	1 3%	6 -2%	8 3%	10 3% d	4 -1%
Less than once a month	215 5%	32 4% b	2 -1%	8 4%	5 -2%	183 6% bd	16 -2%	1 2%	2 3%	1 2%	3 -1%	12 4% a	9 3%	7 -2%
Never	3207 80%	624 80%	144 83%	166 81%	215 +86% ae	2583 80%	623 +90%	65 +93%	50 +92%	36 +91%	335 +91%	288 +90%	255 +87%	365 +93% c
Don' t know	131 3%	23 3%	13 +8% ade	10 5% d	3 -1%	108 3% d	19 3%	0 0%	1 2%	* -*%	12 3%	7 2%	9 3%	10 3%
Not answered	6 *%	2 *%	2 +1% de	2 +1% e	0 0%	4 *%	3 +*%	0 0%	0 0%	* *%	2 +1%	1 *%	0 0%	3 +1%
Summary: Ever	653 16%	127 16% b	14 -8%	26 13%	32 13%	526 16% b	44 -6%	5 -7%	3 -5%	3 -8%	20 -5%	24 -8% d	30 -10% ad	14 -4%
Summary: At least once a week	265 7%	60 8%	11 6%	15 7%	18 7%	205 6%	15 -2%	2 3%	* -1%	1 -3%	11 -3%	4 -1%	11 4% d	4 -1%
Summary: At least once a month	438 11%	95 12% b	12 7%	18 9%	27 11%	343 11%	28 -4%	4 5%	1 -2%	2 -5%	16 -4%	12 -4%	21 7% d	8 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 94

QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	187 5%	22 3%	11 -2%	4 -2%	16 -2%	4 -1%	0 -0%	62 4%	153 5%	4 5%	12 8%	15 5%	32 6%
At least weekly	484 12%	51 -8%	32 -7%	8 -3%	40 -5%	8 -2%	0 -0%	121 -8%	413 12%	14 19%	19 13%	27 9%	65 12%
At least monthly	279 7%	41 7%	24 5%	8 -3%	34 -4%	9 -2%	1 -2%	66 -4%	241 7%	6 8%	10 7%	19 6%	36 6%
Less than once a month	311 8%	51 8%	29 6%	6 -2%	35 -4%	7 -2%	* -*	69 -5%	272 8%	10 14%	13 8%	11 -4%	37 7%
Never	2621 66%	443 +71%	373 +78%	256 +89%	711 +83%	338 +90%	82 +96%	1123 +76%	2241 66%	40 -53%	91 61%	200 68%	358 64%
Don' t know	111 3%	19 3%	9 2%	3 1%	13 -2%	4 -1%	1 1%	33 2%	68 -2%	2 2%	5 3%	22 +7%	33 +6%
Not answered	4 *%	0 0%	* *%	2 +1%	3 +*%	3 +1%	1 1%	3 *%	3 *%	0 0%	0 0%	0 0%	0 0%
Summary: Ever	1260 32%	165 -26%	97 -20%	27 -9%	125 -15%	28 -8%	2 -2%	318 -22%	1080 32%	34 +45%	54 36%	71 -24%	171 30%
Summary: At least once a week	670 17%	73 -12%	44 -9%	12 -4%	56 -7%	12 -3%	0 -0%	183 -12%	567 17%	17 23%	31 21%	42 14%	98 17%
Summary: At least once a month	950 24%	114 -18%	68 -14%	20 -7%	90 -11%	22 -6%	1 -2%	249 -17%	808 24%	24 31%	42 28%	61 21%	134 24%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 94 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	187 5%	56 +7% e	14 +8% e	12 6%	16 6%	131 -4%	14 -2%	* -1%	1 3%	0 -0%	12 3%	2 -1%	10 3%	4 -1%
At least weekly	484 12%	77 -10% d	19 11% d	22 11% d	12 -5%	407 +13% ad	33 -5%	3 -5%	2 -4%	2 -4%	26 -7% b	7 -2%	16 -5%	18 -4%
At least monthly	279 7%	46 6% c	6 4%	5 -2%	12 5%	233 7% c	27 -4%	2 2%	3 5%	2 5%	16 -4%	11 -4%	18 6% d	9 -2%
Less than once a month	311 8%	69 9% d	13 7%	20 10% d	9 -4%	242 8% d	25 -4%	7 9% ad	3 5%	1 -2%	13 -4%	12 -4%	14 5%	11 -3%
Never	2621 66%	510 66%	112 65%	138 67%	196 +78% abce	2112 66%	575 +83%	57 +82%	44 +81%	34 +88%	293 +79%	282 +88% ac	230 +78%	342 +87% ac
Don't know	111 3%	17 2%	6 4%	6 3%	5 2%	94 3%	12 2%	0 0%	1 2%	0 -0%	7 2%	5 2%	7 2%	5 1%
Not answered	4 *%	2 +*% e	2 +1% de	2 +1% e	0 0%	2 -*%	3 +*%	0 0%	0 0%	* *%	2 +1%	1 *%	0 0%	3 +1%
Summary: Ever	1260 32%	247 32% d	53 30% d	58 28% d	49 -20%	1013 31% d	99 -14%	12 -18%	9 -17%	4 -11%	67 -18% bd	32 -10%	57 -19% bd	42 -11%
Summary: At least once a week	670 17%	133 17% d	33 19% d	34 16% d	28 -11%	538 17% d	47 -7%	4 -6%	4 -7%	2 -4%	38 -10% bd	9 -3%	25 -9% b	22 -6%
Summary: At least once a month	950 24%	178 23% d	40 23%	38 19%	40 -16%	771 24% d	74 -11%	6 -8%	6 -12%	4 -9%	53 -14% bd	20 -6%	43 -15% bd	31 -8%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 95

QR3. How often, if at all, do you do each of these types of activities...Play an interactive audio game using only your voice?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	39 1%	3 *%	3 1%	0 0%	3 -*%	0 -0%	0 0%	9 1%	31 1%	1 1%	3 2%	4 1%	7 1%
At least weekly	84 2%	4 -1%	4 -1%	1 -*%	5 -1%	1 -*%	0 0%	15 -1%	69 2%	4 +6% ad	5 3%	4 1%	13 2%
At least monthly	41 1%	2 -*%	4 1%	0 0%	4 *%	0 -0%	0 0%	9 -1%	35 1%	0 0%	1 1%	1 *%	6 1%
Less than once a month	111 3%	6 -1%	10 2%	2 -1%	12 -1%	2 -*%	0 0%	23 -2%	97 3%	2 3%	3 2%	9 3%	14 3%
Never	3593 90%	592 +94%	446 +93%	280 +97% b	809 +95%	363 +97% abd	83 +98%	1374 +93%	3085 +91% de	63 84%	133 89%	248 -85%	480 -85%
Don' t know	123 3%	19 3% ce	12 2%	3 -1%	15 -2%	4 -1%	1 1%	41 3%	71 -2%	5 6% a	5 3%	25 +8% ac	40 +7% a
Not answered	6 *%	2 *%	* *%	3 +1% b	4 +*%	4 +1% b	1 1%	6 +*%	4 *%	0 0%	0 0%	2 1%	2 *%
Summary: Ever	275 7%	14 -2% e	21 -4% acef	2 -1%	24 -3% ce	2 -1%	0 -0%	56 -4%	231 7%	7 10%	11 8%	18 6%	41 7%
Summary: At least once a week	123 3%	7 -1%	7 -1% e	1 -*%	7 -1%	1 -*%	0 0%	24 -2%	100 3%	5 7%	7 5%	8 3%	20 4%
Summary: At least once a month	164 4%	8 -1% e	11 -2% ce	1 -*%	11 -1% e	1 -*%	0 -0%	33 -2%	134 4%	5 7%	8 6%	9 3%	26 5%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 95 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Play an interactive audio game using only your voice?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	39 1%	9 1%	3 2%	1 *%	1 *%	29 1%	3 *%	0 0%	0 0%	0 0%	1 *%	2 1%	0 0%	3 1%
At least weekly	84 2%	15 2%	2 1%	3 2%	2 1%	70 2%	4 -1%	1 1%	0 0%	0 -0%	2 1%	1 -*%	2 1%	2 -1%
At least monthly	41 1%	5 1%	1 1%	1 1%	* *%	35 1%	3 *%	0 0%	1 2%	0 0%	2 1%	1 *%	3 1%	1 *%
Less than once a month	111 3%	17 2%	1 1%	4 2%	2 -1%	94 3%	11 -2%	0 0%	1 2%	0 -0%	2 -*%	9 3%	4 1%	7 2%
Never	3593 90%	704 91%	154 88%	184 90%	236 +95% abce	2889 90%	652 +95%	68 +97%	50 93%	39 +100% ac	354 +96%	298 93%	278 +95%	370 +94%
Don' t know	123 3%	22 3%	10 +6% ae	8 4%	7 3%	101 3%	14 2%	0 0%	1 3%	0 -0%	6 2%	8 3%	8 3%	6 1%
Not answered	6 *%	3 +*% e	2 +1% e	3 +2% ae	1 *%	3 -*%	3 +*%	1 +1%	0 0%	* *%	2 +1%	1 *%	0 0%	3 +1%
Summary: Ever	275 7%	47 6% d	7 4%	9 4%	5 -2%	228 7% d	20 -3% d	1 -1%	2 4% d	0 -0%	7 -2%	14 4%	8 -3%	13 -3%
Summary: At least once a week	123 3%	24 3%	5 3%	4 2%	3 1%	99 3%	7 -1%	1 1%	0 -0%	0 -0%	3 -1%	4 -1%	2 -1%	5 -1%
Summary: At least once a month	164 4%	29 4% d	6 3%	5 2%	3 -1%	134 4% d	10 -1%	1 1%	1 2%	0 -0%	5 -1%	4 -1%	4 -1%	6 -1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 96

QR3. How often, if at all, do you do each of these types of activities...Social audio services?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
At least daily	32 1%	3 1%	3 1%	0 0%	3 *%	0 -0%	0 0%	6 -*%	23 -1%	0 0%	5 +3% a	4 1%	9 +2% a
At least weekly	62 2%	0 -0%	2 -1%	0 -0%	2 -*%	0 -0%	0 0%	12 -1%	47 1%	5 +7% acde	2 1%	4 1%	12 2%
At least monthly	57 1%	3 -*%	7 1% ce	0 -0%	7 1%	0 -0%	0 0%	15 1%	42 -1%	0 0%	4 2%	9 +3% a	15 +3% a
Less than once a month	105 3%	11 2%	8 2%	3 -1%	11 -1%	3 -1%	0 0%	25 -2%	90 3%	5 7% d	6 4%	5 2%	16 3%
Never	3594 90%	587 +94%	449 +94%	280 +97% ab	813 +95%	363 +97% ab	83 +98%	1371 +93%	3096 +91% bcde	62 -82%	128 86%	246 -84%	471 -84%
Don' t know	140 3%	20 3% cde	8 -2%	2 -1%	11 -1%	3 -1%	1 1%	42 3%	90 -3%	3 5%	5 3%	24 +8% a	38 +7% a
Not answered	7 *%	2 *%	* *%	3 +1% b	4 +*%	4 +1% b	1 1%	6 +*%	4 *%	0 0%	0 0%	2 1%	2 *%
Summary: Ever	256 6%	18 -3% ce	21 -4% cef	3 -1%	24 -3% ce	3 -1%	0 -0%	58 -4%	202 -6%	10 +13% a	17 +11% a	21 7%	51 +9% a
Summary: At least once a week	94 2%	3 -1%	6 1% ce	0 -0%	6 -1%	0 -0%	0 0%	19 -1%	70 -2%	5 +7% a	7 5% a	7 2%	21 +4% a
Summary: At least once a month	151 4%	6 -1% e	13 3% ace	0 -0%	13 -2% ce	0 -0%	0 0%	34 -2%	112 -3%	5 7% a	11 +7% a	16 6% a	36 +6% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 96 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Social audio services?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
At least daily	32 1%	8 1%	3 2%	2 1%	1 *%	24 1%	3 *%	0 0%	0 0%	0 0%	3 1%	1 *%	2 1%	1 *%
At least weekly	62 2%	9 1%	2 1%	2 1%	1 *%	53 2%	2 -*	1 1%	0 0%	0 0%	2 *%	0 -0%	2 1%	0 -0%
At least monthly	57 1%	10 1%	1 1%	1 1%	1 *%	47 1%	6 1%	0 0%	1 1%	0 0%	3 1%	3 1%	3 1%	4 1%
Less than once a month	105 3%	18 2%	3 2%	6 3%	3 1%	88 3%	9 -1%	1 1%	1 1%	0 -0%	2 -*	8 2% a	5 2%	5 1%
Never	3594 90%	701 90% b	147 -84%	179 88%	238 +95% abce	2893 90% b	655 +95%	67 +96%	52 +95%	39 +100% abc	351 +95%	304 +95%	278 +95%	374 +95%
Don' t know	140 3%	27 3%	15 +9% ade	11 5% d	4 -1%	112 3%	10 -1%	0 0%	1 2%	0 -0%	6 2%	4 -1%	5 2%	5 -1%
Not answered	7 *%	3 *%	2 +1% e	3 +2% ae	1 *%	4 *%	3 *%	1 +1%	0 0%	* *%	2 +1%	1 *%	0 0%	3 +1%
Summary: Ever	256 6%	45 6% d	9 5%	11 5%	7 -3%	212 7% d	20 -3% d	2 3% d	1 3% d	0 -0% d	9 -3%	11 -3%	11 4%	10 -2%
Summary: At least once a week	94 2%	17 2%	5 3%	4 2%	2 1%	77 2%	5 -1%	1 1%	0 0%	0 -0%	4 1%	1 -*	4 1%	1 -*
Summary: At least once a month	151 4%	27 4%	6 3%	5 3%	4 -1%	124 4% d	11 -2%	1 1%	1 1%	0 -0%	8 2%	4 -1%	6 2%	5 -1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 97

QR3. Summary: EVER - How often, if at all, do you do each of these types of activities?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Listen to live radio	2916 73%	515 +82%	396 +83%	231 +80%	689 +81%	293 +78%	62 73%	1067 72%	2611 +77%	48 63%	82 -55%	137 -47%	287 -51%
		f	f						bcde	d			
Listen to catch-up radio	977 24%	157 25%	108 23%	40 -14%	155 -18%	47 -13%	7 -9%	273 -18%	845 25%	26 35%	34 23%	50 -17%	123 22%
		cdef	cdef		ef				d	de			
Listen to podcasts	1398 35%	184 -29%	105 -22%	37 -13%	145 -17%	40 -11%	4 -4%	301 -20%	1201 35%	37 +50%	56 37%	81 -28%	189 34%
		bcdef	cdef	f	ef	f			d	ade			
Listen to a paid-for or subscription music streaming service	1309 33%	136 -22%	58 -12%	19 -7%	78 -9%	20 -5%	1 -1%	243 -16%	1158 +34%	25 34%	44 29%	63 -21%	145 -26%
		bcdef	cef	f	ef				de	d			
Listen to a free music streaming service	1212 30%	152 -24%	93 -20%	22 -7%	117 -14%	23 -6%	2 -2%	305 -21%	1024 30%	37 +49%	44 30%	86 29%	180 32%
		bcdef	cdef		cef				30%	acde			
Listen to an audiobook	653 16%	78 -12%	42 -9%	12 -4%	55 -6%	13 -3%	1 -1%	128 -9%	565 17%	12 16%	35 +24%	26 -9%	82 15%
		bcdef	cef		ef				d		ade		d
Listen to music videos online or through music TV channels	1260 32%	165 -26%	97 -20%	27 -9%	125 -15%	28 -8%	2 -2%	318 -22%	1080 32%	34 +45%	54 36%	71 -24%	171 30%
		bcdef	cdef	f	cef				d	ade	d		
Play an interactive audio game using only your voice	275 7%	14 -2%	21 -4%	2 -1%	24 -3%	2 -1%	0 -0%	56 -4%	231 7%	7 10%	11 8%	18 6%	41 7%
		e	acef		ce								
Social audio services	256 6%	18 -3%	21 -4%	3 -1%	24 -3%	3 -1%	0 -0%	58 -4%	202 -6%	10 +13%	17 +11%	21 7%	51 +9%
		ce	cef		ce					a	a		a
None of the above	593 15%	74 -12%	58 12%	51 18%	132 15%	73 +20%	23 +27%	289 +20%	402 -12%	13 17%	39 +26%	99 +34%	171 +30%
				ab	a	abd	abcd				a	ab	ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 97 (continuation)

QR3. Summary: EVER - How often, if at all, do you do each of these types of activities?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Listen to live radio	2916 73%	558 72%	126 72%	148 73%	172 69%	2358 73%	556 +81%	57 +82%	44 +81%	32 +81%	295 +80%	262 +82%	245 +83%	308 +79%
Listen to catch-up radio	977 24%	174 22%	33 19%	47 23%	39 -16%	803 25%	128 -19%	12 17%	11 20%	5 -12%	71 -19%	56 -18%	71 24%	55 -14%
Listen to podcasts	1398 35%	221 -29%	38 -22%	41 -20%	47 -19%	1176 +37%	117 -17%	12 -17%	11 -20%	5 -14%	63 -17%	54 -17%	74 -25%	42 -11%
Listen to a paid-for or subscription music streaming service	1309 33%	204 -26%	29 -17%	32 -16%	46 -19%	1105 +34%	63 -9%	7 -10%	5 -10%	3 -7%	38 -10%	25 -8%	36 -12%	26 -7%
Listen to a free music streaming service	1212 30%	197 -25%	37 -21%	43 -21%	51 -20%	1015 +32%	94 -14%	10 -14%	7 -14%	5 -14%	61 -16%	34 -11%	54 -18%	41 -10%
Listen to an audiobook	653 16%	127 16%	14 -8%	26 13%	32 13%	526 16%	44 -6%	5 -7%	3 -5%	3 -8%	20 -5%	24 -8%	30 -10%	14 -4%
Listen to music videos online or through music TV channels	1260 32%	247 32%	53 30%	58 28%	49 -20%	1013 31%	99 -14%	12 -18%	9 -17%	4 -11%	67 -18%	32 -10%	57 -19%	42 -11%
Play an interactive audio game using only your voice	275 7%	47 6%	7 4%	9 4%	5 -2%	228 7%	20 -3%	1 -1%	2 4%	0 -0%	7 -2%	14 4%	8 -3%	13 -3%
Social audio services	256 6%	45 6%	9 5%	11 5%	7 -3%	212 7%	20 -3%	2 3%	1 3%	0 -0%	9 -3%	11 -3%	11 4%	10 -2%
None of the above	593 15%	131 17%	25 15%	40 +19%	53 +21%	462 14%	105 15%	11 15%	8 16%	7 18%	52 14%	53 17%	35 12%	70 18%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 98

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where use car as driver or passenger

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	2874	582	415	238	689	274	1087	2544	69	178	306
Effective Weighted Sample	2038	420	278	162	465	187	737	1771	55	148	249
Weighted Bases	<b>2918</b>	<b>531</b>	<b>365</b>	<b>217</b>	<b>616</b>	<b>251</b>	<b>919</b>	<b>2533</b>	<b>79</b>	<b>209</b>	<b>357</b>
Listen to live radio on an in-car FM or AM radio	1615 55%	300 56%	223 +61%	131 60%	374 +61%	151 60%	540 +59%	1413 56%	44 56%	104 50%	190 53%
Listen to live radio on an in-car DAB radio	1464 50%	302 +57%	177 48%	71 -33%	253 -41%	76 -30%	386 -42%	1348 +53%	20 -25%	61 -29%	110 -31%
		bcde	cde		ce			bcd			
Listen to radio on a mobile phone	394 13%	56 -11%	30 -8%	6 -3%	36 -6%	7 -3%	66 -7%	349 14%	12 15%	23 11%	42 12%
		cde	ce		e						
Listen to music on an in-car CD or tape player	609 21%	118 22%	89 24%	37 17%	133 22%	45 18%	173 -19%	545 +22%	13 16%	33 16%	59 17%
			ce					d			
Listen to music using a streaming service like Spotify, Apple Music or Deezer via a mobile phone	655 22%	76 -14%	29 -8%	4 -2%	33 -5%	4 -2%	84 -9%	586 +23%	18 22%	31 -15%	67 19%
		bcde	ce		ce			c			
Listen to music using a streaming service like Spotify, Apple Music or Deezer via an in-car infotainment system (not via a mobile phone)	275 9%	37 -7%	13 -4%	1 -*%	14 -2%	1 -*%	40 -4%	238 9%	14 +17%	15 7%	36 10%
		bcde	ce		e				ac		
Listen to music stored on a phone	439 15%	77 14%	37 -10%	6 -3%	43 -7%	6 -3%	85 -9%	384 15%	10 13%	33 16%	53 15%
		bcde	ce		ce						
Listen to a podcast via a mobile phone	232 8%	47 9%	14 -4%	4 -2%	17 -3%	4 -2%	34 -4%	203 8%	7 9%	13 6%	26 7%
		bcde									

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 98 (continuation)

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where use car as driver or passenger

	Age Group						Age/SEG	Ethnicity			Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e		a	b	c	d
Unweighted Bases	2874	582	415	238	689	274	1087	2544	69	178	306
Effective Weighted Sample	2038	420	278	162	465	187	737	1771	55	148	249
Weighted Bases	<b>2918</b>	<b>531</b>	<b>365</b>	<b>217</b>	<b>616</b>	<b>251</b>	<b>919</b>	<b>2533</b>	<b>79</b>	<b>209</b>	<b>357</b>
Summary: Any	2689 92%	496 93%	338 92%	192 -88%	553 -90%	215 -86%	824 -90%	2382 +94%	64 -81%	162 -78%	289 -81%
None of these	229 8%	35 7%	28 8%	25 +12%	63 +10%	35 +14%	95 +10%	151 -6%	15 +19%	47 +22%	68 +19%
		cde	e	a	a	ab		bcd	a	a	a

Columns Tested: a,b,c,d,e - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 98 (continuation)

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where use car as driver or passenger

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	2874	497	107	143	149	2377	401	71	97	120	253	148	176	221
Effective Weighted Sample	2038	331	74	95	99	1708	334	60	93	116	209	124	152	179
Weighted Bases	<b>2918</b>	<b>493</b>	<b>109</b>	<b>137</b>	<b>145</b>	<b>2425</b>	<b>500</b>	<b>52</b>	<b>37</b>	<b>27</b>	<b>315</b>	<b>185</b>	<b>236</b>	<b>261</b>
Listen to live radio on an in-car FM or AM radio	1615 55%	282 57%	61 56%	76 55%	83 57%	1333 55%	297 59%	33 64%	23 61%	21 +79% abc	183 58%	114 61%	136 58%	158 61%
Listen to live radio on an in-car DAB radio	1464 50%	211 -43%	42 -38%	53 -39%	50 -34%	1252 +52% abcd	210 -42% d	20 -38%	15 41%	8 -29%	138 -44%	72 -39%	112 47% d	98 -37%
Listen to radio on a mobile phone	394 13%	65 13%	13 12%	16 12%	12 8%	329 14%	30 -6%	2 -4%	3 8%	1 -6%	20 -6%	9 -5%	18 -8%	10 -4%
Listen to music on an in-car CD or tape player	609 21%	129 +26% e	28 25%	34 25%	35 24%	480 -20%	99 20%	21 +41% acd	8 20%	5 18%	72 23% d	28 15%	60 25% bd	38 -15%
Listen to music using a streaming service like Spotify, Apple Music or Deezer via a mobile phone	655 22%	116 23% bc	14 -12%	19 -14%	28 20%	540 22% bc	26 -5%	3 -5%	3 -8%	1 -3%	13 -4%	13 -7% d	20 -8% d	6 -2%
Listen to music using a streaming service like Spotify, Apple Music or Deezer via an in-car infotainment system (not via a mobile phone)	275 9%	39 8%	5 5%	5 -4%	19 13% bc	236 10% c	11 -2%	1 -2%	1 -4%	1 -3%	6 -2%	4 -2%	9 -4% d	1 -1%
Listen to music stored on a phone	439 15%	71 14%	9 -8%	19 14%	15 10%	368 15%	34 -7%	2 -3%	5 13% ab	2 -8%	22 -7% d	12 -7% d	28 12% d	6 -2%
Listen to a podcast via a mobile phone	232 8%	44 9%	4 4%	7 5%	12 8%	187 8%	15 -3%	0 -0%	1 -2%	1 5% b	7 -2%	8 5% d	13 6% d	2 -1%
Summary: Any	2689 92%	445 90% c	95 -87%	114 -83%	123 -85%	2244 93% bcd	451 90%	46 88%	33 88%	23 88%	291 92%	160 -87%	213 90%	235 90%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 98 (continuation)

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where use car as driver or passenger

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	2874	497	107	143	149	2377	401	71	97	120	253	148	176	221
Effective Weighted Sample	2038	331	74	95	99	1708	334	60	93	116	209	124	152	179
Weighted Bases	<b>2918</b>	<b>493</b>	<b>109</b>	<b>137</b>	<b>145</b>	<b>2425</b>	<b>500</b>	<b>52</b>	<b>37</b>	<b>27</b>	<b>315</b>	<b>185</b>	<b>236</b>	<b>261</b>
None of these	229 8%	48 10%	14 +13%	23 +17%	22 +15%	181 7%	49 10%	6 12%	4 12%	3 12%	24 8%	25 +13%	23 10%	26 10%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 99

QR5. Before today, which, if any, of these ways of listening to digital radio were you aware of?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
DAB radio	2875 72%	502 +80%	348 73%	187 -65%	566 -66%	218 -58%	31 -37%	959 -65%	2600 +77%	50 67%	73 -49%	119 -41%	254 -45%
		bcdef	cdef	f	ef	f			cde	cde			
On TV via Freeview, cable or satellite TV services	2071 52%	341 54%	238 50%	111 -39%	369 -43%	130 -35%	19 -23%	646 -44%	1833 +54%	47 62%	71 48%	84 -29%	221 -39%
		cdef	cdef	f	ef	f			de	de	d		d
Online via an app or web browser on a smartphone, tablet or computer	1764 44%	272 43%	158 -33%	60 -21%	228 -27%	71 -19%	11 -13%	460 -31%	1552 +46%	35 46%	58 39%	91 -31%	195 -35%
		bcdef	cdef		cef				de	d			
On a smart speaker such as Amazon Echo, Google Home	1709 43%	281 45%	158 -33%	63 -22%	235 -28%	77 -21%	14 -16%	447 -30%	1533 +45%	41 55%	46 -30%	73 -25%	170 -30%
		bcdef	cdef		cef				cde	cde			
Summary: Aware of any	3271 82%	539 +86%	385 80%	205 -71%	626 -74%	242 -65%	37 -44%	1103 -75%	2881 +85%	69 +92%	101 -68%	170 -58%	364 -65%
		bcdef	cdef	f	ef	f			cde	cde			
I wasn't aware of digital radio before today	726 18%	88 -14%	94 20%	83 +29%	225 +26%	131 +35%	48 +56%	375 +25%	512 -15%	6 -8%	48 +32%	124 +42%	199 +35%
			a	ab	ab	abd	abcde				ab	ab	ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 99 (continuation)

QR5. Before today, which, if any, of these ways of listening to digital radio were you aware of?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
DAB radio	2875 72%	504 -65%	102 -59%	124 -61%	151 -60%	2371 +74% abcd	472 -69% d	46 66% d	36 66% d	12 -29%	278 75% bd	195 -61%	219 75% bd	250 -64%
On TV via Freeview, cable or satellite TV services	2071 52%	401 52% bcd	73 -42%	88 -43%	96 -39%	1670 52% bcd	307 -45% d	26 -37%	24 45% d	11 -28%	193 52% bd	114 -36%	164 56% bd	143 -36%
Online via an app or web browser on a smartphone, tablet or computer	1764 44%	315 -41% bcd	48 -28%	59 -29%	72 -29%	1450 +45% abcd	192 -28% d	16 -23% d	15 -28% d	5 -13%	121 -33% bd	72 -22%	116 40% bd	75 -19%
On a smart speaker such as Amazon Echo, Google Home	1709 43%	311 40% bcd	48 -27%	65 -32%	77 -31%	1398 43% bcd	197 -29% d	18 -26% d	14 -27% d	5 -13%	124 -33% bd	74 -23%	115 39% bd	82 -21%
Summary: Aware of any	3271 82%	595 -77% cd	124 -72%	144 -70%	169 -68%	2676 +83% abcd	520 -75% d	51 -73% d	41 76% d	15 -38%	302 82% bd	218 -68%	238 81% bd	279 -71%
I wasn't aware of digital radio before today	726 18%	181 +23% e	50 +28% e	61 +30% ae	81 +32% ae	545 -17%	169 +25%	19 +27%	13 24%	24 +62% abc	67 18%	102 +32% ac	56 19%	113 +29% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 100

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3217	611	428	218	683	255	1271	2883	54	88	147	311
Effective Weighted Sample	2301	440	299	159	483	184	892	2032	42	71	123	251
Weighted Bases	<b>3271</b>	<b>539</b>	<b>385</b>	<b>205</b>	<b>626</b>	<b>242</b>	<b>1103</b>	<b>2881</b>	<b>69</b>	<b>101</b>	<b>170</b>	<b>364</b>
A wider choice of radio stations/ digital-only radio stations	1868 57%	331 +61% cde	215 56% ce	86 -42%	316 -50% ce	101 -42%	582 -53%	1693 +59% de	39 56% d	53 52% d	62 -37%	160 -44%
Clear and high-quality sound	1944 59%	368 +68% bcde	237 62%	113 55%	372 59%	135 56%	633 57%	1752 +61% de	35 51%	56 56%	78 -46%	178 -49%
Interference free/ no dropped signal	1050 32%	194 +36%	125 33%	63 31%	197 31%	72 30%	330 30%	931 32%	22 31%	37 36%	48 29%	113 31%
Extra features (including ability to pause and rewind live radio, programme guides)	670 20%	122 23% cde	73 19% e	27 -13%	102 -16%	29 -12%	183 -17%	582 20%	17 25%	25 25%	36 21%	82 22%
Scrolling text information about the programme (e.g. track and artist name, phone numbers, topics, guests)	656 20%	118 22% bcde	65 17%	29 -14%	95 -15%	30 -12%	168 -15%	593 +21% e	9 13%	14 14%	32 19%	56 -15%
Ease of use (e.g. find your station by name, not frequency)	953 29%	161 30% e	108 28% e	47 -23%	160 -26%	52 -21%	266 -24%	837 29%	26 38%	35 35%	43 25%	108 30%
Future-proof	432 13%	70 13% bcde	33 -9%	14 -7%	50 -8%	17 -7%	96 -9%	376 13% d	14 20% d	22 +22% ad	12 -7%	50 14% d
Ready for switchover	423 13%	61 11% e	35 -9%	15 -7%	51 -8%	15 -6%	103 -9%	366 13%	14 21% d	24 +24% ad	16 10%	56 15%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3217	611	428	218	683	255	1271	2883	54	88	147	311
Effective Weighted Sample	2301	440	299	159	483	184	892	2032	42	71	123	251
Weighted Bases	<b>3271</b>	<b>539</b>	<b>385</b>	<b>205</b>	<b>626</b>	<b>242</b>	<b>1103</b>	<b>2881</b>	<b>69</b>	<b>101</b>	<b>170</b>	<b>364</b>
Being able to get rid of a standalone radio set by replacing it with a smart speaker or another online device	368 11%	73 14%	30 -8%	17 8%	47 -8%	17 -7%	87 -8%	341 +12%	4 6%	10 10%	10 -6%	24 -7%
Summary: Any	2599 79%	455 +84%	309 80%	147 -72%	479 -76%	170 -70%	846 -77%	2338 +81%	44 -63%	73 72%	114 -67%	243 -67%
None of these	286 9%	46 9%	38 10%	32 +16%	76 +12%	38 +16%	117 +11%	237 -8%	9 13%	9 9%	21 12%	45 +12%
Don't know	386 12%	38 -7%	38 10%	26 13%	72 11%	34 14%	140 13%	305 -11%	16 +23%	20 +19%	34 +20%	76 +21%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3217	613	124	146	174	2604	434	75	106	68	249	185	183	248
Effective Weighted Sample	2301	416	87	102	122	1885	360	62	102	66	206	155	158	200
Weighted Bases	<b>3271</b>	<b>595</b>	<b>124</b>	<b>144</b>	<b>169</b>	<b>2676</b>	<b>520</b>	<b>51</b>	<b>41</b>	<b>15</b>	<b>302</b>	<b>218</b>	<b>238</b>	<b>279</b>
A wider choice of radio stations/ digital-only radio stations	1868 57%	324 54%	65 53%	81 57%	97 57%	1543 58%	260 -50%	28 55%	19 -45%	9 61% c	157 52%	104 -48%	133 56% d	126 -45%
Clear and high-quality sound	1944 59%	326 -55%	68 55%	84 58%	93 55%	1618 +60% a	315 61%	26 51%	23 55%	9 59%	187 62%	127 58%	152 64%	161 58%
Interference free/ no dropped signal	1050 32%	171 29%	32 26%	40 28%	55 33%	879 33%	168 32%	13 25%	13 32%	3 22%	106 35%	62 28%	77 32%	91 33%
Extra features (including ability to pause and rewind live radio, programme guides)	670 20%	118 20%	17 14%	26 18%	33 20%	552 21%	89 17%	6 -11%	6 16%	1 -9%	58 19% d	31 -14%	54 23% bd	35 -13%
Scrolling text information about the programme (e.g. track and artist name, phone numbers, topics, guests)	656 20%	129 22%	18 14%	31 21%	36 21%	526 20%	84 -16% d	6 -11%	6 14% d	* -3%	57 19% bd	26 -12%	53 22% bd	31 -11%
Ease of use (e.g. find your station by name, not frequency)	953 29%	151 -25%	27 22%	44 31%	39 23%	803 +30% ad	135 26%	10 19%	12 29%	3 -17%	89 29% d	46 -21%	74 31% bd	60 -22%
Future-proof	432 13%	76 13% b	7 -5%	19 13% b	25 15% b	356 13% b	41 -8% d	3 7%	5 11% d	* -1%	30 10%	12 -5%	24 10%	18 -6%
Ready for switchover	423 13%	77 13%	11 9%	19 13%	25 15%	347 13%	45 -9% c	4 8%	1 -3%	1 -5%	29 10%	16 -7%	26 11%	19 -7%
Being able to get rid of a standalone radio set by replacing it with a smart speaker or another online device	368 11%	85 +14% be	7 -6%	23 16% be	20 12%	283 -11%	40 -8%	4 8%	2 6%	1 4%	30 10% d	11 -5%	32 13% bd	9 -3%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3217	613	124	146	174	2604	434	75	106	68	249	185	183	248
Effective Weighted Sample	2301	416	87	102	122	1885	360	62	102	66	206	155	158	200
Weighted Bases	<b>3271</b>	<b>595</b>	<b>124</b>	<b>144</b>	<b>169</b>	<b>2676</b>	<b>520</b>	<b>51</b>	<b>41</b>	<b>15</b>	<b>302</b>	<b>218</b>	<b>238</b>	<b>279</b>
Summary: Any	2599	455	92	114	128	2143	402	36	29	11	238	164	195	205
	79%	-77%	74%	79%	76%	+80%	77%	72%	-71%	74%	79%	75%	82%	-73%
None of these	286	59	17	13	14	228	60	8	7	2	38	22	21	39
	9%	10%	14%	9%	9%	9%	+11%	+16%	+16%	11%	+12%	10%	9%	+14%
Don't know	386	81	16	17	26	305	58	6	5	2	26	32	22	35
	12%	14%	13%	12%	16%	11%	11%	12%	13%	15%	9%	15%	9%	13%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 101

QR7. Before today, were you aware of DAB+ radio sets?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes	1111 28%	205 +33% bcdef	119 25% cef	48 -17%	178 -21% e	60 -16%	12 -14%	324 -22%	985 +29% cde	23 30% c	26 -17%	59 -20%	113 -20%
No	2885 72%	422 -67%	360 75% a	240 +83% ab	673 +79% a	313 +84% abd	73 +86% ab	1154 +78%	2407 -71%	53 70%	124 +83% ab	235 +80% a	450 +80% a
Not answered	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 -0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 101 (continuation)

QR7. Before today, were you aware of DAB+ radio sets?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes	1111 28%	229 30%	47 27%	67 33% d	60 24%	881 27%	141 -20% d	18 26% d	15 27% d	5 -13%	90 24% bd	51 -16%	71 24% bd	68 -17%
No	2885 72%	547 70%	126 73%	137 67%	190 76% c	2338 73%	549 +80%	51 74%	39 73%	34 +87% abc	280 76%	269 +84% ac	223 76%	324 +83% ac
Not answered	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 102

QR8. Are any of your DAB radio sets a DAB+ enabled radio set?

Base: Where aware of DAB+ and have DAB radio

Column	Total	Age Group				Age/SEG	Ethnicity		Impacting/Limiting Conditions				65+ Age Group
		55-64	65-74	65+	75+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No	England
		a	b	c	d		a	b	a	b	c	d	
Unweighted Bases	1023	217	125	184	59	340	943	73	206	57	53	817	105
Effective Weighted Sample	711	151	82	126	44	231	645	60	137	40	37	575	87
Weighted Bases	<b>1004</b>	<b>189</b>	<b>108</b>	<b>163</b>	<b>55</b>	<b>279</b>	<b>901</b>	<b>91</b>	<b>203</b>	<b>61</b>	<b>52</b>	<b>800</b>	<b>129</b>
Yes, I have a DAB+ radio in a car	371 37%	75 40%	34 31%	56 34%	22 39%	89 -32%	328 36%	37 40%	87 43%	34 +55% d	22 43%	284 36%	48 37%
Yes, I have a DAB+ radio at home	211 21%	57 +30%	29 26%	46 +28%	17 31%	78 +28%	197 22%	12 13%	55 +27% d	18 29%	12 23%	156 -19%	36 28%
Summary: Any	504 50%	112 +59% b	50 47%	81 50%	31 56%	137 49%	455 50%	42 46%	112 55%	40 +67% d	29 55%	391 49%	67 52%
No	381 38%	54 -29%	48 45% a	68 42% a	20 36%	119 +43%	346 38%	34 37%	70 34%	16 26%	21 40%	311 39%	52 40%
Don't know	119 12%	24 12%	9 8%	14 8%	5 9%	23 -8%	100 11%	15 17%	21 10%	4 7%	3 5%	98 12%	11 8%

Columns Tested: a,b,c,d - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 102 (continuation)

**QR8. Are any of your DAB radio sets a DAB+ enabled radio set?**

Base: Where aware of DAB+ and have DAB radio

Column	Total	65+ Age Group In England	
		Man	C2DE
		a	b
Unweighted Bases	1023	66	55
Effective Weighted Sample	711	54	45
Weighted Bases	<b>1004</b>	<b>81</b>	<b>62</b>
Yes, I have a DAB+ radio in a car	371 37%	27 34%	16 26%
Yes, I have a DAB+ radio at home	211 21%	24 29%	15 25%
Summary: Any	504 50%	39 48%	29 47%
No	381 38%	35 43%	31 50%
Don't know	119 12%	7 9%	2 -3%

Columns Tested: a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 103

**QT1. Do you have any working TV sets that are used by anyone in your home to watch TV programmes or films?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Yes	3630 91%	599 +95%	451 +94%	274 +95%	805 +94%	354 +95%	80 94%	1351 91%	3147 +93% bcde	65 86%	126 -84%	236 -80%	460 -82%
No	365 9%	28 -5%	28 -6%	14 -5%	47 -6%	19 -5%	5 6%	127 9%	246 -7%	10 14% a	23 +16% a	57 +20% a	103 +18% a
Not answered	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 -0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 103 (continuation)

QT1. Do you have any working TV sets that are used by anyone in your home to watch TV programmes or films?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Yes	3630 91%	699 90%	156 90%	184 90%	237 +95% abce	2931 91%	652 +95% d	66 96%	52 +96% d	35 90%	352 +95%	300 94%	277 94%	371 +95%
No	365 9%	77 10% d	18 10% d	20 10% d	13 -5%	288 9% d	38 -5%	3 4%	2 -4%	4 10% ac	18 -5%	20 6%	17 6%	21 -5%
Not answered	2 *%	0 0%	0 0%	0 0%	0 0%	2 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 104

QT2. Which of these best describes the main TV set in your household?

Base: Where have a TV

	Total	Age Group						Age/SEG	Ethnicity				
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3641	677	530	321	939	409	88	1632	3220	52	110	203	397
Effective Weighted Sample	2567	481	359	216	635	276	60	1112	2227	40	88	169	322
Weighted Bases	<b>3630</b>	<b>599</b>	<b>451</b>	<b>274</b>	<b>805</b>	<b>354</b>	<b>80</b>	<b>1351</b>	<b>3147</b>	<b>65</b>	<b>126</b>	<b>236</b>	<b>460</b>
An HDTV set or HD ready TV – which can receive High Definition picture quality	2168 60%	373 62%	287 64%	157 57%	478 59%	192 -54%	35 -44%	818 61%	1867 59%	50 +77%	80 63%	137 58%	288 63%
An Ultra High Definition (known as UHD) TV set or UHD ready TV – also known as 4K TV	998 27%	172 29%	107 -24%	42 -15%	157 -19%	49 -14%	7 -9%	280 -21%	868 28%	12 19%	34 27%	68 29%	125 27%
Neither of these	231 6%	31 5%	29 6%	38 +14%	89 +11%	61 +17%	23 +28%	140 +10%	210 7%	3 4%	4 3%	14 6%	21 5%
Don' t know	231 6%	23 -4%	28 6%	37 +14%	78 +10%	50 +14%	13 +16%	110 +8%	200 6%	0 0%	9 7%	17 7%	26 6%
Not answered	2 *%	0 0%	0 0%	0 0%	2 +*%	2 +1%	2 +3%	2 *%	2 *%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 104 (continuation)

QT2. Which of these best describes the main TV set in your household?

Base: Where have a TV

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3641	778	174	216	278	2863	548	97	135	159	289	259	214	330
Effective Weighted Sample	2567	509	112	136	182	2059	453	81	130	154	238	215	183	267
Weighted Bases	<b>3630</b>	<b>699</b>	<b>156</b>	<b>184</b>	<b>237</b>	<b>2931</b>	<b>652</b>	<b>66</b>	<b>52</b>	<b>35</b>	<b>352</b>	<b>300</b>	<b>277</b>	<b>371</b>
An HDTV set or HD ready TV – which can receive High Definition picture quality	2168 60%	400 57%	90 58%	100 54%	125 -53%	1768 60% d	388 60%	43 64% d	29 57%	18 -51%	201 57%	187 62%	171 62%	214 58%
An Ultra High Definition (known as UHD) TV set or UHD ready TV – also known as 4K TV	998 27%	165 -24%	27 -18%	45 24%	50 -21%	833 +28% abd	126 -19% d	13 20% d	15 29% ad	2 -7%	84 24% b	42 -14%	54 -19%	72 -20%
Neither of these	231 6%	73 +10% e	18 +12% e	21 +12% e	38 +16% ae	158 -5%	72 +11% c	4 6%	3 5%	10 +29% abc	44 +13%	28 +9%	28 +10%	44 +12%
Don't know	231 6%	60 +9% e	20 +13% e	16 9%	24 +10% e	171 -6%	63 +10%	7 10%	5 9%	4 +12%	20 6%	43 +14% ac	21 8%	41 +11% a
Not answered	2 *%	2 +*% e	0 0%	2 +1% e	0 0%	0 -0%	2 +*%	0 0%	0 0%	0 0%	2 +1%	0 0%	2 +1%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 105

QT3. Which - if any - of these TV services are used in your household to watch programmes, shows or films?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Sky TV (with a monthly subscription)	1190 30%	200 32%	137 29%	82 29%	233 27%	96 -26%	13 -15%	408 -28%	1045 +31%	24 32%	40 27%	70 -24%	142 -25%
Virgin Media (cable TV subscription)	380 10%	65 10%	51 11%	19 7%	76 9%	24 -6%	5 6%	125 8%	331 10%	6 8%	8 5%	29 10%	46 8%
Freeview or Freeview Play (a free service often built into TV sets)	1291 32%	227 +36%	188 +39%	128 +45%	347 +41%	160 +43%	31 37%	539 +36%	1152 +34%	18 24%	45 30%	56 -19%	132 -23%
BT TV	227 6%	39 6%	28 6%	19 6%	48 6%	20 5%	1 -1%	65 -4%	200 6%	5 6%	3 2%	16 5%	27 5%
TalkTalk TV/ EE TV/ Plusnet TV/ YouView	98 2%	18 3%	15 3%	3 1%	18 2%	3 -1%	0 0%	38 3%	84 2%	2 3%	2 1%	8 3%	14 2%
Freesat/ Sky TV (free service, no subscription)	373 9%	68 11%	72 +15%	40 +14%	126 +15%	54 +14%	14 +16%	191 +13%	324 10%	4 5%	10 7%	30 10%	47 8%
Summary: Any	3161 79%	534 +85%	429 +90%	251 +87%	740 +87%	311 +83%	59 -70%	1220 +83%	2772 +82%	57 76%	99 -66%	190 -65%	375 -67%
None of these	726 18%	82 -13%	45 -9%	32 -11%	103 -12%	58 15%	25 +30%	230 -16%	558 -16%	17 22%	40 +27%	83 +28%	154 +27%
Don't know	110 3%	10 2%	5 -1%	4 2%	10 -1%	5 1%	* 1%	28 -2%	62 -2%	1 2%	11 +7%	20 +7%	34 +6%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 105 (continuation)

QT3. Which - if any - of these TV services are used in your household to watch programmes, shows or films?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Sky TV (with a monthly subscription)	1190 30%	189 -24%	34 -20%	57 28%	53 -21%	1002 +31%	183 27%	21 30%	17 31%	13 32%	107 29%	76 -24%	75 25%	107 27%
Virgin Media (cable TV subscription)	380 10%	67 9%	10 6%	15 7%	23 9%	313 10%	63 9%	5 7%	5 10%	2 5%	36 10%	27 9%	31 11%	31 8%
Freeview or Freeview Play (a free service often built into TV sets)	1291 32%	260 33%	68 +39%	73 36%	78 31%	1032 32%	288 +42%	30 +43%	24 +45%	5 -13%	150 +41%	138 +43%	146 +49%	141 36%
BT TV	227 6%	47 6%	7 4%	12 6%	25 +10%	180 6%	37 5%	7 10%	1 2%	3 7%	19 5%	18 6%	20 7%	17 4%
TalkTalk TV/ EE TV/ Plusnet TV/ YouView	98 2%	23 3%	4 2%	2 1%	11 +4%	75 2%	15 2%	1 2%	2 3%	0 -0%	6 2%	9 3%	5 2%	10 2%
Freesat/ Sky TV (free service, no subscription)	373 9%	85 11%	30 +17%	35 +17%	36 +14%	287 9%	94 +14%	7 10%	7 13%	18 +46%	52 +14%	42 +13%	42 +14%	52 +13%
Summary: Any	3161 79%	591 -76%	130 74%	161 79%	199 80%	2570 +80%	596 +86%	61 +88%	48 +90%	34 +86%	319 +86%	277 +87%	259 +88%	335 +85%
None of these	726 18%	171 +22%	38 22%	38 19%	47 19%	554 -17%	84 -12%	8 12%	5 -10%	5 -12%	45 -12%	39 -12%	31 -10%	53 -13%
Don't know	110 3%	14 2%	6 4%	6 3%	3 1%	96 3%	9 -1%	0 0%	* 1%	1 2%	5 1%	4 1%	4 1%	4 -1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 106

QT4. Does your household have Sky Q, Sky+ or Sky Glass?

Base: Where have Sky TV

	Age Group						Age/SEG	Ethnicity			Impacting/Limiting Conditions			
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	a	b	c	d
Unweighted Bases	1156	214	166	98	282	116	481	1040	59	114	207	61	64	949
Effective Weighted Sample	812	150	107	66	185	78	321	717	50	93	135	41	42	677
Weighted Bases	<b>1190</b>	<b>200</b>	<b>137</b>	<b>82</b>	<b>233</b>	<b>96</b>	<b>408</b>	<b>1045</b>	<b>70</b>	<b>142</b>	<b>189</b>	<b>57</b>	<b>53</b>	<b>1002</b>
Yes - Sky +	260 22%	40 20%	25 18%	18 22%	46 20%	22 23%	91 22%	220 21%	15 22%	39 27%	34 18%	10 18%	16 31% a	226 23%
Yes - Sky Q	667 56%	110 55%	80 58%	49 60%	135 58%	55 58%	222 54%	600 +57% c	34 48%	65 -46%	113 60%	33 57%	26 49%	555 55%
Yes - Sky Glass	49 4%	7 3%	4 3%	0 -0%	5 2%	1 1%	17 4%	44 4%	0 0%	4 3%	8 4%	1 1%	2 4%	41 4%
Yes - multiple Sky systems	19 2%	5 3%	2 2%	0 0%	2 1%	0 0%	6 1%	16 2%	1 2%	2 2%	4 2%	4 +6% cd	0 0%	15 1%
Yes - not sure which	87 7%	22 +11% ce	14 10% ce	2 -2%	17 7%	3 3%	30 7%	77 7%	7 10%	10 7%	15 8%	4 6%	6 11%	72 7%
Summary: Yes	1082 91%	185 93% ce	125 91%	69 -84%	206 88%	80 -84%	366 90%	958 +92% bc	58 -82%	120 -85%	173 92%	51 89%	51 96%	909 91%
No	58 5%	13 6%	3 2%	4 5%	9 4%	6 6%	18 4%	48 5%	7 +10%	10 7%	11 6%	6 10% c	1 2%	46 5%
Don't know	51 4%	2 -1%	9 6% a	9 +11% a	18 +8% a	9 +10% a	24 6%	39 -4%	5 7%	12 +8% a	4 2%	* 1% c	1 3%	47 5%

Columns Tested: a,b,c,d,e - a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 106 (continuation)

QT4. Does your household have Sky Q, Sky+ or Sky Glass?

Base: Where have Sky TV

Column	65+ Age Group			65+ Age Group In England			
	Total	England	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	a	b	c	d
Unweighted Bases	1156	153	56	88	65	60	92
Effective Weighted Sample	812	126	54	73	53	51	73
Weighted Bases	<b>1190</b>	<b>183</b>	<b>13</b>	<b>107</b>	<b>76</b>	<b>75</b>	<b>107</b>
Yes - Sky +	260 22%	34 18%	5 +42% a	23 21%	11 14%	13 18%	20 19%
Yes - Sky Q	667 56%	111 61% b	4 -29%	67 63%	44 59%	49 65%	62 58%
Yes - Sky Glass	49 4%	3 2%	0 0%	1 1%	2 2%	1 1%	2 2%
Yes - multiple Sky systems	19 2%	2 1%	0 0%	1 1%	1 2%	1 1%	1 1%
Yes - not sure which	87 7%	10 6%	2 +15% a	3 3%	7 9%	3 4%	7 7%
Summary: Yes	1082 91%	161 88%	11 86%	95 89%	65 86%	67 89%	93 87%
No	58 5%	7 4%	1 6%	4 3%	3 4%	2 3%	4 4%
Don't know	51 4%	16 +9%	1 8%	8 8%	7 +10%	6 8%	10 +9%

Columns Tested: a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 107

QT5. Do you have a subscription to any of these paid for services?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Netflix	2457 61%	347 -55%	189 -40%	67 -23%	268 -32%	79 -21%	12 -14%	615 -42%	2141 +63%	54 72%	88 59%	140 -48%	304 -54%
Amazon Prime Video	1861 47%	276 44%	152 -32%	51 -18%	211 -25%	59 -16%	8 -10%	433 -29%	1645 +48%	34 45%	54 -36%	102 -35%	205 -36%
Disney+	1107 28%	118 -19%	37 -8%	11 -4%	50 -6%	13 -3%	2 -2%	225 -15%	993 +29%	16 22%	31 21%	47 -16%	105 -19%
NOW Cinema	185 5%	17 -3%	6 -1%	3 -1%	9 -1%	3 -1%	0 -0%	30 -2%	165 5%	0 0%	7 5%	10 3%	20 4%
NOW Entertainment	198 5%	18 -3%	14 -3%	3 -1%	17 -2%	3 -1%	0 -0%	40 -3%	187 +6%	0 0%	8 5%	3 -1%	11 -2%
NOW Sports	126 3%	16 3%	8 -2%	7 2%	15 -2%	7 2%	0 0%	30 -2%	116 +3%	1 2%	3 2%	5 2%	9 -2%
Paramount+	294 7%	41 7%	22 -5%	13 -5%	37 -4%	15 -4%	2 -2%	82 -6%	278 +8%	2 2%	1 -1%	11 -4%	16 -3%
ITV Hub+/ITV X/STV PlayerVIP	396 10%	58 9%	37 8%	6 -2%	45 -5%	8 -2%	2 -3%	93 -6%	367 +11%	5 6%	9 6%	12 -4%	28 -5%
Britbox	78 2%	7 1%	3 -1%	0 -0%	3 -*	0 -0%	0 0%	16 -1%	71 2%	2 3%	* **	3 1%	8 1%
All4+	169 4%	17 -3%	9 -2%	2 -1%	12 -1%	3 -1%	1 1%	34 -2%	160 +5%	1 2%	4 2%	2 -1%	7 -1%
AppleTV+	253 6%	20 -3%	11 -2%	2 -1%	13 -1%	2 -*	0 -0%	33 -2%	225 7%	5 7%	7 5%	10 -3%	25 4%
Discovery+	146 4%	32 +5%	13 3%	2 -1%	15 -2%	2 -1%	0 0%	36 -2%	133 4%	3 4%	2 2%	8 3%	13 2%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 107 (continuation)

QT5. Do you have a subscription to any of these paid for services?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Summary: any	2791 70%	409 -65%	244 -51%	89 -31%	347 -41%	103 -28%	13 -16%	742 -50%	2427 +72%	64 +85%	96 64%	160 -55%	345 -61%
		bcdef	cdef	f	cef	f		de	acde				
No, none of these	1206 30%	218 +35%	234 +49%	199 +69%	505 +59%	270 +72%	72 +84%	736 +50%	965 -28%	11 -15%	53 36%	133 +45%	218 +39%
		a	a	abd	ab	abd	abcde		b		b	ab	ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 107 (continuation)

QT5. Do you have a subscription to any of these paid for services?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Netflix	2457 61%	414 -53% bcd	67 -39%	89 -44%	108 -43%	2043 +63% abcd	224 -33% d	21 -30% d	18 -34% d	5 -13%	128 -35%	96 -30%	104 -35%	119 -30%
Amazon Prime Video	1861 47%	303 -39% bcd	44 -25%	65 -32%	72 -29%	1558 +48% abcd	178 -26% d	15 -21% d	14 -26% d	4 -10%	115 -31% bd	63 -20%	87 -30% b	89 -23%
Disney+	1107 28%	203 26% bcd	27 -15%	38 -19%	50 -20%	904 28% bcd	41 -6% d	5 -7% d	3 -5%	1 -2%	24 -7%	17 -5%	16 -6%	24 -6%
NOW Cinema	185 5%	27 3%	3 -2%	5 3%	6 3%	159 5% b	5 -1%	2 2%	2 4% ad	* -1%	5 -1% b	0 -0%	3 -1%	3 -1%
NOW Entertainment	198 5%	38 5%	7 4%	6 3%	11 5%	160 5%	14 -2%	1 2%	2 3%	* -1%	12 3% b	1 -*%	6 -2%	8 -2%
NOW Sports	126 3%	15 -2%	2 1%	3 1%	5 2%	111 +3% a	10 -1%	2 3%	1 2%	2 4% a	8 2%	1 -*%	4 2%	5 -1%
Paramount+	294 7%	61 8% b	4 -2%	14 7% b	17 7% b	232 7% b	29 -4%	5 7%	2 4%	1 -2%	14 -4%	15 5%	12 -4%	17 -4%
ITV Hub+/ITV X/STV PlayerVIP	396 10%	86 11%	16 9%	17 8%	23 9%	310 10%	37 -5%	1 -2%	5 8% b	2 -4%	16 -4%	21 7% d	24 8% d	13 -3%
Britbox	78 2%	9 1%	* *%	* -*%	0 -0%	69 2% cd	2 -*%	0 0%	1 2% ad	0 0%	0 -0%	2 1%	2 1%	0 -0%
All4+	169 4%	44 +6% e	9 5%	6 3%	9 4%	125 -4%	9 -1%	1 1%	2 4%	* -1%	5 -1%	4 -1%	6 2%	2 -*%
AppleTV+	253 6%	33 -4% bc	1 -1%	3 -2%	11 4% b	220 +7% abc	10 -1%	1 2%	1 -2%	* -*%	5 -1%	5 -1%	9 -3% d	1 -*%
Discovery+	146 4%	40 +5% e	5 3%	10 5%	15 +6% e	106 -3%	12 -2%	2 2%	1 3%	* 1%	6 -2%	6 2%	9 3% d	3 -1%
Summary: any	2791 70%	476 -61% bcd	86 -50%	103 -50%	125 -50%	2315 +72% abcd	283 -41% d	29 -42% d	26 -47% d	9 -23%	170 -46% bd	113 -35%	138 -47% bcd	143 -37%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 107 (continuation)

**QT5. Do you have a subscription to any of these paid for services?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
No, none of these	1206	300	88	102	124	906	406	40	29	30	199	207	156	249
	30%	+39%	+50%	+50%	+50%	-28%	+59%	+58%	+53%	+77%	+54%	+65%	+53%	+63%
		e	ae	ae	ae					abc		ac		ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 108

QT6. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where watch TV set

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3288	627	446	240	722	276	1337	2896	52	104	182	369
Effective Weighted Sample	2329	446	305	162	491	187	914	2012	40	83	152	300
Weighted Bases	<b>3327</b>	<b>557</b>	<b>384</b>	<b>213</b>	<b>632</b>	<b>248</b>	<b>1119</b>	<b>2877</b>	<b>65</b>	<b>120</b>	<b>209</b>	<b>427</b>
Using TV apps or services on your smart TV (often found on the menu or home screen)	533 16%	98 18% cde	65 17% ce	14 -7%	81 -13% ce	16 -6%	131 -12%	475 17% e	6 10%	15 13%	26 12%	52 -12%
A set-top box connected to your TV (such as Sky+/Q, Virgin Media Tivo/V6, BT TV, YouView) to access streaming services	1061 32%	181 33%	120 31%	59 28%	192 30%	72 29%	341 31%	933 32%	26 40%	30 25%	61 29%	125 29%
A streaming box or stick (such as Amazon Fire TV, NOW, Google Chromecast, Roku, Apple TV) connected to your TV	570 17%	91 16% cde	53 -14% cde	10 -5%	63 -10% ce	10 -4%	143 -13%	512 +18% de	14 21% d	13 11%	21 -10%	52 -12%
A laptop/ computer connected to your TV	325 10%	36 -6% e	29 8% ce	7 -3%	36 -6%	7 -3%	67 -6%	259 -9%	7 11%	21 +17% a	26 13%	62 +15% a
A tablet computer (e.g. iPad) connected to your TV	162 5%	28 5% bcde	8 -2%	2 -1%	10 -2%	2 -1%	29 -3%	139 5%	2 2%	8 6%	12 6%	22 5%
A smartphone connected to your TV	376 11%	37 -7% e	27 -7% ce	7 -3%	34 -5%	7 -3%	78 -7%	311 -11%	5 8%	20 16%	31 15%	64 +15% a
Games console connected to your TV	365 11%	23 -4% cde	9 -2%	2 -1%	11 -2%	2 -1%	63 -6%	319 11%	5 8%	17 14%	23 11%	46 11%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 108 (continuation)

QT6. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where watch TV set

	Age Group						Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e		a	b	c	d	e
Unweighted Bases	3288	627	446	240	722	276	1337	2896	52	104	182	369
Effective Weighted Sample	2329	446	305	162	491	187	914	2012	40	83	152	300
Weighted Bases	<b>3327</b>	<b>557</b>	<b>384</b>	<b>213</b>	<b>632</b>	<b>248</b>	<b>1119</b>	<b>2877</b>	<b>65</b>	<b>120</b>	<b>209</b>	<b>427</b>
Connecting TV to on demand or streaming services via another method	176 5%	29 5%	17 4%	9 4%	26 4%	9 4%	42 -4%	157 5%	3 5%	5 4%	11 5%	19 4%
Summary: ANY	2178 65%	315 -57%	212 -55%	91 -43%	318 -50%	106 -43%	617 -55%	1901 66%	49 75%	69 57%	123 -59%	262 61%
None of these	891 27%	197 +35%	136 +35%	97 +46%	249 +39%	113 +45%	401 +36%	787 27%	12 18%	30 25%	52 25%	97 23%
I do not watch any content on a TV set	147 4%	29 5%	22 6%	13 6%	38 +6%	17 7%	58 5%	111 -4%	3 5%	12 +10%	18 +9%	36 +9%
Don't know	112 3%	16 3%	15 4%	12 6%	27 4%	13 5%	42 4%	78 -3%	1 2%	9 +8%	16 +8%	31 +7%

Columns Tested: a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 108 (continuation)

QT6. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where watch TV set

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3288	598	122	144	188	2690	421	74	110	117	233	188	190	229
Effective Weighted Sample	2329	394	83	96	126	1935	352	63	106	113	194	158	163	188
Weighted Bases	<b>3327</b>	<b>557</b>	<b>117</b>	<b>136</b>	<b>170</b>	<b>2770</b>	<b>514</b>	<b>50</b>	<b>42</b>	<b>26</b>	<b>288</b>	<b>226</b>	<b>251</b>	<b>262</b>
Using TV apps or services on your smart TV (often found on the menu or home screen)	533 16%	88 16%	19 16%	26 19%	23 13%	445 16%	68 13% d	5 9%	7 16% d	1 -5%	43 15%	25 -11%	34 14%	34 13%
A set-top box connected to your TV (such as Sky+/Q, Virgin Media Tivo/ V6, BT TV, YouView) to access streaming services	1061 32%	171 31% b	22 -19%	39 29%	56 33% b	891 32% b	156 30% d	16 33% d	16 38% d	3 -13%	98 34% c	58 26%	62 -25%	93 35% bc
A streaming box or stick (such as Amazon Fire TV, NOW, Google Chromecast, Roku, Apple TV) connected to your TV	570 17%	118 +21% e	21 18%	23 17%	26 15%	452 -16%	52 -10%	4 9%	4 -10%	2 -9%	39 14% bd	13 -6%	35 14% bd	15 -6%
A laptop/ computer connected to your TV	325 10%	62 11% d	11 10%	11 8%	10 6%	263 9%	28 -5%	6 13% acd	1 -3%	1 -4%	16 -6% d	11 -5% d	25 10% d	3 -1%
A tablet computer (e.g. iPad) connected to your TV	162 5%	31 6%	6 5%	5 4%	7 4%	131 5%	4 -1%	4 8% ad	2 4% a	* 1%	3 -1%	1 -1%	3 -1%	1 -1%
A smartphone connected to your TV	376 11%	77 +14% ce	10 8%	8 -6%	19 11%	300 -11%	28 -5%	2 5%	3 7%	1 -4%	21 -7% d	7 -3%	23 9% bd	5 -2%
Games console connected to your TV	365 11%	59 11% c	10 9%	5 -4%	13 8%	306 11% c	10 -2%	* -1%	0 -0%	* -1%	6 -2%	4 -2%	6 -3%	4 -1%
Connecting TV to on demand or streaming services via another method	176 5%	57 +10% ce	8 7%	7 5%	14 8% e	119 -4%	24 5%	1 2%	* -1%	1 2%	13 5%	10 5%	16 6%	8 3%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 108 (continuation)

QT6. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where watch TV set

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3288	598	122	144	188	2690	421	74	110	117	233	188	190	229
Effective Weighted Sample	2329	394	83	96	126	1935	352	63	106	113	194	158	163	188
Weighted Bases	<b>3327</b>	<b>557</b>	<b>117</b>	<b>136</b>	<b>170</b>	<b>2770</b>	<b>514</b>	<b>50</b>	<b>42</b>	<b>26</b>	<b>288</b>	<b>226</b>	<b>251</b>	<b>262</b>
Summary: ANY	2178	370	63	84	104	1808	263	25	23	7	163	100	126	135
	65%	66%	-53%	62%	61%	65%	-51%	-51%	-55%	-26%	-56%	-44%	-50%	-52%
None of these	891	140	36	38	52	750	197	22	13	16	96	101	102	95
	27%	25%	31%	28%	31%	27%	+38%	+44%	31%	+63%	+33%	+45%	+41%	+36%
I do not watch any content on a TV set	147	24	4	8	7	123	32	1	4	2	17	14	14	17
	4%	4%	3%	6%	4%	4%	6%	2%	+10%	6%	6%	6%	6%	7%
Don't know	112	22	14	6	7	89	23	2	2	1	12	11	9	14
	3%	4%	+12%	5%	4%	3%	4%	3%	4%	4%	4%	5%	4%	5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 109

QT7. You said you or someone in your household uses a streaming box or stick to watch TV, films or other content on your TV set. Which - if any - of the following do they use to do this?

Base: Where use streaming boxes/sticks

	Total	Age Group			Age/SEG	Ethnicity	Impacting/Limiting Conditions	
		55-64	65-74	65+	65+ or DE	White or White British	Any	No
Column		a	b	c			a	b
Unweighted Bases	591	103	56	68	178	539	124	467
Effective Weighted Sample	405	72	39	48	118	362	78	327
Weighted Bases	<b>570</b>	<b>91</b>	<b>53</b>	<b>63</b>	<b>143</b>	<b>512</b>	<b>118</b>	<b>452</b>
Amazon Fire TV (plug in stick, plug in box or cube)	394 69%	66 73%	34 65%	39 62%	94 66%	360 70%	83 70%	310 69%
Google Chromecast	70 12%	11 12%	7 13%	7 12%	13 9%	59 11%	16 14%	54 12%
Roku	63 11%	9 9%	11 +20%	12 +19%	25 +18%	58 11%	19 16%	44 10%
Apple TV box	47 8%	11 12%	2 4%	4 7%	5 -3%	41 8%	10 9%	37 8%
NOW Smart Stick or Box	50 9%	6 7%	5 9%	7 11%	19 +13%	45 9%	6 5%	44 10%
Virgin Media Stream	19 3%	5 6%	2 3%	2 3%	4 3%	17 3%	5 4%	14 3%
Sky Stream	13 2%	4 4%	0 0%	0 0%	6 4%	12 2%	3 3%	10 2%
Other	9 2%	1 1%	5 +9% a	5 +7% a	6 +4%	9 2%	2 1%	7 2%
Don't know	28 5%	6 6%	3 5%	4 6%	6 4%	23 5%	8 6%	20 4%

Columns Tested: a,b,c - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 110

Summary: QT8. How frequently, if at all, do you watch each of these channels?

Base: Where in Northern Ireland and have a TV

	Total	Every day	At least weekly	At least monthly	Less often than monthly	Never	Don' t know	Not answered	Summary: Ever	Summary: At least once a week	Summary: At least once a month
RTÉ 1	107	14 13%	19 18%	8 7%	10 9%	55 51%	1 1%	0 0%	51 47%	33 31%	41 38%
RTÉ 2	107	10 10%	17 16%	11 10%	10 9%	57 54%	1 1%	* **%	48 45%	27 25%	38 36%
Virgin Media One	107	1 1%	6 6%	3 3%	4 4%	87 82%	5 5%	1 1%	14 13%	7 6%	9 9%
TG4	107	4 3%	11 10%	11 10%	13 12%	67 63%	1 1%	* **%	38 35%	14 13%	25 23%

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 111

QT8. How frequently, if at all, do you watch each of these channels? - RTÉ 1?

Base: Where in Northern Ireland and have a TV

	Age Group						Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
Column		a	b	c	d	e			a	b	c	
Unweighted Bases	464	78	79	65	159	80	257	451	130	55	334	159
Effective Weighted Sample	448	75	76	63	154	78	250	435	126	54	322	154
Weighted Bases	<b>107</b>	<b>17</b>	<b>18</b>	<b>14</b>	<b>35</b>	<b>18</b>	<b>57</b>	<b>104</b>	<b>30</b>	<b>12</b>	<b>77</b>	<b>35</b>
Every day	14 13%	2 12%	4 +22%	4 +27% a	10 +27% a	6 +32% a	11 +19%	14 13%	5 18%	3 +25% c	9 11%	10 +27%
At least weekly	19 18%	4 24%	4 25%	2 15%	7 20%	3 16%	11 19%	19 19%	4 15%	1 9%	15 19%	7 20%
At least monthly	8 7%	1 8%	1 5%	1 6%	2 5%	1 5%	3 5%	8 7%	1 5%	1 5%	6 8%	2 5%
Less often than monthly	10 9%	1 8%	2 11%	2 11%	4 11%	2 10%	5 9%	9 9%	3 10%	1 11%	7 9%	4 11%
Never	55 51%	8 46%	7 -37%	6 42%	13 -37%	7 -37%	27 -47%	52 50%	15 52%	6 50%	39 51%	13 -37%
Don't know	1 1%	* 2%	0 0%	0 0%	0 0%	0 0%	* 1%	1 1%	* 1%	0 0%	1 1%	0 0%
Summary: Ever	51 47%	9 52%	11 +63%	8 58%	22 +63%	11 +63%	30 +53%	50 48%	14 47%	6 50%	37 47%	22 +63%
Summary: At least once a week	33 31%	6 35%	8 +47%	6 +42%	17 +48%	8 +48%	22 +39%	33 32%	10 33%	4 34%	24 31%	17 +48%
Summary: At least once a month	41 38%	7 44%	9 +52%	7 48%	18 +52%	9 +53%	25 +44%	41 39%	11 37%	5 39%	30 39%	18 +52%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 112

QT8. How frequently, if at all, do you watch each of these channels? - RTÉ 2?

Base: Where in Northern Ireland and have a TV

Column	Age Group					Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group	
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
Unweighted Bases	464	78	79	65	159	80	257	451	130	55	334	159
Effective Weighted Sample	448	75	76	63	154	78	250	435	126	54	322	154
Weighted Bases	<b>107</b>	<b>17</b>	<b>18</b>	<b>14</b>	<b>35</b>	<b>18</b>	<b>57</b>	<b>104</b>	<b>30</b>	<b>12</b>	<b>77</b>	<b>35</b>
Every day	10 10%	2 15%	3 +17%	2 13%	6 +16%	3 15%	7 12%	10 10%	3 11%	1 12%	7 9%	6 +16%
At least weekly	17 16%	3 15%	2 14%	3 +24%	7 +21%	5 +27%	11 +19%	17 16%	5 16%	2 18%	12 16%	7 +21%
At least monthly	11 10%	2 13%	3 16%	1 7%	4 12%	1 8%	5 9%	11 11%	3 9%	1 7%	8 11%	4 12%
Less often than monthly	10 9%	1 7%	2 14%	2 14%	5 13%	2 12%	6 10%	10 9%	3 10%	2 13%	7 9%	5 13%
Never	57 54%	8 48%	7 -38%	6 -42%	13 -38%	7 -37%	27 -48%	55 53%	15 52%	6 50%	42 54%	13 -38%
Don't know	1 1%	* 2%	0 0%	0 0%	0 0%	0 0%	* 1%	1 1%	1 2%	0 0%	1 1%	0 0%
Not answered	* *%	0 0%	* +1%	0 0%	* 1%	0 0%	* *%	* *%	0 0%	0 0%	* *%	* 1%
Summary: Ever	48 45%	8 50%	11 +61%	8 +58%	22 +62%	11 +63%	29 +51%	48 46%	14 46%	6 50%	35 45%	22 +62%
Summary: At least once a week	27 25%	5 30%	5 31%	5 +37%	13 +37%	8 +43%	18 +31%	27 26%	8 26%	4 30%	19 25%	13 +37%
Summary: At least once a month	38 36%	7 43%	8 +47%	6 45%	17 +49%	9 +50%	23 +41%	38 37%	11 36%	4 37%	28 36%	17 +49%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 113

QT8. How frequently, if at all, do you watch each of these channels? - Virgin Media One?

Base: Where in Northern Ireland and have a TV

Column	Age Group					Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group	
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
		a	b	c	d	e			a	b	c	
Unweighted Bases	464	78	79	65	159	80	257	451	130	55	334	159
Effective Weighted Sample	448	75	76	63	154	78	250	435	126	54	322	154
Weighted Bases	<b>107</b>	<b>17</b>	<b>18</b>	<b>14</b>	<b>35</b>	<b>18</b>	<b>57</b>	<b>104</b>	<b>30</b>	<b>12</b>	<b>77</b>	<b>35</b>
Every day	1 1%	* 1%	* 2%	* 1%	1 2%	* 1%	1 1%	1 1%	* 1%	0 0%	1 1%	1 2%
At least weekly	6 6%	1 6%	1 6%	1 8%	3 8%	2 9%	4 6%	6 6%	1 -2%	* 3%	5 +7%	3 8%
At least monthly	3 3%	* 1%	* 2%	1 6%	1 4%	1 6%	2 3%	3 3%	1 2%	* 4%	2 3%	1 4%
Less often than monthly	4 4%	1 6%	1 4%	* 1%	1 3%	* 2%	2 4%	4 4%	1 3%	* 4%	3 4%	1 3%
Never	87 82%	13 81%	14 78%	11 79%	27 77%	13 76%	46 80%	84 81%	26 +88%	10 86%	61 -79%	27 77%
Don' t know	5 5%	1 5%	1 5%	1 5%	2 5%	1 4%	2 4%	5 5%	1 3%	1 4%	4 6%	2 5%
Not answered	1 1%	0 0%	* +2%	0 0%	1 +2%	* 1%	1 1%	1 1%	* 1%	0 0%	* *%	1 +2%
Summary: Ever	14 13%	2 14%	3 15%	2 16%	6 16%	3 18%	8 14%	14 13%	2 8%	1 10%	11 14%	6 16%
Summary: At least once a week	7 6%	1 7%	2 9%	1 9%	3 9%	2 10%	4 8%	7 6%	1 3%	* 3%	6 8%	3 9%
Summary: At least once a month	9 9%	1 8%	2 11%	2 15%	5 +13%	3 +16%	6 11%	9 9%	1 5%	1 7%	8 10%	5 +13%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 114

QT8. How frequently, if at all, do you watch each of these channels? - TG4?

Base: Where in Northern Ireland and have a TV

	Age Group						Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
Column	a	b	c	d	e				a	b	c	
Unweighted Bases	464	78	79	65	159	80	257	451	130	55	334	159
Effective Weighted Sample	448	75	76	63	154	78	250	435	126	54	322	154
Weighted Bases	<b>107</b>	<b>17</b>	<b>18</b>	<b>14</b>	<b>35</b>	<b>18</b>	<b>57</b>	<b>104</b>	<b>30</b>	<b>12</b>	<b>77</b>	<b>35</b>
Every day	4 3%	1 6%	1 4%	1 4%	1 4%	1 4%	2 4%	4 3%	1 3%	1 5%	3 3%	1 4%
At least weekly	11 10%	1 9%	3 +17%	2 15%	6 +17%	3 +17%	8 +13%	11 10%	4 13%	2 12%	7 9%	6 +17%
At least monthly	11 10%	2 12%	2 14%	1 10%	5 14%	2 14%	6 11%	11 10%	2 8%	1 10%	8 11%	5 14%
Less often than monthly	13 12%	2 12%	2 13%	2 14%	5 13%	2 13%	7 13%	12 12%	4 13%	1 9%	9 12%	5 13%
Never	67 63%	10 59%	9 -49%	8 56%	18 -50%	9 -51%	33 -58%	65 63%	18 62%	8 63%	49 64%	18 -50%
Don' t know	1 1%	* 2%	* 1%	0 0%	* 1%	0 0%	1 1%	1 1%	* 1%	0 0%	1 1%	* 1%
Not answered	* *%	0 0%	* 1%	0 0%	* 1%	* 1%	* 1%	* *%	* 1%	0 0%	* *%	* 1%
Summary: Ever	38 35%	6 39%	8 +48%	6 44%	17 +48%	8 +47%	23 +40%	37 36%	11 37%	4 37%	27 35%	17 +48%
Summary: At least once a week	14 13%	3 15%	4 +21%	3 20%	7 +21%	4 +21%	10 +17%	14 14%	5 16%	2 18%	9 12%	7 +21%
Summary: At least once a month	25 23%	5 28%	6 +35%	4 30%	12 +35%	6 +34%	16 +28%	25 24%	7 24%	3 28%	18 23%	12 +35%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 115

Q28. Which one of these groups best describes your ethnic group or background?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
English/ Welsh/ Scottish/ Northern Irish	3106 78%	551 +88%	436 +91%	268 +93%	781 +92%	345 +92%	77 +90%	1246 +84%	3106 +92%	0 -0%	0 -0%	0 -0%	0 -0%
				a	a	a			bcde				
Irish	67 2%	7 1%	7 1%	10 +4%	22 +3%	15 +4%	5 +5%	32 2%	67 +2%	0 0%	0 0%	0 -0%	0 -0%
				ab	a	ab	ab		de				
Gypsy or Irish traveller	7 *%	0 0%	2 *%	0 0%	2 *%	0 0%	0 0%	2 *%	7 *%	0 0%	0 0%	0 0%	0 0%
Roma	16 *%	0 0%	1 *%	0 0%	1 *%	0 0%	0 0%	6 *%	16 *%	0 0%	0 0%	0 0%	0 0%
Any other White background	195 5%	13 -2%	4 -1%	2 -1%	7 -1%	3 -1%	1 1%	40 -3%	195 +6%	0 0%	0 -0%	0 -0%	0 -0%
		d							cde				
White and Black Caribbean	34 1%	3 *%	0 -0%	0 0%	0 -0%	0 -0%	0 0%	10 1%	0 -0%	34 +46%	0 0%	0 0%	34 +6%
		d								acde			acd
White and Black African	17 *%	0 0%	* *%	0 0%	* -*	0 0%	0 0%	2 -*	0 -0%	17 +23%	0 0%	0 0%	17 +3%
										acde			acd
White and Asian	17 *%	3 *%	0 0%	0 0%	0 -0%	0 0%	0 0%	1 -*	0 -0%	17 +22%	0 0%	0 0%	17 +3%
		d								acde			acd
Any other Mixed/ multiple ethnic background	7 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 *%	0 -0%	7 +9%	0 0%	0 0%	7 +1%
										acde			a
Caribbean	37 1%	8 1%	2 *%	2 1%	5 1%	2 1%	0 0%	12 1%	0 -0%	0 0%	37 +25%	0 0%	37 +7%
											abde		abd
African	106 3%	12 2%	2 -*	2 -1%	4 -*	2 -*	0 0%	22 -2%	0 -0%	0 0%	106 +71%	0 -0%	106 +19%
		bde									abde		abd

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 115 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Any other Black/ Black British/ African/ Caribbean background	6 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 *%	0 -0%	0 0%	6 +4% ade	0 0%	6 +1% a
Indian	121 3%	13 2% e	14 3% ce	2 -1%	16 -2%	2 -1%	1 1%	33 -2%	0 -0%	0 0%	0 -0%	121 +41% abce	121 +22% abc
Pakistani	68 2%	1 -*%	3 1%	0 -0%	3 -*%	0 -0%	0 0%	21 1%	0 -0%	0 0%	0 0%	68 +23% abce	68 +12% abc
Bangladeshi	58 1%	6 1% bde	0 -0%	0 -0%	0 -0%	0 -0%	0 0%	8 -1%	0 -0%	0 0%	0 0%	58 +20% abce	58 +10% abc
Chinese	13 *%	0 0%	1 *%	1 *%	1 *%	1 *%	0 0%	5 *%	0 -0%	0 0%	0 0%	13 +5% ac	13 +2% a
Any other Asian background	34 1%	4 1%	2 *%	0 0%	2 -*%	0 -0%	0 0%	6 -*%	0 -0%	0 0%	0 0%	34 +11% abce	34 +6% abc
Arab	17 *%	2 *%	0 0%	0 0%	0 -0%	0 0%	0 0%	5 *%	0 -0%	0 0%	0 0%	0 0%	17 +3% acd
Any other background	28 1%	1 *%	2 *%	1 *%	3 *%	1 *%	0 0%	13 1%	0 -0%	0 0%	0 0%	0 0%	28 +5% acd
Prefer not to say	39 1%	3 *%	3 1%	1 *%	4 *%	1 *%	0 0%	8 -1%	0 -0%	0 0%	0 0%	0 0%	0 -0%
Not answered	3 *%	1 *%	0 0%	0 0%	2 *%	2 +1%	2 +2% abcd	3 *%	0 -0%	0 0%	0 0%	0 0%	0 0%
Summary: White	3392 85%	572 +91%	448 +94%	281 +97% ab	811 +95% a	363 +97% ab	82 +97%	1326 +90%	3392 +100% bcde	0 -0%	0 -0%	0 -0%	0 -0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 115 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Summary: Mixed/Multiple ethnic groups	75 2%	5 -1%	* -*%	0 -0%	* -*%	0 -0%	0 0%	14 -1%	0 -0%	75 +100%	0 0%	0 -0%	75 +13%
		d								acde			acd
Summary: Black or Black British	149 4%	20 3%	5 -1%	4 -1%	9 -1%	4 -1%	0 0%	35 -2%	0 -0%	0 0%	149 +100%	0 -0%	149 +27%
		bde									abde		abd
Summary: Asian or Asian British	293 7%	24 -4%	20 -4%	2 -1%	23 -3%	3 -1%	1 -1%	73 -5%	0 -0%	0 -0%	0 -0%	293 +100%	293 +52%
		ce	ce		ce							abce	abc
Summary: Other ethnic group	45 1%	3 *%	2 *%	1 *%	3 -*%	1 -*%	0 0%	18 1%	0 -0%	0 0%	0 0%	0 0%	45 +8%
													abcd

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 115 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
English/ Welsh/ Scottish/ Northern Irish	3106 78%	681 +88% e	151 +87% e	181 +89% e	215 +86% e	2426 -75%	632 +92% d	67 +97% d	54 +100% abd	27 -68%	338 +92%	294 +92%	268 +91%	361 +92%
Irish	67 2%	20 +3% e	3 2%	4 2%	8 +3% e	47 -1%	10 1%	0 0%	0 0%	12 +30% abc	2 1%	8 2%	3 1%	7 2%
Gypsy or Irish traveller	7 *%	3 *%	3 +1% e	0 0%	1 *%	4 *%	2 *%	0 0%	0 0%	0 0%	2 *%	0 0%	2 1%	0 0%
Roma	16 *%	1 *%	0 0%	0 0%	1 *%	16 *%	1 *%	0 0%	0 0%	0 0%	1 *%	0 0%	0 0%	1 *%
Any other White background	195 5%	18 -2%	3 -2%	6 3%	3 -1%	177 +5% abd	5 -1%	1 2%	0 -0%	* -1%	4 -1%	2 -*%	4 -1%	2 -*%
White and Black Caribbean	34 1%	3 *%	0 0%	* *%	0 0%	32 1%	0 -0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
White and Black African	17 *%	* -*%	0 0%	0 0%	0 0%	17 +1% a	0 0%	0 0%	0 0%	* 1% a	0 0%	0 0%	0 0%	0 0%
White and Asian	17 *%	0 -0%	0 0%	0 0%	0 0%	17 +1% a	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Any other Mixed/ multiple ethnic background	7 *%	1 *%	0 0%	0 0%	1 *%	6 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Caribbean	37 1%	7 1%	3 2%	0 0%	2 1%	30 1%	5 1%	0 0%	0 0%	0 0%	2 1%	2 1%	1 *%	4 1%
African	106 3%	4 -1%	0 -0%	1 -*%	3 1%	102 +3% abcd	4 -1%	0 0%	0 -0%	0 -0%	0 -0%	4 1%	1 -*%	3 -1%
Any other Black/ Black British/ African/ Caribbean background	6 *%	0 0%	0 0%	0 0%	0 0%	6 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Indian	121 3%	18 2%	3 2%	2 1%	9 4%	103 3%	16 2%	0 0%	0 -0%	0 -0%	8 2%	8 2%	9 3%	7 2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 115 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Pakistani	68 2%	5 -1%	2 1%	1 *%	3 1%	63 +2% a	3 -*	0 0%	0 0%	0 0%	1 *%	2 1%	1 *%	3 1%
Bangladeshi	58 1%	0 -0%	0 0%	0 0%	0 -0%	58 +2% acd	0 -0%	0 0%	0 0%	0 0%	0 -0%	0 -0%	0 0%	0 -0%
Chinese	13 *%	1 *%	1 1%	0 0%	0 0%	12 *%	1 *%	0 0%	0 0%	0 0%	1 *%	0 0%	1 *%	1 *%
Any other Asian background	34 1%	2 -*	0 0%	0 0%	2 1%	31 +1% a	2 *%	0 0%	0 0%	0 0%	2 1%	0 0%	2 1%	0 0%
Arab	17 *%	3 *%	0 0%	1 1%	1 *%	14 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Any other background	28 1%	0 -0%	0 0%	0 0%	0 0%	28 +1% a	3 *%	0 0%	0 0%	0 0%	3 1%	0 0%	1 *%	2 1%
Prefer not to say	39 1%	10 1%	4 2%	7 +4% ade	1 *%	29 1%	3 *%	1 1%	0 0%	0 0%	2 1%	1 *%	1 *%	2 1%
Not answered	3 *%	0 0%	0 0%	0 0%	0 0%	3 *%	2 +*	0 0%	0 0%	0 0%	2 +1%	0 0%	2 +1%	0 0%
Summary: White	3392 85%	723 +93% e	161 +92% e	191 +94% e	228 +91% e	2669 -83%	650 +94%	69 +99% a	54 +100% a	39 +99% a	346 +94%	303 +95%	276 +94%	370 +94%
Summary: Mixed/Multiple ethnic groups	75 2%	4 -*	0 -0%	* -*	1 -*	72 +2% abcd	0 -0%	0 0%	0 0%	* 1% a	0 -0%	0 -0%	0 -0%	0 -0%
Summary: Black or Black British	149 4%	11 -1%	3 2%	1 -*	5 2%	139 +4% acd	9 -1%	0 -0%	0 -0%	0 -0%	2 -1%	6 2%	2 -1%	7 -2%
Summary: Asian or Asian British	293 7%	26 -3%	7 4%	3 -1%	14 5%	267 +8% abc	23 -3% cd	0 -0%	0 -0%	0 -0%	13 -4%	10 -3%	13 4%	10 -3%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 115 (continuation)

**Q28. Which one of these groups best describes your ethnic group or background?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any a	Vision b	Hearing c	Mobility d	No e	England a	Scotland b	Wales c	N. Ireland d	Man a	Woman b	ABC1 c	C2DE d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Summary: Other ethnic group	45 1%	3 -*%	0 0%	1 1%	1 *%	42 +1% a	3 *%	0 0%	0 0%	0 0%	3 1%	0 0%	1 *%	2 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 116

Q29. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Hearing? Poor hearing, partial hearing, or are deaf	204 5%	29 5%	47 +10% a	49 +17% ab	132 +15% ab	84 +23% abd	35 +41% abcde	149 +10%	191 +6% cde	* *% 	1 -1%	3 -1%	5 -1%
Eyesight? Poor vision, colour blindness, partial sight, or are blind	174 4%	22 3%	33 +7% a	37 +13% ab	90 +11% ab	58 +15% abd	20 +24% abcde	111 +8%	161 +5% e	0 0% 	3 2%	7 2%	10 -2%
Mobility? Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty	250 6%	49 8%	56 +12% a	52 +18% ab	133 +16% ab	77 +21% abd	25 +30% abcd	190 +13%	228 +7% e	1 1% 	5 3%	14 5%	20 -4%
Dexterity? Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc	66 2%	16 +3%	10 2%	13 +4%	26 +3%	15 +4%	3 3%	44 +3%	64 +2% de	0 0% 	0 0%	0 -0%	0 -0%
Breathing? Breathlessness or chest pains	115 3%	33 +5%	22 +5%	18 +6%	47 +6%	25 +7%	7 +8%	72 +5%	112 +3% cde	1 1% 	0 -0%	1 -*%	2 -*%
Mental abilities? Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration	72 2%	12 2% de	4 1%	2 1%	6 -1%	2 -1%	* *%	44 +3%	69 +2% e	1 2% 	0 0%	1 *%	3 -*%
Columns Tested: a,b,c,d,e,f - a,b,c,d,e	Column tested against total: +	Indicates significantly higher than the total, - indicates significantly lower											

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 116 (continuation)

Q29. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Social/ behavioural? Conditions associated with this such as autism, attention deficit disorder, Asperger' s, etc	53 1%	4 1%	* -*	* -*	1 -*	* -*	0 0%	19 1%	51 +2%	1 2%	0 0%	0 0%	1 -*
Your mental health? Anxiety, depression, or trauma-related conditions, for example	196 5%	24 4%	2 -1%	6 -2%	10 -1%	8 -2%	2 3%	82 6%	181 +5%	2 2%	4 3%	4 -1%	10 -2%
Other illnesses/ conditions which impact or limit your daily activities or the work you can do	203 5%	41 7%	41 +8%	27 +9%	80 +9%	40 +11%	12 +15%	123 +8%	197 +6%	1 1%	1 -1%	3 -1%	5 -1%
Nothing – no impairments or conditions impact or limit your daily activities or the work you can do	3001 75%	461 74%	325 -68%	171 -59%	522 -61%	196 -53%	25 -30%	948 -64%	2512 -74%	65 86%	134 +90%	236 +80%	476 +85%
Prefer not to say	220 5%	30 5%	14 -3%	11 4%	27 -3%	13 4%	2 3%	70 5%	157 -5%	7 9%	4 3%	31 +11%	43 +8%
Summary: Any	776 19%	136 22%	140 +29%	106 +37%	303 +36%	164 +44%	58 +68%	460 +31%	723 +21%	4 -5%	11 -7%	26 -9%	44 -8%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 116 (continuation)

Q29. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Hearing? Poor hearing, partial hearing, or are deaf	204 5%	204 +26% e	76 +43% ade	204 +100% abde	56 +22% e	0 -0%	95 +14%	16 +23% a	11 +20% a	10 +25% a	55 +15%	40 +12%	39 +13%	55 +14%
Eyesight? Poor vision, colour blindness, partial sight, or are blind	174 4%	174 +22% e	174 +100% acde	76 +37% ade	51 +20% e	0 -0%	68 +10%	9 +14%	9 +16% a	5 +12%	39 +11%	28 +9%	25 +9%	42 +11%
Mobility? Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty	250 6%	250 +32% e	51 +29% e	56 +27% e	250 +100% abce	0 -0%	102 +15%	10 +15%	11 +20%	11 +28% ab	38 +10%	64 +20% a	43 +15%	58 +15%
Dexterity? Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc	66 2%	66 +9% e	17 +10% e	23 +11% e	40 +16% abe	0 -0%	16 2%	1 1%	2 +4%	6 +16% abc	10 3%	7 2%	5 2%	12 +3%
Breathing? Breathlessness or chest pains	115 3%	115 +15% e	31 +18% e	32 +16% e	54 +22% ae	0 -0%	31 +5%	3 5%	8 +15% ab	5 +13% ab	16 4%	15 5%	9 3%	22 +6%
Mental abilities? Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration	72 2%	72 +9% ce	14 +8% e	8 +4% e	24 +10% ce	0 -0%	4 -1%	0 0%	1 1%	1 2%	4 1%	1 -1%	3 1%	1 -1%
Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower														

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 116 (continuation)

Q29. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Social/ behavioural? Conditions associated with this such as autism, attention deficit disorder, Asperger' s, etc	53 1%	53 +7% e	8 +5% e	8 +4% e	10 +4% e	0 -0%	0 -0%	* 1%	0 0%	* 1%	0 -0%	0 -0%	0 0%	0 -0%
Your mental health? Anxiety, depression, or trauma-related conditions, for example	196 5%	196 +25% bcde	26 +15% e	20 +10% e	33 +13% e	0 -0%	6 -1%	1 1%	2 3% a	1 3% a	2 -*%	5 -1%	2 -1%	5 -1%
Other illnesses/ conditions which impact or limit your daily activities or the work you can do	203 5%	203 +26% bcde	30 +17% e	33 +16% e	48 +19% e	0 -0%	57 +8%	10 +14%	8 +14% a	6 +15% a	31 +8%	26 +8%	18 6%	39 +10%
Nothing – no impairments or conditions impact or limit your daily activities or the work you can do	3001 75%	0 -0%	0 -0%	0 -0%	0 -0%	3001 +93% abcd	437 -63% bcd	37 -53%	26 -49%	21 -54%	239 -65%	198 -62%	189 -64%	248 -63%
Prefer not to say	220 5%	0 -0%	0 -0%	0 -0%	0 -0%	220 +7% abcd	22 -3%	1 1%	3 6% d	* -1%	18 5% b	4 -1%	12 4%	9 -2%
Summary: Any	776 19%	776 +100% e	174 +100% e	204 +100% e	250 +100% e	0 -0%	230 +33%	32 +46% a	24 +45% a	17 +45% a	112 +30%	118 +37%	93 +32%	135 +34%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 117

QZ10. What is your working status?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
In full-time employment	1816 45%	241 -38%	34 -7%	1 -*%	35 -4%	1 -*%	0 -0%	182 -12%	1473 -43%	44 +58%	89 +59%	171 +58%	324 +58%
		bcdef	cdef		cef				a	a	a	a	a
In part-time employment	469 12%	116 +19%	42 -9%	4 -1%	46 -5%	4 -1%	0 -0%	129 -9%	406 12%	9 11%	16 11%	28 10%	61 11%
		bcdef	cdef		cef								
Retired	939 23%	173 +28%	391 +82%	279 +97%	751 +88%	359 +96%	80 +94%	807 +55%	900 +27%	4 -6%	7 -5%	21 -7%	35 -6%
			a	abd	ab	abd	ab		bcde				
Unemployed	253 6%	49 8%	1 -*%	1 -*%	2 -*%	1 -*%	0 -0%	203 +14%	202 -6%	10 +14%	12 8%	18 6%	48 +9%
		bcdef							a				a
A student	238 6%	1 -*%	2 -*%	0 -0%	2 -*%	0 -0%	0 -0%	12 -1%	178 -5%	5 7%	19 +13%	30 +10%	54 +10%
											a	a	a
Full-time responsibility for the home/family	221 6%	32 5%	3 -1%	4 -1%	9 -1%	6 -2%	3 3%	128 +9%	193 6%	3 4%	1 -1%	19 7%	28 5%
		bcde					b		c			c	c
Prefer not to say	58 1%	15 +2%	5 1%	0 -0%	5 -1%	0 -0%	0 0%	14 -1%	41 -1%	* *%	6 +4%	6 2%	12 2%
		cde	e								a		
Not answered	2 *%	0 0%	0 0%	0 0%	2 +*%	2 +1%	2 +2%	2 *%	0 -0%	0 0%	0 0%	0 0%	0 0%
					a	abcd							
Summary: Working	2286 57%	357 57%	76 -16%	5 -2%	81 -10%	5 -1%	0 -0%	311 -21%	1879 -55%	53 +70%	105 +70%	199 +68%	385 +68%
		bcdef	cdef		cef					a	a	a	a
Summary: Not working	1651 41%	255 41%	398 +83%	283 +98%	764 +90%	366 +98%	83 +98%	1151 +78%	1472 +43%	23 30%	39 -26%	89 -30%	165 -29%
			a	abd	ab	abd	abd		bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 117 (continuation)

QZ10. What is your working status?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
In full-time employment	1816 45%	173 -22%	33 -19%	34 -17%	25 -10%	1644 +51%	32 -5%	2 -2%	0 -0%	2 -4%	22 -6%	10 -3%	16 -6%	15 -4%
		d	d	d		abcd	c			c				
In part-time employment	469 12%	65 -8%	8 -4%	14 -7%	18 -7%	405 +13%	36 -5%	5 7%	3 -5%	2 -6%	16 -4%	20 -6%	22 -8%	14 -4%
						abcd							d	
Retired	939 23%	332 +43%	97 +56%	135 +66%	146 +58%	607 -19%	609 +88%	62 +90%	50 +92%	30 +77%	325 +88%	283 +89%	248 +84%	357 +91%
		e	ae	abe	ae		d	d	d					c
Unemployed	253 6%	112 +14%	14 8%	10 5%	39 +16%	141 -4%	1 -*%	0 -0%	* -1%	* -1%	1 -*%	0 -0%	1 -*%	0 -0%
		bce	e		bce				a					
A student	238 6%	38 5%	10 6%	4 -2%	2 -1%	199 6%	2 -*%	0 -0%	0 -0%	0 -0%	0 -0%	2 -1%	2 -1%	0 -0%
		cd	cd			cd								
Full-time responsibility for the home/ family	221 6%	48 6%	9 5%	6 3%	17 7%	174 5%	3 -*%	1 -1%	1 3%	4 +11%	0 -0%	3 -1%	0 -0%	3 -1%
		c			c				a	abc				
Prefer not to say	58 1%	9 1%	3 2%	* *%	4 1%	49 2%	5 1%	0 0%	0 0%	* 1%	3 1%	2 1%	2 1%	2 1%
Not answered	2 *%	0 0%	0 0%	0 0%	0 0%	2 *%	2 +*%	0 0%	0 0%	0 0%	2 +1%	0 0%	2 +1%	0 0%
Summary: Working	2286 57%	237 -31%	41 -23%	48 -24%	43 -17%	2048 +64%	68 -10%	6 -9%	3 -5%	4 -10%	38 -10%	30 -9%	39 -13%	29 -7%
		bcd				abcd				d				
Summary: Not working	1651 41%	530 +68%	130 +75%	156 +76%	203 +81%	1121 -35%	615 +89%	63 +91%	51 +95%	35 +89%	326 +88%	288 +90%	251 +85%	360 +92%
		e	e	ae	ae				ad					c

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 118

QZ11. And is your home...?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Being bought on mortgage	1151 29%	147 -24%	36 -7%	17 -6%	56 -7%	21 -6%	3 -4%	153 -10%	1008 +30%	20 26%	25 -17%	79 27%	135 -24%
		bcdef							ce		c		
Owned outright by household	1258 31%	323 +52%	363 +76%	227 +79%	653 +77%	290 +78%	63 +74%	752 +51%	1162 +34%	6 -8%	12 -8%	69 -24%	93 -17%
		a	a	a	a	a	a		bcde		bce		c
Rented from Local Authority/ Housing Association/ Trust	599 15%	69 -11%	44 -9%	28 -10%	84 -10%	40 -11%	12 14%	317 +21%	476 -14%	19 +26%	43 +29%	45 15%	118 +21%
		a	a	a	a	a	a		a	a	ad	a	a
Rented from private landlord	728 18%	56 -9%	20 -4%	7 -2%	29 -3%	9 -3%	2 -3%	187 -13%	557 -16%	25 +34%	55 +37%	69 +24%	166 +29%
		bcdef							a	a	ad	a	a
Other (TYPE IN)	30 1%	2 *%	2 *%	1 *%	3 *%	1 *%	0 0%	8 1%	28 1%	0 0%	* *%	0 0%	1 *%
Don' t know	24 1%	0 -0%	2 *%	0 0%	2 *%	0 0%	0 0%	3 -*%	19 1%	1 2%	0 0%	3 1%	4 1%
Prefer not to say	206 5%	29 5%	13 -3%	8 -3%	23 -3%	10 -3%	3 3%	55 -4%	142 -4%	4 5%	13 9%	27 +9%	46 +8%
		d							a	a	a	a	a
Not answered	2 *%	0 0%	0 0%	0 0%	2 +*%	2 +1%	2 +2%	2 *%	0 -0%	0 0%	0 0%	0 0%	0 0%
					a	abcd							

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 118 (continuation)

QZ11. And is your home...?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Being bought on mortgage	1151 29%	138 -18%	27 -15%	20 -10%	26 -10%	1013 +31%	49 -7%	5 -7%	2 -4%	* -1%	20 -5%	29 -9%	16 -6%	32 -8%
		cd				abcd	d	d						
Owned outright by household	1258 31%	309 +40%	78 +45%	120 +59%	118 +47%	949 -29%	530 +77%	49 +71%	44 +81%	30 +77%	291 +79%	239 +75%	253 +86%	276 +70%
		e	e	abde	ae						d		abd	
Rented from Local Authority/ Housing Association/ Trust	599 15%	187 +24%	45 +26%	36 18%	67 +27%	412 -13%	60 -9%	12 18%	6 11%	6 15%	29 -8%	31 -10%	9 -3%	51 13%
		ce	ce	e	ce			a		a	c	c		ac
Rented from private landlord	728 18%	109 -14%	15 -8%	18 -9%	29 -12%	618 +19%	24 -3%	2 -3%	1 -2%	2 -5%	10 -3%	13 -4%	5 -2%	18 -5%
		bc				abcd								
Other (TYPE IN)	30 1%	5 1%	0 0%	2 1%	1 *%	25 1%	3 *%	0 0%	0 0%	0 0%	2 1%	1 *%	1 *%	2 1%
Don't know	24 1%	6 1%	3 +2%	3 1%	0 0%	18 1%	1 *%	0 0%	* 1%	0 0%	0 0%	1 *%	0 0%	1 *%
			de	d										
Prefer not to say	206 5%	23 -3%	7 4%	7 3%	9 4%	183 +6%	21 -3%	1 1%	1 -1%	1 -2%	14 4%	6 -2%	7 2%	11 -3%
						a								
Not answered	2 *%	0 0%	0 0%	0 0%	0 0%	2 *%	2 +*%	0 0%	0 0%	0 0%	2 +1%	0 0%	2 +1%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 119

QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Per week - Up to £199 - Per Year - Up to £10,399	198 5%	25 4%	16 3%	16 5%	37 4%	22 6%	6 7%	136 +9%	173 5%	3 3%	5 3%	10 3%	23 4%
Per week - From £200 to £299 - Per Year - From £10,400 to £15,599	203 5%	29 5%	42 +9% a	19 7%	71 +8% a	29 +8% a	10 +11% a	136 +9%	184 +5% e	6 7%	3 2%	9 3%	18 -3%
Per week - From £300 to £499 - Per Year - From £15,600 to £25,999	333 8%	48 8%	61 +13% a	36 +12% a	106 +12% a	45 +12% a	9 11%	176 +12%	295 9%	1 2%	6 4%	23 8%	37 6%
Per week - From £500 to £699 - Per Year - From £26,000 to £36,399	343 9%	51 8%	44 9%	21 7%	71 8%	27 7%	7 8%	114 8%	296 9%	7 10%	18 12% d	17 6%	43 8%
Per week - From £700 to £999 - Per Year - From £36,400 to £51,999	390 10%	56 9% bcdef	28 -6% f	15 -5%	44 -5% f	16 -4%	1 -1%	62 -4%	339 10%	14 +18% ade	17 12%	19 6%	50 9%
Per week - From 1,000 to £1,499 - Per Year - From £52,000 to £77,999	299 7%	49 8% bcdef	18 -4% ce	1 -*%	19 -2% ce	1 -*%	0 -0%	29 -2%	271 +8% e	6 8%	8 5%	13 5%	28 -5%
Per week - £1,500 and above - Per Year - £78,000 and above	252 6%	34 5% bcdef	14 -3% ce	2 -1%	16 -2%	2 -1%	0 -0%	24 -2%	209 6%	5 7%	8 5%	24 8%	42 7%
Don't know	798 20%	100 -16%	92 19%	65 22% a	173 20% a	81 22% a	16 19%	326 +22%	665 20%	16 21%	27 18%	70 24%	126 22%
Prefer not to say	1176 29%	234 +37%	165 +34%	112 +39%	311 +36%	146 +39%	34 +40%	470 +32%	958 -28%	17 23%	58 +38% ab	108 +37% ab	196 +35% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 119 (continuation)

QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Not answered	5 *%	0 0%	0 0%	2 +1% ab	5 +1% a	5 +1% ab	2 +3% abd	5 +*%	3 -*%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 119 (continuation)

**QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
<b>Weighted Bases</b>	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Per week - Up to £199 - Per Year - Up to £10,399	198 5%	84 +11% e	14 +8% e	18 +9% e	20 +8% e	113 -4%	26 4%	6 8%	3 5%	3 7%	14 4%	12 4%	8 3%	18 5%
Per week - From £200 to £299 - Per Year - From £10,400 to £15,999	203 5%	85 +11% e	16 +9% e	27 +13% e	33 +13% e	118 -4%	52 +8%	5 7%	8 +14% a	6 +14% a	32 +9%	20 6%	18 6%	34 +9%
Per week - From £300 to £499 - Per Year - From £15,600 to £25,999	333 8%	97 +12% e	18 10%	28 +14% e	35 +14% e	237 -7%	82 +12%	10 +15%	5 9%	9 +22% ac	48 +13%	34 11%	38 +13%	44 +11%
Per week - From £500 to £699 - Per Year - From £26,000 to £36,399	343 9%	81 +10% de	28 +16% acde	18 9%	14 -5%	261 -8%	47 7%	12 +17% a	6 11%	5 +13% a	34 9% bd	13 -4%	28 9% bd	19 -5%
Per week - From £700 to £999 - Per Year - From £36,400 to £51,999	390 10%	55 -7%	9 -5%	17 8%	15 -6%	335 +10% abd	32 -5%	6 8%	2 -4%	3 9%	22 -6% d	10 -3%	25 9% bd	7 -2%
Per week - From 1,000 to £1,499 - Per Year - From £52,000 to £77,999	299 7%	33 -4%	6 -4%	7 -3%	9 -4%	266 +8% abcd	16 -2%	1 -2%	1 -2%	* -1%	9 -2%	7 -2%	10 -4%	6 -2%
Per week - £1,500 and above - Per Year - £78,000 and above	252 6%	26 -3%	2 -1%	9 5% bd	3 -1% bd	225 +7% abd	15 -2%	0 -0%	1 -2%	* -1%	9 -2% d	6 -2% d	15 5% d	0 -0%
Don't know	798 20%	128 -16%	21 -12%	24 -12%	52 21% bc	671 +21% abc	155 22% bc	7 -11%	5 -9%	6 16%	69 19%	86 +27% ac	39 -13%	115 +29% ac
Prefer not to say	1176 29%	185 -24%	57 33% a	53 26%	70 28%	992 +31% a	259 +38% d	22 31% d	23 +43% d	6 -17%	128 +35%	131 +41%	111 +38%	146 +37%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)**

Table 119 (continuation)

**QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Not answered	5 *%	3 *%	2 +1% de	3 +1% de	0 0%	3 *%	5 +1%	0 0%	0 0%	* 1%	5 +1%	0 0%	2 +1%	2 +1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 120

QZ13. Does anyone in your household - including yourself - receive any of the following benefits?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Income Support	67 2%	9 2%	1 -*	3 1%	4 -*	3 1%	0 0%	46 +3%	54 2%	2 2%	4 3%	3 1%	13 2%
Income-based Jobseeker' s Allowance	22 1%	4 1%	0 0%	0 0%	0 -0%	0 0%	0 0%	10 1%	18 1%	1 1%	3 2%	0 0%	4 1%
Pensions Credit	155 4%	12 -2%	68 +14%	40 +14%	125 +15%	57 +15%	17 +20%	130 +9%	149 +4%	1 1%	3 2%	2 -1%	6 -1%
Employment and Support Allowance (ESA)	59 1%	11 2%	1 -*	* -*	1 -*	* -*	0 0%	32 +2%	51 2%	2 3%	3 2%	3 1%	7 1%
Universal Credit (and household has other earnings)	162 4%	17 3%	1 -*	0 -0%	1 -*	0 -0%	0 -0%	78 +5%	132 4%	1 1%	8 5%	15 5%	27 5%
Universal Credit (and household does not have other earnings)	101 3%	15 2%	0 -0%	* -*	* -*	* -*	0 0%	83 +6%	90 3%	3 4%	2 1%	5 2%	10 2%
Personal Independence Payment (PIP)	143 4%	32 +5%	15 3%	4 -1%	22 3%	7 2%	3 4%	82 +6%	123 4%	3 4%	8 5%	6 2%	18 3%
Carer' s Allowance	70 2%	7 1%	4 1%	6 2%	14 2%	10 3%	4 +5%	48 +3%	67 +2%	1 1%	1 1%	1 *	3 -1%
Something else	58 1%	4 1%	11 2%	10 +3%	25 +3%	14 +4%	4 +4%	38 +3%	53 2%	0 0%	0 0%	4 1%	4 1%
None - do not receive any benefits	2727 68%	457 +73%	315 66%	211 +73%	572 67%	257 69%	46 -55%	817 -55%	2380 +70%	45 60%	86 -58%	178 -61%	333 -59%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 120 (continuation)

**QZ13. Does anyone in your household - including yourself - receive any of the following benefits?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Don' t know	159 4%	8 -1%	12 3%	6 -2%	19 -2%	6 -2%	1 1%	46 -3%	107 -3%	6 7%	14 +9%	25 +9%	50 +9%
Prefer not to say	447 11%	77 12%	59 12%	14 -5%	85 10%	26 -7%	12 14%	182 12%	319 -9%	16 +21%	27 +18%	58 +20%	109 +19%
Summary: Yes - Receive Benefits	664 17%	84 -13%	92 19%	57 20%	176 +21%	84 +22%	26 +31%	433 +29%	586 +17%	8 11%	22 15%	32 -11%	72 -13%
			a	a	a	a	abcd		de				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 120 (continuation)

QZ13. Does anyone in your household - including yourself - receive any of the following benefits?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Income Support	67 2%	36 +5% e	7 +4% e	6 3% e	9 +4% e	32 -1%	3 -*%	0 0%	* 1%	* 1%	0 -0%	3 1%	1 *%	2 1%
Income-based Jobseeker' s Allowance	22 1%	7 1%	3 1%	* *% e	* *% e	15 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Pensions Credit	155 4%	57 +7% e	16 +9% e	20 +10% e	29 +12% ae	98 -3%	92 +13%	10 +14%	15 +28% ab	8 +21% a	32 +9% c	60 +19% ac	10 4%	81 +21% ac
Employment and Support Allowance (ESA)	59 1%	36 +5% ce	3 2%	4 2%	9 +4% e	23 -1%	0 -0%	1 1% a	0 0%	* *%	0 -0%	0 -0%	0 0%	0 -0%
Universal Credit (and household has other earnings)	162 4%	42 +5% e	9 5%	6 3%	9 4%	119 -4%	1 -*%	0 -0%	0 -0%	0 -0%	1 -*%	0 -0%	0 -0%	1 -*%
Universal Credit (and household does not have other earnings)	101 3%	44 +6% ce	7 4% e	3 2%	16 +7% ce	57 -2%	0 -0%	* 1%	0 0%	0 -0%	0 -0%	0 -0%	0 -0%	0 -0%
Personal Independence Payment (PIP)	143 4%	103 +13% e	15 +9% e	20 +10% e	50 +20% abce	40 -1%	18 3%	2 2%	1 3%	2 5%	8 2%	10 3%	6 2%	12 3%
Carer' s Allowance	70 2%	33 +4% e	9 +5% e	11 +6% e	13 +5% e	37 -1%	9 1%	2 3%	1 2%	1 4% a	5 1%	4 1%	2 1%	7 2%
Something else	58 1%	23 +3% e	9 +5% e	11 +5% e	11 +5% e	35 -1%	15 2%	2 3%	7 +12% abd	* 1%	8 2%	7 2%	7 2%	8 2%
None - do not receive any benefits	2727 68%	394 -51% d	87 -50%	110 -54% d	106 -42% d	2334 +72% abcd	466 68% c	51 74% c	28 -52%	27 69% c	264 71% bd	202 63%	232 +79% abd	233 -59%
Don' t know	159 4%	27 4%	7 4%	7 4%	5 2%	132 4%	17 -2%	* 1%	1 1%	1 2%	12 3%	5 -1%	9 3%	7 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 120 (continuation)

**QZ13. Does anyone in your household - including yourself - receive any of the following benefits?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Prefer not to say	447 11%	85 11%	25 14%	21 10%	38 +15% ae	362 11%	78 11% cd	4 6%	2 -4%	1 -4%	44 12%	34 11%	30 10%	46 12%
Summary: Yes - Receive Benefits	664 17%	271 +35% e	55 +32% e	66 +32% e	101 +40% e	393 -12%	129 19%	13 19%	23 +42% abd	10 +26% a	50 14% c	79 +25% ac	23 -8%	106 +27% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 121

**QZ14. How well would you say your household is managing financially at the moment? Would you say you are...?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Doing well	1039 26%	177 28%	130 27%	68 24%	217 25%	87 23%	18 22%	293 -20%	900 27%	13 17%	37 25%	77 26%	134 24%
Getting by	2292 57%	368 59%	286 60%	198 +69% abd	535 +63%	248 +67% ab	50 59%	880 +60%	1975 +58% e	43 57%	79 53%	154 52%	299 -53%
Struggling	455 11%	51 -8%	36 -7%	14 -5%	62 -7%	26 -7%	12 15% abcde	242 +16%	358 -11%	14 18%	27 +18% a	41 14%	91 +16% a
Don' t know/prefer not to say	210 5%	31 5%	27 6% c	7 -3%	38 4%	11 -3%	4 5%	63 -4%	159 -5%	6 8%	6 4%	21 7%	39 7% a
Not answered	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 -0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 121 (continuation)

**QZ14. How well would you say your household is managing financially at the moment? Would you say you are...?**

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Doing well	1039 26%	127 -16%	23 -13%	46 23% abd	35 -14%	911 +28% abd	171 25% c	19 28% c	9 -17%	17 +43% abc	100 27% d	71 22% d	129 +44% abd	42 -11%
Getting by	2292 57%	458 59%	110 63%	120 59%	154 62%	1834 57%	432 +63% d	47 +68% d	37 +68% d	19 -49%	222 60% c	209 +65% c	143 -49%	287 +73% abc
Struggling	455 11%	172 +22% e	32 +18% e	34 +16% e	53 +21% e	283 -9%	52 -8%	2 -4%	5 10%	2 -6%	29 -8% c	23 -7% c	9 -3%	42 11% c
Don't know/prefer not to say	210 5%	20 -3%	9 5% a	4 -2%	7 3%	191 +6% acd	35 5% b	* -1%	2 4%	1 2%	18 5%	16 5%	13 5%	21 5%
Not answered	1 *%	0 0%	0 0%	0 0%	0 0%	1 *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 122

Derived: Bundle 1

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Bundle of services	2521 63%	449 +72%	348 +73%	205 +71%	596 +70%	248 66%	43 -51%	940 64%	2187 +64%	46 61%	91 61%	164 -56%	323 -57%
		f	ef	f	f	f			de				
Dual bundle	1605 40%	266 42%	187 39%	127 44%	343 40%	156 42%	30 35%	568 38%	1380 41%	33 43%	66 44%	106 36%	217 38%
Triple bundle	801 20%	161 +26%	133 +28%	68 24%	213 +25%	80 22%	12 14%	322 +22%	706 +21%	10 14%	25 17%	47 16%	91 -16%
		f	ef		f				e				
Quad bundle	127 3%	26 4%	30 +6%	11 4%	42 +5%	12 3%	1 1%	54 4%	112 3%	3 4%	0 -0%	11 4%	15 3%
			ef						c	c		c	
None	1476 37%	178 -28%	131 -27%	84 -29%	256 -30%	125 34%	42 +49%	538 36%	1205 -36%	30 39%	59 39%	129 +44%	240 +43%
						b	abcde					a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 122 (continuation)

Derived: Bundle 1

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Bundle of services	2521 63%	458 -59%	103 59%	128 63%	155 62%	2063 +64% a	478 +69%	51 +73%	41 +75%	26 67%	259 +70%	219 68%	235 +80%	241 61%
Dual bundle	1605 40%	269 -35% d	67 38% d	81 39% d	70 -28% ad	1335 +41%	269 39%	26 38%	28 +52% ab	19 +49% a	143 39%	126 39%	131 45% d	137 -35%
Triple bundle	801 20%	172 22%	34 20%	41 20%	78 +31% abce	629 20%	178 +26% cd	21 +30% cd	9 16%	6 14%	93 +25%	86 +27%	88 +30% d	89 23%
Quad bundle	127 3%	18 2%	2 1%	7 3%	8 3%	109 3%	33 +5%	3 5%	4 +7%	2 4%	25 +7% b	8 3%	16 +6%	17 4%
None	1476 37%	318 +41% e	71 41%	77 37%	94 38%	1157 -36%	211 -31%	19 -27%	13 -25%	13 33%	110 -30% c	101 32% c	59 -20%	151 39% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 123

Derived: Bundle 2

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Landline, broadband, mobile and Pay TV Same	127 3%	26 4%	30 +6% ef	11 4%	42 +5%	12 3%	1 1%	54 4%	112 3% c	3 4% c	0 -0%	11 4% c	15 3%
Landline, mobile and broadband	184 5%	34 5%	42 +9% a	18 6%	67 +8%	25 +7%	7 8%	94 +6%	163 5%	* *%	9 6%	9 3%	20 3%
Landline, broadband and Pay TV	521 13%	112 +18% ef	82 +17% f	43 15% f	129 +15% f	47 13% f	4 -5%	192 13%	455 13% c	10 13%	11 -7%	37 13%	64 11%
Mobile, broadband and Pay TV	92 2%	14 2%	8 2%	6 2%	15 2%	7 2%	* 1%	32 2%	86 +3% d	* *%	5 4% de	0 -0%	6 1%
Mobile, Landline and Pay TV	4 *%	* *%	1 *%	1 *%	2 *%	1 +*%	1 +1% a	3 *%	3 *%	0 0%	0 0%	1 *%	1 *%
Landline and Pay TV	50 1%	9 1%	11 +2%	6 2%	19 +2%	9 +2%	3 3%	28 +2%	43 1%	0 0%	0 0%	5 2%	5 1%
Mobile and Broadband	284 7%	25 -4%	18 -4%	6 -2%	26 -3%	8 -2%	2 2%	83 -6%	222 -7%	5 7%	18 +12% a	34 +12% a	62 +11% a
Landline and Broadband	754 19%	169 +27%	129 +27%	99 +34% ab	252 +30%	123 +33% ab	23 +27%	330 +22%	656 19%	9 13%	31 21%	50 17%	94 17%
Landline and Mobile	33 1%	9 +1%	5 1%	3 1%	9 1%	4 1%	1 1%	11 1%	26 1%	0 0%	0 0%	6 +2% a	7 1%
Broadband and Pay TV	477 12%	56 -9% bcdef	25 -5%	11 -4%	37 -4%	12 -3%	1 -2%	113 -8%	427 +13% de	15 +21% de	16 10%	15 -5%	49 -9%
Mobile and Pay TV	51 1%	13 2% cde	4 1%	1 *%	5 -1%	1 *%	0 0%	14 1%	43 1%	2 3%	1 1%	4 2%	8 1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 123 (continuation)

Derived: Bundle 2

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
None	1476 37%	178 -28%	131 -27%	84 -29%	256 -30%	125 34%	42 +49%	538 36%	1205 -36%	30 39%	59 39%	129 +44%	240 +43%
						b	abcde					a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 123 (continuation)

Derived: Bundle 2

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Landline, broadband, mobile and Pay TV Same	127 3%	18 2%	2 1%	7 3%	8 3%	109 3%	33 +5%	3 5%	4 +7%	2 4%	25 +7% b	8 3%	16 +6%	17 4%
Landline, mobile and broadband	184 5%	44 6%	15 +9% e	13 6%	18 +7% e	139 4%	57 +8%	4 6%	3 6%	2 5%	31 +8%	26 +8%	26 +9%	31 +8%
Landline, broadband and Pay TV	521 13%	109 14%	18 10%	26 13%	49 +20% abce	412 13%	107 +16% cd	15 +21% cd	4 8%	3 -8%	54 15%	53 16%	58 +20% d	48 12%
Mobile, broadband and Pay TV	92 2%	17 2%	1 *%	1 1%	8 3% bc	75 2%	12 2%	2 3%	1 2%	* 1%	7 2%	5 2%	3 1%	9 2%
Mobile, Landline and Pay TV	4 *%	2 *%	1 *%	1 *%	2 +1% e	2 *%	2 +*%	0 0%	0 0%	0 0%	1 *%	1 +*%	2 +1%	1 *%
Landline and Pay TV	50 1%	18 +2% e	2 1%	7 +3% e	6 2% e	32 -1%	16 +2%	1 2%	1 1%	1 3%	4 1%	12 +4%	4 1%	13 +3%
Mobile and Broadband	284 7%	38 -5% d	9 5% d	5 -3%	2 -1%	246 +8% acd	19 -3%	3 4%	4 7% a	1 -2%	9 -2%	10 -3%	8 -3%	11 -3%
Landline and Broadband	754 19%	148 19%	40 23%	53 +26% ae	48 19%	607 19%	196 +29%	21 +30%	20 +37% a	14 +37% a	112 +30% d	85 +26%	105 +36% bd	90 +23%
Landline and Mobile	33 1%	7 1%	4 +2% de	3 2%	* *%	26 1%	7 1%	0 0%	2 +3% a	* *%	3 1%	3 1%	3 1%	3 1%
Broadband and Pay TV	477 12%	60 -8%	12 -7%	13 -6%	13 -5%	417 +13% abcd	31 -5%	2 -2%	2 -4%	2 -6%	15 -4%	16 -5%	12 -4%	19 -5%
Mobile and Pay TV	51 1%	3 -*%	0 0%	1 1%	1 *%	48 +1% a	5 1%	0 0%	0 0%	1 2%	1 *%	4 1%	1 *%	4 1%
None	1476 37%	318 +41% e	71 41%	77 37%	94 38%	1157 -36%	211 -31%	19 -27%	13 -25%	13 33%	110 -30% c	101 32% c	59 -20%	151 39% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 124

**Broadcasting Takeup**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Subscription to paid for on-demand	2791 70%	409 -65%	244 -51%	89 -31%	347 -41%	103 -28%	13 -16%	742 -50%	2427 +72%	64 +85%	96 64%	160 -55%	345 -61%
		bcdef	cdef	f	cef	f			de	acde			
Connected TV (excluding Smart TV)	1969 49%	276 -44%	182 -38%	81 -28%	277 -32%	95 -25%	14 -16%	557 -38%	1715 +51%	45 60%	64 43%	112 -38%	242 -43%
		bcdef	cdef	f	ef				de	cde			
Traditional Pay TV	1835 46%	312 +50%	229 48%	118 41%	366 -43%	138 -37%	19 -23%	626 -42%	1606 +47%	37 49%	51 -34%	120 41%	223 -40%
		cdef	cef	f	ef	f			cde				
Free (digital) TV	1830 46%	313 +50%	277 +58%	170 +59%	489 +57%	212 +57%	42 50%	767 +52%	1614 +48%	28 37%	57 38%	102 -35%	207 -37%
		a	a	a	a	a			cde				
DAB radio	1199 30%	281 +45%	209 +44%	117 +41%	348 +41%	139 +37%	22 26%	481 +33%	1104 +33%	20 27%	24 -16%	38 -13%	87 -15%
		ef	ef	f	f	f			cde	de			
Smart TV	2957 74%	488 +78%	339 71%	148 -51%	518 -61%	179 -48%	31 -36%	953 -64%	2546 +75%	65 +86%	92 -62%	194 -66%	383 -68%
		bcdef	cdef	f	cef	f			cde	acde			
None of the above	186 5%	27 4%	15 3%	18 6%	52 +6%	37 +10%	19 +23%	95 +6%	124 -4%	1 1%	17 +11%	30 +10%	56 +10%
				b	b	abd	abcde				ab	ab	ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 124 (continuation)

**Broadcasting Takeup**

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Subscription to paid for on-demand	2791 70%	476 -61%	86 -50%	103 -50%	125 -50%	2315 +72%	283 -41%	29 -42%	26 -47%	9 -23%	170 -46%	113 -35%	138 -47%	143 -37%
		bcd				abcd	d	d	d		bd		bd	
Connected TV (excluding Smart TV)	1969 49%	343 -44%	56 -32%	69 -34%	96 -38%	1626 +50%	227 -33%	24 -34%	20 -37%	6 -16%	141 -38%	86 -27%	111 -38%	114 -29%
		bc				abcd	d	d	d		bd		bd	
Traditional Pay TV	1835 46%	319 -41%	55 -32%	85 42%	109 44%	1516 +47%	291 -42%	34 49%	24 45%	17 43%	164 44%	127 -40%	127 43%	163 41%
		b		b	b	ab								
Free (digital) TV	1830 46%	377 49%	94 +54%	102 50%	136 +54%	1453 45%	396 +57%	38 55%	31 +57%	24 +60%	205 +55%	191 +60%	183 +62%	212 +54%
			e		e									
DAB radio	1199 30%	228 29%	51 29%	75 +36%	76 31%	972 30%	283 +41%	29 +42%	22 +41%	14 36%	165 +45%	118 +37%	138 +47%	142 +36%
				ae							d		bd	
Smart TV	2957 74%	505 -65%	98 -56%	127 -62%	150 -60%	2452 +76%	414 -60%	48 70%	36 67%	20 -50%	220 -60%	193 -60%	187 -63%	225 -58%
		b				abcd	d	d	d					
None of the above	186 5%	44 6%	11 6%	10 5%	19 +8%	142 4%	42 6%	3 4%	3 6%	4 +9%	22 6%	20 6%	14 5%	28 +7%
					e									

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 125

Computer/Internet Takeup

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Home internet access	3679 92%	588 94%	418 -87%	235 -82%	693 -81%	275 -74%	40 -47%	1232 -83%	3121 92%	71 94%	145 +97%	268 91%	524 93%
		bcdef	cdef	ef	ef	f					ad		
Total broadband	3605 90%	581 +93%	415 -87%	227 -79%	679 -80%	265 -71%	37 -44%	1206 -82%	3072 91%	71 94%	139 93%	259 88%	505 90%
		bcdef	cdef	ef	ef	f							
Fixed broadband	3454 86%	566 +90%	395 -83%	220 -76%	653 -77%	257 -69%	37 -43%	1132 -77%	2963 +87%	70 93%	128 86%	239 -81%	467 -83%
		bcdef	cdef	ef	ef	f			de	d			
Internet on mobile	3289 82%	511 82%	320 -67%	133 -46%	469 -55%	150 -40%	17 -20%	985 -67%	2768 -82%	69 92%	132 89%	251 86%	492 +87%
		bcdef	cdef	f	cef	f				a	a	a	a
Laptop	2892 72%	463 74%	279 -58%	113 -39%	417 -49%	138 -37%	26 -30%	768 -52%	2391 -70%	62 83%	120 +80%	249 +85%	466 +83%
		bcdef	cdef		cef					a	a	a	a
Tablet	2524 63%	433 +69%	267 -56%	144 -50%	433 -51%	166 -45%	22 -26%	788 -53%	2173 +64%	55 72%	85 57%	166 -56%	327 -58%
		bcdef	ef	f	ef	f			de	cde			
PC	1364 34%	246 +39%	175 37%	109 38%	301 35%	126 34%	17 -20%	429 -29%	1174 35%	11 -15%	49 33%	101 35%	173 31%
		f	f	f	f	f			b		b	b	b
Mobile/broadband via dongle/SIMcard	1068 27%	137 -22%	89 -19%	39 -13%	132 -15%	43 -12%	5 -5%	295 -20%	855 -25%	32 +43%	68 +46%	87 30%	203 +36%
		cdef	cef	f	ef					ad	ade		a
None of the above	171 4%	21 3%	45 +9%	43 +15%	130 +15%	85 +23%	42 +50%	156 +11%	163 +5%	1 1%	1 1%	3 -1%	6 -1%
			a	ab	ab	abcd	abcde		cde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 125 (continuation)

Computer/Internet Takeup

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Home internet access	3679 92%	629 -81%	134 -77%	152 -74%	186 -74%	3050 +95%	561 -81%	57 -81%	46 -85%	30 -76%	309 -84%	252 -79%	266 91%	293 -75%
		cd				abcd			d		d		abd	
Total broadband	3605 90%	617 -79%	133 -76%	150 -73%	178 -71%	2988 +93%	550 -80%	57 -81%	44 -82%	29 -74%	305 -83%	245 -76%	262 89%	286 -73%
		cd				abcd					d		abd	
Fixed broadband	3454 86%	583 -75%	129 -74%	140 -69%	170 -68%	2872 +89%	528 -77%	54 -78%	43 -79%	27 -69%	288 -78%	240 -75%	255 87%	271 -69%
		d				abcd					d		abd	
Internet on mobile	3289 82%	527 -68%	103 -60%	113 -55%	133 -53%	2762 +86%	385 -56%	37 -53%	29 -54%	18 -47%	224 -61%	161 -50%	177 -60%	207 -53%
		bcd				abcd	d				bd		b	
Laptop	2892 72%	465 -60%	101 -58%	119 -58%	128 -51%	2426 +75%	341 -49%	30 -43%	31 -57%	15 -39%	207 -56%	134 -42%	180 -61%	159 -41%
		d				abcd	d		bd		bd		bd	
Tablet	2524 63%	422 -54%	88 -51%	114 -56%	124 -50%	2101 +65%	347 -50%	35 -51%	31 57%	20 -51%	209 -57%	138 -43%	174 59%	172 -44%
						abcd					bd		bd	
PC	1364 34%	231 -30%	62 35%	71 35%	68 -27%	1133 +35%	259 38%	14 -20%	22 40%	6 -16%	155 +42%	103 32%	128 +44%	130 33%
						ad	bd		bd		bd		bd	
Mobile/broadband via dongle/SIMcard	1068 27%	191 25%	23 -13%	37 -18%	47 -19%	877 27%	105 -15%	10 -14%	7 -13%	10 26%	72 -19%	33 -10%	60 -20%	45 -11%
		bcd				bcd				abc	bd		bd	
None of the above	171 4%	104 +13%	34 +19%	44 +21%	48 +19%	68 -2%	109 +16%	7 +11%	5 +10%	8 +21%	49 +13%	61 +19%	24 +8%	84 +21%
		e	ae	ae	ae					bc		c		ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 126

Entertainment Takeup

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
TV sets	3630 91%	599 +95%	451 +94%	274 +95%	805 +94%	354 +95%	80 94%	1351 91%	3147 +93% bcde	65 86%	126 -84%	236 -80%	460 -82%
Connected TV exc Smart TV	1969 49%	276 -44% bcdef	182 -38% cdef	81 -28% f	277 -32% ef	179 -25% ef	31 -16%	557 -38%	1715 +51% de	45 60% cde	64 43%	112 -38%	242 -43%
Smart TV	2957 74%	488 +78% bcdef	339 71% cdef	148 -51% f	518 -61% cef	179 -48% f	31 -36%	953 -64%	2546 +75% cde	65 +86% acde	92 -62%	194 -66%	383 -68%
DVD Player	1249 31%	262 +42% def	185 +39% ef	104 +36% f	304 +36% f	119 32% f	15 -17%	429 -29%	1146 +34% cde	22 30% cde	21 -14%	38 -13%	87 -15%
Internet-connected streaming stick or set-top box	1455 36%	236 38% bcdef	150 -31% cef	67 -23%	230 -27% ef	80 -21%	13 -16%	443 -30%	1288 +38% cde	36 47% cde	39 -26%	72 -25%	158 -28%
None of the above	222 6%	19 -3%	13 -3%	7 -2%	25 -3%	12 -3%	5 6%	77 5%	143 -4%	2 3%	20 +13% ab	39 +13% ab	71 +13% ab

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 126 (continuation)

Entertainment Takeup

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
TV sets	3630 91%	699 90%	156 90%	184 90%	237 +95% abce	2931 91%	652 +95% d	66 96%	52 +96% d	35 90%	352 +95%	300 94%	277 94%	371 +95%
Connected TV exc Smart TV	1969 49%	343 -44% bc	56 -32%	69 -34%	96 -38%	1626 +50% abcd	227 -33% d	24 -34% d	20 -37% d	6 -16%	141 -38% bd	86 -27%	111 -38% bd	114 -29%
Smart TV	2957 74%	505 -65% b	98 -56%	127 -62%	150 -60%	2452 +76% abcd	414 -60% d	48 70% d	36 67% d	20 -50%	220 -60%	193 -60%	187 -63%	225 -58%
DVD Player	1249 31%	270 +35% e	50 29%	66 33%	87 35%	979 -30%	247 +36% d	28 +41% d	19 35% d	10 25%	146 +39% d	101 32%	125 +42% bd	119 30%
Internet-connected streaming stick or set-top box	1455 36%	254 -33% b	37 -21%	56 -27%	72 -29%	1201 +37% abcd	190 -28% d	17 -25% d	18 34% d	5 -13%	123 33% b	67 -21%	84 -28%	105 -27%
None of the above	222 6%	48 6%	9 5%	13 7%	9 4%	174 5%	20 -3%	* -1%	2 3%	3 8% abc	11 -3%	9 -3%	6 -2%	14 4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 127

Voice/Video Calls Use

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Household use of voice/video calls online	3282 82%	498 -79%	325 -68%	136 -47%	483 -57%	158 -42%	22 -26%	979 -66%	2743 -81%	74 +99%	138 +92%	257 +88%	511 +91%
		bcdef	cdef	f	cef	f			ade	a	a	a	a
No (Household use of voice/video calls online)	715 18%	129 +21%	154 +32%	152 +53%	369 +43%	215 +58%	63 +74%	499 +34%	649 +19%	1 -1%	11 -8%	36 -12%	52 -9%
			a	abd	ab	abd	abcde		bcde			b	b

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 127 (continuation)

Voice/Video Calls Use

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Household use of voice/video calls online	3282 82%	540 -70% bcd	102 -59%	118 -58%	151 -60%	2741 +85% abcd	394 -57% d	37 -54%	35 -64% d	18 -45%	219 -59% d	175 -55%	203 -69% abd	189 -48%
No (Household use of voice/video calls online)	715 18%	236 +30% e	72 +41% ae	87 +42% ae	99 +40% ae	479 -15%	296 +43%	32 +46%	19 +36%	22 +55% ac	151 +41% c	145 +45% c	91 +31%	203 +52% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 128

Phone and Broadband Household Ownership

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3993	716	564	342	1001	437	95	1787	3472	62	129	251	484
Effective Weighted Sample	2808	508	380	228	671	291	63	1212	2394	48	103	204	386
Weighted Bases	<b>3994</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1477</b>	<b>3389</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Mobile (voice), landline, mobile broadband, home broadband	493 12%	89 14% def	59 12% f	29 10%	92 11%	33 -9%	4 -5%	153 -10%	396 -12%	15 20% a	27 +18% a	45 15%	96 +17% a
Mobile (voice), landline, home broadband	1403 35%	326 +52% f	275 +57% f	167 +58% f	470 +55% f	195 +52% f	28 33%	620 +42%	1258 +37% bcde	12 -16%	32 -22%	87 30% b	136 -24%
Mobile (voice), Home broadband, Mobile broadband	416 10%	34 -5% bcdef	10 -2%	3 -1%	13 -1%	3 -1%	0 -0%	66 -4%	343 10%	16 +21% ade	30 +20% ade	21 7%	69 12% d
Mobile (voice), Landline, Mobile broadband	35 1%	4 1%	9 +2%	4 2%	13 +2%	4 1%	0 0%	19 +1%	26 1%	0 0%	2 1%	5 2%	9 2%
Landline, Home broadband, Mobile broadband	5 *%	0 0%	1 *%	0 0%	1 *%	0 0%	0 0%	1 *%	5 *%	0 0%	0 0%	0 0%	0 0%
Mobile (voice), home broadband	1093 27%	111 -18% bcdef	46 -10% cef	13 -5%	59 -7% ef	14 -4%	* -*%	268 -18%	922 27%	26 35%	38 25%	83 29%	163 29%
Mobile (voice), landline	145 4%	21 3%	32 +7% a	36 +13% ab	88 +10% ab	56 +15% abd	20 +24% abcde	104 +7%	121 4%	3 4%	7 5%	10 3%	21 4%
Landline, home broadband	27 1%	6 1%	5 1%	9 +3% ab	18 +2%	13 +3% ab	4 +5% ab	21 +1%	27 1%	1 1%	0 0%	0 0%	1 *%
Mobile broadband, mobile (voice)	115 3%	10 -2%	10 2%	3 -1%	13 -2%	3 -1%	* *%	55 +4%	83 -2%	1 1%	9 +6% a	15 +5% a	28 +5% a
Landline	60 2%	7 1%	10 2%	14 +5% ab	48 +6% ab	38 +10% abcd	24 +28% abcde	51 +3%	57 +2% e	1 1%	0 0%	2 1%	3 1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 128 (continuation)

Phone and Broadband Household Ownership

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3993	716	564	342	1001	437	95	1787	3472	62	129	251	484
Effective Weighted Sample	2808	508	380	228	671	291	63	1212	2394	48	103	204	386
Weighted Bases	<b>3994</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1477</b>	<b>3389</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Mobile (voice)	164 4%	18 3%	22 5%	10 3%	34 4%	12 3%	3 3%	107 +7%	127 -4%	1 1%	4 3%	19 +7% a	31 6%
Mobile broadband	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	* +*% a	0 0%	* *%
Home broadband	13 *%	1 *%	* *%	0 0%	* *%	0 0%	0 0%	2 *%	10 *%	0 0%	0 0%	2 1%	2 *%
None	23 1%	1 *%	* *%	2 1%	3 *%	3 1%	1 1%	10 1%	14 -*%	0 0%	0 0%	3 1%	3 1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 128 (continuation)

Phone and Broadband Household Ownership

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3993	862	193	241	300	3131	580	102	141	178	305	275	225	351
Effective Weighted Sample	2808	562	126	152	194	2247	477	85	136	173	251	227	193	282
Weighted Bases	<b>3994</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3218</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Mobile (voice), landline, mobile broadband, home broadband	493 12%	86 11%	13 -7%	21 10%	32 13%	408 13% b	72 10%	7 10%	5 9%	8 +19% ac	48 13% bd	24 -7%	47 16% bd	25 -6%
Mobile (voice), landline, home broadband	1403 35%	275 35%	74 +42% e	84 +41%	101 +40%	1128 35%	387 +56% d	39 +56% d	28 +51% d	16 40%	205 +55%	183 +57%	179 +61%	207 +53%
Mobile (voice), Home broadband, Mobile broadband	416 10%	70 9% bcd	7 -4%	7 -4%	7 -3%	346 11% bcd	11 -2%	0 -0%	* -1%	1 -2%	7 -2%	5 -1%	6 -2%	5 -1%
Mobile (voice), Landline, Mobile broadband	35 1%	12 +2% e	3 2%	6 +3% e	2 1%	23 -1%	11 +2%	1 1%	* 1%	1 2%	7 +2%	4 1%	3 1%	8 +2%
Landline, Home broadband, Mobile broadband	5 *%	1 *%	* *%	0 0%	0 0%	4 *%	0 0%	1 +1% a	0 0%	* *%	0 0%	0 0%	0 0%	0 0%
Mobile (voice), home broadband	1093 27%	137 -18% cd	29 -17% cd	21 -10%	23 -9%	956 +30% abcd	46 -7%	5 -7%	7 -13% ad	2 -4%	27 -7%	19 -6%	21 -7%	25 -6%
Mobile (voice), landline	145 4%	67 +9% e	15 +9% e	20 +10% e	33 +13% ae	78 -2%	73 +11%	5 7%	6 +11%	5 +12%	35 +9%	38 +12%	22 +7%	50 +13% c
Landline, home broadband	27 1%	12 +2% e	6 +3% e	6 +3% e	6 +3% e	16 -*%	12 +2%	3 +4%	2 +4%	1 +3%	2 1%	10 +3% a	3 1%	9 +2%
Mobile broadband, mobile (voice)	115 3%	22 3%	1 -*%	3 2%	6 2%	93 3% b	10 -1%	1 2%	1 2%	1 2%	10 3% b	0 -0%	4 1%	6 2% b
Landline	60 2%	37 +5% e	15 +9% ae	22 +11% ae	19 +8% e	23 -1%	36 +5%	5 +7%	2 +4%	5 +13% ac	11 +3%	25 +8% ac	5 2%	30 +8% ac
Mobile (voice)	164 4%	52 +7% e	9 5%	12 6%	18 +7% e	112 -3%	29 4% d	4 5% d	1 3%	* -1%	18 5% c	11 3%	3 -1%	25 +6% c

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 128 (continuation)

Phone and Broadband Household Ownership

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3993	862	193	241	300	3131	580	102	141	178	305	275	225	351
Effective Weighted Sample	2808	562	126	152	194	2247	477	85	136	173	251	227	193	282
Weighted Bases	<b>3994</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3218</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Mobile broadband	* *%	0 0%	0 0%	0 0%	0 0%	* *%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Home broadband	13 *%	1 *%	* *%	1 *%	0 0%	11 *%	0 0%	0 0%	* 1% a	0 0%	0 0%	0 0%	0 0%	0 0%
None	23 1%	4 *%	2 1%	1 1%	1 *%	19 1%	2 *%	0 0%	* 1%	* 1%	1 *%	2 1%	1 *%	1 *%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 129

Phone Ownership

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Mobile Only	1781 45%	172 -27%	87 -18%	28 -10%	119 -14%	31 -8%	3 -4%	493 -33%	1470 -43%	44 +58%	80 +54%	136 46%	289 +51%
		bcdef	cdef		cef					a	a		a
Landline Only	137 3%	19 3%	22 5%	34 +12%	88 +10%	66 +18%	32 +37%	100 +7%	127 +4%	2 2%	0 -0%	7 2%	9 -2%
				ab	ab	abcd	abcde		ce				
Landline or Mobile	3950 99%	624 +100%	478 +100%	286 99%	848 +100%	370 99%	84 99%	1463 99%	3360 +99%	75 100%	149 100%	284 -97%	554 98%
				99%					d				
None	47 1%	3 -*%	1 -*%	2 1%	4 -*%	3 1%	1 1%	15 1%	32 -1%	0 0%	* *%	9 +3%	9 2%
												a	

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 129 (continuation)

Phone Ownership

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Mobile Only	1781 45%	281 -36%	46 -26%	43 -21%	54 -22%	1500 +47%	95 -14%	10 -14%	10 -19%	4 -10%	60 -16%	35 -11%	35 -12%	60 -15%
		bcd				abcd			d					
Landline Only	137 3%	66 +9%	27 +15%	34 +17%	37 +15%	70 -2%	63 +9%	11 +16%	6 +11%	8 +19%	22 +6%	41 +13%	16 5%	47 +12%
		e	ae	ae	ae			a		ac		ac		ac
Landline or Mobile	3950 99%	771 99%	171 99%	202 99%	248 99%	3180 99%	686 100%	70 100%	53 99%	39 99%	368 100%	318 99%	293 100%	390 100%
None	47 1%	6 1%	3 1%	2 1%	2 1%	41 1%	3 *%	0 0%	1 1%	* 1%	1 *%	2 1%	1 *%	2 *%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 130

Landline Use

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3745	668	538	327	959	421	94	1694	3262	58	114	234	447
Effective Weighted Sample	2633	473	362	219	644	282	62	1152	2249	45	92	189	357
Weighted Bases	<b>3743</b>	<b>584</b>	<b>456</b>	<b>278</b>	<b>818</b>	<b>362</b>	<b>84</b>	<b>1409</b>	<b>3184</b>	<b>71</b>	<b>132</b>	<b>271</b>	<b>518</b>
Own landline phone and use it to make calls	1450 39%	322 +55%	321 +70%	236 +85%	633 +77%	312 +86%	76 +90%	777 +55%	1268 +40%	20 28%	42 32%	101 37%	172 -33%
			a	abd	ab	abd	abd		e				
Own landline phone but do not use it to make calls	465 12%	87 +15%	47 10%	11 -4%	62 -8%	15 -4%	4 -5%	125 -9%	414 +13%	7 10%	9 7%	24 9%	47 -9%
		bcdef	ce		ce				e				
Do not own landline phone	1779 48%	170 -29%	88 -19%	28 -10%	120 -15%	32 -9%	4 -5%	494 -35%	1468 -46%	44 +62%	81 +61%	134 50%	287 +55%
		bcdef	cdef		cef					a	ad		a
Unknown	49 1%	4 1%	0 -0%	2 1%	2 -*%	2 1%	0 0%	13 1%	34 -1%	0 0%	0 0%	11 +4%	11 2%
				b								ac	

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 130 (continuation)

Landline Use

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3745	811	185	227	279	2934	557	98	138	166	294	263	214	339
Effective Weighted Sample	2633	531	120	143	181	2103	459	81	133	162	242	218	184	273
Weighted Bases	<b>3743</b>	<b>731</b>	<b>165</b>	<b>193</b>	<b>230</b>	<b>3012</b>	<b>662</b>	<b>67</b>	<b>53</b>	<b>36</b>	<b>356</b>	<b>305</b>	<b>278</b>	<b>381</b>
Own landline phone and use it to make calls	1450 39%	354 +48%	96 +58%	126 +66%	144 +63%	1096 -36%	518 +78%	48 +71%	36 +68%	31 +85%	265 +74%	254 +83%	214 +77%	301 +79%
		e	ae	ae	ae		c			bc		a		
Own landline phone but do not use it to make calls	465 12%	91 12%	21 13%	21 11%	30 13%	374 12%	45 -7%	9 14%	6 12%	2 -4%	30 -8%	15 -5%	28 10%	18 -5%
								ad	d				bd	
Do not own landline phone	1779 48%	280 -38%	43 -26%	41 -22%	56 -24%	1500 +50%	95 -14%	10 -14%	11 -21%	4 -11%	59 -17%	36 -12%	36 -13%	60 -16%
		bcd				abcd			d					
Unknown	49 1%	7 1%	6 +3%	4 2%	0 -0%	42 1%	2 -*%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	2 1%
			ade	d		d								

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 131

Use of voice controls

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Mixed/ Multiple ethnic groups	Black or Black British	Asian or Asian British	Any ethnic minority group (Summary)
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	716	564	342	1001	437	95	1788	3475	62	129	252	485
Effective Weighted Sample	2811	508	380	228	671	291	63	1213	2396	48	103	204	387
Weighted Bases	<b>3997</b>	<b>627</b>	<b>479</b>	<b>288</b>	<b>852</b>	<b>373</b>	<b>85</b>	<b>1478</b>	<b>3392</b>	<b>75</b>	<b>149</b>	<b>293</b>	<b>563</b>
Smart speaker use	1679 42%	273 44%	158 -33%	58 -20%	230 -27%	71 -19%	13 -15%	434 -29%	1509 +44%	20 -27%	38 -26%	74 -25%	149 -26%
		bcdef	cdef		cef				bcde				
Voice control in car	690 17%	135 +22%	84 18%	21 -7%	109 -13%	24 -7%	3 -4%	155 -10%	596 18%	9 12%	13 -9%	59 20%	90 16%
		cdef	cdef		cef				c			c	c
Voice control on mobile phone	777 19%	92 -15%	40 -8%	7 -2%	48 -6%	9 -2%	2 -2%	142 -10%	650 19%	24 +32%	35 23%	53 18%	121 22%
		bcdef	cdef		ce				ad				
Any	2175 54%	336 54%	203 -42%	77 -27%	295 -35%	92 -25%	15 -18%	567 -38%	1884 +56%	43 57%	67 -45%	136 -46%	265 -47%
		bcdef	cdef		cef				cde				
None	1822 46%	291 46%	276 +58%	211 +73%	557 +65%	281 +75%	70 +82%	911 +62%	1508 -44%	33 43%	82 +55%	157 +54%	298 +53%
			a	abd	ab	abd	abd				a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower





2192 - Technology Tracker 2023 - Weighted 5% Sig. Level (SUBSET)

Table 131 (continuation)

Use of voice controls

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	862	193	241	300	3135	580	102	141	178	305	275	225	351
Effective Weighted Sample	2811	562	126	152	194	2250	477	85	136	173	251	227	193	282
Weighted Bases	<b>3997</b>	<b>776</b>	<b>174</b>	<b>204</b>	<b>250</b>	<b>3221</b>	<b>689</b>	<b>70</b>	<b>54</b>	<b>39</b>	<b>369</b>	<b>320</b>	<b>294</b>	<b>392</b>
Smart speaker use	1679 42%	319 41%	63 36%	76 37%	90 -36%	1359 42%	181 -26%	24 34%	16 -30%	9 -24%	109 -30%	71 -22%	99 -34%	80 -20%
Voice control in car	690 17%	124 16%	19 -11%	38 19%	34 14%	566 18%	90 -13%	9 13%	6 12%	3 -8%	58 16%	32 -10%	64 22%	26 -7%
Voice control on mobile phone	777 19%	126 -16%	26 15%	23 -11%	24 -9%	650 +20%	41 -6%	3 -4%	3 -6%	1 -3%	29 -8%	12 -4%	35 -12%	7 -2%
Any	2175 54%	383 -49%	81 -47%	93 -46%	106 -42%	1792 +56%	233 -34%	31 45%	20 -38%	11 -27%	141 -38%	92 -29%	135 -46%	96 -25%
None	1822 46%	393 +51%	93 +53%	111 +54%	144 +58%	1429 -44%	456 +66%	38 55%	34 +62%	29 +73%	228 +62%	228 +71%	159 +54%	296 +75%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower