

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)	1
Base : All respondents	
A4A. Which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)	7
Base : All respondents	
A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)	9
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Base : All respondents	
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A5B. How often in the past 3 months have you watched BBC Two? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)	25
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Base : Those who have personally watched The main ITV/ STV/ UTV channel in the past 3 months	
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Base : Those who have personally watched Channel 5 in the past 3 months	
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Base : Those who have personally watched BBC Three in the past 3 months	
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Base : Those who have personally watched BBC Four in the past 3 months	
A5H. How often in the past 3 months have you watched Other ITV channel (e.g. ITV2, ITV3, ITV Be)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)	37
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Base : Those who have personally watched Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven) in the past 3 months	
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Base : Those who have personally watched Other Channel 5 channel (e.g. 5USA, 5Star) in the past 3 months	
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Base : Those who have personally watched Any UKTV channel (e.g. Dave, Really, Yesterday, Drama) in the past 3 months	

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A5L. How often in the past 3 months have you watched Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)	45
Base : Those who have personally watched Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports) in the past 3 months	
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Base : Those who have personally watched S4C (Welsh) in the past 3 months	
A5N. How often in the past 3 months have you watched BBC News channel? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)	49
Base : Those who have personally watched BBC News channel in the past 3 months	
A5O. How often in the past 3 months have you watched BBC Parliament? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)	51
Base : Those who have personally watched BBC Parliament in the past 3 months	
A5P. How often in the past 3 months have you watched BBC Alba (Scottish Gaelic)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)	53
Base : Those who have personally watched BBC Alba (Scottish Gaelic) in the past 3 months	
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Base : Those who have personally watched BBC Scotland TV channel (on air between 7pm and midnight) in the past 3 months	
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Base : Those who have personally watched CBBC in the past 3 months	
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Base : Those who have personally watched CBeebies in the past 3 months	
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Base : All respondents	
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Base : All respondents	
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Base : Those who have personally watched S4C Clic (Welsh language) in the past 3 months	

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A7E. How often in the past 3 months have you watched programmes or films using All4/ aLL4+ (previously 4OD)? Base : Those who have personally watched All4/ aLL4+ (previously 4OD) in the past 3 months	85
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Base : Those who have personally listened to BBC Radio 5 live in the past 3 months	
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Base : Those who have personally listened to BBC Radio 4 Extra in the past 3 months	
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Base : Those who have personally listened to BBC Radio 5 live sports extra in the past 3 months	
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Base : Those who have personally listened to BBC World Service in the past 3 months	
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Base : Those who have personally listened to BBC Radio nan Gàidheal (SCOTLAND) in the past 3 months	
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Base : Those who have personally listened to BBC Radio Cymru/ BBC Radio Cymru 2 (WALES) in the past 3 months	
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Base : Those who have personally listened to BBC Radio Ulster (NORTHERN IRELAND) in the past 3 months	
A9R. How often in the past 3 months have you listened to BBC Radio Foyle (NORTHERN IRELAND)?	175
Base : Those who have personally listened to BBC Radio Foyle (NORTHERN IRELAND) in the past 3 months	
A9S. How often in the past 3 months have you listened to talkSPORT or talkSPORT2?	177
Base : Those who have personally listened to talkSPORT or talkSPORT2 in the past 3 months	
A9T. How often in the past 3 months have you listened to talkRADIO?	179
Base : Those who have personally listened to talkRADIO in the past 3 months	
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Base : Those who have personally listened to Classic FM in the past 3 months	

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A9V. How often in the past 3 months have you listened to Any Absolute Radio station?	183
Base : Those who have personally listened to Any Absolute Radio station in the past 3 months	
A9W. How often in the past 3 months have you listened to Any Capital radio station?	185
Base : Those who have personally listened to Any Capital radio station in the past 3 months	
A9X. How often in the past 3 months have you listened to Any Heart radio station?	187
Base : Those who have personally listened to Any Heart radio station in the past 3 months	
A9Y. How often in the past 3 months have you listened to Any Smooth radio station?	189
Base : Those who have personally listened to Any Smooth radio station in the past 3 months	
A9Z. How often in the past 3 months have you listened to Any Kiss radio station?	191
Base : Those who have personally listened to Any Kiss radio station in the past 3 months	
A9AA. How often in the past 3 months have you listened to Any Magic radio station?	193
Base : Those who have personally listened to Any Magic radio station in the past 3 months	
A9AB. How often in the past 3 months have you listened to Virgin Radio?	195
Base : Those who have personally listened to Virgin Radio in the past 3 months	
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Base : Those who have personally listened to Any LBC radio station in the past 3 months	
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Base : Those who have personally listened to Times Radio in the past 3 months	
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Base : Those who have personally listened to GB News Radio in the past 3 months	
A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS	203
Base : All respondents	
A10. Which, if any, of these BBC websites and apps have you personally used in the past 3 months? (Please include using sites or apps on any device.)	211
Base : All respondents	
A11A. How often in the past 3 months have you used the BBC News site/ app?	215
Base : Those who have personally used the BBC News site/ app in the past 3 months	
A11B. How often in the past 3 months have you used the BBC Sport site/ app?	217
Base : Those who have personally used the BBC Sport site/ app in the past 3 months	
A11C. How often in the past 3 months have you used the BBC Bitesize site/ app?	219
Base : Those who have personally used the BBC Bitesize site/ app in the past 3 months	
A11D. How often in the past 3 months have you used the BBC Weather site/ app?	221
Base : Those who have personally used the BBC Weather site/ app in the past 3 months	
A11E. How often in the past 3 months have you used the BBC iPlayer Kids site/ app?	223
Base : Those who have personally used the BBC iPlayer Kids site/ app in the past 3 months	
A11F. How often in the past 3 months have you used the BBC CBeebies Playtime site/ app?	225
Base : Those who have personally used the BBC CBeebies Playtime site/ app in the past 3 months	
A11G. How often in the past 3 months have you used the BBC CBeebies Storytime site/ app?	227
Base : Those who have personally used the BBC CBeebies Storytime site/ app in the past 3 months	
A11H. How often in the past 3 months have you used the BBC Newsround site?	229
Base : Those who have personally used the BBC Newsround site in the past 3 months	

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A111. How often in the past 3 months have you used the BBC Homepage site (www.bbc.co.uk)?	231
Base : Those who have personally used the BBC Homepage site (www.bbc.co.uk) in the past 3 months	
A11A-A111. BBC APPS/ SITES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS	233
Base : All respondents	
A12. Which, if any, of these audio streaming services have you personally listened to in the past 3 months?	236
Base : All respondents	
A13A. How often in the past 3 months have you listened to BBC Sounds?	240
Base : Those who have personally listened to BBC Sounds in the past 3 months (excluding those completing a paper questionnaire)	
A13B. How often in the past 3 months have you listened to Apple Music or Apple Podcasts?	242
Base : Those who have personally listened to Apple Music or Apple Podcasts in the past 3 months (excluding those completing a paper questionnaire)	
A13C. How often in the past 3 months have you listened to Google Play Music or Google Podcasts?	244
Base : Those who have personally listened to Google Play Music or Google Podcasts in the past 3 months (excluding those completing a paper questionnaire)	
A13D. How often in the past 3 months have you listened to GlobalPlayer?	246
Base : Those who have personally listened to GlobalPlayer in the past 3 months (excluding those completing a paper questionnaire)	
A13E. How often in the past 3 months have you listened to RadioPlayer?	248
Base : Those who have personally listened to RadioPlayer in the past 3 months (excluding those completing a paper questionnaire)	
A13F. How often in the past 3 months have you listened to Spotify?	250
Base : Those who have personally listened to Spotify in the past 3 months (excluding those completing a paper questionnaire)	
A13G. How often in the past 3 months have you listened to Deezer?	252
Base : Those who have personally listened to Deezer in the past 3 months (excluding those completing a paper questionnaire)	
A13H. How often in the past 3 months have you listened to Amazon Music?	254
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Base : Those who have personally listened to TuneIn in the past 3 months (excluding those completing a paper questionnaire)	
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Base : Those who have personally listened to Audible in the past 3 months (excluding those completing a paper questionnaire)	
A13K. How often in the past 3 months have you listened to YouTube Music?	260
Base : Those who have personally listened to YouTube Music in the past 3 months (excluding those completing a paper questionnaire)	
A13L. How often in the past 3 months have you listened to SoundCloud?	262
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Base : All respondents	
SUMMARY - BBC CONTENT CONSUMED IN THE LAST 3 MONTHS	268
Base : All respondents	
BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS	270
Base : All respondents	
SUMMARY - BBC CONTENT CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS	281
Base : All respondents	
NUMBER OF BBC SERVICES CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS - TV, IPLAYER, ONLINE, RADIO, SOUNDS	283
Base : All respondents	

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SUMMARY - BBC CONTENT CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS (SEPARATING TV CHANNELS AND IPLAYER)	285
Base : All respondents	
TV AND VIDEO SERVICES WATCHED IN THE PAST 3 MONTHS	287
Base : All respondents	
A14. When thinking about what to watch, which one of the following TV and video services do you usually turn to first? (BBC would include all channels and iPlayer, ITV would include all channels and ITVX (was ITV Hub), Channel 4 would include all channels and All4, Channel 5 would include all channels and My5, Sky channels would include all paid-for channels from Sky.)	291
Base : Those watching any of these TV or video services in the past 3 months	
B1A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC TV channels? (Please think about what you have watched in the past 3 months)	295
Base : Those who have watched any BBC TV channels (including BBC iPlayer and BBC programmes and content on YouTube) in the past 3 months	
B1B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with ITV/ STV/ UTV channels? (Please think about what you have watched in the past 3 months)	299
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B1C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 4 channels? (Please think about what you have watched in the past 3 months)	303
Base : Those who have watched any Channel 4 channels (including All4) in the past 3 months	
B1D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 5 channels? (Please think about what you have watched in the past 3 months)	307
Base : Those who have watched any Channel 5 channels (including My5) in the past 3 months	
B1E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with S4C (Welsh)? (Please think about what you have watched in the past 3 months)	311
Base : Those who have watched S4C (including S4C Clic) in the past 3 months	
B1F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Sky TV channels? (Please think about what you have watched in the past 3 months)	315
Base : Those who have watched any Sky TV channels (including from Sky On Demand or Sky Go) in the past 3 months	
B1G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with NOW? (Please think about what you have watched in the past 3 months)	319
Base : Those who have watched NOW in the past 3 months	
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Base : Those who have watched Netflix in the past 3 months	
B1I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Prime Video? (Please think about what you have watched in the past 3 months)	327
Base : Those who have watched Amazon Prime Video in the past 3 months	
B1J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube channels? (Please think about what you have watched in the past 3 months)	331
Base : Those who have watched YouTube channels in the past 3 months	
B1K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BritBox? (Please think about what you have watched in the past 3 months)	335
Base : Those who have watched Britbox in the past 3 months	
B1L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Disney+? (Please think about what you have watched in the past 3 months)	339
Base : Those who have watched Disney+ in the past 3 months	
B1M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple TV+? (Please think about what you have watched in the past 3 months)	343
Base : Those who have watched Apple TV+ in the past 3 months	
B1N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with UKTV channels? (Please think about what you have watched in the past 3 months)	347
Base : Those who have watched UKTV channels in the past 3 months	
B1O. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News? (Please think about what you have watched in the past 3 months)	351
Base : Those who have watched GB News in the past 3 months	
B1P. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Hayu? (Please think about what you have watched in the past 3 months)	355
Base : Those who have watched Hayu in the past 3 months	
B2A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Radio stations? (Please think about what you have listened to in the past 3 months)	359
Base : Those who have listened to any BBC Radio stations in the past 3 months	

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B2B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkSPORT or talkSPORT2? (Please think about what you have listened to in the past 3 months)	363
Base : Those who have listened to talkSPORT or talkSPORT2 in the past 3 months	
B2C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkRADIO? (Please think about what you have listened to in the past 3 months)	367
Base : Those who have listened to talkRADIO in the past 3 months	
B2D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Classic FM? (Please think about what you have listened to in the past 3 months)	371
Base : Those who have listened to Classic FM in the past 3 months	
B2E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Absolute Radio? (Please think about what you have listened to in the past 3 months)	375
Base : Those who have listened to any Absolute Radio in the past 3 months	
B2F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Capital Radio? (Please think about what you have listened to in the past 3 months)	379
Base : Those who have listened to any Capital radio in the past 3 months	
B2G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Heart Radio? (Please think about what you have listened to in the past 3 months)	383
Base : Those who have listened to any Heart radio in the past 3 months	
B2H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Smooth Radio? (Please think about what you have listened to in the past 3 months)	387
Base : Those who have listened to any Smooth Radio in the past 3 months	
B2I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Kiss Radio? (Please think about what you have listened to in the past 3 months)	391
Base : Those who have listened to any Kiss radio in the past 3 months	
B2J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Magic Radio? (Please think about what you have listened to in the past 3 months)	395
Base : Those who have listened to any Magic Radio in the past 3 months	
B2K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Virgin Radio? (Please think about what you have listened to in the past 3 months)	399
Base : Those who have listened to Virgin Radio in the past 3 months	
B2L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any LBC Radio? (Please think about what you have listened to in the past 3 months)	403
Base : Those who have listened to any LBC Radio in the past 3 months	
B2M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Times Radio? (Please think about what you have listened to in the past 3 months)	407
Base : Those who have listened to Times Radio in the past 3 months	
B2N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News Radio? (Please think about what you have listened to in the past 3 months)	411
Base : Those who have listened to GB News Radio in the past 3 months	
B3A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Sounds?	413
Base : Those who have used BBC Sounds in the past 3 months	
B3B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple Music or Apple Podcasts?	417
Base : Those who have used Apple Music or Apple Podcasts in the past 3 months	
B3C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Google Play Music or Google Podcasts?	421
Base : Those who have used Google Play Music or Google Podcasts in the past 3 months	
B3D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GlobalPlayer?	425
Base : Those who have used GlobalPlayer in the past 3 months	
B3E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with RadioPlayer?	429
Base : Those who have used RadioPlayer in the past 3 months	
B3F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Spotify?	431
Base : Those who have used Spotify in the past 3 months	
B3G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Deezer?	435
Base : Those who have used Deezer in the past 3 months	

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B3H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Music?	439
Base : Those who have used Amazon Music in the past 3 months	
B3I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with TuneIn?	443
Base : Those who have used TuneIn in the past 3 months	
B3J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Audible?	445
Base : Those who have used Audible in the past 3 months	
B3K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube Music?	447
Base : Those who have used YouTube Music in the past 3 months	
B3L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with SoundCloud?	451
Base : Those who have used SoundCloud in the past 3 months	
B4A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using BBC iPlayer? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	453
Base : Those who have used BBC iPlayer in the past 3 months	
B4B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	457
Base : Those who have used ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months	
B4C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using STV Player/ STV Player VIP (Scotland)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	461
Base : Those who have used STV Player/ STV Player VIP (Scotland) in the past 3 months	
B4D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using S4C Clic (Welsh language)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	465
Base : Those who have used S4C Clic (Welsh language) in the past 3 months	
B4E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using All4/ All4+ (previously 4OD)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	469
Base : Those who have used All4/ All4+ (previously 4OD) in the past 3 months	
B4F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using My5 (previously Demand 5)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	473
Base : Those who have used My5 (previously Demand 5) in the past 3 months	
B4G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Sky On Demand or Sky Go? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	477
Base : Those who have used Sky On Demand or Sky Go in the past 3 months	
B4H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using UKTV Play? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	481
Base : Those who have used UKTV Play in the past 3 months	
B4I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Discovery+? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	485
Base : Those who have used Discovery+ in the past 3 months	
B4J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Virgin TV Catch-up or Virgin Media Anywhere? (Please think about your experience of using the service rather than what you have watched in the past 3 months)	489
Base : Those who have used Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months	
B5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of the BBC websites or apps you have used in the past 3 months?	493
Base : Those who have used any of the ten listed BBC websites or apps in the past 3 months	
C1. OVERALL IMPRESSION OF THE BBC. On a scale of 1 to 10, where 1 means extremely unfavourable and 10 means extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?	497
Base : All respondents	

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C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?	501
Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)	
C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?	507
Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)	
C2A. PERFORMANCE AGAINST PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News and information to help people understand what is going on in the UK and the world"?	513
Base : All respondents	
C2B. PERFORMANCE AGAINST PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Programmes and content that help people to learn about new things"?	517
Base : All respondents	
C2C. PERFORMANCE AGAINST PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "High quality and creative content"?	521
Base : All respondents	
C2D. PERFORMANCE AGAINST PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?	525
Base : All respondents	
C3A. IMPORTANCE TO SOCIETY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?	529
Base : All respondents	
C3B. IMPORTANCE TO SOCIETY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Programmes and content that help people to learn about new things"?	533
Base : All respondents	
C3C. IMPORTANCE TO SOCIETY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "High quality and creative content"?	537
Base : All respondents	
C3D. IMPORTANCE TO SOCIETY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?	541
Base : All respondents	
C4A. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?	545
Base : All respondents	
C4B. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "Programmes and content that help people to learn about new things"?	549
Base : All respondents	
C4C. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "High quality and creative content"?	553
Base : All respondents	
C4D. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?	557
Base : All respondents	
C5A. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that represents a range of opinions"?	561
Base : All respondents	
C5B. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that is impartial - not favouring one side over another"?	565
Base : All respondents	

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C5C. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the world"?	569
Base : All respondents	
C5D. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the UK"?	573
Base : All respondents	
C5E. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in my local area"?	577
Base : All respondents	
C6A. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Explores issues and ideas that people may not have come across before"?	581
Base : All respondents	
C6B. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Inspires people to try new activities, hobbies or interests"?	585
Base : All respondents	
C6C. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports younger children with their learning"?	589
Base : All respondents	
C6D. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports teenagers with their learning"?	593
Base : All respondents	
C7A. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides a broad mix of content"?	597
Base : All respondents	
C7B. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Appeals to a wide range of different audiences"?	601
Base : All respondents	
C7C. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content made for UK audiences"?	605
Base : All respondents	
C7D. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that dares to be different"?	609
Base : All respondents	
C7E. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is different from other providers"?	613
Base : All respondents	
C8A. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Includes people like me"?	617
Base : All respondents	
C8B. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Features the region (ENGLAND)/ nation (SCOTLAND/ WALES/ NORTHERN IRELAND) of the UK I live in"?	621
Base : All respondents	
C8C. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects the lives of people like me"?	625
Base : All respondents	
C8D. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is relevant to me"?	629
Base : All respondents	
C8E. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects different communities living in the UK"?	633
Base : All respondents	
D1A. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides a broad mix of TV content?	637
Base : All respondents	

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D1B. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Appeals to a wide range of different TV audiences?	639
Base : All respondents	
D1C. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides high quality TV content?	641
Base : All respondents	
D1D. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content made for UK audiences?	643
Base : All respondents	
D1E. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content that dares to be different?	645
Base : All respondents	
D1F. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content that is different from other providers?	647
Base : All respondents	
D2A. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides a broad mix of radio content?	649
Base : All respondents	
D2B. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Appeals to a wide range of different radio audiences?	651
Base : All respondents	
D2C. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides high quality radio content?	653
Base : All respondents	
D2D. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content made for UK audiences?	655
Base : All respondents	
D2E. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content that dares to be different?	657
Base : All respondents	
D2F. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content that is different from other providers?	659
Base : All respondents	
D3A. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides a broad mix of online content?	661
Base : All respondents	
D3B. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Appeals to a wide range of different online audiences?	663
Base : All respondents	
D3C. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides high quality online content?	665
Base : All respondents	
D3D. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content made for UK audiences?	667
Base : All respondents	
D3E. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content that dares to be different?	669
Base : All respondents	
D3F. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content that is different from other providers?	671
Base : All respondents	
F1. Where would you place yourself on this scale in terms of how you feel about the BBC as a whole?	673
Base : All respondents	
F2. To what extent do you agree or disagree with the statement "I would miss the BBC if it wasn't there"?	677
Base : All respondents	
F2B. Could you say why you gave that answer?	679
Base : All respondents (who gave a reason for their answer)	

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G1. Thinking about all sources of news, not just the BBC... Typically, how frequently do you watch, listen to or read news? (By news we mean national, international, regional or local news and other topical events. Please think about radio, TV, newspapers and online.)	685
Base : All respondents	
G2. In the last 3 months, have you watched, listened to or read news from the BBC in any of these ways?	689
Base : Those who watch, listen to or read news	
S1. HOURS SPEND ONLINE IN A TYPICAL WEEK	691
Base : All respondents	
A2. Which of these ways do you go online from home?	695
Base : All respondents	
S2. RESPONDENT'S GENDER	697
Base : All respondents	
S3. RESPONDENT'S AGE	699
Base : All respondents	
S5. HOUSEHOLD SOCIO-ECONOMIC GROUP	701
Base : All respondents	
S6. RESPONDENT'S WORKING STATUS	703
Base : All respondents	
S7. URBANITY	705
Base : All respondents	
S8. REGION/ NATION	707
Base : All respondents	
S9. How would you describe your national identity?	711
Base : All respondents	
S10. RESPONDENT'S ETHNICITY	713
Base : All respondents	
S11. RESPONDENT'S RELIGION, IF ANY	718
Base : All respondents	
G3. What is the total number of people in the household (including yourself and any children)?	721
Base : All respondents	
G4. Do any children aged under 16 live in your household?	723
Base : All respondents	
G5. Are you responsible for any of the children aged under 16 in your household, as a parent or guardian?	725
Base : Those in a household with any children aged under 16	
G5A. Which of these people aged 16 or over do you usually share your home with?	727
Base : All respondents	
G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?	729
Base : All respondents	
G7. How long have you lived in the UK?	735
Base : All respondents	
G8. Which one of these bands describes your total household income before tax or any other deductions are made? (Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment. Please note - If you or anyone in the household is currently furloughed, please respond base on the usual household income.)	737
Base : All respondents	

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G9. Which of these – if any – impact or limit your daily activities or the work you can do?	741
Base : All respondents	
G10. Which of these best describes you?	747
Base : All respondents	
G11. Is your current gender identity the same as that assigned at birth?	749
Base : All respondents	

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Table 1

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Freeview or Freeview Play (free TV via an aerial)	1896	315	277	574	297	923	589	1091	72	107	198	406	221	497	37	31	**	
	44%	52%	49%	58%	68%	52%	47%	42%	43%	56%	53%	50%	41%	58%	51%	62%	**	
			b	abc						bg	bg	bg						
Sky (satellite TV with a monthly subscription)	1451	194	186	273	87	487	360	941	53	51	105	224	161	227	24	16	**	
	34%	32%	33%	27%	20%	27%	29%	36%	32%	27%	28%	28%	30%	27%	33%	32%	**	
		d	d	d				adefg										
Apps for broadcaster catch-up services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5	809	105	71	111	40	243	259	485	45	31	47	141	154	101	6	4	**	
	19%	17%	13%	11%	9%	14%	21%	19%	27%	16%	13%	18%	28%	12%	8%	7%	**	
		cd					e	e	e				abdef					
Amazon Fire TV (plug in stick, plug in box or cube)	642	70	54	76	22	183	205	380	24	20	49	114	110	63	8	4	**	
	15%	11%	10%	8%	5%	10%	16%	15%	14%	11%	13%	14%	20%	7%	11%	8%	**	
		d											bdf					
Virgin Media (cable TV subscription)	587	81	76	117	41	210	165	372	23	31	45	99	72	105	8	3	**	
	14%	13%	14%	12%	9%	12%	13%	14%	14%	16%	12%	12%	13%	12%	11%	7%	**	
BT TV	310	42	35	61	26	118	92	190	20	15	34	69	39	54	3	2	**	
	7%	7%	6%	6%	6%	7%	7%	7%	12%	8%	9%	9%	7%	6%	5%	5%	**	
NOW	289	23	19	26	7	73	82	180	15	8	14	41	55	23	2	1	**	
	7%	4%	3%	3%	2%	4%	7%	7%	9%	4%	4%	5%	10%	3%	3%	2%	**	
													ef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 1

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Freesat (satellite TV with no subscription)	246	31	42	72	30	110	99	130	17	21	33	70	37	65	3	3	**	
	6%	5%	7%	7%	7%	6%	8%	5%	10%	11%	9%	9%	7%	8%	4%	5%	**	
							b			b	b	b						
TalkTalk TV	138	19	15	21	6	52	49	73	8	7	12	32	23	19	1	1	**	
	3%	3%	3%	2%	1%	3%	4%	3%	5%	3%	3%	4%	4%	2%	1%	2%	**	
Google Chromecast	124	6	12	15	3	37	38	69	3	3	7	18	24	13	1	1	**	
	3%	1%	2%	1%	1%	2%	3%	3%	2%	1%	2%	2%	4%	1%	2%	1%	**	
Roku	100	8	9	11	2	31	47	46	5	12	12	30	28	10	-	1	**	
	2%	1%	2%	1%	*%	2%	4%	2%	3%	6%	3%	4%	5%	1%	-%	3%	**	
							b			b		b	b					
YouView	72	9	7	9	3	18	23	41	2	2	9	17	12	7	1	*	**	
	2%	1%	1%	1%	1%	1%	2%	2%	1%	1%	2%	2%	2%	1%	2%	1%	**	
EE TV	62	-	2	2	-	9	22	34	2	4	6	17	11	2	-	-	**	
	1%	-%	*%	*%	-%	*%	2%	1%	1%	2%	2%	2%	2%	*%	-%	-%	**	
Other	55	10	5	14	9	26	20	30	7	3	3	13	8	13	-	1	**	
	1%	2%	1%	1%	2%	1%	2%	1%	4%	1%	1%	2%	2%	2%	-%	2%	**	
									b									
No-one watches broadcast TV channels in the household	237	26	20	32	12	99	75	131	12	6	23	45	43	25	1	*	**	
	6%	4%	4%	3%	3%	6%	6%	5%	7%	3%	6%	6%	8%	3%	2%	1%	**	
Don't know	19	1	2	2	-	7	6	9	-	1	-	1	5	2	-	-	**	
	*%	*%	*%	*%	-%	*%	1%	*%	-%	1%	-%	*%	1%	*%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
SUMMARY																		
FREE BROADCAST TV SERVICE	2053	329	307	618	311	994	649	1176	81	119	215	449	248	538	40	31	**	
	48%	54%	55%	62%	72%	56%	52%	46%	48%	63%	58%	56%	46%	63%	54%	64%	**	
			ab	abc			b		bg	bg	bg							
PAID BROADCAST TV SERVICE	2467	336	314	469	155	873	657	1568	100	94	174	407	308	400	38	23	**	
	57%	55%	56%	47%	36%	49%	53%	61%	60%	49%	46%	51%	57%	47%	52%	47%	**	
		cd	cd	d			adef	e					e					
STREAMING TV PLAYER	780	79	70	97	26	233	251	454	27	32	59	138	139	80	10	6	**	
	18%	13%	12%	10%	6%	13%	20%	18%	16%	17%	16%	17%	26%	9%	13%	12%	**	
		d	d										bef					
BROADCASTER APPS	809	105	71	111	40	243	259	485	45	31	47	141	154	101	6	4	**	
	19%	17%	13%	11%	9%	14%	21%	19%	27%	16%	13%	18%	28%	12%	8%	7%	**	
		cd					e	e	e				abdef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 1

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Freeview or Freeview Play (free TV via an aerial)	1896	227	270	263	234	1569	248	60	103	59	**	697	1071	1741	**	40	88
	44%	60%	57%	54%	64%	45%	40%	41%	40%	42%	**	40%	46%	45%	**	34%	40%
					c								a				
Sky (satellite TV with a monthly subscription)	1451	107	121	146	82	1181	224	54	114	46	**	556	808	1334	**	42	63
	34%	28%	25%	30%	22%	34%	36%	37%	44%	32%	**	32%	35%	34%	**	36%	29%
									a								
Apps for broadcaster catch-up services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5	809	47	54	73	28	695	104	31	43	17	**	381	408	709	**	45	82
	19%	12%	11%	15%	8%	20%	17%	21%	16%	12%	**	22%	18%	18%	**	38%	37%
				d								b				a	a
Amazon Fire TV (plug in stick, plug in box or cube)	642	25	38	40	23	546	87	31	34	16	**	283	332	578	**	29	41
	15%	7%	8%	8%	6%	16%	14%	21%	13%	11%	**	16%	14%	15%	**	24%	19%
Virgin Media (cable TV subscription)	587	44	61	72	33	474	94	27	38	19	**	260	297	523	**	25	43
	14%	12%	13%	15%	9%	13%	15%	19%	15%	13%	**	15%	13%	13%	**	21%	20%
BT TV	310	22	32	38	16	258	50	16	15	15	**	105	194	291	**	3	8
	7%	6%	7%	8%	4%	7%	8%	11%	6%	10%	**	6%	8%	7%	**	2%	4%
NOW	289	10	13	20	3	238	40	18	9	12	**	153	121	243	**	17	32
	7%	3%	3%	4%	1%	7%	6%	12%	4%	8%	**	9%	5%	6%	**	14%	15%
				d				d				b				a	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 1

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Freesat (satellite TV with no subscription)	246 6%	29 8%	36 8%	38 8%	27 7%	211 6% d	33 5%	13 9% d	4 2%	10 7%	** **	99 6%	139 6%	222 6%	** **	6 5%	16 7%
TalkTalk TV	138 3%	10 3%	9 2%	13 3%	7 2%	98 3%	39 6% a	10 7% a	19 7% a	9 7%	** **	53 3%	80 3%	130 3%	** **	2 2%	6 3%
Google Chromecast	124 3%	7 2%	6 1%	7 1%	6 2%	100 3%	21 3%	4 3%	8 3%	4 3%	** **	63 4%	55 2%	101 3%	** **	12 10% a	17 8% a
Roku	100 2%	5 1%	5 1%	7 2%	3 1%	70 2%	30 5% a	8 6% a	7 3%	10 7% a	** **	44 3%	53 2%	83 2%	** **	5 4%	7 3%
YouView	72 2%	5 1%	2 *%	6 1%	2 *%	59 2%	14 2%	3 2%	9 3%	2 1%	** **	29 2%	42 2%	60 2%	** **	3 2%	8 4%
EE TV	62 1%	1 *%	1 *%	- -%	2 1%	41 1%	17 3% a	4 3%	8 3%	2 1%	** **	26 2%	30 1%	54 1%	** **	6 5% a	6 3%
Other	55 1%	6 2%	7 1%	7 1%	6 2%	46 1%	8 1%	3 2%	1 *%	2 1%	** **	18 1%	32 1%	50 1%	** **	1 1%	4 2%
No-one watches broadcast TV channels in the household	237 6%	12 3%	13 3%	18 4%	7 2%	169 5%	57 9% a	8 5%	19 7%	11 8%	** **	105 6%	118 5%	200 5%	** **	13 11%	19 9%
Don't know	19 *%	- -%	2 *%	- -%	2 1%	12 *%	6 1%	1 1%	4 2% a	1 1%	** **	7 *%	10 *%	17 *%	** **	1 1%	1 1%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device? (There will be questions about watching streaming services like Netflix or Amazon Prime Video shortly.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
SUMMARY																	
FREE BROADCAST TV SERVICE	2053	243	294	284	254	1703	269	67	108	64	**	763	1155	1884	**	44	97
	48%	64%	62%	58%	69%	48%	43%	46%	42%	45%	**	44%	50%	48%	**	37%	45%
					c								a				
PAID BROADCAST TV SERVICE	2467	180	221	266	135	2018	374	97	165	87	**	985	1349	2261	**	71	125
	57%	47%	46%	55%	37%	57%	60%	67%	64%	61%	**	57%	58%	58%	**	60%	57%
		d	d	d													
STREAMING TV PLAYER	780	33	47	51	30	649	122	37	46	25	**	353	395	694	**	38	53
	18%	9%	10%	10%	8%	18%	20%	25%	18%	18%	**	20%	17%	18%	**	32%	24%
																a	
BROADCASTER APPS	809	47	54	73	28	695	104	31	43	17	**	381	408	709	**	45	82
	19%	12%	11%	15%	8%	20%	17%	21%	16%	12%	**	22%	18%	18%	**	38%	37%
				d								b				a	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 2

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4A. Which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC One	3336	492	503	894	390	1446	935	2071	127	151	289	612	369	764	62	47	**	
	78%	81%	89%	90%	90%	81%	75%	80%	76%	79%	77%	76%	68%	89%	84%	96%	**	
		a	a	a	a		g	ag		g	g	g				b		
The main ITV/ STV/ UTV channel	3029	474	480	858	378	1372	864	1859	121	145	274	574	336	732	62	45	**	
	71%	78%	85%	86%	87%	77%	69%	72%	72%	76%	73%	71%	62%	86%	84%	91%	**	
			a	a	a		g	g		g	g	g						
Channel 4	2777	434	435	737	302	1195	766	1741	98	129	227	493	307	635	52	37	**	
	65%	71%	77%	74%	70%	67%	61%	67%	58%	68%	61%	61%	57%	74%	71%	76%	**	
								afg										
Channel 5	2284	402	399	672	272	1071	656	1422	79	108	213	435	263	581	47	36	**	
	53%	66%	71%	67%	63%	60%	52%	55%	47%	57%	57%	54%	48%	68%	64%	74%	**	
BBC Two	2231	363	401	720	319	1033	622	1395	87	116	211	435	219	619	48	40	**	
	52%	60%	71%	72%	73%	58%	50%	54%	52%	61%	56%	54%	40%	72%	66%	81%	**	
			a	a	a		g	g		ag	g	g				b		
None of these	487	49	30	54	24	178	146	272	21	15	37	85	86	50	3	1	**	
	11%	8%	5%	5%	6%	10%	12%	11%	13%	8%	10%	10%	16%	6%	4%	2%	**	
													bdf					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4A. Which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC One	3336	338	426	434	330	2766	453	107	198	95	**	1277	1861	3067	**	81	155
	78%	89%	90%	89%	90%	79%	72%	74%	76%	67%	**	74%	80%	78%	**	69%	71%
						be							a				
The main ITV/ STV/ UTV channel	3029	317	415	418	313	2557	358	88	167	71	**	1116	1726	2794	**	65	135
	71%	84%	87%	86%	85%	73%	57%	61%	65%	50%	**	65%	74%	71%	**	55%	62%
						bce							a	cd			
Channel 4	2777	284	351	378	257	2355	335	89	141	70	**	1090	1538	2553	**	81	149
	65%	75%	74%	78%	70%	67%	53%	62%	54%	49%	**	63%	66%	65%	**	68%	68%
						bde											
Channel 5	2284	254	328	341	240	1947	262	57	122	61	**	822	1336	2114	**	53	107
	53%	67%	69%	70%	65%	55%	42%	39%	47%	43%	**	48%	58%	54%	**	44%	49%
						bc							a				
BBC Two	2231	270	349	379	240	1870	282	58	124	68	**	752	1338	2051	**	55	110
	52%	71%	73%	78%	65%	53%	45%	40%	48%	48%	**	44%	58%	52%	**	47%	50%
				d		bc							a				
None of these	487	21	29	32	17	373	94	16	30	24	**	238	219	412	**	21	35
	11%	5%	6%	7%	5%	11%	15%	11%	12%	17%	**	14%	9%	11%	**	17%	16%
						a						b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Other ITV channel (e.g. ITV2, ITV3, ITV Be)	2011	316	273	474	201	822	591	1226	81	99	171	363	255	410	34	26	**	
	47%	52%	48%	47%	46%	46%	47%	47%	48%	52%	46%	45%	47%	48%	46%	54%	**	
Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)	1665	286	259	401	142	699	537	987	75	86	159	338	239	342	28	27	**	
	39%	47%	46%	40%	33%	39%	43%	38%	44%	45%	42%	42%	44%	40%	38%	55%	**	
		d	d					a								a		
BBC News channel	1289	210	217	373	156	547	363	796	55	60	107	234	138	334	21	14	**	
	30%	35%	39%	37%	36%	31%	29%	31%	33%	32%	29%	29%	25%	39%	29%	29%	**	
Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)	1229	191	169	251	83	436	300	828	44	41	91	187	135	218	16	15	**	
	29%	32%	30%	25%	19%	24%	24%	32%	26%	21%	24%	23%	25%	26%	22%	30%	**	
		d	d					adefg										
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	1148	223	214	341	128	540	387	669	50	61	143	257	163	293	24	20	**	
	27%	37%	38%	34%	29%	30%	31%	26%	30%	32%	38%	32%	30%	34%	33%	41%	**	
			d				b				b	b						
BBC Three	981	129	105	178	73	351	284	577	51	43	71	167	136	160	9	9	**	
	23%	21%	19%	18%	17%	20%	23%	22%	30%	23%	19%	21%	25%	19%	13%	17%	**	
								e										
Other Channel 5 channel (e.g. 5USA, 5Star)	968	179	157	240	83	441	330	563	51	54	107	206	148	200	21	17	**	
	23%	29%	28%	24%	19%	25%	26%	22%	30%	28%	29%	26%	27%	23%	29%	34%	**	
		d	d				b				b							

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 3

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Four	952	157	169	284	115	431	281	565	37	50	101	193	104	256	15	11	**	
	22%	26%	30%	28%	26%	24%	22%	22%	22%	26%	27%	24%	19%	30%	20%	23%	**	
CBeebies	375	27	22	28	6	101	102	235	11	12	12	48	68	26	2	-	**	
	9%	4%	4%	3%	1%	6%	8%	9%	7%	7%	3%	6%	12%	3%	3%	-%	**	
							e	ef					aef					
BBC Parliament	309	55	55	93	38	137	96	152	18	21	23	62	42	83	3	6	**	
	7%	9%	10%	9%	9%	8%	8%	6%	11%	11%	6%	8%	8%	10%	5%	13%	**	
GB News	252	56	44	73	28	109	76	149	12	10	17	44	39	69	3	1	**	
	6%	9%	8%	7%	7%	6%	6%	6%	7%	5%	5%	5%	7%	8%	4%	3%	**	
CBBC	235	15	9	14	5	69	72	135	12	8	8	32	52	13	-	1	**	
	5%	3%	2%	1%	1%	4%	6%	5%	7%	4%	2%	4%	10%	2%	-%	1%	**	
									e				abef					
BBC Scotland TV channel (on air between 7pm and midnight)	159	28	22	43	21	67	65	78	11	15	22	46	25	15	26	1	**	
	4%	5%	4%	4%	5%	4%	5%	3%	7%	8%	6%	6%	5%	2%	36%	3%	**	
							b			b	b	b			ac			
S4C (Welsh)	71	13	10	15	6	28	21	39	5	2	7	15	10	10	-	6	**	
	2%	2%	2%	2%	1%	2%	2%	2%	3%	1%	2%	2%	2%	1%	-%	12%	**	
																ab		
BBC Alba (Scottish Gaelic)	65	10	9	16	8	24	24	31	5	3	6	17	12	6	10	1	**	
	2%	2%	2%	2%	2%	1%	2%	1%	3%	2%	2%	2%	2%	1%	14%	1%	**	
															ac			
Any other broadcast TV channels	98	15	27	45	19	65	37	53	10	11	15	29	9	42	1	2	**	
	2%	3%	5%	5%	4%	4%	3%	2%	6%	6%	4%	4%	2%	5%	2%	4%	**	
									bg	bg								

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
None	849	123	84	189	105	387	244	480	24	32	77	159	107	157	14	7	**	
	20%	20%	15%	19%	24%	22%	20%	19%	14%	17%	21%	20%	20%	18%	19%	13%	**	

b

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 3

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Other ITV channel (e.g. ITV2, ITV3, ITV Be)	2011 47%	183 48%	227 48%	246 51%	164 45%	1734 49%	210 33%	67 46%	78 30%	52 37%	** **	785 46%	1111 48%	1864 48%	** **	49 41%	99 46%
Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)	1665 39%	164 43%	178 37%	221 45%	122 33%	1480 42%	146 23%	45 31%	61 23%	35 25%	** **	690 40%	906 39%	1529 39%	** **	44 37%	93 43%
BBC News channel	1289 30%	150 40%	184 39%	220 45%	114 31%	1061 30%	173 28%	42 29%	76 29%	36 25%	** **	457 26%	738 32%	1184 30%	** **	41 35%	69 32%
Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)	1229 29%	115 30%	103 22%	150 31%	69 19%	1045 30%	152 24%	45 31%	64 25%	35 25%	** **	469 27%	695 30%	1144 29%	** **	32 27%	47 22%
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	1148 27%	138 36%	156 33%	195 40%	98 27%	1038 30%	91 14%	28 20%	41 16%	19 13%	** **	428 25%	670 29%	1055 27%	** **	36 30%	63 29%
BBC Three	981 23%	64 17%	96 20%	104 21%	56 15%	781 22%	166 26%	40 28%	68 26%	42 30%	** **	400 23%	517 22%	878 22%	** **	36 30%	77 36%
Other Channel 5 channel (e.g. 5USA, 5Star)	968 23%	103 27%	97 20%	112 23%	88 24%	865 25%	83 13%	21 15%	31 12%	26 18%	** **	384 22%	547 24%	903 23%	** **	23 19%	47 22%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 3

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Four	952	117	139	170	86	776	144	32	64	38	**	325	560	876	**	23	55
	22%	31%	29%	35%	23%	22%	23%	22%	25%	27%	**	19%	24%	22%	**	20%	25%
				d									a				
CBeebies	375	9	17	15	11	306	59	19	24	11	**	164	185	349	**	14	19
	9%	2%	4%	3%	3%	9%	9%	13%	9%	8%	**	10%	8%	9%	**	12%	9%
BBC Parliament	309	47	36	48	34	223	56	15	21	18	**	86	179	276	**	13	23
	7%	12%	8%	10%	9%	6%	9%	11%	8%	13%	**	5%	8%	7%	**	11%	11%
										a			a				
GB News	252	39	29	43	26	228	24	8	12	2	**	80	162	225	**	16	21
	6%	10%	6%	9%	7%	6%	4%	5%	5%	1%	**	5%	7%	6%	**	14%	10%
													a			a	
CBBC	235	8	5	7	7	169	63	12	32	14	**	103	118	206	**	16	23
	5%	2%	1%	1%	2%	5%	10%	9%	12%	10%	**	6%	5%	5%	**	13%	11%
							a		a							a	a
BBC Scotland TV channel (on air between 7pm and midnight)	159	11	4	9	6	141	18	4	11	4	**	65	91	141	**	9	14
	4%	3%	1%	2%	2%	4%	3%	3%	4%	3%	**	4%	4%	4%	**	8%	6%
S4C (Welsh)	71	7	3	7	3	58	13	3	9	1	**	31	40	60	**	6	10
	2%	2%	1%	1%	1%	2%	2%	2%	4%	1%	**	2%	2%	2%	**	5%	5%
																a	a
BBC Alba (Scottish Gaelic)	65	6	-	4	2	53	11	4	7	-	**	30	34	49	**	7	13
	2%	1%	-%	1%	*%	2%	2%	3%	3%	-%	**	2%	1%	1%	**	6%	6%
																a	a
Any other broadcast TV channels	98	19	23	29	13	91	5	-	2	-	**	38	57	91	**	2	4
	2%	5%	5%	6%	4%	3%	1%	-%	1%	-%	**	2%	2%	2%	**	2%	2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4B. And which, if any, of these TV channels have you personally watched in the past 3 months? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4 and My5. Please include watching on any device.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
None	849	63	93	56	100	634	173	30	71	36	**	347	441	737	**	25	47
	20%	17%	20%	12%	27%	18%	28%	21%	28%	25%	**	20%	19%	19%	**	21%	22%
			c		ac		a		a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CHANNELS WATCHED IN PAST 3 MONTHS AT A4A/ A4B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC One	3336	492	503	894	390	1446	935	2071	127	151	289	612	369	764	62	47	**	
	78%	81%	89%	90%	90%	81%	75%	80%	76%	79%	77%	76%	68%	89%	84%	96%	**	
			a	a	a		g	ag		g	g	g				b		
The main ITV/ STV/ UTV channel	3029	474	480	858	378	1372	864	1859	121	145	274	574	336	732	62	45	**	
	71%	78%	85%	86%	87%	77%	69%	72%	72%	76%	73%	71%	62%	86%	84%	91%	**	
			a	a	a		g	g		g	g	g						
Channel 4	2777	434	435	737	302	1195	766	1741	98	129	227	493	307	635	52	37	**	
	65%	71%	77%	74%	70%	67%	61%	67%	58%	68%	61%	61%	57%	74%	71%	76%	**	
								afg										
Channel 5	2284	402	399	672	272	1071	656	1422	79	108	213	435	263	581	47	36	**	
	53%	66%	71%	67%	63%	60%	52%	55%	47%	57%	57%	54%	48%	68%	64%	74%	**	
BBC Two	2231	363	401	720	319	1033	622	1395	87	116	211	435	219	619	48	40	**	
	52%	60%	71%	72%	73%	58%	50%	54%	52%	61%	56%	54%	40%	72%	66%	81%	**	
			a	a	a		g	g		ag	g	g				b		
Other ITV channel (e.g. ITV2, ITV3, ITV Be)	2011	316	273	474	201	822	591	1226	81	99	171	363	255	410	34	26	**	
	47%	52%	48%	47%	46%	46%	47%	47%	48%	52%	46%	45%	47%	48%	46%	54%	**	
Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)	1665	286	259	401	142	699	537	987	75	86	159	338	239	342	28	27	**	
	39%	47%	46%	40%	33%	39%	43%	38%	44%	45%	42%	42%	44%	40%	38%	55%	**	
		d	d													a		
BBC News channel	1289	210	217	373	156	547	363	796	55	60	107	234	138	334	21	14	**	
	30%	35%	39%	37%	36%	31%	29%	31%	33%	32%	29%	29%	25%	39%	29%	29%	**	
Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)	1229	191	169	251	83	436	300	828	44	41	91	187	135	218	16	15	**	
	29%	32%	30%	25%	19%	24%	24%	32%	26%	21%	24%	23%	25%	26%	22%	30%	**	
		d	d					adefg										

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CHANNELS WATCHED IN PAST 3 MONTHS AT A4A/ A4B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	1148	223	214	341	128	540	387	669	50	61	143	257	163	293	24	20	**	
	27%	37%	38%	34%	29%	30%	31%	26%	30%	32%	38%	32%	30%	34%	33%	41%	**	
			d				b			b	b							
BBC Three	981	129	105	178	73	351	284	577	51	43	71	167	136	160	9	9	**	
	23%	21%	19%	18%	17%	20%	23%	22%	30%	23%	19%	21%	25%	19%	13%	17%	**	
									e									
Other Channel 5 channel (e.g. 5USA, 5Star)	968	179	157	240	83	441	330	563	51	54	107	206	148	200	21	17	**	
	23%	29%	28%	24%	19%	25%	26%	22%	30%	28%	29%	26%	27%	23%	29%	34%	**	
		d	d				b			b								
BBC Four	952	157	169	284	115	431	281	565	37	50	101	193	104	256	15	11	**	
	22%	26%	30%	28%	26%	24%	22%	22%	22%	26%	27%	24%	19%	30%	20%	23%	**	
CBeebies	375	27	22	28	6	101	102	235	11	12	12	48	68	26	2	-	**	
	9%	4%	4%	3%	1%	6%	8%	9%	7%	7%	3%	6%	12%	3%	3%	-%	**	
							e	ef					aef					
BBC Parliament	309	55	55	93	38	137	96	152	18	21	23	62	42	83	3	6	**	
	7%	9%	10%	9%	9%	8%	8%	6%	11%	11%	6%	8%	8%	10%	5%	13%	**	
GB News	252	56	44	73	28	109	76	149	12	10	17	44	39	69	3	1	**	
	6%	9%	8%	7%	7%	6%	6%	6%	7%	5%	5%	5%	7%	8%	4%	3%	**	
CBBC	235	15	9	14	5	69	72	135	12	8	8	32	52	13	-	1	**	
	5%	3%	2%	1%	1%	4%	6%	5%	7%	4%	2%	4%	10%	2%	-%	1%	**	
									e				abef					
BBC Scotland TV channel (on air between 7pm and midnight)	159	28	22	43	21	67	65	78	11	15	22	46	25	15	26	1	**	
	4%	5%	4%	4%	5%	4%	5%	3%	7%	8%	6%	6%	5%	2%	36%	3%	**	
							b			b	b	b			ac			

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 4

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CHANNELS WATCHED IN PAST 3 MONTHS AT A4A/ A4B

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
S4C (Welsh)	71	13	10	15	6	28	21	39	5	2	7	15	10	10	-	6	**
	2%	2%	2%	2%	1%	2%	2%	2%	3%	1%	2%	2%	2%	1%	-%	12%	**
																ab	
BBC Alba (Scottish Gaelic)	65	10	9	16	8	24	24	31	5	3	6	17	12	6	10	1	**
	2%	2%	2%	2%	2%	1%	2%	1%	3%	2%	2%	2%	2%	1%	14%	1%	**
															ac		
Any other broadcast TV channels	98	15	27	45	19	65	37	53	10	11	15	29	9	42	1	2	**
	2%	3%	5%	5%	4%	4%	3%	2%	6%	6%	4%	4%	2%	5%	2%	4%	**
									bg	bg							
None	370	38	25	41	16	138	109	207	16	8	28	61	65	38	1	1	**
	9%	6%	4%	4%	4%	8%	9%	8%	10%	4%	8%	8%	12%	5%	2%	2%	**
													bd				
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**
Mean number of TV channels in the past 3 months (out of 21)	5.9	6.7	7.1	6.8	6.4	6.1	5.9	6.0	6.2	6.4	6.1	5.9	5.7	6.8	6.6	7.4	**
			d														
Standard deviation	3.69	3.77	3.26	3.30	3.32	3.62	3.77	3.59	3.92	3.59	3.62	3.62	4.04	3.29	3.47	3.42	**
Standard error	.06	.16	.13	.10	.17	.08	.10	.07	.30	.25	.18	.12	.17	.12	.34	.31	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 4

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CHANNELS WATCHED IN PAST 3 MONTHS AT A4A/ A4B

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC One	3336	338	426	434	330	2766	453	107	198	95	**	1277	1861	3067	**	81	155
	78%	89%	90%	89%	90%	79%	72%	74%	76%	67%	**	74%	80%	78%	**	69%	71%
						be							a				
The main ITV/ STV/ UTV channel	3029	317	415	418	313	2557	358	88	167	71	**	1116	1726	2794	**	65	135
	71%	84%	87%	86%	85%	73%	57%	61%	65%	50%	**	65%	74%	71%	**	55%	62%
						bce							a	cd			
Channel 4	2777	284	351	378	257	2355	335	89	141	70	**	1090	1538	2553	**	81	149
	65%	75%	74%	78%	70%	67%	53%	62%	54%	49%	**	63%	66%	65%	**	68%	68%
						bde											
Channel 5	2284	254	328	341	240	1947	262	57	122	61	**	822	1336	2114	**	53	107
	53%	67%	69%	70%	65%	55%	42%	39%	47%	43%	**	48%	58%	54%	**	44%	49%
						bc							a				
BBC Two	2231	270	349	379	240	1870	282	58	124	68	**	752	1338	2051	**	55	110
	52%	71%	73%	78%	65%	53%	45%	40%	48%	48%	**	44%	58%	52%	**	47%	50%
				d		bc							a				
Other ITV channel (e.g. ITV2, ITV3, ITV Be)	2011	183	227	246	164	1734	210	67	78	52	**	785	1111	1864	**	49	99
	47%	48%	48%	51%	45%	49%	33%	46%	30%	37%	**	46%	48%	48%	**	41%	46%
						bd		d									
Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)	1665	164	178	221	122	1480	146	45	61	35	**	690	906	1529	**	44	93
	39%	43%	37%	45%	33%	42%	23%	31%	23%	25%	**	40%	39%	39%	**	37%	43%
		d		d		bde											
BBC News channel	1289	150	184	220	114	1061	173	42	76	36	**	457	738	1184	**	41	69
	30%	40%	39%	45%	31%	30%	28%	29%	29%	25%	**	26%	32%	30%	**	35%	32%
				d									a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 4

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CHANNELS WATCHED IN PAST 3 MONTHS AT A4A/ A4B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)	1229	115	103	150	69	1045	152	45	64	35	**	469	695	1144	**	32	47
	29%	30%	22%	31%	19%	30%	24%	31%	25%	25%	**	27%	30%	29%	**	27%	22%
		bd		bd													
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	1148	138	156	195	98	1038	91	28	41	19	**	428	670	1055	**	36	63
	27%	36%	33%	40%	27%	30%	14%	20%	16%	13%	**	25%	29%	27%	**	30%	29%
		d		d		bde											
BBC Three	981	64	96	104	56	781	166	40	68	42	**	400	517	878	**	36	77
	23%	17%	20%	21%	15%	22%	26%	28%	26%	30%	**	23%	22%	22%	**	30%	36%
																	a
Other Channel 5 channel (e.g. 5USA, 5Star)	968	103	97	112	88	865	83	21	31	26	**	384	547	903	**	23	47
	23%	27%	20%	23%	24%	25%	13%	15%	12%	18%	**	22%	24%	23%	**	19%	22%
						bd											
BBC Four	952	117	139	170	86	776	144	32	64	38	**	325	560	876	**	23	55
	22%	31%	29%	35%	23%	22%	23%	22%	25%	27%	**	19%	24%	22%	**	20%	25%
				d									a				
CBeebies	375	9	17	15	11	306	59	19	24	11	**	164	185	349	**	14	19
	9%	2%	4%	3%	3%	9%	9%	13%	9%	8%	**	10%	8%	9%	**	12%	9%
BBC Parliament	309	47	36	48	34	223	56	15	21	18	**	86	179	276	**	13	23
	7%	12%	8%	10%	9%	6%	9%	11%	8%	13%	**	5%	8%	7%	**	11%	11%
										a			a				
GB News	252	39	29	43	26	228	24	8	12	2	**	80	162	225	**	16	21
	6%	10%	6%	9%	7%	6%	4%	5%	5%	1%	**	5%	7%	6%	**	14%	10%
													a			a	

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 4

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CHANNELS WATCHED IN PAST 3 MONTHS AT A4A/ A4B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
CBBC	235	8	5	7	7	169	63	12	32	14	**	103	118	206	**	16	23
	5%	2%	1%	1%	2%	5%	10%	9%	12%	10%	**	6%	5%	5%	**	13%	11%
							a		a							a	a
BBC Scotland TV channel (on air between 7pm and midnight)	159	11	4	9	6	141	18	4	11	4	**	65	91	141	**	9	14
	4%	3%	1%	2%	2%	4%	3%	3%	4%	3%	**	4%	4%	4%	**	8%	6%
S4C (Welsh)	71	7	3	7	3	58	13	3	9	1	**	31	40	60	**	6	10
	2%	2%	1%	1%	1%	2%	2%	2%	4%	1%	**	2%	2%	2%	**	5%	5%
																	a
BBC Alba (Scottish Gaelic)	65	6	-	4	2	53	11	4	7	-	**	30	34	49	**	7	13
	2%	1%	-%	1%	*%	2%	2%	3%	3%	-%	**	2%	1%	1%	**	6%	6%
																a	a
Any other broadcast TV channels	98	19	23	29	13	91	5	-	2	-	**	38	57	91	**	2	4
	2%	5%	5%	6%	4%	3%	1%	-%	1%	-%	**	2%	2%	2%	**	2%	2%
None	370	15	24	26	12	276	74	14	21	18	**	189	152	312	**	15	26
	9%	4%	5%	5%	3%	8%	12%	10%	8%	12%	**	11%	7%	8%	**	12%	12%
							a					b					
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of TV channels in the past 3 months (out of 21)	5.9	7.0	6.7	7.3	6.2	6.1	5.0	5.4	5.2	4.9	**	5.6	6.2	6.0	**	5.9	6.1
		d		bd		bde							a				
Standard deviation	3.69	3.43	3.16	3.25	3.24	3.67	3.62	3.70	3.48	3.89	**	3.67	3.66	3.64	**	4.41	4.31
Standard error	.06	.18	.16	.16	.17	.06	.16	.33	.24	.38	**	.09	.08	.06	**	.40	.30

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 6

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4A/A4B. TV CHANNELS PERSONALLY WATCHED IN THE PAST 3 MONTHS

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N	
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
ANY BBC TV CHANNELS	3546	512	520	916	396	1509	1017	2173	137	165	312	667	417	784	64	47	**	
	83%	84%	92%	92%	91%	84%	81%	84%	81%	86%	84%	83%	77%	92%	88%	96%	**	
			a	a	a			g		g								
ANY ITV CHANNELS	3259	503	501	884	384	1444	940	1992	130	156	292	622	370	754	65	45	**	
	76%	83%	89%	89%	88%	81%	75%	77%	77%	82%	78%	77%	68%	88%	89%	93%	**	
			a	a			g	g		g	g	g						
ANY CHANNEL 4 CHANNELS	2980	459	457	767	310	1274	849	1847	115	140	251	552	350	660	56	39	**	
	69%	76%	81%	77%	72%	71%	68%	72%	68%	73%	67%	69%	65%	77%	77%	79%	**	
			d					g										
ANY CHANNEL 5 CHANNELS	2406	418	410	689	279	1115	697	1492	93	117	224	462	286	592	52	37	**	
	56%	69%	73%	69%	64%	62%	56%	58%	55%	61%	60%	57%	53%	69%	70%	76%	**	
			d															
ANY OTHER CHANNELS	1979	326	314	502	188	827	589	1224	83	89	195	384	253	435	33	29	**	
	46%	54%	56%	50%	43%	46%	47%	47%	49%	47%	52%	48%	47%	51%	44%	59%	**	
		d	d															
NONE	370	38	25	41	16	138	109	207	16	8	28	61	65	38	1	1	**	
	9%	6%	4%	4%	4%	8%	9%	8%	10%	4%	8%	8%	12%	5%	2%	2%	**	
													bd					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 6

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A4A/A4B. TV CHANNELS PERSONALLY WATCHED IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
ANY BBC TV CHANNELS	3546	347	438	449	336	2927	499	117	218	110	**	1372	1973	3255	**	92	172
	83%	91%	92%	92%	91%	83%	80%	81%	84%	77%	**	80%	85%	83%	**	78%	79%
													a				
ANY ITV CHANNELS	3259	330	424	430	324	2735	403	96	184	87	**	1225	1837	3001	**	76	153
	76%	87%	89%	88%	88%	78%	64%	66%	71%	61%	**	71%	79%	77%	**	64%	70%
						bce							a	c			
ANY CHANNEL 4 CHANNELS	2980	298	362	390	270	2524	363	98	159	72	**	1177	1645	2734	**	86	158
	69%	79%	76%	80%	73%	72%	58%	68%	61%	51%	**	68%	71%	70%	**	73%	73%
						bde											
ANY CHANNEL 5 CHANNELS	2406	262	331	346	246	2053	274	62	126	64	**	879	1394	2230	**	57	112
	56%	69%	70%	71%	67%	58%	44%	43%	49%	45%	**	51%	60%	57%	**	48%	52%
						bcde							a				
ANY OTHER CHANNELS	1979	207	228	285	150	1713	225	64	95	51	**	751	1132	1830	**	55	92
	46%	55%	48%	59%	41%	49%	36%	44%	37%	36%	**	44%	49%	47%	**	47%	42%
		d		bd		bd							a				
NONE	370	15	24	26	12	276	74	14	21	18	**	189	152	312	**	15	26
	9%	4%	5%	5%	3%	8%	12%	10%	8%	12%	**	11%	7%	8%	**	12%	12%
						a						b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5A. How often in the past 3 months have you watched BBC One? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC One in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	3302	469	595	960	365	1510	989	2003	133	173	325	652	392	679	88	120	73	
Effective Weighted Sample	2644	361	515	814	312	1250	785	1612	105	137	254	522	308	641	85	116	71	
Total	3336	492	503	894	390	1446	935	2071	127	151	289	612	369	764	62	47	21	
At least daily	2036	352	403	740	337	1046	590	1256	81	106	208	419	195	632	**	39	**	
	61%	72%	80%	83%	86%	72%	63%	61%	63%	70%	72%	69%	53%	83%	**	84%	**	
			a	a	a		g	g		g	abg	bg						
At least weekly	1027	114	87	132	45	319	248	668	28	33	66	145	115	111	**	7	**	
	31%	23%	17%	15%	12%	22%	27%	32%	22%	22%	23%	24%	31%	15%	**	16%	**	
			cd					aef										
At least monthly	178	16	9	16	7	51	65	95	13	10	13	35	39	16	**	-	**	
	5%	3%	2%	2%	2%	4%	7%	5%	10%	7%	4%	6%	11%	2%	**	-%	**	
									b				bef					
Less often	80	7	1	2	1	23	27	46	4	2	1	9	17	2	**	*	**	
	2%	2%	*%	*%	*%	2%	3%	2%	3%	1%	*%	2%	5%	*%	**	1%	**	
													ef					
Don't know/ can't remember	15	2	3	3	-	5	5	6	2	-	1	2	4	3	**	-	**	
	*%	*%	1%	*%	-%	*%	1%	*%	1%	-%	*%	*%	1%	*%	**	-%	**	

SUMMARY

DAILY	2036	352	403	740	337	1046	590	1256	81	106	208	419	195	632	**	39	**
	61%	72%	80%	83%	86%	72%	63%	61%	63%	70%	72%	69%	53%	83%	**	84%	**
			a	a	a		g	g		g	abg	bg					
WEEKLY	3063	466	490	872	382	1366	838	1924	109	139	274	565	309	744	**	47	**
	92%	95%	97%	98%	98%	94%	90%	93%	86%	92%	95%	92%	84%	97%	**	99%	**
							g	acg			cg	g					
MONTHLY	3241	483	499	888	389	1417	902	2019	122	149	287	600	348	759	**	47	**
	97%	98%	99%	99%	100%	98%	97%	98%	96%	99%	99%	98%	94%	99%	**	99%	**
								g			g	g					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5A. How often in the past 3 months have you watched BBC One? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC One in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	3302	322	357	349	330	2838	367	91	160	70	46	1271	1856	3035	67	83	150
Effective Weighted Sample	2644	306	338	336	312	2238	326	77	145	64	40	1022	1478	2431	56	67	123
Total	3336	338	426	434	330	2766	453	107	198	95	53	1277	1861	3067	73	81	155
At least daily	2036	281	351	365	267	1724	249	**	107	**	**	666	1256	1887	**	**	91
	61%	83%	82%	84%	81%	62%	55%	**	54%	**	**	52%	67%	62%	**	**	59%
													a				
At least weekly	1027	49	62	57	54	806	172	**	76	**	**	447	507	937	**	**	49
	31%	15%	14%	13%	16%	29%	38%	**	38%	**	**	35%	27%	31%	**	**	32%
							a					b					
At least monthly	178	4	12	11	5	153	22	**	12	**	**	106	63	161	**	**	7
	5%	1%	3%	2%	2%	6%	5%	**	6%	**	**	8%	3%	5%	**	**	5%
												b					
Less often	80	2	-	-	2	71	9	**	3	**	**	49	31	70	**	**	6
	2%	1%	-%	-%	1%	3%	2%	**	1%	**	**	4%	2%	2%	**	**	4%
												b					
Don't know/ can't remember	15	2	1	2	1	13	1	**	1	**	**	10	4	12	**	**	1
	*%	1%	*%	*%	*%	*%	*%	**	*%	**	**	1%	*%	*%	**	**	*%
SUMMARY																	
DAILY	2036	281	351	365	267	1724	249	**	107	**	**	666	1256	1887	**	**	91
	61%	83%	82%	84%	81%	62%	55%	**	54%	**	**	52%	67%	62%	**	**	59%
													a				
WEEKLY	3063	330	413	422	322	2530	421	**	183	**	**	1113	1763	2823	**	**	141
	92%	98%	97%	97%	98%	91%	93%	**	93%	**	**	87%	95%	92%	**	**	91%
													a				
MONTHLY	3241	335	425	432	327	2683	443	**	195	**	**	1219	1826	2984	**	**	148
	97%	99%	100%	100%	99%	97%	98%	**	98%	**	**	95%	98%	97%	**	**	96%
													a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5B. How often in the past 3 months have you watched BBC Two? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Two in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+ 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d	a	b	~c	d	e	f	g	a	~b	c	~d	
Unweighted total	2171	337	466	760	294	1066	657	1327	90	129	233	461	229	542	69	102	47
Effective Weighted Sample	1755	260	406	648	252	892	519	1082	71	102	181	367	179	514	67	99	46
Total	2231	363	401	720	319	1033	622	1395	87	116	211	435	219	619	48	40	13
At least daily	612	92	145	267	123	350	214	333	**	36	93	164	56	232	**	11	**
	27%	25%	36%	37%	38%	34%	34%	24%	**	31%	44%	38%	25%	37%	**	27%	**
			a	a	a		b				bg	bg					
At least weekly	1197	225	210	374	164	534	293	791	**	53	93	199	113	321	**	25	**
	54%	62%	52%	52%	52%	52%	47%	57%	**	46%	44%	46%	51%	52%	**	63%	**
			c				aef										
At least monthly	306	38	38	65	27	120	78	203	**	20	20	55	30	55	**	3	**
	14%	11%	10%	9%	8%	12%	13%	15%	**	17%	9%	13%	14%	9%	**	8%	**
Less often	100	6	6	9	3	20	28	65	**	5	3	10	19	6	**	1	**
	4%	2%	1%	1%	1%	2%	4%	5%	**	4%	1%	2%	9%	1%	**	2%	**
													ef				
Don't know/ can't remember	15	3	3	6	3	9	8	3	**	2	2	7	1	5	**	*	**
	1%	1%	1%	1%	1%	1%	1%	*%	**	2%	1%	2%	1%	1%	**	1%	**
							b					b					
SUMMARY																	
DAILY	612	92	145	267	123	350	214	333	**	36	93	164	56	232	**	11	**
	27%	25%	36%	37%	38%	34%	34%	24%	**	31%	44%	38%	25%	37%	**	27%	**
			a	a	a		b				bg	bg					
WEEKLY	1809	316	354	641	287	884	507	1124	**	89	186	363	168	553	**	36	**
	81%	87%	88%	89%	90%	86%	82%	81%	**	77%	88%	84%	77%	89%	**	89%	**
											g						
MONTHLY	2115	355	393	706	313	1004	586	1327	**	109	206	418	198	608	**	39	**
	95%	98%	98%	98%	98%	97%	94%	95%	**	94%	98%	96%	91%	98%	**	98%	**
											g	g					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 8

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5B. How often in the past 3 months have you watched BBC Two? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Two in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2171	252	290	303	239	1880	230	51	102	50	27	762	1295	2004	49	53	102
Effective Weighted Sample	1755	240	275	292	227	1500	203	42	92	46	24	609	1050	1617	41	44	85
Total	2231	270	349	379	240	1870	282	58	124	68	32	752	1338	2051	55	55	110
At least daily	612	106	127	137	95	514	78	**	23	**	**	187	382	551	**	**	40
	27%	39%	36%	36%	40%	28%	28%	**	19%	**	**	25%	29%	27%	**	**	36%
At least weekly	1197	138	183	205	115	1001	147	**	72	**	**	388	726	1125	**	**	38
	54%	51%	52%	54%	48%	54%	52%	**	58%	**	**	52%	54%	55%	**	**	35%
														d			
At least monthly	306	23	33	30	25	251	48	**	23	**	**	124	175	278	**	**	19
	14%	8%	9%	8%	10%	13%	17%	**	19%	**	**	16%	13%	14%	**	**	17%
Less often	100	2	4	3	3	90	8	**	5	**	**	47	47	84	**	**	13
	4%	1%	1%	1%	1%	5%	3%	**	4%	**	**	6%	4%	4%	**	**	12%
												b					a
Don't know/ can't remember	15	2	4	4	2	14	1	**	1	**	**	6	9	14	**	**	-
	1%	1%	1%	1%	1%	1%	*%	**	*%	**	**	1%	1%	1%	**	**	-%
SUMMARY																	
DAILY	612	106	127	137	95	514	78	**	23	**	**	187	382	551	**	**	40
	27%	39%	36%	36%	40%	28%	28%	**	19%	**	**	25%	29%	27%	**	**	36%
WEEKLY	1809	243	309	342	210	1515	225	**	95	**	**	575	1108	1676	**	**	78
	81%	90%	89%	90%	88%	81%	80%	**	77%	**	**	76%	83%	82%	**	**	71%
													a				
MONTHLY	2115	266	342	372	236	1767	273	**	119	**	**	699	1282	1954	**	**	97
	95%	99%	98%	98%	98%	94%	97%	**	96%	**	**	93%	96%	95%	**	**	88%
														d			

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5C. How often in the past 3 months have you watched The main ITV/ STV/ UTV channel? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched The main ITV/ STV/ UTV channel in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	3017	452	567	920	353	1440	916	1805	123	166	310	615	356	648	88	114	70	
Effective Weighted Sample	2416	348	492	780	301	1190	728	1454	97	132	244	494	281	612	85	111	68	
Total	3029	474	480	858	378	1372	864	1859	121	145	274	574	336	732	62	45	20	
At least daily	1629	295	312	565	253	870	542	934	62	89	198	375	193	467	**	31	**	
	54%	62%	65%	66%	67%	63%	63%	50%	51%	61%	72%	65%	57%	64%	**	69%	**	
							b				abcg	bc						
At least weekly	1129	148	127	238	111	408	245	752	43	45	66	153	109	212	**	12	**	
	37%	31%	27%	28%	29%	30%	28%	40%	36%	31%	24%	27%	32%	29%	**	27%	**	
							aef											
At least monthly	203	27	32	38	6	66	53	134	12	8	4	34	25	36	**	1	**	
	7%	6%	7%	4%	1%	5%	6%	7%	10%	6%	1%	6%	7%	5%	**	3%	**	
		d	d				e	e	e			e	e					
Less often	56	2	7	14	7	20	19	32	1	1	5	9	7	13	**	*	**	
	2%	*%	1%	2%	2%	1%	2%	2%	1%	1%	2%	2%	2%	2%	**	1%	**	
Don't know/ can't remember	13	2	2	4	1	7	6	6	2	1	1	4	2	4	**	-	**	
	*%	*%	*%	*%	*%	1%	1%	*%	1%	1%	*%	1%	1%	*%	**	-%	**	
SUMMARY																		
DAILY	1629	295	312	565	253	870	542	934	62	89	198	375	193	467	**	31	**	
	54%	62%	65%	66%	67%	63%	63%	50%	51%	61%	72%	65%	57%	64%	**	69%	**	
							b				abcg	bc						
WEEKLY	2758	443	439	803	364	1278	787	1686	105	134	264	528	302	679	**	43	**	
	91%	93%	91%	94%	96%	93%	91%	91%	87%	93%	97%	92%	90%	93%	**	96%	**	
					b						abcg							
MONTHLY	2961	470	471	841	370	1345	839	1820	118	142	268	561	327	715	**	45	**	
	98%	99%	98%	98%	98%	98%	97%	98%	97%	98%	98%	98%	97%	98%	**	99%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 9

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5C. How often in the past 3 months have you watched The main ITV/ STV/ UTV channel? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched The main ITV/ STV/ UTV channel in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	3017	302	346	336	312	2626	291	77	135	53	26	1120	1726	2784	61	66	127
Effective Weighted Sample	2416	287	328	323	295	2076	259	65	123	48	23	898	1378	2230	51	54	105
Total	3029	317	415	418	313	2557	358	88	167	71	32	1116	1726	2794	69	65	135
At least daily	1629	197	270	239	228	1434	146	**	55	**	**	541	1005	1491	**	**	87
	54%	62%	65%	57%	73%	56%	41%	**	33%	**	**	48%	58%	53%	**	**	64%
					ac	bd							a				
At least weekly	1129	97	115	139	73	918	149	**	71	**	**	447	585	1047	**	**	38
	37%	30%	28%	33%	23%	36%	42%	**	43%	**	**	40%	34%	37%	**	**	28%
				d								b					
At least monthly	203	18	18	25	11	145	55	**	36	**	**	96	103	191	**	**	7
	7%	6%	4%	6%	4%	6%	15%	**	21%	**	**	9%	6%	7%	**	**	5%
						a	a										
Less often	56	3	10	12	1	48	6	**	6	**	**	24	27	51	**	**	3
	2%	1%	2%	3%	*%	2%	2%	**	3%	**	**	2%	2%	2%	**	**	2%
Don't know/ can't remember	13	2	1	4	-	11	2	**	-	**	**	7	6	13	**	**	-
	*%	1%	*%	1%	-%	*%	*%	**	-%	**	**	1%	*%	*%	**	**	-%
SUMMARY																	
DAILY	1629	197	270	239	228	1434	146	**	55	**	**	541	1005	1491	**	**	87
	54%	62%	65%	57%	73%	56%	41%	**	33%	**	**	48%	58%	53%	**	**	64%
					ac	bd							a				
WEEKLY	2758	294	385	378	300	2353	295	**	126	**	**	989	1590	2539	**	**	125
	91%	93%	93%	90%	96%	92%	82%	**	75%	**	**	89%	92%	91%	**	**	93%
					c	bd							a				
MONTHLY	2961	311	404	403	312	2498	350	**	161	**	**	1085	1693	2730	**	**	131
	98%	98%	97%	96%	100%	98%	98%	**	97%	**	**	97%	98%	98%	**	**	98%
					c												

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5D. How often in the past 3 months have you watched Channel 4? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Channel 4 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2720	400	504	780	276	1238	807	1666	104	148	256	523	330	566	74	96	44	
Effective Weighted Sample	2188	312	440	670	240	1030	644	1346	82	117	202	421	259	535	71	93	43	
Total	2777	434	435	737	302	1195	766	1741	98	129	227	493	307	635	52	37	12	
At least daily	735	115	117	208	91	362	230	413	33	38	78	149	96	174	**	**	**	
	26%	26%	27%	28%	30%	30%	30%	24%	34%	30%	34%	30%	31%	27%	**	**	**	
							b			b	b	b	b					
At least weekly	1504	261	254	399	145	620	388	976	34	64	122	252	148	345	**	**	**	
	54%	60%	58%	54%	48%	52%	51%	56%	35%	50%	54%	51%	48%	54%	**	**	**	
		d					c	c		c	c	c						
At least monthly	413	53	51	100	49	166	112	274	27	21	21	75	48	88	**	**	**	
	15%	12%	12%	14%	16%	14%	15%	16%	27%	17%	9%	15%	16%	14%	**	**	**	
									abef									
Less often	113	5	10	27	16	41	32	71	3	5	6	17	13	25	**	**	**	
	4%	1%	2%	4%	5%	3%	4%	4%	3%	4%	3%	3%	4%	4%	**	**	**	
					a													
Don't know/ can't remember	11	1	2	3	1	5	3	6	-	-	-	-	2	3	**	**	**	
	*%	*%	*%	*%	*%	*%	*%	*%	-%	-%	-%	-%	1%	1%	**	**	**	
SUMMARY																		
DAILY	735	115	117	208	91	362	230	413	33	38	78	149	96	174	**	**	**	
	26%	26%	27%	28%	30%	30%	30%	24%	34%	30%	34%	30%	31%	27%	**	**	**	
							b			b	b	b	b					
WEEKLY	2239	376	371	607	236	982	618	1389	68	103	200	401	244	519	**	**	**	
	81%	87%	85%	82%	78%	82%	81%	80%	69%	79%	88%	81%	80%	82%	**	**	**	
		d								bc								
MONTHLY	2652	429	422	707	285	1148	731	1663	94	124	221	477	292	607	**	**	**	
	96%	99%	97%	96%	94%	96%	95%	96%	97%	96%	97%	97%	95%	96%	**	**	**	
		d																

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5D. How often in the past 3 months have you watched Channel 4? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Channel 4 in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2720	269	297	307	259	2374	271	77	112	53	29	1070	1519	2506	61	79	140
Effective Weighted Sample	2188	255	282	296	244	1889	239	64	101	49	25	860	1220	2014	51	65	116
Total	2777	284	351	378	257	2355	335	89	141	70	34	1090	1538	2553	68	81	149
At least daily	735	84	90	97	77	628	88	**	33	**	**	280	418	667	**	**	50
	26%	30%	26%	26%	30%	27%	26%	**	23%	**	**	26%	27%	26%	**	**	34%
At least weekly	1504	143	202	212	133	1300	152	**	53	**	**	582	831	1405	**	**	62
	54%	50%	57%	56%	52%	55%	45%	**	37%	**	**	53%	54%	55%	**	**	42%
						bd								d			
At least monthly	413	41	47	53	35	323	79	**	50	**	**	163	234	379	**	**	23
	15%	15%	13%	14%	14%	14%	24%	**	35%	**	**	15%	15%	15%	**	**	16%
						a	a		a								
Less often	113	14	10	14	10	93	17	**	6	**	**	58	50	92	**	**	12
	4%	5%	3%	4%	4%	4%	5%	**	4%	**	**	5%	3%	4%	**	**	8%
Don't know/ can't remember	11	1	2	2	1	11	-	**	-	**	**	6	5	10	**	**	1
	*%	*%	1%	1%	*%	*%	-%	**	-%	**	**	1%	*%	*%	**	**	*%
SUMMARY																	
DAILY	735	84	90	97	77	628	88	**	33	**	**	280	418	667	**	**	50
	26%	30%	26%	26%	30%	27%	26%	**	23%	**	**	26%	27%	26%	**	**	34%
WEEKLY	2239	227	292	309	210	1928	239	**	85	**	**	862	1250	2072	**	**	113
	81%	80%	83%	82%	82%	82%	72%	**	60%	**	**	79%	81%	81%	**	**	76%
						bd											
MONTHLY	2652	269	339	362	246	2251	318	**	135	**	**	1025	1483	2451	**	**	136
	96%	95%	96%	96%	96%	96%	95%	**	96%	**	**	94%	96%	96%	**	**	91%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5E. How often in the past 3 months have you watched Channel 5? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Channel 5 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2217	366	457	706	249	1095	678	1358	82	120	237	456	271	519	67	92	28	
Effective Weighted Sample	1796	288	404	611	216	916	547	1101	67	97	189	371	212	491	64	89	27	
Total	2284	402	399	672	272	1071	656	1422	79	108	213	435	263	581	47	36	8	
At least daily	486	106	76	137	61	261	173	257	**	23	64	109	77	118	**	**	**	
	21%	26%	19%	20%	22%	24%	26%	18%	**	21%	30%	25%	29%	20%	**	**	**	
							b			b	b	b	b					
At least weekly	1189	226	226	368	142	552	323	757	**	58	102	220	118	317	**	**	**	
	52%	56%	57%	55%	52%	52%	49%	53%	**	54%	48%	51%	45%	55%	**	**	**	
At least monthly	439	52	80	126	46	190	119	291	**	20	42	84	49	109	**	**	**	
	19%	13%	20%	19%	17%	18%	18%	20%	**	19%	19%	19%	19%	19%	**	**	**	
Less often	158	18	16	38	22	63	34	113	**	6	4	16	16	34	**	**	**	
	7%	4%	4%	6%	8%	6%	5%	8%	**	6%	2%	4%	6%	6%	**	**	**	
								ef										
Don't know/ can't remember	12	1	1	3	1	6	7	3	**	*	1	6	3	3	**	**	**	
	1%	*%	*%	*%	1%	1%	1%	*%	**	*%	1%	1%	1%	*%	**	**	**	
SUMMARY																		
DAILY	486	106	76	137	61	261	173	257	**	23	64	109	77	118	**	**	**	
	21%	26%	19%	20%	22%	24%	26%	18%	**	21%	30%	25%	29%	20%	**	**	**	
							b			b	b	b	b					
WEEKLY	1675	331	302	506	203	812	496	1014	**	81	166	329	195	435	**	**	**	
	73%	82%	76%	75%	75%	76%	76%	71%	**	75%	78%	76%	74%	75%	**	**	**	
MONTHLY	2114	383	382	631	249	1002	615	1305	**	102	207	413	244	544	**	**	**	
	93%	95%	96%	94%	92%	94%	94%	92%	**	94%	97%	95%	93%	94%	**	**	**	
										b								

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5E. How often in the past 3 months have you watched Channel 5? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Channel 5 in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	2217	240	279	279	240	1947	211	51	96	45	19	823	1293	2061	48	48	96
Effective Weighted Sample	1796	228	265	269	226	1560	187	42	88	41	16	656	1053	1668	39	41	80
Total	2284	254	328	341	240	1947	262	57	122	61	22	822	1336	2114	54	53	107
At least daily	486	54	65	62	56	408	62	**	**	**	**	173	290	441	**	**	**
	21%	21%	20%	18%	23%	21%	24%	**	**	**	**	21%	22%	21%	**	**	**
At least weekly	1189	136	181	198	120	1041	104	**	**	**	**	417	693	1113	**	**	**
	52%	54%	55%	58%	50%	53%	40%	**	**	**	**	51%	52%	53%	**	**	**
						b											
At least monthly	439	47	62	60	49	366	61	**	**	**	**	163	259	409	**	**	**
	19%	18%	19%	18%	20%	19%	23%	**	**	**	**	20%	19%	19%	**	**	**
Less often	158	17	17	20	14	122	32	**	**	**	**	64	87	140	**	**	**
	7%	7%	5%	6%	6%	6%	12%	**	**	**	**	8%	7%	7%	**	**	**
						a											
Don't know/ can't remember	12	-	3	1	1	10	2	**	**	**	**	5	6	10	**	**	**
	1%	-%	1%	*%	1%	1%	1%	**	**	**	**	1%	*%	*%	**	**	**
SUMMARY																	
DAILY	486	54	65	62	56	408	62	**	**	**	**	173	290	441	**	**	**
	21%	21%	20%	18%	23%	21%	24%	**	**	**	**	21%	22%	21%	**	**	**
WEEKLY	1675	190	245	260	175	1449	166	**	**	**	**	590	983	1555	**	**	**
	73%	75%	75%	76%	73%	74%	64%	**	**	**	**	72%	74%	74%	**	**	**
						b											
MONTHLY	2114	237	308	320	224	1815	228	**	**	**	**	752	1243	1964	**	**	**
	93%	93%	94%	94%	94%	93%	87%	**	**	**	**	92%	93%	93%	**	**	**
						b											

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5F. How often in the past 3 months have you watched BBC Three? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Three in the past 3 months

	Total	AGE			AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	886	105	116	178	62	338	276	515	46	46	71	158	140	140	14	23	1	
Effective Weighted Sample	738	86	104	155	54	290	227	428	39	37	59	132	111	131	13	22	1	
Total	981	129	105	178	73	351	284	577	51	43	71	167	136	160	9	9	*	
At least daily	168	20	11	15	**	55	59	86	**	**	**	33	29	13	**	**	**	
	17%	16%	10%	9%	**	16%	21%	15%	**	**	**	20%	22%	8%	**	**	**	
At least weekly	429	61	42	84	**	164	115	251	**	**	**	76	50	75	**	**	**	
	44%	47%	41%	47%	**	47%	40%	44%	**	**	**	45%	37%	47%	**	**	**	
At least monthly	247	36	25	43	**	80	73	155	**	**	**	36	40	39	**	**	**	
	25%	28%	24%	24%	**	23%	26%	27%	**	**	**	22%	30%	24%	**	**	**	
Less often	122	9	24	32	**	46	29	78	**	**	**	18	13	29	**	**	**	
	12%	7%	23%	18%	**	13%	10%	14%	**	**	**	11%	10%	18%	**	**	**	
Don't know/ can't remember	15	3	3	4	**	5	8	7	**	**	**	4	3	4	**	**	**	
	2%	2%	3%	2%	**	1%	3%	1%	**	**	**	2%	2%	3%	**	**	**	
SUMMARY																		
DAILY	168	20	11	15	**	55	59	86	**	**	**	33	29	13	**	**	**	
	17%	16%	10%	9%	**	16%	21%	15%	**	**	**	20%	22%	8%	**	**	**	
WEEKLY	598	81	53	99	**	220	174	337	**	**	**	109	79	88	**	**	**	
	61%	63%	51%	56%	**	63%	61%	58%	**	**	**	65%	58%	55%	**	**	**	
MONTHLY	844	116	78	142	**	300	247	492	**	**	**	145	119	127	**	**	**	
	86%	90%	75%	80%	**	86%	87%	85%	**	**	**	87%	88%	79%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5F. How often in the past 3 months have you watched BBC Three? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Three in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	886	62	78	82	58	731	129	31	53	33	12	378	458	794	35	35	70
Effective Weighted Sample	738	58	74	79	54	600	115	28	47	30	10	311	383	661	29	29	58
Total	981	64	96	104	56	781	166	40	68	42	15	400	517	878	42	36	77
At least daily	168 17%	** **	** **	** **	** **	128 16%	36 22%	** **	** **	** **	** **	67 17%	92 18%	148 17%	** **	** **	** **
At least weekly	429 44%	** **	** **	** **	** **	333 43%	70 42%	** **	** **	** **	** **	168 42%	216 42%	380 43%	** **	** **	** **
At least monthly	247 25%	** **	** **	** **	** **	208 27%	36 22%	** **	** **	** **	** **	107 27%	132 26%	224 26%	** **	** **	** **
Less often	122 12%	** **	** **	** **	** **	98 13%	22 14%	** **	** **	** **	** **	53 13%	66 13%	111 13%	** **	** **	** **
Don't know/ can't remember	15 2%	** **	** **	** **	** **	14 2%	- -%	** **	** **	** **	** **	5 1%	10 2%	14 2%	** **	** **	** **
SUMMARY																	
DAILY	168 17%	** **	** **	** **	** **	128 16%	36 22%	** **	** **	** **	** **	67 17%	92 18%	148 17%	** **	** **	** **
WEEKLY	598 61%	** **	** **	** **	** **	461 59%	107 64%	** **	** **	** **	** **	235 59%	308 60%	528 60%	** **	** **	** **
MONTHLY	844 86%	** **	** **	** **	** **	669 86%	143 86%	** **	** **	** **	** **	342 85%	441 85%	752 86%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5G. How often in the past 3 months have you watched BBC Four? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Four in the past 3 months

	Total	AGE			AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d
Unweighted total	861	128	183	280	97	411	271	507	35	51	98	185	103	227	20	30	3
Effective Weighted Sample	722	105	166	250	88	360	222	426	28	42	81	153	83	215	19	29	3
Total	952	157	169	284	115	431	281	565	37	50	101	193	104	256	15	11	1
At least daily	138	19	16	26	**	57	54	59	**	**	**	39	20	24	**	**	**
	14%	12%	9%	9%	**	13%	19%	11%	**	**	**	20%	19%	9%	**	**	**
							b					b					
At least weekly	461	89	84	146	**	218	134	274	**	**	**	87	49	134	**	**	**
	48%	57%	50%	51%	**	51%	48%	48%	**	**	**	45%	47%	52%	**	**	**
At least monthly	225	37	40	71	**	99	56	156	**	**	**	42	19	63	**	**	**
	24%	23%	24%	25%	**	23%	20%	28%	**	**	**	22%	18%	25%	**	**	**
Less often	118	9	29	38	**	53	33	70	**	**	**	23	15	33	**	**	**
	12%	6%	17%	13%	**	12%	12%	12%	**	**	**	12%	15%	13%	**	**	**
			a														
Don't know/ can't remember	10	2	1	3	**	3	5	5	**	**	**	3	1	3	**	**	**
	1%	2%	1%	1%	**	1%	2%	1%	**	**	**	1%	1%	1%	**	**	**
SUMMARY																	
DAILY	138	19	16	26	**	57	54	59	**	**	**	39	20	24	**	**	**
	14%	12%	9%	9%	**	13%	19%	11%	**	**	**	20%	19%	9%	**	**	**
							b				b						
WEEKLY	598	108	99	172	**	276	187	333	**	**	**	125	69	158	**	**	**
	63%	69%	59%	61%	**	64%	67%	59%	**	**	**	65%	66%	62%	**	**	**
MONTHLY	824	145	139	243	**	375	244	490	**	**	**	167	88	221	**	**	**
	87%	92%	83%	86%	**	87%	87%	87%	**	**	**	87%	84%	86%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5G. How often in the past 3 months have you watched BBC Four? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Four in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	861	109	118	137	90	725	113	25	49	29	10	307	502	793	27	24	51
Effective Weighted Sample	722	104	112	132	86	602	99	21	44	26	8	254	422	666	23	19	42
Total	952	117	139	170	86	776	144	32	64	38	10	325	560	876	32	23	55
At least daily	138	13	11	17	**	105	29	**	**	**	**	43	86	120	**	**	**
	14%	11%	8%	10%	**	14%	20%	**	**	**	**	13%	15%	14%	**	**	**
At least weekly	461	66	68	91	**	370	69	**	**	**	**	160	257	424	**	**	**
	48%	56%	49%	54%	**	48%	48%	**	**	**	**	49%	46%	48%	**	**	**
At least monthly	225	28	35	43	**	190	31	**	**	**	**	79	134	213	**	**	**
	24%	24%	25%	25%	**	24%	21%	**	**	**	**	24%	24%	24%	**	**	**
Less often	118	9	23	18	**	102	15	**	**	**	**	40	76	110	**	**	**
	12%	8%	17%	10%	**	13%	10%	**	**	**	**	12%	14%	13%	**	**	**
Don't know/ can't remember	10	1	2	2	**	9	-	**	**	**	**	3	7	9	**	**	**
	1%	1%	1%	1%	**	1%	-%	**	**	**	**	1%	1%	1%	**	**	**
SUMMARY																	
DAILY	138	13	11	17	**	105	29	**	**	**	**	43	86	120	**	**	**
	14%	11%	8%	10%	**	14%	20%	**	**	**	**	13%	15%	14%	**	**	**
WEEKLY	598	79	79	108	**	475	99	**	**	**	**	203	344	544	**	**	**
	63%	67%	57%	63%	**	61%	68%	**	**	**	**	62%	61%	62%	**	**	**
MONTHLY	824	107	114	151	**	665	129	**	**	**	**	282	477	758	**	**	**
	87%	91%	82%	89%	**	86%	90%	**	**	**	**	87%	85%	86%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5H. How often in the past 3 months have you watched Other ITV channel (e.g. ITV2, ITV3, ITV Be)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Other ITV channel (e.g. ITV2, ITV3, ITV Be) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	1973	299	311	493	182	853	601	1204	83	106	188	374	263	366	48	68	11	
Effective Weighted Sample	1593	232	278	428	157	710	484	967	66	88	150	306	205	345	46	66	11	
Total	2011	316	273	474	201	822	591	1226	81	99	171	363	255	410	34	26	3	
At least daily	484	75	59	103	44	229	153	266	**	23	44	85	72	89	**	**	**	
	24%	24%	21%	22%	22%	28%	26%	22%	**	23%	26%	23%	28%	22%	**	**	**	
At least weekly	1028	176	146	244	98	401	297	633	**	59	101	198	118	209	**	**	**	
	51%	56%	53%	51%	49%	49%	50%	52%	**	59%	59%	54%	46%	51%	**	**	**	
At least monthly	369	43	49	93	44	144	106	240	**	13	21	62	49	79	**	**	**	
	18%	14%	18%	20%	22%	18%	18%	20%	**	13%	12%	17%	19%	19%	**	**	**	
Less often	111	18	15	30	14	40	27	78	**	4	5	16	11	28	**	**	**	
	6%	6%	6%	6%	7%	5%	5%	6%	**	4%	3%	4%	4%	7%	**	**	**	
Don't know/ can't remember	18	4	5	5	-	8	8	9	**	1	-	3	4	5	**	**	**	
	1%	1%	2%	1%	-%	1%	1%	1%	**	1%	-%	1%	2%	1%	**	**	**	
SUMMARY																		
DAILY	484	75	59	103	44	229	153	266	**	23	44	85	72	89	**	**	**	
	24%	24%	21%	22%	22%	28%	26%	22%	**	23%	26%	23%	28%	22%	**	**	**	
WEEKLY	1512	251	204	347	142	630	451	899	**	82	145	282	191	298	**	**	**	
	75%	79%	75%	73%	71%	77%	76%	73%	**	82%	85%	78%	75%	73%	**	**	**	
										b								
MONTHLY	1881	294	253	439	187	774	557	1139	**	95	166	344	240	378	**	**	**	
	94%	93%	93%	93%	93%	94%	94%	93%	**	95%	97%	95%	94%	92%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5H. How often in the past 3 months have you watched Other ITV channel (e.g. ITV2, ITV3, ITV Be)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Other ITV channel (e.g. ITV2, ITV3, ITV Be) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1973	176	190	200	166	1749	170	56	64	37	13	789	1089	1836	42	52	94
Effective Weighted Sample	1593	168	179	192	156	1399	148	48	57	34	11	632	880	1481	36	42	77
Total	2011	183	227	246	164	1734	210	67	78	52	12	785	1111	1864	51	49	99
At least daily	484	43	46	46	43	404	64	**	**	**	**	183	270	450	**	**	**
	24%	24%	20%	19%	26%	23%	30%	**	**	**	**	23%	24%	24%	**	**	**
At least weekly	1028	94	115	122	87	891	95	**	**	**	**	390	574	958	**	**	**
	51%	51%	51%	50%	53%	51%	45%	**	**	**	**	50%	52%	51%	**	**	**
At least monthly	369	33	46	58	21	331	35	**	**	**	**	160	198	341	**	**	**
	18%	18%	20%	23%	13%	19%	17%	**	**	**	**	20%	18%	18%	**	**	**
Less often	111	11	17	17	10	92	14	**	**	**	**	45	60	100	**	**	**
	6%	6%	7%	7%	6%	5%	7%	**	**	**	**	6%	5%	5%	**	**	**
Don't know/ can't remember	18	2	3	3	2	16	2	**	**	**	**	7	9	16	**	**	**
	1%	1%	1%	1%	1%	1%	1%	**	**	**	**	1%	1%	1%	**	**	**
SUMMARY																	
DAILY	484	43	46	46	43	404	64	**	**	**	**	183	270	450	**	**	**
	24%	24%	20%	19%	26%	23%	30%	**	**	**	**	23%	24%	24%	**	**	**
WEEKLY	1512	137	161	168	130	1296	159	**	**	**	**	573	844	1408	**	**	**
	75%	75%	71%	68%	79%	75%	76%	**	**	**	**	73%	76%	76%	**	**	**
MONTHLY	1881	170	207	226	151	1626	194	**	**	**	**	733	1042	1749	**	**	**
	94%	93%	91%	92%	92%	94%	92%	**	**	**	**	93%	94%	94%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5I. How often in the past 3 months have you watched Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven) in the past 3 months

	Total	AGE			AGE/SEG		IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1673	279	299	434	135	745	564	980	79	96	176	358	252	312	39	69	14	
Effective Weighted Sample	1334	217	264	373	114	614	448	782	63	76	139	288	198	294	37	67	14	
Total	1665	286	259	401	142	699	537	987	75	86	159	338	239	342	28	27	4	
At least daily	298	48	30	46	15	123	111	155	**	**	37	63	59	41	**	**	**	
	18%	17%	12%	11%	11%	18%	21%	16%	**	**	23%	19%	25%	12%	**	**	**	
													b					
At least weekly	868	158	126	199	74	353	266	531	**	**	77	166	116	165	**	**	**	
	52%	55%	49%	50%	52%	50%	50%	54%	**	**	48%	49%	48%	48%	**	**	**	
At least monthly	379	58	76	116	39	158	116	233	**	**	36	79	43	103	**	**	**	
	23%	20%	29%	29%	28%	23%	22%	24%	**	**	23%	24%	18%	30%	**	**	**	
Less often	111	19	24	35	11	59	40	65	**	**	7	26	21	28	**	**	**	
	7%	7%	9%	9%	8%	8%	8%	7%	**	**	4%	8%	9%	8%	**	**	**	
Don't know/ can't remember	10	2	2	5	3	6	5	3	**	**	1	3	*	5	**	**	**	
	1%	1%	1%	1%	2%	1%	1%	*%	**	**	1%	1%	*%	1%	**	**	**	
SUMMARY																		
DAILY	298	48	30	46	15	123	111	155	**	**	37	63	59	41	**	**	**	
	18%	17%	12%	11%	11%	18%	21%	16%	**	**	23%	19%	25%	12%	**	**	**	
													b					
WEEKLY	1166	206	156	245	89	476	376	686	**	**	114	229	175	207	**	**	**	
	70%	72%	60%	61%	63%	68%	70%	70%	**	**	72%	68%	73%	60%	**	**	**	
		bc																
MONTHLY	1545	264	232	360	128	634	492	919	**	**	151	309	218	310	**	**	**	
	93%	93%	90%	90%	90%	91%	92%	93%	**	**	95%	91%	91%	90%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5I. How often in the past 3 months have you watched Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1673	159	153	181	131	1518	121	39	50	27	5	693	919	1545	43	47	90
Effective Weighted Sample	1334	151	145	175	124	1202	104	32	44	24	5	552	732	1231	36	37	72
Total	1665	164	178	221	122	1480	146	45	61	35	6	690	906	1529	49	44	93
At least daily	298	23	18	23	18	253	44	**	**	**	**	121	172	270	**	**	**
	18%	14%	10%	10%	15%	17%	30%	**	**	**	**	18%	19%	18%	**	**	**
							a										
At least weekly	868	78	87	100	65	773	68	**	**	**	**	361	460	805	**	**	**
	52%	48%	49%	45%	54%	52%	47%	**	**	**	**	52%	51%	53%	**	**	**
At least monthly	379	45	58	72	31	343	27	**	**	**	**	168	197	344	**	**	**
	23%	27%	33%	33%	26%	23%	19%	**	**	**	**	24%	22%	22%	**	**	**
Less often	111	17	11	21	7	102	7	**	**	**	**	34	74	101	**	**	**
	7%	10%	6%	9%	6%	7%	5%	**	**	**	**	5%	8%	7%	**	**	**
Don't know/ can't remember	10	1	4	5	-	10	-	**	**	**	**	6	4	9	**	**	**
	1%	1%	2%	2%	-%	1%	-%	**	**	**	**	1%	*%	1%	**	**	**
SUMMARY																	
DAILY	298	23	18	23	18	253	44	**	**	**	**	121	172	270	**	**	**
	18%	14%	10%	10%	15%	17%	30%	**	**	**	**	18%	19%	18%	**	**	**
							a										
WEEKLY	1166	102	105	123	84	1026	112	**	**	**	**	482	631	1075	**	**	**
	70%	62%	59%	56%	69%	69%	77%	**	**	**	**	70%	70%	70%	**	**	**
MONTHLY	1545	147	163	195	115	1369	139	**	**	**	**	650	828	1419	**	**	**
	93%	89%	92%	88%	94%	92%	95%	**	**	**	**	94%	91%	93%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5J. How often in the past 3 months have you watched Other Channel 5 channel (e.g. 5USA, 5Star)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Other Channel 5 channel (e.g. 5USA, 5Star) in the past 3 months

	Total	AGE			AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+ 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	979	174	188	269	81	470	351	558	54	62	121	223	156	188	31	43	7
Effective Weighted Sample	789	134	167	230	67	389	280	452	43	50	96	179	122	176	30	42	7
Total	968	179	157	240	83	441	330	563	51	54	107	206	148	200	21	17	2
At least daily	183 19%	40 22%	25 16%	35 15%	** **	93 21%	68 21%	94 17%	** **	** **	28 26%	39 19%	36 24%	28 14%	** **	** **	** **
At least weekly	444 46%	79 44%	72 46%	112 47%	** **	202 46%	162 49%	248 44%	** **	** **	48 45%	102 50%	74 50%	90 45%	** **	** **	** **
At least monthly	238 25%	39 22%	37 24%	56 23%	** **	89 20%	64 19%	161 29%	** **	** **	22 21%	41 20%	24 16%	50 25%	** **	** **	** **
Less often	90 9%	19 11%	18 11%	29 12%	** **	49 11%	32 10%	54 10%	** **	** **	7 7%	22 11%	14 10%	24 12%	** **	** **	** **
Don't know/ can't remember	13 1%	2 1%	5 3%	8 3%	** **	8 2%	4 1%	7 1%	** **	** **	1 1%	1 1%	- -%	7 4%	** **	** **	** **
SUMMARY																	
DAILY	183 19%	40 22%	25 16%	35 15%	** **	93 21%	68 21%	94 17%	** **	** **	28 26%	39 19%	36 24%	28 14%	** **	** **	** **
WEEKLY	627 65%	119 66%	96 61%	146 61%	** **	295 67%	230 70%	342 61%	** **	** **	77 71%	141 69%	110 74%	119 59%	** **	** **	** **
MONTHLY	866 89%	158 88%	134 85%	203 84%	** **	384 87%	294 89%	503 89%	** **	** **	99 92%	182 89%	134 90%	169 85%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5J. How often in the past 3 months have you watched Other Channel 5 channel (e.g. 5USA, 5Star)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Other Channel 5 channel (e.g. 5USA, 5Star) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	979	102	86	93	95	890	70	20	26	20	4	400	545	919	21	23	44
Effective Weighted Sample	789	96	80	89	89	712	60	16	22	18	4	318	442	740	17	19	35
Total	968	103	97	112	88	865	83	21	31	26	4	384	547	903	25	23	47
At least daily	183	13	**	**	**	157	**	**	**	**	**	72	109	168	**	**	**
	19%	12%	**	**	**	18%	**	**	**	**	**	19%	20%	19%	**	**	**
At least weekly	444	49	**	**	**	396	**	**	**	**	**	168	252	419	**	**	**
	46%	48%	**	**	**	46%	**	**	**	**	**	44%	46%	46%	**	**	**
At least monthly	238	21	**	**	**	217	**	**	**	**	**	99	130	220	**	**	**
	25%	20%	**	**	**	25%	**	**	**	**	**	26%	24%	24%	**	**	**
Less often	90	17	**	**	**	82	**	**	**	**	**	38	52	84	**	**	**
	9%	16%	**	**	**	9%	**	**	**	**	**	10%	10%	9%	**	**	**
Don't know/ can't remember	13	4	**	**	**	12	**	**	**	**	**	8	5	13	**	**	**
	1%	3%	**	**	**	1%	**	**	**	**	**	2%	1%	1%	**	**	**
SUMMARY																	
DAILY	183	13	**	**	**	157	**	**	**	**	**	72	109	168	**	**	**
	19%	12%	**	**	**	18%	**	**	**	**	**	19%	20%	19%	**	**	**
WEEKLY	627	62	**	**	**	553	**	**	**	**	**	240	361	586	**	**	**
	65%	60%	**	**	**	64%	**	**	**	**	**	63%	66%	65%	**	**	**
MONTHLY	866	83	**	**	**	771	**	**	**	**	**	339	490	806	**	**	**
	89%	80%	**	**	**	89%	**	**	**	**	**	88%	90%	89%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5K. How often in the past 3 months have you watched Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Any UKTV channel (e.g. Dave, Really, Yesterday, Drama) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1151	210	248	367	119	570	402	671	52	68	154	267	168	269	34	51	13	
Effective Weighted Sample	932	165	221	318	102	479	329	540	42	55	123	219	137	254	33	49	13	
Total	1148	223	214	341	128	540	387	669	50	61	143	257	163	293	24	20	4	
At least daily	251	57	40	68	28	120	106	113	**	**	49	69	42	57	**	**	**	
	22%	26%	19%	20%	22%	22%	27%	17%	**	**	34%	27%	26%	20%	**	**	**	
							b				b	b						
At least weekly	594	122	123	187	64	289	190	366	**	**	69	132	76	161	**	**	**	
	52%	55%	57%	55%	50%	54%	49%	55%	**	**	48%	51%	47%	55%	**	**	**	
At least monthly	226	35	38	64	26	95	66	144	**	**	20	38	31	55	**	**	**	
	20%	16%	18%	19%	20%	18%	17%	22%	**	**	14%	15%	19%	19%	**	**	**	
Less often	62	5	9	18	9	30	19	40	**	**	3	10	9	16	**	**	**	
	5%	2%	4%	5%	7%	5%	5%	6%	**	**	2%	4%	6%	5%	**	**	**	
Don't know/ can't remember	15	4	3	4	1	6	7	5	**	**	2	7	4	4	**	**	**	
	1%	2%	1%	1%	1%	1%	2%	1%	**	**	2%	3%	2%	2%	**	**	**	
SUMMARY																		
DAILY	251	57	40	68	28	120	106	113	**	**	49	69	42	57	**	**	**	
	22%	26%	19%	20%	22%	22%	27%	17%	**	**	34%	27%	26%	20%	**	**	**	
							b				b	b						
WEEKLY	845	179	163	255	92	409	296	479	**	**	117	201	118	219	**	**	**	
	74%	80%	76%	75%	72%	76%	76%	72%	**	**	82%	78%	73%	75%	**	**	**	
MONTHLY	1070	214	201	319	118	504	362	624	**	**	137	240	149	273	**	**	**	
	93%	96%	94%	93%	92%	93%	93%	93%	**	**	96%	93%	92%	93%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5K. How often in the past 3 months have you watched Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Any UKTV channel (e.g. Dave, Really, Yesterday, Drama) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1151	136	133	161	108	1061	75	26	33	14	2	450	663	1067	24	34	58
Effective Weighted Sample	932	128	127	156	102	855	66	22	30	13	2	358	543	863	20	29	48
Total	1148	138	156	195	98	1038	91	28	41	19	2	428	670	1055	27	36	63
At least daily	251	32	25	36	22	222	**	**	**	**	**	93	147	228	**	**	**
	22%	24%	16%	18%	22%	21%	**	**	**	**	**	22%	22%	22%	**	**	**
At least weekly	594	77	84	106	55	535	**	**	**	**	**	218	353	548	**	**	**
	52%	56%	54%	54%	56%	52%	**	**	**	**	**	51%	53%	52%	**	**	**
At least monthly	226	19	36	40	15	205	**	**	**	**	**	90	124	209	**	**	**
	20%	14%	23%	20%	15%	20%	**	**	**	**	**	21%	19%	20%	**	**	**
Less often	62	8	8	11	5	62	**	**	**	**	**	20	39	57	**	**	**
	5%	6%	5%	6%	5%	6%	**	**	**	**	**	5%	6%	5%	**	**	**
Don't know/ can't remember	15	2	3	3	2	14	**	**	**	**	**	8	7	13	**	**	**
	1%	1%	2%	1%	2%	1%	**	**	**	**	**	2%	1%	1%	**	**	**
SUMMARY																	
DAILY	251	32	25	36	22	222	**	**	**	**	**	93	147	228	**	**	**
	22%	24%	16%	18%	22%	21%	**	**	**	**	**	22%	22%	22%	**	**	**
WEEKLY	845	109	109	142	77	757	**	**	**	**	**	311	500	776	**	**	**
	74%	79%	70%	73%	78%	73%	**	**	**	**	**	73%	75%	74%	**	**	**
MONTHLY	1070	128	145	181	92	962	**	**	**	**	**	401	624	985	**	**	**
	93%	93%	93%	93%	93%	93%	**	**	**	**	**	94%	93%	93%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5L. How often in the past 3 months have you watched Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports) in the past 3 months

	Total	AGE			AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+ 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1225	187	193	272	79	454	315	820	41	48	100	195	145	203	23	38	8
Effective Weighted Sample	983	144	171	238	69	383	250	661	35	38	80	159	113	193	22	37	8
Total	1229	191	169	251	83	436	300	828	44	41	91	187	135	218	16	15	2
At least daily	517	92	72	110	**	196	123	350	**	**	40	85	50	92	**	**	**
	42%	48%	43%	44%	**	45%	41%	42%	**	**	44%	45%	37%	42%	**	**	**
At least weekly	566	82	78	115	**	183	141	380	**	**	41	82	66	102	**	**	**
	46%	43%	46%	46%	**	42%	47%	46%	**	**	45%	44%	49%	47%	**	**	**
At least monthly	109	12	15	23	**	44	26	77	**	**	6	14	17	21	**	**	**
	9%	6%	9%	9%	**	10%	9%	9%	**	**	6%	8%	12%	10%	**	**	**
Less often	29	3	3	3	**	8	7	18	**	**	3	4	2	3	**	**	**
	2%	2%	2%	1%	**	2%	2%	2%	**	**	3%	2%	2%	1%	**	**	**
Don't know/ can't remember	9	2	1	1	**	5	3	4	**	**	2	2	*	1	**	**	**
	1%	1%	1%	*%	**	1%	1%	*%	**	**	2%	1%	*%	1%	**	**	**
SUMMARY																	
DAILY	517	92	72	110	**	196	123	350	**	**	40	85	50	92	**	**	**
	42%	48%	43%	44%	**	45%	41%	42%	**	**	44%	45%	37%	42%	**	**	**
WEEKLY	1082	175	150	225	**	380	264	730	**	**	81	167	116	194	**	**	**
	88%	91%	89%	89%	**	87%	88%	88%	**	**	89%	89%	86%	89%	**	**	**
MONTHLY	1191	187	165	248	**	424	290	806	**	**	86	181	133	215	**	**	**
	97%	98%	98%	98%	**	97%	96%	97%	**	**	95%	97%	98%	98%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5L. How often in the past 3 months have you watched Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched Any Sky channel (e.g. Sky Showcase, Sky Atlantic, Sky Sports) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	~b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1225	112	91	126	77	1076	123	38	53	26	6	487	682	1143	15	33	48
Effective Weighted Sample	983	106	87	122	73	854	109	33	47	24	6	386	551	919	12	25	37
Total	1229	115	103	150	69	1045	152	45	64	35	8	469	695	1144	15	32	47
At least daily	517	52	**	66	**	441	66	**	**	**	**	183	304	479	**	**	**
	42%	45%	**	44%	**	42%	43%	**	**	**	**	39%	44%	42%	**	**	**
At least weekly	566	56	**	66	**	472	74	**	**	**	**	214	321	532	**	**	**
	46%	49%	**	44%	**	45%	49%	**	**	**	**	46%	46%	47%	**	**	**
At least monthly	109	6	**	17	**	98	9	**	**	**	**	50	56	99	**	**	**
	9%	5%	**	11%	**	9%	6%	**	**	**	**	11%	8%	9%	**	**	**
Less often	29	2	**	-	**	25	3	**	**	**	**	15	13	26	**	**	**
	2%	1%	**	-%	**	2%	2%	**	**	**	**	3%	2%	2%	**	**	**
Don't know/ can't remember	9	-	**	1	**	9	-	**	**	**	**	7	2	7	**	**	**
	1%	-%	**	1%	**	1%	-%	**	**	**	**	1%	%	1%	**	**	**
SUMMARY																	
DAILY	517	52	**	66	**	441	66	**	**	**	**	183	304	479	**	**	**
	42%	45%	**	44%	**	42%	43%	**	**	**	**	39%	44%	42%	**	**	**
WEEKLY	1082	108	**	132	**	913	140	**	**	**	**	397	624	1012	**	**	**
	88%	94%	**	88%	**	87%	92%	**	**	**	**	85%	90%	88%	**	**	**
MONTHLY	1191	114	**	149	**	1011	149	**	**	**	**	447	680	1111	**	**	**
	97%	99%	**	99%	**	97%	98%	**	**	**	**	95%	98%	97%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5M. How often in the past 3 months have you watched S4C (Welsh)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched S4C (Welsh) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	98	19	14	24	10	40	29	57	6	6	11	22	14	9	-	15	-	
Effective Weighted Sample	70	13	11	18	7	29	20	42	4	6	7	15	10	9	-	15	-	
Total	71	13	10	15	6	28	21	39	5	2	7	15	10	10	-	6	-	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5M. How often in the past 3 months have you watched S4C (Welsh)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched S4C (Welsh) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	98	6	3	6	3	86	12	3	7	1	1	46	51	85	4	8	12
Effective Weighted Sample	70	6	3	6	3	62	9	2	6	1	1	32	37	60	3	6	9
Total	71	7	3	7	3	58	13	3	9	1	*	31	40	60	5	6	10
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5N. How often in the past 3 months have you watched BBC News channel? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC News channel in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1227	204	244	375	131	546	366	751	54	67	112	239	140	294	31	38	12	
Effective Weighted Sample	1007	156	218	327	116	467	298	617	44	53	89	194	112	277	29	37	12	
Total	1289	210	217	373	156	547	363	796	55	60	107	234	138	334	21	14	3	
At least daily	647	123	111	202	91	307	194	387	**	**	62	131	66	181	**	**	**	
	50%	58%	51%	54%	58%	56%	54%	49%	**	**	58%	56%	48%	54%	**	**	**	
At least weekly	481	64	80	125	44	172	116	311	**	**	32	72	49	113	**	**	**	
	37%	31%	37%	33%	28%	32%	32%	39%	**	**	30%	31%	35%	34%	**	**	**	
At least monthly	103	11	19	31	11	42	31	69	**	**	7	20	12	26	**	**	**	
	8%	5%	9%	8%	7%	8%	8%	9%	**	**	6%	9%	9%	8%	**	**	**	
Less often	54	9	6	15	9	23	20	28	**	**	4	8	12	14	**	**	**	
	4%	4%	3%	4%	6%	4%	6%	4%	**	**	4%	4%	9%	4%	**	**	**	
Don't know/ can't remember	4	2	-	-	-	3	2	-	**	**	2	2	-	-	**	**	**	
	*%	1%	-%	-%	-%	1%	*%	-%	**	**	1%	1%	-%	-%	**	**	**	
											b							
SUMMARY																		
DAILY	647	123	111	202	91	307	194	387	**	**	62	131	66	181	**	**	**	
	50%	58%	51%	54%	58%	56%	54%	49%	**	**	58%	56%	48%	54%	**	**	**	
WEEKLY	1128	187	192	327	136	479	311	698	**	**	95	203	114	293	**	**	**	
	88%	89%	88%	88%	87%	88%	86%	88%	**	**	89%	87%	83%	88%	**	**	**	
MONTHLY	1231	198	211	358	147	522	341	767	**	**	101	224	126	320	**	**	**	
	96%	95%	97%	96%	94%	95%	94%	96%	**	**	95%	96%	91%	96%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5N. How often in the past 3 months have you watched BBC News channel? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC News channel in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total	1227	143	151	176	118	1053	134	31	62	26	15	448	706	1126	26	44	70
Effective Weighted Sample	1007	135	143	169	111	854	120	28	55	24	13	364	580	924	22	36	57
Total	1289	150	184	220	114	1061	173	42	76	36	18	457	738	1184	27	41	69
At least daily	647	82	98	116	64	532	90	**	**	**	**	206	394	597	**	**	**
	50%	55%	54%	53%	56%	50%	52%	**	**	**	**	45%	53%	50%	**	**	**
At least weekly	481	49	63	74	38	383	73	**	**	**	**	175	266	443	**	**	**
	37%	33%	34%	34%	33%	36%	42%	**	**	**	**	38%	36%	37%	**	**	**
At least monthly	103	13	14	17	9	95	6	**	**	**	**	49	50	93	**	**	**
	8%	8%	8%	8%	8%	9%	3%	**	**	**	**	11%	7%	8%	**	**	**
Less often	54	6	8	12	3	49	5	**	**	**	**	24	28	50	**	**	**
	4%	4%	4%	5%	2%	5%	3%	**	**	**	**	5%	4%	4%	**	**	**
Don't know/ can't remember	4	-	-	-	-	2	-	**	**	**	**	2	-	2	**	**	**
	*%	-%	-%	-%	-%	*%	-%	**	**	**	**	*%	-%	*%	**	**	**
SUMMARY																	
DAILY	647	82	98	116	64	532	90	**	**	**	**	206	394	597	**	**	**
	50%	55%	54%	53%	56%	50%	52%	**	**	**	**	45%	53%	50%	**	**	**
WEEKLY	1128	131	162	191	102	915	162	**	**	**	**	381	660	1040	**	**	**
	88%	87%	88%	87%	90%	86%	94%	**	**	**	**	83%	89%	88%	**	**	**
												a					
MONTHLY	1231	144	175	208	112	1010	168	**	**	**	**	430	710	1133	**	**	**
	96%	96%	96%	95%	98%	95%	97%	**	**	**	**	94%	96%	96%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A50. How often in the past 3 months have you watched BBC Parliament? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Parliament in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	284	48	61	95	34	131	93	145	18	23	26	63	37	72	5	16	2	
Effective Weighted Sample	237	38	55	83	29	113	77	120	15	19	20	51	32	69	5	16	2	
Total	309	55	55	93	38	137	96	152	18	21	23	62	42	83	3	6	1	
At least daily	56 18%	** **	** **	** **	** **	31 23%	** **	22 14%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least weekly	153 50%	** **	** **	** **	** **	63 46%	** **	77 50%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least monthly	73 24%	** **	** **	** **	** **	26 19%	** **	45 30%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Less often	24 8%	** **	** **	** **	** **	14 11%	** **	8 5%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 2%	** **	- -%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
SUMMARY																		
DAILY	56 18%	** **	** **	** **	** **	31 23%	** **	22 14%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
WEEKLY	209 68%	** **	** **	** **	** **	94 68%	** **	99 65%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
MONTHLY	283 91%	** **	** **	** **	** **	120 88%	** **	144 95%	** **	** **	** **	** **	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A50. How often in the past 3 months have you watched BBC Parliament? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Parliament in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	284	42	30	39	33	220	43	12	16	13	2	86	168	256	9	12	21
Effective Weighted Sample	237	40	29	37	32	180	38	11	14	12	1	69	141	212	8	10	18
Total	309	47	36	48	34	223	56	15	21	18	2	86	179	276	11	13	23
At least daily	56 18%	** **	** **	** **	** **	38 17%	** **	** **	** **	** **	** **	** **	35 19%	51 19%	** **	** **	** **
At least weekly	153 50%	** **	** **	** **	** **	103 46%	** **	** **	** **	** **	** **	** **	81 45%	134 48%	** **	** **	** **
At least monthly	73 24%	** **	** **	** **	** **	61 27%	** **	** **	** **	** **	** **	** **	47 26%	71 26%	** **	** **	** **
Less often	24 8%	** **	** **	** **	** **	19 8%	** **	** **	** **	** **	** **	** **	15 9%	20 7%	** **	** **	** **
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	** **	1 *%	1 *%	** **	** **	** **
SUMMARY																	
DAILY	56 18%	** **	** **	** **	** **	38 17%	** **	** **	** **	** **	** **	** **	35 19%	51 19%	** **	** **	** **
WEEKLY	209 68%	** **	** **	** **	** **	140 63%	** **	** **	** **	** **	** **	** **	116 65%	185 67%	** **	** **	** **
MONTHLY	283 91%	** **	** **	** **	** **	201 90%	** **	** **	** **	** **	** **	** **	163 91%	256 93%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5P. How often in the past 3 months have you watched BBC Alba (Scottish Gaelic)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Alba (Scottish Gaelic) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	76	13	12	22	10	29	28	38	5	6	9	21	13	5	14	2	1	
Effective Weighted Sample	60	9	11	19	9	24	22	30	3	5	7	16	11	5	14	2	1	
Total	65	10	9	16	8	24	24	31	5	3	6	17	12	6	10	1	*	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5P. How often in the past 3 months have you watched BBC Alba (Scottish Gaelic)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Alba (Scottish Gaelic) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	76	5	-	3	2	66	9	4	5	-	-	35	39	60	6	7	13
Effective Weighted Sample	60	5	-	3	2	51	8	4	5	-	-	28	30	46	5	6	11
Total	65	6	-	4	2	53	11	4	7	-	-	30	34	49	6	7	13
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5Q. How often in the past 3 months have you watched BBC Scotland TV channel (on air between 7pm and midnight)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Scotland TV channel (on air between 7pm and midnight) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	212	43	33	56	23	90	86	109	15	22	29	59	33	15	37	4	-	
Effective Weighted Sample	176	35	31	50	21	79	73	90	12	20	25	50	28	14	35	4	-	
Total	159	28	22	43	21	67	65	78	11	15	22	46	25	15	26	1	-	
At least daily	33	**	**	**	**	**	**	17	**	**	**	**	**	**	**	**	**	
	21%	**	**	**	**	**	**	22%	**	**	**	**	**	**	**	**	**	
At least weekly	85	**	**	**	**	**	**	40	**	**	**	**	**	**	**	**	**	
	54%	**	**	**	**	**	**	51%	**	**	**	**	**	**	**	**	**	
At least monthly	28	**	**	**	**	**	**	14	**	**	**	**	**	**	**	**	**	
	18%	**	**	**	**	**	**	18%	**	**	**	**	**	**	**	**	**	
Less often	10	**	**	**	**	**	**	5	**	**	**	**	**	**	**	**	**	
	6%	**	**	**	**	**	**	7%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	2	**	**	**	**	**	**	2	**	**	**	**	**	**	**	**	**	
	1%	**	**	**	**	**	**	3%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	33	**	**	**	**	**	**	17	**	**	**	**	**	**	**	**	**	
	21%	**	**	**	**	**	**	22%	**	**	**	**	**	**	**	**	**	
WEEKLY	119	**	**	**	**	**	**	57	**	**	**	**	**	**	**	**	**	
	75%	**	**	**	**	**	**	73%	**	**	**	**	**	**	**	**	**	
MONTHLY	147	**	**	**	**	**	**	71	**	**	**	**	**	**	**	**	**	
	92%	**	**	**	**	**	**	90%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5Q. How often in the past 3 months have you watched BBC Scotland TV channel (on air between 7pm and midnight)? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched BBC Scotland TV channel (on air between 7pm and midnight) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	212	11	4	7	8	194	18	4	11	3	-	90	120	190	7	11	18
Effective Weighted Sample	176	10	4	7	8	163	15	3	9	3	-	72	102	159	6	9	15
Total	159	11	4	9	6	141	18	4	11	4	-	65	91	141	5	9	14
At least daily	33	**	**	**	**	30	**	**	**	**	**	**	21	33	**	**	**
	21%	**	**	**	**	21%	**	**	**	**	**	**	23%	23%	**	**	**
At least weekly	85	**	**	**	**	76	**	**	**	**	**	**	45	74	**	**	**
	54%	**	**	**	**	54%	**	**	**	**	**	**	49%	53%	**	**	**
At least monthly	28	**	**	**	**	24	**	**	**	**	**	**	17	22	**	**	**
	18%	**	**	**	**	17%	**	**	**	**	**	**	19%	16%	**	**	**
Less often	10	**	**	**	**	10	**	**	**	**	**	**	6	10	**	**	**
	6%	**	**	**	**	7%	**	**	**	**	**	**	7%	7%	**	**	**
Don't know/ can't remember	2	**	**	**	**	*	**	**	**	**	**	**	2	2	**	**	**
	1%	**	**	**	**	%	**	**	**	**	**	**	2%	1%	**	**	**
SUMMARY																	
DAILY	33	**	**	**	**	30	**	**	**	**	**	**	21	33	**	**	**
	21%	**	**	**	**	21%	**	**	**	**	**	**	23%	23%	**	**	**
WEEKLY	119	**	**	**	**	106	**	**	**	**	**	**	66	106	**	**	**
	75%	**	**	**	**	75%	**	**	**	**	**	**	72%	76%	**	**	**
MONTHLY	147	**	**	**	**	131	**	**	**	**	**	**	83	128	**	**	**
	92%	**	**	**	**	93%	**	**	**	**	**	**	91%	91%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5R. How often in the past 3 months have you watched CBBC? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched CBBC in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	223	13	10	14	4	71	67	127	12	8	8	31	46	12	-	2	-	
Effective Weighted Sample	187	11	8	12	4	59	58	106	11	7	7	27	40	11	-	2	-	
Total	235	15	9	14	5	69	72	135	12	8	8	32	52	13	-	1	-	
At least daily	86 36%	** **	** **	** **	** **	** **	** **	54 40%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least weekly	82 35%	** **	** **	** **	** **	** **	** **	44 33%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least monthly	42 18%	** **	** **	** **	** **	** **	** **	25 18%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Less often	21 9%	** **	** **	** **	** **	** **	** **	12 9%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Don't know/ can't remember	4 2%	** **	** **	** **	** **	** **	** **	- -%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
SUMMARY																		
DAILY	86 36%	** **	** **	** **	** **	** **	** **	54 40%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
WEEKLY	168 71%	** **	** **	** **	** **	** **	** **	97 72%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
MONTHLY	210 89%	** **	** **	** **	** **	** **	** **	122 91%	** **	** **	** **	** **	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5R. How often in the past 3 months have you watched CBBC? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched CBBC in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	223	8	4	5	7	169	51	10	26	11	4	101	110	194	6	17	23
Effective Weighted Sample	187	8	4	5	7	138	46	9	23	11	4	84	92	163	5	14	19
Total	235	8	5	7	7	169	63	12	32	14	5	103	118	206	8	16	23
At least daily	86	**	**	**	**	57	**	**	**	**	**	35	46	73	**	**	**
	36%	**	**	**	**	34%	**	**	**	**	**	34%	39%	35%	**	**	**
At least weekly	82	**	**	**	**	62	**	**	**	**	**	31	44	75	**	**	**
	35%	**	**	**	**	37%	**	**	**	**	**	30%	37%	37%	**	**	**
At least monthly	42	**	**	**	**	34	**	**	**	**	**	24	17	36	**	**	**
	18%	**	**	**	**	20%	**	**	**	**	**	24%	14%	18%	**	**	**
Less often	21	**	**	**	**	14	**	**	**	**	**	13	8	18	**	**	**
	9%	**	**	**	**	8%	**	**	**	**	**	13%	7%	9%	**	**	**
Don't know/ can't remember	4	**	**	**	**	3	**	**	**	**	**	*	4	4	**	**	**
	2%	**	**	**	**	2%	**	**	**	**	**	*%	3%	2%	**	**	**
SUMMARY																	
DAILY	86	**	**	**	**	57	**	**	**	**	**	35	46	73	**	**	**
	36%	**	**	**	**	34%	**	**	**	**	**	34%	39%	35%	**	**	**
WEEKLY	168	**	**	**	**	119	**	**	**	**	**	66	89	148	**	**	**
	71%	**	**	**	**	70%	**	**	**	**	**	63%	76%	72%	**	**	**
MONTHLY	210	**	**	**	**	153	**	**	**	**	**	90	106	184	**	**	**
	89%	**	**	**	**	90%	**	**	**	**	**	87%	90%	89%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5S. How often in the past 3 months have you watched CBeebies? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched CBeebies in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	362	23	23	27	4	107	98	229	12	11	13	47	67	24	3	-	-	
Effective Weighted Sample	290	19	21	24	4	87	81	181	10	9	11	40	55	22	3	-	-	
Total	375	27	22	28	6	101	102	235	11	12	12	48	68	26	2	-	-	
At least daily	157	**	**	**	**	39	**	106	**	**	**	**	**	**	**	**	**	
	42%	**	**	**	**	38%	**	45%	**	**	**	**	**	**	**	**	**	
At least weekly	131	**	**	**	**	39	**	78	**	**	**	**	**	**	**	**	**	
	35%	**	**	**	**	38%	**	33%	**	**	**	**	**	**	**	**	**	
At least monthly	54	**	**	**	**	14	**	26	**	**	**	**	**	**	**	**	**	
	14%	**	**	**	**	14%	**	11%	**	**	**	**	**	**	**	**	**	
Less often	32	**	**	**	**	7	**	24	**	**	**	**	**	**	**	**	**	
	8%	**	**	**	**	7%	**	10%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	3	**	**	**	**	3	**	-	**	**	**	**	**	**	**	**	**	
	1%	**	**	**	**	3%	**	-%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	157	**	**	**	**	39	**	106	**	**	**	**	**	**	**	**	**	
	42%	**	**	**	**	38%	**	45%	**	**	**	**	**	**	**	**	**	
WEEKLY	287	**	**	**	**	77	**	184	**	**	**	**	**	**	**	**	**	
	77%	**	**	**	**	76%	**	78%	**	**	**	**	**	**	**	**	**	
MONTHLY	341	**	**	**	**	92	**	211	**	**	**	**	**	**	**	**	**	
	91%	**	**	**	**	91%	**	90%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5S. How often in the past 3 months have you watched CBeebies? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched CBeebies in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	362	10	14	12	12	305	49	16	20	9	4	160	182	335	4	15	19
Effective Weighted Sample	290	10	13	11	12	241	42	13	18	8	4	127	146	268	3	12	15
Total	375	9	17	15	11	306	59	19	24	11	5	164	185	349	5	14	19
At least daily	157	**	**	**	**	136	**	**	**	**	**	81	68	144	**	**	**
	42%	**	**	**	**	45%	**	**	**	**	**	50%	37%	41%	**	**	**
At least weekly	131	**	**	**	**	107	**	**	**	**	**	52	69	124	**	**	**
	35%	**	**	**	**	35%	**	**	**	**	**	31%	37%	35%	**	**	**
At least monthly	54	**	**	**	**	37	**	**	**	**	**	21	27	50	**	**	**
	14%	**	**	**	**	12%	**	**	**	**	**	13%	15%	14%	**	**	**
Less often	32	**	**	**	**	25	**	**	**	**	**	10	18	29	**	**	**
	8%	**	**	**	**	8%	**	**	**	**	**	6%	10%	8%	**	**	**
Don't know/ can't remember	3	**	**	**	**	1	**	**	**	**	**	*	2	3	**	**	**
	1%	**	**	**	**	%	**	**	**	**	**	%	1%	1%	**	**	**
SUMMARY																	
DAILY	157	**	**	**	**	136	**	**	**	**	**	81	68	144	**	**	**
	42%	**	**	**	**	45%	**	**	**	**	**	50%	37%	41%	**	**	**
WEEKLY	287	**	**	**	**	244	**	**	**	**	**	133	138	268	**	**	**
	77%	**	**	**	**	80%	**	**	**	**	**	81%	74%	77%	**	**	**
MONTHLY	341	**	**	**	**	280	**	**	**	**	**	154	165	317	**	**	**
	91%	**	**	**	**	92%	**	**	**	**	**	94%	89%	91%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5T. How often in the past 3 months have you watched GB News? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched GB News in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	239	56	46	68	22	101	72	144	11	10	17	42	37	60	4	4	-	
Effective Weighted Sample	198	43	42	63	21	90	59	121	9	8	13	34	30	57	4	4	-	
Total	252	56	44	73	28	109	76	149	12	10	17	44	39	69	3	1	-	
At least daily	108	**	**	**	**	48	**	70	**	**	**	**	**	**	**	**	**	
	43%	**	**	**	**	44%	**	47%	**	**	**	**	**	**	**	**	**	
At least weekly	92	**	**	**	**	39	**	49	**	**	**	**	**	**	**	**	**	
	37%	**	**	**	**	35%	**	33%	**	**	**	**	**	**	**	**	**	
At least monthly	35	**	**	**	**	12	**	23	**	**	**	**	**	**	**	**	**	
	14%	**	**	**	**	11%	**	15%	**	**	**	**	**	**	**	**	**	
Less often	10	**	**	**	**	6	**	6	**	**	**	**	**	**	**	**	**	
	4%	**	**	**	**	6%	**	4%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	6	**	**	**	**	4	**	2	**	**	**	**	**	**	**	**	**	
	2%	**	**	**	**	4%	**	1%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	108	**	**	**	**	48	**	70	**	**	**	**	**	**	**	**	**	
	43%	**	**	**	**	44%	**	47%	**	**	**	**	**	**	**	**	**	
WEEKLY	201	**	**	**	**	86	**	119	**	**	**	**	**	**	**	**	**	
	80%	**	**	**	**	79%	**	80%	**	**	**	**	**	**	**	**	**	
MONTHLY	236	**	**	**	**	98	**	142	**	**	**	**	**	**	**	**	**	
	94%	**	**	**	**	90%	**	95%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5T. How often in the past 3 months have you watched GB News? (Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITVX (was ITV Hub), All4, My5, and others. Please include watching on any device.)

Base : Those who have personally watched GB News in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	239	35	25	35	25	222	17	6	9	1	1	80	152	217	4	15	19
Effective Weighted Sample	198	34	24	34	24	184	15	5	8	1	1	65	127	179	4	13	17
Total	252	39	29	43	26	228	24	8	12	2	1	80	162	225	5	16	21
At least daily	108	**	**	**	**	98	**	**	**	**	**	**	78	97	**	**	**
	43%	**	**	**	**	43%	**	**	**	**	**	**	48%	43%	**	**	**
At least weekly	92	**	**	**	**	82	**	**	**	**	**	**	57	80	**	**	**
	37%	**	**	**	**	36%	**	**	**	**	**	**	35%	36%	**	**	**
At least monthly	35	**	**	**	**	33	**	**	**	**	**	**	19	32	**	**	**
	14%	**	**	**	**	14%	**	**	**	**	**	**	12%	14%	**	**	**
Less often	10	**	**	**	**	10	**	**	**	**	**	**	7	9	**	**	**
	4%	**	**	**	**	4%	**	**	**	**	**	**	4%	4%	**	**	**
Don't know/ can't remember	6	**	**	**	**	5	**	**	**	**	**	**	1	6	**	**	**
	2%	**	**	**	**	2%	**	**	**	**	**	**	1%	3%	**	**	**
SUMMARY																	
DAILY	108	**	**	**	**	98	**	**	**	**	**	**	78	97	**	**	**
	43%	**	**	**	**	43%	**	**	**	**	**	**	48%	43%	**	**	**
WEEKLY	201	**	**	**	**	180	**	**	**	**	**	**	135	177	**	**	**
	80%	**	**	**	**	79%	**	**	**	**	**	**	83%	79%	**	**	**
MONTHLY	236	**	**	**	**	213	**	**	**	**	**	**	154	210	**	**	**
	94%	**	**	**	**	93%	**	**	**	**	**	**	95%	93%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5A-A5S. TV CHANNELS PERSONALLY WATCHED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
ANY BBC TV CHANNELS	3320	489	509	896	387	1439	934	2059	125	152	301	625	364	766	64	47	**	
	77%	80%	90%	90%	89%	81%	75%	80%	74%	80%	80%	78%	67%	90%	87%	95%	**	
		a	b	c	d		g	ag		g	g	g						
ANY ITV CHANNELS	2958	472	461	830	368	1347	849	1801	113	147	278	567	331	702	64	44	**	
	69%	78%	82%	83%	85%	75%	68%	70%	67%	77%	74%	70%	61%	82%	88%	89%	**	
								g		g	g	g						
ANY CHANNEL 4 CHANNELS	2434	397	392	638	246	1052	691	1498	85	118	220	448	280	545	49	34	**	
	57%	65%	70%	64%	57%	59%	55%	58%	50%	62%	59%	56%	52%	64%	67%	70%	**	
			d															
ANY CHANNEL 5 CHANNELS	1801	341	315	532	217	866	543	1081	69	92	177	356	223	455	43	28	**	
	42%	56%	56%	53%	50%	48%	43%	42%	41%	48%	47%	44%	41%	53%	59%	58%	**	
ANY OTHER CHANNELS	1643	285	264	416	152	674	475	1027	66	72	159	312	200	357	31	23	**	
	38%	47%	47%	42%	35%	38%	38%	40%	39%	37%	42%	39%	37%	42%	42%	46%	**	
		d	d															
NONE	544	54	32	50	18	190	183	294	25	16	41	99	112	47	1	1	**	
	13%	9%	6%	5%	4%	11%	15%	11%	15%	8%	11%	12%	21%	5%	2%	2%	**	
		c					b						abdef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A5A-A5S. TV CHANNELS PERSONALLY WATCHED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
ANY BBC TV CHANNELS	3320	339	426	438	327	2733	471	108	208	107	**	1243	1882	3052	**	82	159
	77%	90%	90%	90%	89%	78%	75%	75%	80%	75%	**	72%	81%	78%	**	70%	73%
													a				
ANY ITV CHANNELS	2958	304	398	393	308	2510	332	86	140	77	**	1080	1690	2726	**	66	136
	69%	80%	84%	81%	84%	71%	53%	59%	54%	54%	**	63%	73%	70%	**	56%	62%
						bcde							a	c			
ANY CHANNEL 4 CHANNELS	2434	243	302	321	224	2095	262	75	99	67	**	951	1345	2250	**	63	123
	57%	64%	63%	66%	61%	60%	42%	52%	38%	47%	**	55%	58%	58%	**	54%	56%
						bd											
ANY CHANNEL 5 CHANNELS	1801	198	257	267	188	1559	177	38	71	54	**	647	1046	1673	**	47	92
	42%	52%	54%	55%	51%	44%	28%	26%	27%	38%	**	38%	45%	43%	**	39%	42%
						bcd							a				
ANY OTHER CHANNELS	1643	181	176	235	122	1418	191	57	81	43	**	609	952	1521	**	44	75
	38%	48%	37%	48%	33%	40%	30%	40%	31%	30%	**	35%	41%	39%	**	37%	34%
		bd		bd		b							a				
NONE	544	19	28	32	14	419	104	22	33	21	**	287	226	463	**	27	44
	13%	5%	6%	7%	4%	12%	17%	15%	13%	15%	**	17%	10%	12%	**	23%	20%
							a					b				a	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A6A. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC iPlayer	2359	338	340	496	156	851	624	1551	91	108	142	361	298	441	29	20	**	
	55%	56%	60%	50%	36%	48%	50%	60%	54%	56%	38%	45%	55%	52%	40%	42%	**	
		d	cd	d			e	aef	e	ef			ef					
ITVX or ITVX Premium (was ITV Hub or ITV Hub+)	1509	229	237	328	91	587	414	976	57	70	97	250	203	300	14	12	**	
	35%	38%	42%	33%	21%	33%	33%	38%	34%	36%	26%	31%	37%	35%	19%	25%	**	
		d	cd	d				ef					e	b				
All4/ All4+ (previously 4OD)	834	109	114	149	35	285	278	500	37	48	63	158	156	134	9	5	**	
	19%	18%	20%	15%	8%	16%	22%	19%	22%	25%	17%	20%	29%	16%	12%	10%	**	
		d	cd	d									abef					
Sky On Demand or Sky Go	656	87	55	75	20	173	165	426	29	19	39	95	84	61	8	6	**	
	15%	14%	10%	8%	5%	10%	13%	16%	17%	10%	11%	12%	16%	7%	10%	12%	**	
		cd	d					ef										
My5 (previously Demand 5)	649	127	104	143	38	259	225	394	28	38	56	128	113	130	7	5	**	
	15%	21%	19%	14%	9%	15%	18%	15%	17%	20%	15%	16%	21%	15%	10%	9%	**	
		cd	d	d									b					
Discovery+	333	40	21	30	8	105	99	204	19	10	23	58	62	26	3	1	**	
	8%	7%	4%	3%	2%	6%	8%	8%	11%	5%	6%	7%	11%	3%	4%	2%	**	
		cd																
BBC TV programmes and content on YouTube	268	39	18	29	11	83	79	155	16	4	17	42	44	28	-	1	**	
	6%	6%	3%	3%	3%	5%	6%	6%	10%	2%	4%	5%	8%	3%	-%	3%	**	
		c							d				d					
UKTV Play	259	46	41	58	17	111	102	128	14	19	36	69	52	51	4	3	**	
	6%	8%	7%	6%	4%	6%	8%	5%	8%	10%	10%	9%	10%	6%	5%	6%	**	
							b			b	b	b	b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A6A. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Virgin TV Catch-up or Virgin Media Anywhere	228	32	31	45	14	81	69	140	8	10	14	37	38	41	3	1	**	
	5%	5%	5%	5%	3%	5%	6%	5%	5%	5%	4%	5%	7%	5%	4%	2%	**	
STV Player/ STV Player VIP (Scotland)	202	38	25	39	14	71	85	90	14	11	34	61	33	16	22	1	**	
	5%	6%	4%	4%	3%	4%	7%	4%	8%	6%	9%	8%	6%	2%	29%	2%	**	
							b		b		b	b			ac			
S4C Clic (Welsh language)	68	5	2	4	2	19	31	26	8	4	11	25	8	3	1	*	**	
	2%	1%	*%	*%	*%	1%	2%	1%	5%	2%	3%	3%	2%	*%	1%	1%	**	
							b		b		b	b						
None of these	1297	198	177	432	255	730	426	668	46	68	170	311	148	356	36	25	**	
	30%	33%	31%	43%	59%	41%	34%	26%	27%	36%	46%	39%	27%	42%	49%	52%	**	
				ab	abc		bg		b		abcg	bg						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A6A. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC iPlayer	2359	191	250	311	131	2055	257	71	104	53	**	1042	1228	2157	**	79	143
	55%	50%	53%	64%	36%	58%	41%	49%	40%	37%	**	60%	53%	55%	**	67%	66%
		d	d	abd		bde						b					a
ITVX or ITVX Premium (was ITV Hub or ITV Hub+)	1509	130	171	205	95	1337	135	40	54	32	**	654	796	1393	**	44	82
	35%	34%	36%	42%	26%	38%	21%	27%	21%	23%	**	38%	34%	36%	**	37%	38%
			d	d		bde											
All4/ All4+ (previously 4OD)	834	64	70	97	37	758	69	25	28	10	**	429	391	747	**	36	70
	19%	17%	15%	20%	10%	22%	11%	17%	11%	7%	**	25%	17%	19%	**	30%	32%
		d		d		bde						b				a	a
Sky On Demand or Sky Go	656	31	30	44	17	542	100	25	47	24	**	300	324	606	**	20	31
	15%	8%	6%	9%	5%	15%	16%	17%	18%	17%	**	17%	14%	16%	**	17%	14%
												b					
My5 (previously Demand 5)	649	55	75	86	45	591	56	16	21	15	**	274	367	596	**	22	44
	15%	15%	16%	18%	12%	17%	9%	11%	8%	11%	**	16%	16%	15%	**	18%	20%
						bd											
Discovery+	333	10	16	17	8	256	68	13	36	17	**	132	185	300	**	14	22
	8%	3%	3%	4%	2%	7%	11%	9%	14%	12%	**	8%	8%	8%	**	12%	10%
						a			a								
BBC TV programmes and content on YouTube	268	12	16	20	7	200	62	12	27	16	**	104	147	228	**	15	25
	6%	3%	3%	4%	2%	6%	10%	9%	11%	11%	**	6%	6%	6%	**	13%	11%
							a		a							a	a
UKTV Play	259	25	26	36	15	226	30	12	12	6	**	103	145	230	**	6	19
	6%	7%	6%	7%	4%	6%	5%	8%	5%	4%	**	6%	6%	6%	**	5%	9%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A6A. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Virgin TV Catch-up or Virgin Media Anywhere	228	22	19	30	11	198	24	7	14	2	**	99	117	211	**	3	9
	5%	6%	4%	6%	3%	6%	4%	5%	5%	2%	**	6%	5%	5%	**	3%	4%
STV Player/ STV Player VIP (Scotland)	202	9	7	13	4	175	21	3	14	4	**	75	114	181	**	8	15
	5%	2%	1%	3%	1%	5%	3%	2%	5%	3%	**	4%	5%	5%	**	7%	7%
S4C Clic (Welsh language)	68	3	-	1	2	48	19	6	11	1	**	25	40	57	**	2	6
	2%	1%	-%	*%	1%	1%	3%	4%	4%	1%	**	1%	2%	1%	**	2%	3%
							a		a								
None of these	1297	162	193	145	210	970	240	42	102	52	**	416	759	1174	**	21	41
	30%	43%	41%	30%	57%	28%	38%	29%	39%	37%	**	24%	33%	30%	**	18%	19%
		c	c		abc		a		a				a	cd			

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A6B. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Netflix	2726	315	224	300	77	783	694	1742	104	95	149	392	369	263	17	13	**	
	63%	52%	40%	30%	18%	44%	55%	67%	61%	50%	40%	49%	68%	31%	23%	28%	**	
		bcd	cd	d			ef	edef	ef			e	edef					
Amazon Prime Video	1903	217	192	262	70	569	535	1190	83	78	128	315	284	230	15	14	**	
	44%	36%	34%	26%	16%	32%	43%	46%	49%	41%	34%	39%	52%	27%	21%	29%	**	
		cd	cd	d			e	ef	e				edef					
Disney+	1150	80	33	48	14	258	339	709	61	43	66	177	208	43	4	1	**	
	27%	13%	6%	5%	3%	14%	27%	27%	36%	22%	18%	22%	38%	5%	5%	3%	**	
		bcd					e	ef	def				abdef					
YouTube channels	1139	116	81	111	30	338	346	676	47	30	68	170	214	98	7	4	**	
	27%	19%	14%	11%	7%	19%	28%	26%	28%	16%	18%	21%	40%	11%	9%	8%	**	
		cd	d				def	def	d				abdef					
NOW	423	46	25	30	5	111	113	260	17	13	32	65	61	27	1	1	**	
	10%	8%	4%	3%	1%	6%	9%	10%	10%	7%	9%	8%	11%	3%	2%	3%	**	
		cd	d															
Apple TV+	236	18	13	16	3	36	68	143	14	11	19	41	35	15	-	*	**	
	6%	3%	2%	2%	1%	2%	5%	6%	8%	6%	5%	5%	6%	2%	-%	1%	**	
BritBox	156	19	14	22	8	49	55	85	5	9	20	35	29	20	1	1	**	
	4%	3%	2%	2%	2%	3%	4%	3%	3%	5%	5%	4%	5%	2%	1%	1%	**	
Hayu	78	5	2	2	-	16	25	43	8	7	5	13	15	2	1	-	**	
	2%	1%	*%	*%	-%	1%	2%	2%	5%	4%	1%	2%	3%	*%	1%	-%	**	
Any other catch-up, on-demand or streaming services	50	12	10	13	3	29	25	20	2	3	7	12	16	11	2	-	**	
	1%	2%	2%	1%	1%	2%	2%	1%	1%	2%	2%	2%	3%	1%	3%	-%	**	
							b						b					
None/ no others	1043	207	243	552	309	741	372	548	43	74	163	295	86	462	47	29	**	
	24%	34%	43%	55%	71%	41%	30%	21%	26%	39%	44%	37%	16%	54%	64%	59%	**	
			a	ab	abc		bg		g	bg	abcg	abg						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A6B. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Netflix	2726	117	146	171	92	2232	422	100	173	97	**	1234	1352	2484	**	88	151
	63%	31%	31%	35%	25%	63%	67%	69%	67%	68%	**	72%	58%	64%	**	74%	70%
				d								b					
Amazon Prime Video	1903	104	127	166	65	1622	243	63	104	50	**	888	937	1718	**	68	121
	44%	27%	27%	34%	18%	46%	39%	43%	40%	35%	**	51%	40%	44%	**	57%	56%
		d	d	d		b						b				a	a
Disney+	1150	18	24	29	13	970	155	39	69	30	**	621	486	1024	**	54	84
	27%	5%	5%	6%	4%	28%	25%	27%	26%	21%	**	36%	21%	26%	**	46%	38%
												b				a	a
YouTube channels	1139	54	43	65	32	870	237	56	106	51	**	483	590	984	**	56	92
	27%	14%	9%	13%	9%	25%	38%	39%	41%	35%	**	28%	25%	25%	**	47%	42%
							a	a	a							a	a
NOW	423	15	12	22	6	355	53	21	14	15	**	221	178	372	**	20	37
	10%	4%	3%	4%	2%	10%	8%	15%	5%	11%	**	13%	8%	10%	**	17%	17%
								d				b					a
Apple TV+	236	9	6	12	4	181	50	15	23	6	**	114	106	208	**	9	23
	6%	2%	1%	2%	1%	5%	8%	10%	9%	5%	**	7%	5%	5%	**	8%	11%
																	a
BritBox	156	10	10	14	6	131	21	3	12	6	**	62	87	139	**	5	15
	4%	3%	2%	3%	2%	4%	3%	2%	5%	4%	**	4%	4%	4%	**	4%	7%
Hayu	78	2	-	1	1	56	20	5	8	6	**	36	40	66	**	5	8
	2%	*%	-%	*%	*%	2%	3%	4%	3%	4%	**	2%	2%	2%	**	4%	4%
Any other catch-up, on-demand or streaming services	50	5	6	7	4	45	4	2	1	2	**	24	23	45	**	2	5
	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	**	1%	1%	1%	**	2%	2%
None/ no others	1043	200	263	226	237	856	129	28	53	29	**	303	663	963	**	10	32
	24%	53%	55%	46%	64%	24%	21%	19%	20%	20%	**	18%	29%	25%	**	9%	15%
					ac								a	cd			

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED IN PAST 3 MONTHS AT A6A/ A6B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Netflix	2726	315	224	300	77	783	694	1742	104	95	149	392	369	263	17	13	**	
	63%	52%	40%	30%	18%	44%	55%	67%	61%	50%	40%	49%	68%	31%	23%	28%	**	
		bcd	cd	d			ef	edef	ef			e	edef					
BBC iPlayer	2359	338	340	496	156	851	624	1551	91	108	142	361	298	441	29	20	**	
	55%	56%	60%	50%	36%	48%	50%	60%	54%	56%	38%	45%	55%	52%	40%	42%	**	
		d	cd	d			e	aef	e	ef			ef					
Amazon Prime Video	1903	217	192	262	70	569	535	1190	83	78	128	315	284	230	15	14	**	
	44%	36%	34%	26%	16%	32%	43%	46%	49%	41%	34%	39%	52%	27%	21%	29%	**	
		cd	cd	d			e	ef	e				edef					
ITVX or ITVX Premium (was ITV Hub or ITV Hub+)	1509	229	237	328	91	587	414	976	57	70	97	250	203	300	14	12	**	
	35%	38%	42%	33%	21%	33%	33%	38%	34%	36%	26%	31%	37%	35%	19%	25%	**	
		d	cd	d				ef					e	b				
Disney+	1150	80	33	48	14	258	339	709	61	43	66	177	208	43	4	1	**	
	27%	13%	6%	5%	3%	14%	27%	27%	36%	22%	18%	22%	38%	5%	5%	3%	**	
		bcd					e	ef	def				abdef					
YouTube channels	1139	116	81	111	30	338	346	676	47	30	68	170	214	98	7	4	**	
	27%	19%	14%	11%	7%	19%	28%	26%	28%	16%	18%	21%	40%	11%	9%	8%	**	
		cd	d				def	def	d				abdef					
All4/ All4+ (previously 4OD)	834	109	114	149	35	285	278	500	37	48	63	158	156	134	9	5	**	
	19%	18%	20%	15%	8%	16%	22%	19%	22%	25%	17%	20%	29%	16%	12%	10%	**	
		d	cd	d									abef					
Sky On Demand or Sky Go	656	87	55	75	20	173	165	426	29	19	39	95	84	61	8	6	**	
	15%	14%	10%	8%	5%	10%	13%	16%	17%	10%	11%	12%	16%	7%	10%	12%	**	
		cd	d					ef										
My5 (previously Demand 5)	649	127	104	143	38	259	225	394	28	38	56	128	113	130	7	5	**	
	15%	21%	19%	14%	9%	15%	18%	15%	17%	20%	15%	16%	21%	15%	10%	9%	**	
		cd	d	d									b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 30

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED IN PAST 3 MONTHS AT A6A/ A6B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOW	423	46	25	30	5	111	113	260	17	13	32	65	61	27	1	1	**	
	10%	8%	4%	3%	1%	6%	9%	10%	10%	7%	9%	8%	11%	3%	2%	3%	**	
		cd	d															
Discovery+	333	40	21	30	8	105	99	204	19	10	23	58	62	26	3	1	**	
	8%	7%	4%	3%	2%	6%	8%	8%	11%	5%	6%	7%	11%	3%	4%	2%	**	
		cd																
BBC TV programmes and content on YouTube	268	39	18	29	11	83	79	155	16	4	17	42	44	28	-	1	**	
	6%	6%	3%	3%	3%	5%	6%	6%	10%	2%	4%	5%	8%	3%	-%	3%	**	
		c							d				d					
UKTV Play	259	46	41	58	17	111	102	128	14	19	36	69	52	51	4	3	**	
	6%	8%	7%	6%	4%	6%	8%	5%	8%	10%	10%	9%	10%	6%	5%	6%	**	
							b		b	b	b	b	b					
Apple TV+	236	18	13	16	3	36	68	143	14	11	19	41	35	15	-	*	**	
	6%	3%	2%	2%	1%	2%	5%	6%	8%	6%	5%	5%	6%	2%	-%	1%	**	
Virgin TV Catch-up or Virgin Media Anywhere	228	32	31	45	14	81	69	140	8	10	14	37	38	41	3	1	**	
	5%	5%	5%	5%	3%	5%	6%	5%	5%	5%	4%	5%	7%	5%	4%	2%	**	
STV Player/ STV Player VIP (Scotland)	202	38	25	39	14	71	85	90	14	11	34	61	33	16	22	1	**	
	5%	6%	4%	4%	3%	4%	7%	4%	8%	6%	9%	8%	6%	2%	29%	2%	**	
							b		b		b	b			ac			
BritBox	156	19	14	22	8	49	55	85	5	9	20	35	29	20	1	1	**	
	4%	3%	2%	2%	2%	3%	4%	3%	3%	5%	5%	4%	5%	2%	1%	1%	**	
Hayu	78	5	2	2	-	16	25	43	8	7	5	13	15	2	1	-	**	
	2%	1%	*%	*%	-%	1%	2%	2%	5%	4%	1%	2%	3%	*%	1%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED IN PAST 3 MONTHS AT A6A/ A6B

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
S4C Clic (Welsh language)	68	5	2	4	2	19	31	26	8	4	11	25	8	3	1	*	**
	2%	1%	*%	*%	*%	1%	2%	1%	5%	2%	3%	3%	2%	*%	1%	1%	**
							b		b		b	b					
Any other catch-up, on-demand or streaming services	50	12	10	13	3	29	25	20	2	3	7	12	16	11	2	-	**
	1%	2%	2%	1%	1%	2%	2%	1%	1%	2%	2%	2%	3%	1%	3%	-%	**
							b						b				
None	672	120	135	359	224	493	262	312	32	48	124	210	64	294	31	22	**
	16%	20%	24%	36%	52%	28%	21%	12%	19%	25%	33%	26%	12%	34%	43%	44%	**
				ab	abc		bg			bg	abcg	bg					
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**
Mean number of VoD services in the past 3 months (out of 19)	3.3	3.0	2.7	2.1	1.4	2.5	3.2	3.4	3.6	3.1	2.6	2.9	3.9	2.2	1.9	1.8	**
		cd	cd	d			ef	ef	ef				abdef				
Standard deviation	2.60	2.67	2.32	2.25	1.94	2.46	2.76	2.45	2.82	2.90	2.77	2.72	2.77	2.26	2.31	2.19	**
Standard error	.04	.11	.09	.07	.10	.06	.08	.05	.22	.20	.14	.09	.12	.08	.23	.20	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 30

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED IN PAST 3 MONTHS AT A6A/ A6B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Netflix	2726	117	146	171	92	2232	422	100	173	97	**	1234	1352	2484	**	88	151
	63%	31%	31%	35%	25%	63%	67%	69%	67%	68%	**	72%	58%	64%	**	74%	70%
				d								b					
BBC iPlayer	2359	191	250	311	131	2055	257	71	104	53	**	1042	1228	2157	**	79	143
	55%	50%	53%	64%	36%	58%	41%	49%	40%	37%	**	60%	53%	55%	**	67%	66%
		d	d	abd		bde						b				a	a
Amazon Prime Video	1903	104	127	166	65	1622	243	63	104	50	**	888	937	1718	**	68	121
	44%	27%	27%	34%	18%	46%	39%	43%	40%	35%	**	51%	40%	44%	**	57%	56%
		d	d	d		b						b				a	a
ITVX or ITVX Premium (was ITV Hub or ITV Hub+)	1509	130	171	205	95	1337	135	40	54	32	**	654	796	1393	**	44	82
	35%	34%	36%	42%	26%	38%	21%	27%	21%	23%	**	38%	34%	36%	**	37%	38%
			d	d		bde											
Disney+	1150	18	24	29	13	970	155	39	69	30	**	621	486	1024	**	54	84
	27%	5%	5%	6%	4%	28%	25%	27%	26%	21%	**	36%	21%	26%	**	46%	38%
				a								b				a	a
YouTube channels	1139	54	43	65	32	870	237	56	106	51	**	483	590	984	**	56	92
	27%	14%	9%	13%	9%	25%	38%	39%	41%	35%	**	28%	25%	25%	**	47%	42%
				a		a	a	a	a							a	a
All4/ All4+ (previously 4OD)	834	64	70	97	37	758	69	25	28	10	**	429	391	747	**	36	70
	19%	17%	15%	20%	10%	22%	11%	17%	11%	7%	**	25%	17%	19%	**	30%	32%
		d		d		bde						b				a	a
Sky On Demand or Sky Go	656	31	30	44	17	542	100	25	47	24	**	300	324	606	**	20	31
	15%	8%	6%	9%	5%	15%	16%	17%	18%	17%	**	17%	14%	16%	**	17%	14%
												b					
My5 (previously Demand 5)	649	55	75	86	45	591	56	16	21	15	**	274	367	596	**	22	44
	15%	15%	16%	18%	12%	17%	9%	11%	8%	11%	**	16%	16%	15%	**	18%	20%
						bd											

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 30

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED IN PAST 3 MONTHS AT A6A/ A6B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOW	423	15	12	22	6	355	53	21	14	15	**	221	178	372	**	20	37
	10%	4%	3%	4%	2%	10%	8%	15%	5%	11%	**	13%	8%	10%	**	17%	17%
								d				b				a	
Discovery+	333	10	16	17	8	256	68	13	36	17	**	132	185	300	**	14	22
	8%	3%	3%	4%	2%	7%	11%	9%	14%	12%	**	8%	8%	8%	**	12%	10%
							a		a								
BBC TV programmes and content on YouTube	268	12	16	20	7	200	62	12	27	16	**	104	147	228	**	15	25
	6%	3%	3%	4%	2%	6%	10%	9%	11%	11%	**	6%	6%	6%	**	13%	11%
							a		a							a	a
UKTV Play	259	25	26	36	15	226	30	12	12	6	**	103	145	230	**	6	19
	6%	7%	6%	7%	4%	6%	5%	8%	5%	4%	**	6%	6%	6%	**	5%	9%
Apple TV+	236	9	6	12	4	181	50	15	23	6	**	114	106	208	**	9	23
	6%	2%	1%	2%	1%	5%	8%	10%	9%	5%	**	7%	5%	5%	**	8%	11%
																a	
Virgin TV Catch-up or Virgin Media Anywhere	228	22	19	30	11	198	24	7	14	2	**	99	117	211	**	3	9
	5%	6%	4%	6%	3%	6%	4%	5%	5%	2%	**	6%	5%	5%	**	3%	4%
STV Player/ STV Player VIP (Scotland)	202	9	7	13	4	175	21	3	14	4	**	75	114	181	**	8	15
	5%	2%	1%	3%	1%	5%	3%	2%	5%	3%	**	4%	5%	5%	**	7%	7%
BritBox	156	10	10	14	6	131	21	3	12	6	**	62	87	139	**	5	15
	4%	3%	2%	3%	2%	4%	3%	2%	5%	4%	**	4%	4%	4%	**	4%	7%
Hayu	78	2	-	1	1	56	20	5	8	6	**	36	40	66	**	5	8
	2%	*%	-%	*%	*%	2%	3%	4%	3%	4%	**	2%	2%	2%	**	4%	4%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED IN PAST 3 MONTHS AT A6A/ A6B

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
S4C Clic (Welsh language)	68	3	-	1	2	48	19	6	11	1	**	25	40	57	**	2	6
	2%	1%	-%	*%	1%	1%	3%	4%	4%	1%	**	1%	2%	1%	**	2%	3%
							a		a								
Any other catch-up, on-demand or streaming services	50	5	6	7	4	45	4	2	1	2	**	24	23	45	**	2	5
	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	**	1%	1%	1%	**	2%	2%
None	672	133	162	114	180	523	94	18	45	18	**	183	423	615	**	6	16
	16%	35%	34%	23%	49%	15%	15%	13%	17%	13%	**	11%	18%	16%	**	5%	7%
		c	c		abc								a	cd			
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of VoD services in the past 3 months (out of 19)	3.3	2.2	2.1	2.6	1.5	3.4	2.9	3.3	3.0	2.8	**	3.7	3.0	3.3	**	4.2	4.2
		d	d	abd		be						b	3.0	3.3	**	a	a
Standard deviation	2.60	2.41	2.14	2.23	2.15	2.55	2.76	2.70	3.08	2.52	**	2.51	2.61	2.58	**	2.86	2.83
Standard error	.04	.13	.11	.11	.11	.04	.12	.24	.21	.24	**	.06	.05	.04	**	.26	.19

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A. How often in the past 3 months have you watched programmes or films using BBC iPlayer?

Base : Those who have personally watched BBC iPlayer in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2271	308	374	510	136	857	643	1467	89	114	153	373	310	394	43	54	19	
Effective Weighted Sample	1832	240	331	446	120	724	516	1184	73	93	123	304	244	373	41	52	18	
Total	2359	338	340	496	156	851	624	1551	91	108	142	361	298	441	29	20	5	
At least daily	476	60	48	71	23	166	147	278	**	25	29	87	82	64	**	**	**	
	20%	18%	14%	14%	15%	20%	23%	18%	**	23%	20%	24%	28%	14%	**	**	**	
							b						b					
At least weekly	1140	181	175	253	77	411	295	772	**	51	79	174	133	223	**	**	**	
	48%	54%	52%	51%	49%	48%	47%	50%	**	47%	56%	48%	45%	51%	**	**	**	
At least monthly	570	80	89	130	41	205	139	392	**	27	28	76	64	116	**	**	**	
	24%	24%	26%	26%	26%	24%	22%	25%	**	25%	20%	21%	22%	26%	**	**	**	
Less often	166	13	25	39	15	64	40	105	**	5	6	22	18	37	**	**	**	
	7%	4%	7%	8%	9%	8%	6%	7%	**	4%	4%	6%	6%	8%	**	**	**	
Don't know/ can't remember	8	3	3	3	-	5	3	4	**	*	-	2	-	3	**	**	**	
	*%	1%	1%	1%	-%	1%	1%	*%	**	*%	-%	1%	-%	1%	**	**	**	
SUMMARY																		
DAILY	476	60	48	71	23	166	147	278	**	25	29	87	82	64	**	**	**	
	20%	18%	14%	14%	15%	20%	23%	18%	**	23%	20%	24%	28%	14%	**	**	**	
							b						b					
WEEKLY	1616	242	223	324	101	577	441	1049	**	76	108	261	215	287	**	**	**	
	69%	72%	66%	65%	64%	68%	71%	68%	**	70%	76%	72%	72%	65%	**	**	**	
MONTHLY	2186	321	312	454	141	781	581	1441	**	103	136	337	279	402	**	**	**	
	93%	95%	92%	91%	91%	92%	93%	93%	**	95%	96%	93%	94%	91%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A. How often in the past 3 months have you watched programmes or films using BBC iPlayer?

Base : Those who have personally watched BBC iPlayer in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	d	
Unweighted total	2271	181	213	254	140	2023	210	62	81	40	27	1018	1172	2079	59	79	138
Effective Weighted Sample	1832	171	203	245	133	1620	182	50	72	37	23	821	946	1676	49	64	113
Total	2359	191	250	311	131	2055	257	71	104	53	30	1042	1228	2157	64	79	143
At least daily	476	24	40	46	18	400	67	**	**	**	**	214	244	432	**	**	35
	20%	12%	16%	15%	14%	19%	26%	**	**	**	**	20%	20%	20%	**	**	24%
At least weekly	1140	104	119	154	69	1013	107	**	**	**	**	519	579	1043	**	**	66
	48%	54%	48%	50%	53%	49%	42%	**	**	**	**	50%	47%	48%	**	**	46%
At least monthly	570	53	63	87	29	491	65	**	**	**	**	236	315	523	**	**	33
	24%	28%	25%	28%	22%	24%	25%	**	**	**	**	23%	26%	24%	**	**	23%
Less often	166	10	26	23	14	143	18	**	**	**	**	71	85	152	**	**	9
	7%	5%	10%	7%	10%	7%	7%	**	**	**	**	7%	7%	7%	**	**	7%
Don't know/ can't remember	8	-	3	1	2	8	-	**	**	**	**	2	5	6	**	**	-
	*%	-%	1%	*%	1%	*%	-%	**	**	**	**	*%	*%	*%	**	**	-%
SUMMARY																	
DAILY	476	24	40	46	18	400	67	**	**	**	**	214	244	432	**	**	35
	20%	12%	16%	15%	14%	19%	26%	**	**	**	**	20%	20%	20%	**	**	24%
WEEKLY	1616	127	159	200	87	1413	174	**	**	**	**	732	823	1475	**	**	100
	69%	67%	64%	64%	66%	69%	68%	**	**	**	**	70%	67%	68%	**	**	70%
MONTHLY	2186	180	222	287	116	1904	238	**	**	**	**	969	1138	1998	**	**	133
	93%	95%	89%	92%	88%	93%	93%	**	**	**	**	93%	93%	93%	**	**	93%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7B. How often in the past 3 months have you watched programmes or films using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)?

Base : Those who have personally watched ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+ 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	1422	206	255	333	78	587	414	905	56	75	99	251	206	272	21	33	7
Effective Weighted Sample	1161	163	229	295	70	499	337	739	45	61	83	210	163	258	21	32	7
Total	1509	229	237	328	91	587	414	976	57	70	97	250	203	300	14	12	2
At least daily	267	42	28	37	**	99	80	152	**	**	**	41	53	35	**	**	**
	18%	18%	12%	11%	**	17%	19%	16%	**	**	**	16%	26%	12%	**	**	**
													b				
At least weekly	743	112	107	154	**	279	215	477	**	**	**	136	104	138	**	**	**
	49%	49%	45%	47%	**	48%	52%	49%	**	**	**	55%	51%	46%	**	**	**
At least monthly	393	62	80	111	**	166	96	277	**	**	**	62	36	101	**	**	**
	26%	27%	34%	34%	**	28%	23%	28%	**	**	**	25%	17%	34%	**	**	**
																	g
Less often	99	11	21	24	**	38	22	66	**	**	**	10	11	24	**	**	**
	7%	5%	9%	7%	**	6%	5%	7%	**	**	**	4%	6%	8%	**	**	**
Don't know/ can't remember	7	1	1	2	**	6	1	3	**	**	**	1	-	2	**	**	**
	*%	1%	*%	1%	**	1%	*%	*%	**	**	**	1%	-%	1%	**	**	**
SUMMARY																	
DAILY	267	42	28	37	**	99	80	152	**	**	**	41	53	35	**	**	**
	18%	18%	12%	11%	**	17%	19%	16%	**	**	**	16%	26%	12%	**	**	**
													b				
WEEKLY	1010	154	136	191	**	378	294	629	**	**	**	177	156	173	**	**	**
	67%	67%	57%	58%	**	64%	71%	64%	**	**	**	71%	77%	58%	**	**	**
													b				
MONTHLY	1403	216	216	301	**	544	391	906	**	**	**	239	192	274	**	**	**
	93%	95%	91%	92%	**	93%	94%	93%	**	**	**	95%	94%	91%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7B. How often in the past 3 months have you watched programmes or films using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)?)

Base : Those who have personally watched ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total	1422	125	147	170	102	1286	108	35	41	24	8	621	752	1317	31	43	74
Effective Weighted Sample	1161	118	140	164	97	1044	95	29	36	22	7	507	612	1073	27	36	63
Total	1509	130	171	205	95	1337	135	40	54	32	9	654	796	1393	38	44	82
At least daily	267	11	24	24	11	220	39	**	**	**	**	99	154	250	**	**	**
	18%	8%	14%	11%	12%	16%	29%	**	**	**	**	15%	19%	18%	**	**	**
							a										
At least weekly	743	61	78	92	47	674	52	**	**	**	**	345	374	691	**	**	**
	49%	47%	45%	45%	49%	50%	38%	**	**	**	**	53%	47%	50%	**	**	**
At least monthly	393	49	52	73	29	352	35	**	**	**	**	167	216	364	**	**	**
	26%	38%	31%	35%	30%	26%	26%	**	**	**	**	26%	27%	26%	**	**	**
Less often	99	8	16	16	8	87	8	**	**	**	**	42	50	84	**	**	**
	7%	6%	10%	8%	8%	6%	6%	**	**	**	**	6%	6%	6%	**	**	**
Don't know/ can't remember	7	1	1	1	1	5	1	**	**	**	**	1	2	5	**	**	**
	*%	1%	*%	1%	1%	*%	1%	**	**	**	**	*%	*%	*%	**	**	**
SUMMARY																	
DAILY	267	11	24	24	11	220	39	**	**	**	**	99	154	250	**	**	**
	18%	8%	14%	11%	12%	16%	29%	**	**	**	**	15%	19%	18%	**	**	**
							a										
WEEKLY	1010	72	102	115	58	894	91	**	**	**	**	444	528	941	**	**	**
	67%	55%	60%	56%	61%	67%	68%	**	**	**	**	68%	66%	68%	**	**	**
MONTHLY	1403	121	154	188	87	1246	126	**	**	**	**	611	744	1305	**	**	**
	93%	93%	90%	92%	91%	93%	93%	**	**	**	**	93%	93%	94%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7C. How often in the past 3 months have you watched programmes or films using STV Player/ STV Player VIP (Scotland)?

Base : Those who have personally watched STV Player/ STV Player VIP (Scotland) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	263	55	34	49	15	96	104	127	14	14	36	72	41	15	32	2	-	
Effective Weighted Sample	210	44	31	44	13	80	81	105	11	11	28	56	32	14	31	2	-	
Total	202	38	25	39	14	71	85	90	14	11	34	61	33	16	22	1	-	
At least daily	38	**	**	**	**	**	13	18	**	**	**	**	**	**	**	**	**	
	19%	**	**	**	**	**	15%	20%	**	**	**	**	**	**	**	**	**	
At least weekly	102	**	**	**	**	**	45	40	**	**	**	**	**	**	**	**	**	
	50%	**	**	**	**	**	54%	45%	**	**	**	**	**	**	**	**	**	
At least monthly	45	**	**	**	**	**	19	24	**	**	**	**	**	**	**	**	**	
	22%	**	**	**	**	**	23%	26%	**	**	**	**	**	**	**	**	**	
Less often	14	**	**	**	**	**	8	5	**	**	**	**	**	**	**	**	**	
	7%	**	**	**	**	**	9%	6%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	3	**	**	**	**	**	-	3	**	**	**	**	**	**	**	**	**	
	1%	**	**	**	**	**	-%	3%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	38	**	**	**	**	**	13	18	**	**	**	**	**	**	**	**	**	
	19%	**	**	**	**	**	15%	20%	**	**	**	**	**	**	**	**	**	
WEEKLY	140	**	**	**	**	**	58	59	**	**	**	**	**	**	**	**	**	
	69%	**	**	**	**	**	68%	65%	**	**	**	**	**	**	**	**	**	
MONTHLY	185	**	**	**	**	**	77	82	**	**	**	**	**	**	**	**	**	
	92%	**	**	**	**	**	91%	91%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7C. How often in the past 3 months have you watched programmes or films using STV Player/ STV Player VIP (Scotland)?

Base : Those who have personally watched STV Player/ STV Player VIP (Scotland) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	263	9	6	11	4	237	18	3	11	3	1	106	139	235	8	12	20
Effective Weighted Sample	210	9	6	10	4	192	15	2	10	3	1	87	110	188	7	9	16
Total	202	9	7	13	4	175	21	3	14	4	*	75	114	181	7	8	15
At least daily	38 19%	** **	** **	** **	** **	29 17%	** **	** **	** **	** **	** **	9 11%	26 23%	36 20%	** **	** **	** **
At least weekly	102 50%	** **	** **	** **	** **	88 50%	** **	** **	** **	** **	** **	44 59%	49 43%	90 50%	** **	** **	** **
At least monthly	45 22%	** **	** **	** **	** **	41 23%	** **	** **	** **	** **	** **	15 20%	29 26%	41 22%	** **	** **	** **
Less often	14 7%	** **	** **	** **	** **	14 8%	** **	** **	** **	** **	** **	7 9%	7 6%	11 6%	** **	** **	** **
Don't know/ can't remember	3 1%	** **	** **	** **	** **	3 2%	** **	** **	** **	** **	** **	- -%	3 2%	3 2%	** **	** **	** **
SUMMARY																	
DAILY	38 19%	** **	** **	** **	** **	29 17%	** **	** **	** **	** **	** **	9 11%	26 23%	36 20%	** **	** **	** **
WEEKLY	140 69%	** **	** **	** **	** **	117 67%	** **	** **	** **	** **	** **	53 71%	75 66%	126 70%	** **	** **	** **
MONTHLY	185 92%	** **	** **	** **	** **	158 90%	** **	** **	** **	** **	** **	68 91%	104 91%	167 92%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7D. How often in the past 3 months have you watched programmes or films using S4C Clic (Welsh language)?

Base : Those who have personally watched S4C Clic (Welsh language) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	67	5	3	5	2	19	26	30	6	3	9	20	7	3	1	1	-	
Effective Weighted Sample	53	4	3	4	2	16	22	24	5	2	7	17	6	3	1	1	-	
Total	68	5	2	4	2	19	31	26	8	4	11	25	8	3	1	*	-	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7D. How often in the past 3 months have you watched programmes or films using S4C Clic (Welsh language)?

Base : Those who have personally watched S4C Clic (Welsh language) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	67	3	-	1	2	50	17	6	8	1	2	25	40	59	3	2	5
Effective Weighted Sample	53	3	-	1	2	39	14	5	8	1	1	20	31	46	3	1	4
Total	68	3	-	1	2	48	19	6	11	1	1	25	40	57	4	2	6
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7E. How often in the past 3 months have you watched programmes or films using All4/ aLL4+ (previously 4OD)?

Base : Those who have personally watched All4/ aLL4+ (previously 4OD) in the past 3 months

	AGE					AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	817	108	119	152	33	296	286	480	38	51	66	163	162	123	13	13	3	
Effective Weighted Sample	658	83	109	137	29	250	229	389	30	42	54	133	127	118	13	13	3	
Total	834	109	114	149	35	285	278	500	37	48	63	158	156	134	9	5	1	
At least daily	109	7	5	5	**	32	46	50	**	**	**	17	35	4	**	**	**	
	13%	6%	4%	3%	**	11%	17%	10%	**	**	**	11%	23%	3%	**	**	**	
													b					
At least weekly	396	61	45	61	**	128	124	244	**	**	**	77	65	54	**	**	**	
	48%	56%	40%	41%	**	45%	45%	49%	**	**	**	49%	41%	41%	**	**	**	
At least monthly	261	33	53	70	**	101	85	162	**	**	**	53	41	65	**	**	**	
	31%	30%	47%	47%	**	35%	31%	32%	**	**	**	34%	27%	48%	**	**	**	
Less often	66	8	10	12	**	25	22	42	**	**	**	10	15	10	**	**	**	
	8%	7%	8%	8%	**	9%	8%	8%	**	**	**	6%	9%	7%	**	**	**	
Don't know/ can't remember	2	-	1	1	**	1	-	2	**	**	**	-	-	1	**	**	**	
	*%	-%	1%	1%	**	*%	-%	*%	**	**	**	-%	-%	1%	**	**	**	
SUMMARY																		
DAILY	109	7	5	5	**	32	46	50	**	**	**	17	35	4	**	**	**	
	13%	6%	4%	3%	**	11%	17%	10%	**	**	**	11%	23%	3%	**	**	**	
													b					
WEEKLY	505	68	50	66	**	159	170	294	**	**	**	95	100	58	**	**	**	
	61%	62%	44%	45%	**	56%	61%	59%	**	**	**	60%	64%	43%	**	**	**	
MONTHLY	766	101	103	136	**	260	256	456	**	**	**	148	141	123	**	**	**	
	92%	93%	91%	92%	**	91%	92%	91%	**	**	**	94%	91%	92%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7E. How often in the past 3 months have you watched programmes or films using All4/ aLL4+ (previously 4OD)?

Base : Those who have personally watched All4/ aLL4+ (previously 4OD) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	817	60	63	83	40	754	57	21	22	8	6	418	385	730	31	38	69
Effective Weighted Sample	658	58	60	80	38	604	50	17	19	8	6	335	312	588	26	30	56
Total	834	64	70	97	37	758	69	25	28	10	7	429	391	747	34	36	70
At least daily	109	**	**	**	**	90	**	**	**	**	**	59	48	95	**	**	**
	13%	**	**	**	**	12%	**	**	**	**	**	14%	12%	13%	**	**	**
At least weekly	396	**	**	**	**	368	**	**	**	**	**	215	178	350	**	**	**
	48%	**	**	**	**	49%	**	**	**	**	**	50%	46%	47%	**	**	**
At least monthly	261	**	**	**	**	238	**	**	**	**	**	123	131	246	**	**	**
	31%	**	**	**	**	31%	**	**	**	**	**	29%	34%	33%	**	**	**
Less often	66	**	**	**	**	61	**	**	**	**	**	32	33	56	**	**	**
	8%	**	**	**	**	8%	**	**	**	**	**	7%	8%	7%	**	**	**
Don't know/ can't remember	2	**	**	**	**	2	**	**	**	**	**	1	1	2	**	**	**
	*%	**	**	**	**	*%	**	**	**	**	**	*%	*%	*%	**	**	**
SUMMARY																	
DAILY	109	**	**	**	**	90	**	**	**	**	**	59	48	95	**	**	**
	13%	**	**	**	**	12%	**	**	**	**	**	14%	12%	13%	**	**	**
WEEKLY	505	**	**	**	**	457	**	**	**	**	**	273	226	444	**	**	**
	61%	**	**	**	**	60%	**	**	**	**	**	64%	58%	59%	**	**	**
MONTHLY	766	**	**	**	**	695	**	**	**	**	**	396	357	690	**	**	**
	92%	**	**	**	**	92%	**	**	**	**	**	92%	91%	92%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7F. How often in the past 3 months have you watched programmes or films using My5 (previously Demand 5)?

Base : Those who have personally watched My5 (previously Demand 5) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d
Unweighted total	623	113	113	149	36	266	222	368	25	39	62	129	110	123	11	13	2
Effective Weighted Sample	505	89	103	133	31	222	180	300	20	34	49	107	87	116	11	13	2
Total	649	127	104	143	38	259	225	394	28	38	56	128	113	130	7	5	1
At least daily	75	12	6	9	**	24	30	38	**	**	**	18	18	6	**	**	**
	12%	9%	6%	6%	**	9%	13%	10%	**	**	**	14%	16%	4%	**	**	**
At least weekly	265	53	36	54	**	106	96	155	**	**	**	61	43	49	**	**	**
	41%	42%	35%	38%	**	41%	43%	39%	**	**	**	48%	38%	37%	**	**	**
At least monthly	240	45	50	60	**	87	71	161	**	**	**	34	37	56	**	**	**
	37%	35%	48%	42%	**	34%	32%	41%	**	**	**	27%	33%	43%	**	**	**
								f									
Less often	67	17	12	19	**	40	27	39	**	**	**	14	14	18	**	**	**
	10%	14%	12%	14%	**	15%	12%	10%	**	**	**	11%	13%	14%	**	**	**
Don't know/ can't remember	2	-	-	1	**	2	*	1	**	**	**	*	*	1	**	**	**
	*%	-%	-%	1%	**	1%	*%	*%	**	**	**	*%	*%	1%	**	**	**
SUMMARY																	
DAILY	75	12	6	9	**	24	30	38	**	**	**	18	18	6	**	**	**
	12%	9%	6%	6%	**	9%	13%	10%	**	**	**	14%	16%	4%	**	**	**
WEEKLY	340	65	42	62	**	131	126	193	**	**	**	79	61	54	**	**	**
	52%	51%	41%	44%	**	50%	56%	49%	**	**	**	62%	54%	42%	**	**	**
MONTHLY	580	110	92	122	**	218	198	354	**	**	**	113	98	111	**	**	**
	89%	86%	88%	86%	**	84%	88%	90%	**	**	**	89%	87%	85%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7F. How often in the past 3 months have you watched programmes or films using My5 (previously Demand 5)?

Base : Those who have personally watched My5 (previously Demand 5) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	623	56	67	73	50	577	44	12	17	11	4	262	353	577	18	20	38
Effective Weighted Sample	505	53	64	71	48	465	39	11	15	10	3	211	287	465	17	17	33
Total	649	55	75	86	45	591	56	16	21	15	3	274	367	596	23	22	44
At least daily	75 12%	** **	** **	** **	** **	54 9%	** **	** **	** **	** **	** **	29 11%	46 12%	71 12%	** **	** **	** **
At least weekly	265 41%	** **	** **	** **	** **	249 42%	** **	** **	** **	** **	** **	120 44%	143 39%	242 41%	** **	** **	** **
At least monthly	240 37%	** **	** **	** **	** **	222 38%	** **	** **	** **	** **	** **	99 36%	136 37%	219 37%	** **	** **	** **
Less often	67 10%	** **	** **	** **	** **	64 11%	** **	** **	** **	** **	** **	24 9%	42 11%	61 10%	** **	** **	** **
Don't know/ can't remember	2 *%	** **	** **	** **	** **	2 *%	** **	** **	** **	** **	** **	2 1%	- -%	2 *%	** **	** **	** **
SUMMARY																	
DAILY	75 12%	** **	** **	** **	** **	54 9%	** **	** **	** **	** **	** **	29 11%	46 12%	71 12%	** **	** **	** **
WEEKLY	340 52%	** **	** **	** **	** **	303 51%	** **	** **	** **	** **	** **	149 54%	189 51%	314 53%	** **	** **	** **
MONTHLY	580 89%	** **	** **	** **	** **	525 89%	** **	** **	** **	** **	** **	248 91%	325 89%	533 89%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7G. How often in the past 3 months have you watched programmes or films using Sky On Demand or Sky Go?

Base : Those who have personally watched Sky On Demand or Sky Go in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	682	91	69	89	20	200	173	446	28	24	46	102	86	59	11	16	3	
Effective Weighted Sample	528	66	60	76	17	158	136	344	24	20	34	80	67	56	11	15	3	
Total	656	87	55	75	20	173	165	426	29	19	39	95	84	61	8	6	1	
At least daily	189	**	**	**	**	49	59	108	**	**	**	37	**	**	**	**	**	
	29%	**	**	**	**	28%	36%	25%	**	**	**	39%	**	**	**	**	**	
At least weekly	319	**	**	**	**	75	61	229	**	**	**	38	**	**	**	**	**	
	49%	**	**	**	**	44%	37%	54%	**	**	**	40%	**	**	**	**	**	
							a											
At least monthly	115	**	**	**	**	35	34	73	**	**	**	16	**	**	**	**	**	
	18%	**	**	**	**	20%	21%	17%	**	**	**	17%	**	**	**	**	**	
Less often	27	**	**	**	**	9	9	15	**	**	**	4	**	**	**	**	**	
	4%	**	**	**	**	5%	6%	4%	**	**	**	4%	**	**	**	**	**	
Don't know/ can't remember	6	**	**	**	**	4	1	1	**	**	**	-	**	**	**	**	**	
	1%	**	**	**	**	2%	1%	*%	**	**	**	-%	**	**	**	**	**	
SUMMARY																		
DAILY	189	**	**	**	**	49	59	108	**	**	**	37	**	**	**	**	**	
	29%	**	**	**	**	28%	36%	25%	**	**	**	39%	**	**	**	**	**	
WEEKLY	508	**	**	**	**	125	120	337	**	**	**	75	**	**	**	**	**	
	77%	**	**	**	**	72%	73%	79%	**	**	**	79%	**	**	**	**	**	
MONTHLY	623	**	**	**	**	160	154	410	**	**	**	91	**	**	**	**	**	
	95%	**	**	**	**	93%	94%	96%	**	**	**	96%	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7G. How often in the past 3 months have you watched programmes or films using Sky On Demand or Sky Go?

Base : Those who have personally watched Sky On Demand or Sky Go in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	682	32	27	39	20	590	81	24	35	18	4	313	339	633	8	22	30
Effective Weighted Sample	528	30	26	38	19	450	71	20	31	17	3	245	260	490	8	17	24
Total	656	31	30	44	17	542	100	25	47	24	4	300	324	606	11	20	31
At least daily	189	**	**	**	**	141	**	**	**	**	**	81	96	171	**	**	**
	29%	**	**	**	**	26%	**	**	**	**	**	27%	30%	28%	**	**	**
At least weekly	319	**	**	**	**	270	**	**	**	**	**	150	155	301	**	**	**
	49%	**	**	**	**	50%	**	**	**	**	**	50%	48%	50%	**	**	**
At least monthly	115	**	**	**	**	103	**	**	**	**	**	55	55	105	**	**	**
	18%	**	**	**	**	19%	**	**	**	**	**	18%	17%	17%	**	**	**
Less often	27	**	**	**	**	25	**	**	**	**	**	11	16	24	**	**	**
	4%	**	**	**	**	5%	**	**	**	**	**	4%	5%	4%	**	**	**
Don't know/ can't remember	6	**	**	**	**	3	**	**	**	**	**	2	1	5	**	**	**
	1%	**	**	**	**	1%	**	**	**	**	**	1%	%	1%	**	**	**
SUMMARY																	
DAILY	189	**	**	**	**	141	**	**	**	**	**	81	96	171	**	**	**
	29%	**	**	**	**	26%	**	**	**	**	**	27%	30%	28%	**	**	**
WEEKLY	508	**	**	**	**	411	**	**	**	**	**	231	251	472	**	**	**
	77%	**	**	**	**	76%	**	**	**	**	**	77%	78%	78%	**	**	**
MONTHLY	623	**	**	**	**	514	**	**	**	**	**	286	306	577	**	**	**
	95%	**	**	**	**	95%	**	**	**	**	**	96%	95%	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7H. How often in the past 3 months have you watched programmes or films using UKTV Play?

Base : Those who have personally watched UKTV Play in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	250	41	47	62	15	111	99	126	17	22	35	68	48	48	6	8	-	
Effective Weighted Sample	204	33	42	54	12	94	83	100	14	18	29	57	41	44	6	8	-	
Total	259	46	41	58	17	111	102	128	14	19	36	69	52	51	4	3	-	
At least daily	49	**	**	**	**	14	**	24	**	**	**	**	**	**	**	**	**	
	19%	**	**	**	**	12%	**	19%	**	**	**	**	**	**	**	**	**	
At least weekly	106	**	**	**	**	51	**	53	**	**	**	**	**	**	**	**	**	
	41%	**	**	**	**	46%	**	42%	**	**	**	**	**	**	**	**	**	
At least monthly	66	**	**	**	**	31	**	34	**	**	**	**	**	**	**	**	**	
	25%	**	**	**	**	28%	**	27%	**	**	**	**	**	**	**	**	**	
Less often	36	**	**	**	**	15	**	15	**	**	**	**	**	**	**	**	**	
	14%	**	**	**	**	13%	**	12%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	1	**	**	**	**	1	**	1	**	**	**	**	**	**	**	**	**	
	1%	**	**	**	**	1%	**	1%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	49	**	**	**	**	14	**	24	**	**	**	**	**	**	**	**	**	
	19%	**	**	**	**	12%	**	19%	**	**	**	**	**	**	**	**	**	
WEEKLY	156	**	**	**	**	64	**	77	**	**	**	**	**	**	**	**	**	
	60%	**	**	**	**	58%	**	60%	**	**	**	**	**	**	**	**	**	
MONTHLY	221	**	**	**	**	95	**	111	**	**	**	**	**	**	**	**	**	
	86%	**	**	**	**	86%	**	87%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7H. How often in the past 3 months have you watched programmes or films using UKTV Play?

Base : Those who have personally watched UKTV Play in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	250	27	21	30	18	226	22	8	9	4	1	101	141	227	10	5	15
Effective Weighted Sample	204	25	20	28	17	183	20	8	8	4	1	81	116	185	9	5	13
Total	259	25	26	36	15	226	30	12	12	6	*	103	145	230	13	6	19
At least daily	49 19%	** **	** **	** **	** **	39 17%	** **	** **	** **	** **	** **	21 20%	27 19%	43 19%	** **	** **	** **
At least weekly	106 41%	** **	** **	** **	** **	94 42%	** **	** **	** **	** **	** **	45 44%	58 40%	97 42%	** **	** **	** **
At least monthly	66 25%	** **	** **	** **	** **	59 26%	** **	** **	** **	** **	** **	23 23%	37 26%	56 24%	** **	** **	** **
Less often	36 14%	** **	** **	** **	** **	33 15%	** **	** **	** **	** **	** **	14 14%	21 14%	33 14%	** **	** **	** **
Don't know/ can't remember	1 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	- -%	1 1%	1 1%	** **	** **	** **
SUMMARY																	
DAILY	49 19%	** **	** **	** **	** **	39 17%	** **	** **	** **	** **	** **	21 20%	27 19%	43 19%	** **	** **	** **
WEEKLY	156 60%	** **	** **	** **	** **	133 59%	** **	** **	** **	** **	** **	65 64%	86 59%	140 61%	** **	** **	** **
MONTHLY	221 86%	** **	** **	** **	** **	192 85%	** **	** **	** **	** **	** **	89 86%	123 85%	195 85%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7I. How often in the past 3 months have you watched programmes or films using Discovery+?

Base : Those who have personally watched Discovery+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	311	39	22	30	8	98	99	184	17	12	28	59	58	23	5	2	-	
Effective Weighted Sample	256	30	20	27	7	84	81	153	15	10	22	48	48	22	5	2	-	
Total	333	40	21	30	8	105	99	204	19	10	23	58	62	26	3	1	-	
At least daily	80 24%	** **	** **	** **	** **	** **	** **	42 20%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least weekly	132 40%	** **	** **	** **	** **	** **	** **	84 41%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least monthly	84 25%	** **	** **	** **	** **	** **	** **	54 27%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Less often	32 10%	** **	** **	** **	** **	** **	** **	22 11%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Don't know/ can't remember	5 1%	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
SUMMARY																		
DAILY	80 24%	** **	** **	** **	** **	** **	** **	42 20%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
WEEKLY	213 64%	** **	** **	** **	** **	** **	** **	126 62%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
MONTHLY	297 89%	** **	** **	** **	** **	** **	** **	180 88%	** **	** **	** **	** **	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7I. How often in the past 3 months have you watched programmes or films using Discovery+?

Base : Those who have personally watched Discovery+ in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	311	10	13	14	9	248	55	12	27	13	3	122	174	279	6	16	22
Effective Weighted Sample	256	9	12	14	8	201	49	9	25	12	2	100	143	229	6	12	18
Total	333	10	16	17	8	256	68	13	36	17	3	132	185	300	9	14	22
At least daily	80 24%	** **	** **	** **	** **	53 21%	** **	** **	** **	** **	** **	35 27%	41 22%	76 25%	** **	** **	** **
At least weekly	132 40%	** **	** **	** **	** **	108 42%	** **	** **	** **	** **	** **	44 34%	80 43%	113 38%	** **	** **	** **
At least monthly	84 25%	** **	** **	** **	** **	64 25%	** **	** **	** **	** **	** **	38 29%	42 23%	78 26%	** **	** **	** **
Less often	32 10%	** **	** **	** **	** **	27 11%	** **	** **	** **	** **	** **	14 11%	17 9%	27 9%	** **	** **	** **
Don't know/ can't remember	5 1%	** **	** **	** **	** **	4 1%	** **	** **	** **	** **	** **	- -%	5 3%	5 2%	** **	** **	** **
SUMMARY																	
DAILY	80 24%	** **	** **	** **	** **	53 21%	** **	** **	** **	** **	** **	35 27%	41 22%	76 25%	** **	** **	** **
WEEKLY	213 64%	** **	** **	** **	** **	161 63%	** **	** **	** **	** **	** **	79 60%	121 65%	190 63%	** **	** **	** **
MONTHLY	297 89%	** **	** **	** **	** **	225 88%	** **	** **	** **	** **	** **	117 89%	163 88%	268 89%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7J. How often in the past 3 months have you watched programmes or films using Virgin TV Catch-up or Virgin Media Anywhere?

Base : Those who have personally watched Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	216	30	34	46	12	80	69	129	6	10	15	35	39	38	4	3	1	
Effective Weighted Sample	176	23	31	41	11	69	55	109	6	8	11	28	31	36	4	3	1	
Total	228	32	31	45	14	81	69	140	8	10	14	37	38	41	3	1	*	
At least daily	65 29%	** **	** **	** **	** **	** **	** **	35 25%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least weekly	117 51%	** **	** **	** **	** **	** **	** **	71 51%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least monthly	31 14%	** **	** **	** **	** **	** **	** **	22 16%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Less often	12 5%	** **	** **	** **	** **	** **	** **	9 6%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Don't know/ can't remember	2 1%	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
SUMMARY																		
DAILY	65 29%	** **	** **	** **	** **	** **	** **	35 25%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
WEEKLY	182 80%	** **	** **	** **	** **	** **	** **	106 76%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
MONTHLY	214 94%	** **	** **	** **	** **	** **	** **	129 92%	** **	** **	** **	** **	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7J. How often in the past 3 months have you watched programmes or films using Virgin TV Catch-up or Virgin Media Anywhere?

Base : Those who have personally watched Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	216	21	17	25	13	195	17	5	10	1	1	89	119	202	4	4	8
Effective Weighted Sample	176	20	16	24	13	159	15	4	9	1	1	74	97	165	4	3	6
Total	228	22	19	30	11	198	24	7	14	2	1	99	117	211	6	3	9
At least daily	65 29%	** **	** **	** **	** **	52 26%	** **	** **	** **	** **	** **	** **	37 32%	61 29%	** **	** **	** **
At least weekly	117 51%	** **	** **	** **	** **	106 54%	** **	** **	** **	** **	** **	** **	57 49%	107 51%	** **	** **	** **
At least monthly	31 14%	** **	** **	** **	** **	28 14%	** **	** **	** **	** **	** **	** **	14 12%	30 14%	** **	** **	** **
Less often	12 5%	** **	** **	** **	** **	10 5%	** **	** **	** **	** **	** **	** **	8 7%	11 5%	** **	** **	** **
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	** **	1 1%	2 1%	** **	** **	** **
SUMMARY																	
DAILY	65 29%	** **	** **	** **	** **	52 26%	** **	** **	** **	** **	** **	** **	37 32%	61 29%	** **	** **	** **
WEEKLY	182 80%	** **	** **	** **	** **	159 80%	** **	** **	** **	** **	** **	** **	94 80%	168 80%	** **	** **	** **
MONTHLY	214 94%	** **	** **	** **	** **	186 94%	** **	** **	** **	** **	** **	** **	107 92%	198 94%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7K. How often in the past 3 months have you watched programmes or films using BBC TV programmes and content on YouTube?

Base : Those who have personally watched BBC TV programmes and content on YouTube in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	248	35	18	30	12	80	76	138	14	7	17	37	44	25	-	4	1	
Effective Weighted Sample	206	28	17	26	9	69	61	118	12	4	12	30	36	24	-	4	1	
Total	268	39	18	29	11	83	79	155	16	4	17	42	44	28	-	1	*	
At least daily	91 34%	** **	** **	** **	** **	** **	** **	49 32%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least weekly	102 38%	** **	** **	** **	** **	** **	** **	59 38%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
At least monthly	48 18%	** **	** **	** **	** **	** **	** **	26 17%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Less often	22 8%	** **	** **	** **	** **	** **	** **	17 11%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Don't know/ can't remember	5 2%	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
SUMMARY																		
DAILY	91 34%	** **	** **	** **	** **	** **	** **	49 32%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
WEEKLY	192 72%	** **	** **	** **	** **	** **	** **	108 70%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
MONTHLY	241 90%	** **	** **	** **	** **	** **	** **	134 87%	** **	** **	** **	** **	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7K. How often in the past 3 months have you watched programmes or films using BBC TV programmes and content on YouTube?

Base : Those who have personally watched BBC TV programmes and content on YouTube in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	248	11	14	17	8	195	48	9	21	12	6	104	129	208	7	18	25
Effective Weighted Sample	206	10	13	16	8	159	43	8	19	11	5	85	109	173	6	15	20
Total	268	12	16	20	7	200	62	12	27	16	6	104	147	228	10	15	25
At least daily	91 34%	** **	** **	** **	** **	61 30%	** **	** **	** **	** **	** **	29 28%	54 37%	83 36%	** **	** **	** **
At least weekly	102 38%	** **	** **	** **	** **	74 37%	** **	** **	** **	** **	** **	43 41%	55 38%	91 40%	** **	** **	** **
At least monthly	48 18%	** **	** **	** **	** **	44 22%	** **	** **	** **	** **	** **	20 19%	27 18%	35 16%	** **	** **	** **
Less often	22 8%	** **	** **	** **	** **	20 10%	** **	** **	** **	** **	** **	11 11%	10 7%	15 7%	** **	** **	** **
Don't know/ can't remember	5 2%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	1 1%	1 1%	3 1%	** **	** **	** **
SUMMARY																	
DAILY	91 34%	** **	** **	** **	** **	61 30%	** **	** **	** **	** **	** **	29 28%	54 37%	83 36%	** **	** **	** **
WEEKLY	192 72%	** **	** **	** **	** **	134 67%	** **	** **	** **	** **	** **	72 69%	109 74%	174 76%	** **	** **	** **
MONTHLY	241 90%	** **	** **	** **	** **	178 89%	** **	** **	** **	** **	** **	92 88%	136 93%	210 92%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7L. How often in the past 3 months have you watched programmes or films using Netflix?

Base : Those who have personally watched Netflix in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+ 65+ OR	DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d	DE	a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2697	300	257	326	69	829	725	1688	98	105	165	403	396	240	25	37	24	
Effective Weighted Sample	2121	227	224	276	57	667	567	1335	80	82	126	319	308	225	24	36	23	
Total	2726	315	224	300	77	783	694	1742	104	95	149	392	369	263	17	13	7	
At least daily	1250	114	65	84	**	335	339	782	**	41	73	186	186	73	**	**	**	
	46%	36%	29%	28%	**	43%	49%	45%	**	43%	49%	47%	50%	28%	**	**	**	
At least weekly	1185	148	112	147	**	329	265	787	**	39	55	151	140	128	**	**	**	
	43%	47%	50%	49%	**	42%	38%	45%	**	41%	37%	38%	38%	49%	**	**	**	
At least monthly	233	42	36	50	**	88	67	142	**	11	15	38	37	45	**	**	**	
	9%	13%	16%	17%	**	11%	10%	8%	**	12%	10%	10%	10%	17%	**	**	**	
Less often	56	11	11	19	**	30	22	29	**	4	5	18	5	17	**	**	**	
	2%	4%	5%	6%	**	4%	3%	2%	**	4%	4%	5%	1%	7%	**	**	**	
Don't know/ can't remember	3	-	-	-	**	1	1	2	**	-	-	-	1	-	**	**	**	
	*%	-%	-%	-%	**	*%	*%	*%	**	-%	-%	-%	*%	-%	**	**	**	
SUMMARY																		
DAILY	1250	114	65	84	**	335	339	782	**	41	73	186	186	73	**	**	**	
	46%	36%	29%	28%	**	43%	49%	45%	**	43%	49%	47%	50%	28%	**	**	**	
WEEKLY	2435	261	176	231	**	664	604	1569	**	80	129	337	326	201	**	**	**	
	89%	83%	79%	77%	**	85%	87%	90%	**	84%	87%	86%	88%	76%	**	**	**	
MONTHLY	2668	303	212	281	**	752	671	1712	**	91	143	374	363	246	**	**	**	
	98%	96%	95%	94%	**	96%	97%	98%	**	96%	96%	95%	98%	93%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7L. How often in the past 3 months have you watched programmes or films using Netflix?

Base : Those who have personally watched Netflix in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d	
Unweighted total	2697	115	125	138	102	2289	342	86	135	73	48	1221	1340	2452	57	93	150
Effective Weighted Sample	2121	109	118	133	98	1771	300	72	122	65	42	976	1040	1932	47	74	120
Total	2726	117	146	171	92	2232	422	100	173	97	53	1234	1352	2484	63	88	151
At least daily	1250	35	38	43	30	1034	190	**	78	**	**	623	576	1128	**	**	86
	46%	29%	26%	25%	32%	46%	45%	**	45%	**	**	50%	43%	45%	**	**	57%
												b					
At least weekly	1185	57	71	83	45	954	191	**	85	**	**	503	612	1092	**	**	51
	43%	49%	49%	49%	49%	43%	45%	**	49%	**	**	41%	45%	44%	**	**	34%
At least monthly	233	21	24	30	15	192	36	**	7	**	**	93	125	209	**	**	12
	9%	17%	17%	18%	16%	9%	8%	**	4%	**	**	7%	9%	8%	**	**	8%
Less often	56	5	12	15	2	50	4	**	3	**	**	14	38	52	**	**	2
	2%	4%	8%	9%	2%	2%	1%	**	2%	**	**	1%	3%	2%	**	**	1%
												a					
Don't know/ can't remember	3	-	-	-	-	2	1	**	-	**	**	2	1	3	**	**	-
	*%	-%	-%	-%	-%	*%	*%	**	-%	**	**	*%	*%	*%	**	**	-%
SUMMARY																	
DAILY	1250	35	38	43	30	1034	190	**	78	**	**	623	576	1128	**	**	86
	46%	29%	26%	25%	32%	46%	45%	**	45%	**	**	50%	43%	45%	**	**	57%
												b					
WEEKLY	2435	92	109	126	75	1988	382	**	162	**	**	1126	1188	2220	**	**	137
	89%	78%	75%	74%	81%	89%	90%	**	94%	**	**	91%	88%	89%	**	**	90%
MONTHLY	2668	112	134	156	90	2180	417	**	170	**	**	1218	1313	2429	**	**	149
	98%	96%	92%	91%	98%	98%	99%	**	98%	**	**	99%	97%	98%	**	**	99%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7M. How often in the past 3 months have you watched programmes or films using Amazon Prime Video?

Base : Those who have personally watched Amazon Prime Video in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+ 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1878	210	217	273	56	588	550	1162	80	86	131	319	294	206	23	37	7
Effective Weighted Sample	1491	160	191	234	49	485	436	922	66	69	104	256	231	192	22	36	7
Total	1903	217	192	262	70	569	535	1190	83	78	128	315	284	230	15	14	2
At least daily	527	55	41	54	**	162	182	294	**	**	46	115	91	46	**	**	**
	28%	25%	21%	21%	**	28%	34%	25%	**	**	36%	37%	32%	20%	**	**	**
							b				b						
At least weekly	941	110	96	122	**	259	224	634	**	**	49	127	118	106	**	**	**
	49%	51%	50%	47%	**	45%	42%	53%	**	**	38%	40%	41%	46%	**	**	**
							aefg										
At least monthly	354	40	46	65	**	115	106	219	**	**	26	57	61	59	**	**	**
	19%	18%	24%	25%	**	20%	20%	18%	**	**	20%	18%	21%	26%	**	**	**
Less often	73	10	10	21	**	33	23	39	**	**	8	15	14	20	**	**	**
	4%	5%	5%	8%	**	6%	4%	3%	**	**	6%	5%	5%	8%	**	**	**
Don't know/ can't remember	7	2	-	-	**	1	1	4	**	**	-	1	-	-	**	**	**
	*%	1%	-%	-%	**	*%	*%	*%	**	**	-%	*%	-%	-%	**	**	**
SUMMARY																	
DAILY	527	55	41	54	**	162	182	294	**	**	46	115	91	46	**	**	**
	28%	25%	21%	21%	**	28%	34%	25%	**	**	36%	37%	32%	20%	**	**	**
							b				b						
WEEKLY	1468	165	137	176	**	421	405	928	**	**	94	242	209	152	**	**	**
	77%	76%	71%	67%	**	74%	76%	78%	**	**	74%	77%	74%	66%	**	**	**
MONTHLY	1823	206	182	241	**	536	511	1147	**	**	120	299	270	211	**	**	**
	96%	95%	95%	92%	**	94%	96%	96%	**	**	94%	95%	95%	92%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7M. How often in the past 3 months have you watched programmes or films using Amazon Prime Video?

Base : Those who have personally watched Amazon Prime Video in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	d
Unweighted total	1878	103	103	134	72	1639	208	57	84	40	27	880	929	1704	46	70	116
Effective Weighted Sample	1491	97	97	128	69	1287	179	47	74	36	23	702	732	1351	38	56	93
Total	1903	104	127	166	65	1622	243	63	104	50	26	888	937	1718	53	68	121
At least daily	527	23	23	28	**	441	78	**	**	**	**	255	256	478	**	**	34
	28%	22%	18%	17%	**	27%	32%	**	**	**	**	29%	27%	28%	**	**	28%
At least weekly	941	49	57	76	**	808	121	**	**	**	**	448	461	862	**	**	58
	49%	47%	45%	46%	**	50%	50%	**	**	**	**	50%	49%	50%	**	**	48%
At least monthly	354	30	29	45	**	299	41	**	**	**	**	159	174	316	**	**	22
	19%	29%	23%	27%	**	18%	17%	**	**	**	**	18%	19%	18%	**	**	18%
Less often	73	2	18	17	**	68	2	**	**	**	**	26	41	58	**	**	7
	4%	2%	14%	10%	**	4%	1%	**	**	**	**	3%	4%	3%	**	**	6%
			a														
Don't know/ can't remember	7	-	-	-	**	6	1	**	**	**	**	-	5	3	**	**	-
	*%	-%	-%	-%	**	*%	1%	**	**	**	**	-%	1%	*%	**	**	-%
SUMMARY																	
DAILY	527	23	23	28	**	441	78	**	**	**	**	255	256	478	**	**	34
	28%	22%	18%	17%	**	27%	32%	**	**	**	**	29%	27%	28%	**	**	28%
WEEKLY	1468	72	80	104	**	1250	199	**	**	**	**	703	716	1340	**	**	92
	77%	69%	63%	63%	**	77%	82%	**	**	**	**	79%	76%	78%	**	**	76%
MONTHLY	1823	102	109	149	**	1548	240	**	**	**	**	862	890	1656	**	**	114
	96%	98%	86%	90%	**	95%	99%	**	**	**	**	97%	95%	96%	**	**	94%
			b														

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7N. How often in the past 3 months have you watched programmes or films using NOW?

Base : Those who have personally watched NOW in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	384	39	27	32	5	108	108	237	16	13	30	61	60	25	2	4	1	
Effective Weighted Sample	318	32	24	28	4	90	88	197	14	11	24	50	49	23	2	4	1	
Total	423	46	25	30	5	111	113	260	17	13	32	65	61	27	1	1	*	
At least daily	129	**	**	**	**	37	44	70	**	**	**	**	**	**	**	**	**	
	30%	**	**	**	**	33%	39%	27%	**	**	**	**	**	**	**	**	**	
At least weekly	209	**	**	**	**	45	45	139	**	**	**	**	**	**	**	**	**	
	49%	**	**	**	**	40%	40%	53%	**	**	**	**	**	**	**	**	**	
At least monthly	52	**	**	**	**	22	17	30	**	**	**	**	**	**	**	**	**	
	12%	**	**	**	**	20%	15%	12%	**	**	**	**	**	**	**	**	**	
Less often	31	**	**	**	**	8	7	21	**	**	**	**	**	**	**	**	**	
	7%	**	**	**	**	7%	6%	8%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	1	**	**	**	**	-	-	-	**	**	**	**	**	**	**	**	**	
	*%	**	**	**	**	-%	-%	-%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	129	**	**	**	**	37	44	70	**	**	**	**	**	**	**	**	**	
	30%	**	**	**	**	33%	39%	27%	**	**	**	**	**	**	**	**	**	
WEEKLY	338	**	**	**	**	81	89	209	**	**	**	**	**	**	**	**	**	
	80%	**	**	**	**	73%	79%	80%	**	**	**	**	**	**	**	**	**	
MONTHLY	390	**	**	**	**	103	106	239	**	**	**	**	**	**	**	**	**	
	92%	**	**	**	**	93%	94%	92%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7N. How often in the past 3 months have you watched programmes or films using NOW?

Base : Those who have personally watched NOW in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	384	15	10	18	7	332	42	17	10	11	4	201	164	337	15	20	35
Effective Weighted Sample	318	14	9	17	7	273	36	14	9	10	3	167	135	280	12	16	28
Total	423	15	12	22	6	355	53	21	14	15	2	221	178	372	17	20	37
At least daily	129	**	**	**	**	106	**	**	**	**	**	71	52	113	**	**	**
	30%	**	**	**	**	30%	**	**	**	**	**	32%	29%	30%	**	**	**
At least weekly	209	**	**	**	**	179	**	**	**	**	**	110	86	184	**	**	**
	49%	**	**	**	**	50%	**	**	**	**	**	50%	48%	49%	**	**	**
At least monthly	52	**	**	**	**	45	**	**	**	**	**	28	24	46	**	**	**
	12%	**	**	**	**	13%	**	**	**	**	**	13%	13%	12%	**	**	**
Less often	31	**	**	**	**	26	**	**	**	**	**	13	17	27	**	**	**
	7%	**	**	**	**	7%	**	**	**	**	**	6%	9%	7%	**	**	**
Don't know/ can't remember	1	**	**	**	**	-	**	**	**	**	**	-	-	1	**	**	**
	*%	**	**	**	**	-%	**	**	**	**	**	-%	-%	*%	**	**	**
SUMMARY																	
DAILY	129	**	**	**	**	106	**	**	**	**	**	71	52	113	**	**	**
	30%	**	**	**	**	30%	**	**	**	**	**	32%	29%	30%	**	**	**
WEEKLY	338	**	**	**	**	285	**	**	**	**	**	180	138	297	**	**	**
	80%	**	**	**	**	80%	**	**	**	**	**	82%	77%	80%	**	**	**
MONTHLY	390	**	**	**	**	329	**	**	**	**	**	208	162	344	**	**	**
	92%	**	**	**	**	93%	**	**	**	**	**	94%	91%	92%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A70. How often in the past 3 months have you watched programmes or films using Disney+?

Base : Those who have personally watched Disney+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1164	85	37	49	12	287	356	700	57	49	76	188	220	38	6	4	1	
Effective Weighted Sample	906	62	33	42	10	225	277	548	48	37	57	148	171	35	6	4	1	
Total	1150	80	33	48	14	258	339	709	61	43	66	177	208	43	4	1	*	
At least daily	371	**	**	**	**	88	139	202	**	**	**	66	88	**	**	**	**	
	32%	**	**	**	**	34%	41%	28%	**	**	**	37%	42%	**	**	**	**	
							b					b						
At least weekly	566	**	**	**	**	105	133	378	**	**	**	70	83	**	**	**	**	
	49%	**	**	**	**	41%	39%	53%	**	**	**	40%	40%	**	**	**	**	
							afg											
At least monthly	169	**	**	**	**	46	46	110	**	**	**	28	24	**	**	**	**	
	15%	**	**	**	**	18%	14%	16%	**	**	**	16%	11%	**	**	**	**	
Less often	41	**	**	**	**	19	21	19	**	**	**	12	14	**	**	**	**	
	4%	**	**	**	**	7%	6%	3%	**	**	**	7%	7%	**	**	**	**	
Don't know/ can't remember	3	**	**	**	**	1	*	1	**	**	**	*	*	**	**	**	**	
	*%	**	**	**	**	1%	*%	*%	**	**	**	*%	*%	**	**	**	**	
SUMMARY																		
DAILY	371	**	**	**	**	88	139	202	**	**	**	66	88	**	**	**	**	
	32%	**	**	**	**	34%	41%	28%	**	**	**	37%	42%	**	**	**	**	
							b					b						
WEEKLY	937	**	**	**	**	192	272	580	**	**	**	137	170	**	**	**	**	
	82%	**	**	**	**	74%	80%	82%	**	**	**	77%	82%	**	**	**	**	
MONTHLY	1106	**	**	**	**	238	318	690	**	**	**	165	194	**	**	**	**	
	96%	**	**	**	**	92%	94%	97%	**	**	**	93%	93%	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A70. How often in the past 3 months have you watched programmes or films using Disney+?

Base : Those who have personally watched Disney+ in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	1164	19	19	23	15	1012	130	34	54	24	18	612	506	1035	28	59	87
Effective Weighted Sample	906	18	18	22	14	777	113	27	49	22	15	489	383	804	22	47	70
Total	1150	18	24	29	13	970	155	39	69	30	19	621	486	1024	29	54	84
At least daily	371	**	**	**	**	310	60	**	**	**	**	208	154	337	**	**	**
	32%	**	**	**	**	32%	38%	**	**	**	**	34%	32%	33%	**	**	**
At least weekly	566	**	**	**	**	484	68	**	**	**	**	307	236	507	**	**	**
	49%	**	**	**	**	50%	44%	**	**	**	**	49%	49%	49%	**	**	**
At least monthly	169	**	**	**	**	139	25	**	**	**	**	84	78	140	**	**	**
	15%	**	**	**	**	14%	16%	**	**	**	**	14%	16%	14%	**	**	**
Less often	41	**	**	**	**	37	3	**	**	**	**	21	18	38	**	**	**
	4%	**	**	**	**	4%	2%	**	**	**	**	3%	4%	4%	**	**	**
Don't know/ can't remember	3	**	**	**	**	1	-	**	**	**	**	1	*	3	**	**	**
	*%	**	**	**	**	*%	-%	**	**	**	**	*%	*%	*%	**	**	**
SUMMARY																	
DAILY	371	**	**	**	**	310	60	**	**	**	**	208	154	337	**	**	**
	32%	**	**	**	**	32%	38%	**	**	**	**	34%	32%	33%	**	**	**
WEEKLY	937	**	**	**	**	794	127	**	**	**	**	515	390	844	**	**	**
	82%	**	**	**	**	82%	82%	**	**	**	**	83%	80%	82%	**	**	**
MONTHLY	1106	**	**	**	**	933	152	**	**	**	**	599	468	984	**	**	**
	96%	**	**	**	**	96%	98%	**	**	**	**	97%	96%	96%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7P. How often in the past 3 months have you watched programmes or films using Apple TV+?

Base : Those who have personally watched Apple TV+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	224	18	13	15	2	35	70	127	13	10	17	41	36	13	-	1	1	
Effective Weighted Sample	179	12	12	13	2	28	53	105	10	8	14	31	27	12	-	1	1	
Total	236	18	13	16	3	36	68	143	14	11	19	41	35	15	-	*	*	
At least daily	60	**	**	**	**	**	**	33	**	**	**	**	**	**	**	**	**	
	25%	**	**	**	**	**	**	23%	**	**	**	**	**	**	**	**	**	
At least weekly	93	**	**	**	**	**	**	56	**	**	**	**	**	**	**	**	**	
	39%	**	**	**	**	**	**	39%	**	**	**	**	**	**	**	**	**	
At least monthly	67	**	**	**	**	**	**	42	**	**	**	**	**	**	**	**	**	
	28%	**	**	**	**	**	**	29%	**	**	**	**	**	**	**	**	**	
Less often	17	**	**	**	**	**	**	11	**	**	**	**	**	**	**	**	**	
	7%	**	**	**	**	**	**	8%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	60	**	**	**	**	**	**	33	**	**	**	**	**	**	**	**	**	
	25%	**	**	**	**	**	**	23%	**	**	**	**	**	**	**	**	**	
WEEKLY	153	**	**	**	**	**	**	90	**	**	**	**	**	**	**	**	**	
	65%	**	**	**	**	**	**	63%	**	**	**	**	**	**	**	**	**	
MONTHLY	219	**	**	**	**	**	**	132	**	**	**	**	**	**	**	**	**	
	93%	**	**	**	**	**	**	92%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7P. How often in the past 3 months have you watched programmes or films using Apple TV+?

Base : Those who have personally watched Apple TV+ in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	224	8	5	9	4	180	39	11	17	5	6	108	100	195	12	11	23
Effective Weighted Sample	179	8	5	9	4	141	34	10	15	5	5	89	77	156	10	8	18
Total	236	9	6	12	4	181	50	15	23	6	6	114	106	208	14	9	23
At least daily	60	**	**	**	**	39	**	**	**	**	**	19	33	55	**	**	**
	25%	**	**	**	**	21%	**	**	**	**	**	17%	31%	26%	**	**	**
At least weekly	93	**	**	**	**	75	**	**	**	**	**	49	38	81	**	**	**
	39%	**	**	**	**	42%	**	**	**	**	**	43%	36%	39%	**	**	**
At least monthly	67	**	**	**	**	54	**	**	**	**	**	37	28	56	**	**	**
	28%	**	**	**	**	30%	**	**	**	**	**	32%	26%	27%	**	**	**
Less often	17	**	**	**	**	13	**	**	**	**	**	9	7	16	**	**	**
	7%	**	**	**	**	7%	**	**	**	**	**	8%	6%	7%	**	**	**
SUMMARY																	
DAILY	60	**	**	**	**	39	**	**	**	**	**	19	33	55	**	**	**
	25%	**	**	**	**	21%	**	**	**	**	**	17%	31%	26%	**	**	**
WEEKLY	153	**	**	**	**	114	**	**	**	**	**	69	72	136	**	**	**
	65%	**	**	**	**	63%	**	**	**	**	**	60%	67%	65%	**	**	**
MONTHLY	219	**	**	**	**	167	**	**	**	**	**	105	99	192	**	**	**
	93%	**	**	**	**	93%	**	**	**	**	**	92%	94%	93%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7Q. How often in the past 3 months have you watched programmes or films using BritBox?

Base : Those who have personally watched BritBox in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	141	15	14	22	8	48	51	77	5	10	19	31	27	18	1	2	1	
Effective Weighted Sample	115	13	13	19	6	40	43	62	4	8	15	26	23	17	1	2	1	
Total	156	19	14	22	8	49	55	85	5	9	20	35	29	20	1	1	*	
At least daily	41	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	26%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	67	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	43%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	30	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	19%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	18	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	*	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	*%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	41	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	26%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	108	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	69%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	138	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	88%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7Q. How often in the past 3 months have you watched programmes or films using BritBox?

Base : Those who have personally watched BritBox in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	141	10	8	11	7	122	16	3	9	4	-	57	79	126	8	5	13
Effective Weighted Sample	115	10	7	10	7	98	15	2	8	4	-	45	66	102	7	4	11
Total	156	10	10	14	6	131	21	3	12	6	-	62	87	139	10	5	15
At least daily	41	**	**	**	**	31	**	**	**	**	**	**	**	38	**	**	**
	26%	**	**	**	**	24%	**	**	**	**	**	**	**	28%	**	**	**
At least weekly	67	**	**	**	**	57	**	**	**	**	**	**	**	57	**	**	**
	43%	**	**	**	**	43%	**	**	**	**	**	**	**	41%	**	**	**
At least monthly	30	**	**	**	**	26	**	**	**	**	**	**	**	29	**	**	**
	19%	**	**	**	**	20%	**	**	**	**	**	**	**	21%	**	**	**
Less often	18	**	**	**	**	17	**	**	**	**	**	**	**	15	**	**	**
	12%	**	**	**	**	13%	**	**	**	**	**	**	**	11%	**	**	**
Don't know/ can't remember	*	**	**	**	**	*	**	**	**	**	**	**	**	*	**	**	**
	%	**	**	**	**	%	**	**	**	**	**	**	**	%	**	**	**
SUMMARY																	
DAILY	41	**	**	**	**	31	**	**	**	**	**	**	**	38	**	**	**
	26%	**	**	**	**	24%	**	**	**	**	**	**	**	28%	**	**	**
WEEKLY	108	**	**	**	**	88	**	**	**	**	**	**	**	95	**	**	**
	69%	**	**	**	**	67%	**	**	**	**	**	**	**	68%	**	**	**
MONTHLY	138	**	**	**	**	114	**	**	**	**	**	**	**	124	**	**	**
	88%	**	**	**	**	87%	**	**	**	**	**	**	**	89%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7R. How often in the past 3 months have you watched programmes or films using Hayu?

Base : Those who have personally watched Hayu in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	73	5	3	3	-	15	23	41	6	6	4	11	14	2	1	-	-
Effective Weighted Sample	59	4	3	3	-	12	20	32	6	5	3	10	12	2	1	-	-
Total	78	5	2	2	-	16	25	43	8	7	5	13	15	2	1	-	-
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7R. How often in the past 3 months have you watched programmes or films using Hayu?

Base : Those who have personally watched Hayu in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	73	2	-	1	1	53	18	6	7	4	1	33	38	62	3	5	8
Effective Weighted Sample	59	2	-	1	1	43	14	5	6	4	1	27	30	50	2	4	6
Total	78	2	-	1	1	56	20	5	8	6	*	36	40	66	3	5	8
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7S. How often in the past 3 months have you watched programmes or films using YouTube channels?

Base : Those who have personally watched YouTube channels in the past 3 months

	AGE					AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	~b	c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1158	114	92	121	29	365	359	675	48	36	78	180	222	92	10	11	8	
Effective Weighted Sample	918	89	82	106	24	299	286	538	39	29	60	144	176	87	10	11	8	
Total	1139	116	81	111	30	338	346	676	47	30	68	170	214	98	7	4	2	
At least daily	658	58	**	29	**	175	201	398	**	**	**	91	137	**	**	**	**	
	58%	50%	**	26%	**	52%	58%	59%	**	**	**	53%	64%	**	**	**	**	
		c																
At least weekly	335	37	**	53	**	116	93	204	**	**	**	49	52	**	**	**	**	
	29%	31%	**	48%	**	34%	27%	30%	**	**	**	29%	24%	**	**	**	**	
At least monthly	91	10	**	18	**	30	31	46	**	**	**	18	17	**	**	**	**	
	8%	9%	**	16%	**	9%	9%	7%	**	**	**	11%	8%	**	**	**	**	
Less often	52	11	**	11	**	16	20	28	**	**	**	11	7	**	**	**	**	
	5%	10%	**	10%	**	5%	6%	4%	**	**	**	7%	3%	**	**	**	**	
Don't know/ can't remember	2	-	**	-	**	-	1	1	**	**	**	1	1	**	**	**	**	
	*%	-%	**	-%	**	-%	*%	*%	**	**	**	*%	*%	**	**	**	**	
SUMMARY																		
DAILY	658	58	**	29	**	175	201	398	**	**	**	91	137	**	**	**	**	
	58%	50%	**	26%	**	52%	58%	59%	**	**	**	53%	64%	**	**	**	**	
		c																
WEEKLY	993	95	**	82	**	291	293	602	**	**	**	140	189	**	**	**	**	
	87%	81%	**	74%	**	86%	85%	89%	**	**	**	82%	88%	**	**	**	**	
MONTHLY	1084	105	**	100	**	321	325	648	**	**	**	158	207	**	**	**	**	
	95%	90%	**	90%	**	95%	94%	96%	**	**	**	93%	96%	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7S. How often in the past 3 months have you watched programmes or films using YouTube channels?

Base : Those who have personally watched YouTube channels in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	1158	55	37	56	36	925	205	49	90	41	25	496	600	1001	32	56	88
Effective Weighted Sample	918	53	35	54	34	719	178	41	80	36	22	399	470	794	27	46	73
Total	1139	54	43	65	32	870	237	56	106	51	25	483	590	984	36	56	92
At least daily	658 58%	** **	** **	** **	** **	488 56%	153 64%	** **	** **	** **	** **	308 64%	315 53%	559 57%	** **	** **	** **
												b					
At least weekly	335 29%	** **	** **	** **	** **	250 29%	75 31%	** **	** **	** **	** **	124 26%	193 33%	302 31%	** **	** **	** **
At least monthly	91 8%	** **	** **	** **	** **	81 9%	8 3%	** **	** **	** **	** **	33 7%	50 8%	78 8%	** **	** **	** **
						b											
Less often	52 5%	** **	** **	** **	** **	49 6%	2 1%	** **	** **	** **	** **	16 3%	31 5%	44 4%	** **	** **	** **
						b											
Don't know/ can't remember	2 *%	** **	** **	** **	** **	2 *%	- -%	** **	** **	** **	** **	2 *%	1 *%	2 *%	** **	** **	** **
SUMMARY																	
DAILY	658 58%	** **	** **	** **	** **	488 56%	153 64%	** **	** **	** **	** **	308 64%	315 53%	559 57%	** **	** **	** **
												b					
WEEKLY	993 87%	** **	** **	** **	** **	738 85%	227 96%	** **	** **	** **	** **	432 89%	508 86%	861 87%	** **	** **	** **
							a										
MONTHLY	1084 95%	** **	** **	** **	** **	818 94%	235 99%	** **	** **	** **	** **	466 96%	558 95%	939 95%	** **	** **	** **
							a										

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A-A7S. CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED AT LEAST WEEKLY IN PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Netflix	2435	261	176	231	55	664	604	1569	90	80	129	337	326	201	14	12	**	
	57%	43%	31%	23%	13%	37%	48%	61%	53%	42%	34%	42%	60%	24%	20%	24%	**	
		bcd	cd	d			ef	edef	e				edef					
BBC iPlayer	1616	242	223	324	101	577	441	1049	60	76	108	261	215	287	20	14	**	
	38%	40%	40%	32%	23%	32%	35%	41%	36%	40%	29%	32%	40%	34%	27%	29%	**	
		cd	cd	d				aef					e					
Amazon Prime Video	1468	165	137	176	39	421	405	928	58	63	94	242	209	152	12	11	**	
	34%	27%	24%	18%	9%	24%	32%	36%	35%	33%	25%	30%	39%	18%	16%	21%	**	
		cd	cd	d				ef					ef					
ITVX or ITVX Premium (was ITV Hub or ITV Hub+)	1010	154	136	191	55	378	294	629	42	50	71	177	156	173	10	7	**	
	24%	25%	24%	19%	13%	21%	24%	24%	25%	26%	19%	22%	29%	20%	13%	14%	**	
		cd	d	d									ef					
YouTube channels	993	95	62	82	20	291	293	602	45	22	53	140	189	72	5	3	**	
	23%	16%	11%	8%	5%	16%	23%	23%	27%	11%	14%	17%	35%	8%	7%	7%	**	
		cd	d				def	def	def				abdef					
Disney+	937	61	18	24	7	192	272	580	40	35	53	137	170	20	2	1	**	
	22%	10%	3%	2%	2%	11%	22%	22%	24%	18%	14%	17%	31%	2%	3%	3%	**	
		bcd					e	ef					abdef					
Sky On Demand or Sky Go	508	66	40	46	7	125	120	337	27	15	32	75	61	36	5	4	**	
	12%	11%	7%	5%	2%	7%	10%	13%	16%	8%	8%	9%	11%	4%	7%	9%	**	
		cd	d	d				af										
All4/ All4+ (previously 4OD)	505	68	50	66	16	159	170	294	21	25	45	95	100	58	5	3	**	
	12%	11%	9%	7%	4%	9%	14%	11%	13%	13%	12%	12%	18%	7%	6%	6%	**	
		cd	d										bf					
My5 (previously Demand 5)	340	65	42	62	20	131	126	193	17	19	39	79	61	54	5	3	**	
	8%	11%	8%	6%	5%	7%	10%	7%	10%	10%	10%	10%	11%	6%	6%	7%	**	
		cd											b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A-A7S. CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED AT LEAST WEEKLY IN PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOW	338	37	18	20	2	81	89	209	13	10	20	48	46	18	1	1	**	
	8%	6%	3%	2%	*%	5%	7%	8%	8%	5%	5%	6%	8%	2%	1%	3%	**	
		cd	d															
Discovery+	213	24	12	16	4	69	63	126	7	7	14	32	39	14	1	1	**	
	5%	4%	2%	2%	1%	4%	5%	5%	4%	3%	4%	4%	7%	2%	2%	2%	**	
		cd																
BBC TV programmes and content on YouTube	199	32	10	13	4	54	58	111	11	3	12	31	32	12	-	1	**	
	5%	5%	2%	1%	1%	3%	5%	4%	7%	2%	3%	4%	6%	1%	-%	2%	**	
		bcd																
Virgin TV Catch-up or Virgin Media Anywhere	182	30	25	38	13	60	61	106	6	10	14	32	35	35	1	1	**	
	4%	5%	4%	4%	3%	3%	5%	4%	3%	5%	4%	4%	6%	4%	2%	2%	**	
UKTV Play	156	32	22	29	7	64	61	77	7	11	22	43	29	25	2	2	**	
	4%	5%	4%	3%	2%	4%	5%	3%	4%	6%	6%	5%	5%	3%	3%	4%	**	
							b				b	b						
Apple TV+	153	11	8	10	2	22	42	90	12	9	14	31	19	9	-	*	**	
	4%	2%	1%	1%	*%	1%	3%	3%	7%	4%	4%	4%	3%	1%	-%	1%	**	
STV Player/ STV Player VIP (Scotland)	142	22	14	22	8	47	58	60	9	10	26	42	23	6	16	*	**	
	3%	4%	2%	2%	2%	3%	5%	2%	5%	5%	7%	5%	4%	1%	22%	1%	**	
							b				b	b			ac			
BritBox	108	18	8	13	5	32	38	56	5	7	15	24	14	12	1	1	**	
	3%	3%	1%	1%	1%	2%	3%	2%	3%	4%	4%	3%	3%	1%	1%	1%	**	
Hayu	56	5	2	2	-	14	17	34	5	5	5	8	11	2	1	-	**	
	1%	1%	*%	*%	-%	1%	1%	1%	3%	2%	1%	1%	2%	*%	1%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A-A7S. CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED AT LEAST WEEKLY IN PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
S4C Clic (Welsh language)	45	3	1	2	2	9	21	16	5	4	10	18	4	2	-	*	**	
	1%	*%	*%	*%	*%	1%	2%	1%	3%	2%	3%	2%	1%	*%	-%	1%	**	
None	970	174	201	490	289	671	353	492	46	70	156	277	82	411	38	26	**	
	23%	29%	36%	49%	67%	38%	28%	19%	27%	37%	42%	34%	15%	48%	51%	54%	**	
			ab	abc			bg		g	bg	abcg	abg						
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean number of VoD services at least weekly in the past 3 months (out of 19)	2.6	2.4	2.0	1.8	1.5	2.1	2.6	2.7	2.9	2.6	2.4	2.5	3.0	1.8	1.8	1.8	**	
		bcd	cd	d				ef					abef					
Standard deviation	2.11	2.09	1.59	1.45	1.16	1.81	2.16	2.01	2.32	2.34	2.13	2.09	2.26	1.43	1.63	1.65	**	
Standard error	.03	.09	.06	.04	.06	.04	.06	.04	.18	.16	.11	.07	.09	.05	.16	.15	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 51

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A-A7S. CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED AT LEAST WEEKLY IN PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Netflix	2435	92	109	126	75	1988	382	94	162	78	**	1126	1188	2220	**	80	137
	57%	24%	23%	26%	20%	57%	61%	65%	63%	54%	**	65%	51%	57%	**	68%	63%
												b					
BBC iPlayer	1616	127	159	200	87	1413	174	51	64	36	**	732	823	1475	**	51	100
	38%	34%	33%	41%	24%	40%	28%	35%	25%	25%	**	42%	35%	38%	**	43%	46%
		d	d	d		bde						b					
Amazon Prime Video	1468	72	80	104	47	1250	199	54	77	46	**	703	716	1340	**	53	92
	34%	19%	17%	21%	13%	36%	32%	37%	30%	32%	**	41%	31%	34%	**	45%	42%
				d								b					
ITVX or ITVX Premium (was ITV Hub or ITV Hub+)	1010	72	102	115	58	894	91	22	41	25	**	444	528	941	**	26	52
	24%	19%	21%	24%	16%	25%	15%	15%	16%	18%	**	26%	23%	24%	**	22%	24%
				d		bd											
YouTube channels	993	45	27	49	23	738	227	52	105	47	**	432	508	861	**	48	77
	23%	12%	6%	10%	6%	21%	36%	36%	40%	33%	**	25%	22%	22%	**	40%	35%
		b				a	a	a	a	a					a	a	a
Disney+	937	10	10	10	10	794	127	33	54	24	**	515	390	844	**	38	63
	22%	3%	2%	2%	3%	23%	20%	23%	21%	17%	**	30%	17%	22%	**	32%	29%
												b					
Sky On Demand or Sky Go	508	19	17	25	11	411	84	20	39	22	**	231	251	472	**	15	23
	12%	5%	4%	5%	3%	12%	13%	14%	15%	16%	**	13%	11%	12%	**	12%	11%
All4/ All4+ (previously 4OD)	505	26	32	39	19	457	45	16	19	6	**	273	226	444	**	28	53
	12%	7%	7%	8%	5%	13%	7%	11%	8%	4%	**	16%	10%	11%	**	23%	24%
						be						b			a	a	a
My5 (previously Demand 5)	340	22	32	31	24	303	37	8	17	10	**	149	189	314	**	11	22
	8%	6%	7%	6%	6%	9%	6%	5%	6%	7%	**	9%	8%	8%	**	10%	10%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A-A7S. CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED AT LEAST WEEKLY IN PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOW	338	10	8	14	4	285	43	15	13	13	**	180	138	297	**	14	30
	8%	3%	2%	3%	1%	8%	7%	11%	5%	9%	**	10%	6%	8%	**	12%	14%
												b					a
Discovery+	213	5	9	9	4	161	46	8	20	16	**	79	121	190	**	11	18
	5%	1%	2%	2%	1%	5%	7%	6%	8%	11%	**	5%	5%	5%	**	9%	8%
										a							
BBC TV programmes and content on YouTube	199	4	8	9	3	137	54	12	22	16	**	72	112	181	**	8	11
	5%	1%	2%	2%	1%	4%	9%	8%	8%	11%	**	4%	5%	5%	**	7%	5%
							a		a	a							
Virgin TV Catch-up or Virgin Media Anywhere	182	18	17	25	10	159	19	6	12	-	**	79	94	168	**	1	7
	4%	5%	4%	5%	3%	5%	3%	4%	5%	-%	**	5%	4%	4%	**	1%	3%
UKTV Play	156	12	13	14	11	133	22	6	12	4	**	65	86	140	**	4	11
	4%	3%	3%	3%	3%	4%	3%	4%	5%	3%	**	4%	4%	4%	**	4%	5%
Apple TV+	153	4	5	7	3	114	34	7	18	6	**	69	72	136	**	6	14
	4%	1%	1%	1%	1%	3%	5%	5%	7%	5%	**	4%	3%	3%	**	5%	6%
									a								
STV Player/ STV Player VIP (Scotland)	142	3	3	4	2	119	18	3	13	2	**	53	76	126	**	6	9
	3%	1%	1%	1%	1%	3%	3%	2%	5%	1%	**	3%	3%	3%	**	5%	4%
BritBox	108	4	8	10	2	88	17	3	8	6	**	44	59	95	**	4	10
	3%	1%	2%	2%	1%	3%	3%	2%	3%	4%	**	3%	3%	2%	**	3%	5%
Hayu	56	2	-	1	1	39	16	4	7	5	**	23	31	50	**	2	5
	1%	*%	-%	*%	*%	1%	3%	3%	3%	4%	**	1%	1%	1%	**	2%	2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A7A-A7S. CATCH-UP, ON-DEMAND AND STREAMING SERVICES WATCHED AT LEAST WEEKLY IN PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
S4C Clic (Welsh language)	45	2	-	-	2	28	17	4	11	1	**	13	29	39	**	-	1
	1%	1%	-%	-%	1%	1%	3%	2%	4%	1%	**	1%	1%	1%	**	-%	1%
							a		a								
None	970	177	233	197	214	774	136	26	55	36	**	277	613	884	**	12	29
	23%	47%	49%	41%	58%	22%	22%	18%	21%	25%	**	16%	26%	23%	**	10%	14%
					ac								a	cd			
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of VoD services at least weekly in the past 3 months (out of 19)	2.6	1.8	1.8	1.9	1.6	2.7	2.5	2.7	2.6	2.5	**	3.0	2.5	2.7	**	3.1	3.2
				d								b					a
Standard deviation	2.11	1.55	1.33	1.40	1.45	2.05	2.43	2.14	2.81	2.32	**	2.10	2.08	2.10	**	2.52	2.44
Standard error	.03	.08	.07	.07	.08	.03	.11	.19	.19	.22	**	.05	.04	.03	**	.23	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8A. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any type of radio, for example through a radio set, smart speaker or on any other device, listening through FM/AM/DAB or an online service like BBC Sounds, GlobalPlayer or RadioPlayer.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio 1	953 22%	91 15%	51 9%	89 9%	38 9%	250 14%	245 20%	612 24%	40 24%	32 17%	53 14%	141 18%	123 23%	82 10%	4 6%	2 5%	** **	
		bcd						ef					e					
BBC Radio 2	897 21%	177 29%	183 32%	290 29%	107 25%	408 23%	250 20%	580 22%	38 23%	47 25%	82 22%	171 21%	94 17%	253 30%	19 26%	17 35%	** **	
BBC Radio 4	569 13%	90 15%	120 21%	224 22%	104 24%	274 15%	163 13%	361 14%	18 10%	30 16%	56 15%	124 15%	47 9%	202 24%	8 11%	14 28%	** **	
			a	a	a			g		g	g	g		b		b		
BBC Radio 5 live	360 8%	73 12%	50 9%	81 8%	31 7%	143 8%	104 8%	223 9%	9 5%	19 10%	37 10%	70 9%	40 7%	73 9%	5 7%	2 5%	** **	
BBC radio for your region (ENGLAND)	225 5%	49 8%	40 7%	83 8%	43 10%	122 7%	70 6%	133 5%	9 5%	16 8%	29 8%	55 7%	20 4%	83 10%	- -%	- -%	** **	
														bc				
BBC Radio 5 live sports extra	200 5%	33 5%	24 4%	36 4%	12 3%	66 4%	41 3%	137 5%	4 3%	5 3%	13 4%	32 4%	15 3%	32 4%	2 3%	2 4%	** **	
BBC Radio 3	177 4%	17 3%	20 3%	39 4%	19 4%	59 3%	71 6%	84 3%	13 8%	16 9%	19 5%	48 6%	39 7%	38 4%	1 1%	* 1%	** **	
							b		b	b		b	b					
BBC Radio 1Xtra	158 4%	6 1%	1 *%	2 *%	2 *%	28 2%	49 4%	85 3%	9 5%	3 1%	7 2%	27 3%	25 5%	2 *%	- -%	- -%	** **	
BBC 6 Music	155 4%	27 5%	11 2%	13 1%	3 1%	35 2%	51 4%	87 3%	8 5%	6 3%	11 3%	28 3%	26 5%	12 1%	1 1%	- -%	** **	
		cd																
BBC Radio 4 Extra	104 2%	18 3%	16 3%	23 2%	7 2%	36 2%	30 2%	62 2%	3 2%	5 3%	9 2%	21 3%	13 2%	21 3%	1 2%	* 1%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8A. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any type of radio, for example through a radio set, smart speaker or on any other device, listening through FM/AM/DAB or an online service like BBC Sounds, GlobalPlayer or RadioPlayer.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC World Service	103 2%	19 3%	9 2%	23 2%	14 3%	39 2%	33 3%	58 2%	5 3%	2 1%	9 2%	23 3%	17 3%	16 2%	2 3%	5 10%	** ** a	
BBC Asian Network	101 2%	8 1%	3 *%	3 *%	1 *%	28 2%	26 2%	61 2%	7 4%	3 2%	10 3%	20 2%	10 2%	3 *%	- -%	- -%	** **	
BBC Radio Scotland (SCOTLAND)	55 1%	13 2%	8 1%	13 1%	5 1%	21 1%	17 1%	33 1%	1 1%	1 1%	7 2%	10 1%	7 1%	- -%	13 18%	- -%	** ** ac	
BBC Radio Ulster (NORTHERN IRELAND)	35 1%	8 1%	8 1%	14 1%	6 1%	16 1%	13 1%	17 1%	* *%	3 2%	5 1%	9 1%	3 1%	- -%	- -%	- -%	** **	
BBC Radio Wales (WALES)	22 1%	6 1%	2 *%	5 *%	3 1%	8 *%	7 1%	15 1%	* *%	2 1%	2 1%	3 *%	2 *%	- -%	- -%	5 10%	** ** ab	
BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)	4 *%	1 *%	1 *%	1 *%	- -%	2 *%	1 *%	1 *%	- -%	* *%	- -%	* *%	1 *%	- -%	- -%	1 1%	** ** a	
BBC Radio nan Gàidheal (SCOTLAND)	3 *%	- -%	- -%	- -%	- -%	1 *%	- -%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	** **	
BBC Radio Foyle (NORTHERN IRELAND)	2 *%	1 *%	1 *%	1 *%	* *%	1 *%	1 *%	1 *%	1 *%	* *%	* *%	1 *%	- -%	- -%	- -%	- -%	** **	
Any other BBC radio station	68 2%	11 2%	21 4%	33 3%	12 3%	42 2%	32 3%	31 1%	5 3%	2 1%	8 2%	18 2%	6 1%	30 4%	1 2%	* 1%	** ** b	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8A. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any type of radio, for example through a radio set, smart speaker or on any other device, listening through FM/AM/DAB or an online service like BBC Sounds, GlobalPlayer or RadioPlayer.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
None of these	1978	259	235	418	183	868	575	1136	66	95	169	365	269	357	39	17	**	
	46%	43%	42%	42%	42%	49%	46%	44%	39%	50%	45%	45%	50%	42%	54%	34%	**	
															c			

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8A. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any type of radio, for example through a radio set, smart speaker or on any other device, listening through FM/AM/DAB or an online service like BBC Sounds, GlobalPlayer or RadioPlayer.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio 1	953	41	41	49	33	771	161	46	67	34	**	437	476	869	**	36	63
	22%	11%	9%	10%	9%	22%	26%	32%	26%	24%	**	25% b	21%	22%	**	31%	29%
BBC Radio 2	897	130	123	153	101	808	70	21	29	17	**	331	528	835	**	27	46
	21%	34%	26%	31%	27%	23% bde	11%	14%	11%	12%	**	19%	23%	21%	**	23%	21%
BBC Radio 4	569	91	110	145	57	458	99	17	53	23	**	168	382	522	**	15	33
	13%	24% d	23% d	30% d	16%	13%	16%	12%	20% a	16%	**	10%	16% a	13%	**	13%	15%
BBC Radio 5 live	360	48	25	47	26	311	38	10	17	10	**	127	212	325	**	13	27
	8%	13% b	5%	10%	7%	9%	6%	7%	6%	7%	**	7%	9%	8%	**	11%	13%
BBC radio for your region (ENGLAND)	225	43	41	48	35	190	31	9	16	3	**	64	150	203	**	5	11
	5%	11%	9%	10%	10%	5%	5%	6%	6%	2%	**	4%	6% a	5%	**	4%	5%
BBC Radio 5 live sports extra	200	24	7	22	10	155	38	6	23	7	**	70	118	177	**	8	13
	5%	6% b	2%	5%	3%	4%	6%	4%	9% a	5%	**	4%	5%	5%	**	6%	6%
BBC Radio 3	177	20	17	29	9	122	48	10	26	9	**	61	101	149	**	10	20
	4%	5%	4%	6%	2%	3%	8% a	7%	10% a	6%	**	4%	4%	4%	**	8%	9% a
BBC Radio 1Xtra	158	1	2	2	1	108	44	8	18	16	**	82	68	140	**	5	11
	4%	*% a	*% a	*% a	*% a	3%	7% a	5%	7% a	11% a	**	5% b	3%	4%	**	4%	5%
BBC 6 Music	155	7	6	8	4	125	26	12	12	2	**	87	58	129	**	11	16
	4%	2%	1%	2%	1%	4%	4%	8%	5%	1%	**	5% b	3%	3%	**	9% a	7% a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 53

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8A. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any type of radio, for example through a radio set, smart speaker or on any other device, listening through FM/AM/DAB or an online service like BBC Sounds, GlobalPlayer or RadioPlayer.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio 4 Extra	104	12	9	13	8	80	23	4	13	5	**	46	50	88	**	5	11
	2%	3%	2%	3%	2%	2%	4%	2%	5%	4%	**	3%	2%	2%	**	5%	5%
BBC World Service	103	5	10	13	3	76	26	2	16	4	**	36	62	88	**	4	10
	2%	1%	2%	3%	1%	2%	4%	1%	6%	3%	**	2%	3%	2%	**	3%	5%
BBC Asian Network	101	3	-	1	3	30	69	1	60	6	**	21	74	89	**	3	7
	2%	1%	-%	*%	1%	1%	11%	1%	23%	4%	**	1%	3%	2%	**	3%	3%
							ac		abce	a			a				
BBC Radio Scotland (SCOTLAND)	55	-	-	-	-	54	1	1	-	-	**	23	31	49	**	4	5
	1%	-%	-%	-%	-%	2%	*%	*%	-%	-%	**	1%	1%	1%	**	3%	2%
BBC Radio Ulster (NORTHERN IRELAND)	35	-	-	-	-	34	*	-	-	-	**	3	29	31	**	*	*
	1%	-%	-%	-%	-%	1%	*%	-%	-%	-%	**	*%	1%	1%	**	*%	*%
													a				
BBC Radio Wales (WALES)	22	-	-	-	-	22	1	*	*	-	**	12	10	21	**	1	1
	1%	-%	-%	-%	-%	1%	*%	*%	*%	-%	**	1%	*%	1%	**	1%	1%
BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)	4	-	-	-	-	4	-	-	-	-	**	3	1	2	**	*	1
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	*%	*%	**	*%	1%
BBC Radio nan Gàidheal (SCOTLAND)	3	-	-	-	-	3	-	-	-	-	**	1	2	2	**	1	1
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	*%	*%	**	1%	1%
																a	
BBC Radio Foyle (NORTHERN IRELAND)	2	-	-	-	-	2	-	-	-	-	**	*	2	2	**	*	*
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	*%	*%	**	*%	*%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8A. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any type of radio, for example through a radio set, smart speaker or on any other device, listening through FM/AM/DAB or an online service like BBC Sounds, GlobalPlayer or RadioPlayer.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any other BBC radio station	68	14	17	14	16	66	2	-	2	-	**	16	50	64	**	1	1
	2%	4%	4%	3%	4%	2%	*%	-%	1%	-%	**	1%	2%	2%	**	1%	1%
													a				
None of these	1978	136	222	179	178	1573	306	65	113	69	**	847	982	1787	**	49	85
	46%	36%	47%	37%	48%	45%	49%	45%	44%	49%	**	49%	42%	46%	**	42%	39%
			ac		ac							b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8B. Which, if any, of these radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any device through any service.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Any Heart radio station	834	123	74	91	17	254	241	537	29	25	51	137	128	84	3	4	**	
	19%	20%	13%	9%	4%	14%	19%	21%	17%	13%	14%	17%	24%	10%	4%	8%	**	
		bcd	d	d				e					def					
Any Capital radio station	678	69	18	27	9	152	168	439	21	19	31	87	97	23	2	1	**	
	16%	11%	3%	3%	2%	8%	13%	17%	13%	10%	8%	11%	18%	3%	3%	3%	**	
		bcd						aef					ef					
Classic FM	548	92	78	170	92	242	175	320	29	36	49	121	64	156	9	4	**	
	13%	15%	14%	17%	21%	14%	14%	12%	17%	19%	13%	15%	12%	18%	12%	8%	**	
					b									c				
Any Smooth Radio station	526	84	69	106	37	196	165	332	18	24	34	96	83	96	7	3	**	
	12%	14%	12%	11%	8%	11%	13%	13%	10%	13%	9%	12%	15%	11%	9%	6%	**	
talkSPORT or talkSPORT2	448	67	53	72	19	143	128	267	18	18	36	70	48	61	7	2	**	
	10%	11%	9%	7%	4%	8%	10%	10%	11%	9%	10%	9%	9%	7%	10%	4%	**	
		d	d															
Any Kiss radio station	412	16	8	8	-	81	109	263	17	8	15	50	75	8	-	-	**	
	10%	3%	2%	1%	-%	5%	9%	10%	10%	4%	4%	6%	14%	1%	-%	-%	**	
		cd					e	def					adef					
Any Absolute Radio station	366	50	27	34	6	100	116	226	17	18	31	71	56	30	3	1	**	
	9%	8%	5%	3%	1%	6%	9%	9%	10%	9%	8%	9%	10%	3%	4%	1%	**	
		cd	d															
Any Magic radio station	303	53	35	50	16	110	95	186	10	9	24	53	51	47	1	2	**	
	7%	9%	6%	5%	4%	6%	8%	7%	6%	5%	7%	7%	9%	6%	2%	4%	**	
		cd																

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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A8B. Which, if any, of these radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any device through any service.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Any LBC radio station	185	31	26	46	20	68	47	115	2	7	14	33	16	45	1	*	**	
	4%	5%	5%	5%	5%	4%	4%	4%	1%	3%	4%	4%	3%	5%	1%	1%	**	
talkRADIO	168	21	14	18	4	45	59	84	9	8	18	39	23	15	3	-	**	
	4%	3%	3%	2%	1%	3%	5%	3%	6%	4%	5%	5%	4%	2%	5%	-%	**	
Virgin Radio	155	21	15	19	4	40	43	90	5	3	15	27	24	18	-	1	**	
	4%	3%	3%	2%	1%	2%	3%	3%	3%	1%	4%	3%	4%	2%	-%	2%	**	
Times Radio	73	11	9	9	1	17	27	31	2	5	4	15	12	9	1	-	**	
	2%	2%	2%	1%	*%	1%	2%	1%	1%	2%	1%	2%	2%	1%	1%	-%	**	
GB News Radio	68	5	11	11	-	17	21	35	3	3	7	14	10	11	-	*	**	
	2%	1%	2%	1%	-%	1%	2%	1%	2%	1%	2%	2%	2%	1%	-%	1%	**	
			d															
Any other commercial radio station	293	71	43	66	23	114	93	182	14	16	29	65	31	51	9	2	**	
	7%	12%	8%	7%	5%	6%	7%	7%	8%	8%	8%	8%	6%	6%	12%	5%	**	
		cd																
Any 'community radio' station – which serves a specific small local area or a specific group of people	93	15	20	30	11	52	35	52	6	6	13	24	12	21	7	1	**	
	2%	3%	3%	3%	2%	3%	3%	2%	4%	3%	3%	3%	2%	3%	9%	3%	**	
			a												a			
None	1701	224	266	522	256	861	504	958	63	91	188	337	221	437	36	35	**	
	40%	37%	47%	52%	59%	48%	40%	37%	38%	48%	50%	42%	41%	51%	49%	71%	**	
			a	a	ab					b	abg					ab		

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A8B. Which, if any, of these radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any device through any service.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any Heart radio station	834 19%	36 9%	48 10%	50 10%	34 9%	722 21%	102 16%	28 19%	46 18%	23 16%	** **	375 22%	434 19%	750 19%	** **	35 29%	58 27%
Any Capital radio station	678 16%	10 3%	13 3%	15 3%	8 2%	544 15%	120 19%	23 16%	64 25% a	21 15%	** **	306 18%	340 15%	612 16%	** **	29 24%	44 20%
Classic FM	548 13%	84 22% d	72 15%	123 25% bd	34 9%	440 13%	99 16%	20 13%	42 16%	31 22% a	** **	167 10%	355 15% a	499 13%	** **	18 15%	31 14%
Any Smooth Radio station	526 12%	43 11%	54 11%	57 12%	39 11%	459 13%	58 9%	15 11%	20 8%	17 12%	** **	184 11%	322 14% a	484 12%	** **	13 11%	27 12%
talkSPORT or talkSPORT2	448 10%	51 13% bd	10 2%	41 8% b	20 5%	379 11%	56 9%	13 9%	21 8%	19 14%	** **	181 10%	244 10%	417 11%	** **	10 9%	19 9%
Any Kiss radio station	412 10%	4 1%	5 1%	3 1%	5 1%	318 9%	89 14% a	22 15%	41 16% a	23 16%	** **	217 13% b	182 8%	377 10%	** **	14 12%	24 11%
Any Absolute Radio station	366 9%	19 5%	10 2%	21 4%	9 2%	315 9%	47 7%	11 8%	25 10%	8 5%	** **	183 11% b	168 7%	317 8%	** **	18 15%	32 15% a
Any Magic radio station	303 7%	17 4%	30 6%	24 5%	23 6%	269 8%	34 5%	9 6%	11 4%	8 6%	** **	131 8%	164 7%	276 7%	** **	9 7%	20 9%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

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A8B. Which, if any, of these radio stations have you personally listened to in the past 3 months? (Please include listening live, via podcasts, catch-up or on-demand. Please include listening on any device through any service.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any LBC radio station	185 4%	19 5%	26 6%	32 7%	13 3%	145 4%	34 5%	5 3%	16 6%	13 9%	** **	62 4%	108 5%	172 4%	** **	4 3%	9 4%
talkRADIO	168 4%	10 3%	5 1%	9 2%	6 2%	128 4%	38 6%	6 4%	20 8%	7 5%	** **	67 4%	94 4%	147 4%	** **	5 4%	12 6%
Virgin Radio	155 4%	11 3%	7 1%	14 3%	4 1%	116 3%	37 6%	6 4%	21 8%	7 5%	** **	65 4%	82 4%	136 3%	** **	8 7%	11 5%
Times Radio	73 2%	8 2%	1 *%	8 2%	1 *%	59 2%	14 2%	5 3%	6 2%	2 2%	** **	29 2%	42 2%	61 2%	** **	2 1%	8 4%
GB News Radio	68 2%	9 2%	2 *%	8 2%	3 1%	44 1%	24 4%	9 6%	8 3%	6 4%	** **	24 1%	42 2%	56 1%	** **	4 3%	7 3%
Any other commercial radio station	293 7%	22 6%	29 6%	33 7%	18 5%	272 8%	16 3%	- -%	4 2%	9 7%	** **	106 6%	174 8%	278 7%	** **	4 4%	8 4%
Any 'community radio' station – which serves a specific small local area or a specific group of people	93 2%	7 2%	14 3%	18 4%	4 1%	79 2%	12 2%	- -%	8 3%	2 1%	** **	28 2%	63 3%	86 2%	** **	2 2%	4 2%
None	1701 40%	179 47%	258 54%	202 42%	235 64%	1325 38%	280 45%	60 41%	116 45%	53 38%	** **	672 39%	893 39%	1530 39%	** **	40 34%	80 37%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d	DE	a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio 1	953	91	51	89	38	250	245	612	40	32	53	141	123	82	4	2	**	
	22%	15%	9%	9%	9%	14%	20%	24%	24%	17%	14%	18%	23%	10%	6%	5%	**	
		bcd						ef					e					
BBC Radio 2	897	177	183	290	107	408	250	580	38	47	82	171	94	253	19	17	**	
	21%	29%	32%	29%	25%	23%	20%	22%	23%	25%	22%	21%	17%	30%	26%	35%	**	
Any Heart radio station	834	123	74	91	17	254	241	537	29	25	51	137	128	84	3	4	**	
	19%	20%	13%	9%	4%	14%	19%	21%	17%	13%	14%	17%	24%	10%	4%	8%	**	
		bcd	d	d				e					def					
Any Capital radio station	678	69	18	27	9	152	168	439	21	19	31	87	97	23	2	1	**	
	16%	11%	3%	3%	2%	8%	13%	17%	13%	10%	8%	11%	18%	3%	3%	3%	**	
		bcd						aef					ef					
BBC Radio 4	569	90	120	224	104	274	163	361	18	30	56	124	47	202	8	14	**	
	13%	15%	21%	22%	24%	15%	13%	14%	10%	16%	15%	15%	9%	24%	11%	28%	**	
			a	a	a			g		g	g	g		b		b		
Classic FM	548	92	78	170	92	242	175	320	29	36	49	121	64	156	9	4	**	
	13%	15%	14%	17%	21%	14%	14%	12%	17%	19%	13%	15%	12%	18%	12%	8%	**	
				b										c				
Any Smooth Radio station	526	84	69	106	37	196	165	332	18	24	34	96	83	96	7	3	**	
	12%	14%	12%	11%	8%	11%	13%	13%	10%	13%	9%	12%	15%	11%	9%	6%	**	
talkSPORT or talkSPORT2	448	67	53	72	19	143	128	267	18	18	36	70	48	61	7	2	**	
	10%	11%	9%	7%	4%	8%	10%	10%	11%	9%	10%	9%	9%	7%	10%	4%	**	
		d	d															
Any Kiss radio station	412	16	8	8	-	81	109	263	17	8	15	50	75	8	-	-	**	
	10%	3%	2%	1%	-%	5%	9%	10%	10%	4%	4%	6%	14%	1%	-%	-%	**	
		cd					e	def					adef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Any Absolute Radio station	366	50	27	34	6	100	116	226	17	18	31	71	56	30	3	1	**	
	9%	8%	5%	3%	1%	6%	9%	9%	10%	9%	8%	9%	10%	3%	4%	1%	**	
		cd	d															
BBC Radio 5 live	360	73	50	81	31	143	104	223	9	19	37	70	40	73	5	2	**	
	8%	12%	9%	8%	7%	8%	8%	9%	5%	10%	10%	9%	7%	9%	7%	5%	**	
Any Magic radio station	303	53	35	50	16	110	95	186	10	9	24	53	51	47	1	2	**	
	7%	9%	6%	5%	4%	6%	8%	7%	6%	5%	7%	7%	9%	6%	2%	4%	**	
		cd																
BBC radio for your region (ENGLAND)	225	49	40	83	43	122	70	133	9	16	29	55	20	83	-	-	**	
	5%	8%	7%	8%	10%	7%	6%	5%	5%	8%	8%	7%	4%	10%	-%	-%	**	
														bc				
BBC Radio 5 live sports extra	200	33	24	36	12	66	41	137	4	5	13	32	15	32	2	2	**	
	5%	5%	4%	4%	3%	4%	3%	5%	3%	3%	4%	4%	3%	4%	3%	4%	**	
Any LBC radio station	185	31	26	46	20	68	47	115	2	7	14	33	16	45	1	*	**	
	4%	5%	5%	5%	5%	4%	4%	4%	1%	3%	4%	4%	3%	5%	1%	1%	**	
BBC Radio 3	177	17	20	39	19	59	71	84	13	16	19	48	39	38	1	*	**	
	4%	3%	3%	4%	4%	3%	6%	3%	8%	9%	5%	6%	7%	4%	1%	1%	**	
							b		b	b		b	b					
talkRADIO	168	21	14	18	4	45	59	84	9	8	18	39	23	15	3	-	**	
	4%	3%	3%	2%	1%	3%	5%	3%	6%	4%	5%	5%	4%	2%	5%	-%	**	
BBC Radio 1Xtra	158	6	1	2	2	28	49	85	9	3	7	27	25	2	-	-	**	
	4%	1%	*%	*%	*%	2%	4%	3%	5%	1%	2%	3%	5%	*%	-%	-%	**	
Virgin Radio	155	21	15	19	4	40	43	90	5	3	15	27	24	18	-	1	**	
	4%	3%	3%	2%	1%	2%	3%	3%	3%	1%	4%	3%	4%	2%	-%	2%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC 6 Music	155 4%	27 5%	11 2%	13 1%	3 1%	35 2%	51 4%	87 3%	8 5%	6 3%	11 3%	28 3%	26 5%	12 1%	1 1%	- -%	** **	
BBC Radio 4 Extra	104 2%	18 3%	16 3%	23 2%	7 2%	36 2%	30 2%	62 2%	3 2%	5 3%	9 2%	21 3%	13 2%	21 3%	1 2%	* 1%	** **	
BBC World Service	103 2%	19 3%	9 2%	23 2%	14 3%	39 2%	33 3%	58 2%	5 3%	2 1%	9 2%	23 3%	17 3%	16 2%	2 3%	5 10%	** **	
BBC Asian Network	101 2%	8 1%	3 *%	3 *%	1 *%	28 2%	26 2%	61 2%	7 4%	3 2%	10 3%	20 2%	10 2%	3 *%	- -%	- -%	** **	
Times Radio	73 2%	11 2%	9 2%	9 1%	1 *%	17 1%	27 2%	31 1%	2 1%	5 2%	4 1%	15 2%	12 2%	9 1%	1 1%	- -%	** **	
GB News Radio	68 2%	5 1%	11 2%	11 1%	- -%	17 1%	21 2%	35 1%	3 2%	3 1%	7 2%	14 2%	10 2%	11 1%	- -%	* 1%	** **	
Any other BBC radio station	68 2%	11 2%	21 4%	33 3%	12 3%	42 2%	32 3%	31 1%	5 3%	2 1%	8 2%	18 2%	6 1%	30 4%	1 2%	* 1%	** **	
BBC Radio Scotland (SCOTLAND)	55 1%	13 2%	8 1%	13 1%	5 1%	21 1%	17 1%	33 1%	1 1%	1 1%	7 2%	10 1%	7 1%	- -%	13 18%	- -%	** **	
BBC Radio Ulster (NORTHERN IRELAND)	35 1%	8 1%	8 1%	14 1%	6 1%	16 1%	13 1%	17 1%	* *%	3 2%	5 1%	9 1%	3 1%	- -%	- -%	- -%	** **	
BBC Radio Wales (WALES)	22 1%	6 1%	2 *%	5 *%	3 1%	8 *%	7 1%	15 1%	* *%	2 1%	2 1%	3 *%	2 *%	- -%	- -%	5 10%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)	4 *%	1 *%	1 *%	1 *%	- -%	2 *%	1 *%	1 *%	- -%	* *%	- -%	* *%	1 *%	- -%	- -%	1 1% a	** **	
BBC Radio nan Gàidheal (SCOTLAND)	3 *%	- -%	- -%	- -%	- -%	1 *%	- -%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	** **
BBC Radio Foyle (NORTHERN IRELAND)	2 *%	1 *%	1 *%	1 *%	* *%	1 *%	1 *%	1 *%	1 *%	* *%	* *%	1 *%	- -%	- -%	- -%	- -%	** **	
Any other commercial radio station	293 7%	71 12% cd	43 8%	66 7%	23 5%	114 6%	93 7%	182 7%	14 8%	16 8%	29 8%	65 8%	31 6%	51 6%	9 12%	2 5%	** **	
Any 'community radio' station – which serves a specific small local area or a specific group of people	93 2%	15 3%	20 3%	30 3%	11 2%	52 3%	35 3%	52 2%	6 4%	6 3%	13 3%	24 3%	12 2%	21 3%	7 9% a	1 3%	** **	
ANY BBC RADIO	2317 54%	349 57%	329 58%	580 58%	251 58%	919 51%	675 54%	1446 56%	102 61%	96 50%	205 55%	440 55%	273 50%	497 58%	34 46%	32 66% b	** **	
ANY COMMERCIAL RADIO	2544 59%	376 62% bcd	286 51% d	456 46%	169 39%	896 50%	723 58% e	1600 62% def	100 59%	95 50%	177 47%	449 56%	314 58% e	404 47% c	33 44% c	13 27%	** **	
None	1096 26%	132 22%	126 22%	261 26%	135 31% ab	524 29%	323 26%	590 23%	41 24%	59 31%	112 30% b	211 26%	159 29% b	224 26%	23 31%	11 22%	** **	
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N	
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d	
		a	b	c	d		a	b	c	d	e	f	g	a	b	c			
Significance Level: 99%																			
Mean number of radio stations in the past 3 months (out of 34)	2.2	2.3	1.9	1.7	1.5	1.8	2.2	2.2	2.2	2.1	2.0	2.1	2.2	1.8	1.5	1.4		**	
		bcd	d																
Standard deviation	2.46	2.56	2.13	1.91	1.56	2.20	2.49	2.25	2.56	2.63	2.38	2.42	2.57	1.96	1.77	1.32		**	
Standard error	.04	.11	.08	.06	.08	.05	.07	.04	.20	.18	.12	.08	.11	.07	.17	.12		**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio 1	953	41	41	49	33	771	161	46	67	34	**	437	476	869	**	36	63
	22%	11%	9%	10%	9%	22%	26%	32%	26%	24%	**	25%	21%	22%	**	31%	29%
												b					
BBC Radio 2	897	130	123	153	101	808	70	21	29	17	**	331	528	835	**	27	46
	21%	34%	26%	31%	27%	23%	11%	14%	11%	12%	**	19%	23%	21%	**	23%	21%
						bde											
Any Heart radio station	834	36	48	50	34	722	102	28	46	23	**	375	434	750	**	35	58
	19%	9%	10%	10%	9%	21%	16%	19%	18%	16%	**	22%	19%	19%	**	29%	27%
Any Capital radio station	678	10	13	15	8	544	120	23	64	21	**	306	340	612	**	29	44
	16%	3%	3%	3%	2%	15%	19%	16%	25%	15%	**	18%	15%	16%	**	24%	20%
									a								
BBC Radio 4	569	91	110	145	57	458	99	17	53	23	**	168	382	522	**	15	33
	13%	24%	23%	30%	16%	13%	16%	12%	20%	16%	**	10%	16%	13%	**	13%	15%
		d	d	d					a				a				
Classic FM	548	84	72	123	34	440	99	20	42	31	**	167	355	499	**	18	31
	13%	22%	15%	25%	9%	13%	16%	13%	16%	22%	**	10%	15%	13%	**	15%	14%
		d		bd					a				a				
Any Smooth Radio station	526	43	54	57	39	459	58	15	20	17	**	184	322	484	**	13	27
	12%	11%	11%	12%	11%	13%	9%	11%	8%	12%	**	11%	14%	12%	**	11%	12%
													a				
talkSPORT or talkSPORT2	448	51	10	41	20	379	56	13	21	19	**	181	244	417	**	10	19
	10%	13%	2%	8%	5%	11%	9%	9%	8%	14%	**	10%	10%	11%	**	9%	9%
		bd		b													
Any Kiss radio station	412	4	5	3	5	318	89	22	41	23	**	217	182	377	**	14	24
	10%	1%	1%	1%	1%	9%	14%	15%	16%	16%	**	13%	8%	10%	**	12%	11%
						a			a			b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any Absolute Radio station	366	19	10	21	9	315	47	11	25	8	**	183	168	317	**	18	32
	9%	5%	2%	4%	2%	9%	7%	8%	10%	5%	**	11%	7%	8%	**	15%	15%
												b					a
BBC Radio 5 live	360	48	25	47	26	311	38	10	17	10	**	127	212	325	**	13	27
	8%	13%	5%	10%	7%	9%	6%	7%	6%	7%	**	7%	9%	8%	**	11%	13%
		b															
Any Magic radio station	303	17	30	24	23	269	34	9	11	8	**	131	164	276	**	9	20
	7%	4%	6%	5%	6%	8%	5%	6%	4%	6%	**	8%	7%	7%	**	7%	9%
BBC radio for your region (ENGLAND)	225	43	41	48	35	190	31	9	16	3	**	64	150	203	**	5	11
	5%	11%	9%	10%	10%	5%	5%	6%	6%	2%	**	4%	6%	5%	**	4%	5%
													a				
BBC Radio 5 live sports extra	200	24	7	22	10	155	38	6	23	7	**	70	118	177	**	8	13
	5%	6%	2%	5%	3%	4%	6%	4%	9%	5%	**	4%	5%	5%	**	6%	6%
		b							a								
Any LBC radio station	185	19	26	32	13	145	34	5	16	13	**	62	108	172	**	4	9
	4%	5%	6%	7%	3%	4%	5%	3%	6%	9%	**	4%	5%	4%	**	3%	4%
BBC Radio 3	177	20	17	29	9	122	48	10	26	9	**	61	101	149	**	10	20
	4%	5%	4%	6%	2%	3%	8%	7%	10%	6%	**	4%	4%	4%	**	8%	9%
							a		a								a
talkRADIO	168	10	5	9	6	128	38	6	20	7	**	67	94	147	**	5	12
	4%	3%	1%	2%	2%	4%	6%	4%	8%	5%	**	4%	4%	4%	**	4%	6%
									a								
BBC Radio 1Xtra	158	1	2	2	1	108	44	8	18	16	**	82	68	140	**	5	11
	4%	*%	*%	*%	*%	3%	7%	5%	7%	11%	**	5%	3%	4%	**	4%	5%
							a		a	a		b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Virgin Radio	155 4%	11 3%	7 1%	14 3%	4 1%	116 3%	37 6%	6 4%	21 8%	7 5%	** **	65 4%	82 4%	136 3%	** **	8 7%	11 5%
BBC 6 Music	155 4%	7 2%	6 1%	8 2%	4 1%	125 4%	26 4%	12 8%	12 5%	2 1%	** **	87 5%	58 3%	129 3%	** **	11 9%	16 7%
BBC Radio 4 Extra	104 2%	12 3%	9 2%	13 3%	8 2%	80 2%	23 4%	4 2%	13 5%	5 4%	** **	46 3%	50 2%	88 2%	** **	5 5%	11 5%
BBC World Service	103 2%	5 1%	10 2%	13 3%	3 1%	76 2%	26 4%	2 1%	16 6%	4 3%	** **	36 2%	62 3%	88 2%	** **	4 3%	10 5%
BBC Asian Network	101 2%	3 1%	- -%	1 *%	3 1%	30 1%	69 11%	1 1%	60 23%	6 4%	** **	21 1%	74 3%	89 2%	** **	3 3%	7 3%
Times Radio	73 2%	8 2%	1 *%	8 2%	1 *%	59 2%	14 2%	5 3%	6 2%	2 2%	** **	29 2%	42 2%	61 2%	** **	2 1%	8 4%
GB News Radio	68 2%	9 2%	2 *%	8 2%	3 1%	44 1%	24 4%	9 6%	8 3%	6 4%	** **	24 1%	42 2%	56 1%	** **	4 3%	7 3%
Any other BBC radio station	68 2%	14 4%	17 4%	14 3%	16 4%	66 2%	2 *%	- -%	2 1%	- -%	** **	16 1%	50 2%	64 2%	** **	1 1%	1 1%
BBC Radio Scotland (SCOTLAND)	55 1%	- -%	- -%	- -%	- -%	54 2%	1 *%	1 *%	- -%	- -%	** **	23 1%	31 1%	49 1%	** **	4 3%	5 2%
BBC Radio Ulster (NORTHERN IRELAND)	35 1%	- -%	- -%	- -%	- -%	34 1%	* *%	- -%	- -%	- -%	** **	3 *%	29 1%	31 1%	** **	* *%	* *%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio Wales (WALES)	22 1%	- -%	- -%	- -%	- -%	22 1%	1 *%	* *%	* *%	- -%	** **	12 1%	10 *%	21 1%	** **	1 1%	1 1%
BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)	4 *%	- -%	- -%	- -%	- -%	4 *%	- -%	- -%	- -%	- -%	** **	3 *%	1 *%	2 *%	** **	* *%	1 1%
BBC Radio nan Gàidheal (SCOTLAND)	3 *%	- -%	- -%	- -%	- -%	3 *%	- -%	- -%	- -%	- -%	** **	1 *%	2 *%	2 *%	** **	1 1% a	1 1%
BBC Radio Foyle (NORTHERN IRELAND)	2 *%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%	** **	* *%	2 *%	2 *%	** **	* *%	* *%
Any other commercial radio station	293 7%	22 6%	29 6%	33 7%	18 5%	272 8% bcd	16 3%	- -%	4 2%	9 7% c	** **	106 6%	174 8%	278 7%	** **	4 4%	8 4%
Any 'community radio' station – which serves a specific small local area or a specific group of people	93 2%	7 2%	14 3%	18 4%	4 1%	79 2%	12 2%	- -%	8 3%	2 1%	** **	28 2%	63 3%	86 2%	** **	2 2%	4 2%
ANY BBC RADIO	2317 54%	243 64% bd	254 53%	307 63% bd	190 52%	1942 55%	321 51%	80 55%	146 56%	73 51%	** **	879 51%	1338 58% a	2121 54%	** **	69 58%	133 61%
ANY COMMERCIAL RADIO	2544 59%	198 52% d	206 43%	273 56% bd	130 35%	2148 61% b	339 54%	85 59%	138 53%	89 62%	** **	1038 60%	1392 60%	2330 60%	** **	78 66%	136 63%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

RADIO STATIONS LISTENED TO IN PAST 3 MONTHS AT A8A/ A8B

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
None	1096	87	136	89	135	801	222	42	92	44	**	452	540	974	**	34	57
	26%	23%	29%	18%	37%	23%	35%	29%	36%	31%	**	26%	23%	25%	**	28%	26%
			c		ac		a		a								
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of radio stations in the past 3 months (out of 34)	2.2	2.1	1.5	2.1	1.4	2.2	2.3	2.2	2.7	2.3	**	2.2	2.2	2.2	**	2.7	2.7
		bd		bd					a							a	a
Standard deviation	2.46	2.35	1.55	1.83	2.08	2.27	3.41	2.86	3.88	3.29	**	2.40	2.48	2.43	**	2.86	2.78
Standard error	.04	.12	.08	.09	.11	.04	.15	.25	.27	.32	**	.06	.05	.04	**	.26	.19

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A. How often in the past 3 months have you listened to BBC Radio 1?

Base : Those who have personally listened to BBC Radio 1 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	896	71	53	84	31	247	244	567	37	34	50	135	133	71	6	6	1	
Effective Weighted Sample	728	60	50	75	27	206	197	461	32	27	42	113	104	66	6	6	1	
Total	953	91	51	89	38	250	245	612	40	32	53	141	123	82	4	2	*	
At least daily	407	**	**	**	**	103	83	278	**	**	**	47	39	**	**	**	**	
	43%	**	**	**	**	41%	34%	45%	**	**	**	33%	31%	**	**	**	**	
								ag										
At least weekly	396	**	**	**	**	102	113	246	**	**	**	70	53	**	**	**	**	
	42%	**	**	**	**	41%	46%	40%	**	**	**	50%	43%	**	**	**	**	
At least monthly	107	**	**	**	**	32	31	69	**	**	**	17	19	**	**	**	**	
	11%	**	**	**	**	13%	13%	11%	**	**	**	12%	15%	**	**	**	**	
Less often	39	**	**	**	**	11	16	18	**	**	**	7	11	**	**	**	**	
	4%	**	**	**	**	4%	7%	3%	**	**	**	5%	9%	**	**	**	**	
													b					
Don't know/ can't remember	4	**	**	**	**	1	1	1	**	**	**	-	1	**	**	**	**	
	*%	**	**	**	**	1%	1%	*%	**	**	**	-%	1%	**	**	**	**	
SUMMARY																		
DAILY	407	**	**	**	**	103	83	278	**	**	**	47	39	**	**	**	**	
	43%	**	**	**	**	41%	34%	45%	**	**	**	33%	31%	**	**	**	**	
								ag										
WEEKLY	803	**	**	**	**	205	196	524	**	**	**	117	91	**	**	**	**	
	84%	**	**	**	**	82%	80%	86%	**	**	**	83%	74%	**	**	**	**	
								g										
MONTHLY	911	**	**	**	**	237	227	593	**	**	**	134	110	**	**	**	**	
	96%	**	**	**	**	95%	93%	97%	**	**	**	95%	90%	**	**	**	**	
								g										

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A. How often in the past 3 months have you listened to BBC Radio 1?

Base : Those who have personally listened to BBC Radio 1 in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	896	38	33	38	33	746	131	41	51	26	13	424	434	815	24	36	60
Effective Weighted Sample	728	36	30	36	31	599	115	34	46	23	11	342	356	664	20	28	47
Total	953	41	41	49	33	771	161	46	67	34	14	437	476	869	27	36	63
At least daily	407	**	**	**	**	321	76	**	**	**	**	184	206	380	**	**	**
	43%	**	**	**	**	42%	47%	**	**	**	**	42%	43%	44%	**	**	**
At least weekly	396	**	**	**	**	326	64	**	**	**	**	167	214	351	**	**	**
	42%	**	**	**	**	42%	40%	**	**	**	**	38%	45%	40%	**	**	**
At least monthly	107	**	**	**	**	92	13	**	**	**	**	63	40	99	**	**	**
	11%	**	**	**	**	12%	8%	**	**	**	**	14%	8%	11%	**	**	**
Less often	39	**	**	**	**	29	7	**	**	**	**	23	14	36	**	**	**
	4%	**	**	**	**	4%	4%	**	**	**	**	5%	3%	4%	**	**	**
Don't know/ can't remember	4	**	**	**	**	2	1	**	**	**	**	-	2	4	**	**	**
	*%	**	**	**	**	*%	1%	**	**	**	**	-%	*%	*%	**	**	**
SUMMARY																	
DAILY	407	**	**	**	**	321	76	**	**	**	**	184	206	380	**	**	**
	43%	**	**	**	**	42%	47%	**	**	**	**	42%	43%	44%	**	**	**
WEEKLY	803	**	**	**	**	647	140	**	**	**	**	351	420	731	**	**	**
	84%	**	**	**	**	84%	87%	**	**	**	**	80%	88%	84%	**	**	**
													a				
MONTHLY	911	**	**	**	**	739	153	**	**	**	**	414	460	829	**	**	**
	96%	**	**	**	**	96%	95%	**	**	**	**	95%	97%	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9B. How often in the past 3 months have you listened to BBC Radio 2?

Base : Those who have personally listened to BBC Radio 2 in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+ 65+ OR	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d	DE	a	b	~c	~d	~e	f	~g	a	~b	~c	~d
Unweighted total	866	167	207	305	98	413	256	551	39	55	86	180	91	231	28	44	2
Effective Weighted Sample	713	130	187	268	85	355	208	453	31	44	69	147	75	219	27	42	2
Total	897	177	183	290	107	408	250	580	38	47	82	171	94	253	19	17	1
At least daily	422	89	88	148	**	198	122	268	**	**	**	86	**	127	**	**	**
	47%	50%	48%	51%	**	49%	49%	46%	**	**	**	50%	**	50%	**	**	**
At least weekly	374	78	81	120	**	174	107	241	**	**	**	75	**	107	**	**	**
	42%	44%	44%	41%	**	43%	43%	41%	**	**	**	44%	**	42%	**	**	**
At least monthly	79	9	8	11	**	19	17	55	**	**	**	6	**	9	**	**	**
	9%	5%	4%	4%	**	5%	7%	10%	**	**	**	4%	**	4%	**	**	**
Less often	21	1	6	11	**	15	2	16	**	**	**	2	**	10	**	**	**
	2%	*%	4%	4%	**	4%	1%	3%	**	**	**	1%	**	4%	**	**	**
Don't know/ can't remember	1	-	-	-	**	1	1	-	**	**	**	1	**	-	**	**	**
	*%	-%	-%	-%	**	*%	1%	-%	**	**	**	1%	**	-%	**	**	**
SUMMARY																	
DAILY	422	89	88	148	**	198	122	268	**	**	**	86	**	127	**	**	**
	47%	50%	48%	51%	**	49%	49%	46%	**	**	**	50%	**	50%	**	**	**
WEEKLY	796	168	168	268	**	372	228	509	**	**	**	161	**	234	**	**	**
	89%	95%	92%	92%	**	91%	91%	88%	**	**	**	94%	**	92%	**	**	**
MONTHLY	875	176	177	279	**	391	246	564	**	**	**	167	**	243	**	**	**
	98%	100%	96%	96%	**	96%	98%	97%	**	**	**	98%	**	96%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9B. How often in the past 3 months have you listened to BBC Radio 2?

Base : Those who have personally listened to BBC Radio 2 in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	866	124	107	127	104	790	58	19	20	14	5	326	507	813	15	23	38
Effective Weighted Sample	713	118	101	122	99	647	51	16	19	13	4	265	419	666	14	20	34
Total	897	130	123	153	101	808	70	21	29	17	4	331	528	835	20	27	46
At least daily	422	65	62	77	50	386	**	**	**	**	**	148	258	396	**	**	**
	47%	50%	50%	50%	50%	48%	**	**	**	**	**	45%	49%	47%	**	**	**
At least weekly	374	60	47	62	45	333	**	**	**	**	**	134	226	350	**	**	**
	42%	46%	38%	40%	45%	41%	**	**	**	**	**	40%	43%	42%	**	**	**
At least monthly	79	3	6	6	3	71	**	**	**	**	**	40	31	70	**	**	**
	9%	3%	5%	4%	3%	9%	**	**	**	**	**	12%	6%	8%	**	**	**
Less often	21	1	9	8	2	17	**	**	**	**	**	8	13	18	**	**	**
	2%	1%	7%	5%	2%	2%	**	**	**	**	**	2%	2%	2%	**	**	**
Don't know/ can't remember	1	-	-	-	-	1	**	**	**	**	**	1	-	1	**	**	**
	*%	-%	-%	-%	-%	*%	**	**	**	**	**	*%	-%	*%	**	**	**
SUMMARY																	
DAILY	422	65	62	77	50	386	**	**	**	**	**	148	258	396	**	**	**
	47%	50%	50%	50%	50%	48%	**	**	**	**	**	45%	49%	47%	**	**	**
WEEKLY	796	125	109	139	95	718	**	**	**	**	**	282	484	746	**	**	**
	89%	96%	88%	91%	94%	89%	**	**	**	**	**	85%	92%	89%	**	**	**
													a				
MONTHLY	875	129	114	145	98	789	**	**	**	**	**	322	515	816	**	**	**
	98%	99%	93%	95%	98%	98%	**	**	**	**	**	97%	98%	98%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9C. How often in the past 3 months have you listened to BBC Radio 3?

Base : Those who have personally listened to BBC Radio 3 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	159	15	20	34	14	55	62	76	11	16	14	43	33	32	1	1	-	
Effective Weighted Sample	134	11	19	32	14	49	52	63	9	13	13	36	29	31	1	1	-	
Total	177	17	20	39	19	59	71	84	13	16	19	48	39	38	1	*	-	
At least daily	57	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	32%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	76	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	43%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	32	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	18%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	11	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	57	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	32%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	134	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	75%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	166	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9C. How often in the past 3 months have you listened to BBC Radio 3?

Base : Those who have personally listened to BBC Radio 3 in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	159	19	13	24	8	114	36	8	18	7	3	56	90	133	8	11	19
Effective Weighted Sample	134	18	13	23	8	96	32	7	17	6	2	47	76	112	7	9	16
Total	177	20	17	29	9	122	48	10	26	9	3	61	101	149	10	10	20
At least daily	57	**	**	**	**	36	**	**	**	**	**	**	**	50	**	**	**
	32%	**	**	**	**	29%	**	**	**	**	**	**	**	34%	**	**	**
At least weekly	76	**	**	**	**	54	**	**	**	**	**	**	**	65	**	**	**
	43%	**	**	**	**	44%	**	**	**	**	**	**	**	44%	**	**	**
At least monthly	32	**	**	**	**	21	**	**	**	**	**	**	**	27	**	**	**
	18%	**	**	**	**	17%	**	**	**	**	**	**	**	18%	**	**	**
Less often	11	**	**	**	**	11	**	**	**	**	**	**	**	7	**	**	**
	6%	**	**	**	**	9%	**	**	**	**	**	**	**	5%	**	**	**
SUMMARY																	
DAILY	57	**	**	**	**	36	**	**	**	**	**	**	**	50	**	**	**
	32%	**	**	**	**	29%	**	**	**	**	**	**	**	34%	**	**	**
WEEKLY	134	**	**	**	**	90	**	**	**	**	**	**	**	115	**	**	**
	75%	**	**	**	**	74%	**	**	**	**	**	**	**	77%	**	**	**
MONTHLY	166	**	**	**	**	111	**	**	**	**	**	**	**	142	**	**	**
	94%	**	**	**	**	91%	**	**	**	**	**	**	**	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9D. How often in the past 3 months have you listened to BBC Radio 4?

Base : Those who have personally listened to BBC Radio 4 in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	b	c	~d		a	b	~c	~d	~e	f	~g	a	~b	~c	~d
Unweighted total	508	79	126	216	90	260	159	311	17	31	56	119	45	171	11	33	1
Effective Weighted Sample	428	62	115	190	78	227	129	266	14	25	44	96	37	162	10	32	1
Total	569	90	120	224	104	274	163	361	18	30	56	124	47	202	8	14	*
At least daily	288	**	62	120	**	138	73	194	**	**	**	51	**	106	**	**	**
	51%	**	51%	54%	**	50%	45%	54%	**	**	**	41%	**	53%	**	**	**
At least weekly	222	**	48	87	**	108	75	124	**	**	**	61	**	79	**	**	**
	39%	**	40%	39%	**	39%	46%	34%	**	**	**	50%	**	39%	**	**	**
At least monthly	40	**	8	13	**	20	9	30	**	**	**	7	**	13	**	**	**
	7%	**	7%	6%	**	7%	5%	8%	**	**	**	6%	**	7%	**	**	**
Less often	19	**	2	4	**	8	6	12	**	**	**	4	**	4	**	**	**
	3%	**	2%	2%	**	3%	4%	3%	**	**	**	3%	**	2%	**	**	**
SUMMARY																	
DAILY	288	**	62	120	**	138	73	194	**	**	**	51	**	106	**	**	**
	51%	**	51%	54%	**	50%	45%	54%	**	**	**	41%	**	53%	**	**	**
WEEKLY	510	**	110	207	**	246	148	318	**	**	**	112	**	185	**	**	**
	90%	**	92%	92%	**	90%	91%	88%	**	**	**	91%	**	92%	**	**	**
MONTHLY	550	**	118	220	**	266	157	349	**	**	**	120	**	198	**	**	**
	97%	**	98%	98%	**	97%	96%	97%	**	**	**	97%	**	98%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9D. How often in the past 3 months have you listened to BBC Radio 4?

Base : Those who have personally listened to BBC Radio 4 in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	508	83	88	115	56	425	72	13	38	16	5	158	332	469	16	13	29
Effective Weighted Sample	428	79	83	110	53	354	66	11	35	15	4	132	281	394	14	11	25
Total	569	91	110	145	57	458	99	17	53	23	6	168	382	522	18	15	33
At least daily	288	**	**	77	**	226	**	**	**	**	**	79	199	268	**	**	**
	51%	**	**	53%	**	49%	**	**	**	**	**	47%	52%	51%	**	**	**
At least weekly	222	**	**	55	**	180	**	**	**	**	**	68	144	199	**	**	**
	39%	**	**	38%	**	39%	**	**	**	**	**	41%	38%	38%	**	**	**
At least monthly	40	**	**	10	**	34	**	**	**	**	**	14	26	38	**	**	**
	7%	**	**	7%	**	8%	**	**	**	**	**	8%	7%	7%	**	**	**
Less often	19	**	**	3	**	17	**	**	**	**	**	7	12	17	**	**	**
	3%	**	**	2%	**	4%	**	**	**	**	**	4%	3%	3%	**	**	**
SUMMARY																	
DAILY	288	**	**	77	**	226	**	**	**	**	**	79	199	268	**	**	**
	51%	**	**	53%	**	49%	**	**	**	**	**	47%	52%	51%	**	**	**
WEEKLY	510	**	**	132	**	406	**	**	**	**	**	147	343	467	**	**	**
	90%	**	**	91%	**	89%	**	**	**	**	**	88%	90%	89%	**	**	**
MONTHLY	550	**	**	142	**	441	**	**	**	**	**	161	369	506	**	**	**
	97%	**	**	98%	**	96%	**	**	**	**	**	96%	97%	97%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9E. How often in the past 3 months have you listened to BBC Radio 5 live?

Base : Those who have personally listened to BBC Radio 5 live in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	339	70	54	82	28	139	104	207	9	18	39	70	40	66	7	6	3	
Effective Weighted Sample	280	53	50	73	24	122	85	171	7	14	32	58	32	62	7	6	3	
Total	360	73	50	81	31	143	104	223	9	19	37	70	40	73	5	2	1	
At least daily	102	**	**	**	**	43	30	60	**	**	**	**	**	**	**	**	**	
	28%	**	**	**	**	30%	29%	27%	**	**	**	**	**	**	**	**	**	
At least weekly	191	**	**	**	**	81	55	118	**	**	**	**	**	**	**	**	**	
	53%	**	**	**	**	57%	54%	53%	**	**	**	**	**	**	**	**	**	
At least monthly	41	**	**	**	**	12	11	28	**	**	**	**	**	**	**	**	**	
	11%	**	**	**	**	8%	10%	12%	**	**	**	**	**	**	**	**	**	
Less often	22	**	**	**	**	6	7	14	**	**	**	**	**	**	**	**	**	
	6%	**	**	**	**	4%	7%	6%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	4	**	**	**	**	2	1	3	**	**	**	**	**	**	**	**	**	
	1%	**	**	**	**	1%	1%	1%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	102	**	**	**	**	43	30	60	**	**	**	**	**	**	**	**	**	
	28%	**	**	**	**	30%	29%	27%	**	**	**	**	**	**	**	**	**	
WEEKLY	293	**	**	**	**	123	85	179	**	**	**	**	**	**	**	**	**	
	82%	**	**	**	**	86%	82%	80%	**	**	**	**	**	**	**	**	**	
MONTHLY	334	**	**	**	**	135	96	206	**	**	**	**	**	**	**	**	**	
	93%	**	**	**	**	94%	93%	93%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9E. How often in the past 3 months have you listened to BBC Radio 5 live?

Base : Those who have personally listened to BBC Radio 5 live in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	339	45	21	40	26	298	33	9	14	8	2	126	196	308	14	11	25
Effective Weighted Sample	280	43	20	38	25	244	29	7	13	8	2	103	162	253	12	9	22
Total	360	48	25	47	26	311	38	10	17	10	1	127	212	325	15	13	27
At least daily	102 28%	** **	** **	** **	** **	86 28%	** **	** **	** **	** **	** **	29 23%	67 32%	95 29%	** **	** **	** **
At least weekly	191 53%	** **	** **	** **	** **	161 52%	** **	** **	** **	** **	** **	70 55%	108 51%	171 52%	** **	** **	** **
At least monthly	41 11%	** **	** **	** **	** **	40 13%	** **	** **	** **	** **	** **	19 15%	21 10%	38 12%	** **	** **	** **
Less often	22 6%	** **	** **	** **	** **	21 7%	** **	** **	** **	** **	** **	8 6%	12 6%	18 6%	** **	** **	** **
Don't know/ can't remember	4 1%	** **	** **	** **	** **	4 1%	** **	** **	** **	** **	** **	- -%	4 2%	4 1%	** **	** **	** **
SUMMARY																	
DAILY	102 28%	** **	** **	** **	** **	86 28%	** **	** **	** **	** **	** **	29 23%	67 32%	95 29%	** **	** **	** **
WEEKLY	293 82%	** **	** **	** **	** **	247 79%	** **	** **	** **	** **	** **	99 78%	175 83%	266 82%	** **	** **	** **
MONTHLY	334 93%	** **	** **	** **	** **	287 92%	** **	** **	** **	** **	** **	119 94%	196 92%	303 93%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9F. How often in the past 3 months have you listened to BBC 6 Music?

Base : Those who have personally listened to BBC 6 Music in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	132	21	11	13	2	31	45	74	7	5	10	24	23	12	1	-	-	
Effective Weighted Sample	111	18	11	12	2	28	37	63	6	4	8	20	19	11	1	-	-	
Total	155	27	11	13	3	35	51	87	8	6	11	28	26	12	1	-	-	
At least daily	50	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	32%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	79	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	51%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	10	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	1	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	50	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	32%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	128	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	83%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	144	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	93%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9F. How often in the past 3 months have you listened to BBC 6 Music?

Base : Those who have personally listened to BBC 6 Music in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	132	7	5	7	5	111	18	8	8	2	-	73	52	111	4	10	14
Effective Weighted Sample	111	7	5	7	5	92	17	7	7	2	-	62	43	94	4	8	11
Total	155	7	6	8	4	125	26	12	12	2	-	87	58	129	5	11	16
At least daily	50 32%	** **	** **	** **	** **	40 32%	** **	** **	** **	** **	** **	** **	** **	41 32%	** **	** **	** **
At least weekly	79 51%	** **	** **	** **	** **	60 48%	** **	** **	** **	** **	** **	** **	** **	63 49%	** **	** **	** **
At least monthly	16 10%	** **	** **	** **	** **	14 11%	** **	** **	** **	** **	** **	** **	** **	15 12%	** **	** **	** **
Less often	10 6%	** **	** **	** **	** **	10 8%	** **	** **	** **	** **	** **	** **	** **	8 7%	** **	** **	** **
Don't know/ can't remember	1 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	** **	** **	1 1%	** **	** **	** **
SUMMARY																	
DAILY	50 32%	** **	** **	** **	** **	40 32%	** **	** **	** **	** **	** **	** **	** **	41 32%	** **	** **	** **
WEEKLY	128 83%	** **	** **	** **	** **	100 80%	** **	** **	** **	** **	** **	** **	** **	105 81%	** **	** **	** **
MONTHLY	144 93%	** **	** **	** **	** **	114 91%	** **	** **	** **	** **	** **	** **	** **	120 93%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9G. How often in the past 3 months have you listened to BBC Asian Network?

Base : Those who have personally listened to BBC Asian Network in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	87	6	3	4	1	24	21	56	6	3	9	17	7	4	-	-	-
Effective Weighted Sample	75	5	3	4	1	22	18	48	6	3	7	15	6	4	-	-	-
Total	101	8	3	3	1	28	26	61	7	3	10	20	10	3	-	-	-
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9G. How often in the past 3 months have you listened to BBC Asian Network?

Base : Those who have personally listened to BBC Asian Network in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	87	4	-	1	3	27	58	3	49	4	2	18	63	76	2	4	6
Effective Weighted Sample	75	4	-	1	3	23	51	3	44	4	2	15	55	66	2	3	5
Total	101	3	-	1	3	30	69	1	60	6	2	21	74	89	4	3	7
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9H. How often in the past 3 months have you listened to BBC Radio 1Xtra?

Base : Those who have personally listened to BBC Radio 1Xtra in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	149	5	1	2	1	31	48	83	6	3	6	23	28	2	-	-	-	
Effective Weighted Sample	121	4	1	2	1	23	37	68	6	3	5	19	21	2	-	-	-	
Total	158	6	1	2	2	28	49	85	9	3	7	27	25	2	-	-	-	
At least daily	58	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	61	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	38%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	32	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	4	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	3	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	58	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	119	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	75%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	151	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	96%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9H. How often in the past 3 months have you listened to BBC Radio 1Xtra?

Base : Those who have personally listened to BBC Radio 1Xtra in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	149	1	1	1	1	107	38	9	13	13	3	76	67	130	5	8	13
Effective Weighted Sample	121	1	1	1	1	85	33	6	12	12	2	63	53	107	4	6	9
Total	158	1	2	2	1	108	44	8	18	16	3	82	68	140	6	5	11
At least daily	58 37%	** **	** **	** **	** **	37 35%	** **	** **	** **	** **	** **	** **	** **	52 37%	** **	** **	** **
At least weekly	61 38%	** **	** **	** **	** **	44 40%	** **	** **	** **	** **	** **	** **	** **	53 38%	** **	** **	** **
At least monthly	32 20%	** **	** **	** **	** **	21 20%	** **	** **	** **	** **	** **	** **	** **	28 20%	** **	** **	** **
Less often	4 2%	** **	** **	** **	** **	2 2%	** **	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **
Don't know/ can't remember	3 2%	** **	** **	** **	** **	3 3%	** **	** **	** **	** **	** **	** **	** **	3 2%	** **	** **	** **
SUMMARY																	
DAILY	58 37%	** **	** **	** **	** **	37 35%	** **	** **	** **	** **	** **	** **	** **	52 37%	** **	** **	** **
WEEKLY	119 75%	** **	** **	** **	** **	81 75%	** **	** **	** **	** **	** **	** **	** **	105 75%	** **	** **	** **
MONTHLY	151 96%	** **	** **	** **	** **	102 95%	** **	** **	** **	** **	** **	** **	** **	133 95%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9I. How often in the past 3 months have you listened to BBC Radio 4 Extra?

Base : Those who have personally listened to BBC Radio 4 Extra in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	94	17	18	23	5	36	30	55	3	5	9	20	13	20	2	1	-
Effective Weighted Sample	80	13	17	21	5	31	25	46	3	5	8	17	11	19	2	1	-
Total	104	18	16	23	7	36	30	62	3	5	9	21	13	21	1	*	-
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9I. How often in the past 3 months have you listened to BBC Radio 4 Extra?

Base : Those who have personally listened to BBC Radio 4 Extra in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	94	12	8	11	9	76	17	3	8	4	2	43	45	82	4	4	8
Effective Weighted Sample	80	11	8	11	9	64	15	3	8	4	1	36	38	68	3	4	7
Total	104	12	9	13	8	80	23	4	13	5	2	46	50	88	5	5	11
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9J. How often in the past 3 months have you listened to BBC Radio 5 live sports extra?

Base : Those who have personally listened to BBC Radio 5 live sports extra in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	190	34	27	39	12	67	45	129	5	4	15	33	18	30	3	5	1	
Effective Weighted Sample	158	25	25	35	11	57	36	108	4	4	12	28	13	29	3	5	1	
Total	200	33	24	36	12	66	41	137	4	5	13	32	15	32	2	2	*	
At least daily	49	**	**	**	**	**	**	28	**	**	**	**	**	**	**	**	**	**
	24%	**	**	**	**	**	**	21%	**	**	**	**	**	**	**	**	**	**
At least weekly	100	**	**	**	**	**	**	72	**	**	**	**	**	**	**	**	**	**
	50%	**	**	**	**	**	**	53%	**	**	**	**	**	**	**	**	**	**
At least monthly	38	**	**	**	**	**	**	26	**	**	**	**	**	**	**	**	**	**
	19%	**	**	**	**	**	**	19%	**	**	**	**	**	**	**	**	**	**
Less often	11	**	**	**	**	**	**	9	**	**	**	**	**	**	**	**	**	**
	6%	**	**	**	**	**	**	7%	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	2	**	**	**	**	**	**	2	**	**	**	**	**	**	**	**	**	**
	1%	**	**	**	**	**	**	1%	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	49	**	**	**	**	**	**	28	**	**	**	**	**	**	**	**	**	**
	24%	**	**	**	**	**	**	21%	**	**	**	**	**	**	**	**	**	**
WEEKLY	149	**	**	**	**	**	**	101	**	**	**	**	**	**	**	**	**	**
	74%	**	**	**	**	**	**	73%	**	**	**	**	**	**	**	**	**	**
MONTHLY	187	**	**	**	**	**	**	127	**	**	**	**	**	**	**	**	**	**
	94%	**	**	**	**	**	**	92%	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9J. How often in the past 3 months have you listened to BBC Radio 5 live sports extra?

Base : Those who have personally listened to BBC Radio 5 live sports extra in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	190	23	7	20	10	155	30	6	16	5	3	68	112	169	4	9	13
Effective Weighted Sample	158	22	7	19	10	127	27	5	15	5	2	57	92	141	4	7	10
Total	200	24	7	22	10	155	38	6	23	7	3	70	118	177	6	8	13
At least daily	49	**	**	**	**	29	**	**	**	**	**	**	28	42	**	**	**
	24%	**	**	**	**	19%	**	**	**	**	**	**	24%	24%	**	**	**
At least weekly	100	**	**	**	**	82	**	**	**	**	**	**	63	90	**	**	**
	50%	**	**	**	**	53%	**	**	**	**	**	**	54%	51%	**	**	**
At least monthly	38	**	**	**	**	33	**	**	**	**	**	**	22	37	**	**	**
	19%	**	**	**	**	21%	**	**	**	**	**	**	18%	21%	**	**	**
Less often	11	**	**	**	**	9	**	**	**	**	**	**	4	8	**	**	**
	6%	**	**	**	**	6%	**	**	**	**	**	**	3%	5%	**	**	**
Don't know/ can't remember	2	**	**	**	**	2	**	**	**	**	**	**	2	-	**	**	**
	1%	**	**	**	**	1%	**	**	**	**	**	**	1%	-%	**	**	**
SUMMARY																	
DAILY	49	**	**	**	**	29	**	**	**	**	**	**	28	42	**	**	**
	24%	**	**	**	**	19%	**	**	**	**	**	**	24%	24%	**	**	**
WEEKLY	149	**	**	**	**	112	**	**	**	**	**	**	91	132	**	**	**
	74%	**	**	**	**	72%	**	**	**	**	**	**	77%	74%	**	**	**
MONTHLY	187	**	**	**	**	145	**	**	**	**	**	**	113	169	**	**	**
	94%	**	**	**	**	93%	**	**	**	**	**	**	96%	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9K. How often in the past 3 months have you listened to BBC World Service?

Base : Those who have personally listened to BBC World Service in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	97	14	10	26	16	40	33	54	5	2	11	23	15	12	3	10	1
Effective Weighted Sample	78	12	9	20	11	32	26	43	4	2	9	19	13	11	3	10	1
Total	103	19	9	23	14	39	33	58	5	2	9	23	17	16	2	5	*
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9K. How often in the past 3 months have you listened to BBC World Service?

Base : Those who have personally listened to BBC World Service in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	97	5	7	9	3	75	21	2	11	3	5	33	59	83	5	5	10
Effective Weighted Sample	78	5	7	8	3	59	18	2	10	3	4	27	47	66	5	4	8
Total	103	5	10	13	3	76	26	2	16	4	5	36	62	88	6	4	10
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9L. How often in the past 3 months have you listened to BBC radio for your region (ENGLAND)?

Base : Those who have personally listened to BBC radio for your region (ENGLAND) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	184	34	41	76	35	107	62	106	7	14	26	49	16	76	-	-	-	
Effective Weighted Sample	172	33	39	72	34	100	59	99	7	13	24	46	15	72	-	-	-	
Total	225	49	40	83	43	122	70	133	9	16	29	55	20	83	-	-	-	
At least daily	109	**	**	**	**	64	**	65	**	**	**	**	**	**	**	**	**	
	48%	**	**	**	**	53%	**	49%	**	**	**	**	**	**	**	**	**	
At least weekly	66	**	**	**	**	39	**	38	**	**	**	**	**	**	**	**	**	
	30%	**	**	**	**	32%	**	29%	**	**	**	**	**	**	**	**	**	
At least monthly	26	**	**	**	**	12	**	18	**	**	**	**	**	**	**	**	**	
	12%	**	**	**	**	10%	**	13%	**	**	**	**	**	**	**	**	**	
Less often	5	**	**	**	**	2	**	1	**	**	**	**	**	**	**	**	**	
	2%	**	**	**	**	2%	**	1%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	109	**	**	**	**	64	**	65	**	**	**	**	**	**	**	**	**	
	48%	**	**	**	**	53%	**	49%	**	**	**	**	**	**	**	**	**	
WEEKLY	175	**	**	**	**	104	**	103	**	**	**	**	**	**	**	**	**	
	78%	**	**	**	**	85%	**	77%	**	**	**	**	**	**	**	**	**	
MONTHLY	201	**	**	**	**	116	**	120	**	**	**	**	**	**	**	**	**	
	89%	**	**	**	**	95%	**	91%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9L. How often in the past 3 months have you listened to BBC radio for your region (ENGLAND)?

Base : Those who have personally listened to BBC radio for your region (ENGLAND) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	184	41	35	41	35	156	25	8	13	2	2	53	121	168	4	4	8
Effective Weighted Sample	172	39	33	40	33	146	23	7	12	2	2	49	114	157	4	4	8
Total	225	43	41	48	35	190	31	9	16	3	2	64	150	203	6	5	11
At least daily	109	**	**	**	**	94	**	**	**	**	**	**	74	100	**	**	**
	48%	**	**	**	**	49%	**	**	**	**	**	**	49%	49%	**	**	**
At least weekly	66	**	**	**	**	58	**	**	**	**	**	**	44	62	**	**	**
	30%	**	**	**	**	30%	**	**	**	**	**	**	29%	30%	**	**	**
At least monthly	26	**	**	**	**	22	**	**	**	**	**	**	15	22	**	**	**
	12%	**	**	**	**	12%	**	**	**	**	**	**	10%	11%	**	**	**
Less often	5	**	**	**	**	5	**	**	**	**	**	**	3	5	**	**	**
	2%	**	**	**	**	3%	**	**	**	**	**	**	2%	2%	**	**	**
SUMMARY																	
DAILY	109	**	**	**	**	94	**	**	**	**	**	**	74	100	**	**	**
	48%	**	**	**	**	49%	**	**	**	**	**	**	49%	49%	**	**	**
WEEKLY	175	**	**	**	**	151	**	**	**	**	**	**	118	161	**	**	**
	78%	**	**	**	**	80%	**	**	**	**	**	**	78%	79%	**	**	**
MONTHLY	201	**	**	**	**	173	**	**	**	**	**	**	133	183	**	**	**
	89%	**	**	**	**	91%	**	**	**	**	**	**	89%	90%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9M. How often in the past 3 months have you listened to BBC Radio Scotland (SCOTLAND)?

Base : Those who have personally listened to BBC Radio Scotland (SCOTLAND) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	89	24	12	19	7	33	29	53	2	2	12	16	12	-	19	-	-	
Effective Weighted Sample	84	23	11	18	7	31	28	50	2	2	12	16	12	-	18	-	-	
Total	55	13	8	13	5	21	17	33	1	1	7	10	7	-	13	-	-	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9M. How often in the past 3 months have you listened to BBC Radio Scotland (SCOTLAND)?

Base : Those who have personally listened to BBC Radio Scotland (SCOTLAND) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	89	-	-	-	-	87	1	1	-	-	-	37	51	80	2	6	8
Effective Weighted Sample	84	-	-	-	-	82	1	1	-	-	-	35	48	75	2	6	8
Total	55	-	-	-	-	54	1	1	-	-	-	23	31	49	1	4	5
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9N. How often in the past 3 months have you listened to BBC Radio nan Gàidheal (SCOTLAND)?

Base : Those who have personally listened to BBC Radio nan Gàidheal (SCOTLAND) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	5	-	-	-	-	1	-	4	-	-	-	-	-	-	-	-	-	
Effective Weighted Sample	5	-	-	-	-	1	-	4	-	-	-	-	-	-	-	-	-	
Total	3	-	-	-	-	1	-	2	-	-	-	-	-	-	-	-	-	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9N. How often in the past 3 months have you listened to BBC Radio nan Gàidheal (SCOTLAND)?

Base : Those who have personally listened to BBC Radio nan Gàidheal (SCOTLAND) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	5	-	-	-	-	5	-	-	-	-	-	1	4	3	-	2	2
Effective Weighted Sample	5	-	-	-	-	5	-	-	-	-	-	1	4	3	-	2	2
Total	3	-	-	-	-	3	-	-	-	-	-	1	2	2	-	1	1
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A90. How often in the past 3 months have you listened to BBC Radio Wales (WALES)?

Base : Those who have personally listened to BBC Radio Wales (WALES) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	52	12	5	12	7	19	17	33	1	4	5	9	5	-	-	12	-
Effective Weighted Sample	50	12	5	12	7	18	16	32	1	4	5	9	5	-	-	12	-
Total	22	6	2	5	3	8	7	15	*	2	2	3	2	-	-	5	-
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A90. How often in the past 3 months have you listened to BBC Radio Wales (WALES)?

Base : Those who have personally listened to BBC Radio Wales (WALES) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	52	-	-	-	-	50	2	1	1	-	-	27	25	48	-	4	4
Effective Weighted Sample	50	-	-	-	-	48	2	1	1	-	-	26	24	46	-	4	4
Total	22	-	-	-	-	22	1	*	*	-	-	12	10	21	-	1	1
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9P. How often in the past 3 months have you listened to BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)?

Base : Those who have personally listened to BBC Radio Cymru/ BBC Radio Cymru 2 (WALES) in the past 3 months

	AGE				AGE/SEG		IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	9	2	2	2	-	4	3	3	-	1	-	1	2	-	-	2	-	
Effective Weighted Sample	9	2	2	2	-	4	3	3	-	1	-	1	2	-	-	2	-	
Total	4	1	1	1	-	2	1	1	-	*	-	*	1	-	-	1	-	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9P. How often in the past 3 months have you listened to BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)?

Base : Those who have personally listened to BBC Radio Cymru/ BBC Radio Cymru 2 (WALES) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	9	-	-	-	-	9	-	-	-	-	-	6	2	6	2	1	3
Effective Weighted Sample	9	-	-	-	-	9	-	-	-	-	-	6	2	6	2	1	3
Total	4	-	-	-	-	4	-	-	-	-	-	3	1	2	1	*	1
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9Q. How often in the past 3 months have you listened to BBC Radio Ulster (NORTHERN IRELAND)?

Base : Those who have personally listened to BBC Radio Ulster (NORTHERN IRELAND) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	116	25	31	50	19	57	43	54	1	10	15	29	11	-	-	-	50	
Effective Weighted Sample	112	25	30	49	19	56	42	52	1	10	15	28	11	-	-	-	49	
Total	35	8	8	14	6	16	13	17	*	3	5	9	3	-	-	-	14	
At least daily	28	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	79%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	5	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	1	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	4%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	1	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	28	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	79%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	33	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	34	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	98%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9Q. How often in the past 3 months have you listened to BBC Radio Ulster (NORTHERN IRELAND)?

Base : Those who have personally listened to BBC Radio Ulster (NORTHERN IRELAND) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	116	-	-	-	-	111	1	-	-	-	1	12	96	100	-	2	2
Effective Weighted Sample	112	-	-	-	-	108	1	-	-	-	1	12	93	97	-	2	2
Total	35	-	-	-	-	34	*	-	-	-	*	3	29	31	-	*	*
At least daily	28	**	**	**	**	27	**	**	**	**	**	**	**	24	**	**	**
	79%	**	**	**	**	79%	**	**	**	**	**	**	**	77%	**	**	**
At least weekly	5	**	**	**	**	5	**	**	**	**	**	**	**	5	**	**	**
	15%	**	**	**	**	16%	**	**	**	**	**	**	**	17%	**	**	**
At least monthly	1	**	**	**	**	1	**	**	**	**	**	**	**	1	**	**	**
	4%	**	**	**	**	3%	**	**	**	**	**	**	**	4%	**	**	**
Less often	1	**	**	**	**	1	**	**	**	**	**	**	**	1	**	**	**
	2%	**	**	**	**	3%	**	**	**	**	**	**	**	3%	**	**	**
SUMMARY																	
DAILY	28	**	**	**	**	27	**	**	**	**	**	**	**	24	**	**	**
	79%	**	**	**	**	79%	**	**	**	**	**	**	**	77%	**	**	**
WEEKLY	33	**	**	**	**	32	**	**	**	**	**	**	**	29	**	**	**
	94%	**	**	**	**	95%	**	**	**	**	**	**	**	94%	**	**	**
MONTHLY	34	**	**	**	**	33	**	**	**	**	**	**	**	30	**	**	**
	98%	**	**	**	**	97%	**	**	**	**	**	**	**	97%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9R. How often in the past 3 months have you listened to BBC Radio Foyle (NORTHERN IRELAND)?

Base : Those who have personally listened to BBC Radio Foyle (NORTHERN IRELAND) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	8	2	2	3	1	3	4	4	2	1	1	3	-	-	-	-	3
Effective Weighted Sample	8	2	2	3	1	3	4	4	2	1	1	3	-	-	-	-	3
Total	2	1	1	1	*	1	1	1	1	*	*	1	-	-	-	-	1
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9R. How often in the past 3 months have you listened to BBC Radio Foyle (NORTHERN IRELAND)?

Base : Those who have personally listened to BBC Radio Foyle (NORTHERN IRELAND) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	8	-	-	-	-	8	-	-	-	-	-	2	6	7	-	1	1
Effective Weighted Sample	8	-	-	-	-	8	-	-	-	-	-	2	6	7	-	1	1
Total	2	-	-	-	-	2	-	-	-	-	-	*	2	2	-	*	*
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9S. How often in the past 3 months have you listened to talkSPORT or talkSPORT2?

Base : Those who have personally listened to talkSPORT or talkSPORT2 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	428	62	63	81	18	147	125	258	14	18	36	67	50	59	10	5	7	
Effective Weighted Sample	358	49	55	71	16	126	102	218	13	15	29	57	40	56	10	5	7	
Total	448	67	53	72	19	143	128	267	18	18	36	70	48	61	7	2	2	
At least daily	151	**	**	**	**	43	43	79	**	**	**	**	**	**	**	**	**	
	34%	**	**	**	**	30%	33%	30%	**	**	**	**	**	**	**	**	**	
At least weekly	214	**	**	**	**	69	63	134	**	**	**	**	**	**	**	**	**	
	48%	**	**	**	**	48%	49%	50%	**	**	**	**	**	**	**	**	**	
At least monthly	66	**	**	**	**	26	17	44	**	**	**	**	**	**	**	**	**	
	15%	**	**	**	**	18%	13%	17%	**	**	**	**	**	**	**	**	**	
Less often	16	**	**	**	**	6	6	9	**	**	**	**	**	**	**	**	**	
	4%	**	**	**	**	4%	4%	4%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	151	**	**	**	**	43	43	79	**	**	**	**	**	**	**	**	**	
	34%	**	**	**	**	30%	33%	30%	**	**	**	**	**	**	**	**	**	
WEEKLY	365	**	**	**	**	112	106	213	**	**	**	**	**	**	**	**	**	
	82%	**	**	**	**	78%	83%	80%	**	**	**	**	**	**	**	**	**	
MONTHLY	432	**	**	**	**	138	122	258	**	**	**	**	**	**	**	**	**	
	96%	**	**	**	**	96%	96%	96%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9S. How often in the past 3 months have you listened to talkSPORT or talkSPORT2?

Base : Those who have personally listened to talkSPORT or talkSPORT2 in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB		
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL		GAY/ LESBIAN	BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	428	50	9	36	23	373	44	11	17	14	2	169	239	402	8	9	17
Effective Weighted Sample	358	47	9	35	22	308	40	10	16	13	2	143	197	336	7	8	15
Total	448	51	10	41	20	379	56	13	21	19	3	181	244	417	9	10	19
At least daily	151	**	**	**	**	120	**	**	**	**	**	60	82	139	**	**	**
	34%	**	**	**	**	32%	**	**	**	**	**	33%	34%	33%	**	**	**
At least weekly	214	**	**	**	**	186	**	**	**	**	**	83	120	200	**	**	**
	48%	**	**	**	**	49%	**	**	**	**	**	46%	49%	48%	**	**	**
At least monthly	66	**	**	**	**	56	**	**	**	**	**	31	32	63	**	**	**
	15%	**	**	**	**	15%	**	**	**	**	**	17%	13%	15%	**	**	**
Less often	16	**	**	**	**	16	**	**	**	**	**	7	10	15	**	**	**
	4%	**	**	**	**	4%	**	**	**	**	**	4%	4%	4%	**	**	**
SUMMARY																	
DAILY	151	**	**	**	**	120	**	**	**	**	**	60	82	139	**	**	**
	34%	**	**	**	**	32%	**	**	**	**	**	33%	34%	33%	**	**	**
WEEKLY	365	**	**	**	**	306	**	**	**	**	**	144	202	340	**	**	**
	82%	**	**	**	**	81%	**	**	**	**	**	79%	83%	81%	**	**	**
MONTHLY	432	**	**	**	**	362	**	**	**	**	**	174	234	402	**	**	**
	96%	**	**	**	**	96%	**	**	**	**	**	96%	96%	96%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9T. How often in the past 3 months have you listened to talkRADIO?

Base : Those who have personally listened to talkRADIO in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	153	20	15	19	4	43	49	82	6	5	16	32	19	14	5	-	-	
Effective Weighted Sample	129	15	14	18	4	37	43	67	6	5	13	28	17	13	5	-	-	
Total	168	21	14	18	4	45	59	84	9	8	18	39	23	15	3	-	-	
At least daily	63	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	81	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	48%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	15	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	9%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	9	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	5%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	63	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	144	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	86%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	159	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	95%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9T. How often in the past 3 months have you listened to talkRADIO?

Base : Those who have personally listened to talkRADIO in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	153	9	5	7	7	120	31	7	14	6	4	64	83	136	6	4	10
Effective Weighted Sample	129	9	5	7	7	100	28	6	13	6	3	55	69	113	6	4	9
Total	168	10	5	9	6	128	38	6	20	7	4	67	94	147	7	5	12
At least daily	63	**	**	**	**	45	**	**	**	**	**	**	**	57	**	**	**
	37%	**	**	**	**	35%	**	**	**	**	**	**	**	39%	**	**	**
At least weekly	81	**	**	**	**	66	**	**	**	**	**	**	**	70	**	**	**
	48%	**	**	**	**	51%	**	**	**	**	**	**	**	48%	**	**	**
At least monthly	15	**	**	**	**	11	**	**	**	**	**	**	**	15	**	**	**
	9%	**	**	**	**	9%	**	**	**	**	**	**	**	10%	**	**	**
Less often	9	**	**	**	**	7	**	**	**	**	**	**	**	5	**	**	**
	5%	**	**	**	**	5%	**	**	**	**	**	**	**	3%	**	**	**
SUMMARY																	
DAILY	63	**	**	**	**	45	**	**	**	**	**	**	**	57	**	**	**
	37%	**	**	**	**	35%	**	**	**	**	**	**	**	39%	**	**	**
WEEKLY	144	**	**	**	**	110	**	**	**	**	**	**	**	127	**	**	**
	86%	**	**	**	**	86%	**	**	**	**	**	**	**	86%	**	**	**
MONTHLY	159	**	**	**	**	121	**	**	**	**	**	**	**	142	**	**	**
	95%	**	**	**	**	95%	**	**	**	**	**	**	**	97%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9U. How often in the past 3 months have you listened to Classic FM?

Base : Those who have personally listened to Classic FM in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	c	~d	DE	a	b	~c	~d	~e	f	~g	a	~b	~c	~d
Unweighted total	491	74	82	155	73	224	165	283	31	37	45	115	63	128	12	11	4
Effective Weighted Sample	410	60	74	138	67	195	137	236	25	30	37	95	51	121	11	11	4
Total	548	92	78	170	92	242	175	320	29	36	49	121	64	156	9	4	1
At least daily	189	**	**	61	**	92	56	113	**	**	**	38	**	55	**	**	**
	35%	**	**	36%	**	38%	32%	35%	**	**	**	31%	**	35%	**	**	**
At least weekly	236	**	**	85	**	110	70	146	**	**	**	55	**	77	**	**	**
	43%	**	**	50%	**	46%	40%	46%	**	**	**	45%	**	49%	**	**	**
At least monthly	82	**	**	16	**	24	34	43	**	**	**	18	**	16	**	**	**
	15%	**	**	9%	**	10%	19%	13%	**	**	**	15%	**	10%	**	**	**
Less often	37	**	**	8	**	14	15	16	**	**	**	9	**	8	**	**	**
	7%	**	**	5%	**	6%	9%	5%	**	**	**	8%	**	5%	**	**	**
Don't know/ can't remember	4	**	**	-	**	1	1	2	**	**	**	1	**	-	**	**	**
	1%	**	**	-%	**	*%	*%	1%	**	**	**	1%	**	-%	**	**	**
SUMMARY																	
DAILY	189	**	**	61	**	92	56	113	**	**	**	38	**	55	**	**	**
	35%	**	**	36%	**	38%	32%	35%	**	**	**	31%	**	35%	**	**	**
WEEKLY	425	**	**	146	**	203	125	259	**	**	**	92	**	132	**	**	**
	78%	**	**	86%	**	84%	71%	81%	**	**	**	76%	**	84%	**	**	**
MONTHLY	508	**	**	162	**	227	159	302	**	**	**	111	**	148	**	**	**
	93%	**	**	95%	**	94%	91%	94%	**	**	**	92%	**	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9U. How often in the past 3 months have you listened to Classic FM?

Base : Those who have personally listened to Classic FM in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	491	74	54	95	33	406	78	17	31	23	7	161	308	447	10	18	28
Effective Weighted Sample	410	72	51	91	32	338	67	13	28	21	5	131	261	374	9	14	23
Total	548	84	72	123	34	440	99	20	42	31	7	167	355	499	13	18	31
At least daily	189	**	**	**	**	155	**	**	**	**	**	49	135	182	**	**	**
	35%	**	**	**	**	35%	**	**	**	**	**	29%	38%	37%	**	**	**
At least weekly	236	**	**	**	**	188	**	**	**	**	**	63	159	214	**	**	**
	43%	**	**	**	**	43%	**	**	**	**	**	38%	45%	43%	**	**	**
At least monthly	82	**	**	**	**	64	**	**	**	**	**	29	46	67	**	**	**
	15%	**	**	**	**	15%	**	**	**	**	**	18%	13%	13%	**	**	**
Less often	37	**	**	**	**	28	**	**	**	**	**	24	13	31	**	**	**
	7%	**	**	**	**	6%	**	**	**	**	**	14%	4%	6%	**	**	**
Don't know/ can't remember	4	**	**	**	**	4	**	**	**	**	**	2	2	4	**	**	**
	1%	**	**	**	**	1%	**	**	**	**	**	1%	1%	1%	**	**	**
SUMMARY																	
DAILY	189	**	**	**	**	155	**	**	**	**	**	49	135	182	**	**	**
	35%	**	**	**	**	35%	**	**	**	**	**	29%	38%	37%	**	**	**
WEEKLY	425	**	**	**	**	344	**	**	**	**	**	112	294	397	**	**	**
	78%	**	**	**	**	78%	**	**	**	**	**	67%	83%	80%	**	**	**
													a				
MONTHLY	508	**	**	**	**	408	**	**	**	**	**	141	340	464	**	**	**
	93%	**	**	**	**	93%	**	**	**	**	**	85%	96%	93%	**	**	**
													a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9V. How often in the past 3 months have you listened to Any Absolute Radio station?

Base : Those who have personally listened to Any Absolute Radio station in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	362	50	29	36	7	104	120	215	15	20	31	72	58	29	5	2	-	
Effective Weighted Sample	292	37	27	33	6	87	98	174	12	16	25	59	47	27	5	2	-	
Total	366	50	27	34	6	100	116	226	17	18	31	71	56	30	3	1	-	
At least daily	130	**	**	**	**	31	35	86	**	**	**	**	**	**	**	**	**	**
	36%	**	**	**	**	31%	30%	38%	**	**	**	**	**	**	**	**	**	**
At least weekly	164	**	**	**	**	43	55	98	**	**	**	**	**	**	**	**	**	**
	45%	**	**	**	**	43%	48%	43%	**	**	**	**	**	**	**	**	**	**
At least monthly	52	**	**	**	**	15	18	30	**	**	**	**	**	**	**	**	**	**
	14%	**	**	**	**	15%	15%	13%	**	**	**	**	**	**	**	**	**	**
Less often	14	**	**	**	**	7	6	7	**	**	**	**	**	**	**	**	**	**
	4%	**	**	**	**	7%	6%	3%	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	6	**	**	**	**	4	2	4	**	**	**	**	**	**	**	**	**	**
	2%	**	**	**	**	4%	2%	2%	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	130	**	**	**	**	31	35	86	**	**	**	**	**	**	**	**	**	**
	36%	**	**	**	**	31%	30%	38%	**	**	**	**	**	**	**	**	**	**
WEEKLY	294	**	**	**	**	75	90	184	**	**	**	**	**	**	**	**	**	**
	80%	**	**	**	**	75%	77%	82%	**	**	**	**	**	**	**	**	**	**
MONTHLY	346	**	**	**	**	89	108	215	**	**	**	**	**	**	**	**	**	**
	95%	**	**	**	**	89%	93%	95%	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9V. How often in the past 3 months have you listened to Any Absolute Radio station?

Base : Those who have personally listened to Any Absolute Radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	362	20	9	18	11	317	39	10	19	6	4	177	167	314	11	17	28
Effective Weighted Sample	292	19	9	17	11	254	34	8	18	6	3	147	133	253	10	15	25
Total	366	19	10	21	9	315	47	11	25	8	2	183	168	317	14	18	32
At least daily	130 36%	** **	** **	** **	** **	109 35%	** **	** **	** **	** **	** **	62 34%	61 37%	114 36%	** **	** **	** **
At least weekly	164 45%	** **	** **	** **	** **	140 44%	** **	** **	** **	** **	** **	84 46%	74 44%	142 45%	** **	** **	** **
At least monthly	52 14%	** **	** **	** **	** **	47 15%	** **	** **	** **	** **	** **	24 13%	26 15%	47 15%	** **	** **	** **
Less often	14 4%	** **	** **	** **	** **	13 4%	** **	** **	** **	** **	** **	10 5%	4 2%	9 3%	** **	** **	** **
Don't know/ can't remember	6 2%	** **	** **	** **	** **	6 2%	** **	** **	** **	** **	** **	4 2%	2 1%	4 1%	** **	** **	** **
SUMMARY																	
DAILY	130 36%	** **	** **	** **	** **	109 35%	** **	** **	** **	** **	** **	62 34%	61 37%	114 36%	** **	** **	** **
WEEKLY	294 80%	** **	** **	** **	** **	249 79%	** **	** **	** **	** **	** **	145 79%	136 81%	256 81%	** **	** **	** **
MONTHLY	346 95%	** **	** **	** **	** **	296 94%	** **	** **	** **	** **	** **	169 93%	161 96%	303 96%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9W. How often in the past 3 months have you listened to Any Capital radio station?

Base : Those who have personally listened to Any Capital radio station in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	600	57	20	27	7	143	162	377	18	18	31	78	98	19	4	4	-	
Effective Weighted Sample	500	46	18	22	6	119	132	317	16	15	24	65	79	18	4	4	-	
Total	678	69	18	27	9	152	168	439	21	19	31	87	97	23	2	1	-	
At least daily	269	**	**	**	**	62	64	172	**	**	**	**	**	**	**	**	**	
	40%	**	**	**	**	41%	38%	39%	**	**	**	**	**	**	**	**	**	
At least weekly	300	**	**	**	**	70	69	202	**	**	**	**	**	**	**	**	**	
	44%	**	**	**	**	46%	41%	46%	**	**	**	**	**	**	**	**	**	
At least monthly	90	**	**	**	**	12	32	51	**	**	**	**	**	**	**	**	**	
	13%	**	**	**	**	8%	19%	12%	**	**	**	**	**	**	**	**	**	
Less often	18	**	**	**	**	7	3	13	**	**	**	**	**	**	**	**	**	
	3%	**	**	**	**	5%	2%	3%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	1	**	**	**	**	1	-	1	**	**	**	**	**	**	**	**	**	
	*%	**	**	**	**	1%	-%	*%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	269	**	**	**	**	62	64	172	**	**	**	**	**	**	**	**	**	
	40%	**	**	**	**	41%	38%	39%	**	**	**	**	**	**	**	**	**	
WEEKLY	569	**	**	**	**	132	133	374	**	**	**	**	**	**	**	**	**	
	84%	**	**	**	**	87%	79%	85%	**	**	**	**	**	**	**	**	**	
MONTHLY	659	**	**	**	**	144	164	424	**	**	**	**	**	**	**	**	**	
	97%	**	**	**	**	95%	98%	97%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9W. How often in the past 3 months have you listened to Any Capital radio station?

Base : Those who have personally listened to Any Capital radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	600	9	10	12	7	490	97	20	51	16	10	284	286	537	13	32	45
Effective Weighted Sample	500	9	9	11	7	403	86	16	46	15	9	234	242	448	11	25	36
Total	678	10	13	15	8	544	120	23	64	21	11	306	340	612	16	29	44
At least daily	269 40%	** **	** **	** **	** **	213 39%	** **	** **	** **	** **	** **	124 41%	135 40%	249 41%	** **	** **	** **
At least weekly	300 44%	** **	** **	** **	** **	252 46%	** **	** **	** **	** **	** **	120 39%	165 49%	274 45%	** **	** **	** **
At least monthly	90 13%	** **	** **	** **	** **	63 12%	** **	** **	** **	** **	** **	48 16%	38 11%	72 12%	** **	** **	** **
Less often	18 3%	** **	** **	** **	** **	14 3%	** **	** **	** **	** **	** **	14 5%	1 %	15 2%	** **	** **	** **
Don't know/ can't remember	1 *%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	- -%	1 *%	1 *%	** **	** **	** **
SUMMARY																	
DAILY	269 40%	** **	** **	** **	** **	213 39%	** **	** **	** **	** **	** **	124 41%	135 40%	249 41%	** **	** **	** **
WEEKLY	569 84%	** **	** **	** **	** **	465 86%	** **	** **	** **	** **	** **	244 80%	301 88%	524 86%	** **	** **	** **
MONTHLY	659 97%	** **	** **	** **	** **	528 97%	** **	** **	** **	** **	** **	292 95%	338 99%	595 97%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9X. How often in the past 3 months have you listened to Any Heart radio station?

Base : Those who have personally listened to Any Heart radio station in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d
Unweighted total	762	106	79	96	17	253	242	468	29	31	56	136	130	80	5	10	1
Effective Weighted Sample	630	86	74	87	13	214	194	393	24	25	43	111	103	76	5	10	1
Total	834	123	74	91	17	254	241	537	29	25	51	137	128	84	3	4	*
At least daily	318	42	**	**	**	82	88	200	**	**	**	47	54	**	**	**	**
	38%	34%	**	**	**	32%	36%	37%	**	**	**	34%	42%	**	**	**	**
At least weekly	397	65	**	**	**	130	118	260	**	**	**	73	56	**	**	**	**
	48%	53%	**	**	**	51%	49%	48%	**	**	**	54%	44%	**	**	**	**
At least monthly	89	13	**	**	**	30	30	55	**	**	**	15	17	**	**	**	**
	11%	10%	**	**	**	12%	12%	10%	**	**	**	11%	13%	**	**	**	**
Less often	27	3	**	**	**	11	5	21	**	**	**	2	2	**	**	**	**
	3%	3%	**	**	**	4%	2%	4%	**	**	**	1%	1%	**	**	**	**
Don't know/ can't remember	2	-	**	**	**	2	-	*	**	**	**	-	-	**	**	**	**
	*%	-%	**	**	**	1%	-%	*%	**	**	**	-%	-%	**	**	**	**
SUMMARY																	
DAILY	318	42	**	**	**	82	88	200	**	**	**	47	54	**	**	**	**
	38%	34%	**	**	**	32%	36%	37%	**	**	**	34%	42%	**	**	**	**
WEEKLY	716	107	**	**	**	212	206	460	**	**	**	120	109	**	**	**	**
	86%	87%	**	**	**	83%	85%	86%	**	**	**	88%	86%	**	**	**	**
MONTHLY	805	120	**	**	**	241	235	515	**	**	**	135	126	**	**	**	**
	97%	97%	**	**	**	95%	98%	96%	**	**	**	99%	99%	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9X. How often in the past 3 months have you listened to Any Heart radio station?

Base : Those who have personally listened to Any Heart radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	762	36	44	45	35	669	85	26	36	16	7	359	381	686	19	33	52
Effective Weighted Sample	630	35	42	43	33	550	73	21	32	15	5	289	322	565	17	27	44
Total	834	36	48	50	34	722	102	28	46	23	5	375	434	750	23	35	58
At least daily	318 38%	** **	** **	** **	** **	278 39%	** **	** **	** **	** **	** **	140 37%	168 39%	287 38%	** **	** **	** **
At least weekly	397 48%	** **	** **	** **	** **	338 47%	** **	** **	** **	** **	** **	172 46%	216 50%	357 48%	** **	** **	** **
At least monthly	89 11%	** **	** **	** **	** **	80 11%	** **	** **	** **	** **	** **	49 13%	37 8%	80 11%	** **	** **	** **
Less often	27 3%	** **	** **	** **	** **	25 3%	** **	** **	** **	** **	** **	13 4%	13 3%	24 3%	** **	** **	** **
Don't know/ can't remember	2 *%	** **	** **	** **	** **	* *%	** **	** **	** **	** **	** **	* *%	- -%	2 *%	** **	** **	** **
SUMMARY																	
DAILY	318 38%	** **	** **	** **	** **	278 39%	** **	** **	** **	** **	** **	140 37%	168 39%	287 38%	** **	** **	** **
WEEKLY	716 86%	** **	** **	** **	** **	617 85%	** **	** **	** **	** **	** **	312 83%	384 88%	644 86%	** **	** **	** **
MONTHLY	805 97%	** **	** **	** **	** **	697 96%	** **	** **	** **	** **	** **	361 96%	421 97%	724 97%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9Y. How often in the past 3 months have you listened to Any Smooth radio station?

Base : Those who have personally listened to Any Smooth radio station in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d	DE	a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	501	80	75	108	33	194	162	312	17	27	41	94	81	90	10	8	-	
Effective Weighted Sample	415	64	70	98	30	168	132	260	15	21	33	79	64	86	9	8	-	
Total	526	84	69	106	37	196	165	332	18	24	34	96	83	96	7	3	-	
At least daily	194	**	**	40	**	78	58	118	**	**	**	**	**	**	**	**	**	
	37%	**	**	38%	**	40%	36%	36%	**	**	**	**	**	**	**	**	**	
At least weekly	248	**	**	52	**	90	82	160	**	**	**	**	**	**	**	**	**	
	47%	**	**	49%	**	46%	50%	48%	**	**	**	**	**	**	**	**	**	
At least monthly	63	**	**	12	**	20	16	44	**	**	**	**	**	**	**	**	**	
	12%	**	**	11%	**	10%	10%	13%	**	**	**	**	**	**	**	**	**	
Less often	17	**	**	3	**	9	6	9	**	**	**	**	**	**	**	**	**	
	3%	**	**	3%	**	4%	4%	3%	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	5	**	**	-	**	-	2	2	**	**	**	**	**	**	**	**	**	
	1%	**	**	-%	**	-%	1%	1%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	194	**	**	40	**	78	58	118	**	**	**	**	**	**	**	**	**	
	37%	**	**	38%	**	40%	36%	36%	**	**	**	**	**	**	**	**	**	
WEEKLY	442	**	**	91	**	168	140	278	**	**	**	**	**	**	**	**	**	
	84%	**	**	86%	**	86%	85%	84%	**	**	**	**	**	**	**	**	**	
MONTHLY	505	**	**	103	**	188	156	322	**	**	**	**	**	**	**	**	**	
	96%	**	**	97%	**	96%	95%	97%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9Y. How often in the past 3 months have you listened to Any Smooth radio station?

Base : Those who have personally listened to Any Smooth radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	501	42	48	49	41	443	50	15	16	14	5	177	305	458	13	14	27
Effective Weighted Sample	415	40	46	47	39	365	43	12	15	12	5	145	253	381	11	11	22
Total	526	43	54	57	39	459	58	15	20	17	6	184	322	484	14	13	27
At least daily	194	**	**	**	**	165	**	**	**	**	**	50	137	179	**	**	**
	37%	**	**	**	**	36%	**	**	**	**	**	27%	42%	37%	**	**	**
													a				
At least weekly	248	**	**	**	**	217	**	**	**	**	**	96	143	229	**	**	**
	47%	**	**	**	**	47%	**	**	**	**	**	52%	44%	47%	**	**	**
At least monthly	63	**	**	**	**	60	**	**	**	**	**	32	30	57	**	**	**
	12%	**	**	**	**	13%	**	**	**	**	**	17%	9%	12%	**	**	**
Less often	17	**	**	**	**	15	**	**	**	**	**	5	10	14	**	**	**
	3%	**	**	**	**	3%	**	**	**	**	**	3%	3%	3%	**	**	**
Don't know/ can't remember	5	**	**	**	**	2	**	**	**	**	**	2	2	5	**	**	**
	1%	**	**	**	**	%	**	**	**	**	**	1%	1%	1%	**	**	**
SUMMARY																	
DAILY	194	**	**	**	**	165	**	**	**	**	**	50	137	179	**	**	**
	37%	**	**	**	**	36%	**	**	**	**	**	27%	42%	37%	**	**	**
													a				
WEEKLY	442	**	**	**	**	382	**	**	**	**	**	146	279	408	**	**	**
	84%	**	**	**	**	83%	**	**	**	**	**	79%	87%	84%	**	**	**
MONTHLY	505	**	**	**	**	441	**	**	**	**	**	177	310	465	**	**	**
	96%	**	**	**	**	96%	**	**	**	**	**	96%	96%	96%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9Z. How often in the past 3 months have you listened to Any Kiss radio station?

Base : Those who have personally listened to Any Kiss radio station in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d	DE	a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	370	11	8	8	-	78	107	230	15	8	16	49	73	8	-	-	-	
Effective Weighted Sample	305	8	8	8	-	65	85	192	12	7	12	39	59	8	-	-	-	
Total	410	14	8	8	-	79	109	263	17	8	15	50	75	8	-	-	-	
At least daily	181	**	**	**	**	**	50	112	**	**	**	**	**	**	**	**	**	**
	44%	**	**	**	**	**	46%	43%	**	**	**	**	**	**	**	**	**	**
At least weekly	157	**	**	**	**	**	39	105	**	**	**	**	**	**	**	**	**	**
	38%	**	**	**	**	**	36%	40%	**	**	**	**	**	**	**	**	**	**
At least monthly	53	**	**	**	**	**	18	32	**	**	**	**	**	**	**	**	**	**
	13%	**	**	**	**	**	16%	12%	**	**	**	**	**	**	**	**	**	**
Less often	17	**	**	**	**	**	1	14	**	**	**	**	**	**	**	**	**	**
	4%	**	**	**	**	**	1%	5%	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	2	**	**	**	**	**	2	-	**	**	**	**	**	**	**	**	**	**
	1%	**	**	**	**	**	2%	-%	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	181	**	**	**	**	**	50	112	**	**	**	**	**	**	**	**	**	**
	44%	**	**	**	**	**	46%	43%	**	**	**	**	**	**	**	**	**	**
WEEKLY	337	**	**	**	**	**	89	217	**	**	**	**	**	**	**	**	**	**
	82%	**	**	**	**	**	81%	83%	**	**	**	**	**	**	**	**	**	**
MONTHLY	390	**	**	**	**	**	107	249	**	**	**	**	**	**	**	**	**	**
	95%	**	**	**	**	**	98%	95%	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9Z. How often in the past 3 months have you listened to Any Kiss radio station?

Base : Those who have personally listened to Any Kiss radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	370	4	4	3	5	296	70	18	30	18	4	195	162	334	9	16	25
Effective Weighted Sample	305	4	4	3	5	241	60	15	27	16	3	165	130	276	8	12	20
Total	410	4	5	3	5	318	87	22	39	23	3	217	180	375	10	14	24
At least daily	181 44%	** **	** **	** **	** **	133 42%	** **	** **	** **	** **	** **	90 42%	88 49%	170 45%	** **	** **	** **
At least weekly	157 38%	** **	** **	** **	** **	123 39%	** **	** **	** **	** **	** **	82 38%	69 38%	145 39%	** **	** **	** **
At least monthly	53 13%	** **	** **	** **	** **	46 14%	** **	** **	** **	** **	** **	35 16%	16 9%	44 12%	** **	** **	** **
Less often	17 4%	** **	** **	** **	** **	14 4%	** **	** **	** **	** **	** **	8 4%	6 3%	13 4%	** **	** **	** **
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	1 1%	1 1%	2 1%	** **	** **	** **
SUMMARY																	
DAILY	181 44%	** **	** **	** **	** **	133 42%	** **	** **	** **	** **	** **	90 42%	88 49%	170 45%	** **	** **	** **
WEEKLY	337 82%	** **	** **	** **	** **	256 81%	** **	** **	** **	** **	** **	172 79%	157 87%	315 84%	** **	** **	** **
MONTHLY	390 95%	** **	** **	** **	** **	302 95%	** **	** **	** **	** **	** **	207 95%	173 96%	359 96%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AA. How often in the past 3 months have you listened to Any Magic radio station?

Base : Those who have personally listened to Any Magic radio station in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	283	49	36	49	13	106	96	172	10	9	27	53	56	42	2	5	-
Effective Weighted Sample	229	38	33	44	12	89	74	142	9	7	21	42	42	40	2	5	-
Total	298	51	34	49	16	107	95	186	10	9	24	53	51	46	1	2	-
At least daily	103	**	**	**	**	44	**	66	**	**	**	**	**	**	**	**	**
	34%	**	**	**	**	41%	**	36%	**	**	**	**	**	**	**	**	**
At least weekly	136	**	**	**	**	47	**	75	**	**	**	**	**	**	**	**	**
	46%	**	**	**	**	44%	**	40%	**	**	**	**	**	**	**	**	**
At least monthly	45	**	**	**	**	14	**	35	**	**	**	**	**	**	**	**	**
	15%	**	**	**	**	13%	**	19%	**	**	**	**	**	**	**	**	**
Less often	12	**	**	**	**	1	**	9	**	**	**	**	**	**	**	**	**
	4%	**	**	**	**	1%	**	5%	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	2	**	**	**	**	1	**	1	**	**	**	**	**	**	**	**	**
	1%	**	**	**	**	1%	**	*%	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	103	**	**	**	**	44	**	66	**	**	**	**	**	**	**	**	**
	34%	**	**	**	**	41%	**	36%	**	**	**	**	**	**	**	**	**
WEEKLY	239	**	**	**	**	91	**	142	**	**	**	**	**	**	**	**	**
	80%	**	**	**	**	85%	**	76%	**	**	**	**	**	**	**	**	**
MONTHLY	284	**	**	**	**	105	**	177	**	**	**	**	**	**	**	**	**
	95%	**	**	**	**	98%	**	95%	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AA. How often in the past 3 months have you listened to Any Magic radio station?

Base : Those who have personally listened to Any Magic radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	283	14	28	19	23	258	25	9	6	6	4	124	153	259	8	9	17
Effective Weighted Sample	229	13	26	18	22	207	22	7	6	6	4	100	124	208	7	8	15
Total	298	16	30	24	22	268	31	9	9	8	5	130	162	271	11	9	20
At least daily	103 34%	** **	** **	** **	** **	88 33%	** **	** **	** **	** **	** **	42 33%	61 37%	97 36%	** **	** **	** **
At least weekly	136 46%	** **	** **	** **	** **	127 48%	** **	** **	** **	** **	** **	61 47%	72 44%	123 45%	** **	** **	** **
At least monthly	45 15%	** **	** **	** **	** **	39 15%	** **	** **	** **	** **	** **	17 13%	25 15%	41 15%	** **	** **	** **
Less often	12 4%	** **	** **	** **	** **	11 4%	** **	** **	** **	** **	** **	8 6%	4 2%	8 3%	** **	** **	** **
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	1 1%	1 1%	2 1%	** **	** **	** **
SUMMARY																	
DAILY	103 34%	** **	** **	** **	** **	88 33%	** **	** **	** **	** **	** **	42 33%	61 37%	97 36%	** **	** **	** **
WEEKLY	239 80%	** **	** **	** **	** **	215 80%	** **	** **	** **	** **	** **	104 80%	133 82%	220 81%	** **	** **	** **
MONTHLY	284 95%	** **	** **	** **	** **	255 95%	** **	** **	** **	** **	** **	120 93%	157 97%	261 96%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AB. How often in the past 3 months have you listened to Virgin Radio?

Base : Those who have personally listened to Virgin Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	141	21	15	18	3	38	41	85	5	3	15	24	22	16	-	2	-	
Effective Weighted Sample	115	14	14	16	2	32	32	70	4	2	12	20	17	15	-	2	-	
Total	150	19	14	18	4	37	43	90	5	3	15	27	24	17	-	1	-	
At least daily	52	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	35%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	72	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	48%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	18	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	8	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	52	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	35%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	124	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	83%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	142	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AB. How often in the past 3 months have you listened to Virgin Radio?

Base : Those who have personally listened to Virgin Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	141	10	6	12	4	115	24	4	13	5	2	60	75	127	2	7	9
Effective Weighted Sample	115	10	5	11	4	91	23	4	12	5	2	48	62	104	2	5	7
Total	150	10	7	14	3	114	34	6	19	7	2	63	80	132	3	8	11
At least daily	52	**	**	**	**	35	**	**	**	**	**	**	**	49	**	**	**
	35%	**	**	**	**	31%	**	**	**	**	**	**	**	37%	**	**	**
At least weekly	72	**	**	**	**	56	**	**	**	**	**	**	**	61	**	**	**
	48%	**	**	**	**	49%	**	**	**	**	**	**	**	46%	**	**	**
At least monthly	18	**	**	**	**	16	**	**	**	**	**	**	**	14	**	**	**
	12%	**	**	**	**	14%	**	**	**	**	**	**	**	11%	**	**	**
Less often	8	**	**	**	**	6	**	**	**	**	**	**	**	8	**	**	**
	6%	**	**	**	**	5%	**	**	**	**	**	**	**	6%	**	**	**
SUMMARY																	
DAILY	52	**	**	**	**	35	**	**	**	**	**	**	**	49	**	**	**
	35%	**	**	**	**	31%	**	**	**	**	**	**	**	37%	**	**	**
WEEKLY	124	**	**	**	**	92	**	**	**	**	**	**	**	110	**	**	**
	83%	**	**	**	**	80%	**	**	**	**	**	**	**	83%	**	**	**
MONTHLY	142	**	**	**	**	108	**	**	**	**	**	**	**	124	**	**	**
	94%	**	**	**	**	95%	**	**	**	**	**	**	**	94%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AC. How often in the past 3 months have you listened to Any LBC radio station?

Base : Those who have personally listened to Any LBC radio station in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	153	26	24	37	13	57	44	94	2	7	12	30	14	35	1	1	-	
Effective Weighted Sample	128	20	23	33	12	50	35	81	2	5	10	25	11	32	1	1	-	
Total	181	29	25	45	20	65	47	115	2	7	14	33	16	44	1	*	-	
At least daily	82 45%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	69 38%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	24 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	6 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	82 45%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	151 83%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	175 97%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AC. How often in the past 3 months have you listened to Any LBC radio station?

Base : Those who have personally listened to Any LBC radio station in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	153	16	19	23	12	126	23	5	10	8	-	57	87	142	3	5	8
Effective Weighted Sample	128	15	17	22	11	104	20	4	9	8	-	45	75	119	3	4	6
Total	181	18	26	32	12	144	31	5	13	13	-	61	106	168	5	4	9
At least daily	82 45%	** **	** **	** **	** **	71 49%	** **	** **	** **	** **	** **	** **	** **	78 46%	** **	** **	** **
At least weekly	69 38%	** **	** **	** **	** **	53 37%	** **	** **	** **	** **	** **	** **	** **	63 38%	** **	** **	** **
At least monthly	24 13%	** **	** **	** **	** **	15 10%	** **	** **	** **	** **	** **	** **	** **	22 13%	** **	** **	** **
Less often	6 3%	** **	** **	** **	** **	5 3%	** **	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **
SUMMARY																	
DAILY	82 45%	** **	** **	** **	** **	71 49%	** **	** **	** **	** **	** **	** **	** **	78 46%	** **	** **	** **
WEEKLY	151 83%	** **	** **	** **	** **	124 86%	** **	** **	** **	** **	** **	** **	** **	141 84%	** **	** **	** **
MONTHLY	175 97%	** **	** **	** **	** **	139 97%	** **	** **	** **	** **	** **	** **	** **	163 97%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AD. How often in the past 3 months have you listened to Times Radio?

Base : Those who have personally listened to Times Radio in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	63	8	7	8	1	14	24	28	2	5	4	14	11	7	1	-	-
Effective Weighted Sample	52	6	7	8	1	13	20	24	2	4	3	12	9	7	1	-	-
Total	68	9	8	9	1	15	27	31	2	5	4	15	12	8	1	-	-
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AD. How often in the past 3 months have you listened to Times Radio?

Base : Those who have personally listened to Times Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	63	6	1	7	-	53	10	4	3	2	1	26	36	55	4	2	6
Effective Weighted Sample	52	6	1	7	-	44	8	4	2	2	1	21	30	46	4	2	5
Total	68	7	1	8	-	57	11	5	3	2	*	28	40	56	6	2	8
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AE. How often in the past 3 months have you listened to GB News Radio?

Base : Those who have personally listened to GB News Radio in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	56	3	11	11	-	15	18	33	2	2	5	10	9	10	-	1	-
Effective Weighted Sample	48	2	10	10	-	14	16	28	2	2	5	10	8	9	-	1	-
Total	64	3	10	10	-	14	21	35	3	3	7	14	10	10	-	*	-
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9AE. How often in the past 3 months have you listened to GB News Radio?

Base : Those who have personally listened to GB News Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	56	8	2	7	3	42	14	6	3	4	1	21	34	48	2	3	5
Effective Weighted Sample	48	8	2	7	3	36	13	6	3	4	1	19	29	41	2	3	5
Total	64	8	2	8	2	42	21	9	5	6	1	22	40	52	3	4	7
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio 1	803	85	38	75	37	205	196	524	27	29	48	117	91	69	4	2	**	
	19%	14%	7%	8%	9%	11%	16%	20%	16%	15%	13%	15%	17%	8%	5%	5%	**	
		bc						aef										
BBC Radio 2	796	168	168	268	99	372	228	509	33	43	77	161	80	234	17	16	**	
	19%	28%	30%	27%	23%	21%	18%	20%	19%	22%	21%	20%	15%	27%	24%	32%	**	
Any Heart radio station	716	107	57	73	16	212	206	460	26	24	42	120	109	66	3	3	**	
	17%	18%	10%	7%	4%	12%	16%	18%	15%	12%	11%	15%	20%	8%	4%	7%	**	
		bcd	d					e					e					
Any Capital radio station	569	63	15	22	7	132	133	374	17	15	27	74	75	19	1	1	**	
	13%	10%	3%	2%	2%	7%	11%	14%	10%	8%	7%	9%	14%	2%	2%	3%	**	
		bcd						aef					e					
BBC Radio 4	510	84	110	207	97	246	148	318	15	29	53	112	42	185	8	14	**	
	12%	14%	20%	21%	22%	14%	12%	12%	9%	15%	14%	14%	8%	22%	11%	28%	**	
			a	a				g		g	g	g				b		
Any Smooth radio station	442	75	60	91	31	168	140	278	14	21	27	81	71	83	6	2	**	
	10%	12%	11%	9%	7%	9%	11%	11%	9%	11%	7%	10%	13%	10%	8%	5%	**	
													e					
Classic FM	425	73	67	146	79	203	125	259	21	29	40	92	42	132	9	4	**	
	10%	12%	12%	15%	18%	11%	10%	10%	12%	15%	11%	11%	8%	15%	12%	8%	**	
				b						g								
talkSPORT or talkSPORT2	365	59	42	54	13	112	106	213	17	14	32	60	40	45	6	2	**	
	9%	10%	7%	5%	3%	6%	8%	8%	10%	7%	9%	7%	7%	5%	8%	4%	**	
		cd	d															
Any Kiss radio station	337	11	7	7	-	64	89	217	13	8	9	40	62	7	-	-	**	
	8%	2%	1%	1%	-%	4%	7%	8%	8%	4%	3%	5%	11%	1%	-%	-%	**	
							e	ef					adef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Any Absolute Radio station	294	39	19	24	5	75	90	184	12	13	22	57	41	20	3	1	**	
	7%	6%	3%	2%	1%	4%	7%	7%	7%	7%	6%	7%	8%	2%	4%	1%	**	
		cd																
BBC Radio 5 live	293	59	43	71	28	123	85	179	6	15	30	60	30	64	5	2	**	
	7%	10%	8%	7%	6%	7%	7%	7%	4%	8%	8%	7%	6%	7%	7%	4%	**	
Any Magic radio station	239	41	27	42	15	91	83	142	9	8	19	46	42	40	1	2	**	
	6%	7%	5%	4%	3%	5%	7%	5%	5%	4%	5%	6%	8%	5%	1%	4%	**	
BBC radio for your region (ENGLAND)	175	32	37	75	38	104	61	103	6	16	26	50	15	75	-	-	**	
	4%	5%	7%	8%	9%	6%	5%	4%	4%	8%	7%	6%	3%	9%	-%	-%	**	
										bg	g	g		bc				
Any LBC radio station	151	24	19	38	19	53	39	95	1	7	9	25	12	37	1	*	**	
	4%	4%	3%	4%	4%	3%	3%	4%	*%	3%	2%	3%	2%	4%	1%	1%	**	
BBC Radio 5 live sports extra	149	23	19	25	7	45	28	101	3	5	8	22	8	22	2	2	**	
	3%	4%	3%	3%	2%	3%	2%	4%	2%	3%	2%	3%	1%	3%	3%	4%	**	
								g										
talkRADIO	144	17	11	15	4	35	52	72	9	8	17	34	19	11	3	-	**	
	3%	3%	2%	1%	1%	2%	4%	3%	6%	4%	4%	4%	4%	1%	5%	-%	**	
BBC Radio 3	134	14	16	30	14	43	55	62	10	15	15	36	32	29	1	*	**	
	3%	2%	3%	3%	3%	2%	4%	2%	6%	8%	4%	4%	6%	3%	1%	1%	**	
							b			b		b	b					
BBC 6 Music	128	21	9	10	2	26	40	72	8	6	9	23	20	10	1	-	**	
	3%	3%	2%	1%	*%	1%	3%	3%	5%	3%	2%	3%	4%	1%	1%	-%	**	
		cd																
Virgin Radio	124	17	10	14	4	31	36	71	3	3	13	21	20	13	-	1	**	
	3%	3%	2%	1%	1%	2%	3%	3%	2%	1%	3%	3%	4%	1%	-%	2%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio 1Xtra	119	5	1	2	2	23	33	68	5	2	1	15	19	2	-	-	**	
	3%	1%	*%	*%	*%	1%	3%	3%	3%	1%	*%	2%	3%	*%	-%	-%	**	
							e	e	e				e					
BBC Radio 4 Extra	85	18	16	23	7	35	26	47	2	5	7	17	12	21	1	-	**	
	2%	3%	3%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	3%	2%	-%	**	
BBC Asian Network	81	4	3	3	1	25	22	47	5	3	8	17	8	3	-	-	**	
	2%	1%	*%	*%	*%	1%	2%	2%	3%	2%	2%	2%	2%	*%	-%	-%	**	
BBC World Service	80	17	5	16	11	31	30	40	4	2	8	20	14	10	1	5	**	
	2%	3%	1%	2%	3%	2%	2%	2%	2%	1%	2%	3%	3%	1%	1%	10%	**	
																ab		
Times Radio	62	8	8	9	1	15	26	28	2	5	4	14	12	8	1	-	**	
	1%	1%	1%	1%	*%	1%	2%	1%	1%	2%	1%	2%	2%	1%	1%	-%	**	
GB News Radio	50	3	6	6	-	9	19	24	3	3	5	12	9	5	-	*	**	
	1%	*%	1%	1%	-%	1%	2%	1%	2%	1%	1%	1%	2%	1%	-%	1%	**	
BBC Radio Scotland (SCOTLAND)	45	12	7	13	5	20	14	27	1	1	7	9	6	-	13	-	**	
	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	-%	17%	-%	**	
															ac			
BBC Radio Ulster (NORTHERN IRELAND)	33	8	8	14	6	16	13	15	*	3	5	9	3	-	-	-	**	
	1%	1%	1%	1%	1%	1%	1%	1%	*%	2%	1%	1%	1%	-%	-%	-%	**	
BBC Radio Wales (WALES)	18	5	2	4	3	6	5	13	*	2	1	3	1	-	-	4	**	
	*%	1%	*%	*%	1%	*%	*%	*%	*%	1%	*%	*%	*%	-%	-%	9%	**	
																ab		
BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)	3	1	1	1	-	1	1	1	-	*	-	*	*	-	-	1	**	
	*%	*%	*%	*%	-%	*%	*%	*%	-%	*%	-%	*%	*%	-%	-%	1%	**	
																a		

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 88

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio Foyle (NORTHERN IRELAND)	2	1	1	1	*	1	1	1	1	*	*	1	-	-	-	-	**	
	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	-%	-%	-%	-%	**	
BBC Radio nan Gàidheal (SCOTLAND)	2	-	-	-	-	1	-	2	-	-	-	-	-	-	-	-	**	
	*%	-%	-%	-%	-%	*%	-%	*%	-%	-%	-%	-%	-%	-%	-%	-%	**	
ANY BBC RADIO	2033	316	302	529	226	816	565	1294	75	87	183	380	218	451	31	31	**	
	47%	52%	54%	53%	52%	46%	45%	50%	45%	46%	49%	47%	40%	53%	42%	63%	**	
								g								b		
ANY COMMERCIAL RADIO	2103	309	220	355	135	720	580	1338	77	74	144	358	259	316	24	12	**	
	49%	51%	39%	36%	31%	40%	46%	52%	46%	39%	38%	45%	48%	37%	33%	24%	**	
		bcd						adef						c				
None	1438	173	179	341	162	679	452	771	61	80	139	290	216	291	32	13	**	
	33%	29%	32%	34%	37%	38%	36%	30%	36%	42%	37%	36%	40%	34%	43%	27%	**	
					a		b		b	b	b	b	b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio 1	803 19%	34 9%	35 7%	42 9%	27 7%	647 18%	140 22%	35 24%	60 23%	33 23%	** **	351 20%	420 18%	731 19%	** **	33 28%	56 26%
BBC Radio 2	796 19%	125 33%	109 23%	139 29%	95 26%	718 20%	59 9%	11 8%	29 11%	15 10%	** **	282 16%	484 21%	746 19%	** **	21 18%	37 17%
Any Heart radio station	716 17%	30 8%	35 7%	39 8%	27 7%	617 18%	93 15%	24 17%	44 17%	20 14%	** **	312 18%	384 17%	644 16%	** **	30 26%	47 21%
Any Capital radio station	569 13%	10 3%	9 2%	12 2%	8 2%	465 13%	94 15%	17 12%	51 20%	18 12%	** **	244 14%	301 13%	524 13%	** **	19 16%	28 13%
BBC Radio 4	510 12%	81 21%	105 22%	132 27%	53 14%	406 12%	91 15%	13 9%	53 20%	19 13%	** **	147 9%	343 15%	467 12%	** **	14 12%	31 14%
Any Smooth radio station	442 10%	39 10%	43 9%	47 10%	36 10%	382 11%	52 8%	13 9%	17 7%	15 11%	** **	146 8%	279 12%	408 10%	** **	12 10%	22 10%
Classic FM	425 10%	75 20%	57 12%	100 21%	32 9%	344 10%	78 12%	11 8%	35 14%	26 19%	** **	112 7%	294 13%	397 10%	** **	11 9%	15 7%
talkSPORT or talkSPORT2	365 9%	38 10%	7 1%	30 6%	14 4%	306 9%	48 8%	9 6%	19 7%	19 14%	** **	144 8%	202 9%	340 9%	** **	7 6%	15 7%
Any Kiss radio station	337 8%	4 1%	3 1%	2 *	5 1%	256 7%	79 13%	20 14%	37 14%	20 14%	** **	172 10%	157 7%	315 8%	** **	10 8%	15 7%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

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A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any Absolute Radio station	294	15	5	11	9	249	41	8	24	7	**	145	136	256	**	12	24
	7%	4%	1%	2%	2%	7%	7%	5%	9%	5%	**	8%	6%	7%	**	10%	11%
												b					
BBC Radio 5 live	293	43	20	41	23	247	36	9	16	10	**	99	175	266	**	10	22
	7%	11%	4%	8%	6%	7%	6%	6%	6%	7%	**	6%	8%	7%	**	9%	10%
		b															
Any Magic radio station	239	13	27	20	19	215	24	6	7	8	**	104	133	220	**	6	13
	6%	3%	6%	4%	5%	6%	4%	4%	3%	5%	**	6%	6%	6%	**	5%	6%
BBC radio for your region (ENGLAND)	175	39	36	43	32	151	21	6	11	1	**	50	118	161	**	4	7
	4%	10%	8%	9%	9%	4%	3%	4%	4%	1%	**	3%	5%	4%	**	3%	3%
												a					
Any LBC radio station	151	14	22	26	11	124	24	3	11	10	**	54	86	141	**	4	5
	4%	4%	5%	5%	3%	4%	4%	2%	4%	7%	**	3%	4%	4%	**	3%	3%
BBC Radio 5 live sports extra	149	15	6	13	8	112	31	6	17	7	**	46	91	132	**	6	10
	3%	4%	1%	3%	2%	3%	5%	4%	7%	5%	**	3%	4%	3%	**	5%	5%
talkRADIO	144	8	3	8	4	110	32	6	15	7	**	59	79	127	**	3	8
	3%	2%	1%	2%	1%	3%	5%	4%	6%	5%	**	3%	3%	3%	**	3%	4%
BBC Radio 3	134	16	13	21	8	90	38	6	23	8	**	47	73	115	**	7	12
	3%	4%	3%	4%	2%	3%	6%	4%	9%	5%	**	3%	3%	3%	**	6%	5%
							a		a								
BBC 6 Music	128	6	4	7	3	100	24	12	10	2	**	74	47	105	**	11	14
	3%	2%	1%	1%	1%	3%	4%	8%	4%	1%	**	4%	2%	3%	**	9%	7%
								a				b				a	a
Virgin Radio	124	7	6	9	3	92	30	6	17	5	**	49	68	110	**	6	7
	3%	2%	1%	2%	1%	3%	5%	4%	7%	3%	**	3%	3%	3%	**	5%	3%
							a		a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio 1Xtra	119 3%	1 *%	2 *%	2 *%	1 *%	81 2%	35 6% a	4 3%	15 6% a	13 9%	** **	56 3%	58 3%	105 3%	** **	4 4%	11 5%
BBC Radio 4 Extra	85 2%	12 3%	9 2%	13 3%	8 2%	65 2%	20 3%	4 2%	9 4%	5 4%	** **	40 2%	39 2%	72 2%	** **	5 5%	8 4%
BBC Asian Network	81 2%	3 1%	- -%	1 *%	3 1%	17 *%	63 10% ac	1 1%	57 22% abce	4 3%	** **	13 1%	63 3% a	75 2%	** **	1 1%	3 1%
BBC World Service	80 2%	3 1%	7 1%	9 2%	2 *%	54 2%	25 4% a	1 1%	16 6% a	4 3%	** **	27 2%	50 2%	69 2%	** **	4 3%	7 3%
Times Radio	62 1%	7 2%	1 *%	8 2%	- -%	51 1%	11 2%	5 3%	3 1%	2 2%	** **	25 1%	36 2%	50 1%	** **	2 1%	8 4% a
GB News Radio	50 1%	5 1%	- -%	4 1%	1 *%	29 1%	21 3% a	9 6% a	5 2%	6 4% a	** **	14 1%	36 2%	41 1%	** **	4 3%	5 3%
BBC Radio Scotland (SCOTLAND)	45 1%	- -%	- -%	- -%	- -%	44 1%	1 *%	1 *%	- -%	- -%	** **	17 1%	27 1%	40 1%	** **	3 3%	4 2%
BBC Radio Ulster (NORTHERN IRELAND)	33 1%	- -%	- -%	- -%	- -%	32 1%	- -%	- -%	- -%	- -%	** **	3 *% a	28 1% a	29 1%	** **	* *% a	* *% a
BBC Radio Wales (WALES)	18 *%	- -%	- -%	- -%	- -%	18 *%	1 *%	* *%	* *%	- -%	** **	9 1%	9 *%	17 *%	** **	1 1%	1 *%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A9A-A9AE. RADIO STATIONS LISTENED TO AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	f	a	b	a	b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio Cymru/ BBC Radio Cymru 2 (WALES)	3	-	-	-	-	3	-	-	-	-	**	2	*	2	**	-	1
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	*%	*%	**	-%	*%
BBC Radio Foyle (NORTHERN IRELAND)	2	-	-	-	-	2	-	-	-	-	**	*	2	2	**	*	*
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	*%	*%	**	*%	*%
BBC Radio nan Gàidheal (SCOTLAND)	2	-	-	-	-	2	-	-	-	-	**	-	2	1	**	1	1
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	-%	*%	*%	**	*%	*%
ANY BBC RADIO	2033	226	225	281	170	1703	283	64	136	62	**	752	1193	1865	**	60	116
	47%	60%	47%	58%	46%	48%	45%	44%	52%	44%	**	44%	51%	48%	**	51%	53%
		bd		bd									a				
ANY COMMERCIAL RADIO	2103	164	153	208	109	1773	289	72	122	75	**	853	1159	1930	**	63	109
	49%	43%	32%	43%	30%	50%	46%	50%	47%	53%	**	49%	50%	49%	**	54%	50%
		bd		bd													
None	1438	108	183	129	162	1086	266	54	104	55	**	598	716	1286	**	41	72
	33%	29%	38%	26%	44%	31%	42%	38%	40%	38%	**	35%	31%	33%	**	34%	33%
			ac		ac		a		a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A10. Which, if any, of these BBC websites and apps have you personally used in the past 3 months? (Please include using sites or apps on any device.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC News site/ app	1457	223	198	280	82	471	308	1013	47	51	79	181	141	251	17	9	**	
	34%	37%	35%	28%	19%	26%	25%	39%	28%	27%	21%	23%	26%	29%	23%	19%	**	
		cd	cd	d				acdefg										
BBC Weather site/ app	1005	157	145	214	69	348	247	663	37	33	64	144	110	189	13	10	**	
	23%	26%	26%	21%	16%	19%	20%	26%	22%	17%	17%	18%	20%	22%	18%	20%	**	
		d	d					aef										
BBC Sport site/ app	701	116	90	130	39	222	170	476	22	28	51	108	73	114	9	5	**	
	16%	19%	16%	13%	9%	12%	14%	18%	13%	15%	14%	13%	13%	13%	12%	9%	**	
		cd	d					af										
BBC Homepage site (www.bbc.co.uk)	295	57	52	67	15	98	87	181	15	20	20	57	41	60	3	4	**	
	7%	9%	9%	7%	4%	5%	7%	7%	9%	11%	5%	7%	8%	7%	5%	8%	**	
		d	d															
BBC iPlayer Kids site/ app	181	9	5	6	*	33	56	101	15	10	13	35	28	5	-	*	**	
	4%	1%	1%	1%	*%	2%	4%	4%	9%	5%	3%	4%	5%	1%	-%	1%	**	
									be									
BBC Bitesize site/ app	176	6	7	9	3	40	56	96	12	5	18	34	33	9	-	-	**	
	4%	1%	1%	1%	1%	2%	5%	4%	7%	2%	5%	4%	6%	1%	-%	-%	**	
BBC CBeebies Playtime site/ app	139	3	4	4	-	25	41	78	5	7	12	24	24	4	1	-	**	
	3%	1%	1%	*%	-%	1%	3%	3%	3%	4%	3%	3%	4%	*%	1%	-%	**	
BBC Newsround site	137	9	4	6	1	26	40	82	7	7	11	29	20	4	1	-	**	
	3%	2%	1%	1%	*%	1%	3%	3%	4%	4%	3%	4%	4%	*%	2%	-%	**	
BBC CBeebies Storytime site/ app	104	3	3	4	1	20	35	56	3	3	11	23	21	3	1	-	**	
	2%	1%	*%	*%	*%	1%	3%	2%	2%	2%	3%	3%	4%	*%	1%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A10. Which, if any, of these BBC websites and apps have you personally used in the past 3 months? (Please include using sites or apps on any device.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Any other BBC site or app	28	8	7	8	2	16	15	8	1	2	3	10	7	8	1	-	**	
	1%	1%	1%	1%	*%	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	-%	**	
None of these	2146	309	300	616	316	1090	704	1178	91	116	227	476	285	514	51	34	**	
	50%	51%	53%	62%	73%	61%	56%	46%	54%	61%	61%	59%	53%	60%	70%	69%	**	
			ab	abc			b		b	b	b	b	b					
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean number of BBC websites and apps in the past 3 months (out of 10)	1.0	1.0	.9	.7	.5	.7	.8	1.1	1.0	.9	.8	.8	.9	.8	.6	.6	**	
		cd	cd	d			aef											
Standard deviation	1.27	1.27	1.20	1.11	.94	1.12	1.21	1.26	1.38	1.39	1.23	1.24	1.20	1.13	1.09	1.05	**	
Standard error	.02	.05	.05	.03	.05	.03	.03	.03	.11	.09	.06	.04	.05	.04	.11	.09	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A10. Which, if any, of these BBC websites and apps have you personally used in the past 3 months? (Please include using sites or apps on any device.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC News site/ app	1457	121	130	182	70	1202	209	48	92	38	**	609	771	1314	**	54	100
	34%	32%	27%	37%	19%	34%	33%	33%	36%	26%	**	35%	33%	34%	**	46%	46%
		d	d	bd													a
BBC Weather site/ app	1005	85	104	141	49	835	140	37	65	25	**	425	517	922	**	26	51
	23%	22%	22%	29%	13%	24%	22%	26%	25%	17%	**	25%	22%	24%	**	22%	23%
		d	d	d													
BBC Sport site/ app	701	87	28	88	26	599	85	25	37	20	**	300	372	660	**	19	28
	16%	23%	6%	18%	7%	17%	14%	17%	14%	14%	**	17%	16%	17%	**	16%	13%
		bd		bd													
BBC Homepage site (www.bbc.co.uk)	295	30	29	46	14	247	41	16	13	7	**	113	169	272	**	7	13
	7%	8%	6%	9%	4%	7%	6%	11%	5%	5%	**	7%	7%	7%	**	6%	6%
				d													
BBC iPlayer Kids site/ app	181	4	1	3	2	131	50	7	23	17	**	77	100	164	**	8	14
	4%	1%	*%	1%	*%	4%	8%	5%	9%	12%	**	4%	4%	4%	**	7%	7%
				a			a		a	a							
BBC Bitesize site/ app	176	5	4	7	3	117	55	8	34	13	**	73	98	162	**	8	11
	4%	1%	1%	1%	1%	3%	9%	6%	13%	9%	**	4%	4%	4%	**	7%	5%
				a			a		a	a							
BBC CBeebies Playtime site/ app	139	3	1	2	2	95	42	10	24	6	**	67	67	127	**	6	8
	3%	1%	*%	*%	1%	3%	7%	7%	9%	4%	**	4%	3%	3%	**	5%	4%
				a			a		a								
BBC Newsround site	137	4	-	2	2	95	40	5	25	8	**	55	75	120	**	8	13
	3%	1%	-%	*%	*%	3%	6%	4%	10%	5%	**	3%	3%	3%	**	6%	6%
				a			a		a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A10. Which, if any, of these BBC websites and apps have you personally used in the past 3 months? (Please include using sites or apps on any device.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC CBeebies Storytime site/ app	104 2%	2 *%	1 *%	1 *%	2 1%	64 2%	38 6% a	12 8% a	16 6% a	9 6% a	** **	42 2%	51 2%	94 2%	** **	3 2%	7 3%
Any other BBC site or app	28 1%	3 1%	5 1%	4 1%	4 1%	24 1%	4 1%	- -%	3 1%	- -%	** **	10 1%	17 1%	23 1%	** **	1 1%	4 2%
None of these	2146 50%	212 56%	302 64%	243 50% c	270 74% abc	1758 50%	298 47%	69 48%	112 43%	71 50%	** **	821 48%	1185 51%	1952 50% cd	** **	43 37%	86 40%
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of BBC websites and apps in the past 3 months (out of 10)	1.0	.9 bd	.6	1.0 bd	.5	1.0	1.1	1.2	1.3 a	1.0	**	1.0	1.0	1.0	**	1.2	1.1
Standard deviation	1.27	1.26	.99	1.19	.96	1.24	1.49	1.62	1.57	1.32	**	1.28	1.26	1.27	**	1.28	1.27
Standard error	.02	.07	.05	.06	.05	.02	.07	.14	.11	.13	**	.03	.03	.02	**	.12	.09

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11A. How often in the past 3 months have you used the BBC News site/ app?

Base : Those who have personally used the BBC News site/ app in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
	Total	55-64	65-74	65+	75+ 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES		IRELAND
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	1370	208	217	286	69	484	322	928	44	58	81	185	156	226	24	25	11
Effective Weighted Sample	1103	158	196	252	61	405	252	754	35	45	64	149	118	214	23	24	11
Total	1457	223	198	280	82	471	308	1013	47	51	79	181	141	251	17	9	3
At least daily	764	130	118	167	**	271	166	540	**	**	**	105	63	151	**	**	**
	52%	58%	60%	60%	**	58%	54%	53%	**	**	**	58%	45%	60%	**	**	**
At least weekly	550	76	58	81	**	147	102	384	**	**	**	63	52	70	**	**	**
	38%	34%	29%	29%	**	31%	33%	38%	**	**	**	34%	37%	28%	**	**	**
At least monthly	110	13	16	27	**	42	26	74	**	**	**	8	15	25	**	**	**
	8%	6%	8%	10%	**	9%	9%	7%	**	**	**	5%	11%	10%	**	**	**
Less often	32	5	4	4	**	10	12	13	**	**	**	5	11	4	**	**	**
	2%	2%	2%	1%	**	2%	4%	1%	**	**	**	3%	8%	1%	**	**	**
							b						b				
Don't know/ can't remember	2	-	2	2	**	2	1	1	**	**	**	1	-	2	**	**	**
	*%	-%	1%	1%	**	*%	*%	*%	**	**	**	*%	-%	1%	**	**	**
SUMMARY																	
DAILY	764	130	118	167	**	271	166	540	**	**	**	105	63	151	**	**	**
	52%	58%	60%	60%	**	58%	54%	53%	**	**	**	58%	45%	60%	**	**	**
WEEKLY	1313	206	176	248	**	417	268	925	**	**	**	167	115	221	**	**	**
	90%	92%	89%	88%	**	89%	87%	91%	**	**	**	92%	82%	88%	**	**	**
							g				g						
MONTHLY	1423	219	193	275	**	459	295	999	**	**	**	176	130	246	**	**	**
	98%	98%	97%	98%	**	98%	96%	99%	**	**	**	97%	92%	98%	**	**	**
							ag										

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11A. How often in the past 3 months have you used the BBC News site/ app?

Base : Those who have personally used the BBC News site/ app in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total	1370	115	111	152	74	1174	162	38	72	26	26	580	729	1239	38	52	90
Effective Weighted Sample	1103	109	106	147	69	930	145	33	66	24	23	464	588	997	32	42	74
Total	1457	121	130	182	70	1202	209	48	92	38	31	609	771	1314	45	54	100
At least daily	764	73	78	106	**	662	87	**	**	**	**	333	406	701	**	**	**
	52%	60%	60%	58%	**	55%	42%	**	**	**	**	55%	53%	53%	**	**	**
						b											
At least weekly	550	34	36	54	**	414	107	**	**	**	**	215	285	491	**	**	**
	38%	28%	28%	30%	**	34%	51%	**	**	**	**	35%	37%	37%	**	**	**
						a											
At least monthly	110	10	14	18	**	98	12	**	**	**	**	46	61	98	**	**	**
	8%	8%	11%	10%	**	8%	6%	**	**	**	**	8%	8%	7%	**	**	**
Less often	32	3	1	3	**	26	3	**	**	**	**	15	16	24	**	**	**
	2%	2%	1%	2%	**	2%	1%	**	**	**	**	2%	2%	2%	**	**	**
Don't know/ can't remember	2	2	-	1	**	2	-	**	**	**	**	-	2	-	**	**	**
	*%	1%	-%	1%	**	*%	-%	**	**	**	**	-%	*%	-%	**	**	**
SUMMARY																	
DAILY	764	73	78	106	**	662	87	**	**	**	**	333	406	701	**	**	**
	52%	60%	60%	58%	**	55%	42%	**	**	**	**	55%	53%	53%	**	**	**
						b											
WEEKLY	1313	107	114	160	**	1076	194	**	**	**	**	548	691	1192	**	**	**
	90%	88%	88%	88%	**	90%	93%	**	**	**	**	90%	90%	91%	**	**	**
MONTHLY	1423	117	129	178	**	1174	206	**	**	**	**	594	752	1289	**	**	**
	98%	96%	99%	98%	**	98%	99%	**	**	**	**	98%	98%	98%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11B. How often in the past 3 months have you used the BBC Sport site/ app?

Base : Those who have personally used the BBC Sport site/ app in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	~g	a	~b	~c	~d
Unweighted total	668	105	101	136	35	235	166	451	19	29	51	107	69	105	13	12	6
Effective Weighted Sample	545	82	91	121	32	198	133	371	16	23	40	85	56	101	12	12	6
Total	701	116	90	130	39	222	170	476	22	28	51	108	73	114	9	5	2
At least daily	321	64	44	62	**	110	69	231	**	**	**	44	**	54	**	**	**
	46%	55%	48%	48%	**	50%	41%	48%	**	**	**	40%	**	47%	**	**	**
At least weekly	302	46	42	59	**	91	80	193	**	**	**	53	**	53	**	**	**
	43%	39%	46%	46%	**	41%	47%	40%	**	**	**	49%	**	47%	**	**	**
At least monthly	60	3	3	6	**	17	18	39	**	**	**	11	**	5	**	**	**
	9%	2%	3%	5%	**	7%	11%	8%	**	**	**	10%	**	4%	**	**	**
Less often	18	4	2	2	**	5	3	14	**	**	**	1	**	2	**	**	**
	3%	3%	2%	2%	**	2%	2%	3%	**	**	**	1%	**	2%	**	**	**
SUMMARY																	
DAILY	321	64	44	62	**	110	69	231	**	**	**	44	**	54	**	**	**
	46%	55%	48%	48%	**	50%	41%	48%	**	**	**	40%	**	47%	**	**	**
WEEKLY	623	110	85	121	**	200	149	423	**	**	**	96	**	107	**	**	**
	89%	95%	95%	93%	**	90%	88%	89%	**	**	**	89%	**	94%	**	**	**
MONTHLY	683	113	88	128	**	217	168	462	**	**	**	107	**	112	**	**	**
	97%	97%	98%	98%	**	98%	98%	97%	**	**	**	99%	**	98%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11B. How often in the past 3 months have you used the BBC Sport site/ app?

Base : Those who have personally used the BBC Sport site/ app in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	668	81	24	76	29	587	68	21	28	15	4	287	359	630	8	20	28
Effective Weighted Sample	545	77	23	74	27	474	60	17	26	14	3	235	290	513	7	16	22
Total	701	87	28	88	26	599	85	25	37	20	3	300	372	660	9	19	28
At least daily	321	**	**	**	**	281	**	**	**	**	**	138	172	305	**	**	**
	46%	**	**	**	**	47%	**	**	**	**	**	46%	46%	46%	**	**	**
At least weekly	302	**	**	**	**	257	**	**	**	**	**	128	156	283	**	**	**
	43%	**	**	**	**	43%	**	**	**	**	**	43%	42%	43%	**	**	**
At least monthly	60	**	**	**	**	47	**	**	**	**	**	29	31	53	**	**	**
	9%	**	**	**	**	8%	**	**	**	**	**	10%	8%	8%	**	**	**
Less often	18	**	**	**	**	14	**	**	**	**	**	4	13	18	**	**	**
	3%	**	**	**	**	2%	**	**	**	**	**	1%	4%	3%	**	**	**
SUMMARY																	
DAILY	321	**	**	**	**	281	**	**	**	**	**	138	172	305	**	**	**
	46%	**	**	**	**	47%	**	**	**	**	**	46%	46%	46%	**	**	**
WEEKLY	623	**	**	**	**	538	**	**	**	**	**	267	328	589	**	**	**
	89%	**	**	**	**	90%	**	**	**	**	**	89%	88%	89%	**	**	**
MONTHLY	683	**	**	**	**	585	**	**	**	**	**	296	359	641	**	**	**
	97%	**	**	**	**	98%	**	**	**	**	**	99%	96%	97%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11C. How often in the past 3 months have you used the BBC Bitesize site/ app?

Base : Those who have personally used the BBC Bitesize site/ app in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d	DE	~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	162	4	6	8	2	36	53	88	12	4	14	33	31	8	-	-	-	
Effective Weighted Sample	133	4	6	8	2	31	43	73	9	3	13	26	26	8	-	-	-	
Total	176	6	7	9	3	40	56	96	12	5	18	34	33	9	-	-	-	
At least daily	40	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	23%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	77	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	44%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	37	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	21%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	20	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	11%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	2	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	40	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	23%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	117	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	67%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	154	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	88%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11C. How often in the past 3 months have you used the BBC Bitesize site/ app?

Base : Those who have personally used the BBC Bitesize site/ app in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	162	5	3	5	3	116	43	7	25	10	1	72	85	148	2	10	12
Effective Weighted Sample	133	5	3	5	3	91	39	6	23	9	1	57	72	121	2	9	11
Total	176	5	4	7	3	117	55	8	34	13	*	73	98	162	2	8	11
At least daily	40 23%	** **	** **	** **	** **	21 17%	** **	** **	** **	** **	** **	** **	** **	35 22%	** **	** **	** **
At least weekly	77 44%	** **	** **	** **	** **	50 43%	** **	** **	** **	** **	** **	** **	** **	73 45%	** **	** **	** **
At least monthly	37 21%	** **	** **	** **	** **	29 25%	** **	** **	** **	** **	** **	** **	** **	34 21%	** **	** **	** **
Less often	20 11%	** **	** **	** **	** **	16 14%	** **	** **	** **	** **	** **	** **	** **	17 11%	** **	** **	** **
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 2%	** **	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **
SUMMARY																	
DAILY	40 23%	** **	** **	** **	** **	21 17%	** **	** **	** **	** **	** **	** **	** **	35 22%	** **	** **	** **
WEEKLY	117 67%	** **	** **	** **	** **	70 60%	** **	** **	** **	** **	** **	** **	** **	109 67%	** **	** **	** **
MONTHLY	154 88%	** **	** **	** **	** **	99 85%	** **	** **	** **	** **	** **	** **	** **	143 88%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11D. How often in the past 3 months have you used the BBC Weather site/ app?

Base : Those who have personally used the BBC Weather site/ app in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	~d	DE	a	b	~c	~d	~e	f	g	a	~b	~c	~d
Unweighted total	978	158	160	221	61	360	256	644	35	38	69	150	111	171	19	26	5
Effective Weighted Sample	781	116	144	194	53	301	204	513	28	30	54	121	88	162	18	25	5
Total	1005	157	145	214	69	348	247	663	37	33	64	144	110	189	13	10	2
At least daily	559	100	90	128	**	212	132	389	**	**	**	78	57	111	**	**	**
	56%	64%	62%	60%	**	61%	53%	59%	**	**	**	54%	52%	59%	**	**	**
At least weekly	359	49	51	77	**	116	79	231	**	**	**	50	32	70	**	**	**
	36%	31%	35%	36%	**	33%	32%	35%	**	**	**	34%	30%	37%	**	**	**
At least monthly	59	8	3	6	**	14	25	28	**	**	**	11	14	6	**	**	**
	6%	5%	2%	3%	**	4%	10%	4%	**	**	**	7%	12%	3%	**	**	**
							b						b				
Less often	25	1	-	1	**	5	11	13	**	**	**	6	7	1	**	**	**
	3%	*%	-%	1%	**	1%	5%	2%	**	**	**	4%	6%	1%	**	**	**
Don't know/ can't remember	3	-	1	1	**	2	-	2	**	**	**	-	-	1	**	**	**
	*%	-%	1%	*%	**	1%	-%	*%	**	**	**	-%	-%	*%	**	**	**
SUMMARY																	
DAILY	559	100	90	128	**	212	132	389	**	**	**	78	57	111	**	**	**
	56%	64%	62%	60%	**	61%	53%	59%	**	**	**	54%	52%	59%	**	**	**
WEEKLY	917	148	141	206	**	328	211	620	**	**	**	128	89	181	**	**	**
	91%	95%	97%	96%	**	94%	85%	94%	**	**	**	89%	81%	96%	**	**	**
								ag									
MONTHLY	977	156	144	211	**	342	236	648	**	**	**	138	103	187	**	**	**
	97%	100%	99%	99%	**	98%	95%	98%	**	**	**	96%	94%	99%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11D. How often in the past 3 months have you used the BBC Weather site/ app?

Base : Those who have personally used the BBC Weather site/ app in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	978	81	90	116	55	843	114	30	52	19	13	415	514	904	21	26	47
Effective Weighted Sample	781	76	86	112	52	664	98	25	47	17	10	332	408	720	17	20	38
Total	1005	85	104	141	49	835	140	37	65	25	13	425	517	922	24	26	51
At least daily	559 56%	** **	** **	81 58%	** **	487 58%	63 45%	** **	** **	** **	** **	244 57%	295 57%	526 57%	** **	** **	** **
At least weekly	359 36%	** **	** **	53 37%	** **	276 33%	64 46%	** **	** **	** **	** **	134 31%	187 36%	322 35%	** **	** **	** **
At least monthly	59 6%	** **	** **	5 3%	** **	46 6%	11 8%	** **	** **	** **	** **	29 7%	27 5%	54 6%	** **	** **	** **
Less often	25 3%	** **	** **	1 1%	** **	23 3%	2 1%	** **	** **	** **	** **	17 4%	7 1%	18 2%	** **	** **	** **
Don't know/ can't remember	3 *%	** **	** **	1 1%	** **	3 *%	- -%	** **	** **	** **	** **	2 *%	1 *%	1 *%	** **	** **	** **
SUMMARY																	
DAILY	559 56%	** **	** **	81 58%	** **	487 58%	63 45%	** **	** **	** **	** **	244 57%	295 57%	526 57%	** **	** **	** **
WEEKLY	917 91%	** **	** **	134 95%	** **	763 91%	127 91%	** **	** **	** **	** **	378 89%	482 93%	849 92%	** **	** **	** **
MONTHLY	977 97%	** **	** **	139 98%	** **	809 97%	138 99%	** **	** **	** **	** **	406 96%	509 98%	902 98%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11E. How often in the past 3 months have you used the BBC iPlayer Kids site/ app?

Base : Those who have personally used the BBC iPlayer Kids site/ app in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	171	7	5	6	1	35	52	99	13	10	13	32	26	5	-	1	-	
Effective Weighted Sample	138	6	5	5	1	27	43	77	11	7	10	26	22	5	-	1	-	
Total	181	9	5	6	*	33	56	101	15	10	13	35	28	5	-	*	-	
At least daily	40	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	87	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	48%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	37	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	14	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	8%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	3	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	40	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	127	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	70%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	164	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	91%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11E. How often in the past 3 months have you used the BBC iPlayer Kids site/ app?

Base : Those who have personally used the BBC iPlayer Kids site/ app in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	171	4	1	3	2	133	38	6	16	13	3	79	87	154	6	9	15
Effective Weighted Sample	138	4	1	3	2	104	34	5	15	12	2	62	72	124	5	7	12
Total	181	4	1	3	2	131	50	7	23	17	3	77	100	164	6	8	14
At least daily	40 22%	** **	** **	** **	** **	31 24%	** **	** **	** **	** **	** **	** **	** **	39 24%	** **	** **	** **
At least weekly	87 48%	** **	** **	** **	** **	60 45%	** **	** **	** **	** **	** **	** **	** **	78 47%	** **	** **	** **
At least monthly	37 20%	** **	** **	** **	** **	29 22%	** **	** **	** **	** **	** **	** **	** **	34 20%	** **	** **	** **
Less often	14 8%	** **	** **	** **	** **	8 6%	** **	** **	** **	** **	** **	** **	** **	11 7%	** **	** **	** **
Don't know/ can't remember	3 2%	** **	** **	** **	** **	3 3%	** **	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **
SUMMARY																	
DAILY	40 22%	** **	** **	** **	** **	31 24%	** **	** **	** **	** **	** **	** **	** **	39 24%	** **	** **	** **
WEEKLY	127 70%	** **	** **	** **	** **	91 69%	** **	** **	** **	** **	** **	** **	** **	117 71%	** **	** **	** **
MONTHLY	164 91%	** **	** **	** **	** **	120 91%	** **	** **	** **	** **	** **	** **	** **	151 92%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11F. How often in the past 3 months have you used the BBC CBeebies Playtime site/ app?

Base : Those who have personally used the BBC CBeebies Playtime site/ app in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	138	3	5	5	-	32	38	83	7	6	12	24	21	4	1	-	-	
Effective Weighted Sample	107	3	5	5	-	25	30	63	5	5	9	18	17	4	1	-	-	
Total	139	3	4	4	-	25	41	78	5	7	12	24	24	4	1	-	-	
At least daily	45 33%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	62 45%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	26 19%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	4 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	2 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	45 33%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	108 77%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	134 96%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11F. How often in the past 3 months have you used the BBC CBeebies Playtime site/ app?

Base : Those who have personally used the BBC CBeebies Playtime site/ app in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	138	3	1	2	2	102	34	10	17	5	2	67	66	126	1	7	8
Effective Weighted Sample	107	3	1	2	2	76	29	8	16	5	1	51	51	98	1	5	6
Total	139	3	1	2	2	95	42	10	24	6	1	67	67	127	2	6	8
At least daily	45 33%	** **	** **	** **	** **	31 33%	** **	** **	** **	** **	** **	** **	** **	42 33%	** **	** **	** **
At least weekly	62 45%	** **	** **	** **	** **	39 41%	** **	** **	** **	** **	** **	** **	** **	56 44%	** **	** **	** **
At least monthly	26 19%	** **	** **	** **	** **	20 21%	** **	** **	** **	** **	** **	** **	** **	24 19%	** **	** **	** **
Less often	4 3%	** **	** **	** **	** **	4 4%	** **	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **
Don't know/ can't remember	2 1%	** **	** **	** **	** **	2 2%	** **	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **
SUMMARY																	
DAILY	45 33%	** **	** **	** **	** **	31 33%	** **	** **	** **	** **	** **	** **	** **	42 33%	** **	** **	** **
WEEKLY	108 77%	** **	** **	** **	** **	70 74%	** **	** **	** **	** **	** **	** **	** **	97 77%	** **	** **	** **
MONTHLY	134 96%	** **	** **	** **	** **	90 94%	** **	** **	** **	** **	** **	** **	** **	121 96%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11G. How often in the past 3 months have you used the BBC CBeebies Storytime site/ app?

Base : Those who have personally used the BBC CBeebies Storytime site/ app in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	106	3	3	4	1	27	33	61	5	4	10	22	18	3	1	-	-
Effective Weighted Sample	82	2	3	4	1	20	28	44	4	3	8	18	16	3	1	-	-
Total	104	3	3	4	1	20	35	56	3	3	11	23	21	3	1	-	-
At least daily	26	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	25%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	55	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	53%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	4	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	4%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	2	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	26	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	25%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	81	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	78%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	98	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11G. How often in the past 3 months have you used the BBC CBeebies Storytime site/ app?

Base : Those who have personally used the BBC CBeebies Storytime site/ app in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	106	2	1	1	2	75	29	11	11	6	1	49	48	97	3	4	7
Effective Weighted Sample	82	2	1	1	2	55	26	9	10	6	1	36	38	74	3	3	5
Total	104	2	1	1	2	64	38	12	16	9	1	42	51	94	4	3	7
At least daily	26	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
25%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	55	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
53%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
16%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	4	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
4%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	2	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
2%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	26	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
25%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	81	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
78%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	98	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
94%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11H. How often in the past 3 months have you used the BBC Newsround site?

Base : Those who have personally used the BBC Newsround site in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	117	10	6	7	1	26	35	68	7	7	12	25	16	4	2	-	1	
Effective Weighted Sample	99	7	6	6	1	21	29	58	6	6	10	21	14	4	2	-	1	
Total	137	9	4	6	1	26	40	82	7	7	11	29	20	4	1	-	*	
At least daily	52 38%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	56 41%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	17 12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	11 8%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Don't know/ can't remember	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	52 38%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	108 79%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	126 92%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11H. How often in the past 3 months have you used the BBC Newsround site?

Base : Those who have personally used the BBC Newsround site in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	117	4	-	2	2	86	29	5	16	6	2	47	64	101	4	9	13
Effective Weighted Sample	99	4	-	2	2	71	26	4	16	6	1	40	53	86	4	7	10
Total	137	4	-	2	2	95	40	5	25	8	2	55	75	120	6	8	13
At least daily	52 38%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	49 41%	** **	** **	** **
At least weekly	56 41%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	47 40%	** **	** **	** **
At least monthly	17 12%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	14 12%	** **	** **	** **
Less often	11 8%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	9 7%	** **	** **	** **
Don't know/ can't remember	1 1%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	1 1%	** **	** **	** **
SUMMARY																	
DAILY	52 38%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	49 41%	** **	** **	** **
WEEKLY	108 79%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	96 80%	** **	** **	** **
MONTHLY	126 92%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	110 92%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A111. How often in the past 3 months have you used the BBC Homepage site (www.bbc.co.uk)?

Base : Those who have personally used the BBC Homepage site (www.bbc.co.uk) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	287	49	57	73	16	103	87	178	13	22	21	56	41	56	5	11	1	
Effective Weighted Sample	231	40	51	64	13	88	72	141	12	18	16	46	34	53	5	11	1	
Total	295	57	52	67	15	98	87	181	15	20	20	57	41	60	3	4	*	
At least daily	124	**	**	**	**	45	**	77	**	**	**	**	**	**	**	**	**	
	42%	**	**	**	**	46%	**	43%	**	**	**	**	**	**	**	**	**	
At least weekly	118	**	**	**	**	39	**	77	**	**	**	**	**	**	**	**	**	
	40%	**	**	**	**	40%	**	43%	**	**	**	**	**	**	**	**	**	
At least monthly	36	**	**	**	**	9	**	23	**	**	**	**	**	**	**	**	**	
	12%	**	**	**	**	9%	**	13%	**	**	**	**	**	**	**	**	**	
Less often	16	**	**	**	**	6	**	3	**	**	**	**	**	**	**	**	**	
	5%	**	**	**	**	6%	**	2%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	124	**	**	**	**	45	**	77	**	**	**	**	**	**	**	**	**	
	42%	**	**	**	**	46%	**	43%	**	**	**	**	**	**	**	**	**	
WEEKLY	243	**	**	**	**	84	**	155	**	**	**	**	**	**	**	**	**	
	82%	**	**	**	**	85%	**	85%	**	**	**	**	**	**	**	**	**	
MONTHLY	279	**	**	**	**	93	**	177	**	**	**	**	**	**	**	**	**	
	95%	**	**	**	**	94%	**	98%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A111. How often in the past 3 months have you used the BBC Homepage site (www.bbc.co.uk)?

Base : Those who have personally used the BBC Homepage site (www.bbc.co.uk) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB		
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL		GAY/LESBIAN	BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	287	30	26	39	17	250	33	12	11	5	5	110	168	266	4	10	14
Effective Weighted Sample	231	28	25	38	16	198	30	11	11	5	4	88	135	214	4	8	11
Total	295	30	29	46	14	247	41	16	13	7	5	113	169	272	6	7	13
At least daily	124	**	**	**	**	108	**	**	**	**	**	46	74	116	**	**	**
	42%	**	**	**	**	44%	**	**	**	**	**	41%	44%	43%	**	**	**
At least weekly	118	**	**	**	**	97	**	**	**	**	**	45	64	110	**	**	**
	40%	**	**	**	**	39%	**	**	**	**	**	39%	38%	40%	**	**	**
At least monthly	36	**	**	**	**	29	**	**	**	**	**	15	21	33	**	**	**
	12%	**	**	**	**	12%	**	**	**	**	**	13%	13%	12%	**	**	**
Less often	16	**	**	**	**	13	**	**	**	**	**	7	9	13	**	**	**
	5%	**	**	**	**	5%	**	**	**	**	**	6%	5%	5%	**	**	**
SUMMARY																	
DAILY	124	**	**	**	**	108	**	**	**	**	**	46	74	116	**	**	**
	42%	**	**	**	**	44%	**	**	**	**	**	41%	44%	43%	**	**	**
WEEKLY	243	**	**	**	**	205	**	**	**	**	**	91	138	226	**	**	**
	82%	**	**	**	**	83%	**	**	**	**	**	81%	82%	83%	**	**	**
MONTHLY	279	**	**	**	**	234	**	**	**	**	**	106	160	259	**	**	**
	95%	**	**	**	**	95%	**	**	**	**	**	94%	95%	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 100

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11A-A11I. BBC APPS/ SITES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC News site/ app	1313	206	176	248	71	417	268	925	44	47	72	167	115	221	15	9	**	
	31%	34%	31%	25%	16%	23%	21%	36%	26%	24%	19%	21%	21%	26%	21%	18%	**	
		cd	cd	d				adefg										
BBC Weather site/ app	917	148	141	206	64	328	211	620	31	30	57	128	89	181	13	10	**	
	21%	24%	25%	21%	15%	18%	17%	24%	18%	16%	15%	16%	16%	21%	18%	20%	**	
		d	d					aefg										
BBC Sport site/ app	623	110	85	121	36	200	149	423	21	27	45	96	61	107	8	5	**	
	15%	18%	15%	12%	8%	11%	12%	16%	12%	14%	12%	12%	11%	13%	11%	9%	**	
		cd	d					afg										
BBC Homepage site (www.bbc.co.uk)	243	49	46	61	15	84	71	155	13	19	19	51	29	54	3	3	**	
	6%	8%	8%	6%	3%	5%	6%	6%	8%	10%	5%	6%	5%	6%	5%	7%	**	
		d	d															
BBC iPlayer Kids site/ app	127	6	1	1	-	22	34	76	7	4	9	18	19	1	-	-	**	
	3%	1%	*%	*%	-%	1%	3%	3%	4%	2%	2%	2%	3%	*%	-%	-%	**	
BBC Bitesize site/ app	117	3	6	7	2	22	36	63	6	3	12	20	20	7	-	-	**	
	3%	*%	1%	1%	*%	1%	3%	2%	3%	1%	3%	2%	4%	1%	-%	-%	**	
BBC Newsround site	108	7	4	6	1	20	29	65	5	6	11	23	12	4	1	-	**	
	3%	1%	1%	1%	*%	1%	2%	3%	3%	3%	3%	3%	2%	*%	2%	-%	**	
BBC CBeebies Playtime site/ app	108	2	4	4	-	21	30	60	5	7	9	20	15	3	1	-	**	
	3%	*%	1%	*%	-%	1%	2%	2%	3%	4%	3%	2%	3%	*%	1%	-%	**	
BBC CBeebies Storytime site/ app	81	3	3	3	-	14	27	42	2	3	8	17	16	2	1	-	**	
	2%	1%	*%	*%	-%	1%	2%	2%	1%	2%	2%	2%	3%	*%	1%	-%	**	
None of these	2388	334	329	656	327	1172	781	1316	101	120	240	513	331	553	52	34	**	
	56%	55%	58%	66%	75%	66%	62%	51%	60%	63%	64%	64%	61%	65%	71%	69%	**	
				ab	abc		b		b	b	b	b	b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 100

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11A-A11I. BBC APPS/ SITES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC News site/ app	1313	107	114	160	61	1076	194	42	88	35	**	548	691	1192	**	44	82
	31%	28%	24%	33%	17%	31%	31%	29%	34%	25%	**	32%	30%	30%	**	37%	38%
		d		bd													
BBC Weather site/ app	917	83	98	134	48	763	127	37	56	21	**	378	482	849	**	24	43
	21%	22%	21%	27%	13%	22%	20%	25%	22%	15%	**	22%	21%	22%	**	20%	20%
		d	d	d													
BBC Sport site/ app	623	82	26	83	24	538	70	21	31	15	**	267	328	589	**	16	23
	15%	22%	5%	17%	7%	15%	11%	14%	12%	11%	**	15%	14%	15%	**	14%	11%
		bd		bd													
BBC Homepage site (www.bbc.co.uk)	243	26	28	43	11	205	32	12	9	7	**	91	138	226	**	3	7
	6%	7%	6%	9%	3%	6%	5%	9%	3%	5%	**	5%	6%	6%	**	2%	3%
				d													
BBC iPlayer Kids site/ app	127	1	-	-	1	91	36	4	17	12	**	56	67	117	**	6	9
	3%	*%	-%	-%	*%	3%	6%	3%	7%	9%	**	3%	3%	3%	**	5%	4%
							a		a	a							
BBC Bitesize site/ app	117	4	3	5	2	70	45	7	27	12	**	38	74	109	**	7	7
	3%	1%	1%	1%	1%	2%	7%	5%	10%	8%	**	2%	3%	3%	**	6%	3%
							a		a	a							
BBC Newsround site	108	4	-	2	2	70	36	3	24	8	**	39	64	96	**	6	9
	3%	1%	-%	*%	*%	2%	6%	2%	9%	5%	**	2%	3%	2%	**	5%	4%
							a		a								
BBC CBeebies Playtime site/ app	108	2	1	2	1	70	35	10	19	5	**	53	48	97	**	4	5
	3%	*%	*%	*%	*%	2%	6%	7%	7%	4%	**	3%	2%	2%	**	3%	2%
							a	a	a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A11A-A11I. BBC APPS/ SITES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC CBeebies Storytime site/ app	81	2	-	1	1	47	32	10	15	6	**	32	40	75	**	2	5
	2%	*%	-%	*%	*%	1%	5%	7%	6%	4%	**	2%	2%	2%	**	2%	2%
							a	a	a								
None of these	2388	230	323	271	282	1958	332	80	126	79	**	932	1309	2163	**	57	108
	56%	61%	68%	56%	77%	56%	53%	55%	48%	55%	**	54%	56%	55%	**	48%	50%
			c		abc												

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A12. Which, if any, of these audio streaming services have you personally listened to in the past 3 months?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Spotify	1252 29%	113 19% bcd	63 11% d	80 8%	18 4%	288 16%	330 26% ef	802 31% adef	51 31% e	36 19%	69 18%	166 21%	198 36% adef	73 8%	3 4%	4 8%	** **	
YouTube Music	735 17%	65 11% cd	49 9% d	63 6%	14 3%	226 13%	243 19% e	418 16%	36 21%	23 12%	48 13%	119 15%	157 29% abdef	55 6%	6 9%	1 3%	** **	
Amazon Music	641 15%	74 12% d	81 14% cd	95 10% d	14 3%	205 11%	182 15%	403 16%	27 16%	26 14%	40 11%	109 14%	89 16%	81 9%	11 15%	4 8%	** **	
BBC Sounds	543 13%	94 15% cd	69 12%	100 10%	31 7%	165 9%	160 13%	324 13%	28 17%	28 15%	40 11%	108 13%	67 12%	93 11%	4 5%	2 4%	** **	
Apple Music or Apple Podcasts	433 10%	31 5% bcd	9 2%	13 1%	4 1%	72 4%	113 9%	273 11%	21 13%	13 7%	23 6%	61 8%	61 11%	12 1%	1 1%	- -%	** **	
SoundCloud	167 4%	13 2% cd	5 1%	5 1%	- -%	32 2%	58 5%	85 3%	9 6%	6 3%	7 2%	27 3%	43 8% bef	4 1%	* 1%	* 1%	** **	
Google Play Music or Google Podcasts	149 3%	7 1%	8 1%	8 1%	- -%	32 2%	54 4%	73 3%	12 7% b	5 3%	14 4%	31 4%	27 5%	7 1%	- -%	* 1%	** **	
Audible	134 3%	5 1%	13 2%	17 2%	4 1%	37 2%	53 4%	66 3%	6 4%	5 3%	10 3%	24 3%	41 8% abef	16 2%	1 2%	- -%	** **	
GlobalPlayer	131 3%	18 3%	11 2%	17 2%	6 1%	38 2%	53 4% b	60 2%	4 2%	12 6% b	12 3%	34 4% b	27 5% b	17 2%	1 1%	- -%	** **	
Deezer	116 3%	5 1%	5 1%	6 1%	2 *%	34 2%	39 3%	58 2%	4 2%	5 3%	10 3%	24 3%	20 4%	6 1%	- -%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A12. Which, if any, of these audio streaming services have you personally listened to in the past 3 months?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
RadioPlayer	115	14	8	9	2	25	41	55	6	7	9	23	21	7	2	*	**	
	3%	2%	1%	1%	*%	1%	3%	2%	3%	4%	2%	3%	4%	1%	2%	1%	**	
Tuneln	93	17	8	9	1	29	43	39	7	5	7	28	21	7	2	-	**	
	2%	3%	1%	1%	*%	2%	3%	2%	4%	2%	2%	4%	4%	1%	3%	-%	**	
		cd					b				b	b	b					
Any other audio streaming service	34	12	2	4	2	13	11	20	3	1	2	5	7	4	-	-	**	
	1%	2%	*%	*%	*%	1%	1%	1%	2%	1%	*%	1%	1%	*%	-%	-%	**	
		c																
None of these	1820	341	364	724	359	1072	543	1050	59	108	226	414	159	610	54	40	**	
	42%	56%	65%	73%	83%	60%	43%	41%	35%	57%	60%	51%	29%	71%	74%	82%	**	
		a	ab	abc			g	g		abcg	abcfg	abcg						
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean number of audio streaming services in the past 3 months (out of 12)	1.1	.8	.6	.4	.2	.7	1.1	1.0	1.3	.9	.8	.9	1.4	.4	.4	.3	**	
		bcd	cd	d			e	e	ef				abdef					
Standard deviation	1.33	1.24	1.05	.89	.56	1.12	1.42	1.20	1.41	1.47	1.23	1.34	1.54	.91	.90	.64	**	
Standard error	.02	.05	.04	.03	.03	.03	.04	.02	.11	.10	.06	.05	.06	.03	.09	.06	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A12. Which, if any, of these audio streaming services have you personally listened to in the past 3 months?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Spotify	1252 29% d	39 10% d	33 7%	54 11% d	19 5%	1016 29%	200 32%	47 33%	74 28%	51 36%	** **	671 39% b	523 23%	1091 28%	** **	69 59% a	101 46% a
YouTube Music	735 17%	28 7%	27 6%	38 8%	17 5%	544 15%	170 27% a	38 26% a	73 28% a	42 30% a	** **	284 16%	409 18%	653 17%	** **	30 25% a	54 25% a
Amazon Music	641 15%	36 9%	45 9%	54 11%	27 7%	541 15%	87 14%	23 16%	38 15%	20 14%	** **	266 15%	348 15%	592 15%	** **	13 11% a	31 14% a
BBC Sounds	543 13%	39 10%	54 11%	57 12%	35 10%	461 13%	71 11%	24 16%	27 10%	19 13%	** **	246 14%	275 12%	478 12%	** **	28 24% a	48 22% a
Apple Music or Apple Podcasts	433 10%	6 2%	6 1%	7 1%	5 1%	323 9%	102 16% a	23 16%	48 19% a	24 17%	** **	206 12% b	210 9%	381 10%	** **	24 20% a	39 18% a
SoundCloud	167 4%	4 1%	- -%	2 *%	2 1%	116 3%	44 7% a	8 5%	17 7%	15 10% a	** **	79 5%	78 3%	143 4%	** **	7 6% a	13 6% a
Google Play Music or Google Podcasts	149 3%	5 1%	2 *%	6 1%	2 1%	106 3%	39 6% a	11 8% a	16 6%	11 8% a	** **	43 3%	95 4%	129 3%	** **	6 5% a	15 7% a
Audible	134 3%	3 1%	13 3%	12 2%	4 1%	100 3%	34 5% a	12 8% a	17 7% a	4 3%	** **	52 3%	79 3%	118 3%	** **	9 8% a	15 7% a
GlobalPlayer	131 3%	8 2%	9 2%	11 2%	6 2%	114 3%	14 2%	2 1%	3 1%	7 5%	** **	57 3%	67 3%	119 3%	** **	4 3% a	11 5% a
Deezer	116 3%	5 1%	1 *%	4 1%	2 1%	78 2%	32 5% a	5 3%	16 6% a	12 8% a	** **	47 3%	62 3%	103 3%	** **	5 4% a	9 4% a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A12. Which, if any, of these audio streaming services have you personally listened to in the past 3 months?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
RadioPlayer	115	5	2	5	2	82	31	9	15	7	**	41	69	107	**	2	8
	3%	1%	*%	1%	1%	2%	5%	6%	6%	5%	**	2%	3%	3%	**	2%	4%
							a		a								
TuneIn	93	6	1	5	2	71	22	3	11	8	**	37	53	79	**	5	13
	2%	2%	*%	1%	*%	2%	4%	2%	4%	6%	**	2%	2%	2%	**	4%	6%
																	a
Any other audio streaming service	34	2	2	4	-	28	5	-	2	1	**	19	15	29	**	2	3
	1%	1%	*%	1%	-%	1%	1%	-%	1%	1%	**	1%	1%	1%	**	1%	2%
None of these	1820	266	344	324	287	1483	250	46	122	47	**	539	1139	1701	**	18	44
	42%	70%	72%	67%	78%	42%	40%	32%	47%	33%	**	31%	49%	44%	**	16%	20%
					c								a	cd			
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of audio streaming services in the past 3 months (out of 12)	1.1	.5	.4	.5	.3	1.0	1.4	1.4	1.4	1.6	**	1.2	1.0	1.0	**	1.7	1.7
				d			a	a	a	a	**	b			**	a	a
Standard deviation	1.33	1.05	.77	.89	.91	1.23	1.79	1.42	2.01	1.97	**	1.25	1.37	1.33	**	1.28	1.28
Standard error	.02	.06	.04	.05	.05	.02	.08	.13	.14	.19	**	.03	.03	.02	**	.12	.09

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13A. How often in the past 3 months have you listened to BBC Sounds?

Base : Those who have personally listened to BBC Sounds in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d	DE	a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	505	90	76	102	26	166	153	305	25	29	37	103	63	86	6	6	4	
Effective Weighted Sample	410	69	69	91	24	142	124	245	21	23	31	84	51	81	6	6	4	
Total	543	94	69	100	31	165	160	324	28	28	40	108	67	93	4	2	1	
At least daily	176	**	**	26	**	52	47	104	**	**	**	28	**	**	**	**	**	**
	32%	**	**	26%	**	32%	30%	32%	**	**	**	26%	**	**	**	**	**	**
At least weekly	236	**	**	44	**	70	75	145	**	**	**	54	**	**	**	**	**	**
	44%	**	**	44%	**	42%	47%	45%	**	**	**	50%	**	**	**	**	**	**
At least monthly	102	**	**	15	**	23	28	56	**	**	**	19	**	**	**	**	**	**
	19%	**	**	16%	**	14%	18%	17%	**	**	**	18%	**	**	**	**	**	**
Less often	27	**	**	14	**	18	9	19	**	**	**	7	**	**	**	**	**	**
	5%	**	**	14%	**	11%	5%	6%	**	**	**	6%	**	**	**	**	**	**
Don't know/ can't remember	2	**	**	1	**	1	1	*	**	**	**	1	**	**	**	**	**	**
	*%	**	**	1%	**	1%	*%	*%	**	**	**	1%	**	**	**	**	**	**
SUMMARY																		
DAILY	176	**	**	26	**	52	47	104	**	**	**	28	**	**	**	**	**	**
	32%	**	**	26%	**	32%	30%	32%	**	**	**	26%	**	**	**	**	**	**
WEEKLY	412	**	**	70	**	122	122	250	**	**	**	81	**	**	**	**	**	**
	76%	**	**	70%	**	74%	76%	77%	**	**	**	75%	**	**	**	**	**	**
MONTHLY	514	**	**	85	**	146	151	305	**	**	**	100	**	**	**	**	**	**
	95%	**	**	86%	**	88%	94%	94%	**	**	**	93%	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13A. How often in the past 3 months have you listened to BBC Sounds?

Base : Those who have personally listened to BBC Sounds in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	505	39	47	48	38	445	52	18	19	13	2	226	262	449	16	28	44
Effective Weighted Sample	410	37	45	46	36	358	46	15	18	12	2	184	212	364	14	22	36
Total	543	39	54	57	35	461	71	24	27	19	2	246	275	478	19	28	48
At least daily	176 32%	** **	** **	** **	** **	146 32%	** **	** **	** **	** **	** **	80 33%	88 32%	153 32%	** **	** **	** **
At least weekly	236 44%	** **	** **	** **	** **	194 42%	** **	** **	** **	** **	** **	101 41%	127 46%	211 44%	** **	** **	** **
At least monthly	102 19%	** **	** **	** **	** **	92 20%	** **	** **	** **	** **	** **	51 21%	45 16%	91 19%	** **	** **	** **
Less often	27 5%	** **	** **	** **	** **	26 6%	** **	** **	** **	** **	** **	12 5%	15 5%	22 5%	** **	** **	** **
Don't know/ can't remember	2 *%	** **	** **	** **	** **	2 *%	** **	** **	** **	** **	** **	1 1%	1 *%	1 *%	** **	** **	** **
SUMMARY																	
DAILY	176 32%	** **	** **	** **	** **	146 32%	** **	** **	** **	** **	** **	80 33%	88 32%	153 32%	** **	** **	** **
WEEKLY	412 76%	** **	** **	** **	** **	341 74%	** **	** **	** **	** **	** **	181 74%	214 78%	364 76%	** **	** **	** **
MONTHLY	514 95%	** **	** **	** **	** **	432 94%	** **	** **	** **	** **	** **	232 94%	259 94%	455 95%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13B. How often in the past 3 months have you listened to Apple Music or Apple Podcasts?

Base : Those who have personally listened to Apple Music or Apple Podcasts in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	385	23	10	13	3	72	104	239	18	12	21	54	58	11	2	-	-	
Effective Weighted Sample	321	19	9	11	3	60	86	201	15	9	17	45	48	10	2	-	-	
Total	433	31	9	13	4	72	113	273	21	13	23	61	61	12	1	-	-	
At least daily	221	**	**	**	**	**	52	139	**	**	**	**	**	**	**	**	**	
	51%	**	**	**	**	**	46%	51%	**	**	**	**	**	**	**	**	**	
At least weekly	166	**	**	**	**	**	43	109	**	**	**	**	**	**	**	**	**	
	38%	**	**	**	**	**	38%	40%	**	**	**	**	**	**	**	**	**	
At least monthly	38	**	**	**	**	**	12	22	**	**	**	**	**	**	**	**	**	
	9%	**	**	**	**	**	10%	8%	**	**	**	**	**	**	**	**	**	
Less often	9	**	**	**	**	**	6	3	**	**	**	**	**	**	**	**	**	
	2%	**	**	**	**	**	5%	1%	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	221	**	**	**	**	**	52	139	**	**	**	**	**	**	**	**	**	
	51%	**	**	**	**	**	46%	51%	**	**	**	**	**	**	**	**	**	
WEEKLY	386	**	**	**	**	**	95	248	**	**	**	**	**	**	**	**	**	
	89%	**	**	**	**	**	85%	91%	**	**	**	**	**	**	**	**	**	
MONTHLY	424	**	**	**	**	**	107	269	**	**	**	**	**	**	**	**	**	
	98%	**	**	**	**	**	95%	99%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13B. How often in the past 3 months have you listened to Apple Music or Apple Podcasts?

Base : Those who have personally listened to Apple Music or Apple Podcasts in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	385	6	5	5	6	296	83	21	37	18	7	186	185	342	13	21	34
Effective Weighted Sample	321	6	5	5	6	242	74	17	34	17	6	155	155	284	11	18	29
Total	433	6	6	7	5	323	102	23	48	24	7	206	210	381	15	24	39
At least daily	221	**	**	**	**	163	**	**	**	**	**	104	101	197	**	**	**
	51%	**	**	**	**	50%	**	**	**	**	**	50%	48%	52%	**	**	**
At least weekly	166	**	**	**	**	125	**	**	**	**	**	80	85	145	**	**	**
	38%	**	**	**	**	39%	**	**	**	**	**	39%	41%	38%	**	**	**
At least monthly	38	**	**	**	**	29	**	**	**	**	**	17	21	33	**	**	**
	9%	**	**	**	**	9%	**	**	**	**	**	8%	10%	9%	**	**	**
Less often	9	**	**	**	**	7	**	**	**	**	**	6	3	6	**	**	**
	2%	**	**	**	**	2%	**	**	**	**	**	3%	1%	1%	**	**	**
SUMMARY																	
DAILY	221	**	**	**	**	163	**	**	**	**	**	104	101	197	**	**	**
	51%	**	**	**	**	50%	**	**	**	**	**	50%	48%	52%	**	**	**
WEEKLY	386	**	**	**	**	288	**	**	**	**	**	184	186	342	**	**	**
	89%	**	**	**	**	89%	**	**	**	**	**	89%	89%	90%	**	**	**
MONTHLY	424	**	**	**	**	316	**	**	**	**	**	200	207	376	**	**	**
	98%	**	**	**	**	98%	**	**	**	**	**	97%	99%	99%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13C. How often in the past 3 months have you listened to Google Play Music or Google Podcasts?

Base : Those who have personally listened to Google Play Music or Google Podcasts in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	138	7	8	8	-	33	48	70	8	5	13	27	28	7	-	1	-	
Effective Weighted Sample	111	5	7	7	-	26	38	57	7	4	10	22	22	7	-	1	-	
Total	149	7	8	8	-	32	54	73	12	5	14	31	27	7	-	*	-	
At least daily	53	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	36%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	69	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	46%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	24	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	3	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	53	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	36%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	122	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	82%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	146	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	98%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13C. How often in the past 3 months have you listened to Google Play Music or Google Podcasts?

Base : Those who have personally listened to Google Play Music or Google Podcasts in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	138	5	2	5	2	102	33	10	11	9	3	43	87	123	6	5	11
Effective Weighted Sample	111	5	2	5	2	81	28	8	11	8	2	36	69	98	5	5	10
Total	149	5	2	6	2	106	39	11	16	11	1	43	95	129	8	6	15
At least daily	53	**	**	**	**	36	**	**	**	**	**	**	**	47	**	**	**
	36%	**	**	**	**	34%	**	**	**	**	**	**	**	37%	**	**	**
At least weekly	69	**	**	**	**	50	**	**	**	**	**	**	**	62	**	**	**
	46%	**	**	**	**	48%	**	**	**	**	**	**	**	48%	**	**	**
At least monthly	24	**	**	**	**	17	**	**	**	**	**	**	**	19	**	**	**
	16%	**	**	**	**	16%	**	**	**	**	**	**	**	15%	**	**	**
Less often	3	**	**	**	**	3	**	**	**	**	**	**	**	1	**	**	**
	2%	**	**	**	**	3%	**	**	**	**	**	**	**	1%	**	**	**
SUMMARY																	
DAILY	53	**	**	**	**	36	**	**	**	**	**	**	**	47	**	**	**
	36%	**	**	**	**	34%	**	**	**	**	**	**	**	37%	**	**	**
WEEKLY	122	**	**	**	**	86	**	**	**	**	**	**	**	109	**	**	**
	82%	**	**	**	**	82%	**	**	**	**	**	**	**	85%	**	**	**
MONTHLY	146	**	**	**	**	103	**	**	**	**	**	**	**	128	**	**	**
	98%	**	**	**	**	97%	**	**	**	**	**	**	**	99%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13D. How often in the past 3 months have you listened to GlobalPlayer?

Base : Those who have personally listened to GlobalPlayer in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	120	15	10	15	5	35	50	55	3	11	12	33	25	14	1	-	-	
Effective Weighted Sample	99	13	10	14	5	31	42	44	3	9	10	28	21	13	1	-	-	
Total	131	18	11	17	6	38	53	60	4	12	12	34	27	17	1	-	-	
At least daily	34	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	26%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	68	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	52%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	23	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	18%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	5	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	4%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	1	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	34	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	26%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	102	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	78%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	125	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	95%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13D. How often in the past 3 months have you listened to GlobalPlayer?

Base : Those who have personally listened to GlobalPlayer in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b	BISEXUAL ~c	
Significance Level: 99%																	
Unweighted total	120	7	7	8	6	106	12	3	2	5	2	52	62	107	6	6	12
Effective Weighted Sample	99	7	7	8	6	87	10	2	2	5	2	44	49	89	6	4	9
Total	131	8	9	11	6	114	14	2	3	7	2	57	67	119	7	4	11
At least daily	34 26%	** **	** **	** **	** **	25 22%	** **	** **	** **	** **	** **	** **	** **	33 27%	** **	** **	** **
At least weekly	68 52%	** **	** **	** **	** **	64 56%	** **	** **	** **	** **	** **	** **	** **	65 55%	** **	** **	** **
At least monthly	23 18%	** **	** **	** **	** **	20 17%	** **	** **	** **	** **	** **	** **	** **	19 16%	** **	** **	** **
Less often	5 4%	** **	** **	** **	** **	5 4%	** **	** **	** **	** **	** **	** **	** **	3 2%	** **	** **	** **
Don't know/ can't remember	1 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	** **	** **	- -%	** **	** **	** **
SUMMARY																	
DAILY	34 26%	** **	** **	** **	** **	25 22%	** **	** **	** **	** **	** **	** **	** **	33 27%	** **	** **	** **
WEEKLY	102 78%	** **	** **	** **	** **	88 77%	** **	** **	** **	** **	** **	** **	** **	98 82%	** **	** **	** **
MONTHLY	125 95%	** **	** **	** **	** **	108 95%	** **	** **	** **	** **	** **	** **	** **	117 98%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13E. How often in the past 3 months have you listened to RadioPlayer?

Base : Those who have personally listened to RadioPlayer in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	103	11	10	11	1	24	34	52	4	6	7	19	16	7	2	1	1	
Effective Weighted Sample	85	9	9	9	1	21	29	42	3	5	6	16	15	6	2	1	1	
Total	115	14	8	9	2	25	41	55	6	7	9	23	21	7	2	*	*	
At least daily	49	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	43%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	43	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	17	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	6	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	49	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	43%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	92	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	80%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	109	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13E. How often in the past 3 months have you listened to RadioPlayer?

Base : Those who have personally listened to RadioPlayer in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	103	6	1	4	3	77	24	7	10	5	2	40	59	97	4	2	6
Effective Weighted Sample	85	6	1	4	3	62	21	6	9	5	2	33	49	80	4	1	5
Total	115	5	2	5	2	82	31	9	15	7	1	41	69	107	6	2	8
At least daily	49	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	43%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	43	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	17	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	6	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	49	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	43%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	92	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	80%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	109	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13F. How often in the past 3 months have you listened to Spotify?

Base : Those who have personally listened to Spotify in the past 3 months (excluding those completing a paper questionnaire)

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d
Unweighted total	1224	113	67	82	15	298	350	763	52	38	72	174	218	65	5	11	1
Effective Weighted Sample	978	83	60	72	13	246	279	612	43	30	58	140	172	62	5	11	1
Total	1252	113	63	80	18	288	330	802	51	36	69	166	198	73	3	4	*
At least daily	693	42	**	**	**	137	180	442	**	**	**	79	126	**	**	**	**
	55%	38%	**	**	**	48%	55%	55%	**	**	**	47%	64%	**	**	**	**
													f				
At least weekly	454	56	**	**	**	119	115	301	**	**	**	65	54	**	**	**	**
	36%	49%	**	**	**	41%	35%	37%	**	**	**	39%	27%	**	**	**	**
At least monthly	89	14	**	**	**	27	25	54	**	**	**	16	11	**	**	**	**
	7%	12%	**	**	**	10%	8%	7%	**	**	**	10%	5%	**	**	**	**
Less often	12	1	**	**	**	4	7	3	**	**	**	3	6	**	**	**	**
	1%	1%	**	**	**	1%	2%	*%	**	**	**	2%	3%	**	**	**	**
							b						b				
Don't know/ can't remember	5	-	**	**	**	1	3	3	**	**	**	3	1	**	**	**	**
	*%	-%	**	**	**	*%	1%	*%	**	**	**	2%	1%	**	**	**	**
SUMMARY																	
DAILY	693	42	**	**	**	137	180	442	**	**	**	79	126	**	**	**	**
	55%	38%	**	**	**	48%	55%	55%	**	**	**	47%	64%	**	**	**	**
													f				
WEEKLY	1147	98	**	**	**	256	295	743	**	**	**	144	180	**	**	**	**
	92%	87%	**	**	**	89%	90%	93%	**	**	**	87%	91%	**	**	**	**
MONTHLY	1235	112	**	**	**	284	320	797	**	**	**	160	191	**	**	**	**
	99%	99%	**	**	**	98%	97%	99%	**	**	**	96%	96%	**	**	**	**
								afg									

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13F. How often in the past 3 months have you listened to Spotify?

Base : Those who have personally listened to Spotify in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1224	36	29	45	20	1026	169	43	61	38	27	650	526	1077	27	70	97
Effective Weighted Sample	978	35	27	43	19	808	146	35	54	35	23	528	409	856	23	56	79
Total	1252	39	33	54	19	1016	200	47	74	51	28	671	523	1091	32	69	101
At least daily	693	**	**	**	**	540	133	**	**	**	**	384	278	595	**	**	**
	55%	**	**	**	**	53%	66%	**	**	**	**	57%	53%	55%	**	**	**
							a										
At least weekly	454	**	**	**	**	390	55	**	**	**	**	240	195	401	**	**	**
	36%	**	**	**	**	38%	27%	**	**	**	**	36%	37%	37%	**	**	**
At least monthly	89	**	**	**	**	74	9	**	**	**	**	38	43	81	**	**	**
	7%	**	**	**	**	7%	4%	**	**	**	**	6%	8%	7%	**	**	**
Less often	12	**	**	**	**	9	2	**	**	**	**	6	5	9	**	**	**
	1%	**	**	**	**	1%	1%	**	**	**	**	1%	1%	1%	**	**	**
Don't know/ can't remember	5	**	**	**	**	4	1	**	**	**	**	3	3	5	**	**	**
	*%	**	**	**	**	*%	1%	**	**	**	**	*%	*%	*%	**	**	**
SUMMARY																	
DAILY	693	**	**	**	**	540	133	**	**	**	**	384	278	595	**	**	**
	55%	**	**	**	**	53%	66%	**	**	**	**	57%	53%	55%	**	**	**
							a										
WEEKLY	1147	**	**	**	**	930	188	**	**	**	**	624	473	996	**	**	**
	92%	**	**	**	**	92%	94%	**	**	**	**	93%	90%	91%	**	**	**
MONTHLY	1235	**	**	**	**	1004	196	**	**	**	**	662	516	1077	**	**	**
	99%	**	**	**	**	99%	98%	**	**	**	**	99%	99%	99%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13G. How often in the past 3 months have you listened to Deezer?

Base : Those who have personally listened to Deezer in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	130	6	5	7	2	35	40	69	4	5	12	24	20	6	-	-	1	
Effective Weighted Sample	97	4	5	6	1	30	32	50	3	4	10	19	17	6	-	-	1	
Total	116	5	5	6	2	34	39	58	4	5	10	24	20	6	-	-	*	
At least daily	45	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	38%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	43	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	21	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	18%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	5	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	5%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Don't know/ can't remember	1	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																		
DAILY	45	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	38%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	88	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	76%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	109	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	94%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13G. How often in the past 3 months have you listened to Deezer?

Base : Those who have personally listened to Deezer in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	130	5	1	4	2	99	25	5	11	9	-	51	70	110	4	7	11
Effective Weighted Sample	97	5	1	4	2	70	23	4	11	9	-	42	49	84	3	6	8
Total	116	5	1	4	2	78	32	5	16	12	-	47	62	103	4	5	9
At least daily	45 38%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	40 39%	** **	** **	** **
At least weekly	43 37%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	40 39%	** **	** **	** **
At least monthly	21 18%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	19 18%	** **	** **	** **
Less often	5 5%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	4 4%	** **	** **	** **
Don't know/ can't remember	1 1%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	1 *%	** **	** **	** **
SUMMARY																	
DAILY	45 38%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	40 39%	** **	** **	** **
WEEKLY	88 76%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	80 77%	** **	** **	** **
MONTHLY	109 94%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **	98 95%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13H. How often in the past 3 months have you listened to Amazon Music?

Base : Those who have personally listened to Amazon Music in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d	DE	a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	673	72	89	104	15	217	197	424	31	32	49	122	95	78	15	11	-	
Effective Weighted Sample	528	55	81	93	12	180	154	333	24	26	38	96	73	74	14	11	-	
Total	641	74	81	95	14	205	182	403	27	26	40	109	89	81	11	4	-	
At least daily	215 34%	** **	** **	22 23%	** **	62 30%	45 25%	146 36%	** **	** **	** **	18 16%	** **	** **	** **	** **	** **	
At least weekly	329 51%	** **	** **	54 57%	** **	107 52%	103 57%	201 50%	** **	** **	** **	66 61%	** **	** **	** **	** **	** **	
At least monthly	68 11%	** **	** **	11 12%	** **	23 11%	25 14%	39 10%	** **	** **	** **	20 18%	** **	** **	** **	** **	** **	
Less often	28 4%	** **	** **	8 8%	** **	13 6%	8 4%	16 4%	** **	** **	** **	5 5%	** **	** **	** **	** **	** **	
Don't know/ can't remember	1 *%	** **	** **	- -%	** **	- -%	- -%	1 *%	** **	** **	** **	- -%	** **	** **	** **	** **	** **	
SUMMARY																		
DAILY	215 34%	** **	** **	22 23%	** **	62 30%	45 25%	146 36%	** **	** **	** **	18 16%	** **	** **	** **	** **	** **	
WEEKLY	545 85%	** **	** **	76 80%	** **	169 82%	149 82%	347 86%	** **	** **	** **	84 77%	** **	** **	** **	** **	** **	
MONTHLY	612 96%	** **	** **	87 92%	** **	192 94%	174 96%	386 96%	** **	** **	** **	104 95%	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13H. How often in the past 3 months have you listened to Amazon Music?

Base : Those who have personally listened to Amazon Music in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	673	38	40	47	31	584	78	21	33	17	7	286	364	625	16	15	31
Effective Weighted Sample	528	36	38	45	30	453	66	17	28	15	6	223	286	491	13	12	25
Total	641	36	45	54	27	541	87	23	38	20	6	266	348	592	18	13	31
At least daily	215	**	**	**	**	173	**	**	**	**	**	84	116	198	**	**	**
	34%	**	**	**	**	32%	**	**	**	**	**	32%	33%	34%	**	**	**
At least weekly	329	**	**	**	**	287	**	**	**	**	**	142	176	303	**	**	**
	51%	**	**	**	**	53%	**	**	**	**	**	53%	50%	51%	**	**	**
At least monthly	68	**	**	**	**	57	**	**	**	**	**	27	40	64	**	**	**
	11%	**	**	**	**	11%	**	**	**	**	**	10%	12%	11%	**	**	**
Less often	28	**	**	**	**	24	**	**	**	**	**	12	16	26	**	**	**
	4%	**	**	**	**	4%	**	**	**	**	**	5%	5%	4%	**	**	**
Don't know/ can't remember	1	**	**	**	**	1	**	**	**	**	**	1	-	1	**	**	**
	*%	**	**	**	**	*%	**	**	**	**	**	*%	-%	*%	**	**	**
SUMMARY																	
DAILY	215	**	**	**	**	173	**	**	**	**	**	84	116	198	**	**	**
	34%	**	**	**	**	32%	**	**	**	**	**	32%	33%	34%	**	**	**
WEEKLY	545	**	**	**	**	460	**	**	**	**	**	226	292	501	**	**	**
	85%	**	**	**	**	85%	**	**	**	**	**	85%	84%	85%	**	**	**
MONTHLY	612	**	**	**	**	517	**	**	**	**	**	253	332	565	**	**	**
	96%	**	**	**	**	95%	**	**	**	**	**	95%	95%	95%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13I. How often in the past 3 months have you listened to Tuneln?

Base : Those who have personally listened to Tuneln in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	82	14	9	10	1	27	38	35	5	6	6	26	18	7	3	-	-	
Effective Weighted Sample	70	12	8	9	1	24	32	30	4	5	5	22	16	7	3	-	-	
Total	93	17	8	9	1	29	43	39	7	5	7	28	21	7	2	-	-	
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A131. How often in the past 3 months have you listened to Tuneln?

Base : Those who have personally listened to Tuneln in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL ~a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	82	6	1	5	2	67	15	3	7	5	-	35	44	71	6	4	10
Effective Weighted Sample	70	6	1	5	2	57	14	2	7	5	-	30	38	60	6	3	9
Total	93	6	1	5	2	71	22	3	11	8	-	37	53	79	8	5	13
At least daily	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least weekly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
At least monthly	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Less often	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SUMMARY																	
DAILY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
WEEKLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
MONTHLY	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13J. How often in the past 3 months have you listened to Audible?

Base : Those who have personally listened to Audible in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	121	4	13	16	3	36	49	59	6	4	8	22	38	14	2	-	-	
Effective Weighted Sample	98	3	12	14	3	30	41	47	6	4	7	19	31	13	2	-	-	
Total	134	5	13	17	4	37	53	66	6	5	10	24	41	16	1	-	-	
At least daily	46	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	34%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	49	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	37%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	25	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	19%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	13	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	46	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	34%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	95	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	71%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	120	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	90%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13J. How often in the past 3 months have you listened to Audible?

Base : Those who have personally listened to Audible in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE ~a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION ~a	ANY RELIGION ~b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	121	4	10	9	5	97	24	9	12	3	-	49	69	107	5	8	13
Effective Weighted Sample	98	4	10	9	5	76	22	8	11	3	-	39	56	86	5	6	11
Total	134	3	13	12	4	100	34	12	17	4	-	52	79	118	6	9	15
At least daily	46	**	**	**	**	**	**	**	**	**	**	**	**	36	**	**	**
	34%	**	**	**	**	**	**	**	**	**	**	**	**	31%	**	**	**
At least weekly	49	**	**	**	**	**	**	**	**	**	**	**	**	44	**	**	**
	37%	**	**	**	**	**	**	**	**	**	**	**	**	38%	**	**	**
At least monthly	25	**	**	**	**	**	**	**	**	**	**	**	**	25	**	**	**
	19%	**	**	**	**	**	**	**	**	**	**	**	**	21%	**	**	**
Less often	13	**	**	**	**	**	**	**	**	**	**	**	**	12	**	**	**
	10%	**	**	**	**	**	**	**	**	**	**	**	**	10%	**	**	**
SUMMARY																	
DAILY	46	**	**	**	**	**	**	**	**	**	**	**	**	36	**	**	**
	34%	**	**	**	**	**	**	**	**	**	**	**	**	31%	**	**	**
WEEKLY	95	**	**	**	**	**	**	**	**	**	**	**	**	81	**	**	**
	71%	**	**	**	**	**	**	**	**	**	**	**	**	69%	**	**	**
MONTHLY	120	**	**	**	**	**	**	**	**	**	**	**	**	106	**	**	**
	90%	**	**	**	**	**	**	**	**	**	**	**	**	90%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13K. How often in the past 3 months have you listened to YouTube Music?

Base : Those who have personally listened to YouTube Music in the past 3 months (excluding those completing a paper questionnaire)

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d
Unweighted total	715	61	54	67	13	240	247	399	35	26	54	124	158	51	9	4	3
Effective Weighted Sample	582	48	49	59	11	198	199	328	29	20	42	100	127	48	9	4	3
Total	735	65	49	63	14	226	243	418	36	23	48	119	157	55	6	1	1
At least daily	306	**	**	**	**	90	99	171	**	**	**	46	70	**	**	**	**
	42%	**	**	**	**	40%	41%	41%	**	**	**	39%	44%	**	**	**	**
At least weekly	304	**	**	**	**	85	94	181	**	**	**	49	57	**	**	**	**
	41%	**	**	**	**	37%	39%	43%	**	**	**	41%	36%	**	**	**	**
At least monthly	93	**	**	**	**	32	34	52	**	**	**	17	18	**	**	**	**
	13%	**	**	**	**	14%	14%	13%	**	**	**	14%	12%	**	**	**	**
Less often	31	**	**	**	**	20	16	13	**	**	**	7	13	**	**	**	**
	4%	**	**	**	**	9%	7%	3%	**	**	**	6%	8%	**	**	**	**
Don't know/ can't remember	1	**	**	**	**	-	-	1	**	**	**	-	-	**	**	**	**
	*%	**	**	**	**	-%	-%	*%	**	**	**	-%	-%	**	**	**	**
SUMMARY																	
DAILY	306	**	**	**	**	90	99	171	**	**	**	46	70	**	**	**	**
	42%	**	**	**	**	40%	41%	41%	**	**	**	39%	44%	**	**	**	**
WEEKLY	610	**	**	**	**	174	193	352	**	**	**	95	126	**	**	**	**
	83%	**	**	**	**	77%	79%	84%	**	**	**	80%	80%	**	**	**	**
MONTHLY	703	**	**	**	**	207	226	404	**	**	**	112	145	**	**	**	**
	96%	**	**	**	**	91%	93%	97%	**	**	**	94%	92%	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13K. How often in the past 3 months have you listened to YouTube Music?

Base : Those who have personally listened to YouTube Music in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	715	28	23	33	18	555	144	34	60	35	15	280	399	631	22	35	57
Effective Weighted Sample	582	26	22	32	17	443	126	29	53	31	13	230	322	515	19	27	45
Total	735	28	27	38	17	544	170	38	73	42	16	284	409	653	24	30	54
At least daily	306	**	**	**	**	206	86	**	**	**	**	103	181	262	**	**	**
	42%	**	**	**	**	38%	51%	**	**	**	**	36%	44%	40%	**	**	**
							a										
At least weekly	304	**	**	**	**	232	64	**	**	**	**	126	160	281	**	**	**
	41%	**	**	**	**	43%	38%	**	**	**	**	44%	39%	43%	**	**	**
At least monthly	93	**	**	**	**	80	13	**	**	**	**	40	53	85	**	**	**
	13%	**	**	**	**	15%	8%	**	**	**	**	14%	13%	13%	**	**	**
Less often	31	**	**	**	**	25	6	**	**	**	**	14	15	25	**	**	**
	4%	**	**	**	**	5%	4%	**	**	**	**	5%	4%	4%	**	**	**
Don't know/ can't remember	1	**	**	**	**	1	-	**	**	**	**	1	-	1	**	**	**
	*%	**	**	**	**	*%	-%	**	**	**	**	*%	-%	*%	**	**	**
SUMMARY																	
DAILY	306	**	**	**	**	206	86	**	**	**	**	103	181	262	**	**	**
	42%	**	**	**	**	38%	51%	**	**	**	**	36%	44%	40%	**	**	**
							a										
WEEKLY	610	**	**	**	**	438	150	**	**	**	**	229	341	543	**	**	**
	83%	**	**	**	**	81%	89%	**	**	**	**	81%	83%	83%	**	**	**
MONTHLY	703	**	**	**	**	518	164	**	**	**	**	268	394	627	**	**	**
	96%	**	**	**	**	95%	96%	**	**	**	**	95%	96%	96%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13L. How often in the past 3 months have you listened to SoundCloud?

Base : Those who have personally listened to SoundCloud in the past 3 months (excluding those completing a paper questionnaire)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	155	11	7	7	-	35	55	81	10	5	6	25	40	5	1	1	-	
Effective Weighted Sample	127	9	6	6	-	28	46	65	8	4	5	21	34	5	1	1	-	
Total	167	13	5	5	-	32	58	85	9	6	7	27	43	4	*	*	-	
At least daily	59	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	35%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least weekly	68	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	41%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
At least monthly	27	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Less often	12	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	7%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SUMMARY																		
DAILY	59	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	35%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
WEEKLY	127	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	76%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
MONTHLY	154	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	93%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13L. How often in the past 3 months have you listened to SoundCloud?

Base : Those who have personally listened to SoundCloud in the past 3 months (excluding those completing a paper questionnaire)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	155	5	-	2	3	116	34	8	12	10	4	78	70	134	5	7	12
Effective Weighted Sample	127	5	-	2	3	93	30	7	11	10	3	64	56	109	4	7	10
Total	167	4	-	2	2	116	44	8	17	15	4	79	78	143	6	7	13
At least daily	59	**	**	**	**	38	**	**	**	**	**	**	**	51	**	**	**
	35%	**	**	**	**	33%	**	**	**	**	**	**	**	36%	**	**	**
At least weekly	68	**	**	**	**	51	**	**	**	**	**	**	**	59	**	**	**
	41%	**	**	**	**	44%	**	**	**	**	**	**	**	42%	**	**	**
At least monthly	27	**	**	**	**	17	**	**	**	**	**	**	**	23	**	**	**
	16%	**	**	**	**	15%	**	**	**	**	**	**	**	16%	**	**	**
Less often	12	**	**	**	**	10	**	**	**	**	**	**	**	9	**	**	**
	7%	**	**	**	**	9%	**	**	**	**	**	**	**	6%	**	**	**
SUMMARY																	
DAILY	59	**	**	**	**	38	**	**	**	**	**	**	**	51	**	**	**
	35%	**	**	**	**	33%	**	**	**	**	**	**	**	36%	**	**	**
WEEKLY	127	**	**	**	**	89	**	**	**	**	**	**	**	111	**	**	**
	76%	**	**	**	**	77%	**	**	**	**	**	**	**	78%	**	**	**
MONTHLY	154	**	**	**	**	106	**	**	**	**	**	**	**	134	**	**	**
	93%	**	**	**	**	91%	**	**	**	**	**	**	**	94%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13A-A13L. AUDIO STREAMING SERVICES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Spotify	1147	98	54	69	15	256	295	743	45	34	60	144	180	62	3	3	**	
	27%	16%	9%	7%	4%	14%	24%	29%	27%	18%	16%	18%	33%	7%	4%	7%	**	
		bcd	d				ef	adef	e				adef					
YouTube Music	610	50	33	44	10	174	193	352	29	18	35	95	126	37	4	1	**	
	14%	8%	6%	4%	2%	10%	15%	14%	17%	9%	9%	12%	23%	4%	6%	3%	**	
		cd					e						abdef					
Amazon Music	545	64	64	76	12	169	149	347	19	22	30	84	74	64	9	4	**	
	13%	11%	11%	8%	3%	9%	12%	13%	11%	11%	8%	10%	14%	7%	12%	7%	**	
		d	d	d				e										
BBC Sounds	412	75	50	70	20	122	122	250	21	20	31	81	53	67	2	1	**	
	10%	12%	9%	7%	5%	7%	10%	10%	12%	11%	8%	10%	10%	8%	2%	2%	**	
		cd																
Apple Music or Apple Podcasts	386	27	8	13	4	66	95	248	19	8	17	49	54	12	*	-	**	
	9%	4%	1%	1%	1%	4%	8%	10%	11%	4%	4%	6%	10%	1%	1%	-%	**	
		bcd						ef	e				e					
SoundCloud	127	11	4	4	-	27	47	58	9	6	5	24	32	4	*	-	**	
	3%	2%	1%	*%	-%	2%	4%	2%	5%	3%	1%	3%	6%	*%	1%	-%	**	
		c											be					
Google Play Music or Google Podcasts	122	6	6	6	-	26	46	60	10	5	11	24	23	6	-	-	**	
	3%	1%	1%	1%	-%	1%	4%	2%	6%	3%	3%	3%	4%	1%	-%	-%	**	
									b									
GlobalPlayer	102	14	8	15	6	27	33	54	3	10	6	19	17	14	1	-	**	
	2%	2%	1%	1%	1%	2%	3%	2%	2%	5%	2%	2%	3%	2%	1%	-%	**	
									b									
Audible	95	4	8	11	3	26	43	41	5	5	7	17	36	9	1	-	**	
	2%	1%	1%	1%	1%	1%	3%	2%	3%	3%	2%	2%	7%	1%	2%	-%	**	
							b						abef					
RadioPlayer	92	14	5	7	2	21	35	40	6	7	9	21	17	5	2	-	**	
	2%	2%	1%	1%	*%	1%	3%	2%	3%	4%	2%	3%	3%	1%	2%	-%	**	
		c																

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13A-A13L. AUDIO STREAMING SERVICES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Deezer	88	5	4	4	*	29	32	39	4	5	7	20	16	4	-	-	**	
	2%	1%	1%	*%	*%	2%	3%	2%	2%	3%	2%	3%	3%	*%	-%	-%	**	
Tuneln	70	13	6	6	-	22	34	29	7	5	3	21	17	6	1	-	**	
	2%	2%	1%	1%	-%	1%	3%	1%	4%	2%	1%	3%	3%	1%	1%	-%	**	
		d					b		b			b	b					
None	2084	387	403	779	376	1177	623	1209	73	118	248	469	189	660	57	42	**	
	49%	64%	71%	78%	87%	66%	50%	47%	43%	62%	66%	58%	35%	77%	78%	86%	**	
			a	ab	abc		g	g		abcg	abcg	abcg						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 115

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13A-A13L. AUDIO STREAMING SERVICES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Spotify	1147	36	26	48	14	930	188	46	70	45	**	624	473	996	**	69	98
	27%	9%	6%	10%	4%	26%	30%	32%	27%	32%	**	36%	20%	25%	**	58%	45%
		d		d								b			a	a	
YouTube Music	610	22	16	25	12	438	150	34	64	40	**	229	341	543	**	23	43
	14%	6%	3%	5%	3%	12%	24%	23%	25%	28%	**	13%	15%	14%	**	19%	20%
						a	a	a	a	a							
Amazon Music	545	29	34	41	22	460	74	20	32	18	**	226	292	501	**	12	28
	13%	8%	7%	8%	6%	13%	12%	14%	12%	12%	**	13%	13%	13%	**	10%	13%
BBC Sounds	412	28	39	43	24	341	64	21	23	18	**	181	214	364	**	24	36
	10%	7%	8%	9%	6%	10%	10%	15%	9%	12%	**	11%	9%	9%	**	20%	17%
															a	a	
Apple Music or Apple Podcasts	386	6	6	7	5	288	91	21	42	21	**	184	186	342	**	20	32
	9%	2%	1%	1%	1%	8%	15%	15%	16%	15%	**	11%	8%	9%	**	17%	15%
							a		a			b				a	a
SoundCloud	127	4	-	2	2	89	32	6	12	11	**	54	63	111	**	3	6
	3%	1%	-%	*%	*%	3%	5%	4%	5%	8%	**	3%	3%	3%	**	3%	3%
							a			a							
Google Play Music or Google Podcasts	122	5	1	5	2	86	33	8	15	10	**	33	80	109	**	6	11
	3%	1%	*%	1%	1%	2%	5%	5%	6%	7%	**	2%	3%	3%	**	5%	5%
							a		a	a			a				
GlobalPlayer	102	8	6	9	5	88	11	2	3	5	**	39	56	98	**	2	3
	2%	2%	1%	2%	1%	3%	2%	1%	1%	4%	**	2%	2%	3%	**	2%	1%
Audible	95	2	7	6	3	73	23	6	13	3	**	38	56	81	**	9	15
	2%	1%	2%	1%	1%	2%	4%	4%	5%	2%	**	2%	2%	2%	**	8%	7%
									a							a	a
RadioPlayer	92	3	2	2	2	62	28	7	13	7	**	30	56	85	**	*	7
	2%	1%	*%	1%	1%	2%	4%	5%	5%	5%	**	2%	2%	2%	**	*%	3%
							a		a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A13A-A13L. AUDIO STREAMING SERVICES USED AT LEAST WEEKLY IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Deezer	88 2%	4 1%	- -%	3 1%	1 *%	58 2%	25 4% a	3 2%	13 5% a	9 6% a	** **	36 2%	46 2%	80 2%	** **	3 2%	6 3%
TuneIn	70 2%	5 1%	1 *%	4 1%	2 *%	50 1%	20 3% a	3 2%	9 4% a	8 6% a	** **	24 1%	46 2%	64 2%	** **	2 1%	4 2%
None	2084 49%	285 75%	375 79%	357 73%	303 83% c	1710 49% c	279 44%	51 35%	133 52% c	55 39%	** **	656 38%	1278 55% a	1941 50% cd	** **	20 17%	58 26%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

SUMMARY - BBC CONTENT CONSUMED IN THE LAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
TV/ IPLAYER	3678	522	523	927	404	1538	1050	2249	141	171	319	687	437	794	65	47	**	
	86%	86%	93%	93%	93%	86%	84%	87%	84%	90%	85%	85%	81%	93%	89%	96%	**	
			a	a	a			g		g								
RADIO	2317	349	329	580	251	919	675	1446	102	96	205	440	273	497	34	32	**	
	54%	57%	58%	58%	58%	51%	54%	56%	61%	50%	55%	55%	50%	58%	46%	66%	**	
															b			
APPS/ SITES	2149	299	264	382	118	697	546	1405	77	75	147	329	257	341	22	15	**	
	50%	49%	47%	38%	27%	39%	44%	54%	46%	39%	39%	41%	47%	40%	30%	31%	**	
		cd	cd	d				adefg										
SOUNDS	543	94	69	100	31	165	160	324	28	28	40	108	67	93	4	2	**	
	13%	15%	12%	10%	7%	9%	13%	13%	17%	15%	11%	13%	12%	11%	5%	4%	**	
		cd																
ANY	3889	549	540	956	416	1605	1118	2360	151	174	331	722	470	820	66	48	**	
	91%	90%	96%	96%	96%	90%	89%	91%	90%	91%	89%	90%	87%	96%	91%	98%	**	
			a	a	a			g										
NONE	406	58	24	42	18	182	132	222	17	17	42	83	72	34	7	1	**	
	9%	10%	4%	4%	4%	10%	11%	9%	10%	9%	11%	10%	13%	4%	9%	2%	**	
		bcd											b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 116

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

SUMMARY - BBC CONTENT CONSUMED IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
TV/ IPLAYER	3678	348	446	458	337	3032	520	121	225	116	**	1438	2032	3368	**	100	184
	86%	92%	94%	94%	92%	86%	83%	84%	87%	81%	**	83%	88%	86%	**	84%	84%
													a				
RADIO	2317	243	254	307	190	1942	321	80	146	73	**	879	1338	2121	**	69	133
	54%	64%	53%	63%	52%	55%	51%	55%	56%	51%	**	51%	58%	54%	**	58%	61%
		bd		bd									a				
APPS/ SITES	2149	167	173	243	97	1758	329	76	147	71	**	905	1135	1956	**	75	131
	50%	44%	36%	50%	26%	50%	53%	52%	57%	50%	**	52%	49%	50%	**	63%	60%
		d	d	bd												a	a
SOUNDS	543	39	54	57	35	461	71	24	27	19	**	246	275	478	**	28	48
	13%	10%	11%	12%	10%	13%	11%	16%	10%	13%	**	14%	12%	12%	**	24%	22%
																a	a
ANY	3889	359	461	474	347	3204	550	127	234	120	**	1528	2139	3550	**	108	200
	91%	95%	97%	97%	94%	91%	88%	88%	90%	84%	**	89%	92%	91%	**	91%	92%
													a				
NONE	406	19	15	13	21	311	77	18	25	22	**	198	181	357	**	10	18
	9%	5%	3%	3%	6%	9%	12%	12%	10%	16%	**	11%	8%	9%	**	9%	8%
													b				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC One	3063	466	490	872	382	1366	838	1924	109	139	274	565	309	744	62	47	**	
	71%	77%	87%	87%	88%	76%	67%	74%	65%	73%	73%	70%	57%	87%	84%	95%	**	
			a	a	a		g	ag		g	g	g				b		
BBC Two	1809	316	354	641	287	884	507	1124	70	89	186	363	168	553	42	36	**	
	42%	52%	63%	64%	66%	49%	41%	44%	42%	47%	50%	45%	31%	65%	57%	72%	**	
			a	a	a		g	g		g	ag	g						
BBC iPlayer	1617	242	223	324	101	577	441	1050	60	76	108	261	215	287	20	14	**	
	38%	40%	40%	32%	23%	32%	35%	41%	36%	40%	29%	32%	40%	34%	27%	29%	**	
			cd	cd	d			aef					e					
BBC News site/ app	1313	206	176	248	71	417	268	925	44	47	72	167	115	221	15	9	**	
	31%	34%	31%	25%	16%	23%	21%	36%	26%	24%	19%	21%	21%	26%	21%	18%	**	
			cd	cd	d			adefg										
BBC News channel	1128	187	192	327	136	479	311	698	46	53	95	203	114	293	19	12	**	
	26%	31%	34%	33%	31%	27%	25%	27%	27%	28%	25%	25%	21%	34%	26%	25%	**	
								g										
BBC Weather site/ app	917	148	141	206	64	328	211	620	31	30	57	128	89	181	13	10	**	
	21%	24%	25%	21%	15%	18%	17%	24%	18%	16%	15%	16%	16%	21%	18%	20%	**	
			d	d				aefg										
BBC Radio 1	803	85	38	75	37	205	196	524	27	29	48	117	91	69	4	2	**	
	19%	14%	7%	8%	9%	11%	16%	20%	16%	15%	13%	15%	17%	8%	5%	5%	**	
			bc					aef										
BBC Radio 2	796	168	168	268	99	372	228	509	33	43	77	161	80	234	17	16	**	
	19%	28%	30%	27%	23%	21%	18%	20%	19%	22%	21%	20%	15%	27%	24%	32%	**	
BBC Sport site/ app	623	110	85	121	36	200	149	423	21	27	45	96	61	107	8	5	**	
	15%	18%	15%	12%	8%	11%	12%	16%	12%	14%	12%	12%	11%	13%	11%	9%	**	
			cd	d				afg										
BBC Four	598	108	99	172	72	276	187	333	21	33	62	125	69	158	5	9	**	
	14%	18%	18%	17%	17%	15%	15%	13%	13%	17%	17%	16%	13%	18%	7%	17%	**	
														b				

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Three	598 14%	81 13%	53 9%	99 10%	46 11%	220 12%	174 14%	337 13%	28 16%	32 17%	46 12%	109 13%	79 15%	88 10%	6 8%	5 10%	** **	
BBC Radio 4	510 12%	84 14%	110 20%	207 21%	97 22%	246 14%	148 12%	318 12%	15 9%	29 15%	53 14%	112 14%	42 8%	185 22%	8 11%	14 28%	** **	
BBC Sounds	412 10%	75 12%	50 9%	70 7%	20 5%	122 7%	122 10%	250 10%	21 12%	20 11%	31 8%	81 10%	53 10%	67 8%	2 2%	1 2%	** **	
BBC Radio 5 live	293 7%	59 10%	43 8%	71 7%	28 6%	123 7%	85 7%	179 7%	6 4%	15 8%	30 8%	60 7%	30 6%	64 7%	5 7%	2 4%	** **	
CBeebies	287 7%	21 3%	16 3%	17 2%	1 *	77 4%	76 6%	184 7%	6 3%	10 5%	10 3%	36 4%	48 9%	16 2%	1 2%	- -%	** **	
BBC Homepage site (www.bbc.co.uk)	243 6%	49 8%	46 8%	61 6%	15 3%	84 5%	71 6%	155 6%	13 8%	19 10%	19 5%	51 6%	29 5%	54 6%	3 5%	3 7%	** **	
BBC Parliament	209 5%	32 5%	40 7%	63 6%	24 6%	94 5%	66 5%	99 4%	13 8%	11 6%	17 4%	43 5%	29 5%	55 6%	3 4%	5 10%	** **	
BBC TV programmes and content on YouTube	199 5%	32 5%	10 2%	13 1%	4 1%	54 3%	58 5%	111 4%	11 7%	3 2%	12 3%	31 4%	32 6%	12 1%	- -%	1 2%	** **	
BBC radio for your region (ENGLAND)	175 4%	32 5%	37 7%	75 8%	38 9%	104 6%	61 5%	103 4%	6 4%	16 8%	26 7%	50 6%	15 3%	75 9%	- -%	- -%	** **	
CBBC	168 4%	13 2%	6 1%	8 1%	1 *	47 3%	47 4%	97 4%	5 3%	6 3%	4 1%	22 3%	33 6%	7 1%	- -%	1 1%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio 5 live sports extra	149 3%	23 4%	19 3%	25 3%	7 2%	45 3%	28 2%	101 4%	3 2%	5 3%	8 2%	22 3%	8 1%	22 3%	2 3%	2 4%	** **	
BBC Radio 3	134 3%	14 2%	16 3%	30 3%	14 3%	43 2%	55 4%	62 2%	10 6%	15 8%	15 4%	36 4%	32 6%	29 3%	1 1%	* 1%	** **	
BBC 6 Music	128 3%	21 3%	9 2%	10 1%	2 *%	26 1%	40 3%	72 3%	8 5%	6 3%	9 2%	23 3%	20 4%	10 1%	1 1%	- -%	** **	
BBC iPlayer Kids site/ app	127 3%	6 1%	1 *%	1 *%	- -%	22 1%	34 3%	76 3%	7 4%	4 2%	9 2%	18 2%	19 3%	1 *%	- -%	- -%	** **	
BBC Radio 1Xtra	119 3%	5 1%	1 *%	2 *%	2 *%	23 1%	33 3%	68 3%	5 3%	2 1%	1 *%	15 2%	19 3%	2 *%	- -%	- -%	** **	
BBC Scotland TV channel (on air between 7pm and midnight)	119 3%	21 3%	19 3%	31 3%	12 3%	50 3%	49 4%	57 2%	8 5%	10 5%	19 5%	36 4%	18 3%	7 1%	23 31%	1 2%	** **	
BBC Bitesize site/ app	117 3%	3 *%	6 1%	7 1%	2 *%	22 1%	36 3%	63 2%	6 3%	3 1%	12 3%	20 2%	20 4%	7 1%	- -%	- -%	** **	
BBC Newsround site	108 3%	7 1%	4 1%	6 1%	1 *%	20 1%	29 2%	65 3%	5 3%	6 3%	11 3%	23 3%	12 2%	4 *%	1 2%	- -%	** **	
BBC CBeebies Playtime site/ app	108 3%	2 *%	4 1%	4 *%	- -%	21 1%	30 2%	60 2%	5 3%	7 4%	9 3%	20 2%	15 3%	3 *%	1 1%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio 4 Extra	85 2%	18 3%	16 3%	23 2%	7 2%	35 2%	26 2%	47 2%	2 1%	5 2%	7 2%	17 2%	12 2%	21 3%	1 2%	- -%	** **	
BBC CBeebies Storytime site/ app	81 2%	3 1%	3 *%	3 *%	- -%	14 1%	27 2%	42 2%	2 1%	3 2%	8 2%	17 2%	16 3%	2 *%	1 1%	- -%	** **	
BBC Asian Network	81 2%	4 1%	3 *%	3 *%	1 *%	25 1%	22 2%	47 2%	5 3%	3 2%	8 2%	17 2%	8 2%	3 *%	- -%	- -%	** **	
BBC World Service	80 2%	17 3%	5 1%	16 2%	11 3%	31 2%	30 2%	40 2%	4 2%	2 1%	8 2%	20 3%	14 3%	10 1%	1 1%	5 10% ab	** **	
BBC Radio Scotland (SCOTLAND)	45 1%	12 2%	7 1%	13 1%	5 1%	20 1%	14 1%	27 1%	1 1%	1 1%	7 2%	9 1%	6 1%	- -%	13 17% ac	- -%	** **	
BBC Radio Ulster (NORTHERN IRELAND)	33 1%	8 1%	8 1%	14 1%	6 1%	16 1%	13 1%	15 1%	* *%	3 2%	5 1%	9 1%	3 1%	- -%	- -%	- -%	** **	
BBC Alba (Scottish Gaelic)	27 1%	5 1%	4 1%	7 1%	3 1%	11 1%	9 1%	14 1%	1 1%	2 1%	3 1%	5 1%	5 1%	2 *%	4 6% a	1 1%	** **	
BBC Radio Wales (WALES)	18 *%	5 1%	2 *%	4 *%	3 1%	6 *%	5 *%	13 *%	* *%	2 1%	1 *%	3 *%	1 *%	- -%	- -%	4 9% ab	** **	
BBC Radio Cymru (WALES)	3 *%	1 *%	1 *%	1 *%	- -%	1 *%	1 *%	1 *%	- -%	* *%	- -%	* *%	* *%	- -%	- -%	1 1% a	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d	*	a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC Radio Foyle (NORTHERN IRELAND)	2	1	1	1	*	1	1	1	1	*	*	1	-	-	-	-	**	
	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	-%	-%	-%	-%	**	
BBC Radio nan Gàidheal (SCOTLAND)	2	-	-	-	-	1	-	2	-	-	-	-	-	-	-	-	**	
	*%	-%	-%	-%	-%	*%	-%	*%	-%	-%	-%	-%	-%	-%	-%	-%	**	
SUMMARY																		
ANY BBC	3712	534	529	937	408	1541	1056	2272	144	168	325	693	428	803	66	48	**	
	86%	88%	94%	94%	94%	86%	85%	88%	86%	88%	87%	86%	79%	94%	90%	98%	**	
		a	a	a	a		g	ag		g	g	g						
ANY BBC TV	3426	501	510	900	390	1460	964	2117	129	160	304	642	382	770	64	47	**	
	80%	83%	90%	90%	90%	82%	77%	82%	77%	84%	81%	80%	70%	90%	87%	95%	**	
			a	a	a		g	ag		g	g	g						
ANY BBC RADIO	2033	316	302	529	226	816	565	1294	75	87	183	380	218	451	31	31	**	
	47%	52%	54%	53%	52%	46%	45%	50%	45%	46%	49%	47%	40%	53%	42%	63%	**	
								g								b		
ANY BBC WEBSITES/ APPS	1907	274	235	342	107	615	469	1266	68	71	134	292	212	301	21	15	**	
	44%	45%	42%	34%	25%	34%	38%	49%	40%	37%	36%	36%	39%	35%	29%	31%	**	
		cd	cd	d				adefg										
NONE	583	73	35	61	26	246	194	310	24	23	49	112	114	52	8	1	**	
	14%	12%	6%	6%	6%	14%	15%	12%	14%	12%	13%	14%	21%	6%	10%	2%	**	
		bcd					b						abdef					
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean number of BBC services used in at least weekly in the last 3 months (out of 40)	4.0	4.4	4.4	4.1	3.8	3.8	3.8	4.2	3.9	4.2	3.8	3.8	3.6	4.2	3.8	4.1	**	
		d	d					afg										
Standard deviation	3.49	3.62	3.16	2.92	2.54	3.18	3.51	3.30	3.66	3.82	3.23	3.41	3.61	2.94	3.13	2.66	**	
Standard error	.05	.15	.12	.09	.13	.07	.10	.07	.28	.26	.16	.12	.15	.11	.31	.24	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC One	3063	330	413	422	322	2530	421	97	183	93	**	1113	1763	2823	**	73	141
	71%	87%	87%	87%	88%	72%	67%	67%	71%	65%	**	64%	76%	72%	**	61%	65%
												a					
BBC Two	1809	243	309	342	210	1515	225	45	95	64	**	575	1108	1676	**	40	78
	42%	64%	65%	70%	57%	43%	36%	31%	37%	45%	**	33%	48%	43%	**	34%	36%
				d		b						a					
BBC iPlayer	1617	127	159	200	87	1414	174	51	64	36	**	733	823	1476	**	51	100
	38%	34%	33%	41%	24%	40%	28%	35%	25%	25%	**	42%	35%	38%	**	43%	46%
		d	d	d		bde						b					
BBC News site/ app	1313	107	114	160	61	1076	194	42	88	35	**	548	691	1192	**	44	82
	31%	28%	24%	33%	17%	31%	31%	29%	34%	25%	**	32%	30%	30%	**	37%	38%
		d		bd													
BBC News channel	1128	131	162	191	102	915	162	42	69	33	**	381	660	1040	**	30	56
	26%	35%	34%	39%	28%	26%	26%	29%	27%	23%	**	22%	28%	27%	**	26%	26%
				d								a					
BBC Weather site/ app	917	83	98	134	48	763	127	37	56	21	**	378	482	849	**	24	43
	21%	22%	21%	27%	13%	22%	20%	25%	22%	15%	**	22%	21%	22%	**	20%	20%
		d	d	d													
BBC Radio 1	803	34	35	42	27	647	140	35	60	33	**	351	420	731	**	33	56
	19%	9%	7%	9%	7%	18%	22%	24%	23%	23%	**	20%	18%	19%	**	28%	26%
BBC Radio 2	796	125	109	139	95	718	59	11	29	15	**	282	484	746	**	21	37
	19%	33%	23%	29%	26%	20%	9%	8%	11%	10%	**	16%	21%	19%	**	18%	17%
		b				bcd						a					
BBC Sport site/ app	623	82	26	83	24	538	70	21	31	15	**	267	328	589	**	16	23
	15%	22%	5%	17%	7%	15%	11%	14%	12%	11%	**	15%	14%	15%	**	14%	11%
		bd		bd													
BBC Four	598	79	79	108	50	475	99	21	40	30	**	203	344	544	**	19	39
	14%	21%	17%	22%	14%	14%	16%	15%	16%	21%	**	12%	15%	14%	**	16%	18%
				d													

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Three	598	38	50	46	42	461	107	24	36	38	**	235	308	528	**	23	49
	14%	10%	11%	10%	11%	13%	17%	16%	14%	27%	**	14%	13%	14%	**	20%	22%
										ad							a
BBC Radio 4	510	81	105	132	53	406	91	13	53	19	**	147	343	467	**	14	31
	12%	21%	22%	27%	14%	12%	15%	9%	20%	13%	**	9%	15%	12%	**	12%	14%
			d	d					a				a				
BBC Sounds	412	28	39	43	24	341	64	21	23	18	**	181	214	364	**	24	36
	10%	7%	8%	9%	6%	10%	10%	15%	9%	12%	**	11%	9%	9%	**	20%	17%
																a	a
BBC Radio 5 live	293	43	20	41	23	247	36	9	16	10	**	99	175	266	**	10	22
	7%	11%	4%	8%	6%	7%	6%	6%	6%	7%	**	6%	8%	7%	**	9%	10%
		b															
CBeebies	287	6	10	10	6	244	35	11	14	7	**	133	138	268	**	10	13
	7%	2%	2%	2%	2%	7%	6%	7%	6%	5%	**	8%	6%	7%	**	8%	6%
BBC Homepage site (www.bbc.co.uk)	243	26	28	43	11	205	32	12	9	7	**	91	138	226	**	3	7
	6%	7%	6%	9%	3%	6%	5%	9%	3%	5%	**	5%	6%	6%	**	2%	3%
				d													
BBC Parliament	209	28	27	33	22	140	44	11	16	15	**	58	116	185	**	8	17
	5%	7%	6%	7%	6%	4%	7%	7%	6%	11%	**	3%	5%	5%	**	7%	8%
							a			a							
BBC TV programmes and content on YouTube	199	4	8	9	3	137	54	12	22	16	**	72	112	181	**	8	11
	5%	1%	2%	2%	1%	4%	9%	8%	8%	11%	**	4%	5%	5%	**	7%	5%
							a		a	a							
BBC radio for your region (ENGLAND)	175	39	36	43	32	151	21	6	11	1	**	50	118	161	**	4	7
	4%	10%	8%	9%	9%	4%	3%	4%	4%	1%	**	3%	5%	4%	**	3%	3%
													a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
CBBC	168 4%	2 *%	5 1%	3 1%	4 1%	119 3%	46 7% a	8 5%	24 9% a	11 8%	** **	66 4%	89 4%	148 4%	** **	8 7%	14 7%
BBC Radio 5 live sports extra	149 3%	15 4%	6 1%	13 3%	8 2%	112 3%	31 5%	6 4%	17 7%	7 5%	** **	46 3%	91 4%	132 3%	** **	6 5%	10 5%
BBC Radio 3	134 3%	16 4%	13 3%	21 4%	8 2%	90 3%	38 6% a	6 4%	23 9% a	8 5%	** **	47 3%	73 3%	115 3%	** **	7 6%	12 5%
BBC 6 Music	128 3%	6 2%	4 1%	7 1%	3 1%	100 3%	24 4%	12 8% a	10 4%	2 1%	** **	74 4% b	47 2%	105 3%	** **	11 9% a	14 7% a
BBC iPlayer Kids site/ app	127 3%	1 *%	- -%	- -%	1 *%	91 3%	36 6% a	4 3%	17 7% a	12 9% a	** **	56 3%	67 3%	117 3%	** **	6 5%	9 4%
BBC Radio 1Xtra	119 3%	1 *%	2 *%	2 *%	1 *%	81 2%	35 6% a	4 3%	15 6% a	13 9% a	** **	56 3%	58 3%	105 3%	** **	4 4%	11 5%
BBC Scotland TV channel (on air between 7pm and midnight)	119 3%	6 2%	1 *%	2 *%	5 1%	106 3%	12 2%	3 2%	10 4%	- -%	** **	52 3%	66 3%	106 3%	** **	6 5%	8 4%
BBC Bitesize site/ app	117 3%	4 1%	3 1%	5 1%	2 1%	70 2%	45 7% a	7 5%	27 10% a	12 8% a	** **	38 2%	74 3%	109 3%	** **	7 6%	7 3%
BBC Newsround site	108 3%	4 1%	- -%	2 *%	2 *%	70 2%	36 6% a	3 2%	24 9% a	8 5%	** **	39 2%	64 3%	96 2%	** **	6 5%	9 4%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC CBeebies Playtime site/ app	108 3%	2 *%	1 *%	2 *%	1 *%	70 2%	35 6% a	10 7% a	19 7% a	5 4%	** **	53 3%	48 2%	97 2%	** **	4 3%	5 2%
BBC Radio 4 Extra	85 2%	12 3%	9 2%	13 3%	8 2%	65 2%	20 3%	4 2%	9 4%	5 4%	** **	40 2%	39 2%	72 2%	** **	5 5%	8 4%
BBC CBeebies Storytime site/ app	81 2%	2 *%	- -%	1 *%	1 *%	47 1%	32 5% a	10 7% a	15 6% a	6 4%	** **	32 2%	40 2%	75 2%	** **	2 2%	5 2%
BBC Asian Network	81 2%	3 1%	- -%	1 *%	3 1%	17 *%	63 10% ac	1 1%	57 22% abce	4 3% a	** **	13 1%	63 3% a	75 2%	** **	1 1%	3 1%
BBC World Service	80 2%	3 1%	7 1%	9 2%	2 *%	54 2%	25 4% a	1 1%	16 6% a	4 3%	** **	27 2%	50 2%	69 2%	** **	4 3%	7 3%
BBC Radio Scotland (SCOTLAND)	45 1%	- -%	- -%	- -%	- -%	44 1%	1 *%	1 *%	- -%	- -%	** **	17 1%	27 1%	40 1%	** **	3 3%	4 2%
BBC Radio Ulster (NORTHERN IRELAND)	33 1%	- -%	- -%	- -%	- -%	32 1%	- -%	- -%	- -%	- -%	** **	3 *%	28 1% a	29 1%	** **	* *%	* *%
BBC Alba (Scottish Gaelic)	27 1%	2 1%	- -%	1 *%	1 *%	21 1%	6 1%	2 1%	4 2%	- -%	** **	9 1%	17 1%	21 1%	** **	2 2%	5 3% a
BBC Radio Wales (WALES)	18 *%	- -%	- -%	- -%	- -%	18 *%	1 *%	* *%	* *%	- -%	** **	9 1%	9 *%	17 *%	** **	1 1%	1 *%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 117

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	
Significance Level: 99%																	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC Radio Cymru (WALES)	3 *%	- -%	- -%	- -%	- -%	3 *%	- -%	- -%	- -%	- -%	** **	2 *%	* *%	2 *%	** **	- -%	1 *%
BBC Radio Foyle (NORTHERN IRELAND)	2 *%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%	** **	* *%	2 *%	2 *%	** **	* *%	* *%
BBC Radio nan Gàidheal (SCOTLAND)	2 *%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%	** **	- -%	2 *%	1 *%	** **	1 *%	1 *%
SUMMARY																	
ANY BBC	3712 86%	358 94%	445 94%	462 95%	341 93%	3054 87%	531 85%	123 85%	224 87%	118 83%	** **	1433 83%	2066 89%	3400 87%	** **	96 81%	181 83%
ANY BBC TV	3426 80%	341 90%	429 90%	442 91%	327 89%	2819 80%	491 78%	115 80%	210 81%	109 77%	** **	1302 75%	1926 83%	3149 81%	** **	85 72%	163 75%
ANY BBC RADIO	2033 47%	226 60%	225 47%	281 58%	170 46%	1703 48%	283 45%	64 44%	136 52%	62 44%	** **	752 44%	1193 51%	1865 48%	** **	60 51%	116 53%
ANY BBC WEBSITES/ APPS	1907 44%	149 39%	153 32%	216 44%	86 23%	1557 44%	295 47%	65 45%	134 52%	64 45%	** **	793 46%	1010 44%	1745 45%	** **	61 52%	110 50%
NONE	583 14%	21 6%	30 6%	25 5%	27 7%	461 13%	95 15%	22 15%	35 13%	25 17%	** **	292 17%	253 11%	508 13%	** **	22 19%	37 17%
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d																	

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

BBC SERVICES USED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Significance Level: 99%																	
Mean number of BBC services used in at least weekly in the last 3 months (out of 40)	4.0	4.5	3.9	4.7	3.5	4.0	4.2	4.2	4.6	4.2	**	3.8	4.2	4.1	**	4.5	4.5
		bd		bd					a				a				
Standard deviation	3.49	3.31	2.58	2.86	2.89	3.32	4.38	3.90	4.83	4.34	**	3.48	3.44	3.45	**	4.37	4.01
Standard error	.05	.17	.13	.14	.15	.06	.19	.35	.33	.42	**	.08	.07	.06	**	.40	.28

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 119

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

SUMMARY - BBC CONTENT CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N	
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
TV/ IPLAYER	3426	501	510	900	390	1460	964	2117	129	160	304	642	382	770	64	47	**	
	80%	83%	90%	90%	90%	82%	77%	82%	77%	84%	81%	80%	70%	90%	87%	95%	**	
			a	a	a		g	ag		g	g	g						
RADIO	2033	316	302	529	226	816	565	1294	75	87	183	380	218	451	31	31	**	
	47%	52%	54%	53%	52%	46%	45%	50%	45%	46%	49%	47%	40%	53%	42%	63%	**	
								g								b		
APPS/ SITES	1907	274	235	342	107	615	469	1266	68	71	134	292	212	301	21	15	**	
	44%	45%	42%	34%	25%	34%	38%	49%	40%	37%	36%	36%	39%	35%	29%	31%	**	
		cd	cd	d				adefg										
SOUNDS	412	75	50	70	20	122	122	250	21	20	31	81	53	67	2	1	**	
	10%	12%	9%	7%	5%	7%	10%	10%	12%	11%	8%	10%	10%	8%	2%	2%	**	
		cd																
RADIO OR SOUNDS	2070	323	306	535	229	826	574	1319	76	89	183	384	223	457	31	31	**	
	48%	53%	54%	54%	53%	46%	46%	51%	45%	46%	49%	48%	41%	53%	42%	63%	**	
								ag								b		
ANY	3712	534	529	937	408	1541	1056	2272	144	168	325	693	428	803	66	48	**	
	86%	88%	94%	94%	94%	86%	85%	88%	86%	88%	87%	86%	79%	94%	90%	98%	**	
			a	a	a		g	ag		g	g	g						
NONE	583	73	35	61	26	246	194	310	24	23	49	112	114	52	8	1	**	
	14%	12%	6%	6%	6%	14%	15%	12%	14%	12%	13%	14%	21%	6%	10%	2%	**	
		bcd					b						abdef					
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean number of BBC services at least weekly in the past 3 months (out of 5)	2.2	2.3	2.3	2.2	1.9	2.0	2.0	2.3	2.1	2.1	2.0	2.1	2.0	2.2	1.9	2.2	**	
		d	cd	d				aefg										
Standard deviation	1.41	1.45	1.27	1.21	1.08	1.32	1.43	1.39	1.50	1.44	1.38	1.41	1.50	1.22	1.25	1.06	**	
Standard error	.02	.06	.05	.04	.05	.03	.04	.03	.11	.10	.07	.05	.06	.04	.12	.10	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 119

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

SUMMARY - BBC CONTENT CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
TV/ IPLAYER	3426	341	429	442	327	2819	491	115	210	109	**	1302	1926	3149	**	85	163
	80%	90%	90%	91%	89%	80%	78%	80%	81%	77%	**	75%	83%	81%	**	72%	75%
													a				
RADIO	2033	226	225	281	170	1703	283	64	136	62	**	752	1193	1865	**	60	116
	47%	60%	47%	58%	46%	48%	45%	44%	52%	44%	**	44%	51%	48%	**	51%	53%
		bd		bd									a				
APPS/ SITES	1907	149	153	216	86	1557	295	65	134	64	**	793	1010	1745	**	61	110
	44%	39%	32%	44%	23%	44%	47%	45%	52%	45%	**	46%	44%	45%	**	52%	50%
		d	d	bd													
SOUNDS	412	28	39	43	24	341	64	21	23	18	**	181	214	364	**	24	36
	10%	7%	8%	9%	6%	10%	10%	15%	9%	12%	**	11%	9%	9%	**	20%	17%
																a	a
RADIO OR SOUNDS	2070	229	228	285	172	1733	290	66	137	66	**	765	1216	1897	**	60	116
	48%	60%	48%	59%	47%	49%	46%	46%	53%	46%	**	44%	52%	49%	**	51%	53%
		bd		bd									a				
ANY	3712	358	445	462	341	3054	531	123	224	118	**	1433	2066	3400	**	96	181
	86%	94%	94%	95%	93%	87%	85%	85%	87%	83%	**	83%	89%	87%	**	81%	83%
													a				
NONE	583	21	30	25	27	461	95	22	35	25	**	292	253	508	**	22	37
	14%	6%	6%	5%	7%	13%	15%	15%	13%	17%	**	17%	11%	13%	**	19%	17%
												b					
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of BBC services at least weekly in the past 3 months (out of 5)	2.2	2.3	2.1	2.4	1.9	2.2	2.1	2.2	2.2	2.1	**	2.2	2.2	2.2	**	2.4	2.4
		d	d	bd													
Standard deviation	1.41	1.25	1.18	1.22	1.14	1.41	1.44	1.45	1.45	1.50	**	1.48	1.36	1.40	**	1.65	1.58
Standard error	.02	.07	.06	.06	.06	.02	.06	.13	.10	.15	**	.04	.03	.02	**	.15	.11

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 121

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

NUMBER OF BBC SERVICES CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS - TV, IPLAYER, ONLINE, RADIO, SOUNDS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NONE	583 14%	73 12% bcd	35 6%	61 6%	26 6%	246 14%	194 15% b	310 12%	24 14%	23 12%	49 13%	112 14%	114 21% abdef	52 6%	8 10%	1 2%	** **	
ONE	885 21%	122 20%	114 20%	251 25%	136 31% ab	416 23%	292 23% b	456 18%	42 25%	53 28% b	92 25% b	198 25% b	108 20%	211 25%	26 35%	11 22%	** **	
TWO	1083 25%	143 24%	180 32% a	338 34% a	158 36% a	537 30%	330 26%	637 25%	43 26%	43 22%	111 30%	221 27%	122 22%	285 33%	19 26%	21 44% b	** **	
THREE	906 21%	122 20%	123 22%	193 19%	70 16%	331 19%	209 17%	637 25% acef	20 12%	34 18%	53 14%	129 16%	103 19%	170 20%	11 15%	9 18%	** **	
FOUR	600 14%	103 17% d	82 14%	120 12%	38 9%	188 11%	146 12%	402 16% a	26 16%	25 13%	50 13%	95 12%	63 12%	105 12%	8 11%	6 12%	** **	
FIVE	238 6%	44 7% cd	30 5% d	35 3%	5 1%	69 4%	79 6%	140 5%	13 8%	13 7%	18 5%	50 6%	32 6%	32 4%	2 2%	1 2%	** **	
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean score	2.2	2.3 d	2.3 cd	2.2 d	1.9	2.0	2.0	2.3 aefg	2.1	2.1	2.0	2.1	2.0	2.2	1.9	2.2	**	
Standard deviation	1.41	1.45	1.27	1.21	1.08	1.32	1.43	1.39	1.50	1.44	1.38	1.41	1.50	1.22	1.25	1.06	**	
Standard error	.02	.06	.05	.04	.05	.03	.04	.03	.11	.10	.07	.05	.06	.04	.12	.10	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 121

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

NUMBER OF BBC SERVICES CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS - TV, IPLAYER, ONLINE, RADIO, SOUNDS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NONE	583	21	30	25	27	461	95	22	35	25	**	292	253	508	**	22	37
	14%	6%	6%	5%	7%	13%	15%	15%	13%	17%	**	17%	11%	13%	**	19%	17%
												b					
ONE	885	90	120	86	125	692	147	32	57	31	**	325	490	799	**	17	30
	21%	24%	25%	18%	34%	20%	24%	22%	22%	22%	**	19%	21%	20%	**	15%	14%
					ac												
TWO	1083	111	174	160	125	899	138	26	51	35	**	395	615	1009	**	23	40
	25%	29%	37%	33%	34%	26%	22%	18%	20%	25%	**	23%	26%	26%	**	19%	18%
THREE	906	83	87	114	56	754	131	39	64	22	**	355	517	833	**	24	50
	21%	22%	18%	23%	15%	21%	21%	27%	25%	16%	**	21%	22%	21%	**	20%	23%
				d													
FOUR	600	59	46	81	23	513	77	18	35	18	**	252	323	547	**	17	39
	14%	16%	10%	17%	6%	15%	12%	12%	14%	13%	**	15%	14%	14%	**	14%	18%
		d		bd													
FIVE	238	14	18	21	11	198	37	9	17	10	**	106	122	212	**	16	21
	6%	4%	4%	4%	3%	6%	6%	6%	6%	7%	**	6%	5%	5%	**	13%	10%
																a	
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean score	2.2	2.3	2.1	2.4	1.9	2.2	2.1	2.2	2.2	2.1	**	2.2	2.2	2.2	**	2.4	2.4
		d	d	bd													
Standard deviation	1.41	1.25	1.18	1.22	1.14	1.41	1.44	1.45	1.45	1.50	**	1.48	1.36	1.40	**	1.65	1.58
Standard error	.02	.07	.06	.06	.06	.02	.06	.13	.10	.15	**	.04	.03	.02	**	.15	.11

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

SUMMARY - BBC CONTENT CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS (SEPARATING TV CHANNELS AND IPLAYER)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
TV	3320	489	509	896	387	1439	934	2059	125	152	301	625	364	766	64	47	**	
	77%	80%	90%	90%	89%	81%	75%	80%	74%	80%	80%	78%	67%	90%	87%	95%	**	
		a	b	c	d		g	ag		g	g	g						
IPLAYER	1688	255	223	324	101	587	468	1082	68	76	117	278	229	287	20	14	**	
	39%	42%	40%	32%	23%	33%	37%	42%	40%	40%	31%	35%	42%	34%	27%	29%	**	
		cd	cd	d				ef					ef					
RADIO	2033	316	302	529	226	816	565	1294	75	87	183	380	218	451	31	31	**	
	47%	52%	54%	53%	52%	46%	45%	50%	45%	46%	49%	47%	40%	53%	42%	63%	**	
								g								b		
APPS/ SITES	1907	274	235	342	107	615	469	1266	68	71	134	292	212	301	21	15	**	
	44%	45%	42%	34%	25%	34%	38%	49%	40%	37%	36%	36%	39%	35%	29%	31%	**	
		cd	cd	d				adefg										
SOUNDS	412	75	50	70	20	122	122	250	21	20	31	81	53	67	2	1	**	
	10%	12%	9%	7%	5%	7%	10%	10%	12%	11%	8%	10%	10%	8%	2%	2%	**	
		cd																
ANY	3712	534	529	937	408	1541	1056	2272	144	168	325	693	428	803	66	48	**	
	86%	88%	94%	94%	94%	86%	85%	88%	86%	88%	87%	86%	79%	94%	90%	98%	**	
			a	a	a		g	ag		g	g	g						
NONE	583	73	35	61	26	246	194	310	24	23	49	112	114	52	8	1	**	
	14%	12%	6%	6%	6%	14%	15%	12%	14%	12%	13%	14%	21%	6%	10%	2%	**	
		bcd					b						abdef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 123

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

SUMMARY - BBC CONTENT CONSUMED AT LEAST WEEKLY IN THE LAST 3 MONTHS (SEPARATING TV CHANNELS AND IPLAYER)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
TV	3320	339	426	438	327	2733	471	108	208	107	**	1243	1882	3052	**	82	159
	77%	90%	90%	90%	89%	78%	75%	75%	80%	75%	**	72%	81%	78%	**	70%	73%
IPLAYER	1688	127	159	200	87	1456	200	57	75	44	**	750	871	1537	**	53	105
	39%	34%	33%	41%	24%	41%	32%	40%	29%	31%	**	43%	38%	39%	**	45%	48%
		d	d	d		bd						b					
RADIO	2033	226	225	281	170	1703	283	64	136	62	**	752	1193	1865	**	60	116
	47%	60%	47%	58%	46%	48%	45%	44%	52%	44%	**	44%	51%	48%	**	51%	53%
		bd		bd									a				
APPS/ SITES	1907	149	153	216	86	1557	295	65	134	64	**	793	1010	1745	**	61	110
	44%	39%	32%	44%	23%	44%	47%	45%	52%	45%	**	46%	44%	45%	**	52%	50%
		d	d	bd													
SOUNDS	412	28	39	43	24	341	64	21	23	18	**	181	214	364	**	24	36
	10%	7%	8%	9%	6%	10%	10%	15%	9%	12%	**	11%	9%	9%	**	20%	17%
																a	a
ANY	3712	358	445	462	341	3054	531	123	224	118	**	1433	2066	3400	**	96	181
	86%	94%	94%	95%	93%	87%	85%	85%	87%	83%	**	83%	89%	87%	**	81%	83%
													a				
NONE	583	21	30	25	27	461	95	22	35	25	**	292	253	508	**	22	37
	14%	6%	6%	5%	7%	13%	15%	15%	13%	17%	**	17%	11%	13%	**	19%	17%
												b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

TV AND VIDEO SERVICES WATCHED IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
BBC	3678	522	523	927	404	1538	1050	2249	141	171	319	687	437	794	65	47	**	
	86%	86%	93%	93%	93%	86%	84%	87%	84%	90%	85%	85%	81%	93%	89%	96%	**	
		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
ITV/ STV/ UTV	3398	510	511	899	387	1488	984	2070	134	161	307	653	396	767	66	45	**	
	79%	84%	91%	90%	89%	83%	79%	80%	80%	84%	82%	81%	73%	90%	90%	93%	**	
		a	a	a	a		g	g	g	g	g	g						
Channel 4	3043	461	462	776	314	1296	873	1882	119	144	255	569	365	668	56	39	**	
	71%	76%	82%	78%	72%	73%	70%	73%	71%	75%	68%	71%	67%	78%	77%	80%	**	
		d	d	d	d													
Netflix	2726	315	224	300	77	783	694	1742	104	95	149	392	369	263	17	13	**	
	63%	52%	40%	30%	18%	44%	55%	67%	61%	50%	40%	49%	68%	31%	23%	28%	**	
		bcd	cd	d			ef	edef	ef			e	edef					
Channel 5	2481	426	414	697	282	1129	731	1530	96	122	228	481	302	598	52	38	**	
	58%	70%	73%	70%	65%	63%	59%	59%	57%	64%	61%	60%	56%	70%	72%	77%	**	
			d															
Amazon Prime Video	1903	217	192	262	70	569	535	1190	83	78	128	315	284	230	15	14	**	
	44%	36%	34%	26%	16%	32%	43%	46%	49%	41%	34%	39%	52%	27%	21%	29%	**	
		cd	cd	d			e	ef	e				edef					
Sky channels	1394	201	175	261	86	467	344	924	53	44	103	213	154	227	17	15	**	
	32%	33%	31%	26%	20%	26%	28%	36%	31%	23%	27%	26%	28%	27%	24%	30%	**	
		cd	d					edefg										
UKTV	1222	231	220	351	131	567	421	703	54	66	152	277	182	302	25	21	**	
	28%	38%	39%	35%	30%	32%	34%	27%	32%	34%	41%	34%	34%	35%	34%	42%	**	
			d				b				b	b	b					
Disney+	1150	80	33	48	14	258	339	709	61	43	66	177	208	43	4	1	**	
	27%	13%	6%	5%	3%	14%	27%	27%	36%	22%	18%	22%	38%	5%	5%	3%	**	
		bcd					e	ef	def				abdef					
YouTube	1139	116	81	111	30	338	346	676	47	30	68	170	214	98	7	4	**	
	27%	19%	14%	11%	7%	19%	28%	26%	28%	16%	18%	21%	40%	11%	9%	8%	**	
		cd	d				def	def	d				abdef					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 124

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

TV AND VIDEO SERVICES WATCHED IN THE PAST 3 MONTHS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOW	423	46	25	30	5	111	113	260	17	13	32	65	61	27	1	1	**	
	10%	8%	4%	3%	1%	6%	9%	10%	10%	7%	9%	8%	11%	3%	2%	3%	**	
		cd	d															
Discovery+	333	40	21	30	8	105	99	204	19	10	23	58	62	26	3	1	**	
	8%	7%	4%	3%	2%	6%	8%	8%	11%	5%	6%	7%	11%	3%	4%	2%	**	
		cd																
GB News	252	56	44	73	28	109	76	149	12	10	17	44	39	69	3	1	**	
	6%	9%	8%	7%	7%	6%	6%	6%	7%	5%	5%	5%	7%	8%	4%	3%	**	
Apple TV+	236	18	13	16	3	36	68	143	14	11	19	41	35	15	-	*	**	
	6%	3%	2%	2%	1%	2%	5%	6%	8%	6%	5%	5%	6%	2%	-%	1%	**	
Virgin TV Catch-up or Virgin Media Anywhere	228	32	31	45	14	81	69	140	8	10	14	37	38	41	3	1	**	
	5%	5%	5%	5%	3%	5%	6%	5%	5%	5%	4%	5%	7%	5%	4%	2%	**	
Britbox	156	19	14	22	8	49	55	85	5	9	20	35	29	20	1	1	**	
	4%	3%	2%	2%	2%	3%	4%	3%	3%	5%	5%	4%	5%	2%	1%	1%	**	
S4C (Welsh)	119	15	11	18	7	40	46	58	10	5	16	35	17	12	1	6	**	
	3%	2%	2%	2%	2%	2%	4%	2%	6%	3%	4%	4%	3%	1%	1%	12%	**	
									b			b				ab		
Hayu	78	5	2	2	-	16	25	43	8	7	5	13	15	2	1	-	**	
	2%	1%	*%	*%	-%	1%	2%	2%	5%	4%	1%	2%	3%	*%	1%	-%	**	
None of these	69	15	13	21	8	39	26	29	5	2	9	19	12	21	1	-	**	
	2%	3%	2%	2%	2%	2%	2%	1%	3%	1%	2%	2%	2%	2%	1%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 124

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

TV AND VIDEO SERVICES WATCHED IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
BBC	3678	348	446	458	337	3032	520	121	225	116	**	1438	2032	3368	**	100	184
	86%	92%	94%	94%	92%	86%	83%	84%	87%	81%	**	83%	88%	86%	**	84%	84%
													a				
ITV/ STV/ UTV	3398	335	432	440	327	2840	431	104	194	95	**	1298	1897	3123	**	79	162
	79%	88%	91%	90%	89%	81%	69%	72%	75%	66%	**	75%	82%	80%	**	67%	74%
						be							a	c			
Channel 4	3043	302	366	395	274	2581	369	100	162	72	**	1211	1674	2793	**	87	161
	71%	80%	77%	81%	74%	73%	59%	69%	63%	51%	**	70%	72%	71%	**	74%	74%
						bde		e									
Netflix	2726	117	146	171	92	2232	422	100	173	97	**	1234	1352	2484	**	88	151
	63%	31%	31%	35%	25%	63%	67%	69%	67%	68%	**	72%	58%	64%	**	74%	70%
				d								b					
Channel 5	2481	265	333	349	249	2115	287	65	133	65	**	915	1433	2297	**	57	119
	58%	70%	70%	72%	68%	60%	46%	45%	51%	46%	**	53%	62%	59%	**	48%	55%
						bce							a				
Amazon Prime Video	1903	104	127	166	65	1622	243	63	104	50	**	888	937	1718	**	68	121
	44%	27%	27%	34%	18%	46%	39%	43%	40%	35%	**	51%	40%	44%	**	57%	56%
		d	d	d		b						b				a	a
Sky channels	1394	121	106	155	72	1164	193	49	85	48	**	545	774	1296	**	38	56
	32%	32%	22%	32%	19%	33%	31%	34%	33%	34%	**	32%	33%	33%	**	32%	26%
		bd		bd													
UKTV	1222	140	161	203	98	1101	101	31	47	21	**	460	711	1117	**	38	73
	28%	37%	34%	42%	27%	31%	16%	21%	18%	15%	**	27%	31%	29%	**	32%	34%
		d		d		bde											
Disney+	1150	18	24	29	13	970	155	39	69	30	**	621	486	1024	**	54	84
	27%	5%	5%	6%	4%	28%	25%	27%	26%	21%	**	36%	21%	26%	**	46%	38%
												b				a	a
YouTube	1139	54	43	65	32	870	237	56	106	51	**	483	590	984	**	56	92
	27%	14%	9%	13%	9%	25%	38%	39%	41%	35%	**	28%	25%	25%	**	47%	42%
							a	a	a							a	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 124

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

TV AND VIDEO SERVICES WATCHED IN THE PAST 3 MONTHS

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOW	423	15	12	22	6	355	53	21	14	15	**	221	178	372	**	20	37
	10%	4%	3%	4%	2%	10%	8%	15%	5%	11%	**	13%	8%	10%	**	17%	17%
								d				b				a	
Discovery+	333	10	16	17	8	256	68	13	36	17	**	132	185	300	**	14	22
	8%	3%	3%	4%	2%	7%	11%	9%	14%	12%	**	8%	8%	8%	**	12%	10%
							a		a								
GB News	252	39	29	43	26	228	24	8	12	2	**	80	162	225	**	16	21
	6%	10%	6%	9%	7%	6%	4%	5%	5%	1%	**	5%	7%	6%	**	14%	10%
												a				a	
Apple TV+	236	9	6	12	4	181	50	15	23	6	**	114	106	208	**	9	23
	6%	2%	1%	2%	1%	5%	8%	10%	9%	5%	**	7%	5%	5%	**	8%	11%
																a	
Virgin TV Catch-up or Virgin Media Anywhere	228	22	19	30	11	198	24	7	14	2	**	99	117	211	**	3	9
	5%	6%	4%	6%	3%	6%	4%	5%	5%	2%	**	6%	5%	5%	**	3%	4%
Britbox	156	10	10	14	6	131	21	3	12	6	**	62	87	139	**	5	15
	4%	3%	2%	3%	2%	4%	3%	2%	5%	4%	**	4%	4%	4%	**	4%	7%
S4C (Welsh)	119	9	3	8	4	93	26	7	16	2	**	49	68	101	**	7	14
	3%	2%	1%	2%	1%	3%	4%	5%	6%	1%	**	3%	3%	3%	**	6%	7%
									a							a	
Hayu	78	2	-	1	1	56	20	5	8	6	**	36	40	66	**	5	8
	2%	*%	-%	*%	*%	2%	3%	4%	3%	4%	**	2%	2%	2%	**	4%	4%
None of these	69	9	11	15	6	56	7	4	1	1	**	30	35	61	**	1	3
	2%	2%	2%	3%	2%	2%	1%	3%	*%	1%	**	2%	2%	2%	**	1%	2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 125

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A14. When thinking about what to watch, which one of the following TV and video services do you usually turn to first? (BBC would include all channels and iPlayer, ITV would include all channels and ITVX (was ITV Hub), Channel 4 would include all channels and All4, Channel 5 would include all channels and My5, Sky channels would include all paid-for channels from Sky.)

Base : Those watching any of these TV or video services in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4231	559	648	1046	398	1851	1289	2501	167	213	400	825	566	742	104	125	75	
Effective Weighted Sample	3374	432	564	891	341	1520	1027	2002	134	171	315	665	446	701	100	121	73	
Total	4227	592	551	976	426	1748	1224	2554	164	189	365	786	531	834	72	49	21	
BBC	1286	225	281	535	254	709	384	777	50	76	134	288	112	461	37	23	**	
	30%	38%	51%	55%	60%	41%	31%	30%	30%	40%	37%	37%	21%	55%	51%	47%	**	
		a	b	c	d		g	g		bg	g	bg						
Netflix	1000	61	31	41	10	224	262	623	32	32	47	133	158	34	5	1	**	
	24%	10%	6%	4%	2%	13%	21%	24%	20%	17%	13%	17%	30%	4%	6%	3%	**	
		bcd					e	ef					adef					
ITV/ STV/ UTV	666	134	112	192	80	331	197	394	29	25	72	135	71	157	18	13	**	
	16%	23%	20%	20%	19%	19%	16%	15%	18%	13%	20%	17%	13%	19%	26%	26%	**	
Sky channels	311	54	37	60	23	101	69	218	13	12	22	48	24	48	5	7	**	
	7%	9%	7%	6%	5%	6%	6%	9%	8%	6%	6%	6%	5%	6%	7%	14%	**	
								ag								a		
YouTube	227	21	6	7	1	74	81	123	17	5	17	41	60	7	-	*	**	
	5%	4%	1%	1%	*%	4%	7%	5%	10%	3%	5%	5%	11%	1%	-%	1%	**	
		bcd							bd				abdef					
Amazon Prime Video	142	15	21	27	6	55	38	90	4	9	12	27	16	24	1	2	**	
	3%	3%	4%	3%	1%	3%	3%	4%	3%	5%	3%	3%	3%	3%	1%	3%	**	
Channel 4	126	18	16	27	10	59	36	70	2	9	14	24	15	24	2	-	**	
	3%	3%	3%	3%	2%	3%	3%	3%	1%	5%	4%	3%	3%	3%	3%	-%	**	
Disney+	86	3	-	-	-	20	26	51	-	1	7	8	22	-	-	-	**	
	2%	1%	-%	-%	-%	1%	2%	2%	-%	1%	2%	1%	4%	-%	-%	-%	**	
													bf					
Channel 5	53	8	6	7	1	24	27	23	5	6	7	18	14	6	-	1	**	
	1%	1%	1%	1%	*%	1%	2%	1%	3%	3%	2%	2%	3%	1%	-%	2%	**	
							b			b		b	b					
NOW	35	3	1	1	-	7	10	20	4	2	1	6	4	1	-	-	**	
	1%	*%	*%	*%	-%	*%	1%	1%	3%	1%	*%	1%	1%	*%	-%	-%	**	
UKTV	27	6	3	5	2	12	13	11	-	3	3	7	5	5	-	-	**	
	1%	1%	*%	1%	1%	1%	1%	*%	-%	1%	1%	1%	1%	1%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 125

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A14. When thinking about what to watch, which one of the following TV and video services do you usually turn to first? (BBC would include all channels and iPlayer, ITV would include all channels and ITVX (was ITV Hub), Channel 4 would include all channels and All4, Channel 5 would include all channels and My5, Sky channels would include all paid-for channels from Sky.)

Base : Those watching any of these TV or video services in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4231	559	648	1046	398	1851	1289	2501	167	213	400	825	566	742	104	125	75	
Effective Weighted Sample	3374	432	564	891	341	1520	1027	2002	134	171	315	665	446	701	100	121	73	
Total	4227	592	551	976	426	1748	1224	2554	164	189	365	786	531	834	72	49	21	
Virgin TV Catch-up or Virgin Media Anywhere	23 1%	3 1%	4 1%	4 *%	- -%	7 *%	8 1%	13 *%	- -%	- -%	1 *%	2 *%	6 1%	2 *%	1 2%	- -%	** **	
GB News	20 *%	2 *%	7 1%	10 1%	3 1%	12 1%	4 *%	14 1%	1 1%	- -%	1 *%	3 *%	1 *%	8 1%	1 1%	1 2%	** **	
Britbox	7 *%	3 1%	1 *%	3 *%	2 *%	4 *%	5 *%	2 *%	- -%	2 1% b	1 *%	3 *%	2 *%	3 *%	- -%	- -%	** **	
Apple TV+	6 *%	- -%	1 *%	1 *%	- -%	3 *%	1 *%	5 *%	- -%	- -%	1 *%	1 *%	1 *%	1 *%	- -%	- -%	** **	
Discovery+	6 *%	4 1%	- -%	- -%	- -%	4 *%	3 *%	2 *%	2 1%	- -%	- -%	2 *%	3 1%	- -%	- -%	- -%	** **	
S4C (Welsh)	5 *%	1 *%	- -%	- -%	- -%	1 *%	3 *%	1 *%	1 *%	1 1% b	- -%	3 *%	- -%	- -%	- -%	- -%	** **	
Hayu	5 *%	- -%	- -%	- -%	- -%	* *%	1 *%	4 *%	- -%	- -%	- -%	- -%	1 *%	- -%	- -%	- -%	** **	
None of these	89 2%	12 2%	10 2%	27 3%	17 4%	48 3%	23 2%	55 2%	3 2%	1 *%	8 2%	15 2%	7 1%	25 3%	1 1%	1 2%	** **	
Don't know	106 3%	19 3%	14 3%	29 3%	15 4%	52 3%	31 3%	59 2%	* *%	6 3%	16 4%	23 3%	9 2%	26 3%	2 2%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 125

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A14. When thinking about what to watch, which one of the following TV and video services do you usually turn to first? (BBC would include all channels and iPlayer, ITV would include all channels and ITVX (was ITV Hub), Channel 4 would include all channels and All4, Channel 5 would include all channels and My5, Sky channels would include all paid-for channels from Sky.)

Base : Those watching any of these TV or video services in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4231	354	388	380	362	3581	513	123	213	106	71	1698	2296	3849	88	120	208
Effective Weighted Sample	3374	336	368	365	343	2813	452	103	192	96	61	1361	1824	3070	74	96	170
Total	4227	370	464	472	362	3459	619	141	258	142	79	1696	2284	3847	97	118	214
BBC	1286	210	251	266	195	1090	150	34	64	30	**	431	773	1195	**	23	56
	30%	57%	54%	56%	54%	32%	24%	24%	25%	21%	**	25%	34%	31%	**	20%	26%
						b							a				
Netflix	1000	19	15	19	15	774	200	34	85	49	**	493	456	914	**	32	56
	24%	5%	3%	4%	4%	22%	32%	24%	33%	35%	**	29%	20%	24%	**	28%	26%
						a	a	a	a	a		b					
ITV/ STV/ UTV	666	52	105	83	74	571	71	19	26	17	**	235	391	611	**	10	23
	16%	14%	23%	18%	20%	17%	11%	13%	10%	12%	**	14%	17%	16%	**	9%	11%
			a			b											
Sky channels	311	30	18	31	17	253	49	14	26	6	**	99	196	293	**	4	7
	7%	8%	4%	7%	5%	7%	8%	10%	10%	4%	**	6%	9%	8%	**	3%	3%
													a				
YouTube	227	3	4	5	2	155	60	15	28	11	**	105	105	185	**	16	22
	5%	1%	1%	1%	1%	4%	10%	10%	11%	8%	**	6%	5%	5%	**	13%	10%
						a	a	a	a							a	a
Amazon Prime Video	142	8	16	12	12	122	16	8	4	2	**	66	74	124	**	6	7
	3%	2%	3%	3%	3%	4%	3%	5%	2%	2%	**	4%	3%	3%	**	5%	3%
Channel 4	126	9	15	16	8	113	10	6	2	2	**	62	61	114	**	6	9
	3%	3%	3%	3%	2%	3%	2%	5%	1%	2%	**	4%	3%	3%	**	5%	4%
Disney+	86	-	-	-	-	82	4	3	-	-	**	56	28	71	**	7	12
	2%	-%	-%	-%	-%	2%	1%	2%	-%	-%	**	3%	1%	2%	**	6%	6%
												b				a	a
Channel 5	53	3	3	2	4	39	14	-	7	6	**	26	27	52	**	*	1
	1%	1%	1%	*%	1%	1%	2%	-%	3%	4%	**	2%	1%	1%	**	*%	*%
										a							
NOW	35	1	-	1	-	27	5	*	2	3	**	17	16	26	**	3	7
	1%	*%	-%	*%	-%	1%	1%	*%	1%	2%	**	1%	1%	1%	**	2%	3%
																	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A14. When thinking about what to watch, which one of the following TV and video services do you usually turn to first? (BBC would include all channels and iPlayer, ITV would include all channels and ITVX (was ITV Hub), Channel 4 would include all channels and All4, Channel 5 would include all channels and My5, Sky channels would include all paid-for channels from Sky.)

Base : Those watching any of these TV or video services in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4231	354	388	380	362	3581	513	123	213	106	71	1698	2296	3849	88	120	208
Effective Weighted Sample	3374	336	368	365	343	2813	452	103	192	96	61	1361	1824	3070	74	96	170
Total	4227	370	464	472	362	3459	619	141	258	142	79	1696	2284	3847	97	118	214
UKTV	27 1%	5 1%	- -%	2 1%	3 1%	20 1%	5 1%	- -%	3 1%	2 1%	** **	14 1%	12 1%	25 1%	** **	1 1%	2 1%
Virgin TV Catch-up or Virgin Media Anywhere	23 1%	- -%	2 *%	2 *%	- -%	21 1%	2 *%	- -%	1 *%	- -%	** **	7 *%	15 1%	23 1%	** **	- -%	- -%
GB News	20 *%	6 2%	2 1%	5 1%	3 1%	18 1%	1 *%	1 1%	- -%	- -%	** **	5 *%	12 1%	17 *%	** **	3 3%	3 1%
Britbox	7 *%	1 *%	2 *%	2 *%	1 *%	7 *%	- -%	- -%	- -%	- -%	** **	- -%	7 *%	7 *%	** **	- -%	1 *%
Apple TV+	6 *%	1 *%	- -%	1 *%	- -%	6 *%	1 *%	- -%	1 *%	- -%	** **	3 *%	3 *%	6 *%	** **	- -%	- -%
Discovery+	6 *%	- -%	- -%	- -%	- -%	5 *%	- -%	- -%	- -%	- -%	** **	3 *%	2 *%	6 *%	** **	- -%	- -%
S4C (Welsh)	5 *%	- -%	- -%	- -%	- -%	3 *%	2 *%	2 1%	- -%	- -%	** **	2 *%	2 *%	4 *%	** **	- -%	1 1%
Hayu	5 *%	- -%	- -%	- -%	- -%	4 *%	1 *%	* *%	- -%	1 1%	** **	3 *%	2 *%	4 *%	** **	- -%	- -%
None of these	89 2%	7 2%	18 4%	12 3%	13 4%	67 2%	13 2%	1 1%	4 1%	8 5%	** **	29 2%	49 2%	75 2%	** **	3 3%	6 3%
Don't know	106 3%	13 4%	13 3%	11 2%	15 4%	80 2%	16 3%	3 2%	5 2%	3 2%	** **	40 2%	54 2%	96 2%	** **	2 2%	2 1%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 126

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any BBC TV channels (including BBC iPlayer and BBC programmes and content on YouTube) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	3648	493	615	991	376	1612	1104	2190	147	192	354	724	459	704	93	120	74	
Effective Weighted Sample	2919	382	534	842	321	1331	879	1757	116	154	276	581	362	665	90	116	72	
Total	3678	522	523	927	404	1538	1050	2249	141	171	319	687	437	794	65	47	21	
1 - Extremely dissatisfied	(1.0)	98 3%	16 3%	22 4%	31 3%	9 2%	47 3%	38 4%	47 2%	6 4%	12 7% b	13 4%	30 4%	16 4%	27 3%	** **	1 2%	** **
2	(2.0)	61 2%	12 2%	13 2%	17 2%	5 1%	32 2%	26 2%	29 1%	2 1%	3 2%	6 2%	15 2%	12 3%	15 2%	** **	1 2%	** **
3	(3.0)	139 4%	16 3%	26 5%	33 4%	8 2%	55 4%	57 5% b	72 3%	5 3%	5 3%	20 6% b	36 5%	25 6%	28 3%	** **	2 5%	** **
4	(4.0)	153 4%	24 5%	20 4%	27 3%	8 2%	56 4%	51 5%	88 4%	4 3%	4 3%	16 5%	30 4%	24 5%	25 3%	** **	1 2%	** **
5	(5.0)	473 13%	45 9%	55 10%	102 11%	47 12%	204 13%	148 14%	263 12%	19 14%	30 18%	45 14%	97 14%	69 16%	90 11%	** **	4 8%	** **
6	(6.0)	430 12%	67 13% bc	36 7%	66 7%	30 7%	140 9%	95 9%	284 13% ad	21 15% d	9 5%	29 9%	66 10%	40 9%	61 8%	** **	1 3%	** **
7	(7.0)	674 18%	95 18%	87 17%	144 16%	57 14%	244 16%	174 17%	427 19%	24 17%	22 13%	47 15%	103 15%	82 19%	128 16%	** **	5 10%	** **
8	(8.0)	806 22%	115 22%	121 23%	238 26%	117 29%	360 23%	232 22%	506 22%	34 24%	49 29%	71 22%	159 23%	84 19%	203 26%	** **	13 28%	** **
9	(9.0)	380 10%	68 13%	65 12%	113 12%	48 12%	167 11%	83 8%	260 12% af	7 5%	19 11%	24 7%	52 8%	37 9%	95 12%	** **	7 14%	** **
10 - Extremely satisfied (10.0)	464 13%	65 12%	80 15%	155 17%	75 19%	234 15%	147 14%	273 12%	21 15%	18 11%	48 15%	101 15%	48 11%	124 16%	** **	11 24%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 126

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any BBC TV channels (including BBC iPlayer and BBC programmes and content on YouTube) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	3648	493	615	991	376	1612	1104	2190	147	192	354	724	459	704	93	120	74	
Effective Weighted Sample	2919	382	534	842	321	1331	879	1757	116	154	276	581	362	665	90	116	72	
Total	3678	522	523	927	404	1538	1050	2249	141	171	319	687	437	794	65	47	21	
DISSATISFIED (1-4)	452 12%	68 13%	80 15%	109 12%	29 7%	189 12%	171 16%	236 11%	17 12%	24 14%	56 18%	110 16%	76 17%	94 12%	**	6 12%	**	
			d				b				b	b	b					
NEUTRAL (5-6)	903 25%	112 21%	91 17%	168 18%	78 19%	344 22%	243 23%	547 24%	40 28%	39 23%	74 23%	163 24%	109 25%	151 19%	**	5 11%	**	
SATISFIED (7-10)	2324 63%	343 66%	353 67%	650 70%	297 73%	1005 65%	636 61%	1465 65%	85 60%	108 63%	189 59%	414 60%	252 58%	550 69%	**	36 76%	**	
Answered	3678	522	523	927	404	1538	1050	2249	141	171	319	687	437	794	**	47	**	
Mean score	6.9	7.0	7.0	7.2	7.4	7.0	6.7	7.0	6.8	6.7	6.7	6.7	6.5	7.1	**	7.6	**	
Standard deviation	2.18	2.22	2.41	2.29	2.09	2.28	2.37	2.08	2.26	2.45	2.43	2.41	2.34	2.27	**	2.38	**	
Standard error	.04	.10	.10	.07	.11	.06	.07	.04	.19	.18	.13	.09	.11	.09	**	.22	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 126

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any BBC TV channels (including BBC iPlayer and BBC programmes and content on YouTube) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			a	b	c	d	a	b	c	d	~e	~f	a	b	a	~b	c	d
99%																		
Unweighted total		3648	331	373	367	337	3114	426	106	182	87	51	1435	2025	3340	76	104	180
Effective Weighted Sample		2919	314	354	353	319	2457	375	88	165	79	44	1154	1611	2673	64	83	147
Total		3678	348	446	458	337	3032	520	121	225	116	58	1438	2032	3368	84	100	184
1 - Extremely dissatisfied	(1.0)	98	14	13	17	9	87	9	4	4	**	**	39	56	91	**	1	2
		3%	4%	3%	4%	3%	3%	2%	4%	2%	**	**	3%	3%	3%	**	1%	1%
2	(2.0)	61	5	9	7	8	53	5	2	2	**	**	27	30	55	**	1	3
		2%	2%	2%	2%	2%	2%	1%	2%	1%	**	**	2%	1%	2%	**	1%	2%
3	(3.0)	139	12	16	13	15	116	22	10	5	**	**	56	77	121	**	4	9
		4%	3%	4%	3%	4%	4%	4%	9%	2%	**	**	4%	4%	4%	**	4%	5%
4	(4.0)	153	15	10	13	12	129	21	8	4	**	**	80	65	136	**	6	12
		4%	4%	2%	3%	4%	4%	4%	7%	2%	**	**	6%	3%	4%	**	6%	6%
													b					
5	(5.0)	473	36	54	53	37	371	78	15	32	**	**	197	241	424	**	17	31
		13%	10%	12%	12%	11%	12%	15%	12%	14%	**	**	14%	12%	13%	**	17%	17%
6	(6.0)	430	28	33	37	24	347	65	21	25	**	**	176	232	388	**	18	28
		12%	8%	7%	8%	7%	11%	12%	17%	11%	**	**	12%	11%	12%	**	18%	15%
7	(7.0)	674	49	78	72	55	546	104	26	41	**	**	261	366	632	**	12	23
		18%	14%	18%	16%	16%	18%	20%	22%	18%	**	**	18%	18%	19%	**	12%	13%
8	(8.0)	806	98	105	125	77	686	95	15	45	**	**	317	451	744	**	20	38
		22%	28%	23%	27%	23%	23%	18%	12%	20%	**	**	22%	22%	22%	**	20%	21%
9	(9.0)	380	47	48	57	39	323	50	10	29	**	**	125	234	354	**	13	20
		10%	14%	11%	12%	11%	11%	10%	9%	13%	**	**	9%	12%	10%	**	13%	11%
10 - Extremely satisfied	(10.0)	464	43	80	63	60	375	71	9	39	**	**	160	279	425	**	7	18
		13%	12%	18%	14%	18%	12%	14%	7%	17%	**	**	11%	14%	13%	**	7%	10%
DISSATISFIED (1-4)		452	46	48	50	44	385	58	25	14	**	**	202	228	403	**	13	26
		12%	13%	11%	11%	13%	13%	11%	21%	6%	**	**	14%	11%	12%	**	13%	14%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any BBC TV channels (including BBC iPlayer and BBC programmes and content on YouTube) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	~e	~f	a	b	a	~b	c	d
Unweighted total	3648	331	373	367	337	3114	426	106	182	87	51	1435	2025	3340	76	104	180
Effective Weighted Sample	2919	314	354	353	319	2457	375	88	165	79	44	1154	1611	2673	64	83	147
Total	3678	348	446	458	337	3032	520	121	225	116	58	1438	2032	3368	84	100	184
NEUTRAL (5-6)	903	64	87	90	61	718	143	36	57	**	**	372	473	812	**	35	59
	25%	18%	19%	20%	18%	24%	27%	30%	25%	**	**	26%	23%	24%	**	35%	32%
SATISFIED (7-10)	2324	238	312	318	232	1929	319	60	154	**	**	863	1330	2154	**	52	99
	63%	68%	70%	69%	69%	64%	61%	50%	68%	**	**	60%	65%	64%	**	52%	54%
						c			c				a				
Answered	3678	348	446	458	337	3032	520	121	225	**	**	1438	2032	3368	**	100	184
Mean score	6.9	7.1	7.2	7.1	7.1	6.9	6.9	6.2	7.3	**	**	6.8	7.0	6.9	**	6.6	6.7
						c	c		c				a				
Standard deviation	2.18	2.28	2.27	2.24	2.33	2.20	2.11	2.24	2.04	**	**	2.18	2.18	2.17	**	2.04	2.12
Standard error	.04	.13	.12	.12	.13	.04	.10	.22	.15	**	**	.06	.05	.04	**	.20	.16

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with ITV/ STV/ UTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any ITV/ STV/ UTV channels (including ITVX (was ITV Hub) and STV Player) in the past 3 months

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d
99%																		
Unweighted total		3389	484	601	963	362	1565	1041	2015	140	183	341	692	418	681	94	116	72
Effective Weighted Sample		2711	373	523	819	309	1290	829	1618	110	146	269	557	330	644	91	112	70
Total		3398	510	511	899	387	1488	984	2070	134	161	307	653	396	767	66	45	20
1 - Extremely dissatisfied	(1.0)	20	5	4	4	1	8	4	15	*	-	*	1	3	3	**	1	**
		1%	1%	1%	*%	*%	1%	*%	1%	*%	-%	*%	*%	1%	*%	**	2%	**
2	(2.0)	21	2	5	9	3	10	8	11	3	3	5	6	2	8	**	-	**
		1%	*%	1%	1%	1%	1%	1%	1%	2%	2%	2%	1%	*%	1%	**	-%	**
3	(3.0)	64	8	16	21	5	30	19	44	1	1	7	11	8	18	**	1	**
		2%	2%	3%	2%	1%	2%	2%	2%	1%	1%	2%	2%	2%	2%	**	3%	**
4	(4.0)	117	16	16	23	8	40	34	70	5	2	11	19	16	21	**	1	**
		3%	3%	3%	3%	2%	3%	3%	3%	4%	1%	4%	3%	4%	3%	**	1%	**
5	(5.0)	469	70	65	113	48	176	138	276	19	29	41	95	47	104	**	3	**
		14%	14%	13%	13%	12%	12%	14%	13%	14%	18%	13%	15%	12%	14%	**	6%	**
6	(6.0)	482	62	66	108	42	190	115	301	18	20	26	72	52	100	**	5	**
		14%	12%	13%	12%	11%	13%	12%	15%	14%	13%	8%	11%	13%	13%	**	11%	**
7	(7.0)	702	103	94	173	79	287	191	450	24	34	70	143	71	146	**	8	**
		21%	20%	18%	19%	20%	19%	19%	22%	18%	21%	23%	22%	18%	19%	**	18%	**
8	(8.0)	766	121	126	222	96	365	227	471	33	34	82	149	89	186	**	11	**
		23%	24%	25%	25%	25%	25%	23%	23%	24%	21%	27%	23%	22%	24%	**	23%	**
9	(9.0)	358	49	62	111	50	173	101	224	8	15	27	61	49	93	**	9	**
		11%	10%	12%	12%	13%	12%	10%	11%	6%	9%	9%	9%	12%	12%	**	20%	**
10 - Extremely satisfied (10.0)		399	74	59	114	55	209	147	208	23	23	38	96	58	89	**	7	**
		12%	15%	11%	13%	14%	14%	15%	10%	17%	15%	12%	15%	15%	12%	**	16%	**
DISSATISFIED (1-4)		222	31	41	58	17	88	65	140	9	6	24	37	29	50	**	3	**
		7%	6%	8%	6%	4%	6%	7%	7%	7%	3%	8%	6%	7%	7%	**	6%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with ITV/ STV/ UTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any ITV/ STV/ UTV channels (including ITVX (was ITV Hub) and STV Player) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	3389	484	601	963	362	1565	1041	2015	140	183	341	692	418	681	94	116	72	
Effective Weighted Sample	2711	373	523	819	309	1290	829	1618	110	146	269	557	330	644	91	112	70	
Total	3398	510	511	899	387	1488	984	2070	134	161	307	653	396	767	66	45	20	
NEUTRAL (5-6)	951 28%	132 26%	131 26%	222 25%	91 23%	366 25%	253 26%	577 28%	38 28%	50 31%	67 22%	167 26%	100 25%	204 27%	**	8 17%	**	
SATISFIED (7-10)	2224 65%	348 68%	340 66%	619 69%	280 72%	1035 70%	666 68%	1354 65%	88 65%	106 66%	217 71%	449 69%	267 67%	513 67%	**	35 77%	**	
Answered	3398	510	511	899	387	1488	984	2070	134	161	307	653	396	767	**	45	**	
Mean score	7.1	7.2	7.1	7.3	7.4	7.3	7.2	7.1	7.2	7.2	7.2	7.2	7.3	7.2	**	7.6	**	
Standard deviation	1.83	1.87	1.92	1.86	1.78	1.84	1.90	1.81	1.95	1.83	1.87	1.83	1.92	1.85	**	1.95	**	
Standard error	.03	.09	.08	.06	.09	.05	.06	.04	.16	.14	.10	.07	.09	.07	**	.18	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 127

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with ITV/ STV/ UTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any ITV/ STV/ UTV channels (including ITVX (was ITV Hub) and STV Player) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB		
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d	
Unweighted total	3389	320	361	355	326	2927	350	91	156	69	34	1300	1903	3116	72	83	155	
Effective Weighted Sample	2711	304	343	341	309	2312	310	76	142	63	30	1045	1515	2492	62	68	129	
Total	3398	335	432	440	327	2840	431	104	194	95	39	1298	1897	3123	83	79	162	
1 - Extremely dissatisfied	(1.0)	20 1%	2 1%	1 *%	1 *%	2 1%	19 1%	1 *%	** **	1 1%	** **	** **	8 1%	12 1%	18 1%	** **	** **	* *%
2	(2.0)	21 1%	2 1%	5 1%	5 1%	3 1%	17 1%	2 1%	** **	* *%	** **	** **	10 1%	9 *%	17 1%	** **	** **	1 1%
3	(3.0)	64 2%	11 3%	7 2%	13 3%	5 2%	55 2%	7 2%	** **	2 1%	** **	** **	32 2%	32 2%	58 2%	** **	** **	4 2%
4	(4.0)	117 3%	13 4%	8 2%	15 3%	6 2%	88 3%	20 5%	** **	8 4%	** **	** **	54 4%	57 3%	107 3%	** **	** **	5 3%
5	(5.0)	469 14%	47 14%	57 13%	63 14%	41 13%	351 12%	93 22% a	** **	38 20% a	** **	** **	178 14%	239 13%	430 14%	** **	** **	22 14%
6	(6.0)	482 14%	46 14%	53 12%	66 15%	33 10%	388 14%	68 16%	** **	26 14%	** **	** **	203 16%	238 13%	437 14%	** **	** **	25 15%
7	(7.0)	702 21%	69 21%	77 18%	92 21%	54 17%	594 21%	84 19%	** **	38 20%	** **	** **	260 20%	406 21%	660 21%	** **	** **	24 15%
8	(8.0)	766 23%	78 23%	108 25%	106 24%	80 24%	681 24%	71 16% b	** **	33 17%	** **	** **	285 22%	449 24%	701 22%	** **	** **	45 28%
9	(9.0)	358 11%	32 10%	60 14%	48 11%	45 14%	313 11%	36 8%	** **	21 11%	** **	** **	126 10%	220 12%	328 11%	** **	** **	14 8%
10 - Extremely satisfied	(10.0)	399 12%	34 10%	55 13%	31 7%	58 18%	333 12%	49 11% ac	** **	25 13%	** **	** **	140 11%	235 12%	367 12%	** **	** **	21 13%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with ITV/ STV/ UTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any ITV/ STV/ UTV channels (including ITVX (was ITV Hub) and STV Player) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	3389	320	361	355	326	2927	350	91	156	69	34	1300	1903	3116	72	83	155
Effective Weighted Sample	2711	304	343	341	309	2312	310	76	142	63	30	1045	1515	2492	62	68	129
Total	3398	335	432	440	327	2840	431	104	194	95	39	1298	1897	3123	83	79	162
DISSATISFIED (1-4)	222	28	22	35	15	180	31	**	12	**	**	105	110	200	**	**	11
	7%	8%	5%	8%	5%	6%	7%	**	6%	**	**	8%	6%	6%	**	**	7%
NEUTRAL (5-6)	951	94	110	129	75	738	161	**	65	**	**	381	477	867	**	**	47
	28%	28%	25%	29%	23%	26%	37%	**	33%	**	**	29%	25%	28%	**	**	29%
							a										
SATISFIED (7-10)	2224	214	300	276	237	1922	239	**	117	**	**	812	1310	2056	**	**	104
	65%	64%	69%	63%	73%	68%	55%	**	60%	**	**	63%	69%	66%	**	**	64%
					c	b							a				
Answered	3398	335	432	440	327	2840	431	**	194	**	**	1298	1897	3123	**	**	162
Mean score	7.1	7.0	7.3	6.9	7.5	7.2	6.8	**	7.0	**	**	7.0	7.2	7.1	**	**	7.2
			c		ac	b							a				
Standard deviation	1.83	1.87	1.84	1.80	1.88	1.82	1.86	**	1.89	**	**	1.87	1.81	1.82	**	**	1.86
Standard error	.03	.10	.10	.10	.10	.03	.10	**	.15	**	**	.05	.04	.03	**	**	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 128

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 4 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 4 channels (including All4) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	2994	429	537	823	286	1349	911	1813	122	162	283	592	385	598	80	101	44	
Effective Weighted Sample	2407	334	470	709	249	1120	732	1462	98	129	225	480	306	565	77	98	43	
Total	3043	461	462	776	314	1296	873	1882	119	144	255	569	365	668	56	39	12	
1 - Extremely dissatisfied	(1.0)	16 1%	- -%	1 *%	5 1%	4 1%	6 *%	7 1%	8 *%	- -%	1 1%	- -%	1 *%	5 1%	4 1%	** **	* 1%	** **
2	(2.0)	12 *%	2 *%	2 *%	5 1%	3 1%	8 1%	8 1%	4 *%	5 4%	3 2%	4 1%	8 1%	- -%	4 1%	** **	- -%	** **
										bg	b	b	b					
3	(3.0)	50 2%	4 1%	17 4%	21 3%	4 1%	28 2%	19 2%	25 1%	* *%	3 2%	4 2%	11 2%	10 3%	19 3%	** **	1 4%	** **
				a														
4	(4.0)	123 4%	20 4%	12 3%	20 3%	8 3%	50 4%	28 3%	86 5%	6 5%	2 1%	8 3%	21 4%	15 4%	16 2%	** **	3 7%	** **
5	(5.0)	479 16%	60 13%	67 14%	127 16%	60 19%	216 17%	161 18%	264 14%	19 16%	20 14%	50 20%	105 18%	66 18%	109 16%	** **	6 14%	** **
								b										
6	(6.0)	517 17%	94 20%	78 17%	129 17%	51 16%	223 17%	139 16%	325 17%	27 23%	27 19%	38 15%	91 16%	63 17%	110 16%	** **	8 21%	** **
7	(7.0)	711 23%	115 25%	115 25%	185 24%	70 22%	285 22%	188 22%	466 25%	25 21%	28 20%	59 23%	126 22%	63 17%	163 24%	** **	7 19%	** **
									g									
8	(8.0)	597 20%	96 21%	93 20%	145 19%	53 17%	247 19%	160 18%	381 20%	21 17%	28 19%	42 16%	106 19%	63 17%	124 18%	** **	8 19%	** **
9	(9.0)	241 8%	24 5%	35 8%	67 9%	31 10%	93 7%	56 6%	159 8%	5 5%	14 9%	17 7%	37 7%	27 8%	58 9%	** **	3 7%	** **
10 - Extremely satisfied (10.0)		298 10%	46 10%	43 9%	73 9%	30 10%	141 11%	107 12%	164 9%	12 10%	19 13%	34 13%	63 11%	53 15%	60 9%	** **	3 7%	** **
													b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 4 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 4 channels (including All4) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	c	~d	
Unweighted total	2994	429	537	823	286	1349	911	1813	122	162	283	592	385	598	80	101	44	
Effective Weighted Sample	2407	334	470	709	249	1120	732	1462	98	129	225	480	306	565	77	98	43	
Total	3043	461	462	776	314	1296	873	1882	119	144	255	569	365	668	56	39	12	
DISSATISFIED (1-4)	201 7%	26 6%	31 7%	50 6%	19 6%	92 7%	62 7%	123 7%	11 9%	9 6%	15 6%	41 7%	30 8%	44 7%	**	5	**	
NEUTRAL (5-6)	996 33%	155 34%	144 31%	256 33%	111 35%	439 34%	300 34%	589 31%	46 39%	47 33%	88 35%	196 34%	128 35%	220 33%	**	14	**	
SATISFIED (7-10)	1847 61%	280 61%	287 62%	470 61%	184 58%	765 59%	511 59%	1169 62%	63 53%	88 61%	152 59%	332 58%	207 57%	405 61%	**	21	**	
Answered	3043	461	462	776	314	1296	873	1882	119	144	255	569	365	668	**	39	**	
Mean score	6.9	7.0	6.9	6.9	6.9	6.9	6.9	7.0	6.7	7.0	6.9	6.9	6.9	6.9	**	6.6	**	
Standard deviation	1.76	1.64	1.75	1.80	1.86	1.82	1.89	1.70	1.86	1.93	1.86	1.83	1.99	1.79	**	1.87	**	
Standard error	.03	.08	.08	.06	.11	.05	.06	.04	.17	.15	.11	.08	.10	.07	**	.19	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 128

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 4 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 4 channels (including All4) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total		2994	288	310	321	277	2613	300	86	129	55	30	1193	1660	2750	67	88	155
Effective Weighted Sample		2407	273	294	309	262	2078	265	72	117	50	26	960	1332	2210	56	71	127
Total		3043	302	366	395	274	2581	369	100	162	72	35	1211	1674	2793	74	87	161
1 - Extremely dissatisfied	(1.0)	16 1%	3 1%	1 *%	- -%	4 1%	13 *%	3 1%	** **	3 2%	** **	** **	8 1%	8 *%	14 *%	** **	** **	- -%
2	(2.0)	12 *%	- -%	4 1%	3 1%	1 *%	9 *%	3 1%	** **	- -%	** **	** **	4 *%	7 *%	7 *%	** **	** **	3 2%
																		a
3	(3.0)	50 2%	10 3%	9 3%	11 3%	8 3%	38 1%	11 3%	** **	5 3%	** **	** **	16 1%	31 2%	47 2%	** **	** **	2 1%
4	(4.0)	123 4%	8 3%	8 2%	10 2%	6 2%	104 4%	14 4%	** **	6 4%	** **	** **	55 5%	64 4%	109 4%	** **	** **	7 4%
5	(5.0)	479 16%	53 18%	56 15%	55 14%	54 20%	382 15%	71 19%	** **	34 21%	** **	** **	182 15%	257 15%	439 16%	** **	** **	24 15%
6	(6.0)	517 17%	54 18%	56 15%	65 16%	45 17%	444 17%	50 14%	** **	16 10%	** **	** **	201 17%	281 17%	476 17%	** **	** **	23 14%
7	(7.0)	711 23%	66 22%	98 27%	104 26%	59 22%	611 24%	81 22%	** **	39 24%	** **	** **	292 24%	381 23%	655 23%	** **	** **	36 22%
8	(8.0)	597 20%	56 18%	68 19%	81 21%	43 16%	516 20%	70 19%	** **	25 15%	** **	** **	236 20%	337 20%	548 20%	** **	** **	37 23%
9	(9.0)	241 8%	24 8%	34 9%	38 10%	20 7%	218 8%	21 6%	** **	16 10%	** **	** **	90 7%	148 9%	227 8%	** **	** **	11 7%
10 - Extremely satisfied	(10.0)	298 10%	27 9%	32 9%	26 7%	33 12%	245 10%	45 12%	** **	20 12%	** **	** **	127 11%	159 10%	270 10%	** **	** **	20 12%
DISSATISFIED (1-4)		201 7%	22 7%	22 6%	24 6%	20 7%	164 6%	31 8%	** **	14 8%	** **	** **	83 7%	110 7%	177 6%	** **	** **	11 7%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 4 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 4 channels (including All4) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2994	288	310	321	277	2613	300	86	129	55	30	1193	1660	2750	67	88	155
Effective Weighted Sample	2407	273	294	309	262	2078	265	72	117	50	26	960	1332	2210	56	71	127
Total	3043	302	366	395	274	2581	369	100	162	72	35	1211	1674	2793	74	87	161
NEUTRAL (5-6)	996	108	112	120	99	826	121	**	49	**	**	382	539	915	**	**	47
	33%	36%	31%	31%	36%	32%	33%	**	30%	**	**	32%	32%	33%	**	**	29%
SATISFIED (7-10)	1847	173	232	250	155	1591	217	**	99	**	**	746	1025	1700	**	**	103
	61%	57%	63%	63%	57%	62%	59%	**	61%	**	**	62%	61%	61%	**	**	64%
Answered	3043	302	366	395	274	2581	369	**	162	**	**	1211	1674	2793	**	**	161
Mean score	6.9	6.8	6.9	6.9	6.8	7.0	6.8	**	6.9	**	**	6.9	6.9	6.9	**	**	7.0
Standard deviation	1.76	1.83	1.76	1.67	1.95	1.74	1.93	**	2.00	**	**	1.77	1.77	1.75	**	**	1.83
Standard error	.03	.11	.10	.09	.12	.03	.11	**	.18	**	**	.05	.04	.03	**	**	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 129

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 5 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 5 channels (including My5) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2422	387	478	737	259	1165	751	1473	94	132	251	497	310	536	74	96	31	
Effective Weighted Sample	1959	305	421	637	225	971	607	1192	77	108	200	406	245	507	71	93	30	
Total	2481	426	414	697	282	1129	731	1530	96	122	228	481	302	598	52	38	9	
1 - Extremely dissatisfied	(1.0)	14 1%	1 *%	- -%	2 *%	2 1%	7 1%	7 1%	5 *%	** **	* *%	2 1%	3 1%	5 2%	1 *%	** **	** **	** **
2	(2.0)	17 1%	- -%	2 1%	5 1%	3 1%	8 1%	9 1%	7 *%	** **	3 2%	4 2%	5 1%	2 1%	3 *%	** **	** **	** **
3	(3.0)	45 2%	10 2%	5 1%	12 2%	7 2%	18 2%	11 1%	31 2%	** **	2 1%	3 2%	7 1%	4 1%	9 1%	** **	** **	** **
4	(4.0)	105 4%	17 4%	21 5%	28 4%	7 3%	41 4%	36 5%	58 4%	** **	7 5%	16 7%	28 6%	13 4%	25 4%	** **	** **	** **
5	(5.0)	448 18%	73 17%	68 16%	124 18%	56 20%	193 17%	133 18%	268 18%	** **	28 23%	37 16%	92 19%	46 15%	106 18%	** **	** **	** **
6	(6.0)	505 20%	86 20%	95 23%	144 21%	49 17%	234 21%	120 16%	335 22%	** **	18 15%	33 14%	79 17%	53 17%	126 21%	** **	** **	** **
7	(7.0)	525 21%	98 23%	93 22%	154 22%	61 22%	251 22%	154 21%	334 22%	** **	20 17%	49 22%	96 20%	65 22%	133 22%	** **	** **	** **
8	(8.0)	425 17%	70 16%	72 17%	123 18%	51 18%	180 16%	120 16%	277 18%	** **	23 19%	41 18%	80 17%	49 16%	109 18%	** **	** **	** **
9	(9.0)	186 7%	34 8%	32 8%	58 8%	26 9%	92 8%	58 8%	112 7%	** **	11 9%	18 8%	39 8%	23 8%	48 8%	** **	** **	** **
10 - Extremely satisfied (10.0)		211 8%	37 9%	26 6%	47 7%	21 7%	108 10%	84 11%	103 7%	** **	11 9%	26 11%	51 11%	43 14%	39 6%	** **	** **	** **
DISSATISFIED (1-4)		182 7%	28 7%	28 7%	46 7%	18 6%	74 7%	63 9%	102 7%	** **	11 9%	25 11%	43 9%	24 8%	38 6%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 5 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 5 channels (including My5) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2422	387	478	737	259	1165	751	1473	94	132	251	497	310	536	74	96	31	
Effective Weighted Sample	1959	305	421	637	225	971	607	1192	77	108	200	406	245	507	71	93	30	
Total	2481	426	414	697	282	1129	731	1530	96	122	228	481	302	598	52	38	9	
NEUTRAL (5-6)	953	159	163	268	105	426	253	603	**	46	69	172	99	231	**	**	**	
	38%	37%	39%	38%	37%	38%	35%	39%	**	38%	30%	36%	33%	39%	**	**	**	
SATISFIED (7-10)	1346	240	223	382	159	630	416	825	**	65	134	266	180	329	**	**	**	
	54%	56%	54%	55%	56%	56%	57%	54%	**	53%	59%	55%	60%	55%	**	**	**	
Answered	2481	426	414	697	282	1129	731	1530	**	122	228	481	302	598	**	**	**	
Mean score	6.7	6.8	6.7	6.7	6.8	6.8	6.8	6.7	**	6.7	6.8	6.8	6.9	6.8	**	**	**	
Standard deviation	1.77	1.72	1.63	1.69	1.79	1.78	1.92	1.68	**	1.92	1.96	1.89	1.98	1.66	**	**	**	
Standard error	.04	.09	.07	.06	.11	.05	.07	.04	**	.17	.12	.08	.11	.07	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 5 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 5 channels (including My5) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total		2422	252	284	286	250	2126	232	57	105	49	21	917	1395	2251	55	54	109
Effective Weighted Sample		1959	239	269	276	236	1700	205	47	96	44	18	733	1133	1818	46	46	91
Total		2481	265	333	349	249	2115	287	65	133	65	24	915	1433	2297	62	57	119
1 - Extremely dissatisfied	(1.0)	14 1%	1 *%	- -%	1 *%	- -%	12 1%	2 1%	** **	- -%	** **	** **	8 1%	4 *%	11 *%	** **	** **	2 2%
2	(2.0)	17 1%	- -%	3 1%	3 1%	- -%	14 1%	2 1%	** **	1 *%	** **	** **	10 1%	6 *%	15 1%	** **	** **	1 1%
3	(3.0)	45 2%	5 2%	3 1%	6 2%	2 1%	38 2%	7 3%	** **	2 2%	** **	** **	19 2%	26 2%	41 2%	** **	** **	2 2%
4	(4.0)	105 4%	14 5%	11 3%	16 5%	10 4%	87 4%	14 5%	** **	6 4%	** **	** **	40 4%	58 4%	91 4%	** **	** **	7 6%
5	(5.0)	448 18%	50 19%	56 17%	48 14%	58 23%	358 17%	69 24%	** **	28 21%	** **	** **	178 19%	239 17%	408 18%	** **	** **	25 21%
6	(6.0)	505 20%	47 18%	78 24%	87 25%	39 16%	426 20%	57 20%	** **	23 17%	** **	** **	185 20%	281 20%	468 20%	** **	** **	22 19%
7	(7.0)	525 21%	60 23%	73 22%	86 25%	48 19%	458 22%	51 18%	** **	23 17%	** **	** **	195 21%	306 21%	496 22%	** **	** **	19 16%
8	(8.0)	425 17%	49 19%	59 18%	66 19%	43 17%	377 18%	44 15%	** **	26 20%	** **	** **	146 16%	266 19%	397 17%	** **	** **	21 17%
9	(9.0)	186 7%	19 7%	29 9%	26 8%	22 9%	172 8%	11 4%	** **	6 5%	** **	** **	63 7%	118 8%	173 8%	** **	** **	9 8%
10 - Extremely satisfied	(10.0)	211 8%	18 7%	20 6%	11 3%	28 11%	173 8%	30 10%	** **	18 14%	** **	** **	73 8%	128 9%	197 9%	** **	** **	11 9%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Channel 5 channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Channel 5 channels (including My5) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2422	252	284	286	250	2126	232	57	105	49	21	917	1395	2251	55	54	109
Effective Weighted Sample	1959	239	269	276	236	1700	205	47	96	44	18	733	1133	1818	46	46	91
Total	2481	265	333	349	249	2115	287	65	133	65	24	915	1433	2297	62	57	119
DISSATISFIED (1-4)	182	21	17	26	12	151	26	**	9	**	**	76	94	158	**	**	12
	7%	8%	5%	7%	5%	7%	9%	**	7%	**	**	8%	7%	7%	**	**	10%
NEUTRAL (5-6)	953	98	134	135	97	784	126	**	51	**	**	362	520	876	**	**	47
	38%	37%	40%	39%	39%	37%	44%	**	38%	**	**	40%	36%	38%	**	**	40%
SATISFIED (7-10)	1346	147	182	189	140	1181	135	**	73	**	**	477	819	1263	**	**	60
	54%	55%	55%	54%	56%	56%	47%	**	55%	**	**	52%	57%	55%	**	**	50%
Answered	2481	265	333	349	249	2115	287	**	133	**	**	915	1433	2297	**	**	119
Mean score	6.7	6.7	6.8	6.6	6.9	6.8	6.5	**	6.9	**	**	6.6	6.9	6.8	**	**	6.6
Standard deviation	1.77	1.71	1.61	1.57	1.77	1.76	1.87	**	1.85	**	**	1.81	1.74	1.76	**	**	1.96
Standard error	.04	.11	.10	.09	.11	.04	.12	**	.18	**	**	.06	.05	.04	**	**	.19

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with S4C (Welsh)? (Please think about what you have watched in the past 3 months)

Base : Those who have watched S4C (including S4C Clic) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	141	20	16	27	11	52	50	75	10	8	18	38	19	11	1	15	-	
Effective Weighted Sample	105	14	13	21	8	40	37	56	7	5	13	28	15	11	1	15	-	
Total	119	15	11	18	7	40	46	58	10	5	16	35	17	12	1	6	-	
2	(2.0)	2 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	2 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	7 6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	21 18%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	15 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	18 15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	23 20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	17 14%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	13 11%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	11 10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	36 30%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with S4C (Welsh)? (Please think about what you have watched in the past 3 months)

Base : Those who have watched S4C (including S4C Clic) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	141	20	16	27	11	52	50	75	10	8	18	38	19	11	1	15	-	
Effective Weighted Sample	105	14	13	21	8	40	37	56	7	5	13	28	15	11	1	15	-	
Total	119	15	11	18	7	40	46	58	10	5	16	35	17	12	1	6	-	
SATISFIED (7-10)	72	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
60%		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	119	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	7.0	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.98	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.17	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with S4C (Welsh)? (Please think about what you have watched in the past 3 months)

Base : Those who have watched S4C (including S4C Clic) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
99%																		
Unweighted total		141	8	3	7	4	117	24	8	12	2	2	62	77	123	6	9	15
Effective Weighted Sample		105	8	3	7	4	86	20	6	11	2	1	46	58	91	5	7	12
Total		119	9	3	8	4	93	26	7	16	2	1	49	68	101	7	7	14
2	(2.0)	2 2%	**	**	**	**	1 1%	**	**	**	**	**	**	**	1 1%	**	**	**
3	(3.0)	2 1%	**	**	**	**	2 2%	**	**	**	**	**	**	**	1 1%	**	**	**
4	(4.0)	7 6%	**	**	**	**	4 4%	**	**	**	**	**	**	**	5 5%	**	**	**
5	(5.0)	21 18%	**	**	**	**	18 19%	**	**	**	**	**	**	**	19 19%	**	**	**
6	(6.0)	15 13%	**	**	**	**	11 11%	**	**	**	**	**	**	**	9 9%	**	**	**
7	(7.0)	18 15%	**	**	**	**	17 18%	**	**	**	**	**	**	**	15 15%	**	**	**
8	(8.0)	23 20%	**	**	**	**	19 21%	**	**	**	**	**	**	**	23 23%	**	**	**
9	(9.0)	17 14%	**	**	**	**	13 14%	**	**	**	**	**	**	**	15 15%	**	**	**
10 - Extremely satisfied (10.0)		13 11%	**	**	**	**	9 10%	**	**	**	**	**	**	**	13 13%	**	**	**
DISSATISFIED (1-4)		11 10%	**	**	**	**	6 7%	**	**	**	**	**	**	**	7 7%	**	**	**
NEUTRAL (5-6)		36 30%	**	**	**	**	29 31%	**	**	**	**	**	**	**	28 28%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with S4C (Welsh)? (Please think about what you have watched in the past 3 months)

Base : Those who have watched S4C (including S4C Clic) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	141	8	3	7	4	117	24	8	12	2	2	62	77	123	6	9	15
Effective Weighted Sample	105	8	3	7	4	86	20	6	11	2	1	46	58	91	5	7	12
Total	119	9	3	8	4	93	26	7	16	2	1	49	68	101	7	7	14
SATISFIED (7-10)	72	**	**	**	**	59	**	**	**	**	**	**	**	66	**	**	**
	60%	**	**	**	**	63%	**	**	**	**	**	**	**	65%	**	**	**
Answered	119	**	**	**	**	93	**	**	**	**	**	**	**	101	**	**	**
Mean score	7.0	**	**	**	**	7.1	**	**	**	**	**	**	**	7.2	**	**	**
Standard deviation	1.98	**	**	**	**	1.84	**	**	**	**	**	**	**	1.89	**	**	**
Standard error	.17	**	**	**	**	.17	**	**	**	**	**	**	**	.17	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Sky TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Sky TV channels (including from Sky On Demand or Sky Go) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1394	199	200	282	82	494	358	919	50	53	113	223	161	211	25	38	8	
Effective Weighted Sample	1114	151	178	247	71	413	285	738	44	42	89	181	126	200	24	37	8	
Total	1394	201	175	261	86	467	344	924	53	44	103	213	154	227	17	15	2	
1 - Extremely dissatisfied	(1.0)	2 *% *%	1 *% 1%	1 *% 1%	** ** *%	1 *% *%	2 *% *%	- -% -	** ** **	** ** **	1 1% b	2 1% b	1 1% b	1 *% b	** ** **	** ** **	** ** **	
2	(2.0)	7 *% *%	3 *% 2%	5 *% 2%	** ** **	5 1% 1%	3 1% 1%	3 *% *%	** ** **	** ** **	* *% *%	2 1% b	- -% -	4 2% b	** ** **	** ** **	** ** **	
3	(3.0)	13 1% 1%	2 1% *%	1 *% *%	** ** **	2 *% *%	5 2% *%	4 *% *%	** ** **	** ** **	3 3% b	4 2% b	1 1% b	1 *% b	** ** **	** ** **	** ** **	
4	(4.0)	24 2% 2%	4 2% 2%	3 2% 1%	** ** **	9 2% 2%	9 3% 1%	12 1% 1%	** ** **	** ** **	5 5% b	7 3% b	8 5% b	3 1% b	** ** **	** ** **	** ** **	
5	(5.0)	114 8% 10%	21 10% 4%	8 4% 6%	** ** **	40 9% 11%	39 11% 7%	66 7% 7%	** ** **	** ** **	13 12% 12%	23 11% 11%	21 13% 8%	15 7% 13%	** ** **	** ** **	** ** **	
6	(6.0)	157 11% 12%	24 12% 15%	26 13% 13%	** ** **	50 11% 11%	38 11% 12%	108 12% 11%	** ** **	** ** **	12 12% 12%	24 11% 11%	12 8% 13%	29 13% 13%	** ** **	** ** **	** ** **	
7	(7.0)	280 20% 23%	47 23% 21%	37 19% 19%	** ** **	89 19% 16%	56 16% 21%	196 21% 21%	** ** **	** ** **	16 16% 19%	40 19% 19%	20 13% 18%	41 18% 18%	** ** **	** ** **	** ** **	
8	(8.0)	375 27% 25%	50 25% 28%	49 26% 26%	** ** **	119 25% 26%	89 26% 27%	252 27% 27%	** ** **	** ** **	19 19% 21%	45 21% 21%	46 30% 27%	60 27% 27%	** ** **	** ** **	** ** **	
9	(9.0)	214 15% 15%	29 15% 13%	23 16% 16%	** ** **	73 16% 12%	40 12% 17%	159 17% 17%	** ** **	** ** **	18 18% 13%	28 13% 13%	16 10% 14%	32 14% 14%	** ** **	** ** **	** ** **	
10 - Extremely satisfied	(10.0)	208 15% 12%	23 12% 13%	43 17% 17%	** ** **	81 17% 18%	63 18% 13%	124 13% 13%	** ** **	** ** **	14 14% 14%	38 18% 18%	29 19% 18%	40 18% 18%	** ** **	** ** **	** ** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Sky TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Sky TV channels (including from Sky On Demand or Sky Go) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	e	f	g	a	~b	~c	~d
Unweighted total	1394	199	200	282	82	494	358	919	50	53	113	223	161	211	25	38	8
Effective Weighted Sample	1114	151	178	247	71	413	285	738	44	42	89	181	126	200	24	37	8
Total	1394	201	175	261	86	467	344	924	53	44	103	213	154	227	17	15	2
DISSATISFIED (1-4)	45 3%	6 3%	8 4%	9 4%	** **	16 3%	20 6%	19 2%	** **	** **	10 10%	14 7%	11 7%	9 4%	** **	** **	** **
NEUTRAL (5-6)	272 19%	45 22%	34 19%	50 19%	** **	90 19%	77 22%	174 19%	** **	** **	25 24%	47 22%	33 22%	44 19%	** **	** **	** **
SATISFIED (7-10)	1078 77%	150 75%	133 76%	202 77%	** **	360 77%	247 72%	730 79%	** **	** **	68 66%	151 71%	110 71%	174 77%	** **	** **	** **
Answered	1394	201	175	261	**	467	344	924	**	**	103	213	154	227	**	**	**
Mean score	7.6	7.5	7.5	7.7	**	7.7	7.5	7.7	**	**	7.2	7.4	7.5	7.6	**	**	**
Standard deviation	1.66	1.62	1.71	1.75	**	1.73	1.90	1.54	**	**	2.06	1.95	1.93	1.79	**	**	**
Standard error	.04	.11	.12	.10	**	.08	.10	.05	**	**	.19	.13	.15	.12	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 131

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Sky TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Sky TV channels (including from Sky On Demand or Sky Go) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	~b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		1394	117	94	131	80	1206	157	45	68	35	9	562	765	1298	17	39	56
Effective Weighted Sample		1114	111	89	127	76	952	138	38	61	32	8	446	614	1040	13	30	43
Total		1394	121	106	155	72	1164	193	49	85	48	11	545	774	1296	18	38	56
1 - Extremely dissatisfied	(1.0)	2 *%	1 1%	** **	- -%	** **	2 *%	- -%	** **	** **	** **	** **	* *%	1 *%	2 *%	** **	** **	** **
2	(2.0)	7 *%	2 2%	** **	3 2%	** **	7 1%	- -%	** **	** **	** **	** **	1 *%	6 1%	6 *%	** **	** **	** **
3	(3.0)	13 1%	1 1%	** **	- -%	** **	10 1%	2 1%	** **	** **	** **	** **	10 2% b	2 *%	11 1%	** **	** **	** **
4	(4.0)	24 2%	1 1%	** **	2 1%	** **	18 2%	3 2%	** **	** **	** **	** **	10 2%	10 1%	19 1%	** **	** **	** **
5	(5.0)	114 8%	10 8%	** **	12 8%	** **	83 7%	24 12%	** **	** **	** **	** **	48 9%	55 7%	104 8%	** **	** **	** **
6	(6.0)	157 11%	12 10%	** **	20 13%	** **	137 12%	18 9%	** **	** **	** **	** **	57 10%	91 12%	150 12%	** **	** **	** **
7	(7.0)	280 20%	20 17%	** **	32 21%	** **	229 20%	43 22%	** **	** **	** **	** **	126 23%	138 18%	257 20%	** **	** **	** **
8	(8.0)	375 27%	34 28%	** **	40 26%	** **	320 28%	48 25%	** **	** **	** **	** **	141 26%	222 29%	345 27%	** **	** **	** **
9	(9.0)	214 15%	17 14%	** **	21 14%	** **	185 16%	28 14%	** **	** **	** **	** **	91 17%	119 15%	203 16%	** **	** **	** **
10 - Extremely satisfied	(10.0)	208 15%	24 20%	** **	25 16%	** **	172 15%	27 14%	** **	** **	** **	** **	61 11%	129 17%	198 15%	** **	** **	** **
DISSATISFIED (1-4)		45 3%	5 4%	** **	5 3%	** **	37 3%	5 3%	** **	** **	** **	** **	21 4%	19 3%	39 3%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Sky TV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched any Sky TV channels (including from Sky On Demand or Sky Go) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		a	~b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1394	117	94	131	80	1206	157	45	68	35	9	562	765	1298	17	39	56
Effective Weighted Sample	1114	111	89	127	76	952	138	38	61	32	8	446	614	1040	13	30	43
Total	1394	121	106	155	72	1164	193	49	85	48	11	545	774	1296	18	38	56
NEUTRAL (5-6)	272	21	**	32	**	220	42	**	**	**	**	105	146	254	**	**	**
	19%	18%	**	21%	**	19%	22%	**	**	**	**	19%	19%	20%	**	**	**
SATISFIED (7-10)	1078	95	**	117	**	907	146	**	**	**	**	419	608	1004	**	**	**
	77%	78%	**	76%	**	78%	76%	**	**	**	**	77%	79%	77%	**	**	**
Answered	1394	121	**	155	**	1164	193	**	**	**	**	545	774	1296	**	**	**
Mean score	7.6	7.7	**	7.6	**	7.7	7.5	**	**	**	**	7.5	7.7	7.7	**	**	**
Standard deviation	1.66	1.86	**	1.74	**	1.64	1.65	**	**	**	**	1.63	1.64	1.65	**	**	**
Standard error	.04	.17	**	.15	**	.05	.13	**	**	**	**	.07	.06	.05	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with NOW? (Please think about what you have watched in the past 3 months)

Base : Those who have watched NOW in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	384	39	27	32	5	108	108	237	16	13	30	61	60	25	2	4	1	
Effective Weighted Sample	318	32	24	28	4	90	88	197	14	11	24	50	49	23	2	4	1	
Total	423	46	25	30	5	111	113	260	17	13	32	65	61	27	1	1	*	
1 - Extremely dissatisfied (1.0)	3 1%	** **	** **	** **	** **	- -%	- -%	1 *%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
2 (2.0)	4 1%	** **	** **	** **	** **	2 2%	2 2%	2 1%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
3 (3.0)	13 3%	** **	** **	** **	** **	4 4%	4 3%	7 3%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
4 (4.0)	26 6%	** **	** **	** **	** **	10 9%	5 4%	20 8%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
5 (5.0)	37 9%	** **	** **	** **	** **	8 7%	14 13%	19 7%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
6 (6.0)	63 15%	** **	** **	** **	** **	12 10%	14 12%	40 16%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
7 (7.0)	65 15%	** **	** **	** **	** **	15 14%	18 16%	39 15%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
8 (8.0)	99 23%	** **	** **	** **	** **	21 19%	25 22%	69 27%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
9 (9.0)	44 10%	** **	** **	** **	** **	17 15%	14 12%	25 9%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
10 - Extremely satisfied (10.0)	69 16%	** **	** **	** **	** **	23 20%	18 16%	40 15%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **
DISSATISFIED (1-4)	45 11%	** **	** **	** **	** **	16 14%	10 9%	29 11%	** **	** **	** **	** **	** **	** **	** **	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with NOW? (Please think about what you have watched in the past 3 months)

Base : Those who have watched NOW in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	384	39	27	32	5	108	108	237	16	13	30	61	60	25	2	4	1	
Effective Weighted Sample	318	32	24	28	4	90	88	197	14	11	24	50	49	23	2	4	1	
Total	423	46	25	30	5	111	113	260	17	13	32	65	61	27	1	1	*	
NEUTRAL (5-6)	100 24%	**	**	**	**	19 17%	28 25%	59 23%	**	**	**	**	**	**	**	**	**	**
SATISFIED (7-10)	278 66%	**	**	**	**	77 69%	75 66%	172 66%	**	**	**	**	**	**	**	**	**	**
Answered	423	**	**	**	**	111	113	260	**	**	**	**	**	**	**	**	**	
Mean score	7.2	**	**	**	**	7.4	7.2	7.2	**	**	**	**	**	**	**	**	**	
Standard deviation	2.02	**	**	**	**	2.17	2.02	1.95	**	**	**	**	**	**	**	**	**	
Standard error	.10	**	**	**	**	.21	.19	.13	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with NOW? (Please think about what you have watched in the past 3 months)

Base : Those who have watched NOW in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		384	15	10	18	7	332	42	17	10	11	4	201	164	337	15	20	35
Effective Weighted Sample		318	14	9	17	7	273	36	14	9	10	3	167	135	280	12	16	28
Total		423	15	12	22	6	355	53	21	14	15	2	221	178	372	17	20	37
1 - Extremely dissatisfied	(1.0)	3 1%	** **	** **	** **	** **	3 1%	** **	** **	** **	** **	** **	2 1%	1 *%	3 1%	** **	** **	** **
2	(2.0)	4 1%	** **	** **	** **	** **	2 *%	** **	** **	** **	** **	** **	4 2%	- -%	2 *%	** **	** **	** **
3	(3.0)	13 3%	** **	** **	** **	** **	10 3%	** **	** **	** **	** **	** **	5 2%	7 4%	13 3%	** **	** **	** **
4	(4.0)	26 6%	** **	** **	** **	** **	20 6%	** **	** **	** **	** **	** **	14 6%	9 5%	25 7%	** **	** **	** **
5	(5.0)	37 9%	** **	** **	** **	** **	32 9%	** **	** **	** **	** **	** **	18 8%	19 10%	34 9%	** **	** **	** **
6	(6.0)	63 15%	** **	** **	** **	** **	56 16%	** **	** **	** **	** **	** **	32 15%	24 13%	56 15%	** **	** **	** **
7	(7.0)	65 15%	** **	** **	** **	** **	54 15%	** **	** **	** **	** **	** **	38 17%	23 13%	52 14%	** **	** **	** **
8	(8.0)	99 23%	** **	** **	** **	** **	88 25%	** **	** **	** **	** **	** **	54 24%	44 24%	87 23%	** **	** **	** **
9	(9.0)	44 10%	** **	** **	** **	** **	37 11%	** **	** **	** **	** **	** **	20 9%	23 13%	41 11%	** **	** **	** **
10 - Extremely satisfied	(10.0)	69 16%	** **	** **	** **	** **	53 15%	** **	** **	** **	** **	** **	34 15%	31 17%	60 16%	** **	** **	** **
DISSATISFIED (1-4)		45 11%	** **	** **	** **	** **	35 10%	** **	** **	** **	** **	** **	24 11%	17 9%	42 11%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with NOW? (Please think about what you have watched in the past 3 months)

Base : Those who have watched NOW in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	384	15	10	18	7	332	42	17	10	11	4	201	164	337	15	20	35
Effective Weighted Sample	318	14	9	17	7	273	36	14	9	10	3	167	135	280	12	16	28
Total	423	15	12	22	6	355	53	21	14	15	2	221	178	372	17	20	37
NEUTRAL (5-6)	100	**	**	**	**	88	**	**	**	**	**	50	42	90	**	**	**
	24%	**	**	**	**	25%	**	**	**	**	**	23%	24%	24%	**	**	**
SATISFIED (7-10)	278	**	**	**	**	233	**	**	**	**	**	147	119	240	**	**	**
	66%	**	**	**	**	66%	**	**	**	**	**	66%	67%	65%	**	**	**
Answered	423	**	**	**	**	355	**	**	**	**	**	221	178	372	**	**	**
Mean score	7.2	**	**	**	**	7.2	**	**	**	**	**	7.2	7.3	7.2	**	**	**
Standard deviation	2.02	**	**	**	**	1.97	**	**	**	**	**	2.02	1.99	2.03	**	**	**
Standard error	.10	**	**	**	**	.11	**	**	**	**	**	.14	.16	.11	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Netflix? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Netflix in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2697	300	257	326	69	829	725	1688	98	105	165	403	396	240	25	37	24	
Effective Weighted Sample	2121	227	224	276	57	667	567	1335	80	82	126	319	308	225	24	36	23	
Total	2726	315	224	300	77	783	694	1742	104	95	149	392	369	263	17	13	7	
1 - Extremely dissatisfied	(1.0)	9 *% *%	1 1% *%	1 *% 1%	** ** *%	5 1% 1%	4 1% 1%	6 *% *%	** ** *%	- - *%	- - 1%	1 *% 1%	2 1% 1%	1 *% 1%	** ** *%	** ** *%	** ** *%	
2	(2.0)	6 *% -%	- -% *%	* *% *%	** ** *%	2 *% *%	3 *% *%	2 *% *%	** ** *%	- - 1%	1 1% 1%	2 1% 1%	3 1% 1%	- -% *%	** ** *%	** ** *%	** ** *%	
3	(3.0)	18 1% *%	1 *% 2%	4 1% 2%	** ** 1%	9 1% 1%	8 1% 1%	8 *% *%	** ** *%	1 1% *%	* *% *%	2 1% 1%	4 1% 1%	3 1% 1%	** ** *%	** ** *%	** ** *%	
4	(4.0)	39 1% 3%	10 3% 1%	2 1% 1%	** ** 1%	10 1% 2%	15 2% 1%	21 1% 1%	** ** 1%	1 2% 4%	5 4% 2%	8 2% 2%	7 2% 2%	3 1% 1%	** ** *%	** ** *%	** ** *%	
5	(5.0)	126 5% 4%	13 4% 6%	14 6% 9%	** ** *%	49 6% 5%	38 5% 4%	71 4% 4%	** ** *%	4 4% 8%	11 8% 5%	21 5% 6%	21 6% 9%	25 9% *%	** ** *%	** ** *%	** ** *%	
6	(6.0)	193 7% 8%	24 8% 9%	20 9% 10%	** ** *%	62 8% 8%	58 8% 6%	107 6% 6%	** ** *%	12 13% 6%	9 6% 8%	33 8% 8%	25 7% 10%	27 10% *%	** ** *%	** ** *%	** ** *%	
7	(7.0)	396 15% 17%	55 17% 21%	48 20% 20%	** ** *%	109 14% 12%	84 12% 16%	274 16% 26%	** ** *%	18 19% 10%	14 10% 12%	48 12% 12%	43 12% 20%	54 20% *%	** ** *%	** ** *%	** ** *%	
8	(8.0)	685 25% 27%	86 27% 28%	64 26% 26%	** ** *%	200 25% 24%	165 24% 26%	449 26% 25%	** ** *%	27 28% 25%	37 25% 25%	97 25% 24%	89 24% 25%	66 25% *%	** ** *%	** ** *%	** ** *%	
9	(9.0)	544 20% 17%	54 17% 14%	32 16% 16%	** ** *%	133 17% 17%	115 17% 22%	376 22% *%	** ** *%	13 13% 14%	21 14% 18%	71 18% 16%	58 16% 16%	41 16% *%	** ** *%	** ** *%	** ** *%	
10 - Extremely satisfied	(10.0)	711 26% 22%	71 22% 17%	39 17% 17%	** ** *%	205 26% 29%	205 29% 25%	428 25% *%	** ** *%	19 20% 33%	49 33% 28%	108 28% 31%	116 31% 16%	43 16% *%	** ** *%	** ** *%	** ** *%	
DISSATISFIED (1-4)	71 3% 3%	11 3% 3%	7 3% 3%	9 3% 3%	** ** *%	26 3% 4%	31 4% 2%	36 2% *%	** ** *%	2 3% 5%	7 5% 4%	14 4% 5%	17 5% 3%	8 3% *%	** ** *%	** ** *%	** ** *%	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Netflix? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Netflix in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2697	300	257	326	69	829	725	1688	98	105	165	403	396	240	25	37	24	
Effective Weighted Sample	2121	227	224	276	57	667	567	1335	80	82	126	319	308	225	24	36	23	
Total	2726	315	224	300	77	783	694	1742	104	95	149	392	369	263	17	13	7	
NEUTRAL (5-6)	319	37	34	56	**	111	95	178	**	16	20	54	46	52	**	**	**	
	12%	12%	15%	19%	**	14%	14%	10%	**	17%	13%	14%	13%	20%	**	**	**	
SATISFIED (7-10)	2336	266	182	236	**	647	568	1528	**	76	122	324	306	204	**	**	**	
	86%	85%	81%	79%	**	83%	82%	88%	**	80%	82%	83%	83%	77%	**	**	**	
								a										
Answered	2726	315	224	300	**	783	694	1742	**	95	149	392	369	263	**	**	**	
Mean score	8.2	8.0	7.7	7.7	**	8.0	8.1	8.2	**	7.8	8.2	8.1	8.1	7.6	**	**	**	
Standard deviation	1.64	1.59	1.67	1.69	**	1.77	1.84	1.56	**	1.58	1.84	1.74	1.87	1.70	**	**	**	
Standard error	.03	.09	.10	.09	**	.06	.07	.04	**	.15	.14	.09	.09	.11	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 133

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Netflix? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Netflix in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total		2697	115	125	138	102	2289	342	86	135	73	48	1221	1340	2452	57	93	150
Effective Weighted Sample		2121	109	118	133	98	1771	300	72	122	65	42	976	1040	1932	47	74	120
Total		2726	117	146	171	92	2232	422	100	173	97	53	1234	1352	2484	63	88	151
1 - Extremely dissatisfied	(1.0)	9	-	1	-	1	9	1	**	1	**	**	5	5	9	**	**	-
		*%	-%	1%	-%	1%	*%	*%	**	*%	**	**	*%	*%	*%	**	**	-%
2	(2.0)	6	-	-	-	-	6	-	**	-	**	**	3	2	4	**	**	-
		*%	-%	-%	-%	-%	*%	-%	**	-%	**	**	*%	*%	*%	**	**	-%
3	(3.0)	18	3	-	3	-	17	*	**	-	**	**	7	9	16	**	**	1
		1%	3%	-%	2%	-%	1%	*%	**	-%	**	**	1%	1%	1%	**	**	*%
4	(4.0)	39	1	3	3	-	32	7	**	5	**	**	20	18	30	**	**	8
		1%	1%	2%	2%	-%	1%	2%	**	3%	**	**	2%	1%	1%	**	**	5%
																		a
5	(5.0)	126	12	13	18	7	93	24	**	10	**	**	53	58	109	**	**	9
		5%	10%	9%	10%	8%	4%	6%	**	6%	**	**	4%	4%	4%	**	**	6%
6	(6.0)	193	12	14	20	7	154	31	**	10	**	**	84	95	184	**	**	3
		7%	11%	10%	12%	7%	7%	7%	**	6%	**	**	7%	7%	7%	**	**	2%
7	(7.0)	396	25	29	35	19	320	58	**	21	**	**	179	191	359	**	**	19
		15%	21%	20%	20%	21%	14%	14%	**	12%	**	**	15%	14%	14%	**	**	13%
8	(8.0)	685	28	38	44	22	558	114	**	44	**	**	308	351	627	**	**	39
		25%	24%	26%	26%	24%	25%	27%	**	25%	**	**	25%	26%	25%	**	**	26%
9	(9.0)	544	15	26	29	12	457	78	**	37	**	**	251	266	493	**	**	37
		20%	13%	18%	17%	13%	20%	19%	**	22%	**	**	20%	20%	20%	**	**	24%
10 - Extremely satisfied	(10.0)	711	20	23	19	24	586	110	**	45	**	**	323	356	651	**	**	37
		26%	17%	15%	11%	26%	26%	26%	**	26%	**	**	26%	26%	26%	**	**	24%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Netflix? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Netflix in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2697	115	125	138	102	2289	342	86	135	73	48	1221	1340	2452	57	93	150
Effective Weighted Sample	2121	109	118	133	98	1771	300	72	122	65	42	976	1040	1932	47	74	120
Total	2726	117	146	171	92	2232	422	100	173	97	53	1234	1352	2484	63	88	151
DISSATISFIED (1-4)	71 3%	4 4%	4 3%	7 4%	1 1%	64 3%	8 2%	** **	5 3%	** **	** **	35 3%	35 3%	60 2%	** **	** **	8 6%
NEUTRAL (5-6)	319 12%	24 21%	27 19%	38 22%	14 15%	247 11%	55 13%	** **	20 12%	** **	** **	137 11%	153 11%	294 12%	** **	** **	12 8%
SATISFIED (7-10)	2336 86%	89 76%	115 79%	127 74%	77 84%	1921 86%	360 85%	** **	147 85%	** **	** **	1062 86%	1164 86%	2130 86%	** **	** **	131 87%
Answered	2726	117	146	171	92	2232	422	**	173	**	**	1234	1352	2484	**	**	151
Mean score	8.2	7.6	7.7	7.5	8.0	8.2	8.2	**	8.2	**	**	8.2	8.2	8.2	**	**	8.2
Standard deviation	1.64	1.75	1.66	1.66	1.73	1.65	1.58	**	1.66	**	**	1.65	1.63	1.63	**	**	1.70
Standard error	.03	.16	.15	.14	.17	.03	.09	**	.14	**	**	.05	.04	.03	**	**	.14

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B11. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Prime Video? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Amazon Prime Video in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1878	210	217	273	56	588	550	1162	80	86	131	319	294	206	23	37	7	
Effective Weighted Sample	1491	160	191	234	49	485	436	922	66	69	104	256	231	192	22	36	7	
Total	1903	217	192	262	70	569	535	1190	83	78	128	315	284	230	15	14	2	
1 - Extremely dissatisfied	(1.0)	6 *%	- -%	3 1%	3 1%	** **	5 1%	4 1%	3 *%	** **	** **	- -%	1 *%	4 1%	3 1%	** **	** **	** **
2	(2.0)	8 *%	- -%	- -%	1 *%	** **	5 1%	3 1%	2 *%	** **	** **	- -%	- -%	3 1%	1 *%	** **	** **	** **
3	(3.0)	19 1%	2 1%	- -%	- -%	** **	5 1%	7 1%	10 1%	** **	** **	3 2%	4 1%	4 1%	- -%	** **	** **	** **
4	(4.0)	58 3%	11 5%	7 4%	12 4%	** **	18 3%	23 4%	31 3%	** **	** **	12 9%	22 7%	11 4%	12 5%	** **	** **	** **
5	(5.0)	142 7%	21 10%	13 7%	26 10%	** **	44 8%	49 9%	80 7%	** **	** **	17 13%	38 12%	20 7%	22 10%	** **	** **	** **
6	(6.0)	198 10%	27 12%	28 14%	31 12%	** **	65 11%	61 11%	128 11%	** **	** **	10 8%	39 12%	26 9%	28 12%	** **	** **	** **
7	(7.0)	382 20%	47 21%	48 25%	59 23%	** **	119 21%	116 22%	228 19%	** **	** **	18 14%	50 16%	74 26%	52 23%	** **	** **	** **
8	(8.0)	457 24%	43 20%	39 20%	53 20%	** **	120 21%	92 17%	324 27%	** **	** **	22 17%	46 15%	51 18%	45 19%	** **	** **	** **
9	(9.0)	309 16%	34 16%	22 12%	35 13%	** **	81 14%	69 13%	210 18%	** **	** **	16 12%	45 14%	35 12%	32 14%	** **	** **	** **
10 - Extremely satisfied	(10.0)	325 17%	33 15%	32 16%	41 16%	** **	108 19%	112 21%	174 15%	** **	** **	31 24%	70 22%	56 20%	36 15%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B11. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Prime Video? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Amazon Prime Video in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1878	210	217	273	56	588	550	1162	80	86	131	319	294	206	23	37	7	
Effective Weighted Sample	1491	160	191	234	49	485	436	922	66	69	104	256	231	192	22	36	7	
Total	1903	217	192	262	70	569	535	1190	83	78	128	315	284	230	15	14	2	
DISSATISFIED (1-4)	91 5%	12 6%	10 5%	15 6%	** **	33 6%	37 7%	46 4%	** **	** **	14 11% b	27 9% b	22 8%	15 7%	** **	** **	** **	
NEUTRAL (5-6)	339 18%	48 22%	41 21%	58 22%	** **	108 19%	110 21%	208 17%	** **	** **	27 21%	77 24%	46 16%	51 22%	** **	** **	** **	
SATISFIED (7-10)	1473 77%	157 72%	141 73%	189 72%	** **	428 75%	388 73%	936 79% f	** **	** **	87 68%	211 67%	216 76%	164 71%	** **	** **	** **	
Answered	1903	217	192	262	**	569	535	1190	**	**	128	315	284	230	**	**	**	
Mean score	7.7	7.5	7.4	7.4	**	7.6	7.5	7.7	**	**	7.4	7.5	7.5	7.4	**	**	**	
Standard deviation	1.75	1.75	1.81	1.84	**	1.88	1.94	1.64	**	**	2.10	2.01	1.98	1.87	**	**	**	
Standard error	.04	.12	.12	.11	**	.08	.08	.05	**	**	.18	.11	.12	.13	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Prime Video? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Amazon Prime Video in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level:			a	b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	d
99%																		
Unweighted total		1878	103	103	134	72	1639	208	57	84	40	27	880	929	1704	46	70	116
Effective Weighted Sample		1491	97	97	128	69	1287	179	47	74	36	23	702	732	1351	38	56	93
Total		1903	104	127	166	65	1622	243	63	104	50	26	888	937	1718	53	68	121
1 - Extremely dissatisfied	(1.0)	6	1	2	3	**	6	-	**	**	**	**	2	4	5	**	**	1
		*%	1%	1%	2%	**	*%	-%	**	**	**	**	*%	*%	*%	**	**	1%
2	(2.0)	8	1	-	-	**	7	1	**	**	**	**	5	3	7	**	**	1
		*%	1%	-%	-%	**	*%	*%	**	**	**	**	1%	*%	*%	**	**	1%
3	(3.0)	19	-	-	-	**	18	2	**	**	**	**	13	6	15	**	**	1
		1%	-%	-%	-%	**	1%	1%	**	**	**	**	1%	1%	1%	**	**	1%
4	(4.0)	58	9	3	12	**	55	3	**	**	**	**	32	25	51	**	**	4
		3%	9%	2%	7%	**	3%	1%	**	**	**	**	4%	3%	3%	**	**	3%
5	(5.0)	142	7	15	17	**	125	9	**	**	**	**	62	69	123	**	**	11
		7%	7%	12%	10%	**	8%	4%	**	**	**	**	7%	7%	7%	**	**	9%
6	(6.0)	198	12	16	22	**	162	35	**	**	**	**	100	93	181	**	**	9
		10%	11%	13%	13%	**	10%	14%	**	**	**	**	11%	10%	11%	**	**	8%
7	(7.0)	382	27	25	40	**	326	45	**	**	**	**	178	179	337	**	**	31
		20%	26%	20%	24%	**	20%	19%	**	**	**	**	20%	19%	20%	**	**	26%
8	(8.0)	457	17	28	32	**	388	58	**	**	**	**	214	226	421	**	**	24
		24%	16%	22%	19%	**	24%	24%	**	**	**	**	24%	24%	25%	**	**	20%
9	(9.0)	309	15	17	21	**	264	41	**	**	**	**	138	164	289	**	**	12
		16%	14%	13%	13%	**	16%	17%	**	**	**	**	16%	17%	17%	**	**	10%
10 - Extremely satisfied	(10.0)	325	15	20	18	**	271	49	**	**	**	**	144	169	289	**	**	25
		17%	15%	16%	11%	**	17%	20%	**	**	**	**	16%	18%	17%	**	**	21%
DISSATISFIED (1-4)		91	11	4	14	**	86	5	**	**	**	**	53	37	79	**	**	7
		5%	11%	3%	9%	**	5%	2%	**	**	**	**	6%	4%	5%	**	**	6%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B11. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Prime Video? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Amazon Prime Video in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	d
Unweighted total	1878	103	103	134	72	1639	208	57	84	40	27	880	929	1704	46	70	116
Effective Weighted Sample	1491	97	97	128	69	1287	179	47	74	36	23	702	732	1351	38	56	93
Total	1903	104	127	166	65	1622	243	63	104	50	26	888	937	1718	53	68	121
NEUTRAL (5-6)	339	19	32	40	**	287	44	**	**	**	**	161	162	303	**	**	21
	18%	18%	25%	24%	**	18%	18%	**	**	**	**	18%	17%	18%	**	**	17%
SATISFIED (7-10)	1473	74	90	112	**	1249	193	**	**	**	**	674	738	1336	**	**	93
	77%	71%	71%	67%	**	77%	80%	**	**	**	**	76%	79%	78%	**	**	77%
Answered	1903	104	127	166	**	1622	243	**	**	**	**	888	937	1718	**	**	121
Mean score	7.7	7.3	7.4	7.1	**	7.6	7.9	**	**	**	**	7.6	7.7	7.7	**	**	7.5
Standard deviation	1.75	1.94	1.82	1.87	**	1.77	1.60	**	**	**	**	1.78	1.73	1.73	**	**	1.94
Standard error	.04	.19	.18	.16	**	.04	.11	**	**	**	**	.06	.06	.04	**	**	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched YouTube channels in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	~b	c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1158	114	92	121	29	365	359	675	48	36	78	180	222	92	10	11	8	
Effective Weighted Sample	918	89	82	106	24	299	286	538	39	29	60	144	176	87	10	11	8	
Total	1139	116	81	111	30	338	346	676	47	30	68	170	214	98	7	4	2	
1 - Extremely dissatisfied	(1.0)	1 *%	- -%	** **	- -%	** **	- -%	- -%	1 *%	** **	** **	** **	- -%	- -%	** **	** **	** **	** **
2	(2.0)	5 *%	2 1%	** **	1 1%	** **	2 1%	- -%	4 1%	** **	** **	** **	- -%	- -%	** **	** **	** **	** **
3	(3.0)	7 1%	1 1%	** **	1 1%	** **	1 *%	4 1%	3 *%	** **	** **	** **	3 2%	2 1%	** **	** **	** **	** **
4	(4.0)	12 1%	1 *%	** **	3 3%	** **	4 1%	3 1%	6 1%	** **	** **	** **	2 1%	2 1%	** **	** **	** **	** **
5	(5.0)	77 7%	10 9%	** **	15 13%	** **	30 9%	27 8%	41 6%	** **	** **	** **	14 8%	16 8%	** **	** **	** **	** **
6	(6.0)	108 10%	12 11%	** **	14 13%	** **	32 9%	34 10%	62 9%	** **	** **	** **	21 12%	20 9%	** **	** **	** **	** **
7	(7.0)	169 15%	14 12%	** **	18 16%	** **	39 12%	42 12%	112 17%	** **	** **	** **	22 13%	22 10%	** **	** **	** **	** **
8	(8.0)	269 24%	37 32%	** **	30 27%	** **	88 26%	70 20%	167 25%	** **	** **	** **	29 17%	44 20%	** **	** **	** **	** **
9	(9.0)	180 16%	20 17%	** **	10 9%	** **	45 13%	48 14%	107 16%	** **	** **	** **	25 14%	33 15%	** **	** **	** **	** **
10 - Extremely satisfied	(10.0)	310 27%	19 17%	** **	19 17%	** **	95 28%	117 34%	172 25%	** **	** **	** **	55 32%	76 36%	** **	** **	** **	** **
DISSATISFIED (1-4)	26 2%	4 3%	** **	6 5%	** **	8 2%	7 2%	15 2%	** **	** **	** **	5 3%	4 2%	** **	** **	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched YouTube channels in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	~b	c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d
Unweighted total	1158	114	92	121	29	365	359	675	48	36	78	180	222	92	10	11	8
Effective Weighted Sample	918	89	82	106	24	299	286	538	39	29	60	144	176	87	10	11	8
Total	1139	116	81	111	30	338	346	676	47	30	68	170	214	98	7	4	2
NEUTRAL (5-6)	185 16%	22 19%	** **	29 27%	** **	62 18%	61 18%	103 15%	** **	** **	** **	35 21%	37 17%	** **	** **	** **	** **
SATISFIED (7-10)	928 82%	90 78%	** **	76 68%	** **	268 79%	277 80%	558 83%	** **	** **	** **	130 76%	174 81%	** **	** **	** **	** **
Answered	1139	116	**	111	**	338	346	676	**	**	**	170	214	**	**	**	**
Mean score	8.1	7.8	**	7.4	**	8.0	8.2	8.0	**	**	**	8.0	8.3	**	**	**	**
Standard deviation	1.71	1.73	**	1.86	**	1.77	1.77	1.69	**	**	**	1.86	1.75	**	**	**	**
Standard error	.05	.16	**	.17	**	.09	.09	.06	**	**	**	.14	.12	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched YouTube channels in the past 3 months

	Total	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1158	55	37	56	36	925	205	49	90	41	25	496	600	1001	32	56	88
Effective Weighted Sample	918	53	35	54	34	719	178	41	80	36	22	399	470	794	27	46	73
Total	1139	54	43	65	32	870	237	56	106	51	25	483	590	984	36	56	92
1 - Extremely dissatisfied	(1.0)	1 *%	** **	** **	** **	1 *%	- -%	** **	** **	** **	** **	1 *%	- -%	1 *%	** **	** **	** **
2	(2.0)	5 *%	** **	** **	** **	4 1%	1 *%	** **	** **	** **	** **	3 1%	3 *%	4 *%	** **	** **	** **
3	(3.0)	7 1%	** **	** **	** **	6 1%	1 *%	** **	** **	** **	** **	1 *%	6 1%	5 *%	** **	** **	** **
4	(4.0)	12 1%	** **	** **	** **	7 1%	3 1%	** **	** **	** **	** **	2 *%	8 1%	7 1%	** **	** **	** **
5	(5.0)	77 7%	** **	** **	** **	65 8%	8 3%	** **	** **	** **	** **	30 6%	39 7%	63 6%	** **	** **	** **
6	(6.0)	108 10%	** **	** **	** **	91 10%	16 7%	** **	** **	** **	** **	51 11%	50 8%	91 9%	** **	** **	** **
7	(7.0)	169 15%	** **	** **	** **	117 14%	45 19%	** **	** **	** **	** **	64 13%	95 16%	150 15%	** **	** **	** **
8	(8.0)	269 24%	** **	** **	** **	196 23%	66 28%	** **	** **	** **	** **	111 23%	139 24%	231 23%	** **	** **	** **
9	(9.0)	180 16%	** **	** **	** **	140 16%	36 15%	** **	** **	** **	** **	79 16%	93 16%	155 16%	** **	** **	** **
10 - Extremely satisfied (10.0)	310 27%	** **	** **	** **	** **	241 28%	63 26%	** **	** **	** **	** **	142 29%	158 27%	277 28%	** **	** **	** **
DISSATISFIED (1-4)	26 2%	** **	** **	** **	** **	19 2%	5 2%	** **	** **	** **	** **	7 2%	16 3%	17 2%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched YouTube channels in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1158	55	37	56	36	925	205	49	90	41	25	496	600	1001	32	56	88
Effective Weighted Sample	918	53	35	54	34	719	178	41	80	36	22	399	470	794	27	46	73
Total	1139	54	43	65	32	870	237	56	106	51	25	483	590	984	36	56	92
NEUTRAL (5-6)	185	**	**	**	**	156	23	**	**	**	**	81	89	154	**	**	**
	16%	**	**	**	**	18%	10%	**	**	**	**	17%	15%	16%	**	**	**
						b											
SATISFIED (7-10)	928	**	**	**	**	695	210	**	**	**	**	395	485	813	**	**	**
	82%	**	**	**	**	80%	88%	**	**	**	**	82%	82%	83%	**	**	**
							a										
Answered	1139	**	**	**	**	870	237	**	**	**	**	483	590	984	**	**	**
Mean score	8.1	**	**	**	**	8.0	8.2	**	**	**	**	8.1	8.0	8.1	**	**	**
Standard deviation	1.71	**	**	**	**	1.75	1.53	**	**	**	**	1.70	1.72	1.68	**	**	**
Standard error	.05	**	**	**	**	.06	.11	**	**	**	**	.08	.07	.05	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BritBox? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Britbox in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	141	15	14	22	8	48	51	77	5	10	19	31	27	18	1	2	1	
Effective Weighted Sample	115	13	13	19	6	40	43	62	4	8	15	26	23	17	1	2	1	
Total	156	19	14	22	8	49	55	85	5	9	20	35	29	20	1	1	*	
1 - Extremely dissatisfied	(1.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	2 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	9 6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	23 14%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	10 7%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	31 20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	35 22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	16 10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)		30 19%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		12 8%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)		33 21%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BritBox? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Britbox in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	141	15	14	22	8	48	51	77	5	10	19	31	27	18	1	2	1
Effective Weighted Sample	115	13	13	19	6	40	43	62	4	8	15	26	23	17	1	2	1
Total	156	19	14	22	8	49	55	85	5	9	20	35	29	20	1	1	*
SATISFIED (7-10)	112	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
	71%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	156	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score	7.4	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	1.94	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	.16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BritBox? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Britbox in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Significance Level: 99%																		
Unweighted total		141	10	8	11	7	122	16	3	9	4	-	57	79	126	8	5	13
Effective Weighted Sample		115	10	7	10	7	98	15	2	8	4	-	45	66	102	7	4	11
Total		156	10	10	14	6	131	21	3	12	6	-	62	87	139	10	5	15
1 - Extremely dissatisfied	(1.0)	1 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	** **	** **	1 1%	** **	** **	** **
3	(3.0)	2 1%	** **	** **	** **	** **	1 *	** **	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **
4	(4.0)	9 6%	** **	** **	** **	** **	8 6%	** **	** **	** **	** **	** **	** **	** **	6 4%	** **	** **	** **
5	(5.0)	23 14%	** **	** **	** **	** **	19 15%	** **	** **	** **	** **	** **	** **	** **	20 15%	** **	** **	** **
6	(6.0)	10 7%	** **	** **	** **	** **	10 8%	** **	** **	** **	** **	** **	** **	** **	10 7%	** **	** **	** **
7	(7.0)	31 20%	** **	** **	** **	** **	28 21%	** **	** **	** **	** **	** **	** **	** **	28 20%	** **	** **	** **
8	(8.0)	35 22%	** **	** **	** **	** **	26 20%	** **	** **	** **	** **	** **	** **	** **	31 22%	** **	** **	** **
9	(9.0)	16 10%	** **	** **	** **	** **	15 11%	** **	** **	** **	** **	** **	** **	** **	13 9%	** **	** **	** **
10 - Extremely satisfied	(10.0)	30 19%	** **	** **	** **	** **	24 18%	** **	** **	** **	** **	** **	** **	** **	27 20%	** **	** **	** **
DISSATISFIED (1-4)		12 8%	** **	** **	** **	** **	9 7%	** **	** **	** **	** **	** **	** **	** **	9 6%	** **	** **	** **
NEUTRAL (5-6)		33 21%	** **	** **	** **	** **	30 23%	** **	** **	** **	** **	** **	** **	** **	30 22%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BritBox? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Britbox in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	141	10	8	11	7	122	16	3	9	4	-	57	79	126	8	5	13
Effective Weighted Sample	115	10	7	10	7	98	15	2	8	4	-	45	66	102	7	4	11
Total	156	10	10	14	6	131	21	3	12	6	-	62	87	139	10	5	15
SATISFIED (7-10)	112	**	**	**	**	92	**	**	**	**	**	**	**	100	**	**	**
	71%	**	**	**	**	71%	**	**	**	**	**	**	**	72%	**	**	**
Answered	156	**	**	**	**	131	**	**	**	**	**	**	**	139	**	**	**
Mean score	7.4	**	**	**	**	7.4	**	**	**	**	**	**	**	7.4	**	**	**
Standard deviation	1.94	**	**	**	**	1.91	**	**	**	**	**	**	**	1.92	**	**	**
Standard error	.16	**	**	**	**	.17	**	**	**	**	**	**	**	.17	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Disney+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Disney+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1164	85	37	49	12	287	356	700	57	49	76	188	220	38	6	4	1	
Effective Weighted Sample	906	62	33	42	10	225	277	548	48	37	57	148	171	35	6	4	1	
Total	1150	80	33	48	14	258	339	709	61	43	66	177	208	43	4	1	*	
3	(3.0)	7 1%	** **	** **	** **	** **	1 *%	2 1%	5 1%	** **	** **	** 1%	2 1%	1 *%	** **	** **	** **	** **
4	(4.0)	19 2%	** **	** **	** **	** **	7 3%	7 2%	11 2%	** **	** **	** 3%	6 3%	2 1%	** **	** **	** **	** **
5	(5.0)	47 4%	** **	** **	** **	** **	13 5%	17 5%	24 3%	** **	** **	** 4%	8 4%	11 5%	** **	** **	** **	** **
6	(6.0)	98 8%	** **	** **	** **	** **	22 9%	27 8%	61 9%	** **	** **	** 11%	19 11%	14 7%	** **	** **	** **	** **
7	(7.0)	185 16%	** **	** **	** **	** **	40 15%	63 18%	107 15%	** **	** **	** 22%	39 22%	36 17%	** **	** **	** **	** **
8	(8.0)	300 26%	** **	** **	** **	** **	56 22%	72 21%	207 29%	** **	** **	** 18%	31 18%	49 24%	** **	** **	** **	** **
9	(9.0)	196 17%	** **	** **	** **	** **	43 17%	39 12%	135 19%	** **	** **	** 11%	20 11%	21 10%	** **	** **	** **	** **
10 - Extremely satisfied (10.0)	297 26%	** **	** **	** **	** **	** **	77 30%	113 33%	160 23%	** **	** **	** 30%	52 30%	74 35%	** **	** **	** **	** **
DISSATISFIED (1-4)	27 2%	** **	** **	** **	** **	** **	8 3%	9 3%	17 2%	** **	** **	** 4%	8 4%	3 1%	** **	** **	** **	** **
NEUTRAL (5-6)	145 13%	** **	** **	** **	** **	** **	35 14%	43 13%	85 12%	** **	** **	** 15%	27 15%	25 12%	** **	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Disney+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Disney+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1164	85	37	49	12	287	356	700	57	49	76	188	220	38	6	4	1	
Effective Weighted Sample	906	62	33	42	10	225	277	548	48	37	57	148	171	35	6	4	1	
Total	1150	80	33	48	14	258	339	709	61	43	66	177	208	43	4	1	*	
SATISFIED (7-10)	979	**	**	**	**	216	287	608	**	**	**	142	181	**	**	**	**	
	85%	**	**	**	**	83%	85%	86%	**	**	**	80%	87%	**	**	**	**	
Answered	1150	**	**	**	**	258	339	709	**	**	**	177	208	**	**	**	**	
Mean score	8.1	**	**	**	**	8.2	8.2	8.1	**	**	**	7.9	8.3	**	**	**	**	
Standard deviation	1.58	**	**	**	**	1.67	1.69	1.52	**	**	**	1.78	1.61	**	**	**	**	
Standard error	.05	**	**	**	**	.10	.09	.06	**	**	**	.13	.11	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 137

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Disney+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Disney+ in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level:		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
99%																		
Unweighted total		1164	19	19	23	15	1012	130	34	54	24	18	612	506	1035	28	59	87
Effective Weighted Sample		906	18	18	22	14	777	113	27	49	22	15	489	383	804	22	47	70
Total		1150	18	24	29	13	970	155	39	69	30	19	621	486	1024	29	54	84
3	(3.0)	7	**	**	**	**	7	-	**	**	**	**	5	2	6	**	**	**
		1%	**	**	**	**	1%	-%	**	**	**	**	1%	*%	1%	**	**	**
4	(4.0)	19	**	**	**	**	15	4	**	**	**	**	11	8	17	**	**	**
		2%	**	**	**	**	2%	2%	**	**	**	**	2%	2%	2%	**	**	**
5	(5.0)	47	**	**	**	**	34	8	**	**	**	**	24	16	40	**	**	**
		4%	**	**	**	**	3%	5%	**	**	**	**	4%	3%	4%	**	**	**
6	(6.0)	98	**	**	**	**	73	24	**	**	**	**	46	45	83	**	**	**
		8%	**	**	**	**	8%	15%	**	**	**	**	7%	9%	8%	**	**	**
							a											
7	(7.0)	185	**	**	**	**	152	27	**	**	**	**	95	85	176	**	**	**
		16%	**	**	**	**	16%	18%	**	**	**	**	15%	17%	17%	**	**	**
8	(8.0)	300	**	**	**	**	254	41	**	**	**	**	176	117	256	**	**	**
		26%	**	**	**	**	26%	27%	**	**	**	**	28%	24%	25%	**	**	**
9	(9.0)	196	**	**	**	**	174	16	**	**	**	**	111	76	184	**	**	**
		17%	**	**	**	**	18%	11%	**	**	**	**	18%	16%	18%	**	**	**
10 - Extremely satisfied (10.0)		297	**	**	**	**	261	35	**	**	**	**	152	137	262	**	**	**
		26%	**	**	**	**	27%	22%	**	**	**	**	25%	28%	26%	**	**	**
DISSATISFIED (1-4)		27	**	**	**	**	23	4	**	**	**	**	16	10	23	**	**	**
		2%	**	**	**	**	2%	2%	**	**	**	**	3%	2%	2%	**	**	**
NEUTRAL (5-6)		145	**	**	**	**	106	32	**	**	**	**	70	61	123	**	**	**
		13%	**	**	**	**	11%	20%	**	**	**	**	11%	13%	12%	**	**	**
							a											

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Disney+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Disney+ in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1164	19	19	23	15	1012	130	34	54	24	18	612	506	1035	28	59	87
Effective Weighted Sample	906	18	18	22	14	777	113	27	49	22	15	489	383	804	22	47	70
Total	1150	18	24	29	13	970	155	39	69	30	19	621	486	1024	29	54	84
SATISFIED (7-10)	979	**	**	**	**	841	120	**	**	**	**	535	415	878	**	**	**
	85%	**	**	**	**	87%	77%	**	**	**	**	86%	85%	86%	**	**	**
						b											
Answered	1150	**	**	**	**	970	155	**	**	**	**	621	486	1024	**	**	**
Mean score	8.1	**	**	**	**	8.2	7.8	**	**	**	**	8.1	8.2	8.1	**	**	**
Standard deviation	1.58	**	**	**	**	1.56	1.62	**	**	**	**	1.56	1.58	1.56	**	**	**
Standard error	.05	**	**	**	**	.05	.14	**	**	**	**	.06	.07	.05	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple TV+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Apple TV+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	224	18	13	15	2	35	70	127	13	10	17	41	36	13	-	1	1	
Effective Weighted Sample	179	12	12	13	2	28	53	105	10	8	14	31	27	12	-	1	1	
Total	236	18	13	16	3	36	68	143	14	11	19	41	35	15	-	*	*	
1 - Extremely dissatisfied	(1.0)	3 1%	**	**	**	**	**	2 1%	**	**	**	**	**	**	**	**	**	
2	(2.0)	1 *%	**	**	**	**	**	- -%	**	**	**	**	**	**	**	**	**	
3	(3.0)	8 3%	**	**	**	**	**	3 2%	**	**	**	**	**	**	**	**	**	
4	(4.0)	7 3%	**	**	**	**	**	7 5%	**	**	**	**	**	**	**	**	**	
5	(5.0)	33 14%	**	**	**	**	**	18 13%	**	**	**	**	**	**	**	**	**	
6	(6.0)	40 17%	**	**	**	**	**	27 19%	**	**	**	**	**	**	**	**	**	
7	(7.0)	53 23%	**	**	**	**	**	31 22%	**	**	**	**	**	**	**	**	**	
8	(8.0)	37 16%	**	**	**	**	**	25 17%	**	**	**	**	**	**	**	**	**	
9	(9.0)	21 9%	**	**	**	**	**	12 8%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied	(10.0)	33 14%	**	**	**	**	**	19 13%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	19 8%	**	**	**	**	**	**	11 8%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple TV+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Apple TV+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	224	18	13	15	2	35	70	127	13	10	17	41	36	13	-	1	1	
Effective Weighted Sample	179	12	12	13	2	28	53	105	10	8	14	31	27	12	-	1	1	
Total	236	18	13	16	3	36	68	143	14	11	19	41	35	15	-	*	*	
NEUTRAL (5-6)	73	**	**	**	**	**	**	45	**	**	**	**	**	**	**	**	**	
	31%	**	**	**	**	**	**	32%	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	144	**	**	**	**	**	**	86	**	**	**	**	**	**	**	**	**	
	61%	**	**	**	**	**	**	60%	**	**	**	**	**	**	**	**	**	
Answered	236	**	**	**	**	**	**	143	**	**	**	**	**	**	**	**	**	
Mean score	7.0	**	**	**	**	**	**	7.0	**	**	**	**	**	**	**	**	**	
Standard deviation	1.97	**	**	**	**	**	**	1.90	**	**	**	**	**	**	**	**	**	
Standard error	.13	**	**	**	**	**	**	.17	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple TV+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Apple TV+ in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Significance Level:																		
99%			**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Unweighted total		224	8	5	9	4	180	39	11	17	5	6	108	100	195	12	11	23
Effective Weighted Sample		179	8	5	9	4	141	34	10	15	5	5	89	77	156	10	8	18
Total		236	9	6	12	4	181	50	15	23	6	6	114	106	208	14	9	23
1 - Extremely dissatisfied	(1.0)	3 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	3 2%	* **	3 2%	** **	** **	** **
2	(2.0)	1 *%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	1 1%	- -%	- -%	** **	** **	** **
3	(3.0)	8 3%	** **	** **	** **	** **	5 3%	** **	** **	** **	** **	** **	4 4%	3 3%	7 3%	** **	** **	** **
4	(4.0)	7 3%	** **	** **	** **	** **	5 3%	** **	** **	** **	** **	** **	5 4%	2 2%	7 3%	** **	** **	** **
5	(5.0)	33 14%	** **	** **	** **	** **	25 14%	** **	** **	** **	** **	** **	16 14%	14 14%	31 15%	** **	** **	** **
6	(6.0)	40 17%	** **	** **	** **	** **	30 17%	** **	** **	** **	** **	** **	22 19%	17 16%	33 16%	** **	** **	** **
7	(7.0)	53 23%	** **	** **	** **	** **	41 23%	** **	** **	** **	** **	** **	23 20%	28 27%	44 21%	** **	** **	** **
8	(8.0)	37 16%	** **	** **	** **	** **	33 18%	** **	** **	** **	** **	** **	21 19%	11 10%	32 15%	** **	** **	** **
9	(9.0)	21 9%	** **	** **	** **	** **	16 9%	** **	** **	** **	** **	** **	8 7%	12 11%	19 9%	** **	** **	** **
10 - Extremely satisfied	(10.0)	33 14%	** **	** **	** **	** **	22 12%	** **	** **	** **	** **	** **	11 10%	18 17%	32 15%	** **	** **	** **
DISSATISFIED (1-4)		19 8%	** **	** **	** **	** **	12 7%	** **	** **	** **	** **	** **	13 11%	6 6%	17 8%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple TV+? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Apple TV+ in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	224	8	5	9	4	180	39	11	17	5	6	108	100	195	12	11	23
Effective Weighted Sample	179	8	5	9	4	141	34	10	15	5	5	89	77	156	10	8	18
Total	236	9	6	12	4	181	50	15	23	6	6	114	106	208	14	9	23
NEUTRAL (5-6)	73	**	**	**	**	56	**	**	**	**	**	38	31	64	**	**	**
	31%	**	**	**	**	31%	**	**	**	**	**	34%	30%	31%	**	**	**
SATISFIED (7-10)	144	**	**	**	**	113	**	**	**	**	**	63	69	127	**	**	**
	61%	**	**	**	**	62%	**	**	**	**	**	55%	65%	61%	**	**	**
Answered	236	**	**	**	**	181	**	**	**	**	**	114	106	208	**	**	**
Mean score	7.0	**	**	**	**	7.0	**	**	**	**	**	6.7	7.2	7.0	**	**	**
Standard deviation	1.97	**	**	**	**	1.87	**	**	**	**	**	2.02	1.91	2.01	**	**	**
Standard error	.13	**	**	**	**	.14	**	**	**	**	**	.19	.19	.14	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with UKTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched UKTV channels in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1151	210	248	367	119	570	402	671	52	68	154	267	168	269	34	51	13	
Effective Weighted Sample	932	165	221	318	102	479	329	540	42	55	123	219	137	254	33	49	13	
Total	1148	223	214	341	128	540	387	669	50	61	143	257	163	293	24	20	4	
1 - Extremely dissatisfied	(1.0)	5 *%	- -%	- -%	1 *%	1 1%	2 *%	1 *%	3 *%	** **	** **	- -%	1 *%	1 1%	- -%	** **	** **	** **
2	(2.0)	5 *%	1 *%	- -%	2 1%	2 1%	3 1%	3 1%	1 *%	** **	** **	1 1%	2 1%	2 1%	2 1%	** **	** **	** **
3	(3.0)	25 2%	6 3%	6 3%	11 3%	5 4%	15 3%	15 4%	10 2%	** **	** **	5 3%	6 3%	7 4%	10 3%	** **	** **	** **
4	(4.0)	71 6%	14 6%	13 6%	19 5%	5 4%	29 5%	29 7%	36 5%	** **	** **	17 12%	25 10%	10 6%	15 5%	** **	** **	** **
5	(5.0)	252 22%	47 21%	42 20%	80 23%	38 29%	118 22%	81 21%	149 22%	** **	** **	28 19%	52 20%	34 21%	71 24%	** **	** **	** **
6	(6.0)	192 17%	42 19%	39 18%	56 16%	16 13%	85 16%	57 15%	121 18%	** **	** **	19 13%	35 14%	32 20%	48 16%	** **	** **	** **
7	(7.0)	241 21%	41 18%	49 23%	74 22%	25 19%	122 22%	78 20%	152 23%	** **	** **	30 21%	56 22%	24 15%	64 22%	** **	** **	** **
8	(8.0)	194 17%	34 15%	39 18%	61 18%	22 17%	90 17%	64 16%	109 16%	** **	** **	23 16%	41 16%	27 17%	48 17%	** **	** **	** **
9	(9.0)	58 5%	18 8%	8 4%	15 4%	7 5%	26 5%	18 5%	36 5%	** **	** **	8 6%	9 3%	6 4%	12 4%	** **	** **	** **
10 - Extremely satisfied	(10.0)	105 9%	19 9%	17 8%	24 7%	6 5%	52 10%	41 11%	52 8%	** **	** **	13 9%	29 11%	19 12%	23 8%	** **	** **	** **
DISSATISFIED (1-4)	107 9%	21 9%	19 9%	32 9%	14 11%	48 9%	48 12%	51 8%		** **	** **	23 16%	35 14%	20 12%	27 9%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with UKTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched UKTV channels in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d
Unweighted total	1151	210	248	367	119	570	402	671	52	68	154	267	168	269	34	51	13
Effective Weighted Sample	932	165	221	318	102	479	329	540	42	55	123	219	137	254	33	49	13
Total	1148	223	214	341	128	540	387	669	50	61	143	257	163	293	24	20	4
NEUTRAL (5-6)	444	89	82	136	54	202	139	270	**	**	46	88	66	118	**	**	**
	39%	40%	38%	40%	42%	37%	36%	40%	**	**	32%	34%	41%	40%	**	**	**
SATISFIED (7-10)	597	113	113	173	60	290	201	349	**	**	74	134	76	148	**	**	**
	52%	51%	53%	51%	47%	54%	52%	52%	**	**	52%	52%	47%	51%	**	**	**
Answered	1148	223	214	341	128	540	387	669	**	**	143	257	163	293	**	**	**
Mean score	6.6	6.7	6.6	6.5	6.3	6.6	6.6	6.6	**	**	6.5	6.6	6.5	6.5	**	**	**
Standard deviation	1.81	1.81	1.70	1.75	1.83	1.82	1.93	1.71	**	**	1.91	1.93	1.99	1.76	**	**	**
Standard error	.05	.12	.11	.09	.17	.08	.10	.07	**	**	.15	.12	.15	.11	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 139

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with UKTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched UKTV channels in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			a	b	c	d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
99%																		
Unweighted total		1151	136	133	161	108	1061	75	26	33	14	2	450	663	1067	24	34	58
Effective Weighted Sample		932	128	127	156	102	855	66	22	30	13	2	358	543	863	20	29	48
Total		1148	138	156	195	98	1038	91	28	41	19	2	428	670	1055	27	36	63
1 - Extremely dissatisfied	(1.0)	5	-	-	-	-	5	**	**	**	**	**	2	4	5	**	**	**
		*%	-%	-%	-%	-%	1%	**	**	**	**	**	*%	1%	1%	**	**	**
2	(2.0)	5	1	1	-	2	4	**	**	**	**	**	4	*	4	**	**	**
		*%	1%	1%	-%	2%	*%	**	**	**	**	**	1%	*%	*%	**	**	**
3	(3.0)	25	4	6	7	4	21	**	**	**	**	**	7	18	25	**	**	**
		2%	3%	4%	3%	4%	2%	**	**	**	**	**	2%	3%	2%	**	**	**
4	(4.0)	71	4	11	8	7	59	**	**	**	**	**	27	39	61	**	**	**
		6%	3%	7%	4%	7%	6%	**	**	**	**	**	6%	6%	6%	**	**	**
5	(5.0)	252	33	38	56	15	229	**	**	**	**	**	86	146	232	**	**	**
		22%	24%	24%	29%	15%	22%	**	**	**	**	**	20%	22%	22%	**	**	**
6	(6.0)	192	17	31	30	18	183	**	**	**	**	**	74	114	174	**	**	**
		17%	13%	20%	15%	18%	18%	**	**	**	**	**	17%	17%	17%	**	**	**
7	(7.0)	241	36	29	45	20	220	**	**	**	**	**	89	144	228	**	**	**
		21%	26%	18%	23%	20%	21%	**	**	**	**	**	21%	22%	22%	**	**	**
8	(8.0)	194	26	23	30	18	172	**	**	**	**	**	82	104	173	**	**	**
		17%	19%	14%	15%	19%	17%	**	**	**	**	**	19%	16%	16%	**	**	**
9	(9.0)	58	6	7	10	3	54	**	**	**	**	**	20	37	52	**	**	**
		5%	4%	4%	5%	3%	5%	**	**	**	**	**	5%	6%	5%	**	**	**
10 - Extremely satisfied	(10.0)	105	11	12	10	13	90	**	**	**	**	**	37	63	100	**	**	**
		9%	8%	8%	5%	13%	9%	**	**	**	**	**	9%	9%	9%	**	**	**
DISSATISFIED (1-4)		107	9	18	15	12	90	**	**	**	**	**	40	60	95	**	**	**
		9%	7%	11%	8%	12%	9%	**	**	**	**	**	9%	9%	9%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with UKTV channels? (Please think about what you have watched in the past 3 months)

Base : Those who have watched UKTV channels in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1151	136	133	161	108	1061	75	26	33	14	2	450	663	1067	24	34	58
Effective Weighted Sample	932	128	127	156	102	855	66	22	30	13	2	358	543	863	20	29	48
Total	1148	138	156	195	98	1038	91	28	41	19	2	428	670	1055	27	36	63
NEUTRAL (5-6)	444	50	68	86	33	412	**	**	**	**	**	160	260	407	**	**	**
	39%	37%	44%	44%	33%	40%	**	**	**	**	**	37%	39%	39%	**	**	**
SATISFIED (7-10)	597	78	70	94	54	536	**	**	**	**	**	228	349	553	**	**	**
	52%	57%	45%	48%	55%	52%	**	**	**	**	**	53%	52%	52%	**	**	**
Answered	1148	138	156	195	98	1038	**	**	**	**	**	428	670	1055	**	**	**
Mean score	6.6	6.7	6.4	6.4	6.7	6.6	**	**	**	**	**	6.6	6.6	6.6	**	**	**
Standard deviation	1.81	1.72	1.80	1.64	1.97	1.79	**	**	**	**	**	1.80	1.81	1.82	**	**	**
Standard error	.05	.15	.16	.13	.19	.05	**	**	**	**	**	.08	.07	.06	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B10. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News? (Please think about what you have watched in the past 3 months)

Base : Those who have watched GB News in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	239	56	46	68	22	101	72	144	11	10	17	42	37	60	4	4	-	
Effective Weighted Sample	198	43	42	63	21	90	59	121	9	8	13	34	30	57	4	4	-	
Total	252	56	44	73	28	109	76	149	12	10	17	44	39	69	3	1	-	
2	(2.0)	1	**	**	**	**	1	**	1	**	**	**	**	**	**	**	**	
		*%	**	**	**	**	1%	**	1%	**	**	**	**	**	**	**	**	
3	(3.0)	5	**	**	**	**	4	**	2	**	**	**	**	**	**	**	**	
		2%	**	**	**	**	3%	**	1%	**	**	**	**	**	**	**	**	
4	(4.0)	13	**	**	**	**	4	**	6	**	**	**	**	**	**	**	**	
		5%	**	**	**	**	4%	**	4%	**	**	**	**	**	**	**	**	
5	(5.0)	28	**	**	**	**	14	**	16	**	**	**	**	**	**	**	**	
		11%	**	**	**	**	13%	**	11%	**	**	**	**	**	**	**	**	
6	(6.0)	28	**	**	**	**	12	**	18	**	**	**	**	**	**	**	**	
		11%	**	**	**	**	11%	**	12%	**	**	**	**	**	**	**	**	
7	(7.0)	69	**	**	**	**	28	**	42	**	**	**	**	**	**	**	**	
		27%	**	**	**	**	26%	**	28%	**	**	**	**	**	**	**	**	
8	(8.0)	52	**	**	**	**	17	**	33	**	**	**	**	**	**	**	**	
		21%	**	**	**	**	15%	**	22%	**	**	**	**	**	**	**	**	
9	(9.0)	25	**	**	**	**	10	**	12	**	**	**	**	**	**	**	**	
		10%	**	**	**	**	9%	**	8%	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	30	**	**	**	**	**	20	**	20	**	**	**	**	**	**	**	**	
	12%	**	**	**	**	**	18%	**	13%	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	19	**	**	**	**	**	9	**	9	**	**	**	**	**	**	**	**	
	8%	**	**	**	**	**	8%	**	6%	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	57	**	**	**	**	**	26	**	34	**	**	**	**	**	**	**	**	
	23%	**	**	**	**	**	24%	**	23%	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B10. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News? (Please think about what you have watched in the past 3 months)

Base : Those who have watched GB News in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	239	56	46	68	22	101	72	144	11	10	17	42	37	60	4	4	-	
Effective Weighted Sample	198	43	42	63	21	90	59	121	9	8	13	34	30	57	4	4	-	
Total	252	56	44	73	28	109	76	149	12	10	17	44	39	69	3	1	-	
SATISFIED (7-10)	176	**	**	**	**	74	**	107	**	**	**	**	**	**	**	**	**	
	70%	**	**	**	**	68%	**	72%	**	**	**	**	**	**	**	**	**	
Answered	252	**	**	**	**	109	**	149	**	**	**	**	**	**	**	**	**	
Mean score	7.2	**	**	**	**	7.2	**	7.2	**	**	**	**	**	**	**	**	**	
Standard deviation	1.77	**	**	**	**	1.97	**	1.73	**	**	**	**	**	**	**	**	**	
Standard error	.11	**	**	**	**	.20	**	.14	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B10. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News? (Please think about what you have watched in the past 3 months)

Base : Those who have watched GB News in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
99%			**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Unweighted total		239	35	25	35	25	222	17	6	9	1	1	80	152	217	4	15	19
Effective Weighted Sample		198	34	24	34	24	184	15	5	8	1	1	65	127	179	4	13	17
Total		252	39	29	43	26	228	24	8	12	2	1	80	162	225	5	16	21
2	(2.0)	1	**	**	**	**	1	**	**	**	**	**	**	-	1	**	**	**
		*%	**	**	**	**	*%	**	**	**	**	**	**	-%	*%	**	**	**
3	(3.0)	5	**	**	**	**	5	**	**	**	**	**	**	2	5	**	**	**
		2%	**	**	**	**	2%	**	**	**	**	**	**	1%	2%	**	**	**
4	(4.0)	13	**	**	**	**	13	**	**	**	**	**	**	8	12	**	**	**
		5%	**	**	**	**	6%	**	**	**	**	**	**	5%	5%	**	**	**
5	(5.0)	28	**	**	**	**	24	**	**	**	**	**	**	14	26	**	**	**
		11%	**	**	**	**	11%	**	**	**	**	**	**	9%	12%	**	**	**
6	(6.0)	28	**	**	**	**	28	**	**	**	**	**	**	15	24	**	**	**
		11%	**	**	**	**	12%	**	**	**	**	**	**	9%	11%	**	**	**
7	(7.0)	69	**	**	**	**	59	**	**	**	**	**	**	50	60	**	**	**
		27%	**	**	**	**	26%	**	**	**	**	**	**	31%	27%	**	**	**
8	(8.0)	52	**	**	**	**	46	**	**	**	**	**	**	32	45	**	**	**
		21%	**	**	**	**	20%	**	**	**	**	**	**	20%	20%	**	**	**
9	(9.0)	25	**	**	**	**	23	**	**	**	**	**	**	18	24	**	**	**
		10%	**	**	**	**	10%	**	**	**	**	**	**	11%	11%	**	**	**
10 - Extremely satisfied (10.0)		30	**	**	**	**	29	**	**	**	**	**	**	24	27	**	**	**
		12%	**	**	**	**	13%	**	**	**	**	**	**	15%	12%	**	**	**
DISSATISFIED (1-4)		19	**	**	**	**	19	**	**	**	**	**	**	10	18	**	**	**
		8%	**	**	**	**	8%	**	**	**	**	**	**	6%	8%	**	**	**
NEUTRAL (5-6)		57	**	**	**	**	52	**	**	**	**	**	**	29	50	**	**	**
		23%	**	**	**	**	23%	**	**	**	**	**	**	18%	22%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B10. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News? (Please think about what you have watched in the past 3 months)

Base : Those who have watched GB News in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	239	35	25	35	25	222	17	6	9	1	1	80	152	217	4	15	19
Effective Weighted Sample	198	34	24	34	24	184	15	5	8	1	1	65	127	179	4	13	17
Total	252	39	29	43	26	228	24	8	12	2	1	80	162	225	5	16	21
SATISFIED (7-10)	176	**	**	**	**	156	**	**	**	**	**	**	123	157	**	**	**
	70%	**	**	**	**	69%	**	**	**	**	**	**	76%	70%	**	**	**
Answered	252	**	**	**	**	228	**	**	**	**	**	**	162	225	**	**	**
Mean score	7.2	**	**	**	**	7.2	**	**	**	**	**	**	7.4	7.2	**	**	**
Standard deviation	1.77	**	**	**	**	1.81	**	**	**	**	**	**	1.70	1.79	**	**	**
Standard error	.11	**	**	**	**	.12	**	**	**	**	**	**	.14	.12	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1P. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Hayu? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Hayu in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	73	5	3	3	-	15	23	41	6	6	4	11	14	2	1	-	-	
Effective Weighted Sample	59	4	3	3	-	12	20	32	6	5	3	10	12	2	1	-	-	
Total	78	5	2	2	-	16	25	43	8	7	5	13	15	2	1	-	-	
1 - Extremely dissatisfied (1.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3 (3.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4 (4.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5 (5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6 (6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7 (7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8 (8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9 (9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1P. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Hayu? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Hayu in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	73	5	3	3	-	15	23	41	6	6	4	11	14	2	1	-	-	
Effective Weighted Sample	59	4	3	3	-	12	20	32	6	5	3	10	12	2	1	-	-	
Total	78	5	2	2	-	16	25	43	8	7	5	13	15	2	1	-	-	
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1P. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Hayu? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Hayu in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d	
Significance Level: 99%																		
Unweighted total		73	2	-	1	1	53	18	6	7	4	1	33	38	62	3	5	8
Effective Weighted Sample		59	2	-	1	1	43	14	5	6	4	1	27	30	50	2	4	6
Total		78	2	-	1	1	56	20	5	8	6	*	36	40	66	3	5	8
1 - Extremely dissatisfied	(1.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
3	(3.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
4	(4.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied	(10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
DISSATISFIED (1-4)		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B1P. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Hayu? (Please think about what you have watched in the past 3 months)

Base : Those who have watched Hayu in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	73	2	-	1	1	53	18	6	7	4	1	33	38	62	3	5	8
Effective Weighted Sample	59	2	-	1	1	43	14	5	6	4	1	27	30	50	2	4	6
Total	78	2	-	1	1	56	20	5	8	6	*	36	40	66	3	5	8
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Radio stations? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any BBC Radio stations in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2276	323	389	629	240	968	710	1380	100	113	222	460	285	442	49	80	58	
Effective Weighted Sample	1832	251	338	530	200	800	566	1119	81	88	176	370	227	417	47	78	57	
Total	2317	349	329	580	251	919	675	1446	102	96	205	440	273	497	34	32	17	
1 - Extremely dissatisfied (1.0)	22 1%	3 1%	5 2%	6 1%	1 1%	9 1%	8 1%	11 1%	3 3%	1 2%	1 1%	4 1%	3 1%	6 1%	**	**	**	
2 (2.0)	12 1%	- -%	3 1%	3 1%	- -%	5 1%	4 1%	7 *	- -%	- -%	1 *	2 *	2 1%	3 1%	**	**	**	
3 (3.0)	36 2%	3 1%	10 3%	11 2%	* *	13 1%	12 2%	18 1%	2 2%	2 2%	3 1%	7 2%	4 1%	10 2%	**	**	**	
4 (4.0)	70 3%	9 2%	7 2%	8 1%	1 *	15 2%	30 4%	36 2%	5 5%	3 3%	8 4%	23 5%	16 6%	6 1%	**	**	**	
5 (5.0)	227 10%	26 8%	23 7%	44 8%	21 8%	88 10%	88 13%	116 8%	9 9%	11 11%	23 11%	54 12%	40 14%	43 9%	**	**	**	
6 (6.0)	242 10%	40 11%	36 11%	50 9%	14 6%	89 10%	72 11%	148 10%	10 10%	9 10%	21 10%	48 11%	33 12%	44 9%	**	**	**	
7 (7.0)	402 17%	60 17%	51 16%	77 13%	25 10%	138 15%	109 16%	261 18%	26 25%	14 15%	31 15%	74 17%	43 16%	70 14%	**	**	**	
8 (8.0)	486 21%	65 19%	75 23%	133 23%	58 23%	200 22%	129 19%	318 22%	23 23%	24 24%	39 19%	80 18%	59 22%	115 23%	**	**	**	
9 (9.0)	349 15%	65 19%	45 14%	87 15%	43 17%	139 15%	78 12%	245 17%	2 2%	9 10%	31 15%	57 13%	19 7%	72 15%	**	**	**	
10 - Extremely satisfied (10.0)	471 20%	78 22%	74 22%	161 28%	87 35%	224 24%	145 21%	287 20%	22 22%	23 24%	47 23%	92 21%	54 20%	127 26%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Radio stations? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any BBC Radio stations in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	~b	~c	~d
Unweighted total	2276	323	389	629	240	968	710	1380	100	113	222	460	285	442	49	80	58
Effective Weighted Sample	1832	251	338	530	200	800	566	1119	81	88	176	370	227	417	47	78	57
Total	2317	349	329	580	251	919	675	1446	102	96	205	440	273	497	34	32	17
DISSATISFIED (1-4)	140 6%	15 4%	26 8%	29 5%	3 1%	41 4%	54 8%	72 5%	10 10%	6 6%	13 6%	36 8%	25 9%	26 5%	**	**	**
			d														
NEUTRAL (5-6)	469 20%	66 19%	59 18%	94 16%	35 14%	178 19%	160 24%	264 18%	19 18%	20 21%	44 21%	102 23%	72 26%	87 18%	**	**	**
							b						b				
SATISFIED (7-10)	1708 74%	268 77%	244 74%	458 79%	214 85%	700 76%	460 68%	1110 77%	73 71%	70 73%	148 72%	303 69%	176 64%	384 77%	**	**	**
					b			afg									
Answered	2317	349	329	580	251	919	675	1446	102	96	205	440	273	497	**	**	**
Mean score	7.6	7.8	7.6	7.9	8.3	7.8	7.4	7.7	7.2	7.6	7.6	7.4	7.2	7.8	**	**	**
					abc			ag									
Standard deviation	1.95	1.85	2.08	1.97	1.71	1.93	2.08	1.86	2.15	2.02	1.99	2.04	2.08	1.99	**	**	**
Standard error	.04	.10	.11	.08	.11	.06	.08	.05	.21	.19	.13	.10	.12	.09	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Radio stations? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any BBC Radio stations in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total		2276	228	214	248	194	1966	259	70	114	54	21	868	1312	2087	55	68	123
Effective Weighted Sample		1832	217	202	238	184	1564	230	59	103	49	18	702	1053	1680	47	54	102
Total		2317	243	254	307	190	1942	321	80	146	73	22	879	1338	2121	64	69	133
1 - Extremely dissatisfied	(1.0)	22 1%	1 *%	6 2%	5 2%	2 1%	18 1%	4 1%	**	1 1%	**	**	9 1%	13 1%	21 1%	**	**	- -%
2	(2.0)	12 1%	1 *%	2 1%	1 *%	2 1%	8 *%	3 1%	**	1 1%	**	**	1 *%	10 1%	12 1%	**	**	- -%
3	(3.0)	36 2%	7 3%	3 1%	5 2%	5 3%	32 2%	4 1%	**	2 1%	**	**	15 2%	19 1%	30 1%	**	**	4 3%
4	(4.0)	70 3%	4 2%	2 1%	5 2%	1 1%	51 3%	19 6% a	**	9 6%	**	**	27 3%	41 3%	57 3%	**	**	10 7% a
5	(5.0)	227 10%	25 10%	18 7%	29 9%	14 7%	189 10%	32 10%	**	15 10%	**	**	101 12%	115 9%	211 10%	**	**	13 10%
6	(6.0)	242 10%	22 9%	23 9%	26 8%	19 10%	202 10%	30 9%	**	9 6%	**	**	94 11%	133 10%	220 10%	**	**	19 14%
7	(7.0)	402 17%	28 12%	42 16%	42 14%	27 14%	334 17%	59 18%	**	19 13%	**	**	160 18%	227 17%	372 18%	**	**	19 14%
8	(8.0)	486 21%	64 26%	51 20%	72 24%	43 23%	421 22%	53 17%	**	29 20%	**	**	195 22%	270 20%	445 21%	**	**	36 27%
9	(9.0)	349 15%	34 14%	38 15%	48 15%	25 13%	288 15%	54 17%	**	28 19%	**	**	115 13%	223 17%	322 15%	**	**	14 10%
10 - Extremely satisfied	(10.0)	471 20%	58 24%	69 27%	75 24%	52 27%	398 21%	63 20%	**	33 23%	**	**	162 18%	286 21%	430 20%	**	**	19 14%
DISSATISFIED (1-4)		140 6%	13 5%	13 5%	16 5%	10 5%	110 6%	29 9%	**	13 9%	**	**	52 6%	83 6%	120 6%	**	**	13 10%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Radio stations? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any BBC Radio stations in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2276	228	214	248	194	1966	259	70	114	54	21	868	1312	2087	55	68	123
Effective Weighted Sample	1832	217	202	238	184	1564	230	59	103	49	18	702	1053	1680	47	54	102
Total	2317	243	254	307	190	1942	321	80	146	73	22	879	1338	2121	64	69	133
NEUTRAL (5-6)	469	46	41	54	33	391	63	**	24	**	**	195	248	431	**	**	32
	20%	19%	16%	18%	17%	20%	20%	**	16%	**	**	22%	19%	20%	**	**	24%
SATISFIED (7-10)	1708	184	200	237	147	1442	229	**	109	**	**	632	1006	1570	**	**	87
	74%	76%	79%	77%	77%	74%	71%	**	75%	**	**	72%	75%	74%	**	**	65%
Answered	2317	243	254	307	190	1942	321	**	146	**	**	879	1338	2121	**	**	133
Mean score	7.6	7.8	7.8	7.8	7.8	7.6	7.5	**	7.7	**	**	7.5	7.7	7.6	**	**	7.2
Standard deviation	1.95	1.92	2.06	1.99	2.01	1.93	2.07	**	2.09	**	**	1.92	1.96	1.94	**	**	1.89
Standard error	.04	.13	.14	.13	.14	.04	.13	**	.20	**	**	.07	.05	.04	**	**	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkSPORT or talkSPORT2? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkSPORT or talkSPORT2 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	428	62	63	81	18	147	125	258	14	18	36	67	50	59	10	5	7	
Effective Weighted Sample	358	49	55	71	16	126	102	218	13	15	29	57	40	56	10	5	7	
Total	448	67	53	72	19	143	128	267	18	18	36	70	48	61	7	2	2	
1 - Extremely dissatisfied	(1.0)	3 1%	**	**	**	**	2 1%	- %	2 1%	**	**	**	**	**	**	**	**	**
3	(3.0)	4 1%	**	**	**	**	3 2%	2 2%	- %	**	**	**	**	**	**	**	**	**
4	(4.0)	8 2%	**	**	**	**	4 3%	2 2%	5 2%	**	**	**	**	**	**	**	**	**
5	(5.0)	28 6%	**	**	**	**	13 9%	11 8%	13 5%	**	**	**	**	**	**	**	**	**
6	(6.0)	47 11%	**	**	**	**	18 13%	12 9%	32 12%	**	**	**	**	**	**	**	**	**
7	(7.0)	97 22%	**	**	**	**	26 18%	27 21%	62 23%	**	**	**	**	**	**	**	**	**
8	(8.0)	118 26%	**	**	**	**	32 22%	33 26%	67 25%	**	**	**	**	**	**	**	**	**
9	(9.0)	65 14%	**	**	**	**	16 11%	16 13%	42 16%	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied (10.0)		79 18%	**	**	**	**	29 20%	24 19%	44 16%	**	**	**	**	**	**	**	**	**
DISSATISFIED (1-4)		15 3%	**	**	**	**	9 6%	4 3%	7 3%	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)		75 17%	**	**	**	**	32 22%	22 18%	45 17%	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkSPORT or talkSPORT2? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkSPORT or talkSPORT2 in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	428	62	63	81	18	147	125	258	14	18	36	67	50	59	10	5	7	
Effective Weighted Sample	358	49	55	71	16	126	102	218	13	15	29	57	40	56	10	5	7	
Total	448	67	53	72	19	143	128	267	18	18	36	70	48	61	7	2	2	
SATISFIED (7-10)	357	**	**	**	**	103	101	215	**	**	**	**	**	**	**	**	**	
	80%	**	**	**	**	72%	79%	80%	**	**	**	**	**	**	**	**	**	
Answered	448	**	**	**	**	143	128	267	**	**	**	**	**	**	**	**	**	
Mean score	7.7	**	**	**	**	7.5	7.7	7.7	**	**	**	**	**	**	**	**	**	
Standard deviation	1.68	**	**	**	**	1.96	1.70	1.59	**	**	**	**	**	**	**	**	**	
Standard error	.08	**	**	**	**	.16	.15	.10	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 143

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkSPORT or talkSPORT2? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkSPORT or talkSPORT2 in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Significance Level: 99%																		
Unweighted total		428	50	9	36	23	373	44	11	17	14	2	169	239	402	8	9	17
Effective Weighted Sample		358	47	9	35	22	308	40	10	16	13	2	143	197	336	7	8	15
Total		448	51	10	41	20	379	56	13	21	19	3	181	244	417	9	10	19
1 - Extremely dissatisfied	(1.0)	3 1%	** **	** **	** **	** **	3 1%	** **	** **	** **	** **	** **	2 1%	1 *%	3 1%	** **	** **	** **
3	(3.0)	4 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	2 1%	2 1%	4 1%	** **	** **	** **
4	(4.0)	8 2%	** **	** **	** **	** **	8 2%	** **	** **	** **	** **	** **	5 3%	3 1%	8 2%	** **	** **	** **
5	(5.0)	28 6%	** **	** **	** **	** **	19 5%	** **	** **	** **	** **	** **	14 8%	12 5%	25 6%	** **	** **	** **
6	(6.0)	47 11%	** **	** **	** **	** **	42 11%	** **	** **	** **	** **	** **	21 11%	23 9%	46 11%	** **	** **	** **
7	(7.0)	97 22%	** **	** **	** **	** **	88 23%	** **	** **	** **	** **	** **	43 24%	53 22%	88 21%	** **	** **	** **
8	(8.0)	118 26%	** **	** **	** **	** **	102 27%	** **	** **	** **	** **	** **	38 21%	72 30%	113 27%	** **	** **	** **
9	(9.0)	65 14%	** **	** **	** **	** **	51 14%	** **	** **	** **	** **	** **	24 13%	35 14%	60 14%	** **	** **	** **
10 - Extremely satisfied	(10.0)	79 18%	** **	** **	** **	** **	63 17%	** **	** **	** **	** **	** **	32 18%	42 17%	72 17%	** **	** **	** **
DISSATISFIED (1-4)		15 3%	** **	** **	** **	** **	13 3%	** **	** **	** **	** **	** **	8 5%	7 3%	15 4%	** **	** **	** **
NEUTRAL (5-6)		75 17%	** **	** **	** **	** **	62 16%	** **	** **	** **	** **	** **	35 19%	35 14%	71 17%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkSPORT or talkSPORT2? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkSPORT or talkSPORT2 in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	428	50	9	36	23	373	44	11	17	14	2	169	239	402	8	9	17
Effective Weighted Sample	358	47	9	35	22	308	40	10	16	13	2	143	197	336	7	8	15
Total	448	51	10	41	20	379	56	13	21	19	3	181	244	417	9	10	19
SATISFIED (7-10)	357	**	**	**	**	304	**	**	**	**	**	137	202	332	**	**	**
	80%	**	**	**	**	80%	**	**	**	**	**	76%	83%	79%	**	**	**
Answered	448	**	**	**	**	379	**	**	**	**	**	181	244	417	**	**	**
Mean score	7.7	**	**	**	**	7.7	**	**	**	**	**	7.6	7.8	7.7	**	**	**
Standard deviation	1.68	**	**	**	**	1.64	**	**	**	**	**	1.80	1.59	1.68	**	**	**
Standard error	.08	**	**	**	**	.09	**	**	**	**	**	.14	.10	.08	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkRADIO? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkRADIO in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	153	20	15	19	4	43	49	82	6	5	16	32	19	14	5	-	-	
Effective Weighted Sample	129	15	14	18	4	37	43	67	6	5	13	28	17	13	5	-	-	
Total	168	21	14	18	4	45	59	84	9	8	18	39	23	15	3	-	-	
3	(3.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	2 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	15 9%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	20 12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	34 20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	43 26%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	22 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	31 18%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	3 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	35 21%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	130 77%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	168	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkRADIO? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkRADIO in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	153	20	15	19	4	43	49	82	6	5	16	32	19	14	5	-	-	
Effective Weighted Sample	129	15	14	18	4	37	43	67	6	5	13	28	17	13	5	-	-	
Total	168	21	14	18	4	45	59	84	9	8	18	39	23	15	3	-	-	
Mean score	7.7	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.62	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.13	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkRADIO? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkRADIO in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
		Total																
Significance Level:			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
99%																		
Unweighted total		153	9	5	7	7	120	31	7	14	6	4	64	83	136	6	4	10
Effective Weighted Sample		129	9	5	7	7	100	28	6	13	6	3	55	69	113	6	4	9
Total		168	10	5	9	6	128	38	6	20	7	4	67	94	147	7	5	12
3	(3.0)	1	**	**	**	**	-	**	**	**	**	**	**	**	1	**	**	**
		1%	**	**	**	**	-%	**	**	**	**	**	**	**	1%	**	**	**
4	(4.0)	2	**	**	**	**	1	**	**	**	**	**	**	**	2	**	**	**
		1%	**	**	**	**	1%	**	**	**	**	**	**	**	2%	**	**	**
5	(5.0)	15	**	**	**	**	11	**	**	**	**	**	**	**	12	**	**	**
		9%	**	**	**	**	9%	**	**	**	**	**	**	**	8%	**	**	**
6	(6.0)	20	**	**	**	**	15	**	**	**	**	**	**	**	15	**	**	**
		12%	**	**	**	**	12%	**	**	**	**	**	**	**	10%	**	**	**
7	(7.0)	34	**	**	**	**	27	**	**	**	**	**	**	**	27	**	**	**
		20%	**	**	**	**	21%	**	**	**	**	**	**	**	18%	**	**	**
8	(8.0)	43	**	**	**	**	35	**	**	**	**	**	**	**	40	**	**	**
		26%	**	**	**	**	27%	**	**	**	**	**	**	**	27%	**	**	**
9	(9.0)	22	**	**	**	**	16	**	**	**	**	**	**	**	22	**	**	**
		13%	**	**	**	**	13%	**	**	**	**	**	**	**	15%	**	**	**
10 - Extremely satisfied (10.0)		31	**	**	**	**	22	**	**	**	**	**	**	**	28	**	**	**
		18%	**	**	**	**	17%	**	**	**	**	**	**	**	19%	**	**	**
DISSATISFIED (1-4)		3	**	**	**	**	1	**	**	**	**	**	**	**	3	**	**	**
		2%	**	**	**	**	1%	**	**	**	**	**	**	**	2%	**	**	**
NEUTRAL (5-6)		35	**	**	**	**	27	**	**	**	**	**	**	**	27	**	**	**
		21%	**	**	**	**	21%	**	**	**	**	**	**	**	18%	**	**	**
SATISFIED (7-10)		130	**	**	**	**	100	**	**	**	**	**	**	**	116	**	**	**
		77%	**	**	**	**	78%	**	**	**	**	**	**	**	79%	**	**	**
Answered		168	**	**	**	**	128	**	**	**	**	**	**	**	147	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with talkRADIO? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to talkRADIO in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	153	9	5	7	7	120	31	7	14	6	4	64	83	136	6	4	10
Effective Weighted Sample	129	9	5	7	7	100	28	6	13	6	3	55	69	113	6	4	9
Total	168	10	5	9	6	128	38	6	20	7	4	67	94	147	7	5	12
Mean score	7.7	**	**	**	**	7.7	**	**	**	**	**	**	**	7.8	**	**	**
Standard deviation	1.62	**	**	**	**	1.56	**	**	**	**	**	**	**	1.62	**	**	**
Standard error	.13	**	**	**	**	.14	**	**	**	**	**	**	**	.14	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Classic FM? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Classic FM in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	~g	a	~b	~c	~d	
Unweighted total	491	74	82	155	73	224	165	283	31	37	45	115	63	128	12	11	4	
Effective Weighted Sample	410	60	74	138	67	195	137	236	25	30	37	95	51	121	11	11	4	
Total	548	92	78	170	92	242	175	320	29	36	49	121	64	156	9	4	1	
1 - Extremely dissatisfied	(1.0)	4 1%	** **	** **	- -%	** **	- -%	- -%	3 1%	** **	** **	** **	- -%	** **	- -%	** **	** **	** **
3	(3.0)	5 1%	** **	** **	* *%	** **	2 1%	2 1%	1 *%	** **	** **	** **	* *%	** **	- -%	** **	** **	** **
4	(4.0)	9 2%	** **	** **	2 1%	** **	4 2%	5 3%	2 1%	** **	** **	** **	4 3%	** **	2 1%	** **	** **	** **
5	(5.0)	28 5%	** **	** **	9 5%	** **	10 4%	11 6%	12 4%	** **	** **	** **	9 8%	** **	9 6%	** **	** **	** **
6	(6.0)	70 13%	** **	** **	15 9%	** **	23 9%	20 11%	39 12%	** **	** **	** **	13 11%	** **	15 10%	** **	** **	** **
7	(7.0)	98 18%	** **	** **	27 16%	** **	39 16%	37 21%	57 18%	** **	** **	** **	25 21%	** **	25 16%	** **	** **	** **
8	(8.0)	119 22%	** **	** **	35 20%	** **	54 22%	35 20%	76 24%	** **	** **	** **	24 19%	** **	33 21%	** **	** **	** **
9	(9.0)	97 18%	** **	** **	37 22%	** **	49 20%	27 15%	62 19%	** **	** **	** **	22 18%	** **	33 21%	** **	** **	** **
10 - Extremely satisfied (10.0)	119 22%	** **	** **	45 26%	** **	62 26%	37 21%	68 21%	** **	** **	** **	23 19%	** **	41 26%	** **	** **	** **	** **
DISSATISFIED (1-4)	17 3%	** **	** **	2 1%	** **	5 2%	8 4%	6 2%	** **	** **	** **	4 3%	** **	2 1%	** **	** **	** **	** **
NEUTRAL (5-6)	98 18%	** **	** **	24 14%	** **	32 13%	31 18%	52 16%	** **	** **	** **	23 19%	** **	24 15%	** **	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Classic FM? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Classic FM in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	~g	a	~b	~c	~d	
Unweighted total	491	74	82	155	73	224	165	283	31	37	45	115	63	128	12	11	4	
Effective Weighted Sample	410	60	74	138	67	195	137	236	25	30	37	95	51	121	11	11	4	
Total	548	92	78	170	92	242	175	320	29	36	49	121	64	156	9	4	1	
SATISFIED (7-10)	433	**	**	144	**	205	136	263	**	**	**	94	**	131	**	**	**	
	79%	**	**	85%	**	84%	78%	82%	**	**	**	78%	**	84%	**	**	**	
Answered	548	**	**	170	**	242	175	320	**	**	**	121	**	156	**	**	**	
Mean score	7.9	**	**	8.2	**	8.2	7.8	8.0	**	**	**	7.8	**	8.2	**	**	**	
Standard deviation	1.73	**	**	1.57	**	1.59	1.74	1.64	**	**	**	1.69	**	1.58	**	**	**	
Standard error	.08	**	**	.13	**	.11	.14	.10	**	**	**	.16	**	.14	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Classic FM? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Classic FM in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		491	74	54	95	33	406	78	17	31	23	7	161	308	447	10	18	28
Effective Weighted Sample		410	72	51	91	32	338	67	13	28	21	5	131	261	374	9	14	23
Total		548	84	72	123	34	440	99	20	42	31	7	167	355	499	13	18	31
1 - Extremely dissatisfied	(1.0)	4 1%	** **	** **	** **	** **	4 1%	** **	** **	** **	** **	** **	4 2%	- -%	4 1%	** **	** **	** **
3	(3.0)	5 1%	** **	** **	** **	** **	4 1%	** **	** **	** **	** **	** **	4 2%	1 **	3 1%	** **	** **	** **
4	(4.0)	9 2%	** **	** **	** **	** **	5 1%	** **	** **	** **	** **	** **	2 1%	7 2%	8 2%	** **	** **	** **
5	(5.0)	28 5%	** **	** **	** **	** **	20 5%	** **	** **	** **	** **	** **	9 5%	18 5%	28 6%	** **	** **	** **
6	(6.0)	70 13%	** **	** **	** **	** **	50 11%	** **	** **	** **	** **	** **	25 15%	32 9%	60 12%	** **	** **	** **
7	(7.0)	98 18%	** **	** **	** **	** **	73 17%	** **	** **	** **	** **	** **	35 21%	62 17%	91 18%	** **	** **	** **
8	(8.0)	119 22%	** **	** **	** **	** **	101 23%	** **	** **	** **	** **	** **	25 15%	92 26%	104 21%	** **	** **	** **
9	(9.0)	97 18%	** **	** **	** **	** **	87 20%	** **	** **	** **	** **	** **	27 16%	66 19%	84 17%	** **	** **	** **
10 - Extremely satisfied	(10.0)	119 22%	** **	** **	** **	** **	96 22%	** **	** **	** **	** **	** **	37 22%	77 22%	116 23%	** **	** **	** **
DISSATISFIED (1-4)		17 3%	** **	** **	** **	** **	12 3%	** **	** **	** **	** **	** **	10 6%	8 2%	15 3%	** **	** **	** **
NEUTRAL (5-6)		98 18%	** **	** **	** **	** **	70 16%	** **	** **	** **	** **	** **	33 20%	50 14%	88 18%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Classic FM? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Classic FM in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	491	74	54	95	33	406	78	17	31	23	7	161	308	447	10	18	28
Effective Weighted Sample	410	72	51	91	32	338	67	13	28	21	5	131	261	374	9	14	23
Total	548	84	72	123	34	440	99	20	42	31	7	167	355	499	13	18	31
SATISFIED (7-10)	433	**	**	**	**	357	**	**	**	**	**	124	297	396	**	**	**
	79%	**	**	**	**	81%	**	**	**	**	**	74%	84%	79%	**	**	**
Answered	548	**	**	**	**	440	**	**	**	**	**	167	355	499	**	**	**
Mean score	7.9	**	**	**	**	8.0	**	**	**	**	**	7.6	8.0	7.9	**	**	**
Standard deviation	1.73	**	**	**	**	1.71	**	**	**	**	**	2.02	1.55	1.75	**	**	**
Standard error	.08	**	**	**	**	.08	**	**	**	**	**	.16	.09	.08	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Absolute Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Absolute Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	362	50	29	36	7	104	120	215	15	20	31	72	58	29	5	2	-	
Effective Weighted Sample	292	37	27	33	6	87	98	174	12	16	25	59	47	27	5	2	-	
Total	366	50	27	34	6	100	116	226	17	18	31	71	56	30	3	1	-	
3	(3.0)	3 1%	** **	** **	** **	** **	2 2%	- -%	3 1%	** **	** **	** **	** **	** **	** **	** **	** **	
4	(4.0)	11 3%	** **	** **	** **	** **	1 1%	4 4%	6 3%	** **	** **	** **	** **	** **	** **	** **	** **	
5	(5.0)	24 7%	** **	** **	** **	** **	8 8%	12 10%	12 5%	** **	** **	** **	** **	** **	** **	** **	** **	
6	(6.0)	45 12%	** **	** **	** **	** **	9 9%	15 13%	24 10%	** **	** **	** **	** **	** **	** **	** **	** **	
7	(7.0)	75 21%	** **	** **	** **	** **	16 16%	28 24%	46 20%	** **	** **	** **	** **	** **	** **	** **	** **	
8	(8.0)	81 22%	** **	** **	** **	** **	26 26%	18 16%	56 25%	** **	** **	** **	** **	** **	** **	** **	** **	
9	(9.0)	58 16%	** **	** **	** **	** **	15 15%	13 11%	42 19%	** **	** **	** **	** **	** **	** **	** **	** **	
10 - Extremely satisfied (10.0)	69 19%	** **	** **	** **	** **	** **	22 22%	25 22%	38 17%	** **	** **	** **	** **	** **	** **	** **	** **	
DISSATISFIED (1-4)	14 4%	** **	** **	** **	** **	** **	4 4%	4 4%	9 4%	** **	** **	** **	** **	** **	** **	** **	** **	
NEUTRAL (5-6)	69 19%	** **	** **	** **	** **	** **	17 17%	27 23%	35 16%	** **	** **	** **	** **	** **	** **	** **	** **	
SATISFIED (7-10)	283 77%	** **	** **	** **	** **	** **	79 79%	85 73%	182 81%	** **	** **	** **	** **	** **	** **	** **	** **	
Answered	366	**	**	**	**	100	116	226	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Absolute Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Absolute Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	362	50	29	36	7	104	120	215	15	20	31	72	58	29	5	2	-	
Effective Weighted Sample	292	37	27	33	6	87	98	174	12	16	25	59	47	27	5	2	-	
Total	366	50	27	34	6	100	116	226	17	18	31	71	56	30	3	1	-	
Mean score	7.7	**	**	**	**	7.8	7.6	7.8	**	**	**	**	**	**	**	**	**	
Standard deviation	1.68	**	**	**	**	1.75	1.76	1.62	**	**	**	**	**	**	**	**	**	
Standard error	.09	**	**	**	**	.17	.16	.11	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Absolute Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Absolute Radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level:		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
99%																		
Unweighted total		362	20	9	18	11	317	39	10	19	6	4	177	167	314	11	17	28
Effective Weighted Sample		292	19	9	17	11	254	34	8	18	6	3	147	133	253	10	15	25
Total		366	19	10	21	9	315	47	11	25	8	2	183	168	317	14	18	32
3	(3.0)	3	**	**	**	**	3	**	**	**	**	**	1	1	3	**	**	**
		1%	**	**	**	**	1%	**	**	**	**	**	1%	1%	1%	**	**	**
4	(4.0)	11	**	**	**	**	8	**	**	**	**	**	6	5	7	**	**	**
		3%	**	**	**	**	2%	**	**	**	**	**	3%	3%	2%	**	**	**
5	(5.0)	24	**	**	**	**	23	**	**	**	**	**	13	11	24	**	**	**
		7%	**	**	**	**	7%	**	**	**	**	**	7%	7%	7%	**	**	**
6	(6.0)	45	**	**	**	**	38	**	**	**	**	**	31	11	33	**	**	**
		12%	**	**	**	**	12%	**	**	**	**	**	17%	7%	11%	**	**	**
													b					
7	(7.0)	75	**	**	**	**	62	**	**	**	**	**	35	35	65	**	**	**
		21%	**	**	**	**	20%	**	**	**	**	**	19%	21%	21%	**	**	**
8	(8.0)	81	**	**	**	**	71	**	**	**	**	**	42	35	73	**	**	**
		22%	**	**	**	**	23%	**	**	**	**	**	23%	21%	23%	**	**	**
9	(9.0)	58	**	**	**	**	56	**	**	**	**	**	20	39	51	**	**	**
		16%	**	**	**	**	18%	**	**	**	**	**	11%	23%	16%	**	**	**
													a					
10 - Extremely satisfied (10.0)		69	**	**	**	**	55	**	**	**	**	**	36	30	62	**	**	**
		19%	**	**	**	**	18%	**	**	**	**	**	20%	18%	20%	**	**	**
DISSATISFIED (1-4)		14	**	**	**	**	10	**	**	**	**	**	7	6	9	**	**	**
		4%	**	**	**	**	3%	**	**	**	**	**	4%	4%	3%	**	**	**
NEUTRAL (5-6)		69	**	**	**	**	60	**	**	**	**	**	44	23	57	**	**	**
		19%	**	**	**	**	19%	**	**	**	**	**	24%	13%	18%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Absolute Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Absolute Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	362	20	9	18	11	317	39	10	19	6	4	177	167	314	11	17	28
Effective Weighted Sample	292	19	9	17	11	254	34	8	18	6	3	147	133	253	10	15	25
Total	366	19	10	21	9	315	47	11	25	8	2	183	168	317	14	18	32
SATISFIED (7-10)	283	**	**	**	**	244	**	**	**	**	**	132	139	250	**	**	**
	77%	**	**	**	**	78%	**	**	**	**	**	72%	83%	79%	**	**	**
Answered	366	**	**	**	**	315	**	**	**	**	**	183	168	317	**	**	**
Mean score	7.7	**	**	**	**	7.7	**	**	**	**	**	7.6	7.9	7.8	**	**	**
Standard deviation	1.68	**	**	**	**	1.66	**	**	**	**	**	1.72	1.65	1.66	**	**	**
Standard error	.09	**	**	**	**	.09	**	**	**	**	**	.13	.13	.09	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Capital Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Capital radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	600	57	20	27	7	143	162	377	18	18	31	78	98	19	4	4	-	
Effective Weighted Sample	500	46	18	22	6	119	132	317	16	15	24	65	79	18	4	4	-	
Total	678	69	18	27	9	152	168	439	21	19	31	87	97	23	2	1	-	
1 - Extremely dissatisfied (1.0)	3 *%	**	**	**	**	-	-	3	**	**	**	**	**	**	**	**	**	
		**	**	**	**	-%	-%	1%	**	**	**	**	**	**	**	**	**	
2 (2.0)	* *%	**	**	**	**	-	-	*	**	**	**	**	**	**	**	**	**	
		**	**	**	**	-%	-%	*%	**	**	**	**	**	**	**	**	**	
3 (3.0)	4 1%	**	**	**	**	-	-	4	**	**	**	**	**	**	**	**	**	
		**	**	**	**	-%	-%	1%	**	**	**	**	**	**	**	**	**	
4 (4.0)	3 *%	**	**	**	**	1	2	1	**	**	**	**	**	**	**	**	**	
		**	**	**	**	1%	1%	*%	**	**	**	**	**	**	**	**	**	
5 (5.0)	34 5%	**	**	**	**	9	14	16	**	**	**	**	**	**	**	**	**	
		**	**	**	**	6%	8%	4%	**	**	**	**	**	**	**	**	**	
6 (6.0)	83 12%	**	**	**	**	17	24	46	**	**	**	**	**	**	**	**	**	
		**	**	**	**	12%	14%	10%	**	**	**	**	**	**	**	**	**	
7 (7.0)	132 19%	**	**	**	**	28	28	95	**	**	**	**	**	**	**	**	**	
		**	**	**	**	18%	17%	22%	**	**	**	**	**	**	**	**	**	
8 (8.0)	177 26%	**	**	**	**	34	41	118	**	**	**	**	**	**	**	**	**	
		**	**	**	**	22%	24%	27%	**	**	**	**	**	**	**	**	**	
9 (9.0)	122 18%	**	**	**	**	29	30	82	**	**	**	**	**	**	**	**	**	
		**	**	**	**	19%	18%	19%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	120 18%	**	**	**	**	34	29	73	**	**	**	**	**	**	**	**	**	
		**	**	**	**	22%	18%	17%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	11 2%	**	**	**	**	1	2	8	**	**	**	**	**	**	**	**	**	
		**	**	**	**	1%	1%	2%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Capital Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Capital radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	600	57	20	27	7	143	162	377	18	18	31	78	98	19	4	4	-	
Effective Weighted Sample	500	46	18	22	6	119	132	317	16	15	24	65	79	18	4	4	-	
Total	678	69	18	27	9	152	168	439	21	19	31	87	97	23	2	1	-	
NEUTRAL (5-6)	118 17%	** **	** **	** **	** **	26 17%	38 23%	62 14%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
SATISFIED (7-10)	550 81%	** **	** **	** **	** **	125 82%	127 76%	369 84%	** **	** **	** **	** **	** **	** **	** **	** **	** **	
Answered	678	**	**	**	**	152	168	439	**	**	**	**	**	**	**	**	**	
Mean score	7.9	**	**	**	**	8.0	7.8	7.9	**	**	**	**	**	**	**	**	**	
Standard deviation	1.57	**	**	**	**	1.53	1.60	1.55	**	**	**	**	**	**	**	**	**	
Standard error	.06	**	**	**	**	.13	.13	.08	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Capital Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Capital radio in the past 3 months

	Total	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	600	9	10	12	7	490	97	20	51	16	10	284	286	537	13	32	45
Effective Weighted Sample	500	9	9	11	7	403	86	16	46	15	9	234	242	448	11	25	36
Total	678	10	13	15	8	544	120	23	64	21	11	306	340	612	16	29	44
1 - Extremely dissatisfied	(1.0)	3 *%	**	**	**	3 1%	**	**	**	**	**	3 1%	- -%	2 *%	**	**	**
2	(2.0)	* *%	**	**	**	* *%	**	**	**	**	**	- -%	* *%	* *%	**	**	**
3	(3.0)	4 1%	**	**	**	2 *%	**	**	**	**	**	2 1%	1 *%	4 1%	**	**	**
4	(4.0)	3 *%	**	**	**	2 *%	**	**	**	**	**	2 1%	1 *%	2 *%	**	**	**
5	(5.0)	34 5%	**	**	**	22 4%	**	**	**	**	**	15 5%	15 4%	30 5%	**	**	**
6	(6.0)	83 12%	**	**	**	63 12%	**	**	**	**	**	35 11%	34 10%	72 12%	**	**	**
7	(7.0)	132 19%	**	**	**	112 21%	**	**	**	**	**	69 22%	61 18%	114 19%	**	**	**
8	(8.0)	177 26%	**	**	**	137 25%	**	**	**	**	**	72 23%	98 29%	160 26%	**	**	**
9	(9.0)	122 18%	**	**	**	109 20%	**	**	**	**	**	59 19%	62 18%	115 19%	**	**	**
10 - Extremely satisfied (10.0)	120 18%	**	**	**	**	92 17%	**	**	**	**	**	49 16%	68 20%	112 18%	**	**	**
DISSATISFIED (1-4)	11 2%	**	**	**	**	7 1%	**	**	**	**	**	7 2%	3 1%	9 1%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Capital Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Capital radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	600	9	10	12	7	490	97	20	51	16	10	284	286	537	13	32	45
Effective Weighted Sample	500	9	9	11	7	403	86	16	46	15	9	234	242	448	11	25	36
Total	678	10	13	15	8	544	120	23	64	21	11	306	340	612	16	29	44
NEUTRAL (5-6)	118	**	**	**	**	86	**	**	**	**	**	50	49	102	**	**	**
	17%	**	**	**	**	16%	**	**	**	**	**	16%	14%	17%	**	**	**
SATISFIED (7-10)	550	**	**	**	**	451	**	**	**	**	**	249	288	501	**	**	**
	81%	**	**	**	**	83%	**	**	**	**	**	81%	85%	82%	**	**	**
Answered	678	**	**	**	**	544	**	**	**	**	**	306	340	612	**	**	**
Mean score	7.9	**	**	**	**	7.9	**	**	**	**	**	7.8	8.0	7.9	**	**	**
Standard deviation	1.57	**	**	**	**	1.54	**	**	**	**	**	1.64	1.47	1.55	**	**	**
Standard error	.06	**	**	**	**	.07	**	**	**	**	**	.10	.09	.07	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Heart Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Heart radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	762	106	79	96	17	253	242	468	29	31	56	136	130	80	5	10	1	
Effective Weighted Sample	630	86	74	87	13	214	194	393	24	25	43	111	103	76	5	10	1	
Total	834	123	74	91	17	254	241	537	29	25	51	137	128	84	3	4	*	
1 - Extremely dissatisfied	(1.0)	3 *%	- -%	** **	** **	** **	* *%	- -%	3 1%	** **	** **	** **	- -%	- -%	** **	** **	** **	** **
2	(2.0)	5 1%	- -%	** **	** **	** **	2 1%	1 *%	3 1%	** **	** **	** **	- -%	1 1%	** **	** **	** **	** **
3	(3.0)	2 *%	1 1%	** **	** **	** **	* *%	- -%	* *%	** **	** **	** **	- -%	- -%	** **	** **	** **	** **
4	(4.0)	16 2%	6 5%	** **	** **	** **	4 1%	7 3%	9 2%	** **	** **	** **	5 3%	6 4%	** **	** **	** **	** **
5	(5.0)	47 6%	4 4%	** **	** **	** **	18 7%	21 9%	25 5%	** **	** **	** **	13 10%	9 7%	** **	** **	** **	** **
6	(6.0)	84 10%	20 16%	** **	** **	** **	22 9%	27 11%	51 10%	** **	** **	** **	17 12%	11 9%	** **	** **	** **	** **
7	(7.0)	177 21%	27 22%	** **	** **	** **	49 19%	47 19%	122 23%	** **	** **	** **	26 19%	32 25%	** **	** **	** **	** **
8	(8.0)	225 27%	29 24%	** **	** **	** **	58 23%	60 25%	148 28%	** **	** **	** **	37 27%	22 18%	** **	** **	** **	** **
9	(9.0)	130 16%	16 13%	** **	** **	** **	36 14%	31 13%	90 17%	** **	** **	** **	18 13%	16 12%	** **	** **	** **	** **
10 - Extremely satisfied	(10.0)	144 17%	20 16%	** **	** **	** **	64 25%	47 20%	85 16%	** **	** **	** **	21 15%	30 23%	** **	** **	** **	** **
DISSATISFIED (1-4)		25 3%	8 6%	** **	** **	** **	6 2%	8 3%	16 3%	** **	** **	** **	5 3%	7 5%	** **	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Heart Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Heart radio in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d
Unweighted total	762	106	79	96	17	253	242	468	29	31	56	136	130	80	5	10	1
Effective Weighted Sample	630	86	74	87	13	214	194	393	24	25	43	111	103	76	5	10	1
Total	834	123	74	91	17	254	241	537	29	25	51	137	128	84	3	4	*
NEUTRAL (5-6)	132 16%	24 19%	**	**	**	41 16%	48 20%	76 14%	**	**	**	30 22%	20 16%	**	**	**	**
SATISFIED (7-10)	676 81%	91 74%	**	**	**	207 81%	185 77%	445 83%	**	**	**	102 75%	101 79%	**	**	**	**
Answered	834	123	**	**	**	254	241	537	**	**	**	137	128	**	**	**	**
Mean score	7.8	7.5	**	**	**	7.9	7.7	7.8	**	**	**	7.6	7.7	**	**	**	**
Standard deviation	1.63	1.69	**	**	**	1.72	1.70	1.60	**	**	**	1.64	1.82	**	**	**	**
Standard error	.06	.16	**	**	**	.11	.11	.07	**	**	**	.14	.16	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Heart Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Heart radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		762	36	44	45	35	669	85	26	36	16	7	359	381	686	19	33	52
Effective Weighted Sample		630	35	42	43	33	550	73	21	32	15	5	289	322	565	17	27	44
Total		834	36	48	50	34	722	102	28	46	23	5	375	434	750	23	35	58
1 - Extremely dissatisfied	(1.0)	3 *%	** **	** **	** **	** **	3 *%	** **	** **	** **	** **	** **	3 1%	- -%	3 *%	** **	** **	** **
2	(2.0)	5 1%	** **	** **	** **	** **	3 *%	** **	** **	** **	** **	** **	5 1%	- -%	3 *%	** **	** **	** **
3	(3.0)	2 *%	** **	** **	** **	** **	* *%	** **	** **	** **	** **	** **	- -%	* *%	2 *%	** **	** **	** **
4	(4.0)	16 2%	** **	** **	** **	** **	14 2%	** **	** **	** **	** **	** **	5 1%	10 2%	14 2%	** **	** **	** **
5	(5.0)	47 6%	** **	** **	** **	** **	42 6%	** **	** **	** **	** **	** **	28 8%	17 4%	45 6%	** **	** **	** **
6	(6.0)	84 10%	** **	** **	** **	** **	77 11%	** **	** **	** **	** **	** **	37 10%	44 10%	73 10%	** **	** **	** **
7	(7.0)	177 21%	** **	** **	** **	** **	152 21%	** **	** **	** **	** **	** **	92 24%	83 19%	161 22%	** **	** **	** **
8	(8.0)	225 27%	** **	** **	** **	** **	195 27%	** **	** **	** **	** **	** **	103 28%	113 26%	204 27%	** **	** **	** **
9	(9.0)	130 16%	** **	** **	** **	** **	114 16%	** **	** **	** **	** **	** **	50 13%	76 17%	110 15%	** **	** **	** **
10 - Extremely satisfied	(10.0)	144 17%	** **	** **	** **	** **	121 17%	** **	** **	** **	** **	** **	52 14%	90 21%	135 18%	** **	** **	** **
DISSATISFIED (1-4)		25 3%	** **	** **	** **	** **	21 3%	** **	** **	** **	** **	** **	13 3%	10 2%	22 3%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Heart Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Heart radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	762	36	44	45	35	669	85	26	36	16	7	359	381	686	19	33	52
Effective Weighted Sample	630	35	42	43	33	550	73	21	32	15	5	289	322	565	17	27	44
Total	834	36	48	50	34	722	102	28	46	23	5	375	434	750	23	35	58
NEUTRAL (5-6)	132	**	**	**	**	119	**	**	**	**	**	65	62	118	**	**	**
	16%	**	**	**	**	17%	**	**	**	**	**	17%	14%	16%	**	**	**
SATISFIED (7-10)	676	**	**	**	**	582	**	**	**	**	**	297	362	609	**	**	**
	81%	**	**	**	**	81%	**	**	**	**	**	79%	83%	81%	**	**	**
Answered	834	**	**	**	**	722	**	**	**	**	**	375	434	750	**	**	**
Mean score	7.8	**	**	**	**	7.8	**	**	**	**	**	7.6	8.0	7.8	**	**	**
												a					
Standard deviation	1.63	**	**	**	**	1.62	**	**	**	**	**	1.70	1.54	1.64	**	**	**
Standard error	.06	**	**	**	**	.06	**	**	**	**	**	.09	.08	.06	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Smooth Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Smooth Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	501	80	75	108	33	194	162	312	17	27	41	94	81	90	10	8	-	
Effective Weighted Sample	415	64	70	98	30	168	132	260	15	21	33	79	64	86	9	8	-	
Total	526	84	69	106	37	196	165	332	18	24	34	96	83	96	7	3	-	
1 - Extremely dissatisfied	(1.0)	4 1%	** **	** **	- -%	** **	1 *%	- -%	3 1%	** **	** **	** **	** **	** **	** **	** **	** **	
2	(2.0)	1 *%	** **	** **	- -%	** **	- -%	- -%	- -%	** **	** **	** **	** **	** **	** **	** **	** **	
3	(3.0)	4 1%	** **	** **	- -%	** **	- -%	- -%	4 1%	** **	** **	** **	** **	** **	** **	** **	** **	
4	(4.0)	11 2%	** **	** **	- -%	** **	3 1%	2 1%	7 2%	** **	** **	** **	** **	** **	** **	** **	** **	
5	(5.0)	20 4%	** **	** **	3 3%	** **	7 3%	9 5%	12 4%	** **	** **	** **	** **	** **	** **	** **	** **	
6	(6.0)	39 7%	** **	** **	7 6%	** **	10 5%	10 6%	28 8%	** **	** **	** **	** **	** **	** **	** **	** **	
7	(7.0)	85 16%	** **	** **	10 10%	** **	23 12%	26 16%	54 16%	** **	** **	** **	** **	** **	** **	** **	** **	
8	(8.0)	129 25%	** **	** **	20 19%	** **	41 21%	36 22%	87 26%	** **	** **	** **	** **	** **	** **	** **	** **	
9	(9.0)	89 17%	** **	** **	25 24%	** **	40 21%	25 15%	57 17%	** **	** **	** **	** **	** **	** **	** **	** **	
10 - Extremely satisfied	(10.0)	143 27%	** **	** **	40 38%	** **	72 37%	56 34%	80 24%	** **	** **	** **	** **	** **	** **	** **	** **	
DISSATISFIED (1-4)	21 4%	** **	** **	- -%	** **	4 2%	2 1%	14 4%	** **	** **	** **	** **	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Smooth Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Smooth Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	501	80	75	108	33	194	162	312	17	27	41	94	81	90	10	8	-	
Effective Weighted Sample	415	64	70	98	30	168	132	260	15	21	33	79	64	86	9	8	-	
Total	526	84	69	106	37	196	165	332	18	24	34	96	83	96	7	3	-	
NEUTRAL (5-6)	60	**	**	9	**	17	19	40	**	**	**	**	**	**	**	**	**	
	11%	**	**	9%	**	9%	11%	12%	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	446	**	**	96	**	176	144	278	**	**	**	**	**	**	**	**	**	
	85%	**	**	91%	**	90%	87%	84%	**	**	**	**	**	**	**	**	**	
Answered	526	**	**	106	**	196	165	332	**	**	**	**	**	**	**	**	**	
Mean score	8.1	**	**	8.7	**	8.5	8.3	8.0	**	**	**	**	**	**	**	**	**	
Standard deviation	1.75	**	**	1.37	**	1.57	1.59	1.76	**	**	**	**	**	**	**	**	**	
Standard error	.08	**	**	.13	**	.11	.12	.10	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Smooth Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Smooth Radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		501	42	48	49	41	443	50	15	16	14	5	177	305	458	13	14	27
Effective Weighted Sample		415	40	46	47	39	365	43	12	15	12	5	145	253	381	11	11	22
Total		526	43	54	57	39	459	58	15	20	17	6	184	322	484	14	13	27
1 - Extremely dissatisfied	(1.0)	4 1%	** **	** **	** **	** **	3 1%	** **	** **	** **	** **	** **	4 2%	- -%	4 1%	** **	** **	** **
2	(2.0)	1 *0%	** **	** **	** **	** **	- -%	** **	** **	** **	** **	** **	- -%	- -%	1 *0%	** **	** **	** **
3	(3.0)	4 1%	** **	** **	** **	** **	3 1%	** **	** **	** **	** **	** **	- -%	4 1%	2 1%	** **	** **	** **
4	(4.0)	11 2%	** **	** **	** **	** **	9 2%	** **	** **	** **	** **	** **	1 1%	10 3%	11 2%	** **	** **	** **
5	(5.0)	20 4%	** **	** **	** **	** **	17 4%	** **	** **	** **	** **	** **	7 4%	12 4%	16 3%	** **	** **	** **
6	(6.0)	39 7%	** **	** **	** **	** **	34 7%	** **	** **	** **	** **	** **	19 10%	19 6%	34 7%	** **	** **	** **
7	(7.0)	85 16%	** **	** **	** **	** **	74 16%	** **	** **	** **	** **	** **	38 21%	41 13%	75 16%	** **	** **	** **
8	(8.0)	129 25%	** **	** **	** **	** **	115 25%	** **	** **	** **	** **	** **	47 26%	78 24%	122 25%	** **	** **	** **
9	(9.0)	89 17%	** **	** **	** **	** **	81 18%	** **	** **	** **	** **	** **	28 15%	60 19%	82 17%	** **	** **	** **
10 - Extremely satisfied	(10.0)	143 27%	** **	** **	** **	** **	122 27%	** **	** **	** **	** **	** **	40 22%	98 30%	136 28%	** **	** **	** **
DISSATISFIED (1-4)		21 4%	** **	** **	** **	** **	15 3%	** **	** **	** **	** **	** **	6 3%	14 4%	19 4%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Smooth Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Smooth Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	501	42	48	49	41	443	50	15	16	14	5	177	305	458	13	14	27
Effective Weighted Sample	415	40	46	47	39	365	43	12	15	12	5	145	253	381	11	11	22
Total	526	43	54	57	39	459	58	15	20	17	6	184	322	484	14	13	27
NEUTRAL (5-6)	60	**	**	**	**	51	**	**	**	**	**	26	32	50	**	**	**
	11%	**	**	**	**	11%	**	**	**	**	**	14%	10%	10%	**	**	**
SATISFIED (7-10)	446	**	**	**	**	392	**	**	**	**	**	153	277	416	**	**	**
	85%	**	**	**	**	86%	**	**	**	**	**	83%	86%	86%	**	**	**
Answered	526	**	**	**	**	459	**	**	**	**	**	184	322	484	**	**	**
Mean score	8.1	**	**	**	**	8.1	**	**	**	**	**	7.9	8.3	8.1	**	**	**
Standard deviation	1.75	**	**	**	**	1.69	**	**	**	**	**	1.80	1.69	1.74	**	**	**
Standard error	.08	**	**	**	**	.08	**	**	**	**	**	.14	.10	.08	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Kiss Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Kiss radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	371	12	8	8	-	79	107	230	15	8	16	49	73	8	-	-	-	
Effective Weighted Sample	305	9	8	8	-	65	85	192	12	7	12	39	59	8	-	-	-	
Total	412	16	8	8	-	81	109	263	17	8	15	50	75	8	-	-	-	
1 - Extremely dissatisfied	(1.0)	2 *%	**	**	**	**	-	2	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	-%	1%	**	**	**	**	**	**	**	**	**	
2	(2.0)	1 *%	**	**	**	**	*	1	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	*%	*%	**	**	**	**	**	**	**	**	**	
4	(4.0)	4 1%	**	**	**	**	1	-	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	1%	-%	**	**	**	**	**	**	**	**	**	
5	(5.0)	27 7%	**	**	**	**	11	13	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	10%	5%	**	**	**	**	**	**	**	**	**	
6	(6.0)	33 8%	**	**	**	**	13	17	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	12%	6%	**	**	**	**	**	**	**	**	**	
7	(7.0)	82 20%	**	**	**	**	15	62	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	14%	23%	**	**	**	**	**	**	**	**	**	
8	(8.0)	114 28%	**	**	**	**	26	78	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	24%	30%	**	**	**	**	**	**	**	**	**	
9	(9.0)	61 15%	**	**	**	**	14	42	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	13%	16%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)		89 21%	**	**	**	**	29	49	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	26%	19%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		6 2%	**	**	**	**	1	3	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	1%	1%	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)		60 15%	**	**	**	**	24	30	**	**	**	**	**	**	**	**	**	
		**	**	**	**	**	22%	11%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Kiss Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Kiss radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	371	12	8	8	-	79	107	230	15	8	16	49	73	8	-	-	-	
Effective Weighted Sample	305	9	8	8	-	65	85	192	12	7	12	39	59	8	-	-	-	
Total	412	16	8	8	-	81	109	263	17	8	15	50	75	8	-	-	-	
SATISFIED (7-10)	346	**	**	**	**	**	84	231	**	**	**	**	**	**	**	**	**	
	84%	**	**	**	**	**	77%	88%	**	**	**	**	**	**	**	**	**	
Answered	412	**	**	**	**	**	109	263	**	**	**	**	**	**	**	**	**	
Mean score	7.9	**	**	**	**	**	7.9	8.0	**	**	**	**	**	**	**	**	**	
Standard deviation	1.60	**	**	**	**	**	1.72	1.52	**	**	**	**	**	**	**	**	**	
Standard error	.08	**	**	**	**	**	.17	.10	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 150

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Kiss Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Kiss radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level:		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
99%																		
Unweighted total		371	4	4	3	5	296	71	18	31	18	4	195	163	335	9	16	25
Effective Weighted Sample		305	4	4	3	5	241	61	15	28	16	3	165	131	276	8	12	20
Total		412	4	5	3	5	318	89	22	41	23	3	217	182	377	10	14	24
1 - Extremely dissatisfied	(1.0)	2	**	**	**	**	2	**	**	**	**	**	2	-	2	**	**	**
		*%	**	**	**	**	1%	**	**	**	**	**	1%	-%	*%	**	**	**
2	(2.0)	1	**	**	**	**	*	**	**	**	**	**	1	*	*	**	**	**
		*%	**	**	**	**	*%	**	**	**	**	**	*%	*%	*%	**	**	**
4	(4.0)	4	**	**	**	**	2	**	**	**	**	**	2	1	4	**	**	**
		1%	**	**	**	**	1%	**	**	**	**	**	1%	1%	1%	**	**	**
5	(5.0)	27	**	**	**	**	18	**	**	**	**	**	13	12	22	**	**	**
		7%	**	**	**	**	6%	**	**	**	**	**	6%	7%	6%	**	**	**
6	(6.0)	33	**	**	**	**	26	**	**	**	**	**	16	16	27	**	**	**
		8%	**	**	**	**	8%	**	**	**	**	**	8%	9%	7%	**	**	**
7	(7.0)	82	**	**	**	**	54	**	**	**	**	**	37	43	73	**	**	**
		20%	**	**	**	**	17%	**	**	**	**	**	17%	24%	19%	**	**	**
8	(8.0)	114	**	**	**	**	99	**	**	**	**	**	76	31	104	**	**	**
		28%	**	**	**	**	31%	**	**	**	**	**	35%	17%	27%	**	**	**
													b					
9	(9.0)	61	**	**	**	**	47	**	**	**	**	**	30	32	61	**	**	**
		15%	**	**	**	**	15%	**	**	**	**	**	14%	17%	16%	**	**	**
10 - Extremely satisfied	(10.0)	89	**	**	**	**	69	**	**	**	**	**	40	46	84	**	**	**
		21%	**	**	**	**	22%	**	**	**	**	**	18%	25%	22%	**	**	**
DISSATISFIED (1-4)		6	**	**	**	**	4	**	**	**	**	**	5	2	6	**	**	**
		2%	**	**	**	**	1%	**	**	**	**	**	2%	1%	1%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Kiss Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Kiss radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	371	4	4	3	5	296	71	18	31	18	4	195	163	335	9	16	25
Effective Weighted Sample	305	4	4	3	5	241	61	15	28	16	3	165	131	276	8	12	20
Total	412	4	5	3	5	318	89	22	41	23	3	217	182	377	10	14	24
NEUTRAL (5-6)	60	**	**	**	**	44	**	**	**	**	**	30	28	49	**	**	**
	15%	**	**	**	**	14%	**	**	**	**	**	14%	16%	13%	**	**	**
SATISFIED (7-10)	346	**	**	**	**	269	**	**	**	**	**	182	152	322	**	**	**
	84%	**	**	**	**	85%	**	**	**	**	**	84%	84%	86%	**	**	**
Answered	412	**	**	**	**	318	**	**	**	**	**	217	182	377	**	**	**
Mean score	7.9	**	**	**	**	8.0	**	**	**	**	**	7.9	8.0	8.0	**	**	**
Standard deviation	1.60	**	**	**	**	1.56	**	**	**	**	**	1.61	1.61	1.57	**	**	**
Standard error	.08	**	**	**	**	.09	**	**	**	**	**	.12	.13	.09	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Magic Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Magic Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	286	50	37	50	13	108	96	172	10	9	27	53	56	43	2	5	-	
Effective Weighted Sample	231	38	34	45	12	91	74	142	9	7	21	42	42	41	2	5	-	
Total	303	53	35	50	16	110	95	186	10	9	24	53	51	47	1	2	-	
3	(3.0)	1 *%	**	**	**	**	1 **	- **	**	**	**	**	**	**	**	**	**	
4	(4.0)	6 2%	**	**	**	**	2 **	5 3%	**	**	**	**	**	**	**	**	**	
5	(5.0)	13 4%	**	**	**	**	3 **	8 4%	**	**	**	**	**	**	**	**	**	
6	(6.0)	31 10%	**	**	**	**	7 **	23 12%	**	**	**	**	**	**	**	**	**	
7	(7.0)	56 19%	**	**	**	**	17 **	27 15%	**	**	**	**	**	**	**	**	**	
8	(8.0)	62 20%	**	**	**	**	23 **	43 23%	**	**	**	**	**	**	**	**	**	
9	(9.0)	60 20%	**	**	**	**	20 **	40 21%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	74 25%	**	**	**	**	37 **	41 **	22%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	7 2%	**	**	**	**	3 **	5 **	3%	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	44 14%	**	**	**	**	10 **	31 **	9%	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	253 83%	**	**	**	**	97 **	150 **	81%	**	**	**	**	**	**	**	**	**	
Answered	303	**	**	**	**	110	**	186	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Magic Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Magic Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	286	50	37	50	13	108	96	172	10	9	27	53	56	43	2	5	-	
Effective Weighted Sample	231	38	34	45	12	91	74	142	9	7	21	42	42	41	2	5	-	
Total	303	53	35	50	16	110	95	186	10	9	24	53	51	47	1	2	-	
Mean score	8.1	**	**	**	**	8.4	**	8.0	**	**	**	**	**	**	**	**	**	
Standard deviation	1.59	**	**	**	**	1.60	**	1.60	**	**	**	**	**	**	**	**	**	
Standard error	.09	**	**	**	**	.15	**	.12	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 151

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Magic Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Magic Radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Significance Level: 99%																		
Unweighted total		286	15	28	19	24	259	27	9	8	6	4	125	154	262	8	9	17
Effective Weighted Sample		231	14	26	18	23	208	24	7	8	6	4	101	125	210	7	8	15
Total		303	17	30	24	23	269	34	9	11	8	5	131	164	276	11	9	20
3	(3.0)	1	**	**	**	**	-	**	**	**	**	**	1	-	1	**	**	**
		*%	**	**	**	**	-%	**	**	**	**	**	1%	-%	*%	**	**	**
4	(4.0)	6	**	**	**	**	6	**	**	**	**	**	2	4	4	**	**	**
		2%	**	**	**	**	2%	**	**	**	**	**	2%	2%	2%	**	**	**
5	(5.0)	13	**	**	**	**	12	**	**	**	**	**	10	3	8	**	**	**
		4%	**	**	**	**	4%	**	**	**	**	**	7%	2%	3%	**	**	**
6	(6.0)	31	**	**	**	**	27	**	**	**	**	**	16	12	31	**	**	**
		10%	**	**	**	**	10%	**	**	**	**	**	12%	7%	11%	**	**	**
7	(7.0)	56	**	**	**	**	49	**	**	**	**	**	22	34	51	**	**	**
		19%	**	**	**	**	18%	**	**	**	**	**	17%	21%	19%	**	**	**
8	(8.0)	62	**	**	**	**	55	**	**	**	**	**	25	34	57	**	**	**
		20%	**	**	**	**	20%	**	**	**	**	**	19%	21%	21%	**	**	**
9	(9.0)	60	**	**	**	**	54	**	**	**	**	**	29	30	53	**	**	**
		20%	**	**	**	**	20%	**	**	**	**	**	22%	18%	19%	**	**	**
10 - Extremely satisfied (10.0)		74	**	**	**	**	67	**	**	**	**	**	26	48	70	**	**	**
		25%	**	**	**	**	25%	**	**	**	**	**	20%	29%	25%	**	**	**
DISSATISFIED (1-4)		7	**	**	**	**	6	**	**	**	**	**	3	4	5	**	**	**
		2%	**	**	**	**	2%	**	**	**	**	**	2%	2%	2%	**	**	**
NEUTRAL (5-6)		44	**	**	**	**	39	**	**	**	**	**	26	15	39	**	**	**
		14%	**	**	**	**	15%	**	**	**	**	**	19%	9%	14%	**	**	**
SATISFIED (7-10)		253	**	**	**	**	225	**	**	**	**	**	103	145	231	**	**	**
		83%	**	**	**	**	83%	**	**	**	**	**	78%	89%	84%	**	**	**
Answered		303	**	**	**	**	269	**	**	**	**	**	131	164	276	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any Magic Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any Magic Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	286	15	28	19	24	259	27	9	8	6	4	125	154	262	8	9	17
Effective Weighted Sample	231	14	26	18	23	208	24	7	8	6	4	101	125	210	7	8	15
Total	303	17	30	24	23	269	34	9	11	8	5	131	164	276	11	9	20
Mean score	8.1	**	**	**	**	8.1	**	**	**	**	**	7.9	8.3	8.1	**	**	**
Standard deviation	1.59	**	**	**	**	1.58	**	**	**	**	**	1.66	1.52	1.56	**	**	**
Standard error	.09	**	**	**	**	.10	**	**	**	**	**	.15	.12	.10	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Virgin Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Virgin Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	144	22	16	19	3	40	41	85	5	3	15	24	22	17	-	2	-	
Effective Weighted Sample	118	15	15	17	2	34	32	70	4	2	12	20	17	16	-	2	-	
Total	155	21	15	19	4	40	43	90	5	3	15	27	24	18	-	1	-	
3	(3.0)	2 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	5 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	11 7%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	15 9%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	31 20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	40 26%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	31 20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	21 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	6 4%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	25 16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	123 80%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	155	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Virgin Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Virgin Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	144	22	16	19	3	40	41	85	5	3	15	24	22	17	-	2	-	
Effective Weighted Sample	118	15	15	17	2	34	32	70	4	2	12	20	17	16	-	2	-	
Total	155	21	15	19	4	40	43	90	5	3	15	27	24	18	-	1	-	
Mean score	7.7	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.61	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.13	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Virgin Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Virgin Radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
99%																		
Unweighted total		144	11	6	12	5	116	26	4	15	5	2	61	76	130	2	7	9
Effective Weighted Sample		118	11	5	11	5	92	25	4	14	5	2	49	63	106	2	5	7
Total		155	11	7	14	4	116	37	6	21	7	2	65	82	136	3	8	11
3	(3.0)	2	**	**	**	**	2	**	**	**	**	**	**	**	2	**	**	**
		1%	**	**	**	**	1%	**	**	**	**	**	**	**	1%	**	**	**
4	(4.0)	5	**	**	**	**	5	**	**	**	**	**	**	**	5	**	**	**
		3%	**	**	**	**	4%	**	**	**	**	**	**	**	3%	**	**	**
5	(5.0)	11	**	**	**	**	7	**	**	**	**	**	**	**	8	**	**	**
		7%	**	**	**	**	6%	**	**	**	**	**	**	**	6%	**	**	**
6	(6.0)	15	**	**	**	**	10	**	**	**	**	**	**	**	13	**	**	**
		9%	**	**	**	**	9%	**	**	**	**	**	**	**	10%	**	**	**
7	(7.0)	31	**	**	**	**	25	**	**	**	**	**	**	**	24	**	**	**
		20%	**	**	**	**	22%	**	**	**	**	**	**	**	18%	**	**	**
8	(8.0)	40	**	**	**	**	36	**	**	**	**	**	**	**	34	**	**	**
		26%	**	**	**	**	31%	**	**	**	**	**	**	**	25%	**	**	**
9	(9.0)	31	**	**	**	**	22	**	**	**	**	**	**	**	29	**	**	**
		20%	**	**	**	**	19%	**	**	**	**	**	**	**	21%	**	**	**
10 - Extremely satisfied (10.0)		21	**	**	**	**	9	**	**	**	**	**	**	**	21	**	**	**
		13%	**	**	**	**	8%	**	**	**	**	**	**	**	15%	**	**	**
DISSATISFIED (1-4)		6	**	**	**	**	6	**	**	**	**	**	**	**	6	**	**	**
		4%	**	**	**	**	5%	**	**	**	**	**	**	**	5%	**	**	**
NEUTRAL (5-6)		25	**	**	**	**	18	**	**	**	**	**	**	**	22	**	**	**
		16%	**	**	**	**	15%	**	**	**	**	**	**	**	16%	**	**	**
SATISFIED (7-10)		123	**	**	**	**	92	**	**	**	**	**	**	**	108	**	**	**
		80%	**	**	**	**	79%	**	**	**	**	**	**	**	80%	**	**	**
Answered		155	**	**	**	**	116	**	**	**	**	**	**	**	136	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Virgin Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Virgin Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	144	11	6	12	5	116	26	4	15	5	2	61	76	130	2	7	9
Effective Weighted Sample	118	11	5	11	5	92	25	4	14	5	2	49	63	106	2	5	7
Total	155	11	7	14	4	116	37	6	21	7	2	65	82	136	3	8	11
Mean score	7.7	**	**	**	**	7.5	**	**	**	**	**	**	**	7.8	**	**	**
Standard deviation	1.61	**	**	**	**	1.56	**	**	**	**	**	**	**	1.66	**	**	**
Standard error	.13	**	**	**	**	.14	**	**	**	**	**	**	**	.15	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any LBC Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any LBC Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	156	27	25	38	13	59	44	94	2	7	12	30	14	36	1	1	-	
Effective Weighted Sample	131	21	24	34	12	52	35	81	2	5	10	25	11	33	1	1	-	
Total	185	31	26	46	20	68	47	115	2	7	14	33	16	45	1	*	-	
1 - Extremely dissatisfied	(1.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	3 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	4 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	17 9%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	23 12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	30 16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	46 25%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	25 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)		36 19%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		8 5%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)		40 22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any LBC Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any LBC Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	156	27	25	38	13	59	44	94	2	7	12	30	14	36	1	1	-	
Effective Weighted Sample	131	21	24	34	12	52	35	81	2	5	10	25	11	33	1	1	-	
Total	185	31	26	46	20	68	47	115	2	7	14	33	16	45	1	*	-	
SATISFIED (7-10)	137	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	74%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	185	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	7.6	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.82	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.15	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any LBC Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any LBC Radio in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Significance Level:																		
99%			**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Unweighted total		156	17	19	23	13	127	25	5	12	8	-	58	88	145	3	5	8
Effective Weighted Sample		131	16	17	22	12	105	22	4	11	8	-	46	75	122	3	4	6
Total		185	19	26	32	13	145	34	5	16	13	-	62	108	172	5	4	9
1 - Extremely dissatisfied	(1.0)	1 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	** **	** **	1 1%	** **	** **	** **
3	(3.0)	3 2%	** **	** **	** **	** **	3 2%	** **	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **
4	(4.0)	4 2%	** **	** **	** **	** **	4 3%	** **	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **
5	(5.0)	17 9%	** **	** **	** **	** **	12 8%	** **	** **	** **	** **	** **	** **	** **	17 10%	** **	** **	** **
6	(6.0)	23 12%	** **	** **	** **	** **	21 14%	** **	** **	** **	** **	** **	** **	** **	18 11%	** **	** **	** **
7	(7.0)	30 16%	** **	** **	** **	** **	23 16%	** **	** **	** **	** **	** **	** **	** **	26 15%	** **	** **	** **
8	(8.0)	46 25%	** **	** **	** **	** **	40 28%	** **	** **	** **	** **	** **	** **	** **	45 26%	** **	** **	** **
9	(9.0)	25 13%	** **	** **	** **	** **	17 12%	** **	** **	** **	** **	** **	** **	** **	25 14%	** **	** **	** **
10 - Extremely satisfied	(10.0)	36 19%	** **	** **	** **	** **	25 17%	** **	** **	** **	** **	** **	** **	** **	34 20%	** **	** **	** **
DISSATISFIED (1-4)		8 5%	** **	** **	** **	** **	8 6%	** **	** **	** **	** **	** **	** **	** **	7 4%	** **	** **	** **
NEUTRAL (5-6)		40 22%	** **	** **	** **	** **	32 22%	** **	** **	** **	** **	** **	** **	** **	36 21%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with any LBC Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to any LBC Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	156	17	19	23	13	127	25	5	12	8	-	58	88	145	3	5	8
Effective Weighted Sample	131	16	17	22	12	105	22	4	11	8	-	46	75	122	3	4	6
Total	185	19	26	32	13	145	34	5	16	13	-	62	108	172	5	4	9
SATISFIED (7-10)	137	**	**	**	**	105	**	**	**	**	**	**	**	129	**	**	**
	74%	**	**	**	**	72%	**	**	**	**	**	**	**	75%	**	**	**
Answered	185	**	**	**	**	145	**	**	**	**	**	**	**	172	**	**	**
Mean score	7.6	**	**	**	**	7.5	**	**	**	**	**	**	**	7.7	**	**	**
Standard deviation	1.82	**	**	**	**	1.83	**	**	**	**	**	**	**	1.80	**	**	**
Standard error	.15	**	**	**	**	.16	**	**	**	**	**	**	**	.15	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Times Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Times Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	66	9	8	9	1	16	24	28	2	5	4	14	11	8	1	-	-	
Effective Weighted Sample	55	7	8	9	1	14	20	24	2	4	3	12	9	8	1	-	-	
Total	73	11	9	9	1	17	27	31	2	5	4	15	12	9	1	-	-	
2	(2.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Times Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Times Radio in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	66	9	8	9	1	16	24	28	2	5	4	14	11	8	1	-	-
Effective Weighted Sample	55	7	8	9	1	14	20	24	2	4	3	12	9	8	1	-	-
Total	73	11	9	9	1	17	27	31	2	5	4	15	12	9	1	-	-
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Times Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Times Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	66	7	1	7	1	54	12	4	5	2	1	27	37	58	4	2	6
Effective Weighted Sample	55	7	1	7	1	45	10	4	4	2	1	22	31	48	4	2	5
Total	73	8	1	8	1	59	14	5	6	2	*	29	42	61	6	2	8
2	(2.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
4	(4.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
DISSATISFIED (1-4)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2M. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Times Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to Times Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	66	7	1	7	1	54	12	4	5	2	1	27	37	58	4	2	6
Effective Weighted Sample	55	7	1	7	1	45	10	4	4	2	1	22	31	48	4	2	5
Total	73	8	1	8	1	59	14	5	6	2	*	29	42	61	6	2	8
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to GB News Radio in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	59	4	12	12	-	17	18	33	2	2	5	10	9	11	-	1	-	
Effective Weighted Sample	51	3	11	11	-	15	16	28	2	2	5	10	8	10	-	1	-	
Total	68	5	11	11	-	17	21	35	3	3	7	14	10	11	-	*	-	
3	(3.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B2N. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GB News Radio? (Please think about what you have listened to in the past 3 months)

Base : Those who have listened to GB News Radio in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	59	9	2	7	4	43	16	6	5	4	1	22	35	51	2	3	5
Effective Weighted Sample	51	9	2	7	4	36	15	6	5	4	1	19	30	43	2	3	5
Total	68	9	2	8	3	44	24	9	8	6	1	24	42	56	3	4	7
3	(3.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
DISSATISFIED (1-4)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Sounds?

Base : Those who have used BBC Sounds in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	505	90	76	102	26	166	153	305	25	29	37	103	63	86	6	6	4	
Effective Weighted Sample	410	69	69	91	24	142	124	245	21	23	31	84	51	81	6	6	4	
Total	543	94	69	100	31	165	160	324	28	28	40	108	67	93	4	2	1	
1 - Extremely dissatisfied (1.0)	2 *%	** **	** **	- -%	** **	* *%	- -%	1 *%	** **	** **	** **	- -%	** **	** **	** **	** **	** **	
2 (2.0)	1 *%	** **	** **	- -%	** **	- -%	1 1%	- -%	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	
3 (3.0)	7 1%	** **	** **	1 1%	** **	2 1%	3 2%	4 1%	** **	** **	** **	2 2%	** **	** **	** **	** **	** **	
4 (4.0)	8 2%	** **	** **	1 1%	** **	3 2%	2 2%	4 1%	** **	** **	** **	2 2%	** **	** **	** **	** **	** **	
5 (5.0)	39 7%	** **	** **	5 5%	** **	13 8%	16 10%	16 5%	** **	** **	** **	15 14%	** **	** **	** **	** **	** **	
6 (6.0)	57 10%	** **	** **	7 7%	** **	14 8%	23 14%	26 8%	** **	** **	** **	18 17%	** **	** **	** **	** **	** **	
7 (7.0)	95 17%	** **	** **	20 20%	** **	32 20%	26 16%	55 17%	** **	** **	** **	14 13%	** **	** **	** **	** **	** **	
8 (8.0)	142 26%	** **	** **	21 21%	** **	37 23%	30 18%	103 32%	** **	** **	** **	23 21%	** **	** **	** **	** **	** **	
9 (9.0)	86 16%	** **	** **	14 15%	** **	20 12%	24 15%	55 17%	** **	** **	** **	12 11%	** **	** **	** **	** **	** **	
10 - Extremely satisfied (10.0)	106 20%	** **	** **	29 29%	** **	44 26%	35 22%	61 19%	** **	** **	** **	21 20%	** **	** **	** **	** **	** **	
DISSATISFIED (1-4)	19 3%	** **	** **	2 2%	** **	5 3%	7 4%	9 3%	** **	** **	** **	5 5%	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Sounds?

Base : Those who have used BBC Sounds in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	505	90	76	102	26	166	153	305	25	29	37	103	63	86	6	6	4	
Effective Weighted Sample	410	69	69	91	24	142	124	245	21	23	31	84	51	81	6	6	4	
Total	543	94	69	100	31	165	160	324	28	28	40	108	67	93	4	2	1	
NEUTRAL (5-6)	95	**	**	13	**	27	38	43	**	**	**	34	**	**	**	**	**	
	18%	**	**	13%	**	16%	24%	13%	**	**	**	31%	**	**	**	**	**	
							b					b						
SATISFIED (7-10)	429	**	**	85	**	133	115	273	**	**	**	69	**	**	**	**	**	
	79%	**	**	85%	**	81%	72%	84%	**	**	**	64%	**	**	**	**	**	
							af											
Answered	543	**	**	100	**	165	160	324	**	**	**	108	**	**	**	**	**	
Mean score	7.8	**	**	8.1	**	7.9	7.7	7.9	**	**	**	7.4	**	**	**	**	**	
							f											
Standard deviation	1.73	**	**	1.68	**	1.76	1.88	1.58	**	**	**	1.94	**	**	**	**	**	
Standard error	.08	**	**	.17	**	.14	.15	.09	**	**	**	.19	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 156

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Sounds?

Base : Those who have used BBC Sounds in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		505	39	47	48	38	445	52	18	19	13	2	226	262	449	16	28	44
Effective Weighted Sample		410	37	45	46	36	358	46	15	18	12	2	184	212	364	14	22	36
Total		543	39	54	57	35	461	71	24	27	19	2	246	275	478	19	28	48
1 - Extremely dissatisfied	(1.0)	2 *%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	2 1%	* *%	2 *%	** **	** **	** **
2	(2.0)	1 *%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	- -%	1 *%	1 *%	** **	** **	** **
3	(3.0)	7 1%	** **	** **	** **	** **	5 1%	** **	** **	** **	** **	** **	3 1%	2 1%	4 1%	** **	** **	** **
4	(4.0)	8 2%	** **	** **	** **	** **	6 1%	** **	** **	** **	** **	** **	2 1%	5 2%	8 2%	** **	** **	** **
5	(5.0)	39 7%	** **	** **	** **	** **	28 6%	** **	** **	** **	** **	** **	20 8%	14 5%	31 7%	** **	** **	** **
6	(6.0)	57 10%	** **	** **	** **	** **	45 10%	** **	** **	** **	** **	** **	25 10%	29 11%	49 10%	** **	** **	** **
7	(7.0)	95 17%	** **	** **	** **	** **	81 18%	** **	** **	** **	** **	** **	47 19%	43 16%	82 17%	** **	** **	** **
8	(8.0)	142 26%	** **	** **	** **	** **	127 28%	** **	** **	** **	** **	** **	60 24%	79 29%	128 27%	** **	** **	** **
9	(9.0)	86 16%	** **	** **	** **	** **	76 16%	** **	** **	** **	** **	** **	44 18%	39 14%	78 16%	** **	** **	** **
10 - Extremely satisfied	(10.0)	106 20%	** **	** **	** **	** **	89 19%	** **	** **	** **	** **	** **	42 17%	63 23%	95 20%	** **	** **	** **
DISSATISFIED (1-4)		19 3%	** **	** **	** **	** **	15 3%	** **	** **	** **	** **	** **	8 3%	9 3%	16 3%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with BBC Sounds?

Base : Those who have used BBC Sounds in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	505	39	47	48	38	445	52	18	19	13	2	226	262	449	16	28	44
Effective Weighted Sample	410	37	45	46	36	358	46	15	18	12	2	184	212	364	14	22	36
Total	543	39	54	57	35	461	71	24	27	19	2	246	275	478	19	28	48
NEUTRAL (5-6)	95	**	**	**	**	73	**	**	**	**	**	45	43	80	**	**	**
	18%	**	**	**	**	16%	**	**	**	**	**	18%	16%	17%	**	**	**
SATISFIED (7-10)	429	**	**	**	**	373	**	**	**	**	**	193	223	382	**	**	**
	79%	**	**	**	**	81%	**	**	**	**	**	79%	81%	80%	**	**	**
Answered	543	**	**	**	**	461	**	**	**	**	**	246	275	478	**	**	**
Mean score	7.8	**	**	**	**	7.8	**	**	**	**	**	7.7	7.9	7.8	**	**	**
Standard deviation	1.73	**	**	**	**	1.70	**	**	**	**	**	1.74	1.67	1.71	**	**	**
Standard error	.08	**	**	**	**	.08	**	**	**	**	**	.12	.10	.08	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple Music or Apple Podcasts?

Base : Those who have used Apple Music or Apple Podcasts in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	385	23	10	13	3	72	104	239	18	12	21	54	58	11	2	-	-	
Effective Weighted Sample	321	19	9	11	3	60	86	201	15	9	17	45	48	10	2	-	-	
Total	433	31	9	13	4	72	113	273	21	13	23	61	61	12	1	-	-	
2	(2.0)	* *%	**	**	**	**	*	-	**	**	**	**	**	**	**	**	**	
3	(3.0)	3 1%	**	**	**	**	2 1%	-	**	**	**	**	**	**	**	**	**	
4	(4.0)	9 2%	**	**	**	**	5 4%	5 2%	**	**	**	**	**	**	**	**	**	
5	(5.0)	19 4%	**	**	**	**	7 6%	11 4%	**	**	**	**	**	**	**	**	**	
6	(6.0)	24 6%	**	**	**	**	3 2%	21 8%	**	**	**	**	**	**	**	**	**	
7	(7.0)	59 14%	**	**	**	**	19 17%	32 12%	**	**	**	**	**	**	**	**	**	
8	(8.0)	113 26%	**	**	**	**	25 22%	72 27%	**	**	**	**	**	**	**	**	**	
9	(9.0)	69 16%	**	**	**	**	20 18%	45 16%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	137 32%	**	**	**	**	**	32 28%	87 32%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	12 3%	**	**	**	**	**	7 6%	5 2%	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	43 10%	**	**	**	**	**	10 9%	32 12%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple Music or Apple Podcasts?

Base : Those who have used Apple Music or Apple Podcasts in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	385	23	10	13	3	72	104	239	18	12	21	54	58	11	2	-	-	
Effective Weighted Sample	321	19	9	11	3	60	86	201	15	9	17	45	48	10	2	-	-	
Total	433	31	9	13	4	72	113	273	21	13	23	61	61	12	1	-	-	
SATISFIED (7-10)	378	**	**	**	**	**	97	236	**	**	**	**	**	**	**	**	**	
	87%	**	**	**	**	**	86%	87%	**	**	**	**	**	**	**	**	**	
Answered	433	**	**	**	**	**	113	273	**	**	**	**	**	**	**	**	**	
Mean score	8.3	**	**	**	**	**	8.1	8.3	**	**	**	**	**	**	**	**	**	
Standard deviation	1.61	**	**	**	**	**	1.81	1.55	**	**	**	**	**	**	**	**	**	
Standard error	.08	**	**	**	**	**	.18	.10	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple Music or Apple Podcasts?

Base : Those who have used Apple Music or Apple Podcasts in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	385	6	5	5	6	296	83	21	37	18	7	186	185	342	13	21	34
Effective Weighted Sample	321	6	5	5	6	242	74	17	34	17	6	155	155	284	11	18	29
Total	433	6	6	7	5	323	102	23	48	24	7	206	210	381	15	24	39
2	(2.0)	* *%	** **	** **	** **	- -%	** **	** **	** **	** **	** **	- -%	* *%	- -%	** **	** **	** **
3	(3.0)	3 1%	** **	** **	** **	2 *%	** **	** **	** **	** **	** **	1 *%	2 1%	3 1%	** **	** **	** **
4	(4.0)	9 2%	** **	** **	** **	5 1%	** **	** **	** **	** **	** **	5 2%	5 2%	6 2%	** **	** **	** **
5	(5.0)	19 4%	** **	** **	** **	13 4%	** **	** **	** **	** **	** **	7 4%	11 5%	16 4%	** **	** **	** **
6	(6.0)	24 6%	** **	** **	** **	16 5%	** **	** **	** **	** **	** **	10 5%	14 7%	20 5%	** **	** **	** **
7	(7.0)	59 14%	** **	** **	** **	44 14%	** **	** **	** **	** **	** **	24 12%	30 15%	52 14%	** **	** **	** **
8	(8.0)	113 26%	** **	** **	** **	74 23%	** **	** **	** **	** **	** **	56 27%	55 26%	98 26%	** **	** **	** **
9	(9.0)	69 16%	** **	** **	** **	62 19%	** **	** **	** **	** **	** **	30 14%	38 18%	66 17%	** **	** **	** **
10 - Extremely satisfied (10.0)	137 32%	** **	** **	** **	** **	108 33%	** **	** **	** **	** **	** **	73 35%	55 26%	121 32%	** **	** **	** **
DISSATISFIED (1-4)	12 3%	** **	** **	** **	** **	6 2%	** **	** **	** **	** **	** **	6 3%	7 3%	8 2%	** **	** **	** **
NEUTRAL (5-6)	43 10%	** **	** **	** **	** **	29 9%	** **	** **	** **	** **	** **	17 8%	25 12%	36 10%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Apple Music or Apple Podcasts?

Base : Those who have used Apple Music or Apple Podcasts in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	385	6	5	5	6	296	83	21	37	18	7	186	185	342	13	21	34
Effective Weighted Sample	321	6	5	5	6	242	74	17	34	17	6	155	155	284	11	18	29
Total	433	6	6	7	5	323	102	23	48	24	7	206	210	381	15	24	39
SATISFIED (7-10)	378	**	**	**	**	288	**	**	**	**	**	183	178	337	**	**	**
	87%	**	**	**	**	89%	**	**	**	**	**	89%	85%	88%	**	**	**
Answered	433	**	**	**	**	323	**	**	**	**	**	206	210	381	**	**	**
Mean score	8.3	**	**	**	**	8.4	**	**	**	**	**	8.4	8.1	8.3	**	**	**
Standard deviation	1.61	**	**	**	**	1.55	**	**	**	**	**	1.58	1.65	1.57	**	**	**
Standard error	.08	**	**	**	**	.09	**	**	**	**	**	.12	.12	.08	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Google Play Music or Google Podcasts?

Base : Those who have used Google Play Music or Google Podcasts in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	138	7	8	8	-	33	48	70	8	5	13	27	28	7	-	1	-	
Effective Weighted Sample	111	5	7	7	-	26	38	57	7	4	10	22	22	7	-	1	-	
Total	149	7	8	8	-	32	54	73	12	5	14	31	27	7	-	*	-	
1 - Extremely dissatisfied	(1.0)	2 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
2	(2.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	4 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	17 12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	20 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	21 14%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	40 27%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	19 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)		22 15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		9 6%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Google Play Music or Google Podcasts?

Base : Those who have used Google Play Music or Google Podcasts in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	138	7	8	8	-	33	48	70	8	5	13	27	28	7	-	1	-	
Effective Weighted Sample	111	5	7	7	-	26	38	57	7	4	10	22	22	7	-	1	-	
Total	149	7	8	8	-	32	54	73	12	5	14	31	27	7	-	*	-	
NEUTRAL (5-6)	37	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	25%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	103	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	69%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	149	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	7.4	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.94	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Google Play Music or Google Podcasts?

Base : Those who have used Google Play Music or Google Podcasts in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	138	5	2	5	2	102	33	10	11	9	3	43	87	123	6	5	11
Effective Weighted Sample	111	5	2	5	2	81	28	8	11	8	2	36	69	98	5	5	10
Total	149	5	2	6	2	106	39	11	16	11	1	43	95	129	8	6	15
1 - Extremely dissatisfied	(1.0)	2 2%	**	**	**	**	2 2%	**	**	**	**	**	**	2 1%	**	**	**
2	(2.0)	1 1%	**	**	**	**	1 1%	**	**	**	**	**	**	1 1%	**	**	**
3	(3.0)	1 1%	**	**	**	**	1 1%	**	**	**	**	**	**	1 1%	**	**	**
4	(4.0)	4 3%	**	**	**	**	1 1%	**	**	**	**	**	**	3 2%	**	**	**
5	(5.0)	17 12%	**	**	**	**	13 12%	**	**	**	**	**	**	10 7%	**	**	**
6	(6.0)	20 13%	**	**	**	**	16 15%	**	**	**	**	**	**	19 15%	**	**	**
7	(7.0)	21 14%	**	**	**	**	15 14%	**	**	**	**	**	**	17 13%	**	**	**
8	(8.0)	40 27%	**	**	**	**	25 24%	**	**	**	**	**	**	38 30%	**	**	**
9	(9.0)	19 13%	**	**	**	**	18 17%	**	**	**	**	**	**	18 14%	**	**	**
10 - Extremely satisfied (10.0)		22 15%	**	**	**	**	12 12%	**	**	**	**	**	**	20 15%	**	**	**
DISSATISFIED (1-4)		9 6%	**	**	**	**	6 5%	**	**	**	**	**	**	6 5%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Google Play Music or Google Podcasts?

Base : Those who have used Google Play Music or Google Podcasts in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	138	5	2	5	2	102	33	10	11	9	3	43	87	123	6	5	11
Effective Weighted Sample	111	5	2	5	2	81	28	8	11	8	2	36	69	98	5	5	10
Total	149	5	2	6	2	106	39	11	16	11	1	43	95	129	8	6	15
NEUTRAL (5-6)	37	**	**	**	**	29	**	**	**	**	**	**	**	29	**	**	**
	25%	**	**	**	**	28%	**	**	**	**	**	**	**	23%	**	**	**
SATISFIED (7-10)	103	**	**	**	**	71	**	**	**	**	**	**	**	93	**	**	**
	69%	**	**	**	**	67%	**	**	**	**	**	**	**	72%	**	**	**
Answered	149	**	**	**	**	106	**	**	**	**	**	**	**	129	**	**	**
Mean score	7.4	**	**	**	**	7.3	**	**	**	**	**	**	**	7.5	**	**	**
Standard deviation	1.94	**	**	**	**	1.98	**	**	**	**	**	**	**	1.84	**	**	**
Standard error	.16	**	**	**	**	.20	**	**	**	**	**	**	**	.17	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GlobalPlayer?

Base : Those who have used GlobalPlayer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	120	15	10	15	5	35	50	55	3	11	12	33	25	14	1	-	-	
Effective Weighted Sample	99	13	10	14	5	31	42	44	3	9	10	28	21	13	1	-	-	
Total	131	18	11	17	6	38	53	60	4	12	12	34	27	17	1	-	-	
1 - Extremely dissatisfied	(1.0)	2 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	4 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	5 4%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	14 11%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	13 10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	22 17%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	35 27%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	17 13%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied	(10.0)	19 15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		11 8%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)		28 21%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GlobalPlayer?

Base : Those who have used GlobalPlayer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	120	15	10	15	5	35	50	55	3	11	12	33	25	14	1	-	-	
Effective Weighted Sample	99	13	10	14	5	31	42	44	3	9	10	28	21	13	1	-	-	
Total	131	18	11	17	6	38	53	60	4	12	12	34	27	17	1	-	-	
SATISFIED (7-10)	93	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	71%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	131	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	7.3	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.95	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.18	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GlobalPlayer?

Base : Those who have used GlobalPlayer in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Significance Level:																		
99%			**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Unweighted total		120	7	7	8	6	106	12	3	2	5	2	52	62	107	6	6	12
Effective Weighted Sample		99	7	7	8	6	87	10	2	2	5	2	44	49	89	6	4	9
Total		131	8	9	11	6	114	14	2	3	7	2	57	67	119	7	4	11
1 - Extremely dissatisfied	(1.0)	2 1%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	** **	** **	2 1%	** **	** **	** **
3	(3.0)	4 3%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **
4	(4.0)	5 4%	** **	** **	** **	** **	4 4%	** **	** **	** **	** **	** **	** **	** **	4 3%	** **	** **	** **
5	(5.0)	14 11%	** **	** **	** **	** **	11 9%	** **	** **	** **	** **	** **	** **	** **	11 9%	** **	** **	** **
6	(6.0)	13 10%	** **	** **	** **	** **	13 11%	** **	** **	** **	** **	** **	** **	** **	12 10%	** **	** **	** **
7	(7.0)	22 17%	** **	** **	** **	** **	21 19%	** **	** **	** **	** **	** **	** **	** **	20 16%	** **	** **	** **
8	(8.0)	35 27%	** **	** **	** **	** **	33 29%	** **	** **	** **	** **	** **	** **	** **	35 29%	** **	** **	** **
9	(9.0)	17 13%	** **	** **	** **	** **	16 14%	** **	** **	** **	** **	** **	** **	** **	16 14%	** **	** **	** **
10 - Extremely satisfied	(10.0)	19 15%	** **	** **	** **	** **	14 12%	** **	** **	** **	** **	** **	** **	** **	16 14%	** **	** **	** **
DISSATISFIED (1-4)		11 8%	** **	** **	** **	** **	6 6%	** **	** **	** **	** **	** **	** **	** **	9 8%	** **	** **	** **
NEUTRAL (5-6)		28 21%	** **	** **	** **	** **	24 21%	** **	** **	** **	** **	** **	** **	** **	23 19%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with GlobalPlayer?

Base : Those who have used GlobalPlayer in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	120	7	7	8	6	106	12	3	2	5	2	52	62	107	6	6	12
Effective Weighted Sample	99	7	7	8	6	87	10	2	2	5	2	44	49	89	6	4	9
Total	131	8	9	11	6	114	14	2	3	7	2	57	67	119	7	4	11
SATISFIED (7-10)	93	**	**	**	**	84	**	**	**	**	**	**	**	87	**	**	**
	71%	**	**	**	**	74%	**	**	**	**	**	**	**	73%	**	**	**
Answered	131	**	**	**	**	114	**	**	**	**	**	**	**	119	**	**	**
Mean score	7.3	**	**	**	**	7.4	**	**	**	**	**	**	**	7.4	**	**	**
Standard deviation	1.95	**	**	**	**	1.73	**	**	**	**	**	**	**	1.92	**	**	**
Standard error	.18	**	**	**	**	.17	**	**	**	**	**	**	**	.19	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with RadioPlayer?

Base : Those who have used RadioPlayer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	103	11	10	11	1	24	34	52	4	6	7	19	16	7	2	1	1	
Effective Weighted Sample	85	9	9	9	1	21	29	42	3	5	6	16	15	6	2	1	1	
Total	115	14	8	9	2	25	41	55	6	7	9	23	21	7	2	*	*	
4	(4.0)	2 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	4 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	14 12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	26 23%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	25 22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	28 24%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	16 14%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	2 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	18 16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	95 82%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	115	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	7.9	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.46	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.14	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with RadioPlayer?

Base : Those who have used RadioPlayer in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
99%																		
Unweighted total		103	6	1	4	3	77	24	7	10	5	2	40	59	97	4	2	6
Effective Weighted Sample		85	6	1	4	3	62	21	6	9	5	2	33	49	80	4	1	5
Total		115	5	2	5	2	82	31	9	15	7	1	41	69	107	6	2	8
4	(4.0)	2	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
5	(5.0)	4	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
6	(6.0)	14	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
7	(7.0)	26	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		23%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
8	(8.0)	25	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
9	(9.0)	28	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		24%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied (10.0)		16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		14%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
DISSATISFIED (1-4)		2	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)		18	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		16%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SATISFIED (7-10)		95	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
		82%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered		115	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score		7.9	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation		1.46	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error		.14	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Spotify?

Base : Those who have used Spotify in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1224	113	67	82	15	298	350	763	52	38	72	174	218	65	5	11	1	
Effective Weighted Sample	978	83	60	72	13	246	279	612	43	30	58	140	172	62	5	11	1	
Total	1252	113	63	80	18	288	330	802	51	36	69	166	198	73	3	4	*	
1 - Extremely dissatisfied (1.0)	*	-	**	**	**	-	*	-	**	**	**	*	-	**	**	**	**	
	*%	-%	**	**	**	-%	*%	-%	**	**	**	*%	-%	**	**	**	**	
2 (2.0)	2	-	**	**	**	1	*	1	**	**	**	-	*	**	**	**	**	
	*%	-%	**	**	**	*%	*%	*%	**	**	**	-%	*%	**	**	**	**	
3 (3.0)	5	-	**	**	**	*	3	*	**	**	**	-	1	**	**	**	**	
	*%	-%	**	**	**	*%	1%	*%	**	**	**	-%	1%	**	**	**	**	
4 (4.0)	13	2	**	**	**	3	8	6	**	**	**	6	5	**	**	**	**	
	1%	2%	**	**	**	1%	2%	1%	**	**	**	4%	3%	**	**	**	**	
												b						
5 (5.0)	41	3	**	**	**	18	16	21	**	**	**	7	12	**	**	**	**	
	3%	3%	**	**	**	6%	5%	3%	**	**	**	4%	6%	**	**	**	**	
6 (6.0)	69	6	**	**	**	18	21	35	**	**	**	9	13	**	**	**	**	
	5%	6%	**	**	**	6%	6%	4%	**	**	**	5%	6%	**	**	**	**	
7 (7.0)	151	17	**	**	**	37	38	102	**	**	**	22	22	**	**	**	**	
	12%	15%	**	**	**	13%	12%	13%	**	**	**	13%	11%	**	**	**	**	
8 (8.0)	291	25	**	**	**	61	64	194	**	**	**	37	32	**	**	**	**	
	23%	22%	**	**	**	21%	19%	24%	**	**	**	22%	16%	**	**	**	**	
9 (9.0)	227	33	**	**	**	40	52	160	**	**	**	26	24	**	**	**	**	
	18%	29%	**	**	**	14%	16%	20%	**	**	**	15%	12%	**	**	**	**	
10 - Extremely satisfied (10.0)	454	27	**	**	**	109	129	284	**	**	**	59	88	**	**	**	**	
	36%	24%	**	**	**	38%	39%	35%	**	**	**	35%	45%	**	**	**	**	
DISSATISFIED (1-4)	20	2	**	**	**	5	11	7	**	**	**	6	7	**	**	**	**	
	2%	2%	**	**	**	2%	3%	1%	**	**	**	4%	4%	**	**	**	**	
								b				b						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Spotify?

Base : Those who have used Spotify in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1224	113	67	82	15	298	350	763	52	38	72	174	218	65	5	11	1	
Effective Weighted Sample	978	83	60	72	13	246	279	612	43	30	58	140	172	62	5	11	1	
Total	1252	113	63	80	18	288	330	802	51	36	69	166	198	73	3	4	*	
NEUTRAL (5-6)	110	9	**	**	**	36	36	56	**	**	**	16	25	**	**	**	**	
	9%	8%	**	**	**	13%	11%	7%	**	**	**	10%	12%	**	**	**	**	
SATISFIED (7-10)	1122	102	**	**	**	247	282	739	**	**	**	144	166	**	**	**	**	
	90%	90%	**	**	**	86%	86%	92%	**	**	**	87%	84%	**	**	**	**	
								ag										
Answered	1252	113	**	**	**	288	330	802	**	**	**	166	198	**	**	**	**	
Mean score	8.5	8.4	**	**	**	8.4	8.4	8.6	**	**	**	8.3	8.4	**	**	**	**	
Standard deviation	1.53	1.42	**	**	**	1.68	1.74	1.41	**	**	**	1.70	1.82	**	**	**	**	
Standard error	.04	.13	**	**	**	.10	.09	.05	**	**	**	.13	.12	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Spotify?

Base : Those who have used Spotify in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		1224	36	29	45	20	1026	169	43	61	38	27	650	526	1077	27	70	97
Effective Weighted Sample		978	35	27	43	19	808	146	35	54	35	23	528	409	856	23	56	79
Total		1252	39	33	54	19	1016	200	47	74	51	28	671	523	1091	32	69	101
1 - Extremely dissatisfied	(1.0)	* *%	**	**	**	**	*	-	**	**	**	**	-	*	*	**	**	**
2	(2.0)	2 *%	**	**	**	**	2	-	**	**	**	**	*	1	1	**	**	**
3	(3.0)	5 *%	**	**	**	**	5	*	**	**	**	**	3	*	3	**	**	**
4	(4.0)	13 1%	**	**	**	**	13	-	**	**	**	**	6	6	9	**	**	**
5	(5.0)	41 3%	**	**	**	**	34	5	**	**	**	**	25	13	34	**	**	**
6	(6.0)	69 5%	**	**	**	**	55	10	**	**	**	**	30	32	60	**	**	**
7	(7.0)	151 12%	**	**	**	**	115	32	**	**	**	**	79	69	134	**	**	**
8	(8.0)	291 23%	**	**	**	**	228	53	**	**	**	**	145	129	262	**	**	**
9	(9.0)	227 18%	**	**	**	**	180	41	**	**	**	**	128	93	196	**	**	**
10 - Extremely satisfied	(10.0)	454 36%	**	**	**	**	383	58	**	**	**	**	255	181	391	**	**	**
DISSATISFIED (1-4)		20 2%	**	**	**	**	20	*	**	**	**	**	9	8	13	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Spotify?

Base : Those who have used Spotify in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1224	36	29	45	20	1026	169	43	61	38	27	650	526	1077	27	70	97
Effective Weighted Sample	978	35	27	43	19	808	146	35	54	35	23	528	409	856	23	56	79
Total	1252	39	33	54	19	1016	200	47	74	51	28	671	523	1091	32	69	101
NEUTRAL (5-6)	110	**	**	**	**	89	15	**	**	**	**	55	45	94	**	**	**
	9%	**	**	**	**	9%	8%	**	**	**	**	8%	9%	9%	**	**	**
SATISFIED (7-10)	1122	**	**	**	**	907	184	**	**	**	**	607	470	983	**	**	**
	90%	**	**	**	**	89%	92%	**	**	**	**	90%	90%	90%	**	**	**
Answered	1252	**	**	**	**	1016	200	**	**	**	**	671	523	1091	**	**	**
Mean score	8.5	**	**	**	**	8.5	8.4	**	**	**	**	8.6	8.5	8.5	**	**	**
Standard deviation	1.53	**	**	**	**	1.56	1.36	**	**	**	**	1.51	1.50	1.49	**	**	**
Standard error	.04	**	**	**	**	.05	.10	**	**	**	**	.06	.07	.05	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Deezer?

Base : Those who have used Deezer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	130	6	5	7	2	35	40	69	4	5	12	24	20	6	-	-	1	
Effective Weighted Sample	97	4	5	6	1	30	32	50	3	4	10	19	17	6	-	-	1	
Total	116	5	5	6	2	34	39	58	4	5	10	24	20	6	-	-	*	
1 - Extremely dissatisfied	(1.0)	* *%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
2	(2.0)	* *%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	11 9%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	12 10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	10 9%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	29 25%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	14 12%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied	(10.0)	38 32%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		3 3%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Deezer?

Base : Those who have used Deezer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	130	6	5	7	2	35	40	69	4	5	12	24	20	6	-	-	1	
Effective Weighted Sample	97	4	5	6	1	30	32	50	3	4	10	19	17	6	-	-	1	
Total	116	5	5	6	2	34	39	58	4	5	10	24	20	6	-	-	*	
NEUTRAL (5-6)	23	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	90	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
	78%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	116	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	8.1	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.84	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.16	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Deezer?

Base : Those who have used Deezer in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	130	5	1	4	2	99	25	5	11	9	-	51	70	110	4	7	11
Effective Weighted Sample	97	5	1	4	2	70	23	4	11	9	-	42	49	84	3	6	8
Total	116	5	1	4	2	78	32	5	16	12	-	47	62	103	4	5	9
1 - Extremely dissatisfied	(1.0)	* *%	**	**	**	**	**	**	**	**	**	**	**	*	**	**	**
2	(2.0)	* *%	**	**	**	**	**	**	**	**	**	**	**	*	**	**	**
3	(3.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	-	**	**	**
4	(4.0)	1 1%	**	**	**	**	**	**	**	**	**	**	**	1	**	**	**
5	(5.0)	11 9%	**	**	**	**	**	**	**	**	**	**	**	8	**	**	**
6	(6.0)	12 10%	**	**	**	**	**	**	**	**	**	**	**	12	**	**	**
7	(7.0)	10 9%	**	**	**	**	**	**	**	**	**	**	**	9	**	**	**
8	(8.0)	29 25%	**	**	**	**	**	**	**	**	**	**	**	26	**	**	**
9	(9.0)	14 12%	**	**	**	**	**	**	**	**	**	**	**	14	**	**	**
10 - Extremely satisfied	(10.0)	38 32%	**	**	**	**	**	**	**	**	**	**	**	32	**	**	**
DISSATISFIED (1-4)		3 3%	**	**	**	**	**	**	**	**	**	**	**	2	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Deezer?

Base : Those who have used Deezer in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
Unweighted total	130	5	1	4	2	99	25	5	11	9	-	51	70	110	4	7	11
Effective Weighted Sample	97	5	1	4	2	70	23	4	11	9	-	42	49	84	3	6	8
Total	116	5	1	4	2	78	32	5	16	12	-	47	62	103	4	5	9
NEUTRAL (5-6)	23	**	**	**	**	**	**	**	**	**	**	**	**	20	**	**	**
	20%	**	**	**	**	**	**	**	**	**	**	**	**	20%	**	**	**
SATISFIED (7-10)	90	**	**	**	**	**	**	**	**	**	**	**	**	81	**	**	**
	78%	**	**	**	**	**	**	**	**	**	**	**	**	78%	**	**	**
Answered	116	**	**	**	**	**	**	**	**	**	**	**	**	103	**	**	**
Mean score	8.1	**	**	**	**	**	**	**	**	**	**	**	**	8.1	**	**	**
Standard deviation	1.84	**	**	**	**	**	**	**	**	**	**	**	**	1.77	**	**	**
Standard error	.16	**	**	**	**	**	**	**	**	**	**	**	**	.17	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Music?

Base : Those who have used Amazon Music in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	673	72	89	104	15	217	197	424	31	32	49	122	95	78	15	11	-	
Effective Weighted Sample	528	55	81	93	12	180	154	333	24	26	38	96	73	74	14	11	-	
Total	641	74	81	95	14	205	182	403	27	26	40	109	89	81	11	4	-	
1 - Extremely dissatisfied (1.0)	1 *%	** **	** **	- -%	** **	1 *%	1 *%	* *%	** **	** **	** **	- -%	** **	** **	** **	** **	** **	
2 (2.0)	1 *%	** **	** **	1 1%	** **	1 1%	- -%	1 *%	** **	** **	** **	- -%	** **	** **	** **	** **	** **	
3 (3.0)	3 *%	** **	** **	- -%	** **	- -%	1 1%	2 *%	** **	** **	** **	- -%	** **	** **	** **	** **	** **	
4 (4.0)	11 2%	** **	** **	- -%	** **	3 1%	8 4%	2 *%	** **	** **	** **	6 5%	** **	** **	** **	** **	** **	
5 (5.0)	23 4%	** **	** **	4 4%	** **	7 3%	9 5%	11 3%	** **	** **	** **	8 7%	** **	** **	** **	** **	** **	
6 (6.0)	53 8%	** **	** **	11 11%	** **	20 10%	16 9%	29 7%	** **	** **	** **	10 9%	** **	** **	** **	** **	** **	
7 (7.0)	105 16%	** **	** **	14 15%	** **	32 16%	26 15%	71 18%	** **	** **	** **	14 12%	** **	** **	** **	** **	** **	
8 (8.0)	156 24%	** **	** **	31 32%	** **	54 26%	40 22%	106 26%	** **	** **	** **	24 22%	** **	** **	** **	** **	** **	
9 (9.0)	116 18%	** **	** **	11 12%	** **	32 15%	35 19%	73 18%	** **	** **	** **	22 20%	** **	** **	** **	** **	** **	
10 - Extremely satisfied (10.0)	172 27%	** **	** **	23 25%	** **	57 28%	47 26%	109 27%	** **	** **	** **	26 24%	** **	** **	** **	** **	** **	
DISSATISFIED (1-4)	16 2%	** **	** **	1 1%	** **	4 2%	9 5%	5 1%	** **	** **	** **	6 5%	** **	** **	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Music?

Base : Those who have used Amazon Music in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	673	72	89	104	15	217	197	424	31	32	49	122	95	78	15	11	-	
Effective Weighted Sample	528	55	81	93	12	180	154	333	24	26	38	96	73	74	14	11	-	
Total	641	74	81	95	14	205	182	403	27	26	40	109	89	81	11	4	-	
NEUTRAL (5-6)	76	**	**	14	**	26	24	40	**	**	**	18	**	**	**	**	**	
	12%	**	**	15%	**	13%	13%	10%	**	**	**	17%	**	**	**	**	**	
SATISFIED (7-10)	549	**	**	80	**	175	148	358	**	**	**	85	**	**	**	**	**	
	86%	**	**	84%	**	85%	82%	89%	**	**	**	78%	**	**	**	**	**	
								f										
Answered	641	**	**	95	**	205	182	403	**	**	**	109	**	**	**	**	**	
Mean score	8.2	**	**	8.1	**	8.2	8.0	8.3	**	**	**	7.9	**	**	**	**	**	
Standard deviation	1.60	**	**	1.58	**	1.62	1.77	1.49	**	**	**	1.79	**	**	**	**	**	
Standard error	.06	**	**	.15	**	.11	.13	.07	**	**	**	.16	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Music?

Base : Those who have used Amazon Music in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		673	38	40	47	31	584	78	21	33	17	7	286	364	625	16	15	31
Effective Weighted Sample		528	36	38	45	30	453	66	17	28	15	6	223	286	491	13	12	25
Total		641	36	45	54	27	541	87	23	38	20	6	266	348	592	18	13	31
1 - Extremely dissatisfied	(1.0)	1 *%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	* *%	1 *%	1 *%	** **	** **	** **
2	(2.0)	1 *%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	- -%	1 *%	1 *%	** **	** **	** **
3	(3.0)	3 *%	** **	** **	** **	** **	3 *%	** **	** **	** **	** **	** **	2 1%	* *%	3 *%	** **	** **	** **
4	(4.0)	11 2%	** **	** **	** **	** **	9 2%	** **	** **	** **	** **	** **	3 1%	8 2%	7 1%	** **	** **	** **
5	(5.0)	23 4%	** **	** **	** **	** **	17 3%	** **	** **	** **	** **	** **	13 5%	9 3%	21 4%	** **	** **	** **
6	(6.0)	53 8%	** **	** **	** **	** **	41 8%	** **	** **	** **	** **	** **	17 6%	33 9%	50 8%	** **	** **	** **
7	(7.0)	105 16%	** **	** **	** **	** **	87 16%	** **	** **	** **	** **	** **	44 17%	56 16%	97 16%	** **	** **	** **
8	(8.0)	156 24%	** **	** **	** **	** **	136 25%	** **	** **	** **	** **	** **	71 27%	81 23%	142 24%	** **	** **	** **
9	(9.0)	116 18%	** **	** **	** **	** **	99 18%	** **	** **	** **	** **	** **	41 16%	70 20%	114 19%	** **	** **	** **
10 - Extremely satisfied	(10.0)	172 27%	** **	** **	** **	** **	149 27%	** **	** **	** **	** **	** **	75 28%	89 26%	157 26%	** **	** **	** **
DISSATISFIED (1-4)		16 2%	** **	** **	** **	** **	13 2%	** **	** **	** **	** **	** **	5 2%	10 3%	12 2%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Amazon Music?

Base : Those who have used Amazon Music in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	673	38	40	47	31	584	78	21	33	17	7	286	364	625	16	15	31
Effective Weighted Sample	528	36	38	45	30	453	66	17	28	15	6	223	286	491	13	12	25
Total	641	36	45	54	27	541	87	23	38	20	6	266	348	592	18	13	31
NEUTRAL (5-6)	76	**	**	**	**	58	**	**	**	**	**	30	42	71	**	**	**
	12%	**	**	**	**	11%	**	**	**	**	**	11%	12%	12%	**	**	**
SATISFIED (7-10)	549	**	**	**	**	471	**	**	**	**	**	231	296	510	**	**	**
	86%	**	**	**	**	87%	**	**	**	**	**	87%	85%	86%	**	**	**
Answered	641	**	**	**	**	541	**	**	**	**	**	266	348	592	**	**	**
Mean score	8.2	**	**	**	**	8.2	**	**	**	**	**	8.2	8.2	8.2	**	**	**
Standard deviation	1.60	**	**	**	**	1.59	**	**	**	**	**	1.59	1.60	1.58	**	**	**
Standard error	.06	**	**	**	**	.07	**	**	**	**	**	.09	.08	.06	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Tuneln?

Base : Those who have used Tuneln in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	82	14	9	10	1	27	38	35	5	6	6	26	18	7	3	-	-	
Effective Weighted Sample	70	12	8	9	1	24	32	30	4	5	5	22	16	7	3	-	-	
Total	93	17	8	9	1	29	43	39	7	5	7	28	21	7	2	-	-	
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Tuneln?

Base : Those who have used Tuneln in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	82	6	1	5	2	67	15	3	7	5	-	35	44	71	6	4	10
Effective Weighted Sample	70	6	1	5	2	57	14	2	7	5	-	30	38	60	6	3	9
Total	93	6	1	5	2	71	22	3	11	8	-	37	53	79	8	5	13
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Audible?

Base : Those who have used Audible in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	121	4	13	16	3	36	49	59	6	4	8	22	38	14	2	-	-	
Effective Weighted Sample	98	3	12	14	3	30	41	47	6	4	7	19	31	13	2	-	-	
Total	134	5	13	17	4	37	53	66	6	5	10	24	41	16	1	-	-	
4 (4.0)	3 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5 (5.0)	6 4%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6 (6.0)	13 10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7 (7.0)	15 11%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8 (8.0)	29 22%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9 (9.0)	27 20%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	41 30%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	3 2%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	19 14%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	112 84%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	134	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	8.3	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.61	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.15	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Audible?

Base : Those who have used Audible in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
99%																		
Unweighted total		121	4	10	9	5	97	24	9	12	3	-	49	69	107	5	8	13
Effective Weighted Sample		98	4	10	9	5	76	22	8	11	3	-	39	56	86	5	6	11
Total		134	3	13	12	4	100	34	12	17	4	-	52	79	118	6	9	15
4	(4.0)	3	**	**	**	**	**	**	**	**	**	**	**	**	3	**	**	**
		2%	**	**	**	**	**	**	**	**	**	**	**	**	2%	**	**	**
5	(5.0)	6	**	**	**	**	**	**	**	**	**	**	**	**	6	**	**	**
		4%	**	**	**	**	**	**	**	**	**	**	**	**	5%	**	**	**
6	(6.0)	13	**	**	**	**	**	**	**	**	**	**	**	**	11	**	**	**
		10%	**	**	**	**	**	**	**	**	**	**	**	**	9%	**	**	**
7	(7.0)	15	**	**	**	**	**	**	**	**	**	**	**	**	13	**	**	**
		11%	**	**	**	**	**	**	**	**	**	**	**	**	11%	**	**	**
8	(8.0)	29	**	**	**	**	**	**	**	**	**	**	**	**	27	**	**	**
		22%	**	**	**	**	**	**	**	**	**	**	**	**	23%	**	**	**
9	(9.0)	27	**	**	**	**	**	**	**	**	**	**	**	**	21	**	**	**
		20%	**	**	**	**	**	**	**	**	**	**	**	**	18%	**	**	**
10 - Extremely satisfied (10.0)		41	**	**	**	**	**	**	**	**	**	**	**	**	37	**	**	**
		30%	**	**	**	**	**	**	**	**	**	**	**	**	32%	**	**	**
DISSATISFIED (1-4)		3	**	**	**	**	**	**	**	**	**	**	**	**	3	**	**	**
		2%	**	**	**	**	**	**	**	**	**	**	**	**	2%	**	**	**
NEUTRAL (5-6)		19	**	**	**	**	**	**	**	**	**	**	**	**	17	**	**	**
		14%	**	**	**	**	**	**	**	**	**	**	**	**	14%	**	**	**
SATISFIED (7-10)		112	**	**	**	**	**	**	**	**	**	**	**	**	98	**	**	**
		84%	**	**	**	**	**	**	**	**	**	**	**	**	83%	**	**	**
Answered		134	**	**	**	**	**	**	**	**	**	**	**	**	118	**	**	**
Mean score		8.3	**	**	**	**	**	**	**	**	**	**	**	**	8.3	**	**	**
Standard deviation		1.61	**	**	**	**	**	**	**	**	**	**	**	**	1.64	**	**	**
Standard error		.15	**	**	**	**	**	**	**	**	**	**	**	**	.16	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube Music?

Base : Those who have used YouTube Music in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	715	61	54	67	13	240	247	399	35	26	54	124	158	51	9	4	3	
Effective Weighted Sample	582	48	49	59	11	198	199	328	29	20	42	100	127	48	9	4	3	
Total	735	65	49	63	14	226	243	418	36	23	48	119	157	55	6	1	1	
1 - Extremely dissatisfied	(1.0)	* *%	**	**	**	**	-	*	-	**	**	**	-	*	**	**	**	**
2	(2.0)	1 *%	**	**	**	**	1 *%	1 *%	- -%	**	**	**	- -%	1 *%	**	**	**	**
3	(3.0)	2 *%	**	**	**	**	- -%	- -%	2 *%	**	**	**	- -%	- -%	**	**	**	**
4	(4.0)	2 *%	**	**	**	**	1 *%	2 1%	- -%	**	**	**	2 2%	2 2%	**	**	**	**
5	(5.0)	33 4%	**	**	**	**	17 7%	11 5%	15 4%	**	**	**	5 4%	8 5%	**	**	**	**
6	(6.0)	91 12%	**	**	**	**	22 10%	25 10%	53 13%	**	**	**	10 8%	16 10%	**	**	**	**
7	(7.0)	117 16%	**	**	**	**	33 14%	27 11%	79 19%	**	**	**	12 10%	14 9%	**	**	**	**
8	(8.0)	162 22%	**	**	**	**	51 23%	56 23%	92 22%	**	**	**	29 24%	33 21%	**	**	**	**
9	(9.0)	134 18%	**	**	**	**	35 16%	48 20%	68 16%	**	**	**	27 22%	31 20%	**	**	**	**
10 - Extremely satisfied (10.0)	193 26%	**	**	**	**	**	68 30%	72 30%	108 26%	**	**	**	35 29%	52 33%	**	**	**	**
DISSATISFIED (1-4)	5 1%	**	**	**	**	**	1 *%	3 1%	2 *%	**	**	**	2 2%	3 2%	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube Music?

Base : Those who have used YouTube Music in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	715	61	54	67	13	240	247	399	35	26	54	124	158	51	9	4	3	
Effective Weighted Sample	582	48	49	59	11	198	199	328	29	20	42	100	127	48	9	4	3	
Total	735	65	49	63	14	226	243	418	36	23	48	119	157	55	6	1	1	
NEUTRAL (5-6)	124	**	**	**	**	38	36	68	**	**	**	15	24	**	**	**	**	
	17%	**	**	**	**	17%	15%	16%	**	**	**	13%	15%	**	**	**	**	
SATISFIED (7-10)	606	**	**	**	**	187	204	348	**	**	**	102	130	**	**	**	**	
	82%	**	**	**	**	83%	84%	83%	**	**	**	86%	83%	**	**	**	**	
Answered	735	**	**	**	**	226	243	418	**	**	**	119	157	**	**	**	**	
Mean score	8.1	**	**	**	**	8.2	8.3	8.1	**	**	**	8.3	8.3	**	**	**	**	
Standard deviation	1.56	**	**	**	**	1.63	1.60	1.52	**	**	**	1.55	1.69	**	**	**	**	
Standard error	.06	**	**	**	**	.11	.10	.08	**	**	**	.14	.13	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube Music?

Base : Those who have used YouTube Music in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		715	28	23	33	18	555	144	34	60	35	15	280	399	631	22	35	57
Effective Weighted Sample		582	26	22	32	17	443	126	29	53	31	13	230	322	515	19	27	45
Total		735	28	27	38	17	544	170	38	73	42	16	284	409	653	24	30	54
1 - Extremely dissatisfied	(1.0)	* *%	**	**	**	**	*	-	**	**	**	**	-	-	*	**	**	**
2	(2.0)	1 *%	**	**	**	**	1	-	**	**	**	**	-	1	1	**	**	**
3	(3.0)	2 *%	**	**	**	**	2	-	**	**	**	**	1	1	2	**	**	**
4	(4.0)	2 *%	**	**	**	**	2	-	**	**	**	**	1	1	2	**	**	**
5	(5.0)	33 4%	**	**	**	**	26	6	**	**	**	**	19	13	27	**	**	**
6	(6.0)	91 12%	**	**	**	**	69	13	**	**	**	**	41	40	80	**	**	**
7	(7.0)	117 16%	**	**	**	**	83	31	**	**	**	**	37	69	106	**	**	**
8	(8.0)	162 22%	**	**	**	**	124	36	**	**	**	**	62	93	147	**	**	**
9	(9.0)	134 18%	**	**	**	**	96	33	**	**	**	**	50	76	119	**	**	**
10 - Extremely satisfied	(10.0)	193 26%	**	**	**	**	141	49	**	**	**	**	71	116	169	**	**	**
DISSATISFIED (1-4)		5 1%	**	**	**	**	5	-	**	**	**	**	3	2	5	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3K. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with YouTube Music?

Base : Those who have used YouTube Music in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	715	28	23	33	18	555	144	34	60	35	15	280	399	631	22	35	57
Effective Weighted Sample	582	26	22	32	17	443	126	29	53	31	13	230	322	515	19	27	45
Total	735	28	27	38	17	544	170	38	73	42	16	284	409	653	24	30	54
NEUTRAL (5-6)	124	**	**	**	**	94	19	**	**	**	**	60	52	107	**	**	**
	17%	**	**	**	**	17%	11%	**	**	**	**	21% b	13%	16%	**	**	**
SATISFIED (7-10)	606	**	**	**	**	444	151	**	**	**	**	221	355	541	**	**	**
	82%	**	**	**	**	82%	89%	**	**	**	**	78%	87% a	83%	**	**	**
Answered	735	**	**	**	**	544	170	**	**	**	**	284	409	653	**	**	**
Mean score	8.1	**	**	**	**	8.1	8.3	**	**	**	**	8.0	8.3	8.1	**	**	**
Standard deviation	1.56	**	**	**	**	1.59	1.44	**	**	**	**	1.64	1.49	1.55	**	**	**
Standard error	.06	**	**	**	**	.07	.12	**	**	**	**	.10	.07	.06	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with SoundCloud?

Base : Those who have used SoundCloud in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	155	11	7	7	-	35	55	81	10	5	6	25	40	5	1	1	-	
Effective Weighted Sample	127	9	6	6	-	28	46	65	8	4	5	21	34	5	1	1	-	
Total	167	13	5	5	-	32	58	85	9	6	7	27	43	4	*	*	-	
4	(4.0)	9 5%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	12 7%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	16 10%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	29 17%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	35 21%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	25 15%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	40 24%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	9 5%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	28 17%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	130 78%	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Answered	167	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Mean score	7.8	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard deviation	1.78	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
Standard error	.14	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B3L. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with SoundCloud?

Base : Those who have used SoundCloud in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level:			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	~b	a	~b	~c	~d
99%																		
Unweighted total		155	5	-	2	3	116	34	8	12	10	4	78	70	134	5	7	12
Effective Weighted Sample		127	5	-	2	3	93	30	7	11	10	3	64	56	109	4	7	10
Total		167	4	-	2	2	116	44	8	17	15	4	79	78	143	6	7	13
4	(4.0)	9	**	**	**	**	7	**	**	**	**	**	**	**	5	**	**	**
		5%	**	**	**	**	6%	**	**	**	**	**	**	**	4%	**	**	**
5	(5.0)	12	**	**	**	**	9	**	**	**	**	**	**	**	10	**	**	**
		7%	**	**	**	**	8%	**	**	**	**	**	**	**	7%	**	**	**
6	(6.0)	16	**	**	**	**	11	**	**	**	**	**	**	**	12	**	**	**
		10%	**	**	**	**	9%	**	**	**	**	**	**	**	8%	**	**	**
7	(7.0)	29	**	**	**	**	19	**	**	**	**	**	**	**	24	**	**	**
		17%	**	**	**	**	16%	**	**	**	**	**	**	**	17%	**	**	**
8	(8.0)	35	**	**	**	**	23	**	**	**	**	**	**	**	29	**	**	**
		21%	**	**	**	**	20%	**	**	**	**	**	**	**	20%	**	**	**
9	(9.0)	25	**	**	**	**	20	**	**	**	**	**	**	**	23	**	**	**
		15%	**	**	**	**	17%	**	**	**	**	**	**	**	16%	**	**	**
10 - Extremely satisfied (10.0)		40	**	**	**	**	28	**	**	**	**	**	**	**	40	**	**	**
		24%	**	**	**	**	24%	**	**	**	**	**	**	**	28%	**	**	**
DISSATISFIED (1-4)		9	**	**	**	**	7	**	**	**	**	**	**	**	5	**	**	**
		5%	**	**	**	**	6%	**	**	**	**	**	**	**	4%	**	**	**
NEUTRAL (5-6)		28	**	**	**	**	20	**	**	**	**	**	**	**	22	**	**	**
		17%	**	**	**	**	17%	**	**	**	**	**	**	**	16%	**	**	**
SATISFIED (7-10)		130	**	**	**	**	89	**	**	**	**	**	**	**	115	**	**	**
		78%	**	**	**	**	77%	**	**	**	**	**	**	**	81%	**	**	**
Answered		167	**	**	**	**	116	**	**	**	**	**	**	**	143	**	**	**
Mean score		7.8	**	**	**	**	7.8	**	**	**	**	**	**	**	8.0	**	**	**
Standard deviation		1.78	**	**	**	**	1.82	**	**	**	**	**	**	**	1.75	**	**	**
Standard error		.14	**	**	**	**	.17	**	**	**	**	**	**	**	.15	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 168

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using BBC iPlayer? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used BBC iPlayer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2271	308	374	510	136	857	643	1467	89	114	153	373	310	394	43	54	19	
Effective Weighted Sample	1832	240	331	446	120	724	516	1184	73	93	123	304	244	373	41	52	18	
Total	2359	338	340	496	156	851	624	1551	91	108	142	361	298	441	29	20	5	
1 - Extremely dissatisfied (1.0)	19 1%	4 1%	2 1%	2 *%	- -%	8 1%	8 1%	9 1%	** **	4 b	2 1%	7 2%	4 1%	2 *%	** **	** **	** **	
2 (2.0)	13 1%	1 *%	3 1%	4 1%	1 1%	5 1%	6 1%	6 *%	** **	2 2%	3 2%	5 1%	* *%	4 1%	** **	** **	** **	
3 (3.0)	26 1%	3 1%	2 1%	4 1%	2 1%	5 1%	13 2%	11 1%	** **	3 3%	3 2%	7 2%	7 2%	4 1%	** **	** **	** **	
4 (4.0)	42 2%	1 *%	4 1%	5 1%	2 1%	18 2%	20 3%	18 1%	** **	- b	4 3%	10 3%	13 4%	5 1%	** **	** **	** **	
5 (5.0)	148 6%	20 6%	22 7%	32 7%	10 6%	61 7%	40 6%	88 6%	** **	8 7%	11 8%	30 8%	15 5%	28 6%	** **	** **	** **	
6 (6.0)	202 9%	25 8%	21 6%	29 6%	8 5%	68 8%	59 9%	129 8%	** **	11 10%	11 8%	34 9%	31 10%	26 6%	** **	** **	** **	
7 (7.0)	444 19%	65 19%	53 16%	74 15%	21 13%	133 16%	113 18%	292 19%	** **	26 25%	21 15%	71 20%	56 19%	69 16%	** **	** **	** **	
8 (8.0)	619 26%	85 25%	92 27%	143 29%	51 33%	225 26%	144 23%	424 27%	** **	17 f	31 22%	72 20%	71 24%	128 29%	** **	** **	** **	
9 (9.0)	381 16%	64 19%	61 18%	89 18%	28 18%	131 15%	79 13%	274 18%	** **	9 a	21 15%	43 12%	38 13%	79 18%	** **	** **	** **	
10 - Extremely satisfied (10.0)	466 20%	69 20%	79 23%	113 23%	34 22%	198 23%	142 23%	300 19%	** **	28 26%	35 24%	82 23%	62 21%	96 22%	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using BBC iPlayer? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used BBC iPlayer in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	d	e	f	g	a	~b	~c	~d	
Unweighted total	2271	308	374	510	136	857	643	1467	89	114	153	373	310	394	43	54	19	
Effective Weighted Sample	1832	240	331	446	120	724	516	1184	73	93	123	304	244	373	41	52	18	
Total	2359	338	340	496	156	851	624	1551	91	108	142	361	298	441	29	20	5	
DISSATISFIED (1-4)	101 4%	10 3%	11 3%	16 3%	5 3%	37 4%	48 8%	44 3%	** **	9 9%	12 8%	30 8%	24 8%	15 3%	** **	** **	** **	
NEUTRAL (5-6)	349 15%	45 13%	44 13%	62 12%	18 11%	128 15%	99 16%	217 14%	** **	19 18%	22 16%	64 18%	46 15%	54 12%	** **	** **	** **	
SATISFIED (7-10)	1910 81%	283 84%	285 84%	419 84%	133 86%	686 81%	478 77%	1290 83%	** **	80 74%	107 76%	267 74%	228 77%	373 84%	** **	** **	** **	
Answered	2359	338	340	496	156	851	624	1551	**	108	142	361	298	441	**	**	**	
Mean score	7.8	7.9	8.0	8.0	8.0	7.9	7.6	7.9	**	7.4	7.7	7.5	7.6	8.0	**	**	**	
Standard deviation	1.78	1.75	1.75	1.72	1.66	1.83	2.02	1.66	**	2.34	2.14	2.14	1.96	1.72	**	**	**	
Standard error	.04	.10	.09	.08	.14	.06	.08	.04	**	.22	.17	.11	.11	.09	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using BBC iPlayer? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used BBC iPlayer in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level: 99%	Total	a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	d	
Unweighted total	2271	181	213	254	140	2023	210	62	81	40	27	1018	1172	2079	59	79	138	
Effective Weighted Sample	1832	171	203	245	133	1620	182	50	72	37	23	821	946	1676	49	64	113	
Total	2359	191	250	311	131	2055	257	71	104	53	30	1042	1228	2157	64	79	143	
1 - Extremely dissatisfied	(1.0)	19 1%	2 1%	- -%	- -%	2 1%	19 1%	- -%	** **	** **	** **	** **	8 1%	10 1%	19 1%	** **	** **	- -%
2	(2.0)	13 1%	1 *%	4 1%	3 1%	2 1%	12 1%	1 *%	** **	** **	** **	** **	6 1%	6 *%	13 1%	** **	** **	- -%
3	(3.0)	26 1%	1 1%	3 1%	2 1%	2 2%	24 1%	3 1%	** **	** **	** **	** **	15 1%	10 1%	21 1%	** **	** **	6 4%
4	(4.0)	42 2%	1 *%	4 2%	2 1%	3 2%	37 2%	5 2%	** **	** **	** **	** **	25 2%	16 1%	37 2%	** **	** **	3 2%
5	(5.0)	148 6%	10 5%	18 7%	22 7%	6 5%	125 6%	15 6%	** **	** **	** **	** **	73 7%	64 5%	136 6%	** **	** **	5 3%
6	(6.0)	202 9%	13 7%	13 5%	19 6%	7 6%	170 8%	28 11%	** **	** **	** **	** **	93 9%	100 8%	184 9%	** **	** **	13 9%
7	(7.0)	444 19%	32 17%	37 15%	57 18%	12 9%	363 18%	71 28% a	** **	** **	** **	** **	193 18%	236 19%	404 19%	** **	** **	26 18%
8	(8.0)	619 26%	64 33%	64 26%	88 28%	40 31%	535 26%	69 27%	** **	** **	** **	** **	284 27%	303 25%	562 26%	** **	** **	41 29%
9	(9.0)	381 16%	39 20%	41 16%	60 19%	19 15%	350 17%	27 11%	** **	** **	** **	** **	162 16%	209 17%	352 16%	** **	** **	19 13%
10 - Extremely satisfied	(10.0)	466 20%	29 15%	67 27% a	58 19%	38 29% a	421 20%	38 15%	** **	** **	** **	** **	182 17%	273 22%	429 20%	** **	** **	32 22%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4A. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using BBC iPlayer? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used BBC iPlayer in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2271	181	213	254	140	2023	210	62	81	40	27	1018	1172	2079	59	79	138
Effective Weighted Sample	1832	171	203	245	133	1620	182	50	72	37	23	821	946	1676	49	64	113
Total	2359	191	250	311	131	2055	257	71	104	53	30	1042	1228	2157	64	79	143
DISSATISFIED (1-4)	101 4%	4 2%	11 4%	7 2%	8 6%	91 4%	9 4%	**	**	**	**	55 5%	43 3%	90 4%	**	**	8 6%
NEUTRAL (5-6)	349 15%	23 12%	31 12%	41 13%	13 10%	294 14%	43 17%	**	**	**	**	166 16%	163 13%	320 15%	**	**	17 12%
SATISFIED (7-10)	1910 81%	164 86%	209 83%	263 85%	109 84%	1669 81%	205 80%	**	**	**	**	821 79%	1022 83%	1747 81%	**	**	117 82%
Answered	2359	191	250	311	131	2055	257	**	**	**	**	1042	1228	2157	**	**	143
Mean score	7.8	7.9	8.0	7.9	8.1	7.8	7.6	**	**	**	**	7.7	7.9	7.8	**	**	7.8
Standard deviation	1.78	1.56	1.82	1.60	1.96	1.80	1.58	**	**	**	**	1.81	1.75	1.78	**	**	1.77
Standard error	.04	.12	.13	.10	.17	.04	.11	**	**	**	**	.06	.05	.04	**	**	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 169

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level:		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
99%																		
Unweighted total	1422	206	255	333	78	587	414	905	56	75	99	251	206	272	21	33	7	
Effective Weighted Sample	1161	163	229	295	70	499	337	739	45	61	83	210	163	258	21	32	7	
Total	1509	229	237	328	91	587	414	976	57	70	97	250	203	300	14	12	2	
1 - Extremely dissatisfied	(1.0)	2	*	*	*	**	1	1	*	**	**	-	1	-	**	**	**	
		*%	*%	*%	*%	**	*%	*%	*%	**	**	-%	*%	-%	**	**	**	
2	(2.0)	2	-	-	1	**	1	1	**	**	**	1	-	1	**	**	**	
		*%	-%	-%	*%	**	*%	*%	**	**	**	*%	-%	*%	**	**	**	
3	(3.0)	21	2	1	2	**	7	7	12	**	**	2	4	2	**	**	**	
		1%	1%	*%	1%	**	1%	2%	1%	**	**	1%	2%	1%	**	**	**	
4	(4.0)	33	2	4	5	**	11	9	20	**	**	6	2	5	**	**	**	
		2%	1%	2%	2%	**	2%	2%	2%	**	**	2%	1%	2%	**	**	**	
5	(5.0)	124	16	19	28	**	48	39	75	**	**	31	16	26	**	**	**	
		8%	7%	8%	9%	**	8%	10%	8%	**	**	12%	8%	9%	**	**	**	
6	(6.0)	171	24	31	41	**	74	43	113	**	**	29	22	39	**	**	**	
		11%	10%	13%	13%	**	13%	10%	12%	**	**	11%	11%	13%	**	**	**	
7	(7.0)	305	58	50	59	**	108	75	201	**	**	41	34	54	**	**	**	
		20%	25%	21%	18%	**	18%	18%	21%	**	**	17%	17%	18%	**	**	**	
8	(8.0)	386	48	57	86	**	151	99	260	**	**	55	53	79	**	**	**	
		26%	21%	24%	26%	**	26%	24%	27%	**	**	22%	26%	26%	**	**	**	
9	(9.0)	191	27	36	47	**	70	50	124	**	**	28	28	42	**	**	**	
		13%	12%	15%	14%	**	12%	12%	13%	**	**	11%	14%	14%	**	**	**	
10 - Extremely satisfied (10.0)		274	52	39	57	**	115	90	170	**	**	58	42	52	**	**	**	
		18%	23%	17%	17%	**	20%	22%	17%	**	**	23%	21%	17%	**	**	**	
DISSATISFIED (1-4)		58	4	5	9	**	21	18	34	**	**	9	7	9	**	**	**	
		4%	2%	2%	3%	**	4%	4%	3%	**	**	4%	4%	3%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N	
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES		IRELAND
Significance Level:																		
99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	1422	206	255	333	78	587	414	905	56	75	99	251	206	272	21	33	7	
Effective Weighted Sample	1161	163	229	295	70	499	337	739	45	61	83	210	163	258	21	32	7	
Total	1509	229	237	328	91	587	414	976	57	70	97	250	203	300	14	12	2	
NEUTRAL (5-6)	295	40	50	70	**	122	82	188	**	**	**	59	38	64	**	**	**	
	20%	17%	21%	21%	**	21%	20%	19%	**	**	**	24%	19%	21%	**	**	**	
SATISFIED (7-10)	1156	185	182	249	**	445	314	755	**	**	**	182	158	227	**	**	**	
	77%	81%	77%	76%	**	76%	76%	77%	**	**	**	73%	78%	76%	**	**	**	
Answered	1509	229	237	328	**	587	414	976	**	**	**	250	203	300	**	**	**	
Mean score	7.6	7.8	7.7	7.7	**	7.7	7.7	7.7	**	**	**	7.6	7.7	7.7	**	**	**	
Standard deviation	1.71	1.66	1.61	1.68	**	1.73	1.82	1.66	**	**	**	1.85	1.77	1.68	**	**	**	
Standard error	.05	.12	.10	.09	**	.07	.09	.06	**	**	**	.12	.12	.10	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		1422	125	147	170	102	1286	108	35	41	24	8	621	752	1317	31	43	74
Effective Weighted Sample		1161	118	140	164	97	1044	95	29	36	22	7	507	612	1073	27	36	63
Total		1509	130	171	205	95	1337	135	40	54	32	9	654	796	1393	38	44	82
1 - Extremely dissatisfied	(1.0)	2	-	-	-	-	2	-	**	**	**	**	1	1	2	**	**	**
		*%	-%	-%	-%	-%	*%	-%	**	**	**	**	*%	*%	*%	**	**	**
2	(2.0)	2	1	-	1	-	1	1	**	**	**	**	-	2	2	**	**	**
		*%	1%	-%	1%	-%	*%	1%	**	**	**	**	-%	*%	*%	**	**	**
3	(3.0)	21	1	2	2	1	21	-	**	**	**	**	12	9	19	**	**	**
		1%	1%	1%	1%	1%	2%	-%	**	**	**	**	2%	1%	1%	**	**	**
4	(4.0)	33	3	3	3	2	24	4	**	**	**	**	22	7	28	**	**	**
		2%	2%	1%	1%	2%	2%	3%	**	**	**	**	3%	1%	2%	**	**	**
													b					
5	(5.0)	124	9	16	21	5	104	12	**	**	**	**	52	61	107	**	**	**
		8%	7%	9%	10%	5%	8%	9%	**	**	**	**	8%	8%	8%	**	**	**
6	(6.0)	171	21	18	32	7	154	15	**	**	**	**	80	87	163	**	**	**
		11%	16%	10%	15%	7%	12%	11%	**	**	**	**	12%	11%	12%	**	**	**
7	(7.0)	305	20	35	40	14	262	34	**	**	**	**	134	156	281	**	**	**
		20%	15%	20%	20%	15%	20%	25%	**	**	**	**	20%	20%	20%	**	**	**
8	(8.0)	386	43	36	49	30	346	36	**	**	**	**	189	186	356	**	**	**
		26%	33%	21%	24%	32%	26%	27%	**	**	**	**	29%	23%	26%	**	**	**
9	(9.0)	191	17	25	31	11	177	11	**	**	**	**	65	121	180	**	**	**
		13%	13%	15%	15%	11%	13%	8%	**	**	**	**	10%	15%	13%	**	**	**
													a					
10 - Extremely satisfied	(10.0)	274	15	37	27	26	247	22	**	**	**	**	99	166	256	**	**	**
		18%	12%	22%	13%	27%	18%	16%	**	**	**	**	15%	21%	18%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4B. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using ITVX or ITVX Premium (was ITV Hub or ITV Hub+)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used ITVX or ITVX Premium (was ITV Hub or ITV Hub+) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	1422	125	147	170	102	1286	108	35	41	24	8	621	752	1317	31	43	74
Effective Weighted Sample	1161	118	140	164	97	1044	95	29	36	22	7	507	612	1073	27	36	63
Total	1509	130	171	205	95	1337	135	40	54	32	9	654	796	1393	38	44	82
DISSATISFIED (1-4)	58 4%	5 4%	4 2%	6 3%	3 3%	48 4%	5 3%	**	**	**	**	35 5%	19 2%	50 4%	**	**	**
NEUTRAL (5-6)	295 20%	30 23%	34 20%	53 26%	12 12%	258 19%	27 20%	**	**	**	**	132 20%	149 19%	271 19%	**	**	**
SATISFIED (7-10)	1156 77%	94 73%	133 78%	147 72%	80 84%	1032 77%	103 77%	**	**	**	**	487 75%	629 79%	1072 77%	**	**	**
Answered	1509	130	171	205	95	1337	135	**	**	**	**	654	796	1393	**	**	**
Mean score	7.6	7.5	7.8	7.5	8.1	7.7	7.5	**	**	**	**	7.5	7.8	7.7	**	**	**
Standard deviation	1.71	1.63	1.71	1.67	1.64	1.70	1.65	**	**	**	**	1.71	1.69	1.70	**	**	**
Standard error	.05	.15	.14	.13	.16	.05	.16	**	**	**	**	.07	.06	.05	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using STV Player/ STV Player VIP (Scotland)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used STV Player/ STV Player VIP (Scotland) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	263	55	34	49	15	96	104	127	14	14	36	72	41	15	32	2	-	
Effective Weighted Sample	210	44	31	44	13	80	81	105	11	11	28	56	32	14	31	2	-	
Total	202	38	25	39	14	71	85	90	14	11	34	61	33	16	22	1	-	
2	(2.0)	3 1%	**	**	**	**	1 1%	*	**	**	**	**	**	**	**	**	**	
3	(3.0)	3 1%	**	**	**	**	2 2%	1 1%	**	**	**	**	**	**	**	**	**	
4	(4.0)	10 5%	**	**	**	**	5 6%	5 5%	**	**	**	**	**	**	**	**	**	
5	(5.0)	20 10%	**	**	**	**	9 11%	7 8%	**	**	**	**	**	**	**	**	**	
6	(6.0)	23 11%	**	**	**	**	9 10%	11 12%	**	**	**	**	**	**	**	**	**	
7	(7.0)	33 17%	**	**	**	**	18 21%	10 11%	**	**	**	**	**	**	**	**	**	
8	(8.0)	48 24%	**	**	**	**	19 22%	25 28%	**	**	**	**	**	**	**	**	**	
9	(9.0)	34 17%	**	**	**	**	15 18%	17 18%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	28 14%	**	**	**	**	**	8 9%	15 16%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	15 8%	**	**	**	**	**	8 9%	6 7%	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	43 21%	**	**	**	**	**	17 21%	19 20%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using STV Player/ STV Player VIP (Scotland)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used STV Player/ STV Player VIP (Scotland) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	263	55	34	49	15	96	104	127	14	14	36	72	41	15	32	2	-	
Effective Weighted Sample	210	44	31	44	13	80	81	105	11	11	28	56	32	14	31	2	-	
Total	202	38	25	39	14	71	85	90	14	11	34	61	33	16	22	1	-	
SATISFIED (7-10)	144	**	**	**	**	**	59	66	**	**	**	**	**	**	**	**	**	
	71%	**	**	**	**	**	70%	73%	**	**	**	**	**	**	**	**	**	
Answered	202	**	**	**	**	**	85	90	**	**	**	**	**	**	**	**	**	
Mean score	7.4	**	**	**	**	**	7.2	7.6	**	**	**	**	**	**	**	**	**	
Standard deviation	1.87	**	**	**	**	**	1.85	1.82	**	**	**	**	**	**	**	**	**	
Standard error	.12	**	**	**	**	**	.18	.16	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 170

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using STV Player/ STV Player VIP (Scotland)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used STV Player/ STV Player VIP (Scotland) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total		263	9	6	11	4	237	18	3	11	3	1	106	139	235	8	12	20
Effective Weighted Sample		210	9	6	10	4	192	15	2	10	3	1	87	110	188	7	9	16
Total		202	9	7	13	4	175	21	3	14	4	*	75	114	181	7	8	15
2	(2.0)	3 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	- -%	1 1%	2 1%	** **	** **	** **
3	(3.0)	3 1%	** **	** **	** **	** **	1 1%	** **	** **	** **	** **	** **	1 1%	2 1%	1 1%	** **	** **	** **
4	(4.0)	10 5%	** **	** **	** **	** **	10 6%	** **	** **	** **	** **	** **	3 4%	6 5%	10 5%	** **	** **	** **
5	(5.0)	20 10%	** **	** **	** **	** **	15 9%	** **	** **	** **	** **	** **	5 6%	11 10%	17 10%	** **	** **	** **
6	(6.0)	23 11%	** **	** **	** **	** **	22 12%	** **	** **	** **	** **	** **	15 20%	8 7%	19 11%	** **	** **	** **
7	(7.0)	33 17%	** **	** **	** **	** **	26 15%	** **	** **	** **	** **	** **	10 13%	21 18%	30 17%	** **	** **	** **
8	(8.0)	48 24%	** **	** **	** **	** **	46 26%	** **	** **	** **	** **	** **	11 15%	35 31%	45 25%	** **	** **	** **
9	(9.0)	34 17%	** **	** **	** **	** **	31 18%	** **	** **	** **	** **	** **	17 23%	16 14%	29 16%	** **	** **	** **
10 - Extremely satisfied (10.0)		28 14%	** **	** **	** **	** **	22 12%	** **	** **	** **	** **	** **	13 17%	14 13%	27 15%	** **	** **	** **
DISSATISFIED (1-4)		15 8%	** **	** **	** **	** **	12 7%	** **	** **	** **	** **	** **	4 5%	9 8%	13 7%	** **	** **	** **
NEUTRAL (5-6)		43 21%	** **	** **	** **	** **	37 21%	** **	** **	** **	** **	** **	19 26%	19 17%	36 20%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4C. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using STV Player/ STV Player VIP (Scotland)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used STV Player/ STV Player VIP (Scotland) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	263	9	6	11	4	237	18	3	11	3	1	106	139	235	8	12	20
Effective Weighted Sample	210	9	6	10	4	192	15	2	10	3	1	87	110	188	7	9	16
Total	202	9	7	13	4	175	21	3	14	4	*	75	114	181	7	8	15
SATISFIED (7-10)	144	**	**	**	**	126	**	**	**	**	**	51	86	131	**	**	**
	71%	**	**	**	**	72%	**	**	**	**	**	69%	76%	73%	**	**	**
Answered	202	**	**	**	**	175	**	**	**	**	**	75	114	181	**	**	**
Mean score	7.4	**	**	**	**	7.5	**	**	**	**	**	7.6	7.4	7.5	**	**	**
Standard deviation	1.87	**	**	**	**	1.78	**	**	**	**	**	1.81	1.82	1.85	**	**	**
Standard error	.12	**	**	**	**	.12	**	**	**	**	**	.18	.15	.12	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using S4C Clic (Welsh language)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used S4C Clic (Welsh language) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	67	5	3	5	2	19	26	30	6	3	9	20	7	3	1	1	-	
Effective Weighted Sample	53	4	3	4	2	16	22	24	5	2	7	17	6	3	1	1	-	
Total	68	5	2	4	2	19	31	26	8	4	11	25	8	3	1	*	-	
2	(2.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
3	(3.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
4	(4.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using S4C Clic (Welsh language)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used S4C Clic (Welsh language) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	~b	~c	~d		~a	~b	~c	~d	~e	~f	~g	~a	~b	~c	~d
Unweighted total	67	5	3	5	2	19	26	30	6	3	9	20	7	3	1	1	-
Effective Weighted Sample	53	4	3	4	2	16	22	24	5	2	7	17	6	3	1	1	-
Total	68	5	2	4	2	19	31	26	8	4	11	25	8	3	1	*	-
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using S4C Clic (Welsh language)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used S4C Clic (Welsh language) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total		67	3	-	1	2	50	17	6	8	1	2	25	40	59	3	2	5
Effective Weighted Sample		53	3	-	1	2	39	14	5	8	1	1	20	31	46	3	1	4
Total		68	3	-	1	2	48	19	6	11	1	1	25	40	57	4	2	6
2	(2.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
3	(3.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
4	(4.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
5	(5.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
6	(6.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
7	(7.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
8	(8.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
9	(9.0)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
10 - Extremely satisfied (10.0)		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
DISSATISFIED (1-4)		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
NEUTRAL (5-6)		**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4D. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using S4C Clic (Welsh language)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used S4C Clic (Welsh language) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	~a	~b	~c	~d	~e	~f	~a	~b	~a	~b	~c	~d
Unweighted total	67	3	-	1	2	50	17	6	8	1	2	25	40	59	3	2	5
Effective Weighted Sample	53	3	-	1	2	39	14	5	8	1	1	20	31	46	3	1	4
Total	68	3	-	1	2	48	19	6	11	1	1	25	40	57	4	2	6
SATISFIED (7-10)	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Answered	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Mean score	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard deviation	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**
Standard error	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 172

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using All4/ All4+ (previously 4OD)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used All4/ All4+ (previously 4OD) in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	817	108	119	152	33	296	286	480	38	51	66	163	162	123	13	13	3	
Effective Weighted Sample	658	83	109	137	29	250	229	389	30	42	54	133	127	118	13	13	3	
Total	834	109	114	149	35	285	278	500	37	48	63	158	156	134	9	5	1	
1 - Extremely dissatisfied	(1.0)	3 *%	- -%	- -%	- -%	** **	1 *%	1 *%	- -%	** **	** **	** **	- -%	1 1%	- -%	** **	** **	** **
2	(2.0)	7 1%	1 1%	1 1%	1 1%	** **	1 *%	5 2%	* *%	** **	** **	** **	2 1%	4 3%	1 1%	** **	** **	** **
3	(3.0)	2 *%	- -%	1 1%	1 1%	** **	1 *%	2 1%	1 *%	** **	** **	** **	2 1%	2 1%	1 1%	** **	** **	** **
4	(4.0)	21 3%	1 1%	2 2%	5 3%	** **	10 3%	11 4%	8 2%	** **	** **	** **	10 6%	6 4%	5 4%	** **	** **	** **
5	(5.0)	54 6%	5 4%	13 11%	15 10%	** **	19 7%	21 8%	33 7%	** **	** **	** **	15 9%	11 7%	14 10%	** **	** **	** **
6	(6.0)	89 11%	10 9%	14 12%	15 10%	** **	24 8%	23 8%	63 13%	** **	** **	** **	16 10%	11 7%	12 9%	** **	** **	** **
7	(7.0)	188 23%	37 34%	23 20%	26 18%	** **	60 21%	56 20%	118 24%	** **	** **	** **	24 15%	27 17%	24 18%	** **	** **	** **
8	(8.0)	228 27%	31 28%	30 27%	43 29%	** **	76 26%	62 22%	151 30%	** **	** **	** **	35 22%	33 21%	39 29%	** **	** **	** **
9	(9.0)	99 12%	6 5%	8 7%	17 11%	** **	35 12%	35 12%	56 11%	** **	** **	** **	23 14%	21 13%	14 10%	** **	** **	** **
10 - Extremely satisfied	(10.0)	142 17%	18 17%	22 19%	27 18%	** **	60 21%	63 23%	70 14%	** **	** **	** **	32 20%	40 25%	24 18%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using All4/ All4+ (previously 4OD)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used All4/ All4+ (previously 4OD) in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d
Unweighted total	817	108	119	152	33	296	286	480	38	51	66	163	162	123	13	13	3
Effective Weighted Sample	658	83	109	137	29	250	229	389	30	42	54	133	127	118	13	13	3
Total	834	109	114	149	35	285	278	500	37	48	63	158	156	134	9	5	1
DISSATISFIED (1-4)	33 4%	2 2%	4 3%	7 5%	** **	12 4%	19 7%	9 2%	** **	** **	** **	13 8%	13 8%	7 5%	** **	** **	** **
							b					b	b				
NEUTRAL (5-6)	143 17%	15 14%	27 24%	30 20%	** **	43 15%	44 16%	96 19%	** **	** **	** **	31 19%	23 14%	26 20%	** **	** **	** **
SATISFIED (7-10)	657 79%	92 84%	83 73%	112 75%	** **	230 81%	215 77%	395 79%	** **	** **	** **	114 72%	121 77%	101 75%	** **	** **	** **
Answered	834	109	114	149	**	285	278	500	**	**	**	158	156	134	**	**	**
Mean score	7.6	7.6	7.5	7.6	**	7.8	7.7	7.6	**	**	**	7.5	7.7	7.6	**	**	**
Standard deviation	1.69	1.48	1.77	1.76	**	1.73	1.93	1.48	**	**	**	1.95	2.09	1.78	**	**	**
Standard error	.06	.14	.16	.14	**	.10	.11	.07	**	**	**	.15	.16	.16	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using All4/ All4+ (previously 4OD)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used All4/ All4+ (previously 4OD) in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	817	60	63	83	40	754	57	21	22	8	6	418	385	730	31	38	69
Effective Weighted Sample	658	58	60	80	38	604	50	17	19	8	6	335	312	588	26	30	56
Total	834	64	70	97	37	758	69	25	28	10	7	429	391	747	34	36	70
1 - Extremely dissatisfied	(1.0)	3 *%	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	1 *%	- -%	3 *%	** **	** **	** **
2	(2.0)	7 1%	** **	** **	** **	7 1%	** **	** **	** **	** **	** **	4 1%	1 *%	4 1%	** **	** **	** **
3	(3.0)	2 *%	** **	** **	** **	2 *%	** **	** **	** **	** **	** **	- -%	2 1%	2 *%	** **	** **	** **
4	(4.0)	21 3%	** **	** **	** **	17 2%	** **	** **	** **	** **	** **	8 2%	13 3%	14 2%	** **	** **	** **
5	(5.0)	54 6%	** **	** **	** **	51 7%	** **	** **	** **	** **	** **	27 6%	27 7%	51 7%	** **	** **	** **
6	(6.0)	89 11%	** **	** **	** **	73 10%	** **	** **	** **	** **	** **	43 10%	46 12%	84 11%	** **	** **	** **
7	(7.0)	188 23%	** **	** **	** **	175 23%	** **	** **	** **	** **	** **	99 23%	87 22%	171 23%	** **	** **	** **
8	(8.0)	228 27%	** **	** **	** **	214 28%	** **	** **	** **	** **	** **	132 31%	93 24%	202 27%	** **	** **	** **
9	(9.0)	99 12%	** **	** **	** **	85 11%	** **	** **	** **	** **	** **	44 10%	54 14%	92 12%	** **	** **	** **
10 - Extremely satisfied	(10.0)	142 17%	** **	** **	** **	132 17%	** **	** **	** **	** **	** **	71 16%	67 17%	125 17%	** **	** **	** **
DISSATISFIED (1-4)		33 4%	** **	** **	** **	28 4%	** **	** **	** **	** **	** **	14 3%	16 4%	23 3%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4E. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using All4/ All4+ (previously 4OD)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used All4/ All4+ (previously 4OD) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	817	60	63	83	40	754	57	21	22	8	6	418	385	730	31	38	69
Effective Weighted Sample	658	58	60	80	38	604	50	17	19	8	6	335	312	588	26	30	56
Total	834	64	70	97	37	758	69	25	28	10	7	429	391	747	34	36	70
NEUTRAL (5-6)	143 17%	**	**	**	**	124 16%	**	**	**	**	**	70 16%	73 19%	135 18%	**	**	**
SATISFIED (7-10)	657 79%	**	**	**	**	607 80%	**	**	**	**	**	346 81%	302 77%	589 79%	**	**	**
Answered	834	**	**	**	**	758	**	**	**	**	**	429	391	747	**	**	**
Mean score	7.6	**	**	**	**	7.7	**	**	**	**	**	7.7	7.6	7.7	**	**	**
Standard deviation	1.69	**	**	**	**	1.66	**	**	**	**	**	1.62	1.67	1.65	**	**	**
Standard error	.06	**	**	**	**	.06	**	**	**	**	**	.08	.09	.06	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 173

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using My5 (previously Demand 5)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used My5 (previously Demand 5) in the past 3 months

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d
99%																		
Unweighted total		623	113	113	149	36	266	222	368	25	39	62	129	110	123	11	13	2
Effective Weighted Sample		505	89	103	133	31	222	180	300	20	34	49	107	87	116	11	13	2
Total		649	127	104	143	38	259	225	394	28	38	56	128	113	130	7	5	1
3	(3.0)	11	-	1	2	**	6	3	8	**	**	**	2	2	2	**	**	**
		2%	-%	1%	2%	**	2%	1%	2%	**	**	**	1%	1%	2%	**	**	**
4	(4.0)	14	3	1	3	**	5	5	9	**	**	**	3	3	2	**	**	**
		2%	3%	1%	2%	**	2%	2%	2%	**	**	**	2%	3%	2%	**	**	**
5	(5.0)	62	17	10	14	**	31	25	37	**	**	**	18	11	12	**	**	**
		9%	13%	10%	10%	**	12%	11%	9%	**	**	**	14%	10%	9%	**	**	**
6	(6.0)	98	25	21	23	**	43	28	65	**	**	**	12	20	22	**	**	**
		15%	19%	20%	16%	**	16%	13%	16%	**	**	**	10%	17%	17%	**	**	**
7	(7.0)	153	33	23	34	**	49	49	97	**	**	**	29	16	31	**	**	**
		24%	26%	22%	24%	**	19%	22%	25%	**	**	**	22%	14%	24%	**	**	**
8	(8.0)	112	24	21	26	**	44	45	63	**	**	**	27	23	24	**	**	**
		17%	19%	21%	18%	**	17%	20%	16%	**	**	**	21%	20%	19%	**	**	**
9	(9.0)	93	11	10	17	**	40	29	55	**	**	**	20	13	16	**	**	**
		14%	9%	10%	12%	**	15%	13%	14%	**	**	**	15%	12%	12%	**	**	**
10 - Extremely satisfied (10.0)		106	14	16	24	**	42	41	61	**	**	**	17	25	20	**	**	**
		16%	11%	15%	17%	**	16%	18%	16%	**	**	**	13%	22%	15%	**	**	**
DISSATISFIED (1-4)		25	3	2	5	**	11	8	17	**	**	**	5	5	5	**	**	**
		4%	3%	2%	4%	**	4%	4%	4%	**	**	**	4%	4%	4%	**	**	**
NEUTRAL (5-6)		160	42	31	37	**	73	53	102	**	**	**	31	31	35	**	**	**
		25%	33%	29%	26%	**	28%	24%	26%	**	**	**	24%	27%	27%	**	**	**
SATISFIED (7-10)		464	82	71	100	**	175	163	275	**	**	**	93	77	91	**	**	**
		72%	65%	68%	70%	**	68%	73%	70%	**	**	**	72%	68%	70%	**	**	**
Answered		649	127	104	143	**	259	225	394	**	**	**	128	113	130	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using My5 (previously Demand 5)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used My5 (previously Demand 5) in the past 3 months

	AGE					AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	623	113	113	149	36	266	222	368	25	39	62	129	110	123	11	13	2	
Effective Weighted Sample	505	89	103	133	31	222	180	300	20	34	49	107	87	116	11	13	2	
Total	649	127	104	143	38	259	225	394	28	38	56	128	113	130	7	5	1	
Mean score	7.5	7.2	7.4	7.4	**	7.4	7.5	7.4	**	**	**	7.4	7.6	7.4	**	**	**	
Standard deviation	1.73	1.58	1.65	1.72	**	1.81	1.75	1.74	**	**	**	1.72	1.85	1.71	**	**	**	
Standard error	.07	.15	.16	.14	**	.11	.12	.09	**	**	**	.15	.18	.15	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using My5 (previously Demand 5)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used My5 (previously Demand 5) in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		623	56	67	73	50	577	44	12	17	11	4	262	353	577	18	20	38
Effective Weighted Sample		505	53	64	71	48	465	39	11	15	10	3	211	287	465	17	17	33
Total		649	55	75	86	45	591	56	16	21	15	3	274	367	596	23	22	44
3	(3.0)	11 2%	** **	** **	** **	** **	11 2%	** **	** **	** **	** **	** **	5 2%	6 2%	10 2%	** **	** **	** **
4	(4.0)	14 2%	** **	** **	** **	** **	12 2%	** **	** **	** **	** **	** **	4 1%	11 3%	11 2%	** **	** **	** **
5	(5.0)	62 9%	** **	** **	** **	** **	53 9%	** **	** **	** **	** **	** **	33 12%	28 8%	56 9%	** **	** **	** **
6	(6.0)	98 15%	** **	** **	** **	** **	92 16%	** **	** **	** **	** **	** **	43 16%	56 15%	86 15%	** **	** **	** **
7	(7.0)	153 24%	** **	** **	** **	** **	139 24%	** **	** **	** **	** **	** **	62 23%	88 24%	141 24%	** **	** **	** **
8	(8.0)	112 17%	** **	** **	** **	** **	105 18%	** **	** **	** **	** **	** **	45 17%	66 18%	105 18%	** **	** **	** **
9	(9.0)	93 14%	** **	** **	** **	** **	81 14%	** **	** **	** **	** **	** **	35 13%	56 15%	88 15%	** **	** **	** **
10 - Extremely satisfied (10.0)		106 16%	** **	** **	** **	** **	97 16%	** **	** **	** **	** **	** **	47 17%	57 15%	99 17%	** **	** **	** **
DISSATISFIED (1-4)		25 4%	** **	** **	** **	** **	23 4%	** **	** **	** **	** **	** **	9 3%	16 4%	20 3%	** **	** **	** **
NEUTRAL (5-6)		160 25%	** **	** **	** **	** **	145 25%	** **	** **	** **	** **	** **	75 27%	84 23%	142 24%	** **	** **	** **
SATISFIED (7-10)		464 72%	** **	** **	** **	** **	422 71%	** **	** **	** **	** **	** **	190 69%	267 73%	433 73%	** **	** **	** **
Answered		649	**	**	**	**	591	**	**	**	**	**	274	367	596	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4F. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using My5 (previously Demand 5)? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used My5 (previously Demand 5) in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	623	56	67	73	50	577	44	12	17	11	4	262	353	577	18	20	38
Effective Weighted Sample	505	53	64	71	48	465	39	11	15	10	3	211	287	465	17	17	33
Total	649	55	75	86	45	591	56	16	21	15	3	274	367	596	23	22	44
Mean score	7.5	**	**	**	**	7.5	**	**	**	**	**	7.4	7.5	7.5	**	**	**
Standard deviation	1.73	**	**	**	**	1.73	**	**	**	**	**	1.76	1.70	1.71	**	**	**
Standard error	.07	**	**	**	**	.07	**	**	**	**	**	.11	.09	.07	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 174

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Sky On Demand or Sky Go? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Sky On Demand or Sky Go in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d	
Unweighted total	682	91	69	89	20	200	173	446	28	24	46	102	86	59	11	16	3	
Effective Weighted Sample	528	66	60	76	17	158	136	344	24	20	34	80	67	56	11	15	3	
Total	656	87	55	75	20	173	165	426	29	19	39	95	84	61	8	6	1	
1 - Extremely dissatisfied (1.0)	*	**	**	**	**	-	*	-	**	**	**	*	**	**	**	**	**	
	*%	**	**	**	**	-%	*%	-%	**	**	**	*%	**	**	**	**	**	
2 (2.0)	3	**	**	**	**	1	2	-	**	**	**	1	**	**	**	**	**	
	*%	**	**	**	**	1%	1%	-%	**	**	**	1%	**	**	**	**	**	
3 (3.0)	3	**	**	**	**	1	1	2	**	**	**	1	**	**	**	**	**	
	*%	**	**	**	**	*%	1%	*%	**	**	**	1%	**	**	**	**	**	
4 (4.0)	8	**	**	**	**	2	6	2	**	**	**	4	**	**	**	**	**	
	1%	**	**	**	**	1%	4%	*%	**	**	**	4%	**	**	**	**	**	
							b					b						
5 (5.0)	38	**	**	**	**	10	13	19	**	**	**	9	**	**	**	**	**	
	6%	**	**	**	**	6%	8%	4%	**	**	**	9%	**	**	**	**	**	
6 (6.0)	41	**	**	**	**	11	6	30	**	**	**	4	**	**	**	**	**	
	6%	**	**	**	**	6%	4%	7%	**	**	**	4%	**	**	**	**	**	
7 (7.0)	117	**	**	**	**	31	26	82	**	**	**	16	**	**	**	**	**	
	18%	**	**	**	**	18%	16%	19%	**	**	**	17%	**	**	**	**	**	
8 (8.0)	179	**	**	**	**	42	37	121	**	**	**	21	**	**	**	**	**	
	27%	**	**	**	**	24%	22%	28%	**	**	**	23%	**	**	**	**	**	
9 (9.0)	134	**	**	**	**	38	29	97	**	**	**	15	**	**	**	**	**	
	20%	**	**	**	**	22%	17%	23%	**	**	**	16%	**	**	**	**	**	
10 - Extremely satisfied (10.0)	134	**	**	**	**	36	45	74	**	**	**	23	**	**	**	**	**	
	20%	**	**	**	**	21%	27%	17%	**	**	**	25%	**	**	**	**	**	
DISSATISFIED (1-4)	13	**	**	**	**	4	9	3	**	**	**	6	**	**	**	**	**	
	2%	**	**	**	**	2%	5%	1%	**	**	**	6%	**	**	**	**	**	
							b					b						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Sky On Demand or Sky Go? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Sky On Demand or Sky Go in the past 3 months

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	~g	~a	~b	~c	~d
Unweighted total	682	91	69	89	20	200	173	446	28	24	46	102	86	59	11	16	3
Effective Weighted Sample	528	66	60	76	17	158	136	344	24	20	34	80	67	56	11	15	3
Total	656	87	55	75	20	173	165	426	29	19	39	95	84	61	8	6	1
NEUTRAL (5-6)	78	**	**	**	**	21	19	49	**	**	**	13	**	**	**	**	**
	12%	**	**	**	**	12%	12%	11%	**	**	**	13%	**	**	**	**	**
SATISFIED (7-10)	564	**	**	**	**	147	137	374	**	**	**	76	**	**	**	**	**
	86%	**	**	**	**	85%	83%	88%	**	**	**	80%	**	**	**	**	**
Answered	656	**	**	**	**	173	165	426	**	**	**	95	**	**	**	**	**
Mean score	8.0	**	**	**	**	8.0	8.0	8.1	**	**	**	7.8	**	**	**	**	**
Standard deviation	1.56	**	**	**	**	1.62	1.87	1.40	**	**	**	1.95	**	**	**	**	**
Standard error	.06	**	**	**	**	.11	.14	.07	**	**	**	.19	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Sky On Demand or Sky Go? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Sky On Demand or Sky Go in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total		682	32	27	39	20	590	81	24	35	18	4	313	339	633	8	22	30
Effective Weighted Sample		528	30	26	38	19	450	71	20	31	17	3	245	260	490	8	17	24
Total		656	31	30	44	17	542	100	25	47	24	4	300	324	606	11	20	31
1 - Extremely dissatisfied	(1.0)	* *%	**	**	**	**	*	**	**	**	**	**	- -%	*	*	**	**	**
2	(2.0)	3 *%	**	**	**	**	2 *%	**	**	**	**	**	2 1%	*	1 *%	**	**	**
3	(3.0)	3 *%	**	**	**	**	3 1%	**	**	**	**	**	1 *%	2 1%	2 *%	**	**	**
4	(4.0)	8 1%	**	**	**	**	6 1%	**	**	**	**	**	2 1%	6 2%	7 1%	**	**	**
5	(5.0)	38 6%	**	**	**	**	26 5%	**	**	**	**	**	13 4%	20 6%	34 6%	**	**	**
6	(6.0)	41 6%	**	**	**	**	34 6%	**	**	**	**	**	20 7%	21 6%	39 6%	**	**	**
7	(7.0)	117 18%	**	**	**	**	101 19%	**	**	**	**	**	70 23%	45 14%	104 17%	**	**	**
8	(8.0)	179 27%	**	**	**	**	147 27%	**	**	**	**	**	77 26%	87 27%	167 28%	**	**	**
9	(9.0)	134 20%	**	**	**	**	118 22%	**	**	**	**	**	67 22%	64 20%	124 21%	**	**	**
10 - Extremely satisfied	(10.0)	134 20%	**	**	**	**	105 19%	**	**	**	**	**	48 16%	78 24%	127 21%	**	**	**
DISSATISFIED (1-4)		13 2%	**	**	**	**	11 2%	**	**	**	**	**	5 2%	8 3%	10 2%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4G. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Sky On Demand or Sky Go? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Sky On Demand or Sky Go in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	682	32	27	39	20	590	81	24	35	18	4	313	339	633	8	22	30
Effective Weighted Sample	528	30	26	38	19	450	71	20	31	17	3	245	260	490	8	17	24
Total	656	31	30	44	17	542	100	25	47	24	4	300	324	606	11	20	31
NEUTRAL (5-6)	78 12%	**	**	**	**	60 11%	**	**	**	**	**	33 11%	40 13%	73 12%	**	**	**
SATISFIED (7-10)	564 86%	**	**	**	**	471 87%	**	**	**	**	**	262 87%	275 85%	522 86%	**	**	**
Answered	656	**	**	**	**	542	**	**	**	**	**	300	324	606	**	**	**
Mean score	8.0	**	**	**	**	8.1	**	**	**	**	**	8.0	8.1	8.1	**	**	**
Standard deviation	1.56	**	**	**	**	1.52	**	**	**	**	**	1.49	1.62	1.53	**	**	**
Standard error	.06	**	**	**	**	.06	**	**	**	**	**	.08	.09	.06	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using UKTV Play? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used UKTV Play in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	250	41	47	62	15	111	99	126	17	22	35	68	48	48	6	8	-	
Effective Weighted Sample	204	33	42	54	12	94	83	100	14	18	29	57	41	44	6	8	-	
Total	259	46	41	58	17	111	102	128	14	19	36	69	52	51	4	3	-	
2	(2.0)	2 1%	**	**	**	**	-	**	-	**	**	**	**	**	**	**	**	
3	(3.0)	5 2%	**	**	**	**	3	**	1	**	**	**	**	**	**	**	**	
4	(4.0)	9 3%	**	**	**	**	4	**	3	**	**	**	**	**	**	**	**	
5	(5.0)	24 9%	**	**	**	**	8	**	10	**	**	**	**	**	**	**	**	
6	(6.0)	34 13%	**	**	**	**	21	**	17	**	**	**	**	**	**	**	**	
7	(7.0)	48 19%	**	**	**	**	20	**	26	**	**	**	**	**	**	**	**	
8	(8.0)	64 25%	**	**	**	**	26	**	37	**	**	**	**	**	**	**	**	
9	(9.0)	33 13%	**	**	**	**	9	**	19	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	40 15%	**	**	**	**	**	19	**	15	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	16 6%	**	**	**	**	**	8	**	4	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	58 22%	**	**	**	**	**	30	**	28	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using UKTV Play? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used UKTV Play in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level:																		
99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	250	41	47	62	15	111	99	126	17	22	35	68	48	48	6	8	-	
Effective Weighted Sample	204	33	42	54	12	94	83	100	14	18	29	57	41	44	6	8	-	
Total	259	46	41	58	17	111	102	128	14	19	36	69	52	51	4	3	-	
SATISFIED (7-10)	185	**	**	**	**	74	**	96	**	**	**	**	**	**	**	**	**	**
	71%	**	**	**	**	66%	**	75%	**	**	**	**	**	**	**	**	**	**
Answered	259	**	**	**	**	111	**	128	**	**	**	**	**	**	**	**	**	**
Mean score	7.4	**	**	**	**	7.3	**	7.5	**	**	**	**	**	**	**	**	**	**
Standard deviation	1.81	**	**	**	**	1.83	**	1.57	**	**	**	**	**	**	**	**	**	**
Standard error	.11	**	**	**	**	.17	**	.14	**	**	**	**	**	**	**	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using UKTV Play? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used UKTV Play in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Significance Level: 99%																		
Unweighted total		250	27	21	30	18	226	22	8	9	4	1	101	141	227	10	5	15
Effective Weighted Sample		204	25	20	28	17	183	20	8	8	4	1	81	116	185	9	5	13
Total		259	25	26	36	15	226	30	12	12	6	*	103	145	230	13	6	19
2	(2.0)	2 1%	** **	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	- -%	- -%	- -%	** **	** **	** **
3	(3.0)	5 2%	** **	** **	** **	** **	3 2%	** **	** **	** **	** **	** **	- -%	5 4%	5 2%	** **	** **	** **
4	(4.0)	9 3%	** **	** **	** **	** **	8 3%	** **	** **	** **	** **	** **	1 1%	7 5%	8 3%	** **	** **	** **
5	(5.0)	24 9%	** **	** **	** **	** **	22 10%	** **	** **	** **	** **	** **	14 13%	10 7%	23 10%	** **	** **	** **
6	(6.0)	34 13%	** **	** **	** **	** **	32 14%	** **	** **	** **	** **	** **	15 15%	17 12%	29 13%	** **	** **	** **
7	(7.0)	48 19%	** **	** **	** **	** **	44 19%	** **	** **	** **	** **	** **	15 14%	33 23%	40 18%	** **	** **	** **
8	(8.0)	64 25%	** **	** **	** **	** **	58 26%	** **	** **	** **	** **	** **	24 23%	38 26%	61 27%	** **	** **	** **
9	(9.0)	33 13%	** **	** **	** **	** **	31 14%	** **	** **	** **	** **	** **	15 15%	15 10%	28 12%	** **	** **	** **
10 - Extremely satisfied	(10.0)	40 15%	** **	** **	** **	** **	26 12%	** **	** **	** **	** **	** **	18 18%	19 13%	35 15%	** **	** **	** **
DISSATISFIED (1-4)		16 6%	** **	** **	** **	** **	13 6%	** **	** **	** **	** **	** **	1 1%	13 9%	13 6%	** **	** **	** **
NEUTRAL (5-6)		58 22%	** **	** **	** **	** **	55 24%	** **	** **	** **	** **	** **	29 28%	27 19%	52 23%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4H. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using UKTV Play? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used UKTV Play in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	250	27	21	30	18	226	22	8	9	4	1	101	141	227	10	5	15
Effective Weighted Sample	204	25	20	28	17	183	20	8	8	4	1	81	116	185	9	5	13
Total	259	25	26	36	15	226	30	12	12	6	*	103	145	230	13	6	19
SATISFIED (7-10)	185	**	**	**	**	159	**	**	**	**	**	72	105	165	**	**	**
	71%	**	**	**	**	70%	**	**	**	**	**	71%	72%	72%	**	**	**
Answered	259	**	**	**	**	226	**	**	**	**	**	103	145	230	**	**	**
Mean score	7.4	**	**	**	**	7.3	**	**	**	**	**	7.6	7.3	7.4	**	**	**
Standard deviation	1.81	**	**	**	**	1.74	**	**	**	**	**	1.70	1.80	1.77	**	**	**
Standard error	.11	**	**	**	**	.12	**	**	**	**	**	.17	.15	.12	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Discovery+? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Discovery+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	311	39	22	30	8	98	99	184	17	12	28	59	58	23	5	2	-	
Effective Weighted Sample	256	30	20	27	7	84	81	153	15	10	22	48	48	22	5	2	-	
Total	333	40	21	30	8	105	99	204	19	10	23	58	62	26	3	1	-	
1 - Extremely dissatisfied	(1.0)	4 1%	**	**	**	**	**	2 1%	**	**	**	**	**	**	**	**	**	
2	(2.0)	1 *%	**	**	**	**	**	1 1%	**	**	**	**	**	**	**	**	**	
3	(3.0)	7 2%	**	**	**	**	**	5 2%	**	**	**	**	**	**	**	**	**	
4	(4.0)	7 2%	**	**	**	**	**	3 1%	**	**	**	**	**	**	**	**	**	
5	(5.0)	31 9%	**	**	**	**	**	18 9%	**	**	**	**	**	**	**	**	**	
6	(6.0)	28 8%	**	**	**	**	**	13 6%	**	**	**	**	**	**	**	**	**	
7	(7.0)	51 15%	**	**	**	**	**	28 14%	**	**	**	**	**	**	**	**	**	
8	(8.0)	79 24%	**	**	**	**	**	54 27%	**	**	**	**	**	**	**	**	**	
9	(9.0)	55 17%	**	**	**	**	**	35 17%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)		70 21%	**	**	**	**	**	45 22%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)		18 5%	**	**	**	**	**	11 5%	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Discovery+? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Discovery+ in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	311	39	22	30	8	98	99	184	17	12	28	59	58	23	5	2	-	
Effective Weighted Sample	256	30	20	27	7	84	81	153	15	10	22	48	48	22	5	2	-	
Total	333	40	21	30	8	105	99	204	19	10	23	58	62	26	3	1	-	
NEUTRAL (5-6)	59 18%	**	**	**	**	**	**	31 15%	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	257 77%	**	**	**	**	**	**	162 79%	**	**	**	**	**	**	**	**	**	
Answered	333	**	**	**	**	**	**	204	**	**	**	**	**	**	**	**	**	
Mean score	7.7	**	**	**	**	**	**	7.8	**	**	**	**	**	**	**	**	**	
Standard deviation	1.93	**	**	**	**	**	**	1.94	**	**	**	**	**	**	**	**	**	
Standard error	.11	**	**	**	**	**	**	.14	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Discovery+? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Discovery+ in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total		311	10	13	14	9	248	55	12	27	13	3	122	174	279	6	16	22
Effective Weighted Sample		256	9	12	14	8	201	49	9	25	12	2	100	143	229	6	12	18
Total		333	10	16	17	8	256	68	13	36	17	3	132	185	300	9	14	22
1 - Extremely dissatisfied	(1.0)	4 1%	** **	** **	** **	** **	3 1%	** **	** **	** **	** **	** **	2 2%	1 1%	4 1%	** **	** **	** **
2	(2.0)	1 *%	** **	** **	** **	** **	1 *%	** **	** **	** **	** **	** **	1 1%	- -%	1 *%	** **	** **	** **
3	(3.0)	7 2%	** **	** **	** **	** **	6 2%	** **	** **	** **	** **	** **	1 1%	6 3%	3 1%	** **	** **	** **
4	(4.0)	7 2%	** **	** **	** **	** **	5 2%	** **	** **	** **	** **	** **	4 3%	3 2%	6 2%	** **	** **	** **
5	(5.0)	31 9%	** **	** **	** **	** **	27 11%	** **	** **	** **	** **	** **	16 12%	14 7%	31 10%	** **	** **	** **
6	(6.0)	28 8%	** **	** **	** **	** **	19 7%	** **	** **	** **	** **	** **	11 9%	16 9%	23 8%	** **	** **	** **
7	(7.0)	51 15%	** **	** **	** **	** **	40 16%	** **	** **	** **	** **	** **	23 17%	26 14%	47 16%	** **	** **	** **
8	(8.0)	79 24%	** **	** **	** **	** **	60 23%	** **	** **	** **	** **	** **	27 21%	48 26%	71 24%	** **	** **	** **
9	(9.0)	55 17%	** **	** **	** **	** **	44 17%	** **	** **	** **	** **	** **	25 19%	27 15%	48 16%	** **	** **	** **
10 - Extremely satisfied	(10.0)	70 21%	** **	** **	** **	** **	52 20%	** **	** **	** **	** **	** **	21 16%	44 24%	65 22%	** **	** **	** **
DISSATISFIED (1-4)		18 5%	** **	** **	** **	** **	14 5%	** **	** **	** **	** **	** **	8 6%	10 5%	14 5%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4I. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Discovery+? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Discovery+ in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	311	10	13	14	9	248	55	12	27	13	3	122	174	279	6	16	22
Effective Weighted Sample	256	9	12	14	8	201	49	9	25	12	2	100	143	229	6	12	18
Total	333	10	16	17	8	256	68	13	36	17	3	132	185	300	9	14	22
NEUTRAL (5-6)	59 18%	**	**	**	**	46 18%	**	**	**	**	**	28 21%	30 16%	54 18%	**	**	**
SATISFIED (7-10)	257 77%	**	**	**	**	196 77%	**	**	**	**	**	96 73%	145 79%	231 77%	**	**	**
Answered	333	**	**	**	**	256	**	**	**	**	**	132	185	300	**	**	**
Mean score	7.7	**	**	**	**	7.7	**	**	**	**	**	7.5	7.8	7.7	**	**	**
Standard deviation	1.93	**	**	**	**	1.95	**	**	**	**	**	2.01	1.89	1.92	**	**	**
Standard error	.11	**	**	**	**	.12	**	**	**	**	**	.18	.14	.12	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Virgin TV Catch-up or Virgin Media Anywhere? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	216	30	34	46	12	80	69	129	6	10	15	35	39	38	4	3	1	
Effective Weighted Sample	176	23	31	41	11	69	55	109	6	8	11	28	31	36	4	3	1	
Total	228	32	31	45	14	81	69	140	8	10	14	37	38	41	3	1	*	
2	(2.0)	2 1%	**	**	**	**	**	2 1%	**	**	**	**	**	**	**	**	**	
4	(4.0)	4 2%	**	**	**	**	**	3 2%	**	**	**	**	**	**	**	**	**	
5	(5.0)	11 5%	**	**	**	**	**	6 4%	**	**	**	**	**	**	**	**	**	
6	(6.0)	21 9%	**	**	**	**	**	16 11%	**	**	**	**	**	**	**	**	**	
7	(7.0)	31 14%	**	**	**	**	**	20 14%	**	**	**	**	**	**	**	**	**	
8	(8.0)	60 27%	**	**	**	**	**	42 30%	**	**	**	**	**	**	**	**	**	
9	(9.0)	47 21%	**	**	**	**	**	27 19%	**	**	**	**	**	**	**	**	**	
10 - Extremely satisfied (10.0)	50 22%	**	**	**	**	**	**	25 18%	**	**	**	**	**	**	**	**	**	
DISSATISFIED (1-4)	6 3%	**	**	**	**	**	**	5 3%	**	**	**	**	**	**	**	**	**	
NEUTRAL (5-6)	33 14%	**	**	**	**	**	**	22 16%	**	**	**	**	**	**	**	**	**	
SATISFIED (7-10)	189 83%	**	**	**	**	**	**	113 81%	**	**	**	**	**	**	**	**	**	
Answered	228	**	**	**	**	**	**	140	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Virgin TV Catch-up or Virgin Media Anywhere? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		~a	b	~c	~d	~e	~f	~g	~a	~b	~c	~d	
Unweighted total	216	30	34	46	12	80	69	129	6	10	15	35	39	38	4	3	1	
Effective Weighted Sample	176	23	31	41	11	69	55	109	6	8	11	28	31	36	4	3	1	
Total	228	32	31	45	14	81	69	140	8	10	14	37	38	41	3	1	*	
Mean score	8.1	**	**	**	**	**	**	7.9	**	**	**	**	**	**	**	**	**	
Standard deviation	1.62	**	**	**	**	**	**	1.64	**	**	**	**	**	**	**	**	**	
Standard error	.11	**	**	**	**	**	**	.14	**	**	**	**	**	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Virgin TV Catch-up or Virgin Media Anywhere? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	216	21	17	25	13	195	17	5	10	1	1	89	119	202	4	4	8
Effective Weighted Sample	176	20	16	24	13	159	15	4	9	1	1	74	97	165	4	3	6
Total	228	22	19	30	11	198	24	7	14	2	1	99	117	211	6	3	9
2	(2.0)	2 1%	** **	** **	** **	2 1%	** **	** **	** **	** **	** **	** **	- -%	2 1%	** **	** **	** **
4	(4.0)	4 2%	** **	** **	** **	4 2%	** **	** **	** **	** **	** **	** **	3 2%	4 2%	** **	** **	** **
5	(5.0)	11 5%	** **	** **	** **	10 5%	** **	** **	** **	** **	** **	** **	5 4%	11 5%	** **	** **	** **
6	(6.0)	21 9%	** **	** **	** **	17 8%	** **	** **	** **	** **	** **	** **	13 11%	21 10%	** **	** **	** **
7	(7.0)	31 14%	** **	** **	** **	25 13%	** **	** **	** **	** **	** **	** **	16 14%	28 13%	** **	** **	** **
8	(8.0)	60 27%	** **	** **	** **	52 26%	** **	** **	** **	** **	** **	** **	26 23%	58 28%	** **	** **	** **
9	(9.0)	47 21%	** **	** **	** **	46 23%	** **	** **	** **	** **	** **	** **	21 18%	43 20%	** **	** **	** **
10 - Extremely satisfied (10.0)	50 22%	** **	** **	** **	** **	42 21%	** **	** **	** **	** **	** **	** **	33 28%	44 21%	** **	** **	** **
DISSATISFIED (1-4)	6 3%	** **	** **	** **	** **	6 3%	** **	** **	** **	** **	** **	** **	3 2%	6 3%	** **	** **	** **
NEUTRAL (5-6)	33 14%	** **	** **	** **	** **	27 13%	** **	** **	** **	** **	** **	** **	18 15%	32 15%	** **	** **	** **
SATISFIED (7-10)	189 83%	** **	** **	** **	** **	166 84%	** **	** **	** **	** **	** **	** **	97 83%	173 82%	** **	** **	** **
Answered	228	**	**	**	**	198	**	**	**	**	**	**	117	211	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B4J. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using Virgin TV Catch-up or Virgin Media Anywhere? (Please think about your experience of using the service rather than what you have watched in the past 3 months)

Base : Those who have used Virgin TV Catch-up or Virgin Media Anywhere in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	~a	b	a	~b	~c	~d
Unweighted total	216	21	17	25	13	195	17	5	10	1	1	89	119	202	4	4	8
Effective Weighted Sample	176	20	16	24	13	159	15	4	9	1	1	74	97	165	4	3	6
Total	228	22	19	30	11	198	24	7	14	2	1	99	117	211	6	3	9
Mean score	8.1	**	**	**	**	8.1	**	**	**	**	**	**	8.2	8.0	**	**	**
Standard deviation	1.62	**	**	**	**	1.63	**	**	**	**	**	**	1.61	1.64	**	**	**
Standard error	.11	**	**	**	**	.12	**	**	**	**	**	**	.15	.12	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of the BBC websites or apps you have used in the past 3 months?

Base : Those who have used any of the ten listed BBC websites or apps in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	2071	282	295	397	102	727	558	1337	73	83	152	333	267	309	32	40	16	
Effective Weighted Sample	1664	214	264	348	90	606	445	1075	58	66	121	268	212	293	31	39	16	
Total	2149	299	264	382	118	697	546	1405	77	75	147	329	257	341	22	15	5	
1 - Extremely dissatisfied	(1.0)	10	-	3	4	1	6	2	9	**	**	1	1	2	4	**	**	**
		*%	-%	1%	1%	1%	1%	*%	1%	**	**	*%	*%	1%	1%	**	**	**
2	(2.0)	4	*	*	2	1	2	2	*	**	**	1	2	*	1	**	**	**
		*%	*%	*%	*%	1%	*%	*%	*%	**	**	*%	1%	*%	*%	**	**	**
3	(3.0)	16	1	1	1	-	4	5	9	**	**	2	3	4	1	**	**	**
		1%	*%	*%	*%	-%	1%	1%	1%	**	**	2%	1%	2%	*%	**	**	**
4	(4.0)	45	3	6	7	1	13	15	27	**	**	3	9	11	7	**	**	**
		2%	1%	2%	2%	1%	2%	3%	2%	**	**	2%	3%	4%	2%	**	**	**
5	(5.0)	188	21	30	39	9	69	57	104	**	**	21	39	22	34	**	**	**
		9%	7%	11%	10%	8%	10%	10%	7%	**	**	14%	12%	9%	10%	**	**	**
6	(6.0)	216	25	20	27	8	69	57	141	**	**	15	32	32	26	**	**	**
		10%	8%	7%	7%	6%	10%	10%	10%	**	**	10%	10%	12%	8%	**	**	**
7	(7.0)	422	72	45	60	16	115	110	270	**	**	32	66	50	57	**	**	**
		20%	24%	17%	16%	13%	16%	20%	19%	**	**	22%	20%	19%	17%	**	**	**
8	(8.0)	604	79	77	113	36	191	130	418	**	**	29	74	59	103	**	**	**
		28%	26%	29%	30%	30%	27%	24%	30%	**	**	20%	22%	23%	30%	**	**	**
9	(9.0)	295	45	32	56	24	90	70	199	**	**	20	42	39	45	**	**	**
		14%	15%	12%	15%	20%	13%	13%	14%	**	**	13%	13%	15%	13%	**	**	**
10 - Extremely satisfied	(10.0)	348	52	51	73	22	138	98	227	**	**	25	61	39	62	**	**	**
		16%	17%	19%	19%	19%	20%	18%	16%	**	**	17%	19%	15%	18%	**	**	**
DISSATISFIED (1-4)		75	5	10	14	4	25	24	45	**	**	6	15	17	14	**	**	**
		4%	2%	4%	4%	3%	4%	4%	3%	**	**	4%	5%	7%	4%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of the BBC websites or apps you have used in the past 3 months?

Base : Those who have used any of the ten listed BBC websites or apps in the past 3 months

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	2071	282	295	397	102	727	558	1337	73	83	152	333	267	309	32	40	16	
Effective Weighted Sample	1664	214	264	348	90	606	445	1075	58	66	121	268	212	293	31	39	16	
Total	2149	299	264	382	118	697	546	1405	77	75	147	329	257	341	22	15	5	
NEUTRAL (5-6)	404	46	49	66	17	138	114	245	**	**	35	71	54	60	**	**	**	
	19%	15%	19%	17%	14%	20%	21%	17%	**	**	24%	22%	21%	18%	**	**	**	
SATISFIED (7-10)	1669	248	205	302	97	534	408	1115	**	**	105	243	186	267	**	**	**	
	78%	83%	77%	79%	82%	77%	75%	79%	**	**	72%	74%	72%	78%	**	**	**	
Answered	2149	299	264	382	118	697	546	1405	**	**	147	329	257	341	**	**	**	
Mean score	7.6	7.8	7.7	7.7	7.9	7.7	7.6	7.7	**	**	7.4	7.5	7.4	7.7	**	**	**	
Standard deviation	1.69	1.54	1.82	1.81	1.79	1.80	1.78	1.65	**	**	1.85	1.82	1.83	1.81	**	**	**	
Standard error	.04	.09	.11	.09	.18	.07	.08	.05	**	**	.15	.10	.11	.10	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 178

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of the BBC websites or apps you have used in the past 3 months?

Base : Those who have used any of the ten listed BBC websites or apps in the past 3 months

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total		2071	160	149	203	106	1758	265	66	115	53	31	887	1093	1888	49	76	125
Effective Weighted Sample		1664	151	142	196	100	1390	234	55	104	48	26	712	876	1515	41	61	102
Total		2149	167	173	243	97	1758	329	76	147	71	35	905	1135	1956	56	75	131
1 - Extremely dissatisfied	(1.0)	10 *%	3 2%	1 1%	2 1%	2 2%	9 1%	1 *%	**	- -%	**	**	3 *%	7 1%	10 1%	**	**	*
2	(2.0)	4 *%	- -%	1 1%	1 1%	- -%	4 *%	- -%	**	- -%	**	**	* *%	4 *%	2 *%	**	**	2 1% a
3	(3.0)	16 1%	- -%	1 *%	- -%	1 1%	12 1%	4 1%	**	1 1%	**	**	7 1%	9 1%	14 1%	**	**	- -%
4	(4.0)	45 2%	4 2%	4 2%	5 2%	2 3%	37 2%	7 2%	**	* *%	**	**	23 3%	23 2%	44 2%	**	**	1 1%
5	(5.0)	188 9%	15 9%	19 11%	27 11%	7 7%	143 8%	38 12%	**	17 12%	**	**	86 10%	91 8%	166 8%	**	**	15 11%
6	(6.0)	216 10%	15 9%	11 6%	15 6%	12 12%	160 9%	47 14%	**	17 11%	**	**	98 11%	103 9%	195 10%	**	**	20 15%
7	(7.0)	422 20%	26 16%	31 18%	43 18%	14 14%	324 18%	72 22%	**	31 21%	**	**	163 18%	224 20%	387 20%	**	**	21 16%
8	(8.0)	604 28%	54 32%	49 29%	76 31%	27 28%	511 29%	81 25%	**	36 25%	**	**	255 28%	316 28%	539 28%	**	**	48 36%
9	(9.0)	295 14%	24 14%	21 12%	30 12%	16 16%	255 15%	35 11%	**	23 15%	**	**	126 14%	163 14%	277 14%	**	**	9 7%
10 - Extremely satisfied	(10.0)	348 16%	27 16%	35 20%	46 19%	16 17%	302 17%	44 13%	**	22 15%	**	**	144 16%	194 17%	322 16%	**	**	17 13%
DISSATISFIED (1-4)		75 4%	7 4%	7 4%	8 3%	5 5%	62 4%	12 4%	**	1 1%	**	**	32 4%	43 4%	70 4%	**	**	3 2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

B5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of the BBC websites or apps you have used in the past 3 months?

Base : Those who have used any of the ten listed BBC websites or apps in the past 3 months

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	d
Unweighted total	2071	160	149	203	106	1758	265	66	115	53	31	887	1093	1888	49	76	125
Effective Weighted Sample	1664	151	142	196	100	1390	234	55	104	48	26	712	876	1515	41	61	102
Total	2149	167	173	243	97	1758	329	76	147	71	35	905	1135	1956	56	75	131
NEUTRAL (5-6)	404	30	30	41	19	303	85	**	34	**	**	184	194	361	**	**	35
	19%	18%	17%	17%	19%	17%	26% a	**	23%	**	**	20%	17%	18%	**	**	27%
SATISFIED (7-10)	1669	131	136	194	73	1393	232	**	112	**	**	688	898	1525	**	**	94
	78%	78%	79%	80%	75%	79% b	70%	**	76%	**	**	76%	79%	78%	**	**	71%
Answered	2149	167	173	243	97	1758	329	**	147	**	**	905	1135	1956	**	**	131
Mean score	7.6	7.6	7.7	7.7	7.6	7.7 b	7.4	**	7.6	**	**	7.6	7.7	7.7	**	**	7.4
Standard deviation	1.69	1.80	1.83	1.77	1.92	1.69	1.70	**	1.60	**	**	1.69	1.72	1.69	**	**	1.63
Standard error	.04	.14	.15	.12	.19	.04	.10	**	.15	**	**	.06	.05	.04	**	**	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1. OVERALL IMPRESSION OF THE BBC. On a scale of 1 to 10, where 1 means extremely unfavourable and 10 means extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Extremely unfavourable	(1.0)	273 6%	59 10%	41 7%	66 7%	25 6%	148 8%	109 9%	132 5%	19 12%	19 10%	42 11%	82 10%	50 9%	59 7%	5 6%	2 4%	**
2	(2.0)	85 2%	16 3%	14 2%	25 2%	11 3%	49 3%	34 3%	35 1%	1 1%	5 3%	7 2%	15 2%	14 3%	19 2%	4 5%	1 2%	**
3	(3.0)	146 3%	22 4%	21 4%	32 3%	11 3%	64 4%	50 4%	82 3%	7 4%	4 2%	16 4%	33 4%	26 5%	30 4%	1 2%	1 2%	**
4	(4.0)	192 4%	16 3%	24 4%	38 4%	14 3%	60 3%	66 5%	97 4%	5 3%	8 4%	25 7%	44 5%	33 6%	33 4%	2 2%	3 5%	**
5	(5.0)	533 12%	72 12%	50 9%	88 9%	38 9%	213 12%	143 11%	321 12%	18 11%	27 14%	43 11%	97 12%	62 11%	71 8%	11 14%	4 9%	**
6	(6.0)	489 11%	53 9%	57 10%	94 9%	37 9%	195 11%	134 11%	299 12%	19 11%	18 9%	34 9%	86 11%	59 11%	89 10%	3 4%	2 4%	**
7	(7.0)	708 16%	93 15%	84 15%	155 16%	70 16%	266 15%	185 15%	436 17%	31 18%	25 13%	58 15%	122 15%	80 15%	142 17%	7 10%	4 8%	**
8	(8.0)	844 20%	126 21%	109 19%	198 20%	90 21%	312 17%	217 17%	557 22%	22 13%	41 22%	58 16%	132 16%	86 16%	166 19%	18 25%	10 21%	**
9	(9.0)	480 11%	79 13%	73 13%	131 13%	57 13%	203 11%	132 11%	311 12%	19 11%	18 9%	34 9%	80 10%	55 10%	105 12%	11 15%	12 24%	**
10 - Extremely favourable	(10.0)	545 13%	73 12%	91 16%	171 17%	80 18%	279 16%	180 14%	312 12%	27 16%	27 14%	56 15%	114 14%	76 14%	140 16%	12 17%	11 22%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1. OVERALL IMPRESSION OF THE BBC. On a scale of 1 to 10, where 1 means extremely unfavourable and 10 means extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
UNFAVOURABLE (1-4)	695 16%	112 18%	99 18%	161 16%	61 14%	320 18%	259 21% b	346 13%	33 20%	35 19%	90 24% b	174 22% b	123 23% b	141 17%	12 16%	6 13%	** **	
NEUTRAL (5-6)	1022 24%	125 20%	107 19%	182 18%	75 17%	408 23%	277 22%	620 24%	37 22%	44 23%	77 21%	183 23%	122 22%	160 19%	13 18%	6 12%	** **	
FAVOURABLE (7-10)	2578 60%	371 61%	358 63%	655 66%	298 69%	1059 59%	715 57%	1616 63% afg	99 59%	111 58%	206 55%	449 56%	297 55%	553 65%	49 66%	37 75%	** **	
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean score	6.7	6.6	6.8	6.9	7.1 a	6.6	6.5	6.8 aefg	6.5	6.5	6.3	6.4	6.4	6.9	6.9	7.6 a	**	
Standard deviation	2.46	2.67	2.61	2.56	2.50	2.65	2.67	2.32	2.77	2.69	2.80	2.71	2.71	2.56	2.68	2.45	**	
Standard error	.04	.11	.10	.08	.12	.06	.07	.05	.21	.18	.14	.09	.11	.09	.26	.22	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 179

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1. OVERALL IMPRESSION OF THE BBC. On a scale of 1 to 10, where 1 means extremely unfavourable and 10 means extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Extremely unfavourable	(1.0)	273 6%	30 8%	29 6%	27 5%	32 9%	230 7%	28 5%	8 6%	8 3%	9 6%	** **	117 7%	139 6%	246 6%	** **	3 3%	13 6%
2	(2.0)	85 2%	13 3%	5 1%	15 3%	3 1%	78 2%	4 1%	* *%	1 *%	2 1%	** **	42 2%	39 2%	74 2%	** **	5 4%	7 3%
3	(3.0)	146 3%	12 3%	18 4%	15 3%	15 4%	127 4%	15 2%	7 5%	4 1%	1 1%	** **	58 3%	77 3%	133 3%	** **	3 3%	4 2%
4	(4.0)	192 4%	18 5%	15 3%	21 4%	13 3%	160 5%	26 4%	7 5%	6 2%	7 5%	** **	87 5%	94 4%	166 4%	** **	4 3%	14 6%
5	(5.0)	533 12%	35 9%	37 8%	36 7%	35 10%	402 11%	107 17% a	24 17%	36 14%	26 19%	** **	214 12%	281 12%	475 12%	** **	18 15%	28 13%
6	(6.0)	489 11%	41 11%	48 10%	50 10%	39 11%	385 11%	81 13%	23 16%	33 13%	16 11%	** **	202 12%	254 11%	447 11%	** **	18 15%	27 13%
7	(7.0)	708 16%	59 15%	83 18%	79 16%	63 17%	564 16%	111 18%	25 17%	44 17%	30 21%	** **	280 16%	370 16%	653 17%	** **	24 21%	35 16%
8	(8.0)	844 20%	72 19%	93 20%	93 19%	73 20%	696 20%	126 20%	27 18%	65 25%	23 16%	** **	344 20%	465 20%	775 20%	** **	24 20%	43 20%
9	(9.0)	480 11%	51 13%	55 11%	75 15% d	30 8%	422 12% b	49 8%	10 7%	22 9%	8 6%	** **	182 11%	279 12%	446 11%	** **	8 7%	23 10%
10 - Extremely favourable	(10.0)	545 13%	48 13%	92 19%	76 16%	64 17%	452 13%	80 13%	13 9%	39 15%	19 13%	** **	198 12%	320 14%	492 13%	** **	11 9%	24 11%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1. OVERALL IMPRESSION OF THE BBC. On a scale of 1 to 10, where 1 means extremely unfavourable and 10 means extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
UNFAVOURABLE (1-4)	695 16%	73 19%	68 14%	78 16%	63 17%	594 17% bd	73 12%	23 16%	19 7%	19 13%	** **	304 18%	349 15%	619 16%	** **	15 13%	38 17%
NEUTRAL (5-6)	1022 24%	76 20%	84 18%	86 18%	74 20%	786 22%	188 30% a	47 32%	69 27%	43 30%	** **	417 24%	535 23%	922 24%	** **	36 30%	55 25%
FAVOURABLE (7-10)	2578 60%	230 61%	323 68%	323 66%	230 63%	2134 61%	366 58%	75 52%	171 66%	81 57%	** **	1005 58%	1435 62%	2367 61%	** **	67 57%	124 57%
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean score	6.7	6.6	7.1	7.0	6.8	6.7	6.7	6.4	7.1	6.6	**	6.6	6.8	6.7	**	6.6	6.6
Standard deviation	2.46	2.62	2.49	2.51	2.62	2.49	2.23	2.27	2.07	2.33	**	2.48	2.44	2.44	**	2.17	2.43
Standard error	.04	.14	.12	.13	.14	.04	.10	.20	.14	.23	**	.06	.05	.04	**	.20	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d	DE	a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	523	97	85	129	44	275	202	253	25	32	69	133	101	100	14	10	5	
Effective Weighted Sample	421	75	77	115	40	228	165	204	22	26	57	111	81	95	14	10	5	
Total	502	96	76	123	47	259	192	249	28	27	65	129	90	108	10	4	1	
BBC seen to have political/ social bias/ agenda-based/ woke	158	**	**	60	**	88	50	86	**	**	**	38	16	56	**	**	**	
	31%	**	**	49%	**	34%	26%	34%	**	**	**	29%	18%	52%	**	**	**	
								g										
Poor programming/ little of interest/ boring/ repetitive material (general)	122	**	**	25	**	63	53	58	**	**	**	30	26	22	**	**	**	
	24%	**	**	21%	**	24%	27%	23%	**	**	**	23%	29%	20%	**	**	**	
Negative view of TV licence (general)	106	**	**	19	**	49	43	49	**	**	**	27	18	18	**	**	**	
	21%	**	**	15%	**	19%	23%	20%	**	**	**	21%	20%	16%	**	**	**	
Poor image of BBC (disreputable staff, corruption, not trusted)	55	**	**	9	**	30	21	28	**	**	**	13	15	8	**	**	**	
	11%	**	**	7%	**	11%	11%	11%	**	**	**	10%	17%	8%	**	**	**	
Do not watch/ listen to BBC/ use the BBC only a little	53	**	**	8	**	32	13	34	**	**	**	7	8	5	**	**	**	
	11%	**	**	7%	**	12%	7%	14%	**	**	**	5%	9%	5%	**	**	**	
Repeats/ nothing new	44	**	**	16	**	27	21	18	**	**	**	12	6	13	**	**	**	
	9%	**	**	13%	**	10%	11%	7%	**	**	**	9%	7%	12%	**	**	**	
Poor news reporting/ mentions of fake news	40	**	**	15	**	21	9	27	**	**	**	6	5	14	**	**	**	
	8%	**	**	13%	**	8%	5%	11%	**	**	**	4%	5%	13%	**	**	**	
Poor value for money/ not worth the licence fee	25	**	**	8	**	14	10	13	**	**	**	9	5	6	**	**	**	
	5%	**	**	6%	**	6%	5%	5%	**	**	**	7%	5%	6%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	523	97	85	129	44	275	202	253	25	32	69	133	101	100	14	10	5	
Effective Weighted Sample	421	75	77	115	40	228	165	204	22	26	57	111	81	95	14	10	5	
Total	502	96	76	123	47	259	192	249	28	27	65	129	90	108	10	4	1	
Preference for other channels/ other providers seen as better	16 3%	** **	** **	1 1%	** **	5 2%	7 4%	6 2%	** **	** **	** **	5 4%	6 6%	1 1%	** **	** **	** **	
Old fashioned/ outdated	15 3%	** **	** **	- -%	** **	6 2%	7 4%	3 1%	** **	** **	** **	2 2%	5 6%	- -%	** **	** **	** **	
BBC seen as not representative/ out of touch (general)	12 2%	** **	** **	8 6%	** **	11 4%	4 2%	7 3%	** **	** **	** **	2 2%	3 3%	8 7%	** **	** **	** **	
Poor quality of broadcasting staff	11 2%	** **	** **	6 5%	** **	8 3%	3 1%	8 3%	** **	** **	** **	3 2%	- -%	6 6%	** **	** **	** **	
Over-paid presenters/ unfair staff pay scales	10 2%	** **	** **	8 6%	** **	8 3%	2 1%	8 3%	** **	** **	** **	2 2%	- -%	6 6%	** **	** **	** **	
Poor quality programming	8 2%	** **	** **	1 1%	** **	1 *%	2 1%	6 2%	** **	** **	** **	2 1%	- -%	1 1%	** **	** **	** **	
Would rather have the option to pay to watch BBC/ opt out of paying the TV licence	7 1%	** **	** **	* *%	** **	* *%	2 1%	4 2%	** **	** **	** **	- -%	- -%	- -%	** **	** **	** **	
Dissatisfied with radio programming	7 1%	** **	** **	5 4%	** **	5 2%	4 2%	3 1%	** **	** **	** **	1 1%	1 1%	5 5%	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	c	~d		a	b	~c	~d	~e	f	g	a	~b	~c	~d	
Unweighted total	523	97	85	129	44	275	202	253	25	32	69	133	101	100	14	10	5	
Effective Weighted Sample	421	75	77	115	40	228	165	204	22	26	57	111	81	95	14	10	5	
Total	502	96	76	123	47	259	192	249	28	27	65	129	90	108	10	4	1	
Poor view of the elderly being charged the TV licence fee	6 1%	** **	** **	4 3%	** **	4 2%	- -%	3 1%	** **	** **	** **	- -%	- -%	4 3%	** **	** **	** **	
Poor representation of Scotland	3 1%	** **	** **	2 2%	** **	3 1%	1 1%	2 1%	** **	** **	** **	1 1%	- -%	- -%	** **	** **	** **	
Technical issues with iPlayer/ BBC apps	* *%	** **	** **	- -%	** **	- -%	- -%	* *%	** **	** **	** **	- -%	- -%	- -%	** **	** **	** **	
Negative impressions (general)	48 10%	** **	** **	9 7%	** **	20 8%	18 10%	22 9%	** **	** **	** **	14 11%	10 11%	7 7%	** **	** **	** **	
Other	23 5%	** **	** **	8 6%	** **	14 5%	11 6%	9 4%	** **	** **	** **	8 6%	4 5%	7 7%	** **	** **	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	523	56	44	49	51	461	41	14	12	8	7	220	270	469	12	11	23
Effective Weighted Sample	421	54	43	48	48	367	36	12	11	7	6	177	217	378	11	9	20
Total	502	55	53	57	50	434	47	15	13	12	7	216	255	451	13	11	24
BBC seen to have political/ social bias/ agenda-based/ woke	158 31%	**	**	**	**	138 32%	**	**	**	**	**	61 28%	89 35%	141 31%	**	**	**
Poor programming/ little of interest/ boring/ repetitive material (general)	122 24%	**	**	**	**	107 25%	**	**	**	**	**	54 25%	63 25%	114 25%	**	**	**
Negative view of TV licence (general)	106 21%	**	**	**	**	98 22%	**	**	**	**	**	50 23%	49 19%	94 21%	**	**	**
Poor image of BBC (disreputable staff, corruption, not trusted)	55 11%	**	**	**	**	55 13%	**	**	**	**	**	31 14%	24 9%	53 12%	**	**	**
Do not watch/ listen to BBC/ use the BBC only a little	53 11%	**	**	**	**	42 10%	**	**	**	**	**	23 11%	24 9%	45 10%	**	**	**
Repeats/ nothing new	44 9%	**	**	**	**	41 9%	**	**	**	**	**	11 5%	30 12%	43 9%	**	**	**
Poor news reporting/ mentions of fake news	40 8%	**	**	**	**	30 7%	**	**	**	**	**	13 6%	25 10%	35 8%	**	**	**
Poor value for money/ not worth the licence fee	25 5%	**	**	**	**	22 5%	**	**	**	**	**	13 6%	12 5%	23 5%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		~a	~b	~c	~d	a	~b	~c	~d	~e	~f	a	b	a	~b	~c	~d
Unweighted total	523	56	44	49	51	461	41	14	12	8	7	220	270	469	12	11	23
Effective Weighted Sample	421	54	43	48	48	367	36	12	11	7	6	177	217	378	11	9	20
Total	502	55	53	57	50	434	47	15	13	12	7	216	255	451	13	11	24
Preference for other channels/ other providers seen as better	16 3%	** **	** **	** **	** **	14 3%	** **	** **	** **	** **	** **	5 2%	11 4%	16 3%	** **	** **	** **
Old fashioned/ outdated	15 3%	** **	** **	** **	** **	12 3%	** **	** **	** **	** **	** **	9 4%	5 2%	14 3%	** **	** **	** **
BBC seen as not representative/ out of touch (general)	12 2%	** **	** **	** **	** **	10 2%	** **	** **	** **	** **	** **	4 2%	7 3%	10 2%	** **	** **	** **
Poor quality of broadcasting staff	11 2%	** **	** **	** **	** **	11 3%	** **	** **	** **	** **	** **	6 3%	5 2%	11 2%	** **	** **	** **
Over-paid presenters/ unfair staff pay scales	10 2%	** **	** **	** **	** **	10 2%	** **	** **	** **	** **	** **	6 3%	5 2%	10 2%	** **	** **	** **
Poor quality programming	8 2%	** **	** **	** **	** **	6 1%	** **	** **	** **	** **	** **	4 2%	3 1%	8 2%	** **	** **	** **
Would rather have the option to pay to watch BBC/ opt out of paying the TV licence	7 1%	** **	** **	** **	** **	5 1%	** **	** **	** **	** **	** **	4 2%	3 1%	7 2%	** **	** **	** **
Dissatisfied with radio programming	7 1%	** **	** **	** **	** **	7 2%	** **	** **	** **	** **	** **	4 2%	3 1%	7 2%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1A. Could you tell me why you gave that score (1-3 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 1-3 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC ~b	MIXED ~c	SOUTH ASIAN ~d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	523	56	44	49	51	461	41	14	12	8	7	220	270	469	12	11	23
Effective Weighted Sample	421	54	43	48	48	367	36	12	11	7	6	177	217	378	11	9	20
Total	502	55	53	57	50	434	47	15	13	12	7	216	255	451	13	11	24
Poor view of the elderly being charged the TV licence fee	6 1%	** **	** **	** **	** **	6 1%	** **	** **	** **	** **	** **	3 1%	3 1%	6 1%	** **	** **	** **
Poor representation of Scotland	3 1%	** **	** **	** **	** **	3 1%	** **	** **	** **	** **	** **	- -%	3 1%	2 *%	** **	** **	** **
Technical issues with iPlayer/ BBC apps	* *%	** **	** **	** **	** **	* *%	** **	** **	** **	** **	** **	- -%	* *%	* *%	** **	** **	** **
Negative impressions (general)	48 10%	** **	** **	** **	** **	44 10%	** **	** **	** **	** **	** **	24 11%	20 8%	45 10%	** **	** **	** **
Other	23 5%	** **	** **	** **	** **	20 5%	** **	** **	** **	** **	** **	6 3%	16 6%	20 5%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 181

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1860	251	327	546	219	845	544	1156	66	93	158	340	218	357	57	81	51	
Effective Weighted Sample	1458	194	277	454	183	688	431	907	54	74	123	272	173	337	55	79	50	
Total	1822	273	271	494	223	778	512	1154	64	81	141	315	211	407	41	32	15	
Good quality content (general)	382	69	68	105	37	161	103	266	**	**	38	61	40	92	**	**	**	
	21%	25%	25%	21%	16%	21%	20%	23%	**	**	27%	19%	19%	23%	**	**	**	
Good range of programmes/ variety	364	55	48	89	41	148	113	219	**	**	30	63	55	73	**	**	**	
	20%	20%	18%	18%	18%	19%	22%	19%	**	**	22%	20%	26%	18%	**	**	**	
Good quality news coverage	215	30	41	77	37	106	67	134	**	**	24	51	17	56	**	**	**	
	12%	11%	15%	16%	16%	14%	13%	12%	**	**	17%	16%	8%	14%	**	**	**	
Impartial/ trustworthy content/ reliable	202	24	37	62	25	75	50	141	**	**	19	29	20	56	**	**	**	
	11%	9%	14%	12%	11%	10%	10%	12%	**	**	13%	9%	10%	14%	**	**	**	
Good quality non-factual/ drama/ entertainment/ music content	172	29	31	55	23	74	48	114	**	**	10	34	16	47	**	**	**	
	9%	10%	12%	11%	10%	9%	9%	10%	**	**	7%	11%	7%	12%	**	**	**	
Good quality factual/ informative/ educational content	133	20	28	52	24	62	41	76	**	**	12	24	18	46	**	**	**	
	7%	7%	10%	11%	11%	8%	8%	7%	**	**	9%	8%	9%	11%	**	**	**	
The BBC provides a good service (general)	131	25	14	26	12	50	31	85	**	**	11	21	11	23	**	**	**	
	7%	9%	5%	5%	5%	6%	6%	7%	**	**	8%	7%	5%	6%	**	**	**	
Accessible range of content/ services/ iPlayer/ apps	114	15	5	13	9	36	24	82	**	**	3	10	13	12	**	**	**	
	6%	5%	2%	3%	4%	5%	5%	7%	**	**	2%	3%	6%	3%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 181

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d	
Unweighted total	1860	251	327	546	219	845	544	1156	66	93	158	340	218	357	57	81	51	
Effective Weighted Sample	1458	194	277	454	183	688	431	907	54	74	123	272	173	337	55	79	50	
Total	1822	273	271	494	223	778	512	1154	64	81	141	315	211	407	41	32	15	
National institution/ global reputation/ source of national pride	105	16	19	34	15	46	26	66	**	**	8	21	7	27	**	**	**	
	6%	6%	7%	7%	7%	6%	5%	6%	**	**	5%	7%	3%	7%	**	**	**	
Programmes of interest	102	17	20	34	14	59	38	56	**	**	14	25	12	27	**	**	**	
	6%	6%	7%	7%	6%	8%	7%	5%	**	**	10%	8%	6%	7%	**	**	**	
No advertising	98	11	18	37	19	50	35	62	**	**	18	26	10	33	**	**	**	
	5%	4%	7%	8%	9%	6%	7%	5%	**	**	13%	8%	5%	8%	**	**	**	
										b								
Positive impressions but room for improvement/ prefer other channels	97	13	18	26	9	40	35	55	**	**	10	24	15	22	**	**	**	
	5%	5%	6%	5%	4%	5%	7%	5%	**	**	7%	8%	7%	5%	**	**	**	
Good quality radio/ enjoy listening	65	8	8	23	15	32	27	31	**	**	6	14	5	16	**	**	**	
	4%	3%	3%	5%	7%	4%	5%	3%	**	**	4%	5%	2%	4%	**	**	**	
Positive impressions but not enough variety	47	6	7	15	8	24	15	28	**	**	3	6	10	10	**	**	**	
	3%	2%	2%	3%	3%	3%	3%	2%	**	**	2%	2%	5%	3%	**	**	**	
Mentions of having to pay licence fee/ cost (negative)	46	6	9	14	5	21	13	27	**	**	4	9	7	9	**	**	**	
	3%	2%	3%	3%	2%	3%	3%	2%	**	**	3%	3%	4%	2%	**	**	**	
Positive impressions but mentions of bias	38	9	17	22	6	24	13	25	**	**	2	8	3	21	**	**	**	
	2%	3%	6%	5%	3%	3%	3%	2%	**	**	1%	3%	1%	5%	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		a	b	c	d		a	b	~c	~d	e	f	g	a	~b	~c	~d
Unweighted total	1860	251	327	546	219	845	544	1156	66	93	158	340	218	357	57	81	51
Effective Weighted Sample	1458	194	277	454	183	688	431	907	54	74	123	272	173	337	55	79	50
Total	1822	273	271	494	223	778	512	1154	64	81	141	315	211	407	41	32	15
Good value for money/ satisfied with cost	29 2%	7 3%	4 1%	6 1%	2 1%	10 1%	4 1%	24 2%	** **	** **	- -%	2 1%	2 1%	4 1%	** **	** **	** **
Good sports coverage	27 1%	5 2%	2 1%	8 2%	6 3%	16 2%	9 2%	14 1%	** **	** **	2 2%	8 2%	2 1%	6 2%	** **	** **	** **
Good presenters/ broadcasters	25 1%	4 1%	6 2%	15 3%	9 4%	18 2%	10 2%	14 1%	** **	** **	7 5%	9 3%	1 1%	12 3%	** **	** **	** **
Good quantity of content/ volume	18 1%	6 2%	- -%	1 *%	1 *%	6 1%	6 1%	13 1%	** **	** **	- -%	4 1%	1 1%	1 *%	** **	** **	** **
Positive impressions (general)	298 16%	38 14%	41 15%	83 17%	42 19%	129 17%	84 16%	179 15%	** **	** **	23 16%	50 16%	39 18%	62 15%	** **	** **	** **
Other	79 4%	9 3%	9 3%	18 4%	10 4%	31 4%	29 6%	40 3%	** **	** **	7 5%	20 6%	12 6%	17 4%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total	1860	157	200	192	165	1610	209	41	102	40	26	712	1068	1706	39	43	82
Effective Weighted Sample	1458	148	190	185	157	1243	184	35	92	36	22	561	835	1338	33	35	67
Total	1822	169	238	242	165	1529	249	48	125	50	26	701	1043	1669	46	42	88
Good quality content (general)	382	40	52	60	31	341	37	**	24	**	**	143	228	358	**	**	**
	21%	24%	22%	25%	19%	22%	15%	**	19%	**	**	20%	22%	21%	**	**	**
Good range of programmes/ variety	364	22	50	54	19	314	40	**	19	**	**	151	192	331	**	**	**
	20%	13%	21%	22%	11%	21%	16%	**	15%	**	**	22%	18%	20%	**	**	**
				d													
Good quality news coverage	215	26	30	32	24	181	29	**	16	**	**	72	133	193	**	**	**
	12%	15%	13%	13%	15%	12%	12%	**	13%	**	**	10%	13%	12%	**	**	**
Impartial/ trustworthy content/ reliable	202	25	31	31	25	180	18	**	11	**	**	92	103	186	**	**	**
	11%	15%	13%	13%	15%	12%	7%	**	9%	**	**	13%	10%	11%	**	**	**
Good quality non-factual/ drama/ entertainment/ music content	172	10	36	30	17	153	17	**	10	**	**	59	104	160	**	**	**
	9%	6%	15%	12%	10%	10%	7%	**	8%	**	**	8%	10%	10%	**	**	**
			a														
Good quality factual/ informative/ educational content	133	14	32	22	25	104	21	**	11	**	**	41	82	120	**	**	**
	7%	8%	14%	9%	15%	7%	8%	**	8%	**	**	6%	8%	7%	**	**	**
The BBC provides a good service (general)	131	14	8	12	11	105	21	**	14	**	**	49	75	122	**	**	**
	7%	8%	4%	5%	7%	7%	8%	**	11%	**	**	7%	7%	7%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total	1860	157	200	192	165	1610	209	41	102	40	26	712	1068	1706	39	43	82
Effective Weighted Sample	1458	148	190	185	157	1243	184	35	92	36	22	561	835	1338	33	35	67
Total	1822	169	238	242	165	1529	249	48	125	50	26	701	1043	1669	46	42	88
Accessible range of content/ services/ iPlayer/ apps	114 6%	6 3%	7 3%	6 2%	6 4%	100 7%	14 6%	** **	7 6%	** **	** **	55 8%	60 6%	109 7%	** **	** **	** **
National institution/ global reputation/ source of national pride	105 6%	13 8%	14 6%	16 6%	12 7%	77 5%	22 9%	** **	9 8%	** **	** **	31 4%	66 6%	95 6%	** **	** **	** **
Programmes of interest	102 6%	11 6%	16 7%	13 6%	13 8%	89 6%	7 3%	** **	2 1%	** **	** **	34 5%	62 6%	95 6%	** **	** **	** **
No advertising	98 5%	13 8%	19 8%	21 9%	11 7%	91 6%	7 3%	** **	4 3%	** **	** **	44 6%	53 5%	97 6%	** **	** **	** **
Positive impressions but room for improvement/ prefer other channels	97 5%	6 3%	16 7%	12 5%	9 6%	86 6%	12 5%	** **	5 4%	** **	** **	42 6%	54 5%	85 5%	** **	** **	** **
Good quality radio/ enjoy listening	65 4%	4 2%	13 5%	9 4%	7 4%	60 4%	4 2%	** **	3 2%	** **	** **	24 3%	38 4%	60 4%	** **	** **	** **
Positive impressions but not enough variety	47 3%	2 1%	8 3%	8 3%	2 1%	43 3%	4 2%	** **	- -%	** **	** **	19 3%	26 2%	38 2%	** **	** **	** **
Mentions of having to pay licence fee/ cost (negative)	46 3%	4 2%	6 2%	6 2%	4 2%	43 3%	3 1%	** **	3 3%	** **	** **	15 2%	31 3%	43 3%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C1B. Could you tell me why you gave that score (8-10 OUT OF 10) for your overall impression of the BBC?

Base : Those awarding a score of 8-10 out of 10 for their overall impression of the BBC (who gave a reason for their score)

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	~c	d	~e	~f	a	b	a	~b	~c	~d	
Unweighted total	1860	157	200	192	165	1610	209	41	102	40	26	712	1068	1706	39	43	82
Effective Weighted Sample	1458	148	190	185	157	1243	184	35	92	36	22	561	835	1338	33	35	67
Total	1822	169	238	242	165	1529	249	48	125	50	26	701	1043	1669	46	42	88
Positive impressions but mentions of bias	38 2%	6 3%	15 6%	18 7%	3 2%	35 2%	2 1%	** **	- -%	** **	** **	10 1%	26 2%	33 2%	** **	** **	** **
Good value for money/ satisfied with cost	29 2%	1 1%	2 1%	4 2%	- -%	26 2%	3 1%	** **	2 1%	** **	** **	14 2%	15 1%	27 2%	** **	** **	** **
Good sports coverage	27 1%	3 2%	3 1%	3 1%	3 2%	22 1%	3 1%	** **	- -%	** **	** **	5 1%	20 2%	25 2%	** **	** **	** **
Good presenters/ broadcasters	25 1%	3 2%	9 4%	7 3%	5 3%	24 2%	1 *%	** **	1 1%	** **	** **	4 1%	21 2%	23 1%	** **	** **	** **
Good quantity of content/ volume	18 1%	1 1%	- -%	- -%	1 1%	18 1%	- -%	** **	- -%	** **	** **	10 1%	9 1%	18 1%	** **	** **	** **
Positive impressions (general)	298 16%	28 17%	33 14%	40 16%	22 13%	237 15%	52 21%	** **	25 20%	** **	** **	109 16%	171 16%	271 16%	** **	** **	** **
Other	79 4%	4 2%	13 5%	11 4%	6 4%	64 4%	14 6%	** **	6 5%	** **	** **	37 5%	41 4%	70 4%	** **	** **	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 182

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2A. PERFORMANCE AGAINST PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	160 4%	37 6% d	34 6% d	41 4%	7 2%	87 5%	47 4%	87 3%	7 4%	8 4%	18 5%	36 5%	17 3%	36 4%	3 5%	1 3%	** **
2	(2.0)	54 1%	7 1%	9 2%	18 2%	9 2%	29 2%	24 2% b	21 1%	7 4% b	9 5% b	9 2%	18 2% b	11 2%	16 2%	1 1%	1 2%	** **
3	(3.0)	89 2%	16 3%	17 3%	26 3%	10 2%	41 2%	34 3%	47 2%	1 1%	5 3%	9 2%	20 2%	13 2%	24 3%	2 3%	1 2%	** **
4	(4.0)	138 3%	21 3%	23 4% d	27 3%	5 1%	58 3%	52 4%	71 3%	6 3%	8 4%	19 5%	34 4%	26 5%	24 3%	1 2%	2 5%	** **
5	(5.0)	350 8%	45 7%	34 6%	55 6%	21 5%	127 7%	103 8%	205 8%	12 7%	14 7%	35 9%	68 8%	44 8%	45 5%	5 7%	4 8%	** **
6	(6.0)	410 10%	44 7%	44 8%	68 7%	25 6%	156 9%	128 10%	224 9%	21 12%	18 9%	34 9%	83 10%	56 10%	63 7%	2 3%	2 5%	** **
7	(7.0)	599 14%	71 12%	61 11%	119 12%	58 13%	230 13%	144 12%	366 14%	16 10%	23 12%	41 11%	92 11%	63 12%	107 13%	7 9%	4 8%	** **
8	(8.0)	875 20%	125 21%	100 18%	205 21%	105 24%	341 19%	234 19%	568 22%	29 17%	38 20%	70 19%	148 18%	94 17%	177 21%	15 21%	9 19%	** **
9	(9.0)	657 15%	105 17%	109 19% d	164 16%	55 13%	257 14%	176 14%	425 16%	29 17%	20 11%	51 14%	112 14%	73 14%	135 16%	14 20%	10 20%	** **
10 - Extremely well	(10.0)	829 19%	117 19%	129 23%	257 26% a	128 30% a	393 22%	266 21%	497 19%	36 22%	43 23%	74 20%	168 21%	112 21%	212 25%	21 28%	15 30%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 182

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2A. PERFORMANCE AGAINST PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	134 3%	18 3%	6 1%	17 2%	11 2%	68 4%	42 3%	70 3%	5 3%	5 2%	16 4%	26 3%	32 6% b	15 2%	1 2%	- -%	** **	
NEGATIVE VIEW (1-4)	441 10%	81 13% d	83 15% d	113 11%	30 7%	215 12%	157 13% b	227 9%	21 12%	30 16% b	55 15% b	108 13% b	68 13%	99 12%	7 10%	6 11%	** **	
NEUTRAL (5-6)	760 18%	89 15%	77 14%	124 12%	46 11%	283 16%	231 18%	429 17%	33 19%	32 17%	69 18%	151 19%	100 18%	108 13%	7 10%	6 12%	** **	
POSITIVE VIEW (7-10)	2960 69%	418 69%	398 71%	745 75%	347 80% ab	1221 68%	820 66%	1856 72% aefg	110 65%	124 65%	234 63%	519 65%	343 63%	631 74%	57 78%	38 76%	** **	
MOST NEGATIVE (1-2)	214 5%	44 7%	43 8%	59 6%	15 4%	116 7%	71 6%	109 4%	14 8%	17 9% b	27 7%	54 7% b	28 5%	52 6%	4 6%	2 5%	** **	
MOST POSITIVE (9-10)	1486 35%	222 37%	237 42%	421 42%	183 42%	650 36%	442 35%	923 36%	65 39%	64 33%	124 33%	280 35%	185 34%	347 41%	35 48%	24 50%	** **	
Answered	4161	589	558	981	423	1719	1208	2512	163	186	358	779	511	839	72	49	**	
Mean score	7.4	7.3	7.4	7.6	7.9 ab	7.4	7.3	7.5 ef	7.3	7.1	7.1	7.2	7.3	7.6	7.8	7.8	**	
Standard deviation	2.30	2.52	2.59	2.41	2.11	2.46	2.42	2.21	2.50	2.58	2.53	2.49	2.40	2.42	2.44	2.39	**	
Standard error	.04	.11	.10	.07	.11	.06	.07	.04	.19	.18	.13	.09	.10	.09	.24	.21	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2A. PERFORMANCE AGAINST PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	160 4%	18 5%	18 4%	22 5%	14 4%	141 4%	14 2%	5 3%	4 2%	2 2%	** **	69 4%	87 4%	146 4%	** **	3 3%	9 4%
2	(2.0)	54 1%	10 3%	6 1%	13 3%	4 1%	48 1%	4 1%	4 3%	- -%	- -%	** **	23 1%	29 1%	51 1%	** **	- -%	* **
3	(3.0)	89 2%	14 4%	10 2%	12 3%	11 3%	75 2%	11 2%	9 6%	2 1%	1 1%	** **	37 2%	44 2%	80 2%	** **	1 1%	4 2%
4	(4.0)	138 3%	7 2%	17 4%	13 3%	10 3%	117 3%	20 3%	6 4%	5 2%	5 3%	** **	54 3%	78 3%	119 3%	** **	8 7%	15 7%
5	(5.0)	350 8%	22 6%	24 5%	27 6%	18 5%	278 8%	55 9%	15 10%	25 10%	11 8%	** **	152 9%	167 7%	305 8%	** **	8 7%	21 10%
6	(6.0)	410 10%	29 8%	34 7%	35 7%	28 8%	310 9%	70 11%	20 14%	19 7%	20 14%	** **	173 10%	203 9%	375 10%	** **	15 13%	21 10%
7	(7.0)	599 14%	47 12%	60 13%	63 13%	44 12%	456 13%	114 18%	26 18%	45 17%	26 18%	** **	251 15%	304 13%	562 14%	** **	12 10%	20 9%
8	(8.0)	875 20%	82 22%	95 20%	95 19%	83 22%	746 21%	108 17%	18 13%	41 16%	31 22%	** **	373 22%	461 20%	806 21%	** **	27 23%	41 19%
9	(9.0)	657 15%	54 14%	80 17%	81 17%	54 15%	553 16%	87 14%	12 8%	46 18%	18 13%	** **	249 14%	378 16%	607 16%	** **	18 16%	36 17%
10 - Extremely well	(10.0)	829 19%	87 23%	125 26%	124 25%	89 24%	692 20%	118 19%	26 18%	62 24%	21 15%	** **	281 16%	510 22%	739 19%	** **	22 19%	46 21%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2A. PERFORMANCE AGAINST PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	134 3%	8 2%	7 2%	2 *	14 4%	100 3%	24 4%	4 3%	11 4%	7 5%	** **	62 4%	59 3%	117 3%	** **	3 2%	4 2%
NEGATIVE VIEW (1-4)	441 10%	50 13%	50 10%	61 12%	39 11%	380 11%	50 8%	24 17%	10 4%	8 5%	** **	185 11%	237 10%	397 10%	** **	13 11%	28 13%
NEUTRAL (5-6)	760 18%	51 13%	58 12%	63 13%	46 12%	588 17%	125 20%	35 24%	44 17%	31 22%	** **	325 19%	370 16%	680 17%	** **	24 20%	42 19%
POSITIVE VIEW (7-10)	2960 69%	271 71%	360 76%	362 74%	269 73%	2446 70%	428 68%	82 57%	194 75%	97 68%	** **	1154 67%	1654 71%	2714 69%	** **	79 67%	143 66%
MOST NEGATIVE (1-2)	214 5%	29 8%	23 5%	35 7%	17 5%	188 5%	19 3%	9 6%	4 2%	2 2%	** **	93 5%	115 5%	198 5%	** **	3 3%	9 4%
MOST POSITIVE (9-10)	1486 35%	142 37%	205 43%	204 42%	143 39%	1244 35%	205 33%	38 26%	108 42%	40 28%	** **	530 31%	888 38%	1346 34%	** **	40 34%	82 38%
Answered	4161	371	468	485	354	3415	603	141	249	135	**	1663	2261	3791	**	116	213
Mean score	7.4	7.4	7.7	7.5	7.6	7.4	7.4	6.8	7.8	7.4	**	7.2	7.5	7.4	**	7.4	7.3
Standard deviation	2.30	2.52	2.33	2.48	2.33	2.33	2.12	2.45	1.95	1.87	**	2.29	2.31	2.29	**	2.16	2.38
Standard error	.04	.13	.12	.13	.12	.04	.09	.22	.14	.19	**	.06	.05	.04	**	.20	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 183

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2B. PERFORMANCE AGAINST PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES		IRELAND
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	122 3%	31 5% d	25 4%	32 3%	6 1%	65 4%	41 3%	62 2%	7 4%	8 4%	13 3%	32 4%	16 3%	26 3%	5 7%	* 1%	**
2	(2.0)	54 1%	12 2%	10 2%	12 1%	2 *%	30 2%	23 2%	24 1%	3 2%	6 3%	13 4%	19 2%	6 1%	11 1%	1 1%	* 1%	**
3	(3.0)	94 2%	13 2%	15 3%	28 3%	14 3%	47 3%	39 3% b	43 2%	6 4%	11 6% b	14 4%	26 3%	17 3%	27 3%	- -%	1 2%	**
4	(4.0)	120 3%	12 2%	19 3%	25 2%	5 1%	51 3%	38 3%	72 3%	4 2%	7 4%	13 3%	19 2%	20 4%	20 2%	2 3%	2 5%	**
5	(5.0)	404 9%	69 11% bc	37 7%	70 7%	33 8%	175 10%	131 11%	226 9%	14 9%	16 9%	44 12%	90 11%	61 11%	61 7%	4 6%	4 8%	**
6	(6.0)	489 11%	62 10%	59 10%	101 10%	42 10%	189 11%	133 11%	282 11%	15 9%	17 9%	35 9%	77 10%	59 11%	89 10%	7 10%	4 8%	**
7	(7.0)	768 18%	85 14%	95 17%	172 17%	77 18%	295 17%	190 15%	485 19%	23 14%	30 16%	49 13%	123 15%	77 14%	144 17%	16 21%	11 22%	**
8	(8.0)	891 21%	137 23%	115 20%	212 21%	97 22%	339 19%	256 20%	567 22%	40 24%	29 15%	73 19%	168 21%	109 20%	180 21%	13 18%	14 28%	**
9	(9.0)	539 13%	71 12%	81 14%	129 13%	48 11%	202 11%	127 10%	362 14% ag	22 13%	22 12%	38 10%	86 11%	49 9%	112 13%	12 17% c	3 5%	**
10 - Extremely well	(10.0)	502 12%	68 11%	76 13%	136 14%	60 14%	231 13%	164 13%	291 11%	20 12%	30 16%	45 12%	96 12%	72 13%	115 13%	8 11%	6 12%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 183

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2B. PERFORMANCE AGAINST PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	312	47	32	80	49	162	108	167	13	16	37	68	56	69	5	4	**	
	7%	8%	6%	8%	11%	9%	9%	6%	8%	8%	10%	8%	10%	8%	6%	8%	**	
					b								b					
NEGATIVE VIEW (1-4)	390	68	69	97	27	193	141	201	21	31	53	96	59	84	8	4	**	
	9%	11%	12%	10%	6%	11%	11%	8%	12%	16%	14%	12%	11%	10%	11%	9%	**	
			d				b			b	b	b						
NEUTRAL (5-6)	893	131	96	171	75	364	264	508	30	33	79	167	120	150	11	8	**	
	21%	22%	17%	17%	17%	20%	21%	20%	18%	17%	21%	21%	22%	18%	15%	16%	**	
POSITIVE VIEW (7-10)	2700	361	367	650	283	1068	737	1706	105	111	205	473	307	551	49	33	**	
	63%	59%	65%	65%	65%	60%	59%	66%	62%	58%	55%	59%	57%	65%	67%	68%	**	
							aefg											
MOST NEGATIVE (1-2)	175	43	36	44	8	95	64	86	10	14	26	52	22	37	6	1	**	
	4%	7%	6%	4%	2%	5%	5%	3%	6%	7%	7%	6%	4%	4%	8%	2%	**	
		d	d								b	b						
MOST POSITIVE (9-10)	1040	139	157	265	108	433	291	654	42	52	83	183	121	227	20	9	**	
	24%	23%	28%	27%	25%	24%	23%	25%	25%	27%	22%	23%	22%	27%	28%	17%	**	
Answered	3983	560	532	918	385	1625	1142	2415	155	175	337	737	486	785	69	45	**	
Mean score	7.1	6.9	7.1	7.2	7.4	7.0	7.0	7.2	7.0	6.8	6.8	6.9	7.0	7.2	7.1	7.2	**	
					a			aef										
Standard deviation	2.12	2.35	2.34	2.19	1.97	2.28	2.28	2.02	2.34	2.54	2.41	2.34	2.24	2.20	2.36	1.89	**	
Standard error	.03	.10	.09	.07	.10	.05	.07	.04	.19	.18	.13	.08	.10	.08	.24	.18	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2B. PERFORMANCE AGAINST PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	122 3%	15 4%	11 2%	14 3%	12 3%	106 3%	13 2%	4 3%	1 1%	4 3%	** **	55 3%	65 3%	109 3%	** **	4 3%	9 4%
2	(2.0)	54 1%	8 2%	3 1%	7 1%	4 1%	47 1%	5 1%	5 4%	- -%	- -%	** **	27 2%	25 1%	51 1%	** **	- -%	2 1%
3	(3.0)	94 2%	11 3%	16 3%	15 3%	12 3%	80 2%	12 2%	2 2%	5 2%	4 2%	** **	38 2%	52 2%	84 2%	** **	2 2%	2 1%
4	(4.0)	120 3%	7 2%	13 3%	14 3%	6 2%	104 3%	16 3%	4 3%	3 1%	4 3%	** **	55 3%	60 3%	108 3%	** **	3 3%	6 3%
5	(5.0)	404 9%	28 7%	33 7%	30 6%	31 9%	319 9%	67 11%	17 12%	27 10%	14 10%	** **	169 10%	204 9%	362 9%	** **	12 10%	20 9%
6	(6.0)	489 11%	40 10%	49 10%	46 9%	42 12%	379 11%	67 11%	23 16%	17 6%	18 13%	** **	184 11%	258 11%	454 12%	** **	10 8%	24 11%
7	(7.0)	768 18%	68 18%	77 16%	85 17%	59 16%	629 18%	114 18%	27 19%	36 14%	35 24%	** **	318 18%	406 18%	706 18%	** **	25 21%	40 18%
8	(8.0)	891 21%	74 20%	106 22%	100 21%	80 22%	736 21%	135 22%	28 20%	65 25%	25 18%	** **	369 21%	482 21%	818 21%	** **	37 31%	52 24%
9	(9.0)	539 13%	53 14%	59 12%	80 16%	32 9%	449 13%	80 13%	13 9%	39 15%	20 14%	** **	197 11%	320 14%	502 13%	** **	8 7%	23 11%
10 - Extremely well	(10.0)	502 12%	41 11%	74 16%	64 13%	50 14%	407 12%	77 12%	15 10%	46 18%	11 8%	** **	188 11%	285 12%	442 11%	** **	14 12%	33 15%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2B. PERFORMANCE AGAINST PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	312	34	35	31	38	259	40	6	20	7	**	127	163	273	**	3	8
	7%	9%	7%	6%	10%	7%	6%	4%	8%	5%	**	7%	7%	7%	**	2%	4%
NEGATIVE VIEW (1-4)	390	41	43	49	34	336	46	16	9	12	**	174	201	352	**	9	18
	9%	11%	9%	10%	9%	10%	7%	11%	3%	8%	**	10%	9%	9%	**	8%	8%
						d		d									
NEUTRAL (5-6)	893	68	82	76	74	698	134	40	44	32	**	353	462	816	**	22	44
	21%	18%	17%	16%	20%	20%	21%	28%	17%	23%	**	20%	20%	21%	**	19%	20%
POSITIVE VIEW (7-10)	2700	236	315	330	222	2221	406	83	187	91	**	1071	1494	2467	**	84	147
	63%	62%	66%	68%	60%	63%	65%	57%	72%	64%	**	62%	64%	63%	**	71%	68%
									c								
MOST NEGATIVE (1-2)	175	23	14	21	17	152	18	9	1	4	**	82	90	160	**	4	10
	4%	6%	3%	4%	5%	4%	3%	6%	1%	3%	**	5%	4%	4%	**	3%	5%
								d									
MOST POSITIVE (9-10)	1040	94	132	144	82	856	157	28	85	31	**	385	605	943	**	23	56
	24%	25%	28%	30%	22%	24%	25%	19%	33%	22%	**	22%	26%	24%	**	19%	26%
									a								
Answered	3983	345	440	456	330	3256	586	139	239	135	**	1599	2156	3635	**	116	210
Mean score	7.1	7.0	7.3	7.3	7.1	7.1	7.2	6.8	7.7	7.0	**	7.0	7.2	7.1	**	7.2	7.2
									abce								
Standard deviation	2.12	2.28	2.13	2.18	2.22	2.15	2.02	2.16	1.81	1.98	**	2.16	2.12	2.11	**	2.01	2.17
Standard error	.03	.13	.11	.11	.12	.04	.09	.20	.13	.20	**	.05	.05	.04	**	.19	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 184

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C2C. PERFORMANCE AGAINST PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "High quality and creative content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	146 3%	34 6%	33 6%	44 4%	11 2%	86 5%	55 4%	76 3%	10 6%	10 5%	18 5%	45 6%	22 4%	37 4%	5 7%	1 2%	**
												b						**
2	(2.0)	67 2%	14 2%	13 2%	19 2%	6 1%	28 2%	26 2%	31 1%	2 1%	4 2%	13 3%	18 2%	7 1%	16 2%	1 2%	2 5%	**
												b						**
3	(3.0)	110 3%	20 3%	16 3%	27 3%	12 3%	51 3%	37 3%	60 2%	7 4%	6 3%	12 3%	17 2%	19 4%	24 3%	1 1%	2 5%	**
																		**
4	(4.0)	157 4%	18 3%	25 4%	32 3%	7 2%	67 4%	58 5%	84 3%	8 5%	7 4%	20 5%	37 5%	26 5%	31 4%	- -%	1 2%	**
																		**
5	(5.0)	366 9%	48 8%	34 6%	61 6%	27 6%	146 8%	117 9%	215 8%	12 7%	21 11%	36 10%	82 10%	52 10%	49 6%	8 11%	3 7%	**
																		**
6	(6.0)	474 11%	54 9%	51 9%	93 9%	42 10%	190 11%	130 10%	263 10%	19 11%	20 11%	30 8%	83 10%	56 10%	85 10%	3 3%	4 7%	**
																		**
7	(7.0)	746 17%	104 17%	73 13%	147 15%	74 17%	265 15%	189 15%	474 18%	25 15%	30 16%	46 12%	114 14%	90 17%	129 15%	12 16%	6 12%	**
									e									**
8	(8.0)	900 21%	126 21%	115 20%	215 22%	99 23%	336 19%	238 19%	574 22%	35 21%	32 17%	83 22%	158 20%	96 18%	181 21%	18 25%	10 21%	**
																		**
9	(9.0)	573 13%	82 14%	91 16%	148 15%	57 13%	232 13%	141 11%	388 15%	21 12%	13 7%	38 10%	84 10%	56 10%	123 14%	13 18%	9 19%	**
									adf									**
10 - Extremely well	(10.0)	557 13%	83 14%	92 16%	167 17%	75 17%	273 15%	189 15%	312 12%	25 15%	35 19%	51 14%	120 15%	78 14%	140 16%	10 14%	10 20%	**
																		**
Don't know		200 5%	23 4%	21 4%	44 4%	23 5%	113 6%	71 6%	105 4%	5 3%	12 6%	27 7%	46 6%	41 7%	40 5%	3 3%	* 1%	**
														b				**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2C. PERFORMANCE AGAINST PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "High quality and creative content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	479	86	87	122	35	233	176	251	27	27	63	117	74	107	7	6	**	
	11%	14%	15%	12%	8%	13%	14%	10%	16%	14%	17%	15%	14%	13%	10%	13%	**	
		d	d				b			b	b							
NEUTRAL (5-6)	841	103	85	154	69	336	246	478	31	41	67	165	108	134	10	7	**	
	20%	17%	15%	15%	16%	19%	20%	19%	18%	22%	18%	20%	20%	16%	14%	14%	**	
POSITIVE VIEW (7-10)	2776	396	371	678	306	1106	757	1748	106	110	218	477	320	573	53	35	**	
	65%	65%	66%	68%	71%	62%	61%	68%	63%	58%	58%	59%	59%	67%	73%	72%	**	
								adefg										
MOST NEGATIVE (1-2)	213	48	46	63	17	114	80	107	12	14	31	63	29	53	6	3	**	
	5%	8%	8%	6%	4%	6%	6%	4%	7%	7%	8%	8%	5%	6%	9%	7%	**	
			d				b			b	b							
MOST POSITIVE (9-10)	1130	165	183	315	133	504	331	700	46	49	88	204	134	263	23	19	**	
	26%	27%	32%	32%	31%	28%	26%	27%	27%	25%	24%	25%	25%	31%	32%	39%	**	
Answered	4095	585	543	954	411	1674	1179	2478	163	179	347	759	502	814	71	49	**	
Mean score	7.1	7.0	7.1	7.2	7.4	7.0	7.0	7.2	6.9	6.9	6.8	6.9	6.9	7.2	7.2	7.4	**	
					a			aef										
Standard deviation	2.22	2.45	2.53	2.37	2.13	2.41	2.41	2.13	2.49	2.52	2.51	2.48	2.36	2.37	2.45	2.46	**	
Standard error	.03	.10	.10	.07	.11	.06	.07	.04	.19	.18	.13	.09	.10	.09	.24	.22	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 184

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2C. PERFORMANCE AGAINST PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "High quality and creative content"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	146 3%	21 5%	17 3%	20 4%	17 5%	133 4%	11 2%	5 4%	1 1%	2 2%	** **	62 4%	83 4%	136 3%	** **	3 3%	7 3%
2	(2.0)	67 2%	9 2%	6 1%	8 2%	7 2%	58 2%	7 1%	5 4%	- -%	2 1%	** **	33 2%	32 1%	64 2%	** **	1 1%	2 1%
3	(3.0)	110 3%	10 3%	14 3%	16 3%	7 2%	92 3%	12 2%	6 4%	4 1%	2 2%	** **	56 3%	43 2%	95 2%	** **	2 2%	3 1%
4	(4.0)	157 4%	14 4%	17 3%	19 4%	11 3%	132 4%	22 4%	4 2%	5 2%	5 4%	** **	67 4%	86 4%	144 4%	** **	4 3%	10 4%
5	(5.0)	366 9%	25 7%	24 5%	22 4%	28 7%	289 8%	63 10%	20 14%	22 9%	13 9%	** **	140 8%	201 9%	327 8%	** **	8 7%	24 11%
6	(6.0)	474 11%	30 8%	55 12%	57 12%	28 8%	365 10%	68 11%	16 11%	26 10%	16 11%	** **	191 11%	233 10%	426 11%	** **	17 15%	23 11%
7	(7.0)	746 17%	56 15%	73 15%	75 15%	55 15%	599 17%	114 18%	29 20%	38 15%	32 22%	** **	304 18%	388 17%	691 18%	** **	18 15%	30 14%
8	(8.0)	900 21%	86 23%	95 20%	105 21%	77 21%	752 21%	124 20%	22 15%	60 23%	23 16%	** **	373 22%	489 21%	831 21%	** **	30 25%	44 20%
9	(9.0)	573 13%	59 15%	64 14%	71 14%	53 14%	491 14%	77 12%	10 7%	40 15%	19 14%	** **	228 13%	324 14%	526 13%	** **	17 15%	34 16%
10 - Extremely well	(10.0)	557 13%	52 14%	88 19%	82 17%	58 16%	456 13%	84 13%	21 14%	39 15%	18 13%	** **	191 11%	335 14% a	496 13%	** **	15 12%	36 16%
Don't know		200 5%	18 5%	22 5%	13 3%	27 7% c	149 4%	44 7% a	7 5%	23 9%	8 6%	** **	80 5%	105 5%	171 4%	** **	2 2%	6 3%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2C. PERFORMANCE AGAINST PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "High quality and creative content"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	479 11%	53 14%	54 11%	64 13%	43 12%	415 12% d	52 8%	19 13% d	10 4%	12 8%	** **	218 13%	244 11%	439 11%	** **	11 9%	22 10%
NEUTRAL (5-6)	841 20%	55 14%	79 17%	78 16%	56 15%	654 19%	131 21%	36 25%	49 19%	30 21%	** **	331 19%	434 19%	753 19%	** **	25 21%	47 22%
POSITIVE VIEW (7-10)	2776 65%	253 67%	320 67%	332 68%	242 66%	2297 65%	400 64%	82 57%	177 68%	93 65%	** **	1097 64%	1536 66%	2545 65%	** **	80 67%	144 66%
MOST NEGATIVE (1-2)	213 5%	30 8%	23 5%	28 6%	25 7%	191 5% d	18 3%	10 7% d	1 1%	4 3%	** **	95 6%	115 5%	200 5%	** **	5 4%	9 4%
MOST POSITIVE (9-10)	1130 26%	110 29%	153 32%	153 31%	110 30%	946 27%	162 26%	31 21%	79 31%	38 26%	** **	420 24%	659 28% a	1023 26%	** **	32 27%	70 32%
Answered	4095	361	453	474	341	3366	583	138	236	134	**	1645	2215	3736	**	116	212
Mean score	7.1	7.1	7.3	7.2	7.2	7.1	7.2	6.7	7.6 ac	7.2	**	7.0	7.2 a	7.1	**	7.2	7.3
Standard deviation	2.22	2.45	2.29	2.34	2.40	2.26	2.05	2.36	1.79	2.02	**	2.25	2.23	2.22	**	2.07	2.23
Standard error	.03	.13	.12	.12	.13	.04	.09	.22	.13	.20	**	.06	.05	.04	**	.19	.16

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2D. PERFORMANCE AGAINST PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	163 4%	38 6%	34 6%	46 5%	12 3%	87 5%	62 5%	82 3%	8 5%	13 7%	19 5%	47 6% b	22 4%	39 5%	5 7%	2 4%	** **
2	(2.0)	72 2%	21 3%	10 2%	16 2%	5 1%	30 2%	24 2%	40 2%	4 3%	5 2%	10 3%	18 2%	10 2%	13 2%	1 1%	1 2%	** **
3	(3.0)	128 3%	25 4%	29 5% d	34 3%	5 1%	63 4%	49 4%	66 3%	3 2%	3 1%	17 5%	29 4%	25 5%	28 3%	3 4%	2 5%	** **
4	(4.0)	144 3%	21 3%	15 3%	29 3%	14 3%	62 3%	45 4%	90 3%	9 5%	7 4%	10 3%	28 4%	22 4%	26 3%	* 1%	2 4%	** **
5	(5.0)	413 10%	51 8%	35 6%	78 8%	43 10%	175 10%	137 11%	221 9%	11 7%	20 11%	49 13% b	91 11%	61 11%	72 8%	3 4%	2 4%	** **
6	(6.0)	517 12%	63 10%	74 13%	124 12%	50 12%	208 12%	148 12%	297 11%	26 16%	33 17%	36 10%	102 13%	63 12%	111 13%	9 12%	3 6%	** **
7	(7.0)	743 17%	94 15%	81 14%	159 16%	78 18%	269 15%	176 14%	504 20% adefg	31 18%	20 10%	47 13%	114 14%	70 13%	140 16%	9 13%	8 15%	** **
8	(8.0)	883 21%	126 21%	128 23%	221 22%	93 22%	345 19%	227 18%	563 22%	27 16%	32 17%	69 18%	145 18%	89 16%	186 22%	18 25%	13 27%	** **
9	(9.0)	499 12%	76 13%	65 11%	113 11%	48 11%	198 11%	134 11%	310 12%	19 11%	19 10%	49 13%	85 11%	59 11%	89 10%	12 17%	8 17%	** **
10 - Extremely well	(10.0)	455 11%	60 10%	51 9%	102 10%	52 12%	200 11%	152 12%	254 10%	22 13%	25 13%	33 9%	91 11%	70 13%	85 10%	6 8%	5 11%	** **
Don't know		278 6%	33 5%	43 8%	76 8%	33 8%	149 8%	95 8%	156 6%	7 4%	15 8%	34 9%	55 7%	51 9% b	66 8%	6 9%	3 5%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 185

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2D. PERFORMANCE AGAINST PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	508 12%	105 17% d	87 16% d	124 12%	37 8%	242 14%	180 14% b	278 11%	24 14%	27 14%	57 15%	122 15% b	78 14%	106 12%	9 12%	7 15%	** **	
NEUTRAL (5-6)	930 22%	114 19%	109 19%	202 20%	93 21%	383 21%	285 23%	517 20%	38 23%	53 28%	85 23%	193 24%	125 23%	183 21% c	12 16%	5 10%	** **	
POSITIVE VIEW (7-10)	2580 60%	355 58%	325 58%	596 60%	271 62%	1012 57%	690 55%	1631 63% adefg	99 59%	96 50%	198 53%	435 54%	288 53%	500 58%	46 63%	34 69%	** **	
MOST NEGATIVE (1-2)	235 5%	59 10% d	44 8%	61 6%	17 4%	118 7%	86 7%	122 5%	13 8%	17 9%	29 8%	64 8% b	32 6%	52 6%	6 8%	3 7%	** **	
MOST POSITIVE (9-10)	953 22%	136 22%	116 21%	215 22%	100 23%	398 22%	286 23%	564 22%	41 24%	44 23%	82 22%	176 22%	129 24%	173 20%	19 25%	13 27%	** **	
Answered	4017	574	521	922	400	1638	1155	2427	161	176	339	750	491	789	67	46	**	
Mean score	6.9	6.6	6.7	6.9	7.1 a	6.8	6.7	7.0 æf	6.8	6.7	6.6	6.6	6.8	6.8	7.0	7.1	**	
Standard deviation	2.24	2.52	2.43	2.30	2.08	2.38	2.42	2.14	2.38	2.51	2.46	2.46	2.42	2.28	2.44	2.39	**	
Standard error	.04	.11	.10	.07	.11	.06	.07	.04	.19	.18	.13	.09	.11	.09	.25	.22	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2D. PERFORMANCE AGAINST PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	163 4%	19 5%	19 4%	20 4%	19 5%	153 4% bd	8 1%	4 3%	1 1%	- -%	** **	68 4%	93 4%	150 4%	** **	4 3%	10 5%
2	(2.0)	72 2%	9 2%	4 1%	13 3% d	- -%	60 2%	11 2%	6 4% d	- -%	4 3%	** **	33 2%	38 2%	71 2%	** **	1 1%	1 1%
3	(3.0)	128 3%	15 4%	13 3%	15 3%	14 4%	111 3%	13 2%	2 1%	3 1%	6 4%	** **	54 3%	65 3%	116 3%	** **	2 2%	3 2%
4	(4.0)	144 3%	11 3%	15 3%	17 4%	9 2%	125 4%	17 3%	6 4%	5 2%	3 2%	** **	73 4%	67 3%	126 3%	** **	5 4%	12 5%
5	(5.0)	413 10%	30 8%	41 9%	35 7%	37 10%	334 10%	60 10%	16 11%	25 10%	8 6%	** **	182 11%	199 9%	365 9%	** **	15 12%	28 13%
6	(6.0)	517 12%	56 15%	55 12%	70 14%	41 11%	406 12%	73 12%	23 16%	20 8%	21 15%	** **	198 11%	269 12%	472 12%	** **	12 10%	23 11%
7	(7.0)	743 17%	59 16%	81 17%	78 16%	63 17%	603 17%	111 18%	26 18%	47 18%	21 15%	** **	329 19%	373 16%	684 17%	** **	21 17%	36 17%
8	(8.0)	883 21%	81 21%	105 22%	108 22%	78 21%	715 20%	144 23%	28 20%	54 21%	41 29%	** **	335 19%	499 22%	816 21%	** **	28 24%	39 18%
9	(9.0)	499 12%	39 10%	49 10%	60 12%	29 8%	400 11%	88 14%	13 9%	56 22% ac	14 10%	** **	162 9%	315 14% a	453 12%	** **	13 11%	28 13%
10 - Extremely well	(10.0)	455 11%	33 9%	52 11%	43 9%	42 11%	373 11%	67 11%	14 9%	32 12%	16 11%	** **	167 10%	265 11%	409 10%	** **	12 10%	27 12%
Don't know		278 6%	26 7%	40 8%	30 6%	36 10%	235 7%	35 6%	7 5%	17 7%	8 6%	** **	125 7%	136 6%	245 6%	** **	6 5%	11 5%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C2D. PERFORMANCE AGAINST PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	508 12%	54 14%	52 11%	65 13%	41 11%	449 13% bd	49 8%	18 12% d	9 3%	13 9%	** **	228 13%	263 11%	463 12%	** **	13 11%	26 12%
NEUTRAL (5-6)	930 22%	86 23%	97 20%	105 22%	78 21%	740 21%	133 21%	39 27%	44 17%	29 20%	** **	379 22%	468 20%	838 21%	** **	26 22%	51 23%
POSITIVE VIEW (7-10)	2580 60%	213 56%	287 60%	287 59%	212 58%	2091 59%	410 65%	81 56%	189 73% ac	93 65%	** **	993 58%	1452 63% a	2362 60%	** **	74 62%	129 59%
MOST NEGATIVE (1-2)	235 5%	29 8%	23 5%	33 7%	19 5%	213 6% bd	18 3%	11 7% d	1 1%	4 3%	** **	101 6%	131 6%	221 6%	** **	5 5%	11 5%
MOST POSITIVE (9-10)	953 22%	73 19%	101 21%	102 21%	71 19%	773 22%	154 25%	27 18%	88 34% ac	30 21%	** **	329 19%	580 25% a	862 22%	** **	25 21%	54 25%
Answered	4017	353	436	457	331	3280	592	138	242	134	**	1600	2183	3662	**	113	207
Mean score	6.9	6.7	7.0	6.8	6.9	6.9	7.2 a	6.7	7.7 abc	7.2	**	6.7	7.0 a	6.9	**	7.0	6.9
Standard deviation	2.24	2.35	2.22	2.27	2.29	2.29	1.97	2.20	1.72	1.96	**	2.25	2.26	2.24	**	2.16	2.28
Standard error	.04	.13	.12	.12	.13	.04	.09	.20	.12	.20	**	.06	.05	.04	**	.20	.16

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3A. IMPORTANCE TO SOCIETY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES		IRELAND
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all important	(1.0)	108 3%	22 4%	17 3%	24 2%	8 2%	51 3%	36 3%	58 2%	9 5%	7 4%	12 3%	30 4%	13 2%	21 2%	2 3%	1 1%	** **
2	(2.0)	36 1%	8 1%	9 2%	11 1%	3 1%	18 1%	9 1%	21 1%	- -%	3 1%	3 1%	4 *%	5 1%	10 1%	1 1%	* 1%	** **
3	(3.0)	67 2%	8 1%	8 1%	15 1%	6 1%	24 1%	24 2%	37 1%	2 1%	3 2%	8 2%	16 2%	12 2%	12 1%	1 2%	* 1%	** **
4	(4.0)	87 2%	11 2%	9 2%	10 1%	2 *%	33 2%	32 3%	44 2%	6 4%	2 1%	12 3%	20 2%	15 3%	9 1%	* 1%	* 1%	** **
5	(5.0)	288 7%	32 5%	22 4%	40 4%	19 4%	109 6%	83 7%	168 7%	8 5%	11 6%	27 7%	50 6%	34 6%	39 5%	- -%	1 2%	** **
6	(6.0)	366 9%	56 9%	50 9%	64 6%	14 3%	138 8%	103 8%	192 7%	18 11%	17 9%	26 7%	68 8%	53 10%	61 7%	- -%	2 4%	** **
7	(7.0)	549 13%	60 10%	57 10%	111 11%	54 12%	205 11%	154 12%	334 13%	11 7%	20 10%	49 13%	100 12%	65 12%	94 11%	11 15%	5 10%	** **
8	(8.0)	851 20%	125 21%	98 17%	182 18%	84 19%	333 19%	238 19%	515 20%	43 25%	38 20%	62 16%	151 19%	104 19%	158 19%	13 17%	9 18%	** **
9	(9.0)	620 14%	92 15%	94 17%	156 16%	62 14%	249 14%	160 13%	408 16%	22 13%	23 12%	45 12%	103 13%	71 13%	132 15%	11 15%	8 16%	** **
10 - Extremely important	(10.0)	1210 28%	184 30%	192 34%	366 37%	174 40%	568 32%	374 30%	745 29%	46 27%	60 31%	115 31%	239 30%	143 26%	302 35%	32 44%	22 46%	** **
Don't know		113 3%	10 2%	9 2%	18 2%	9 2%	59 3%	36 3%	59 2%	4 2%	9 5%	15 4%	24 3%	27 5%	15 2%	2 3%	1 2%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 186

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3A. IMPORTANCE TO SOCIETY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	298 7%	49 8%	42 8%	61 6%	18 4%	126 7%	102 8%	161 6%	17 10%	14 7%	35 9%	69 9%	44 8%	53 6%	5 6%	2 4%	**	
NEUTRAL (5-6)	654 15%	88 14%	72 13%	104 10%	32 7%	247 14%	186 15%	360 14%	26 15%	28 15%	53 14%	118 15%	87 16%	100 12%	- -	3 6%	**	
IMPORTANT (7-10)	3230 75%	460 76%	441 78%	815 82%	374 86%	1355 76%	926 74%	2002 78%	122 72%	140 73%	270 72%	594 74%	384 71%	686 80%	67 91%	44 89%	**	
MOST NEGATIVE (1-2)	144 3%	30 5%	26 5%	36 4%	10 2%	69 4%	45 4%	79 3%	9 5%	10 5%	15 4%	34 4%	18 3%	31 4%	3 4%	1 2%	**	
MOST POSITIVE (9-10)	1830 43%	275 45%	286 51%	522 52%	236 54%	817 46%	534 43%	1154 45%	68 40%	83 43%	160 43%	342 42%	214 40%	434 51%	43 59%	30 62%	**	
Answered	4182	597	555	980	425	1728	1214	2523	165	182	359	781	515	839	71	48	**	
Mean score	7.8	7.8	8.0	8.2	8.4	7.9	7.8	7.9	7.7	7.8	7.7	7.8	7.7	8.1	8.5	8.7	**	
Standard deviation	2.16	2.29	2.25	2.13	1.96	2.22	2.25	2.11	2.38	2.32	2.34	2.31	2.21	2.15	2.08	1.81	**	
Standard error	.03	.10	.09	.07	.10	.05	.06	.04	.18	.16	.12	.08	.09	.08	.21	.16	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 186

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3A. IMPORTANCE TO SOCIETY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	108 3%	11 3%	10 2%	12 3%	9 2%	95 3%	9 1%	3 2%	1 **%	3 2%	**	57 3%	47 2%	100 3%	**	* **%	2 1%
2	(2.0)	36 1%	7 2%	3 1%	8 2%	2 1%	32 1%	3 **%	3 2%	- -%	- -%	**	21 1%	14 1%	34 1%	**	1 **%	2 1%
3	(3.0)	67 2%	7 2%	5 1%	6 1%	7 2%	52 1%	14 2%	7 5%	2 1%	1 1%	**	33 2%	29 1%	59 2%	**	3 3%	5 2%
4	(4.0)	87 2%	6 2%	3 1%	4 1%	5 1%	67 2%	17 3%	6 4%	5 2%	4 3%	**	35 2%	48 2%	71 2%	**	6 5%	9 4%
5	(5.0)	288 7%	17 4%	22 5%	19 4%	20 5%	214 6%	58 9%	10 7%	22 8%	13 9%	**	135 8%	134 6%	258 7%	**	11 9%	20 9%
6	(6.0)	366 9%	24 6%	37 8%	42 9%	19 5%	264 8%	70 11%	23 16%	20 8%	21 15%	**	124 7%	195 8%	331 8%	**	9 7%	18 8%
7	(7.0)	549 13%	32 8%	62 13%	47 10%	47 13%	441 13%	89 14%	22 15%	36 14%	18 13%	**	233 13%	281 12%	509 13%	**	14 12%	24 11%
8	(8.0)	851 20%	81 21%	78 16%	90 19%	68 18%	708 20%	115 18%	23 16%	51 20%	30 21%	**	339 20%	466 20%	790 20%	**	24 20%	34 16%
9	(9.0)	620 14%	63 17%	68 14%	79 16%	53 14%	511 15%	93 15%	14 10%	47 18%	17 12%	**	253 15%	341 15%	560 14%	**	15 13%	35 16%
10 - Extremely important	(10.0)	1210 28%	122 32%	180 38%	177 36%	126 34%	1047 30%	134 21%	28 19%	64 25%	27 19%	**	448 26%	705 30%	1094 28%	**	29 25%	62 29%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3A. IMPORTANCE TO SOCIETY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	113	9	6	2	13	83	26	5	11	7	**	47	61	102	**	4	6
	3%	2%	1%	*%	3%	2%	4%	4%	4%	5%	**	3%	3%	3%	**	3%	3%
					c												
NOT IMPORTANT (1-4)	298	31	22	31	22	247	42	19	8	9	**	146	137	264	**	11	18
	7%	8%	5%	6%	6%	7%	7%	13%	3%	6%	**	8%	6%	7%	**	9%	8%
								d				b					
NEUTRAL (5-6)	654	41	59	61	39	478	128	34	41	34	**	259	329	589	**	20	39
	15%	11%	12%	13%	11%	14%	20%	23%	16%	24%	**	15%	14%	15%	**	17%	18%
							a	a		a							
IMPORTANT (7-10)	3230	298	388	393	294	2707	431	87	198	92	**	1274	1793	2953	**	83	155
	75%	79%	82%	81%	80%	77%	69%	60%	77%	65%	**	74%	77%	76%	**	70%	71%
						bce			c								
MOST NEGATIVE (1-2)	144	18	13	21	11	127	12	6	1	3	**	78	61	134	**	2	4
	3%	5%	3%	4%	3%	4%	2%	4%	*%	2%	**	5%	3%	3%	**	1%	2%
												b					
MOST POSITIVE (9-10)	1830	185	249	255	179	1557	227	42	111	44	**	701	1046	1654	**	45	97
	43%	49%	52%	52%	49%	44%	36%	29%	43%	31%	**	41%	45%	42%	**	38%	45%
						bce											
Answered	4182	370	469	484	355	3432	601	140	248	136	**	1679	2259	3806	**	114	212
Mean score	7.8	8.0	8.2	8.1	8.1	7.9	7.6	7.1	8.0	7.4	**	7.7	8.0	7.8	**	7.6	7.8
						bc			c				a				
Standard deviation	2.16	2.27	2.05	2.17	2.13	2.18	2.06	2.33	1.80	2.06	**	2.28	2.07	2.16	**	2.13	2.17
Standard error	.03	.12	.10	.11	.11	.04	.09	.21	.13	.21	**	.06	.04	.03	**	.20	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 187

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3B. IMPORTANCE TO SOCIETY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all important	(1.0)	97 2%	24 4%	16 3%	25 2%	8 2%	47 3%	35 3%	46 2%	7 4%	5 3%	12 3%	25 3%	11 2%	21 2%	2 3%	* 1%	**
2	(2.0)	33 1%	7 1%	4 1%	7 1%	2 1%	16 1%	11 1%	17 1%	2 1%	2 1%	3 1%	6 1%	4 1%	7 1%	- -%	- -%	**
3	(3.0)	68 2%	9 1%	13 2%	20 2%	7 2%	34 2%	23 2%	37 1%	1 1%	4 2%	9 2%	15 2%	11 2%	15 2%	3 5%	1 2%	**
4	(4.0)	111 3%	10 2%	14 2%	21 2%	7 2%	44 2%	34 3%	59 2%	7 4%	4 2%	7 2%	20 3%	18 3%	17 2%	2 3%	1 2%	**
5	(5.0)	349 8%	52 9%	34 6%	67 7%	32 7%	143 8%	123 10%	188 7%	13 8%	18 9%	42 11%	81 10%	57 11%	59 7%	3 4%	3 7%	**
6	(6.0)	442 10%	51 8%	55 10%	88 9%	32 7%	168 9%	132 11%	243 9%	19 11%	18 10%	33 9%	79 10%	62 11%	81 9%	2 3%	3 7%	**
7	(7.0)	688 16%	92 15%	76 14%	130 13%	54 12%	261 15%	189 15%	417 16%	24 14%	27 14%	54 14%	121 15%	81 15%	110 13%	12 17%	6 12%	**
8	(8.0)	942 22%	154 25%	126 22%	233 23%	107 25%	353 20%	242 19%	606 23%	35 21%	35 18%	72 19%	154 19%	93 17%	202 24%	13 17%	13 27%	**
9	(9.0)	562 13%	74 12%	77 14%	138 14%	61 14%	244 14%	158 13%	366 14%	20 12%	30 16%	49 13%	112 14%	60 11%	112 13%	15 20%	8 16%	**
10 - Extremely important	(10.0)	836 19%	118 19%	130 23%	237 24%	107 25%	390 22%	248 20%	510 20%	34 20%	39 20%	75 20%	155 19%	111 21%	199 23%	19 26%	12 24%	**
Don't know		167 4%	17 3%	18 3%	34 3%	16 4%	87 5%	55 4%	93 4%	6 3%	9 5%	20 5%	36 4%	34 6%	31 4%	2 3%	1 2%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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C3B. IMPORTANCE TO SOCIETY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level:		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
99%																		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	309	49	47	72	25	142	103	159	17	15	30	67	43	61	7	2	**	
	7%	8%	8%	7%	6%	8%	8%	6%	10%	8%	8%	8%	8%	7%	10%	5%	**	
NEUTRAL (5-6)	791	103	89	154	65	311	255	432	32	36	75	160	120	140	5	7	**	
	18%	17%	16%	15%	15%	17%	20%	17%	19%	19%	20%	20%	b	16%	7%	14%	**	
IMPORTANT (7-10)	3028	438	410	738	328	1247	837	1899	114	131	250	542	346	623	59	39	**	
	70%	72%	73%	74%	76%	70%	67%	74%	67%	68%	67%	67%	64%	73%	80%	80%	**	
								afg										
MOST NEGATIVE (1-2)	130	31	21	31	11	64	46	63	9	7	14	32	14	28	2	*	**	
	3%	5%	4%	3%	2%	4%	4%	2%	5%	4%	4%	4%	3%	3%	3%	1%	**	
MOST POSITIVE (9-10)	1398	192	207	375	168	634	406	876	55	69	124	267	172	311	33	20	**	
	33%	32%	37%	38%	39%	35%	32%	34%	32%	36%	33%	33%	32%	36%	46%	40%	**	
Answered	4128	591	546	964	418	1700	1195	2490	163	182	354	769	509	824	71	48	**	
Mean score	7.5	7.4	7.6	7.7	7.8	7.5	7.4	7.6	7.3	7.5	7.4	7.4	7.4	7.7	7.8	7.9	**	
								af										
Standard deviation	2.08	2.23	2.19	2.13	2.04	2.19	2.19	1.99	2.31	2.20	2.24	2.22	2.16	2.13	2.25	1.87	**	
Standard error	.03	.09	.09	.07	.10	.05	.06	.04	.18	.15	.11	.08	.09	.08	.22	.17	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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C3B. IMPORTANCE TO SOCIETY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	97 2%	10 3%	12 2%	9 2%	12 3%	87 2%	8 1%	3 2%	- -%	3 2%	** **	51 3%	42 2%	88 2%	** **	* *%	4 2%
2	(2.0)	33 1%	6 1%	1 *%	5 1%	2 1%	26 1%	6 1%	3 2%	- -%	2 2%	** **	21 1%	11 *%	32 1%	** **	- -%	1 *%
3	(3.0)	68 2%	5 1%	10 2%	9 2%	6 2%	56 2%	10 2%	6 4%	2 1%	- -%	** **	26 1%	35 1%	63 2%	** **	1 1%	1 1%
4	(4.0)	111 3%	9 2%	9 2%	9 2%	8 2%	87 2%	17 3%	7 5%	4 2%	3 2%	** **	44 3%	57 2%	95 2%	** **	7 6%	8 4%
5	(5.0)	349 8%	27 7%	32 7%	32 7%	27 7%	289 8%	51 8%	10 7%	19 7%	15 11%	** **	143 8%	188 8%	312 8%	** **	11 9%	20 9%
6	(6.0)	442 10%	39 10%	42 9%	47 10%	33 9%	337 10%	69 11%	24 16%	15 6%	19 14%	** **	172 10%	221 10%	405 10%	** **	9 7%	22 10%
7	(7.0)	688 16%	47 12%	64 13%	61 13%	49 13%	554 16%	105 17%	18 13%	50 19%	21 15%	** **	285 16%	367 16%	629 16%	** **	27 23%	37 17%
8	(8.0)	942 22%	96 25%	106 22%	128 26%	73 20%	782 22%	129 21%	28 19%	51 20%	35 24%	** **	395 23%	498 21%	880 23%	** **	18 15%	34 16%
9	(9.0)	562 13%	43 11%	68 14%	66 14%	46 12%	472 13%	81 13%	13 9%	41 16%	18 13%	** **	213 12%	331 14%	515 13%	** **	16 14%	31 14%
10 - Extremely important	(10.0)	836 19%	85 22%	114 24%	108 22%	91 25%	700 20%	113 18%	26 18%	59 23%	18 12%	** **	312 18%	472 20%	742 19%	** **	26 22%	53 24%
Don't know		167 4%	13 4%	17 4%	12 2%	19 5%	125 4%	38 6%	6 4%	19 7%	7 5%	** **	65 4%	97 4%	146 4%	** **	3 3%	7 3%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3B. IMPORTANCE TO SOCIETY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOT IMPORTANT (1-4)	309	29	31	32	28	255	40	19	6	9	**	141	145	278	**	8	14
	7%	8%	7%	7%	8%	7%	6%	13%	2%	6%	**	8%	6%	7%	**	7%	6%
						d		d									
NEUTRAL (5-6)	791	66	74	80	60	626	120	34	34	35	**	315	409	718	**	20	42
	18%	17%	16%	16%	16%	18%	19%	23%	13%	24%	**	18%	18%	18%	**	17%	19%
IMPORTANT (7-10)	3028	270	353	363	260	2509	428	85	200	92	**	1205	1668	2766	**	87	155
	70%	71%	74%	75%	71%	71%	68%	59%	77%	64%	**	70%	72%	71%	**	73%	71%
						c			c								
MOST NEGATIVE (1-2)	130	15	13	14	14	113	13	6	-	6	**	72	54	120	**	*	4
	3%	4%	3%	3%	4%	3%	2%	4%	-%	4%	**	4%	2%	3%	**	*%	2%
								d		d		b					
MOST POSITIVE (9-10)	1398	128	183	174	137	1173	194	39	99	36	**	526	803	1257	**	42	84
	33%	34%	38%	36%	37%	33%	31%	27%	38%	25%	**	30%	35%	32%	**	36%	39%
Answered	4128	366	458	475	349	3390	589	138	240	135	**	1661	2222	3762	**	115	211
Mean score	7.5	7.6	7.7	7.7	7.6	7.5	7.5	7.1	8.0	7.2	**	7.4	7.6	7.5	**	7.6	7.7
									abce			a					
Standard deviation	2.08	2.17	2.10	2.05	2.23	2.10	1.99	2.30	1.67	2.03	**	2.15	2.02	2.07	**	1.92	2.05
Standard error	.03	.12	.11	.10	.12	.04	.09	.21	.12	.20	**	.05	.04	.03	**	.18	.14

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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C3C. IMPORTANCE TO SOCIETY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "High quality and creative content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all important (1.0)	95 2%	23 4%	16 3%	23 2%	6 1%	43 2%	33 3%	47 2%	4 3%	3 2%	9 2%	25 3%	11 2%	19 2%	3 4%	- -%	** **	
2 (2.0)	30 1%	2 *%	5 1%	7 1%	2 *%	13 1%	14 1%	8 *%	2 1%	2 1%	5 1%	7 1%	9 2%	6 1%	- -%	* 1%	** **	
3 (3.0)	72 2%	14 2%	7 1%	10 1%	3 1%	21 1%	23 2%	43 2%	2 1%	2 1%	8 2%	13 2%	11 2%	9 1%	- -%	* 1%	** **	
4 (4.0)	101 2%	13 2%	13 2%	23 2%	9 2%	50 3%	35 3%	50 2%	3 2%	4 2%	11 3%	21 3%	18 3%	18 2%	3 4%	1 2%	** **	
5 (5.0)	331 8%	35 6%	26 5%	50 5%	25 6%	133 7%	105 8%	188 7%	15 9%	15 8%	32 9%	69 9%	49 9%	42 5%	5 6%	2 3%	** **	
6 (6.0)	370 9%	53 9%	35 6%	58 6%	22 5%	123 7%	98 8%	224 9%	14 8%	12 6%	32 8%	62 8%	52 10%	53 6%	1 2%	3 6%	** **	
7 (7.0)	655 15%	78 13%	75 13%	129 13%	54 13%	242 14%	187 15%	374 14%	23 14%	28 14%	47 13%	117 14%	83 15%	114 13%	9 12%	4 8%	** **	
8 (8.0)	926 22%	145 24%	118 21%	217 22%	98 23%	370 21%	252 20%	593 23%	37 22%	36 19%	70 19%	159 20%	99 18%	186 22%	13 17%	13 27%	** **	
9 (9.0)	670 16%	79 13%	108 19%	184 18%	76 17%	287 16%	177 14%	427 17%	26 15%	29 15%	60 16%	125 16%	66 12%	153 18%	19 26%	8 17%	** **	
10 - Extremely important (10.0)	891 21%	144 24%	144 26%	270 27%	126 29%	413 23%	276 22%	541 21%	37 22%	49 25%	82 22%	173 21%	116 21%	228 27%	19 26%	17 34%	** **	
Don't know	154 4%	22 4%	16 3%	28 3%	12 3%	91 5%	50 4%	85 3%	4 2%	11 6%	18 5%	36 4%	30 5%	26 3%	2 3%	* 1%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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C3C. IMPORTANCE TO SOCIETY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "High quality and creative content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	298 7%	50 8%	42 7%	62 6%	20 5%	127 7%	105 8%	149 6%	12 7%	11 6%	33 9%	65 8%	48 9%	52 6%	6 8%	2 4%	**	
NEUTRAL (5-6)	701 16%	89 15%	61 11%	108 11%	47 11%	256 14%	203 16%	412 16%	29 17%	27 14%	63 17%	130 16%	101 19%	95 11%	6 9%	5 9%	**	
IMPORTANT (7-10)	3143 73%	446 73%	445 79%	800 80%	355 82%	1312 73%	892 71%	1936 75%	123 73%	141 74%	259 69%	574 71%	363 67%	681 80%	59 81%	42 86%	**	
MOST NEGATIVE (1-2)	125 3%	24 4%	21 4%	29 3%	8 2%	56 3%	47 4%	56 2%	7 4%	5 2%	14 4%	31 4%	20 4%	25 3%	3 4%	* 1%	**	
MOST POSITIVE (9-10)	1561 36%	224 37%	252 45%	454 46%	202 47%	700 39%	453 36%	968 37%	63 37%	77 40%	142 38%	298 37%	182 34%	380 45%	38 52%	25 51%	**	
Answered	4141	586	548	969	422	1696	1200	2497	164	180	355	769	512	829	71	49	**	
Mean score	7.6	7.6	7.9	8.0	8.1	7.7	7.5	7.7	7.6	7.8	7.6	7.6	7.4	8.0	8.0	8.4	**	
Standard deviation	2.08	2.23	2.13	2.04	1.91	2.13	2.20	1.99	2.16	2.06	2.23	2.21	2.22	2.04	2.19	1.74	**	
Standard error	.03	.09	.08	.06	.10	.05	.06	.04	.17	.14	.11	.08	.09	.08	.22	.16	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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C3C. IMPORTANCE TO SOCIETY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "High quality and creative content"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	95 2%	10 3%	9 2%	5 1%	14 4%	86 2%	5 1%	- -%	1 *%	3 2%	** **	47 3%	43 2%	86 2%	** **	* *%	2 1%
2	(2.0)	30 1%	4 1%	2 *%	5 1%	1 *%	23 1%	5 1%	4 3%	- -%	1 1%	** **	14 1%	14 1%	28 1%	** **	- -%	* *%
3	(3.0)	72 2%	7 2%	2 *%	3 1%	6 2%	55 2%	14 2%	6 4%	4 1%	1 1%	** **	34 2%	33 1%	67 2%	** **	1 1%	1 1%
4	(4.0)	101 2%	9 2%	10 2%	10 2%	8 2%	80 2%	16 3%	5 4%	5 2%	4 2%	** **	40 2%	53 2%	90 2%	** **	4 4%	6 3%
5	(5.0)	331 8%	15 4%	27 6%	19 4%	24 6%	251 7%	61 10%	16 11%	22 8%	17 12%	** **	155 9%	152 7%	291 7%	** **	8 7%	22 10%
6	(6.0)	370 9%	22 6%	31 7%	30 6%	23 6%	282 8%	66 11%	17 12%	21 8%	13 9%	** **	138 8%	203 9%	339 9%	** **	14 12%	20 9%
7	(7.0)	655 15%	51 13%	63 13%	63 13%	51 14%	513 15%	113 18%	22 15%	46 18%	29 20%	** **	259 15%	341 15%	611 16%	** **	17 15%	27 12%
8	(8.0)	926 22%	92 24%	94 20%	120 25%	66 18%	764 22%	132 21%	26 18%	60 23%	36 25%	** **	394 23%	488 21%	844 22%	** **	27 23%	44 20%
9	(9.0)	670 16%	61 16%	91 19%	96 20%	57 15%	566 16%	92 15%	24 16%	44 17%	15 11%	** **	262 15%	382 16%	619 16%	** **	19 16%	33 15%
10 - Extremely important	(10.0)	891 21%	92 24%	136 29%	128 26%	99 27%	782 22%	85 14%	18 13%	38 15%	15 11%	** **	329 19%	515 22%	804 21%	** **	23 20%	55 25%
Don't know		154 4%	15 4%	10 2%	7 2%	18 5%	114 3%	37 6%	7 5%	20 8%	7 5%	** **	54 3%	96 4%	129 3%	** **	5 4%	8 4%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 188

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3C. IMPORTANCE TO SOCIETY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "High quality and creative content"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOT IMPORTANT (1-4)	298 7%	30 8%	22 5%	23 5%	29 8%	244 7%	41 7%	15 10%	10 4%	10 7%	** **	136 8%	142 6%	272 7%	** **	6 5%	10 4%
NEUTRAL (5-6)	701 16%	37 10%	58 12%	49 10%	47 13%	532 15%	127 20%	33 23%	42 16%	30 21%	** **	293 17%	355 15%	629 16%	** **	22 18%	41 19%
IMPORTANT (7-10)	3143 73%	296 78%	385 81%	407 84%	274 74%	2625 75%	421 67%	90 62%	187 72%	96 67%	** **	1243 72%	1726 74%	2877 74%	** **	86 72%	159 73%
MOST NEGATIVE (1-2)	125 3%	14 4%	11 2%	10 2%	15 4%	109 3%	10 2%	4 3%	1 *%	5 3%	** **	61 4%	57 2%	115 3%	** **	* *%	2 1%
MOST POSITIVE (9-10)	1561 36%	153 40%	227 48%	224 46%	156 42%	1348 38%	177 28%	42 29%	82 32%	30 21%	** **	591 34%	897 39%	1422 36%	** **	42 35%	88 40%
Answered	4141	363	465	479	349	3402	589	138	239	135	**	1671	2224	3778	**	113	210
Mean score	7.6	7.8	8.1	8.1	7.8	7.7	7.4	7.1	7.7	7.2	**	7.5	7.8	7.6	**	7.7	7.8
Standard deviation	2.08	2.14	1.95	1.85	2.26	2.10	1.93	2.10	1.73	1.97	**	2.15	2.02	2.08	**	1.80	1.94
Standard error	.03	.11	.10	.09	.12	.04	.09	.19	.12	.20	**	.05	.04	.03	**	.17	.14

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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C3D. IMPORTANCE TO SOCIETY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all important	(1.0)	101 2%	22 4%	22 4%	28 3%	6 1%	51 3%	35 3%	51 2%	6 3%	2 1%	9 2%	25 3%	12 2%	23 3%	3 4%	1 2%	**
2	(2.0)	41 1%	11 2%	5 1%	9 1%	4 1%	17 1%	17 1%	13 1%	3 2%	3 2%	6 2%	9 1%	7 1%	5 1%	2 3%	2 3%	**
															a	a		**
3	(3.0)	81 2%	7 1%	11 2%	17 2%	6 1%	32 2%	32 3%	38 1%	5 3%	4 2%	11 3%	21 3%	15 3%	16 2%	- -%	* 1%	**
4	(4.0)	121 3%	23 4%	16 3%	24 2%	8 2%	50 3%	40 3%	73 3%	10 6%	2 1%	12 3%	24 3%	20 4%	20 2%	1 1%	3 5%	**
5	(5.0)	378 9%	53 9%	34 6%	61 6%	28 6%	157 9%	112 9%	228 9%	11 6%	14 8%	31 8%	73 9%	53 10%	55 6%	3 5%	1 3%	**
6	(6.0)	431 10%	55 9%	60 11%	99 10%	39 9%	178 10%	135 11%	226 9%	13 7%	24 13%	40 11%	86 11%	56 10%	92 11%	3 5%	2 4%	**
7	(7.0)	637 15%	82 14%	79 14%	138 14%	59 14%	225 13%	170 14%	391 15%	28 17%	22 12%	47 13%	105 13%	75 14%	119 14%	13 17%	6 12%	**
8	(8.0)	876 20%	151 25%	111 20%	204 20%	92 21%	357 20%	229 18%	556 22%	32 19%	32 17%	70 19%	153 19%	82 15%	173 20%	13 18%	13 27%	**
								g										**
9	(9.0)	582 14%	73 12%	66 12%	128 13%	62 14%	222 12%	159 13%	372 14%	26 15%	33 17%	43 12%	105 13%	76 14%	106 12%	12 16%	7 14%	**
10 - Extremely important	(10.0)	871 20%	114 19%	137 24%	249 25%	112 26%	398 22%	256 20%	542 21%	30 18%	43 22%	79 21%	161 20%	109 20%	208 24%	20 27%	14 28%	**
Don't know		175 4%	18 3%	24 4%	41 4%	17 4%	101 6%	64 5%	91 4%	6 3%	11 6%	27 7%	44 5%	37 7%	38 4%	3 3%	* 1%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	345 8%	62 10%	53 9%	78 8%	25 6%	150 8%	124 10%	176 7%	23 14%	11 6%	37 10%	79 10%	54 10%	64 8%	6 8%	5 11%	**	
NEUTRAL (5-6)	809 19%	107 18%	93 17%	160 16%	67 15%	334 19%	247 20%	454 18%	23 14%	39 20%	71 19%	159 20%	109 20%	147 17%	7 9%	3 6%	**	
IMPORTANT (7-10)	2966 69%	420 69%	394 70%	719 72%	325 75%	1202 67%	814 65%	1861 72%	116 69%	131 68%	239 64%	524 65%	342 63%	605 71%	58 79%	40 82%	**	
MOST NEGATIVE (1-2)	142 3%	33 5%	27 5%	37 4%	10 2%	68 4%	52 4%	65 2%	8 5%	5 3%	15 4%	34 4%	19 3%	28 3%	5 7%	2 5%	**	
MOST POSITIVE (9-10)	1453 34%	187 31%	203 36%	377 38%	174 40%	619 35%	415 33%	914 35%	56 33%	76 40%	122 33%	266 33%	186 34%	314 37%	32 44%	21 42%	**	
Answered	4121	589	540	957	417	1686	1186	2491	163	180	347	761	505	817	71	49	**	
Mean score	7.5	7.3	7.5	7.7	7.8	7.5	7.3	7.6	7.3	7.7	7.4	7.3	7.3	7.6	7.8	7.9	**	
Standard deviation	2.15	2.28	2.31	2.19	2.01	2.24	2.28	2.06	2.35	2.07	2.29	2.29	2.27	2.17	2.36	2.22	**	
Standard error	.03	.10	.09	.07	.10	.05	.06	.04	.18	.14	.12	.08	.10	.08	.23	.20	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3D. IMPORTANCE TO SOCIETY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	101 2%	14 4%	9 2%	9 2%	14 4%	92 3%	6 1%	1 1%	- -%	3 2%	** **	48 3%	48 2%	90 2%	** **	2 1%	3 2%
2	(2.0)	41 1%	3 1%	2 *%	4 1%	1 *%	36 1%	5 1%	4 3%	- -%	- -%	** **	21 1%	18 1%	39 1%	** **	2 1%	2 1%
3	(3.0)	81 2%	9 2%	7 1%	8 2%	8 2%	72 2%	7 1%	3 2%	1 1%	1 1%	** **	39 2%	37 2%	70 2%	** **	3 2%	4 2%
4	(4.0)	121 3%	7 2%	13 3%	13 3%	7 2%	97 3%	23 4%	10 7%	5 2%	4 3%	** **	47 3%	70 3%	113 3%	** **	4 3%	8 3%
5	(5.0)	378 9%	29 8%	26 5%	31 6%	25 7%	307 9%	53 9%	14 10%	19 7%	10 7%	** **	175 10%	177 8%	333 9%	** **	11 9%	27 12%
6	(6.0)	431 10%	42 11%	50 11%	55 11%	37 10%	322 9%	78 12%	25 18%	26 10%	18 13%	** **	140 8%	252 11%	401 10%	** **	11 9%	13 6%
7	(7.0)	637 15%	47 12%	72 15%	69 14%	50 14%	506 14%	104 17%	19 13%	42 16%	21 15%	** **	242 14%	349 15%	589 15%	** **	16 13%	31 14%
8	(8.0)	876 20%	82 22%	91 19%	99 20%	73 20%	727 21%	124 20%	20 14%	58 22%	39 28%	** **	373 22%	465 20%	809 21%	** **	21 17%	36 17%
9	(9.0)	582 14%	43 11%	62 13%	64 13%	42 11%	487 14%	87 14%	18 13%	38 14%	21 15%	** **	230 13%	332 14%	530 14%	** **	24 20%	34 16%
10 - Extremely important	(10.0)	871 20%	81 21%	127 27%	117 24%	92 25%	731 21%	109 17%	25 17%	53 21%	16 11%	** **	342 20%	471 20%	782 20%	** **	19 16%	47 22%
Don't know		175 4%	22 6%	16 3%	18 4%	20 5%	139 4%	32 5%	5 4%	17 6%	7 5%	** **	69 4%	100 4%	151 4%	** **	7 6%	12 6%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C3D. IMPORTANCE TO SOCIETY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOT IMPORTANT (1-4)	345 8%	33 9%	31 7%	34 7%	30 8%	297 8% d	40 6%	18 13% d	7 3%	9 6%	** **	154 9%	173 7%	312 8%	** **	10 8%	17 8%
NEUTRAL (5-6)	809 19%	71 19%	76 16%	86 18%	61 17%	629 18%	131 21%	39 27%	45 17%	29 20%	** **	315 18%	429 19%	735 19%	** **	22 18%	40 18%
IMPORTANT (7-10)	2966 69%	253 67%	352 74%	348 72%	257 70%	2451 70% c	424 68%	82 57%	191 74% c	97 68%	** **	1188 69%	1617 70%	2710 69%	** **	80 68%	148 68%
MOST NEGATIVE (1-2)	142 3%	17 4%	11 2%	13 3%	15 4%	128 4% d	10 2%	5 4% d	- -%	3 2%	** **	68 4%	66 3%	129 3%	** **	3 3%	5 2%
MOST POSITIVE (9-10)	1453 34%	125 33%	189 40%	181 37%	133 36%	1218 35%	196 31%	43 30%	91 35%	37 26%	** **	572 33%	803 35%	1312 34%	** **	43 37%	81 37%
Answered Mean score	4121 7.5	357 7.4	459 7.8	469 7.7	348 7.6	3376 7.5	595 7.5	140 7.1	242 7.9	135 7.4	** **	1657 7.4	2219 7.5	3756 7.5	** **	111 7.5	205 7.5
Standard deviation	2.15	2.29	2.06	2.09	2.27	2.19	1.94	2.21	1.68 c	1.91	**	2.23	2.10	2.14	**	2.11	2.17
Standard error	.03	.12	.11	.11	.12	.04	.09	.20	.12	.19	**	.05	.04	.03	**	.20	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4A. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all important	(1.0)	245	49	31	57	26	123	85	127	16	11	28	60	34	52	3	1	**
		6%	8%	5%	6%	6%	7%	7%	5%	9%	6%	7%	7%	6%	6%	4%	3%	**
2	(2.0)	52	7	9	11	3	22	19	23	-	2	5	9	14	9	1	*	**
		1%	1%	2%	1%	1%	1%	2%	1%	-%	1%	1%	1%	3%	1%	2%	1%	**
														b				
3	(3.0)	77	9	5	8	2	22	30	44	2	2	11	15	9	5	1	*	**
		2%	2%	1%	1%	1%	1%	2%	2%	1%	1%	3%	2%	2%	1%	2%	1%	**
4	(4.0)	105	9	15	19	4	45	34	57	8	7	8	20	19	18	-	*	**
		2%	1%	3%	2%	1%	2%	3%	2%	5%	3%	2%	2%	4%	2%	-%	1%	**
5	(5.0)	268	36	25	36	11	103	84	160	4	10	29	55	41	34	-	2	**
		6%	6%	5%	4%	2%	6%	7%	6%	2%	5%	8%	7%	8%	4%	-%	3%	**
6	(6.0)	351	44	39	57	18	137	107	184	18	21	26	71	51	53	2	2	**
		8%	7%	7%	6%	4%	8%	9%	7%	11%	11%	7%	9%	9%	6%	2%	4%	**
7	(7.0)	499	68	40	89	49	188	123	295	15	12	37	73	59	78	6	3	**
		12%	11%	7%	9%	11%	11%	10%	11%	9%	6%	10%	9%	11%	9%	9%	7%	**
8	(8.0)	804	113	87	163	75	281	234	497	26	31	63	139	103	138	11	10	**
		19%	19%	15%	16%	17%	16%	19%	19%	16%	16%	17%	17%	19%	16%	15%	21%	**
9	(9.0)	613	100	85	153	68	257	155	404	26	30	45	113	55	127	16	7	**
		14%	16%	15%	15%	16%	14%	12%	16%	16%	16%	12%	14%	10%	15%	21%	14%	**
																		g
10 - Extremely important	(10.0)	1180	168	220	390	170	557	344	745	46	57	109	227	134	326	32	22	**
		27%	28%	39%	39%	39%	31%	28%	29%	28%	30%	29%	28%	25%	38%	44%	45%	**
				a	a	a												
Don't know		99	4	8	15	7	53	35	46	6	9	11	23	23	13	1	*	**
		2%	1%	1%	2%	2%	3%	3%	2%	4%	4%	3%	3%	4%	2%	2%	1%	**
														b				

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4A. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	480	74	59	95	35	210	169	251	26	21	52	105	77	85	5	3	**	
	11%	12%	11%	9%	8%	12%	13%	10%	16%	11%	14%	13%	14%	10%	7%	5%	**	
							b						b					
NEUTRAL (5-6)	620	80	64	93	29	241	191	344	22	31	55	126	92	87	2	4	**	
	14%	13%	11%	9%	7%	13%	15%	13%	13%	16%	15%	16%	17%	10%	2%	7%	**	
		d																
IMPORTANT (7-10)	3097	449	433	795	362	1282	855	1941	114	130	255	552	350	669	65	42	**	
	72%	74%	77%	80%	84%	72%	68%	75%	68%	68%	68%	69%	65%	78%	89%	87%	**	
					a			aefg										
MOST NEGATIVE (1-2)	298	56	39	68	29	144	104	150	16	12	33	69	48	61	4	2	**	
	7%	9%	7%	7%	7%	8%	8%	6%	9%	6%	9%	9%	9%	7%	6%	4%	**	
							b					b						
MOST POSITIVE (9-10)	1794	268	305	543	238	814	499	1149	73	87	155	340	189	453	48	29	**	
	42%	44%	54%	54%	55%	46%	40%	45%	43%	46%	41%	42%	35%	53%	65%	59%	**	
			a	a	a			g										
Answered	4196	603	556	983	427	1734	1215	2536	162	182	362	782	519	841	72	49	**	
Mean score	7.6	7.5	8.0	8.0	8.1	7.6	7.4	7.7	7.4	7.7	7.4	7.4	7.2	8.0	8.5	8.5	**	
			a	a	a			afg										
Standard deviation	2.51	2.65	2.54	2.48	2.41	2.62	2.65	2.41	2.76	2.53	2.73	2.68	2.64	2.52	2.24	2.09	**	
Standard error	.04	.11	.10	.08	.12	.06	.07	.05	.22	.18	.14	.09	.11	.09	.22	.19	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4A. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	LGB	
Significance Level:		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	245	26	26	29	23	215	22	9	5	4	**	123	112	222	**	3	12
		6%	7%	5%	6%	6%	6%	3%	6%	2%	3%	**	7%	5%	6%	**	3%	5%
													b					
2	(2.0)	52	4	6	6	3	45	5	-	2	2	**	24	27	46	**	1	2
		1%	1%	1%	1%	1%	1%	1%	-%	1%	1%	**	1%	1%	1%	**	1%	1%
3	(3.0)	77	5	1	2	3	59	17	10	*	3	**	43	32	68	**	4	8
		2%	1%	*%	*%	1%	2%	3%	7%	*%	2%	**	2%	1%	2%	**	4%	4%
									ad									
4	(4.0)	105	9	9	8	10	88	15	4	6	4	**	42	56	91	**	2	6
		2%	2%	2%	2%	3%	2%	2%	3%	2%	3%	**	2%	2%	2%	**	2%	3%
5	(5.0)	268	13	22	18	16	216	41	10	18	6	**	127	126	235	**	11	21
		6%	3%	5%	4%	4%	6%	7%	7%	7%	4%	**	7%	5%	6%	**	9%	10%
6	(6.0)	351	22	31	27	26	257	68	19	19	22	**	141	169	329	**	8	11
		8%	6%	6%	5%	7%	7%	11%	13%	7%	16%	**	8%	7%	8%	**	6%	5%
							a				a							
7	(7.0)	499	36	43	38	41	394	75	17	29	14	**	220	239	445	**	13	32
		12%	9%	9%	8%	11%	11%	12%	12%	11%	10%	**	13%	10%	11%	**	11%	15%
8	(8.0)	804	63	75	73	65	654	132	28	50	34	**	331	439	737	**	32	43
		19%	17%	16%	15%	18%	19%	21%	20%	19%	24%	**	19%	19%	19%	**	27%	20%
9	(9.0)	613	60	68	79	48	508	93	15	49	22	**	216	375	563	**	14	27
		14%	16%	14%	16%	13%	14%	15%	11%	19%	16%	**	13%	16%	14%	**	12%	13%
													a					
10 - Extremely important	(10.0)	1180	134	191	204	121	1009	137	27	67	25	**	420	692	1084	**	26	50
		27%	35%	40%	42%	33%	29%	22%	19%	26%	17%	**	24%	30%	28%	**	22%	23%
							b						a					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4A. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 1 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "News and information to help people understand what is going on in the UK and the world"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	99 2%	7 2%	6 1%	3 1%	10 3%	70 2%	23 4%	4 3%	13 5%	5 4%	** **	39 2%	53 2%	87 2%	** **	5 4%	6 3%
NOT IMPORTANT (1-4)	480 11%	43 11%	41 9%	46 9%	39 11%	406 12% d	58 9%	23 16% d	14 5%	14 10%	** **	232 13% b	227 10%	427 11%	** **	10 9%	27 12%
NEUTRAL (5-6)	620 14%	35 9%	52 11%	44 9%	43 12%	473 13%	109 17%	29 20%	37 14%	28 20%	** **	268 16%	295 13%	564 14%	** **	18 16%	32 15%
IMPORTANT (7-10)	3097 72%	293 77%	376 79%	394 81%	275 75%	2565 73% c	436 70%	88 61%	195 75% c	95 67%	** **	1187 69%	1744 75% a	2830 72%	** **	84 71%	153 70%
MOST NEGATIVE (1-2)	298 7%	30 8%	31 7%	35 7%	26 7%	260 7%	27 4%	9 6%	7 3%	6 4%	** **	147 9% b	139 6%	268 7%	** **	4 3%	13 6%
MOST POSITIVE (9-10)	1794 42%	194 51%	259 54%	284 58% d	170 46%	1517 43% bc	230 37%	42 29%	116 45% c	47 33%	** **	636 37%	1066 46% a	1648 42%	** **	40 34%	77 35%
Answered	4196	371	470	484	357	3445	603	141	246	137	**	1686	2266	3821	**	113	212
Mean score	7.6	7.9	8.1	8.1	7.8	7.6	7.5	7.0	8.0 c	7.4	**	7.3	7.8 a	7.6	**	7.6	7.3
Standard deviation	2.51	2.60	2.45	2.50	2.53	2.55	2.27	2.55	2.03	2.22	**	2.62	2.41	2.50	**	2.24	2.49
Standard error	.04	.14	.12	.13	.13	.04	.10	.23	.14	.22	**	.06	.05	.04	**	.21	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 191

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4B. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all important (1.0)	258 6%	54 9%	38 7%	70 7%	32 7%	135 8%	95 8%	136 5%	14 9%	15 8%	31 8%	62 8%	39 7%	61 7%	5 7%	2 5%	** **	
2 (2.0)	58 1%	11 2%	8 1%	13 1%	5 1%	26 1%	20 2%	30 1%	3 2%	1 1%	4 1%	10 1%	10 2%	11 1%	1 2%	* 2%	** **	
3 (3.0)	93 2%	17 3%	13 2%	19 2%	7 2%	37 2%	32 3%	53 2%	2 1%	5 2%	9 2%	18 2%	14 3%	16 2%	- -%	3 6%	** **	
																a		
4 (4.0)	152 4%	14 2%	23 4%	38 4%	15 4%	68 4%	44 4%	90 3%	2 1%	5 3%	21 6%	30 4%	20 4%	34 4%	1 2%	2 5%	** **	
5 (5.0)	362 8%	52 9%	36 6%	68 7%	32 7%	151 8%	132 11%	198 8%	18 11%	17 9%	41 11%	87 11%	50 9%	55 6%	4 5%	6 13%	** **	
								b				b						
6 (6.0)	476 11%	62 10%	68 12%	102 10%	34 8%	184 10%	130 10%	286 11%	10 6%	23 12%	40 11%	76 9%	55 10%	93 11%	4 6%	4 7%	** **	
7 (7.0)	623 15%	88 14%	69 12%	136 14%	68 16%	238 13%	165 13%	377 15%	24 15%	26 14%	47 12%	117 14%	67 12%	116 14%	10 13%	8 16%	** **	
8 (8.0)	891 21%	134 22%	112 20%	199 20%	86 20%	328 18%	223 18%	584 23%	28 17%	36 19%	58 15%	139 17%	91 17%	165 19%	18 25%	11 22%	** **	
								aefg										
9 (9.0)	545 13%	63 10%	74 13%	123 12%	49 11%	214 12%	144 12%	348 13%	32 19%	17 9%	44 12%	99 12%	66 12%	108 13%	9 12%	3 6%	** **	
									d									
10 - Extremely important (10.0)	715 17%	103 17%	112 20%	212 21%	100 23%	339 19%	225 18%	420 16%	28 17%	38 20%	67 18%	143 18%	101 19%	178 21%	20 27%	9 18%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 191

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4B. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	122 3%	9 2%	11 2%	19 2%	8 2%	68 4%	40 3%	60 2%	6 4%	8 4%	13 3%	24 3%	29 5% b	16 2%	1 2%	1 2%	** **	
NOT IMPORTANT (1-4)	561 13%	96 16%	81 14%	139 14%	58 13%	266 15%	190 15%	309 12%	21 13%	26 14%	65 17% b	120 15%	83 15%	122 14%	7 10%	8 17%	** **	
NEUTRAL (5-6)	838 20%	114 19%	104 18%	170 17%	65 15%	335 19%	262 21%	484 19%	28 16%	40 21%	81 22% b	164 20%	106 20%	149 17%	8 11%	10 20%	** **	
IMPORTANT (7-10)	2775 65%	388 64%	368 65%	670 67%	302 70%	1118 63%	758 61%	1729 67%	113 67%	117 61%	215 58% aeg	497 62%	324 60%	568 66%	57 77%	30 62%	** **	
MOST NEGATIVE (1-2)	315 7%	65 11%	46 8%	82 8%	36 8%	161 9%	115 9% b	166 6%	17 10%	17 9%	35 9%	72 9%	49 9%	71 8%	6 9%	3 6%	** **	
MOST POSITIVE (9-10)	1261 29%	166 27%	187 33%	335 34%	149 34%	552 31%	369 30%	768 30%	60 36%	55 29%	111 30%	242 30%	166 31%	286 33%	28 39%	12 24%	** **	
Answered	4173	598	553	979	426	1719	1210	2523	162	183	361	781	513	838	72	48	**	
Mean score	7.1	6.9	7.1	7.2	7.2	7.0	6.9	7.2	7.1	7.0	6.8	6.9	6.9	7.2	7.6	6.8	**	
Standard deviation	2.45	2.65	2.55	2.56	2.57	2.61	2.62	2.36	2.64	2.61	2.67	2.60	2.64	2.57	2.51	2.48	**	
Standard error	.04	.11	.10	.08	.13	.06	.07	.05	.21	.18	.13	.09	.11	.09	.25	.22	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4B. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level:		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	258 6%	29 8%	32 7%	36 7%	25 7%	229 7%	22 4%	9 6%	2 1%	4 3%	** **	123 7%	127 5%	231 6%	** **	3 2%	15 7%
2	(2.0)	58 1%	8 2%	3 1%	7 1%	4 1%	50 1%	6 1%	2 1%	3 1%	1 1%	** **	33 2%	23 1%	50 1%	** **	4 3%	4 2%
3	(3.0)	93 2%	11 3%	6 1%	9 2%	7 2%	72 2%	19 3%	9 6%	3 1%	3 2%	** **	51 3%	40 2%	90 2%	** **	* *%	* *%
4	(4.0)	152 4%	13 3%	21 4%	20 4%	14 4%	135 4%	13 2%	7 5%	4 1%	2 1%	** **	64 4%	81 3%	141 4%	** **	- -%	2 1%
5	(5.0)	362 8%	26 7%	29 6%	33 7%	23 6%	299 9%	50 8%	8 5%	23 9%	10 7%	** **	143 8%	197 8%	334 9%	** **	10 9%	22 10%
6	(6.0)	476 11%	46 12%	47 10%	50 10%	43 12%	358 10%	91 14%	22 15%	35 13%	23 16%	** **	200 12%	241 10%	433 11%	** **	17 14%	25 12%
7	(7.0)	623 15%	42 11%	74 16%	64 13%	52 14%	511 15%	81 13%	28 20%	27 10%	17 12%	** **	234 14%	342 15%	576 15%	** **	18 15%	31 14%
8	(8.0)	891 21%	75 20%	90 19%	84 17%	82 22%	734 21%	131 21%	20 14%	56 22%	36 25%	** **	345 20%	510 22%	817 21%	** **	22 18%	42 19%
9	(9.0)	545 13%	51 13%	57 12%	71 15%	37 10%	440 13%	89 14%	12 8%	45 18%	21 15%	** **	222 13%	299 13%	491 13%	** **	19 16%	32 15%
10 - Extremely important	(10.0)	715 17%	71 19%	107 22%	107 22%	71 19%	603 17%	90 14%	22 15%	41 16%	18 12%	** **	267 15%	393 17%	642 16%	** **	21 18%	39 18%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4B. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 2 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "Programmes and content that help people to learn about new things"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	122 3%	7 2%	10 2%	6 1%	10 3%	83 2%	34 5% a	6 4%	20 8% a	7 5%	** **	44 3%	68 3%	103 3%	** **	4 4%	5 2%
NOT IMPORTANT (1-4)	561 13%	60 16%	61 13%	72 15%	49 13%	487 14% d	60 10%	27 19% bd	11 4%	11 8%	** **	271 16% b	270 12%	511 13%	** **	7 6%	22 10%
NEUTRAL (5-6)	838 20%	72 19%	76 16%	82 17%	66 18%	657 19%	141 22%	29 20%	58 22%	33 23%	** **	343 20%	438 19%	767 20%	** **	27 23%	47 22%
IMPORTANT (7-10)	2775 65%	240 63%	328 69%	326 67%	242 66%	2288 65%	391 62%	83 57%	170 66%	92 64%	** **	1068 62%	1544 67% a	2526 65%	** **	80 68%	144 66%
MOST NEGATIVE (1-2)	315 7%	37 10%	35 7%	43 9%	28 8%	280 8% bd	28 4%	11 7%	5 2%	5 4%	** **	156 9% b	149 6%	281 7%	** **	7 6%	20 9%
MOST POSITIVE (9-10)	1261 29%	122 32%	164 34%	178 37%	108 29%	1043 30%	179 29%	34 24%	87 33%	39 27%	** **	490 28%	692 30%	1133 29%	** **	40 34%	71 33%
Answered Mean score	4173 7.1	372 7.0	466 7.3	481 7.2	357 7.1	3432 7.0	592 7.2	139 6.7	239 7.6	135 7.3	** **	1682 6.9	2252 7.2 a	3805 7.1	** **	114 7.4	213 7.2
Standard deviation	2.45	2.64	2.50	2.62	2.50	2.50	2.23	2.52	1.93	2.09	**	2.56	2.38	2.44	**	2.16	2.49
Standard error	.04	.14	.13	.13	.13	.04	.10	.23	.14	.21	**	.06	.05	.04	**	.20	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4C. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "High quality and creative content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all important	(1.0)	220 5%	42 7%	25 5%	51 5%	25 6%	116 6%	80 6%	116 4%	14 8%	12 6%	28 8%	58 7% b	33 6%	44 5%	5 7%	1 2%	** **
2	(2.0)	39 1%	4 1%	5 1%	8 1%	3 1%	16 1%	15 1%	19 1%	1 1%	2 1%	5 1%	8 1%	10 2%	7 1%	- -%	1 1%	** **
3	(3.0)	88 2%	21 3%	12 2%	17 2%	5 1%	35 2%	27 2%	53 2%	4 2%	3 2%	7 2%	16 2%	10 2%	14 2%	2 2%	1 3%	** **
4	(4.0)	108 3%	11 2%	11 2%	17 2%	6 1%	45 3%	38 3%	55 2%	4 2%	4 2%	10 3%	19 2%	18 3%	15 2%	1 2%	* 1%	** **
5	(5.0)	319 7%	35 6%	35 6%	48 5%	13 3%	121 7%	97 8%	186 7%	6 4%	12 6%	34 9%	61 8%	48 9%	44 5%	1 2%	2 3%	** **
6	(6.0)	370 9%	49 8%	36 6%	66 7%	30 7%	124 7%	111 9%	207 8%	15 9%	15 8%	29 8%	68 8%	42 8%	57 7%	4 5%	4 8%	** **
7	(7.0)	611 14%	75 12%	68 12%	133 13%	64 15%	254 14%	149 12%	372 14%	28 17%	22 11%	41 11%	103 13%	65 12%	121 14%	6 8%	4 9%	** **
8	(8.0)	872 20%	120 20%	112 20%	195 20%	83 19%	325 18%	233 19%	566 22% f	25 15%	38 20%	66 18%	138 17%	97 18%	164 19%	15 21%	11 23%	** **
9	(9.0)	629 15%	92 15%	91 16%	160 16%	70 16%	258 14%	168 13%	394 15%	24 14%	21 11%	48 13%	116 14%	68 13%	134 16%	16 22%	7 13%	** **
10 - Extremely important	(10.0)	922 21%	144 24%	155 27%	282 28%	127 29%	425 24%	294 24%	557 22%	44 26%	56 29%	91 24%	192 24%	124 23%	236 28%	21 29%	18 36%	** **
Don't know		118 3%	15 2%	13 2%	20 2%	7 2%	67 4%	39 3%	58 2%	5 3%	8 4%	14 4%	26 3%	28 5% b	18 2%	1 2%	* 1%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 192

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4C. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "High quality and creative content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	455 11%	78 13%	54 10%	93 9%	39 9%	212 12%	159 13%	243 9%	23 13%	20 10%	50 13%	101 13%	71 13%	80 9%	8 11%	3 6%	**	
NEUTRAL (5-6)	688 16%	84 14%	71 13%	115 11%	43 10%	245 14%	208 17%	393 15%	20 12%	26 14%	63 17%	129 16%	89 17%	101 12%	5 7%	6 12%	**	
IMPORTANT (7-10)	3034 71%	431 71%	426 76%	770 77%	344 79%	1263 71%	844 68%	1888 73%	121 72%	137 72%	246 66%	549 68%	354 65%	656 77%	59 81%	40 81%	**	
MOST NEGATIVE (1-2)	259 6%	46 8%	30 5%	58 6%	28 6%	132 7%	94 8%	135 5%	15 9%	13 7%	33 9%	66 8%	43 8%	51 6%	5 7%	1 3%	**	
MOST POSITIVE (9-10)	1551 36%	236 39%	246 44%	442 44%	196 45%	684 38%	461 37%	951 37%	68 40%	77 40%	139 37%	308 38%	192 35%	370 43%	38 51%	24 49%	**	
Answered	4178	593	551	978	427	1720	1211	2525	164	183	360	779	515	837	72	49	**	
Mean score	7.4	7.4	7.7	7.8	7.8	7.4	7.3	7.5	7.4	7.6	7.2	7.3	7.2	7.7	7.9	8.1	**	
Standard deviation	2.39	2.58	2.37	2.38	2.39	2.54	2.56	2.31	2.66	2.53	2.67	2.60	2.59	2.38	2.49	2.12	**	
Standard error	.04	.11	.09	.07	.12	.06	.07	.05	.21	.18	.13	.09	.11	.09	.25	.19	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4C. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "High quality and creative content"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	220 5%	21 6%	23 5%	20 4%	24 6%	197 6% b	17 3%	3 2%	4 2%	4 3%	** **	114 7% b	98 4%	195 5%	** **	5 5%	14 6%
2	(2.0)	39 1%	4 1%	3 1%	5 1%	2 1%	29 1%	9 1%	4 3%	2 1%	2 1%	** **	18 1%	20 1%	38 1%	** **	1 1%	1 *%
3	(3.0)	88 2%	9 2%	5 1%	8 2%	7 2%	73 2%	13 2%	7 5% d	1 *%	2 2%	** **	48 3%	37 2%	83 2%	** **	- -%	1 1%
4	(4.0)	108 3%	7 2%	8 2%	7 1%	8 2%	90 3%	15 2%	5 3%	3 1%	7 5%	** **	49 3%	56 2%	95 2%	** **	3 3%	4 2%
5	(5.0)	319 7%	19 5%	26 5%	28 6%	17 5%	256 7%	46 7%	11 7%	22 9%	5 3%	** **	134 8%	162 7%	279 7%	** **	13 11%	30 14% a
6	(6.0)	370 9%	31 8%	26 5%	31 6%	26 7%	289 8%	59 9%	20 14%	17 7%	14 10%	** **	144 8%	195 8%	342 9%	** **	12 10%	19 9%
7	(7.0)	611 14%	45 12%	76 16%	58 12%	63 17%	461 13% a	118 19% a	27 19%	44 17%	32 22% a	** **	235 14%	325 14%	566 14%	** **	16 14%	24 11%
8	(8.0)	872 20%	74 20%	90 19%	99 20%	65 18%	743 21%	109 17%	22 15%	43 17%	28 20%	** **	365 21%	473 20%	800 20%	** **	26 22%	41 19%
9	(9.0)	629 15%	67 18%	67 14%	82 17%	52 14%	510 15%	99 16%	12 8%	55 21% c	22 15%	** **	234 14%	365 16%	577 15%	** **	18 15%	35 16%
10 - Extremely important	(10.0)	922 21%	93 25%	143 30%	143 29%	94 25%	789 22% b	106 17%	26 18%	50 19%	21 14%	** **	345 20%	520 22%	838 21%	** **	19 16%	45 20%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4C. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 3 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: "High quality and creative content"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	118	9	9	7	10	77	36	9	19	6	**	40	69	96	**	4	4
	3%	2%	2%	1%	3%	2%	6%	6%	7%	4%	**	2%	3%	2%	**	3%	2%
							a	a	a								
NOT IMPORTANT (1-4)	455	41	39	40	41	389	54	19	9	15	**	229	211	410	**	9	20
	11%	11%	8%	8%	11%	11%	9%	13%	3%	11%	**	13%	9%	10%	**	8%	9%
						d		d				b					
NEUTRAL (5-6)	688	50	51	58	43	545	105	30	40	19	**	278	357	620	**	26	49
	16%	13%	11%	12%	12%	16%	17%	21%	15%	13%	**	16%	15%	16%	**	22%	23%
IMPORTANT (7-10)	3034	279	376	382	274	2504	432	87	192	103	**	1179	1682	2782	**	79	145
	71%	74%	79%	78%	74%	71%	69%	60%	74%	72%	**	68%	73%	71%	**	67%	67%
													a				
MOST NEGATIVE (1-2)	259	25	26	25	26	226	26	7	6	6	**	132	118	233	**	6	14
	6%	6%	5%	5%	7%	6%	4%	5%	2%	4%	**	8%	5%	6%	**	5%	7%
												b					
MOST POSITIVE (9-10)	1551	160	210	224	146	1300	205	37	104	42	**	579	884	1415	**	37	80
	36%	42%	44%	46%	40%	37%	33%	26%	40%	30%	**	34%	38%	36%	**	31%	37%
												a					
Answered	4178	370	467	480	357	3438	590	136	240	137	**	1686	2250	3812	**	114	214
Mean score	7.4	7.6	7.8	7.9	7.5	7.4	7.4	7.0	7.8	7.3	**	7.2	7.6	7.4	**	7.3	7.3
									c				a				
Standard deviation	2.39	2.45	2.33	2.30	2.48	2.44	2.17	2.32	1.91	2.14	**	2.53	2.30	2.38	**	2.24	2.45
Standard error	.04	.13	.12	.12	.13	.04	.10	.21	.14	.21	**	.06	.05	.04	**	.21	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4D. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all important	(1.0)	259 6%	53 9%	40 7%	68 7%	29 7%	138 8%	99 8%	135 5%	16 9%	15 8%	29 8%	69 9%	38 7%	59 7%	6 8%	2 4%	** **
2	(2.0)	60 1%	13 2%	8 1%	13 1%	5 1%	25 1%	20 2%	31 1%	1 1%	1 *	5 1%	11 1%	7 1%	10 1%	1 2%	2 3%	** **
3	(3.0)	102 2%	24 4%	22 4%	24 2%	2 1%	53 3%	34 3%	56 2%	2 1%	2 1%	11 3%	19 2%	12 2%	24 3%	- -%	* 1%	** **
4	(4.0)	154 4%	16 3%	23 4%	37 4%	14 3%	65 4%	56 4%	80 3%	7 4%	9 5%	19 5%	33 4%	31 6%	32 4%	2 2%	2 5%	** **
5	(5.0)	404 9%	58 9%	39 7%	84 8%	45 10%	168 9%	124 10%	241 9%	14 9%	14 7%	48 13%	87 11%	47 9%	75 9%	4 5%	3 6%	** **
6	(6.0)	423 10%	58 10%	52 9%	86 9%	34 8%	165 9%	123 10%	251 10%	15 9%	23 12%	31 8%	76 9%	55 10%	78 9%	2 3%	5 11%	** **
7	(7.0)	646 15%	88 15%	82 15%	143 14%	61 14%	246 14%	154 12%	398 15%	29 17%	22 11%	43 12%	98 12%	65 12%	126 15%	9 13%	6 13%	** **
8	(8.0)	852 20%	125 21%	102 18%	186 19%	83 19%	317 18%	231 18%	551 21%	29 17%	41 21%	67 18%	153 19%	91 17%	154 18%	13 18%	13 26%	** **
9	(9.0)	502 12%	58 10%	70 12%	125 13%	55 13%	200 11%	121 10%	329 13%	17 10%	19 10%	33 9%	79 10%	57 10%	107 13%	11 15%	6 11%	** **
10 - Extremely important	(10.0)	768 18%	104 17%	115 20%	211 21%	96 22%	345 19%	244 19%	453 18%	30 18%	39 20%	72 19%	153 19%	108 20%	172 20%	24 33%	10 20%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 193

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4D. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	125 3%	11 2%	10 2%	20 2%	10 2%	65 4%	45 4%	58 2%	6 4%	6 3%	14 4%	27 3%	30 6% b	17 2%	1 2%	* 1%	** **	
NOT IMPORTANT (1-4)	575 13%	105 17%	93 16%	143 14%	50 12%	280 16%	208 17% b	302 12%	27 16%	27 14%	64 17% b	132 16% b	88 16% b	125 15%	9 12%	6 13%	** **	
NEUTRAL (5-6)	827 19%	115 19%	91 16%	170 17%	79 18%	333 19%	247 20%	492 19%	30 18%	37 19%	79 21%	163 20%	103 19%	153 18%	6 8%	8 17%	** **	
IMPORTANT (7-10)	2768 64%	376 62%	370 66%	665 67%	295 68%	1108 62%	750 60%	1730 67% aefg	106 63%	120 63%	216 58%	483 60%	321 59%	559 65%	57 78%	34 70%	** **	
MOST NEGATIVE (1-2)	319 7%	66 11%	48 9%	82 8%	33 8%	163 9%	118 9% b	167 6%	17 10%	16 8%	34 9%	80 10% b	45 8%	69 8%	7 10%	4 7%	** **	
MOST POSITIVE (9-10)	1270 30%	163 27%	186 33%	337 34% a	151 35%	545 31%	365 29%	782 30%	47 28%	58 30%	106 28%	232 29%	165 30%	279 33%	35 48% a	15 31%	** **	
Answered	4170	597	554	978	424	1722	1205	2525	162	185	360	778	512	837	72	49	**	
Mean score	7.0	6.8	7.0	7.1	7.3	6.9	6.9	7.2 aef	6.9	7.1	6.8	6.8	6.9	7.1	7.7	7.3	**	
Standard deviation	2.48	2.69	2.63	2.58	2.51	2.65	2.67	2.38	2.67	2.58	2.69	2.69	2.64	2.58	2.68	2.41	**	
Standard error	.04	.11	.10	.08	.13	.06	.08	.05	.21	.18	.14	.09	.11	.09	.26	.22	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 193

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4D. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level:		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all important	(1.0)	259 6%	29 8%	30 6%	32 7%	27 7%	235 7% bd	18 3%	4 3%	4 2%	4 3%	** **	123 7%	128 5%	229 6%	** **	8 7%	18 8%
2	(2.0)	60 1%	7 2%	3 1%	9 2%	1 *%	50 1%	7 1%	5 3%	* *%	- -%	** **	22 1%	35 1%	57 1%	** **	- -%	1 1%
3	(3.0)	102 2%	12 3%	12 2%	14 3%	10 3%	89 3%	13 2%	4 3%	4 2%	3 2%	** **	49 3%	52 2%	96 2%	** **	* *%	2 1%
4	(4.0)	154 4%	14 4%	18 4%	16 3%	16 4%	131 4%	21 3%	5 4%	5 2%	9 6%	** **	69 4%	77 3%	139 4%	** **	6 5%	10 4%
5	(5.0)	404 9%	34 9%	41 9%	49 10%	27 7%	334 9%	53 8%	19 13%	21 8%	6 4%	** **	157 9%	226 10%	367 9%	** **	8 7%	21 10%
6	(6.0)	423 10%	34 9%	43 9%	41 8%	36 10%	338 10%	62 10%	24 16%	21 8%	14 10%	** **	176 10%	206 9%	393 10%	** **	13 11%	18 8%
7	(7.0)	646 15%	51 13%	75 16%	73 15%	53 14%	520 15%	91 15%	20 14%	34 13%	20 14%	** **	284 16%	318 14%	595 15%	** **	22 18%	33 15%
8	(8.0)	852 20%	72 19%	82 17%	85 18%	69 19%	706 20%	126 20%	25 17%	51 20%	37 26%	** **	338 20%	479 21%	788 20%	** **	23 19%	41 19%
9	(9.0)	502 12%	42 11%	65 14%	63 13%	44 12%	397 11%	90 14%	8 6%	54 21% ac	16 11%	** **	171 10%	305 13% a	456 12%	** **	17 15%	31 14%
10 - Extremely important	(10.0)	768 18%	74 19%	99 21%	101 21%	71 19%	631 18%	110 18%	26 18%	47 18%	26 18%	** **	290 17%	424 18%	681 17%	** **	18 15%	39 18%
Don't know		125 3%	10 3%	7 1%	4 1%	14 4% c	85 2%	34 5% a	5 4%	18 7% a	7 5%	** **	47 3%	69 3%	107 3%	** **	3 2%	4 2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C4D. IMPORTANCE TO YOU PERSONALLY OF PURPOSE 4 STATEMENT On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides: "Content that reflects the life and culture of communities throughout the UK"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOT IMPORTANT (1-4)	575 13%	62 16%	63 13%	71 15%	54 15%	505 14% bd	59 9%	18 13%	14 5%	17 12%	** **	263 15%	292 13%	521 13%	** **	15 12%	31 14%
NEUTRAL (5-6)	827 19%	68 18%	85 18%	90 18%	63 17%	672 19%	116 18%	43 29% ade	41 16%	20 14%	** **	332 19%	432 19%	760 19%	** **	21 18%	39 18%
IMPORTANT (7-10)	2768 64%	238 63%	321 67%	322 66%	237 65%	2254 64%	418 67%	79 55%	186 72% c	99 69%	** **	1084 63%	1527 66%	2520 64%	** **	80 68%	144 66%
MOST NEGATIVE (1-2)	319 7%	36 10%	33 7%	41 8%	28 8%	285 8% bd	25 4%	9 6%	4 2%	4 3%	** **	146 8%	162 7%	286 7%	** **	8 7%	20 9%
MOST POSITIVE (9-10)	1270 30%	115 30%	164 34%	164 34%	115 31%	1028 29%	200 32%	34 24%	101 39% ac	42 29%	** **	461 27%	729 31% a	1137 29%	** **	35 30%	70 32%
Answered	4170	369	468	483	354	3430	593	140	241	135	**	1679	2250	3801	**	115	214
Mean score	7.0	6.9	7.2	7.1	7.1	7.0	7.4 a	6.8	7.8 ac	7.4	**	6.9	7.1 a	7.0	**	7.1	7.1
Standard deviation	2.48	2.67	2.51	2.59	2.57	2.53	2.22	2.35	1.96	2.19	**	2.54	2.46	2.46	**	2.37	2.58
Standard error	.04	.14	.13	.13	.14	.04	.10	.21	.14	.22	**	.06	.05	.04	**	.22	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5A. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that represents a range of opinions"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	243	57	49	70	21	116	85	135	14	16	23	56	34	62	4	3	**
		6%	9%	9%	7%	5%	6%	7%	5%	8%	9%	6%	7%	6%	7%	6%	6%	**
2	(2.0)	79	12	16	22	6	38	32	34	3	5	12	22	11	18	2	1	**
		2%	2%	3%	2%	1%	2%	3%	1%	2%	3%	3%	3%	2%	2%	3%	2%	**
3	(3.0)	105	10	22	31	9	43	36	59	6	4	18	27	15	30	1	1	**
		2%	2%	4%	3%	2%	2%	3%	2%	3%	2%	5%	3%	3%	3%	1%	2%	**
												b						
4	(4.0)	180	29	21	32	11	62	54	112	7	3	10	28	24	28	1	3	**
		4%	5%	4%	3%	3%	3%	4%	4%	4%	2%	3%	3%	5%	3%	1%	5%	**
5	(5.0)	359	42	37	63	25	154	120	199	17	19	39	78	58	58	2	1	**
		8%	7%	7%	6%	6%	9%	10%	8%	10%	10%	11%	10%	11%	7%	3%	2%	**
6	(6.0)	428	60	47	70	22	149	107	264	21	17	27	69	56	64	3	1	**
		10%	10%	8%	7%	5%	8%	9%	10%	12%	9%	7%	9%	10%	8%	5%	3%	**
7	(7.0)	653	72	84	161	77	264	185	385	15	32	54	124	66	144	8	8	**
		15%	12%	15%	16%	18%	15%	15%	15%	9%	17%	14%	15%	12%	17%	11%	16%	**
8	(8.0)	859	129	105	197	93	333	238	527	30	34	73	154	100	163	16	14	**
		20%	21%	19%	20%	21%	19%	19%	20%	18%	18%	19%	19%	19%	19%	22%	29%	**
9	(9.0)	586	89	76	140	63	223	147	396	25	23	44	95	55	115	15	6	**
		14%	15%	14%	14%	15%	12%	12%	15%	15%	12%	12%	12%	10%	13%	20%	13%	**
									ag									
10 - Extremely well	(10.0)	598	80	96	185	89	306	188	351	25	31	57	120	83	149	18	10	**
		14%	13%	17%	19%	20%	17%	15%	14%	15%	16%	15%	15%	15%	17%	24%	20%	**
						a												
Don't know		205	27	11	28	17	99	60	122	7	8	16	31	40	22	3	1	**
		5%	4%	2%	3%	4%	6%	5%	5%	4%	4%	4%	4%	7%	3%	4%	3%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 194

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5A. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that represents a range of opinions"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
NEGATIVE VIEW (1-4)	607	108	108	155	48	259	207	340	29	28	63	133	84	138	8	8	**
	14%	18%	19%	16%	11%	15%	17%	13%	17%	15%	17%	17%	16%	16%	11%	16%	**
		d	d														
NEUTRAL (5-6)	787	102	84	132	48	302	226	463	38	36	66	147	115	122	6	2	**
	18%	17%	15%	13%	11%	17%	18%	18%	22%	19%	18%	18%	21%	14%	8%	4%	**
														c			
POSITIVE VIEW (7-10)	2696	371	361	683	322	1126	757	1658	95	119	228	494	304	572	56	38	**
	63%	61%	64%	68%	74%	63%	61%	64%	56%	62%	61%	61%	56%	67%	77%	77%	**
				a	ab			g									
MOST NEGATIVE (1-2)	322	69	64	92	27	154	117	169	17	21	35	78	45	80	7	4	**
	7%	11%	11%	9%	6%	9%	9%	7%	10%	11%	9%	10%	8%	9%	9%	9%	**
							b					b					
MOST POSITIVE (9-10)	1184	169	172	325	152	529	335	746	50	53	102	216	138	265	32	16	**
	28%	28%	31%	33%	35%	30%	27%	29%	30%	28%	27%	27%	25%	31%	44%	32%	**
														a			
Answered	4090	581	553	970	417	1688	1190	2461	162	183	357	774	503	832	70	48	**
Mean score	7.0	6.8	6.8	7.1	7.4	7.0	6.8	7.1	6.7	6.8	6.8	6.8	6.8	7.0	7.7	7.3	**
				ab				a									
Standard deviation	2.45	2.69	2.74	2.61	2.38	2.57	2.59	2.38	2.69	2.66	2.62	2.60	2.56	2.61	2.53	2.55	**
Standard error	.04	.11	.11	.08	.12	.06	.07	.05	.21	.19	.13	.09	.11	.10	.25	.23	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5A. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that represents a range of opinions"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	243 6%	32 8%	30 6%	41 8%	22 6%	219 6%	20 3%	11 8%	3 1%	3 2%	** **	109 6%	128 6%	216 6%	** **	10 8%	19 9%
							d		d									
2	(2.0)	79 2%	6 2%	12 2%	9 2%	9 2%	73 2%	4 1%	2 2%	- -%	2 1%	** **	34 2%	43 2%	70 2%	** **	2 2%	7 3%
3	(3.0)	105 2%	15 4%	14 3%	17 3%	13 3%	92 3%	11 2%	3 2%	1 1%	2 1%	** **	44 3%	54 2%	94 2%	** **	3 2%	3 1%
4	(4.0)	180 4%	14 4%	14 3%	21 4%	7 2%	154 4%	20 3%	7 5%	3 1%	7 5%	** **	92 5%	78 3%	160 4%	** **	5 4%	12 6%
5	(5.0)	359 8%	32 8%	26 6%	35 7%	23 6%	280 8%	64 10%	20 14%	25 10%	11 8%	** **	166 10%	171 7%	325 8%	** **	9 7%	15 7%
6	(6.0)	428 10%	29 8%	35 7%	42 9%	22 6%	346 10%	51 8%	18 12%	9 4%	20 14%	** **	181 11%	207 9%	379 10%	** **	23 19%	32 14%
							d		d		d						a	
7	(7.0)	653 15%	57 15%	87 18%	86 18%	58 16%	505 14%	106 17%	28 20%	31 12%	28 19%	** **	260 15%	338 15%	609 16%	** **	11 9%	25 11%
8	(8.0)	859 20%	76 20%	86 18%	86 18%	77 21%	714 20%	127 20%	21 14%	59 23%	29 20%	** **	354 21%	461 20%	787 20%	** **	29 25%	48 22%
9	(9.0)	586 14%	47 12%	69 14%	68 14%	47 13%	482 14%	95 15%	11 8%	54 21%	17 12%	** **	203 12%	366 16%	545 14%	** **	14 11%	27 12%
										ac				a				
10 - Extremely well	(10.0)	598 14%	58 15%	92 19%	76 16%	73 20%	489 14%	93 15%	17 12%	54 21%	15 11%	** **	190 11%	373 16%	536 14%	** **	10 8%	26 12%
										a				a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5A. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that represents a range of opinions"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	205 5%	12 3%	10 2%	6 1%	16 4%	160 5%	36 6%	6 4%	19 7%	8 6%	** **	92 5%	101 4%	187 5%	** **	5 4%	6 3%
NEGATIVE VIEW (1-4)	607 14%	67 18%	71 15%	87 18%	51 14%	538 15%	55 9%	23 16%	7 3%	15 10%	** **	279 16%	302 13%	540 14%	** **	19 16%	41 19%
NEUTRAL (5-6)	787 18%	61 16%	61 13%	77 16%	45 12%	626 18%	115 18%	38 26%	34 13%	31 22%	** **	347 20%	378 16%	703 18%	** **	31 27%	46 21%
POSITIVE VIEW (7-10)	2696 63%	238 63%	334 70%	316 65%	256 70%	2190 62%	421 67%	78 54%	199 77%	89 62%	** **	1008 58%	1538 66%	2477 63%	** **	63 54%	125 58%
MOST NEGATIVE (1-2)	322 7%	38 10%	42 9%	50 10%	31 8%	292 8%	25 4%	13 9%	3 1%	5 4%	** **	142 8%	170 7%	287 7%	** **	11 10%	26 12%
MOST POSITIVE (9-10)	1184 28%	104 28%	160 34%	144 30%	121 33%	971 28%	188 30%	28 20%	108 42%	32 23%	** **	393 23%	739 32%	1081 28%	** **	23 20%	53 24%
Answered	4090	366	466	481	352	3355	591	138	240	134	**	1633	2218	3721	**	114	212
Mean score	7.0	6.8	7.1	6.8	7.2	6.9	7.3	6.5	8.0	7.1	**	6.7	7.2	7.0	**	6.6	6.6
Standard deviation	2.45	2.66	2.57	2.65	2.56	2.51	2.18	2.48	1.81	2.06	**	2.46	2.45	2.43	**	2.47	2.63
Standard error	.04	.14	.13	.13	.14	.04	.10	.23	.13	.21	**	.06	.05	.04	**	.23	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5B. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that is impartial - not favouring one side over another"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	335 8%	74 12% d	74 13% d	100 10%	26 6%	158 9%	109 9%	199 8%	16 10%	16 8%	38 10%	75 9%	39 7%	90 11%	6 8%	4 8%	** **
2	(2.0)	116 3%	15 2%	22 4%	33 3%	11 3%	53 3%	42 3%	58 2%	7 4%	10 5%	12 3%	28 3%	16 3%	30 4%	1 2%	1 3%	** **
3	(3.0)	133 3%	17 3%	19 3%	29 3%	10 2%	61 3%	46 4%	74 3%	4 2%	5 3%	15 4%	26 3%	26 5%	25 3%	2 3%	2 4%	** **
4	(4.0)	220 5%	23 4%	29 5%	51 5%	22 5%	95 5%	75 6%	124 5%	11 7%	11 6%	16 4%	48 6%	37 7%	48 6%	1 1%	2 4%	** **
5	(5.0)	402 9%	54 9%	43 8%	84 8%	41 9%	179 10%	115 9%	249 10%	11 7%	21 11%	47 13%	81 10%	40 7%	73 9%	5 7%	4 9%	** **
6	(6.0)	461 11%	66 11%	54 10%	87 9%	33 8%	177 10%	136 11%	264 10%	21 13%	18 9%	36 10%	81 10%	61 11%	79 9%	3 4%	3 7%	** **
7	(7.0)	656 15%	84 14%	70 12%	125 13%	56 13%	224 13%	170 14%	409 16%	19 11%	22 11%	51 14%	105 13%	76 14%	103 12%	14 19%	7 14%	** **
8	(8.0)	728 17%	122 20%	94 17%	171 17%	77 18%	284 16%	183 15%	469 18%	30 18%	26 14%	48 13%	126 16%	73 13%	145 17%	14 19%	10 20%	** **
9	(9.0)	493 11%	53 9%	62 11%	109 11%	47 11%	170 9%	136 11%	311 12%	21 13%	16 8%	35 9%	86 11%	59 11%	88 10%	10 14%	6 11%	** **
10 - Extremely well	(10.0)	522 12%	76 13%	85 15%	170 17%	85 20% a	271 15%	170 14%	296 11%	18 11%	37 b	51 14%	107 13%	76 14%	142 17%	13 18%	8 17%	** **
Don't know		230 5%	24 4%	12 2%	38 4%	26 6% b	114 6%	68 5%	131 5%	9 5%	9 5%	24 6%	42 5%	40 7%	31 4%	5 6%	1 2%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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C5B. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that is impartial - not favouring one side over another"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	804 19%	129 21%	144 26% d	213 21%	69 16%	367 21%	273 22% b	455 18%	39 23%	43 22%	81 22%	177 22%	118 22%	193 23%	10 13%	9 19%	** **	
NEUTRAL (5-6)	863 20%	119 20%	97 17%	170 17%	74 17%	356 20%	251 20%	513 20%	33 19%	39 20%	83 22%	162 20%	101 19%	152 18%	8 11%	8 16%	** **	
POSITIVE VIEW (7-10)	2398 56%	336 55%	311 55%	576 58%	265 61%	950 53%	659 53%	1484 57% e	88 53%	101 53%	186 50%	424 53%	284 52%	479 56%	51 69%	31 62%	** **	
MOST NEGATIVE (1-2)	451 11%	88 15%	96 17% d	133 13%	37 9%	211 12%	151 12%	257 10%	23 14%	26 14%	50 13%	103 13%	55 10%	120 14%	7 10%	5 11%	** **	
MOST POSITIVE (9-10)	1015 24%	129 21%	147 26%	279 28% a	132 30% a	441 25%	306 25%	606 23%	40 24%	53 28%	86 23%	193 24%	135 25%	230 27%	24 32%	14 28%	** **	
Answered	4065	583	552	960	408	1673	1182	2451	160	182	350	763	502	824	69	48	**	
Mean score	6.6	6.4	6.3	6.6	7.0 ab	6.5	6.4	6.6	6.4	6.5	6.3	6.4	6.5	6.5	7.2	6.8	**	
Standard deviation	2.61	2.80	2.97	2.84	2.62	2.76	2.74	2.57	2.76	2.87	2.80	2.76	2.69	2.87	2.64	2.73	**	
Standard error	.04	.12	.12	.09	.13	.07	.08	.05	.22	.20	.14	.10	.12	.11	.27	.25	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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C5B. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that is impartial - not favouring one side over another"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	335 8%	43 11%	47 10%	56 12%	34 9%	304 9% bd	29 5%	14 10% d	5 2%	5 4%	** **	150 9%	178 8%	303 8%	** **	14 12%	26 12%
2	(2.0)	116 3%	17 4%	13 3%	18 4%	12 3%	101 3%	10 2%	2 2%	3 1%	3 2%	** **	45 3%	66 3%	103 3%	** **	2 1%	6 3%
3	(3.0)	133 3%	19 5% b	6 1%	15 3%	10 3%	117 3%	14 2%	2 1%	3 1%	7 5%	** **	61 4%	67 3%	123 3%	** **	1 1%	4 2%
4	(4.0)	220 5%	19 5%	29 6%	35 7%	13 4%	192 5%	22 4%	8 5%	4 2%	6 5%	** **	103 6%	105 5%	191 5%	** **	11 9%	16 7%
5	(5.0)	402 9%	37 10%	36 8%	40 8%	34 9%	320 9%	61 10%	20 14% e	25 10%	4 3%	** **	178 10%	193 8%	373 10%	** **	9 8%	14 7%
6	(6.0)	461 11%	26 7%	52 11%	45 9%	33 9%	373 11%	63 10%	18 12%	18 7%	18 13%	** **	195 11%	231 10%	419 11%	** **	18 16%	28 13%
7	(7.0)	656 15%	41 11%	63 13%	60 12%	43 12%	508 14%	115 18%	26 18%	36 14%	41 29% ad	** **	258 15%	347 15%	601 15%	** **	22 19%	35 16%
8	(8.0)	728 17%	63 17%	82 17%	86 18%	59 16%	588 17%	116 18%	17 12%	62 24% a	17 12%	** **	270 16%	416 18%	679 17%	** **	13 11%	29 13%
9	(9.0)	493 11%	37 10%	52 11%	54 11%	34 9%	407 12%	80 13%	14 10%	46 18%	12 8%	** **	200 12%	280 12%	445 11%	** **	14 11%	32 14%
10 - Extremely well	(10.0)	522 12%	64 17%	78 16%	69 14%	72 20%	435 12%	71 11%	15 10%	33 13%	17 12%	** **	167 10%	322 14% a	472 12%	** **	10 8%	20 9%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5B. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage that is impartial - not favouring one side over another"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	230	13	17	8	22	172	47	8	23	11	**	97	117	197	**	5	8
	5%	3%	4%	2%	6%	5%	7%	5%	9%	8%	**	6%	5%	5%	**	4%	4%
NEGATIVE VIEW (1-4)	804	97	96	124	70	713	75	26	16	22	**	359	415	720	**	27	52
	19%	26%	20%	25%	19%	20%	12%	18%	6%	15%	**	21%	18%	18%	**	23%	24%
					c	bd		d									
NEUTRAL (5-6)	863	64	88	85	67	692	124	38	44	22	**	373	424	793	**	28	42
	20%	17%	19%	17%	18%	20%	20%	26%	17%	16%	**	22%	18%	20%	**	23%	19%
POSITIVE VIEW (7-10)	2398	205	274	270	209	1937	381	73	177	87	**	896	1364	2198	**	59	115
	56%	54%	58%	55%	57%	55%	61%	51%	68%	61%	**	52%	59%	56%	**	50%	53%
									ac				a				
MOST NEGATIVE (1-2)	451	60	61	74	46	405	39	16	9	9	**	195	243	406	**	15	32
	11%	16%	13%	15%	13%	12%	6%	11%	3%	6%	**	11%	10%	10%	**	13%	15%
						bd		d									
MOST POSITIVE (9-10)	1015	101	129	124	107	842	151	29	79	29	**	367	601	918	**	24	51
	24%	27%	27%	25%	29%	24%	24%	20%	31%	20%	**	21%	26%	23%	**	20%	23%
													a				
Answered	4065	366	458	478	345	3343	580	137	236	131	**	1628	2203	3710	**	114	209
Mean score	6.6	6.3	6.6	6.3	6.7	6.5	6.9	6.3	7.5	6.8	**	6.4	6.7	6.6	**	6.2	6.3
							a		abce				a				
Standard deviation	2.61	2.98	2.77	2.88	2.85	2.68	2.31	2.57	2.03	2.30	**	2.63	2.64	2.60	**	2.64	2.77
Standard error	.04	.16	.14	.15	.15	.05	.11	.23	.15	.23	**	.07	.06	.04	**	.25	.19

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 196

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5C. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the world"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	158 4%	39 6% d	29 5%	40 4%	11 2%	71 4%	49 4%	89 3%	7 4%	7 4%	13 4%	31 4%	23 4%	37 4%	1 2%	1 2%	** **
2	(2.0)	68 2%	11 2%	13 2%	23 2%	10 2%	36 2%	30 2% b	29 1%	6 3%	9 5% b	8 2%	18 2%	10 2%	20 2%	3 4%	* 1%	** **
3	(3.0)	103 2%	14 2%	19 3%	25 2%	6 1%	47 3%	35 3%	56 2%	3 2%	2 1%	11 3%	17 2%	14 3%	23 3%	- -%	2 3%	** **
4	(4.0)	145 3%	23 4%	18 3%	26 3%	8 2%	57 3%	56 4% b	70 3%	10 6%	8 4%	17 5%	38 5% b	28 5% b	24 3%	1 1%	1 2%	** **
5	(5.0)	316 7%	36 6%	26 5%	41 4%	16 4%	109 6%	93 7%	185 7%	5 3%	15 8%	33 9%	62 8%	45 8%	38 4%	1 1%	2 4%	** **
6	(6.0)	388 9%	42 7%	42 8%	69 7%	27 6%	140 8%	126 10%	212 8%	15 9%	12 6%	41 11%	77 10%	66 12% b	63 7%	2 3%	3 5%	** **
7	(7.0)	602 14%	72 12%	65 12%	126 13%	62 14%	214 12%	142 11%	381 15% ag	22 13%	29 15%	41 11%	103 13%	45 8%	110 13%	9 13%	6 12%	** **
8	(8.0)	892 21%	144 24%	115 20%	196 20%	81 19%	353 20%	222 18%	592 23% acefg	21 13%	30 15%	61 16%	133 17%	93 17%	170 20%	14 19%	8 17%	** **
9	(9.0)	656 15%	88 14%	101 18%	176 18%	75 17%	262 15%	170 14%	415 16% g	31 19%	28 14%	54 14%	122 15%	59 11%	145 17%	19 26%	9 18%	** **
10 - Extremely well	(10.0)	791 18%	118 19%	125 22%	250 25%	125 29% a	409 23%	271 22% b	455 18%	40 24%	43 22%	77 21%	172 21%	121 22%	205 24%	19 26%	17 35%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 196

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5C. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the world"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	177	20	10	25	14	89	55	98	8	10	17	32	40	20	4	1	**	
	4%	3%	2%	2%	3%	5%	4%	4%	5%	5%	5%	4%	7%	2%	5%	2%	**	
													b					
NEGATIVE VIEW (1-4)	474	87	79	114	35	211	170	244	25	26	49	104	74	104	5	4	**	
	11%	14%	14%	11%	8%	12%	14%	9%	15%	14%	13%	13%	14%	12%	7%	7%	**	
		d	d				b						b					
NEUTRAL (5-6)	704	78	68	110	42	249	220	397	20	26	74	139	111	100	3	4	**	
	16%	13%	12%	11%	10%	14%	18%	15%	12%	14%	20%	17%	20%	12%	5%	9%	**	
													b					
POSITIVE VIEW (7-10)	2941	422	406	749	343	1238	806	1844	115	129	234	531	318	630	61	40	**	
	68%	70%	72%	75%	79%	69%	64%	71%	68%	67%	63%	66%	59%	74%	83%	82%	**	
					a			aefg										
MOST NEGATIVE (1-2)	226	50	42	63	20	108	79	118	13	16	21	48	33	57	5	1	**	
	5%	8%	8%	6%	5%	6%	6%	5%	8%	8%	6%	6%	6%	7%	6%	3%	**	
MOST POSITIVE (9-10)	1447	205	226	426	200	671	442	870	71	70	131	295	180	350	38	26	**	
	34%	34%	40%	43%	46%	38%	35%	34%	42%	37%	35%	37%	33%	41%	51%	53%	**	
				a	a													
Answered	4118	587	554	973	419	1698	1195	2485	160	181	356	773	503	834	70	48	**	
Mean score	7.3	7.2	7.4	7.6	7.9	7.5	7.3	7.4	7.4	7.3	7.2	7.3	7.2	7.5	8.1	8.2	**	
				a	ab											a		
Standard deviation	2.32	2.55	2.53	2.41	2.20	2.43	2.48	2.22	2.56	2.55	2.45	2.44	2.52	2.45	2.15	2.16	**	
Standard error	.04	.11	.10	.07	.11	.06	.07	.05	.20	.18	.12	.09	.11	.09	.21	.19	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 196

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5C. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the world"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level:		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	158	19	18	20	17	136	19	9	1	5	**	73	80	142	**	3	10
		4%	5%	4%	4%	5%	4%	3%	6%	*	4%	**	4%	3%	4%	**	3%	4%
									d									
2	(2.0)	68	10	9	15	5	59	7	2	2	4	**	31	32	56	**	2	9
		2%	3%	2%	3%	1%	2%	1%	1%	1%	2%	**	2%	1%	1%	**	2%	4%
																		a
3	(3.0)	103	14	9	17	7	86	13	5	2	2	**	45	53	96	**	1	4
		2%	4%	2%	3%	2%	2%	2%	4%	1%	1%	**	3%	2%	2%	**	1%	2%
4	(4.0)	145	12	12	11	13	120	22	5	9	4	**	66	73	119	**	5	13
		3%	3%	3%	2%	4%	3%	4%	4%	3%	3%	**	4%	3%	3%	**	5%	6%
5	(5.0)	316	17	20	24	13	241	59	14	24	14	**	140	152	280	**	11	20
		7%	5%	4%	5%	4%	7%	9%	9%	9%	10%	**	8%	7%	7%	**	9%	9%
6	(6.0)	388	27	35	38	24	298	62	23	19	14	**	160	191	361	**	11	16
		9%	7%	7%	8%	7%	8%	10%	16%	7%	10%	**	9%	8%	9%	**	9%	7%
									a									
7	(7.0)	602	39	71	63	47	467	105	24	40	25	**	241	310	553	**	25	32
		14%	10%	15%	13%	13%	13%	17%	16%	16%	17%	**	14%	13%	14%	**	21%	15%
8	(8.0)	892	82	88	95	75	735	128	29	47	30	**	366	483	826	**	22	37
		21%	22%	18%	19%	20%	21%	20%	20%	18%	21%	**	21%	21%	21%	**	18%	17%
9	(9.0)	656	62	82	78	66	550	93	16	50	23	**	241	390	607	**	13	31
		15%	16%	17%	16%	18%	16%	15%	11%	19%	16%	**	14%	17%	16%	**	11%	14%
10 - Extremely well	(10.0)	791	83	122	121	84	687	87	14	51	13	**	283	470	708	**	21	43
		18%	22%	26%	25%	23%	20%	14%	9%	20%	9%	**	16%	20%	18%	**	18%	20%
							bc							a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 196

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5C. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the world"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	177	12	9	4	16	135	32	4	15	10	**	78	86	160	**	2	3
	4%	3%	2%	1%	4%	4%	5%	3%	6%	7%	**	5%	4%	4%	**	2%	1%
				c													
NEGATIVE VIEW (1-4)	474	56	48	63	42	402	60	22	13	15	**	215	237	413	**	13	35
	11%	15%	10%	13%	11%	11%	10%	15%	5%	10%	**	12%	10%	11%	**	11%	16%
						d		d									
NEUTRAL (5-6)	704	44	56	63	38	539	121	37	43	27	**	300	343	641	**	22	37
	16%	12%	12%	13%	10%	15%	19%	26%	16%	19%	**	17%	15%	16%	**	19%	17%
								a									
POSITIVE VIEW (7-10)	2941	267	363	358	272	2439	413	82	188	91	**	1131	1653	2693	**	82	143
	68%	70%	76%	73%	74%	69%	66%	57%	73%	64%	**	66%	71%	69%	**	69%	66%
						c			c				a				
MOST NEGATIVE (1-2)	226	30	27	35	22	196	25	11	2	9	**	104	112	198	**	6	18
	5%	8%	6%	7%	6%	6%	4%	8%	1%	6%	**	6%	5%	5%	**	5%	8%
						d		d		d							
MOST POSITIVE (9-10)	1447	146	204	200	150	1237	180	29	101	36	**	524	861	1315	**	35	74
	34%	38%	43%	41%	41%	35%	29%	20%	39%	25%	**	30%	37%	34%	**	29%	34%
						bc			c				a				
Answered	4118	367	467	483	352	3380	595	140	244	133	**	1647	2233	3747	**	116	215
Mean score	7.3	7.4	7.7	7.5	7.6	7.4	7.2	6.6	7.8	7.0	**	7.2	7.5	7.4	**	7.2	7.1
						c			bce				a				
Standard deviation	2.32	2.57	2.34	2.49	2.39	2.35	2.17	2.37	1.87	2.23	**	2.37	2.29	2.30	**	2.22	2.55
Standard error	.04	.14	.12	.13	.13	.04	.10	.21	.13	.22	**	.06	.05	.04	**	.20	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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C5D. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the UK"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	172	42	30	45	14	78	55	100	7	9	15	36	22	40	3	1	**
		4%	7%	5%	4%	3%	4%	4%	4%	4%	5%	4%	4%	4%	5%	4%	3%	**
2	(2.0)	70	14	19	26	7	40	24	32	2	5	10	15	10	23	3	-	**
		2%	2%	3%	3%	2%	2%	2%	1%	1%	3%	3%	2%	2%	3%	4%	-%	**
3	(3.0)	77	11	21	29	8	43	34	37	5	8	13	24	10	27	-	2	**
		2%	2%	4%	3%	2%	2%	3%	1%	3%	4%	3%	3%	2%	3%	-%	4%	**
4	(4.0)	111	14	16	21	5	46	44	52	1	5	12	26	19	18	1	2	**
		3%	2%	3%	2%	1%	3%	4%	2%	1%	2%	3%	3%	4%	2%	1%	3%	**
5	(5.0)	311	34	24	42	18	110	90	176	9	12	29	55	47	37	2	2	**
		7%	6%	4%	4%	4%	6%	7%	7%	5%	6%	8%	7%	9%	4%	3%	4%	**
6	(6.0)	386	34	41	66	26	143	117	204	20	13	43	81	58	64	1	1	**
		9%	6%	7%	7%	6%	8%	9%	8%	12%	7%	11%	10%	11%	7%	1%	3%	**
7	(7.0)	600	76	63	116	53	208	158	369	22	30	36	97	63	103	8	4	**
		14%	13%	11%	12%	12%	12%	13%	14%	13%	16%	10%	12%	12%	12%	11%	9%	**
8	(8.0)	908	145	120	210	90	347	235	587	32	31	65	145	104	180	16	10	**
		21%	24%	21%	21%	21%	19%	19%	23%	19%	16%	18%	18%	19%	21%	21%	20%	**
9	(9.0)	724	96	107	187	81	306	190	464	27	26	58	135	71	156	15	11	**
		17%	16%	19%	19%	19%	17%	15%	18%	16%	14%	16%	17%	13%	18%	20%	22%	**
10 - Extremely well	(10.0)	766	123	114	234	120	380	249	461	36	42	75	160	101	189	22	15	**
		18%	20%	20%	23%	28%	21%	20%	18%	22%	22%	20%	20%	19%	22%	30%	31%	**
Don't know		171	18	9	22	13	85	52	99	8	9	16	32	36	17	4	1	**
		4%	3%	2%	2%	3%	5%	4%	4%	5%	5%	4%	4%	7%	2%	5%	2%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 197

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5D. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the UK"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
NEGATIVE VIEW (1-4)	430	80	86	120	34	207	157	222	14	28	50	100	62	108	7	5	**
	10%	13%	15%	12%	8%	12%	13%	9%	9%	14%	14%	12%	11%	13%	9%	10%	**
			d				b			b	b						
NEUTRAL (5-6)	697	69	65	109	44	253	207	380	29	25	72	136	105	100	3	3	**
	16%	11%	12%	11%	10%	14%	17%	15%	17%	13%	19%	17%	19%	12%	4%	7%	**
POSITIVE VIEW (7-10)	2998	440	404	748	343	1241	833	1881	117	129	235	536	340	629	60	40	**
	70%	72%	72%	75%	79%	69%	67%	73%	69%	68%	63%	67%	63%	74%	82%	82%	**
							aefg										
MOST NEGATIVE (1-2)	242	55	49	70	21	118	79	133	9	15	26	51	32	63	6	1	**
	6%	9%	9%	7%	5%	7%	6%	5%	5%	8%	7%	6%	6%	7%	8%	3%	**
MOST POSITIVE (9-10)	1489	219	221	421	201	687	440	925	64	68	133	295	173	346	37	26	**
	35%	36%	39%	42%	46%	38%	35%	36%	38%	36%	36%	37%	32%	40%	50%	53%	**
					a												
Answered	4125	589	555	976	421	1702	1198	2483	161	182	358	773	506	838	70	48	**
Mean score	7.4	7.3	7.3	7.6	7.9	7.4	7.3	7.5	7.5	7.2	7.2	7.3	7.2	7.5	8.0	8.1	**
					ab												
Standard deviation	2.30	2.57	2.58	2.45	2.23	2.44	2.44	2.23	2.32	2.59	2.51	2.45	2.40	2.48	2.40	2.22	**
Standard error	.04	.11	.10	.08	.11	.06	.07	.05	.18	.18	.13	.09	.10	.09	.24	.20	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5D. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the UK"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	172 4%	21 6%	19 4%	22 5%	19 5%	154 4% d	17 3%	8 5% d	1 *%	5 4%	** **	75 4%	91 4%	155 4%	** **	4 4%	13 6%
2	(2.0)	70 2%	16 4%	7 1%	15 3%	7 2%	57 2%	9 1%	5 3%	2 1%	2 1%	** **	35 2%	32 1%	62 2%	** **	1 1%	5 2%
3	(3.0)	77 2%	16 4%	11 2%	15 3%	12 3%	69 2%	6 1%	1 1%	- -%	1 1%	** **	28 2%	47 2%	67 2%	** **	1 1%	4 2%
4	(4.0)	111 3%	7 2%	12 2%	15 3%	4 1%	93 3%	15 2%	5 3%	5 2%	4 3%	** **	46 3%	57 2%	96 2%	** **	3 3%	8 4%
5	(5.0)	311 7%	14 4%	23 5%	21 4%	16 4%	257 7%	43 7%	17 12%	13 5%	9 6%	** **	151 9% b	141 6%	281 7%	** **	8 7%	15 7%
6	(6.0)	386 9%	33 9%	31 7%	35 7%	29 8%	289 8%	67 11%	23 16% a	20 8%	13 9%	** **	149 9%	191 8%	350 9%	** **	14 12%	22 10%
7	(7.0)	600 14%	38 10%	64 14%	59 12%	43 12%	451 13%	114 18% a	25 17%	42 16%	29 20%	** **	240 14%	306 13%	549 14%	** **	16 14%	35 16%
8	(8.0)	908 21%	79 21%	101 21%	111 23%	69 19%	754 21%	131 21%	23 16%	59 23%	28 20%	** **	388 22%	478 21%	843 22%	** **	28 24%	37 17%
9	(9.0)	724 17%	69 18%	88 18%	84 17%	73 20%	607 17%	97 15%	15 11%	46 18%	28 19%	** **	281 16%	414 18%	662 17%	** **	22 19%	36 16%
10 - Extremely well	(10.0)	766 18%	78 20%	112 24%	107 22%	82 22%	654 19%	97 15%	17 12%	53 21%	18 13%	** **	258 15%	479 21% a	688 18%	** **	17 15%	40 18%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5D. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in the UK"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	171	8	8	3	14	130	31	6	17	6	**	75	83	155	**	2	3
	4%	2%	2%	1%	4%	4%	5%	4%	7%	4%	**	4%	4%	4%	**	2%	1%
NEGATIVE VIEW (1-4)	430	60	49	67	41	374	47	18	8	12	**	184	226	380	**	10	30
	10%	16%	10%	14%	11%	11%	7%	13%	3%	9%	**	11%	10%	10%	**	8%	14%
					c	d		d									
NEUTRAL (5-6)	697	47	54	56	45	546	110	41	33	21	**	300	333	631	**	22	37
	16%	12%	11%	11%	12%	16%	17%	28%	13%	15%	**	17%	14%	16%	**	19%	17%
								ad									
POSITIVE VIEW (7-10)	2998	264	365	362	267	2466	439	80	201	103	**	1167	1677	2742	**	84	148
	70%	70%	77%	74%	73%	70%	70%	55%	78%	72%	**	68%	72%	70%	**	71%	68%
						c	c		c				a				
MOST NEGATIVE (1-2)	242	37	26	37	26	211	26	13	3	7	**	110	123	216	**	6	18
	6%	10%	6%	8%	7%	6%	4%	9%	1%	5%	**	6%	5%	6%	**	5%	8%
						d		d									
MOST POSITIVE (9-10)	1489	146	200	191	155	1261	194	32	100	46	**	539	893	1350	**	40	76
	35%	39%	42%	39%	42%	36%	31%	22%	38%	32%	**	31%	39%	35%	**	34%	35%
						c			c				a				
Answered	4125	370	467	484	353	3386	595	139	242	137	**	1651	2236	3753	**	116	215
Mean score	7.4	7.3	7.7	7.4	7.5	7.4	7.4	6.7	8.0	7.4	**	7.2	7.5	7.4	**	7.4	7.1
						c	c		abce				a				
Standard deviation	2.30	2.64	2.33	2.48	2.47	2.35	2.09	2.37	1.70	2.15	**	2.33	2.30	2.29	**	2.16	2.52
Standard error	.04	.14	.12	.13	.13	.04	.09	.22	.12	.21	**	.06	.05	.04	**	.20	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5E. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in my local area"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	256 6%	51 8%	49 9%	73 7%	24 6%	120 7%	99 8%	133 5%	16 9%	15 8%	31 8%	66 8%	38 7%	63 7%	6 8%	4 7%	** **
2	(2.0)	147 3%	21 3%	22 4%	37 4%	15 3%	75 4%	56 4%	79 3%	3 2%	8 4%	17 5%	31 4%	28 5%	30 4%	3 4%	4 8%	** **
3	(3.0)	198 5%	35 6%	32 6%	54 5%	23 5%	86 5%	70 6%	104 4%	9 5%	7 4%	23 6%	41 5%	32 6%	47 6%	4 6%	3 6%	** **
4	(4.0)	236 6%	36 6%	32 6%	51 5%	19 4%	98 5%	76 6%	142 5%	11 7%	11 6%	20 5%	46 6%	40 7%	44 5%	5 6%	3 5%	** **
5	(5.0)	440 10%	56 9%	52 9%	81 8%	29 7%	174 10%	140 11%	257 10%	11 7%	21 11%	48 13%	91 11%	72 13%	70 8%	9 12%	3 5%	** **
6	(6.0)	520 12%	54 9%	70 12%	121 12%	51 12%	207 12%	153 12%	308 12%	29 17%	33 17%	32 9%	100 12%	67 12%	106 12%	8 11%	5 10%	** **
7	(7.0)	669 16%	107 18%	66 12%	122 12%	56 13%	222 12%	158 13%	428 17%	25 15%	16 8%	45 12%	106 13%	65 12%	109 13%	7 9%	6 12%	** **
8	(8.0)	696 16%	104 17%	91 16%	165 16%	74 17%	273 15%	168 13%	460 18%	18 11%	22 12%	51 14%	110 14%	63 12%	134 16%	17 23%	9 19%	** **
9	(9.0)	417 10%	36 6%	73 13%	124 12%	51 12%	184 10%	115 9%	263 10%	22 13%	15 8%	36 10%	78 10%	42 8%	109 13%	6 8%	5 11%	** **
10 - Extremely well	(10.0)	455 11%	75 12%	52 9%	123 12%	71 16%	220 12%	139 11%	260 10%	16 10%	29 15%	44 12%	92 11%	52 10%	102 12%	7 10%	7 15%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5E. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in my local area"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	262	32	24	46	22	128	76	148	8	13	25	44	43	41	3	1	**	
	6%	5%	4%	5%	5%	7%	6%	6%	5%	7%	7%	6%	8%	5%	4%	2%	**	
NEGATIVE VIEW (1-4)	837	143	136	216	80	379	301	458	38	41	92	183	138	185	18	13	**	
	19%	24%	24%	22%	19%	21%	24%	18%	23%	22%	25%	23%	25%	22%	24%	26%	**	
							b			b	b	b	b					
NEUTRAL (5-6)	960	110	122	202	80	381	293	566	41	54	80	191	139	175	16	8	**	
	22%	18%	22%	20%	18%	21%	23%	22%	24%	28%	22%	24%	26%	21%	22%	16%	**	
POSITIVE VIEW (7-10)	2237	322	282	534	252	899	580	1410	82	82	176	386	222	453	36	28	**	
	52%	53%	50%	54%	58%	50%	46%	55%	48%	43%	47%	48%	41%	53%	49%	56%	**	
							adfg											
MOST NEGATIVE (1-2)	403	72	72	110	39	196	155	212	19	23	48	96	66	93	9	7	**	
	9%	12%	13%	11%	9%	11%	12%	8%	11%	12%	13%	12%	12%	11%	12%	15%	**	
							b			b	b	b	b					
MOST POSITIVE (9-10)	872	111	125	247	122	404	254	523	38	44	80	170	94	210	13	12	**	
	20%	18%	22%	25%	28%	23%	20%	20%	22%	23%	21%	21%	17%	25%	17%	25%	**	
				a	a													
Answered	4034	575	540	952	412	1659	1174	2434	161	178	348	761	499	813	71	48	**	
Mean score	6.4	6.3	6.2	6.5	6.8	6.4	6.2	6.6	6.3	6.3	6.1	6.2	5.9	6.5	6.2	6.4	**	
				ab	ab			aefg										
Standard deviation	2.52	2.68	2.71	2.68	2.62	2.66	2.69	2.43	2.64	2.74	2.77	2.68	2.63	2.68	2.68	2.86	**	
Standard error	.04	.12	.11	.08	.13	.06	.08	.05	.21	.19	.14	.09	.11	.10	.27	.26	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 198

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5E. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in my local area"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	256 6%	26 7%	37 8%	31 6%	32 9%	234 7% bd	17 3%	6 4%	3 1%	5 3%	** **	121 7%	125 5%	232 6%	** **	6 5%	14 6%
2	(2.0)	147 3%	15 4%	15 3%	21 4%	10 3%	132 4%	10 2%	2 2%	4 2%	3 2%	** **	68 4%	73 3%	132 3%	** **	4 3%	7 3%
3	(3.0)	198 5%	20 5%	27 6%	33 7%	15 4%	157 4%	29 5%	12 8% d	4 2%	2 2%	** **	98 6% b	87 4%	178 5%	** **	6 5%	10 4%
4	(4.0)	236 6%	19 5%	25 5%	25 5%	19 5%	202 6%	29 5%	10 7%	11 4%	5 4%	** **	108 6%	114 5%	210 5%	** **	7 6%	16 7%
5	(5.0)	440 10%	36 10%	33 7%	39 8%	31 8%	365 10%	64 10%	21 14%	21 8%	14 10%	** **	195 11%	223 10%	396 10%	** **	20 17%	32 15%
6	(6.0)	520 12%	44 12%	62 13%	67 14%	39 11%	408 12%	78 13%	19 13%	29 11%	22 16%	** **	200 12%	269 12%	479 12%	** **	19 16%	26 12%
7	(7.0)	669 16%	41 11%	67 14%	59 12%	50 14%	524 15%	117 19%	25 17%	42 16%	29 20%	** **	266 15%	357 15%	603 15%	** **	19 16%	38 18%
8	(8.0)	696 16%	52 14%	82 17%	78 16%	56 15%	581 17%	102 16%	20 14%	48 18%	25 17%	** **	262 15%	405 17%	650 17%	** **	12 10%	26 12%
9	(9.0)	417 10%	58 15%	50 11%	65 13%	43 12%	338 10%	70 11%	12 8%	44 17% a	9 7%	** **	146 8%	256 11%	390 10%	** **	10 9%	17 8%
10 - Extremely well	(10.0)	455 11%	46 12%	55 12%	49 10%	53 14%	374 11%	65 10%	12 8%	30 11%	17 12%	** **	144 8%	287 12% a	414 11%	** **	9 8%	18 8%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 198

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C5E. PERFORMANCE AGAINST PURPOSE 1 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides: "News coverage of what is going on in my local area"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY					RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	262 6%	20 5%	21 4%	20 4%	21 6%	200 6%	46 7%	6 4%	22 8%	10 7%	** **	116 7%	123 5%	223 6%	** **	6 5%	14 6%
NEGATIVE VIEW (1-4)	837 19%	80 21%	105 22%	110 23%	75 20%	726 21%	84 13%	30 21%	23 9%	16 11%	** **	396 23%	399 17%	753 19%	** **	23 20%	46 21%
NEUTRAL (5-6)	960 22%	81 21%	95 20%	106 22%	69 19%	773 22%	142 23%	40 28%	51 20%	36 26%	** **	396 23%	493 21%	875 22%	** **	38 32%	58 26%
POSITIVE VIEW (7-10)	2237 52%	198 52%	255 54%	251 52%	202 55%	1817 52%	354 56%	69 48%	163 63%	80 56%	** **	819 47%	1305 56%	2057 53%	** **	50 43%	100 46%
MOST NEGATIVE (1-2)	403 9%	41 11%	52 11%	52 11%	42 11%	366 10%	27 4%	8 6%	7 3%	8 6%	** **	189 11%	198 9%	364 9%	** **	10 8%	21 10%
MOST POSITIVE (9-10)	872 20%	105 28%	106 22%	114 23%	96 26%	712 20%	135 22%	24 16%	73 28%	26 19%	** **	290 17%	543 23%	804 21%	** **	19 16%	35 16%
Answered	4034	359	454	467	346	3315	580	139	237	132	**	1610	2197	3685	**	112	204
Mean score	6.4	6.5	6.4	6.4	6.6	6.4	6.8 a	6.2	7.3 ac	6.8	**	6.1	6.7 a	6.5	**	6.1	6.1
Standard deviation	2.52	2.70	2.66	2.63	2.74	2.57	2.22	2.33	2.04	2.19	**	2.56	2.49	2.52	**	2.36	2.46
Standard error	.04	.15	.14	.14	.15	.04	.10	.21	.15	.22	**	.06	.05	.04	**	.22	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 199

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6A. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Explores issues and ideas that people may not have come across before"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	163	38	32	44	11	85	61	80	8	11	18	41	27	38	4	2	**
		4%	6%	6%	4%	3%	5%	5%	3%	5%	6%	5%	5%	5%	4%	6%	3%	**
2	(2.0)	58	14	8	13	5	24	24	27	4	5	8	14	9	10	2	1	**
		1%	2%	1%	1%	1%	1%	2%	1%	2%	3%	2%	2%	2%	1%	3%	2%	**
3	(3.0)	133	22	17	22	5	45	45	73	10	4	11	31	19	17	3	1	**
		3%	4%	3%	2%	1%	3%	4%	3%	6%	2%	3%	4%	3%	2%	4%	3%	**
4	(4.0)	187	22	27	41	14	80	66	108	8	14	18	46	29	37	1	3	**
		4%	4%	5%	4%	3%	4%	5%	4%	5%	7%	5%	6%	5%	4%	2%	5%	**
5	(5.0)	498	77	55	95	40	210	154	299	15	19	49	102	59	86	2	5	**
		12%	13%	10%	10%	9%	12%	12%	12%	9%	10%	13%	13%	11%	10%	3%	11%	**
6	(6.0)	568	80	62	122	61	214	163	325	21	21	51	108	62	107	9	5	**
		13%	13%	11%	12%	14%	12%	13%	13%	13%	11%	14%	13%	11%	13%	13%	11%	**
7	(7.0)	711	94	105	177	72	288	191	438	22	33	52	112	90	149	14	12	**
		17%	15%	19%	18%	17%	16%	15%	17%	13%	17%	14%	14%	17%	17%	19%	24%	**
8	(8.0)	769	116	96	182	86	280	195	500	36	27	57	132	87	152	16	10	**
		18%	19%	17%	18%	20%	16%	16%	19%	21%	14%	15%	16%	16%	18%	22%	20%	**
9	(9.0)	422	45	56	96	40	161	99	289	18	11	24	65	44	83	7	3	**
		10%	7%	10%	10%	9%	9%	8%	11%	11%	6%	7%	8%	8%	10%	10%	5%	**
10 - Extremely well	(10.0)	369	50	53	86	33	173	127	188	12	21	36	73	56	71	5	4	**
		9%	8%	9%	9%	8%	10%	10%	7%	7%	11%	10%	9%	10%	8%	6%	9%	**
Don't know		416	49	53	121	68	226	125	256	15	24	50	82	63	105	10	4	**
		10%	8%	9%	12%	16%	13%	10%	10%	9%	12%	13%	10%	12%	12%	13%	8%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

ab

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 199

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6A. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Explores issues and ideas that people may not have come across before"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	542	96	84	119	36	235	196	287	30	34	55	131	83	102	10	6	**	
	13%	16%	15%	12%	8%	13%	16%	11%	18%	18%	15%	16%	15%	12%	14%	13%	**	
		d	d				b			b		b						
NEUTRAL (5-6)	1066	158	117	217	101	424	317	625	37	40	100	210	121	193	12	11	**	
	25%	26%	21%	22%	23%	24%	25%	24%	22%	21%	27%	26%	22%	23%	16%	22%	**	
POSITIVE VIEW (7-10)	2271	305	311	541	230	902	612	1415	88	93	169	382	275	455	42	29	**	
	53%	50%	55%	54%	53%	50%	49%	55%	52%	49%	45%	47%	51%	53%	57%	58%	**	
							aef											
MOST NEGATIVE (1-2)	221	52	40	56	16	109	85	107	12	16	26	55	36	47	6	2	**	
	5%	9%	7%	6%	4%	6%	7%	4%	7%	9%	7%	7%	7%	6%	8%	5%	**	
		d					b			b		b						
MOST POSITIVE (9-10)	791	95	109	182	73	334	226	477	30	32	60	138	99	153	12	7	**	
	18%	16%	19%	18%	17%	19%	18%	18%	18%	17%	16%	17%	18%	18%	17%	14%	**	
Answered	3879	558	511	877	366	1561	1125	2326	154	167	324	723	479	749	63	45	**	
Mean score	6.7	6.4	6.6	6.8	6.9	6.6	6.5	6.8	6.5	6.4	6.4	6.4	6.6	6.7	6.7	6.7	**	
				a	a			aef										
Standard deviation	2.22	2.40	2.37	2.24	2.03	2.33	2.38	2.12	2.40	2.48	2.36	2.37	2.38	2.23	2.39	2.13	**	
Standard error	.04	.10	.10	.07	.11	.06	.07	.04	.19	.18	.13	.09	.11	.09	.25	.20	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	163 4%	24 6%	14 3%	18 4%	19 5%	146 4% d	15 2%	9 6% d	1 **	2 2%	** **	78 5%	82 4%	147 4%	** **	3 3%	12 6%
2	(2.0)	58 1%	4 1%	5 1%	5 1%	5 1%	53 2%	3 1%	* **	- -%	3 2%	** **	33 2%	23 1%	57 1%	** **	- -%	1 1%
3	(3.0)	133 3%	6 1%	12 2%	11 2%	6 2%	108 3%	19 3%	8 6%	2 1%	3 2%	** **	58 3%	66 3%	120 3%	** **	5 4%	8 4%
4	(4.0)	187 4%	18 5%	20 4%	25 5%	12 3%	159 5%	24 4%	4 3%	7 3%	6 4%	** **	80 5%	98 4%	162 4%	** **	7 6%	13 6%
5	(5.0)	498 12%	39 10%	47 10%	45 9%	40 11%	418 12%	64 10%	22 15%	25 10%	10 7%	** **	212 12%	261 11%	453 12%	** **	13 11%	23 11%
6	(6.0)	568 13%	46 12%	61 13%	61 12%	46 13%	457 13%	76 12%	23 16%	20 8%	26 18% d	** **	232 13%	291 13%	525 13%	** **	9 8%	21 10%
7	(7.0)	711 17%	64 17%	85 18%	81 17%	68 19%	581 17%	97 15%	26 18%	35 13%	18 13%	** **	301 17%	351 15%	653 17%	** **	23 20%	37 17%
8	(8.0)	769 18%	65 17%	87 18%	95 19%	58 16%	637 18%	106 17%	13 9%	51 20%	30 21%	** **	292 17%	440 19%	704 18%	** **	24 21%	40 18%
9	(9.0)	422 10%	42 11%	41 9%	50 10%	32 9%	322 9%	92 15% a	12 8%	51 20% ac	20 14%	** **	144 8%	264 11% a	390 10%	** **	11 9%	25 11%
10 - Extremely well	(10.0)	369 9%	29 8%	42 9%	40 8%	30 8%	301 9%	57 9%	16 11%	28 11%	9 7%	** **	135 8%	214 9%	327 8%	** **	10 8%	22 10%
Don't know		416 10%	43 11%	62 13%	55 11%	50 14%	331 9%	73 12%	11 7%	39 15% a	14 10%	** **	160 9%	230 10%	370 9%	** **	11 10%	15 7%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6A. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Explores issues and ideas that people may not have come across before"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	542 13%	52 14%	50 11%	59 12%	43 12%	466 13%	61 10%	22 15%	10 4%	14 10%	** **	250 14%	268 12%	486 12%	** **	16 13%	34 16%
NEUTRAL (5-6)	1066 25%	85 22%	108 23%	106 22%	86 23%	876 25%	141 22%	45 31%	45 17%	36 25%	** **	444 26%	552 24%	979 25%	** **	23 19%	44 20%
POSITIVE VIEW (7-10)	2271 53%	199 53%	255 54%	266 55%	189 51%	1842 52%	352 56%	67 47%	164 63%	78 55%	** **	871 50%	1269 55%	2074 53%	** **	69 58%	124 57%
MOST NEGATIVE (1-2)	221 5%	28 8%	19 4%	23 5%	24 7%	199 6%	19 3%	10 7%	1 *%	5 4%	** **	111 6%	104 4%	204 5%	** **	3 3%	13 6%
MOST POSITIVE (9-10)	791 18%	71 19%	83 17%	90 19%	63 17%	624 18%	149 24%	28 20%	79 30%	29 21%	** **	279 16%	478 21%	717 18%	** **	21 18%	46 21%
Answered	3879	336	413	432	317	3184	554	134	220	128	**	1565	2089	3538	**	107	202
Mean score	6.7	6.6	6.8	6.8	6.6	6.6	7.0	6.4	7.6	6.9	**	6.5	6.8	6.7	**	6.8	6.7
Standard deviation	2.22	2.36	2.12	2.19	2.28	2.25	2.11	2.41	1.76	2.03	**	2.27	2.20	2.21	**	2.13	2.38
Standard error	.04	.13	.11	.12	.13	.04	.10	.22	.13	.21	**	.06	.05	.04	**	.20	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 200

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C6B. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Inspires people to try new activities, hobbies or interests"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N	
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND		WALES
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	179	40	37	51	15	91	67	91	10	9	23	46	31	44	6	1	**
		4%	7%	6%	5%	3%	5%	5%	4%	6%	5%	6%	6%	6%	5%	8%	2%	**
2	(2.0)	92	14	16	20	4	46	36	46	6	6	16	27	17	16	2	2	**
		2%	2%	3%	2%	1%	3%	3%	2%	3%	3%	4%	3%	3%	2%	2%	4%	**
											b							
3	(3.0)	171	24	28	41	13	71	58	91	6	11	12	30	30	38	1	*	**
		4%	4%	5%	4%	3%	4%	5%	4%	3%	6%	3%	4%	6%	4%	2%	1%	**
4	(4.0)	212	33	29	51	23	99	70	125	7	13	21	46	26	44	3	4	**
		5%	6%	5%	5%	5%	6%	6%	5%	4%	7%	6%	6%	5%	5%	4%	8%	**
5	(5.0)	535	70	66	116	50	230	155	325	17	18	46	101	69	99	8	7	**
		12%	12%	12%	12%	12%	13%	12%	13%	10%	9%	12%	13%	13%	12%	11%	14%	**
6	(6.0)	580	85	78	146	68	239	167	340	21	29	47	106	71	127	8	7	**
		14%	14%	14%	15%	16%	13%	13%	13%	12%	15%	13%	13%	13%	15%	11%	15%	**
7	(7.0)	722	105	88	144	56	237	183	462	30	30	49	113	83	123	9	11	**
		17%	17%	16%	14%	13%	13%	15%	18%	18%	15%	13%	14%	15%	14%	12%	23%	**
8	(8.0)	690	101	93	166	73	280	191	442	37	31	53	133	70	137	16	8	**
		16%	17%	16%	17%	17%	16%	15%	17%	22%	16%	14%	17%	13%	16%	22%	17%	**
										g								
9	(9.0)	357	41	34	58	24	123	83	236	7	9	20	47	42	48	5	3	**
		8%	7%	6%	6%	6%	7%	7%	9%	4%	5%	5%	6%	8%	6%	7%	7%	**
									f									
10 - Extremely well	(10.0)	341	47	43	86	43	155	110	183	13	18	29	70	41	72	7	2	**
		8%	8%	8%	9%	10%	9%	9%	7%	8%	9%	8%	9%	7%	8%	9%	4%	**
Don't know		416	47	54	119	66	216	131	241	15	19	57	85	62	107	8	3	**
		10%	8%	10%	12%	15%	12%	10%	9%	9%	10%	15%	11%	12%	13%	11%	5%	**
					a						b							

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 200

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		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	654 15%	111 18%	109 19% d	163 16%	54 12%	308 17%	231 18% b	352 14%	29 17%	39 20%	72 19% b	149 19% b	104 19% b	142 17%	12 16%	7 15%	** **	
NEUTRAL (5-6)	1115 26%	155 26%	143 25%	262 26%	118 27%	469 26%	322 26%	666 26%	38 23%	46 24%	94 25%	207 26%	139 26%	226 26%	16 22%	14 29%	** **	
POSITIVE VIEW (7-10)	2109 49%	295 48%	258 46%	454 45%	196 45%	794 44%	567 45%	1323 51% aefg	87 52%	87 46%	151 40%	364 45%	236 44%	380 44%	37 50%	25 50%	** **	
MOST NEGATIVE (1-2)	271 6%	54 9%	52 9% d	71 7%	19 4%	137 8%	103 8% b	137 5%	16 9%	15 8%	39 10% b	73 9% b	48 9% b	60 7%	7 10%	3 7%	** **	
MOST POSITIVE (9-10)	698 16%	88 14%	78 14%	144 14%	67 15%	277 16%	192 15%	419 16%	20 12%	27 14%	49 13%	117 15%	83 15%	120 14%	12 16%	5 11%	** **	
Answered	3879	561	510	879	368	1571	1119	2341	154	172	317	720	480	747	65	46	**	
Mean score	6.5	6.3	6.2	6.4	6.6	6.3	6.3	6.6 aefg	6.4	6.3	6.1	6.3	6.2	6.3	6.5	6.3	**	
Standard deviation	2.28	2.40	2.44	2.36	2.22	2.40	2.42	2.19	2.39	2.41	2.50	2.44	2.45	2.36	2.55	2.06	**	
Standard error	.04	.10	.10	.08	.12	.06	.07	.05	.19	.17	.13	.09	.11	.09	.26	.19	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6B. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Inspires people to try new activities, hobbies or interests"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	179 4%	22 6%	22 5%	24 5%	20 5%	163 5% d	14 2%	7 5%	2 1%	2 2%	** **	87 5%	90 4%	164 4%	** **	3 3%	9 4%
2	(2.0)	92 2%	7 2%	9 2%	9 2%	6 2%	80 2%	7 1%	3 2%	3 1%	2 2%	** **	39 2%	47 2%	82 2%	** **	1 1%	6 3%
3	(3.0)	171 4%	12 3%	26 5%	26 5%	12 3%	143 4%	23 4%	9 6%	5 2%	5 3%	** **	76 4%	89 4%	160 4%	** **	2 2%	5 2%
4	(4.0)	212 5%	21 6%	23 5%	27 5%	17 5%	191 5%	17 3%	3 2%	8 3%	1 1%	** **	98 6%	106 5%	200 5%	** **	6 5%	7 3%
5	(5.0)	535 12%	47 13%	51 11%	59 12%	40 11%	443 13%	70 11%	20 14%	26 10%	16 12%	** **	232 13%	269 12%	479 12%	** **	12 11%	28 13%
6	(6.0)	580 14%	50 13%	77 16%	69 14%	58 16%	461 13%	89 14%	27 19%	27 10%	26 18%	** **	237 14%	290 13%	528 14%	** **	16 14%	29 13%
7	(7.0)	722 17%	42 11%	80 17%	66 14%	56 15%	585 17%	105 17%	20 14%	43 17%	25 17%	** **	284 16%	395 17%	668 17%	** **	24 20%	39 18%
8	(8.0)	690 16%	73 19%	64 14%	82 17%	56 15%	581 17%	92 15%	18 12%	41 16%	21 15%	** **	268 16%	387 17%	641 16%	** **	22 19%	29 13%
9	(9.0)	357 8%	28 7%	20 4%	29 6%	18 5%	277 8%	69 11%	9 6%	38 15% a	17 12%	** **	126 7%	215 9%	326 8%	** **	7 6%	23 10%
10 - Extremely well	(10.0)	341 8%	26 7%	46 10%	33 7%	39 11%	266 8%	64 10%	18 12%	28 11%	15 10%	** **	120 7%	202 9%	300 8%	** **	14 11%	26 12%
Don't know		416 10%	50 13%	57 12%	63 13%	44 12%	325 9%	77 12%	11 8%	40 16% a	13 9%	** **	159 9%	229 10%	360 9%	** **	11 9%	17 8%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6B. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Inspires people to try new activities, hobbies or interests"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	654 15%	62 16%	79 17%	86 18%	56 15%	577 16% bd	62 10%	21 15%	17 7%	10 7%	** **	300 17%	332 14%	607 16%	** **	12 10%	27 13%
NEUTRAL (5-6)	1115 26%	97 26%	128 27%	128 26%	98 27%	904 26%	159 25%	47 33%	52 20%	42 30%	** **	469 27%	559 24%	1007 26%	** **	28 24%	56 26%
POSITIVE VIEW (7-10)	2109 49%	169 45%	211 44%	210 43%	169 46%	1709 49%	329 53%	65 45%	150 58%	77 54%	** **	798 46%	1199 52% a	1934 49%	** **	67 57%	117 54%
MOST NEGATIVE (1-2)	271 6%	29 8%	31 6%	33 7%	26 7%	243 7% bd	21 3%	10 7%	4 2%	4 3%	** **	127 7%	136 6%	246 6%	** **	5 4%	15 7%
MOST POSITIVE (9-10)	698 16%	54 14%	66 14%	62 13%	57 16%	544 15%	133 21% a	27 19%	66 25% a	32 22%	** **	246 14%	417 18% a	626 16%	** **	21 17%	49 23%
Answered	3879	329	418	424	323	3190	550	134	219	130	**	1567	2090	3548	**	108	201
Mean score	6.5	6.3	6.3	6.2	6.4	6.4	6.9 a	6.4	7.3 ac	7.0	**	6.3	6.6 a	6.5	**	6.9	6.7
Standard deviation	2.28	2.38	2.34	2.34	2.38	2.31	2.14	2.39	1.94	2.03	**	2.32	2.28	2.28	**	2.09	2.35
Standard error	.04	.13	.12	.13	.13	.04	.10	.22	.14	.21	**	.06	.05	.04	**	.20	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 201

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6C. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports younger children with their learning"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	128 3%	31 5%	25 4%	34 3%	9 2%	70 4%	46 4%	63 2%	6 4%	9 5%	13 4%	31 4%	23 4%	31 4%	2 3%	1 2%	**
2	(2.0)	46 1%	3 1%	6 1%	14 1%	8 2%	27 1%	18 1%	22 1%	2 1%	8 4%	8 2%	14 2%	6 1%	12 1%	2 2%	- -%	**
3	(3.0)	99 2%	16 3%	13 2%	21 2%	8 2%	44 2%	32 3%	53 2%	3 2%	4 2%	8 2%	19 2%	18 3%	20 2%	1 1%	* 1%	**
4	(4.0)	156 4%	17 3%	18 3%	20 2%	2 *	63 4%	64 5%	77 3%	5 3%	6 3%	18 5%	31 4%	36 7%	16 2%	1 2%	1 3%	**
5	(5.0)	366 9%	51 8%	35 6%	63 6%	29 7%	136 8%	111 9%	225 9%	13 8%	14 7%	33 9%	72 9%	46 8%	53 6%	2 3%	6 13%	**
6	(6.0)	437 10%	57 9%	44 8%	71 7%	28 6%	140 8%	99 8%	268 10%	17 10%	16 8%	18 5%	56 7%	55 10%	62 7%	5 7%	3 6%	**
7	(7.0)	622 14%	80 13%	73 13%	112 11%	38 9%	214 12%	177 14%	368 14%	27 16%	30 16%	40 11%	112 14%	79 15%	94 11%	9 12%	8 17%	**
8	(8.0)	762 18%	96 16%	99 18%	174 17%	75 17%	277 16%	192 15%	507 20%	23 14%	22 12%	63 17%	124 15%	77 14%	147 17%	14 19%	10 21%	**
9	(9.0)	463 11%	61 10%	58 10%	107 11%	49 11%	172 10%	120 10%	299 12%	24 14%	20 11%	23 6%	72 9%	54 10%	89 10%	12 17%	3 6%	**
10 - Extremely well	(10.0)	489 11%	69 11%	59 10%	100 10%	41 10%	221 12%	146 12%	293 11%	27 16%	25 13%	38 10%	95 12%	66 12%	83 10%	8 11%	4 9%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 201

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6C. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports younger children with their learning"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	728 17%	127 21%	134 24%	280 28%	146 34%	422 24%	246 20%	409 16%	21 12%	39 20%	113 30%	178 22%	83 15%	247 29%	18 24%	11 22%	**	
			a	ab			b				abcfg	bcg					**	
NEGATIVE VIEW (1-4)	429 10%	67 11%	63 11%	90 9%	27 6%	204 11%	160 13%	215 8%	16 9%	26 13%	46 12%	95 12%	82 15%	80 9%	6 8%	3 6%	**	
							b					b	b				**	
NEUTRAL (5-6)	803 19%	108 18%	78 14%	135 14%	56 13%	276 15%	209 17%	493 19%	30 18%	29 15%	51 14%	129 16%	101 19%	115 14%	7 9%	9 19%	**	
POSITIVE VIEW (7-10)	2336 54%	306 50%	289 51%	493 49%	204 47%	884 49%	635 51%	1466 57%	102 61%	97 51%	164 44%	403 50%	276 51%	413 48%	43 59%	26 53%	**	
							aef		e								**	
MOST NEGATIVE (1-2)	174 4%	34 6%	31 6%	49 5%	17 4%	96 5%	64 5%	84 3%	8 5%	16 9%	21 6%	45 6%	29 5%	43 5%	4 5%	1 2%	**	
										b		b					**	
MOST POSITIVE (9-10)	952 22%	130 21%	117 21%	207 21%	90 21%	394 22%	266 21%	592 23%	51 31%	45 24%	61 16%	167 21%	120 22%	172 20%	20 28%	8 15%	**	
								e	e								**	
Answered	3568	480	430	718	288	1365	1004	2173	148	152	261	627	459	608	56	38	**	
Mean score	7.0	6.9	7.0	7.1	7.3	7.0	6.9	7.2	7.3	6.8	6.8	6.9	6.8	7.0	7.5	7.0	**	
								aefg									**	
Standard deviation	2.23	2.42	2.40	2.34	2.24	2.44	2.39	2.12	2.31	2.58	2.47	2.41	2.42	2.37	2.27	2.01	**	
Standard error	.04	.11	.11	.08	.13	.06	.07	.05	.19	.19	.14	.09	.11	.10	.25	.20	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 201

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6C. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports younger children with their learning"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	128 3%	16 4%	15 3%	16 3%	15 4%	114 3%	11 2%	6 4%	1 *	1 1%	** **	59 3%	67 3%	118 3%	** **	2 1%	6 3%
2	(2.0)	46 1%	4 1%	8 2%	8 2%	4 1%	37 1%	4 1%	1 1%	2 1%	1 1%	** **	15 1%	26 1%	42 1%	** **	- -%	2 1%
3	(3.0)	99 2%	10 3%	10 2%	12 2%	8 2%	92 3%	4 1%	1 *	* **	1 1%	** **	49 3%	47 2%	89 2%	** **	1 1%	5 2%
4	(4.0)	156 4%	8 2%	8 2%	11 2%	5 1%	135 4%	17 3%	3 2%	6 2%	5 4%	** **	83 5%	67 3%	141 4%	** **	7 6%	11 5%
5	(5.0)	366 9%	21 6%	32 7%	34 7%	20 5%	302 9%	52 8%	8 6%	28 11%	12 9%	** **	159 9%	188 8%	334 9%	** **	7 6%	17 8%
6	(6.0)	437 10%	29 8%	33 7%	30 6%	32 9%	334 10%	69 11%	22 15%	10 4%	29 21%	** **	181 10%	213 9%	400 10%	** **	14 12%	26 12%
7	(7.0)	622 14%	38 10%	55 12%	47 10%	46 13%	480 14%	117 19%	25 18%	43 17%	30 21%	** **	254 15%	327 14%	577 15%	** **	19 16%	29 13%
8	(8.0)	762 18%	67 18%	80 17%	82 17%	65 18%	632 18%	112 18%	22 15%	58 22%	17 12%	** **	301 17%	424 18%	692 18%	** **	26 22%	45 21%
9	(9.0)	463 11%	39 10%	50 11%	57 12%	31 9%	389 11%	62 10%	11 8%	38 15%	8 5%	** **	179 10%	265 11%	430 11%	** **	10 8%	17 8%
10 - Extremely well	(10.0)	489 11%	39 10%	44 9%	42 9%	41 11%	388 11%	85 14%	21 15%	34 13%	21 15%	** **	182 11%	285 12%	429 11%	** **	19 16%	29 13%
Don't know		728 17%	107 28%	139 29%	147 30%	100 27%	611 17%	93 15%	24 17%	38 15%	17 12%	** **	264 15%	412 18%	657 17%	** **	15 12%	31 14%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 201

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6C. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports younger children with their learning"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	429 10%	38 10%	42 9%	47 10%	32 9%	379 11% bd	36 6%	11 8%	10 4%	8 6%	** **	206 12% b	207 9%	389 10%	** **	10 8%	25 11%
NEUTRAL (5-6)	803 19%	50 13%	65 14%	64 13%	52 14%	636 18%	122 19%	30 21%	38 15%	41 29% ad	** **	340 20%	400 17%	734 19%	** **	21 17%	43 20%
POSITIVE VIEW (7-10)	2336 54%	183 48%	229 48%	229 47%	184 50%	1889 54%	376 60%	80 55%	174 67% a	76 53%	** **	916 53%	1300 56%	2128 54%	** **	73 62%	119 55%
MOST NEGATIVE (1-2)	174 4%	20 5%	23 5%	24 5%	19 5%	152 4%	16 2%	7 5%	3 1%	2 2%	** **	74 4%	93 4%	159 4%	** **	2 1%	8 4%
MOST POSITIVE (9-10)	952 22%	78 21%	94 20%	99 20%	73 20%	778 22%	147 23%	32 22%	72 28%	28 20%	** **	361 21%	549 24%	858 22%	** **	28 24%	45 21%
Answered	3568	272	336	340	268	2904	534	121	221	126	**	1461	1907	3251	**	104	187
Mean score	7.0	7.0	7.1	7.0	7.1	7.0	7.3 a	7.1	7.6 a	7.1	**	6.9	7.2 a	7.0	**	7.4	7.0
Standard deviation	2.23	2.43	2.33	2.39	2.36	2.27	1.98	2.24	1.79	1.89	**	2.26	2.22	2.22	**	1.97	2.22
Standard error	.04	.15	.14	.14	.14	.04	.09	.22	.13	.20	**	.06	.05	.04	**	.19	.16

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6D. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports teenagers with their learning"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level:			a	b	c	d	a	b	c	d	e	f	g	a	b	c	~d	
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	151	34	29	41	12	79	55	78	7	9	17	37	27	35	4	1	**
		4%	6%	5%	4%	3%	4%	4%	3%	4%	5%	5%	5%	5%	4%	6%	3%	**
2	(2.0)	63	4	10	15	5	30	24	29	5	7	8	18	14	13	2	-	**
		1%	1%	2%	2%	1%	2%	2%	1%	3%	4%	2%	2%	3%	2%	3%	-%	**
										b								
3	(3.0)	127	16	21	31	9	49	40	69	4	10	8	24	14	29	1	1	**
		3%	3%	4%	3%	2%	3%	3%	3%	2%	5%	2%	3%	3%	3%	1%	2%	**
4	(4.0)	172	28	22	31	9	80	56	104	5	4	18	33	28	25	2	3	**
		4%	5%	4%	3%	2%	4%	4%	4%	3%	2%	5%	4%	5%	3%	3%	6%	**
5	(5.0)	439	58	42	83	40	172	120	270	12	15	40	71	57	70	3	7	**
		10%	10%	7%	8%	9%	10%	10%	10%	7%	8%	11%	9%	10%	8%	4%	15%	**
																	b	**
6	(6.0)	490	71	53	85	32	157	143	276	29	20	31	88	72	72	8	4	**
		11%	12%	9%	9%	7%	9%	11%	11%	17%	11%	8%	11%	13%	8%	11%	7%	**
										e								
7	(7.0)	575	69	69	102	33	203	162	352	22	26	32	102	70	87	6	8	**
		13%	11%	12%	10%	8%	11%	13%	14%	13%	13%	9%	13%	13%	10%	9%	16%	**
8	(8.0)	640	76	69	127	57	233	158	421	24	25	43	99	76	113	7	4	**
		15%	13%	12%	13%	13%	13%	13%	16%	14%	13%	11%	12%	14%	13%	10%	8%	**
									a									
9	(9.0)	355	45	47	75	27	123	100	222	17	12	26	63	41	61	9	2	**
		8%	7%	8%	7%	6%	7%	8%	9%	10%	6%	7%	8%	8%	7%	12%	5%	**
10 - Extremely well	(10.0)	362	47	34	61	27	154	108	202	16	18	26	67	47	48	7	2	**
		8%	8%	6%	6%	6%	9%	9%	8%	10%	10%	7%	8%	9%	6%	10%	4%	**
Don't know		921	160	167	348	181	507	285	559	28	45	125	203	96	302	23	17	**
		21%	26%	30%	35%	42%	28%	23%	22%	17%	24%	33%	25%	18%	35%	32%	35%	**
				a	ab						abcbfg	g						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6D. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports teenagers with their learning"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	513 12%	81 13%	82 15% d	118 12%	36 8%	238 13%	175 14%	280 11%	21 12%	30 16%	51 14%	112 14%	84 16% b	102 12%	9 12%	5 11%	** **	
NEUTRAL (5-6)	929 22%	129 21%	95 17%	168 17%	73 17%	329 18%	262 21%	546 21%	41 24%	35 18%	71 19%	159 20%	128 24%	142 17%	11 15%	11 22%	** **	
POSITIVE VIEW (7-10)	1932 45%	237 39%	220 39%	365 37%	145 33%	713 40%	528 42% e	1197 46% e	79 47% e	81 42%	127 34%	331 41%	234 43%	308 36%	30 41%	16 32%	** **	
MOST NEGATIVE (1-2)	214 5%	38 6%	39 7%	57 6%	17 4%	110 6%	80 6% b	107 4%	12 7%	16 8%	25 7%	55 7% b	42 8% b	48 6%	6 8%	1 3%	** **	
MOST POSITIVE (9-10)	717 17%	92 15%	82 14%	136 14%	54 12%	277 15%	208 17%	424 16%	33 20%	31 16%	53 14%	131 16%	88 16%	108 13%	16 22% ac	4 9%	** **	
Answered Mean score	3375 6.7	447 6.4	397 6.4	650 6.5	253 6.7	1280 6.5	965 6.5	2023 6.7	141 6.7	146 6.4	249 6.3	602 6.5	446 6.4	552 6.5	50 6.8	32 6.2	** **	
Standard deviation	2.29	2.44	2.49	2.44	2.34	2.46	2.42	2.22	2.37	2.58	2.51	2.46	2.43	2.43	2.70	2.09	**	
Standard error	.04	.12	.12	.09	.15	.07	.08	.05	.20	.20	.15	.10	.11	.11	.32	.23	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 202

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6D. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports teenagers with their learning"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	151 4%	18 5%	17 4%	19 4%	16 4%	138 4%	10 2%	3 2%	2 1%	1 1%	** **	70 4%	77 3%	137 4%	** **	3 3%	9 4%
2	(2.0)	63 1%	5 1%	8 2%	9 2%	5 1%	52 1%	9 1%	7 5%	2 1%	- -%	** **	27 2%	34 1%	55 1%	** **	4 3%	6 3%
3	(3.0)	127 3%	17 5%	12 2%	19 4%	10 3%	114 3%	8 1%	2 1%	2 1%	3 2%	** **	58 3%	64 3%	118 3%	** **	3 2%	3 2%
4	(4.0)	172 4%	9 2%	16 3%	16 3%	9 2%	148 4%	19 3%	2 2%	8 3%	7 5%	** **	75 4%	91 4%	161 4%	** **	2 2%	6 3%
5	(5.0)	439 10%	34 9%	36 8%	40 8%	31 8%	347 10%	69 11%	25 17%	23 9%	13 9%	** **	181 11%	219 9%	396 10%	** **	13 11%	22 10%
6	(6.0)	490 11%	27 7%	44 9%	33 7%	39 11%	389 11%	68 11%	8 6%	22 9%	27 19%	** **	207 12%	239 10%	444 11%	** **	19 16%	32 15%
7	(7.0)	575 13%	40 10%	48 10%	46 9%	41 11%	455 13%	102 16%	27 19%	36 14%	22 16%	** **	249 14%	291 13%	523 13%	** **	18 15%	30 14%
8	(8.0)	640 15%	53 14%	60 13%	55 11%	58 16%	515 15%	108 17%	16 11%	61 24%	20 14%	** **	245 14%	368 16%	585 15%	** **	18 15%	39 18%
9	(9.0)	355 8%	27 7%	34 7%	41 8%	20 5%	287 8%	56 9%	8 5%	31 12%	11 8%	** **	139 8%	202 9%	330 8%	** **	9 7%	15 7%
10 - Extremely well	(10.0)	362 8%	25 7%	22 5%	20 4%	28 8%	277 8%	72 11%	17 11%	31 12%	18 13%	** **	138 8%	206 9%	322 8%	** **	13 11%	17 8%
Don't know		921 21%	124 33%	179 38%	190 39%	113 31%	793 23%	107 17%	28 20%	40 16%	20 14%	** **	336 19%	529 23%	836 21%	** **	17 14%	38 18%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 202

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C6D. PERFORMANCE AGAINST PURPOSE 2 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Supports teenagers with their learning"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	513 12%	49 13%	53 11%	63 13%	39 11%	452 13% bd	46 7%	15 10%	14 6%	12 8%	** **	230 13%	266 11%	471 12%	** **	12 10%	24 11%
NEUTRAL (5-6)	929 22%	61 16%	81 17%	73 15%	69 19%	737 21%	137 22%	34 23%	45 17%	39 28%	** **	388 22%	458 20%	840 21%	** **	32 27%	54 25%
POSITIVE VIEW (7-10)	1932 45%	145 38%	163 34%	162 33%	146 40%	1534 44%	337 54% a	68 47%	159 62% a	71 50%	** **	772 45%	1067 46%	1761 45%	** **	58 49%	102 47%
MOST NEGATIVE (1-2)	214 5%	23 6%	25 5%	27 6%	21 6%	190 5%	19 3%	10 7%	4 2%	1 1%	** **	97 6%	111 5%	192 5%	** **	7 6%	14 7%
MOST POSITIVE (9-10)	717 17%	52 14%	56 12%	61 12%	48 13%	564 16%	128 20%	24 17%	62 24% a	29 20%	** **	277 16%	408 18%	652 17%	** **	21 18%	33 15%
Answered	3375	255	297	297	255	2723	520	116	219	122	**	1389	1791	3072	**	102	180
Mean score	6.7	6.5	6.5	6.3	6.6	6.6	7.1 a	6.6	7.4 ac	7.0	**	6.5	6.8 a	6.6	**	6.7	6.6
Standard deviation	2.29	2.50	2.36	2.46	2.38	2.34	2.06	2.35	1.89	1.96	**	2.32	2.30	2.29	**	2.24	2.26
Standard error	.04	.16	.15	.16	.15	.04	.10	.24	.14	.20	**	.06	.05	.04	**	.22	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 203

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7A. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides a broad mix of content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	165 4%	43 7%	33 6%	49 5%	15 4%	86 5%	63 5%	83 3%	9 6%	14 7%	20 5%	49 6%	24 4%	43 5%	4 5%	2 3%	**
2	(2.0)	59 1%	6 1%	15 3%	19 2%	4 1%	26 1%	21 2%	27 1%	3 2%	5 3%	7 2%	13 2%	9 2%	17 2%	1 2%	1 1%	**
3	(3.0)	116 3%	11 2%	11 2%	18 2%	7 2%	43 2%	44 4%	60 2%	9 6%	4 2%	9 2%	26 3%	24 5%	16 2%	1 2%	1 1%	**
4	(4.0)	155 4%	29 5%	23 4%	31 3%	8 2%	72 4%	54 4%	84 3%	10 6%	7 4%	16 4%	28 3%	26 5%	25 3%	4 5%	2 4%	**
5	(5.0)	371 9%	38 6%	41 7%	71 7%	30 7%	151 8%	117 9%	206 8%	7 4%	13 7%	34 9%	67 8%	53 10%	61 7%	4 5%	4 7%	**
6	(6.0)	478 11%	67 11%	51 9%	86 9%	35 8%	181 10%	129 10%	286 11%	13 8%	15 8%	44 12%	86 11%	51 9%	79 9%	4 5%	3 5%	**
7	(7.0)	725 17%	105 17%	79 14%	144 14%	64 15%	250 14%	167 13%	463 18%	23 14%	24 13%	46 12%	106 13%	71 13%	125 15%	11 15%	7 14%	**
8	(8.0)	919 21%	142 23%	126 22%	229 23%	103 24%	367 21%	259 21%	582 23%	37 22%	43 22%	66 18%	167 21%	112 21%	195 23%	20 27%	10 21%	**
9	(9.0)	533 12%	61 10%	84 15%	146 15%	62 14%	229 13%	134 11%	353 14%	26 16%	29 15%	39 11%	91 11%	51 9%	123 14%	10 13%	9 18%	**
10 - Extremely well	(10.0)	579 13%	81 13%	84 15%	169 17%	85 20%	276 15%	196 16%	327 13%	24 15%	28 15%	67 18%	132 16%	79 15%	136 16%	13 18%	12 25%	**
Don't know		195 5%	26 4%	16 3%	37 4%	21 5%	107 6%	65 5%	109 4%	6 3%	9 5%	26 7%	40 5%	41 8%	34 4%	2 3%	* 1%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7A. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides a broad mix of content"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	495 12%	89 15%	83 15%	117 12%	34 8%	228 13%	182 15%	255 10%	32 19%	30 16%	52 14%	117 14%	84 15%	101 12%	10 13%	5 10%	** **	
		d	d				b		b		b	b	b					
NEUTRAL (5-6)	849 20%	105 17%	92 16%	157 16%	65 15%	331 19%	247 20%	492 19%	20 12%	28 15%	78 21%	153 19%	105 19%	140 16%	8 11%	6 12%	** **	
POSITIVE VIEW (7-10)	2756 64%	388 64%	374 66%	688 69%	313 72%	1121 63%	757 61%	1726 67%	111 66%	124 65%	217 58%	495 62%	313 58%	579 68%	54 73%	38 77%	** **	
							aeg											
MOST NEGATIVE (1-2)	224 5%	48 8%	49 9%	68 7%	19 4%	112 6%	84 7%	111 4%	12 7%	19 10%	27 7%	62 8%	33 6%	60 7%	5 7%	2 4%	** **	
							b		b		b	b						
MOST POSITIVE (9-10)	1112 26%	142 23%	169 30%	315 32%	146 34%	505 28%	331 26%	680 26%	51 30%	57 30%	106 28%	223 28%	130 24%	259 30%	23 32%	21 42%	** **	
				a	a											a		
Answered	4100	582	548	961	413	1680	1185	2473	163	182	348	765	501	820	71	49	**	
Mean score	7.1	6.9	7.0	7.3	7.5	7.1	6.9	7.2	7.0	7.0	7.0	7.0	6.9	7.2	7.3	7.7	**	
				ab				ag										
Standard deviation	2.26	2.44	2.49	2.38	2.19	2.40	2.46	2.14	2.56	2.60	2.52	2.52	2.45	2.38	2.40	2.28	**	
Standard error	.04	.10	.10	.07	.11	.06	.07	.04	.20	.18	.13	.09	.11	.09	.24	.20	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 203

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C7A. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides a broad mix of content"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	165 4%	20 5%	23 5%	20 4%	23 6%	152 4% bd	10 2%	4 3%	1 *%	2 2%	** **	67 4%	93 4%	150 4%	** **	3 3%	10 4%
2	(2.0)	59 1%	9 2%	8 2%	10 2%	6 2%	51 1%	6 1%	1 1%	* *%	4 3%	** **	30 2%	28 1%	52 1%	** **	- -%	3 1%
3	(3.0)	116 3%	7 2%	8 2%	11 2%	4 1%	99 3%	15 2%	2 2%	4 1%	5 4%	** **	58 3%	54 2%	104 3%	** **	3 3%	6 3%
4	(4.0)	155 4%	14 4%	12 2%	15 3%	10 3%	133 4%	19 3%	10 7%	7 3%	2 2%	** **	74 4%	74 3%	143 4%	** **	3 2%	5 2%
5	(5.0)	371 9%	24 6%	37 8%	34 7%	27 7%	290 8%	57 9%	19 13%	19 7%	11 8%	** **	146 8%	194 8%	331 8%	** **	10 8%	17 8%
6	(6.0)	478 11%	36 10%	43 9%	44 9%	35 10%	377 11%	78 12%	27 19%	21 8%	20 14%	** **	214 12%	225 10%	445 11%	** **	14 12%	23 10%
7	(7.0)	725 17%	58 15%	66 14%	76 16%	49 13%	564 16%	115 18%	22 15%	40 15%	34 24%	** **	296 17%	368 16%	659 17%	** **	21 17%	39 18%
8	(8.0)	919 21%	83 22%	112 24%	116 24%	80 22%	776 22%	125 20%	31 21%	57 22%	25 18%	** **	363 21%	518 22%	842 22%	** **	30 25%	47 22%
9	(9.0)	533 12%	61 16%	62 13%	76 16%	47 13%	448 13%	76 12%	6 4%	49 19%	10 7%	** **	189 11%	325 14%	487 12%	** **	16 13%	29 13%
10 - Extremely well	(10.0)	579 13%	48 13%	89 19%	74 15%	62 17%	480 14%	82 13%	17 12%	41 16%	15 11%	** **	215 12%	335 14%	523 13%	** **	15 13%	33 15%
Don't know		195 5%	18 5%	16 3%	11 2%	23 6%	144 4%	42 7%	5 3%	20 8%	13 9%	** **	75 4%	106 5%	172 4%	** **	4 4%	6 3%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 203

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7A. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides a broad mix of content"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	495 12%	50 13%	51 11%	57 12%	44 12%	435 12% bd	51 8%	18 12%	12 5%	14 10%	** **	229 13%	248 11%	449 11%	** **	9 8%	24 11%
NEUTRAL (5-6)	849 20%	60 16%	79 17%	78 16%	62 17%	667 19%	135 22%	46 31% ad	40 15%	31 22%	** **	359 21%	420 18%	775 20%	** **	23 20%	40 18%
POSITIVE VIEW (7-10)	2756 64%	250 66%	330 69%	341 70%	238 65%	2269 65%	398 64%	77 53%	187 72% c	84 59%	** **	1062 62%	1545 67% a	2511 64%	** **	82 69%	148 68%
MOST NEGATIVE (1-2)	224 5%	29 8%	31 6%	30 6%	30 8%	203 6% bd	16 3%	6 4%	1 1%	7 5%	** **	97 6%	121 5%	202 5%	** **	3 3%	13 6%
MOST POSITIVE (9-10)	1112 26%	108 29%	151 32%	150 31%	110 30%	928 26%	158 25%	24 16%	90 35% ce	25 18%	** **	404 23%	660 28% a	1010 26%	** **	31 26%	62 28%
Answered	4100	361	460	476	345	3371	584	140	239	130	**	1651	2213	3736	**	114	212
Mean score	7.1	7.1	7.3	7.2	7.2	7.1	7.2	6.7	7.7 abce	6.9	**	6.9	7.2 a	7.1	**	7.3	7.2
Standard deviation	2.26	2.41	2.36	2.31	2.49	2.31	2.02	2.10	1.78	2.09	**	2.28	2.26	2.25	**	2.03	2.29
Standard error	.04	.13	.12	.12	.13	.04	.09	.19	.13	.21	**	.06	.05	.04	**	.19	.16

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7B. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Appeals to a wide range of different audiences"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level:		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
99%																		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	179 4%	44 7%	39 7%	59 6%	20 5%	102 6%	67 5%	90 3%	8 5%	14 7%	21 6%	51 b	22 4%	53 6%	4 5%	2 3%	** **
2	(2.0)	69 2%	4 1%	11 2%	13 1%	2 1%	27 1%	24 2%	37 1%	4 3%	2 1%	7 2%	12 2%	14 3%	11 1%	2 3%	* 1%	** **
3	(3.0)	123 3%	15 2%	22 4%	33 3%	11 3%	54 3%	44 3%	66 3%	6 4%	8 4%	13 4%	30 4%	18 3%	29 3%	2 3%	1 2%	** **
4	(4.0)	192 4%	36 6%	23 4%	31 3%	8 2%	74 4%	64 5%	111 4%	11 7%	8 4%	14 4%	36 4%	31 6%	26 3%	3 3%	2 3%	** **
5	(5.0)	401 9%	57 9%	43 8%	72 7%	28 7%	166 9%	134 11%	223 9%	13 8%	17 9%	50 13%	86 b	63 12%	62 7%	4 5%	4 9%	** **
6	(6.0)	472 11%	63 10%	59 10%	105 11%	46 11%	187 10%	124 10%	277 11%	15 9%	15 8%	38 10%	84 10%	46 9%	96 11%	6 9%	3 7%	** **
7	(7.0)	684 16%	104 17%	69 12%	130 13%	61 14%	238 13%	154 12%	442 17%	26 af	19 15%	44 10%	97 12%	70 13%	112 13%	10 14%	6 13%	** **
8	(8.0)	883 21%	118 19%	120 21%	223 22%	103 24%	353 20%	235 19%	570 22%	32 19%	41 21%	65 17%	148 18%	97 18%	188 22%	19 26%	11 22%	** **
9	(9.0)	507 12%	64 10%	79 14%	128 13%	49 11%	202 11%	140 11%	327 13%	22 13%	25 13%	34 9%	87 11%	64 12%	105 12%	11 15%	9 17%	** **
10 - Extremely well	(10.0)	561 13%	76 13%	75 13%	152 15%	77 18%	269 15%	181 14%	322 12%	18 11%	29 15%	57 15%	120 15%	70 13%	124 15%	10 14%	10 20%	** **
Don't know		224 5%	27 4%	24 4%	52 5%	28 7%	116 6%	82 7%	117 5%	12 7%	14 7%	30 8%	54 7%	47 9%	48 6%	3 4%	1 3%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7B. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Appeals to a wide range of different audiences"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	563 13%	99 16% d	94 17% d	135 14%	41 9%	256 14%	199 16% b	304 12%	30 18%	32 17%	55 15%	129 16% b	84 16%	119 14%	10 14%	4 9%	** **	
NEUTRAL (5-6)	873 20%	119 20%	102 18%	177 18%	75 17%	353 20%	259 21%	500 19%	28 17%	32 17%	88 24%	170 21%	109 20%	158 18%	10 14%	8 15%	** **	
POSITIVE VIEW (7-10)	2635 61%	362 60%	344 61%	634 63%	290 67%	1062 59%	710 57%	1662 64% aefg	98 58%	113 59%	201 54%	452 56%	301 56%	531 62%	50 68%	36 73%	** **	
MOST NEGATIVE (1-2)	248 6%	48 8%	50 9%	72 7%	22 5%	128 7%	91 7% b	127 5%	12 7%	16 8%	28 8%	64 8% b	36 7%	64 7%	6 8%	2 4%	** **	
MOST POSITIVE (9-10)	1069 25%	140 23%	154 27%	280 28%	126 29%	471 26%	322 26%	649 25%	40 24%	54 28%	91 24%	206 26%	134 25%	230 27%	21 29%	18 38%	** **	
Answered	4071	580	540	946	406	1671	1168	2466	156	177	344	751	495	807	70	48	**	
Mean score	7.0	6.7	6.8	7.0	7.3 ab	6.9	6.8	7.1 af	6.8	6.9	6.7	6.8	6.8	7.0	7.1	7.5	**	
Standard deviation	2.32	2.48	2.57	2.46	2.29	2.48	2.51	2.22	2.45	2.64	2.53	2.56	2.45	2.48	2.44	2.24	**	
Standard error	.04	.11	.10	.08	.12	.06	.07	.05	.19	.19	.13	.09	.11	.09	.24	.20	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7B. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Appeals to a wide range of different audiences"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	179 4%	23 6%	31 6%	25 5%	28 8%	160 5% d	16 3%	10 7% d	1 **	2 2%	** **	75 4%	100 4%	163 4%	** **	2 1%	8 3%
2	(2.0)	69 2%	6 2%	5 1%	9 2%	2 1%	59 2%	8 1%	2 1%	3 1%	4 3%	** **	38 2%	29 1%	59 2%	** **	4 3%	6 3%
3	(3.0)	123 3%	19 5%	10 2%	17 3%	12 3%	103 3%	17 3%	9 6% d	1 1%	4 3%	** **	50 3%	66 3%	114 3%	** **	3 2%	4 2%
4	(4.0)	192 4%	10 3%	16 3%	17 3%	9 2%	171 5%	18 3%	8 6%	4 2%	2 1%	** **	95 6%	86 4%	173 4%	** **	5 4%	12 6%
5	(5.0)	401 9%	26 7%	36 8%	40 8%	22 6%	332 9%	50 8%	9 6%	24 9%	8 6%	** **	175 10%	194 8%	365 9%	** **	3 3%	15 7%
6	(6.0)	472 11%	38 10%	57 12%	57 12%	39 11%	355 10%	87 14%	25 17%	28 11%	26 19% a	** **	173 10%	252 11%	443 11%	** **	10 9%	14 6%
7	(7.0)	684 16%	61 16%	51 11%	60 12%	52 14%	546 16%	101 16%	20 14%	42 16%	23 16%	** **	289 17%	348 15%	610 16%	** **	29 25%	47 21%
8	(8.0)	883 21%	81 21%	108 23%	109 22%	79 22%	724 21%	134 21%	29 20%	60 23%	26 18%	** **	336 19%	499 22%	813 21%	** **	24 20%	41 19%
9	(9.0)	507 12%	42 11%	63 13%	68 14%	37 10%	430 12%	74 12%	14 10%	39 15%	14 10%	** **	203 12%	294 13%	461 12%	** **	15 13%	35 16%
10 - Extremely well	(10.0)	561 13%	51 14%	73 15%	63 13%	61 17%	457 13%	84 13%	16 11%	41 16%	19 13%	** **	202 12%	330 14%	506 13%	** **	18 15%	28 13%
Don't know		224 5%	22 6%	26 5%	22 5%	26 7%	179 5%	37 6%	3 2%	16 6%	13 9%	** **	88 5%	121 5%	200 5%	** **	6 5%	8 4%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7B. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Appeals to a wide range of different audiences"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	563 13%	58 15%	61 13%	67 14%	51 14%	493 14%	59 9%	29 20%	9 3%	12 9%	** **	258 15%	282 12%	510 13%	** **	13 11%	29 13%
NEUTRAL (5-6)	873 20%	64 17%	94 20%	97 20%	61 17%	687 20%	137 22%	34 24%	52 20%	35 24%	** **	348 20%	446 19%	808 21%	** **	14 11%	29 13%
POSITIVE VIEW (7-10)	2635 61%	235 62%	295 62%	301 62%	230 62%	2157 61%	394 63%	79 54%	182 70%	83 58%	** **	1031 60%	1471 63%	2390 61%	** **	86 72%	151 70%
MOST NEGATIVE (1-2)	248 6%	29 8%	35 7%	34 7%	30 8%	219 6%	24 4%	12 8%	4 1%	6 4%	** **	113 7%	129 6%	223 6%	** **	5 5%	13 6%
MOST POSITIVE (9-10)	1069 25%	93 25%	136 29%	131 27%	99 27%	887 25%	158 25%	30 21%	80 31%	34 24%	** **	406 24%	623 27%	967 25%	** **	33 28%	64 29%
Answered	4071	357	449	465	342	3336	589	142	243	130	**	1637	2199	3707	**	112	209
Mean score	7.0	6.9	7.1	7.0	7.0	6.9	7.2	6.5	7.6	7.1	**	6.8	7.1	7.0	**	7.3	7.1
Standard deviation	2.32	2.49	2.47	2.42	2.56	2.36	2.13	2.51	1.79	2.10	**	2.36	2.32	2.31	**	2.12	2.29
Standard error	.04	.13	.13	.12	.14	.04	.10	.22	.13	.21	**	.06	.05	.04	**	.20	.16

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 205

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7C. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content made for UK audiences"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	132 3%	38 6%	30 5%	44 4%	14 3%	80 4%	53 4%	63 2%	6 4%	9 5%	19 5%	40 5%	21 4%	38 4%	4 6%	2 3%	**
								b			b	b						**
2	(2.0)	39 1%	4 1%	8 1%	13 1%	5 1%	18 1%	15 1%	18 1%	1 1%	5 3%	7 2%	11 1%	7 1%	12 1%	1 2%	- -%	**
3	(3.0)	99 2%	15 3%	18 3%	28 3%	9 2%	46 3%	27 2%	60 2%	2 1%	3 2%	9 2%	17 2%	10 2%	25 3%	1 1%	1 2%	**
4	(4.0)	127 3%	19 3%	21 4%	29 3%	8 2%	50 3%	46 4%	67 3%	12 7%	9 5%	11 3%	32 4%	19 4%	25 3%	2 2%	2 4%	**
										b								**
5	(5.0)	350 8%	45 7%	35 6%	71 7%	36 8%	150 8%	119 10%	187 7%	15 9%	15 8%	35 9%	77 10%	56 10%	64 7%	3 5%	2 5%	**
6	(6.0)	402 9%	53 9%	39 7%	60 6%	22 5%	133 7%	100 8%	235 9%	13 7%	12 6%	31 8%	61 8%	44 8%	55 6%	3 4%	3 5%	**
7	(7.0)	708 16%	90 15%	70 12%	126 13%	57 13%	249 14%	185 15%	430 17%	23 14%	20 10%	54 14%	113 14%	84 15%	111 13%	6 9%	7 14%	**
8	(8.0)	915 21%	133 22%	132 23%	229 23%	96 22%	363 20%	244 20%	599 23%	38 22%	42 22%	78 21%	167 21%	93 17%	194 23%	20 27%	10 21%	**
									g									**
9	(9.0)	662 15%	96 16%	101 18%	182 18%	81 19%	265 15%	183 15%	420 16%	27 16%	32 17%	42 11%	112 14%	70 13%	156 18%	13 18%	10 20%	**
10 - Extremely well	(10.0)	649 15%	85 14%	91 16%	177 18%	87 20%	320 18%	205 16%	391 15%	26 15%	30 16%	60 16%	126 16%	96 18%	141 17%	16 21%	12 24%	**
Don't know		211 5%	29 5%	18 3%	37 4%	19 4%	113 6%	73 6%	112 4%	6 3%	14 7%	28 7%	48 6%	42 8%	33 4%	4 5%	1 2%	**
													b					**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7C. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content made for UK audiences"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	398 9%	76 13%	78 14%	114 11%	36 8%	194 11%	141 11%	208 8%	21 13%	27 14%	46 12%	101 13%	57 10%	100 12%	8 11%	5 10%	**	
NEUTRAL (5-6)	752 18%	98 16%	74 13%	131 13%	58 13%	284 16%	219 17%	422 16%	28 17%	27 14%	66 18%	138 17%	100 18%	118 14%	6 9%	5 10%	**	
POSITIVE VIEW (7-10)	2934 68%	404 66%	394 70%	715 72%	321 74%	1197 67%	817 65%	1840 71%	114 67%	123 65%	235 63%	519 64%	343 63%	603 71%	55 75%	39 79%	**	
MOST NEGATIVE (1-2)	172 4%	41 7%	38 7%	58 6%	19 4%	98 5%	68 5%	82 3%	8 5%	14 8%	26 7%	51 6%	28 5%	50 6%	6 8%	2 3%	**	
MOST POSITIVE (9-10)	1311 31%	181 30%	192 34%	360 36%	168 39%	585 33%	388 31%	811 31%	53 32%	62 32%	103 27%	238 30%	167 31%	297 35%	29 40%	22 44%	**	
Answered	4085	578	546	961	415	1674	1177	2470	163	177	346	757	500	822	70	48	**	
Mean score	7.3	7.1	7.3	7.4	7.6	7.3	7.2	7.4	7.2	7.2	7.1	7.1	7.2	7.3	7.6	7.8	**	
Standard deviation	2.17	2.42	2.45	2.37	2.24	2.37	2.34	2.07	2.28	2.50	2.44	2.41	2.34	2.37	2.48	2.20	**	
Standard error	.03	.10	.10	.07	.11	.06	.07	.04	.18	.18	.12	.09	.10	.09	.25	.20	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 205

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7C. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content made for UK audiences"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Significance Level: 99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	132 3%	15 4%	23 5%	21 4%	17 5%	122 3%	9 1%	4 3%	2 1%	- -%	** **	50 3%	80 3%	117 3%	** **	2 2%	8 4%
2	(2.0)	39 1%	8 2%	4 1%	6 1%	6 2%	37 1%	1 *%	1 1%	- -%	- -%	** **	23 1%	15 1%	37 1%	** **	1 1%	1 *%
3	(3.0)	99 2%	13 3%	12 3%	13 3%	12 3%	83 2%	15 2%	4 3%	2 1%	6 4%	** **	47 3%	49 2%	92 2%	** **	1 1%	2 1%
4	(4.0)	127 3%	16 4%	9 2%	19 4%	6 2%	113 3%	12 2%	5 4%	4 2%	1 1%	** **	62 4%	58 3%	111 3%	** **	2 2%	10 5%
5	(5.0)	350 8%	28 7%	36 8%	36 7%	28 8%	286 8%	45 7%	16 11%	14 5%	8 5%	** **	140 8%	176 8%	319 8%	** **	7 6%	9 4%
6	(6.0)	402 9%	23 6%	31 7%	28 6%	27 7%	288 8%	79 13%	21 15%	23 9%	24 17%	** **	167 10%	182 8%	374 10%	** **	8 7%	15 7%
7	(7.0)	708 16%	47 12%	64 14%	68 14%	43 12%	554 16%	128 20%	29 20%	46 18%	35 25%	** **	267 16%	400 17%	652 17%	** **	19 16%	35 16%
8	(8.0)	915 21%	89 23%	106 22%	107 22%	87 24%	779 22%	115 18%	25 17%	52 20%	24 17%	** **	384 22%	498 21%	839 21%	** **	32 27%	46 21%
9	(9.0)	662 15%	73 19%	84 18%	96 20%	61 17%	557 16%	92 15%	19 13%	43 16%	17 12%	** **	257 15%	380 16%	612 16%	** **	19 16%	40 19%
10 - Extremely well	(10.0)	649 15%	53 14%	88 18%	77 16%	64 18%	534 15%	92 15%	16 11%	53 21%	16 11%	** **	248 14%	365 16%	567 15%	** **	21 18%	43 20%
Don't know		211 5%	15 4%	18 4%	17 3%	16 4%	165 5%	38 6%	4 3%	18 7%	11 8%	** **	81 5%	114 5%	188 5%	** **	5 5%	7 3%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 205

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7C. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content made for UK audiences"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	398 9%	51 13%	49 10%	59 12%	41 11%	353 10% bd	38 6%	15 10%	9 3%	7 5%	** **	181 11%	203 9%	357 9%	** **	7 6%	21 10%
NEUTRAL (5-6)	752 18%	51 14%	67 14%	63 13%	55 15%	574 16%	124 20%	38 26% a	37 14%	32 22%	** **	307 18%	358 15%	693 18%	** **	15 13%	25 11%
POSITIVE VIEW (7-10)	2934 68%	261 69%	342 72%	348 72%	255 69%	2423 69%	426 68%	88 61%	195 75%	92 65%	** **	1156 67%	1644 71%	2669 68%	** **	91 77%	165 76%
MOST NEGATIVE (1-2)	172 4%	23 6%	28 6%	27 6%	23 6%	158 4% b	11 2%	5 4%	2 1%	- -%	** **	73 4%	95 4%	154 4%	** **	3 3%	9 4%
MOST POSITIVE (9-10)	1311 31%	126 33%	172 36%	172 35%	125 34%	1091 31%	184 29%	35 24%	96 37%	33 23%	** **	505 29%	746 32%	1179 30%	** **	40 34%	84 39%
Answered	4085	364	458	470	352	3350	589	141	241	131	**	1644	2205	3719	**	113	211
Mean score	7.3	7.2	7.4	7.4	7.3	7.3	7.4	6.9	7.9	7.3	**	7.2	7.4	7.3	**	7.7	7.6
Standard deviation	2.17	2.38	2.36	2.34	2.41	2.22	1.93	2.11	1.78	1.73	**	2.20	2.17	2.16	**	1.96	2.19
Standard error	.03	.13	.12	.12	.13	.04	.09	.19	.13	.17	**	.05	.05	.04	**	.18	.15

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 206

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7D. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that dares to be different"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	247 6%	51 8%	54 10% d	73 7%	19 4%	127 7%	91 7%	130 5%	13 8%	14 8%	27 7%	62 8%	39 7%	64 7%	6 8%	4 7%	**
2	(2.0)	111 3%	17 3%	22 4%	29 3%	7 2%	47 3%	37 3%	63 2%	5 3%	8 4%	13 3%	25 3%	18 3%	23 3%	3 4%	2 5%	**
3	(3.0)	198 5%	31 5%	20 4%	37 4%	17 4%	71 4%	63 5%	108 4%	6 4%	7 4%	14 4%	35 4%	34 6%	34 4%	1 2%	* 1%	**
4	(4.0)	237 6%	38 6%	37 7%	57 6%	20 5%	97 5%	70 6%	152 6%	6 3%	8 4%	23 6%	41 5%	25 5%	50 6%	3 4%	3 6%	**
5	(5.0)	548 13%	72 12%	56 10%	108 11%	52 12%	235 13%	177 14%	321 12%	26 16%	27 14%	63 17%	119 15%	75 14%	90 11%	8 11%	7 15%	**
6	(6.0)	549 13%	77 13%	69 12%	115 11%	45 10%	200 11%	147 12%	330 13%	26 15%	28 15%	30 8%	102 13%	53 10%	99 12%	11 15%	2 5%	**
7	(7.0)	648 15%	83 14%	86 15%	153 15%	67 15%	242 14%	157 13%	417 16%	26 15%	32 17%	49 13%	104 13%	75 14%	133 16%	11 15%	7 15%	**
8	(8.0)	647 15%	101 17%	80 14%	143 14%	63 14%	240 13%	171 14%	400 15%	24 14%	17 9%	42 11%	104 13%	73 13%	123 14%	8 11%	8 17%	**
9	(9.0)	358 8%	44 7%	48 8%	82 8%	34 8%	144 8%	91 7%	229 9%	16 10%	14 7%	27 7%	61 8%	37 7%	68 8%	8 11%	3 6%	**
10 - Extremely well	(10.0)	361 8%	46 8%	48 8%	89 9%	41 10%	169 9%	122 10%	199 8%	11 7%	19 10%	34 9%	71 9%	53 10%	70 8%	8 11%	4 9%	**
Don't know		391 9%	46 8%	44 8%	113 11%	69 16% ab	215 12%	123 10%	233 9%	9 5%	18 9%	52 14% bc	81 10%	60 11%	100 12%	5 7%	6 13%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7D. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that dares to be different"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	793	138	133	196	63	342	262	453	29	37	77	163	116	171	13	10	**	
	18%	23%	24%	20%	14%	19%	21%	18%	17%	19%	21%	20%	21%	20%	18%	20%	**	
		d	d															
NEUTRAL (5-6)	1097	148	125	222	97	435	324	651	52	55	93	221	128	189	20	10	**	
	26%	24%	22%	22%	22%	24%	26%	25%	31%	29%	25%	27%	24%	22%	27%	20%	**	
POSITIVE VIEW (7-10)	2015	275	261	466	205	794	541	1245	78	82	152	340	239	395	35	23	**	
	47%	45%	46%	47%	47%	44%	43%	48%	46%	43%	41%	42%	44%	46%	48%	47%	**	
								af										
MOST NEGATIVE (1-2)	358	69	77	102	26	174	129	193	17	22	40	87	57	87	9	6	**	
	8%	11%	14%	10%	6%	10%	10%	7%	10%	12%	11%	11%	11%	10%	12%	12%	**	
		d	d				b					b						
MOST POSITIVE (9-10)	720	91	95	171	75	313	213	428	28	33	61	132	91	139	16	7	**	
	17%	15%	17%	17%	17%	18%	17%	17%	16%	17%	16%	16%	17%	16%	22%	15%	**	
Answered	3904	562	520	884	365	1572	1127	2350	159	173	322	724	483	754	68	43	**	
Mean score	6.3	6.1	6.1	6.3	6.5	6.2	6.1	6.4	6.2	6.1	6.0	6.1	6.1	6.2	6.4	6.2	**	
					ab			f										
Standard deviation	2.43	2.57	2.67	2.56	2.37	2.56	2.58	2.36	2.44	2.56	2.60	2.56	2.62	2.55	2.63	2.64	**	
Standard error	.04	.11	.11	.08	.13	.06	.07	.05	.19	.18	.14	.09	.12	.10	.27	.25	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 206

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7D. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that dares to be different"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Significance Level:																		
99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	247 6%	29 8%	35 7%	34 7%	30 8%	223 6% bd	19 3%	10 7% d	3 1%	2 2%	** **	115 7%	123 5%	223 6%	** **	4 4%	15 7%
2	(2.0)	111 3%	14 4%	9 2%	11 2%	12 3%	100 3%	7 1%	2 1%	1 1%	3 2%	** **	51 3%	55 2%	99 3%	** **	4 3%	7 3%
3	(3.0)	198 5%	16 4%	18 4%	22 5%	11 3%	170 5%	21 3%	8 5%	4 2%	6 4%	** **	104 6% b	84 4%	176 5%	** **	5 5%	7 3%
4	(4.0)	237 6%	22 6%	28 6%	31 6%	19 5%	210 6%	25 4%	11 8%	8 3%	3 2%	** **	102 6%	123 5%	211 5%	** **	13 11%	20 9%
5	(5.0)	548 13%	43 11%	46 10%	55 11%	35 10%	444 13%	81 13%	21 15%	30 11%	18 13%	** **	223 13%	286 12%	505 13%	** **	9 8%	20 9%
6	(6.0)	549 13%	48 13%	51 11%	56 12%	42 12%	445 13%	71 11%	17 11%	29 11%	15 11%	** **	238 14%	273 12%	512 13%	** **	16 14%	22 10%
7	(7.0)	648 15%	52 14%	81 17%	78 16%	55 15%	502 14%	113 18%	26 18%	41 16%	34 24% a	** **	248 14%	349 15%	582 15%	** **	20 17%	39 18%
8	(8.0)	647 15%	46 12%	78 16%	69 14%	54 15%	542 15%	88 14%	16 11%	38 15%	22 16%	** **	245 14%	375 16%	603 15%	** **	17 15%	31 14%
9	(9.0)	358 8%	32 8%	37 8%	41 8%	28 8%	285 8%	68 11%	10 7%	36 14% a	12 9%	** **	137 8%	207 9%	326 8%	** **	11 9%	22 10%
10 - Extremely well	(10.0)	361 8%	32 8%	38 8%	36 7%	34 9%	288 8%	59 9%	14 10%	30 12%	11 8%	** **	126 7%	210 9%	327 8%	** **	9 7%	19 9%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 206

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7D. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that dares to be different"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	391	45	55	53	47	307	74	9	38	16	**	136	233	342	**	10	14
	9%	12%	12%	11%	13%	9%	12%	6%	15%	11%	**	8%	10%	9%	**	8%	7%
									a								
NEGATIVE VIEW (1-4)	793	81	90	98	73	703	72	31	18	14	**	373	386	710	**	26	49
	18%	21%	19%	20%	20%	20%	11%	21%	7%	10%	**	22%	17%	18%	**	22%	23%
						bd		bd				b					
NEUTRAL (5-6)	1097	91	97	111	78	889	153	38	59	33	**	461	559	1017	**	26	42
	26%	24%	20%	23%	21%	25%	24%	26%	23%	23%	**	27%	24%	26%	**	22%	19%
POSITIVE VIEW (7-10)	2015	162	233	224	171	1617	328	67	145	80	**	756	1142	1838	**	57	112
	47%	43%	49%	46%	46%	46%	52%	46%	56%	56%	**	44%	49%	47%	**	48%	51%
									a				a				
MOST NEGATIVE (1-2)	358	43	44	45	42	323	26	12	5	5	**	166	179	323	**	8	22
	8%	11%	9%	9%	11%	9%	4%	9%	2%	4%	**	10%	8%	8%	**	7%	10%
						bd		d									
MOST POSITIVE (9-10)	720	64	75	77	62	573	127	25	66	23	**	264	417	652	**	19	42
	17%	17%	16%	16%	17%	16%	20%	17%	25%	16%	**	15%	18%	17%	**	16%	19%
									a								
Answered	3904	334	420	433	321	3209	553	136	221	127	**	1590	2086	3565	**	108	203
Mean score	6.3	6.1	6.3	6.2	6.2	6.2	6.7	6.2	7.2	6.7	**	6.1	6.5	6.3	**	6.3	6.3
							a		ac				a				
Standard deviation	2.43	2.60	2.50	2.49	2.62	2.48	2.20	2.49	2.02	2.05	**	2.48	2.41	2.42	**	2.35	2.55
Standard error	.04	.14	.13	.13	.15	.04	.10	.23	.15	.21	**	.06	.05	.04	**	.22	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7E. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is different from other providers"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	243 6%	52 9%	54 10% d	73 7%	19 4%	127 7%	94 8% b	121 5%	13 8%	16 8%	28 7%	65 8%	36 7%	64 8%	5 7%	3 7%	** **
2	(2.0)	102 2%	17 3%	15 3%	20 2%	5 1%	39 2%	34 3%	54 2%	- -%	6 3%	14 4%	20 3%	17 3%	16 2%	2 2%	2 4%	** **
3	(3.0)	196 5%	30 5%	25 4%	38 4%	12 3%	69 4%	68 5%	112 4%	12 7%	9 5%	17 5%	42 5%	33 6%	32 4%	2 3%	2 5%	** **
4	(4.0)	218 5%	29 5%	30 5%	51 5%	21 5%	97 5%	61 5%	139 5%	8 5%	10 5%	20 5%	37 5%	29 5%	44 5%	4 5%	2 5%	** **
5	(5.0)	582 14%	78 13%	63 11%	116 12%	52 12%	239 13%	168 13%	360 14%	15 9%	22 12%	52 14%	103 13%	67 12%	97 11%	9 13%	7 15%	** **
6	(6.0)	522 12%	76 12%	69 12%	113 11%	44 10%	187 10%	135 11%	316 12%	21 13%	25 13%	39 10%	91 11%	57 10%	98 11%	10 14%	5 10%	** **
7	(7.0)	671 16%	97 16%	83 15%	155 15%	72 17%	264 15%	159 13%	432 17% a	30 18%	27 14%	47 13%	106 13%	67 12%	134 16%	12 16%	7 15%	** **
8	(8.0)	675 16%	88 15%	92 16%	165 17%	74 17%	262 15%	188 15%	424 16%	27 16%	21 11%	48 13%	116 14%	82 15%	145 17%	8 11%	8 16%	** **
9	(9.0)	415 10%	55 9%	55 10%	94 9%	40 9%	165 9%	113 9%	253 10%	15 9%	19 10%	32 8%	78 10%	45 8%	78 9%	10 13%	4 9%	** **
10 - Extremely well	(10.0)	375 9%	48 8%	49 9%	97 10%	48 11%	178 10%	128 10%	210 8%	18 10%	22 12%	39 10%	81 10%	55 10%	77 9%	7 10%	7 14%	** **
Don't know		296 7%	37 6%	29 5%	76 8%	47 11% b	159 9%	101 8%	162 6%	9 5%	14 7%	39 11% b	65 8%	55 10% b	70 8%	5 6%	1 3%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 207

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C7E. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is different from other providers"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	760 18%	128 21% d	124 22% d	182 18%	57 13%	333 19%	257 21% b	426 17%	34 20%	40 21%	79 21%	165 20%	114 21%	157 18%	13 17%	10 20%	** **	
NEUTRAL (5-6)	1104 26%	154 25%	132 23%	229 23%	96 22%	425 24%	303 24%	676 26%	36 21%	48 25%	90 24%	195 24%	123 23%	194 23%	20 27%	12 25%	** **	
POSITIVE VIEW (7-10)	2135 50%	289 48%	278 49%	511 51%	233 54%	870 49%	588 47%	1318 51%	90 53%	89 47%	165 44%	380 47%	250 46%	434 51%	37 50%	26 53%	** **	
MOST NEGATIVE (1-2)	345 8%	69 11% d	69 12% d	93 9%	24 6%	166 9%	128 10% b	175 7%	13 8%	22 11%	42 11% b	86 11% b	53 10%	81 9%	7 9%	5 10%	** **	
MOST POSITIVE (9-10)	789 18%	104 17%	104 18%	191 19%	88 20%	343 19%	241 19%	463 18%	33 20%	42 22%	70 19%	159 20%	100 19%	155 18%	17 23%	11 23%	** **	
Answered	3999	571	535	921	387	1628	1149	2421	159	177	334	740	487	785	69	48	**	
Mean score	6.4	6.1	6.2	6.4	6.7 ab	6.3	6.2	6.4	6.4	6.3	6.2	6.2	6.2	6.4	6.4	6.4	**	
Standard deviation	2.42	2.56	2.64	2.52	2.32	2.54	2.61	2.33	2.54	2.68	2.65	2.63	2.61	2.52	2.51	2.63	**	
Standard error	.04	.11	.11	.08	.12	.06	.07	.05	.20	.19	.14	.09	.11	.10	.25	.24	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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C7E. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is different from other providers"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level:		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	243 6%	30 8%	34 7%	34 7%	31 8%	217 6%	20 3%	11 8%	2 1%	4 3%	** **	107 6%	127 5%	220 6%	** **	3 3%	13 6%
							d		d									
2	(2.0)	102 2%	12 3%	5 1%	10 2%	7 2%	89 3%	10 2%	3 2%	3 1%	2 2%	** **	48 3%	51 2%	90 2%	** **	1 1%	3 1%
3	(3.0)	196 5%	13 3%	19 4%	15 3%	17 5%	166 5%	27 4%	12 8%	6 2%	6 4%	** **	90 5%	95 4%	171 4%	** **	9 8%	17 8%
4	(4.0)	218 5%	16 4%	29 6%	31 6%	13 3%	185 5%	29 5%	5 4%	9 3%	10 7%	** **	105 6%	104 4%	200 5%	** **	7 6%	11 5%
5	(5.0)	582 14%	50 13%	46 10%	57 12%	40 11%	491 14%	74 12%	16 11%	31 12%	17 12%	** **	252 15%	295 13%	540 14%	** **	19 16%	30 14%
6	(6.0)	522 12%	44 12%	54 11%	57 12%	41 11%	410 12%	74 12%	22 15%	27 10%	13 9%	** **	204 12%	267 12%	477 12%	** **	14 12%	29 13%
7	(7.0)	671 16%	54 14%	80 17%	75 15%	58 16%	531 15%	104 17%	20 14%	47 18%	24 17%	** **	255 15%	365 16%	606 16%	** **	16 14%	33 15%
8	(8.0)	675 16%	58 15%	87 18%	88 18%	57 15%	564 16%	95 15%	22 15%	49 19%	17 12%	** **	258 15%	389 17%	623 16%	** **	18 15%	31 14%
9	(9.0)	415 10%	42 11%	36 8%	45 9%	32 9%	338 10%	71 11%	11 8%	30 12%	16 11%	** **	159 9%	244 11%	386 10%	** **	10 8%	22 10%
10 - Extremely well	(10.0)	375 9%	29 8%	49 10%	40 8%	37 10%	310 9%	52 8%	9 7%	24 9%	13 9%	** **	141 8%	212 9%	344 9%	** **	12 10%	18 8%
Don't know		296 7%	33 9%	37 8%	34 7%	36 10%	216 6%	71 11%	12 8%	32 12%	19 14%	** **	107 6%	171 7%	251 6%	** **	8 7%	12 6%
							a		a		a							

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

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C7E. PERFORMANCE AGAINST PURPOSE 3 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is different from other providers"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	760 18%	70 18%	87 18%	90 18%	67 18%	656 19% bd	86 14%	32 22% d	19 7%	22 16%	** **	350 20% b	377 16%	681 17%	** **	21 18%	43 20%
NEUTRAL (5-6)	1104 26%	94 25%	100 21%	114 23%	81 22%	901 26%	149 24%	38 27%	58 22%	30 21%	** **	456 26%	562 24%	1016 26%	** **	33 28%	59 27%
POSITIVE VIEW (7-10)	2135 50%	182 48%	252 53%	249 51%	184 50%	1742 50%	321 51%	62 43%	150 58%	70 49%	** **	813 47%	1210 52% a	1959 50%	** **	56 47%	104 48%
MOST NEGATIVE (1-2)	345 8%	42 11%	39 8%	43 9%	37 10%	306 9% bd	30 5%	14 10% d	5 2%	6 4%	** **	155 9%	178 8%	311 8%	** **	5 4%	16 7%
MOST POSITIVE (9-10)	789 18%	70 19%	85 18%	86 18%	69 19%	647 18%	123 20%	20 14%	53 21%	29 20%	** **	300 17%	456 20%	731 19%	** **	21 18%	40 18%
Answered	3999	346	439	453	332	3299	555	133	227	123	**	1619	2149	3657	**	110	206
Mean score	6.4	6.3	6.5	6.4	6.4	6.3	6.7	6.0	7.1 ac	6.6	**	6.2	6.5 a	6.4	**	6.4	6.3
Standard deviation	2.42	2.56	2.48	2.46	2.60	2.46	2.25	2.52	1.94	2.30	**	2.46	2.41 a	2.41	**	2.31	2.44
Standard error	.04	.14	.13	.13	.14	.04	.10	.23	.14	.24	**	.06	.05	.04	**	.22	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8A. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Includes people like me"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	331	59	63	98	35	164	113	171	14	21	37	78	47	87	7	3	**
		8%	10%	11%	10%	8%	9%	9%	7%	8%	11%	10%	10%	9%	10%	9%	7%	**
													b					
2	(2.0)	109	18	15	24	10	45	41	58	4	13	11	28	19	19	3	1	**
		3%	3%	3%	2%	2%	3%	3%	2%	2%	7%	3%	4%	4%	2%	4%	3%	**
											b							
3	(3.0)	157	23	23	33	10	65	55	91	5	5	16	31	27	28	3	2	**
		4%	4%	4%	3%	2%	4%	4%	4%	3%	3%	4%	4%	5%	3%	3%	3%	**
4	(4.0)	213	37	29	47	18	95	80	120	12	8	24	52	40	41	3	3	**
		5%	6%	5%	5%	4%	5%	6%	5%	7%	4%	6%	6%	7%	5%	4%	6%	**
5	(5.0)	417	49	40	83	43	183	129	234	15	15	43	82	52	71	4	6	**
		10%	8%	7%	8%	10%	10%	10%	9%	9%	8%	11%	10%	10%	8%	6%	12%	**
6	(6.0)	496	67	52	94	42	181	137	282	29	20	35	93	61	79	10	4	**
		12%	11%	9%	9%	10%	10%	11%	11%	17%	10%	9%	12%	11%	9%	14%	8%	**
7	(7.0)	652	110	74	123	49	244	165	413	14	28	51	100	64	103	10	7	**
		15%	18%	13%	12%	11%	14%	13%	16%	8%	15%	14%	12%	12%	12%	13%	15%	**
			cd															
8	(8.0)	772	94	103	198	96	296	203	499	27	30	65	136	89	175	15	7	**
		18%	15%	18%	20%	22%	17%	16%	19%	16%	16%	17%	17%	16%	20%	21%	13%	**
9	(9.0)	470	63	70	123	53	189	113	319	22	21	32	80	42	104	10	5	**
		11%	10%	12%	12%	12%	11%	9%	12%	13%	11%	9%	10%	8%	12%	13%	10%	**
								ag										
10 - Extremely well	(10.0)	495	71	74	136	62	228	155	294	21	25	38	92	63	111	7	10	**
		12%	12%	13%	14%	14%	13%	12%	11%	13%	13%	10%	11%	12%	13%	10%	21%	**
Don't know		184	18	22	39	17	95	60	102	6	6	22	33	39	35	2	1	**
		4%	3%	4%	4%	4%	5%	5%	4%	3%	3%	6%	4%	7%	4%	3%	2%	**
														b				

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

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C8A. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Includes people like me"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	809	136	130	202	72	370	288	440	35	46	87	190	133	176	15	9	**	
	19%	22%	23%	20%	17%	21%	23%	17%	21%	24%	23%	24%	25%	21%	21%	18%	**	
							b			b	b	b						
NEUTRAL (5-6)	913	116	92	177	85	365	266	516	44	34	77	174	113	151	14	10	**	
	21%	19%	16%	18%	19%	20%	21%	20%	26%	18%	21%	22%	21%	18%	19%	20%	**	
POSITIVE VIEW (7-10)	2389	337	320	580	260	957	636	1525	84	104	187	408	258	493	42	29	**	
	56%	56%	57%	58%	60%	54%	51%	59%	50%	54%	50%	51%	47%	58%	57%	59%	**	
							aefg											
MOST NEGATIVE (1-2)	440	77	78	122	45	210	154	229	18	34	47	107	66	107	10	4	**	
	10%	13%	14%	12%	10%	12%	12%	9%	10%	18%	13%	13%	12%	12%	13%	9%	**	
							b			b	b							
MOST POSITIVE (9-10)	965	134	143	259	116	417	268	613	43	46	70	172	105	215	17	15	**	
	22%	22%	25%	26%	27%	23%	21%	24%	26%	24%	19%	21%	19%	25%	23%	31%	**	
Answered	4111	589	542	959	417	1692	1190	2481	163	185	351	772	503	820	71	48	**	
Mean score	6.5	6.4	6.4	6.6	6.8	6.4	6.3	6.7	6.5	6.3	6.2	6.3	6.2	6.6	6.5	6.8	**	
							aefg											
Standard deviation	2.58	2.69	2.84	2.75	2.63	2.71	2.72	2.50	2.65	2.90	2.71	2.73	2.72	2.76	2.71	2.71	**	
Standard error	.04	.11	.11	.09	.13	.06	.08	.05	.21	.20	.14	.10	.12	.10	.27	.25	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 208

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

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Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Significance Level: 99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	331 8%	43 11%	44 9%	48 10%	39 11%	287 8% d	32 5%	16 11% d	5 2%	5 4%	** **	143 8%	168 7%	297 8%	** **	8 7%	18 8%
2	(2.0)	109 3%	11 3%	8 2%	12 3%	7 2%	91 3%	15 2%	7 5%	3 1%	3 2%	** **	38 2%	66 3%	96 2%	** **	1 1%	8 4%
3	(3.0)	157 4%	13 3%	16 3%	15 3%	13 4%	132 4%	22 4%	6 4%	3 1%	5 4%	** **	74 4%	75 3%	140 4%	** **	5 4%	9 4%
4	(4.0)	213 5%	21 6%	19 4%	23 5%	18 5%	186 5%	26 4%	7 5%	6 2%	7 5%	** **	108 6% b	98 4%	184 5%	** **	11 9%	17 8%
5	(5.0)	417 10%	24 6%	48 10%	43 9%	28 8%	321 9%	71 11%	12 8%	36 14%	17 12%	** **	163 9%	221 10%	377 10%	** **	8 7%	14 6%
6	(6.0)	496 12%	43 11%	36 8%	45 9%	34 9%	391 11%	65 10%	16 11%	25 10%	11 7%	** **	211 12%	237 10%	446 11%	** **	19 16%	33 15%
7	(7.0)	652 15%	45 12%	58 12%	58 12%	46 12%	506 14%	119 19%	22 15%	45 17%	35 24% a	** **	251 15%	349 15%	615 16% d	** **	8 7%	15 7%
8	(8.0)	772 18%	71 19%	104 22%	104 21%	71 19%	657 19%	101 16%	21 15%	45 17%	26 18%	** **	320 19%	427 18%	707 18%	** **	19 16%	46 21%
9	(9.0)	470 11%	49 13%	55 12%	63 13%	41 11%	382 11%	80 13%	18 12%	40 15%	15 11%	** **	147 9%	298 13% a	433 11%	** **	13 11%	25 12%
10 - Extremely well	(10.0)	495 12%	44 12%	67 14%	61 13%	50 14%	413 12%	70 11%	15 10%	36 14%	14 10%	** **	184 11%	289 12%	450 12%	** **	16 13%	22 10%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

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Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	184	14	20	14	21	151	27	4	15	4	**	86	91	163	**	10	11
	4%	4%	4%	3%	6%	4%	4%	3%	6%	3%	**	5%	4%	4%	**	8%	5%
NEGATIVE VIEW (1-4)	809	88	88	98	77	695	94	37	17	21	**	363	407	717	**	25	52
	19%	23%	18%	20%	21%	20%	15%	26%	7%	15%	**	21%	18%	18%	**	21%	24%
						d	d	bd									
NEUTRAL (5-6)	913	67	84	88	62	712	136	28	61	28	**	374	458	822	**	27	47
	21%	18%	18%	18%	17%	20%	22%	19%	24%	19%	**	22%	20%	21%	**	23%	21%
POSITIVE VIEW (7-10)	2389	209	283	286	207	1957	370	76	166	90	**	902	1364	2204	**	57	109
	56%	55%	60%	59%	56%	56%	59%	52%	64%	63%	**	52%	59%	56%	**	48%	50%
												a					
MOST NEGATIVE (1-2)	440	54	53	60	47	378	47	24	8	8	**	181	234	393	**	9	26
	10%	14%	11%	12%	13%	11%	7%	16%	3%	6%	**	10%	10%	10%	**	8%	12%
						d		bd									
MOST POSITIVE (9-10)	965	93	121	124	90	795	150	33	76	29	**	331	588	883	**	29	47
	22%	25%	26%	26%	25%	23%	24%	22%	29%	21%	**	19%	25%	23%	**	24%	22%
												a					
Answered	4111	364	455	473	347	3364	600	141	244	138	**	1639	2229	3744	**	108	207
Mean score	6.5	6.4	6.7	6.6	6.5	6.5	6.7	6.1	7.3	6.7	**	6.4	6.7	6.6	**	6.6	6.4
									abc				a				
Standard deviation	2.58	2.82	2.71	2.73	2.80	2.62	2.40	2.83	2.06	2.26	**	2.59	2.59	2.57	**	2.61	2.69
Standard error	.04	.15	.14	.14	.15	.04	.11	.25	.14	.22	**	.06	.05	.04	**	.25	.19

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8B. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Features the region (ENGLAND)/ nation (SCOTLAND/ WALES/ NORTHERN IRELAND) of the UK I live in"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level:			a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	244 6%	55 9%	46 8%	72 7%	26 6%	132 7%	101 8%	119 5%	16 9%	21 11%	35 9%	71 9%	42 8%	64 7%	5 7%	3 5%	** **
2	(2.0)	122 3%	21 3%	23 4%	33 3%	10 2%	56 3%	47 4%	64 2%	7 4%	8 4%	12 3%	29 4%	26 5%	27 3%	4 5%	2 3%	** **
3	(3.0)	208 5%	36 6%	30 5%	51 5%	21 5%	97 5%	63 5%	131 5%	10 6%	9 4%	15 4%	38 5%	29 5%	45 5%	3 3%	2 5%	** **
4	(4.0)	256 6%	46 8%	38 7%	62 6%	24 5%	108 6%	83 7%	149 6%	7 4%	8 4%	27 7%	50 6%	37 7%	55 6%	3 4%	3 7%	** **
5	(5.0)	460 11%	54 9%	46 8%	87 9%	41 9%	194 11%	143 11%	261 10%	18 11%	20 11%	42 11%	96 12%	60 11%	73 9%	6 9%	5 9%	** **
6	(6.0)	532 12%	63 10%	70 12%	113 11%	43 10%	198 11%	143 11%	317 12%	15 9%	22 11%	34 9%	82 10%	66 12%	100 12%	8 10%	4 8%	** **
7	(7.0)	732 17%	107 18%	95 17%	173 17%	78 18%	296 17%	187 15%	455 18%	35 21%	25 13%	56 15%	134 17%	62 11%	146 17%	16 22%	9 18%	** **
8	(8.0)	720 17%	102 17%	91 16%	164 16%	73 17%	260 15%	170 14%	484 19%	27 16%	28 15%	51 14%	110 14%	72 13%	141 17%	10 14%	9 18%	** **
9	(9.0)	424 10%	51 8%	57 10%	104 10%	47 11%	167 9%	105 8%	278 11%	13 8%	20 10%	35 9%	73 9%	46 9%	87 10%	9 12%	5 10%	** **
10 - Extremely well	(10.0)	389 9%	52 9%	50 9%	102 10%	51 12%	177 10%	134 11%	213 8%	13 8%	21 11%	38 10%	76 9%	60 11%	80 9%	9 12%	8 15%	** **
Don't know		209 5%	20 3%	18 3%	38 4%	20 5%	102 6%	72 6%	112 4%	7 4%	9 5%	28 7%	46 6%	40 7%	36 4%	2 3%	* 1%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 209

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8B. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Features the region (ENGLAND)/ nation (SCOTLAND/ WALES/ NORTHERN IRELAND) of the UK I live in"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	829 19%	158 26%	137 24%	217 22%	80 19%	393 22%	295 24% b	463 18%	40 24%	45 24%	89 24%	188 23% b	135 25% b	191 22%	14 18%	10 20%	** **	
NEUTRAL (5-6)	993 23%	117 19%	116 20%	200 20%	84 19%	392 22%	286 23%	578 22%	34 20%	42 22%	77 21%	178 22%	127 23%	174 20%	14 19%	9 17%	** **	
POSITIVE VIEW (7-10)	2265 53%	312 51%	293 52%	543 54%	250 58%	901 50%	597 48%	1429 55% afg	88 52%	94 49%	180 48%	393 49%	240 44%	454 53%	44 60%	30 62%	** **	
MOST NEGATIVE (1-2)	366 9%	75 12%	69 12%	105 11%	36 8%	187 10%	148 12% b	182 7%	22 13% b	28 15% b	47 13% b	100 12% b	69 13% b	90 11%	8 11%	4 8%	** **	
MOST POSITIVE (9-10)	813 19%	103 17%	108 19%	206 21%	98 23%	344 19%	239 19%	491 19%	27 16%	40 21%	73 19%	149 19%	106 20%	166 19%	18 24%	13 26%	** **	
Answered	4086	587	546	960	414	1685	1178	2470	161	182	346	759	502	819	71	49	**	
Mean score	6.4	6.1	6.2	6.4	6.6	6.3	6.2	6.5	6.1	6.2	6.1	6.1	6.1	6.3	6.6	6.7	**	
Standard deviation	2.44	2.63	2.62	2.58	2.51	2.58	2.65	2.35	2.63	2.80	2.70	2.65	2.71	2.57	2.59	2.57	**	
Standard error	.04	.11	.10	.08	.13	.06	.08	.05	.21	.19	.14	.09	.12	.10	.26	.23	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8B. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Features the region (ENGLAND)/ nation (SCOTLAND/ WALES/ NORTHERN IRELAND) of the UK I live in"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL		
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	244 6%	29 8%	35 7%	33 7%	30 8%	223 6% bd	16 3%	10 7% d	3 1%	1 1%	** **	98 6%	137 6%	222 6%	** **	5 4%	14 7%
2	(2.0)	122 3%	17 4%	10 2%	16 3%	10 3%	104 3%	13 2%	5 4%	5 2%	1 1%	** **	59 3%	59 3%	110 3%	** **	5 4%	6 3%
3	(3.0)	208 5%	22 6%	23 5%	27 6%	18 5%	171 5%	28 5%	8 5%	10 4%	2 2%	** **	93 5%	100 4%	191 5%	** **	5 4%	8 4%
4	(4.0)	256 6%	20 5%	35 7%	30 6%	25 7%	229 7% bd	21 3%	9 6% d	2 1%	7 5%	** **	110 6%	134 6%	234 6%	** **	4 3%	12 5%
5	(5.0)	460 11%	29 8%	45 9%	34 7%	39 11%	377 11%	69 11%	20 14%	25 10%	13 9%	** **	200 12%	233 10%	414 11%	** **	10 9%	22 10%
6	(6.0)	532 12%	44 12%	56 12%	53 11%	47 13%	410 12%	85 13%	19 13%	32 12%	25 18%	** **	216 12%	269 12%	485 12%	** **	14 12%	26 12%
7	(7.0)	732 17%	70 18%	77 16%	96 20%	51 14%	576 16%	120 19%	23 16%	48 18%	32 22%	** **	294 17%	374 16%	675 17%	** **	18 15%	33 15%
8	(8.0)	720 17%	65 17%	76 16%	85 17%	56 15%	597 17%	111 18%	27 18%	55 21%	18 13%	** **	290 17%	407 18%	652 17%	** **	27 23%	45 20%
9	(9.0)	424 10%	34 9%	52 11%	57 12%	29 8%	341 10%	75 12%	10 7%	42 16% a	15 10%	** **	132 8%	277 12% a	395 10%	** **	7 6%	18 8%
10 - Extremely well	(10.0)	389 9%	31 8%	49 10%	38 8%	42 11%	323 9%	52 8%	9 6%	21 8%	17 12%	** **	144 8%	223 10%	351 9%	** **	13 11%	23 10%
Don't know		209 5%	18 5%	18 4%	17 3%	19 5%	165 5%	37 6%	5 4%	15 6%	11 8%	** **	90 5%	106 5%	178 5%	** **	10 8%	13 6%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8B. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Features the region (ENGLAND)/ nation (SCOTLAND/ WALES/ NORTHERN IRELAND) of the UK I live in"?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	829 19%	87 23%	104 22%	107 22%	84 23%	727 21% bde	79 13%	32 22% de	20 8%	11 8%	** **	359 21%	431 19%	757 19%	** **	19 16%	40 18%
NEUTRAL (5-6)	993 23%	73 19%	101 21%	87 18%	86 23%	787 22%	153 24%	40 27%	57 22%	38 27%	** **	416 24%	502 22%	899 23%	** **	25 21%	48 22%
POSITIVE VIEW (7-10)	2265 53%	200 53%	253 53%	276 57%	178 49%	1836 52%	358 57%	68 47%	166 64% ac	82 58%	** **	860 50%	1281 55% a	2074 53%	** **	65 55%	118 54%
MOST NEGATIVE (1-2)	366 9%	45 12%	45 9%	50 10%	41 11%	327 9% bde	29 5%	15 10% e	8 3%	2 1%	** **	157 9%	197 8%	332 8%	** **	10 9%	20 9%
MOST POSITIVE (9-10)	813 19%	66 17%	101 21%	95 20%	71 19%	664 19%	128 20%	19 13%	63 24%	32 23%	** **	276 16%	500 22% a	747 19%	** **	20 17%	40 19%
Answered	4086	361	458	470	349	3350	590	140	244	131	**	1635	2214	3730	**	109	205
Mean score	6.4	6.2	6.4	6.4	6.2	6.4	6.8 ac	6.1	7.1 ac	7.1 ac	**	6.3	6.5 a	6.4	**	6.6	6.5
Standard deviation	2.44	2.59	2.56	2.52	2.64	2.49	2.16	2.42	1.98	1.87	**	2.44	2.47	2.44	**	2.45	2.50
Standard error	.04	.14	.13	.13	.14	.04	.10	.22	.14	.19	**	.06	.05	.04	**	.23	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 210

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8C. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects the lives of people like me"?

Base : All respondents

		AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level:		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
99%																		
Unweighted total		4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample		3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total		4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
1 - Not at all well	(1.0)	338	72	64	101	37	178	124	174	12	19	44	84	51	87	9	4	**
		8%	12%	11%	10%	9%	10%	10%	7%	7%	10%	12%	10%	9%	10%	12%	8%	**
								b			b	b						
2	(2.0)	154	21	24	35	11	74	54	91	8	11	15	37	22	30	3	1	**
		4%	3%	4%	3%	2%	4%	4%	4%	5%	6%	4%	5%	4%	4%	4%	2%	**
3	(3.0)	211	28	24	48	24	78	78	118	10	10	12	40	45	43	2	2	**
		5%	5%	4%	5%	6%	4%	6%	5%	6%	5%	3%	5%	8%	5%	3%	3%	**
														be				
4	(4.0)	265	47	41	65	24	120	82	157	12	9	26	53	32	59	2	3	**
		6%	8%	7%	7%	6%	7%	7%	6%	7%	5%	7%	7%	6%	7%	3%	7%	**
5	(5.0)	473	62	57	104	47	203	155	266	18	17	54	97	69	87	7	8	**
		11%	10%	10%	10%	11%	11%	12%	10%	11%	9%	15%	12%	13%	10%	9%	16%	**
6	(6.0)	551	77	58	112	54	220	150	331	24	32	37	97	65	98	8	4	**
		13%	13%	10%	11%	12%	12%	12%	13%	14%	17%	10%	12%	12%	12%	11%	9%	**
7	(7.0)	709	110	87	149	62	250	178	448	33	25	46	124	62	129	11	7	**
		17%	18%	15%	15%	14%	14%	14%	17%	20%	13%	12%	15%	11%	15%	15%	15%	**
									g									
8	(8.0)	681	88	95	165	70	259	166	448	19	17	59	105	72	141	14	6	**
		16%	14%	17%	16%	16%	14%	13%	17%	11%	9%	16%	13%	13%	17%	19%	13%	**
									adf									
9	(9.0)	371	35	45	91	46	151	84	246	14	20	28	61	33	73	8	5	**
		9%	6%	8%	9%	11%	8%	7%	10%	8%	10%	7%	8%	6%	9%	11%	11%	**
									a									
10 - Extremely well	(10.0)	331	48	42	79	37	147	102	195	8	22	24	56	45	60	7	7	**
		8%	8%	8%	8%	8%	8%	8%	8%	5%	11%	6%	7%	8%	7%	9%	13%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8C. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects the lives of people like me"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Don't know	211 5%	18 3%	26 5%	49 5%	23 5%	106 6%	78 6%	108 4%	9 5%	9 5%	30 8%	51 6%	46 9%	45 5%	2 3%	1 3%	**	
Negative View (1-4)	969 23%	169 28%	153 27%	249 25%	96 22%	450 25%	338 27%	541 21%	43 25%	49 26%	96 26%	214 27%	150 28%	220 26%	16 22%	10 21%	**	
Neutral (5-6)	1024 24%	139 23%	115 20%	216 22%	101 23%	423 24%	304 24%	597 23%	42 25%	49 26%	91 24%	194 24%	134 25%	185 22%	15 20%	12 25%	**	
Positive View (7-10)	2092 49%	281 46%	269 48%	483 48%	214 49%	808 45%	529 42%	1337 52%	75 44%	84 44%	156 42%	346 43%	211 39%	404 47%	40 55%	26 52%	**	
Most Negative (1-2)	492 11%	93 15%	88 16%	136 14%	48 11%	252 14%	178 14%	265 10%	20 12%	30 16%	58 16%	120 15%	72 13%	118 14%	12 16%	5 11%	**	
Most Positive (9-10)	702 16%	84 14%	88 16%	170 17%	83 19%	299 17%	185 15%	441 17%	22 13%	42 22%	52 14%	117 15%	78 14%	133 16%	15 21%	12 25%	**	
Answered	4085	589	538	949	411	1681	1172	2475	160	182	344	754	496	809	71	48	**	
Mean score	6.1	5.8	5.9	6.0	6.2	6.0	5.8	6.3	5.9	6.0	5.8	5.8	5.7	6.0	6.2	6.4	**	
Standard deviation	2.54	2.66	2.72	2.67	2.60	2.68	2.67	2.48	2.45	2.80	2.70	2.66	2.68	2.65	2.82	2.67	**	
Standard error	.04	.11	.11	.08	.13	.06	.08	.05	.19	.19	.14	.09	.12	.10	.28	.24	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 210

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8C. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects the lives of people like me"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Significance Level: 99%																		
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	338 8%	38 10%	49 10%	49 10%	38 10%	293 8% d	34 6%	15 10% d	6 2%	8 6%	** **	150 9%	175 8%	299 8%	** **	10 9%	22 10%
2	(2.0)	154 4%	18 5%	13 3%	17 4%	13 4%	135 4%	14 2%	5 4%	3 1%	4 3%	** **	66 4%	80 3%	135 3%	** **	9 8%	12 5%
3	(3.0)	211 5%	21 6%	22 5%	22 4%	21 6%	182 5%	24 4%	12 8%	7 3%	3 2%	** **	96 6%	107 5%	182 5%	** **	4 4%	16 7%
4	(4.0)	265 6%	21 6%	38 8%	37 8%	23 6%	222 6%	33 5%	7 5%	10 4%	8 6%	** **	103 6%	147 6%	241 6%	** **	3 2%	12 5%
5	(5.0)	473 11%	41 11%	46 10%	46 9%	41 11%	383 11%	71 11%	14 9%	32 12%	20 14%	** **	203 12%	241 10%	426 11%	** **	16 13%	24 11%
6	(6.0)	551 13%	41 11%	57 12%	62 13%	36 10%	426 12%	91 15%	28 19%	33 13%	17 12%	** **	214 12%	282 12%	511 13%	** **	15 12%	24 11%
7	(7.0)	709 17%	49 13%	80 17%	76 16%	54 15%	557 16%	117 19%	27 19%	46 18%	27 19%	** **	276 16%	373 16%	643 16%	** **	28 24%	40 18%
8	(8.0)	681 16%	64 17%	77 16%	86 18%	55 15%	576 16%	92 15%	19 13%	38 15%	23 16%	** **	276 16%	379 16%	629 16%	** **	11 9%	28 13%
9	(9.0)	371 9%	34 9%	39 8%	41 8%	32 9%	301 9%	63 10%	9 6%	36 14% a	12 8%	** **	130 8%	230 10%	347 9%	** **	8 6%	18 8%
10 - Extremely well	(10.0)	331 8%	25 7%	35 7%	30 6%	30 8%	270 8%	51 8%	6 4%	30 11%	12 8%	** **	126 7%	190 8%	301 8%	** **	10 8%	16 7%
Don't know		211 5%	25 7%	20 4%	21 4%	24 7%	170 5%	35 6%	3 2%	17 7%	9 6%	** **	86 5%	115 5%	194 5%	** **	6 5%	7 3%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8C. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects the lives of people like me"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	969	98	122	125	95	833	106	38	27	23	**	414	509	857	**	26	62
	23%	26%	26%	26%	26%	24%	17%	27%	10%	16%	**	24%	22%	22%	**	22%	28%
						bd		d									
NEUTRAL (5-6)	1024	82	103	108	77	808	162	42	65	37	**	418	524	937	**	30	47
	24%	22%	22%	22%	21%	23%	26%	29%	25%	26%	**	24%	23%	24%	**	26%	22%
POSITIVE VIEW (7-10)	2092	174	231	233	172	1704	323	62	150	73	**	808	1171	1920	**	56	102
	49%	46%	48%	48%	47%	48%	52%	43%	58%	52%	**	47%	51%	49%	**	48%	47%
MOST NEGATIVE (1-2)	492	56	61	67	51	429	49	20	9	12	**	216	255	434	**	19	34
	11%	15%	13%	14%	14%	12%	8%	14%	4%	8%	**	12%	11%	11%	**	16%	16%
						bd		d									
MOST POSITIVE (9-10)	702	60	74	71	63	570	114	16	66	24	**	256	420	647	**	17	34
	16%	16%	15%	15%	17%	16%	18%	11%	25%	17%	**	15%	18%	17%	**	15%	16%
									ac								
Answered	4085	354	455	466	343	3345	592	142	242	133	**	1640	2204	3714	**	113	211
Mean score	6.1	5.9	6.0	6.0	6.0	6.1	6.4	5.7	7.0	6.4	**	6.0	6.2	6.2	**	5.9	5.8
							ac		abc								
Standard deviation	2.54	2.70	2.62	2.61	2.72	2.58	2.35	2.49	2.15	2.36	**	2.57	2.55	2.52	**	2.60	2.69
Standard error	.04	.15	.13	.13	.15	.04	.11	.22	.15	.24	**	.06	.05	.04	**	.24	.19

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 211

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8D. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is relevant to me"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	288 7%	55 9%	53 9%	85 9%	32 7%	152 9%	99 8%	155 6%	11 7%	15 8%	32 8%	66 8%	41 8%	76 9%	6 8%	3 6%	**
2	(2.0)	135 3%	23 4%	24 4%	33 3%	10 2%	63 4%	53 4%	65 3%	9 5%	10 5%	19 5%	42 5%	20 4%	28 3%	4 6%	1 2%	**
3	(3.0)	170 4%	24 4%	19 3%	32 3%	12 3%	69 4%	64 5%	94 4%	8 5%	5 3%	14 4%	34 4%	35 6%	28 3%	2 2%	2 3%	**
4	(4.0)	220 5%	36 6%	25 4%	43 4%	18 4%	92 5%	61 5%	142 5%	5 3%	10 5%	14 4%	30 4%	30 6%	38 4%	2 2%	4 8%	**
5	(5.0)	433 10%	59 10%	41 7%	82 8%	42 10%	184 10%	143 11%	236 9%	14 8%	19 10%	48 13%	92 11%	67 12%	72 8%	5 7%	4 7%	**
6	(6.0)	511 12%	65 11%	51 9%	98 10%	47 11%	177 10%	132 11%	311 12%	19 11%	20 10%	33 9%	81 10%	54 10%	88 10%	5 7%	4 8%	**
7	(7.0)	706 16%	95 16%	97 17%	163 16%	65 15%	276 15%	203 16%	422 16%	35 21%	29 15%	56 15%	132 16%	90 17%	139 16%	11 16%	8 17%	**
8	(8.0)	765 18%	111 18%	96 17%	161 16%	65 15%	268 15%	175 14%	512 20%	26 15%	32 17%	49 13%	117 15%	70 13%	134 16%	18 25%	6 13%	**
9	(9.0)	448 10%	62 10%	68 12%	124 12%	56 13%	186 10%	111 9%	295 11%	14 8%	17 9%	38 10%	72 9%	41 8%	101 12%	11 15%	7 14%	**
10 - Extremely well	(10.0)	462 11%	65 11%	74 13%	145 15%	71 16%	232 13%	151 12%	273 11%	20 12%	28 15%	46 12%	100 12%	58 11%	120 14%	8 11%	11 21%	**
Don't know		155 4%	13 2%	16 3%	32 3%	16 4%	89 5%	57 5%	79 3%	7 4%	7 4%	25 7%	39 5%	37 7%	30 4%	1 2%	* 1%	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8D. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is relevant to me"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NEGATIVE VIEW (1-4)	814 19%	139 23%	122 22%	193 19%	72 17%	376 21%	277 22%	455 18%	33 20%	39 21%	78 21%	171 21%	126 23%	169 20%	13 18%	9 19%	**	
							b					b					**	
NEUTRAL (5-6)	945 22%	123 20%	91 16%	180 18%	89 20%	361 20%	275 22%	547 21%	33 20%	38 20%	81 22%	173 22%	121 22%	160 19%	11 14%	7 15%	**	
POSITIVE VIEW (7-10)	2381 55%	333 55%	335 59%	592 59%	258 59%	961 54%	641 51%	1501 58%	95 56%	107 56%	189 51%	421 52%	258 48%	495 58%	48 66%	32 65%	**	
							afg										**	
MOST NEGATIVE (1-2)	423 10%	78 13%	77 14%	118 12%	41 9%	215 12%	152 12%	220 9%	20 12%	24 13%	51 14%	107 13%	62 11%	103 12%	10 13%	4 8%	**	
							b			b	b						**	
MOST POSITIVE (9-10)	910 21%	126 21%	142 25%	269 27%	127 29%	418 23%	263 21%	568 22%	35 20%	45 24%	84 22%	172 21%	98 18%	222 26%	19 26%	18 36%	**	
					a												**	
Answered	4140	595	548	966	418	1698	1193	2503	161	184	348	766	505	824	72	49	**	
Mean score	6.5	6.3	6.5	6.6	6.8	6.4	6.3	6.6	6.4	6.5	6.3	6.3	6.1	6.6	6.8	7.0	**	
								afg									**	
Standard deviation	2.52	2.67	2.76	2.70	2.62	2.71	2.67	2.45	2.61	2.70	2.75	2.71	2.63	2.71	2.66	2.67	**	
Standard error	.04	.11	.11	.08	.13	.06	.08	.05	.20	.19	.14	.10	.11	.10	.26	.24	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 211

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8D. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is relevant to me"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	288 7%	36 10%	39 8%	41 8%	35 10%	255 7% d	25 4%	12 9% d	5 2%	4 3%	** **	131 8%	147 6%	258 7%	** **	8 7%	19 9%
2	(2.0)	135 3%	17 4%	11 2%	14 3%	14 4%	115 3%	15 2%	6 4%	1 1%	5 4%	** **	60 3%	69 3%	121 3%	** **	2 1%	5 3%
3	(3.0)	170 4%	13 4%	14 3%	17 4%	11 3%	140 4%	26 4%	12 8% d	4 2%	5 3%	** **	82 5%	79 3%	157 4%	** **	2 2%	6 3%
4	(4.0)	220 5%	14 4%	23 5%	24 5%	14 4%	189 5%	27 4%	5 4%	13 5%	5 4%	** **	101 6%	110 5%	191 5%	** **	8 7%	16 7%
5	(5.0)	433 10%	31 8%	41 9%	36 7%	36 10%	353 10%	65 10%	18 12%	20 8%	21 14%	** **	182 11%	227 10%	396 10%	** **	9 8%	19 9%
6	(6.0)	511 12%	34 9%	54 11%	48 10%	41 11%	392 11%	83 13%	17 12%	41 16%	10 7%	** **	211 12%	253 11%	469 12%	** **	15 13%	24 11%
7	(7.0)	706 16%	72 19%	67 14%	85 17%	54 15%	555 16%	114 18%	30 20%	39 15%	30 21%	** **	276 16%	368 16%	643 16%	** **	23 19%	34 16%
8	(8.0)	765 18%	56 15%	78 16%	82 17%	52 14%	619 18%	130 21%	24 17%	68 26% a	29 21%	** **	290 17%	441 19%	703 18%	** **	20 17%	41 19%
9	(9.0)	448 10%	54 14%	48 10%	66 14%	35 10%	384 11%	54 9%	11 8%	26 10%	9 6%	** **	165 10%	265 11%	409 10%	** **	12 10%	25 12%
10 - Extremely well	(10.0)	462 11%	40 11%	80 17%	64 13%	56 15%	394 11%	56 9%	8 6%	29 11%	15 10%	** **	170 10%	272 12%	422 11%	** **	16 14%	23 11%
Don't know		155 4%	11 3%	19 4%	10 2%	20 5%	118 3%	30 5%	1 1%	14 5%	10 7%	** **	57 3%	88 4%	140 4%	** **	3 3%	4 2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 211

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8D. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Provides content that is relevant to me"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NEGATIVE VIEW (1-4)	814 19%	81 21%	88 18%	95 20%	74 20%	700 20% d	93 15%	35 24% d	23 9%	19 14%	** **	375 22% b	405 17%	726 19%	** **	20 17%	46 21%
NEUTRAL (5-6)	945 22%	65 17%	95 20%	83 17%	77 21%	745 21%	148 24%	35 24%	60 23%	31 21%	** **	394 23%	480 21%	865 22%	** **	24 20%	44 20%
POSITIVE VIEW (7-10)	2381 55%	222 59%	273 57%	298 61%	197 54%	1952 56%	355 57%	73 51%	162 62%	83 58%	** **	900 52%	1346 58% a	2177 56%	** **	71 60%	124 57%
MOST NEGATIVE (1-2)	423 10%	53 14%	50 10%	54 11%	49 13%	370 11% bd	40 6%	18 13% d	6 2%	9 7%	** **	191 11%	216 9%	378 10%	** **	10 8%	24 11%
MOST POSITIVE (9-10)	910 21%	94 25%	128 27%	130 27%	91 25%	778 22%	111 18%	20 14%	55 21%	24 17%	** **	335 19%	537 23%	831 21%	** **	28 24%	48 22%
Answered	4140	368	456	476	348	3397	597	143	245	132	**	1669	2231	3768	**	115	213
Mean score	6.5	6.4	6.7	6.7	6.5	6.5	6.6 c	6.0	7.2 abc	6.7	**	6.3	6.6 a	6.5	**	6.7	6.5
Standard deviation	2.52	2.74	2.69	2.66	2.78	2.58	2.27	2.53	1.95	2.27	**	2.57	2.52	2.51	**	2.48	2.60
Standard error	.04	.15	.14	.14	.15	.04	.10	.23	.14	.23	**	.06	.05	.04	**	.23	.18

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 212

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8E. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects different communities living in the UK"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1 - Not at all well	(1.0)	181 4%	43 7%	34 6%	52 5%	18 4%	96 5%	68 5%	91 4%	7 4%	11 6%	25 7%	48 6%	28 5%	43 5%	6 8%	2 4%	** **
2	(2.0)	93 2%	11 2%	11 2%	26 3%	14 3%	41 2%	37 3%	45 2%	8 5%	10 5%	7 2%	26 3%	14 3%	22 3%	2 3%	1 3%	** **
3	(3.0)	173 4%	28 5%	28 5%	42 4%	14 3%	85 5%	62 5%	87 3%	10 6%	6 3%	16 4%	40 5%	28 5%	37 4%	4 5%	1 3%	** **
4	(4.0)	211 5%	25 4%	31 6%	48 5%	17 4%	88 5%	61 5%	134 5%	10 6%	8 4%	17 5%	41 5%	32 6%	41 5%	2 3%	4 8%	** **
5	(5.0)	442 10%	54 9%	50 9%	77 8%	27 6%	158 9%	125 10%	262 10%	14 8%	20 10%	39 10%	81 10%	57 11%	69 8%	3 5%	2 4%	** **
6	(6.0)	585 14%	83 14%	66 12%	124 12%	58 13%	225 13%	155 12%	363 14%	20 12%	24 12%	37 10%	90 11%	64 12%	106 12%	11 15%	6 13%	** **
7	(7.0)	740 17%	116 19%	89 16%	150 15%	61 14%	267 15%	191 15%	476 18%	22 13%	29 15%	45 12%	113 14%	82 15%	128 15%	11 14%	8 17%	** **
8	(8.0)	758 18%	96 16%	104 18%	188 19%	84 19%	319 18%	203 16%	475 18%	35 21%	30 16%	67 18%	133 16%	85 16%	161 19%	15 20%	8 17%	** **
9	(9.0)	446 10%	63 10%	54 10%	107 11%	52 12%	170 10%	128 10%	272 11%	20 12%	17 9%	46 12%	90 11%	53 10%	83 10%	12 17%	7 15%	** **
10 - Extremely well	(10.0)	391 9%	55 9%	59 11%	107 11%	48 11%	188 11%	115 9%	242 9%	13 8%	24 12%	29 8%	73 9%	50 9%	91 11%	6 8%	5 11%	** **
Don't know		274 6%	33 5%	36 6%	78 8%	41 10%	150 8%	106 8%	137 5%	10 6%	13 7%	47 13%	71 9%	50 9%	73 9%	2 3%	3 5%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 212

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8E. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects different communities living in the UK"?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS						65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21
NEGATIVE VIEW (1-4)	658 15%	108 18%	104 18%	167 17%	63 15%	309 17%	227 18% b	356 14%	35 21%	35 19%	65 17%	155 19% b	101 19% b	143 17%	13 18%	9 18%	** **
NEUTRAL (5-6)	1027 24%	137 22%	117 21%	202 20%	85 20%	383 21%	280 22%	624 24%	34 20%	43 23%	76 20%	171 21%	121 22%	175 20%	14 20%	8 17%	** **
POSITIVE VIEW (7-10)	2335 54%	331 54%	307 54%	551 55%	244 56%	945 53%	636 51%	1465 57% afg	90 53%	99 52%	186 50%	408 51%	269 50%	464 54%	44 60%	29 60%	** **
MOST NEGATIVE (1-2)	274 6%	54 9%	45 8%	78 8%	32 7%	136 8%	105 8% b	135 5%	15 9%	21 11% b	32 8%	74 9% b	42 8%	65 8%	8 11%	4 7%	** **
MOST POSITIVE (9-10)	837 19%	118 20%	114 20%	214 21%	100 23%	359 20%	242 19%	514 20%	33 19%	41 21%	75 20%	163 20%	102 19%	174 20%	18 25%	13 26%	** **
Answered	4021	575	528	920	393	1637	1144	2446	158	178	326	734	492	781	71	47	**
Mean score	6.6	6.5	6.5	6.7	6.8	6.6	6.5	6.7 afg	6.5	6.5	6.5	6.4	6.4	6.6	6.7	6.8	**
Standard deviation	2.30	2.47	2.48	2.45	2.40	2.46	2.47	2.21	2.47	2.59	2.53	2.54	2.45	2.44	2.58	2.43	**
Standard error	.04	.11	.10	.08	.12	.06	.07	.05	.19	.18	.13	.09	.11	.09	.26	.22	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8E. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects different communities living in the UK"?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1 - Not at all well	(1.0)	181 4%	24 6%	19 4%	22 5%	21 6%	161 5%	17 3%	9 6%	2 1%	3 2%	** **	78 5%	97 4%	164 4%	** **	4 4%	11 5%
2	(2.0)	93 2%	11 3%	11 2%	12 2%	10 3%	73 2%	17 3%	7 5%	2 1%	7 5%	** **	44 3%	45 2%	86 2%	** **	4 3%	6 3%
3	(3.0)	173 4%	18 5%	19 4%	24 5%	13 4%	144 4%	21 3%	8 6%	5 2%	5 3%	** **	69 4%	93 4%	153 4%	** **	6 5%	10 4%
4	(4.0)	211 5%	16 4%	24 5%	20 4%	20 6%	184 5%	22 4%	8 5%	5 2%	4 3%	** **	109 6% b	95 4%	190 5%	** **	6 5%	10 5%
5	(5.0)	442 10%	25 6%	44 9%	32 7%	37 10%	343 10%	76 12%	17 12%	31 12%	19 13%	** **	196 11%	210 9%	388 10%	** **	17 15%	32 15%
6	(6.0)	585 14%	57 15%	49 10%	62 13%	44 12%	477 14%	76 12%	20 14%	30 12%	17 12%	** **	239 14%	302 13%	540 14%	** **	10 9%	23 10%
7	(7.0)	740 17%	55 14%	74 15%	78 16%	51 14%	595 17%	120 19%	27 19%	50 19%	22 15%	** **	284 16%	418 18%	683 17%	** **	24 20%	38 17%
8	(8.0)	758 18%	73 19%	88 19%	96 20%	65 18%	621 18%	113 18%	23 16%	47 18%	29 20%	** **	302 17%	417 18%	692 18%	** **	17 14%	37 17%
9	(9.0)	446 10%	37 10%	46 10%	54 11%	29 8%	368 10%	69 11%	11 7%	45 17%	9 6%	** **	166 10%	264 11%	409 10%	** **	12 10%	22 10%
10 - Extremely well	(10.0)	391 9%	38 10%	53 11%	47 10%	44 12%	320 9%	59 9%	11 8%	26 10%	17 12%	** **	126 7%	245 11% a	356 9%	** **	12 10%	19 9%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

C8E. PERFORMANCE AGAINST PURPOSE 4 SUB-STATEMENT On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC: "Reflects different communities living in the UK"?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Don't know	274	25	48	39	34	228	36	4	16	12	**	114	136	246	**	6	11
	6%	7%	10%	8%	9%	6%	6%	3%	6%	8%	**	7%	6%	6%	**	5%	5%
NEGATIVE VIEW (1-4)	658	70	73	78	64	562	78	32	14	19	**	299	329	593	**	21	36
	15%	18%	15%	16%	18%	16%	12%	22%	5%	13%	**	17%	14%	15%	**	17%	17%
						d	d	d									
NEUTRAL (5-6)	1027	82	93	94	81	820	152	37	61	36	**	435	512	927	**	28	54
	24%	22%	20%	19%	22%	23%	24%	26%	24%	25%	**	25%	22%	24%	**	23%	25%
POSITIVE VIEW (7-10)	2335	203	261	275	188	1905	361	72	168	76	**	877	1342	2141	**	64	116
	54%	53%	55%	57%	51%	54%	58%	50%	65%	53%	**	51%	58%	55%	**	54%	53%
									a				a				
MOST NEGATIVE (1-2)	274	35	30	34	31	234	34	16	4	10	**	122	142	250	**	8	16
	6%	9%	6%	7%	8%	7%	5%	11%	1%	7%	**	7%	6%	6%	**	7%	8%
						d		d									
MOST POSITIVE (9-10)	837	75	99	101	73	688	128	22	71	25	**	292	508	765	**	24	42
	19%	20%	21%	21%	20%	20%	20%	15%	27%	18%	**	17%	22%	20%	**	20%	19%
									a				a				
Answered	4021	354	427	448	334	3287	591	141	243	131	**	1611	2183	3662	**	112	207
Mean score	6.6	6.5	6.7	6.7	6.5	6.6	6.8	6.2	7.3	6.7	**	6.4	6.8	6.6	**	6.5	6.5
									abc				a				
Standard deviation	2.30	2.51	2.39	2.39	2.51	2.33	2.20	2.47	1.86	2.32	**	2.31	2.31	2.30	**	2.38	2.38
Standard error	.04	.14	.13	.13	.14	.04	.10	.22	.13	.24	**	.06	.05	.04	**	.22	.17

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1A. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides a broad mix of TV content?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	434	67	66	126	59	193	153	252	26	28	47	103	60	102	10	11	**	
	10%	11%	12%	13%	14%	11%	12%	10%	15%	14%	13%	13%	11%	12%	13%	22%	**	
																a		
A little better than others	985	143	149	272	123	427	286	614	45	46	75	179	117	224	25	17	**	
	23%	23%	26%	27%	28%	24%	23%	24%	27%	24%	20%	22%	22%	26%	34%	34%	**	
About the same as others	1831	246	210	386	176	717	492	1118	59	77	144	309	218	336	27	13	**	
	43%	40%	37%	39%	41%	40%	39%	43%	35%	40%	38%	38%	40%	39%	37%	26%	**	
														c				
A little worse than others	522	66	60	95	35	195	146	325	19	11	42	89	70	84	5	5	**	
	12%	11%	11%	10%	8%	11%	12%	13%	12%	6%	11%	11%	13%	10%	6%	11%	**	
								d					d					
Much worse than others	328	61	59	79	20	153	95	182	9	17	39	71	38	71	5	3	**	
	8%	10%	11%	8%	5%	9%	8%	7%	5%	9%	10%	9%	7%	8%	7%	6%	**	
		d	d															
Don't know	196	24	20	40	21	103	78	92	10	13	27	54	39	37	2	1	**	
	5%	4%	4%	4%	5%	6%	6%	4%	6%	7%	7%	7%	7%	4%	3%	2%	**	
							b				b	b	b					
BETTER THAN OTHERS	1419	210	215	397	182	620	440	865	71	73	122	282	177	326	34	27	**	
	33%	35%	38%	40%	42%	35%	35%	34%	42%	38%	33%	35%	33%	38%	47%	56%	**	
																a		
WORSE THAN OTHERS	850	128	119	174	55	348	241	507	29	28	81	160	108	155	10	8	**	
	20%	21%	21%	17%	13%	19%	19%	20%	17%	15%	22%	20%	20%	18%	13%	16%	**	
		d	d															

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1A. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides a broad mix of TV content?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	434 10%	42 11%	61 13%	66 14%	36 10%	366 10%	64 10%	7 5%	31 12%	17 12%	** **	181 10%	247 11%	395 10%	** **	12 10%	27 12%
A little better than others	985 23%	106 28%	118 25%	134 28%	89 24%	805 23%	148 24%	27 19%	77 30%	26 18%	** **	387 22%	551 24%	901 23%	** **	34 29%	53 24%
About the same as others	1831 43%	149 39%	187 39%	172 35%	164 45%	1474 42%	272 43%	69 48%	102 39%	65 46%	** **	695 40%	992 43%	1678 43%	** **	46 39%	83 38%
A little worse than others	522 12%	35 9%	50 10%	56 12%	28 8%	440 13%	69 11%	24 17%	21 8%	16 11%	** **	245 14%	254 11%	469 12%	** **	15 13%	35 16%
Much worse than others	328 8%	31 8%	40 8%	42 9%	29 8%	283 8%	33 5%	9 6%	11 4%	10 7%	** **	135 8%	178 8%	298 8%	** **	7 6%	12 6%
Don't know	196 5%	16 4%	20 4%	16 3%	21 6%	147 4%	41 7%	8 6%	16 6%	9 6%	** **	83 5%	99 4%	167 4%	** **	4 4%	7 3%
BETTER THAN OTHERS	1419 33%	148 39%	178 37%	200 41%	126 34%	1171 33%	212 34%	34 24%	109 42%	43 31%	** **	568 33%	798 34%	1296 33%	** **	46 39%	81 37%
WORSE THAN OTHERS	850 20%	66 17%	89 19%	98 20%	57 15%	724 21%	102 16%	33 23%	32 12%	25 18%	** **	380 22%	431 19%	767 20%	** **	22 19%	48 22%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1B. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Appeals to a wide range of different TV audiences?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	361 8%	47 8%	58 10%	117 12%	58 13%	177 10%	137 11%	204 8%	18 10%	24 12%	39 10%	90 11%	52 10%	96 11%	9 12%	8 17%	** **	
A little better than others	958 22%	133 22%	134 24%	222 22%	88 20%	365 20%	254 20%	617 24%	41 24%	35 18%	71 19%	158 20%	113 21%	185 22%	16 22%	15 31%	** **	
About the same as others	1860 43%	256 42%	221 39%	407 41%	186 43%	760 43%	507 41%	1133 44%	72 43%	87 45%	151 40%	327 41%	218 40%	351 41%	32 44%	14 28%	** **	
A little worse than others	592 14%	82 14%	70 12%	117 12%	47 11%	224 13%	172 14%	354 14%	23 13%	16 9%	45 12%	102 13%	85 16%	99 12%	10 13%	8 16%	** **	
Much worse than others	302 7%	61 10%	51 9%	70 7%	19 4%	135 8%	99 8%	161 6%	8 5%	18 9%	37 10%	72 9%	35 6%	64 7%	4 6%	2 5%	** **	
Don't know	222 5%	29 5%	29 5%	65 6%	36 8%	126 7%	82 7%	114 4%	8 4%	12 6%	30 8%	57 7%	40 7%	60 7%	2 3%	1 3%	** **	
BETTER THAN OTHERS	1319 31%	180 30%	193 34%	339 34%	146 34%	542 30%	390 31%	821 32%	59 35%	58 31%	110 29%	247 31%	165 30%	281 33%	25 34%	24 48%	** **	
WORSE THAN OTHERS	894 21%	143 24%	122 22%	188 19%	66 15%	359 20%	271 22%	515 20%	30 18%	34 18%	83 22%	174 22%	120 22%	162 19%	14 18%	10 21%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1B. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Appeals to a wide range of different TV audiences?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	361 8%	40 11%	56 12%	56 12%	40 11%	299 9%	58 9%	6 4%	30 12%	16 11%	** **	140 8%	212 9%	325 8%	** **	13 11%	21 10%
A little better than others	958 22%	91 24%	94 20%	109 22%	76 21%	773 22%	154 25%	26 18%	79 31%	27 19%	** **	392 23%	527 23%	882 23%	** **	24 20%	47 22%
About the same as others	1860 43%	150 40%	201 42%	194 40%	157 43%	1500 43%	278 44%	74 51%	103 40%	63 45%	** **	729 42%	993 43%	1696 43%	** **	55 46%	96 44%
A little worse than others	592 14%	42 11%	56 12%	62 13%	37 10%	513 15%	63 10%	23 16%	24 9%	12 8%	** **	263 15%	300 13%	535 14%	** **	15 13%	32 14%
Much worse than others	302 7%	29 8%	34 7%	36 7%	27 7%	259 7%	31 5%	9 6%	7 3%	11 8%	** **	125 7%	160 7%	271 7%	** **	7 6%	15 7%
Don't know	222 5%	27 7%	33 7%	29 6%	31 8%	171 5%	43 7%	6 4%	16 6%	13 9%	** **	78 5%	129 6%	197 5%	** **	4 4%	6 3%
BETTER THAN OTHERS	1319 31%	131 34%	150 32%	165 34%	116 31%	1072 31%	212 34%	33 22%	109 42%	44 31%	** **	531 31%	738 32%	1208 31%	** **	37 31%	68 31%
WORSE THAN OTHERS	894 21%	72 19%	91 19%	98 20%	64 17%	772 22%	94 15%	33 23%	31 12%	23 16%	** **	388 22%	460 20%	806 21%	** **	22 19%	47 21%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1C. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides high quality TV content?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	535 12%	91 15%	92 16%	170 17%	78 18%	251 14%	196 16%	310 12%	29 17%	34 18%	65 17%	128 16%	77 14%	139 16%	12 16%	15 31%	** **	
A little better than others	1181 27%	172 28%	165 29%	311 31%	146 34%	478 27%	317 25%	755 29%	53 31%	44 23%	79 21%	202 25%	133 24%	264 31%	27 37%	15 30%	** **	
About the same as others	1683 39%	203 33%	191 34%	341 34%	150 35%	685 38%	447 36%	1020 40%	52 31%	72 38%	136 36%	279 35%	195 36%	298 35%	23 31%	10 21%	** **	
A little worse than others	430 10%	63 10%	54 10%	73 7%	19 4%	151 8%	122 10%	255 10%	15 9%	13 7%	32 9%	80 10%	61 11%	62 7%	5 7%	5 11%	** **	
Much worse than others	299 7%	59 10%	47 8%	66 7%	19 4%	132 7%	103 8%	155 6%	12 7%	16 8%	40 11%	71 9%	41 8%	57 7%	5 7%	3 5%	** **	
Don't know	168 4%	19 3%	15 3%	37 4%	22 5%	90 5%	66 5%	87 3%	8 4%	12 6%	21 6%	45 6%	35 7%	35 4%	1 2%	1 2%	** **	
BETTER THAN OTHERS	1716 40%	263 43%	257 46%	481 48%	224 52%	729 41%	512 41%	1065 41%	82 49%	78 41%	144 38%	330 41%	209 39%	403 47%	39 54%	30 61%	** **	
WORSE THAN OTHERS	729 17%	122 20%	101 18%	139 14%	38 9%	284 16%	226 18%	410 16%	27 16%	29 15%	72 19%	151 19%	102 19%	119 14%	10 14%	8 16%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1C. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides high quality TV content?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	535 12%	49 13%	90 19%	87 18%	52 14%	450 13%	77 12%	15 11%	32 12%	19 14%	** **	197 11%	324 14%	486 12%	** **	16 14%	34 16%
A little better than others	1181 27%	131 35%	133 28%	158 33%	106 29%	979 28%	160 25%	26 18%	72 28%	40 28%	** **	476 28%	631 27%	1071 27%	** **	41 35%	69 32%
About the same as others	1683 39%	126 33%	171 36%	162 33%	136 37%	1345 38%	258 41%	68 47%	107 41%	55 38%	** **	664 38%	894 39%	1540 39%	** **	39 33%	75 34%
A little worse than others	430 10%	30 8%	32 7%	32 7%	30 8%	348 10%	68 11%	16 11%	30 11%	13 9%	** **	193 11%	221 10%	391 10%	** **	11 9%	21 10%
Much worse than others	299 7%	25 7%	32 7%	33 7%	25 7%	266 8%	28 4%	9 6%	5 2%	10 7%	** **	126 7%	159 7%	270 7%	** **	9 7%	16 7%
Don't know	168 4%	17 4%	18 4%	15 3%	20 5%	127 4%	36 6%	10 7%	14 5%	5 4%	** **	69 4%	90 4%	149 4%	** **	2 2%	3 1%
BETTER THAN OTHERS	1716 40%	180 48%	223 47%	246 50%	157 43%	1429 41%	237 38%	42 29%	104 40%	59 42%	** **	673 39%	955 41%	1557 40%	** **	57 48%	103 47%
WORSE THAN OTHERS	729 17%	56 15%	64 13%	65 13%	55 15%	614 17%	96 15%	25 17%	35 13%	23 16%	** **	319 18%	380 16%	661 17%	** **	20 17%	37 17%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 216

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1D. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content made for UK audiences?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	513 12%	73 12%	63 11%	128 13%	65 15%	206 12%	192 15% b	288 11%	29 17%	32 17%	52 14%	117 15%	85 16% b	100 12%	10 13%	14 29% ab	** **	
A little better than others	1111 26%	156 26%	156 28%	263 26%	107 25%	438 25%	291 23%	723 28% af	52 31%	38 20%	82 22%	184 23%	126 23%	219 26%	26 35%	14 28%	** **	
About the same as others	1897 44%	254 42%	249 44%	454 45%	205 47%	816 46%	503 40%	1158 45%	59 35%	79 42%	150 40%	316 39%	215 40%	401 47% c	28 38%	15 31%	** **	
A little worse than others	369 9%	52 9%	43 8%	65 7%	23 5%	126 7%	120 10%	209 8%	12 7%	16 8%	31 8%	83 10%	50 9%	55 6%	6 9%	3 6%	** **	
Much worse than others	201 5%	46 8%	36 6%	51 5%	15 3%	97 5%	63 5%	103 4%	5 3%	15 8%	27 7% b	50 6%	23 4%	45 5%	3 4%	2 5%	** **	
Don't know	204 5%	27 4%	19 3%	38 4%	19 4%	104 6%	81 6% b	102 4%	12 7%	11 6%	31 8% b	55 7% b	43 8% b	35 4%	1 2%	1 2%	** **	
BETTER THAN OTHERS	1625 38%	229 38%	218 39%	390 39%	172 40%	644 36%	483 39%	1011 39%	81 48%	70 37%	135 36%	301 37%	210 39%	319 37%	35 48%	28 56% a	** **	
WORSE THAN OTHERS	570 13%	98 16% d	79 14%	116 12%	37 9%	224 13%	183 15%	312 12%	17 10%	31 16%	58 16%	133 16% b	73 13%	100 12%	9 12%	6 11%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1D. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content made for UK audiences?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	513 12%	49 13%	51 11%	62 13%	38 10%	427 12%	75 12%	14 10%	37 14%	17 12%	** **	215 12%	282 12%	450 12%	** **	24 20%	42 19%
A little better than others	1111 26%	97 26%	122 26%	136 28%	83 22%	907 26%	165 26%	43 30%	63 24%	36 26%	** **	461 27%	594 26%	1001 26%	** **	32 27%	62 28%
About the same as others	1897 44%	164 43%	237 50%	219 45%	182 49%	1554 44%	259 41%	59 41%	106 41%	60 42%	** **	746 43%	1015 44%	1755 45%	** **	46 39%	83 38%
A little worse than others	369 9%	28 7%	27 6%	33 7%	22 6%	303 9%	58 9%	12 8%	22 9%	17 12%	** **	148 9%	202 9%	335 9%	** **	9 7%	17 8%
Much worse than others	201 5%	23 6%	22 5%	21 4%	24 7%	180 5%	16 3%	5 3%	3 1%	6 4%	** **	75 4%	116 5%	186 5%	** **	3 3%	9 4%
Don't know	204 5%	18 5%	16 3%	16 3%	19 5%	145 4%	53 8%	12 9%	28 11%	6 4%	** **	80 5%	112 5%	181 5%	** **	5 4%	6 3%
BETTER THAN OTHERS	1625 38%	146 39%	173 36%	198 41%	121 33%	1334 38%	240 38%	57 40%	100 39%	54 38%	** **	676 39%	875 38%	1451 37%	** **	56 47%	104 48%
WORSE THAN OTHERS	570 13%	51 13%	49 10%	54 11%	46 12%	483 14%	74 12%	16 11%	25 10%	23 16%	** **	224 13%	318 14%	520 13%	** **	12 10%	25 12%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 217

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1E. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content that dares to be different?

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	285 7%	42 7%	33 6%	65 7%	32 7%	117 7%	111 9%	149 6%	13 8%	19 10%	34 9%	69 9%	50 9%	56 7%	3 5%	4 7%	** **	
A little better than others	767 18%	86 14%	102 18%	184 18%	82 19%	311 17%	210 17%	475 18%	37 22%	24 13%	57 15%	133 17%	99 18%	154 18%	16 21%	10 20%	** **	
About the same as others	1745 41%	236 39%	224 40%	397 40%	173 40%	723 40%	466 37%	1065 41%	64 38%	77 40%	125 33%	287 36%	211 39%	337 39%	30 41%	19 38%	** **	
A little worse than others	767 18%	123 20%	98 17%	156 16%	58 13%	268 15%	225 18%	484 19%	30 18%	24 13%	59 16%	137 17%	89 16%	134 16%	13 17%	7 15%	** **	
Much worse than others	377 9%	73 12%	60 11%	82 8%	22 5%	162 9%	114 9%	215 8%	12 7%	21 11%	44 12%	81 10%	45 8%	71 8%	7 9%	4 7%	** **	
Don't know	353 8%	47 8%	46 8%	114 11%	68 16%	206 12%	126 10%	195 8%	12 7%	27 14%	56 15%	97 12%	49 9%	101 12%	5 7%	6 12%	** **	
BETTER THAN OTHERS	1053 25%	128 21%	136 24%	249 25%	114 26%	428 24%	320 26%	624 24%	51 30%	43 22%	90 24%	202 25%	149 27%	211 25%	19 26%	13 27%	** **	
WORSE THAN OTHERS	1144 27%	196 32%	158 28%	238 24%	80 18%	430 24%	338 27%	699 27%	41 24%	45 23%	103 27%	219 27%	133 25%	205 24%	19 27%	11 23%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1E. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content that dares to be different?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	285 7%	24 6%	32 7%	32 6%	25 7%	235 7%	45 7%	8 5%	20 8%	11 8%	** **	116 7%	162 7%	260 7%	** **	7 6%	18 8%
A little better than others	767 18%	76 20%	78 16%	84 17%	70 19%	600 17%	147 23%	29 20%	73 28%	29 20%	** **	277 16%	450 19%	698 18%	** **	14 12%	39 18%
About the same as others	1745 41%	145 38%	192 40%	191 39%	146 40%	1405 40%	254 40%	61 42%	89 35%	70 49%	** **	695 40%	921 40%	1602 41%	** **	52 44%	82 38%
A little worse than others	767 18%	56 15%	78 16%	87 18%	48 13%	671 19%	74 12%	25 17%	28 11%	14 10%	** **	343 20%	386 17%	689 18%	** **	26 22%	48 22%
Much worse than others	377 9%	36 9%	36 7%	43 9%	28 8%	329 9%	37 6%	11 7%	14 5%	8 6%	** **	177 10%	186 8%	342 9%	** **	13 11%	21 10%
Don't know	353 8%	41 11%	60 13%	50 10%	51 14%	275 8%	70 11%	11 8%	34 13%	11 7%	** **	119 7%	214 9%	317 8%	** **	7 6%	9 4%
BETTER THAN OTHERS	1053 25%	100 26%	110 23%	116 24%	95 26%	835 24%	192 31%	36 25%	93 36%	40 28%	** **	393 23%	612 26%	957 25%	** **	22 18%	58 26%
WORSE THAN OTHERS	1144 27%	92 24%	113 24%	129 27%	76 21%	1000 28%	112 18%	36 25%	42 16%	22 16%	** **	520 30%	572 25%	1031 26%	** **	38 32%	69 32%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 218

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1F. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content that is different from other providers?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR 65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	334 8%	41 7%	37 7%	76 8%	39 9%	129 7%	126 10% b	187 7%	20 12%	26 14% b	37 10%	80 10%	62 11% b	63 7%	6 8%	5 10%	** **	
A little better than others	900 21%	122 20%	126 22%	228 23%	102 24%	371 21%	260 21%	556 22%	33 20%	33 17%	71 19%	168 21%	109 20%	191 22%	14 19%	17 35% ab	** **	
About the same as others	1913 45%	258 43%	258 46%	458 46%	200 46%	816 46%	502 40%	1185 46% aef	66 39%	75 39%	142 38%	315 39%	216 40%	392 46%	40 55% c	17 35%	** **	
A little worse than others	576 13%	90 15% cd	68 12% d	96 10%	29 7%	191 11%	168 13%	347 13%	26 15%	16 8%	51 14%	104 13%	69 13%	84 10%	6 8%	5 10%	** **	
Much worse than others	306 7%	59 10% d	47 8% d	63 6%	15 4%	126 7%	90 7%	173 7%	10 6%	21 11%	30 8%	62 8%	40 7%	56 7%	4 6%	2 4%	** **	
Don't know	266 6%	37 6%	28 5%	77 8%	49 11% ab	155 9%	104 8% b	134 5%	13 8%	20 11% b	43 11% b	76 9% b	47 9% b	69 8%	4 5%	3 6%	** **	
BETTER THAN OTHERS	1234 29%	163 27%	163 29%	304 30%	141 32%	499 28%	386 31%	742 29%	53 31%	59 31%	108 29%	248 31%	171 32%	254 30%	19 26%	22 45% ab	** **	
WORSE THAN OTHERS	883 21%	149 24% cd	115 20% d	159 16% d	44 10%	317 18%	258 21%	521 20%	36 21%	36 19%	82 22%	166 21%	108 20%	140 16%	10 14%	7 14%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D1F. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television: Provides TV content that is different from other providers?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	334 8%	23 6%	40 9%	41 8%	22 6%	273 8%	55 9%	10 7%	26 10%	13 9%	** **	128 7%	200 9%	298 8%	** **	14 12%	26 12%
A little better than others	900 21%	92 24%	99 21%	110 23%	81 22%	725 21%	148 24%	29 20%	73 28%	27 19%	** **	345 20%	510 22%	834 21%	** **	18 15%	35 16%
About the same as others	1913 45%	166 44%	226 47%	216 44%	176 48%	1575 45%	250 40%	61 42%	95 37%	61 43%	** **	767 44%	1009 43%	1750 45%	** **	56 48%	96 44%
A little worse than others	576 13%	39 10%	45 10%	55 11%	28 8%	471 13%	89 14%	26 18%	32 13%	21 15%	** **	251 15%	296 13%	518 13%	** **	18 15%	38 17%
Much worse than others	306 7%	28 7%	28 6%	33 7%	23 6%	269 8%	30 5%	10 7%	5 2%	11 8%	** **	135 8%	159 7%	278 7%	** **	5 4%	13 6%
Don't know	266 6%	32 8%	37 8%	32 7%	37 10%	203 6%	55 9%	9 6%	27 10%	9 6%	** **	100 6%	146 6%	229 6%	** **	6 5%	10 4%
BETTER THAN OTHERS	1234 29%	114 30%	140 29%	151 31%	103 28%	998 28%	203 32%	39 27%	99 38%	40 28%	** **	473 27%	710 31%	1133 29%	** **	33 28%	61 28%
WORSE THAN OTHERS	883 21%	66 17%	74 15%	88 18%	51 14%	740 21%	119 19%	36 25%	38 15%	32 23%	** **	387 22%	454 20%	796 20%	** **	23 19%	51 23%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2A. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides a broad mix of radio content?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	592 14%	93 15%	98 17%	180 18%	82 19%	264 15%	196 16%	361 14%	31 18%	29 15%	64 17%	124 15%	87 16%	144 17%	10 14%	18 36% ab	**	
A little better than others	963 22%	162 27%	124 22%	218 22%	94 22%	366 21%	262 21%	615 24%	36 22%	34 18%	76 20%	165 21%	108 20%	188 22%	15 20%	11 23%	**	
About the same as others	1382 32%	185 31%	163 29%	268 27%	106 24%	525 29%	352 28%	852 33% af	45 27%	53 28%	100 27%	221 27%	148 27%	229 27%	23 32%	11 22%	**	
A little worse than others	250 6%	15 3%	22 4%	32 3%	11 2%	78 4%	83 7%	136 5%	10 6%	8 4%	21 6%	50 6%	42 8%	29 3%	3 4%	1 2%	**	
Much worse than others	131 3%	29 5% cd	18 3%	21 2%	3 1%	56 3%	35 3%	74 3%	4 3%	4 2%	10 3%	27 3%	17 3%	20 2%	1 1%	1 2%	**	
Don't know	978 23%	122 20%	139 25%	278 28% a	139 32% a	498 28%	322 26% b	545 21%	42 25%	63 33% b	102 27%	218 27% b	140 26%	246 29% c	22 30% c	8 15%	**	
BETTER THAN OTHERS	1555 36%	255 42%	222 39%	398 40%	176 41%	630 35%	458 37%	976 38%	67 40%	63 33%	141 38%	290 36%	194 36%	332 39%	25 34%	29 59% ab	**	
WORSE THAN OTHERS	381 9%	45 7%	40 7%	54 5%	14 3%	134 7%	118 9%	210 8%	14 9%	12 6%	31 8%	76 9%	59 11%	49 6%	3 5%	2 4%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2A. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides a broad mix of radio content?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	592 14%	67 18%	77 16%	96 20%	48 13%	512 15%	75 12%	19 13%	32 12%	19 14%	** **	235 14%	341 15%	537 14%	** **	16 13%	37 17%
A little better than others	963 22%	96 25%	92 19%	118 24%	70 19%	806 23%	138 22%	23 16%	68 26%	30 21%	** **	355 21%	575 25%	897 23%	** **	28 24%	48 22%
About the same as others	1382 32%	101 27%	127 27%	126 26%	103 28%	1107 31%	201 32%	56 39%	68 26%	55 39%	** **	540 31%	739 32%	1277 33%	** **	33 28%	59 27%
A little worse than others	250 6%	14 4%	15 3%	16 3%	12 3%	193 5%	48 8%	14 10%	20 8%	11 8%	** **	119 7%	114 5%	220 6%	** **	8 7%	15 7%
Much worse than others	131 3%	8 2%	12 2%	10 2%	10 3%	119 3%	12 2%	3 2%	4 2%	3 2%	** **	56 3%	73 3%	112 3%	** **	6 5%	15 7%
Don't know	978 23%	93 25%	153 32%	120 25%	125 34%	780 22%	152 24%	29 20%	68 26%	23 16%	** **	420 24%	477 21%	866 22%	** **	27 23%	44 20%
BETTER THAN OTHERS	1555 36%	163 43%	169 36%	214 44%	117 32%	1318 37%	213 34%	42 29%	100 39%	50 35%	** **	590 34%	915 39%	1434 37%	** **	44 37%	85 39%
WORSE THAN OTHERS	381 9%	22 6%	26 6%	27 5%	22 6%	311 9%	61 10%	17 12%	24 9%	14 10%	** **	175 10%	187 8%	331 8%	** **	14 12%	30 14%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 220

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2B. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Appeals to a wide range of different radio audiences?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	577 13%	84 14%	87 15%	169 17%	82 19%	253 14%	196 16%	344 13%	26 15%	31 16%	61 16%	123 15%	91 17%	138 16%	7 10%	16 32%	** ab	
A little better than others	929 22%	155 26% d	125 22%	199 20%	73 17%	344 19%	260 21%	596 23%	31 18%	31 16%	71 19%	160 20%	111 20%	167 20%	15 21%	12 25%	** **	
About the same as others	1460 34%	186 31%	168 30%	282 28%	113 26%	561 31%	372 30%	900 35% a	52 31%	57 30%	111 30%	237 29%	158 29%	242 28%	25 34%	10 20%	** **	
A little worse than others	294 7%	34 6%	36 6%	51 5%	14 3%	104 6%	84 7%	171 7%	10 6%	11 6%	18 5%	52 6%	37 7%	45 5%	3 4%	3 5%	** **	
Much worse than others	122 3%	32 5%	20 4%	29 3%	8 2%	52 3%	37 3%	72 3%	7 4%	8 4%	12 3%	27 3%	12 2%	28 3%	1 1%	* 1%	** **	
Don't know	914 21%	116 19%	126 22%	269 27% a	142 33% ab	473 26%	301 24% b	499 19%	43 25%	55 29% b	101 27% b	206 26% b	133 24%	236 28%	22 30%	8 17%	** **	
BETTER THAN OTHERS	1506 35%	240 39%	213 38%	368 37%	155 36%	596 33%	456 37%	940 36%	57 34%	61 32%	132 35%	283 35%	202 37%	304 36%	23 31%	28 58%	** ab	
WORSE THAN OTHERS	416 10%	66 11% d	57 10% d	80 8%	23 5%	156 9%	121 10%	244 9%	17 10%	18 10%	30 8%	79 10%	49 9%	73 9%	3 5%	3 6%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2B. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Appeals to a wide range of different radio audiences?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	577 13%	64 17%	74 16%	88 18%	49 13%	492 14%	81 13%	16 11%	38 15%	19 13%	** **	234 14%	331 14%	520 13%	** **	16 14%	35 16%
A little better than others	929 22%	80 21%	86 18%	107 22%	60 16%	795 23%	113 18%	29 20%	51 20%	27 19%	** **	345 20%	549 24%	864 22%	** **	26 22%	54 25%
About the same as others	1460 34%	106 28%	136 29%	132 27%	110 30%	1165 33%	225 36%	59 41%	78 30%	62 44%	** **	580 34%	777 34%	1342 34%	** **	40 33%	64 30%
A little worse than others	294 7%	28 7%	18 4%	28 6%	17 5%	237 7%	48 8%	8 6%	23 9%	11 8%	** **	125 7%	156 7%	266 7%	** **	6 5%	15 7%
Much worse than others	122 3%	11 3%	17 3%	15 3%	12 3%	110 3%	11 2%	3 2%	3 1%	2 1%	** **	60 3%	59 3%	111 3%	** **	4 3%	8 4%
Don't know	914 21%	90 24%	146 31%	117 24%	119 32%	717 20%	148 24%	29 20%	67 26%	21 15%	** **	382 22%	448 19%	806 21%	** **	27 23%	42 19%
BETTER THAN OTHERS	1506 35%	144 38%	160 34%	195 40%	109 30%	1287 37%	194 31%	45 31%	89 34%	46 32%	** **	579 34%	879 38%	1384 35%	** **	42 36%	89 41%
WORSE THAN OTHERS	416 10%	39 10%	34 7%	43 9%	30 8%	346 10%	59 9%	11 8%	26 10%	13 9%	** **	185 11%	215 9%	376 10%	** **	10 8%	23 11%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 221

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2C. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides high quality radio content?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	649	107	107	201	94	291	198	409	28	32	60	126	81	164	9	20	**	
	15%	18%	19%	20%	22%	16%	16%	16%	17%	17%	16%	16%	15%	19%	13%	42%	**	
A little better than others	910	146	129	215	86	362	279	565	40	34	74	170	125	185	16	9	**	
	21%	24%	23%	22%	20%	20%	22%	22%	24%	18%	20%	21%	23%	22%	22%	18%	**	
About the same as others	1471	190	176	282	105	554	374	912	46	53	110	235	157	238	27	10	**	
	34%	31%	31%	28%	24%	31%	30%	35%	27%	28%	29%	29%	29%	28%	36%	21%	**	
A little worse than others	268	26	22	30	7	78	70	163	4	10	23	45	35	27	2	1	**	
	6%	4%	4%	3%	2%	4%	6%	6%	2%	5%	6%	6%	6%	3%	3%	1%	**	
Much worse than others	145	28	22	27	5	62	42	80	7	6	12	31	18	25	1	1	**	
	3%	5%	4%	3%	1%	3%	3%	3%	4%	3%	3%	4%	3%	3%	1%	2%	**	
Don't know	853	109	108	244	136	440	288	454	43	56	95	199	125	215	19	7	**	
	20%	18%	19%	24%	31%	25%	23%	18%	25%	29%	25%	25%	23%	25%	26%	15%	**	
BETTER THAN OTHERS	1559	253	236	416	180	653	477	973	68	66	134	296	206	349	25	29	**	
	36%	42%	42%	42%	42%	37%	38%	38%	41%	35%	36%	37%	38%	41%	34%	60%	**	
WORSE THAN OTHERS	413	55	44	57	13	140	112	244	11	16	35	75	54	52	3	2	**	
	10%	9%	8%	6%	3%	8%	9%	9%	6%	8%	9%	9%	10%	6%	4%	4%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2C. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides high quality radio content?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	649 15%	74 20%	90 19%	111 23% d	53 14%	562 16%	79 13%	19 13%	31 12%	21 15%	** **	259 15%	372 16%	585 15%	** **	15 13%	40 18%
A little better than others	910 21%	86 23%	99 21%	121 25%	64 17%	773 22%	124 20%	36 25%	53 21%	21 15%	** **	351 20%	530 23%	847 22%	** **	25 21%	46 21%
About the same as others	1471 34%	113 30%	125 26%	120 25%	119 32%	1156 33%	232 37%	46 32%	97 37%	62 43%	** **	555 32%	800 35%	1348 34%	** **	43 36%	70 32%
A little worse than others	268 6%	11 3%	16 3%	17 4%	10 3%	205 6%	57 9% a	16 11%	24 9%	14 10%	** **	127 7%	133 6%	250 6%	** **	7 6%	10 5%
Much worse than others	145 3%	11 3%	14 3%	13 3%	12 3%	133 4%	10 2%	3 2%	2 1%	4 3%	** **	67 4%	73 3%	127 3%	** **	5 4%	13 6%
Don't know	853 20%	83 22%	132 28%	105 22% c	110 30%	687 20%	124 20%	25 17%	53 20%	21 15%	** **	367 21%	413 18%	750 19%	** **	24 20%	40 18%
BETTER THAN OTHERS	1559 36% d	160 42% d	188 40%	231 48% d	117 32%	1335 38%	203 32%	55 38%	84 32%	42 29%	** **	610 35%	901 39%	1433 37%	** **	40 34%	85 39%
WORSE THAN OTHERS	413 10%	22 6%	30 6%	31 6%	21 6%	337 10%	68 11%	19 13%	26 10%	18 13%	** **	194 11%	205 9%	377 10%	** **	12 10%	23 11%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 222

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2D. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content made for UK audiences?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	586 14%	88 15%	91 16%	169 17%	78 18%	258 14%	204 16%	348 13%	34 20%	34 18%	64 17%	134 17%	95 18%	136 16%	8 11%	17 35%	** ab	
A little better than others	998 23%	157 26%	117 21%	218 22%	100 23%	371 21%	269 22%	641 25%	34 20%	33 17%	69 19%	161 20%	125 23%	188 22%	14 19%	12 24%	** **	
About the same as others	1533 36%	207 34%	205 36%	318 32%	113 26%	604 34%	392 31%	951 37%	49 29%	53 28%	114 30%	246 31%	151 28%	270 32%	32 43%	11 23%	** **	
A little worse than others	205 5%	13 2%	17 3%	23 2%	5 1%	58 3%	62 5%	114 4%	8 4%	4 2%	16 4%	35 4%	35 6%	21 2%	1 2%	* 1%	** **	
Much worse than others	101 2%	30 5%	18 3%	20 2%	2 *	45 3%	34 3%	57 2%	5 3%	6 3%	12 3%	27 3%	13 2%	19 2%	1 1%	* 1%	** **	
Don't know	872 20%	113 19%	114 20%	249 25%	135 31%	451 25%	291 23%	470 18%	39 23%	60 32%	99 26%	203 25%	123 23%	221 26%	18 25%	8 16%	** **	
BETTER THAN OTHERS	1584 37%	245 40%	209 37%	387 39%	178 41%	629 35%	472 38%	990 38%	68 40%	67 35%	134 36%	295 37%	220 40%	324 38%	22 29%	29 60%	** ab	
WORSE THAN OTHERS	307 7%	42 7%	36 6%	43 4%	8 2%	103 6%	95 8%	171 7%	12 7%	10 5%	28 7%	61 8%	48 9%	40 5%	2 3%	1 1%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2D. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content made for UK audiences?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	586 14%	64 17%	72 15%	90 18%	46 12%	493 14%	86 14%	22 15%	29 11%	26 18%	** **	226 13%	341 15%	526 13%	** **	19 16%	37 17%
A little better than others	998 23%	83 22%	105 22%	122 25%	66 18%	829 24%	150 24%	40 27%	65 25%	30 21%	** **	395 23%	572 25%	918 23%	** **	30 25%	56 26%
About the same as others	1533 36%	133 35%	136 29%	146 30%	124 34%	1246 35%	209 33%	45 31%	81 31%	57 40%	** **	594 34%	825 36%	1423 36%	** **	38 33%	67 31%
A little worse than others	205 5%	10 3%	11 2%	12 3%	9 2%	157 4%	44 7%	12 9%	20 8%	9 7%	** **	98 6%	100 4%	186 5%	** **	7 6%	12 6%
Much worse than others	101 2%	10 3%	9 2%	9 2%	10 3%	93 3%	7 1%	1 1%	3 1%	2 1%	** **	43 2%	57 2%	89 2%	** **	3 3%	10 4%
Don't know	872 20%	79 21%	142 30%	108 22%	114 31%	696 20%	131 21%	25 17%	62 24%	19 13%	** **	370 21%	425 18%	765 20%	** **	20 17%	36 17%
BETTER THAN OTHERS	1584 37%	146 39%	177 37%	212 44%	111 30%	1322 38%	236 38%	61 42%	93 36%	56 39%	** **	621 36%	913 39%	1444 37%	** **	49 42%	93 43%
WORSE THAN OTHERS	307 7%	20 5%	19 4%	21 4%	19 5%	251 7%	51 8%	13 9%	23 9%	11 8%	** **	141 8%	157 7%	275 7%	** **	11 9%	22 10%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 223

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2E. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content that dares to be different?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	382 9%	50 8%	50 9%	99 10%	49 11%	154 9%	135 11%	217 8%	15 9%	20 10%	41 11%	81 10%	68 13%	80 9%	3 5%	9 18%	** **	
A little better than others	677 16%	98 16%	68 12%	130 13%	61 14%	228 13%	179 14%	429 17%	24 14%	24 12%	53 14%	108 13%	82 15%	104 12%	11 15%	10 20%	** **	
About the same as others	1636 38%	223 37%	210 37%	347 35%	138 32%	653 37%	427 34%	1029 40%	68 40%	63 33%	118 31%	277 34%	175 32%	293 34%	31 42%	17 35%	** **	
A little worse than others	405 9%	53 9%	54 9%	72 7%	19 4%	137 8%	105 8%	247 10%	12 7%	7 3%	24 7%	60 7%	48 9%	63 7%	6 8%	3 5%	** **	
Much worse than others	182 4%	41 7%	37 7%	43 4%	6 1%	81 5%	57 5%	106 4%	7 4%	11 6%	19 5%	39 5%	23 4%	41 5%	1 2%	1 1%	** **	
Don't know	1013 24%	143 24%	146 26%	307 31%	161 37%	534 30%	347 28%	554 21%	43 25%	66 35%	119 32%	240 30%	146 27%	273 32%	21 29%	10 20%	** **	
BETTER THAN OTHERS	1059 25%	147 24%	118 21%	228 23%	110 25%	382 21%	314 25%	647 25%	39 23%	43 23%	94 25%	189 23%	150 28%	184 22%	14 20%	19 38%	** **	
WORSE THAN OTHERS	587 14%	94 15%	90 16%	115 12%	25 6%	218 12%	162 13%	353 14%	19 11%	18 9%	44 12%	99 12%	71 13%	104 12%	7 10%	3 7%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2E. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content that dares to be different?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	382 9%	32 8%	48 10%	55 11%	25 7%	312 9%	64 10%	14 10%	36 14%	10 7%	** **	174 10%	198 9%	331 8%	** **	17 15%	36 17%
A little better than others	677 16%	57 15%	47 10%	67 14%	37 10%	545 16%	116 19%	25 17%	40 15%	33 23%	** **	238 14%	413 18%	633 16%	** **	19 16%	34 15%
About the same as others	1636 38%	132 35%	161 34%	153 32%	140 38%	1332 38%	229 37%	57 39%	88 34%	63 44%	** **	660 38%	868 37%	1530 39%	** **	31 26%	59 27%
A little worse than others	405 9%	35 9%	29 6%	45 9%	18 5%	342 10%	56 9%	16 11%	25 10%	13 9%	** **	162 9%	222 10%	359 9%	** **	15 13%	29 13%
Much worse than others	182 4%	19 5%	22 5%	26 5%	15 4%	165 5%	16 3%	7 5%	4 2%	2 1%	** **	81 5%	97 4%	160 4%	** **	9 8%	17 8%
Don't know	1013 24%	105 28%	168 35%	141 29%	132 36%	820 23%	145 23%	25 17%	66 25%	22 15%	** **	412 24%	521 22%	895 23%	** **	26 22%	43 20%
BETTER THAN OTHERS	1059 25%	89 23%	95 20%	122 25%	62 17%	857 24%	180 29%	39 27%	76 29%	43 30%	** **	412 24%	611 26%	964 25%	** **	37 31%	70 32%
WORSE THAN OTHERS	587 14%	53 14%	51 11%	71 15%	33 9%	506 14%	72 12%	24 16%	29 11%	15 10%	** **	242 14%	318 14%	519 13%	** **	24 21%	46 21%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2F. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content that is different from other providers?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	431	64	56	113	57	180	142	262	19	20	43	86	65	91	4	10	**	
	10%	11%	10%	11%	13%	10%	11%	10%	12%	11%	11%	11%	12%	11%	5%	21%	**	
A little better than others	841	115	114	189	76	322	230	533	27	29	61	147	91	161	11	13	**	
	20%	19%	20%	19%	17%	18%	18%	21%	16%	15%	16%	18%	17%	19%	15%	27%	**	
About the same as others	1628	225	202	333	132	616	431	1001	62	67	126	272	190	281	32	14	**	
	38%	37%	36%	33%	30%	34%	34%	39%	37%	35%	34%	34%	35%	33%	43%	29%	**	
A little worse than others	319	44	43	60	18	120	82	206	9	5	24	50	35	53	6	2	**	
	7%	7%	8%	6%	4%	7%	7%	8%	6%	3%	6%	6%	7%	6%	8%	3%	**	
Much worse than others	135	34	22	26	4	58	42	75	5	8	12	27	20	25	1	*	**	
	3%	6%	4%	3%	1%	3%	3%	3%	3%	4%	3%	3%	4%	3%	1%	1%	**	
Don't know	941	125	128	276	148	492	323	504	45	61	108	224	142	244	20	9	**	
	22%	21%	23%	28%	34%	28%	26%	20%	27%	32%	29%	28%	26%	29%	28%	19%	**	
BETTER THAN OTHERS	1272	179	170	302	132	501	372	796	47	49	104	233	156	252	15	24	**	
	30%	30%	30%	30%	31%	28%	30%	31%	28%	26%	28%	29%	29%	29%	20%	48%	**	
WORSE THAN OTHERS	454	78	65	86	21	178	124	282	14	14	36	77	55	78	6	2	**	
	11%	13%	12%	9%	5%	10%	10%	11%	9%	7%	10%	10%	10%	9%	9%	4%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D2F. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio: Provides radio content that is different from other providers?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	431 10%	37 10%	54 11%	64 13%	27 7%	371 11%	55 9%	15 10%	23 9%	13 9%	** **	189 11%	231 10%	383 10%	** **	16 13%	34 16%
A little better than others	841 20%	92 24%	69 14%	102 21%	59 16%	681 19%	145 23%	28 20%	67 26%	33 23%	** **	317 18%	501 22%	785 20%	** **	23 19%	37 17%
About the same as others	1628 38%	124 33%	157 33%	151 31%	130 35%	1333 38%	213 34%	51 35%	76 29%	62 44%	** **	640 37%	862 37%	1506 39%	** **	44 37%	72 33%
A little worse than others	319 7%	23 6%	30 6%	36 7%	17 5%	257 7%	54 9%	20 14%	20 8%	11 8%	** **	138 8%	168 7%	291 7%	** **	5 4%	17 8%
Much worse than others	135 3%	12 3%	13 3%	14 3%	11 3%	121 3%	12 2%	5 3%	4 1%	1 1%	** **	55 3%	77 3%	116 3%	** **	7 6%	13 6%
Don't know	941 22%	91 24%	153 32%	120 25%	124 34%	753 21%	146 23%	26 18%	70 27%	22 16%	** **	386 22%	481 21%	828 21%	** **	24 21%	44 20%
BETTER THAN OTHERS	1272 30%	129 34%	123 26%	166 34%	86 23%	1052 30%	201 32%	43 30%	90 35%	46 32%	** **	506 29%	731 32%	1168 30%	** **	39 33%	71 32%
WORSE THAN OTHERS	454 11%	35 9%	43 9%	50 10%	28 8%	378 11%	66 11%	24 17%	23 9%	12 9%	** **	194 11%	245 11%	406 10%	** **	11 10%	31 14%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3A. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides a broad mix of online content?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	397 9%	55 9%	43 8%	67 7%	24 5%	139 8%	117 9%	256 10%	20 12%	20 10%	25 7%	69 9%	62 11%	59 7%	3 4%	3 6%	** **	
A little better than others	989 23%	127 21%	120 21%	182 18%	62 14%	321 18%	249 20%	643 25%	43 26%	34 18%	58 15%	152 19%	122 23%	156 18%	14 19%	8 17%	** **	
About the same as others	1628 38%	221 36%	189 34%	285 29%	96 22%	586 33%	403 32%	1029 40%	47 28%	56 30%	109 29%	232 29%	177 33%	251 29%	17 23%	12 25%	** **	
A little worse than others	191 4%	19 3%	20 4%	25 2%	5 1%	62 3%	62 5%	96 4%	7 4%	5 2%	17 4%	39 5%	29 5%	24 3%	* 1%	* 1%	** **	
Much worse than others	96 2%	23 4%	13 2%	18 2%	5 1%	41 2%	31 3%	49 2%	4 2%	5 3%	10 3%	24 3%	16 3%	16 2%	1 2%	1 1%	** **	
Don't know	995 23%	163 27%	178 32%	420 42%	242 56%	638 36%	387 31%	509 20%	47 28%	71 37%	155 41%	289 36%	137 25%	348 41%	37 51%	25 50%	** **	
BETTER THAN OTHERS	1385 32%	182 30%	163 29%	249 25%	85 20%	460 26%	366 29%	899 35%	63 38%	54 28%	83 22%	221 27%	184 34%	215 25%	17 23%	12 23%	** **	
WORSE THAN OTHERS	286 7%	42 7%	33 6%	43 4%	10 2%	103 6%	93 7%	145 6%	11 6%	10 5%	27 7%	62 8%	44 8%	40 5%	2 3%	1 2%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3A. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides a broad mix of online content?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	397 9%	27 7%	32 7%	47 10% d	12 3%	332 9%	60 10%	7 5%	38 14%	11 8%	** **	167 10%	221 10%	357 9%	** **	13 11%	26 12%
A little better than others	989 23%	76 20%	80 17%	100 21%	56 15%	797 23%	158 25%	32 22%	66 25%	40 28%	** **	402 23%	537 23%	893 23%	** **	34 29%	58 27%
About the same as others	1628 38%	118 31%	133 28%	143 29%	109 30%	1310 37%	243 39%	63 44%	90 35%	54 38%	** **	686 40%	828 36%	1482 38%	** **	47 40%	86 39%
A little worse than others	191 4%	14 4%	10 2%	14 3%	10 3%	151 4%	34 5%	14 9%	12 5%	7 5%	** **	91 5%	90 4%	168 4%	** **	8 7%	15 7%
Much worse than others	96 2%	9 2%	7 1%	7 1%	9 2%	84 2%	12 2%	5 3%	1 1%	3 2%	** **	41 2%	53 2%	85 2%	** **	2 1%	7 3%
Don't know	995 23%	134 35%	214 45%	176 36% a	172 47% ac	841 24%	120 19%	24 17%	52 20%	26 19%	** **	337 20%	591 25% a	922 24% cd	** **	13 11%	27 12%
BETTER THAN OTHERS	1385 32%	103 27% d	112 24%	147 30% d	68 18%	1129 32%	218 35%	39 27%	103 40%	51 36%	** **	570 33%	758 33%	1251 32%	** **	48 40%	83 38%
WORSE THAN OTHERS	286 7%	23 6%	17 4%	21 4%	19 5%	235 7%	46 7%	18 12%	14 5%	10 7%	** **	132 8%	143 6%	253 6%	** **	10 9%	22 10%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3B. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Appeals to a wide range of different online audiences?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	360 8%	46 8%	38 7%	56 6%	18 4%	117 7%	116 9%	211 8%	22 13%	19 10%	27 7%	65 8%	65 12% b	50 6%	2 3%	2 4%	** **	
A little better than others	881 21%	100 17%	117 21% d	171 17%	54 12%	313 18%	221 18%	580 22% adef	24 14%	23 12%	48 13%	127 16%	104 19%	147 17%	13 18%	8 16%	** **	
About the same as others	1722 40%	246 41% cd	192 34% d	296 30%	105 24%	610 34%	414 33%	1105 43% aefg	62 37%	68 36%	108 29%	249 31%	187 34%	261 31%	18 25%	12 24%	** **	
A little worse than others	243 6%	20 3%	34 6%	48 5%	13 3%	82 5%	84 7%	129 5%	10 6%	10 5%	24 6%	52 6%	41 8%	43 5%	2 3%	2 4%	** **	
Much worse than others	109 3%	25 4%	14 2%	18 2%	5 1%	39 2%	37 3%	52 2%	5 3%	7 4%	10 3%	25 3%	20 4%	16 2%	1 1%	1 2%	** **	
Don't know	980 23%	170 28%	169 30%	408 41% ab	240 55% abc	625 35%	377 30% bg	505 20%	45 27%	63 33% b	157 42% abcg	286 36% bg	125 23%	337 39%	37 50%	25 51%	** **	
BETTER THAN OTHERS	1241 29%	146 24%	155 28% d	227 23%	72 17%	431 24%	337 27%	791 31% ef	46 27%	42 22%	75 20%	192 24%	169 31% ef	197 23%	15 21%	10 20%	** **	
WORSE THAN OTHERS	352 8%	45 7%	48 9% d	66 7%	18 4%	121 7%	122 10% b	181 7%	16 9%	17 9%	34 9%	77 10%	61 11% b	60 7%	3 4%	3 6%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3B. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Appeals to a wide range of different online audiences?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	360 8%	21 6%	29 6%	36 7%	15 4%	296 8%	61 10%	7 5%	28 11%	20 14%	** **	164 10%	190 8%	321 8%	** **	17 15%	28 13%
A little better than others	881 21%	74 20%	73 15%	84 17%	63 17%	732 21%	133 21%	27 19%	57 22%	28 20%	** **	376 22%	465 20%	800 20%	** **	30 26%	54 25%
About the same as others	1722 40%	119 31%	142 30%	160 33%	101 27%	1355 39%	275 44%	71 49%	111 43%	59 41%	** **	694 40%	904 39%	1560 40%	** **	48 41%	89 41%
A little worse than others	243 6%	20 5%	23 5%	32 6%	12 3%	208 6%	30 5%	11 8%	11 4%	5 4%	** **	108 6%	123 5%	221 6%	** **	10 8%	17 8%
Much worse than others	109 3%	11 3%	6 1%	6 1%	11 3%	97 3%	12 2%	4 3%	2 1%	4 3%	** **	48 3%	60 3%	98 2%	** **	2 2%	9 4%
Don't know	980 23%	134 35%	203 43%	169 35%	167 46%	827 24%	116 19%	25 17%	49 19%	26 18%	** **	335 19%	577 25%	908 23%	** **	11 9%	21 10%
BETTER THAN OTHERS	1241 29%	96 25%	101 21%	120 25%	77 21%	1028 29%	194 31%	35 24%	85 33%	48 34%	** **	541 31%	656 28%	1121 29%	** **	47 40%	82 38%
WORSE THAN OTHERS	352 8%	31 8%	29 6%	37 8%	22 6%	305 9%	42 7%	15 10%	14 5%	9 6%	** **	156 9%	183 8%	318 8%	** **	12 10%	25 12%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3C. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides high quality online content?

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	440	63	61	95	34	169	112	308	15	23	21	61	62	82	5	5	**	
	10%	10%	11%	9%	8%	9%	9%	12%	9%	12%	6%	8%	11%	10%	7%	10%	**	
								ef					e					
A little better than others	981	150	112	180	67	305	258	623	47	28	58	154	118	154	13	9	**	
	23%	25%	20%	18%	16%	17%	21%	24%	28%	15%	15%	19%	22%	18%	18%	18%	**	
		cd						def	de									
About the same as others	1514	181	183	268	86	574	385	949	40	64	112	229	178	237	17	10	**	
	35%	30%	32%	27%	20%	32%	31%	37%	24%	34%	30%	28%	33%	28%	23%	20%	**	
		d	d	d				acf										
A little worse than others	270	22	29	35	6	73	76	141	13	6	24	46	39	34	1	-	**	
	6%	4%	5%	4%	1%	4%	6%	5%	8%	3%	6%	6%	7%	4%	1%	-%	**	
			d															
Much worse than others	117	24	17	22	5	50	42	62	8	7	10	31	20	18	1	1	**	
	3%	4%	3%	2%	1%	3%	3%	2%	5%	4%	3%	4%	4%	2%	2%	3%	**	
Don't know	972	167	162	399	237	615	377	500	46	63	149	284	126	330	35	24	**	
	23%	27%	29%	40%	55%	34%	30%	19%	27%	33%	40%	35%	23%	39%	48%	49%	**	
			ab	abc			bg			b	abg	bg						
BETTER THAN OTHERS	1421	213	173	274	101	474	371	930	61	51	79	215	180	236	19	14	**	
	33%	35%	31%	27%	23%	27%	30%	36%	36%	27%	21%	27%	33%	28%	25%	28%	**	
		cd					e	aef	e				e					
WORSE THAN OTHERS	387	46	46	56	11	123	117	204	21	13	34	77	59	52	2	1	**	
	9%	8%	8%	6%	2%	7%	9%	8%	12%	7%	9%	10%	11%	6%	3%	3%	**	
		d	d															

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3C. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides high quality online content?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	f	a	b	a	b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	440 10%	34 9%	48 10%	63 13%	19 5%	368 10%	67 11%	12 8%	37 14%	12 9%	** **	173 10%	259 11%	397 10%	** **	19 16%	34 16%
A little better than others	981 23%	78 20%	77 16%	96 20%	58 16%	807 23%	148 24%	32 22%	48 18%	42 30%	** **	424 25%	507 22%	888 23%	** **	34 28%	53 24%
About the same as others	1514 35%	109 29%	128 27%	135 28%	102 28%	1204 34%	230 37%	66 46%	95 37%	51 36%	** **	632 37%	776 33%	1375 35%	** **	43 36%	80 37%
A little worse than others	270 6%	13 3%	21 4%	21 4%	13 4%	219 6%	47 8%	8 5%	19 7%	10 7%	** **	127 7%	129 6%	239 6%	** **	11 9%	19 9%
Much worse than others	117 3%	11 3%	7 1%	9 2%	9 3%	104 3%	12 2%	5 3%	3 1%	2 1%	** **	56 3%	59 3%	106 3%	** **	2 2%	10 4%
Don't know	972 23%	134 35%	195 41%	163 33%	167 45%	814 23%	123 20%	22 15%	57 22%	25 17%	** **	314 18%	590 25%	904 23%	** **	11 9%	22 10%
BETTER THAN OTHERS	1421 33%	111 29%	124 26%	159 33%	77 21%	1174 33%	215 34%	44 30%	85 33%	55 39%	** **	596 35%	766 33%	1285 33%	** **	52 44%	88 40%
WORSE THAN OTHERS	387 9%	24 6%	28 6%	30 6%	22 6%	323 9%	59 9%	12 8%	23 9%	12 8%	** **	183 11%	188 8%	344 9%	** **	13 11%	28 13%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3D. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content made for UK audiences?

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	445 10%	55 9%	52 9%	81 8%	29 7%	154 9%	136 11%	281 11%	22 13%	23 12%	27 7%	76 9%	68 13%	70 8%	5 6%	4 7%	**	**
A little better than others	955 22%	116 19%	119 21%	187 19%	68 16%	333 19%	256 20%	610 24%	46 28%	30 16%	73 20%	166 21%	120 22%	160 19%	14 19%	9 19%	**	**
About the same as others	1652 38%	237 39%	198 35%	289 29%	91 21%	598 33%	390 31%	1054 41%	49 29%	65 34%	100 27%	226 28%	183 34%	255 30%	18 24%	11 21%	**	**
A little worse than others	184 4%	14 2%	17 3%	23 2%	6 1%	54 3%	65 5%	87 3%	5 3%	7 4%	13 4%	34 4%	34 6%	22 3%	- -%	1 1%	**	**
Much worse than others	97 2%	25 4%	15 3%	20 2%	5 1%	39 2%	30 2%	53 2%	3 2%	5 2%	11 3%	23 3%	12 2%	17 2%	2 3%	* 1%	**	**
Don't know	963 22%	161 26%	163 29%	399 40%	236 54%	608 34%	373 30%	496 19%	43 26%	61 32%	149 40%	280 35%	125 23%	329 39%	35 48%	25 50%	**	**
BETTER THAN OTHERS	1400 33%	171 28%	171 30%	267 27%	96 22%	487 27%	392 31%	892 35%	69 41%	53 28%	101 27%	242 30%	188 35%	230 27%	18 25%	13 26%	**	**
WORSE THAN OTHERS	280 7%	38 6%	32 6%	43 4%	11 3%	94 5%	95 8%	140 5%	8 5%	11 6%	24 6%	57 7%	47 9%	39 5%	2 3%	1 2%	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3D. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content made for UK audiences?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	445 10%	29 8%	41 9%	55 11%	15 4%	365 10%	74 12%	11 7%	39 15%	16 11%	** **	191 11%	243 10%	394 10%	** **	20 17%	39 18%
A little better than others	955 22%	70 19%	90 19%	95 20%	65 18%	779 22%	151 24%	30 21%	59 23%	36 25%	** **	397 23%	514 22%	862 22%	** **	36 30%	59 27%
About the same as others	1652 38%	128 34%	127 27%	157 32%	98 27%	1321 38%	245 39%	73 50%	88 34%	56 40%	** **	702 41%	832 36%	1508 39%	** **	46 38%	78 36%
A little worse than others	184 4%	10 3%	12 3%	12 2%	10 3%	152 4%	27 4%	5 4%	13 5%	6 5%	** **	83 5%	91 4%	168 4%	** **	2 1%	9 4%
Much worse than others	97 2%	11 3%	6 1%	8 2%	9 3%	89 3%	8 1%	4 3%	1 *%	1 1%	** **	44 3%	50 2%	85 2%	** **	2 1%	9 4%
Don't know	963 22%	130 34%	199 42%	160 33%	170 46%	808 23%	122 20%	22 15%	59 23%	27 19%	** **	309 18%	591 25%	891 23%	** **	13 11%	24 11%
BETTER THAN OTHERS	1400 33%	100 26%	130 27%	150 31%	80 22%	1145 33%	225 36%	41 28%	98 38%	52 36%	** **	587 34%	756 33%	1256 32%	** **	57 48%	98 45%
WORSE THAN OTHERS	280 7%	21 5%	19 4%	20 4%	20 5%	241 7%	34 5%	9 6%	14 5%	7 5%	** **	127 7%	141 6%	253 6%	** **	3 3%	18 8%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 229

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3E. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content that dares to be different?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d	DE	a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	277 6%	26 4%	29 5%	43 4%	14 3%	89 5%	83 7%	167 6%	12 7%	16 8%	21 6%	45 6%	45 8%	40 5%	1 1%	1 2%	** **	
A little better than others	650 15%	87 14%	73 13%	105 11%	32 7%	204 11%	167 13%	404 16%	22 13%	17 9%	43 11%	108 13%	75 14%	91 11%	7 9%	4 9%	** **	
About the same as others	1701 40%	232 38%	207 37%	317 32%	110 25%	631 35%	416 33%	1095 42%	60 36%	66 34%	101 27%	245 30%	193 36%	275 32%	22 30%	15 30%	** **	
A little worse than others	422 10%	58 10%	42 8%	60 6%	17 4%	134 8%	124 10%	255 10%	18 10%	8 4%	33 9%	69 9%	67 12%	52 6%	5 6%	2 4%	** **	
Much worse than others	174 4%	35 6%	27 5%	37 4%	10 2%	65 4%	62 5%	90 3%	8 5%	12 6%	15 4%	36 5%	28 5%	32 4%	3 4%	2 4%	** **	
Don't know	1070 25%	169 28%	187 33%	436 44%	250 58%	664 37%	399 32%	570 22%	49 29%	71 37%	160 43%	302 37%	133 25%	364 43%	36 50%	25 52%	** **	
BETTER THAN OTHERS	927 22%	113 19%	101 18%	148 15%	47 11%	293 16%	250 20%	571 22%	34 20%	33 17%	64 17%	153 19%	121 22%	131 15%	7 10%	5 11%	** **	
WORSE THAN OTHERS	597 14%	93 15%	69 12%	97 10%	28 6%	200 11%	185 15%	345 13%	25 15%	21 11%	48 13%	105 13%	95 17%	84 10%	8 10%	4 8%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3E. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content that dares to be different?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	277 6%	17 4%	23 5%	27 6%	13 3%	208 6%	65 10% a	12 8%	28 11% a	18 13% a	** **	114 7%	157 7%	248 6%	** **	13 11%	23 11%
A little better than others	650 15%	40 11%	50 11%	54 11%	37 10%	524 15%	114 18%	21 15%	48 19%	31 21%	** **	268 16%	356 15%	587 15%	** **	26 22%	42 19%
About the same as others	1701 40%	134 35%	141 30%	161 33%	115 31%	1351 38%	258 41%	68 47%	103 40%	59 41%	** **	716 42% b	859 37%	1559 40%	** **	39 33%	79 36%
A little worse than others	422 10%	28 7%	24 5%	35 7%	17 5%	375 11% b	40 6%	12 8%	14 5%	5 3%	** **	195 11%	210 9%	371 10%	** **	17 15%	33 15%
Much worse than others	174 4%	20 5%	12 3%	22 4%	10 3%	158 5%	14 2%	4 3%	6 2%	2 1%	** **	84 5%	85 4%	154 4%	** **	9 8%	15 7%
Don't know	1070 25%	140 37% a	224 47% a	188 39% a	176 48% a	899 26%	136 22%	27 19%	60 23%	28 20%	** **	349 20%	653 28% a	989 25% cd	** **	13 11%	25 12%
BETTER THAN OTHERS	927 22%	57 15%	74 15%	81 17%	50 13%	732 21%	179 29% a	34 23%	77 30% a	49 34% a	** **	382 22%	513 22%	835 21%	** **	39 33% a	65 30% a
WORSE THAN OTHERS	597 14%	48 13%	37 8%	57 12%	27 7%	533 15% bde	53 9%	16 11%	20 8%	6 5%	** **	278 16% b	295 13%	525 13%	** **	26 22%	48 22% a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 230

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3F. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content that is different from other providers?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Much better than others	291 7%	32 5%	28 5%	42 4%	14 3%	97 5%	90 7%	184 7%	12 7%	17 9%	17 5%	46 6%	51 9%	37 4%	1 2%	2 4%	** **	
A little better than others	777 18%	100 16%	90 16%	141 14%	51 12%	260 15%	213 17%	485 19%	28 16%	23 12%	59 16%	132 16%	96 18%	126 15%	5 7%	6 13%	** **	
About the same as others	1767 41%	239 39%	220 39%	323 32%	103 24%	653 37%	420 34%	1140 44%	64 38%	65 34%	112 30%	258 32%	194 36%	279 33%	25 34%	13 27%	** **	
A little worse than others	321 7%	39 6%	29 5%	44 4%	15 3%	89 5%	92 7%	189 7%	13 8%	13 7%	20 5%	54 7%	48 9%	41 5%	1 2%	2 4%	** **	
Much worse than others	136 3%	33 5%	19 3%	26 3%	7 2%	52 3%	45 4%	65 3%	6 4%	7 4%	11 3%	26 3%	20 4%	21 3%	3 4%	1 3%	** **	
Don't know	1004 23%	164 27%	178 32%	421 42%	244 56%	635 36%	391 31%	519 20%	46 27%	66 35%	154 41%	290 36%	134 25%	350 41%	37 51%	24 50%	** **	
BETTER THAN OTHERS	1068 25%	132 22%	118 21%	183 18%	65 15%	357 20%	303 24%	668 26%	39 23%	40 21%	76 20%	178 22%	147 27%	163 19%	7 9%	8 17%	** **	
WORSE THAN OTHERS	457 11%	72 12%	48 9%	70 7%	22 5%	142 8%	137 11%	255 10%	20 12%	20 10%	32 8%	80 10%	67 12%	62 7%	4 6%	3 6%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

D3F. Comparing BBC websites and apps to other websites and apps, how well, if at all, do you think BBC websites and apps: Provides online content that is different from other providers?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Much better than others	291 7%	17 5%	20 4%	27 6%	10 3%	232 7%	55 9%	5 4%	30 12% a	16 12%	** **	133 8%	153 7%	256 7%	** **	9 8%	24 11%
A little better than others	777 18%	63 17%	62 13%	84 17%	42 11%	627 18%	132 21%	27 18%	52 20%	30 21%	** **	312 18%	430 19%	715 18%	** **	23 20%	35 16%
About the same as others	1767 41%	125 33%	154 32%	157 32%	122 33%	1418 40%	262 42%	71 49%	103 40%	57 40%	** **	745 43%	899 39%	1608 41%	** **	62 52%	99 46%
A little worse than others	321 7%	26 7%	15 3%	29 6%	12 3%	272 8%	41 7%	9 7%	19 7%	10 7%	** **	154 9% b	149 6%	281 7%	** **	8 7%	25 11%
Much worse than others	136 3%	12 3%	9 2%	12 2%	10 3%	118 3%	12 2%	7 5%	1 1%	2 1%	** **	54 3%	78 3%	118 3%	** **	6 5%	11 5%
Don't know	1004 23%	135 36%	215 45%	178 37%	172 47%	848 24%	124 20%	26 18%	54 21%	27 19%	** **	328 19%	612 26% a	929 24% cd	** **	10 8%	24 11%
BETTER THAN OTHERS	1068 25%	81 21%	83 17%	111 23% d	52 14%	859 24%	188 30%	32 22%	82 32%	47 33%	** **	445 26%	582 25%	971 25%	** **	32 27%	59 27%
WORSE THAN OTHERS	457 11%	38 10%	24 5%	41 8%	21 6%	390 11%	54 9%	16 11%	20 8%	12 8%	** **	209 12%	226 10%	399 10%	** **	14 12%	35 16%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F1. Where would you place yourself on this scale in terms of how you feel about the BBC as a whole?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
The BBC is not important to me	(1.0)	493 11%	87 14% cd	64 11%	95 10%	32 7%	223 12%	169 14% b	250 10%	21 12%	23 12%	55 15% b	104 13%	87 16% b	82 10%	8 11%	3 6%	** **
2	(2.0)	153 4%	20 3%	19 3%	26 3%	7 2%	60 3%	49 4%	85 3%	9 5%	6 3%	11 3%	27 3%	26 5%	23 3%	1 2%	2 3%	** **
3	(3.0)	217 5%	24 4%	27 5%	39 4%	12 3%	91 5%	69 6%	130 5%	6 3%	12 6%	19 5%	45 6%	34 6%	31 4%	5 7%	2 4%	** **
4	(4.0)	197 5%	20 3%	18 3%	26 3%	8 2%	73 4%	59 5%	115 4%	11 7%	5 3%	11 3%	37 5%	32 6%	23 3%	1 1%	1 2%	** **
5	(5.0)	329 8%	48 8%	32 6%	58 6%	26 6%	137 8%	94 8%	198 8%	7 4%	13 7%	33 9%	65 8%	39 7%	50 6%	4 6%	3 5%	** **
6	(6.0)	413 10%	53 9%	33 6%	70 7%	37 8%	147 8%	105 8%	258 10%	10 6%	15 8%	26 7%	62 8%	52 10%	59 7%	5 7%	3 7%	** **
7	(7.0)	617 14%	67 11%	57 10%	98 10%	40 9%	189 11%	164 13%	368 14%	23 14%	19 10%	48 13%	97 12%	78 14%	86 10%	8 11%	2 4%	** **
8	(8.0)	743 17%	95 16%	92 16%	157 16%	64 15%	273 15%	181 15%	491 19% a	35 21%	24 12%	58 15%	118 15%	76 14%	133 16%	12 16%	6 12%	** **
9	(9.0)	535 12%	89 15%	91 16%	166 17%	75 17%	246 14%	146 12%	338 13%	22 13%	26 14%	42 11%	94 12%	58 11%	139 16%	13 18%	10 21%	** **
The BBC is important to me	(10.0)	600 14%	104 17%	130 23% a	263 26% a	133 31% a	348 19%	214 17% bg	349 14%	24 14%	47 25% bg	70 19% g	155 19% bg	61 11%	227 27%	15 21%	17 35%	** **

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F1. Where would you place yourself on this scale in terms of how you feel about the BBC as a whole?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
NOT IMPORTANT (1-4)	1060	152	128	187	58	447	346	580	47	46	97	214	178	159	16	8	**	
	25%	25%	23%	19%	13%	25%	28%	22%	28%	24%	26%	27%	33%	19%	21%	15%	**	
		cd	d				b						b					
NEUTRAL (5-6)	741	101	65	128	63	285	199	456	17	28	59	127	91	110	10	6	**	
	17%	17%	12%	13%	15%	16%	16%	18%	10%	15%	16%	16%	17%	13%	13%	12%	**	
IMPORTANT (7-10)	2494	355	371	683	312	1055	705	1546	105	116	217	464	273	585	48	36	**	
	58%	58%	66%	68%	72%	59%	56%	60%	62%	61%	58%	58%	50%	69%	66%	72%	**	
				a	a		g											
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean score	6.4	6.4	6.9	7.2	7.5	6.5	6.3	6.5	6.4	6.7	6.4	6.4	5.8	7.2	6.9	7.7	**	
				a	ab		g	g		g	g	g						
Standard deviation	2.86	3.05	3.02	2.90	2.70	3.02	3.03	2.76	2.98	3.10	3.08	3.04	3.02	2.91	2.99	2.79	**	
Standard error	.04	.13	.12	.09	.13	.07	.08	.05	.23	.21	.15	.10	.13	.11	.29	.25	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 231

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F1. Where would you place yourself on this scale in terms of how you feel about the BBC as a whole?

Base : All respondents

		65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY					
		Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB	
Significance Level: 99%			a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total		4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211	
Effective Weighted Sample		3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173	
Total		4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218	
The BBC is not important to me		(1.0)	493 11%	41 11%	42 9%	38 8%	44 12%	420 12%	51 8%	18 13%	15 6%	10 7%	** 14%	234 10%	226 11%	437 11%	** 9%	11 9%	25 11%
2		(2.0)	153 4%	13 4%	9 2%	15 3%	8 2%	130 4%	18 3%	3 2%	4 2%	3 2%	** 4%	74 3%	71 3%	133 3%	** 6%	7 4%	9 4%
3		(3.0)	217 5%	16 4%	15 3%	19 4%	12 3%	188 5%	24 4%	11 7%	7 3%	4 3%	** 5%	93 5%	114 5%	200 5%	** 4%	5 4%	8 4%
4		(4.0)	197 5%	8 2%	15 3%	10 2%	13 4%	166 5%	26 4%	11 8%	6 2%	6 4%	** 6%	103 b	83 4%	170 4%	** 7%	8 7%	19 9%
5		(5.0)	329 8%	23 6%	27 6%	29 6%	21 6%	260 7%	58 9%	10 7%	28 11%	11 8%	** 7%	119 8%	190 8%	303 8%	** 3%	4 3%	10 4%
6		(6.0)	413 10%	22 6%	37 8%	22 4%	37 10%	320 9%	69 11%	17 12%	24 9%	18 13%	** 10%	175 9%	202 9%	371 9%	** 15%	18 15%	24 11%
7		(7.0)	617 14%	36 9%	50 11%	48 10%	38 10%	464 13%	110 18%	29 20%	35 14%	36 25%	** a	265 15%	298 13%	568 15%	** 18%	21 18%	32 15%
8		(8.0)	743 17%	66 17%	67 14%	84 17%	49 13%	597 17%	126 20%	24 17%	57 22%	27 19%	** 17%	286 18%	425 18%	685 18%	** 16%	19 16%	38 17%
9		(9.0)	535 12%	55 14%	85 18%	86 18%	54 15%	447 13%	82 13%	18 12%	47 18%	12 8%	** 10%	176 15%	341 a	495 13%	** 13%	15 13%	28 13%
The BBC is important to me		(10.0)	600 14%	99 26%	128 27%	137 28%	90 25%	524 15%	63 10%	3 2%	36 14%	16 12%	** c	201 12%	369 16%	547 14%	** 8%	9 8%	25 12%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F1. Where would you place yourself on this scale in terms of how you feel about the BBC as a whole?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
NOT IMPORTANT (1-4)	1060	79	81	82	78	904	119	44	32	22	**	504	495	939	**	32	61
	25%	21%	17%	17%	21%	26%	19%	30%	12%	16%	**	29%	21%	24%	**	27%	28%
						bd		d				b					
NEUTRAL (5-6)	741	45	65	51	59	580	127	27	52	29	**	294	391	674	**	22	34
	17%	12%	14%	11%	16%	17%	20%	19%	20%	20%	**	17%	17%	17%	**	18%	15%
IMPORTANT (7-10)	2494	255	330	354	231	2031	381	74	175	91	**	927	1433	2295	**	64	123
	58%	67%	69%	73%	63%	58%	61%	51%	68%	64%	**	54%	62%	59%	**	54%	57%
				d					ac				a				
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean score	6.4	7.0	7.3	7.4	6.9	6.4	6.6	5.8	7.1	6.7	**	6.1	6.7	6.4	**	6.2	6.3
							c		ac				a				
Standard deviation	2.86	3.01	2.82	2.82	3.00	2.92	2.56	2.63	2.42	2.38	**	2.91	2.81	2.85	**	2.71	2.83
Standard error	.04	.16	.14	.14	.16	.05	.11	.23	.17	.23	**	.07	.06	.05	**	.25	.20

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 232

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2. To what extent do you agree or disagree with the statement 'I would miss the BBC if it wasn't there'?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Definitely agree	1492 35%	274 45%	271 48%	526 53%	256 59%	736 41%	470 38%	932 36%	67 40%	89 47%	152 41%	322 40%	161 30%	453 53%	34 47%	32 65%	** **	
Slightly agree	1001 23%	106 17%	114 20%	180 18%	66 15%	339 19%	241 19%	627 24%	43 25%	30 16%	68 18%	144 18%	111 20%	152 18%	16 22%	6 12%	** **	
Neither agree nor disagree	702 16%	71 12%	53 9%	98 10%	46 10%	258 14%	206 16%	404 16%	28 17%	29 15%	65 17%	136 17%	104 19%	85 10%	9 12%	2 4%	** **	
Slightly disagree	355 8%	37 6%	37 7%	60 6%	23 5%	130 7%	103 8%	199 8%	7 4%	11 6%	22 6%	64 8%	54 10%	49 6%	4 5%	4 8%	** **	
Definitely disagree	702 16%	115 19%	88 16%	132 13%	44 10%	311 17%	218 17%	396 15%	22 13%	31 16%	65 17%	131 16%	108 20%	114 13%	10 13%	5 11%	** **	
Don't know	43 1%	4 1%	2 *	2 *	- -	13 1%	12 1%	25 1%	3 2%	- -	2 1%	8 1%	4 1%	1 *	1 1%	- -	** **	
AGREE	2493 58%	380 63%	385 68%	707 71%	322 74%	1075 60%	711 57%	1558 60%	109 65%	120 63%	220 59%	466 58%	272 50%	605 71%	50 69%	38 78%	** **	
DISAGREE	1058 25%	153 25%	125 22%	191 19%	66 15%	441 25%	321 26%	596 23%	28 17%	42 22%	87 23%	195 24%	162 30%	163 19%	14 19%	9 19%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2. To what extent do you agree or disagree with the statement 'I would miss the BBC if it wasn't there'?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Definitely agree	1492 35%	204 54%	249 52%	281 58% d	172 47%	1289 37% bc	178 28%	34 23%	88 34%	36 25%	** **	516 30%	912 39% a	1391 36% c	** **	25 21%	61 28%
Slightly agree	1001 23%	60 16%	92 19%	84 17%	68 19%	770 22%	171 27% a	39 27%	71 27%	42 29%	** **	405 23%	520 22%	893 23%	** **	43 36% a	70 32% a
Neither agree nor disagree	702 16%	35 9%	49 10%	37 8%	48 13%	534 15%	138 22% a	32 22%	50 19%	37 26% a	** **	301 17%	352 15%	636 16%	** **	25 21%	37 17%
Slightly disagree	355 8%	28 7%	21 4%	24 5%	25 7%	292 8%	45 7%	16 11%	17 7%	9 7%	** **	162 9%	165 7%	315 8%	** **	9 7%	19 9%
Definitely disagree	702 16%	50 13%	64 14%	62 13%	53 14%	597 17%	85 14%	20 14%	29 11%	19 13%	** **	325 19% b	346 15%	633 16%	** **	17 14%	30 14%
Don't know	43 1%	1 *%	- -%	- -%	1 *%	33 1%	8 1%	5 3%	4 1%	- -%	** **	17 1%	24 1%	39 1%	** **	- -%	1 1%
AGREE	2493 58% d	264 70%	341 72%	365 75% d	241 65%	2059 59%	350 56%	72 50%	159 61%	77 54%	** **	921 53%	1432 62% a	2284 58%	** **	68 57%	131 60%
DISAGREE	1058 25%	78 21%	85 18%	85 18%	78 21%	889 25%	130 21%	36 25%	46 18%	28 20%	** **	487 28% b	512 22%	949 24%	** **	26 22%	49 23%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 233

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2B. Could you say why you gave that answer?

Base : All respondents (who gave a reason for their answer)

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4177	566	657	1056	399	1846	1269	2475	165	205	395	812	554	752	105	124	75	
Effective Weighted Sample	3327	437	573	901	342	1516	1010	1979	133	164	311	655	435	711	101	120	73	
Total	4161	599	559	988	429	1742	1199	2522	162	181	358	770	515	845	73	49	21	
POSITIVE RESPONSES																		
Entertaining/ enjoyable/ good TV/ unique	712	110	118	197	78	306	228	432	31	36	64	147	90	161	19	11	**	
	17%	18%	21%	20%	18%	18%	19%	17%	19%	20%	18%	19%	18%	19%	26%	23%	**	
BBC News/ Keeps me informed/ up to date	574	75	84	176	92	248	162	362	25	33	48	114	57	144	13	16	**	
	14%	13%	15%	18%	21%	14%	13%	14%	15%	18%	13%	15%	11%	17%	17%	33%	**	
				a												ab		
Always been there/ a British institution	543	81	99	170	71	243	135	361	26	23	41	86	58	148	11	9	**	
	13%	14%	18%	17%	17%	14%	11%	14%	16%	13%	12%	11%	11%	18%	15%	18%	**	
BBC is good/ trusted/ reliable	365	48	66	109	43	155	91	241	22	11	29	68	33	99	4	4	**	
	9%	8%	12%	11%	10%	9%	8%	10%	14%	6%	8%	9%	6%	12%	5%	9%	**	
									g									
Watch every day/ my first choice/ main channel	291	42	44	98	54	139	85	186	8	16	25	57	30	78	7	9	**	
	7%	7%	8%	10%	13%	8%	7%	7%	5%	9%	7%	7%	6%	9%	10%	19%	**	
				a												a		
Specific mention of a TV show/ channel	286	31	33	65	31	105	87	182	14	15	27	50	40	52	4	6	**	
	7%	5%	6%	7%	7%	6%	7%	7%	8%	9%	7%	7%	8%	6%	6%	12%	**	
Good variety of programmes	199	36	31	50	19	88	54	132	8	9	22	36	22	38	10	1	**	
	5%	6%	5%	5%	5%	5%	4%	5%	5%	5%	6%	5%	4%	5%	14%	2%	**	
															ac			
Good quality radio/ enjoy listening	126	14	21	45	24	58	44	77	8	2	15	31	12	37	1	5	**	
	3%	2%	4%	5%	6%	3%	4%	3%	5%	1%	4%	4%	2%	4%	2%	10%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 233

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2B. Could you say why you gave that answer?

Base : All respondents (who gave a reason for their answer)

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4177	566	657	1056	399	1846	1269	2475	165	205	395	812	554	752	105	124	75	
Effective Weighted Sample	3327	437	573	901	342	1516	1010	1979	133	164	311	655	435	711	101	120	73	
Total	4161	599	559	988	429	1742	1199	2522	162	181	358	770	515	845	73	49	21	
Advertising free	107	26	26	39	12	51	38	64	2	5	15	26	12	35	1	3	**	
	3%	4%	5%	4%	3%	3%	3%	3%	1%	3%	4%	3%	2%	4%	1%	6%	**	
NEGATIVE RESPONSES																		
There are other options/ channels/ plenty of choice	521	60	56	104	49	195	144	319	19	24	41	86	65	92	6	4	**	
	13%	10%	10%	11%	11%	11%	12%	13%	12%	13%	11%	11%	13%	11%	8%	9%	**	
I don't watch/ listen to the BBC/ only use a little	482	70	31	62	30	193	161	260	16	12	37	89	88	55	4	2	**	
	12%	12%	6%	6%	7%	11%	13%	10%	10%	7%	10%	12%	17%	7%	5%	5%	**	
		bc											bde					
Biased/ politically biased/ fake news	234	45	60	80	21	119	66	146	8	9	27	50	22	70	7	3	**	
	6%	8%	11%	8%	5%	7%	5%	6%	5%	5%	8%	6%	4%	8%	9%	6%	**	
			d															
Negative view of the TV licence (general)	234	46	38	51	14	118	79	130	5	7	28	45	37	42	4	1	**	
	6%	8%	7%	5%	3%	7%	7%	5%	3%	4%	8%	6%	7%	5%	6%	3%	**	
		d																
Poor programming/ boring/ bad TV	176	29	27	44	17	75	58	92	5	6	19	39	24	37	3	3	**	
	4%	5%	5%	4%	4%	4%	5%	4%	3%	4%	5%	5%	5%	4%	4%	6%	**	
Not important to me/ not bothered	116	10	4	9	6	42	30	69	7	3	2	14	24	6	3	-	**	
	3%	2%	1%	1%	1%	2%	3%	3%	4%	2%	1%	2%	5%	1%	4%	-%	**	
									e				ef		a			
Negative impression of the BBC (general)	85	9	13	19	6	45	34	38	4	2	14	21	17	17	1	1	**	
	2%	2%	2%	2%	1%	3%	3%	2%	3%	1%	4%	3%	3%	2%	2%	1%	**	
											b							

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 233

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2B. Could you say why you gave that answer?

Base : All respondents (who gave a reason for their answer)

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4177	566	657	1056	399	1846	1269	2475	165	205	395	812	554	752	105	124	75	
Effective Weighted Sample	3327	437	573	901	342	1516	1010	1979	133	164	311	655	435	711	101	120	73	
Total	4161	599	559	988	429	1742	1199	2522	162	181	358	770	515	845	73	49	21	
Repetitive/ nothing new	83 2%	18 3%	16 3%	25 2%	9 2%	42 2%	33 3%	46 2%	- -%	2 1%	14 4%	24 3%	16 3%	23 3%	1 1%	1 2%	** **	
Not aimed at me/ not representative	79 2%	12 2%	10 2%	16 2%	6 1%	33 2%	20 2%	48 2%	3 2%	1 1%	3 1%	12 2%	9 2%	12 1%	3 4%	* 1%	** **	
Outdated/ old fashioned	63 2%	5 1%	8 1%	12 1%	4 1%	19 1%	12 1%	45 2% f	1 1%	- -%	2 1%	3 *%	7 1%	11 1%	- -%	1 2%	** **	
Poor quality of broadcasting staff/ overpaid presenters	31 1%	2 *%	6 1%	13 1%	8 2%	16 1%	9 1%	17 1%	- -%	1 *%	4 1%	5 1%	5 1%	13 2%	- -%	- -%	** **	
NEUTRAL RESPONSES																		
It's OK/ neutral	53 1%	2 *%	6 1%	11 1%	5 1%	19 1%	19 2%	29 1%	2 1%	5 3%	4 1%	12 2%	6 1%	9 1%	1 2%	- -%	** **	
No reason/ just my opinion	150 4%	19 3%	10 2%	17 2%	8 2%	49 3%	56 5%	72 3%	6 4%	10 6%	21 6% b	44 6% b	21 4%	15 2%	1 2%	1 2%	** **	
Other	140 3%	21 3%	22 4%	35 4%	13 3%	62 4%	49 4%	73 3%	8 5%	10 5%	11 3%	33 4%	18 3%	31 4%	1 2%	1 1%	** **	
Don't know	4 *%	- -%	- -%	- -%	- -%	1 *%	- -%	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 233

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2B. Could you say why you gave that answer?

Base : All respondents (who gave a reason for their answer)

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4177	356	396	388	364	3544	495	120	203	104	68	1668	2277	3801	88	115	203
Effective Weighted Sample	3327	338	376	373	345	2783	435	101	183	94	59	1335	1808	3029	74	93	166
Total	4161	372	473	481	364	3418	594	135	244	139	76	1659	2259	3788	97	111	209
POSITIVE RESPONSES																	
Entertaining/ enjoyable/ good TV/ unique	712	62	100	93	69	625	74	26	26	10	**	309	374	666	**	17	31
	17%	17%	21%	19%	19%	18%	12%	19%	11%	7%	**	19%	17%	18%	**	16%	15%
						be											
BBC News/ Keeps me informed/ up to date	574	60	84	96	48	447	102	23	42	28	**	207	319	523	**	15	26
	14%	16%	18%	20%	13%	13%	17%	17%	17%	20%	**	12%	14%	14%	**	14%	13%
Always been there/ a British institution	543	65	83	102	46	447	70	14	31	15	**	200	311	483	**	18	40
	13%	17%	18%	21%	13%	13%	12%	10%	13%	11%	**	12%	14%	13%	**	16%	19%
				d													
BBC is good/ trusted/ reliable	365	49	50	56	43	285	69	7	42	11	**	133	209	340	**	4	13
	9%	13%	11%	12%	12%	8%	12%	5%	17%	8%	**	8%	9%	9%	**	4%	6%
									ac								
Watch every day/ my first choice/ main channel	291	38	40	43	35	245	40	6	18	7	**	108	172	269	**	7	14
	7%	10%	9%	9%	10%	7%	7%	4%	7%	5%	**	6%	8%	7%	**	7%	7%
Specific mention of a TV show/ channel	286	15	37	28	23	249	31	11	7	12	**	115	164	257	**	6	20
	7%	4%	8%	6%	6%	7%	5%	8%	3%	9%	**	7%	7%	7%	**	5%	10%
Good variety of programmes	199	16	22	24	15	170	22	2	11	8	**	80	106	182	**	4	8
	5%	4%	5%	5%	4%	5%	4%	1%	5%	6%	**	5%	5%	5%	**	4%	4%
Good quality radio/ enjoy listening	126	11	27	18	19	112	12	4	5	3	**	40	81	116	**	4	8
	3%	3%	6%	4%	5%	3%	2%	3%	2%	2%	**	2%	4%	3%	**	3%	4%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 233

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2B. Could you say why you gave that answer?

Base : All respondents (who gave a reason for their answer)

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4177	356	396	388	364	3544	495	120	203	104	68	1668	2277	3801	88	115	203
Effective Weighted Sample	3327	338	376	373	345	2783	435	101	183	94	59	1335	1808	3029	74	93	166
Total	4161	372	473	481	364	3418	594	135	244	139	76	1659	2259	3788	97	111	209
Advertising free	107	14	22	26	9	102	4	2	-	-	**	39	66	103	**	2	3
	3%	4%	5%	5%	3%	3%	1%	1%	-%	-%	**	2%	3%	3%	**	2%	1%
						b											
NEGATIVE RESPONSES																	
There are other options/ channels/ plenty of choice	521	42	51	46	47	427	78	21	26	17	**	204	290	474	**	13	21
	13%	11%	11%	9%	13%	13%	13%	15%	11%	12%	**	12%	13%	13%	**	11%	10%
I don't watch/ listen to the BBC/ only use a little	482	23	32	28	27	399	64	14	23	16	**	250	205	435	**	6	16
	12%	6%	7%	6%	7%	12%	11%	10%	9%	12%	**	15%	9%	11%	**	6%	7%
												b					
Biased/ politically biased/ fake news	234	32	38	44	26	210	18	7	6	2	**	83	140	219	**	3	9
	6%	9%	8%	9%	7%	6%	3%	5%	2%	2%	**	5%	6%	6%	**	3%	5%
Negative view of the TV licence (general)	234	20	22	26	16	204	27	9	9	5	**	91	135	206	**	9	11
	6%	5%	5%	5%	4%	6%	4%	7%	4%	4%	**	5%	6%	5%	**	8%	5%
Poor programming/ boring/ bad TV	176	13	25	25	13	160	10	3	4	3	**	75	91	155	**	2	7
	4%	3%	5%	5%	3%	5%	2%	2%	2%	2%	**	5%	4%	4%	**	2%	3%
						b											
Not important to me/ not bothered	116	3	3	1	4	93	18	5	11	2	**	63	45	97	**	8	11
	3%	1%	1%	*%	1%	3%	3%	4%	5%	2%	**	4%	2%	3%	**	7%	5%
												b					
Negative impression of the BBC (general)	85	10	7	10	7	65	16	6	4	7	**	39	40	76	**	2	4
	2%	3%	2%	2%	2%	2%	3%	4%	1%	5%	**	2%	2%	2%	**	2%	2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

F2B. Could you say why you gave that answer?

Base : All respondents (who gave a reason for their answer)

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4177	356	396	388	364	3544	495	120	203	104	68	1668	2277	3801	88	115	203
Effective Weighted Sample	3327	338	376	373	345	2783	435	101	183	94	59	1335	1808	3029	74	93	166
Total	4161	372	473	481	364	3418	594	135	244	139	76	1659	2259	3788	97	111	209
Repetitive/ nothing new	83 2%	5 1%	17 4%	12 2%	11 3%	78 2%	4 1%	4 3%	- -%	- -%	** **	31 2%	48 2%	78 2%	** **	1 1%	3 1%
Not aimed at me/ not representative	79 2%	7 2%	5 1%	5 1%	7 2%	62 2%	11 2%	5 4%	4 2%	2 1%	** **	37 2%	36 2%	65 2%	** **	2 2%	5 2%
Outdated/ old fashioned	63 2%	5 1%	6 1%	6 1%	5 1%	54 2%	7 1%	1 1%	1 *%	4 3%	** **	27 2%	33 1%	54 1%	** **	1 1%	3 1%
Poor quality of broadcasting staff/ overpaid presenters	31 1%	6 2%	7 2%	10 2%	3 1%	30 1%	1 *%	- -%	- -%	- -%	** **	8 1%	22 1%	26 1%	** **	3 3%	4 2%
NEUTRAL RESPONSES																	
It's OK/ neutral	53 1%	4 1%	6 1%	3 1%	7 2%	38 1%	15 2%	* *%	6 2%	6 5%	** **	19 1%	31 1%	49 1%	** **	3 3%	3 2%
No reason/ just my opinion	150 4%	7 2%	8 2%	8 2%	7 2%	115 3%	28 5%	4 3%	16 7%	8 6%	** **	63 4%	77 3%	128 3%	** **	9 8%	18 9%
Other	140 3%	10 3%	21 5%	21 4%	10 3%	113 3%	22 4%	3 3%	9 4%	8 6%	** **	57 3%	78 3%	123 3%	** **	4 3%	13 6%
Don't know	4 *%	- -%	- -%	- -%	- -%	2 *%	2 *%	- -%	1 1%	- -%	** **	3 *%	1 *%	4 *%	** **	- -%	- -%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G1. Thinking about all sources of news, not just the BBC... Typically, how frequently do you watch, listen to or read news? (By news we mean national, international, regional or local news and other topical events. Please think about radio, TV, newspapers and online.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
More than 10 times a day	127 3%	32 5%	23 4%	30 3%	7 2%	46 3%	47 4%	64 2%	2 1%	7 4%	13 3%	29 4%	17 3%	26 3%	1 2%	3 5%	** **	
Between 6 and 10 times a day	295 7%	46 8%	56 10%	85 9%	29 7%	121 7%	77 6%	194 7%	12 7%	17 9%	24 6%	49 6%	28 5%	68 8%	9 12%	6 12%	** **	
Between 2 and 5 times a day	1640 38%	262 43%	293 52%	547 55%	254 59%	778 44%	507 41%	1009 39%	79 47%	90 47%	171 46%	367 46%	167 31%	476 56%	37 51%	27 55%	** **	
Once a day	1143 27%	149 24%	140 25%	248 25%	108 25%	452 25%	291 23%	716 28%	37 22%	37 19%	90 24%	186 23%	128 24%	212 25%	18 25%	10 20%	** **	
4-6 days a week	219 5%	27 4%	6 1%	17 2%	10 2%	58 3%	70 6%	115 4%	7 4%	10 5%	16 4%	41 5%	35 6%	13 2%	2 3%	* 1%	** **	
2-3 days a week	288 7%	35 6%	16 3%	24 2%	8 2%	110 6%	73 6%	169 7%	8 5%	5 3%	18 5%	38 5%	43 8%	19 2%	2 3%	* 1%	** **	
Once a week	185 4%	16 3%	9 2%	11 1%	2 1%	62 3%	59 5%	102 4%	4 2%	9 5%	8 2%	27 3%	39 7%	9 1%	1 2%	1 1%	** **	
Less often than once a week	95 2%	8 1%	10 2%	15 1%	5 1%	40 2%	35 3%	48 2%	5 3%	5 3%	10 3%	17 2%	25 5%	14 2%	1 1%	* 1%	** **	
Less often than once a month	110 3%	8 1%	3 1%	8 1%	5 1%	37 2%	37 3%	56 2%	3 2%	7 3%	12 3%	22 3%	26 5%	8 1%	- -%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G1. Thinking about all sources of news, not just the BBC... Typically, how frequently do you watch, listen to or read news? (By news we mean national, international, regional or local news and other topical events. Please think about radio, TV, newspapers and online.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Never	147 3%	21 3%	7 1%	11 1%	4 1%	60 3%	37 3%	91 4%	6 3%	3 2%	10 3%	19 2%	22 4%	8 1%	1 2%	1 2%	** **	
Don't know	45 1%	5 1%	2 *%	2 *%	- -%	23 1%	16 1%	19 1%	5 3%	2 1%	3 1%	11 1%	12 2%	1 *%	- -%	* 1%	** **	
FREQUENCY																		
MORE THAN ONCE A DAY	2063 48%	340 56%	372 66%	662 66%	290 67%	945 53%	632 51%	1267 49%	93 55%	113 59%	207 55%	444 55%	212 39%	571 67%	47 65%	36 73%	** **	
ONCE A DAY	1143 27%	149 24%	140 25%	248 25%	108 25%	452 25%	291 23%	716 28%	37 22%	37 19%	90 24%	186 23%	128 24%	212 25%	18 25%	10 20%	** **	
LESS OFTEN	898 21%	94 15%	44 8%	75 8%	31 7%	307 17%	274 22%	489 19%	27 16%	36 19%	64 17%	145 18%	168 31%	62 7%	6 9%	2 4%	** **	
NEVER	147 3%	21 3%	7 1%	11 1%	4 1%	60 3%	37 3%	91 4%	6 3%	3 2%	10 3%	19 2%	22 4%	8 1%	1 2%	1 2%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G1. Thinking about all sources of news, not just the BBC... Typically, how frequently do you watch, listen to or read news? (By news we mean national, international, regional or local news and other topical events. Please think about radio, TV, newspapers and online.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
More than 10 times a day	127 3%	16 4%	11 2%	16 3%	10 3%	100 3%	20 3%	4 2%	8 3%	5 4%	** **	42 2%	77 3%	107 3%	** **	2 2%	15 7% a
Between 6 and 10 times a day	295 7%	43 11% bd	26 5%	50 10% d	19 5%	247 7%	43 7%	10 7%	19 8%	9 7%	** **	132 8%	154 7%	279 7%	** **	6 5%	12 5%
Between 2 and 5 times a day	1640 38%	223 59%	253 53%	285 59%	191 52%	1375 39%	213 34%	47 33%	95 37%	53 37%	** **	561 32%	988 43% a	1542 39%	** **	32 27%	65 30%
Once a day	1143 27%	70 19%	142 30% a	112 23%	99 27% a	934 27%	161 26%	39 27%	69 26%	23 16%	** **	457 26%	616 27%	1021 26%	** **	39 33%	58 27%
4-6 days a week	219 5%	4 1%	10 2%	5 1%	9 2%	173 5%	35 6%	7 5%	14 6%	7 5%	** **	90 5%	114 5%	192 5%	** **	9 8%	16 7%
2-3 days a week	288 7%	4 1%	15 3%	5 1%	14 4%	220 6%	57 9%	11 8%	22 9%	15 11%	** **	132 8%	132 6%	259 7%	** **	10 8%	11 5%
Once a week	185 4%	4 1%	4 1%	1 *%	8 2%	146 4%	35 6%	9 6%	13 5%	12 9%	** **	102 6% b	75 3%	166 4%	** **	6 5%	11 5%
Less often than once a week	95 2%	9 2%	5 1%	7 1%	7 2%	76 2%	18 3%	4 3%	6 2%	7 5%	** **	44 3%	48 2%	81 2%	** **	3 2%	9 4%
Less often than once a month	110 3%	- -%	8 2%	5 1%	3 1%	86 2%	20 3%	4 3%	5 2%	7 5%	** **	55 3%	48 2%	93 2%	** **	3 2%	7 3%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G1. Thinking about all sources of news, not just the BBC... Typically, how frequently do you watch, listen to or read news? (By news we mean national, international, regional or local news and other topical events. Please think about radio, TV, newspapers and online.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Never	147	6	2	1	7	120	21	9	4	5	**	83	55	133	**	4	6
	3%	2%	*%	*%	2%	3%	3%	6%	2%	3%	**	5%	2%	3%	**	3%	3%
												b					
Don't know	45	-	1	-	1	38	3	-	3	-	**	28	12	35	**	5	6
	1%	-%	*%	-%	*%	1%	1%	-%	1%	-%	**	2%	1%	1%	**	4%	3%
												b				a	
FREQUENCY																	
MORE THAN ONCE A DAY	2063	282	289	352	219	1723	276	61	122	67	**	735	1219	1928	**	40	92
	48%	74%	61%	72%	60%	49%	44%	42%	47%	47%	**	43%	53%	49%	**	34%	42%
		bd		bd									a	c			
ONCE A DAY	1143	70	142	112	99	934	161	39	69	23	**	457	616	1021	**	39	58
	27%	19%	30%	23%	27%	27%	26%	27%	26%	16%	**	26%	27%	26%	**	33%	27%
			a		a												
LESS OFTEN	898	21	41	22	41	700	166	36	61	47	**	423	417	791	**	30	55
	21%	6%	9%	4%	11%	20%	26%	25%	23%	33%	**	25%	18%	20%	**	26%	25%
					ac		a			a		b					
NEVER	147	6	2	1	7	120	21	9	4	5	**	83	55	133	**	4	6
	3%	2%	*%	*%	2%	3%	3%	6%	2%	3%	**	5%	2%	3%	**	3%	3%
												b					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G2. In the last 3 months, have you watched, listened to or read news from the BBC in any of these ways?

Base : Those who watch, listen to or read news

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4082	549	648	1048	400	1792	1249	2411	161	208	392	806	536	752	103	121	72	
Effective Weighted Sample	3263	423	567	896	343	1478	999	1932	129	167	310	652	424	710	99	117	70	
Total	4104	582	555	985	430	1704	1197	2473	158	186	361	776	508	845	72	47	20	
BBC TV or BBC iPlayer	2417	372	377	683	306	1047	646	1543	91	114	194	425	256	583	49	38	**	
	59%	64%	68%	69%	71%	61%	54%	62%	58%	61%	54%	55%	50%	69%	69%	80%	**	
BBC website or apps	1421	204	182	265	83	447	338	970	52	47	67	193	170	236	17	9	**	
	35%	35%	33%	27%	19%	26%	28%	39%	33%	25%	19%	25%	33%	28%	24%	19%	**	
		cd	d	d			e	edef	e				ef					
BBC Radio or BBC Sounds	1114	172	172	303	131	448	323	697	39	41	98	218	119	254	18	26	**	
	27%	29%	31%	31%	31%	26%	27%	28%	24%	22%	27%	28%	23%	30%	25%	55%	**	
																ab		
None/ Don't use the BBC for news	812	129	107	186	79	384	257	440	27	38	89	169	106	163	13	6	**	
	20%	22%	19%	19%	18%	23%	21%	18%	17%	21%	25%	22%	21%	19%	18%	12%	**	
										b								
Don't know	142	10	18	35	17	70	51	77	8	10	17	37	24	32	2	-	**	
	3%	2%	3%	4%	4%	4%	4%	3%	5%	5%	5%	5%	5%	4%	3%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G2. In the last 3 months, have you watched, listened to or read news from the BBC in any of these ways?

Base : Those who watch, listen to or read news

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4082	357	395	392	360	3450	497	120	207	103	67	1610	2247	3718	85	114	199
Effective Weighted Sample	3263	339	375	377	341	2719	439	100	187	94	59	1294	1790	2974	72	92	163
Total	4104	373	472	486	359	3357	602	136	251	138	77	1615	2252	3740	96	109	205
BBC TV or BBC iPlayer	2417	263	319	346	236	2017	313	68	136	73	**	916	1356	2238	**	59	112
	59%	71%	68%	71%	66%	60%	52%	50%	54%	53%	**	57%	60%	60%	**	54%	55%
						b											
BBC website or apps	1421	116	120	169	67	1172	206	46	86	48	**	597	744	1289	**	50	92
	35%	31%	25%	35%	19%	35%	34%	34%	34%	35%	**	37%	33%	34%	**	45%	45%
		d		bd													a
BBC Radio or BBC Sounds	1114	115	139	165	89	940	144	36	56	40	**	434	620	1024	**	35	70
	27%	31%	29%	34%	25%	28%	24%	27%	22%	29%	**	27%	28%	27%	**	32%	34%
				d													
None/ Don't use the BBC for news	812	69	94	86	77	649	121	26	49	24	**	311	449	732	**	12	28
	20%	19%	20%	18%	21%	19%	20%	19%	20%	18%	**	19%	20%	20%	**	11%	14%
Don't know	142	12	19	13	19	117	22	6	8	7	**	61	74	113	**	10	13
	3%	3%	4%	3%	5%	3%	4%	4%	3%	5%	**	4%	3%	3%	**	9%	6%
																a	

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 236

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S1. HOURS SPEND ONLINE IN A TYPICAL WEEK

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Up to 2 hours per week	110 3%	22 4%	24 4%	48 5%	24 6%	64 4%	38 3%	53 2%	6 4%	8 4%	14 4%	29 4%	13 2%	38 4%	8 11%	1 2%	** **	
3 to 5 hours per week	363 8%	70 11%	39 7%	77 8%	37 9%	153 9%	102 8%	219 8%	16 9%	11 6%	39 10%	67 8%	42 8%	63 7%	9 13%	1 2%	** **	
6 to 8 hours per week	254 6%	38 6%	39 7%	58 6%	19 4%	113 6%	64 5%	149 6%	1 1%	7 4%	20 5%	36 4%	35 6%	54 6%	1 2%	1 3%	** **	
9 to 11 hours per week	374 9%	47 8%	56 10%	85 8%	29 7%	184 10%	103 8%	226 9%	5 3%	15 8%	26 7%	63 8%	45 8%	74 9%	5 7%	4 7%	** **	
12 to 15 hours per week	477 11%	76 12%	70 12%	110 11%	40 9%	188 10%	110 9%	322 12%	18 10%	11 6%	36 10%	73 9%	41 7%	95 11%	8 11%	5 10%	** **	
16 to 22 hours per week	683 16%	82 14%	96 17%	158 16%	61 14%	286 16%	175 14%	447 17%	16 10%	47 25%	44 12%	116 14%	67 12%	140 16%	9 12%	6 13%	** **	
Over 22 hours per week	1718 40%	220 36%	176 31%	255 26%	80 18%	530 30%	497 40%	1067 41%	81 48%	58 31%	121 32%	286 36%	260 48%	228 27%	14 19%	12 24%	** **	
Don't know/ unsure	13 *%	2 *%	4 1%	4 *%	- -%	12 1%	5 *%	4 *%	- -%	1 1%	3 1%	4 *%	2 *%	3 *%	- -%	1 2%	** **	
None	304 7%	49 8%	61 11%	204 20%	143 33%	259 14%	156 13%	95 4%	26 15%	32 17%	71 19%	131 16%	39 7%	159 19%	18 24%	19 38%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S1. HOURS SPEND ONLINE IN A TYPICAL WEEK

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d
Answered	4144	586	542	967	426	1705	1194	2516	162	184	356	769	516	828	71	47	**
Mean number of hours	22.6	20.9	19.7	16.4	12.2	18.6	22.6	23.2	24.1	18.7	19.3	20.5	26.7	16.9	13.5	14.5	**
		cd	cd	d			e	def	d				abdef				
Standard deviation	18.39	17.57	18.53	17.39	14.80	17.97	20.67	17.35	20.36	18.06	20.61	20.23	21.62	17.38	17.99	17.55	**
Standard error	.29	.75	.74	.54	.74	.42	.58	.35	1.59	1.26	1.04	.71	.93	.64	1.78	1.60	**

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 236

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S1. HOURS SPEND ONLINE IN A TYPICAL WEEK

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Up to 2 hours per week	110 3%	14 4%	24 5%	10 2%	29 8% c	81 2%	23 4%	3 2%	7 3%	11 8%	** **	34 2%	64 3%	104 3%	** **	- -%	4 2%
3 to 5 hours per week	363 8%	28 7%	35 7%	42 9%	21 6%	281 8%	67 11%	16 11%	31 12%	16 11%	** **	137 8%	211 9%	333 9%	** **	9 8%	16 7%
6 to 8 hours per week	254 6%	17 4%	38 8%	34 7%	20 5%	196 6%	51 8%	13 9%	21 8%	14 10%	** **	87 5%	149 6%	238 6%	** **	2 2%	6 3%
9 to 11 hours per week	374 9%	41 11%	32 7%	47 10%	26 7%	295 8%	67 11%	10 7%	33 13%	15 10%	** **	142 8%	211 9%	343 9%	** **	9 8%	17 8%
12 to 15 hours per week	477 11%	43 11%	52 11%	63 13%	32 9%	399 11%	65 10%	6 4%	32 12%	21 15%	** **	193 11%	263 11%	435 11%	** **	5 4%	23 11%
16 to 22 hours per week	683 16%	63 17%	77 16%	96 20% d	44 12%	577 16%	92 15%	27 19%	35 13%	17 12%	** **	267 15%	384 17%	640 16%	** **	20 17%	29 13%
Over 22 hours per week	1718 40%	104 27%	124 26%	150 31% d	78 21%	1436 41% de	218 35%	63 44% e	77 30%	37 26%	** **	794 46% b	823 35%	1532 39%	** **	71 60% a	118 54% a
Don't know/ unsure	13 *%	1 *%	2 *%	- -%	3 1%	10 *%	2 *%	- -%	2 1%	- -%	** **	6 *%	6 *%	10 *%	** **	2 1%	2 1%
None	304 7%	69 18% c	91 19% c	45 9%	114 31% abc	240 7%	42 7%	6 4%	21 8%	12 8%	** **	65 4%	208 9% a	274 7% d	** **	* *% *	3 1%
Answered	4144	370	458	471	357	3390	608	141	251	134	**	1662	2243	3779	**	112	207

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S1. HOURS SPEND ONLINE IN A TYPICAL WEEK

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Mean number of hours	22.6	18.0	16.1	19.7	13.3	23.2	19.9	23.1	18.0	17.3	**	25.7	20.5	22.2	**	31.6	29.0
Standard deviation	18.39	19.52	15.41	17.50	16.54	18.67	16.88	17.40	15.36	17.04	**	19.63	17.24	18.12	**	19.86	19.32
Standard error	.29	1.04	.79	.90	.88	.32	.75	1.56	1.06	1.70	**	.48	.36	.30	**	1.87	1.37

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A2. Which of these ways do you go online from home?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Home broadband (perhaps using Wi-Fi)	3697	513	481	755	274	1389	996	2342	129	147	270	623	450	662	53	29	**	
	86%	85%	85%	76%	63%	78%	80%	91%	76%	77%	72%	77%	83%	77%	72%	60%	**	
		cd	cd	d			e	acdefg					e	c				
Using a mobile signal (4G/ 5G)	2142	241	183	270	86	684	544	1334	73	64	115	287	305	241	15	7	**	
	50%	40%	33%	27%	20%	38%	44%	52%	43%	33%	31%	36%	56%	28%	20%	14%	**	
		cd	d	d			ef	adef					acdef	c				
Neither – I do not go online from home	320	51	63	211	148	268	164	99	27	33	75	135	42	167	18	19	**	
	7%	8%	11%	21%	34%	15%	13%	4%	16%	17%	20%	17%	8%	20%	24%	39%	**	
				ab	abc		bg		bg	bg	abg	bg	b			a		

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

A2. Which of these ways do you go online from home?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Home broadband (perhaps using Wi-Fi)	3697	292	370	428	234	3049	529	121	217	115	**	1531	1966	3389	**	110	190
	86%	77%	78%	88%	64%	87%	84%	83%	84%	81%	**	89%	85%	87%	**	93%	87%
		d	d	abd								b					
Using a mobile signal (4G/ 5G)	2142	103	137	157	84	1658	393	105	152	91	**	882	1106	1935	**	69	129
	50%	27%	29%	32%	23%	47%	63%	72%	59%	64%	**	51%	48%	50%	**	58%	59%
				d			a	a	a	a							
Neither – I do not go online from home	320	72	94	48	119	256	42	6	21	12	**	73	217	286	**	*	7
	7%	19%	20%	10%	32%	7%	7%	4%	8%	8%	**	4%	9%	7%	**	*%	3%
		c	c		abc							a		c			

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S2. RESPONDENT'S GENDER

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Man	2101	313	267	469	202	841	591	1276	84	101	176	396	226	379	50	27	**	
	49%	52%	47%	47%	47%	47%	47%	49%	50%	53%	47%	49%	42%	44%	68%	55%	**	
Woman	2176	295	296	528	232	937	644	1304	79	89	195	402	301	475	23	22	**	
	51%	48%	53%	53%	53%	52%	51%	50%	47%	47%	52%	50%	55%	56%	32%	45%	**	
Non-binary	14	-	-	-	-	7	11	2	3	1	2	5	11	-	-	-	**	
	*%	-%	-%	-%	-%	*%	1%	*%	2%	*%	1%	1%	2%	-%	-%	-%	**	
Prefer to use another term	1	-	-	-	-	1	1	-	-	-	-	-	1	-	-	-	**	
	*%	-%	-%	-%	-%	*%	*%	-%	-%	-%	-%	-%	*%	-%	-%	-%	**	
Prefer not to say	4	-	*	*	-	1	3	*	2	-	*	2	3	-	-	*	**	
	*%	-%	*%	*%	-%	*%	*%	*%	1%	-%	*%	*%	1%	-%	-%	1%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S2. RESPONDENT'S GENDER

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Man	2101	379	-	210	169	1669	345	69	152	83	**	851	1122	1908	**	62	115
	49%	100%	-%	43%	46%	47%	55%	48%	59%	58%	**	49%	48%	49%	**	53%	53%
		bcd		b	b		a		a								
Woman	2176	-	475	277	199	1831	279	74	106	59	**	862	1191	1998	**	51	93
	51%	-%	100%	57%	54%	52%	44%	51%	41%	42%	**	50%	51%	51%	**	43%	43%
			acd	a	a	bd											
Non-binary	14	-	-	-	-	11	2	1	-	-	**	11	3	2	**	2	6
	*%	-%	-%	-%	-%	*%	*%	1%	-%	-%	**	1%	*%	*%	**	2%	3%
																a	a
Prefer to use another term	1	-	-	-	-	-	1	-	1	-	**	1	-	-	**	1	1
	*%	-%	-%	-%	-%	-%	*%	-%	*%	-%	**	*%	-%	-%	**	1%	*%
									a							a	a
Prefer not to say	4	-	-	-	-	4	-	-	-	-	**	1	2	*	**	1	3
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	*%	*%	**	1%	1%
																a	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S3. RESPONDENT'S AGE

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
16-24 years	521	-	-	-	-	110	131	320	26	12	17	67	101	-	-	-	**	
	12%	-%	-%	-%	-%	6%	10%	12%	15%	6%	5%	8%	19%	-%	-%	-%	**	
							e	ef	def				abdef					
25-34 years	781	-	-	-	-	165	214	473	32	20	35	93	142	-	-	-	**	
	18%	-%	-%	-%	-%	9%	17%	18%	19%	11%	9%	12%	26%	-%	-%	-%	**	
							ef	ef	e				abdef					
35-44 years	694	-	-	-	-	151	128	483	18	13	22	59	78	-	-	-	**	
	16%	-%	-%	-%	-%	8%	10%	19%	10%	7%	6%	7%	14%	-%	-%	-%	**	
								adef					ef					
45-54 years	694	-	-	-	-	174	175	438	17	12	36	96	99	-	-	-	**	
	16%	-%	-%	-%	-%	10%	14%	17%	10%	6%	10%	12%	18%	-%	-%	-%	**	
							d	def					def					
55-64 years	607	607	-	-	-	189	207	347	22	20	77	143	66	-	-	-	**	
	14%	100%	-%	-%	-%	11%	17%	13%	13%	10%	21%	18%	12%	-%	-%	-%	**	
		bcd									bdg	b						
65-74 years	564	-	564	564	-	564	179	342	22	47	69	145	37	485	40	27	**	
	13%	-%	100%	57%	-%	32%	14%	13%	13%	25%	19%	18%	7%	57%	55%	55%	**	
			acd	ad			g	g		abcg	g	bg						
75 years or over	434	-	-	434	434	434	217	181	32	67	116	202	19	370	33	22	**	
	10%	-%	-%	43%	100%	24%	17%	7%	19%	35%	31%	25%	4%	43%	45%	45%	**	
				ab	abc		bg	g	bg	abcfg	abcg	abg						

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 240

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S3. RESPONDENT'S AGE

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
16-24 years	521	-	-	-	-	358	140	37	54	31	**	266	221	440	**	37	53
	12%	-%	-%	-%	-%	10%	22%	26%	21%	22%	**	15%	10%	11%	**	31%	24%
							a	a	a	a		b				a	a
25-34 years	781	-	-	-	-	598	152	47	64	28	**	419	318	678	**	37	58
	18%	-%	-%	-%	-%	17%	24%	32%	25%	20%	**	24%	14%	17%	**	31%	27%
							a	a	a			b				a	a
35-44 years	694	-	-	-	-	525	136	28	61	22	**	325	322	632	**	17	36
	16%	-%	-%	-%	-%	15%	22%	19%	23%	16%	**	19%	14%	16%	**	15%	17%
							a		a			b					
45-54 years	694	-	-	-	-	584	93	18	39	27	**	292	357	650	**	12	24
	16%	-%	-%	-%	-%	17%	15%	12%	15%	19%	**	17%	15%	17%	**	10%	11%
55-64 years	607	-	-	-	-	541	46	8	13	20	**	196	378	555	**	13	31
	14%	-%	-%	-%	-%	15%	7%	6%	5%	14%	**	11%	16%	14%	**	11%	14%
						bcd				d			a				
65-74 years	564	217	268	291	193	520	31	6	16	8	**	150	392	542	**	3	12
	13%	57%	56%	60%	53%	15%	5%	4%	6%	6%	**	9%	17%	14%	**	2%	5%
						bcd							a	cd			
75 years or over	434	162	207	195	174	390	29	1	13	5	**	78	331	411	**	-	3
	10%	43%	44%	40%	47%	11%	5%	1%	5%	4%	**	5%	14%	11%	**	-%	1%
						bcd							a	cd			

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S5. HOUSEHOLD SOCIO-ECONOMIC GROUP

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
AB	1106	140	150	263	113	263	264	721	41	42	69	165	105	236	15	9	**	
	26%	23%	27%	26%	26%	15%	21%	28%	24%	22%	18%	20%	19%	28%	20%	18%	**	
								aefg										
C1	1317	154	179	288	110	288	287	906	48	55	90	190	114	251	17	17	**	
	31%	25%	32%	29%	25%	16%	23%	35%	28%	29%	24%	24%	21%	29%	24%	34%	**	
								aefg										
C2	765	124	73	130	57	130	214	462	23	26	52	133	82	106	12	10	**	
	18%	20%	13%	13%	13%	7%	17%	18%	14%	14%	14%	17%	15%	12%	16%	20%	**	
								bcd										
DE	1106	189	163	317	154	1106	484	493	57	68	162	318	240	262	30	14	**	
	26%	31%	29%	32%	35%	62%	39%	19%	34%	36%	43%	39%	44%	31%	40%	29%	**	
							b		b	b	b	b	b					
Don't know	1	-	-	-	-	-	1	-	-	-	-	-	1	-	-	-	**	
	*%	-%	-%	-%	-%	-%	*%	-%	-%	-%	-%	-%	*%	-%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S5. HOUSEHOLD SOCIO-ECONOMIC GROUP

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
AB	1106	112	124	236	-	892	168	39	75	37	**	423	615	1004	**	29	62
	26%	29%	26%	48%	-%	25%	27%	27%	29%	26%	**	25%	27%	26%	**	25%	29%
		d	d	abd													
C1	1317	98	152	251	-	1054	212	60	72	46	**	550	683	1190	**	38	76
	31%	26%	32%	52%	-%	30%	34%	41%	28%	32%	**	32%	29%	30%	**	32%	35%
		d	d	abd													
C2	765	57	49	-	106	651	95	25	36	23	**	322	398	724	**	11	20
	18%	15%	10%	-%	29%	19%	15%	17%	14%	16%	**	19%	17%	19%	**	9%	9%
		c	c		abc									d			
DE	1106	112	150	-	262	917	152	22	76	36	**	429	623	989	**	39	59
	26%	30%	31%	-%	71%	26%	24%	15%	30%	26%	**	25%	27%	25%	**	33%	27%
		c	c		abc				c								
Don't know	1	-	-	-	-	1	-	-	-	-	**	1	-	-	**	1	1
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	*%	-%	-%	**	1%	1%
																a	a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 242

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S6. RESPONDENT'S WORKING STATUS

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
In full time employment	2006	249	64	78	13	298	371	1418	62	30	61	198	178	68	5	3	**	
	47%	41%	11%	8%	3%	17%	30%	55%	37%	16%	16%	25%	33%	8%	6%	7%	**	
		bcd	d	d			de	acdefg	def			e	def					
In part time employment	658	111	70	83	12	249	159	416	21	20	28	82	90	72	7	2	**	
	15%	18%	12%	8%	3%	14%	13%	16%	13%	10%	8%	10%	17%	8%	9%	5%	**	
		cd	cd	d				ef					ef					
Unemployed	268	57	4	7	3	212	166	73	16	11	47	89	106	4	-	1	**	
	6%	9%	1%	1%	1%	12%	13%	3%	10%	6%	13%	11%	20%	*%	-%	1%	**	
		bcd					bd		b		b	b	abcdf					
A student	158	-	1	1	-	22	30	103	5	1	3	10	25	1	1	-	**	
	4%	-%	*%	*%	-%	1%	2%	4%	3%	1%	1%	1%	5%	*%	1%	-%	**	
								ef					ef					
Full-time responsibility for home/ family	171	30	12	12	-	95	67	90	11	9	21	42	41	12	-	-	**	
	4%	5%	2%	1%	-%	5%	5%	3%	7%	5%	6%	5%	8%	1%	-%	-%	**	
		cd	d										b					
Retired	946	127	410	810	400	856	400	467	47	112	186	348	68	692	61	42	**	
	22%	21%	73%	81%	92%	48%	32%	18%	28%	59%	50%	43%	12%	81%	83%	86%	**	
			a	ab	abc		bg	g	bg	abcfg	abcg	abcg						
Other	74	31	2	7	6	48	53	12	6	9	26	33	31	6	1	*	**	
	2%	5%	*%	1%	1%	3%	4%	*%	3%	4%	7%	4%	6%	1%	1%	1%	**	
		bcd					b		b	b	b	b	b					
Prefer not to say	15	3	*	1	*	8	4	3	-	-	1	2	3	-	-	-	**	
	*%	1%	*%	*%	*%	*%	*%	*%	-%	-%	*%	*%	1%	-%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S6. RESPONDENT'S WORKING STATUS

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
In full time employment	2006 47%	30 8%	38 8%	50 10%	17 5%	1568 45%	366 58%	94 65%	151 58%	80 56%	** **	911 53%	981 42%	1832 47%	** **	63 53%	107 49%
In part time employment	658 15%	28 7%	43 9%	47 10%	25 7%	542 15%	94 15%	23 16%	33 13%	23 16%	** **	276 16%	334 14%	598 15%	** **	12 10%	30 14%
Unemployed	268 6%	2 1%	2 *%	- -%	4 1%	227 6%	30 5%	8 6%	11 4%	9 7%	** **	134 8%	120 5%	212 5%	** **	17 14%	31 14%
A student	158 4%	1 *%	- -%	1 *%	- -%	88 3%	62 10%	14 10%	24 9%	14 10%	** **	67 4%	79 3%	132 3%	** **	16 13%	20 9%
Full-time responsibility for home/ family	171 4%	4 1%	7 2%	3 1%	8 2%	147 4%	19 3%	1 1%	16 6%	- -%	** **	75 4%	86 4%	160 4%	** **	4 3%	4 2%
Retired	946 22%	312 82%	380 80%	381 78%	311 85%	867 25%	52 8%	3 2%	24 9%	14 10%	** **	222 13%	681 29%	904 23%	** **	3 2%	17 8%
Other	74 2%	1 *%	6 1%	4 1%	2 1%	69 2%	2 *%	1 1%	- -%	1 1%	** **	37 2%	34 1%	63 2%	** **	1 1%	6 3%
Prefer not to say	15 *%	- -%	- -%	- -%	- -%	7 *%	2 *%	- -%	- -%	- -%	** **	4 *%	4 *%	7 *%	** **	3 3%	3 2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S7. URBANITY

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Large city	922	89	82	138	56	283	212	566	25	23	55	124	108	127	10	-	**	
	21%	15%	15%	14%	13%	16%	17%	22%	15%	12%	15%	15%	20%	15%	14%	-%	**	
								adef						c	c			
Smaller city or large town	1096	137	104	202	97	433	324	658	46	57	87	202	147	182	6	7	**	
	26%	22%	18%	20%	22%	24%	26%	25%	27%	30%	23%	25%	27%	21%	8%	14%	**	
														b				
Medium town	858	125	99	199	101	392	271	522	27	35	76	161	131	166	17	12	**	
	20%	21%	17%	20%	23%	22%	22%	20%	16%	19%	20%	20%	24%	19%	23%	25%	**	
Small town	825	144	150	259	110	392	255	489	41	42	78	176	99	217	24	15	**	
	19%	24%	27%	26%	25%	22%	20%	19%	24%	22%	21%	22%	18%	25%	33%	31%	**	
Rural area	595	113	130	200	71	287	187	347	30	33	77	141	58	162	17	15	**	
	14%	19%	23%	20%	16%	16%	15%	13%	18%	17%	21%	18%	11%	19%	23%	30%	**	
											bg	bg				a		

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S7. URBANITY

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Large city	922	67	60	69	58	559	291	55	124	81	**	299	526	833	**	23	50
	21%	18%	13%	14%	16%	16%	46%	38%	48%	57%	**	17%	23%	21%	**	19%	23%
							a	a	a	ac			a				
Smaller city or large town	1096	80	101	79	103	862	211	53	99	35	**	474	561	993	**	31	52
	26%	21%	21%	16%	28%	25%	34%	37%	38%	24%	**	27%	24%	25%	**	26%	24%
					c		a	a	a								
Medium town	858	70	96	103	63	770	66	17	21	18	**	369	457	767	**	31	65
	20%	19%	20%	21%	17%	22%	10%	12%	8%	13%	**	21%	20%	20%	**	26%	30%
						bd											a
Small town	825	105	112	133	84	756	42	16	6	8	**	340	449	771	**	19	27
	19%	28%	24%	27%	23%	22%	7%	11%	2%	5%	**	20%	19%	20%	**	16%	12%
						bcde		d									
Rural area	595	57	105	103	59	568	17	4	9	1	**	243	326	543	**	14	25
	14%	15%	22%	21%	16%	16%	3%	3%	3%	1%	**	14%	14%	14%	**	12%	11%
						bcde											

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S8. REGION/ NATION

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
North East and Cumbria	207	31	27	48	22	99	67	126	13	18	18	55	25	48	-	-	**	
	5%	5%	5%	5%	5%	6%	5%	5%	8%	9%	5%	7%	5%	6%	-%	-%	**	
														c				
North-West	515	70	65	124	59	228	159	311	12	20	49	103	72	124	-	-	**	
	12%	11%	12%	12%	14%	13%	13%	12%	7%	11%	13%	13%	13%	15%	-%	-%	**	
														bc				
Yorkshire & Lincolnshire	400	57	59	98	39	186	138	202	19	12	41	79	72	98	-	-	**	
	9%	9%	10%	10%	9%	10%	11%	8%	11%	6%	11%	10%	13%	11%	-%	-%	**	
							b						b	bc				
West Midlands	427	53	60	98	38	170	128	258	22	22	30	80	61	98	-	-	**	
	10%	9%	11%	10%	9%	10%	10%	10%	13%	12%	8%	10%	11%	11%	-%	-%	**	
														bc				
East Midlands	175	20	19	31	13	79	47	116	6	4	17	29	19	31	-	-	**	
	4%	3%	3%	3%	3%	4%	4%	5%	3%	2%	5%	4%	3%	4%	-%	-%	**	
East	293	39	48	78	30	131	82	174	7	15	20	43	35	78	-	-	**	
	7%	6%	8%	8%	7%	7%	7%	7%	4%	8%	5%	5%	7%	9%	-%	-%	**	
														bc				
West	148	23	24	45	22	69	50	75	11	8	15	37	11	45	-	-	**	
	3%	4%	4%	5%	5%	4%	4%	3%	6%	4%	4%	5%	2%	5%	-%	-%	**	
														c				
South	354	55	65	107	43	164	92	229	18	15	34	65	34	107	-	-	**	
	8%	9%	11%	11%	10%	9%	7%	9%	11%	8%	9%	8%	6%	13%	-%	-%	**	
														bc				
South West	126	20	19	32	13	54	43	73	4	8	9	28	22	32	-	-	**	
	3%	3%	3%	3%	3%	3%	3%	3%	2%	4%	2%	4%	4%	4%	-%	-%	**	
South East	158	25	30	42	12	66	50	95	1	3	16	33	17	42	-	-	**	
	4%	4%	5%	4%	3%	4%	4%	4%	1%	2%	4%	4%	3%	5%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 244

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S8. REGION/ NATION

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
London	804	99	70	150	80	264	171	525	25	26	52	114	72	150	-	-	**	
	19%	16%	12%	15%	18%	15%	14%	20%	15%	13%	14%	14%	13%	18%	-%	-%	**	
								aefg						bc				
Wales	215	33	27	49	22	97	77	128	9	14	27	49	33	-	-	49	**	
	5%	5%	5%	5%	5%	5%	6%	5%	5%	7%	7%	6%	6%	-%	-%	100%	**	
								ab										
Scotland	344	62	40	73	33	135	109	200	17	19	33	66	53	-	73	-	**	
	8%	10%	7%	7%	8%	8%	9%	8%	10%	10%	9%	8%	10%	-%	100%	-%	**	
															ac			
Northern Ireland	129	18	12	21	9	45	37	70	5	7	12	24	17	-	-	-	**	
	3%	3%	2%	2%	2%	3%	3%	3%	3%	4%	3%	3%	3%	-%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 244

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S8. REGION/ NATION

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
North East and Cumbria	207	24	24	23	25	193	7	1	3	-	**	82	114	189	**	6	9
	5%	6%	5%	5%	7%	5%	1%	1%	1%	-%	**	5%	5%	5%	**	5%	4%
						bd											
North-West	515	55	69	61	63	449	51	16	14	17	**	178	314	484	**	14	23
	12%	15%	15%	13%	17%	13%	8%	11%	5%	12%	**	10%	14%	12%	**	12%	10%
						bd							a				
Yorkshire & Lincolnshire	400	51	47	49	48	350	45	13	20	8	**	157	217	370	**	7	17
	9%	13%	10%	10%	13%	10%	7%	9%	8%	6%	**	9%	9%	9%	**	6%	8%
West Midlands	427	45	53	62	36	323	83	21	45	12	**	178	223	378	**	13	27
	10%	12%	11%	13%	10%	9%	13%	14%	18%	8%	**	10%	10%	10%	**	11%	12%
						a			a								
East Midlands	175	19	13	21	10	112	61	7	41	4	**	61	103	145	**	4	5
	4%	5%	3%	4%	3%	3%	10%	5%	16%	3%	**	4%	4%	4%	**	3%	2%
						a			ace								
East	293	27	51	49	29	263	27	6	8	9	**	137	152	266	**	11	19
	7%	7%	11%	10%	8%	7%	4%	4%	3%	6%	**	8%	7%	7%	**	9%	9%
West	148	18	28	28	17	124	17	8	6	1	**	68	68	127	**	6	8
	3%	5%	6%	6%	5%	4%	3%	6%	2%	1%	**	4%	3%	3%	**	5%	4%
South	354	44	63	64	43	315	28	10	7	5	**	163	172	332	**	7	11
	8%	12%	13%	13%	12%	9%	4%	7%	3%	4%	**	9%	7%	8%	**	6%	5%
						bd											
South West	126	13	19	16	17	122	2	-	-	1	**	79	47	114	**	3	8
	3%	4%	4%	3%	5%	3%	*%	-%	-%	1%	**	5%	2%	3%	**	2%	4%
						bd						b					
South East	158	19	23	26	16	141	15	9	3	1	**	87	66	136	**	8	18
	4%	5%	5%	5%	4%	4%	2%	6%	1%	1%	**	5%	3%	3%	**	7%	8%
												b					a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S8. REGION/ NATION

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
London	804	64	86	86	63	490	257	40	102	80	**	231	496	739	**	18	39
	19%	17%	18%	18%	17%	14%	41%	28%	39%	56%	**	13%	21%	19%	**	15%	18%
							a	a	a	abcd		a					
Wales	215	-	-	-	-	200	14	7	3	*	**	122	88	200	**	6	11
	5%	-%	-%	-%	-%	6%	2%	5%	1%	*%	**	7%	4%	5%	**	5%	5%
						bd						b					
Scotland	344	-	-	-	-	311	19	6	7	3	**	160	163	315	**	13	20
	8%	-%	-%	-%	-%	9%	3%	4%	3%	2%	**	9%	7%	8%	**	11%	9%
						bd											
Northern Ireland	129	-	-	-	-	122	1	1	-	*	**	22	97	112	**	2	4
	3%	-%	-%	-%	-%	3%	*%	*%	-%	*%	**	1%	4%	3%	**	2%	2%
						bd						a					

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 245

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S9. How would you describe your national identity?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
English	2754	386	388	683	295	1178	842	1622	102	122	258	538	378	668	5	9	**	
	64%	64%	69%	68%	68%	66%	67%	63%	60%	64%	69%	67%	70%	78%	7%	19%	**	
													b	bc		b		
Welsh	160	25	21	40	19	73	63	88	9	13	21	42	26	8	*	31	**	
	4%	4%	4%	4%	4%	4%	5%	3%	5%	7%	6%	5%	5%	1%	1%	64%	**	
																ab		
Scottish	306	56	39	70	31	130	109	170	13	20	33	67	48	14	56	*	**	
	7%	9%	7%	7%	7%	7%	9%	7%	8%	11%	9%	8%	9%	2%	76%	1%	**	
															ac			
Northern Irish	67	10	8	11	4	23	19	38	2	3	4	13	6	1	-	*	**	
	2%	2%	1%	1%	1%	1%	2%	1%	1%	2%	1%	2%	1%	%	-%	1%	**	
British	745	106	95	158	64	292	157	496	29	26	38	103	65	134	11	7	**	
	17%	18%	17%	16%	15%	16%	13%	19%	17%	14%	10%	13%	12%	16%	15%	15%	**	
								aefg										
Irish	55	8	7	12	4	20	19	28	5	3	7	15	5	7	-	-	**	
	1%	1%	1%	1%	1%	1%	2%	1%	3%	1%	2%	2%	1%	1%	-%	-%	**	
Other	188	15	7	20	13	64	37	127	6	3	12	23	12	18	1	*	**	
	4%	3%	1%	2%	3%	4%	3%	5%	4%	2%	3%	3%	2%	2%	2%	1%	**	
								a										
Prefer not to say	21	1	*	4	3	6	4	13	1	2	-	4	2	3	-	-	**	
	%	%	%	%	1%	%	%	1%	1%	1%	-%	%	%	%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S9. How would you describe your national identity?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
English	2754	289	379	385	283	2480	202	65	71	52	**	1236	1390	2505	**	77	151
	64%	76%	80%	79%	77%	71%	32%	45%	27%	37%	**	72%	60%	64%	**	65%	69%
						bcde		d				b					
Welsh	160	6	2	7	2	154	4	2	2	-	**	88	69	147	**	7	12
	4%	2%	*%	1%	*%	4%	1%	1%	1%	-%	**	5%	3%	4%	**	6%	5%
						b						b					
Scottish	306	10	4	7	7	289	6	4	1	-	**	139	152	286	**	11	15
	7%	3%	1%	2%	2%	8%	1%	3%	*%	-%	**	8%	7%	7%	**	9%	7%
						bde											
Northern Irish	67	1	-	-	1	66	*	*	-	-	**	12	51	62	**	1	2
	2%	*%	-%	-%	*%	2%	*%	*%	-%	-%	**	1%	2%	2%	**	1%	1%
						b						a					
British	745	63	71	73	62	384	309	58	150	73	**	200	468	682	**	18	28
	17%	17%	15%	15%	17%	11%	49%	40%	58%	51%	**	12%	20%	17%	**	15%	13%
						a	a	a	ac	a		a	a				
Irish	55	3	4	5	2	52	2	1	-	1	**	8	45	44	**	1	2
	1%	1%	1%	1%	1%	1%	*%	1%	-%	1%	**	*%	2%	1%	**	1%	1%
												a					
Other	188	6	12	8	10	83	96	14	33	16	**	40	135	168	**	3	9
	4%	2%	3%	2%	3%	2%	15%	10%	13%	11%	**	2%	6%	4%	**	2%	4%
						a	a	a	a	a		a	a				
Prefer not to say	21	-	3	2	1	8	6	-	2	*	**	3	9	14	**	-	-
	*%	-%	1%	*%	*%	*%	1%	-%	1%	*%	**	*%	*%	*%	**	-%	-%
							a										

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 246

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S10. RESPONDENT'S ETHNICITY

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
English/ Welsh/ Scottish/ Northern Irish/ British	3314 77%	520 86%	504 89%	882 88%	378 87%	1488 83%	1071 86% b	2003 78%	140 83%	171 90% b	325 87% b	696 86% b	463 85% b	753 88%	66 90%	48 98% ab	** **	
Irish	66 2%	9 2%	8 1%	12 1%	3 1%	23 1%	19 2%	36 1%	5 3%	2 1%	7 2%	13 2%	7 1%	6 1%	- -%	- -%	** **	
Gypsy, Traveller or Irish Traveller	2 *% -%	- -%	- -%	- -%	- -%	* *% -%	* *% -%	1 *% -%	- -%	- -%	- -%	- -%	* *% -%	- -%	- -%	- -%	** **	
Any other White background	134 3%	11 2%	8 1%	16 2%	8 2%	44 2%	32 3%	89 3%	10 6% de	1 *% de	3 1%	16 2%	13 2%	16 2%	- -%	* 1% -%	** **	
White and Black Caribbean	35 1%	1 *% -%	2 *% -%	4 *% -%	1 *% -%	8 *% -%	1 *% -%	29 1% a	- -%	* *% -%	* *% -%	1 *% -%	- -%	4 *% -%	- -%	- -%	** **	
White and Black African	32 1%	1 *% -%	3 *% -%	3 *% -%	- -%	6 *% -%	7 1%	21 1%	1 *% -%	2 1%	2 *% -%	4 1%	4 1%	3 *% -%	- -%	- -%	** **	
White and Asian	34 1%	3 *% -%	- -%	- -%	- -%	5 *% -%	7 1%	21 1%	2 1%	2 1%	2 1%	6 1%	5 1%	- -%	- -%	- -%	** **	
Any other mixed/ multiple ethnic background	44 1%	4 1%	1 *% -%	1 *% -%	- -%	7 *% -%	8 1%	30 1%	2 1%	* *% -%	2 1%	4 *% -%	3 1%	1 *% -%	- -%	- -%	** **	
Indian	120 3%	9 2%	11 2%	20 2%	9 2%	52 3%	19 1%	88 3%	1 1%	1 1%	8 2%	13 2%	3 1%	19 2%	1 1%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S10. RESPONDENT'S ETHNICITY

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Pakistani	111	3	2	7	5	26	28	73	4	5	11	23	14	7	-	-	**	
	3%	1%	*%	1%	1%	1%	2%	3%	2%	2%	3%	3%	3%	1%	-%	-%	**	
Bangladeshi	28	-	3	3	-	13	5	17	-	-	-	*	5	3	-	-	**	
	1%	-%	1%	*%	-%	1%	*%	1%	-%	-%	-%	*%	1%	*%	-%	-%	**	
Chinese	21	2	-	2	2	2	2	17	-	2	-	2	-	2	-	-	**	
	*%	*%	-%	*%	*%	*%	*%	1%	-%	1%	-%	*%	-%	*%	-%	-%	**	
Any other Asian background	37	2	-	4	4	11	6	27	1	2	-	3	3	4	-	-	**	
	1%	*%	-%	*%	1%	1%	*%	1%	1%	1%	-%	*%	*%	1%	-%	-%	**	
Caribbean	47	11	3	8	5	23	17	30	-	1	6	10	9	8	-	-	**	
	1%	2%	1%	1%	1%	1%	1%	1%	-%	1%	2%	1%	2%	1%	-%	-%	**	
African	79	5	3	3	-	9	16	54	2	-	3	6	7	3	-	-	**	
	2%	1%	1%	*%	-%	1%	1%	2%	1%	-%	1%	1%	1%	*%	-%	-%	**	
Any other Black/ African/ Caribbean background	16	3	2	2	-	9	1	8	-	-	-	-	1	2	-	-	**	
	*%	1%	*%	*%	-%	*%	*%	*%	-%	-%	-%	-%	*%	*%	-%	-%	**	
Arab	6	-	-	-	-	4	2	3	-	-	-	-	2	-	-	-	**	
	*%	-%	-%	-%	-%	*%	*%	*%	-%	-%	-%	-%	*%	-%	-%	-%	**	
Any other ethnic background	17	2	-	3	3	6	4	12	-	1	1	3	2	3	-	*	**	
	*%	*%	-%	*%	1%	*%	*%	*%	-%	1%	*%	*%	*%	*%	-%	1%	**	
Prefer not to say	153	21	13	29	16	52	5	23	1	1	4	4	2	21	7	-	**	
	4%	3%	2%	3%	4%	3%	*%	1%	1%	*%	1%	*%	*%	2%	9%	-%	**	

ac

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 246

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S10. RESPONDENT'S ETHNICITY

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	f	a	b	a	b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
English/ Welsh/ Scottish/ Northern Irish/ British	3314 77%	332 88%	421 89%	446 92% d	307 84%	3314 94% bcde	- -%	- -%	- -%	- -%	** **	1544 89% b	1697 73%	3053 78%	** **	100 84%	184 85%
Irish	66 2%	2 1%	4 1%	5 1%	1 *%	66 2% b	- -%	- -%	- -%	- -%	** **	11 1%	54 2% a	57 1%	** **	* *%	1 *%
Gypsy, Traveller or Irish Traveller	2 *%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%	** **	- -%	2 *%	2 *%	** **	- -%	* *%
Any other White background	134 3%	4 1%	11 2%	6 1%	9 3%	134 4% bd	- -%	- -%	- -%	- -%	** **	45 3%	85 4%	116 3%	** **	3 2%	8 4%
White and Black Caribbean	35 1%	1 *%	2 1%	1 *%	2 1%	- -%	35 6% ad	35 24% abde	- -%	- -%	** **	17 1%	14 1%	32 1%	** **	2 1%	2 1%
White and Black African	32 1%	1 *%	1 *%	3 1%	- -%	- -%	32 5% ad	32 22% abde	- -%	- -%	** **	7 *%	21 1%	31 1%	** **	* *%	* *%
White and Asian	34 1%	- -%	- -%	- -%	- -%	- -%	34 5% ad	34 23% abde	- -%	- -%	** **	17 1%	15 1%	28 1%	** **	2 2%	3 2%
Any other mixed/ multiple ethnic background	44 1%	- -%	1 *%	1 *%	- -%	- -%	44 7% ade	44 31% abde	- -%	- -%	** **	19 1%	23 1%	40 1%	** **	3 2%	3 2%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 246

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S10. RESPONDENT'S ETHNICITY

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Indian	120 3%	12 3%	7 2%	9 2%	10 3%	- -%	120 19% ace	- -%	120 46% abce	- -%	** **	6 *% a	108 5% a	104 3%	** **	1 1%	2 1%
Pakistani	111 3%	5 1%	2 *% *	- -%	7 2% c	- -%	111 18% ace	- -%	111 43% abce	- -%	** **	6 *% a	101 4% a	99 3%	** **	4 3%	7 3%
Bangladeshi	28 1%	2 1%	1 *% *	1 *% *	2 1%	- -%	28 4% a	- -%	28 11% abce	- -%	** **	1 *% a	25 1% a	24 1%	** **	1 1%	1 1%
Chinese	21 *% *	- -%	2 *% *	2 *% *	- -%	- -%	21 3% a	- -%	- -%	- -%	** **	13 1%	7 *% *	21 1%	** **	- -%	- -%
Any other Asian background	37 1%	3 1%	1 *% *	3 1%	1 *% *	- -%	37 6% ad	- -%	- -%	- -%	** **	5 *% a	30 1% a	33 1%	** **	- -%	- -%
Caribbean	47 1%	3 1%	5 1%	1 *% *	7 2%	- -%	47 8% acd	- -%	- -%	47 33% abcd	** **	10 1%	37 2% a	46 1%	** **	- -%	2 1%
African	79 2%	2 1%	1 *% *	1 *% *	2 1%	- -%	79 13% acd	- -%	- -%	79 55% abcd	** **	10 1%	64 3% a	74 2%	** **	1 1%	3 1%
Any other Black/ African/ Caribbean background	16 *% *	1 *% *	1 *% *	1 *% *	1 *% *	- -%	16 3% a	- -%	- -%	16 11% abcd	** **	- -% a	12 1% a	16 *% *	** **	- -%	- -%
Arab	6 *% *	- -%	- -%	- -%	- -%	- -%	6 1% a	- -%	- -%	- -%	** **	- -% a	6 *% *	5 *% *	** **	1 1%	1 *% *

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S10. RESPONDENT'S ETHNICITY

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/LESBIAN		BISEXUAL
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Any other ethnic background	17	-	3	-	3	-	17	-	-	-	**	6	9	17	**	-	-
	*%	-%	1%	-%	1%	-%	3%	-%	-%	-%	**	*%	*%	*%	**	-%	-%
							a										
Prefer not to say	153	10	11	7	14	-	-	-	-	-	**	9	7	110	**	-	-
	4%	3%	2%	1%	4%	-%	-%	-%	-%	-%	**	1%	*%	3%	**	-%	-%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 247

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S11. RESPONDENT'S RELIGION, IF ANY

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
No religion	1726	196	150	228	78	595	503	1087	75	65	112	265	277	193	19	14	**	
	40%	32%	27%	23%	18%	33%	40%	42%	44%	34%	30%	33%	51%	23%	25%	28%	**	
		cd	d				ef	ef	e				abdef					
Catholic	473	65	65	105	40	180	149	292	29	25	38	102	59	84	13	3	**	
	11%	11%	12%	11%	9%	10%	12%	11%	17%	13%	10%	13%	11%	10%	17%	7%	**	
Church of England/ Scotland/ Ireland	1118	237	253	461	208	634	350	697	39	65	129	269	100	403	28	24	**	
	26%	39%	45%	46%	48%	35%	28%	27%	23%	34%	35%	33%	19%	47%	38%	48%	**	
							g	g		g	bg	bg						
Other Christian	332	50	38	83	45	138	126	185	17	24	48	82	53	67	4	7	**	
	8%	8%	7%	8%	10%	8%	10%	7%	10%	12%	13%	10%	10%	8%	5%	14%	**	
							b			b								
Buddhist	9	-	1	1	-	2	5	4	1	2	1	3	4	1	-	-	**	
	*%	-%	*%	*%	-%	*%	*%	*%	1%	1%	*%	*%	1%	*%	-%	-%	**	
										b								
Hindu	64	6	5	15	10	33	10	48	1	1	7	9	1	14	1	-	**	
	1%	1%	1%	1%	2%	2%	1%	2%	1%	1%	2%	1%	*%	2%	1%	-%	**	
Jewish	40	2	8	24	16	25	14	22	2	1	6	12	2	24	-	-	**	
	1%	*%	1%	2%	4%	1%	1%	1%	1%	*%	2%	2%	*%	3%	-%	-%	**	
			a	a														
Muslim	205	9	8	14	6	60	36	145	3	3	7	25	19	14	-	-	**	
	5%	2%	1%	1%	1%	3%	3%	6%	2%	2%	2%	3%	4%	2%	-%	-%	**	
								ae										
Sikh	27	1	4	4	-	8	4	17	-	-	1	1	3	4	-	-	**	
	1%	*%	1%	*%	-%	*%	*%	1%	-%	-%	*%	*%	1%	*%	-%	-%	**	
Any other religion	52	9	10	16	6	32	33	18	2	2	15	24	16	14	1	*	**	
	1%	1%	2%	2%	1%	2%	3%	1%	1%	1%	4%	3%	3%	2%	1%	1%	**	
							b				b	b	b					
Prefer not to say	250	33	22	47	25	79	19	67	1	4	10	13	5	36	9	1	**	
	6%	5%	4%	5%	6%	4%	2%	3%	1%	2%	3%	2%	1%	4%	12%	2%	**	
															ac			

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S11. RESPONDENT'S RELIGION, IF ANY

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
No religion	1726	97	96	112	81	1600	117	60	14	20	**	1726	-	1536	**	80	139
	40%	26%	20%	23%	22%	46%	19%	41%	5%	14%	**	100%	-%	39%	**	68%	64%
						bde	d	bde				b			a	a	
Catholic	473	34	50	38	46	414	59	20	9	17	**	-	473	440	**	11	18
	11%	9%	11%	8%	13%	12%	9%	14%	4%	12%	**	-%	20%	11%	**	9%	8%
						d		d		d			a				
Church of England/ Scotland/ Ireland	1118	175	228	244	159	1079	39	17	1	19	**	-	1118	1073	**	13	29
	26%	46%	48%	50%	43%	31%	6%	12%	*%	13%	**	-%	48%	27%	**	11%	13%
						bcde	d	d		d			a	cd			
Other Christian	332	24	43	39	29	240	89	12	6	61	**	-	332	314	**	5	10
	8%	6%	9%	8%	8%	7%	14%	8%	2%	43%	**	-%	14%	8%	**	4%	5%
						ad				abcd			a				
Buddhist	9	-	1	1	-	4	4	2	-	1	**	-	9	8	**	-	-
	*%	-%	*%	*%	-%	*%	1%	2%	-%	1%	**	-%	*%	*%	**	-%	-%
								a									
Hindu	64	9	5	7	7	-	64	3	52	-	**	-	64	55	**	1	3
	1%	2%	1%	1%	2%	-%	10%	2%	20%	-%	**	-%	3%	1%	**	1%	1%
							ace	a	abce				a				
Jewish	40	5	19	17	7	38	1	1	-	-	**	-	40	37	**	2	3
	1%	1%	4%	3%	2%	1%	*%	1%	-%	-%	**	-%	2%	1%	**	2%	1%
													a				
Muslim	205	10	4	2	12	17	184	13	140	13	**	-	205	187	**	4	8
	5%	3%	1%	*%	3%	*%	29%	9%	54%	9%	**	-%	9%	5%	**	3%	4%
					c		ace	a	abce	a			a				
Sikh	27	2	1	2	2	-	27	-	25	2	**	-	27	27	**	-	-
	1%	1%	*%	*%	1%	-%	4%	-%	10%	1%	**	-%	1%	1%	**	-%	-%
							a		abce	a			a				
Any other religion	52	7	8	10	5	46	6	5	-	-	**	-	52	43	**	2	6
	1%	2%	2%	2%	1%	1%	1%	3%	-%	-%	**	-%	2%	1%	**	1%	3%
													a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

S11. RESPONDENT'S RELIGION, IF ANY

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Prefer not to say	250	15	20	15	20	77	36	12	11	9	**	-	-	189	**	1	2
	6%	4%	4%	3%	6%	2%	6%	8%	4%	7%	**	-%	-%	5%	**	1%	1%
							a	a		a							

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G3. What is the total number of people in the household (including yourself and any children)?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
1	886 21%	162 27%	175 31%	385 39%	211 49%	580 32%	375 30%	408 16%	54 32%	65 34%	153 41%	271 34%	143 26%	319 37%	34 47%	26 52%	** **	
				ab	abc		b		b	b	abg	bg	b			a		
2	1520 35%	302 50%	325 58%	533 53%	208 48%	755 42%	443 35%	929 36%	57 34%	88 46%	135 36%	310 39%	145 27%	462 54%	37 51%	20 41%	** **	
			d				g	g		abg	g	g		c				
3	824 19%	93 15%	41 7%	55 6%	14 3%	226 13%	200 16%	538 21%	24 14%	20 10%	41 11%	97 12%	116 21%	51 6%	1 2%	2 5%	** **	
		bcd						adef					def					
4	715 17%	37 6%	22 4%	22 2%	* *%	138 8%	141 11%	484 19%	16 9%	10 5%	32 9%	76 9%	88 16%	20 2%	1 1%	1 1%	** **	
		cd	d	d				acdef					adef					
5+	350 8%	13 2%	1 *%	3 *%	1 *%	88 5%	90 7%	223 9%	18 11%	9 5%	13 3%	50 6%	50 9%	2 *%	- -%	* 1%	** **	
		bc						e	e				e					
Answered	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	**	
Mean number of people	2.6	2.2	1.8	1.7	1.6	2.2	2.3	2.7	2.4	2.1	2.0	2.2	2.6	1.7	1.6	1.6	**	
		bcd	cd	d			de	acdef	e			e	adef					
Standard deviation	1.46	2.02	.73	.69	.60	1.56	1.31	1.29	1.47	1.22	1.14	1.30	1.35	.69	.58	.72	**	
Standard error	.02	.08	.03	.02	.03	.04	.04	.03	.11	.08	.06	.04	.06	.03	.06	.06	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G3. What is the total number of people in the household (including yourself and any children)?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY				
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
1	886	111	208	160	159	772	81	21	21	28	**	337	501	778	**	29	67
	21%	29%	44%	33%	43%	22%	13%	15%	8%	19%	**	20%	22%	20%	**	24%	31%
			ac		ac	bd				d							a
2	1520	229	234	286	176	1330	144	36	57	29	**	588	855	1408	**	33	70
	35%	60%	49%	59%	48%	38%	23%	25%	22%	20%	**	34%	37%	36%	**	28%	32%
		bd		bd		bcde											
3	824	27	24	32	19	659	139	41	41	41	**	353	427	754	**	26	34
	19%	7%	5%	7%	5%	19%	22%	28%	16%	28%	**	20%	18%	19%	**	22%	16%
4	715	10	10	7	12	534	147	31	77	21	**	319	344	660	**	19	29
	17%	3%	2%	2%	3%	15%	23%	21%	30%	15%	**	18%	15%	17%	**	16%	13%
						a			ae			b					
5+	350	2	-	1	1	220	116	16	64	24	**	128	192	307	**	11	18
	8%	*%	-%	*%	*%	6%	18%	11%	25%	17%	**	7%	8%	8%	**	9%	8%
						a			ac	a							
Answered	4295	379	475	487	368	3515	627	145	259	142	**	1726	2319	3908	**	118	218
Mean number of people	2.6	1.8	1.7	1.8	1.7	2.5	3.2	2.9	3.6	3.0	**	2.6	2.6	2.6	**	2.6	2.4
		bd				a		a	abce	a							
Standard deviation	1.46	.70	.67	.65	.74	1.24	1.51	1.30	1.58	1.53	**	1.28	1.31	1.47	**	1.34	1.32
Standard error	.02	.04	.03	.03	.04	.02	.07	.12	.11	.15	**	.03	.03	.02	**	.12	.09

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 250

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G4. Do any children aged under 16 live in your household?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Yes, aged 0-2	250 6%	3 1%	1 *%	1 *%	- -%	51 3%	56 4%	161 6%	11 7%	9 5%	13 4%	39 5%	27 5%	1 *%	- -%	- -%	** **	
Yes, aged 3-4	284 7%	1 *%	1 *%	1 *%	* *%	52 3%	67 5%	197 8%	6 4%	6 3%	12 3%	31 4%	43 8%	- -%	1 1%	- -%	** **	
Yes, aged 5-10	603 14%	12 2%	1 *%	4 *%	2 1%	137 8%	133 11%	418 16%	15 9%	11 6%	26 7%	63 8%	77 14%	3 *%	- -%	- -%	** **	
Yes, aged 11-15	579 13%	31 5%	6 1%	7 1%	* *%	121 7%	112 9%	405 16%	19 11%	12 6%	17 5%	64 8%	59 11%	6 1%	- -%	- -%	** **	
ANY CHILDREN AGED UNDER 16	1230 29%	39 6%	10 2%	12 1%	2 1%	263 15%	271 22%	834 32%	38 23%	26 14%	52 14%	145 18%	154 28%	11 1%	1 1%	- -%	** **	
No children aged under 16	2996 70%	559 92%	550 97%	981 98%	431 99%	1505 84%	964 77%	1720 67%	128 76%	162 85%	316 85%	652 81%	379 70%	839 98%	73 99%	49 100%	** **	
Don't know	19 *%	4 1%	- -%	- -%	- -%	4 *%	8 1%	8 *%	1 *%	1 *%	2 1%	2 *%	6 1%	- -%	- -%	- -%	** **	
Prefer not to say	50 1%	6 1%	5 1%	5 *%	- -%	15 1%	8 1%	20 1%	1 1%	2 1%	4 1%	5 1%	3 *%	5 1%	- -%	- -%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G4. Do any children aged under 16 live in your household?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Yes, aged 0-2	250 6%	- -%	1 *%	- -%	1 *%	198 6%	44 7%	12 8%	18 7%	9 6%	** **	123 7%	116 5%	238 6%	** **	6 5%	6 3%
Yes, aged 3-4	284 7%	- -%	- -%	- -%	- -%	201 6%	76 12%	14 10%	43 17%	11 8%	** **	118 7%	153 7%	266 7%	** **	5 4%	11 5%
Yes, aged 5-10	603 14%	1 *%	3 1%	2 *%	1 *%	451 13%	134 21%	18 13%	75 29%	22 15%	** **	258 15%	309 13%	562 14%	** **	13 11%	18 8%
Yes, aged 11-15	579 13%	4 1%	2 *%	5 1%	2 1%	425 12%	130 21%	25 17%	64 25%	32 22%	** **	235 14%	300 13%	535 14%	** **	22 18%	24 11%
ANY CHILDREN AGED UNDER 16	1230 29%	5 1%	6 1%	6 1%	4 1%	915 26%	272 43%	54 38%	135 52%	54 38%	** **	530 31%	624 27%	1147 29%	** **	33 28%	45 21%
No children aged under 16	2996 70%	373 98%	466 98%	477 98%	362 98%	2563 73%	330 53%	90 62%	110 42%	82 57%	** **	1163 67%	1667 72%	2703 69%	** **	82 70%	168 77%
Don't know	19 *%	- -%	- -%	- -%	- -%	13 *%	5 1%	- -%	2 1%	3 2%	** **	13 1%	5 *%	16 *%	** **	- -%	2 1%
Prefer not to say	50 1%	1 *%	4 1%	4 1%	1 *%	24 1%	19 3%	1 *%	13 5%	4 3%	** **	19 1%	24 1%	42 1%	** **	3 2%	3 1%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G5. Are you responsible for any of the children aged under 16 in your household, as a parent or guardian?

Base : Those in a household with any children aged under 16

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		~a	~b	~c	~d		a	b	~c	~d	~e	f	g	~a	~b	~c	~d	
Unweighted total	1233	35	10	13	3	286	273	833	37	28	52	144	163	10	1	-	2	
Effective Weighted Sample	962	29	9	11	2	223	216	650	29	22	42	116	128	9	1	-	2	
Total	1230	39	10	12	2	263	271	834	38	26	52	145	154	11	1	-	1	
Yes	1102	**	**	**	**	232	243	756	**	**	**	130	136	**	**	**	**	
	90%	**	**	**	**	88%	90%	91%	**	**	**	89%	88%	**	**	**	**	
No	124	**	**	**	**	29	26	78	**	**	**	15	17	**	**	**	**	
	10%	**	**	**	**	11%	10%	9%	**	**	**	10%	11%	**	**	**	**	
Prefer not to say	4	**	**	**	**	2	1	1	**	**	**	*	1	**	**	**	**	
	*%	**	**	**	**	1%	*%	*%	**	**	**	*%	1%	**	**	**	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G5. Are you responsible for any of the children aged under 16 in your household, as a parent or guardian?

Base : Those in a household with any children aged under 16

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE ~a	FEMALE ~b	ABC1 ~c	C2DE ~d	WHITE a	TOTAL MINORITY ETHNIC b	MIXED ~c	SOUTH ASIAN d	BLACK ~e	OTHER ETHNIC GROUP ~f	NO RELIGION a	ANY RELIGION b	HETEROSEXUAL a	GAY/ LESBIAN ~b		BISEXUAL ~c
Significance Level: 99%																	
Unweighted total	1233	5	5	5	5	967	227	51	108	43	25	539	621	1144	11	36	47
Effective Weighted Sample	962	5	5	5	5	735	198	41	97	38	22	420	484	891	9	29	39
Total	1230	5	6	6	4	915	272	54	135	54	29	530	624	1147	12	33	45
Yes	1102	**	**	**	**	840	224	**	113	**	**	475	563	1044	**	**	**
	90%	**	**	**	**	92%	82%	**	84%	**	**	90%	90%	91%	**	**	**
						b											
No	124	**	**	**	**	74	46	**	21	**	**	55	59	100	**	**	**
	10%	**	**	**	**	8%	17%	**	16%	**	**	10%	9%	9%	**	**	**
						a											
Prefer not to say	4	**	**	**	**	1	2	**	-	**	**	-	2	2	**	**	**
	*%	**	**	**	**	*%	1%	**	-%	**	**	-%	*%	*%	**	**	**

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G5A. Which of these people aged 16 or over do you usually share your home with?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	~d
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c		
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Your husband/ wife/ partner	2413	397	346	546	200	901	560	1631	68	99	162	371	203	475	35	22	**	
	56%	65%	61%	55%	46%	50%	45%	63%	41%	52%	43%	46%	37%	56%	47%	45%	**	
		cd	d	d			g	acdefg		g		g						
Your parent/ parents	501	7	5	5	-	115	141	304	23	6	24	63	102	4	-	*	**	
	12%	1%	1%	*%	-%	6%	11%	12%	14%	3%	6%	8%	19%	*%	-%	1%	**	
							d	def	de				abdef					
Your child/ children aged 16 or over	586	110	58	83	25	190	152	391	21	16	47	98	69	75	4	3	**	
	14%	18%	10%	8%	6%	11%	12%	15%	13%	8%	12%	12%	13%	9%	5%	6%	**	
		bcd																
Your brother/s or sister/s	217	3	4	4	-	43	63	122	10	6	5	32	45	4	-	-	**	
	5%	1%	1%	*%	-%	2%	5%	5%	6%	3%	1%	4%	8%	*%	-%	-%	**	
							e	e	e				bef					
Any other relatives of yours	85	9	10	11	*	31	31	36	5	6	4	15	21	9	1	*	**	
	2%	2%	2%	1%	*%	2%	3%	1%	3%	3%	1%	2%	4%	1%	1%	1%	**	
													b					
Your friend/s or housemates	92	6	3	5	1	19	27	47	5	5	5	15	15	5	-	-	**	
	2%	1%	1%	*%	*%	1%	2%	2%	3%	2%	1%	2%	3%	1%	-%	-%	**	
Any other adults aged 16 or over	94	15	9	13	4	31	30	58	5	7	7	16	8	12	-	1	**	
	2%	2%	2%	1%	1%	2%	2%	2%	3%	4%	2%	2%	2%	1%	-%	2%	**	
None of these	1043	169	181	394	213	653	421	497	61	67	158	297	174	327	35	26	**	
	24%	28%	32%	39%	49%	37%	34%	19%	36%	35%	42%	37%	32%	38%	47%	52%	**	
				ab	abc		b		b	b	abg	b	b		a			
Prefer not to say	38	2	2	4	2	13	9	12	4	1	4	7	2	4	-	*	**	
	1%	*%	*%	*%	*%	1%	1%	*%	2%	*%	1%	1%	*%	*%	-%	1%	**	
									b									

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G5A. Which of these people aged 16 or over do you usually share your home with?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Your husband/ wife/ partner	2413	251	224	298	177	2006	330	68	159	58	**	923	1356	2278	**	36	75
	56%	66%	47%	61%	48%	57%	53%	47%	61%	41%	**	53%	58%	58%	**	30%	34%
		bd		bd		e			e				a	cd			
Your parent/ parents	501	3	1	1	3	362	116	23	60	21	**	249	220	417	**	31	44
	12%	1%	*%	*%	1%	10%	18%	16%	23%	15%	**	14%	9%	11%	**	26%	20%
						a			a			b				a	a
Your child/ children aged 16 or over	586	38	37	44	31	486	85	11	38	26	**	211	342	561	**	10	14
	14%	10%	8%	9%	8%	14%	14%	7%	15%	18%	**	12%	15%	14%	**	8%	6%
														d			
Your brother/s or sister/s	217	2	2	2	2	138	67	17	34	15	**	97	102	182	**	11	17
	5%	*%	*%	*%	*%	4%	11%	11%	13%	10%	**	6%	4%	5%	**	9%	8%
						a	a	a	a	a							
Any other relatives of yours	85	3	6	2	7	51	27	5	19	3	**	33	40	69	**	3	4
	2%	1%	1%	*%	2%	1%	4%	3%	7%	2%	**	2%	2%	2%	**	2%	2%
						a			a								
Your friend/s or housemates	92	2	3	3	2	58	31	11	10	4	**	43	41	78	**	7	9
	2%	*%	1%	1%	*%	2%	5%	7%	4%	3%	**	2%	2%	2%	**	6%	4%
						a	a	a	a	a						a	a
Any other adults aged 16 or over	94	4	8	3	9	73	19	7	3	7	**	32	56	84	**	5	6
	2%	1%	2%	1%	2%	2%	3%	5%	1%	5%	**	2%	2%	2%	**	4%	3%
None of these	1043	112	215	164	163	906	100	27	25	33	**	415	575	923	**	34	74
	24%	30%	45%	34%	44%	26%	16%	18%	10%	23%	**	24%	25%	24%	**	29%	34%
			ac	ac		bd				d						a	a
Prefer not to say	38	1	3	2	1	15	17	2	6	8	**	8	19	29	**	-	-
	1%	*%	1%	*%	*%	*%	3%	1%	2%	5%	**	*%	1%	1%	**	-%	-%
						a			a	a							

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
I have no formal qualifications (and I am not still studying)	410 10%	65 11%	85 15%	215 22% ab	130 30% abc	350 20%	184 15% b	187 7%	24 14% b	32 17% b	81 22% abg	141 17% bg	56 10%	173 20%	19 25%	14 29%	** **	
Entry level qualification such as ESOL, ELC or Skills for Life	50 1%	4 1%	7 1%	12 1%	5 1%	30 2%	18 1%	25 1%	2 1%	- -%	7 2%	13 2%	10 2%	9 1%	2 3%	* 1%	** **	
GCSE/ O' Level/ CSE/ National Qualifications/ Standard Grades – but not Maths and not English	411 10%	79 13% bc	40 7%	73 7%	32 7%	220 12%	142 11% b	215 8%	15 9%	20 11%	33 9%	81 10%	74 14% b	65 8%	3 4%	3 5%	** **	
GCSE/ O' Level/ CSE/ National Qualifications/ Standard Grades – including Maths or English	687 16%	112 18% d	87 15%	137 14%	50 11%	314 18%	210 17%	405 16%	29 17%	35 18%	56 15%	130 16%	114 21% b	124 15%	6 8%	6 12%	** **	
Level 1-2 vocational qualification or intermediate apprenticeship	266 6%	42 7%	34 6%	57 6%	23 5%	116 7%	83 7%	158 6%	5 3%	18 9%	21 6%	49 6%	34 6%	46 5%	5 6%	5 10%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 253

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
A' level, Scottish Higher, Welsh Baccalaureate, International Baccalaureate or equivalent)	424	62	50	71	21	142	113	272	15	14	33	67	55	60	7	3	**	
	10%	10%	9%	7%	5%	8%	9%	11%	9%	7%	9%	8%	10%	7%	9%	7%	**	
		d																
Level 3 vocational qualification or advanced apprenticeship	264	46	43	61	18	105	84	151	12	11	27	61	33	52	5	3	**	
	6%	8%	8%	6%	4%	6%	7%	6%	7%	6%	7%	8%	6%	6%	7%	6%	**	
Diplomas in higher education (HNC/ HND/ BTEC Higher or equivalent)	307	38	43	78	35	117	88	191	11	8	23	54	35	65	8	4	**	
	7%	6%	8%	8%	8%	7%	7%	7%	6%	4%	6%	7%	6%	8%	12%	8%	**	
Level 4-5 vocational qualification or higher apprenticeship	137	22	31	41	10	50	35	84	5	5	13	24	12	37	3	*	**	
	3%	4%	5%	4%	2%	3%	3%	3%	3%	3%	4%	3%	2%	4%	4%	1%	**	
University first degree (BA/ BSc/ BEd/ PGCE or equivalent)	788	79	97	155	58	202	178	528	30	35	43	108	78	137	7	8	**	
	18%	13%	17%	16%	13%	11%	14%	20%	18%	18%	11%	13%	14%	16%	9%	17%	**	
								aefg										
Level 6 vocational qualification or degree apprenticeship	43	5	8	18	10	19	13	25	2	*	5	10	3	14	2	*	**	
	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	1%	1%	1%	2%	3%	1%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
University higher degree (e.g. Masters, PhD or equivalent)	405	50	29	58	29	72	86	291	16	10	23	54	30	50	4	1	**	
	9%	8%	5%	6%	7%	4%	7%	11%	9%	5%	6%	7%	6%	6%	6%	3%	**	
								aefg										
Still studying/ still at school	30	-	-	1	1	6	1	22	-	-	1	1	1	1	-	-	**	
	1%	-%	-%	*%	*%	*%	*%	1%	-%	-%	*%	*%	*%	*%	-%	-%	**	
Prefer not to say	64	4	9	18	9	35	12	26	1	3	6	10	4	16	1	*	**	
	1%	1%	2%	2%	2%	2%	1%	1%	1%	1%	2%	1%	1%	2%	2%	1%	**	
Don't know	10	*	-	4	4	8	4	2	1	-	-	2	3	3	1	-	**	
	*%	*%	-%	*%	1%	*%	*%	*%	1%	-%	-%	*%	1%	*%	1%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY							RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
I have no formal qualifications (and I am not still studying)	410	75	97	32	141	320	75	10	48	12	**	113	271	369	**	1	6
	10%	20%	20%	7%	38%	9%	12%	7%	18%	9%	**	7%	12%	9%	**	1%	3%
		c	c		abc				ac				a	cd			
Entry level qualification such as ESOL, ELC or Skills for Life	50	3	6	-	9	35	15	3	7	4	**	15	33	44	**	1	3
	1%	1%	1%	-%	2%	1%	2%	2%	3%	3%	**	1%	1%	1%	**	1%	1%
					c												
GCSE/ O' Level/ CSE/ National Qualifications/ Standard Grades – but not Maths and not English	411	33	32	32	34	366	36	9	13	11	**	152	238	380	**	11	19
	10%	9%	7%	6%	9%	10%	6%	6%	5%	8%	**	9%	10%	10%	**	9%	9%
						b											
GCSE/ O' Level/ CSE/ National Qualifications/ Standard Grades – including Maths or English	687	51	74	73	51	589	78	20	32	20	**	297	364	644	**	15	27
	16%	13%	15%	15%	14%	17%	12%	14%	13%	14%	**	17%	16%	16%	**	13%	12%
Level 1-2 vocational qualification or intermediate apprenticeship	266	25	21	16	30	227	30	11	11	5	**	115	131	248	**	4	13
	6%	7%	4%	3%	8%	6%	5%	7%	4%	4%	**	7%	6%	6%	**	3%	6%
					c												

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
A' level, Scottish Higher, Welsh Baccalaureate, International Baccalaureate or equivalent)	424	26	34	43	18	348	63	12	26	12	**	202	205	373	**	30	43
	10%	7%	7%	9%	5%	10%	10%	8%	10%	8%	**	12% b	9%	10%	**	25% a	20% a
Level 3 vocational qualification or advanced apprenticeship	264	18	34	25	27	225	31	9	11	10	**	117	129	236	**	6	16
	6%	5%	7%	5%	7%	6%	5%	6%	4%	7%	**	7%	6%	6%	**	5%	7%
Diplomas in higher education (HNC/ HND/ BTEC Higher or equivalent)	307	39	26	47	18	253	42	14	16	8	**	119	171	286	**	8	16
	7%	10% d	5%	10%	5%	7%	7%	10%	6%	6%	**	7%	7%	7%	**	7%	8%
Level 4-5 vocational qualification or higher apprenticeship	137	19	18	31	6	120	6	2	4	1	**	57	67	130	**	-	1
	3%	5%	4%	6% d	2%	3% b	1%	1%	1%	1%	**	3%	3%	3%	**	-%	*%
University first degree (BA/ BSc/ BEd/ PGCE or equivalent)	788	55	82	121	16	624	137	36	42	34	**	331	410	715	**	20	46
	18%	15% d	17% d	25% abd	4%	18%	22%	25%	16%	24%	**	19%	18%	18%	**	17%	21%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G6. Which one of these - if any - is the highest educational or professional qualification that you currently have?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Level 6 vocational qualification or degree apprenticeship	43	7	7	11	3	38	3	-	3	-	**	18	23	40	**	-	1
	1%	2%	2%	2%	1%	1%	*%	-%	1%	-%	**	1%	1%	1%	**	-%	1%
University higher degree (e.g. Masters, PhD or equivalent)	405	18	33	47	4	306	93	15	40	19	**	156	232	368	**	15	20
	9%	5%	7%	10%	1%	9%	15%	10%	15%	14%	**	9%	10%	9%	**	13%	9%
		d	d	d		a	a		a								
Still studying/ still at school	30	1	-	1	-	19	8	3	4	-	**	14	11	22	**	2	5
	1%	*%	-%	*%	-%	1%	1%	2%	2%	-%	**	1%	*%	1%	**	2%	2%
Prefer not to say	64	7	9	7	9	37	10	2	3	5	**	15	29	46	**	5	5
	1%	2%	2%	1%	3%	1%	2%	1%	1%	3%	**	1%	1%	1%	**	4%	2%
Don't know	10	1	1	1	1	7	*	-	-	-	**	4	4	8	**	-	-
	*%	*%	*%	*%	*%	*%	*%	-%	-%	-%	**	*%	*%	*%	**	-%	-%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

OFCOM BBC PERFORMANCE TRACKER 2022-2023. April 2022 to March 2023.

Table 254

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G7. How long have you lived in the UK?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
All my life/ born in the UK	3357	512	465	825	360	1431	998	2034	132	157	295	627	439	693	66	46	**	
	78%	84%	82%	83%	83%	80%	80%	79%	78%	82%	79%	78%	81%	81%	90%	93%	**	
Less than 6 months	22	-	-	1	1	6	13	9	1	-	7	8	6	1	-	-	**	
	1%	-%	-%	*%	*%	*%	1%	*%	1%	-%	2%	1%	1%	*%	-%	-%	**	
											b							
6 months to 1 year	23	-	2	2	-	7	6	11	1	*	3	6	-	2	-	-	**	
	1%	-%	*%	*%	-%	*%	*%	*%	1%	*%	1%	1%	-%	*%	-%	-%	**	
1 to 2 years	38	-	1	1	-	6	12	23	1	1	4	9	4	1	-	-	**	
	1%	-%	*%	*%	-%	*%	1%	1%	1%	*%	1%	1%	1%	*%	-%	-%	**	
3 to 5 years	66	1	-	-	-	13	17	40	2	1	6	12	5	-	-	-	**	
	2%	*%	-%	-%	-%	1%	1%	2%	1%	1%	2%	1%	1%	-%	-%	-%	**	
6 to 10 years	72	5	3	3	-	17	13	49	2	-	1	7	8	3	-	-	**	
	2%	1%	1%	*%	-%	1%	1%	2%	1%	-%	*%	1%	1%	*%	-%	-%	**	
11 to 15 years	80	2	1	2	1	20	15	52	7	*	4	12	6	2	-	-	**	
	2%	*%	*%	*%	*%	1%	1%	2%	4%	*%	1%	1%	1%	*%	-%	-%	**	
									a									
More than 15 years	599	84	89	157	68	272	175	350	23	31	53	123	74	146	7	3	**	
	14%	14%	16%	16%	16%	15%	14%	14%	14%	16%	14%	15%	14%	17%	10%	7%	**	
														c				
Prefer not to say	38	3	3	6	4	15	1	14	-	-	-	1	1	6	-	-	**	
	1%	*%	*%	1%	1%	1%	*%	1%	-%	-%	-%	*%	*%	1%	-%	-%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G7. How long have you lived in the UK?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	TOTAL LGB
Significance Level: 99%	a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d	
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
All my life/ born in the UK	3357	306	387	400	292	2981	269	89	103	60	**	1457	1719	3075	**	96	166
	78%	81%	81%	82%	80%	85%	43%	61%	40%	42%	**	84%	74%	79%	**	81%	76%
						bcde		bde				b					
Less than 6 months	22	-	1	-	1	7	15	2	1	9	**	4	18	22	**	*	*
	1%	-%	*%	-%	*%	*%	2%	1%	1%	6%	**	*%	1%	1%	**	*%	*%
							a			ad							
6 months to 1 year	23	2	-	-	2	11	12	2	4	2	**	5	16	21	**	*	*
	1%	1%	-%	-%	1%	*%	2%	2%	1%	1%	**	*%	1%	1%	**	*%	*%
							a										
1 to 2 years	38	1	-	1	-	17	20	2	8	4	**	10	26	36	**	2	2
	1%	*%	-%	*%	-%	*%	3%	2%	3%	3%	**	1%	1%	1%	**	2%	1%
							a		a	a							
3 to 5 years	66	-	-	-	-	37	27	8	12	6	**	19	45	54	**	7	10
	2%	-%	-%	-%	-%	1%	4%	5%	4%	4%	**	1%	2%	1%	**	6%	4%
							a	a	a	a						a	a
6 to 10 years	72	-	3	1	2	33	36	6	13	6	**	16	52	65	**	-	3
	2%	-%	1%	*%	*%	1%	6%	4%	5%	5%	**	1%	2%	2%	**	-%	1%
							a	a	a	a			a				
11 to 15 years	80	-	2	1	1	38	37	6	16	7	**	14	57	72	**	1	1
	2%	-%	1%	*%	*%	1%	6%	4%	6%	5%	**	1%	2%	2%	**	1%	1%
							a	a	a	a			a				
More than 15 years	599	70	76	79	67	376	201	29	101	44	**	191	377	543	**	11	34
	14%	19%	16%	16%	18%	11%	32%	20%	39%	31%	**	11%	16%	14%	**	9%	16%
							a	a	ac	a			a				
Prefer not to say	38	-	6	3	2	13	10	1	1	4	**	10	12	21	**	2	2
	1%	-%	1%	1%	1%	*%	2%	1%	1%	3%	**	1%	1%	1%	**	1%	1%
							a			a							

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G8. Which one of these bands describes your total household income before tax or any other deductions are made? (Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment. Please note - If you or anyone in the household is currently furloughed, please respond base on the usual household income.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Up to £199 per week / Up to £10,399p.a.	313	58	41	74	33	229	161	127	20	22	46	101	87	62	5	5	**	
	7%	10%	7%	7%	8%	13%	13%	5%	12%	11%	12%	13%	16%	7%	7%	10%	**	
							b		b	b	b	b	b					
From £200 to £299 per week / From £10,400 to £15,599p.a.	401	57	60	132	72	284	189	180	26	31	66	132	80	106	18	6	**	
	9%	9%	11%	13%	17%	16%	15%	7%	15%	16%	18%	16%	15%	12%	24%	12%	**	
					a		b		b	b	b	b	b		a			
From £300 to £499 per week / From £15,600 to £25,999p.a.	676	100	124	202	79	350	268	361	38	46	86	179	109	176	15	7	**	
	16%	16%	22%	20%	18%	20%	21%	14%	22%	24%	23%	22%	20%	21%	20%	15%	**	
							b		b	b	b	b	b					
From £500 to £699 per week / From £26,000 to £36,399p.a.	565	71	85	127	42	199	154	363	18	32	40	95	60	116	5	5	**	
	13%	12%	15%	13%	10%	11%	12%	14%	11%	17%	11%	12%	11%	14%	7%	9%	**	
From £700 to £999 per week / From £36,400 to £51,999p.a.	583	75	72	110	39	147	110	417	21	22	24	78	44	97	9	3	**	
	14%	12%	13%	11%	9%	8%	9%	16%	13%	12%	6%	10%	8%	11%	12%	6%	**	
							aefg											
From £1,000 to £1,499 per week / From £52,000 to £77,999p.a.	394	53	32	45	13	55	77	302	15	12	19	43	29	38	2	4	**	
	9%	9%	6%	5%	3%	3%	6%	12%	9%	6%	5%	5%	5%	4%	3%	8%	**	
		cd					aefg											

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G8. Which one of these bands describes your total household income before tax or any other deductions are made? (Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment. Please note - If you or anyone in the household is currently furloughed, please respond base on the usual household income.)

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
£1,500 per week and above / £78,000p.a. and above	239	33	11	19	8	25	31	191	3	1	9	14	14	19	1	-	**	
	6%	5%	2%	2%	2%	1%	2%	7%	2%	1%	2%	2%	3%	2%	1%	-%	**	
		bcd						acdefg										
Don't know	328	18	26	64	38	145	102	169	12	7	25	48	65	59	2	2	**	
	8%	3%	5%	6%	9%	8%	8%	7%	7%	4%	7%	6%	12%	7%	2%	4%	**	
				a	a								bdf					
Prefer not to say	796	144	113	223	110	354	159	472	16	18	59	115	54	181	17	18	**	
	19%	24%	20%	22%	25%	20%	13%	18%	9%	9%	16%	14%	10%	21%	23%	36%	**	
								acd								a		

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G8. Which one of these bands describes your total household income before tax or any other deductions are made? (Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment. Please note - If you or anyone in the household is currently furloughed, please respond base on the usual household income.)

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Up to £199 per week / Up to £10,399p.a.	313	20	43	16	46	269	33	4	10	6	**	148	152	270	**	18	33
	7%	5%	9%	3%	13%	8%	5%	3%	4%	4%	**	9%	7%	7%	**	15%	15%
			c		ac											a	a
From £200 to £299 per week / From £10,400 to £15,599p.a.	401	50	56	30	76	357	43	9	18	14	**	152	242	369	**	15	25
	9%	13%	12%	6%	21%	10%	7%	6%	7%	9%	**	9%	10%	9%	**	12%	12%
		c	c		abc												
From £300 to £499 per week / From £15,600 to £25,999p.a.	676	71	106	102	75	587	74	19	27	22	**	274	376	633	**	19	33
	16%	19%	22%	21%	20%	17%	12%	13%	10%	15%	**	16%	16%	16%	**	16%	15%
						b											
From £500 to £699 per week / From £26,000 to £36,399p.a.	565	66	50	84	32	469	76	24	25	20	**	227	315	529	**	17	25
	13%	17%	11%	17%	9%	13%	12%	17%	10%	14%	**	13%	14%	14%	**	14%	11%
		bd		bd													
From £700 to £999 per week / From £36,400 to £51,999p.a.	583	40	57	77	20	479	89	23	29	23	**	239	321	562	**	6	15
	14%	10%	12%	16%	6%	14%	14%	16%	11%	16%	**	14%	14%	14%	**	5%	7%
			d	d										d			
From £1,000 to £1,499 per week / From £52,000 to £77,999p.a.	394	20	18	34	3	323	67	15	28	16	**	189	200	360	**	8	29
	9%	5%	4%	7%	1%	9%	11%	10%	11%	11%	**	11%	9%	9%	**	7%	13%
		d		d													

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G8. Which one of these bands describes your total household income before tax or any other deductions are made? (Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment. Please note - If you or anyone in the household is currently furloughed, please respond base on the usual household income.)

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
£1,500 per week and above / £78,000p.a. and above	239	13	6	19	-	189	47	12	23	3	**	116	118	221	**	11	16
	6%	3%	1%	4%	-%	5%	8%	8%	9%	2%	**	7%	5%	6%	**	9%	8%
		d		d													
Don't know	328	22	37	23	36	252	55	13	30	8	**	130	167	263	**	16	23
	8%	6%	8%	5%	10%	7%	9%	9%	11%	5%	**	8%	7%	7%	**	13%	10%
					c												
Prefer not to say	796	78	103	102	79	591	143	25	68	31	**	252	428	700	**	9	19
	19%	21%	22%	21%	21%	17%	23%	17%	26%	22%	**	15%	18%	18%	**	8%	9%
							a		a				a	cd			

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Hearing? Poor hearing, partial hearing, or are deaf	191 4%	20 3%	47 8%	114 11%	67 15%	143 8%	191 15%	- -%	37 22%	191 100%	45 12%	191 24%	43 8%	94 11%	9 12%	8 17%	** **	
			a	a	ab		bg		beg	abcefg	b	abeg	b					
Eyesight? Poor vision, colour blindness, partial sight, or are blind	168 4%	22 4%	22 4%	54 5%	32 7%	95 5%	168 13%	- -%	168 100%	37 20%	40 11%	168 21%	58 11%	42 5%	6 9%	4 8%	** **	
							b		abdefg	beg	b	abeg	b					
Mobility? Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty	374 9%	77 13%	69 12%	185 19%	116 27%	279 16%	374 30%	- -%	40 24%	45 24%	374 100%	374 46%	85 16%	152 18%	11 16%	16 32%	** **	
				ab	abc		bg		b	b	abcdfg	abcdg	b			ab		
Dexterity? Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc.	108 3%	16 3%	20 3%	37 4%	18 4%	63 4%	108 9%	- -%	17 10%	15 8%	54 15%	108 13%	40 7%	32 4%	2 3%	4 7%	** **	
							b		b	b	abg	abg	b					

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base : All respondents

	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS								65+ AGE GROUP				N
	Total	55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Breathing? Breathlessness or chest pains	256 6%	58 10%	51 9%	104 10%	53 12%	182 10%	256 21% bg	- -%	25 15% b	30 16% b	85 23% bg	256 32% abcdeg	65 12% b	92 11%	6 8%	2 5%	** **	
Mental abilities? Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration	160 4%	21 3%	12 2%	15 2%	3 1%	91 5%	160 13% b	- -%	24 14% b	20 10% b	41 11% b	75 9% b	160 29% abcdef	12 1%	2 3%	* 1%	** **	
Social/ behavioural? Conditions associated with this such as autism, attention deficit disorder, Asperger's, etc.	95 2%	3 1%	4 1%	7 1%	3 1%	45 3%	95 8% b	- -%	14 9% b	10 5% b	20 5% b	44 5% b	95 18% abdef	6 1%	* 1%	- -%	** **	
Your mental health? Anxiety, depression, or trauma-related conditions, for example	430 10%	56 9% cd	29 5%	43 4%	14 3%	217 12%	430 34% bdef	- -%	49 29% bef	36 19% b	59 16% b	152 19% b	430 79% abcdef	35 4%	6 8%	1 3%	** **	
Difficulty with speech? e.g. due to stroke, stutter or stammer	36 1%	6 1%	2 *%	5 1%	3 1%	22 1%	36 3% b	- -%	5 3% b	6 3% b	8 2% b	18 2% b	20 4% b	3 *%	- -%	* 1%	** **	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Other illnesses/ conditions which impact or limit your daily activities or the work you can do (please specify)	183	51	38	59	20	106	183	-	15	12	38	72	45	49	4	4	**	
	4%	8%	7%	6%	5%	6%	15%	-%	9%	6%	10%	9%	8%	6%	5%	9%	**	
							bdfg		b	b	b	b	b					
Nothing – no impairments or conditions impact or limit your daily activities or the work you can do	2582	347	342	523	181	879	-	2582	-	-	-	-	-	460	35	21	**	
	60%	57%	61%	52%	42%	49%	-%	100%	-%	-%	-%	-%	-%	54%	47%	42%	**	
		d	cd	d				acdefg										
Prefer not to say	409	44	43	77	34	154	-	-	-	-	-	-	-	64	10	2	**	
	10%	7%	8%	8%	8%	9%	-%	-%	-%	-%	-%	-%	-%	8%	13%	3%	**	
															c			
Don't know	54	10	1	2	1	18	-	-	-	-	-	-	-	2	-	-	**	
	1%	2%	*%	*%	*%	1%	-%	-%	-%	-%	-%	-%	-%	*%	-%	-%	**	
		c																

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Hearing? Poor hearing, partial hearing, or are deaf	191	50	44	51	42	174	16	4	6	1	**	65	123	178	**	3	7
	4%	13%	9%	11%	12%	5%	3%	3%	2%	1%	**	4%	5%	5%	**	2%	3%
Eyesight? Poor vision, colour blindness, partial sight, or are blind	168	20	22	27	15	155	13	4	5	2	**	75	93	148	**	5	14
	4%	5%	5%	6%	4%	4%	2%	3%	2%	2%	**	4%	4%	4%	**	5%	6%
Mobility? Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty	374	59	93	75	76	335	35	6	18	9	**	112	252	333	**	14	26
	9%	15%	20%	15%	21%	10%	6%	4%	7%	6%	**	6%	11%	9%	**	12%	12%
						b							a				
Dexterity? Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc.	108	14	18	11	21	94	13	2	7	2	**	36	69	88	**	3	11
	3%	4%	4%	2%	6%	3%	2%	2%	3%	2%	**	2%	3%	2%	**	3%	5%
Breathing? Breathlessness or chest pains	256	46	46	41	51	238	18	4	8	5	**	84	170	229	**	8	18
	6%	12%	10%	8%	14%	7%	3%	3%	3%	4%	**	5%	7%	6%	**	7%	8%
						b							a				

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base : All respondents

	65+ AGE GROUP ENGLAND					ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN	BISEXUAL	
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Mental abilities? Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration	160	6	7	6	7	143	15	3	4	7	**	89	69	122	**	11	23
	4%	1%	1%	1%	2%	4%	2%	2%	2%	5%	**	5%	3%	3%	**	9%	11%
												b				a	a
Social/ behavioural? Conditions associated with this such as autism, attention deficit disorder, Asperger's, etc.	95	3	2	2	3	78	16	3	10	2	**	54	39	61	**	11	17
	2%	1%	*%	1%	1%	2%	3%	2%	4%	1%	**	3%	2%	2%	**	9%	8%
												b				a	a
Your mental health? Anxiety, depression, or trauma-related conditions, for example	430	12	23	18	17	394	35	10	10	10	**	224	203	345	**	37	70
	10%	3%	5%	4%	5%	11%	6%	7%	4%	7%	**	13%	9%	9%	**	31%	32%
						bd						b				a	a
Difficulty with speech? e.g. due to stroke, stutter or stammer	36	3	-	1	2	33	2	1	1	-	**	20	14	29	**	-	3
	1%	1%	-%	*%	*%	1%	*%	1%	1%	-%	**	1%	1%	1%	**	-%	1%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Other illnesses/ conditions which impact or limit your daily activities or the work you can do (please specify)	183	29	19	25	24	173	9	1	4	4	**	67	109	169	**	5	7
	4%	8%	4%	5%	6%	5%	1%	1%	1%	3%	**	4%	5%	4%	**	4%	3%
						b											
Nothing – no impairments or conditions impact or limit your daily activities or the work you can do	2582	200	260	294	166	2129	430	101	178	92	**	1087	1429	2437	**	51	89
	60%	53%	55%	60%	45%	61%	69%	70%	69%	65%	**	63%	62%	62%	**	43%	41%
				d			a							cd			
Prefer not to say	409	24	40	27	38	220	63	19	22	15	**	111	133	324	**	7	13
	10%	6%	9%	5%	10%	6%	10%	13%	8%	10%	**	6%	6%	8%	**	6%	6%
							a	a									
Don't know	54	1	1	1	1	43	11	1	8	1	**	24	30	52	**	1	2
	1%	*/%	*/%	*/%	*/%	1%	2%	*/%	3%	1%	**	1%	1%	1%	**	1%	1%

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G10. Which of these best describes you?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Heterosexual or straight	3908	555	542	953	411	1645	1094	2437	148	178	333	727	434	817	70	47	**	
	91%	91%	96%	96%	95%	92%	88%	94%	88%	93%	89%	90%	80%	96%	96%	96%	**	
Gay or lesbian	99	18	9	12	3	28	54	38	8	4	12	29	38	11	1	1	**	
	2%	3%	2%	1%	1%	2%	4%	1%	5%	2%	3%	4%	7%	1%	1%	2%	**	
			a	a			g	acefg		g	g	g						
Bisexual	118	13	3	3	-	40	59	51	5	3	14	24	44	3	-	-	**	
	3%	2%	*%	*%	-%	2%	5%	2%	3%	2%	4%	3%	8%	*%	-%	-%	**	
		cd					b						abdf					
Prefer to use another term (please state)	14	2	-	-	-	10	12	1	4	2	5	8	9	-	-	-	**	
	*%	*%	-%	-%	-%	1%	1%	*%	3%	1%	1%	1%	2%	-%	-%	-%	**	
							b		b	b	b	b	b					
Prefer not to say	156	19	10	30	20	64	30	55	2	3	11	18	16	24	3	1	**	
	4%	3%	2%	3%	5%	4%	2%	2%	1%	2%	3%	2%	3%	3%	4%	2%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G10. Which of these best describes you?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Heterosexual or straight	3908	363	454	465	352	3228	569	132	228	136	**	1536	2183	3908	**	-	-
	91%	96%	95%	96%	96%	92%	91%	91%	88%	95%	**	89%	94%	100%	**	-%	-%
													a	cd			
Gay or lesbian	99	5	5	7	4	91	9	2	4	3	**	59	40	-	**	-	99
	2%	1%	1%	1%	1%	3%	1%	1%	1%	2%	**	3%	2%	-%	**	-%	46%
												b					ac
Bisexual	118	3	-	1	2	103	15	7	6	1	**	80	37	-	**	118	118
	3%	1%	-%	*%	*%	3%	2%	5%	2%	1%	**	5%	2%	-%	**	100%	54%
												b				ad	a
Prefer to use another term (please state)	14	-	-	-	-	13	-	-	-	-	**	11	1	-	**	-	-
	*%	-%	-%	-%	-%	*%	-%	-%	-%	-%	**	1%	*%	-%	**	-%	-%
												b					
Prefer not to say	156	7	17	14	10	80	33	5	21	3	**	40	58	-	**	-	-
	4%	2%	3%	3%	3%	2%	5%	3%	8%	2%	**	2%	3%	-%	**	-%	-%
							a		a								

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G11. Is your current gender identity the same as that assigned at birth?

Base : All respondents

	Total	AGE				AGE/SEG	IMPACTING/ LIMITING CONDITIONS							65+ AGE GROUP				N
		55-64	65-74	65+	75+	65+ OR DE	ANY	NONE	VISION	HEARING	MOBILITY	PHYSICAL	NEURO-DIVERSE	ENGLAND	SCOTLAND	WALES	IRELAND	
Significance Level: 99%		a	b	c	d		a	b	c	d	e	f	g	a	b	c	~d	
Unweighted total	4295	573	662	1066	404	1891	1312	2527	171	215	408	842	576	761	105	125	75	
Effective Weighted Sample	3427	443	578	910	346	1553	1047	2024	138	172	323	680	454	719	101	121	73	
Total	4295	607	564	998	434	1787	1250	2582	168	191	374	805	542	854	73	49	21	
Yes	4163	594	556	982	426	1727	1210	2546	161	185	365	781	518	842	71	49	**	
	97%	98%	99%	98%	98%	97%	97%	99%	96%	97%	98%	97%	96%	99%	97%	99%	**	
No	49	-	1	2	1	16	25	8	6	6	6	16	16	1	1	-	**	
	1%	-%	*%	*%	*%	1%	2%	*%	3%	3%	2%	2%	3%	*%	1%	-%	**	
							b		b	b	b	b	b					
Prefer not to say	83	14	7	14	6	44	15	28	2	-	3	9	8	11	1	*	**	
	2%	2%	1%	1%	1%	2%	1%	1%	1%	-%	1%	1%	1%	1%	2%	1%	**	

Columns Tested: a,b,c,d - a,b,c,d,e,f,g - a,b,c,d

Interviewing conducted using a mix of face-to-face and online panels. Any column with a base size lower than 100 has been removed. Data is tested at the 99% confidence level.

G11. Is your current gender identity the same as that assigned at birth?

Base : All respondents

	65+ AGE GROUP ENGLAND				ETHNICITY						RELIGION		SEXUALITY			TOTAL LGB	
	Total	MALE	FEMALE	ABC1	C2DE	WHITE	TOTAL MINORITY ETHNIC	MIXED	SOUTH ASIAN	BLACK	OTHER ETHNIC GROUP	NO RELIGION	ANY RELIGION	HETEROSEXUAL	GAY/ LESBIAN		BISEXUAL
Significance Level: 99%		a	b	c	d	a	b	c	d	e	~f	a	b	a	~b	c	d
Unweighted total	4295	363	398	393	368	3632	520	127	214	107	72	1726	2327	3904	90	121	211
Effective Weighted Sample	3427	344	378	378	349	2856	458	107	193	97	62	1385	1850	3117	76	97	173
Total	4295	379	475	487	368	3515	627	145	259	142	80	1726	2319	3908	99	118	218
Yes	4163	375	467	479	363	3445	591	138	239	139	**	1692	2260	3871	**	109	199
	97%	99%	98%	98%	99%	98%	94%	95%	92%	97%	**	98%	97%	99%	**	92%	91%
						bd								cd			
No	49	-	1	1	-	36	11	5	3	2	**	22	22	27	**	8	13
	1%	-%	*%	*%	-%	1%	2%	3%	1%	1%	**	1%	1%	1%	**	6%	6%
																a	a
Prefer not to say	83	4	7	6	4	34	25	2	17	2	**	12	38	10	**	1	6
	2%	1%	1%	1%	1%	1%	4%	2%	6%	1%	**	1%	2%	*%	**	1%	3%
							a		a								a

Columns Tested: a,b,c,d - a,b,c,d,e,f - a,b - a,b,c,d