



**BT's response to the Ofcom consultation;  
Direction under General Condition 21.1 on  
Quality of Service - Proposed modification**

**28<sup>th</sup> February 2006**

BT would welcome any comments on its position as laid out in this document which is available electronically at <http://www.btplc.com/responses>

Comments should be addressed to Gordon Bickham, pp CG06, 119-127 Castle House, London W13 8QD

Or by e-mail to [gordon.bickham@bt.com](mailto:gordon.bickham@bt.com)

Requests for this document in other formats should also be made to Gordon Bickham.

**BT's response to the Ofcom consultation; Direction under  
General Condition 21.1 on Quality of Service – Proposed  
modification.**

BT supports the proposed modification to the direction and has no other comments.

END