

Mr John Trout

Title:	Mr
Forename:	John
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Name and title under which you would like this response to appear:	Mr John Trout
Representing:	Self
Organisation (if applicable):	
Email:	<i>[Removed]</i>
What do you want Ofcom to keep confidential?:	Keep nothing confidential
If you want part of your response kept confidential, which parts?:	
Ofcom may publish a response summary:	Yes
I confirm that I have read the declaration:	Yes
Ofcom should only publish this response after the consultation has ended:	You may publish my response on receipt

Question 1: Do respondents consider that the regulatory remedies put in place in the 2003/04 market review were effective in counterbalancing BT's and Kingston's SMP in the relevant markets?

no

Question 2: do respondents agree with Ofcom's definition of the retail asymmetric broadband internet access market in the UK?:

don't know

Question 3: Do respondents agree with Ofcom's definition of the wholesale broadband access product market?:

don't know

Question 4: Do respondents agree that the Hull area should be defined as a separate geographic market on the basis of the presence of common pricing constraints?:

no

Question 5: Do respondents agree with Ofcom's methodology for assessing geographic variations in the competitive conditions in the wholesale broadband access product market?:

no

Question 6: Do respondents agree with Ofcom's analytical framework for defining geographic markets in the UK (excluding the Hull area) and the conclusions reached?:

no

Question 7: Do respondents agree that Ofcom has used relevant criteria for assessing SMP in the markets defined?:

no

Question 8: Do respondents agree with the approach set-out by Ofcom for its market power assessment in the Hull area and its conclusion of finding Kingston to have SMP?:

no

Question 9: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 1 and its conclusion of finding BT to have SMP?:

no

Question 10: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 2 and its conclusion of finding BT to have SMP?:

no

Question 11: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 3?:

no

Question 12: Do respondents agree with Ofcom's proposed regulatory remedies on Kingston in relation to the market for wholesale broadband access in the Hull area?:

no. there is no reason at all why customers in hull should be so disadvantaged by total lack of competition compared with the rest of the country

Question 13: Do respondents agree with Ofcom's proposed regulatory remedies on BT in relation to the market for wholesale broadband access in Market 1 and if so are there any particular implementation or compliance issues that you believe needs to be considered?:

no

Question 14: Do respondents agree with Ofcom's proposed regulatory remedies on BT in relation to the market for wholesale broadband access in Market 2 and if so are there any particular implementation or compliance issues that you believe needs to be considered?:

no

Question 15: Do respondents agree that the alternative broadband technologies referred to in this annex are unlikely to be sufficiently widespread or utilised within the period of this review to constrain prices in the market for wholesale broadband access services?:

no

Additional comments:

for a number of years now it has been transparently obvious that the utter lack of competition for broadband services in hull has been to the detriment of the area. ofcom has failed to take any effective steps to introduce competition leading to a situation where customers are paying far more than elsewhere and have a less effective service. only last week i was offered an increased speed [8 mbps] and told that this was the best available - in hull. elsewhere much faster speeds are on offer. historically customers pay, as far as i can see, roughly twice what the rest of the

country pays. frequent complaints from customers publicised in the local press lead to a response from KC to the effect that anyone else can come into the market when it knows full well that the market is too small to make it a viable proposition to justify the investment. until recently ofcom has produced the same response. i hope now something will be done and soon.