

Mrs M E Torpey

Title:	Mrs
Forename:	Madeleine
Surname:	Torpey
Name and title under which you would like this response to appear:	Mrs M E Torpey
Representing:	Self
Organisation (if applicable):	
Email:	<i>[Removed]</i>
What do you want Ofcom to keep confidential?:	Keep nothing confidential
If you want part of your response kept confidential, which parts?:	
Ofcom may publish a response summary:	Yes
I confirm that I have read the declaration:	Yes
Ofcom should only publish this response after the consultation has ended:	You may publish my response on receipt

Question 1: Do respondents consider that the regulatory remedies put in place in the 2003/04 market review were effective in counterbalancing BT's and Kingston's SMP in the relevant markets?

Question 2: do respondents agree with Ofcom's definition of the retail asymmetric broadband internet access market in the UK?:

Question 3: Do respondents agree with Ofcom's definition of the wholesale broadband access product market?:

Question 4: Do respondents agree that the Hull area should be defined as a separate geographic market on the basis of the presence of common pricing constraints?:

no

Question 5: Do respondents agree with Ofcom's methodology for assessing geographic variations in the competitive conditions in the wholesale broadband access product market?:

Question 6: Do respondents agree with Ofcom's analytical framework for defining geographic markets in the UK (excluding the Hull area) and the conclusions reached?:

Question 7: Do respondents agree that Ofcom has used relevant criteria for assessing SMP in the markets defined?:

Question 8: Do respondents agree with the approach set-out by Ofcom for its market power assessment in the Hull area and its conclusion of finding Kingston to have SMP?:

no

Question 9: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 1 and its conclusion of finding BT to have SMP?:

Question 10: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 2 and its conclusion of finding BT to have SMP?:

Question 11: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 3?:

Question 12: Do respondents agree with Ofcom's proposed regulatory remedies on Kingston in relation to the market for wholesale broadband access in the Hull area?:

no it needs more

Question 13: Do respondents agree with Ofcom's proposed regulatory remedies on BT in relation to the market for wholesale broadband access in Market 1 and if so are there any particular implementation or compliance issues that you believe needs to be considered?:

Question 14: Do respondents agree with Ofcom's proposed regulatory remedies on BT in relation to the market for wholesale broadband access in Market 2 and if so are there any particular implementation or compliance issues that you believe needs to be considered?:

Question 15: Do respondents agree that the alternative broadband technologies referred to in this annex are unlikely to be sufficiently widespread or utilised within the period of this review to constrain prices in the market for wholesale broadband access services?:

Additional comments:

I am very unhappy with the current situation in the KC area. There is no alternative to the Karoo system. This is unfair as the rest of the country has the chance to compare different broadband providers. I remain on a dial up service because I do not want to use KC. This is becoming more and more inconvenient as websites become more complex. It is overdue that we have some choice in this area. We moved here three years ago from a BT area. It has been a real backward step.