

## Hull Resident 4

<b>Title:</b>	<i>[Removed]</i>
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<b>Surname:</b>	<i>[Removed]</i>
<b>Name and title under which you would like this response to appear:</b>	<i>[Removed]</i>
<b>Representing:</b>	Self
<b>Organisation (if applicable):</b>	
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<b>What do you want Ofcom to keep confidential?:</b>	Keep name/contact details/job title confidential
<b>If you want part of your response kept confidential, which parts?:</b>	
<b>Ofcom may publish a response summary:</b>	Yes
<b>I confirm that I have read the declaration:</b>	Yes
<b>Ofcom should only publish this response after the consultation has ended:</b>	You may publish my response on receipt

**Question 1: Do respondents consider that the regulatory remedies put in place in the 2003/04 market review were effective in counterbalancing BT's and Kingston's SMP in the relevant markets?**

No

**Question 2: do respondents agree with Ofcom's definition of the retail asymmetric broadband internet access market in the UK?:**

Dont know

**Question 3: Do respondents agree with Ofcom's definition of the wholesale broadband access product market?:**

Dont know

**Question 4: Do respondents agree that the Hull area should be defined as a separate geographic market on the basis of the presence of common pricing constraints?:**

No real reason to treat Hull as a separate geographic market

**Question 5: Do respondents agree with Ofcom's methodology for assessing geographic variations in the competitive conditions in the wholesale broadband access product market?:**

**Question 6: Do respondents agree with Ofcom's analytical framework for defining geographic markets in the UK (excluding the Hull area) and the conclusions reached?:**

**Question 7: Do respondents agree that Ofcom has used relevant criteria for assessing SMP in the markets defined?:**

**Question 8: Do respondents agree with the approach set-out by Ofcom for its market power assessment in the Hull area and its conclusion of finding Kingston to have SMP?:**

**Question 9: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 1 and its conclusion of finding BT to have SMP?:**

**Question 10: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 2 and its conclusion of finding BT to have SMP?:**

**Question 11: Do respondents agree with the approach set-out by Ofcom for its market power assessment in Market 3?:**

**Question 12: Do respondents agree with Ofcom's proposed regulatory remedies on Kingston in relation to the market for wholesale broadband access in the Hull area?:**

**Question 13: Do respondents agree with Ofcom's proposed regulatory remedies on BT in relation to the market for wholesale broadband access in Market 1 and if so are there any particular implementation or compliance issues that you believe needs to be considered?:**

**Question 14: Do respondents agree with Ofcom's proposed regulatory remedies on BT in relation to the market for wholesale broadband access in Market 2 and if so are there any particular implementation or compliance issues that you believe needs to be considered?:**

**Question 15: Do respondents agree that the alternative broadband technologies referred to in this annex are unlikely to be sufficiently widespread or utilised within the period of this review to constrain prices in the market for wholesale broadband access services?:**

**Additional comments:**

My feeling is that Kingston Communications has created a virtual monopoly for itself in the Hull area by blocking access to rival broadband suppliers.

The result is that the broadband service offered by Karoo is expensive and of poor quality.

The total monthly cost of a top telephone/broadband package from Karoo is around £42. Far in excess of Talk/Talk for example.