

Name and title under which you would like this response to appear:

S Jones

Representing:

Self

Question 1: When do you consider it would be timely and efficient for next generation access investment to take place in the UK?:

as soon as possible - cannot access fast broadband and government pushing analogue closure to digital. All ISP's charge for offering at least 2mps coverage even though I cant access this speed because the telephone exchange is too far away from my house. Such an outdated approach is a disgrace and the infa-structure needs immediate improvements.

Question 2: Do you agree with the principles outlined for regulating next generation access?:

yes

Question 3: How should Ofcom reflect risk in regulated access terms?:

Question 4: Do you agree with the need for both passive and active access remedies to promote competition?:

Yes especially if this speeds the process up

Question 5: Do you consider there to be a role of direct regulatory or public policy intervention to create artificial incentives for earlier investment in next generation access?:

yes the government is pushing for digital services to keep us in line with Europe therefore they should put some money in. As customers of broadband we are paying over the odds for the service and should therefore not be expected to pay extra.

Additional comments:

I disagree with the figures Ofcom suggest saying we have access to broadband. I think the figure is lower and of those that receive broadband the service is not equal. It is unbelievable in this day and age that we use old wiring systems open to inclement weather with telephone exchanges that are out of the ark. Use the sewers, but get fibre connections as urgent before we fall behind even more with other countries.