

Name and title under which you would like this response to appear:

Mr Crawford

Representing:

Self

Question 1: When do you consider it would be timely and efficient for next generation access investment to take place in the UK?:

As soon as possible, with the advent of BBC Iplayer and other application like 4OD and the continue need to upgrade your software with large software patches the need for the higher speed is really needed now, as well as the speed being able to offer that speed without restriction as we have today with download caps which are unrealistic and STM which restricts your download speeds during peak times. Nearly all ISPs admit that the capacity is near its full potential but are unwilling to upgrade or help fund the upgrade just now.

Question 2: Do you agree with the principles outlined for regulating next generation access?:

Yes but I like to see that the access is made better so people can swap provider within 5 days and ISPs have an online system that automatically does this and ISPs that do not comply then get heavy fines or stopped from providing services. Also that the Virgin Media network is then part of this meaning they have direct competition

Question 3: How should Ofcom reflect risk in regulated access terms?:

Not entirely sure

Question 4: Do you agree with the need for both passive and active access remedies to promote competition?:

Yes

Question 5: Do you consider there to be a role of direct regulatory or public policy intervention to create artificial incentives for earlier investment in next generation access?:

Yes, I think the government and Ofcom should fund the investment initially and then reduce it over time but if this does happen I would not want to see it start in London then move to big cities and slowly move it way out it has taken about five years to get ADSL 2+ in my area and I would not want to wait that long for fibre to the home type connections. I would want to see a roll out through the countries all at once so each area gets a rollout meaning that it would only take a few years for an entire country roll out instead of maybe 10 years

Additional comments:

I rather see fibre to the home than fibre to the cabinet then vdsl connections Britain is severely behind other countries I rather see Britain go to have 10GB fibre connection as standard although this high bandwidth would hardly be needed eventually in the future it would and by going beyond what's needed now and the near future you would safeguard the country from required upgrades like this in the future. Also all new builds should be fibre to the home and the whole country backbone to the street should be fibre meaning the ISP is the one that decides where or not to provide fibre to the home or vdsl giving the customer choice as some people would be happy with vdsl as it can offer up to 100mb connection but personally I rather have fibre to the house as it can offer very high speeds