

**Name and title under which you would like this response to appear:**

Cyril Cocks

**Representing:**

Self

**Question 1: When do you consider it would be timely and efficient for next generation access investment to take place in the UK?:**

Immediately

**Question 2: Do you agree with the principles outlined for regulating next generation access?:**

Yes

**Question 3: How should Ofcom reflect risk in regulated access terms?:**

- a: There should be more attention given to a registration and monitoring procedure for sites such as Facebook - in fact ALL chatrooms national and international
- b) More attention should be given to the international forwarding of emails particularly in the light of seemingly easy transmission of viruses and other malicious codes
- c) It should be a punishable offence for any service provide to allow any access to email addresses.

**Question 4: Do you agree with the need for both passive and active access remedies to promote competition?:**

yes but the emphasis must be on opting in rather than opting out.

**Question 5: Do you consider there to be a role of direct regulatory or public policy intervention to create artificial incentives for earlier investment in next generation access?:**

yes

**Additional comments:**

I hope that this consultation will also include a short term objective of actively encouraging existing service providers to be more transparent in terms of what they can ACTUALLY provide. Phrases such as 'up to' are not compatible with aims of providing 'the best service'. Charging at present and in the future must reflect reality. I would be prepared to pay more for a guaranteed service.