

**Mr Thomas Wray**

<b>Title:</b>	<i>Mr</i>
<b>Forename:</b>	<i>Thomas</i>
<b>Surname:</b>	<i>Wray</i>
<b>Representing:</b>	<i>Self</i>
<b>Organisation (if applicable):</b>	
<b>Email:</b>	<i>[Removed]</i>
<b>What do you want Ofcom to keep confidential?</b>	<i>Keep nothing confidential</i>
<b>If you want part of your response kept confidential, which parts?</b>	
<b>Ofcom may publish a response summary</b>	<i>Yes</i>
<b>I confirm that I have read the declaration</b>	<i>Yes</i>
<b>Ofcom should only publish this response after the consultation has ended</b>	<i>You may publish my response on receipt</i>

**Question 1: Do respondents have any comments, additional to those made in their responses to the November consultation, on Ofcom's approach and conclusions on market definition as set out in Section 3 of this document?**

**Question 2: Do respondents have any comments, additional to those made in their responses to the November consultation, on Ofcom's proposed market power findings for the Hull area, Market 1 or Market 2?**

There is no competition in the Hull area (Please see below to notes)

**Question 3: Do respondents agree with the approach set out by Ofcom for its market power assessment in Market 3 and its conclusion that there is no-SMP?**

Yes, where no SMP exists, then free and open competition can flourish.

**Question 4: Do respondents have any comments, additional to those made in their response to the November consultation, on**

## **Ofcom's proposed regulatory remedies for the Hull area Market 1 or Market 2?**

**Question 5: Do respondents agree with Ofcom's proposals in relation to providing affected parties with a period of notice prior to the removal of certain SMP services conditions in Market 3? In particular do respondents agree with the proposed notice period and the proposed SMP service conditions to which the notice period applies?**

### **Additional comments**

The problem with Hull is, in fact, the copper infrastructure. Historically, Kingston uses 3mm copper wiring and exchanges, however, the rest of the UK uses 5mm copper. This creates a problem for any other ISP wanting to supply services in the Hull area, as they do not have 3mm equipment to put into local exchanges. To this end, Kingston should be made to upgrade to the UK standard or offer prices which are comparable with other leading broadband providers. A brief look on the internet will reveal that £19.99 per month for a heavily shaped "upto" 8 MB service is not a fair or comparable price to what any other resident of the United Kingdom can choose.

Also please take into account that we cannot take advantage of ANY combined internet/talk/TV packages that are available to UK consumers, which means we have to pay separately for phone internet and digital TV services. For example, an inclusive sky package would cost around £50 per month. The same type of services currently cost me approximately £85 per month and I have no choice in the matter.