

C. White

Dear Sir,

As on 0.4.2, regard to take advantage of more recent technical developments, I decided to subscribe to SICY and at the same time take advantage of the SICY's persistent offer of free broadband over SICY talk.

After purchasing a top-top plus extras and eager to be introduced (as I have been told) to the 'pleasures' of being

'on-line', imagine my disappointment at being forced to use the facilities of the 15 com. group.

As a result of the 'local monopoly' of RC - I thought monopolies were illegal - I now discover I have no option but to pay £30 a month extra for broadband + extra for expensive telephone services.

Surely you are in a position to influence this unfair situation?

Is there no pressure exerted on SICY, BT & Kcom. to come to some compromise?

Yours faithfully,  
C. White