J. Ricco wrote:

Dear Mr. Clarkson,

As a long standing telephone and internet customer of Kingston Communications, I wish to voice my concern over Ofcom's intention not to place pricing controls upon KCs wholesale broadband offering.

I have awaited patiently for the internet services to become more competitive in Hull for over 10years now, and frankly I am so disappointed with OFCOM. I do wonder if you even talked to customers based in hull about the situation. We are over charged for effectively services that can be gained FREE with subscriptions from other Telco providers.

We are falling behind the rest of the world with our poor telecommunications, and yet again the people of Hull are overlooked.

I do wonder if OFCOM has concerns about the status of KC if it were to be forced to compete in an open market, I would point out that it would possibly be a good thing for them to have to broaden their scope of customer base!

I believe that in not placing said controls upon KC, Ofcom is not helping to ensure that KC operates a fair policy of access to its network. This perpetuates a monopoly environment, dissuades business, investment and innovation in Hull and area.

I am formally petitioning you to establish sterner controls upon KC, and would appreciate your response to this.

Regards

J. Ricco