

**Title:**

Mr

**Forename:**

Joseph

**Surname:**

Gregory

**Representing:**

Self

**Organisation (if applicable):**

**What do you want Ofcom to keep confidential?:**

Keep nothing confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

You may publish my response on receipt

**Question 1.1: What are the implications of market change for mobile and wireless services?:**

More crowded spectrum

**Question 1.2: How are citizens and consumers affected by developments in the mobile sector?:**

More business and less personal use.

**Question 1.3: What are the purposes of mobile regulation, and where should its focus lie?:**

To stop profiteering. Its main focus should however lie in telling the EU we are already over-run with stupid, interfering, costly foreign laws.

**Question 1.4: What is the scope for deregulation, competition and innovation in the mobile sector?:**

None, it just ends in ripping people off.

**Question 3.1: What do you think are the features of a well-functioning mobile market? What evidence do you see that those features are present in the UK market?:**

Reasonable pricing. Credit crunch is reducing services to their proper cost.

**Question 3.2: What measures are most appropriate to assess whether the mobile sector is performing well for citizens and consumers?:**

The mobile sector performs well for telecom companies, you can assess their profits.

**Question 3.3: How will market dynamics change as a result of trends such as availability of new spectrum, mobile broadband and new ways of delivering voice services?:**

Mobile TV and video calls have gone down the drain. Not wanted. Consumers will decide.

**Question 4.1: What is your experience, as an individual consumer or an organisation that uses mobile services?:**

Pay monthly is just too costly. PAYG gives a truer cost analysis.

**Question 4.2: How should regulators and policy-makers respond to signs of rising consumer concern? :**

Regulators should regulate or pack up and save us £millions. Make regulations stick.

**Question 4.3: What are the important factors to consider in striking a balance between protecting mobile consumers and enabling markets to work flexibly? Have we got this balance right in today's mobile market?:**

That is what I pay you to know. If you can't answer this yourself, why do you exist.

**Question 5.1: How does the use of mobile services affect our participation as citizens in society?:**

Instant communication, when the consumer wants it.

**Question 5.2: What factors should we take into account in thinking about access and inclusion issues in mobile markets?:**

Reasonable costs will enable more inclusion. As the present number of computer and phone literate people increase then inclusion becomes a non-issue.

**Question 5.3: What factors should we take into account in thinking about new services, and how those services may affect issues like protection of children, privacy and security?:**

Only the telecom companies want new services

**Question 5.4: Have you been affected by issues about coverage or 'not spots'? How has it affected you?:**

No communication for emergencies or family problems.

**Question 7.1: What do you see as the most influential trends and features of mobile and wireless markets in future?:**

Outside the current usage of voice, text, online, etc. there is nothing else.

**Question 7.2: What new policy and regulatory challenges could the trends identified in this section bring? Which policy and regulatory challenges could they address?:**

It enables expensive committees to sit for hours discussing meaningless rubbish at my expense.

**Question 8.1: Should Ofcom do more to promote competition in mobile and wireless markets?:**

Ofcom is a regulator, not an advertising PR firm.

**Question 8.2: Ofcom's strategy in telecommunications is to promote competition at the deepest level of infrastructure that is effective and sustainable. How might this strategy be applied, given future developments in the mobile sector? Under what circumstances, if ever, would it make sense to consider access regulation for mobile platforms?:**

Why are you even bothering with this. See 7.2 above.

**Question 8.3: What role can competition play in ensuring that future development of the mobile internet provides an open and flexible environment for a wide range of services? Should Ofcom explore open access requirements to ensure opportunities for innovation? What role might 'net neutrality' play in the mobile sector?:**

See 7.2 above

**Question 8.4: What role might competition play in addressing questions about transparency of prices, services and contractual conditions offered to consumers of mobile and wireless services? What role should regulation play in addressing these questions?:**

More than 1 company in the sector means automatic competition. They will always hide their rules in 20 pages of small print to catch consumers out. Why not have a simple one page set of rules in plain English drawn up by Ofcom which applies to ALL companies without extras.

**Question 8.5: What is the best way to promote content standards and ensure privacy protection for increasingly complex content and transaction services? How will privacy issues fare in a world where services are more personal and more complex?:**

Ask the present government about protecting peoples' privacy. Its nonexistent.

**Question 8.6: Will the mobile termination rate regime need to evolve or change more fundamentally? What is the best approach to adopt?:**

Why should anyone have to pay for unwanted mobile spam. Also, all contact would be paid for twice, sending and receiving. Ban this now!

**Question 8.7: If competition does not reduce international roaming charges sufficiently, how should regulators respond, if at all?:**

Cap it.

**Question 8.8: How might universal service and universal access need to adapt in a world where we increasingly rely on mobile services? What role might mobile play in universal access delivery in future?:**

Another load of rubbish.

**Question 8.9: Can markets and commercial agreements address issues such as ?not spots? and emergency access?If not, what role might be played by a regulator to address these issues?:**

If telecom companies won't cover areas in the interests of excess profit then they should be fined.

**Question 8.10: How might access for particular groups (such as the elderly and disabled users) need to evolve in future? What role can competition play in addressing these questions?:**

A real nogo area for telecom profit. They are all the same, what competition for this sector?

**Question 8.11: Do you have any comments regarding our proposed way forward and the objectives of the next phase of this Assessment?:**

Ban termination charges as just a rip-off.

**Additional comments:**

Do the job we pay you to do, this is just an exercise in clap-trap to be ignored if there are inconvenient answers. what's worse is that you already know this.