

From:
Sent: 30 August 2008
To: Mobile
Subject: roaming

when ofcom and the EU began to make some regulation about roaming charges it was most welcomed.

Tmobile UK changed thier roaming costs for calls from about 50p to about 30p a minute, but simply doubled the cost of international SMS, most popular when overseas from 20p to 40p.

This kind of cynical manipulation of the rules needs to be looked into. There was absoltely no reason for them to double the charge for roaming SMS other than to balance their profits out from the loss on the call costs.

There is absolutely no reason for roaming to cost more than 50-100% of the home rate. You are effectvely paying the foreign network and your own home network for the service. So there is no reason for it to cost more than double the home rate, and infact it should be alot less.

People will talk more and have a better facility when travelling and the networks will profit just the same.

In some cases when roaming abroad outside the EU, it is cheaper to use an Iridium Satellite phone on \$2usd a minute than use my GSM roaming facility.

This is totally outrageous, there is no reason for this other than total greed.

The networks will charge whatever they can get away with for roaming, and carry on fleecing the customer and providing a service that is so expensive it verges on useless for all except corporates who pay through the nose because they have no choice.

Its got to be stopped.