

**What do you want Ofcom to keep confidential?:**

Keep name confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

You may publish my response on receipt

**Question 1.1: What are the implications of market change for mobile and wireless services?:**

I fear that market change may allow for more and stronger masts and wireless services

**Question 1.2: How are citizens and consumers affected by developments in the mobile sector?:**

We are forced to act as guinea pigs for the technology involved, and are possibly put in the line of danger simply so people can have access to developments in the mobile sector that are neither essential nor life enhancing

**Question 1.3: What are the purposes of mobile regulation, and where should its focus lie?:**

The purpose of mobile regulation is to ensure that the public health is not damaged by corporate interests, and the focus should lie with the public and their government representatives.

**Question 1.4: What is the scope for deregulation, competition and innovation in the mobile sector?:**

The scope should be extremely limited, if not completely non-existent, for deregulation. As for competition and innovation, perhaps the mobile sector should think about the environment and public health in terms of proceeding with any innovations and if these cannot be overcome, perhaps it is time to invest in new markets or products (not unlike the tobacco industry!)

**Question 3.1: What do you think are the features of a well-functioning mobile market? What evidence do you see that those features are present in the UK market?:**

A well functioning mobile market is one in which the industry is not self regulating, but is rather controlled at a more grassroots /locally political level . These features are sorely lacking in the UK market

**Question 3.2: What measures are most appropriate to assess whether the mobile sector is performing well for citizens and consumers?:**

Ask us, but make sure we are informed of the peer reviewed studies pointing out the pros and cons of mobile technology fist

**Question 3.3: How will market dynamics change as a result of trends such as availability of new spectrum, mobile broadband and new ways of delivering voice services?:**

Don't know

**Question 4.1: What is your experience, as an individual consumer or an organisation that uses mobile services?:**

They disrupt our social life, belittle human contact and interfere with our health

**Question 4.2: How should regulators and policy-makers respond to signs of rising consumer concern? :**

LISTEN CAREFULLY to non-industry funded experts and ACT APPROPRIATELY in the public's interest

**Question 4.3: What are the important factors to consider in striking a balance between protecting mobile consumers and enabling markets to work flexibly? Have we got this balance right in today's mobile market?:**

Public protection comes first, and if the industry suffers as a result, that is too bad. Tobacco has suffered, car manufacturing has suffered, asbestos production has suffered, and soon mobile phone producers will have to face the same consequences. It is not yet like that in today;s market, but I am sure it soon will be. Prioritizing 'market flexibility' is completely unethical!

**Question 5.1: How does the use of mobile services affect our participation as citizens in society?:**

There are many sociological studies pointing out how these services, along with the internet, increase the scope, but not the depth, of human relations

**Question 5.2: What factors should we take into account in thinking about access and inclusion issues in mobile markets?:**

Don't know

**Question 5.3: What factors should we take into account in thinking about new services, and how those services may affect issues like protection of children, privacy and security?:**

Do not allow mobile phones to be used on planes, the one last area in which we can be free of others' idle chatter!

**Question 5.4: Have you been affected by issues about coverage or 'not spots'? How has it affected you?:**

I have been in a few areas with little mobile coverage and actually felt liberated

**Question 7.1: What do you see as the most influential trends and features of mobile and wireless markets in future?:**

More studies point to their negative health links

**Question 7.2: What new policy and regulatory challenges could the trends identified in this section bring? Which policy and regulatory challenges could they address?:**

Not sure

**Question 8.1: Should Ofcom do more to promote competition in mobile and wireless markets?:**

NO!!!! Think of the public health first!!!!!!

**Question 8.2: Ofcom's strategy in telecommunications is to promote competition at the deepest level of infrastructure that is effective and sustainable. How might this strategy be applied, given future developments in the mobile sector? Under what circumstances, if ever, would it make sense to consider access regulation for mobile platforms?:**

Not sure

**Question 8.3: What role can competition play in ensuring that future development of the mobile internet provides an open and flexible environment for a wide range of services? Should Ofcom explore open access requirements to ensure opportunities for innovation? What role might 'net neutrality' play in the mobile sector?:**

Not sure

**Question 8.4: What role might competition play in addressing questions about transparency of prices, services and contractual conditions offered to consumers of mobile and wireless services? What role should regulation play in addressing these questions?:**

Not sure

**Question 8.5: What is the best way to promote content standards and ensure privacy protection for increasingly complex content and transaction services? How will privacy issues fare in a world where services are more personal and more complex?:**

Not sure

**Question 8.6: Will the mobile termination rate regime need to evolve or change more fundamentally? What is the best approach to adopt?:**

It must evolve to be less harmful to children in particular but adults as well

**Question 8.7: If competition does not reduce international roaming charges sufficiently, how should regulators respond, if at all?:**

dont know

**Question 8.8: How might universal service and universal access need to adapt in a world where we increasingly rely on mobile services? What role might mobile play in universal access delivery in future?:**

not sure

**Question 8.9: Can markets and commercial agreements address issues such as ?not spots? and emergency access?If not, what role might be played by a regulator to address these issues?:**

dont know

**Question 8.10: How might access for particular groups (such as the elderly and disabled users) need to evolve in future? What role can competition play in addressing these questions?:**

not sure

**Question 8.11: Do you have any comments regarding our proposed way forward and the objectives of the next phase of this Assessment?:**

no

**Additional comments:**