

**What do you want Ofcom to keep confidential?:**

Keep name confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

Yes

**Question 1.1: What are the implications of market change for mobile and wireless services?:**

the more you use it the more they earn

**Question 1.2: How are citizens and consumers affected by developments in the mobile sector?:**

some providers have some not ie apple 3g only available via o2 should be with everyone else as well to give them a chance

**Question 1.3: What are the purposes of mobile regulation, and where should its focus lie?:**

it should lie in the champion of the user not the provider

**Question 1.4: What is the scope for deregulation, competition and innovation in the mobile sector?:**

no idea

**Question 3.1: What do you think are the features of a well-functioning mobile market? What evidence do you see that those features are present in the UK market?:**

every provider getting along with everyone else none of my provider does this what does yours do

**Question 3.2: What measures are most appropriate to assess whether the mobile sector is performing well for citizens and consumers?:**

er go out and ask a human being

**Question 3.3: How will market dynamics change as a result of trends such as availability of new spectrum, mobile broadband and new ways of delivering voice services?:**

what the hell is a market dynamic?

**Question 4.1: What is your experience, as an individual consumer or an organisation that uses mobile services?:**

it suits me fine i have almost anywhere coverage

**Question 4.2: How should regulators and policy-makers respond to signs of rising consumer concern? :**

get and do summat about it not just twiddle ur thumbs and hope it goes away

**Question 4.3: What are the important factors to consider in striking a balance between protecting mobile consumers and enabling markets to work flexibly? Have we got this balance right in today's mobile market?:**

yes you have

**Question 5.1: How does the use of mobile services affect our participation as citizens in society?:**

a lot it looks rather funny to see people walking down the street with a mobi practially glued to there face

**Question 5.2: What factors should we take into account in thinking about access and inclusion issues in mobile markets?:**

none

**Question 5.3: What factors should we take into account in thinking about new services, and how those services may affect issues like protection of children, privacy and security?:**

children should always be protected at all costs it should be the clearest label on the package of how to protect your kiddie winkies

**Question 5.4: Have you been affected by issues about coverage or 'not spots'? How has it affected you?:**

no affect at all the only place it dont work is when im potholing it even works fine  
38000ft above the pacific ocean

**Question 7.1: What do you see as the most influential trends and features of mobile and wireless markets in future?:**

none mine already does it

**Question 7.2: What new policy and regulatory challenges could the trends identified in this section bring? Which policy and regulatory challenges could they address?:**

no idea

**Question 8.1: Should Ofcom do more to promote competition in mobile and wireless markets?:**

no let em fight it out for them selves the only time you should step in is when  
(a)someone complains to you and (B) when they are being unfair to all users

**Question 8.2: Ofcom's strategy in telecommunications is to promote competition at the deepest level of infrastructure that is effective and sustainable. How might this strategy be applied, given future developments in the mobile sector? Under what circumstances, if ever, would it make sense to consider access regulation for mobile platforms?:**

way above my head this one

**Question 8.3: What role can competition play in ensuring that future development of the mobile internet provides an open and flexible environment for a wide range of services? Should Ofcom explore open access requirements to ensure opportunities for innovation? What role might 'net neutrality' play in the mobile sector?:**

as above

**Question 8.4: What role might competition play in addressing questions about transparency of prices, services and contractual conditions offered to consumers of mobile and wireless services? What role should regulation play in addressing these questions?:**

you get what you pay for you should have at least a two month trial period to asses the features/functions

**Question 8.5: What is the best way to promote content standards and ensure privacy protection for increasingly complex content and transaction services? How will privacy issues fare in a world where services are more personal and more complex?:**

no idea

**Question 8.6: Will the mobile termination rate regime need to evolve or change more fundamentally? What is the best approach to adopt?:**

tell em to do it as of now if they dont then pull the plug on em that should get theyre attention

**Question 8.7: If competition does not reduce international roaming charges sufficiently, how should regulators respond, if at all?:**

what i cannot understand is how a company can charge for roaming access to another country when they are in that country ie vodaphone if i were to use my mobi in newzealand (i go there a lot) the network available is vodaphone now me being on o2 i dont have a problem with connection charges but i would have if i were paying the SAME company twice for connection

**Question 8.8: How might universal service and universal access need to adapt in a world where we increasingly rely on mobile services? What role might mobile play in universal access delivery in future?:**

no idea

**Question 8.9: Can markets and commercial agreements address issues such as ?not spots? and emergency access?If not, what role might be played by a regulator to address these issues?:**

there should be no notspots at all if you cant get air coverage then beam it by sat

**Question 8.10: How might access for particular groups (such as the elderly and disabled users) need to evolve in future? What role can competition play in addressing these questions?:**

special rates why should they pay an arm and a leg for summat that they may not use very often

**Question 8.11: Do you have any comments regarding our proposed way forward and the objectives of the next phase of this Assessment?:**

none at all

**Additional comments:**

