



Marco Marini  
Ofcom  
Riverside House  
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London SE1 9HA

13 February 2009

Dear Marco,

### **Draft Annual Plan 2009/10**

I am writing on behalf of the UK Competitive Telecommunications Association, UKCTA, to thank you and your colleagues for meeting with representatives of our organisation on Monday, 9 February 2009, to discuss our comments on Ofcom draft Annual Plan 2009/10.

It was very useful to us to understand the work priorities for Ofcom for the year ahead. Representatives of UKCTA and Ofcom meet frequently on a range of different issues that are important to our organisation and we expect this will continue also next year. With this in mind, I just wanted to take this opportunity to briefly summarise the points discussed at our meeting on Monday:

- Overall, the list of key projects under the banner of promoting competition in fixed telecoms markets is quite short. UKCTA would like to have more detail as to what projects Ofcom is planning to carry out next year. We now understand that Ofcom plans to publish, as it always does, a more detailed work plan in April this year that will give more details in this regard.
- We emphasised the need for Ofcom to look carefully at regulatory issues that specifically concern the business-to-business markets. We look forward to working with Ofcom on this area in the year ahead.
- We understand that Ofcom now has a fully resourced consumer policy team and so will be able to move forward with regard to the various projects in this area.
- Finally, we emphasised the need for a strong and full resourced investigation team in Ofcom to ensure that Ofcom can deal appropriately with arising disputes and complaints.

UKCTA looks forward to an ongoing dialogue with Ofcom in the year ahead.

Yours sincerely,

Rickard Granberg  
On behalf of UKCTA