

4th May 2011

Serafino Abate
Competition Policy Manager
Ofcom
Riverside House
2a Southwark Bridge Road
London
SE1 9HA

Dear Serafino,

BT's proposal for voluntary commitments on analogue retail leased lines

In the business connectivity market review in 2008, BT took voluntary commitments relating to the supply of new digital sub-2Mbps and new analogue retail leased lines, along with a price-cap commitment for analogue retail leased lines until December 2010.

Following the discussions with you in the recent months we are now offering the voluntary commitment to continue to supply new analogue and sub 2 Mbit/s retail leased line until December 2013 or earlier if, subject to industry agreement and consent by Ofcom, the underlying platform is closed at an earlier date.

With reference to the prices for the analogue products we have chosen not to renew the expired voluntary undertaking.

A handwritten signature in black ink, appearing to be 'L. Kubiak', written over a horizontal line.

Yours sincerely

Laurence Kubiak
Director of Regulatory Affairs