

**Additional comments:**

I am with Plusnet on a Market 1 exchange and pay£12.99 monthly for their ADSL Value package.

My daughter who lives just up the road on a Market 3 exchange pays only£5.99 for the same product.

I am very content with the service provided by Plusnet but customers on rural exchanges are either being heavily penalised or subsidise those on Market 3 exchanges

Surely it cannot be right that Plusnet charges me £7.99 more, for the same product thats on another exchange just a few miles up the road.

**Question 1: Do you agree with our revised geographic market definition? If not, please explain why?:**

**Question 2: In light of the revised geographic market definition presented in this consultation, do your previous comments on SMP remain appropriate? If not, please explain why?:**

**Question 3: Do you have any further comments to add in relation to the SMP assessment?:**

**Question 4: In light of the revised geographic market definition and SMP analysis presented in this consultation, do your previous comments on remedies remain appropriate? If not, please explain why?:**

**Question 5: Do you have any further comments to add in relation to remedies in Market 1 and Market 2?:**

**Question 6: Do you have any further comments to add in relation to the period of notice that should apply to exchanges that move from Market 2 to Market 3?:**