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Q.1 WHICH, IF ANY, OF THESE TYPES OF TELEVISION SERVICE DOES YOUR HOUSEHOLD RECEIVE AT THE MOMENT?

BASE : ALL ADULTS AGED 16+

							EX			A	ЭE		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	1823 100%	631 35%	313 <i>17</i> %	569 31%	310 <i>17</i> %	824 45%	999 55%	507 28%	554 <i>30</i> %	268 15%	494 27%	223 12%	762 42%
WEIGHTED TOTAL	1823 100%	597 33%	329 18%	592 32%	305 17%	893 49%	930 51%	564 31%	629 35%	264 15%	366 20%	272 15%	631 35%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	83 5% 100%	39 6% 47% BD	10 3% 12%	27 5% 32%	8 3% 9%	50 6% 60%	33 4% 40%	23 4% 28%	19 3% 22%	9 3% 11%	33 9% 39% GHI	15 6% 18%	42 7% 50%
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANV OTHER TYPE ALSO MENTIONED)	78 4% 100%	21 4% <i>27</i> %	23 7% 29% AD	26 4% 34%	8 3% 10%	40 4% 51%	38 4% 49%	20 4% 26%	28 4% 36%	12 4% 15%	18 5% 23%	4 1% 5%	30 5% 38% K
CABLE TV (THROUGH VIRGIN MEDIA)	237 13% 100%	93 16% 39% CD	77 24% 33% ACD	55 9% 23% D	11 4% 5%	115 <i>13%</i> <i>49%</i>	122 13% 51%	78 <i>14%</i> <i>33%</i> J	93 <i>15%</i> <i>39%</i> J	31 12% 13%	34 9% 15%	37 14% 16%	65 10% 27%
SATELLITE TV (SKY)	748 41% 100%	224 38% 30%	128 39% 17%	253 43% 34%	143 <i>47%</i> <i>19%</i> A	376 <i>42%</i> <i>50%</i>	372 40% 50%	245 <i>44%</i> <i>33%</i> J	307 49% 41% J	109 41% 15% J	87 24% 12%	110 40% 15% L	195 <i>31% 26%</i>
SATELLITE TV (FREESAT OR OTHER)	104 6% 100%	24 4% 23%	17 5% 16%	35 6% <i>33</i> %	29 <i>10% 28%</i> AB	63 7% 60% F	42 4% 40%	21 4% 20%	35 6% 33%	20 7% 19% G	29 8% 28% G	8 3% 7%	48 8% 46% K
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	676 37% 100%	199 33% 29%	102 31% 15%	230 <i>39%</i> <i>34%</i> B	145 <i>48% 22%</i> ABC	308 35% 46%	367 40% 54% E	167 30% 25%	205 33% 30%	115 <i>44% 17%</i> GH	189 <i>52%</i> <i>28%</i> GH	90 33% 13%	304 <i>48%</i> <i>45%</i> K
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	84 5% 100%	21 <i>4%</i> 25%	22 7% 27% A	26 <i>4%</i> 30%	15 5% 18%	38 <i>4%</i> 46%	45 5% 54%	21 4% 25%	31 5% 37%	12 5% 14%	20 5% 24%	13 5% 16%	32 5% 38%
BT VISION	46 3% 100%	12 2% 26%	2 1% 4%	22 4% 48% B	10 3% 22% B	21 2% 46%	25 3% 54%	13 2% 29% J	21 3% 46% J	9 4% 21% J	2 1% 5%	3 1% 6%	12 2% 25%

Q.1 WHICH, IF ANY, OF THESE TYPES OF TELEVISION SERVICE DOES YOUR HOUSEHOLD RECEIVE AT THE MOMENT?

BASE : ALL ADULTS AGED 16+

							EX	AGE					
		METRO	OTHER	MIXED									
	TOTAL	POLI TAN	<i>100%</i> URBAN	URBAN/ RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
	IOIAL	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(l)	(J)	(K)	(L)
WEIGHTED TOTAL	1823 100%	597 33%	329 18%	592 <i>32</i> %	305 <i>17%</i>	893 49%	930 51%	564 31%	629 35%	264 15%	366 20%	272 15%	631 35%
DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER)	35 2% 100%	16 3% 45%	4 1% 13%	10 2% 27%	5 2% 15%	18 2% 50%	17 2% 50%	14 3% 41% J	11 2% 31%	7 3% 21% J	3 1% 7%	6 2% 18%	10 2% 28%
NO TV SET IN HOUSEHOLD	85 5% 100%	42 7% 50% CD	14 4% 17%	21 4% 25%	8 3% 9%	56 6% 66% F	29 3% 34%	45 8% 53% HIJ	27 4% 32%	5 2% 6%	8 2% 9%	18 7% 22% L	13 2% 15%



Q.1 WHICH, IF ANY, OF THESE TYPES OF TELEVISION SERVICE DOES YOUR HOUSEHOLD RECEIVE AT THE MOMENT?

BASE : ALL ADULTS AGED 16+

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	1823 <i>100%</i>	786 <i>43%</i>	1037 <i>57%</i>	338 19%	448 25%	382 21%	655 <i>36%</i>	589 <i>32</i> %	1234 68%
WEIGHTED TOTAL	1823 <i>100%</i>	910 50%	913 50%	366 20%	543 <i>30</i> %	397 <i>22</i> %	516 28%	619 <i>34%</i>	1204 66%
Only terrestrial TV and No others (channels 1-4/ 1-5)	83 5% 100%	30 3% 36%	53 6% 64% A	11 3% 13%	19 4% 23%	13 3% 16%	40 8% 48% CDE	17 3% 21%	66 5% 79% G
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	78 4% 100%	43 5% 55%	35 4% 45%	19 5% 25%	24 4% 31%	18 5% 23%	17 3% 21%	31 5% 39%	48 4% 61%
CABLE TV (THROUGH VIRGIN MEDIA)	237 13% 100%	110 <i>12%</i> <i>46%</i>	127 14% 54%	35 9% 15%	75 14% 32%	67 <i>17% 28%</i> CF	60 <i>12%</i> <i>25%</i>	91 15% 39%	145 <i>12%</i> 61%
SATELLITE TV (SKY)	748 41% 100%	395 <i>43%</i> 53%	353 <i>39%</i> 47%	166 45% 22% F	229 42% 31%	160 <i>40%</i> <i>21%</i>	192 37% 26%	311 50% 42% H	437 36% 58%
SATELLITE TV (FREESAT OR OTHER)	104 6% 100%	52 6% 49%	53 6% 51%	27 7% 26% F	25 5% 23%	32 8% 31% DF	21 4% 20%	26 4% 25%	78 7% 75%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	676 37% 100%	311 34% 46%	365 <i>40%</i> <i>54%</i> A	144 39% 21% D	167 <i>31%</i> 25%	158 40% 23% D	207 <i>40%</i> 31% D	187 30% 28%	489 <i>41%</i> <i>72%</i> G
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS FLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	84 5% 100%	49 5% 58%	35 4% 42%	19 5% 22%	30 5% 36%	18 4% 21%	17 3% 21%	24 4% 28%	60 5% 72%
BT VISION	46 3% 100%	29 3% 62%	18 2% 38%	13 4% 29% F	15 3% 33%	10 3% 22%	7 1% 16%	23 <i>4%</i> <i>49%</i> H	23 2% 51%
Digital TV VIA A Broadband DSL line (talk talk TV, fetch TV or other)	35 2% 100%	25 3% 71% B	10 <i>1%</i> <i>29</i> %	10 3% 29%	15 3% 42%	4 1% 11%	6 1% 18%	15 2% 43%	20 2% 57%

Q.1 WHICH, IF ANY, OF THESE TYPES OF TELEVISION SERVICE DOES YOUR HOUSEHOLD RECEIVE AT THE MOMENT?

BASE : ALL ADULTS AGED 16+

WEIGHTED TOTAL

	SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
TOTAL	SOCIAL GRADE ABC1 C2DE (A) (B) 910 913		AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)
1823 100%	910 50%	913 50%	366 20%	543 30%	397 22%	516 28%	619 34%	1204 66%
85 5% 100%	54 6% 64% B	30 3% 36%	14 4% 16%	41 7% 48% CEF	8 2% 9%	22 4% 26%	22 4% 27%	62 5% 73%

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Q.1 WHICH, IF ANY, OF THESE TYPES OF TELEVISION SERVICE DOES YOUR HOUSEHOLD RECEIVE AT THE MOMENT?

BASE : ALL ADULTS AGED 16+

		ATTITUDE TO TECHNOLOGY (Q16)		FR	EEVIEW TAKE	-UP		RECEIVER	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
	1823 100%	281 15%	125 7%	592 32%	172 9%	38 <i>2</i> %	319 <i>17%</i>	444 24%	1265 69%	558 31%
WEIGHTED TOTAL	1823 100%	315 <i>17%</i>	139 8%	558 31%	187 10%	32* _2%	313 17%	428 23%	1366 75%	457 25%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	83 5% 100%	-	- - -			6 <i>19%</i> 7% CD			49 4% 59%	34 7% 41% H
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	78 4% 100%	21 7% 26%	8 6% 10%	17 3% 22%	17 9% 22% C	3 9% 4%	14 5% 18%	28 7% 36%	57 4% 73%	21 5% 27%
CABLE TV (THROUGH VIRGIN MEDIA)	237 13% 100%	18 6% 7%	13 9% 5%	2 * 1%	39 21% 16% C	7 21% 3% C	21 7% 9%	18 4% 8%	192 14% 81% I	45 10% 19%
SATELLITE TV (SKY)	748 41% 100%	92 29% 12%	37 27% 5%	10 2% 1%	134 72% 18% CE	14 <i>44%</i> 2% C	36 <i>12%</i> <i>5</i> %	106 <i>25%</i> <i>14%</i> F	623 46% 83% I	125 <i>27%</i> <i>17</i> %
SATELLITE TV (FREESAT OR OTHER)	104 6% 100%	14 5% 14%	8 5% 7%	8 1% 7%	15 8% 15% C	3 9% 3% C	5 2% 5%	18 <i>4%</i> <i>17%</i>	85 6% <i>82</i> %	19 4% 18%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISON SET) WITH ONLY FREE CHANNELS	676 37% 100%	276 88% 41%	122 88% 18%	512 92% 76% DE	156 <i>84</i> % 23% E	- - -	283 91% 42%	383 89% 57%	454 33% 67%	222 49% 33% H
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISON SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	84 5% 100%	41 13% 49%	20 15% 24%	49 9% 59%	34 18% 41% CE	-	32 10% 38%	51 12% 61%	56 4% 67%	28 6% 33%





Q.1 WHICH, IF ANY, OF THESE TYPES OF TELEVISION SERVICE DOES YOUR HOUSEHOLD RECEIVE AT THE MOMENT?

BASE : ALL ADULTS AGED 16+

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (G	RECEIVER (3)	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	KEEP UPINTERNETTOP 4TOP 4BOXBOX		ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (i)
WEIGHTED TOTAL	1823 100%	315 <i>17</i> %	139 <i>8</i> %	558 31%	187 <i>10</i> %	32* _2%	313 <i>17</i> %	428 23%	1366 75%	457 25%
BT VISION	46 3% 100%	8 2% 16%	5 4% 11%	4 1% 9%	8 5% 18% C	1 2% 2%	4 1% 9%	8 2% 18%	45 3% <i>97%</i> 1] 3%
DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER)	35 2% 100%	10 3% 30%	6 4% 16%	5 1% 13%	11 6% 30% C	1 3% 2%	6 <i>2</i> % 16%	10 <i>2%</i> <i>27</i> %	32 2% 90% I	3 1% 10%
NO TV SET IN HOUSEHOLD	85 5% 100%			- -		- - -		-	62 5% 74%	22 5% 26%



Q.2 AND WHICH ONE OF THESE DO YOU CONSIDER TO BE YOUR MAIN TYPE OF TELEVISION?

BASE : ALL ADULTS AGED 16+ CODING MORE THAN ONE ANSWER AT Q1

							EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	277 100%	76 27%	52 19%	91 33%	58 21%	136 49%	141 51%	58 21%	114 <i>41</i> %	47 17%	58 21%	19 7%	105 38%
WEIGHTED TOTAL	301 100%	84* 28%	58* 19%	96* 32%	63* 21%	164 55%	137 45%	73* 24%	129* 43%	53* 17%	47* 16%	27** 9%	99* 33%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)		- - -	- - -	- - -	- - -	- - -	- - -	- - -	- - -	- - -	- - -	- - -	-
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	10 3% 100%	4 5% 45%	2 3% 18%	2 2% 24%	1 2% 13%	5 3% 53%	5 3% 47%	1 1% 8%	2 1% 18%	1 3% 14%	6 13% 61% GH	-	7 7% 74%
CABLE TV (THROUGH VIRGIN MEDIA)	51 17% 100%	23 27% 44% CD	17 30% 34% CD	8 8% 16%	3 5% 6%	28 17% 54%	23 17% 46%	18 25% 36%	18 14% 36%	7 13% 13%	7 16% 14%	8 31% 16%	14 14% 28%
SATELLITE TV (SKY)	169 56% 100%	46 54% 27%	25 44% 15%	56 58% 33%	43 68% 25% B	92 56% 54%	77 56% 46%	39 53% 23%	82 63% 48%	26 50% 15%	23 50% 14%	12 <i>47%</i> <i>7</i> %	49 50% 29%
SATELLITE TV (FREESAT OR OTHER)	19 6% 100%	3 3% 13%	4 7% 22%	10 10% 50%	3 5% 15%	13 8% 66%	7 5% 34%	1 2% 6%	10 8% 53%	2 4% 11%	6 12% 30% G	-	8 8% 41%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	36 12% 100%	8 10% 23%	8 13% 21%	12 <i>12%</i> 33%	8 13% 23%	18 11% 49%	18 <i>13%</i> 51%	10 14% 28%	12 9% 34%	11 21% 30%	3 6% 8%	4 14% 10%	14 14% 39%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	7 2% 100%	1 1% 13%	1 2% 17%	3 3% 47%	2 2% 23%	3 2% 53%	3 2% 47%	-	2 <i>2%</i> 30%	3 6% 46%	2 3% 24%		5 5% 70%
BT VISION	8 3% 100%		1 1% 10%	5 5% 62%	2 4% 28%	4 3% 53%	4 3% 47%	4 5% 46%	3 2% 38%	1 3% 16%	-	2 9% 27%	1 1% 16%



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PAGE 7

Q.2 AND WHICH ONE OF THESE DO YOU CONSIDER TO BE YOUR MAIN TYPE OF TELEVISION?

BASE : ALL ADULTS AGED 16+ CODING MORE THAN ONE ANSWER AT Q1

							EX	AGE					
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	301 100%	84* 28%	58* 19%	96* 32%	63* 21%	164 55%	137 <i>45%</i>	73* 24%	129* 43%	53* 17%	47* 16%	27** ** ^{9%}	99* 33%
DIGITAL TV VIA A BROADBAND DSL UNE (TALK TALK TV, FEICH TV OR OTHER)	1 100%	- - -	- - -	- - -	1 2% 100%	1 1% 100%	-	- -	-	1 2% 100%	- -	- - -	1 1% 100%
NO TV SET IN HOUSEHOLD	-				- - -	- - -	-	- -	- - -	-	- - -	-	- - -



Q.2 AND WHICH ONE OF THESE DO YOU CONSIDER TO BE YOUR MAIN TYPE OF TELEVISION?

BASE : ALL ADULTS AGED 16+ CODING MORE THAN ONE ANSWER AT Q1

		SOCIAL GRADE SOCIAL GRADE						CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	277 100%	133 48%	144 52%	66 24%	67 24%	73 <i>2</i> 6%	71 26%	102 <i>37</i> %	175 63%
WEIGHTED TOTAL	301 <i>100%</i>	159 53%	141 <i>47%</i>	77* 26%	83* 27%	78* 26%	64* 21%	114* 38%	187 62%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	-	-	-	-		- - -	- -	-	
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	10 3% 100%	7 4% 67%	3 2% 33%	2 3% 23%	4 5% 45%	3 3% 26%	1 1% 6%		10 5% 100% G
CABLE TV (THROUGH VIRGIN MEDIA)	51 17% 100%	22 14% 43%	29 20% 57%	9 11% 17%	13 16% 26%	19 25% 38%	10 15% 19%	21 18% 41%	30 16% 59%
SATELLITE TV (SKY)	169 56% 100%	89 56% 52%	81 <i>57%</i> <i>48%</i>	44 57% 26%	45 55% 27%	40 51% 23%	41 64% 24%	68 60% 40%	101 54% 60%
SATELLITE TV (FREESAT OR OTHER)	19 6% 100%	11 7% 59%	8 6% 41%	5 7% 28%	6 7% 32%	6 7% 30%	2 3% 11%	7 6% 38%	12 6% 62%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	36 12% 100%	24 15% 67%	12 8% 33%	15 20% 43%	9 11% 24%	7 8% 18%	5 8% 15%	12 10% 33%	24 13% 67%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WH-REA SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	7 2% 100%	3 2% 43%	4 3% 57%	1 1% 13%	2 <i>2%</i> 30%	2 3% 33%	2 2% 23%	1 1% 13%	6 3% 87%
BT VISION	8 3% 100%	3 2% 35%	5 4% 65%	- -	3 4% 35%	2 2% 22%	4 6% 43%	5 5% 65%	3 2% 35%
DIGITAL TV VIA A BROADBAND DSL UNE (TALK TALK TV, FETCH TV OR OTHER)	1 100%	1 1% 100%	- - -	1 1% 100%	- - -	- - -	- - -	- -	1 1% 100%

Q.2 AND WHICH ONE OF THESE DO YOU CONSIDER TO BE YOUR MAIN TYPE OF TELEVISION?

BASE : ALL ADULTS AGED 16+ CODING MORE THAN ONE ANSWER AT Q1

WEIGHTED TOTAL

NO TV SET IN HOUSEHOLD

	SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
301 100%			77* 26%	83* 27%	78* 26%	64* 21%	114* 38%	187 62%
	_		_	_	_	_		
	-	-	-	-	-	-	-	-

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Q.2 AND WHICH ONE OF THESE DO YOU CONSIDER TO BE YOUR MAIN TYPE OF TELEVISION?

BASE : ALL ADULTS AGED 16+ CODING MORE THAN ONE ANSWER AT Q1

		ATTITUDE TO TECHNOLOGY (Q16)		FR	EEVIEW TAKE	-UP	FREEVIEW (G	RECEIVER (3)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	277 100%	115 <i>42</i> %	54 <i>19%</i>	38 14%	172 62%	2 1%	72 26%	146 53%	216 <i>78%</i>	61 <i>22</i> %
WEIGHTED TOTAL	301 100%	132* 44%	63* 21%	42* 14%	187 62%	2*** ** ^{1%}	76* 25%	158 53%	245 <i>82%</i>	56* 18% *
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	:	-	-		-	- - -	- - -	-	- - -	- -
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	10 3% 100%		- - -		- - -	- -	3 4% 35%	5 3% 48%	3 1% 30%	7 <i>12%</i> <i>70%</i> H
Cable TV (Through Virgin Media)	51 17% 100%	17 13% 33%	13 20% 25%		39 21% 76% C	- -	20 27% 40% G	17 11% 34%	38 16% 75%	13 23% 25%
SATELLITE TV (SKY)	169 56% 100%	83 63% 49%	34 53% 20%		132 71% 78% C	2 100% 1%	31 42% 19%	99 63% 59% F	144 59% 85%	25 46% 15%
SATELLITE TV (FREESAT OR OTHER)	19 6% 100%	5 3% 24%	3 5% 16%		10 6% 54%	- -	2 3% 12%	8 5% 42%	16 7% <i>84</i> %	3 6% 16%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	36 12% 100%	20 15% 55%	10 16% 28%	36 85% 100% D		- - -	13 <i>17</i> % <i>3</i> 6%	23 14% 64%	29 12% 81%	7 13% 19%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	7 2% 100%	3 3% 53%	1 2% 22%	7 15% 100% D	- - -	-	2 3% 37%	4 3% 63%	6 2% 89%	1 1% 11%





Q.2 AND WHICH ONE OF THESE DO YOU CONSIDER TO BE YOUR MAIN TYPE OF TELEVISION?

BASE : ALL ADULTS AGED 16+ CODING MORE THAN ONE ANSWER AT Q1

WEIGHTED TOTAL

DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER) NO TV SET IN HOUSEHOLD

BT VISION

	TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTE ACCE HO	SS AT
TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (i)
301 <i>100%</i>	132* 44%	63* 21%	42* 14%	187 <i>62%</i>	2** ** ¹ %	76* 25%	158 53%	245 <i>82</i> %	56* 18%
8 3% 100% 1 100%	4 3% 44% 1 1% 100%	2 3% 22% 1 2% 100%	- - - -	5 2% 54% 1 1% 100%		2 2% 22% 1 1% 100%	3 2% 32% - - -	8 3% 100% 1 100%	
-		- - -	- -	- - -	- - -	- - -	- -	-	- -



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PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE; ** VERY SMALL BASE (UNDER 30) INELIGIBLE FOR SIG TESTING

Q.1/2 MAIN TYPE OF TELEVISION

BASE : ALL ADULTS AGED 16+

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (К)	55+ (L)
UNWEIGHTED TOTAL	1823 100%	631 35%	313 <i>17</i> %	569 31%	310 <i>17</i> %	824 45%	999 55%	507 28%	554 30%	268 15%	494 27%	223 12%	762 42%
WEIGHTED TOTAL	1823 100%	597 33%	329 18%	592 32%	305 17%	893 <i>49</i> %	930 51%	564 31%	629 35%	264 15%	366 20%	272 15%	631 35%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	83 5% 100%	39 6% 47% BD	10 3% 12%	27 5% 32%	8 3% 9%	50 6% 60%	33 4% 40%	23 4% 28%	19 3% 22%	9 3% 11%	33 <i>9%</i> <i>39%</i> GHI	15 6% 18%	42 7% 50%
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	20 1% 100%	10 2% 51%	2 1% 12%	5 1% 27%	2 1% 9%	9 1% 48%	10 <i>1%</i> 52%	l 4%	5 1% 25%	3 1% 17%	11 3% 54% GH	-	14 <i>2%</i> <i>71%</i> K
CABLE TV (THROUGH VIRGIN MEDIA)	225 12% 100%	88 15% 39% CD	74 22% 33% ACD	52 9% 23% D	11 4% 5%	110 <i>12%</i> <i>49</i> %	115 <i>12%</i> 51%	76 13% 34%	86 <i>14% 38%</i> J	29 11% 13%	34 9% 15%	35 13% 15%	64 10% 28%
SATELLITE TV (SKY)	731 40% 100%	218 37% 30%	127 39% 17%	248 <i>42%</i> <i>34%</i>	137 45% 19% A	365 41% 50%	366 39% 50%	239 <i>42%</i> 33% J	303 <i>48%</i> <i>42%</i> IJ	105 40% 14% J	84 23% 11%	106 <i>39%</i> <i>14%</i> L	189 30% 26%
SATELLITE TV (FREESAT OR OTHER)	74 4% 100%	20 3% 27%	12 4% 16%	25 4% 33%	17 6% 23%	41 5% 55%	33 4% 45%	19 3% 26%	23 4% 31%	9 3% 12%	23 6% <i>32%</i> GH	8 3% 10%	32 5% 44%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	510 28% 100%	153 26% 30%	76 23% 15%	175 30% 34%	107 35% 21% AB	223 25% 44%	288 31% 56% E	130 23% 25%	135 <i>21%</i> <i>26%</i>	89 <i>34%</i> <i>17%</i> GH	157 43% 31% GHI	76 28% 15%	246 <i>39% 48%</i> K
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	47 3% 100%	8 1% 17%	12 <i>4%</i> 25% A	20 3% 43% A	7 2% 15%	20 2% 42%	27 3% 58%	13 2% 27%	15 2% 31%	6 2% 13%	14 4% 29%	10 4% 21%	20 3% 43%
BT VISION	33 2% 100%	10 2% 29%	2 1% 6%	17 3% 51% B	5 2% 14%	14 2% 43%	19 2% 57%	11 2% 34% J	15 2% 46% J	5 2% 16% J	1 4%	2 1% 7%	7 1% 20%



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PAGE 13

Q.1/2 MAIN TYPE OF TELEVISION

BASE : ALL ADULTS AGED 16+

			URB	ANITY		S	EX	AGE					
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	1823 100%	597 33%	329 18%	592 <i>32</i> %	305 <i>17%</i>	893 <i>49</i> %	930 51%	564 31%	629 35%	264 15%	366 20%	272 15%	631 <i>35%</i>
DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER)	15 1% 100%	10 2% 63%	l 5%	2 15%	2 1% 16%	7 1% 44%	9 1% 56%	8 1% 54%	2 12%	3 1% 22%	2 1% 13%	3 1% 18%	5 1% 34%
NO TV SET IN HOUSEHOLD	85 5% 100%	42 7% 50% CD	14 4% 17%	21 <i>4%</i> <i>25</i> %	8 3% 9%	56 6% 66% F	29 3% 34%	45 8% 53% HIJ	27 4% 32%	5 2% 6%	8 2% 9%	18 7% 22% L	13 2% 15%



GfK NOP

PAGE 14

Q.1/2 MAIN TYPE OF TELEVISION

BASE : ALL ADULTS AGED 16+

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	1823 100%	786 43%	1037 57%	338 <i>19</i> %	448 25%	382 21%	655 36%	589 <i>32</i> %	1234 68%
WEIGHTED TOTAL	1823 100%	910 50%	913 50%	366 20%	543 <i>30</i> %	397 22%	516 28%	619 <i>34</i> %	1204 66%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	83 5% 100%	30 3% 36%	53 6% 64% A	11 3% 13%	19 4% 23%	13 3% 16%	40 8% 48% CDE	17 3% 21%	66 5% 79% G
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	20 1% 100%	10 <i>1%</i> 53%	9 1% 47%	2 1% 11%	8 2% 42%	6 2% 31%	3 1% 16%	5 1% 24%	15 <i>1%</i> 76%
CABLE TV (THROUGH VIRGIN MEDIA)	225 12% 100%	104 11% 46%	121 13% 54%	30 8% 14%	74 14% 33% C	63 16% 28% C	58 11% 26%	86 14% 38%	139 <i>12%</i> 62%
SATELLITE TV (SKY)	731 40% 100%	388 <i>43%</i> 53% B	342 37% 47%	163 45% 22% F	225 41% 31%	155 <i>39%</i> <i>21%</i>	187 36% 26%	305 <i>49%</i> <i>42%</i> Н	426 35% 58%
SATELLITE TV (FREESAT OR OTHER)	74 4% 100%	36 4% 49%	38 4% 51%	19 5% 25%	18 3% 24%	23 6% 31% F	14 3% 19%	22 3% 29%	53 4% 71%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	510 28% 100%	228 25% 45%	283 <i>31%</i> 55% A	104 28% 20%	124 23% 24%	115 29% 22%	168 33% 33% D	125 20% 24%	386 <i>32%</i> 76% G
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	47 3% 100%	27 3% 58%	20 2% 42%	10 3% 22%	17 3% 36%	7 2% 15%	13 3% 27%	12 2% 26%	35 3% 74%
BT VISION	33 2% 100%	21 2% 64%	12 1% 36%	10 3% 31%	11 2% 33%	6 2% 19%	6 1% 17%	19 3% <i>57</i> % Н	14 1% 43%
DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER)	15 1% 100%	9 1% 62%	6 1% 38%	3 1% 19%	7 1% 43%] 7%	5 1% 31%	6 1% 40%	9 1% 60%



Q.1/2 MAIN TYPE OF TELEVISION

BASE : ALL ADULTS AGED 16+

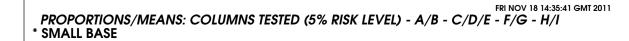
WEIGHTED TOTAL

	SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
1823	910	913	366	543	397	516	619	1204
100%	50%	50%	20%	30%	22%	28%	34%	66%
85 5% 100%	54 6% 64% B	30 3% 36%	14 4% 16%	41 7% 48% CEF	8 2% 9%	22 4% 26%	22 4% 27%	62 5% 73%

Q.1/2 MAIN TYPE OF TELEVISION

BASE : ALL ADULTS AGED 16+

		TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (G	RECEIVER	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	1823 100%	281 15%	125 <i>7</i> %	592 32%	172 <i>9</i> %	38 2%	319 <i>17</i> %	444 24%	1265 69%	558 31%
WEIGHTED TOTAL	1823 100%	315 <i>17%</i>	139 <i>8</i> %	558 31%	187 10%	32* _2%	313 <i>17</i> %	428 23%	1366 75%	457 25%
ONLY TERRESTRIAL TV AND NO OTHERS (CHANNELS 1-4/ 1-5)	83 5% 100%		- - -	- - -	- - -	6 19% 7% CD	-	-	49 4% 59%	34 7% 41% H
TERRESTRIAL TV(CHANNELS 1-4/1-5) (IF ANY OTHER TYPE ALSO MENTIONED)	20 1% 100%	- - -	- - -	- - -	- - -	1 3% 5% CD	3 1% 17%	5 1% 24%	10 1% 51%	10 <i>2%</i> <i>49%</i> Н
CABLE TV (THROUGH VIRGIN MEDIA)	225 12% 100%	17 5% 8%	13 9% 6%	- - -	39 21% 17% C	7 21% 3% C	20 6% 9%	17 4% 8%	183 <i>13%</i> <i>81%</i> I	42 9% 19%
SATELLITE TV (SKY)	731 40% 100%	83 26% 11%	34 <i>24%</i> <i>5</i> %	- - -	132 <i>71%</i> <i>18%</i> CE	14 44% 2% C	31 10% 4%	99 23% 14% F	608 44% 83% I	123 27% 17%
SATELLITE TV (FREESAT OR OTHER)	74 4% 100%	5 1% 6%	3 2% 4%	- - -	10 6% 14% C	3 9% 4% C	2 1% 3%	8 2% 11%	58 4% 78%	16 4% 22%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SED) WITH ONLY FREE CHANNELS	510 28% 100%	187 59% 37%	79 57% 15%	510 <i>92%</i> <i>100%</i> DE	- - -	- - -	229 <i>73%</i> 45% G	274 64% 54%	320 23% 63%	191 <i>42% 37%</i> H
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	47 3% 100%	19 6% 41%	8 6% 18%	47 8% 100% D	-	-	23 7% 50%	23 5% 48%	29 2% 62%	18 <i>4% 38%</i> H





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PAGE 17

Q.1/2 MAIN TYPE OF TELEVISION

BASE : ALL ADULTS AGED 16+

WEIGHTED TOTAL

DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER) NO TV SET IN HOUSEHOLD

BT VISION

	TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTEI ACCE HO	SS AT
TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
1823 <i>100%</i>	315 <i>17</i> %	139 <i>8</i> %	558 31%	187 10%	32* _2%	313 <i>17</i> %	428 23%	1366 75%	457 25%
33 2% 100%	4 1% 11%	2 1% 6%	- - -	5 2% 14% C	1 2% 2% C	2 1% 6%	3 1% 8%	32 2% 98% I	1 * 2%
15 1% 100%	<u> </u> 7%	1 1% 7%	- - -	l 1% 7%	1 3% C	1 7%		14 1% 91%] 9%
85 5% 100%	-	- - -	- - -		- - -	-	-	62 5% 74%	22 5% 26%



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PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE

Q.3 HOW DO YOU RECEIVE YOUR FREEVIEW SERVICE?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW

			URBA	ANITY		S	EX			A	ЭE		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	774 100%	238 31%	118 <i>15%</i>	255 <i>33%</i>	163 <i>21%</i>	318 41%	456 59%	164 21%	210 27%	130 <i>17</i> %	270 35%	81 <i>10</i> %	400 52%
WEIGHTED TOTAL	752 100%	217 29%	123* 16%	253 34%	159 21%	343 46%	409 54%	186 25%	236 31%	125 <i>17</i> %	206 27%	101* 13%	331 44%
THROUGH A SET-TOP BOX	313 42% 100%	81 37% 26%	57 47% 18%	113 45% 36%	61 39% 20%	140 41% 45%	173 42% 55%	85 46% 27% J	111 <i>47%</i> <i>36%</i> J	45 36% 14%	72 35% 23%	52 51% 17% L	116 35% 37%
PART OF AN INTEGRATED TV SET	385 51% 100%	123 57% 32%	57 46% 15%	120 <i>47%</i> <i>31%</i>	85 54% 22%	181 53% 47%	204 50% 53%	93 50% 24%	112 <i>47%</i> <i>2</i> 9%	66 53% 17%	115 56% 30%	46 45% 12%	181 55% 47%
BOTH - I RECEIVE FREEVIEW ON MORE THAN ONE SET	43 6% 100%	8 4% 18%	7 6% 17%	18 7% 43%	9 6% 22%	18 5% 41%	25 6% 59%	6 3% 13%	9 4% 20%	14 <i>11%</i> 33% GH	15 7% 34%	3 3% 6%	29 9% 67%
DON'T KNOW	11 1% 100%	6 3% 51%	2 1% 14%	1 1% 13%	3 2% 23%	5 1% 44%	6 2% 56%	2 1% 20%	4 2% 35%	-	5 2% 45%	1 1% 9%	5 <i>2%</i> 45%



Q.3 HOW DO YOU RECEIVE YOUR FREEVIEW SERVICE?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	774 100%	320 41%	454 59%	153 <i>20</i> %	167 22%	167 22%	287 37%	202 26%	572 74%
WEIGHTED TOTAL	752 100%	356 47%	396 53%	160 21%	196 26%	173 23%	223 30%	210 28%	542 72%
THROUGH A SET-TOP BOX	313 42% 100%	144 40% 46%	169 43% 54%	61 38% 19%	83 <i>42%</i> <i>26%</i>	70 41% 22%	99 44% 32%	90 43% 29%	223 41% 71%
PART OF AN INTEGRATED TV SET	385 51% 100%	177 50% 46%	208 53% 54%	80 50% 21%	98 50% 25%	94 54% 24%	114 51% 30%	107 51% 28%	278 51% 72%
BOTH - I RECEIVE FREEVIEW ON MORE THAN ONE SET	43 6% 100%	29 8% 68% B	14 3% 32%	16 10% 37% EF	13 7% 30%	5 3% 12%	9 4% 21%	9 4% 21%	34 6% 79%
DON'T KNOW	11 1% 100%	6 2% 54%	5 1% 46%	4 2% 32%	2 1% 22%	4 2% 36%	1 1% 10%	4 2% 32%	8 1% 68%

Q.3 HOW DO YOU RECEIVE YOUR FREEVIEW SERVICE?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW

		TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER (3)	INTERNET ACCESS AT HOME	
		TRY TO KEEP UP TOP 4	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4	ON MAIN	ON SECOND ARY	DON'T HAVE FREE VIEW PLAN NING TO	set-top	INTEGR ATED		
	TOTAL	BOX (A)	BOX (B)	SET (C)	SET (D)	GET IT (E)	BOX (F)	TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	774 100%	281 36%	125 <i>16%</i>	592 76%	172 22%	-	319 <i>41%</i>	444 57%	468 60%	306 40%
WEIGHTED TOTAL	752 100%	315 <i>42%</i>	139 <i>18</i> %	558 <i>74</i> %	187 25%	-** _ **	313 <i>42%</i>	428 57%	505 67%	247 33%
THROUGH A SET-TOP BOX	313 <i>42%</i> 100%	120 38% 38%	50 36% 16%	253 45% 81% D	57 30% 18%	- -	313 100% 100% G	- - -	212 42% 68%	101 41% 32%
PART OF AN INTEGRATED TV SET	385 51% 100%	162 52% 42%	74 53% 19%	267 48% 69%	115 <i>62% 30%</i> C	-	- - -	385 90% 100% F	252 50% 65%	134 54% 35%
BOTH - I RECEIVE FREEVIEW ON MORE THAN ONE SET	43 6% 100%	29 9% 67%	13 9% 31%	29 5% 68%	12 6% 28%	- - -	- - -	43 10% 100% F	37 7% 86% 1	6 2% 14%
DON'T KNOW	11 1% 100%	4 1% 33%	2 1% 14%	8 2% 76%	3 1% 24%	-	:	-	5 1% 42%	6 3% 58%



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PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE; ** VERY SMALL BASE (UNDER 30) INELIGIBLE FOR SIG TESTING

Q.4 HOW MANY TV SETS DO YOU HAVE IN YOUR HOUSEHOLD?

BASE : ALL ADULTS AGED 16+ WITH A TV SET IN HOUSEHOLD

			URBA	ANITY		S	EX			AC	ЭE		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	1741 100%	588 34%	299 17%	552 32%	302 17%	772 44%	969 56%	464 27%	532 31%	261 15%	484 28%	207 12%	745 <i>43%</i>
WEIGHTED TOTAL	1738 100%		315 <i>18</i> %	571 33%	297 17%	837 48%	901 52%	519 30%	602 35%	259 15%	359 21%	253 15%	618 36%
1 (572 33% 100%	215 39% 38% CD	105 33% 18%	171 30% 30%	81 27% 14%	292 35% 51%	280 31% 49%	193 <i>37% 34%</i> HI	158 26% 28%	73 28% 13%	148 <i>41%</i> <i>26%</i> HI	82 32% 14%	221 36% 39%
2 (č	570 33% 100%	176 32% 31%	89 28% 16%	212 37% 37% B	93 31% 16%	260 31% 46%	311 34% 54%	152 29% 27%	187 <i>31%</i> <i>33</i> %	94 36% 16%	138 <i>38% 24%</i> GH	69 27% 12%	232 37% 41% K
3 (3	340 20% 100%	90 16% 26%	78 25% 23% AC	102 18% 30%	70 <i>24%</i> 21% A	155 <i>19%</i> 46%	185 20% 54%	104 <i>20%</i> <i>31%</i> J	138 <i>23%</i> <i>41%</i> J	52 20% 15% J	45 13% 13%	55 22% 16%	97 16% 29%
4 (4) 159 <i>9%</i> 100%	47 8% 29%	24 7% 15%	59 10% 37%	30 <i>10%</i> <i>19%</i>	81 10% 51%	78 9% 49%	41 8% 26%	70 <i>12%</i> 44% J	28 11% 18% J	20 6% 12%	26 10% 16%	48 8% 30%
5 OR MORE (8	97 6% 100%	28 5% 28%	19 6% 19%	27 5% 27%	24 8% 25%	49 6% 51%	48 5% 49%	29 6% <i>30</i> % J	48 8% 50% J	12 5% 13%	8 2% 8%	21 8% 21% L	20 3% 21%
MEAN SCORE	2.22	2.09	2.24	2.23	2.41 AC	2.21	2.23	2.16 J	2.44 GJ	2.28 J	1.89	2.34 L	2.05
STD. DEVIATION	1.16	1.15	1.17	1.12	1.22	1.19	1.14	1.17	1.22	1.13	0.97	1.25	1.06



Q.4 HOW MANY TV SETS DO YOU HAVE IN YOUR HOUSEHOLD?

BASE : ALL ADULTS AGED 16+ WITH A TV SET IN HOUSEHOLD

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	1741 100%	739 <i>42%</i>	1002 58%	326 19%	413 24%	374 21%	628 36%	567 33%	1174 67%
WEIGHTED TOTAL	1738 100%	855 49%	883 51%	353 20%	503 29%	389 <i>22</i> %	494 28%	596 34%	1142 66%
1 (1)	572 33% 100%	253 30% 44%	319 36% 56% A	109 31% 19%	145 29% 25%	106 27% 18%	213 43% 37% CDE	172 29% 30%	399 35% 70% G
2 (2	570 33% 100%	296 35% 52%	274 31% 48%	114 32% 20%	182 36% 32%	125 32% 22%	150 <i>30%</i> <i>2</i> 6%	178 30% 31%	392 34% 69%
3 (3	340 20% 100%	183 <i>21%</i> 54%	156 18% 46%	74 21% 22% F	109 22% 32% F	83 21% 24% F	74 15% 22%	122 20% 36%	218 19% 64%
4 (4	159 9% 100%	75 9% 47%	84 9% 53%	34 10% 22%	41 8% 26%	43 11% 27%	41 8% 26%	69 <i>12%</i> 43% Н	90 8% 57%
5 OR MORE (5	97 6% 100%	47 6% 49%	50 6% 51%	21 6% 22%	26 5% 27%	34 9% 35% F	16 3% 17%	55 9% 56% H	43 4% 44%
MEAN SCORE	2.22	2.26	2.18	2.28 F	2.25 F	2.42 F	1.98	2.42 H	2.11
STD. DEVIATION	1.16	1.14	1.18	1.17	1.11	1.24	1.10	1.27	1.09



FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E/F - G/H * SMALL BASE

Q.4 HOW MANY TV SETS DO YOU HAVE IN YOUR HOUSEHOLD?

BASE : ALL ADULTS AGED 16+ WITH A TV SET IN HOUSEHOLD

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (Q	RECEIVER (3)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	1741 100%	281 16%	125 7%	592 34%	172 10%	38 2%	319 <i>18</i> %	444 26%	1207 69%	534 31%
WEIGHTED TOTAL	1738 100%	315 <i>18%</i>	139 <i>8</i> %	558 <i>32%</i>	187 <i>11%</i>	32* _2%	313 18%	428 25%	1303 <i>75%</i>	435 25%
1 (1)	572 33% 100%	87 28% 15%	29 21% 5%	219 39% 38% D	17 9% 3%	16 50% 3% D	124 40% 22% G	111 26% 19%	393 30% 69%	179 <i>41%</i> <i>31%</i> Н
2 (2)	570 33% 100%	101 <i>32%</i> <i>18%</i>	42 30% 7%	190 <i>34%</i> <i>33%</i>	65 35% 11%	9 29% 2%	105 34% 18%	150 35% 26%	421 32% 74%	149 34% 26%
3 (3)	340 20% 100%	69 22% 20%	30 22% 9%	91 16% 27%	55 30% 16% C	5 14% 1%	51 16% 15%	93 22% 27%	269 21% 79% I	71 16% 21%
4 (4)	159 9% 100%	31 10% 19%	20 14% 13%	35 6% 22%	26 14% 17% C	1 _2%	17 5% 11%	45 <i>10% 28%</i> F	129 10% 81%	30 7% 19%
5 OR MORE (5)	97 6% 100%	27 9% 28%	17 13% 18%	22 4% 23%	23 <i>13% 24%</i> C	2 5% 2%	16 5% 17%	29 <i>7%</i> <i>30%</i>	91 7% 93% 1	7 1% 7%
MEAN SCORE	2.22	2.40	2.67	2.02	2.87 CE	1.83	2.03	2.37 F	2.31	1.94
STD. DEVIATION	1.16	1.23	1.30	1.08	1.16	1.08	1.11	1.17	1.20	0.99



Q.5 DO YOU USE YOUR SATELLITE TELEVISION SERVICE TO RECEIVE SUBSCRIPTION CHANNELS OR FREE-TO-AIR SERVICES ONLY? I.E. DO YOU PAY A MONTHLY SUBSCRIPTION FEE ON TOP OF WHAT YOU PAID TO HAVE THE SATELLITE DISH INSTALLED?

BASE : ALL ADULTS AGED 16+ WITH SATELLITE TV

				S	EX			AG	ΞE				
		METRO	OTHER	MIXED									
	TOTAL	POLI	100%	URBAN/				14.04			15.	14.04	FF .
	TOTAL	TAN (A)	URBAN (B)	RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	779 100%	238 31%	126 16%	257 33%	158 20%	368 47%	411 53%	233 <i>30</i> %	280 36%	120 <i>15</i> %	146 <i>19</i> %	94 12%	266 34%
WEIGHTED TOTAL	832 100%	244 <i>29%</i>	143 <i>17%</i>	278 33%	166 <i>20</i> %	424 51%	408 49%	266 <i>32%</i>	332 <i>40</i> %	124 <i>15</i> %	110 <i>13</i> %	117* 14%	234 <i>28%</i>
RECEIVE SUBSCRIPTION CHANNELS (PAY A MONTHLY SUBSCRIPTION FEE)	690 83% 100%	213 87% 31%	119 83% 17%	224 81% 33%	133 80% 19%	348 82% 50%	342 84% 50%	227 86% 33% J	288 <i>87%</i> <i>42%</i> J	98 79% 14%	76 69% 11%	99 84% 14%	174 74% 25%
FREE TO AIR SERVICES (NO MONTHLY SUBSCRIPTION FEE)	121 15% 100%	24 10% 20%	19 13% 16%	46 16% 38%	32 19% 27% A	63 15% 52%	58 14% 48%	28 11% 23%	39 12% 32%	23 19% 19% G	31 28% 25% GH	14 12% 11%	54 23% 45% K
DON'T KNOW	21 3% 100%	7 3% 32%	5 3% 22%	8 3% 40%	1 1% 6%	13 3% 62%	8 2% 38%	10 4% 47%	5 2% 24%	3 2% 13%	3 3% 16%	5 4% 23%	6 3% 29%

Q.5 DO YOU USE YOUR SATELLITE TELEVISION SERVICE TO RECEIVE SUBSCRIPTION CHANNELS OR FREE-TO-AIR SERVICES ONLY? I.E. DO YOU PAY A MONTHLY SUBSCRIPTION FEE ON TOP OF WHAT YOU PAID TO HAVE THE SATELLITE DISH INSTALLED?

BASE : ALL ADULTS AGED 16+ WITH SATELLITE TV

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDREN IN HOME		
	TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)	
UNWEIGHTED TOTAL	779 100%	357 46%	422 54%	163 21%	194 25%	174 22%	248 32%	306 39%	473 61%	
WEIGHTED TOTAL	832 100%	435 52%	397 48%	188 23%	247 30%	186 22%	211 25%	335 <i>40</i> %	497 60%	
RECEIVE SUBSCRIPTION CHANNELS (PAY A MONTHLY SUBSCRIPTION FEE)	690 83% 100%	367 84% 53%	323 81% 47%	158 84% 23%	209 85% 30%	156 <i>84%</i> <i>23%</i>	167 79% 24%	295 <i>88%</i> <i>43%</i> H	395 79% 57%	
FREE TO AIR SERVICES (NO MONTHLY SUBSCRIPTION FEE)	121 15% 100%	57 13% 47%	64 16% 53%	28 15% 23%	29 12% 24%	27 15% 23%	36 17% 30%	32 10% 26%	89 18% 74% G	
DON'T KNOW	21 3% 100%	11 2% 50%	11 3% 50%	2 1% 9%	9 3% 40%	3 1% 13%	8 4% 37%	8 2% 37%	13 3% 63%	



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Q.5 DO YOU USE YOUR SATELLITE TELEVISION SERVICE TO RECEIVE SUBSCRIPTION CHANNELS OR FREE-TO-AIR SERVICES ONLY? I.E. DO YOU PAY A MONTHLY SUBSCRIPTION FEE ON TOP OF WHAT YOU PAID TO HAVE THE SATELLITE DISH INSTALLED?

BASE : ALL ADULTS AGED 16+ WITH SATELLITE TV

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			FREEVIEW (Q		INTEF ACCE HO	SS AT
	TOTAL	FRIENDS ASK ADVICE TRY TO ABOUT KEEP UP INTERNET TOP 4 TOP 4 BOX BOX (A) (B)		ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	779 100%	90 12%	39 <i>5</i> %	15 2%	134 <i>17</i> %	18 2%	39 5%	109 <i>14</i> %	623 80%	156 <i>20</i> %
WEIGHTED TOTAL	832 100%	101* 12%	42* 5%	17** 2%	144 <i>17</i> %	17** ^{2%}	41* _5%	118* <i>14%</i>	688 <i>83</i> %	144 <i>17</i> %
RECEIVE SUBSCRIPTION CHANNELS (PAY A MONTHLY SUBSCRIPTION FEE)	690 83% 100%	83 35 82% 84% 12% 5%		11 67% 2%	120 83% 17%	13 76% 2%	30 73% 4%	100 <i>84%</i> <i>14%</i>	582 85% 84% I	108 75% 16%
FREE TO AIR SERVICES (NO MONTHLY SUBSCRIPTION FEE)	121 15% 100%	16 5 16% 12% 13% 4%		5 33% 5%	22 16% 18%	4 24% 3%	11 27% 9%	17 14% 14%	91 <i>13%</i> <i>75</i> %	30 21% 25% H
DON'T KNOW	21 3% 100%	2 2 2% 4% 8% 8%		- - -	2 1% 8%	- - -	- - -	2 1% 8%	15 2% 72%	6 4% 28%



Q.6 WHICH OF THE FOLLOWING ARE YOU PLANNING TO GET ON YOUR MAIN TV SET IN THE NEXT YEAR OR SO?

BASE : ALL ADULTS AGED 16+ WITH A TV IN HOUSEHOLD

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	1741 100%	588 34%	299 17%	552 32%	302 <i>17</i> %	772 44%	969 56%	464 27%	532 31%	261 15%	484 28%	207 12%	745 <i>43%</i>
WEIGHTED TOTAL	1738 100%	555 32%	315 <i>18</i> %	571 33%	297 17%	837 48%	901 52%	519 <i>30</i> %	602 35%	259 15%	359 21%	253 15%	618 <i>36</i> %
CABLE TV (THROUGH VIRGIN MEDIA)	27 2% 100%	13 2% 49% C	8 3% 29% C	4 1% 13%	2 1% 9%	14 2% 51%	13 1% 49%	16 3% 58% IJ	8 1% 31%] * 3%	2 1% 8%	5 2% 19%	3 11%
SATELLITE TV (SKY)	57 3% 100%	22 4% 39%	10 3% 18%	17 3% 31%	7 2% 13%	29 3% 51%	28 3% 49%	27 5% 48% IJ	23 4% 40% IJ	3 1% 4%	4 1% 8%	12 5% 21% L	7 1% 12%
SATELLITE TV (FREESAT OR OTHER)	153 9% 100%	43 8% 28%	24 8% 16%	62 11% 41%	24 8% 15%	80 10% 52%	73 8% 48%	52 10% 34% J	61 10% 40% J	19 8% 13%	21 6% 14%	13 5% 9%	40 7% 26%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	28 2% 100%	5 1% 18%	9 3% 34% A	8 1% 28%	6 2% 20%	9 1% 31%	19 2% 69%	2 * 9%	16 3% 57% GI] 2%	9 2% 32% GI	2 1% 9%	9 2% 34%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	75 4% 100%	16 3% 22%	18 6% 24%	26 5% 35%	15 5% 20%	29 4% 39%	46 5% 61%	19 4% 25%	24 4% 32%	13 5% 17%	20 5% 26%	14 5% 18%	32 5% 43%
BT VISION	15 1% 100%	3 18%	5 2% 36%	5 1% 32%	2 1% 14%	10 1% 67%	5 1% 33%	6 1% 38%	7 1% 49%	1 * 7%	1 * 5%	4 2% 27%	2 • 12%
DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER)	11 1% 100%	3 23%	2 1% 17%	4 1% 38%	2 1% 22%	4 * 32%	7 1% 68%	4 1% 37%	3 * 26%	1 7%	3 1% 30%	1 6%	4 1% 37%
NONE	1388 80% 100%	453 <i>82%</i> 33%	245 78% 18%	449 79% 32%	242 81% 17%	668 80% 48%	720 <i>80%</i> <i>52%</i>	402 77% 29%	466 78% 34%	221 85% 16% GH	299 <i>83% 22%</i> GH	207 82% 15%	520 84% 37%



Q.6 WHICH OF THE FOLLOWING ARE YOU PLANNING TO GET ON YOUR MAIN TV SET IN THE NEXT YEAR OR SO?

BASE : ALL ADULTS AGED 16+ WITH A TV IN HOUSEHOLD

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO	
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
UNWEIGHTED TOTAL	1741 100%	739 42%	1002 58%	326 19%	413 24%	374 21%	628 <i>36%</i>	567 33%	1174 67%	
WEIGHTED TOTAL	1738 100%	855 49%	883 51%	353 20%	503 29%	389 22%	494 28%	596 34%	1142 66%	
CABLE TV (THROUGH VIRGIN MEDIA)	27 2% 100%	9 1% 35%	18 2% 65%	4 1% 16%	5 1% 18%	9 2% 33%	9 2% 33%	12 2% 45%	15 1% 55%	
SATELLITE TV (SKY)	57 3% 100%	30 4% 53%	27 3% 47%	9 2% 15%	22 4% 38%	11 3% <i>19</i> %	16 3% 28%	26 4% 46%	31 3% 54%	
SATELLITE TV (FREESAT OR OTHER)	153 9% 100%	80 9% 52%	73 8% 48%	33 9% 21%	47 9% 31%	29 7% 19%	44 9% 29%	69 <i>12%</i> 45% H	84 7% 55%	
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	28 2% 100%	17 2% 60%	11 <i>1%</i> 40%	5 1% 18%	12 2% 42%	3 1% 9%	8 2% 31%	10 2% 34%	18 2% 66%	
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	75 4% 100%	35 4% 47%	40 5% 53%	14 4% 19%	21 4% 28%	14 4% 19%	26 5% 34%	20 3% 27%	55 5% 73%	
BT VISION	15 1% 100%	9 1% 63%	6 1% 37%	4 1% 28%	5 1% 35%	2 1% 16%	3 1% 21%	5 1% 32%	10 1% 68%	
DIGITAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FETCH TV OR OTHER)	11 1% 100%	8 1% 71%	3 29%	2 1% 17%	6 1% 55%] 11%	2 17%	6 1% 52%	5 48%	
NONE	1388 80% 100%	675 79% 49%	714 81% 51%	283 80% 20%	391 78% 28%	323 83% 23%	390 <i>79%</i> <i>28%</i>	458 77% 33%	930 <i>81%</i> G	



Q.6 WHICH OF THE FOLLOWING ARE YOU PLANNING TO GET ON YOUR MAIN TV SET IN THE NEXT YEAR OR SO?

BASE : ALL ADULTS AGED 16+ WITH A TV IN HOUSEHOLD

		TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP	Freeview (G		INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	1741 100%	281 16%	125 7%	592 34%	172 10%	38 <i>2</i> %	319 <i>18%</i>	444 26%	1207 69%	534 31%
WEIGHTED TOTAL	1738 100%	315 <i>18</i> %	139 <i>8</i> %	558 <i>32%</i>	187 11%	32* 2%	313 <i>18%</i>	428 25%	1303 <i>75%</i>	435 25%
CABLE TV (THROUGH VIRGIN MEDIA) SATELLITE TV (SKY)	27 2% 100% 57 3% 100%	5 2% 18% 16 5% 28%	2 2% 8% 7 5% 12%	13 2% 47% 23 4% 41%	1 1% 4% -	- - - 1 2% 1%	7 2% 25% 15 5% 27%	7 2% 26% 9 2% 15%	19 1% 70% 47 4% 82%	8 2% 30% 10 2% 18%
SATELLITE TV (FREESAT OR OTHER)	153 9% 100%	22 7% 14%	10 7% <i>7</i> %	D 9 2% 6%	22 12% 14% C	3 8% 2% C	G 11 4% 7%	19 4% 12%	129 10% 84%	24 6% 16%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISION SET) WITH ONLY FREE CHANNELS	28 2% 100%	1 <i>3</i> %	- - -	4 1% 14%		24 74% 86% CD	- - -	4 1% 14%	17 1% 60%	11 3% 40%
FREEVIEW (THROUGH A SET- TOP BOX OR DIGITAL TELEVISON SET) WITH FREE CHANNELS PLUS TOP- UP TV (WHERE A SUBSCRIPTION CAN BE PAID TO ACCESS ADDITIONAL PROGRAMMES)	75 4% 100%	22 7% 30%	8 5% 10%	64 12% 85% D	2 1% 3%	9 28% 12% CD	38 12% 50% G	28 7% 38%	49 4% 66%	26 6% 34%
BT VISION	15 1% 100%	5 2% 36%	4 3% 28%	6 1% 39%	2 1% 16%	2 5% 10% C	2 1% 11%	5 1% 33%	12 1% 81%	3 1% 19%
DIGTAL TV VIA A BROADBAND DSL LINE (TALK TALK TV, FEICH TV OR OTHER)	11 1% 100%	2 1% 17%	2 1% 17%	3 1% 28%	- - -	1 4% 10% CD] 5%	3 1% 24%	7 1% 64%	4 1% 36%





Q.6 WHICH OF THE FOLLOWING ARE YOU PLANNING TO GET ON YOUR MAIN TV SET IN THE NEXT YEAR OR SO?

BASE : ALL ADULTS AGED 16+ WITH A TV IN HOUSEHOLD

	TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER (3)	ACCI	RNET ESS AT DME
TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1738 <i>100%</i>	315 18%	139 <i>8</i> %	558 <i>32%</i>	187 11%	32* _2%	313 18%	428 25%	1303 <i>75%</i>	435 <i>25%</i>
1388 80% 100%	243 77% 18%	106 76% 8%	439 <i>79%</i> <i>32%</i> E	161 <i>86%</i> <i>12%</i> E	- - -	242 77% 17%	356 <i>83%</i> <i>26%</i>	1034 79% 74%	355 82% 26%

WEIGHTED TOTAL

NONE



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GfK

Q.7 DO YOU OR DOES ANYONE IN YOUR HOUSEHOLD HAVE ACCESS TO THE INTERNET/ WORLDWIDE WEB AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBANITY				EX			AC	GE		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 <i>30%</i>	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 <i>59</i> %	168 <i>21%</i>	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 <i>34%</i>	165 21%	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 43%
YES	527 68% 100%	132 61% 25%	99 75% 19% A	185 <i>71% 35%</i> A	111 67% 21%	245 70% 46%	282 66% 54%	153 <i>81%</i> <i>29%</i> J	203 <i>80%</i> <i>38%</i> J	95 <i>77%</i> 18% J	76 36% 14%	78 75% 15% L	171 52% 32%
NO	214 28% 100%	80 36% 37% BC	25 18% 11%	64 25% 30%	46 28% 22%	94 27% 44%	120 28% 56%	32 17% 15%	32 13% 15%	27 21% 12% H	124 60% 58% GHI	23 22% 11%	150 <i>45%</i> <i>70%</i> K
DON'T KNOW	3 100%	1 19%	- - -	2 1% 71%	: 10%	* * 10%	3 1% 90%	- - -	1 19%	2 1% 54%	1 27%		2 1% 81%

GfK NOP

PAGE 32

Q.7 DO YOU OR DOES ANYONE IN YOUR HOUSEHOLD HAVE ACCESS TO THE INTERNET/ WORLDWIDE WEB AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)
UNWEIGHTED TOTAL	802 100%	330 <i>41%</i>	472 59%	154 <i>19</i> %	176 22%	170 21%	302 38%	215 27%	587 73%
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 30%	222 29%	554 71%
YES	527 68% 100%	304 <i>83%</i> 58% B	223 54% 42%	135 <i>84%</i> <i>26%</i> EF	169 <i>82%</i> <i>32%</i> EF	117 66% 22% F	106 45% 20%	183 <i>82%</i> 35% H	344 62% 65%
NO	214 28% 100%	44 12% 21%	170 <i>42%</i> <i>79%</i> A	21 13% 10%	23 11% 11%	54 31% 25% CD	116 50% 54% CDE	27 12% 13%	187 <i>34% 87%</i> G
DON'T KNOW	3 100%	2 1% 73%	1 27%	2 1% 73%	-	1 27%	-	-	3 1% 100%



Q.7 DO YOU OR DOES ANYONE IN YOUR HOUSEHOLD HAVE ACCESS TO THE INTERNET/ WORLDWIDE WEB AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	KEEP UPINTERNETTOP 4TOP 4BOXBOX		ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 16%	(C) 592 74%	172 21%	38 5%	315 39%	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18%</i>	558 72%	187 24%	32* _4%	310 40%	424 55%	527 68%	249 <i>32%</i>
YES	527 68% 100%	280 <i>89%</i> 53%	127 92% 24%	358 64% 68% E	169 <i>91%</i> <i>32%</i> CE	- - -	218 70% 41%	302 71% 57%	477 91% 91% I	49 20% 9%
NO	214 28% 100%	35 12 11% 8% 16% 5%		198 36% 92% DE	16 9% 8%	- - -	90 29% 42%	120 28% 56%	23 4% 11%	192 <i>77%</i> <i>89%</i> H
DON'T KNOW	3 100%	-	-	2 * 71%	1 29%	- - -	1 46%	2 * 54%	2 * 73%	1 * 27%



Q.8 WHICH OF THE FOLLOWING TV SERVICES OR FUNCTIONS HAVE YOU HEARD OF BEFORE TODAY?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

					S	EX			AG	ξE			
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 21%	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 21%	351 45%	425 55%	190 24%	255 33%	124 16%	208 27%	105* 14%	332 <i>43%</i>
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	624 80% 100%	177 81% 28%	103 78% 17%	219 <i>84%</i> 35% D	125 75% 20%	288 <i>82%</i> 46%	336 79% 54%	161 85% 26% J	216 85% 35% J	105 <i>85%</i> <i>17%</i> J	142 68% 23%	86 82% 14%	247 74% 40%
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	522 67% 100%	151 69% 29%	94 71% 18%	177 68% 34%	100 61% 19%	269 77% 52% F	253 60% 48%	140 <i>74%</i> <i>27%</i> J	186 <i>73%</i> <i>36%</i> J	87 <i>70%</i> 1 <i>7%</i> J	110 53% 21%	77 74% 15% L	196 59% 38%
A DIGITAL VIDEO RECORDER SUCH AS SKY PULS, Y PULS, FREEVIEW PULS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	581 75% 100%	161 74% 28%	96 73% 17%	197 75% 34%	127 77% 22%	279 79% 48% F	302 71% 52%	146 77% 25% J	209 <i>82%</i> 36% J	102 <i>82%</i> <i>17%</i> J	124 60% 21%	76 <i>72%</i> 13%	226 68% 39%
VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (HESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC.)	461 59% 100%	141 65% 31% D	84 63% 18% D	154 59% 33%	82 50% 18%	240 68% 52% F	221 52% 48%	130 69% 28% J	174 68% 38% J	71 58% 15% J	86 41% 19%	66 63% 14% L	157 47% 34%
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	512 66% 100%	148 68% 29%	92 70% 18%	172 66% 34%	100 6 <i>1% 20</i> %	268 76% 52% F	244 57% 48%	141 <i>74%</i> <i>28%</i> J	182 <i>72%</i> <i>36%</i> J	86 69% 17% J	103 49% 20%	77 73% 15% L	188 57% 37%
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	419 54% 100%	122 56% 29%	75 56% 18%	140 <i>54%</i> 33%	82 50% 20%	224 64% 54% F	194 46% 46%	125 66% 30% J	154 61% 37% J	74 <i>59%</i> 18% J	66 32% 16%	70 67% 17% L	139 42% 33%
ULTRA HIGH DEFINITION TV	298 38% 100%	90 41% 30%	64 48% 22% CD	91 35% 31%	53 <i>32%</i> <i>18%</i>	155 <i>44%</i> <i>52%</i> F	142 33% 48%	103 <i>54%</i> <i>35%</i> HIJ	92 36% 31% J	47 38% 16% J	55 27% 19%	59 56% 20% L	102 31% 34%



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PAGE 35

Q.8 WHICH OF THE FOLLOWING TV SERVICES OR FUNCTIONS HAVE YOU HEARD OF BEFORE TODAY?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		SI	EX	AGE					
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (К)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 16%	208 27%	105* 14%	332 43%
INTERACTIVE AND RED BUITON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES	564 73% 100%	154 71% 27%	99 75% 18%	197 76% 35%	113 69% 20%	271 77% 48% F	293 69% 52%	143 76% 25% J	207 <i>81%</i> <i>37%</i> J	99 80% 18% J	114 55% 20%	76 72% 13%	213 64% 38%
CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOU RP C OR LAPTOP (E.G. VIA BBC IPLAYER, TIVPLAYER, SKY PLAYER ETC.)	579 75% 100%	159 73% 27%	107 81% 19%	195 75% 34%	118 <i>72%</i> 20%	280 <i>80%</i> <i>48%</i> F	299 70% 52%	154 81% 27% J	203 80% 35% J	104 <i>84%</i> <i>18%</i> J	118 57% 20%	81 78% 14%	222 67% 38%
NONE OF THESE	42 5% 100%	18 8% 43%	6 5% 15%	10 4% 24%	8 5% 18%	11 3% 26%	31 7% 74% E	8 4% 20% H	2 1% 4%	5 <i>4%</i> 1 <i>2</i> % H	27 <i>13%</i> 64% GHI	7 7% 16%	32 10% 76%



Q.8 WHICH OF THE FOLLOWING TV SERVICES OR FUNCTIONS HAVE YOU HEARD OF BEFORE TODAY?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 <i>41%</i>	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 38%	215 27%	587 <i>73</i> %
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	624 80% 100%	309 <i>84%</i> <i>50%</i> B	315 77% 50%	143 <i>88%</i> 23% F	166 81% 27%	145 <i>82%</i> <i>23%</i> F	170 <i>73%</i> <i>27%</i>	195 <i>88%</i> <i>31%</i> H	429 77% 69%
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	522 67% 100%	252 69% 48%	271 66% 52%	115 <i>71%</i> 22%	137 67% 26%	124 71% 24%	147 63% 28%	168 76% 32% Н	354 64% 68%
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, RECVIEW PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	581 75% 100%	284 77% 49%	297 73% 51%	132 <i>82%</i> 23% F	152 74% 26%	136 77% 23%	161 69% 28%	182 <i>82%</i> <i>31%</i> H	399 <i>72%</i> 69%
VIDEO ON DEMAND THROUGH THE TV WHEE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE UBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, AOD ETC)	461 59% 100%	236 64% 51% B	225 55% 49%	115 71% 25% DEF	121 59% 26%	104 59% 23%	121 52% 26%	151 68% 33% Н	310 56% 67%
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	512 66% 100%	257 70% 50% B	254 62% 50%	115 <i>71%</i> 22% F	142 69% 28% F	118 67% 23%	137 59% 27%	161 73% 31% H	351 63% 69%
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REGUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOXY	419 54% 100%	218 59% 52% B	200 49% 48%	109 68% 26% DEF	109 53% 26%	94 53% 22%	107 46% 25%	145 65% 35% H	274 49% 65%
ULTRA HIGH DEFINITION TV	298 38% 100%	154 42% 52%	143 35% 48%	63 39% 21%	92 45% 31% E	58 33% 19%	85 <i>37%</i> <i>29%</i>	93 <i>42%</i> 31%	204 37% 69%



Q.8 WHICH OF THE FOLLOWING TV SERVICES OR FUNCTIONS HAVE YOU HEARD OF BEFORE TODAY?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

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INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

NONE OF THESE

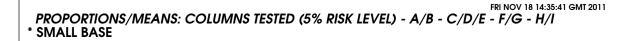
	SOCIAL	GRADE		SOCIAL	GRADE			REN IN ME
TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)
776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30%</i>	222 29%	554 71%
564 73% 100%	289 <i>79%</i> 51% B	275 67% 49%	137 85% 24% DEF	152 74% 27% F	129 <i>73%</i> 23% F	146 63% 26%	176 80% 31% H	388 70% 69%
579 75% 100%	301 <i>82%</i> 52% B	278 68% 48%	143 88% 25% DEF	159 77% 27% F	128 73% 22%	149 64% 26%	183 <i>83%</i> 32% Н	396 71% 68%
42 5% 100%	11 3% 27%	31 <i>8%</i> <i>73%</i> A	3 2% 6%	9 4% 21%	7 4% 17%	24 10% 56% CDE	3 2% 8%	39 7% 92% G



Q.8 WHICH OF THE FOLLOWING TV SERVICES OR FUNCTIONS HAVE YOU HEARD OF BEFORE TODAY?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (Q	-	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18%</i>	558 <i>72%</i>	187 24%	^{32*} _4%	310 40%	424 55%	527 68%	249 32%
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON ITJ	624 80% 100%	282 90% 45%	129 93% 21%	447 80% 72% E	177 95% 28% CE	-	254 82% 41%	364 86% 58%	456 87% 73% I	168 67% 27%
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	522 67% 100%	245 78% 47%	116 84% 22%	365 65% <i>70%</i> E	158 85% 30% CE	- - -	210 68% 40%	308 <i>73%</i> 59%	383 <i>73%</i> <i>73</i> % I	140 56% 27%
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS WITH E.G., ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	581 75% 100%	272 87% 47%	123 88% 21%	405 73% 70% E	175 <i>94%</i> <i>30%</i> CE	- - -	226 73% 39%	349 <i>82%</i> 60% F	423 80% 73% I	158 63% 27%
VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)	461 59% 100%	233 74% 51%	114 82% 25%	305 55% 66% E	156 84% 34% CE	- - -	176 57% 38%	279 66% 61% F	348 66% 75% I	113 45% 25%
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	512 66% 100%	254 81% 50%	125 90% 25% A	356 64% 70% E	156 <i>84% 30%</i> CE	-	188 61% 37%	317 75% 62% F	385 <i>73%</i> <i>75%</i> I	127 51% 25%
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	419 54% 100%	219 69% 52%	111 80% 27% A	284 51% 68% E	134 <i>72%</i> <i>32%</i> CE	- - -	160 52% 38%	254 60% 61% F	337 64% 81% I	81 33% 19%





Q.8 WHICH OF THE FOLLOWING TV SERVICES OR FUNCTIONS HAVE YOU HEARD OF BEFORE TODAY?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18</i> %	558 72%	187 24%	32* _4%	310 40%	424 55%	527 68%	249 32%
ULTRA HIGH DEFINITION TV	298 38% 100%	159 51% 53%	70 50% 23%	217 39% 73% E	81 <i>43%</i> <i>27%</i> E	- - -	115 <i>37%</i> <i>39</i> %	183 43% 61%	218 <i>41%</i> <i>73%</i> I	80 <i>32%</i> <i>27%</i>
INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES	564 73% 100%	272 86% 48%	128 92% 23%	394 <i>71%</i> 70% E	170 <i>91%</i> 30% CE	-	215 69% 38%	345 81% 61% F	427 81% 76% I	137 55% 24%
CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC (PLAYER, TIVPLAYER, SKY PLAYER ETC.)	579 75% 100%	276 88% 48%	124 90% 21%	402 <i>72%</i> 69% E	177 95% 31% CE	-	219 71% 38%	353 83% 61% F	435 83% 75% I	144 58% 25%
NONE OF THESE	42 5% 100%	6 <i>2</i> % 14%	1 1% 4%	42 8% 100% D	-	-	24 8% 58% G	15 4% 36%	14 3% 33%	28 11% 67% H



Q.9 AND WHICH OF THESE SERVICES DO YOU CURRENTLY HAVE OR USE AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF ANY TV SERVICES OR FUNCTIONS

			URBANITY			S	EX		AGE				
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	709 100%	209 <i>29</i> %	111 <i>16%</i>	238 <i>34%</i>	151 <i>21%</i>	300 42%	409 58%	155 22%	207 29%	122 <i>17</i> %	225 32%	75 11%	347 49%
WEIGHTED TOTAL	702 100%	195 <i>28%</i>	117* 17%	241 <i>34%</i>	150 <i>21%</i>	328 47%	374 53%	177 25%	234 33%	118 <i>17</i> %	173 25%	95* 13%	291 42%
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	291 42% 100%	90 46% 31%	46 40% 16%	93 39% 32%	62 42% 21%	153 <i>47%</i> <i>53%</i> F	138 37% 47%	77 44% 27% J	112 48% 39% J	54 45% 18% J	48 28% 16%	35 37% 12%	102 35% 35%
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	115 16% 100%	38 20% 33%	24 20% 21%	36 15% 31%	17 <i>12%</i> <i>15%</i>	68 21% 59% F	47 13% 41%	36 20% 31%	40 17% 35%	17 14% 15%	23 13% 20%	18 19% 15%	39 14% 34%
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	208 30% 100%	53 27% 26%	31 27% 15%	71 30% 34%	52 35% 25%	113 34% 54% F	95 26% 46%	47 26% 22%	84 36% 40% J	40 <i>34%</i> <i>19%</i> J	37 22% 18%	19 20% 9%	78 27% 37%
VIDEO ON DEMAND THROUGH THE TV WHERE VOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC.)	80 11% 100%	24 12% 30%	17 14% 21%	18 8% 23%	22 14% 27%	48 15% 60% F	32 9% 40%	31 <i>17%</i> <i>39%</i> IJ	34 15% 43% J	9 8% 12%	5 3% 7%	15 16% 18% L	15 5% 19%
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	9 1% 100%	4 2% 48%	1 1% 14%	1 8%	3 2% 30%	7 2% 79%	2 21%	3 2% 38%	3 1% 30%	1 1% 14%	2 1% 18%	3 3% 38%	3 1% 32%
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	47 7% 100%	14 7% 29%	7 6% 15%	14 6% 30%	12 8% 26%	25 8% 53%	22 6% 47%	21 <i>12%</i> <i>44%</i> IJ	19 8% 40% J	3 3% 7%	4 2% 9%	10 11% 22% L	7 3% 16%
ULTRA HIGH DEFINITION TV	24 3% 100%	10 5% 42%	6 5% 26%	5 2% 20%	3 2% 12%	16 5% 66%	8 2% 34%	11 6% 47% J	6 3% 25%	5 4% 18%	2 1% 10%	6 7% 26%	7 2% 28%



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Q.9 AND WHICH OF THESE SERVICES DO YOU CURRENTLY HAVE OR USE AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF ANY TV SERVICES OR FUNCTIONS

		URBA	ANITY		S	EX	AGE					
	METRO POLI	OTHER 100%	MIXED URBAN/									
TOTAL	TAN (A)	URBAN (B)	RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
702 100%	195 28%	117* <i>17%</i>	241 34%	150 <i>21%</i>	328 47%	374 53%	177 25%	234 <i>33</i> %	118 <i>17</i> %	173 <i>25%</i>	95* 13%	291 42%
249 35% 100%	65 34% 26%	44 38% 18%	89 <i>37%</i> 36%	50 33% 20%	129 39% 52%	120 32% 48%	64 36% 26%	92 39% 37% J	49 <i>41%</i> <i>19%</i> J	45 26% 18%	29 31% 12%	93 <i>32%</i> 38%
246 35% 100%	53 27% 21%	47 40% 19% A	96 40% 39% A	50 34% 20%	127 39% 52%	119 32% 48%	66 37% 27% J	105 45% 43% J	44 <i>37%</i> <i>18%</i> J	32 18% 13%	34 36% 14%	76 26% 31%
222 32% 100%	65 34% 29%	34 29% 15%	66 28% 30%	56 37% 25%	89 27% 40%	132 35% 60% E	59 33% 26%	63 27% 28%	28 24% 13%	72 <i>42%</i> 33% HI	40 42% 18%	100 34% 45%

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WEIGHTED TOTAL

INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, TVPLAYER, SKY PLAYER TC)

ETC.) NONE OF THESE

Q.9 AND WHICH OF THESE SERVICES DO YOU CURRENTLY HAVE OR USE AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF ANY TV SERVICES OR FUNCTIONS

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO	
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
UNWEIGHTED TOTAL	709 100%	302 43%	407 57%	147 21%	155 22%	155 22%	252 36%	197 28%	512 <i>72</i> %	
WEIGHTED TOTAL	702 100%	339 48%	363 52%	155 22%	184 26%	164 23%	199 28%	207 29%	495 71%	
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	291 42% 100%	152 45% 52%	140 <i>39%</i> <i>48%</i>	78 <i>50%</i> 27% F	74 40% 25%	70 43% 24%	70 35% 24%	103 50% 35% H	188 38% 65%	
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	115 16% 100%	66 19% 57%	50 14% 43%	30 <i>19%</i> <i>26%</i>	36 19% 31%	21 13% 18%	29 15% 25%	36 <i>17%</i> 31%	80 16% 69%	
A DIGITAL VIDEO RECORDER SUCH AS SKV PLUS, V PLUS, FREVEW PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	208 30% 100%	121 36% 58% B	87 24% 42%	63 40% 30% EF	59 32% 28% F	44 27% 21%	43 21% 20%	68 33% 33%	140 28% 67%	
VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT RROGRAMMES THAT ARE FROM AN EXTENSIVE UBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)	80 11% 100%	50 15% 63% B	30 8% 37%	21 13% 26% F	30 16% 37% F	18 11% 22%	12 6% 15%	29 14% 36%	51 10% 64%	
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	9 1% 100%	4 1% 49%	4 1% 51%	3 <i>2%</i> 38% F	1 10%	4 3% 51% F	- - -	1 1% 13%	8 2% 87%	
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	47 7% 100%	33 10% 70% B	14 4% 30%	16 <i>10% 34%</i> F	16 9% 35% F	7 4% 16%	7 3% 15%	20 10% 43%	27 5% 57%	
ULTRA HIGH DEFINITION TV	24 3% 100%	13 4% 54%	11 3% 46%	6 4% 24%	7 4% 30%	5 3% 20%	6 3% 26%	7 3% 27%	18 4% 73%	

Q.9 AND WHICH OF THESE SERVICES DO YOU CURRENTLY HAVE OR USE AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF ANY TV SERVICES OR FUNCTIONS

						CHILD	REN IN	
	SOCIAL	GRADE		SOCIAL	GRADE		НО	ME
TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
702 100%	339 48%	363 <i>52</i> %	155 22%	184 <i>26</i> %	164 23%	199 28%	207 <i>29</i> %	495 71%
249 35% 100%	142 <i>42%</i> 57% B	107 29% 43%	73 <i>47%</i> 29% F	69 38% 28% F	58 <i>35% 23%</i> F	49 25% 20%	84 41% 34%	165 33% 66%
246 35% 100%	160 47% 65% B	86 24% 35%	81 52% 33% EF	79 43% 32% EF	49 30% 20% F	37 18% 15%	90 44% 37% H	156 32% 63%
222 32% 100%	76 22% 34%	146 40% 66% A	24 15% 11%	53 <i>29% 24%</i> C	53 33% 24% C	92 46% 42% CDE	55 26% 25%	167 34% 75%

INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

NONE OF THESE

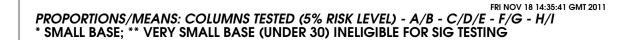




Q.9 AND WHICH OF THESE SERVICES DO YOU CURRENTLY HAVE OR USE AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF ANY TV SERVICES OR FUNCTIONS

		ATTITUDE TO TECHNOLOGY (Q16)		FR	EEVIEW TAKE	-UP	Freeview (Q	-	INTERNET ACCESS AT HOME		
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)	
UNWEIGHTED TOTAL	709 100%	276 39%	123 <i>17</i> %	537 76%	172 24%	-	284 40%	417 59%	449 63%	260 37%	
WEIGHTED TOTAL	702 100%	309 44%	137 20%	515 <i>73</i> %	187 27%	·** · **	285 41%	408 58%	488 <i>70</i> %	214 <i>30</i> %	
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	291 42% 100%	159 52% 55%	75 55% 26%	159 31% 54%	133 <i>71%</i> 46% C	-	80 28% 27%	209 <i>51%</i> <i>72%</i> F	237 48% 81% I	55 26% 19%	
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	115 16% 100%	72 23% 63%	40 29% 34%	54 11% 47%	61 <i>33%</i> <i>53%</i> C	- - -	54 19% 47%	62 15% 53%	94 <i>19%</i> <i>82%</i> I	21 10% 18%	
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	208 30% 100%	122 39% 58%	64 46% 31%	83 16% 40%	125 67% 60% C		62 22% 30%	143 35% 69% F	178 36% 85% 1	30 14% 15%	
VIDEO ON DEMAND THROUGH THE IV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXIENSIVE UBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)	80 11% 100%	55 18% 68%	32 23% 39%	14 3% 17%	67 36% 83% C	- - -	24 8% 29%	54 13% 67%	72 15% 90% I	8 4% 10%	
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	9 1% 100%	6 2% 69%	3 2% 30%	4 1% 49%	4 2% 51%	- - -	- -	9 <i>2%</i> 100% F	9 2% 100%	- - -	
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV. THIS REGUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	47 7% 100%	31 10% 67%	22 16% 47%	22 4% 47%	25 13% 53% C	- - -	13 4% 27%	34 8% 73%	43 <i>9%</i> <i>91%</i> I	4 2% 9%	





PAGE 45

Q.9 AND WHICH OF THESE SERVICES DO YOU CURRENTLY HAVE OR USE AT HOME?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF ANY TV SERVICES OR FUNCTIONS

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			FREEVIEW (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
WEIGHTED TOTAL	702 100%	309 44%	137 <i>20</i> %	515 <i>73%</i>	187 27%	_** _ **	285 41%	408 58%	488 70%	214 <i>30</i> %
ULTRA HIGH DEFINITION TV	24 3% 100%	18 6% 75%	7 5% 29%	15 3% 60%	10 5% 40%	- -	4 1% 17%	20 5% 83% F	21 4% 87%	3 1% 13%
INTERACTIVE AND RED BUITON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES	249 35% 100%	138 45% 56%	70 51% 28%	132 26% 53%	117 63% 47% C	- - -	81 28% 33%	165 40% 66% F	213 <i>44%</i> 86% I	36 17% 14%
CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)	246 35% 100%	153 49% 62%	81 59% 33%	131 25% 53%	116 62% 47% C	-	82 29% 33%	159 39% 65% F	225 46% 91% I	22 10% 9%
NONE OF THESE	222 32% 100%	69 22% 31%	27 20% 12%	214 <i>42%</i> 97% D	7 4% 3%	- - -	122 43% 55% G	97 24% 44%	108 22% 49%	113 53% 51% H

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE: ** VERY SMALL BASE (UNDER 30) INELIGIBLE FOR SIG TESTING



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	263 34% 100%	64 29% 24%	42 32% 16%	85 <i>32%</i> <i>32%</i>	72 44% 27% AC	110 31% 42%	153 36% 58%	29 15% 11%	74 29% 28% G	51 <i>41%</i> <i>19%</i> GH	109 52% 42% GHI	14 13% 5%	160 48% 61% K
2	39 5% 100%	8 4% 20%	8 6% 21%	15 6% 40%	7 4% 19%	13 4% 33%	26 6% 67%	8 4% 20%	11 4% 30%	5 4% 13%	14 7% 37%	5 4% 12%	19 6% 50%
3	48 6% 100%	14 7% 30%	6 5% 13%	18 7% 38%	9 6% 19%	30 8% 61% F	19 4% 39%	10 5% 20%	17 7% 35%	7 6% 14%	15 7% 31%	3 2% 5%	22 7% 46%
4	29 4% 100%	9 4% 31%	4 3% 15%	10 4% 36%	5 3% 18%	14 4% 50%	14 3% 50%	4 2% 15%	12 5% 42%	6 5% 21%	6 3% 22%	3 3% 12%	12 4% 42%
5	78 10% 100%	23 10% 29%	12 9% 15%	32 12% 41%	12 7% 15%	29 8% 37%	49 <i>12%</i> 63%	19 10% 24%	30 <i>12%</i> <i>38%</i>	13 11% 17%	17 8% 21%	10 <i>10%</i> <i>13%</i>	30 9% 38%
6	41 5% 100%	21 9% 50% CD	5 4% 11%	10 4% 25%	6 3% 14%	20 6% 47%	22 5% 53%	14 8% 34%	9 3% 21%	12 <i>10%</i> <i>29%</i> HJ	7 3% 16%	6 6% 14%	19 6% 45%
7	52 7% 100%	14 7% 28%	5 4% 9%	28 11% 53% BD	5 3% 10%	27 8% 52%	25 6% 48%	9 5% 18%	22 9% 42%	10 8% 20%	10 5% 20%	6 5% 11%	20 6% 40%
8	66 9% 100%	16 7% 25%	18 <i>13%</i> <i>27%</i> C	17 6% 25%	15 9% 23%	31 9% 46%	35 8% 54%	31 <i>17%</i> <i>48%</i> HIJ	22 9% 34% J	4 4% 7%	8 4% 12%	19 <i>18% 29%</i> L	12 4% 19%
9	20 3% 100%	9 4% 47% C	4 3% 18%	2 1% 11%	5 3% 24%	7 2% 35%	13 3% 65%	6 3% 32%	6 2% 30%	4 3% 21%	3 2% 16%	5 5% 27%	7 2% 37%

GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			AG	θE		
		METRO	OTHER	MIXED									
	TOTAL	POLI	100%	URBAN/				14.24		FF ()	45.	14.04	FF .
	TOTAL	TAN (A)	URBAN (B)	RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 <i>43%</i>
10 - VERY INTERESTED	104 13% 100%	32 15% 31%	19 14% 18%	33 13% 31%	20 <i>12%</i> <i>19%</i>	57 16% 55% F	47 11% 45%	51 <i>27%</i> <i>49%</i> HIJ	32 13% 31% J	10 8% 10%	10 5% 10%	27 26% 26% L	20 6% 20%
DONT KNOW ENOUGH ABOUT IT	5 1% 100%	3 2% 68%	-	1 20%] 12%	2 1% 39%	3 1% 61%	3 1% 57%] 12%	* * 10%	1 1% 22%	3 3% 57%	2 31%
MEAN SCORE	4.53	4.91 D	4.73	4.42	4.03	4.79	4.31	6.36 HI J	4.69 J	4.01 J	2.98	6.57 L	3.37
STD. DEVIATION	3.37	3.34	3.49	3.24	3.45	3.42	3.31	3.28	3.30	3.12	2.79	3.22	2.96

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 38%	215 27%	587 73%
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
1 - NOT AT ALL INTERESTED	263 34% 100%	125 34% 48%	137 34% 52%	61 38% 23%	64 31% 24%	55 31% 21%	82 35% 31%	52 24% 20%	210 38% 80% G
2	39 5% 100%	21 6% 55%	17 4% 45%	6 4% 16%	15 7% 39%	8 5% 22%	9 4% 23%	10 5% 27%	28 5% 73%
3	48 6% 100%	26 7% 53%	23 6% 47%	10 6% 21%	16 8% 33%	15 <i>8%</i> <i>31%</i> F	8 3% 16%	11 5% 23%	37 7% 77%
4	29 4% 100%	9 2% 32%	20 5% 68%	3 2% 11%	6 3% 21%	12 7% 43% C	7 3% 25%	5 2% 19%	23 4% 81%
5	78 10% 100%	31 8% <i>39</i> %	48 12% 61%	15 9% 19%	16 8% 20%	24 14% 30%	24 10% 31%	31 14% 39%	48 9% 61%
6	41 5% 100%	18 5% 43%	24 6% 57%	12 8% 30% D	5 3% 12%	6 3% 14%	18 8% 44% D	12 5% 29%	29 5% 71%
7	52 7% 100%	28 8% 54%	24 6% 46%	18 <i>11%</i> 35% D	10 5% 19%	10 6% 20%	13 6% 26%	18 8% 35%	34 6% 65%
8	66 9% 100%	38 10% 57%	28 7% 43%	13 8% 19%	25 <i>12%</i> 38% F	13 8% 20%	15 6% 22%	26 12% 39%	40 7% 61%
9 9	20 3% 100%	11 3% 54%	9 2% 46%	8 5% 38%	3 2% 16%	3 2% 17%	6 2% 28%	6 3% 32%	14 2% 68%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
10 - VERY INTERESTED	104 13% 100%	42 11% 41%	62 15% 59%	11 7% 11%	31 <i>15% 30%</i> C	23 13% 22%	39 17% 37% C	38 17% 37%	66 12% 63%
DONT KNOW ENOUGH ABOUT IT	5 1% 100%	2 * 37%	3 1% 63%	-	2 1% 37%	: 10%	3 1% 53%		5 1% 100%
MEAN SCORE	4.53	4.47	4.58	4.29	4.62	4.46	4.67	5.35 H	4.20
STD. DEVIATION	3.37	3.35	3.38	3.20	3.48	3.24	3.49	3.34	3.32



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q	RECEIVER (3)	INTE ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL WEIGHTED TOTAL	802 100% 776 100%	281 35% 315 41%	125 16% 139 <i>18</i> %	592 74% 558 72%	172 21% 187 24%	38 5% 32* _4%	315 <i>39%</i> 310 <i>40%</i>	438 55% 424 55%	492 61% 527 68%	310 39% 249 32%
1 - NOT AT ALL INTERESTED	263 34% 100%	81 26% 31%	34 24% 13%	203 36% 78% E	59 32% 22% E	- - -	113 36% 43%	149 35% 57%	158 30% 60%	105 <i>42%</i> <i>40%</i> Н
2	39 5% 100%	8 3% 21%	4 3% 11%	33 6% 85%	6 3% 15%	- - -	22 7% 58% G	16 4% 40%	26 5% 66%	13 5% <i>34</i> %
3	48 6% 100%	14 4% 29%	6 4% 12%	37 7% 77%	11 6% 23%	- - -	22 7% 45%	26 6% 53%	33 6% 68%	16 6% 32%
4	29 4% 100%	16 5% 54%	7 5% 25%	22 4% 77%	7 3% 23%		13 4% 46%	14 3% 50%	20 4% 69%	9 4% 31%
5	78 10% 100%	31 10% 40%	15 11% 20%	54 10% 68%	25 13% 32% E	- - -	30 10% 38%	47 11% 59%	54 10% 69%	24 10% 31%
6	41 5% 100%	22 7% 53%	13 9% 30%	32 6% 77%	10 5% <i>23</i> %	- - -	17 5% 41%	24 6% 59%	29 5% 70%	13 5% 30%
7	52 7% 100%	26 8% 50%	9 6% 17%	43 8% 82%	9 5% 18%	- - -	18 6% 35%	32 8% 63%	35 7% 68%	17 7% 32%
8	66 9% 100%	44 14% 66%	16 <i>12%</i> <i>25</i> %	49 9% 74%	17 9% 26%	- -	19 6% 29%	44 10% 67%	52 10% 79%	14 6% 21%





Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

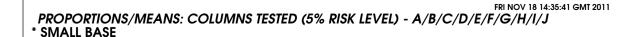
		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32*	310 40%	424 55%	527 68%	249 32%
9	20 3% 100%	10 3% 50%	4 3% 21%	11 2% 53%	9 5% 47% C	- - -	6 2% 29%	14 3% 71%	17 3% 83%	3 1% 17%
10 - VERY INTERESTED	104 13% 100%	61 19% 59%	31 22% 30%	70 <i>12%</i> 67% E	34 <i>18%</i> <i>33%</i> E	- - -	48 16% 47%	55 <i>13%</i> <i>53%</i>	76 14% 73%	28 11% 27%
DONT KNOW ENOUGH ABOUT IT	5 1% 100%	2 1% 39%	- - -	5 1% 100%	-	- - -	2 1% 39%	3 1% 61%	4 1% 78%	1 22%
MEAN SCORE	4.53	5.51	5.61	4.36	5.03 C	-	4.35	4.63	4.82 I	3.93
STD. DEVIATION	3.37	3.38	3.40	3.31	3.48	-	3.40	3.36	3.38	3.26

GfK

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						6	0				
	TOTAL	a high Defini Tion Ready Tele Vision	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS	A Digital Video Recorder Sky Plus V Plus Freeview Plus	VIDEO ON DEMAND THROUGH TV	3D TV	INTERNET SERVICES AND APPS ACCESSED THROUGH TV	ultra High Defini Tion Tv	INTER ACTIVE AND RED BUTTON SERVICES	CATCH-UP TV	NONE OF THESE
	IOIAL	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(l)	(J)
UNWEIGHTED TOTAL	802 100%	620 77%		573 71%	440 55%	504 63%	398 50%	286 36%	547 68%	560 <i>70</i> %	55 7%
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
1 - NOT AT ALL INTERESTED	263 34% 100%	212 34% 81%	172 33% 66%	193 33% 73%	148 32% 56%	179 35% 68%	140 34% 53%	90 30% 34%	198 35% 76%	193 33% 74%	15 37% 6%
2	39 5% 100%	31 5% 81%	25 5% 64%	26 5% 68%	20 4% 52%	23 5% 60%	19 5% 49%	15 5% 38%	30 5% 77%	27 5% 70%	5 11% 12% D
3	48 6% 100%	39 6% 81%	33 6% 69%	40 7% 83%	32 7% 65%	33 6% 69%	17 4% 35%	14 5% 29%	32 6% 66%	37 6% 77%	2 4% 4%
4	29 4% 100%	24 4% 83%	21 4% 72%	22 4% 78%	14 3% 50%	15 3% 52%	11 3% 39%	8 3% 28%	22 4% 76%	19 3% 68%	2 5% 7%
5	78 10% 100%	67 11% 86%	61 <i>12%</i> <i>78%</i>	60 10% 77%	52 11% 66%	56 11% 71%	45 11% 58%	36 12% 46%	58 10% 73%	62 11% 79%	5 12% 6%
6	41 5% 100%	35 6% 84%	30 6% 73%	33 6% 80%	25 5% 61%	30 6% 73%	22 5% 54%	11 4% 26%	31 5% 74%	31 5% 74%	3 7% 7%
7	52 7% 100%	45 7% 86%	30 6% 59%	41 7% 79%	31 7% 60%	30 6% 59%	33 8% 64%	18 6% 35%	40 7% 77%	43 7% 83%	4 8% 7%
8	66 9% 100%	60 10% 90%	53 10% 80% J	58 10% 88% J	47 10% 71% J	50 1 <i>0</i> % 75%	45 11% 68% J	37 12% 55% J	52 9% 78%	56 10% 85%	• 1% 1%





GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
			А	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 <i>75%</i>	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
9	20 3% 100%	19 3% 94%	16 3% 82%	18 3% 90%	17 4% 85%	18 4% 91%	12 3% 58%	9 3% 43%	17 3% 87%	18 3% 91%	
10 - VERY INTERESTED	104 13% 100%	92 15% 89%	80 15% 77%	88 15% 85%	74 16% 71%	77 15% 74%	73 18% 71%	62 21% 59% AJ	85 15% 82%	92 16% 88%	3 7% 3%
Dont Know Enough About It	5 1% 100%] 21%	<u>]</u> 21%	1 21%	! 21%	<u>]</u> 12%] 12%	-	: 10%	: 10%	4 9% 79% ABCDEFGHI
MEAN SCORE	4.53	4.67 J	4.74 J	4.74 J	4.86 J	4.67 J	4.93 J	5.20 HJ	4.63 J	4.77 J	3.55
STD. DEVIATION	3.37	3.39	3.39	3.40	3.42	3.42	3.49	3.53	3.42	3.42	2.88

GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16</i> %	263 <i>33%</i>	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 <i>45</i> %	425 55%	190 24%	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	223 29% 100%	66 30% 30%	33 25% 15%	75 <i>29%</i> 34%	50 30% 22%	85 24% 38%	137 32% 62% E	30 16% 14%	57 22% 25%	40 32% 18% G	96 46% 43% GHI	19 18% 9%	136 41% 61% K
2	37 5% 100%	6 3% 16%	3 2% 8%	18 7% 48%	10 6% 28%	17 5% 45%	20 5% 55%	6 3% 16%	12 5% 32%	5 4% 15%	14 7% 38%	3 3% 8%	19 6% 53%
3	46 6% 100%	9 4% 19%	9 7% 19%	17 6% 36%	12 7% 25%	22 6% 47%	24 6% 53%	11 6% 23%	11 4% 24%	17 <i>13%</i> 36% GHJ	8 4% 17%	5 5% 11%	24 7% 53%
4	30 4% 100%	6 3% 21%	6 5% 21%	13 5% 43%	5 3% 15%	10 3% 34%	20 5% 66%	11 6% 36%	9 4% 30%	5 4% 17%	5 2% 17%	8 8% 28%	10 3% <i>34</i> %
5	75 10% 100%	18 8% 24%	9 7% 12%	34 13% 45%	14 9% 19%	28 8% 37%	47 11% 63%	25 13% 34%	25 10% 33%	10 8% 14%	15 7% 20%	14 13% 19%	25 7% 33%
6	24 3% 100%	11 5% 47% C	6 4% 24%	4 1% 16%	3 2% 13%	14 4% 58%	10 2% 42%	5 3% 22%	11 4% 45%	4 3% 15%	4 2% 18%	1 1% 4%	8 2% 33%
7	52 7% 100%	19 9% 37%	8 6% 16%	16 6% 30%	9 5% 17%	28 8% 55%	23 6% 45%	16 8% 30% J	19 8% 38% J	11 9% 21% J	6 3% 11%	7 7% 13%	17 5% 32%
8	61 8% 100%	18 8% 29%	14 11% 23%	20 8% 33%	9 5% 15%	36 10% 59% F	25 6% 41%	24 13% 39% J	23 9% 37% J	9 7% 14%	6 3% 10%	12 <i>12%</i> <i>20%</i> L	15 4% 24%
9	23 3% 100%	8 3% 32%	8 6% 33%	6 2% 24%	3 2% 11%	9 3% 39%	14 3% 61%	4 2% 17%	9 3% 38%	4 4% 19%	6 3% 27%	2 2% 10%	11 3% 46%



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			A	GE		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (К)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 17%	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 43%
10 - VERY INTERESTED	157 20% 100%	42 19% 27%	24 18% 15%	49 19% 31%	42 25% 27%	82 23% 52%	75 18% 48%	49 26% 31% IJ	57 22% 36%	19 <i>15%</i> <i>12%</i>	33 16% 21%	26 25% 17%	51 15% 33%
DONT KNOW ENOUGH ABOUT IT	16 2% 100%	10 5% 62% C	3 2% 18%	1 1% 9%	2 1% 11%	8 2% 48%	9 2% 52%	4 2% 26%	4 2% 24%	- - -	8 4% 49% 1	4 3% 22%	8 2% 49%
MEAN SCORE	5.09	5.19	5.45	4.87	5.07	5.54 F	4.72	6.10 IJ	5.62 IJ	4.57	3.85	5.90 L	4.13
STD. DEVIATION	3.56	3.56	3.51	3.47	3.72	3.55	3.52	3.29	3.50	3.38	3.57	3.39	3.51

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDRI HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	<i>19</i> %	22%	<i>21%</i>	<i>38%</i>	27%	<i>73%</i>
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	21%	27%	23%	<i>30</i> %	<i>29</i> %	71%
1 - NOT AT ALL INTERESTED	223 29% 100%	100 27% 45%	123 30% 55%	41 25% 18%	59 29% 26%	43 25% 19%	80 <i>34%</i> <i>36%</i> E	48 <i>22%</i> <i>21%</i>	175 <i>32%</i> <i>79%</i> G
2	37	18	19	5	13	6	13	9	27
	5%	5%	5%	3%	6%	4%	5%	4%	5%
	100%	48%	52%	13%	35%	17%	35%	25%	75%
3	46	22	24	9	13	9	15	9	37
	6%	6%	6%	6%	6%	5%	6%	4%	7%
	100%	48%	52%	19%	28%	20%	<i>32</i> %	19%	81%
4	30	10	20	3	7	11	10	7	23
	4%	3%	5%	2%	3%	6%	4%	3%	4%
	100%	33%	67%	9%	24%	35%	<i>32</i> %	24%	76%
5	75 10% 100%	33 9% 44%	42 10% 56%	15 9% 20%	18 9% 24%	27 15% 36% F	15 6% 20%	26 12% 34%	49 9% 66%
6	24	10	14	7	3	5	9	8	16
	3%	3%	3%	4%	2%	3%	4%	4%	3%
	100%	42%	58%	28%	14%	20%	38%	34%	66%
7	52 7% 100%	32 9% 62% B	20 5% 38%	16 <i>10% 30%</i> F	16 8% 31%	10 6% 19%	10 4% 20%	19 9% 37%	32 6% 63%
8	61 8% 100%	30 8% 50%	31 7% 50%	20 <i>12% 32%</i> DF	11 5% 17%	19 11% 31% F	11 5% 19%	23 10% 37%	38 7% 63%
9	23	13	10	8	5	2	8	7	16
	3%	4%	2%	5%	3%	1%	3%	3%	3%
	100%	57%	43%	33%	23%	10%	33%	30%	70%
10 - VERY INTERESTED	157	76	81	33	43	37	44	52	105
	20%	21%	20%	20%	21%	21%	19%	24%	<i>19%</i>
	100%	48%	52%	21%	27%	24%	28%	33%	67%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
DONT KNOW ENOUGH ABOUT	16 2% 100%	7 2% 41%	10 2% 59%	2 2% 15%	4 2% 26%	2 1% 12%	8 3% 47%	2 1% 11%	15 3% <i>89</i> %
MEAN SCORE	5.09	5.27	4.94	5.61 F	4.99	5.32	4.63	5.78 H	4.82
STD. DEVIATION	3.56	3.56	3.55	3.49	3.61	3.41	3.63	3.46	3.56

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FREEVIEW TAKE-UP			Freeview (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL INTERESTED	223 29% 100%	53 17% 24%	26 19% 12%	202 36% 91% DE	20 11% 9%	- - -	120 39% 54% G	101 24% 46%	116 22% 52%	107 <i>43% 48%</i> H
2	37 5% 100%	8 3% 22%	2 2% 7%	34 6% 92% D	3 1% 8%	-	14 5% 39%	19 <i>4%</i> <i>52%</i>	22 4% 61%	14 6% 39%
3	46 6% 100%	18 6% 39%	10 7% 22%	36 6% 77%	10 6% 23%		21 7% 45%	24 6% 53%	35 7% 77%	11 4% 23%
4	30 4% 100%	18 6% 59%	4 3% 15%	19 3% 62%	11 6% 38%	-	16 5% 54%	14 3% 46%	23 4% 75%	8 3% 25%
5	75 10% 100%	26 8% 35%	8 6% 11%	49 9% 66%	25 <i>14% 34%</i> E	- -	33 11% 44%	41 10% 54%	56 11% 75%	19 8% 25%
6	24 3% 100%	14 4% 57%	5 4% 21%	17 3% 69%	8 4% 31%	- - -	11 4% 47%	13 3% 53%	18 3% 73%	7 3% 27%
7	52 7% 100%	27 8% 51%	9 6% 16%	40 7% 77%	12 6% 23%	- - -	15 5% 28%	36 9% 70%	44 8% 84% I	8 3% 16%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

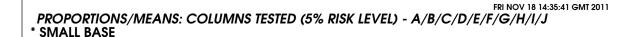
BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FREEVIEW TAKE-UP		-UP		RECEIVER (3)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	249 32%
8	61 8% 100%	40 13% 66%	15 11% 25%	45 8% 74%	16 <i>9</i> % <i>2</i> 6%	-	21 <i>7%</i> <i>35</i> %	40 9% 65%	52 10% 84% 1	10 4% 16%
9	23 3% 100%	9 3% 37%	3 2% 12%	15 3% 63%	9 5% 37%	- - -	9 3% 38%	15 3% 62%	16 3% 70%	7 3% 30%
10 - VERY INTERESTED	157 20% 100%	98 31% 62%	53 39% 34%	87 16% 55% E	71 38% 45% CE	-	43 14% 28%	112 26% 71% F	113 <i>21%</i> <i>72%</i>	45 18% 28%
DONT KNOW ENOUGH ABOUT IT	16 2% 100%	4 1% 24%	3 <i>2%</i> 16%	15 3% 90%	2 1% 10%	- - -	5 2% 34%	9 2% 57%	9 2% 54%	7 3% 46%
MEAN SCORE	5.09	6.36	6.54	4.49	6.87	-	4.26	5.72	5.54	4.17
					С			F	I	
STD. DEVIATION	3.56	3.36	3.56	3.47	3.18	-	3.39	3.56	3.43	3.63

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			- , -		•=• (•••==•						
						Q	8				
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	ULTRA HIGH DEFINI TION TV (G)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
UNWEIGHTED TOTAL	802 100%	620 77%	521 65%	573 71%	440 55%	504 63%	398 50%	286 36%	547 68%	560 <i>70%</i>	55 7%
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
1 - NOT AT ALL INTERESTED	223 29% 100%	170 27% 76%	134 26% 60%	151 26% 68%	105 23% 47%	127 25% 57%	102 24% 46%	66 22% 30%	152 27% 68%	152 26% 68%	24 57% 11% ABCDEFGHI
2	37 5% 100%	26 4% 72%	18 3% 49%	21 4% 58%	17 4% 46%	21 4% 57%	18 4% 48%	8 3% 22%	25 4% 69%	24 4% 65%	4 9% 11% BG
3	46 6% 100%	38 6% 82%	35 7% 76%	39 7% 86%	25 5% 54%	30 6% 65%	26 6% 56%	21 7% 46%	33 6% 72%	38 7% 84%	1 3% 3%
4	30 4% 100%	25 4% 82%	22 4% 72%	25 4% 84%	21 5% 71%	24 5% 81%	18 4% 61%	18 6% 60%	25 4% 84%	27 5% 88%	
5	75 10% 100%	70 11% 93% J	60 11% 80% J	61 10% 81%	52 11% 69% J	54 11% 73% J	39 9% 53%	33 11% 44% J	60 11% 80% J	60 10% 81%	1 2% 1%
6	24 3% 100%	19 3% 79%	15 3% 60%	18 3% 73%	14 3% 57%	14 3% 59%	11 3% 47%	9 3% 38%	17 3% 69%	16 3% 67%	3 6% 11%
7	52 7% 100%	47 7% 90%	36 7% 70%	42 7% 80%	39 8% 75%	35 7% 68%	33 8% 64%	22 7% 43%	41 7% 79%	44 8% 85%	2 5% 4%
8	61 8% 100%	57 9% 93% J	49 9% 81% J	57 10% 94% J	47 10% 77% J	48 <i>9%</i> <i>78%</i> J	41 <i>10%</i> 67% J	31 <i>10%</i> 50% J	53 <i>9%</i> <i>88%</i> J	52 9% 84% J	-



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GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						6	28				
			A	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(l)	(J)
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 <i>73%</i>	579 75%	42* 5%
9	23 3% 100%	23 4% 98%	18 4% 78%	22 4% 94%	18 4% 78%	20 4% 86%	17 4% 72%	11 4% 46%	20 3% 84%	21 4% 88%	-
10 - VERY INTERESTED	157 20% 100%	145 23% 92%	131 25% 83%	139 24% 89%	121 26% 77%	129 25% 82% J	112 27% 71%	76 26% 48%	132 23% 84%	140 24% 89%	2 5% 1%
		J	J	J	J		J	J	J	J	
DONT KNOW ENOUGH ABOUT IT	16 2% 100%	5 1% 33%	6 1% 36%	6 1% 35%	3 1% 16%	8 2% 51%	1 9%	2 1% 14%	5 1% 30%	6 1% 37%	6 <i>13%</i> <i>34%</i> ABCDEFGHI
MEAN SCORE	5.09	5.40 J	5.55 J	5.50 J	5.80 J	5.59 J	5.71 J	5.75 J	5.40 J	5.45 J	2.46
STD. DEVIATION	3.56	3.54	3.54	3.54	3.49	3.55	3.56	3.46	3.55	3.54	2.65

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		SI	X			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28</i> %	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	279 36% 100%	81 37% 29%	42 32% 15%	92 35% 33%	63 38% 23%	112 32% 40%	167 39% 60% E	32 17% 11%	80 31% 29% G	53 42% 19% G	114 55% 41% GHI	15 14% 5%	167 50% 60% K
2	58 7% 100%	7 3% 12%	7 5% 12%	24 9% 41% A	20 <i>12%</i> <i>35%</i> A	29 8% 49%	30 7% 51%	10 5% 17%	17 7% 29%	14 11% 24%	17 8% 30%	6 6% 11%	31 9% 54%
3	46 6% 100%	14 6% 30%	7 5% 15%	16 6% 36%	9 5% 20%	23 7% 51%	22 5% 49%	14 8% 31%	9 4% 20%	10 8% 22%	12 6% 27%	8 8% 18%	22 7% 49%
4	34 4% 100%	9 4% 26%	8 6% 24%	12 5% 34%	5 3% 15%	13 4% 38%	21 5% 62%	8 4% 23%	13 5% 38%	9 8% 27% J	4 2% 12%	8 7% 23%	13 4% 39%
5	75 10% 100%	20 9% 27%	13 10% 17%	28 11% 37%	14 9% 19%	33 10% 44%	42 10% 56%	30 16% 40% IJ	29 11% 38% J	6 5% 8%	11 5% 14%	13 <i>12%</i> <i>17%</i> L	17 5% 22%
6	26 3% 100%	9 4% 35%	8 6% 29%	6 2% 24%	3 2% 12%	16 5% 62%	10 2% 38%	9 4% 33%	9 4% 36%	3 3% 13%	5 2% 18%	6 5% 22%	8 2% 31%
7	42 5% 100%	13 6% <i>32</i> %	8 6% 18%	12 5% 29%	9 6% 22%	20 6% 47%	22 5% 53%	19 <i>10%</i> 45% J	15 6% 36% J	7 6% 17% J	1 2%	10 9% 24% L	8 2% 18%
8	50 6% 100%	14 7% 29%	13 10% 26%	15 6% 30%	7 4% 15%	29 8% 57%	22 5% 43%	17 9% 33% J	21 8% <i>42%</i> J	6 5% 12%	6 3% 13%	7 7% 14%	13 4% 25%
9	17 2% 100%	4 2% 21%	2 2% 14%	8 3% 47%	3 2% 18%	7 2% 39%	11 3% 61%	3 2% 18%	7 3% 40%	3 3% 18%	4 2% 24%	3 2% 15%	7 2% 42%



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AC	ЭE		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 43%
10 - VERY INTERESTED	99 13% 100%	32 15% 32%	13 10% 13%	34 13% 34%	20 <i>12%</i> <i>20%</i>	51 15% 52%	48 11% 48%	40 21% 41% HIJ	31 12% 32%	11 8% 11%	17 8% 17%	24 22% 24% L	28 8% 28%
Dont know enough about It	17 2% 100%	9 4% 54%	2 2% 13%	3 1% 20%	2 1% 13%	7 2% 39%	10 2% 61%	4 2% 21%	4 1% 22%	1 1% 7%	9 4% 51%	3 3% 16%	10 3% <i>57</i> %
MEAN SCORE	4.19	4.36	4.38	4.17	3.83	4.50 F	3.93	5.64 HI J	4.50 IJ	3.52	2.86	5.72 L	3.12
STD. DEVIATION	3.35	3.44	3.23	3.35	3.31	3.39	3.29	3.23	3.35	3.08	3.00	3.23	3.04



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	<i>19</i> %	<i>22</i> %	<i>21</i> %	<i>38%</i>	<i>27</i> %	<i>73%</i>
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	<i>47%</i>	53%	21%	27%	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL INTERESTED	279 36% 100%	126 34% 45%	153 <i>37%</i> <i>55</i> %	58 36% 21%	68 33% 24%	62 35% 22%	91 39% 33%	64 29% 23%	215 39% 77% G
2	58	26	32	11	15	10	23	18	40
	7%	7%	8%	7%	7%	6%	10%	8%	7%
	100%	44%	56%	18%	26%	17%	39%	31%	69%
3	46 6% 100%	22 6% 48%	24 6% 52%	3 2% 7%	18 9% 40% C	7 4% 15%	17 7% 37% C	10 5% 23%	35 6% 77%
4	34	14	20	8	6	12	8	7	28
	4%	4%	5%	5%	3%	7%	4%	3%	5%
	100%	41%	59%	23%	18%	35%	25%	20%	80%
5	75 10% 100%	34 9% 45%	42 10% 55%	16 10% 22%	17 8% 23%	25 <i>14</i> % <i>33</i> % F	17 7% 22%	32 <i>14%</i> <i>42%</i> H	44 8% 58%
6	26	14	11	4	10	2	9	9	17
	3%	4%	3%	3%	5%	1%	4%	4%	3%
	100%	56%	44%	17%	39%	8%	36%	33%	67%
7	42	21	21	11	10	12	8	15	27
	5%	6%	5%	7%	5%	7%	4%	7%	5%
	100%	50%	50%	26%	24%	29%	20%	35%	65%
8	50 6% 100%	25 7% 51%	25 6% 49%	16 10% 31% F	10 5% 19%	15 9% 30%	10 4% 19%	19 9% 39%	31 6% 61%
9	17	9	9	5	3	1	7	3	14
	2%	2%	2%	3%	2%	1%	3%	2%	3%
	100%	51%	49%	31%	20%	8%	42%	19%	81%
10 - VERY INTERESTED	99	53	46	22	31	21	25	33	66
	13%	15%	11%	14%	15%	<i>12%</i>	11%	15%	12%
	100%	54%	46%	22%	32%	<i>21%</i>	25%	33%	67%

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
DONT KNOW ENOUGH ABOUT IT	17 2% 100%	6 2% 33%	11 3% 67%	3 2% 19%	2 1% 14%	4 2% 23%	7 3% 44%	l 5%	16 3% 95% G
MEAN SCORE	4.19	4.41	3.99	4.53 F	4.31	4.29	3.76	4.69 H	3.98
STD. DEVIATION	3.35	3.43	3.26	3.46	3.41	3.26	3.25	3.34	3.33

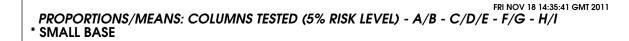
BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR		-UP	FREEVIEW (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 16%	592 74%	172 21%	38 5%	315 39%	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18</i> %	558 72%	187 <i>24</i> %	32*4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL INTERESTED	279 36% 100%	85 27% 30%	36 26% 13%	232 42% 83% DE	47 25% 17% E	- - -	116 <i>37%</i> 41%	160 38% 57%	148 28% 53%	131 53% 47% H
2	58 7% 100%	19 6% 33%	8 6% 14%	48 9% 83%	10 5% 17%	- - -	22 7% 37%	34 8% 58%	44 8% 76%	14 6% 24%
3	46 6% 100%	15 5% 32%	9 7% 20%	33 6% <i>72%</i>	13 7% 28%	- - -	19 6% 42%	26 6% 58%	32 6% 69%	14 6% 31%
4	34 4% 100%	10 3% <i>29</i> %	2 1% 5%	27 5% 78%	7 4% 22%	-	20 6% 58%	14 3% 42%	24 5% 71%	10 4% 29%
5	75 10% 100%	35 11% 47%	14 10% 18%	57 10% 76%	18 10% 24%	- - -	34 11% 45%	40 9% 52%	61 12% 81% I	15 6% 19%
6	26 3% 100%	16 5% 62%	7 5% 28%	13 2% 52%	12 7% 48%	- - -	12 4% 46%	14 3% 54%	18 3% 71%	8 3% 29%
7	42 5% 100%	24 8% 57%	9 7% 22%	30 5% 73%	11 6% 27%	-	19 6% 47%	22 5% 53%	38 7% 91% I	4 1% 9%





Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

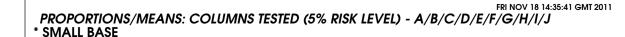
		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER (3)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
	101742	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	^{32*} _4%	310 40%	424 55%	527 68%	249 <i>32</i> %
8	50 6% 100%	30 10% 60%	14 10% 27%	37 7% 73%	13 7% 27%	-	15 5% 30%	34 8% 67%	43 8% 86% I	7 3% 14%
9	17 2% 100%	12 4% 66%	4 3% 24%	9 2% 52%	8 <i>4%</i> <i>48%</i> C	-	10 3% 59%	7 2% 41%	13 2% 74%	5 2% 26%
10 - VERY INTERESTED	99 13% 100%	64 20% 65%	36 26% 36%	56 10% 56%	43 <i>23%</i> <i>44%</i> CE	-	38 <i>12%</i> <i>38%</i>	61 <i>14%</i> <i>62%</i>	72 14% 73%	27 11% 27%
DONT KNOW ENOUGH ABOUT IT	17 2% 100%	5 2% 31%	- - -	14 3% 85%	2 1% 15%	- - -	4 1% 25%	12 3% 68%	8 1% 46%	9 4% 54%
MEAN SCORE	4.19	5.28	5.54	3.77	5.41 C	-	4.16	4.24	4.64 I	3.22
STD. DEVIATION	3.35	3.48	3.59	3.19	3.51	-	3.28	3.41	3.32	3.20



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

	-	`			-	- ,					
						ବ	8				
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	ultra High Defini Tion TV (g)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
UNWEIGHTED TOTAL	802 100%	620 77%	· ·	573 71%	440 55%	504 63%				560 70%	
WEIGHTED TOTAL	776 100%	624 80%		581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
1 - NOT AT ALL INTERESTED	279 36% 100%	225 36% 81%	177 34% 63%	201 35% 72%	145 31% 52%	181 35% 65%	136 33% 49%	92 31% 33%	204 36% 73%	200 35% 72%	23 <i>53%</i> 8% ABCDEFGHI
2	58 7% 100%	46 7% 79%	35 7% 60%	42 7% 72%	36 8% 61%	38 7% 65%	32 8% 55%	22 7% 38%	43 8% 74%	43 7% 74%	3 7% 5%
3	46 6% 100%	34 5% 74%	32 6% 69%	42 7% 92%	28 6% 62%	27 5% 59%	24 6% 53%	23 8% 50%	34 6% 74%	36 6% 79%	1 4% 3%
4	34 4% 100%	31 5% 89%	28 5% <i>82</i> %	29 5% 84%	23 5% 68%	25 5% 71%	22 5% 65%	15 5% 44%	28 5% 81%	32 5% 92%	1 1% 2%
5	75 10% 100%	65 10% 86%	59 11% 78%	62 11% 82%	49 11% 65%	60 <i>12%</i> 79%	43 10% 57%	34 11% 45%	57 10% 75%	61 10% 80%	2 4% 2%
6	26 3% 100%	22 4% 85%	20 4% 78%	19 3% 74%	17 4% 65%	18 4% 69%	14 3% 54%	14 5% 53%	16 3% 61%	20 3% 78%	2 5% 8%
7	42 5% 100%	38 6% 91%	28 5% 67%	34 6% 80%	27 6% 66%	27 5% 64%	25 6% 60%	16 5% 38%	34 6% 81%	35 6% 84%	1 3% 4%
8	50 6% 100%	48 8% 96% J	41 8% 82% J	45 <i>8%</i> <i>89</i> %	38 <i>8</i> % 76% J	38 7% 75%	34 8% 68% J	22 7% 44%	43 8% 85%	41 7% 82%	- - -





GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		Q8										
			А	А								
			SET TOP	DIGITAL								
			BOX	VIDEO			INTERNET					
		A HIGH	ENABL	RECORDER			SERVICES		INTER			
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE			
		TION	TO	PLUS	ON		APPS	HIGH	AND			
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE	
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF	
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE	
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 <i>75%</i>	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%	
9	17 2% 100%	15 2% 89%	15 3% 85%	15 3% 88%	11 2% 65%	15 3% 86%	12 3% 71%	7 2% 38%	12 2% 72%	15 3% 84%	1% 3%	
10 - VERY INTERESTED	99 13% 100%	93 15% 94%	82 16% 83%	88 15% 89%	83 18% 84% J	78 15% 79%	73 17% 74%	51 <i>17</i> % 51%	87 15% 88%	89 15% 90%	3 6% 3%	
DONT KNOW ENOUGH ABOUT IT	17 2% 100%	7 1% 40%	5 1% 27%	5 1% 29%	3 1% 21%	5 1% 31%	2 * 9%	2 1% 12%	6 1% 38%	7 1% 42%	6 <i>15%</i> 37% ABCDEFGHI	
MEAN SCORE	4.19	4.41 J	4.55 J	4.45 J	4.74 J	4.45 J	4.69 J	4.65 J	4.39 J	4.45 J	2.69	
STD. DEVIATION	3.35	3.41	3.41	3.39	3.46	3.41	3.47	3.40	3.42	3.40	2.85	

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

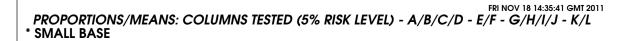
		URBANITY				SEX		AGE						
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)	
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%	
WEIGHTED TOTAL	776 100%	218 <i>28</i> %	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 43%	
1 - NOT AT ALL INTERESTED	220 28% 100%	78 36% 36% BC	27 20% 12%	69 27% 31%	45 28% 21%	85 24% 39%	135 <i>32% 61%</i> E	31 16% 14%	47 18% 21%	40 <i>32%</i> <i>18%</i> GH	102 <i>49%</i> 46% GHI	15 <i>14%</i> <i>7</i> %	142 43% 65% K	
2	36 5% 100%	6 3% 17%	2 1% 5%	17 7% 48% B	11 7% <i>30</i> %	19 5% 52%	17 4% 48%	3 1% 7%	11 4% 30%	11 9% 3 <i>1</i> % G	11 5% 32% G	1 1% 3%	22 7% 62%	
3	56 7% 100%	12 6% 22%	10 8% 18%	24 9% 43%	10 6% <i>17</i> %	22 6% 39%	34 8% 61%	10 5% 18%	25 10% 44%	10 8% 17%	11 6% 21%	4 4% 7%	21 6% 38%	
4	32 4% 100%	7 3% 20%	11 9% 36% AC	7 3% 21%	7 4% 23%	19 6% 60%	13 3% 40%	5 3% 15%	9 3% 28%	11 9% 33% G	8 4% 24%	4 4% 13%	18 6% 57%	
5	64 8% 100%	11 5% 17%	13 10% 20%	28 11% 44% A	12 7% <i>19</i> %	28 8% 45%	35 8% 55%	25 13% 40% IJ	26 10% 41% IJ	4 4% 7%	8 4% 13%	19 <i>18% 29%</i> L	13 4% 20%	
6	24 3% 100%	6 <i>3%</i> 26%	6 5% 27%	10 4% 40%	2 1% 7%	16 4% 65%	8 2% 35%	2 1% 10%	9 4% 39%	6 5% 26%	6 3% 25%	1 1% 2%	12 4% 51%	
7	52 7% 100%	13 6% 24%	15 11% 29%	16 6% 31%	8 5% 16%	29 8% 57%	22 5% 43%	22 11% 42% J	15 6% 29%	8 7% 16%	7 3% 13%	9 9% 18%	15 5% 29%	
8	58 7% 100%	23 10% 39%	10 <i>8%</i> <i>17</i> %	16 6% 28%	9 6% 16%	29 8% 51%	29 7% 49%	21 <i>11%</i> 36% J	20 8% 35% J	10 <i>8%</i> <i>17</i> %	7 3% 12%	13 <i>12%</i> <i>23%</i> L	17 5% 29%	
9	36 5% 100%	8 4% 22%	7 5% 19%	10 4% 29%	11 7% <i>30</i> %	13 4% 37%	23 5% 63%	9 5% 26%	11 4% 30%	8 6% 22%	8 4% 22%	7 7% 19%	16 5% 44%	



Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

								-					
			URBA	ANITY		S	EX			A	ЭE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
10 - VERY INTERESTED	157 20% 100%	43 20% 28%	22 16% 14%	52 20% 33%	40 24% 25%	75 21% 48%	81 <i>19%</i> 52%	53 28% 34% IJ	62 24% 40% IJ	15 <i>12%</i> <i>10%</i>	26 13% 17%	26 25% 17% L	42 13% 27%
DONT KNOW ENOUGH ABOUT IT	10 1% 100%	5 2% 52%	- - -	2 1% 22%	3 2% 26%	3 1% 27%	7 2% 73%	4 2% 41%] 6%	- - -	5 3% 54% H	3 3% 27%	5 2% 54%
MEAN SCORE	5.13	4.93	5.46	5.03	5.30	5.40	4.91	6.40 IJ	5.74 IJ	4.49 J	3.62	6.43 L	3.96
STD. DEVIATION	3.57	3.71	3.24	3.50	3.73	3.48	3.63	3.30	3.46	3.37	3.45	3.18	3.44

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)





Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 21%	302 <i>38</i> %	215 27%	587 <i>73</i> %
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
1 - NOT AT ALL INTERESTED	220 28% 100%	80 22% 37%	140 34% 63% A	35 22% 16%	45 22% 21%	49 28% 22%	90 <i>39%</i> <i>41%</i> CDE	39 18% 18%	181 33% 82% G
2	36 5% 100%	15 4% 43%	20 5% 57%	6 4% 17%	9 5% 26%	13 8% <i>37</i> % F	7 3% 20%	7 3% 18%	29 5% 82%
3	56 7% 100%	23 6% 42%	33 8% 58%	10 6% <i>18</i> %	13 6% 23%	18 <i>10%</i> <i>32%</i>	15 6% 26%	23 10% 40%	33 6% 60%
4	32 4% 100%	17 5% 54%	15 4% 46%	7 5% 23%	10 5% 31%	8 5% 26%	6 3% 20%	8 3% 24%	24 4% 76%
5	64 8% 100%	31 9% 49%	33 8% 51%	16 10% 25%	15 8% 24%	16 9% 24%	17 7% 27%	26 <i>12%</i> 41% H	38 7% 59%
6	24 3% 100%	17 5% 71% B	7 2% 29%	5 3% 21%	12 6% 50% F	3 1% 11%	4 2% 19%	3 2% 14%	21 4% 86%
7	52 7% 100%	25 7% 49%	27 7% 51%	12 8% 24%	13 6% 25%	11 6% 20%	16 7% <i>31%</i>	15 <i>7</i> % <i>28</i> %	37 7% 72%
8	58 7% 100%	29 8% 50%	29 7% 50%	16 10% 28%	13 6% 22%	12 7% 20%	17 7% 30%	24 11% 42% H	34 6% 58%
9	36 5% 100%	20 6% 57%	16 4% 43%	9 6% 25%	11 6% <i>32</i> %	8 4% 21%	8 3% 22%	7 3% 20%	29 5% 80%



Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
10 - VERY INTERESTED	157 20% 100%	87 24% 56% B	70 17% 44%	39 <i>24%</i> <i>25%</i> F	48 23% 31% F	34 19% 22%	36 15% 23%	57 26% 37% H	99 18% 63%
DONT KNOW ENOUGH ABOUT IT	10 1% 100%	4 1% 39%	6 2% 61%	2 1% 17%	2 1% 22%	: 5%	6 <i>2</i> % 56%	1 6%	10 2% 94%
MEAN SCORE	5.13	5.69	4.63	5.78	5.61	4.87	4.45	5.92	4.82
		В		EF	F			н	
STD. DEVIATION	3.57	3.51	3.55	3.48	3.54	3.52	3.57	3.43	3.58

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (G		INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* _4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL INTERESTED	220 28% 100%	39 12% 18%	22 16% 10%	192 34% 87% DE	28 <i>15%</i> <i>13%</i> E	- - -	105 34% 48%	113 27% 51%	95 18% 43%	125 50% 57% H
2	36 5% 100%	6 2% 18%	2 2% 7%	31 6% 88%	4 2% 12%	-	17 6% 48%	17 4% 49%	23 4% 63%	13 5% <i>37</i> %
3	56 7% 100%	24 8% 42%	7 5% 12%	51 9% 91% D	5 3% 9%	-	20 7% 36%	35 8% 62%	46 9% 82% 1	10 4% 18%
4	32 4% 100%	16 5% 50%	8 6% 25%	21 4% 67%	11 6% 33%	-	16 5% 50%	15 4% 48%	22 4% 69%	10 4% 31%
5	64 8% 100%	31 10% 49%	13 9% 20%	53 10% 83%	11 6% 17%	- - -	32 10% 50%	32 8% 50%	49 9% 77%	15 6% 23%
6	24 3% 100%	10 3% 41%	2 1% 6%	19 3% <i>80</i> %	5 3% 20%	-	9 3% 38%	14 3% 58%	17 3% <i>71</i> %	7 3% 29%
7	52 7% 100%	26 8% 50%	8 6% 16%	38 7% 74%	13 7% 26%	- - -	22 7% 42%	30 7% 58%	41 8% 79%	11 4% 21%



PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I

* SMALL BASE

Gfk

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP				RECEIVER (3)		RNET ESS AT PME
			TRY TO KEEP UP TOP 4	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4	ON MAIN	ON SECOND ARY	DON'T HAVE FREE VIEW PLAN NING TO	SET-TOP	INTEGR ATED	VEC	
		TOTAL	BOX (A)	BOX (B)	SET (C)	SET (D)	GET IT (E)	BOX (F)	TV SET (G)	YES (H)	NO (l)
,	WEIGHTED TOTAL	776 100%	315 41%	139 <i>18%</i>	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	
8	8	58 7% 100%	37 12% 64%	13 10% 23%	41 7% 71%	17 9% 29%	- - -	21 7% 35%	34 8% 59%	47 9% 82%	10 4% 18%
Ģ	9	36 5% 100%	22 7% 61%	11 8% 30%	19 3% 52%	17 <i>9%</i> <i>48%</i> C	-	16 5% 45%	20 5% 55%	30 6% 85% I	5 2% 15%
	10 - VERY INTERESTED	157 20% 100%	101 32% 64%	53 38% 34%	81 <i>14%</i> 51% E	76 41% 49% CE	-	47 15% 30%	108 26% 69% F	125 24% 80% I	31 <i>13%</i> <i>2</i> 0%
E I	dont know enough about It	10 1% 100%	4 1% 37%] 6%	10 2% 100%	- - -	- - -	4 1% 41%	6 1% 54%	6 1% 58%	4 2% 42%
1	MEAN SCORE	5.13	6.70	6.82	4.48	7.06 C	-	4.63	5.49 F	5.86 I	3.61
5	STD. DEVIATION	3.57	3.22	3.41	3.39	3.37	-	3.44	3.62	3.42	3.39



Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						-					
						6	28				
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	ultra High Defini Tion TV (g)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
UNWEIGHTED TOTAL	802 100%	620 77%		573 71%	440 55%	504 63%	398 50%	286 36%	547 68%	560 70%	
WEIGHTED TOTAL	776 100%	624 80%		581 75%	461 59%	512 66%	419 54%	298 38%			
1 - NOT AT ALL INTERESTED	220 28% 100%	175 28% 79%	133 25% 60%	148 26% 67%	106 23% 48%	125 24% 57%	95 <i>23%</i> 43%	66 22% 30%	148 26% 67%	147 25% 67%	20 48% 9% ABCDEFGHI
2	36 5% 100%	24 4% 66%	20 4% 56%	22 4% 61%	19 4% 52%	18 4% 51%	15 <i>4%</i> <i>43</i> %	11 4% 31%	21 4% 60%	22 4% 61%	4 10% 12% ABCEFHI
3	56 7% 100%	50 8% 89%	40 8% 72%	47 8% 83%	36 8% 65%	40 8% 72%	30 7% 54%	21 7% 38%	45 8% 80%	44 8% 80%	1 2% 2%
4	32 4% 100%	26 4% 82%	23 4% 73%	27 5% 84%	21 5% 65%	22 4% 70%	16 4% 51%	11 4% 33%	26 5% 81%	28 5% <i>87</i> %	1 3% 4%
5	64 8% 100%	52 8% 82%	48 9% 75%	47 8% 74%	40 9% 63%	45 9% 71%	35 8% 55%	26 9% 41%	48 9% 76%	50 9% 78%	2 4% 2%
6	24 3% 100%	18 3% 75%	16 3% 66%	17 3% 71%	12 3% 49%	16 3% 67%	8 2% 34%	10 3% 41%	12 2% 52%	17 3% 70%	1 2% 4%
7	52 7% 100%	43 7% 82%	36 7% 70%	39 7% 76%	31 7% 60%	33 6% 64%	31 <i>7%</i> 59%	24 8% 46%	38 7% 73%	40 7% 77%	5 11% 9%
8	58 7% 100%	53 8% 91%	49 9% 84%	53 9% 92%	40 9% 68%	46 9% 79%	40 9% 68%	29 10% 50%	50 9% 86%	53 9% 92%	1 2% 2%





Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
			A	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 <i>75</i> %	461 59%	512 66%	419 54%	298 38%	564 <i>73%</i>	579 75%	42* 5%
9	36 5% 100%	33 5% 92%	25 5% 71%	35 6% 97%	28 6% 77%	30 6% 84%	29 7% 80%	19 6% 53%	32 6% 88%	32 6% 90%	
10 - VERY INTERESTED	157 20% 100%	147 24% 94%	127 24% 81%	144 25% 92%	126 27% 80%	134 26% 86%	117 28% 75%	81 27% 52%	140 25% 90%	144 25% 92%	1 4% 1%
		J	J	92.6 J	J	дољ Ј	J	J	J	9276 J	
Dont know enough about It	10 1% 100%	3 1% 34%	4 1% 40%	2 17%	3 1% 26%	2 17%	2 17%	1 8%	3 1% 34%	3 26%	6 <i>15%</i> 60% ABCDEFGHI
MEAN SCORE	5.13	5.37 J	5.54 J	5.58 J	5.78 J	5.70 J	5.92 AJ	5.93 J	5.52 J	5.58 J	2.87
STD. DEVIATION	3.57	3.60	3.55	3.58	3.57	3.57	3.58	3.53	3.60	3.57	2.76



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802	240	129	263	170	327	475	168	232	130	272	85	402
	100%	30%	<i>16</i> %	33%	<i>21%</i>	41%	59%	<i>21%</i>	29%	<i>16</i> %	34%	11%	50%
WEIGHTED TOTAL	776	218	133	260	165	351	425	190	255	124	208	105*	332
	100%	<i>28</i> %	<i>17%</i>	34%	<i>21%</i>	45%	55%	24%	33%	<i>16</i> %	27%	14%	<i>43%</i>
1 - NOT AT ALL INTERESTED	289 37% 100%	82 38% 28%	41 31% 14%	100 39% 35%	66 40% 23%	116 33% 40%	174 <i>41% 60%</i> E	30 16% 10%	74 29% 26% G	54 44% 19% GH	131 63% 45% GHI	13 13% 5%	185 56% 64% К
2	60	16	8	20	17	30	31	13	20	13	15	6	28
	8%	7%	6%	8%	10%	9%	7%	7%	8%	10%	7%	6%	8%
	100%	26%	13%	33%	28%	50%	50%	22%	33%	21%	25%	10%	46%
3	62	13	11	26	12	34	27	11	20	15	16	6	31
	8%	6%	9%	10%	7%	10%	6%	6%	8%	12%	8%	5%	9%
	100%	21%	19%	42%	19%	56%	44%	18%	33%	24%	26%	9%	50%
4	30	7	7	11	4	11	19	6	12	6	6	4	12
	4%	3%	6%	4%	2%	3%	4%	3%	5%	5%	3%	4%	4%
	100%	24%	25%	38%	13%	37%	63%	21%	39%	20%	20%	15%	40%
5	57 7% 100%	9 4% 16%	10 7% 17%	25 10% 44% A	13 8% 23%	21 6% 36%	37 9% 64%	22 12% 38% J	17 6% 29%	10 8% 18%	9 4% 15%	17 16% 30% L	19 6% 33%
6	25 3% 100%	7 3% 27%	6 5% 25%	6 2% 24%	6 4% 24%	15 4% 58%	11 3% 42%	12 6% 46%	9 3% 34%	4 3% 17%] 4%	5 5% 20%	5 2% 20%
7	33	12	7	7	7	17	16	13	12	4	3	6	8
	4%	5%	5%	3%	4%	5%	4%	7%	5%	4%	2%	6%	2%
	100%	35%	21%	22%	22%	53%	47%	39%	37%	14%	10%	18%	23%
8	57 7% 100%	24 11% 41% CD	14 11% 25% D	14 5% 24%	6 3% 10%	29 8% 50%	29 7% 50%	26 14% 46% IJ	22 9% 39% IJ	3 2% 5%	6 3% 11%	16 15% 27%	9 3% 16%
9	20	5	5	7	3	7	12	5	9	3	3	5	6
	3%	2%	4%	3%	2%	2%	3%	3%	3%	3%	1%	5%	2%
	100%	24%	25%	35%	16%	38%	62%	27%	44%	16%	13%	24%	29%



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBANITY METRO OTHER MIXED				EX			A	GE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24</i> %	255 <i>33</i> %	124 <i>16</i> %	208 <i>2</i> 7%	105* <i>14%</i>	332 <i>43%</i>
10 - VERY INTERESTED	96 12% 100%	30 14% 31%	13 10% 13%	32 <i>12%</i> 33%	22 13% 23%	54 15% 56% F	43 10% 44%	41 22% 43% IJ	40 16% 41% J	11 9% 11% J	5 2% 5%	19 <i>19%</i> 20% L	15 5% 16%
DONT KNOW ENOUGH ABOUT IT	14 2% 100%	9 4% 67% C	1 1% 6%	1 1% 11%	2 1% 16%	5 1% 37%	9 2% 63%	6 3% 43%	1 1% 10%	- -	6 3% 47% H	4 4% 31%	6 2% 47%
MEAN SCORE	4.09	4.32	4.41	3.90	3.82	4.41 F	3.82	5.88 HI J	4.68 IJ	3.35 J	2.17	5.96 L	2.63
STD. DEVIATION	3.36	3.52	3.27	3.28	3.34	3.45	3.26	3.28	3.48	2.97	2.25	3.12	2.61



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE					CHILDREN IN HOME		
	TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)	
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587	
	100%	41%	59%	19%	22%	21%	38%	27%	73%	
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554	
	100%	47%	53%	21%	27%	23%	30%	29%	71%	
1 - NOT AT ALL INTERESTED	289 37% 100%	117 32% 40%	172 <i>42%</i> 60% A	56 35% 19%	61 30% 21%	73 <i>42%</i> 25% D	99 43% 34% D	56 25% 19%	233 <i>42%</i> <i>81%</i> G	
2	60	22	39	9	12	21	18	19	41	
	8%	6%	9%	6%	6%	<i>12%</i>	8%	9%	7%	
	100%	36%	64%	16%	20%	<i>34%</i>	30%	<i>32</i> %	68%	
3	62 8% 100%	41 11% 66% B	21 5% 34%	23 <i>14% 37%</i> EF	18 9% 29%	7 4% 12%	14 6% 23%	17 8% 27%	45 8% 73%	
4	30	13	17	8	5	9	8	9	20	
	4%	3%	4%	5%	2%	5%	4%	4%	4%	
	100%	<i>43</i> %	57%	26%	17%	29%	28%	32%	68%	
5	57	24	33	9	15	12	21	21	37	
	7%	6%	8%	5%	7%	7%	9%	9%	7%	
	100%	42%	58%	15%	26%	22%	37%	36%	64%	
6	25	12	13	4	8	6	7	11	15	
	3%	3%	3%	2%	4%	3%	3%	5%	3%	
	100%	48%	52%	14%	33%	24%	29%	42%	58%	
7	33	17	16	8	9	7	9	10	23	
	4%	5%	4%	5%	5%	4%	4%	5%	4%	
	100%	52%	48%	23%	29%	20%	28%	31%	69%	
8	57 7% 100%	34 9% 60%	23 6% 40%	16 <i>10%</i> 28% F	18 9% <i>31%</i> F	15 9% 26% F	8 3% 14%	21 10% 37%	36 6% 63%	
9	20	10	9	5	5	3	6	5	15	
	3%	3%	2%	3%	3%	2%	3%	2%	3%	
	100%	53%	47%	26%	28%	16%	31%	26%	74%	



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE			REN IN ME	
	TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)	
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 30%	222 29%	554 71%	
10 - VERY INTERESTED	96 12% 100%	57 15% 59% B	40 10% 41%	21 13% 22%	36 <i>17%</i> <i>37%</i> F	18 10% 19%	22 9% 22%	39 <i>18%</i> <i>41%</i> Н	57 10% 59%	
DONT KNOW ENOUGH ABOUT IT	14 2% 100%	4 1% 29%	10 2% 71%	- - -	4 2% 29%	* - 4%	9 4% 68% CE	1 6%	13 2% 94%	
MEAN SCORE	4.09	4.56 B	3.66	4.30 F	4.78 EF	3.77	3.57	4.94 H	3.74	
STD. DEVIATION	3.36	3.47	3.21	3.37	3.54	3.26	3.17	3.44	3.27	

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 39%	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL INTERESTED	289 37% 100%	67 21% 23%	32 23% 11%	239 <i>43%</i> <i>83%</i> DE	50 27% 17% E	- - -	123 40% 42%	164 39% 57%	149 28% 51%	141 <i>57%</i> 49% Н
2	60 8% 100%	22 7% <i>37</i> %	7 5% 11%	52 9% 85%	9 5% 15%	- -	25 8% 41%	34 8% 57%	46 9% 76%	14 6% 24%
3	62 8% 100%	30 9% 48%	14 10% 23%	52 9% 85%	9 5% 15%	-	22 7% 36%	39 9% 63%	47 9% 75%	15 6% 25%
4	30 4% 100%	13 4% 43%	5 3% 16%	19 3% 65%	10 6% <i>35</i> %	- - -	15 5% 51%	14 3% 46%	22 4% 75%	7 3% 25%
5	57 7% 100%	28 9% 49%	14 10% 24%	51 9% 90% D	6 3% 10%	- -	28 9% 48%	29 7% 50%	42 8% 74%	15 6% 26%
6	25 3% 100%	13 4% 52%	1 2%	19 3% <i>74</i> %	7 4% 26%	-	10 3% 39%	15 4% 61%	19 4% 75%	6 3% 25%
7	33 4% 100%	21 7% 62%	6 4% 19%	23 4% 68%	11 6% <i>32</i> %	- - -	13 4% 39%	20 5% 61%	27 5% 82%	6 2% 18%

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			RECEIVER	INTERNET ACCESS AT HOME	
		(6	216)	FR	EEVIEW TAKE	-UP	(G	13)	НО	ME
		try to Keep up	FRIENDS ASK ADVICE ABOUT INTERNET	ON	ON SECOND	DON'T HAVE FREE VIEW PLAN NING		INTEGR		
		TOP 4	TOP 4	MAIN	ARY	TO	SET-TOP	ATED		
	TOTAL	BOX	BOX	SET	SET	GET IT	BOX	TV SET	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 72%	187 <i>24%</i>	32*4%	310 <i>40</i> %	424 55%	527 68%	249 <i>32</i> %
8	57 7% 100%	37 12% 65%	16 11% 28%	42 7% 73%	16 8% 27%		27 9% 47%	29 <i>7</i> % 51%	50 10% 88% 1	7 3% 12%
9	20 3% 100%	12 4% 63%	7 5% 36%	10 2% 53%	9 5% 47% C	-	9 3% 47%	9 2% 46%	15 3% 78%	4 2% 22%
10 - VERY INTERESTED	96 12% 100%	66 21% 68%	37 27% 38%	40 7% 42%	56 <i>30% 58%</i> CE	-	32 10% 33%	63 15% 66%	78 15% 81% I	18 7% 19%
DONT KNOW ENOUGH ABOUT IT	14 2% 100%	5 <i>2%</i> 40%	-	10 2% 75%	3 2% 25%	-	6 2% 46%	7 2% 50%	6 1% 45%	8 3% 55%
MEAN SCORE	4.09	5.44	5.66	3.53	5.75 C	-	3.97	4.15	4.66 I	2.88
STD. DEVIATION	3.36	3.43	3.60	3.02	3.76	-	3.26	3.43	3.40	2.94

GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	ULTRA HIGH DEFINI TION TV (G)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
UNWEIGHTED TOTAL	802	620	521	573	440	504	398	286	547	560	55
	100%	77%	65%	71%	55%	63%	50%	36%	68%	70%	<i>7</i> %
WEIGHTED TOTAL	776	624	522	581	461	512	419	298	564	579	42*
	100%	80%	67%	75%	59%	66%	<i>54</i> %	38%	<i>73%</i>	75%	5%
1 - NOT AT ALL INTERESTED	289 37% 100%	229 37% 79%	183 35% 63%	203 35% 70%	146 32% 50%	171 33% 59%	129 31% 44%	95 32% 33%	204 36% 71%	200 35% 69%	23 55% 8% ABCDEFGHI
2	60	47	35	46	35	41	36	25	47	40	4
	8%	8%	7%	8%	8%	8%	9%	8%	8%	7%	9%
	100%	78%	58%	76%	58%	67%	59%	41%	77%	67%	6%
3	62 8% 100%	59 <i>9%</i> <i>9</i> 5% J	50 10% 81% J	53 9% 85% J	43 9% <i>70</i> % J	43 8% 69% J	35 <i>8%</i> 56% J	23 8% 37%	49 <i>9%</i> <i>79%</i> J	51 9% 83% J	
4	30	23	24	24	19	23	19	11	25	26	2
	4%	4%	5%	4%	4%	4%	5%	4%	4%	4%	5%
	100%	79%	81%	82%	64%	76%	65%	36%	84%	88%	7%
5	57	44	40	45	33	39	29	30	40	43	3
	7%	7%	8%	8%	7%	8%	7%	10%	7%	7%	<i>7%</i>
	100%	77%	70%	78%	58%	68%	51%	52%	70%	75%	5%
6	25 3% 100%	24 4% 93%	20 4% 79%	20 4% 80%	18 4% 70%	22 4% 86%	13 3% 51%	7 2% 28%	18 3% 71%	22 4% 87%	-
7	33	27	23	26	20	19	20	13	23	27	2
	4%	4%	4%	4%	4%	4%	5%	4%	4%	5%	5%
	100%	82%	70%	78%	60%	56%	61%	39%	71%	81%	6%
8	57 7% 100%	53 9% 93% J	47 9% 82% J	51 9% 88% J	44 10% 77% J	49 10% 86% J	39 <i>9%</i> 67% J	31 10% 54% J	45 <i>8%</i> <i>78%</i> J	51 <i>9%</i> <i>88%</i> J	



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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40DETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						6	8				
			А	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		AHIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY TELE	VIEW HD	V PLUS FREEVIEW	DEMAND THROUGH		ACCESSED THROUGH	DEFINI TION	red Button	CATCH-UP	NONE OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
	IOIAL	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(1)	(J)
WEIGHTED TOTAL	776					· ·					
	776 100%	624 <i>80%</i>	522 67%	581 <i>75%</i>	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5% *
0	20	20	16	10	17	17	17	11	18	10	
	20 3% 100%	20 3% 100%	16 3% <i>84</i> %	19 3% 97%	17 4% 85%	17 3% 88%	17 4% 87%	11 4% 54%	18 3% 92%	19 3% 97%	-
10 - VERY INTERESTED	96 12% 100%	92 15% 96%	80 15% 83%	89 15% 93%	84 18% 87%	84 16% 87%	81 19% 84%	51 <i>17%</i> 53%	92 16% 95%	95 16% 98%	1
	100%	96% J	83% J	93% J	87% J	87% J	84% J	53% J	95% J	98% J	1% 1%
DONT KNOW ENOUGH ABOUT IT	14 2% 100%	5 1% 38%	3 1% 19%	5 1% 37%	2 1%	4 1%	1	2 1% 18%	3 1%	5 1% 38%	8 18% 56%
	100%	38%	19%	37%	1% 18%	1% 31%	6%	18%	1% 25%	38%	56% ABCDEFGHI
MEAN SCORE	4.09	4.32 J	4.44 J	4.42 J	4.74 J	4.57 J	4.84 AJ	4.71 J	4.37 J	4.53 J	2.11
STD. DEVIATION	3.36	3.44	3.43	3.45	3.52	3.48	3.56	3.50	3.48	3.48	2.06



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	SEX			AGE						
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (К)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 <i>30</i> %	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 <i>27%</i>	105* 14%	332 <i>43</i> %
1 - NOT AT ALL INTERESTED	454 59% 100%	116 53% 25%	75 57% 17%	155 59% 34%	109 66% 24% A	185 53% 41%	270 63% 59% E	67 35% 15%	144 57% 32% G	85 68% 19% GH	158 76% 35% GH	33 <i>32%</i> <i>7</i> %	243 <i>73</i> % <i>54</i> % K
2	64 8% 100%	12 5% 18%	7 5% 10%	29 11% 45% A	17 10% 26%	26 7% 40%	38 9% 60%	18 9% 28%	20 8% <i>32</i> %	9 7% 14%	16 8% 26%	12 <i>12%</i> 20%	26 8% 40%
3	45 6% 100%	15 7% 34%	9 7% 20%	15 6% 34%	6 3% 12%	21 6% 47%	24 6% 53%	15 8% 34%	15 6% 34%	5 4% 12%	9 4% 20%	6 5% 13%	14 4% 32%
4	33 4% 100%	13 6% 38%	5 4% 17%	8 3% 26%	6 4% 19%	13 4% 41%	19 5% 59%	13 7% 41%	8 3% 24%	10 8% 30%	1 1% 5%	7 6% 20%	11 3% 35%
5	38 5% 100%	5 2% 13%	7 5% 19%	19 7% 49% A	7 4% 19%	23 7% 60%	15 4% 40%	14 8% 38%	13 5% 33%	4 4% 12%	7 3% 18%	8 7% 21%	11 3% 29%
6	18 2% 100%	8 4% 46%	3 2% 17%	5 2% 27%	2 1% 10%	11 3% 62%	7 2% 38%	12 6% 65% HIJ	5 2% 26%	1 1% 4%	1 1% 6%	8 <i>8%</i> 44% L	2 1% 10%
7	11 1% 100%	6 3% 53% C	4 3% 33% C	<u> </u> 6%	1 1% 8%	8 2% 71%	3 1% 29%	2 1% 15%	7 3% 64% J	2 2% 21%	- - -	1 1% 10%	2 1% 21%
8	23 3% 100%	8 4% 34%	7 5% 32%	5 2% 21%	3 2% 13%	16 4% 70% F	7 2% 30%	17 9% 75% HIJ	3 1% 11%	3 3% 14% J	- -	11 11% 50% L	3 1% 14%
9	9 1% 100%	3 1% 30%	- -	4 2% 48%	2 1% 23%	7 2% 74%	2 1% 26%	3 2% 31%	3 1% 31%	2 2% 23%	1 1% 16%	2 1% 17%	4 1% 38%



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

			URBAN			S	EX	AGE					
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 _28%	133 <i>17</i> %	260 <i>34</i> %	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24%</i>	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 43%
10 - VERY INTERESTED	40 5% 100%	20 9% 51% CD	6 4% 14%	9 4% 23%	5 3% 12%	25 7% 62% F	15 4% 38%	20 10% 49% IJ	17 7% 43% IJ	1 1% 3%	2 1% 5%	11 10% 27% L	3 1% 8%
Dont Know Enough About It	8 1% 100%	7 3% 87% C	- -	• • 6%	<u>]</u> 7%	4 1% 49%	4 1% 51%	4 2% 53%	1 7%	- -	3 2% 40%	3 3% 33%	3 1% 40%
MEAN SCORE	2.58	3.14 CD	2.70	2.37	2.08	3.08 F	2.16	3.95 HI J	2.65 J	2.10 J	1.52	4.15 L	1.75
STD. DEVIATION	2.65	3.11	2.68	2.40	2.21	2.98	2.25	3.18	2.77	2.09	1.47	3.22	1.75

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	41%	59%	<i>19</i> %	22%	<i>21%</i>	38%	27%	<i>73</i> %
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	21%	<i>27</i> %	23%	<i>30</i> %	<i>29</i> %	71%
1 - NOT AT ALL INTERESTED	454 59% 100%	223 61% 49%	232 57% 51%	107 66% 23%	116 56% 26%	100 57% 22%	131 56% 29%	106 48% 23%	349 63% <i>77%</i> G
2	64	32	32	16	15	17	15	21	43
	8%	9%	8%	10%	7%	10%	6%	10%	8%
	100%	50%	50%	26%	24%	27%	23%	33%	67%
3	45	20	24	9	12	9	16	18	27
	6%	6%	6%	5%	6%	5%	7%	8%	5%
	100%	45%	55%	19%	26%	1 <i>9</i> %	36%	40%	60%
4	33 4% 100%	12 3% 38%	20 5% 62%	9 6% 27%	3 2% 10%	11 6% <i>32</i> % D	10 4% 30%	12 5% 36%	21 4% 64%
5	38 5% 100%	14 4% 35%	25 6% 65%	4 3% 11%	10 5% 25%	14 8% 36% C	11 5% 29%	16 <i>7%</i> <i>43%</i>	22 4% 57%
6	18	10	9	3	7	5	4	4	15
	2%	3%	2%	2%	3%	3%	2%	2%	3%
	100%	53%	47%	16%	37%	27%	20%	19%	81%
7	11	3	8	2	1	4	4	6	5
	1%	1%	2%	1%	1%	2%	2%	3%	1%
	100%	23%	77%	14%	9%	37%	40%	57%	43%
8	23	9	14	3	6	4	10	9	14
	3%	2%	3%	2%	3%	2%	4%	4%	3%
	100%	38%	62%	13%	25%	17%	45%	38%	62%
9	9 1% 100%	5 1% 58%	4 1% 42%	- -	5 3% 58%	1 1% 15%	3 1% 27%	3 1% 31%	7 1% 69%
10 - VERY INTERESTED	40	22	19	6	16	6	12	16	25
	5%	6%	5%	4%	8%	4%	5%	7%	4%
	100%	54%	46%	14%	40%	15%	30%	39%	61%

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
DONT KNOW ENOUGH ABOUT IT	8 1% 100%] 16%	7 2% 84%	- -	1 1% 16%	: 6%	6 3% 78% C	- - -	8 1% 100%
MEAN SCORE	2.58	2.51	2.63	2.09	2.86 C	2.54	2.70 C	3.08 H	2.37
STD. DEVIATION	2.65	2.69	2.61	2.18	3.01	2.44	2.75	2.88	2.52

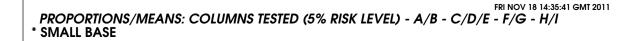
BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW RECEIVER (Q3)		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18%</i>	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL INTERESTED	454 59% 100%	149 47% 33%	68 49% 15%	344 62% 76% E	110 59% 24% E	- - -	193 62% 43%	256 61% 56%	276 52% 61%	179 72% 39% H
2	64 8% 100%	34 11% 53%	9 7% 15%	51 9% 80%	13 7% 20%	-	28 9% 43%	35 8% 55%	48 9% 76%	15 6% 24%
3	45 6% 100%	19 6% 43%	8 6% 19%	32 6% 71%	13 7% 29%	- -	16 5% 37%	28 7% 62%	36 7% 81%	9 3% 19%
4	33 4% 100%	17 5% 50%	9 6% 26%	20 4% 62%	13 7% 38%	-	12 4% 37%	21 5% 63%	28 5% 86%	5 2% 14%
5	38 5% 100%	18 6% 46%	12 9% 32%	30 5% 77%	9 5% 23%	- - -	22 7% 58%	16 4% 42%	32 6% 83%	7 3% 17%
6	18 2% 100%	12 4% 67%	5 3% 25%	15 3% 83%	3 2% 17%	- - -	6 2% 34%	11 2% 58%	14 3% 75%	5 2% 25%
7	11 1% 100%	7 2% 67%	3 3% 32%	9 2% 79%	2 1% 21%	-	2 1% 17%	8 2% 69%	8 1% 71%	3 1% 29%
8	23 3% 100%	15 5% 66%	8 6% 37%	17 3% 75%	6 3% 25%	- - -	7 2% 30%	15 3% 65%	18 3% 81%	4 2% 19%





PAGE 91

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

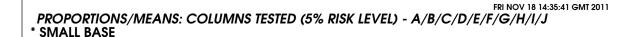
		TECHN	ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			RECEIVER 23)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	KEEP UPINTERNETTOP 4TOP 4BOXBOX		ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO ©
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 <i>72%</i>	187 24%	32* 	310 40%	424 55%	527 68%	249 32%
9	9 1% 100%	8 3% 87%	2 1% 17%	6 1% 65%	3 2% 35%	- - -	6 2% 61%	4 1% 39%	8 1% 80%	2 1% 20%
10 - VERY INTERESTED	40 5% 100%	32 10% 79%	14 10% 36%	25 5% 63%	15 8% <i>37</i> %	-	15 5% 36%	26 6% 64%	31 6% 76%	10 4% 24%
DONT KNOW ENOUGH ABOUT IT	8 1% 100%	3 1% 40%	3				3 1% 33%	5 1% 61%	4 1% 43%	5 2% 57%
MEAN SCORE	2.58	3.43 3.48		2.49	2.83	-	2.47	2.63	2.83 I	2.03
STD. DEVIATION	2.65	3.17	3.17 3.15		2.90	-	2.56	2.71	2.76	2.32



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

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						0	8				
	TOTAL	A HIGH DEFINI TION READY TELE VISION	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS	VIDEO ON DEMAND THROUGH TV	3D TV	INTERNET SERVICES AND APPS ACCESSED THROUGH TV	ultra High Defini Tion Tv	INTER ACTIVE AND RED BUTTON SERVICES	CATCH-UP TV	NONE OF THESE
UNWEIGHTED TOTAL		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
	802 100%	620 77%		573 <i>71%</i>	440 55%	504 63%	398 <i>50</i> %	286 36%	547 68%	560 <i>70</i> %	55 <i>7</i> %
WEIGHTED TOTAL	776 100%	624 80%		581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	-
1 - NOT AT ALL INTERESTED	454 59% 100%	382 61% 84% G		352 61% 77% G	256 55% 56%	299 58% 66%		155 52% 34%	346 61% 76% G	352 61% 77% G	25 58% 5%
2	64 8% 100%	50 8% 79%	42 8% 66%	50 9% 78%	44 10% 69%	49 10% 76%	33 8% 52%	23 8% 37%	50 9% 78%	47 8% 74%	4 9% 6%
3	45 6% 100%	39 6% 87%	37 7% 82%	39 7% 86%	34 7% 75%	31 6% 70%	28 7% 62%	20 7% 45%	34 6% 76%	38 6% 84%	2 4% 4%
4	33 4% 100%	32 5% 96%	30 6% 90%	29 5% 87%	28 6% 86%	25 5% 76%	27 6% 82%	13 4% 39%	27 5% 82%	31 5% 95%	-
5	38 5% 100%	32 5% 84%	30 6% 79%	29 5% 76%	24 5% 64%	27 5% 70%	22 5% 57%	18 6% 48%	27 5% 69%	27 5% 70%	1 2% 2%
6	18 2% 100%	13 2% 69%	10 2% 52%	11 2% 58%	10 2% 54%	11 2% 59%	7 2% 39%	9 3% 50%	9 2% 48%	11 <i>2%</i> 59%	2 6% <i>13</i> % H
7	11 1% 100%	9 1% 84%	9 2% 79%	9 1% 79%	8 <i>2%</i> 70%	9 2% 79%	8 2% 70%	5 2% 47%	9 2% 79%	8 1% 73%	2 4% 16%
8	23 3% 100%	18 3% 79%	19 4% 82%	18 3% 79%	16 3% 71%	18 4% 81%	17 4% 73%	13 4% 57%	16 3% 71%	19 3% 84%	-



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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			•		•	•					
						Q	8				
			А	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
	TOTAL	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(1)	(J)
						I					
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 <i>73%</i>	579 75%	42* 5%
9	9 1% 100%	9 1% 93%	9 2% 100%	9 2% 100%	9 2% 91%	9 2% 100%	9 2% 100%	9 3% 93%	9 2% 93%	9 2% 100%	-
											-
10 - VERY INTERESTED	40 5% 100%	39 6% 96%	30 6% 75%	35 6% 86%	31 7% 77%	32 6% 80%	30 7% 74%	30 10% 74% BC	36 6% 89%	35 6% 86%	1 4% 4%
	100%	90%	/3%	00%	//76	80%	/476	BC	09%	00%	
DONT KNOW ENOUGH ABOUT	8 1%	2.	1	2	1	2	2	1	2	2	6 13%
	100%	24%	18%	27%	18%	24%	24%	18%	24%	24%	6 <i>13%</i> 67% ABCDEFGHI
MEAN SCORE	2.58	2.63	2.74	2.63	2.85	2.75	2.92	3.31 ABCEHI	2.61	2.64	2.28
STD. DEVIATION	2.65	2.72	2.74	2.71	2.81	2.79	2.90	3.18	2.73	2.72	2.43

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

			URBA	NITY		S	EX			AG	÷Ε		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16%</i>	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	376 48% 100%	99 45% 26%	54 41% 15%	128 49% 34%	94 <i>57% 25%</i> AB	148 42% 39%	228 54% 61% E	48 25% 13%	98 38% 26% G	71 58% 19% GH	159 76% 42% GHI	26 25% 7%	230 69% 61% K
2	56 7% 100%	9 4% 17%	11 8% 20%	19 7% 34%	16 <i>10% 29%</i> A	26 7% 46%	30 7% 54%	16 8% 28%	15 6% 28%	12 10% 21%	13 6% 23%	10 9% 18%	25 7% 44%
3	45 6% 100%	12 5% 26%	7 5% 16%	20 8% 45%	6 4% 14%	22 6% 49%	23 5% 51%	15 8% 34%	13 5% 29%	9 7% 19%	8 4% 18%	9 9% 20%	17 5% 37%
4	24 3% 100%	6 3% 27%	9 7% 36% D	6 2% 25%	3 2% 11%	12 3% 51%	12 3% 49%	11 6% <i>47%</i> J	10 4% 41% J	1 1% 6%	2 1% 6%	8 8% 33% L	3 1% 12%
5	56 7% 100%	15 7% <i>27%</i>	12 9% 21% D	25 9% 44% D	4 3% 7%	21 6% 38%	35 8% 62%	19 <i>10%</i> <i>34%</i> J	24 9% 43% J	7 6% 12%	6 3% 10%	10 9% 17%	13 4% 23%
6	22 3% 100%	7 3% 33%	3 2% 14%	6 2% 26%	6 4% 27%	11 3% 53%	10 2% 47%	5 3% 25%	9 4% 43%	3 2% 12%	4 2% 20%	3 3% 13%	7 2% 32%
7	34 4% 100%	14 6% 40%	5 4% 15%	10 4% 29%	5 3% 16%	20 6% 60%	14 3% 40%	10 5% 29% J	14 6% 43% J	8 <i>7%</i> 25% J	1 1% 4%	3 3% 10%	10 3% 29%
8	39 5% 100%	11 5% 29%	10 7% 26%	11 4% 29%	7 4% 17%	27 8% 69% F	12 3% 31%	12 6% <i>30%</i> J	18 7% 47% J	9 7% 23% J	-	6 5% 14%	9 3% 23%
9	22 3% 100%	6 3% 28%	2 2% 11%	10 4% 44%	4 2% 17%	11 3% 50%	11 3% 50%	9 5% 40%	9 3% 39%	2 2% 10%	2 1% 11%	5 5% 21%	5 1% 21%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

			URBA	ANITY		S	EX			AC	ЭE		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
10 - VERY INTERESTED	59 8% 100%	25 <i>12%</i> 43% C	8 6% 14%	14 5% 24%	11 7% 19%	37 11% 63% F	22 5% 37%	33 18% 56% HIJ	23 9% 40% IJ	1 1% 2%	1 1% 2%	17 16% 29% L	2 1% 4%
Dont Know Enough About It	12 2% 100%	8 4% 65%	1 1% 7%	2 1% 19%	1 1% 10%	4 1% 30%	8 2% 70%	7 4% 57% H] 10%	- - -	4 2% 32%	5 5% 44% L	4 1% 32%
MEAN SCORE	3.37	3.86 CD	3.53	3.21	2.87	3.92 F	2.90	4.90 HI J	4.03 IJ	2.74 J	1.60	4.68 L	2.04
STD. DEVIATION	3.12	3.39	3.02	2.96	3.00	3.34	2.84	3.44	3.27	2.61	1.59	3.41	2.12

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	<i>19</i> %	22%	<i>21</i> %	<i>38%</i>	27%	73%
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	21%	27%	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL INTERESTED	376 48% 100%	170 46% 45%	206 50% 55%	85 53% 23%	85 41% 23%	85 48% 23%	121 52% 32% D	75 34% 20%	300 54% 80% G
2	56	30	26	12	17	14	12	13	43
	7%	8%	6%	8%	8%	8%	5%	6%	8%
	100%	53%	47%	22%	31%	25%	21%	23%	77%
3	45	17	28	4	13	14	14	16	30
	6%	5%	7%	3%	6%	8%	6%	7%	5%
	100%	37%	63%	9%	28%	31%	32%	35%	65%
4	24	14	10	2	11	4	6	11	12
	3%	4%	3%	2%	5%	2%	3%	5%	2%
	100%	57%	43%	10%	47%	16%	27%	48%	52%
5	56	25	31	9	16	17	13	20	36
	7%	7%	7%	6%	8%	10%	6%	9%	7%
	100%	45%	55%	16%	29%	31%	24%	35%	65%
6	22 3% 100%	12 3% 57%	9 2% 43%	9 6% 42% E	3 2% 15%	2 1% 9%	7 3% 34%	9 4% 41%	13 2% 59%
7	34	18	15	10	9	8	8	14	20
	4%	5%	4%	6%	4%	4%	3%	6%	4%
	100%	54%	46%	28%	26%	22%	23%	40%	60%
8	39	13	26	5	8	13	13	13	26
	5%	4%	6%	3%	4%	7%	5%	6%	5%
	100%	34%	66%	14%	20%	<i>33</i> %	33%	<i>34</i> %	66%
9	22 3% 100%	19 5% 84% B	4 1% 16%	9 6% 40% EF	10 5% 44% F	2 1% 8%	2 1% 8%	9 4% 41%	13 2% 59%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

		SOCIAL	GRADE		SOCIAL		CHILDI HO		
	TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 <i>23</i> %	233 <i>30</i> %	222 29%	554 71%
10 - VERY INTERESTED	59 8% 100%	28 8% 48%	31 8% 52%	11 7% 19%	17 8% 29%	11 6% 18%	20 9% 34%	28 <i>13%</i> <i>48%</i> H	31 6% 52%
Dont Know Enough About It	12 2% 100%	4 1% 32%	8 2% 68%	1 1% 9%	3 1% 23%	2 1% 19%	6 3% 49%	1 1% 12%	11 2% 88%
MEAN SCORE	3.37	3.53	3.23	3.40	3.63	3.25	3.22	4.38 H	2.97
STD. DEVIATION	3.12	3.19	3.05	3.20	3.19	2.96	3.12	3.37	2.92

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTEF ACCE HO	SS AT
	TOTAL	FRIENDS ASK ADVICE TRY TO ABOUT KEEP UP INTERNET TOP 4 TOP 4 BOX BOX (A) (B)		ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 125 35% 16%		592 74%	172 21%	38 5%	315 39%	438 55%	492 61%	310 39%
WEIGHTED TOTAL	100% 776 100%	35% 315 <i>41%</i>	16% 139 <i>18%</i>	74% 558 72%	21% 187 24%	32* _4%	30% 310 40%	55% 424 55%	51% 527 68%	39% 249 <i>32</i> %
1 - NOT AT ALL INTERESTED	376 48% 100%	99 32% 26%	38 27% 10%	297 53% 79% DE	78 <i>42%</i> <i>21%</i> E	- - -	165 53% 44%	207 49% 55%	208 39% 55%	168 67% 45% H
2	56 7% 100%	25 8% 46%	4 3% 8%	48 9% 86%	8 4% 14%	- -	17 5% 30%	38 9% 68%	42 8% 76%	14 5% 24%
3	45 6% 100%	22 7% 49%	8 6% 17%	33 6% 73%	12 7% 27%	-	25 8% 56%	20 5% 44%	34 6% 74%	12 5% 26%
4	24 3% 100%	14 5% 61%	6 5% 26%	11 2% 48%	13 7% 52% C	- - -	9 3% 37%	13 3% 53%	22 4% 90% 1	2 1% 10%
5	56 7% 100%	30 10% 54%	8 6% 15%	42 8% 76%	14 7% 24%	-	25 8% 44%	31 7% 56%	49 <i>9%</i> <i>87%</i> I	7 3% 13%
6	22 3% 100%	14 4% 63%	9 6% 41%	17 3% 80%	4 2% 20%	- -	9 3% 40%	13 3% 60%	18 3% <i>82</i> %	4 2% 18%
7	34 4% 100%	19 6% 55%	11 8% 32%	25 5% 74%	9 5% 26%	- -	12 4% 35%	21 5% 61%	27 5% 81%	6 3% 19%

GfK

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

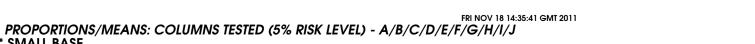
		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4	KEEP UP INTERNET TOP 4 TOP 4		ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
	IOIAL	BOX BOX (A) (B)		SET (C)	3E1 (D)	(E)	БОХ (F)	(G)	(H)	(1)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18%</i>	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
8	39 5% 100%	24 8% 62%	12 9% 31%	24 4% 62%	15 8% 38%	- - -	18 6% 47%	20 5% 50%	34 7% 89%	4 2% 11%
9	22 3% 100%	20 6% <i>87</i> %	14 10% 64%	14 3% 63%	8 4% 37%	-	6 2% 27%	16 4% 73%	21 4% 94% 1	1 1% 6%
10 - VERY INTERESTED	59 8% 100%	43 14% 72%	26 19% 44%	33 6% 57%	26 <i>14%</i> <i>43%</i> CE	-	20 7% 34%	39 9% 66%	43 8% 72%	16 7% 28%
DONT KNOW ENOUGH ABOUT IT	12 2% 100%	5 1% 38%	3 2% 21%	11 2% 94%] 6%	- - -	4 1% 35%	6 1% 52%	5 1% 42%	7 3% 58%
MEAN SCORE	3.37	4.62	5.49 A	3.09	4.21 C	-	3.18	3.51	3.85 I	2.36
STD. DEVIATION	3.12	3.39	3.52	2.94	3.46	-	2.98	3.22	3.19	2.71



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

						6	8				
			A	A							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		AHIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI TION	ING TO	SKY	VIDEO ON		AND APPS	ultra High	ACTIVE AND		
		READY	VIEW	PLUS V PLUS			ACCESSED		RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(l)	(J)
UNWEIGHTED TOTAL	802 100%	620 77%	521 65%	573 <i>71%</i>	440 55%	504 63%	398 50%	286 36%	547 68%	560 <i>70</i> %	55 7%
WEIGHTED TOTAL	776 100%	624 <i>80%</i>	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
1 - NOT AT ALL INTERESTED	376 48% 100%	307 49% 82%	243 47% 65%	277 48% 74%	201 44% 54%	235 46% 63%	179 43% 48%	126 42% 34%	277 49% 74%	277 48% 74%	23 55% 6%
2	56 7% 100%	44 7% 79%	43 8% 77%	47 8% 84%	38 8% 69%	45 9% 81%	30 7% 54%	22 7% 39%	44 8% 80%	46 8% 82%	3 6% 4%
3	45 6% 100%	39 6% 86%	35 7% 78%	38 6% 83%	31 7% 68%	28 5% 62%	25 6% 56%	18 6% 39%	32 6% 72%	34 6% 75%	2 5% 5%
4	24 3% 100%	20 3% 84%	18 4% 77%	18 3% 73%	17 4% 70%	17 3% 71%	17 4% 70%	10 4% 44%	20 4% 83%	20 4% 85%	1 3% 6%
5	56 7% 100%	49 8% 88%	42 8% 75%	43 7% 77%	34 7% 61%	34 7% 61%	34 8% 61%	26 9% 46%	43 8% 77%	44 8% 79%	2 4% 3%
6	22 3% 100%	19 3% <i>87</i> %	14 3% 66%	19 3% 89%	16 4% 76%	16 3% 76%	13 3% 59%	7 3% 35%	16 3% 75%	17 3% 78%	1 2% 5%
7	34 4% 100%	32 5% 96%	29 6% 85%	29 5% 84%	25 5% 73%	27 5% 79%	22 5% 66%	16 5% 48%	26 5% 77%	27 5% 79%	1 4% 4%
8	39 5% 100%	32 5% 83%	31 6% 79%	35 6% 90%	29 6% 75%	34 7% 88%	29 7% 74%	20 7% 52%	29 5% 75%	35 6% 90%	1 3% 3%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)







Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

	T										
						Q	8				
			А	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
9	22 3% 100%	21 3% 95%	16 3% 71%	20 3% 90%	18 4% 78%	19 4% 85%	19 5% 85%	14 5% 63%	20 4% 90%	20 3% 90%	- - -
10 - VERY INTERESTED	59 8% 100%	57 9% 97%	49 9% 83%	53 9% 90%	50 11% 85%	51 10% 87%	49 12% 83%	36 12% 61%	53 9% 90%	57 10% 96%	1 4% 3%
DONT KNOW ENOUGH ABOUT IT	12 2% 100%	2 19%	2 19%	3 1% 26%	2 1% 19%	5 1% 43%	2 13%	2 1% 14%	2 19%	2 19%	6 15% 51% ABCDEFGHI
MEAN SCORE	3.37	3.54 J	3.62 J	3.59 J	3.86 J	3.73 J	4.02 AHJ	4.07 AHJ	3.53 J	3.62 J	2.48
STD. DEVIATION	3.12	3.21	3.20	3.22	3.31	3.30	3.37	3.40	3.22	3.25	2.56

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

							EX			AG	€ E		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	376 48% 100%	98 45% 26%	55 41% 15%	140 <i>54%</i> <i>37%</i> B	83 50% 22%	152 43% 41%	223 52% 59% E	42 22% 11%	117 46% 31% G	75 61% 20% GH	141 68% 38% GH	22 21% 6%	216 65% 58% K
2	58 7% 100%	12 6% 21%	10 7% <i>17%</i>	16 6% 28%	20 <i>12% 34%</i> A	23 6% 39%	35 8% 61%	18 9% 31%	18 7% <i>31%</i>	9 7% 15%	13 6% 22%	14 14% 25% L	22 7% 37%
3	48 6% 100%	10 5% 22%	9 6% 18%	22 8% 46%	7 4% 14%	20 6% 42%	28 7% 58%	13 7% <i>27</i> %	18 7% 38%	9 7% 19%	8 4% 17%	5 4% 10%	17 5% 36%
4	30 4% 100%	5 2% 18%	11 8% 36% A	9 4% 31%	5 3% 15%	9 2% 29%	21 5% <i>71</i> %	8 4% 27%	11 4% 36%	6 5% 19%	5 2% 17%	3 3% 11%	11 3% 36%
5	45 6% 100%	14 6% 30%	6 4% 12%	15 6% 34%	11 6% <i>23</i> %	24 7% 53%	21 5% 47%	17 9% 38%	13 5% 30%	6 5% 13%	8 4% 19%	6 6% 14%	14 4% 32%
6	19 2% 100%	7 3% 34% D	6 4% 30% D	7 3% 35%	- - -	12 3% 62%	7 2% 38%	8 4% 40%	8 3% 40%	1 1% 6%	3 1% 14%	8 7% 40% L	4 1% 20%
7	36 5% 100%	14 6% 39%	8 6% 22%	10 4% 27%	4 3% 12%	19 5% 51%	18 4% 49%	17 9% 46% J	12 5% 34%	4 3% 11%	3 2% 10%	12 11% 32% L	7 2% 20%
8	25 3% 100%	10 5% 39%	2 2% 10%	5 2% 19%	8 5% 32%	17 5% 66%	9 2% 34%	13 <i>7%</i> <i>52%</i> HJ	6 2% 22%	3 3% 13%	3 2% 13%	- 9 8% 35% 1	7 2% 26%
9	18 2% 100%	2 1% 9%	6 4% 31% A	3 1% 18%	8 5% 43% AC	10 3% 56%	8 2% 44%	7 3% 36%	5 2% 25%	3 2% 16%	4 2% 23%	2 1% 9%	7 2% 39%



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

							EX			AG	ЭE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 43%
10 - VERY INTERESTED	58 7% 100%	26 12% 45% CD	9 7% 16%	13 5% <i>23</i> %	9 5% 16%	39 11% 68% F	18 4% 32%	31 16% 54% HJ	20 8% <i>34</i> % J	4 3% 7%	3 2% 5%	13 <i>12%</i> 22% L	7 2% 12%
DONT KNOW ENOUGH ABOUT IT	31 4% 100%	15 7% 47% D	3 2% 9%	10 4% 33%	3 2% 11%	15 4% 47%	17 4% 53%	12 6% 39%	8 3% 26%	3 3% 10%	8 4% 25%	7 7% 23%	11 3% 36%
MEAN SCORE	3.21	3.72 C	3.53 C	2.74	3.05	3.80 F	2.73	5.04 HI J	3.22 IJ	2.49	2.02	4.82 L	2.20
STD. DEVIATION	3.05	3.37	3.07	2.69	3.02	3.36	2.67	3.38	3.02	2.53	2.16	3.26	2.32

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	41%	59%	<i>19</i> %	22%	<i>21%</i>	<i>38%</i>	<i>27</i> %	73%
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	21%	27%	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL INTERESTED	376 48% 100%	173 <i>47%</i> <i>4</i> 6%	203 50% 54%	84 52% 22%	89 43% 24%	88 50% 23%	115 49% 31%	95 43% 25%	280 51% 75%
2	58	25	33	9	16	18	15	14	44
	7%	7%	8%	6%	8%	10%	6%	6%	8%
	100%	44%	56%	16%	27%	30%	26%	24%	76%
3	48	23	24	9	14	11	13	19	29
	6%	6%	6%	6%	7%	6%	6%	<i>9%</i>	5%
	100%	49%	51%	19%	30%	23%	28%	40%	60%
4	30	15	15	9	6	6	8	12	18
	4%	4%	4%	6%	3%	4%	4%	5%	3%
	100%	51%	49%	31%	20%	21%	28%	40%	60%
5	45	18	26	10	9	11	15	13	32
	6%	5%	6%	6%	4%	6%	7%	6%	6%
	100%	41%	59%	22%	19%	24%	35%	29%	71%
6	19	13	6	5	8	3	3	2	17
	2%	4%	1%	3%	4%	2%	1%	1%	3%
	100%	68%	32%	28%	40%	15%	16%	11%	89%
7	36	17	19	6	12	9	10	13	24
	5%	5%	5%	3%	6%	5%	4%	6%	4%
	100%	48%	52%	16%	33%	24%	28%	35%	65%
8	25	10	16	3	7	6	10	10	15
	3%	3%	4%	2%	3%	4%	4%	5%	3%
	100%	38%	62%	11%	27%	24%	38%	40%	60%
9	18	12	6	5	7	1	4	6	12
	2%	3%	1%	3%	3%	1%	2%	3%	2%
	100%	68%	32%	30%	38%	8%	24%	33%	67%
10 - VERY INTERESTED	58	33	25	11	22	10	15	21	37
	7%	9%	6%	7%	11%	6%	6%	9%	7%
	100%	56%	44%	19%	38%	18%	26%	36%	64%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

							-		
		SOCIAL	GRADE		SOCIAL	GRADE		CHILD HO	REN IN ME
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 7
DONT KNOW ENOUGH ABOUT IT	31 4% 100%	10 3% 31%	22 5% 69%	7 4% 21%	3 2% 10%	8 4% 25%	14 6% 44% D	5 2% 16%	26 8
MEAN SCORE	3.21	3.41	3.03	3.09	3.67	2.94	3.11	3.60 H	3.06
STD. DEVIATION	3.05	3.18	2.91	2.97	3.32	2.83	2.99	3.21	2.97

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



GfK NOP

554 71% 26 5% 84% 3.06 2.97

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

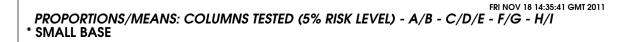
		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			FREEVIEW RECEIVER (Q3)		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 <i>74%</i>	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL INTERESTED	376 48% 100%	107 34% 28%	41 29% 11%	290 52% 77% E	86 46% 23% E	- -	167 54% 44%	204 48% 54%	219 42% 58%	157 63% 42% Н
2	58 7% 100%	21 7% 36%	8 5% 13%	45 8% 78%	13 7% 22%	-	18 6% 31%	37 9% 64%	42 8% 73%	15 6% 27%
3	48 6% 100%	19 6% 39%	10 7% 21%	38 7% 78%	10 6% 22%	-	21 7% 45%	27 6% 55%	36 7% 76%	12 5% 24%
4	30 4% 100%	13 4% 44%	6 4% 20%	27 5% 91%	3 1% 9%	-	15 5% 50%	15 4% 50%	20 4% 67%	10 4% 33%
5	45 6% 100%	24 8% 55%	12 8% 26%	29 5% 64%	16 9% 36%	- - -	21 7% 47%	24 6% 53%	37 7% 82% I	8 3% 18%
6	19 2% 100%	14 4% 73%	6 4% 30%	14 3% 74%	5 3% 26%	-	11 3% 55%	9 <i>2%</i> 45%	18 3% 95% I	1 5%
7	36 5% 100%	22 7% 60%	15 11% 41%	26 5% 73%	10 5% 27%	- - -	13 4% 36%	21 5% 58%	31 6% 85% I	5 2% 15%
8	25 3% 100%	15 5% 61%	6 4% 23%	18 3% <i>72%</i>	7 4% 28%	-	8 2% 30%	18 4% 70%	18 3% 70%	8 3% 30%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (Q	RECEIVER 3)	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
9 10 - VERY INTERESTED	18 2% 100% 58 7% 100%	16 5% 85% 46 15% 80%	6 5% 34% 23 17% 40%	12 2% 68% 31 6% 54%	6 3% 32% 27 14% 46% CE		7 2% 39% 16 5% 27%	11 3% 61% 42 10% 73%	15 3% 80% 46 9% 79%	4 1% 20% 12 5% 21%
DONT KNOW ENOUGH ABOUT IT MEAN SCORE	31 4% 100% 3.21	18 6% 58% 4.52	7 5% 22% 4.85	27 5% 86% 2.98	CE 4 2% 14% 3.90	-	13 4% 42% 2.93	⊢ 16 4% 53% 3.43	21 4% 66% 3.60	11 4% 34% 2.42
STD. DEVIATION	3.05	3.47	3.45	2.85	C 3.47	-	2.79	F 3.22	l 3.15	2.64

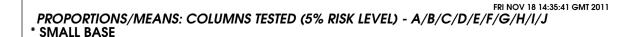




Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

					•=• (•••=•						
						6	28				
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	Ultra High Defini Tion TV (G)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
UNWEIGHTED TOTAL	802 100%	620 77%		573 71%	440 55%	504 63%	398 50%	286 <i>36%</i>	547 68%	560 <i>70%</i>	55 <i>7</i> %
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	
1 - NOT AT ALL INTERESTED	376 48% 100%	312 50% 83% G	250 48% 66% G	282 49% 75% G	202 44% 54% G	242 47% 64% G	187 45% 50% G	105 35% 28%	275 49% 73% G	276 48% 73% G	24 57% 6% G
2	58 7% 100%	46 7% 79%	42 8% 73%	46 8% 80%	42 9% 73%	43 8% 74%	34 8% 59%	26 9% 46%	50 9% 86%	48 <i>8%</i> <i>84%</i>	3 7% 5%
3	48 6% 100%	43 7% 89%	36 7% 75%	42 7% 87%	36 8% 75%	37 7% 78%	30 7% 64%	24 8% 49%	39 7% 82%	37 6% 77%	2 5% 4%
4	30 4% 100%	25 4% 85%	19 4% 63%	20 3% 68%	18 4% 60%	15 3% 51%	13 3% 42%	10 3% 35%	18 3% 62%	22 4% 75%	1 2% 3%
5	45 6% 100%	36 6% 79%	32 6% 72%	36 6% 81%	30 7% 68%	33 6% 74%	28 7% 63%	30 <i>10%</i> 66% AH	32 6% 71%	37 6% 82%	2 4% 3%
6	19 2% 100%	16 3% 85%	//%	16 3% 84%	15 3% 79%	14 3% 75%	13 3% 65%	11 4% 55%	13 2% 68%	14 2% 73%	2 5% 10%
7	36 5% 100%	33 5% 91%	28 5% 78%	32 5% 88%	26 6% 72%	26 5% 71%	29 7% 80%	17 6% 46%	30 5% 82%	31 5% <i>87</i> %	1 4% 4%
8	25 3% 100%	20 3% 79%	16 3% 62%	17 3% 68%	10 2% 41%	14 3% 54%	13 3% 50%	14 5% 56%	17 3% 67%	21 4% 82%	-





Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						G	8				
			А	A							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO		AND	ULTRA	ACTIVE		
		TION	TO	PLUS	ON		APPS	HIGH	AND		
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 <i>54%</i>	298 38%	564 73%	579 75%	42* 5%
9	18 2% 100%	17 3% 90%	16 3% 86%	16 3% 86%	13 3% 70%	14 3% 78%	14 3% 75%	11 4% 60%	16 3% 85%	18 3% <i>97</i> %	-
10 - VERY INTERESTED	58 7% 100%	57 9% 98% J	50 <i>10%</i> <i>87%</i> J	53 9% 92% J	52 11% 90% J	54 11% 93% J	47 11% 82% J	41 <i>14%</i> <i>72%</i> AJ	56 10% 96% J	57 10% 98% J	
DONT KNOW ENOUGH ABOUT IT	31 4% 100%	20 3% 64%	19 4% 61%	20 3% 64%	16 4% 52%	20 4% 63%	12 3% 37%	8 3% 27%	18 3% 59%	18 3% 56%	8 <i>18% 24%</i> ABCDEFGHI
MEAN SCORE	3.21	3.34 J	3.44 J	3.37 J	3.62 J	3.47 J	3.71 J	4.24 ABCDEHI J	3.38 J	3.48 J	1.98
STD. DEVIATION	3.05	3.14	3.18	3.14	3.23	3.22	3.29	3.37	3.18	3.20	1.82

Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

			URB/	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16</i> %	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24</i> %	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	255 33% 100%	72 33% 28%	40 30% 16%	81 31% 32%	63 38% 25%	89 25% 35%	166 39% 65% E	34 18% 13%	65 26% 26%	40 <i>32%</i> <i>16%</i> G	116 56% 46% GHI	21 20% 8%	156 <i>47%</i> <i>61%</i> K
2	43 6% 100%	11 5% 26%	2 2% 6%	16 6% 38%	13 8% <i>30</i> % B	21 6% 50%	21 5% 50%	10 5% 23%	12 5% 29%	11 8% 25%	10 5% 24%	6 5% 13%	21 6% 48%
3	52 7% 100%	15 7% 29%	8 6% 16%	24 9% 46% D	5 3% 9%	26 7% 50%	26 6% 50%	14 7% 27%	17 7% 33%	12 10% 24%	9 4% 17%	8 7% 15%	21 6% 40%
4	45 6% 100%	18 8% 39% C	12 9% 26% C	8 3% 18%	7 5% 16%	14 4% 32%	31 7% 68%	15 8% 34%	12 5% 26%	10 8% 23%	8 4% 17%	10 10% 22%	18 5% 39%
5	88 11% 100%	27 12% 30%	13 10% 15%	31 <i>12%</i> 35%	17 10% 19%	48 14% 54%	40 9% 46%	39 <i>21%</i> <i>45%</i> HIJ	26 10% 30% J	12 10% 14%	10 5% 11%	26 25% 30% L	22 7% 25%
6	35 5% 100%	11 5% 30%	7 5% 19%	12 5% 34%	6 4% 17%	18 5% 50%	18 4% 50%	7 4% 19%	16 6% 45%	7 5% 19%	6 3% 17%	4 3% 10%	13 4% 36%
7	52 7% 100%	12 6% 23%	14 10% 26% D	21 8% 40%	6 3% 11%	29 8% 55%	23 6% 45%	14 7% 27%	24 9% 46%	5 4% 9%	10 5% 18%	5 4% 9%	14 4% 27%
8	49 6% 100%	10 5% 20%	9 7% 19%	20 8% 41%	10 6% 20%	29 8% 59%	20 5% 41%	11 6% 23%	22 9% 46%	10 8% <i>20</i> % J	6 3% 12%	5 5% 10%	16 5% <i>32%</i>
9	25 3% 100%	4 2% 18%	6 4% 23%	6 2% 22%	9 6% 37%	10 3% 38%	16 4% 62%	9 5% 34%	6 3% 26%	6 5% 24%	4 2% 16%	2 2% 8%	10 3% 40%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

								-					
			URBA	ANITY		S	EX			A	ЭE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	()	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 <i>45</i> %	425 55%	190 24%	255 33%	124 <i>16</i> %	208 <i>27</i> %	105* 14%	332 <i>43%</i>
10 - VERY INTERESTED	84 11% 100%	24 11% 28%	12 9% 15%	27 10% 32%	21 <i>13%</i> <i>25%</i>	49 14% 58% F	35 8% 42%	25 13% 30%	33 13% 40%	8 7% 10%	17 8% 20%	10 9% 12%	25 8% 30%
DONT KNOW ENOUGH ABOUT IT	16 2% 100%	10 4% 61% BD	- - -	5 2% 35%	<u>]</u> 4%	7 2% 43%	9 2% 57%	7 4% 46% H	1 4%	2 2% 16%	5 3% 35% H	6 5% 36%	8 2% 50%
MEAN SCORE	4.32	4.17	4.62	4.36	4.23	4.88 F	3.86	5.13 IJ	4.91 IJ	4.04 J	3.06	4.56 L	3.44
STD. DEVIATION	3.23	3.14	3.18	3.18	3.45	3.25	3.14	3.03	3.26	3.03	3.09	2.83	3.10

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)





GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	<i>19</i> %	22%	<i>21%</i>	<i>38</i> %	27%	<i>73</i> %
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	21%	27%	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL INTERESTED	255 33% 100%	107 <i>29%</i> 42%	149 36% 58% A	45 28% 18%	62 30% 24%	61 35% 24%	88 38% 34%	54 24% 21%	201 36% 79% G
2	43	20	23	13	6	8	15	11	32
	6%	5%	6%	8%	3%	5%	6%	5%	6%
	100%	46%	54%	31%	15%	19%	35%	26%	74%
3	52 7% 100%	31 8% 59%	21 5% 41%	10 6% 19%	21 10% 40% F	10 6% 20%	11 5% 21%	18 8% 35%	34 6% 65%
4	45	19	26	13	6	10	15	16	29
	6%	5%	6%	8%	3%	6%	7%	7%	5%
	100%	43%	57%	28%	14%	23%	34%	36%	64%
5	88	44	44	14	30	18	26	30	58
	11%	12%	11%	9%	14%	10%	11%	14%	10%
	100%	50%	50%	16%	34%	20%	30%	34%	66%
6	35 5% 100%	21 6% 60%	14 3% 40%	6 4% 16%	15 7% 43%	4 3% 13%	10 4% 28%	17 8% 48% H	18 3% 52%
7	52	26	27	15	11	15	12	17	35
	7%	7%	6%	9%	5%	8%	5%	8%	6%
	100%	49%	51%	28%	21%	28%	22%	33%	67%
8	49 6% 100%	17 5% 35%	32 8% 65%	10 6% 21%	7 3% 15%	17 <i>10</i> % 35% D	14 6% 30%	11 5% 24%	37 7% 76%
9	25	14	12	6	8	7	5	8	18
	3%	4%	3%	4%	4%	4%	2%	3%	3%
	100%	54%	46%	24%	30%	26%	20%	30%	70%
10 - VERY INTERESTED	84	48	36	23	25	18	19	28	56
	11%	13%	9%	14%	<i>12%</i>	10%	8%	<i>12%</i>	10%
	100%	57%	43%	27%	<i>30%</i>	21%	22%	33%	67%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
DONT KNOW ENOUGH ABOUT IT	16 2% 100%	5 1% 31%	11 3% 69%	4 2% 22%	1 1% 8%	3 2% 20%	8 3% 49%	- - -	16 3% 100% G
MEAN SCORE	4.32	4.57	4.11	4.68 F	4.48	4.41	3.87	4.77 H	4.14
STD. DEVIATION	3.23	3.25	3.19	3.32	3.20	3.29	3.10	3.13	3.25

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	50	EEVIEW TAKE	UD	FREEVIEW (Q		INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
UNWEIGHTED TOTAL	802 100%	(A)	(B)	(C) ⁵⁹² 74%	(D)	(E) ³⁸ 5%	(F) 315 39%	(G) 438 55%	(H) 492 61%	(l) ³¹⁰ <i>39</i>
WEIGHTED TOTAL	100% 776 100%	35% 315 41%	16% 139 <i>18</i> %	74% 558 72%	21% 187 24%	5% 32* _4%	39% 310 40%	55% 424 55%	61% 527 68%	395 249 <i>32</i> 5
1 - NOT AT ALL INTERESTED	255 33% 100%	61 19% 24%	27 19% 10%	213 38% 84% DE	42 23% 16% E	- - -	115 <i>37</i> % 45%	137 32% 54%	125 24% 49%	131 52 51 H
2	43 6% 100%	13 4% 30%	4 3% 10%	36 7% 85%	6 3% 15%	- - -	18 6% 42%	22 5% 52%	28 5% 65%	15 65 355
3	52 7% 100%	25 8% 48%	11 8% <i>21</i> %	44 8% 85%	8 4% 15%	- -	23 7% 44%	29 7% 56%	42 8% 80%	10 49 209
4	45 6% 100%	20 6% 44%	8 6% 18%	35 6% 78%	10 5% 22%		20 6% 44%	24 6% 54%	28 5% 61%	18 75 395
5	88 11% 100%	46 14% 52%	20 14% 23%	56 10% 64%	32 17% 36% CE	- - -	36 12% 41%	52 12% 59%	68 13% 77%	20 89 239
6	35 5% 100%	21 7% 60%	9 6% 25%	24 4% 68%	11 6% 32%	-	12 4% 33%	22 5% 63%	30 6% 84% I	6 29 169
7	52 7% 100%	27 9% 52%	13 10% 25%	42 7% 79%	11 6% 21%	- -	23 7% 43%	28 7% 54%	46 9% 88% I	6 39 129
8	49 6% 100%	29 9% 59%	10 8% 21%	34 6% 70%	14 8% 30%	-	18 6% <i>37%</i>	31 7% 63%	39 7% 80%	10 49 209



GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FRI	EEVIEW TAKE	-UP	Freeview (Q		INTER ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
9	25 3% 100%	18 6% 72%	9 7% 37%	19 3% 75%	6 3% 25%	- - -	10 3% 40%	15 4% 60%	22 4% 87% I	3 1% 13%
10 - VERY INTERESTED	84 11% 100%	50 16% 60%	26 19% 31%	40 7% 48%	44 24% 52% CE	-	27 9% 32%	57 13% 68%	67 13% 79%	17 7% 21%
DONT KNOW ENOUGH ABOUT	16 2% 100%	6 <i>2%</i> <i>35%</i>	1 1% 9%	14 3% <i>92%</i>	1 1% 8%	- - -	8 2% 49%	7 2% 41%	9 <i>2%</i> 57%	7 3% 43%
MEAN SCORE	4.32	5.43	5.62	3.90	5.58 C	-	4.02	4.56 F	4.93 I	3.05
STD. DEVIATION	3.23	3.16	3.23	3.06	3.37	-	3.12	3.30	3.19	2.91

* SMALL BASE

Q. 10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) **Q8** А А SET TOP DIGITAL BOX VIDEO INTERNET A HIGH ENABL RECORDER **SERVICES** INTER DFFINI ING SKY VIDEO AND **UI TRA** ACTIVE TION TO PLUS ON APPS HIGH AND READY VIEW **V PLUS** DEMAND ACCESSED DEFINI RED NONE TELE HD FREEVIEW THROUGH THROUGH BUTTON CATCH-UP OF TION TOTAL VISION **CHANNELS** PLUS ΤV 3D TV ΤV ΤV **SERVICES** ΤV THESE (B) (C) (D) (E) (F) (G) (H) ()(J) (A) 802 100% 620 77% 521 65% 573 71% 440 55% 504 63% 398 50% 286 36% 547 68% 560 *70%* 55 7% UNWEIGHTED TOTAL 624 80% WEIGHTED TOTAL 776 100% 522 67% 581 75% 461 59% 512 66% 419 54% 298 38% 564 73% 579 75% 42* 5% 118 26% 46% 148 29% 58% 255 33% 100% 196 31% 77% G 152 29% 59% 175 30% 68% 107 26% 42% 168 30% 66% 1 - NOT AT ALL 71 24% 28% 170 29% 67% 24 57% 9% ABCDEFGHI 33 5% 78% 28 5% 65% 26 6% 60% 30 7% *70*% 21 7% 49% 32 6% 75% 30 6% 71% 43 6% 100% 30 5% 71% 35 6% 2 2 4% 82% 4% 47 7% 90% 41 8% 79% 43 7% 84% 35 7% 67% 30 7% 58% 19 6% *37*% 42 7% 80% 52 34 7% 38 7% 3 52 7% 100% . 3% 3% 72% 65% 21 5% 47% 30 5% 29 6% 64% 45 6% 100% 34 5% 75% 29 5% 64% 34 6% 76% 29 6% 18 6% 37 6% 3 8% 7% 4 63% 41% 82% 66% 71 *12*% 52 12% 71 *12*% 5 88 11% 75 12% 70 13% 60 13% 68 13% 46 15% 69 12% 2 5% 3% 100% 86% 80% 81% 68% 77% 59% 52% 78% 81% 35 5% 100% 31 5% *8*9% 32 6% 91% 26 6% 73% 24 5% 68% 21 5% 59% 12 4% 33% 28 5% 80% 29 2 4% 5% 28 5% 81% 6 6% 82% 37 9% 70% J 52 50 41 46 34 38 24 46 44 7 7% 100% 8% 96% 8% 78% 8% 89% 7% 65% 7% 72% 8% 46% J 8% 87% 8% 84% J J .1 38 7% 77% 38 7% 78% 43 7% 88% 31 7% 63% 20 7% 42% 37 7% 75% 8 49 6% 100% 34 7% 69% 41 7% 84% 41 7% 85% 1% 1%





GfK NOP

Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE. WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - INTERACTIVE AND RED BUTTON SERVICES. THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) **Q8** А А SET TOP DIGITAL BOX VIDEO INTERNET A HIGH ENABL RECORDER SERVICES INTER DFFINI ING SKY VIDEO AND UITRA ACTIVE TION TO PLUS ON APPS HIGH AND READY VIEW V PLUS DEMAND ACCESSED DEFINI RED NONE TELE HD FRFFVIFW THROUGH THROUGH BUTTON CATCH-UP OF TION TOTAL VISION CHANNELS PLUS ΤV 3D TV ΤV ΤV **SERVICES** ΤV THESE (B) (C) (D) (E) (F) (G) (H) ()(J) (A) 42* 5% WEIGHTED TOTAL 776 100% 624 80% 522 67% 581 *75%* 461 59% 512 66% 419 54% 298 38% 564 73% 579 75% 21 5% 83% 24 4% 95% 20 4% 81% 25 4% 98% 21 4% 83% 21 5% 83% 12 4% 49% 22 4% 88% 25 4% 98% 9 25 3% 100% 83 13% 99% 70 13% 84% J 78 15% 93% 70 *17% 84%* J 50 17% 84 11% 79 14% 71 15% 83 14% 10 - VERY INTERESTED 82 15% 100% 94% 84% 60% 98% 99% 1 5 1% 4 1% 27% 4 1% 24% DONT KNOW ENOUGH ABOUT 16 2% 100% 6 1% 36% 7 1% 44% 5 1% 32% 7 1% 5 1% 6 1% 12% 34% 32% 36% ABCDFFGHI 4.32 5.08 AJ MEAN SCORE 4.62 4.72 4.69 4.94 4.80 5.06 4.75 4.75 2 02 3.23 3.28 3.25 3.27 3.28 3.32 3.34 3.32 3.30 STD. DEVIATION 3.28



PAGE 118

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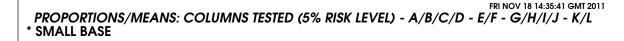
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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21</i> %	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL INTERESTED	236 30% 100%	74 34% 31% B	30 23% 13%	77 30% 33%	55 33% 23%	96 27% 41%	140 33% 59%	30 16% 13%	53 21% 22%	36 29% 15% G	116 56% 49% GHI	17 16% 7%	153 46% 65% К
2	40 5% 100%	13 6% 32%	3 2% 7%	15 6% 38%	9 6% 23%	20 6% 51%	20 5% 49%	5 3% 13%	9 4% 23%	11 9% 28% GH	15 7% 37%	2 2% 5%	26 8% 64%
3	39 5% 100%	9 4% 22%	5 4% 13%	17 6% 43%	9 5% 22%	19 6% 50%	20 5% 50%	6 3% 16%	16 6% 40%	5 4% 13%	12 6% 30%	3 3% 9%	17 5% 44%
4	25 3% 100%	7 3% 28% D	6 5% 25% D	12 5% 47% D	- - -	9 3% 38%	15 4% 62%	6 3% 23%	8 3% 34%	7 6% 30% J	3 2% 13%	3 3% 13%	11 3% 43%
5	50 6% 100%	19 9% 37%	5 3% 9%	19 7% 38%	8 5% 16%	16 5% 32%	34 8% 68%	12 6% 24%	19 7% 37%	10 8% 21%	9 4% 18%	7 7% 15%	20 6% 39%
6	33 4% 100%	10 5% 31%	9 7% 28%	10 4% 29%	4 2% 12%	13 4% 40%	20 5% 60%	16 8% 48% HJ	8 3% 23%	4 3% 12%	6 3% 18%	9 <i>9%</i> <i>27%</i> L	10 3% 29%
7	65 8% 100%	18 8% 28%	12 9% 18%	22 9% 34%	13 8% 19%	33 9% 51%	32 8% 49%	21 11% 32%	29 11% 44%	8 6% 12%	8 4% 12%	9 9% 14%	16 5% 24%
8	69 9% 100%	16 7% 23%	15 11% 22%	17 7% 25%	21 <i>12%</i> <i>30%</i>	32 9% 46%	37 9% 54%	26 14% 38%	25 10% 37%	10 8% 15%	7 4% 11%	18 17% 26%	18 5% 26%
9	47 6% 100%	8 4% 18%	10 8% 22%	15 6% 31%	13 8% 29%	26 7% 56%	21 5% 44%	16 8% 34%	10 4% 22%	15 <i>12</i> % <i>33%</i> HJ	5 3% 12%	8 8% 17%	21 6% 44%



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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			A	ЭE		
		METRO	OTHER	MIXED									
	TOTAL	POLI TAN	<i>100%</i> URBAN	URBAN/	RURAL		FEMALE	14.24	25 54	55-64	65+	14.04	F.F. 1
	IOTAL	(A)	(B)	RURAL (C)	(D)	MALE (E)	(F)	16-34 (G)	35-54 (H)	55-64 (l)	+co (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 21%	351 45%	425 55%	190 24%	255 33%	124 16%	208 27%	105* 14%	332 43%
10 - VERY INTERESTED	128 17% 100%	30 14% 24%	27 21% 21%	45 17% 35%	26 16% 20%	68 19% 53%	60 14% 47%	40 21% 31% J	58 23% 45% IJ	15 <i>12%</i> <i>12%</i>	15 7% 11%	20 19% 16% L	30 9% 23%
DONT KNOW ENOUGH ABOUT IT	11 1% 100%	8 4% 76% BCD	- - -	2 1% 19%] 5%	5 1% 47%	6 1% 53%	7 3% 62% H	1 5%	-	3 2% 33%	4 4% 40%	3 1% 33%
MEAN SCORE	5.04	4.62	5.89 AC	4.95	5.06	5.38 F	4.76	6.38 IJ	5.81 IJ	4.94 J	2.98	6.34 L	3.73
STD. DEVIATION	3.54	3.46	3.48	3.51	3.66	3.60	3.47	3.20	3.46	3.47	3.03	3.18	3.34

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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1 (A)	C2DE (B)	AB (C)	C1 (D)	C2 (E)	DE (F)	YES (G)	NO (H)
UNWEIGHTED TOTAL	802 100%	330 41%	(D) 472 59%	154 19%	176 22%	170 21%	302	215 27%	587
WEIGHTED TOTAL	100% 776 100%	41% 367 47%	59% 409 53%	19% 161 <i>21%</i>	22% 206 27%	21% 176 23%	38% 233 30%	27% 222 29%	73% 554 71%
1 - NOT AT ALL INTERESTED	236 30% 100%	90 25% 38%	146 36% 62% A	37 23% 16%	53 26% 23%	56 32% 24%	90 38% 38% CD	44 20% 19%	192 35% 81% G
2	40 5% 100%	18 5% 44%	22 5% 56%	6 4% 16%	12 6% 29%	12 7% <i>31</i> %	10 4% 25%	10 4% 24%	30 5% 76%
3	39 5% 100%	15 4% 39%	24 6% 61%	8 5% 20%	7 4% 18%	9 5% 23%	15 6% 38%	14 6% 36%	25 5% 64%
4	25 3% 100%	11 3% 45%	14 3% 55%	3 2% 13%	8 4% 32%	5 3% 19%	9 4% 36%	10 4% 38%	15 3% 62%
5	50 6% 100%	18 5% 35%	33 8% 65%	6 4% 11%	12 6% 24%	16 <i>9%</i> <i>32</i> %	17 7% 33%	14 6% 27%	37 7% 73%
6	33 4% 100%	26 7% 76% B	8 2% 24%	10 6% 29% E	16 <i>8%</i> <i>47%</i> EF	l 2%	7 3% 21%	9 4% 27%	24 4% 73%
7	65 8% 100%	35 10% 54%	30 7% 46%	19 <i>12%</i> <i>29%</i> F	16 8% 25%	21 <i>12</i> % <i>32</i> % F	10 4% 15%	21 10% 33%	44 8% 67%
8	69 9% 100%	43 <i>12%</i> 62% B	26 6% 38%	22 14% 32% EF	20 10% 30%	10 6% 15%	16 7% 23%	25 11% 36%	44 8% 64%
9	47 6% 100%	24 6% 50%	23 6% 50%	14 9% 29%	10 5% 21%	14 8% 29%	10 4% 20%	15 <i>7%</i> <i>31%</i>	32 6% 69%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE					CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
10 - VERY INTERESTED	128 17% 100%	70 19% 55%	58 14% 45%	33 20% 26%	37 18% 29%	26 15% 20%	32 14% 25%	49 <i>22%</i> 38% H	79 14% 62%
DONT KNOW ENOUGH ABOUT IT	11 1% 100%	1 12%	9 2% 88% A		1 1% 12%	2 1% 16%	8 3% 71% C		11 2% 100%
MEAN SCORE	5.04	5.61 B	4.52	5.95 EF	5.33 F	4.83	4.28	5.89 H	4.70
STD. DEVIATION	3.54	3.48	3.52	3.45	3.49	3.52	3.51	3.44	3.53



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		50			FREEVIEW RECEIVER (Q3)			SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX	INTEGR ATED TV SET (G)	HO YES (H)	NO
	802	(A) 281	(B) 125 16%		, ,	. ,	(F) 315	, ,	. ,	(l) 310
WEIGHTED TOTAL	100% 776 100%	281 35% 315 41%	16% 139 <i>18</i> %	592 74% 558 72%	172 21% 187 24%	38 5% 32* _4%	315 <i>39%</i> 310 <i>40%</i>	438 55% 424 55%	492 61% 527 68%	310 39% 249 32%
1 - NOT AT ALL INTERESTED	236 30% 100%	55 <i>17%</i> <i>23%</i>	22 16% 9%	194 35% 82% DE	42 23% 18% E	-	91 29% 39%	143 34% 61%	101 19% 43%	135 <i>54%</i> <i>57%</i> H
2	40 5% 100%	17 5% 41%	7 5% 16%	34 6% 85%	6 3% 15%	- - -	17 5% 41%	23 5% 56%	27 5% 68%	13 5% 32%
3	39 5% 100%	17 5% 43%	5 4% 13%	32 6% 81%	7 4% 19%	-	23 8% 59% G	16 4% 41%	28 5% 70%	12 5% 30%
4	25 3% 100%	12 4% 50%	1 1% 5%	17 3% 70%	8 4% 30%	-	12 4% 47%	13 3% 53%	17 3% 70%	7 3% 30%
5	50 6% 100%	17 6% <i>34</i> %	9 7% 18%	42 8% 84%	8 4% 16%	- - -	22 7% 43%	27 6% 53%	40 8% <i>79</i> %	10 4% 21%
6	33 4% 100%	16 5% 49%	11 8% <i>32</i> %	28 5% 84%	5 3% 16%	- - -	19 6% 57%	14 3% 43%	24 5% <i>72</i> %	9 4% 28%
7	65 8% 100%	26 8% 40%	11 8% 17%	45 8% 69%	20 11% 31%	- - -	28 9% 43%	36 9% 56%	59 11% 90% 1	6 3% 10%



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FR	EEVIEW TAKE	-UP		RECEIVER	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* *4%	310 40%	424 55%	527 68%	249 32%
8	69 9% 100%	39 13% 57%	16 11% 23%	47 9% 69%	21 11% 31% E		29 10% 43%	38 9% 56%	57 11% 83% 1	11 5% 17%
9	47 6% 100%	27 9% 57%	17 <i>12%</i> 35%	37 7% 79%	10 5% 21%	- - -	18 6% 38%	27 6% 58%	41 8% 88%	6 2% 12%
10 - VERY INTERESTED	128 17% 100%	84 <i>27</i> % 65%	40 29% 31%	70 13% 55% E	58 31% 45% CE	-	45 15% 35%	82 19% 64%	103 20% 80% I	25 10% 20%
dont know enough about It	11 1% 100%	4 1% 34%	- - -	11 _2% 100%	- - -	- - -	6 2% 54%	4 1% 42%	5 1% 47%	6 2% 53%
MEAN SCORE	5.04	6.28	6.64	4.64	6.23 C	-	4.96	5.08	5.88 I	3.28
STD. DEVIATION	3.54	3.41	3.33	3.44	3.58	-	3.41	3.64	3.36	3.26



Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
		A HIGH DEFINI	A SET TOP BOX ENABL ING	A DIGITAL VIDEO RECORDER SKY	VIDEO		INTERNET SERVICES AND	ULTRA			
	TOTAL	TION READY TELE VISION (A)	TO VIEW HD CHANNELS (B)	PLUS V PLUS FREEVIEW PLUS (C)	ON DEMAND THROUGH TV (D)	3D TV (E)	APPS ACCESSED THROUGH TV (F)	HIGH DEFINI TION TV (G)	AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
UNWEIGHTED TOTAL	802 100%	620 77%	521 65%	573 71%	440 55%	504 63%	398 50%	286 36%	547 68%	560 <i>70%</i>	
WEIGHTED TOTAL	776	624	522	581	461	512	419	298	564	579	42*
	100%	80%	67%	75%	59%	66%	54%	38%	73%	<i>75%</i>	5%
1 - NOT AT ALL INTERESTED	236 30% 100%	186 30% 79%	147 28% 62%	162 28% 69%	113 25% 48%	143 28% 60%	102 24% 43%	82 28% 35%	162 29% 68%	151 26% 64%	22 53% 9% ABCDEFGHI
2	40	33	28	30	25	27	23	19	32	25	4
	5%	5%	5%	5%	5%	5%	6%	6%	6%	4%	9%
	100%	81%	69%	75%	63%	67%	58%	47%	80%	62%	9%
3	39	32	28	32	30	26	20	19	29	31	1
	5%	5%	5%	6%	6%	5%	5%	6%	5%	5%	3%
	100%	81%	72%	81%	76%	67%	52%	47%	74%	80%	3%
4	25	19	17	17	15	14	10	9	16	16	1
	3%	3%	3%	3%	3%	3%	2%	3%	3%	3%	2%
	100%	78%	68%	69%	59%	55%	42%	34%	63%	64%	3%
5	50	41	30	37	25	28	24	17	34	37	2
	6%	7%	6%	6%	5%	6%	6%	6%	6%	6%	5%
	100%	81%	60%	73%	50%	56%	48%	33%	68%	74%	5%
6	33	28	20	26	21	20	17	10	21	26	3
	4%	5%	4%	4%	5%	4%	4%	3%	4%	4%	6%
	100%	84%	60%	78%	63%	60%	50%	31%	64%	77%	8%
7	65	60	54	54	48	53	45	18	53	56	2
	8%	10%	10%	9%	10%	10%	11%	6%	9%	10%	5%
	100%	91%	82%	83%	74%	81%	68%	27%	81%	86%	3%
8	69 9% 100%	57 9% 83% J	53 <i>10%</i> <i>77%</i> J	59 10% 85% J	39 <i>9%</i> <i>57</i> % J	49 10% 71% J	36 <i>9</i> % 53% J	36 <i>12%</i> 53% J	56 10% 81% J	63 11% 92% J	



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Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED. - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

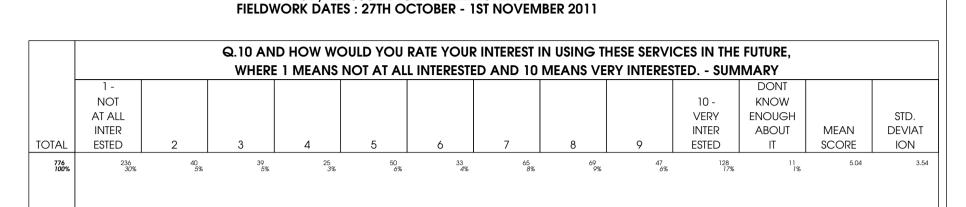
BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
			А	А							
			SET TOP	DIGITAL							
			BOX	VIDEO			INTERNET				
		A HIGH	ENABL	RECORDER			SERVICES		INTER		
		DEFINI	ING	SKY	VIDEO			ULTRA	ACTIVE		
		TION READY	to View	PLUS V PLUS	ON DEMAND		APPS ACCESSED	HIGH DEFINI			NONE
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	red Button	CATCH-UP	OF
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(1)	(J)
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 <i>73</i> %	579 75%	42* 5%
9	47 6% 100%	45 7% 96%	43 8% 91% J	46 8% 99% J	41 <i>9%</i> 88% J	39 8% 83%	42 10% 89% J	24 8% 50%	43 8% <i>92</i> %	46 8% 98% J	- - -
10 - VERY INTERESTED	128 17% 100%	121 <i>19%</i> <i>94%</i> J	101 <i>19%</i> <i>79%</i> J	115 20% 89% J	101 <i>22%</i> <i>79%</i> J	111 22% 87% J	97 <i>23%</i> 76% J	63 <i>21%</i> 49% J	116 <i>21%</i> 91% J	126 <i>22%</i> 98% J	1 _1%
DONT KNOW ENOUGH ABOUT IT	11 1% 100%	3 27%	2 15%	3 1% 29%	2 15%	2 15%	2 15%	2 1% 15%	2 15%	2 15%	7 <i>17%</i> 66% ABCDEFGHI
MEAN SCORE	5.04	5.29 J	5.42 J	5.43 J	5.66 J	5.53 J	5.81 AJ	5.44 J	5.41 J	5.66 J	2.34
STD. DEVIATION	3.54	3.56	3.55	3.55	3.54	3.60	3.56	3.62	3.59	3.54	2.23

			Q.10 AND HOW WOULD YOU RATE YOUR INTEREST IN USING THESE SERVICES IN THE FUTURE, WHERE 1 MEANS NOT AT ALL INTERESTED AND 10 MEANS VERY INTERESTED SUMMARY											
	TOTAL	1 - NOT AT ALL INTER ESTED	2	3	4	5	6	7	8	9	10 - VERY INTER ESTED	DONT KNOW ENOUGH ABOUT IT	MEAN SCORE	std. Deviat Ion
SERVICES MORE STANDARD TV CHANNELS	776 100%	263 <i>34</i> %	39 5%	48 6%	29 4%	78 10%	41 5%	52 7%	66 9%	20 3%	104 <i>13</i> %	5 1%	4.53	3.37
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	776 100%	223 <i>2</i> 9%	37 5%	46 6%	30 <i>4%</i>	75 10%	24 3%	52 7%	61 <i>8%</i>	23 3%	157 20%	16 2%	5.09	3.56
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	776 100%	279 36%	58 <i>7</i> %	46 6%	34 4%	75 10%	26 3%	42 5%	50 6%	17 2%	99 13%	17 2%	4.19	3.35
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	776 100%	220 <i>28%</i>	36 5%	56 7%	32 <i>4</i> %	64 8%	24 3%	52 7%	58 <i>7</i> %	36 5%	157 20%	10 1%	5.13	3.57
VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMESTHAT ARE FROM AN EXTENSIVE LIBRARY (HESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 4ODETC)	776 100%	289 37%	60 <i>8%</i>	62 8%	30 <i>4</i> %	57 7%	25 <i>3</i> %	33 <i>4</i> %	57 <i>7</i> %	20 3%	96 12%	14 2%	4.09	3.36
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	776 100%	454 59%	64 8%	45 6%	33 4%	38 5%	18 <i>2</i> %	11 <i>1%</i>	23 <i>3</i> %	9 1%	40 5%	8 1%	2.58	2.65
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	776 100%	376 48%	56 7%	45 6%	24 3%	56 <i>7%</i>	22 3%	34 <i>4</i> %	39 <i>5</i> %	22 3%	59 8%	12 2%	3.37	3.12
ULTRA HIGH DEFINITION TV	776 100%	376 48%	58 <i>7</i> %	48 6%	30 4%	45 6%	19 <i>2</i> %	36 5%	25 3%	18 <i>2</i> %	58 7%	31 4%	3.21	3.05
INTERACTIVE AND RED BUITON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES	776 100%	255 33%	43 6%	52 7%	45 6%	88 11%	35 5%	52 7%	49 6%	25 3%	84 11%	16 <i>2</i> %	4.32	3.23



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NOP/421836 : DIGITAL TERRESTRIAL TV

CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

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Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	€E		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16</i> %	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 43%
1 - NOT AT ALL IMPORTANT	283 36% 100%	71 33% 25%	42 32% 15%	97 37% 34%	73 <i>44% 26%</i> AB	124 35% 44%	159 37% 56%	33 18% 12%	92 36% 33% G	54 43% 19% G	104 50% 37% GH	19 <i>18%</i> <i>7</i> %	158 <i>47%</i> <i>56%</i> K
2	57 7% 100%	13 6% 22%	12 9% <i>21</i> %	19 7% 33%	13 8% 23%	27 8% 48%	30 7% 52%	15 8% 25%	14 5% 24%	11 9% 19%	18 9% <i>32</i> %	8 8% 14%	29 9% 51%
3	53 7% 100%	17 8% 31%	13 10% 25%	16 6% <i>31</i> %	7 4% 13%	27 8% 51%	26 6% 49%	8 4% 15%	20 8% 37%	9 7% 17%	17 8% 31%	6 6% 11%	26 8% 48%
4	26 3% 100%	15 <i>7%</i> 56% BD	2 2% 8%	8 3% 32%	1 1% 4%	9 3% 34%	18 4% 66%	4 2% 15%	9 3% 33%	10 <i>8%</i> <i>37</i> % GJ	4 2% 15%	2 2% 9%	14 4% 52%
5	82 11% 100%	26 12% 31%	12 9% 14%	32 12% 39%	13 8% 15%	36 10% 44%	46 11% 56%	31 <i>16% 37%</i> HJ	21 8% 25%	12 10% 15%	18 9% 22%	11 11% 14%	31 9% <i>37</i> %
6	45 6% 100%	19 9% 42% D	5 4% 11%	18 <i>7%</i> <i>39</i> % D	3 2% 8%	21 6% 48%	23 5% 52%	17 9% 38% 1	16 6% 35%	2 1% 4%	11 5% 24%	10 9% 21%	12 4% 28%
7	47 6% 100%	11 5% 24%	10 <i>8%</i> <i>21%</i>	15 6% 31%	11 7% 24%	21 6% 45%	26 6% 55%	10 5% 22%	18 7% 39%	7 5% 14%	12 6% 26%	7 6% 14%	19 6% 40%
8	49 6% 100%	11 5% 23%	11 9% 23%	19 7% 39%	7 5% 15%	24 7% 49%	25 6% 51%	24 <i>13%</i> <i>49%</i> HIJ	14 6% 29%	5 4% 10%	6 3% 12%	16 16% 34% L	11 3% 22%
9	20 3% 100%	6 3% 31%	3 2% 16%	3 1% 15%	8 5% 39% C	7 2% 38%	12 3% 62%	9 4% 44% J	5 2% 24%	6 5% 29% J	4%	5 5% 24%	6 2% 33%

GfK

GfK NOP

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - MORE STANDARD TV CHANNELS

							EX			Α	GE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 43%
10 - VERY IMPORTANT	76 10% 100%	21 10% 28%	13 10% 17%	22 9% 30%	20 12% 26%	39 11% 51%	37 9% 49%	32 17% 42% IJ	26 10% 35% J	8 7% 11%	9 4% 12%	15 <i>14% 19%</i> L	18 5% 23%
DONT KNOW ENOUGH ABOUT	6 1% 100%	4 2% 62%	- - -	2 1% 29%	1 10%	2 1% 38%	4 1% 62%	3 2% 55%	2 1% 26%	1 1% 11%	* * 8%	3 3% 46%	1 19%
MEAN SCORE	4.06	4.20	4.21	3.96	3.92	4.16	3.97	5.58 HI J	4.09 J	3.53	2.97	5.51 L	3.18
STD. DEVIATION	3.19	3.09	3.22	3.10	3.46	3.24	3.15	3.19	3.23	3.02	2.68	3.20	2.82

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



GfK NOP

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - MORE STANDARD TV CHANNELS

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	19%	22%	<i>21</i> %	<i>38%</i>	27%	73%
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	<i>21%</i>	27%	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL IMPORTANT	283 36% 100%	132 36% 47%	151 37% 53%	64 40% 23%	68 33% 24%	65 37% 23%	86 37% 30%	58 26% 21%	225 41% 79% G
2	57	31	27	11	19	15	12	18	40
	7%	8%	7%	7%	9%	8%	5%	8%	7%
	100%	53%	47%	20%	33%	25%	21%	31%	69%
3	53	28	25	11	18	14	11	12	41
	7%	8%	6%	7%	9%	8%	5%	5%	7%
	100%	53%	47%	20%	33%	26%	<i>21%</i>	23%	77%
4	26	9	18	3	5	7	11	7	19
	3%	2%	4%	2%	3%	4%	5%	3%	3%
	100%	32%	68%	12%	20%	26%	42%	28%	72%
5	82	36	46	20	16	22	24	29	53
	11%	10%	11%	<i>12%</i>	8%	13%	10%	13%	10%
	100%	43%	57%	<i>25%</i>	19%	27%	29%	35%	65%
6	45	23	21	13	10	10	12	13	32
	6%	6%	5%	8%	5%	5%	5%	6%	6%
	100%	52%	48%	29%	23%	<i>21%</i>	26%	28%	72%
7	47	18	30	10	7	13	16	15	32
	6%	5%	7%	6%	4%	8%	7%	7%	6%
	100%	<i>37</i> %	63%	21%	16%	28%	35%	<i>32</i> %	68%
8	49 6% 100%	30 8% 61%	19 5% 39%	11 7% 22%	19 9% 39%	8 5% 17%	11 5% 22%	21 <i>10%</i> <i>43%</i> H	28 5% 57%
9	20	9	10	3	6	4	6	6	13
	3%	2%	3%	2%	3%	2%	3%	3%	2%
	100%	46%	54%	17%	29%	22%	31%	33%	67%
10 - VERY IMPORTANT	76	34	42	11	23	13	29	29	46
	10%	9%	10%	7%	11%	<i>7%</i>	<i>12%</i>	13%	8%
	100%	45%	55%	14%	31%	<i>17</i> %	38%	39%	61%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - MORE STANDARD TV CHANNELS

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
DONT KNOW ENOUGH ABOUT IT	6 1% 100%	1 * 22%	5 1% 78%		1 1% 22%	:	4 2% 70%	1 10%	5 1% 90%
MEAN SCORE	4.06	4.05	4.07	3.85	4.22	3.86	4.23	4.81 H	3.76
STD. DEVIATION	3.19	3.20	3.19	3.03 3.32		3.00	3.33	3.28	3.11

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (G	RECEIVER (3)	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 74%	172 21%	38 <i>5</i> %	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18%</i>	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL IMPORTANT	283 36% 100%	95 30% 33%	34 24% 12%	221 40% 78% E	62 33% 22% E		126 41% 45%	153 36% 54%	174 33% 61%	109 44% 39% H
2	57 7% 100%	23 7% 40%	9 7% 17%	43 8% 76%	14 7% 24%	-	25 8% 44%	30 7% 53%	46 9% 80%	11 5% 20%
3	53 7% 100%	21 7% 40%	13 10% 25%	37 7% 70%	16 9% 30%	- -	22 7% 41%	31 7% 59%	33 6% 62%	20 8% 38%
4	26 3% 100%	11 3% 40%	3 2% 11%	22 4% 84%	4 2% 16%	-	16 5% 59%	10 2% 37%	19 4% 72%	7 3% 28%
5	82 11% 100%	30 10% 37%	19 14% 24%	55 10% 68%	27 14% 32% E	-	29 9% 35%	51 12% 62%	56 11% 69%	26 10% 31%
6	45 6% 100%	27 9% 61%	14 10% 32%	28 5% 63%	17 9% 37%	- - -	19 6% 43%	25 6% 57%	33 6% 73%	12 5% 27%
7	47 6% 100%	25 8% 53%	6 4% 12%	40 7% 85%	7 4% 15%	-	17 6% 37%	30 7% 63%	31 6% 65%	16 7% 35%
8	49 6% 100%	31 10% 63%	15 11% 31%	41 7% 84%	8 <i>4%</i> 16%	-	12 4% 24%	36 <i>8%</i> 73% F	39 7% 81%	10 4% 19%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - MORE STANDARD TV CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FR	EEVIEW TAKE	-UP	Freeview (Q		INTER ACCE HOI	SS AT
	TOTAL	FRIENDS ASK ADVICE TRY TO ABOUT KEEP UP INTERNET TOP 4 TOP 4 BOX BOX (A) (B)		ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO ()
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18</i> %	558 72%	187 24%	32* _4%	310 40%	424 55%	527 68%	249 32%
9	20 3% 100%	12 4% 64%	7 5% 38%	15 3% 74%	5 3% 26%	- - -	8 _2% 39%	12 3% 61%	14 3% 73%	5 2% 27%
10 - VERY IMPORTANT	76 10% 100%	37 12% 49%	16 <i>12%</i> 21%	49 9% 65%	27 14% 35% E	- - -	33 11% 43%	42 10% 56%	52 10% 68%	24 10% 32%
Dont know enough about It	6 1% 100%	3 1% 44%	1 10%	5 1% 90%	<u> </u> 10%	- - -	3 1% 48%	3 1% 52%	5 1% 82%	1 18%
MEAN SCORE	4.06	4.69	4.93	3.96	4.36	-	3.84	4.23	4.21	3.74
STD. DEVIATION	3.19	3.26	3.17	3.16	3.27	-	3.17	3.21	3.20	3.16

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		URBANITY				S	EX		AGE					
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)	
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%	
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>	
1 - NOT AT ALL IMPORTANT	249 32% 100%	73 34% 29%	31 24% 13%	90 35% 36% B	54 33% 22%	93 27% 37%	156 <i>37%</i> 63% E	35 19% 14%	65 25% 26%	48 <i>39%</i> <i>19%</i> GH	101 <i>49%</i> <i>41%</i> GH	21 20% 8%	150 45% 60% K	
2	65 8% 100%	15 7% 23%	13 10% 21%	20 8% <i>32</i> %	16 10% 25%	32 9% 49%	33 8% 51%	18 9% 27%	20 8% 32%	13 10% 20%	14 7% 21%	12 <i>12%</i> <i>19</i> %	26 8% 41%	
3	45 6% 100%	11 5% 24%	7 5% 15%	21 8% 46%	6 4% 14%	19 5% 42%	26 6% 58%	10 5% 23%	13 5% 30%	8 6% 17%	14 7% 30%	5 4% 10%	22 7% 48%	
4	34 4% 100%	10 4% 28%	6 4% 16%	17 7% 50% D	2 1% 6%	16 5% 47%	18 4% 53%	7 4% 20%	18 7% 52% J	6 5% 17%	4 2% 11%	6 6% 18%	10 3% 29%	
5	77 10% 100%	20 9% 26%	15 11% 19%	25 10% 33%	17 10% 22%	30 9% 39%	47 11% 61%	30 16% 39% HIJ	21 8% 27%	9 7% 11%	18 8% 23%	18 <i>17%</i> 23% L	26 8% 34%	
6	41 5% 100%	13 6% <i>32</i> %	9 6% 21%	13 5% 32%	6 4% 15%	22 6% 53%	19 5% 47%	10 5% 25%	15 6% 36%	7 6% 17%	9 4% 22%	4 4% 11%	16 5% 39%	
7	44 6% 100%	12 6% <i>28</i> %	9 6% 19%	14 5% 32%	9 6% 21%	21 6% 48%	23 5% 52%	17 9% 38% J	14 6% 32% J	10 <i>8%</i> <i>22%</i> J	4 2% 8%	10 9% 23%	13 4% 30%	
8	50 7% 100%	11 5% 21%	11 8% 22%	13 5% 25%	16 10% 32%	23 7% 47%	27 6% 53%	19 10% 38%	15 6% 30%	5 4% 11%	11 5% 22%	7 7% 14%	16 5% 32%	
9	16 2% 100%	8 3% 47%	3 2% 17%	3 1% 16%	3 2% 20%	11 3% 70%	5 1% 30%	4 2% 25%	5 2% 33%	5 4% 31% J	2 1% 11%	2 2% 15%	7 2% 42%	

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

URBANITY SEX AGE METRO OTHER MIXED POLI 100% URBAN/ TOTAL TAN URBAN RURAL RURAL MALE FEMALE 16-34 35-54 55-64 65+ 16-24 55+ (B) (C) (E) (F) (G) (J) (K) (A) (D) (H) (|)(L) 255 33% 124 16% 105* 14% 218 28% 133 *17*% 260 34% 165 21% 351 45% 425 55% 190 24% 332 43% WEIGHTED TOTAL 776 100% 208 27% 47 19% 42% IJ 33 13% 29% 10 - VERY IMPORTANT 112 14% 33 15% 29% 20 15% 18% 26 16% 23% 67 19% 44 10% 40% 31 16% 28% 12 10% 11% 21 10% 19% 13 12% 12% 33 10% 30% 60% F 100% 10 1% 2 1% 19% 2 1% 4 DONT KNOW ENOUGH ABOUT 7 3% 75% 6 1% 62% 4 3 3% 28% 4 1% 40% 1 4 2% 40% 2% 100% 6% 38% 16% С MEAN SCORE 4.49 4.89 C 4.08 4.59 4.98 3.99 5.28 IJ 4.93 I.I 3.39 4.84 3.61 4 4 4 3.96 STD. DEVIATION 3.36 3.43 3.32 3.21 3.50 3.48 3.19 3.20 3.44 3.23 3.17 3.10 3.20

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

CHILDREN IN SOCIAL GRADE SOCIAL GRADE HOME TOTAL ABC1 C2DE AB C1 C2 DE YES NO (A) (B) (C) (D) (E) (F) (G) (H) 330 41% 472 59% 154 19% 176 22% 170 21% 215 27% 587 73% UNWEIGHTED TOTAL 802 100% 302 38% 409 53% 161 21% 222 29% WEIGHTED TOTAL 776 100% 367 47% 206 27% 176 23% 233 30% 554 71% 109 30% 44% 1 - NOT AT ALL IMPORTANT 249 140 44 65 32% 26% 54 31% 22% 86 37% 34% 53 24% 21% 197 35% 79% 32% 100% 34% 56% 27% 18% Ĝ 24 10% 37% 22 10% 34% 16 9% 25% 65 40 17 42 2 24 8 10% 63% 8% 66% 8% 100% -5% 12% 8% 26% 7% 37% 45 31 14 15 10 35 3 16 8 6 6% 100% 9% 69% B 10% 36% F 7% 33% -5% 18% -3% 13% 4% 22% 3% 31% 21 _____4% 12 3% 13 7% 37% D 4 34 22 5% 0 3 2% 10% 9 14 **~**⊿% . 6% 26% <u>ٰ</u>۵% 6% 40% 100% 36% 64% 26% 37 10% 48% 23 13% 30% C 26 12% 34% 28 14% 36% C 5 77 10% 100% 41 10% 52% 9 18 51 9% 66% 5% 11% 8% 23% 25 6% 16 4% 39% 13 6% 32% 28 5% 68% 41 5% 100% 9 16 7% 39% 6 9 7 5% 21% 4% 18% 5% 22% 61% 21 5% 47% 10 5% 23% 12 7% 26% 16 7% *37*% 28 5% 63% 44 24 13 9 7 6% 53% 8% 30% , 20% 15 10% 31% F 15 7% 29% 15 7% 29% 50 30 20 10 10 36 6% 71% 8 6% 20% 4% 20% 7% 100% 8% 60% 5% 40% 11 3% 66% 6 3% 36% 13 2% 81% 0 16 2% 100% 5 1% 34% 2 1% 13% 3 5 2% 30% 3 1% 19% 2% 21% 59 16% 53% 34 14% 30% 38 17% 34% 112 14% 32 20% 29% 10 - VERY IMPORTANT 52 13% 27 13% 24% 19 11% 17% 73 13% 100% 47% Е

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



GfK NOP

6% 78%

60%

66%

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

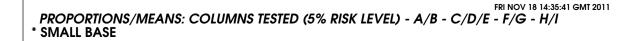
		SOCIAL	GRADE		SOCIAL	CHILDREN IN HOME			
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
DONT KNOW ENOUGH ABOUT IT	10 1% 100%	1 14%	8 2% 86%		1 1% 14%	2 1% 16%	7 3% 70% C	- - -	10 2% 100%
MEAN SCORE	4.44	4.68	4.22	5.06 F	4.36	4.33	4.14	4.92 H	4.25
STD. DEVIATION	3.36	3.40	3.31	3.47	3.31	3.16	3.43	3.32	3.36

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (l)
UNWEIGHTED TOTAL	802 100%	281 35%	125 16%	592 74%	172 <i>21%</i>	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i>
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 329
1 - NOT AT ALL IMPORTANT	249 32% 100%	65 21% 26%	26 18% 10%	219 39% 88% DE	31 16% 12% E	- - -	120 39% 48% G	126 30% 50%	131 25% 52%	118 48 48 H
2	65 8% 100%	24 8% 37%	11 8% 17%	50 9% 77%	15 8% 23%		30 10% 47%	31 7% 48%	43 8% 66%	22 9 34
3	45 6% 100%	20 6% 45%	9 7% 20%	35 6% 77%	11 6% 23%	- -	18 6% 41%	27 6% 59%	34 6% 75%	11 59 259
4	34 4% 100%	19 6% 55%	3 2% 8%	24 4% 71%	10 5% 29%	-	20 6% 59%	14 3% 41%	27 5% 79%	7 39 219
5	77 10% 100%	29 9% 37%	15 11% 19%	54 10% 70%	24 <i>13% 30%</i> E		26 8% 33%	51 <i>12%</i> 65%	61 <i>12%</i> <i>79%</i>	17 79 219
6	41 5% 100%	22 7% 53%	10 7% 24%	25 5% 62%	16 8% 38%	- -	12 4% 29%	29 7% 71%	27 5% 66%	14 69 349
7	44 6% 100%	21 7% 47%	6 4% 14%	30 5% 69%	14 7% 31%	- -	20 6% 45%	23 5% 53%	37 7% 83%	7 3% 17%
8	50 7% 100%	34 11% 67%	14 10% 27%	35 6% 70%	15 8% 30%	-	19 6% 38%	31 7% 62%	41 8% 81%	9 49 199





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTER ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
WEIGHTED TOTAL	776 100%	(A) 315 41%	(B) 139 <i>18</i> %	(C) 558 72%	(D) 187 24%	(E) 32*4%	(F) 310 40%	(G) 424 55%	(H) 527 68%	(l) 249 32%
9	16 2% 100%	9 3% 57%	6 5% 40%	11 2% 67%	5 3% 33%	- - -	4 1% 26%	12 3% 74%	13 2% 81%	3 1% 19%
10 - VERY IMPORTANT	112 14% 100%	69 22% 62%	39 28% 35%	65 12% 58% E	47 25% 42% CE	- - -	36 12% 32%	74 17% 66% F	84 16% 76%	27 11% 24%
DONT KNOW ENOUGH ABOUT IT	10 1% 100%	2 1% 23%	- - -	10 2% 100%	-	- - -	4 1% 43%	5 1% 52%	4 1% 38%	6 2% 62%
MEAN SCORE	4.44	5.50	5.93	3.98	5.79 C	-	3.94	4.81 F	4.90 I	3.46
STD. DEVIATION	3.36	3.39	3.48	3.26	3.30	-	3.23	3.40	3.32	3.23

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		URBANITY				SE	X		AGE					
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)	
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%	
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 21%	351 45%	425 55%	190 24%	255 33%	124 16%	208 27%	105* 14%	332 43%	
1 - NOT AT ALL IMPORTANT	309 40% 100%	86 40% 28%	43 32% 14%	104 40% 34%	76 46% 24% B	113 32% 37%	195 46% 63% E	46 24% 15%	84 33% 27%	55 45% 18% GH	124 60% 40% GHI	26 24% 8%	179 54% 58% K	
2	68 9% 100%	15 7% 22%	12 9% 18%	22 8% 32%	19 11% 28%	35 10% 52%	33 8% 48%	13 7% <i>19</i> %	21 8% 31%	16 <i>13%</i> <i>23</i> %	18 9% <i>27</i> %	9 9% 14%	34 10% 51%	
3	55 7% 100%	12 6% 22%	10 8% <i>19</i> %	23 9% 43%	9 5% 16%	25 7% 46%	30 7% 54%	13 7% 23%	22 9% 40%	9 7% 16%	11 5% 21%	5 5% 10%	20 6% <i>37</i> %	
4	42 5% 100%	13 6% 31%	4 3% 10%	20 8% 49% D	4 3% 11%	21 6% 51%	21 5% 49%	10 5% 23%	24 9% 57%	5 4% 11%	4 2% 9%	8 8% 20% L	8 3% 20%	
5	76 10% 100%	17 8% 22%	20 15% 26% A	22 9% 29%	18 11% 23%	39 11% 52%	37 9% 48%	33 <i>17%</i> <i>43%</i> HJ	16 6% 22%	13 11% 17%	13 6% 18%	19 19% 25% L	27 8% 35%	
6	36 5% 100%	12 5% 33%	7 5% 20%	9 4% 25%	8 5% 22%	18 5% 51%	18 4% 49%	8 4% 23%	16 6% 43% J	9 7% 24% J	4 2% 10%	3 3% 9%	12 4% 34%	
7	35 5% 100%	14 7% 41%	4 3% 11%	11 4% 30%	6 4% 17%	18 5% 52%	17 4% 48%	18 <i>9%</i> <i>51%</i> HJ	9 4% 26%	4 4% 12%	4 2% 10%	7 7% 21%	8 2% 23%	
8	35 5% 100%	8 4% 22%	8 6% 23%	11 4% 32%	8 5% 23%	13 4% 38%	22 5% 62%	15 8% 41% IJ	14 5% 38%	2 2% 6%	5 2% 14%	6 6% 18%	7 2% 21%	
9	22 3% 100%	5 3% 24%	6 4% 26%	7 3% 32%	4 2% 18%	12 3% 52%	11 3% 48%	5 3% 22%	7 3% 33%	7 6% 31% J	3 1% 14%	2 2% 10%	10 3% 45%	

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



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Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

URBANITY SEX AGE METRO OTHER MIXED POLI 100% URBAN/ TOTAL TAN URBAN RURAL RURAL MALE FEMALE 16-34 35-54 55-64 65+ 16-24 55+ (B) (C) (E) (F) (G) (J) (K) (A) (D) (H) (|)(L) 255 33% 105* 14% 218 28% 133 *17*% 260 34% 165 21% 351 45% 425 55% 190 24% 124 *16*% 208 27% 332 43% WEIGHTED TOTAL 776 100% 9 7% 3 2% 5% 19 7% 34% 17 4% 30% 21 8% 38% 10 5% 18% 10 - VERY IMPORTANT 56 7% 23 11% 41% D 4 3% 8% 39 11% 22 11% 11 11% 13 4% 39% IJ 20% L 100% 16% 70% F 23% 4 2 7 3% 70% 2 1% 18% 4 2% 3 3% 27% 10 1% DONT KNOW ENOUGH ABOUT 6 1% 56% 4 4 1% 42% 1 1% -2% 42% 2 2 100% 13% 44% 35% 23% 2.77 MEAN SCORE 3.63 3.90 D 4.00 3.55 3.10 4.13 3.21 4.78 HI 3.91 3.18 2.51 4.53 STD. DEVIATION 3.02 3.23 3.04 2.97 2.71 3.18 2.81 3.10 3.06 2.70 2.63 3.05 2.67

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



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Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

CHILDREN IN SOCIAL GRADE SOCIAL GRADE HOME TOTAL ABC1 C2DE AB C1 C2 DE YES NO (A) (B) (C) (D) (E) (F) (G) (H) 330 41% 472 154 19% 176 22% 170 21% 215 27% UNWEIGHTED TOTAL 802 100% 302 38% 222 29% WEIGHTED TOTAL 776 100% 367 47% 409 53% 161 21% 206 27% 176 23% 233 30% 133 36% 43% 175 43% 57% 108 46% 35% 68 38% 22% 1 - NOT AT ALL IMPORTANT 309 60 73 35% 24% 71 32% 23% 40% 37% 20% D 20 11% 29% 2 68 30 38 11 19 18 21 10% 32% 9% 100% 9% 28% 8% 8% 44% 9% 56% 7% 16% 55 32 23 13 19 11 12 16 3 7% 100% 9% 58% 9% 34% 5% 6% 42% 8% 24% 6% 20% 7% 30% 14 4% 34% 12 6% 29% 42 28 14 13 8 5% 20% 6 3% 14% 4 5% 100% 8% 34% D 6% 32% 7% 66% 12 7% 16% 36 10% 47% 40 10% 53% 22 12% 29% 18 8% 24% 21 9% 27% 76 10% 100% 24 12% 32% 5 10 _____4% 10 6% 12 3% 34% 13 7% *37*% 2 1% 5% 15 7% 42% 36 5% 100% 24 6% 6 66% B 29% F 29% 19 5% 54% 16 4% 14 35 5% 100% 8 5% 24% 8 3% 22% 15 7% 43% 7 5 3% 15% 46% 39% DF 6 3% 16% 35 15 13 7 0 17 20 8 5% 100% 6% 58% 4% 42% 8% 37% , 4% 21% 4% 26% 8% 48% H 14 4% 4 2% 18% 0 22 9 5 3% 24% 8 5 3 1% 14% ²²3% 100% 3% 24% 2% 38% 4% 37% 62% 27 7% 48% 10 6% 18% 13 7% 23% 16 7% 29% 29 7% 52% 16 7% 29% 56 7% 100% 16 8% 29% 10 - VERY IMPORTANT

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



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587 73%

554 71%

237

43% 77%

Ĝ

46

38

7% 70%

30 5% 71%

56 10% 73%

21 4% 58%

20 4% 57%

18

3% 52%

18 3% *82%*

39 7% 71%

8% 68%

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

		SOCIAL	GRADE		SOCIAL	GRADE		CHILD HO	REN IN ME
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
DONT KNOW ENOUGH ABOUT IT	10 1% 100%	1 13%	9 2% 87% A		1 1% 13%	2 1% 22%	6 3% 64% C	- - -	10 2% 100%
MEAN SCORE	3.63	3.89 B	3.39	4.00 F	3.79	3.55	3.27	4.05 H	3.46
STD. DEVIATION	3.02	3.07	2.95	3.09	3.06	2.95	2.96	3.03	3.00

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



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FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E/F - G/H * SMALL BASE

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	Freeview (Q	-	INTE ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 74%	172 <i>21%</i>	38 <i>5</i> %	315 <i>39</i> %	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	249 <i>32%</i>
1 - NOT AT ALL IMPORTANT	309 40% 100%	93 29% 30%	34 25% 11%	260 47% 84% DE	49 26% 16% E	- - -	132 43% 43%	173 41% 56%	178 34% 58%	130 <i>52%</i> <i>42%</i> H
2	68 9% 100%	26 8% 39%	12 9% 18%	47 8% 70%	20 11% 30%	- - -	27 9% 40%	38 9% 55%	49 <i>9%</i> 72%	19 8% 28%
3	55 7% 100%	20 6% 37%	7 5% 13%	36 6% 66%	19 10% 34%	-	23 7% 42%	32 7% 58%	41 8% 76%	13 5% <i>24</i> %
4	42 5% 100%	23 7% 54%	10 7% 24%	33 6% <i>79</i> %	9 5% 21%	-	16 5% 39%	25 6% 59%	30 6% <i>72%</i>	12 5% 28%
5	76 10% 100%	35 11% 46%	14 10% 19%	55 10% 72%	22 <i>12%</i> 28% E	-	32 10% 41%	44 10% 57%	56 11% 73%	21 8% 27%
6	36 5% 100%	19 6% 53%	7 5% 19%	20 4% 55%	16 9% 45% C	-	13 4% 35%	24 6% 65%	27 5% 76%	9 4% 24%
7	35 5% 100%	22 7% 61%	13 10% 38%	26 5% 74%	9 5% 26%	-	14 5% 40%	21 5% 60%	30 6% <i>84</i> % I	6 2% 16%
8	35 5% 100%	26 8% 75%	14 10% 39%	25 4% 70%	10 6% 30%	- - -	16 5% 45%	18 4% 51%	29 5% 81%	7 3% 19%





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32*	310 40%	424 55%	527 68%	249 32%
9	22 3% 100%	12 4% 53%	5 4% 23%	16 3% 72%	6 3% 28%	- - -	11 4% 48%	12 3% 52%	18 3% <i>81</i> %	4 2% 19%
10 - VERY IMPORTANT	56 7% 100%	36 11% 64%	21 15% 37%	30 5% 54%	26 14% 46% CE	- - -	22 7% 40%	33 8% 60%	40 8% 72%	16 6% 28%
Dont know enough about It	10 1% 100%	3 1% 29%	1 1% 8%	10 2% 100%	- -		4 1% 41%	5 1% 52%	4 1% 44%	6 2% 56%
MEAN SCORE	3.63	4.54	5.02	3.31	4.56 C	-	3.60	3.66	3.95 I	2.96
STD. DEVIATION	3.02	3.20	3.28	2.88	3.21	-	3.04	3.02	3.05	2.83

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Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	F E		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34</i> %	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL IMPORTANT	259 33% 100%	83 <i>38% 32%</i> B	30 23% 12%	89 <i>34%</i> 34% B	57 34% 22% B	104 30% 40%	156 <i>37%</i> 60%	34 18% 13%	63 25% 24%	51 <i>41% 20</i> % GH	111 <i>54%</i> 43% GHI	18 17% 7%	162 49% 62% K
2	53 7% 100%	11 5% 21%	7 6% 14%	22 8% 41%	13 8% 24%	25 7% 48%	27 6% 52%	14 8% 27%	15 6% 28%	11 9% 20%	13 6% 24%	10 9% 19%	24 7% 45%
3	42 5% 100%	9 4% 20%	9 7% 21%	20 8% 48% D	4 3% 10%	23 7% 55%	19 4% 45%	9 5% 22%	15 6% 35%	6 5% 15%	12 6% 27%	4 4% 10%	18 5% 43%
4	36 5% 100%	11 5% 30%	7 5% 18%	15 6% 41%	4 2% 10%	19 6% 53%	17 4% 47%	8 4% 21%	15 6% 40%	7 5% 19%	7 4% 21%	7 7% 19%	14 4% 39%
5	68 9% 100%	15 7% 22%	14 11% 20%	23 9% 33%	16 10% 24%	26 7% <i>37</i> %	43 10% 63%	28 15% 40% IJ	20 8% 29%	7 6% 11%	13 6% 19%	14 13% 20%	21 6% <i>30</i> %
6	33 4% 100%	9 4% 26%	11 9% 35% D	9 4% 28%	4 2% 11%	17 5% 53%	16 4% 47%	13 <i>7%</i> <i>38%</i> J	10 4% 29%	6 5% 18%	5 2% 15%	9 9% 28% L	11 3% 33%
7	47 6% 100%	12 6% 27%	11 8% 23%	14 5% 29%	10 6% 21%	29 8% 62% F	18 4% 38%	15 8% <i>32</i> % J	18 7% 38% J	9 7% 20% J	5 3% 11%	6 6% 14%	14 4% 31%
8	59 8% 100%	15 7% 26%	10 <i>7%</i> <i>16%</i>	22 8% 37%	12 7% 21%	28 8% 47%	31 7% 53%	24 13% 41% IJ	23 9% 39% J	4 4% 7%	7 4% 13%	14 <i>13%</i> <i>24%</i> L	12 4% 20%
9	34 4% 100%	10 5% 31%	8 6% 23%	6 _2% 18%	10 6% 28%	16 5% 46%	18 4% 54%	6 3% 18%	14 6% 42% J	10 8% 28% J	4 2% 11%	3 3% 9%	13 4% 40%



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PAGE 147

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AC	θE		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 <i>43</i> %
10 - VERY IMPORTANT	106 14% 100%	32 15% 31%	16 <i>12%</i> <i>15%</i>	30 12% 29%	27 17% 26%	49 14% 47%	56 13% 53%	32 17% 30% J	41 16% 39% J	12 10% 11%	20 10% 19%	13 13% 13%	32 10% 31%
DONT KNOW ENOUGH ABOUT IT	6 1% 100%	5 2% 71%	1 1% 12%	• • 8%	1 9%	3 1% 41%	4 1% 59%	3 1% 43%	1 1% 21%	- -	2 1% 36%	3 3% 43%	2 1% 36%
MEAN SCORE	4.53	4.47	5.04 C	4.20	4.73	4.74	4.35	5.52 IJ	5.15 IJ	4.04 J	3.18	5.26 L	3.51
STD. DEVIATION	3.42	3.54	3.20	3.28	3.60	3.39	3.44	3.20	3.45	3.34	3.15	3.10	3.25



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PAGE 148

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	<i>19</i> %	22%	<i>21%</i>	<i>38%</i>	27%	<i>73%</i>
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	<i>21%</i>	<i>27</i> %	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL IMPORTANT	259 33% 100%	107 29% 41%	152 <i>37% 59%</i> A	48 29% 18%	60 29% 23%	57 32% 22%	95 41% 37% CD	46 21% 18%	214 39% 82% G
2	53	26	27	8	18	12	15	15	38
	7%	7%	7%	5%	9%	7%	7%	7%	7%
	100%	49%	51%	14%	35%	22%	29%	28%	72%
3	42	24	19	10	14	10	9	13	29
	5%	6%	5%	6%	7%	6%	4%	6%	5%
	100%	56%	44%	24%	32%	23%	21%	30%	70%
4	36	16	20	11	6	7	13	9	28
	5%	4%	5%	7%	3%	4%	6%	4%	5%
	100%	45%	55%	29%	16%	20%	35%	24%	76%
5	68	36	33	12	24	12	21	25	44
	9%	10%	8%	8%	11%	7%	9%	11%	8%
	100%	52%	48%	18%	35%	17%	31%	36%	64%
6	33	13	20	7	6	11	9	9	24
	4%	4%	5%	4%	3%	6%	4%	4%	4%
	100%	40%	60%	21%	20%	<i>34</i> %	26%	27%	73%
7	47	21	25	7	15	14	11	16	31
	6%	6%	6%	4%	7%	8%	5%	7%	6%
	100%	46%	54%	14%	<i>31%</i>	30%	24%	35%	65%
8	59 8% 100%	36 10% 60%	23 6% 40%	20 <i>12%</i> <i>34%</i> E	16 8% 27%	8 5% 14%	15 7% 26%	28 <i>12%</i> <i>47%</i> H	31 6% 53%
9	34	14	20	8	6	11	9	10	24
	4%	4%	5%	5%	3%	6%	4%	4%	4%
	100%	41%	59%	24%	18%	33%	26%	29%	71%
10 - VERY IMPORTANT	106 14% 100%	55 15% 52%	50 12% 48%	28 <i>18%</i> <i>27%</i> F	27 13% 26%	29 16% 27% F	22 9% 20%	40 18% 38% H	66 12% 62%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
DONT KNOW ENOUGH ABOUT IT	6 1% 100%	! 21%	5 1% 79%	- -	1 1% 21%	1 1% 16%	4 2% 63%	1 12%	6 1% 88%
MEAN SCORE	4.53	4.79	4.30	5.07 F	4.56	4.78 F	3.92	5.49 H	4.15
STD. DEVIATION	3.42	3.42	3.40	3.51	3.34	3.51	3.27	3.36	3.37



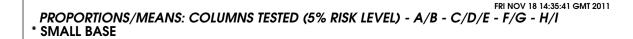
GfK NOP

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E/F - G/H * SMALL BASE

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 74%	172 21%	38 <i>5</i> %	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18%</i>	558 72%	187 24%	32*4%	310 <i>40%</i>	424 55%	527 68%	249 32%
1 - NOT AT ALL IMPORTANT	259 33% 100%	60 19% 23%	19 14% 7%	230 41% 89% DE	29 16% 11% E	- - -	120 39% 46%	137 32% 53%	131 25% 51%	128 51% 49% H
2	53 7% 100%	23 7% 44%	10 7% 18%	44 8% 84%	8 5% 16%	-	19 6% 35%	32 7% 60%	38 7% 71%	15 6% 29%
3	42 5% 100%	14 14 33%	6 4% 14%	31 6% 73%	11 6% 27%	-	23 7% 54%	19 5% 46%	31 6% 73%	11 4% 27%
4	36 5% 100%	17 5% 46%	9 7% 26%	27 5% 75%	9 5% 25%	-	11 4% 32%	24 6% 66%	25 5% 68%	12 5% 32%
5	68 9% 100%	31 10% 46%	16 11% 23%	50 9% 73%	19 10% 27%	- - -	27 9% 40%	41 10% 60%	52 10% 76%	17 7% 24%
6	33 4% 100%	15 5% 46%	7 5% 22%	22 4% 68%	11 6% 32%	-	16 5% 49%	17 4% 51%	22 4% 66%	11 5% 34%
7	47 6% 100%	25 8% 54%	8 5% 16%	39 7% 83%	8 4% 17%	- - -	26 8% 54%	20 5% 44%	39 7% 84%	7 3% 16%
8	59 8% 100%	46 15% 77%	14 10% 23%	44 8% 74%	15 8% 26%	- - -	25 8% 42%	33 8% 56%	48 9% 81%	11 4% 19%





PAGE 151

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER (3)	INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 <i>72%</i>	187 24%	32* 4%	310 40%	424 55%	527 68%	249 <i>32</i> %
9	34 4% 100%	18 6% 54%	14 10% 40%	17 3% 50%	17 9% 50% C	- - -	13 4% 38%	19 5% 57%	29 6% 86% I	5 2% 14%
10 - VERY IMPORTANT	106 14% 100%	63 20% 59%	37 27% 35%	48 9% 45%	58 31% 55% CE	- - -	28 9% 26%	77 18% 73% F	85 16% 80% I	21 8% 20%
Dont Know Enough About It	6 1% 100%	2 1% 34%	-	6 1% 88%] 12%	- - -	2 1% 30%	4 1% 70%	3 1% 43%	4 1% 57%
MEAN SCORE	4.53	5.75	6.26	3.91	6.37 C	-	4.15	4.80 F	5.12 I	3.29
STD. DEVIATION	3.42	3.33	3.31	3.19	3.41	-	3.24	3.52	3.40	3.10



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			AG) E		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16</i> %	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 43%
1 - NOT AT ALL IMPORTANT	306 39% 100%	87 40% 28% B	36 27% 12%	111 <i>43%</i> <i>36%</i> B	72 <i>44%</i> <i>23%</i> B	126 36% 41%	180 42% 59%	37 19% 12%	80 31% 26% G	62 50% 20% GH	127 <i>61% 42%</i> GH	18 18% 6%	190 57% 62% K
2	69 9% 100%	14 6% 20%	15 <i>12%</i> <i>22%</i>	24 9% 35%	16 <i>10%</i> <i>23%</i>	31 9% 45%	38 9% 55%	17 9% 24%	23 9% 34%	11 9% 16%	17 8% 25%	8 8% 12%	29 9% 41%
3	64 8% 100%	19 9% 30%	13 10% 20%	22 8% 34%	11 7% 17%	35 10% 54%	30 7% 46%	13 7% 20%	17 7% 27%	16 13% 24%	19 9% 29%	5 5% 8%	34 10% 53%
4	45 6% 100%	11 5% 23%	7 6% 16%	16 6% 35%	11 7% 25%	19 5% 42%	26 6% 58%	14 7% 31%	20 8% 44%	5 4% 11%	6 3% 14%	13 <i>13%</i> <i>29</i> %	11 3% 25%
5	69 9% 100%	17 8% 25%	18 13% 25%	20 8% 29%	14 9% 21%	32 9% 47%	36 9% 53%	27 14% 40% HJ	19 7% 28%	10 8% 15%	12 6% 18%	14 14% 21%	22 7% 33%
6	23 3% 100%	4 2% 19%	6 4% 25%	9 3% 38%	4 2% 17%	11 3% 47%	12 3% 53%	9 5% 40% J	9 3% 39%	3 2% 11%	2 1% 10%	5 5% 24%	5 1% 22%
7	34 4% 100%	12 6% <i>37%</i> C	12 9% 36% CD	5 2% 16%	4 2% 11%	14 4% 41%	20 5% 59%	18 9% 53% U	14 5% 41% IJ	: 1%	1 1% 4%	9 <i>9%</i> <i>27%</i> L	2 1% 5%
8	39 5% 100%	18 8% 46% D	4 3% 11%	15 6% 39% D	2 1% 5%	20 6% 52%	19 4% 48%	15 8% 38% J	15 6% 40% J	5 4% 13%	3 2% 9%	10 <i>10% 26%</i> L	9 3% 22%
9	17 2% 100%	3 2% 20%	2 2% 12%	5 2% 29%	7 4% 39%	4 1% 21%	14 3% 79%	1 1% 6%	7 3% 43%	6 5% 36% GJ	3 1% 16%	-	9 3% 51%



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FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

			URBA	ANITY		S	EX			A	ЭE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 <i>28</i> %	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 45%	425 55%	190 <i>24</i> %	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
10 - VERY IMPORTANT	70 9% 100%	22 10% 31%	10 7% 14%	22 9% 32%	16 10% 23%	45 <i>13%</i> 63% F	26 6% <i>37</i> %	31 16% 44% IJ	30 <i>12%</i> 42% IJ	5 4% 6%	5 3% 7%	14 14% 20% L	10 3% 14%
DONT KNOW ENOUGH ABOUT IT	8 1% 100%	5 2% 69%		2 1% 23%	1 8%	4 1% 47%	4 1% 53%	4 2% 51%	1 8%		3 2% 41%	3 3% 36%	3 1% 41%
MEAN SCORE	3.67	3.89	3.99	3.47	3.45	3.96 F	3.43	5.06 HI J	4.22 IJ	2.94 J	2.20	5.02 L	2.48
STD. DEVIATION	3.10	3.24	2.89	3.06	3.13	3.24	2.96	3.16	3.27	2.73	2.19	3.02	2.43

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 <i>41%</i>	472 59%	154 <i>19</i> %	176 22%	170 21%	302 38%	215 <i>27</i> %	587 <i>73</i> %
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 <i>27%</i>	176 23%	233 <i>30</i> %	222 29%	554 71%
1 - NOT AT ALL IMPORTANT	306 39% 100%	132 36% 43%	175 43% 57%	66 41% 22%	66 32% 21%	69 <i>39%</i> <i>23</i> %	106 45% 34% D	57 26% 19%	249 45% 81% G
2	69 9% 100%	34 9% 50%	35 8% 50%	9 6% 13%	25 <i>12%</i> 36% F	21 <i>12%</i> <i>30%</i>	14 6% 20%	22 10% 32%	47 8% 68%
3	64 8% 100%	29 8% 45%	35 9% 55%	14 8% 21%	15 8% 24%	12 7% 19%	23 10% 36%	17 8% 26%	48 9% 74%
4	45 6% 100%	22 6% 48%	23 6% 52%	13 8% 29%	9 4% 19%	10 6% 22%	13 6% 30%	16 7% 35%	29 5% 65%
5	69 9% 100%	31 8% 44%	38 9% 56%	14 8% 20%	17 8% 24%	16 9% 23%	23 10% 33%	21 9% 30%	48 9% 70%
6	23 3% 100%	14 4% 61%	9 2% 39%	3 2% 14%	11 5% 48%	3 2% 12%	6 3% 27%	10 5% 44%	13 2% 56%
7	34 4% 100%	16 4% 48%	17 4% 52%	3 2% 10%	13 6% 38%	10 6% <i>30</i> %	7 3% 22%	13 6% 38%	21 4% 62%
8	39 5% 100%	23 6% 60%	15 4% 40%	13 8% 34% F	10 5% 26%	8 4% 20%	8 3% 20%	16 7% 40%	23 4% 60%
9	17 2% 100%	8 2% 46%	9 2% 54%	6 4% 35% F	2 1% 11%	7 4% 43% F	2 1% 11%	5 2% 27%	13 2% 73%
10 - VERY IMPORTANT	70 9% 100%	40 11% 57%	30 7% <i>43</i> %	16 10% 23%	24 12% 34%	14 8% 19%	17 7% 24%	34 15% 48% H	37 7% 52%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
Dont know enough about It	8 1% 100%	1 • <i>17%</i>	6 2% 83%	-	1 1% 17%	2 1% 30%	4 2% 52%	• • 5%	7 1% 95%
MEAN SCORE	3.67	3.97 B	3.40	3.88 F	4.04 F	3.65	3.21	4.64 H	3.29
STD. DEVIATION	3.10	3.22	2.97	3.24	3.20	3.10	2.86	3.31	2.93

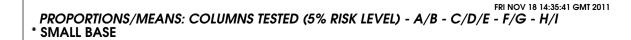
BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FR	EEVIEW TAKE	-UP	FREEVIEW (Q	-	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16%</i>	592 74%	172 21%	38 <i>5</i> %	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* 4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL IMPORTANT	306 39% 100%	79 25% 26%	32 23% 11%	265 47% 86% DE	42 22% 14% E	- - -	126 41% 41%	177 42% 58%	166 32% 54%	140 56% 46% H
2	69 9% 100%	32 10% 47%	10 7% 14%	52 9% 76%	17 9% 24%		30 10% 44%	37 9% 54%	53 10% 78%	15 6% 22%
3	64 8% 100%	28 9% 44%	10 7% 15%	51 9% 79%	14 7% 21%	-	24 8% 38%	39 9% 61%	46 9% 72%	18 7% 28%
4	45 6% 100%	19 6% 42%	7 5% 15%	37 7% 82%	8 4% 18%		21 7% 46%	23 5% 52%	31 6% 70%	14 5% 30%
5	69 9% 100%	36 12% 53%	19 13% 27%	48 9% 69%	21 11% 31% E	- -	35 11% 51%	32 8% 47%	47 9% 69%	21 9% 31%
6	23 3% 100%	13 4% 58%	6 5% 27%	15 3% 64%	8 4% 36%		10 3% 42%	13 3% 58%	18 3% 77%	5 2% 23%
7	34 4% 100%	19 6% 57%	8 6% 25%	21 4% 63%	13 7% 37%	- - -	14 4% 41%	20 5% 59%	29 6% 87%	4 2% 13%
8	39 5% 100%	27 8% 69%	10 7% 26%	28 5% 71%	11 6% <i>29</i> %	-	17 5% 44%	21 5% 54%	35 7% 90%	4 2% 10%





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP		RECEIVER 13)	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 72%	187 <i>24</i> %	32* _4%	310 <i>40</i> %	424 55%	527 68%	249 <i>32</i> %
9	17 2% 100%	10 3% 57%	8 6% 48%	11 2% 64%	6 3% 36%	- - -	8 3% 46%	9 2% 54%	14 3% 78%	4 2% 22%
10 - VERY IMPORTANT	70 9% 100%	48 15% 69%	29 21% 41%	24 4% 34%	46 25% 66% CE	- - -	22 7% 31%	45 11% 65%	59 11% 84% 1	11 5% 16%
Dont know enough about It	8 1% 100%	3 1% 34%		7 1% 88%	1 12%	- -	2 1% 25%	6 1% 75%	3 1% 41%	4 2% 59%
MEAN SCORE	3.67	4.76	5.34	3.10	5.38 C	-	3.58	3.71	4.16 I	2.64
STD. DEVIATION	3.10	3.29	3.43	2.73	3.50	-	2.96	3.18	3.21	2.56



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16</i> %	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL IMPORTANT	451 58% 100%	114 52% 25%	67 51% 15%	163 63% 36% AB	107 65% 24% AB	184 53% 41%	266 63% 59% E	74 39% 16%	136 54% 30% G	83 <i>67%</i> <i>18%</i> GH	158 76% 35% GH	38 36% 8%	241 73% 53% K
2	81 10% 100%	21 9% 25%	19 <i>14%</i> <i>23%</i>	22 8% 27%	20 12% 25%	38 11% 47%	43 10% 53%	22 12% 27%	26 10% 32%	18 <i>14%</i> <i>22%</i> J	15 7% 19%	15 14% 19%	33 10% 41%
3	49 6% 100%	16 8% 34%	7 5% 14%	17 7% 35%	9 5% 18%	26 7% 53%	23 5% 47%	16 8% 32%	13 5% 27%	10 8% 21%	9 5% 19%	6 6% 12%	20 6% 41%
4	36 5% 100%	10 5% 28%	6 4% 16%	16 6% 44%	5 3% 13%	15 4% 43%	20 5% 57%	9 5% 26%	16 6% 44% J	6 5% 16%	5 2% 13%	6 5% 16%	11 3% 29%
5	34 4% 100%	9 4% 28%	2 2% 7%	13 5% 40%	9 5% 26%	19 5% 55%	15 4% 45%	16 8% 46% IJ	10 4% 31%	1 1% 4%	6 3% 18%	7 6% 20%	8 2% 23%
٥	14 2% 100%	7 3% 49% D	5 4% 37% CD	2 1% 14%	-	7 2% 50%	7 2% 50%	10 5% 68% J	4 1% 25%	1 1% 7%	-	4 4% 29% L] 7%
7	17 2% 100%	6 3% 35%	3 2% 16%	6 2% 36%	2 1% 13%	10 3% 59%	7 2% 41%	4 2% 24%	11 4% 66% J	1 1% 6%	1 4%	3 3% 20%	2 1% 10%
8	20 3% 100%	9 4% 46% C	6 4% 28%	3 1% 15%	2 1% 11%	11 3% 56%	9 2% 44%	14 8% <i>71%</i> HIJ	5 2% 22%] 3%	1 4%	14 13% 68% L] 7%
9	9 1% 100%	2 1% 22%	4 3% 40%	1 1% 15%	2 1% 23%	7 2% 78%	2 * 22%	5 3% 56%	1 1% 15%	2 2% 23%	1 7%	1 1% 16%	3 1% 29%

GfK

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

			URB	ANITY		S	EX			Α	GE		
		METRO	OTHER	MIXED									
	TOTAL	POLI	100%	URBAN/					05.54	55 (4		14.04	
	TOTAL	TAN (A)	URBAN (B)	RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
				•	•		•			(1)			
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 16%	208 <i>27</i> %	105* 14%	332 <i>43%</i>
10 - VERY IMPORTANT	24 3% 100%	11 5% 44% D	5 4% 21%	7 3% 29%	2 1% 7%	16 5% 67% F	8 2% 33%	12 6% 48% IJ	11 4% 47% J	1 2%	1 3%	5 5% 20% L] 5%
Dont Know Enough About It	9 1% 100%	8 4% 88% BCD	-	• • 5%] 6%	5 1% 53%	4 1% 47%	4 2% 39%	2 1% 17%	- -	4 2% 44%	3 3% 30%	4 1% 44%
MEAN SCORE	2.40	2.80 CD	2.75 D	2.19	1.93	2.76 F	2.09	3.56 HI J	2.58 IJ	1.79	1.48	3.68 L	1.60
STD. DEVIATION	2.40	2.71	2.72	2.16	1.89	2.69	2.07	2.98	2.55	1.62	1.26	3.01	1.42

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

CHILDREN IN SOCIAL GRADE SOCIAL GRADE HOME TOTAL ABC1 C2DE AB C1 C2 DE YES NO (A) (B) (C) (D) (E) (F) (G) (H) 330 41% 472 154 19% 176 22% 170 21% 215 27% 587 73% UNWEIGHTED TOTAL 802 100% 302 38% 367 47% 409 53% 222 29% WEIGHTED TOTAL 776 100% 161 21% 206 27% 176 23% 233 30% 554 71% 234 57% 52% 116 56% 26% 134 57% 30% 1 - NOT AT ALL IMPORTANT 451 217 59% 48% 101 100 57% 22% 106 48% 23% 345 62% 77% 58% 100% 63% 22% Ĝ 55 10% 67% 81 42 12% 52% 39 10% 48% 14 29 14% 35% 17 22 27 2 10% 100% 10% 21% 9% 27% 12% 33% 8% 17% 49 22 27 11 15 34 3 16 6 16 10% 33% D 6% 100% 6% 44% -3% 12% 7% 32% 7% 30% 6% 70% 7% 56% 7% 24% 17 5% 47% 19 5% 53% 15 7% 41% Δ 36 5% 10 7 3% 20% 10 6% 27% 9 6% 27% <u>ٰ</u>۵% 26% 100% 59% 24 6% 72% A 10 3% 28% 11 6% 33% 11 5% 33% 34 4% 100% 3 2% 9% 13 6% 39% 23 4% 67% 6 3% 19% 5 3 2% 20% 14 9 5 5 4 2 6 8 6 2% 100% . 3% 67% 1% 33% 3% 38% 2% 29% -1% 14% 3% 40% 2% 60% 10 2% 59% 17 2% 100% 3 1% 15% 10 5% 62% H 7 2% 41% 7 4 2% 23% 3 2% 18% 7 4% 43% 7 1% 38% 3 2% 15% 20 10 10 12 3 7 7 8 1% 39% 8 3% 100% 3% 49% 3% 51% 2% 15% , 3% 34% . 3% 36% 6% 61% H 1 1% 13% 0 9 5 1% 59% 4 5 3 1% 28% 8 1% 87% 3% 59% '1% 14% 1% -1% 41% 100% 14 3% 59% 2 1% 9% 16 3% 68% 10 3% 41% 9 4% 39% 8 4% 32% 24 3% 100% 10 - VERY IMPORTANT 8 4% 32% 5 3% 19%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



GfK NOP

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E/F - G/H * SMALL BASE

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

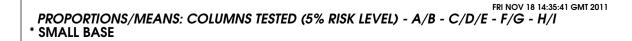
		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
DONT KNOW ENOUGH ABOUT IT	9 1% 100%	1 15%	8 2% 85%	- -	1 1% 15%	1 1% 11%	7 3% 74% C	- - -	9 2% 100%
MEAN SCORE	2.40	2.34	2.45	2.13	2.51	2.50	2.41	2.91 H	2.19
STD. DEVIATION	2.40	2.36	2.42	1.98	2.63	2.39	2.45	2.64	2.26

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q	-	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL IMPORTANT	451 58% 100%	157 50% 35%	73 52% 16%	348 62% 77% E	102 55% 23% E	- - -	192 62% 43%	254 60% 56%	276 52% 61%	174 70% 39% H
2	81 10% 100%	36 11% 44%	9 7% 11%	59 11% 72% E	22 <i>12%</i> 28% E	- - -	29 10% 36%	50 12% 61%	63 12% 77%	18 7% <i>23</i> %
3	49 6% 100%	23 7% 47%	9 6% 18%	36 7% 75%	12 7% 25%	-	21 7% 44%	27 6% 55%	38 7% 77%	11 4% 23%
4	36 5% 100%	19 6% 54%	8 6% 23%	27 5% 75%	9 5% 25%	-	16 5% 46%	19 5% 54%	28 5% 80%	7 3% 20%
5	34 4% 100%	18 6% 54%	11 8% 31%	21 4% 61%	13 7% 39%	-	15 5% 46%	18 4% 54%	26 5% 78%	20% 7 3% 22%
6	14 2% 100%	10 3% 74%	5 3% 33%	9 2% 63%	5 3% 37%	-	7 2% 48%	6 2% 46%	13 3% 94%	1 6%
7	17 2% 100%	8 3% 48%	6 4% 35%	12 2% 68%	5 3% 32%	-	8 2% 45%	9 2% 55%	15 3% 88%	2 1% 12%
8	20 3% 100%	14 4% 69%	11 8% 52%	12 2% 58%	9 5% 42%	-	4 1% 21%	13 3% 66%	17 3% 81%	4 2% 19%





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FRI	EEVIEW TAKE	-UP	Freeview (Q		INTER ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18%</i>	558 <i>72%</i>	187 24%	32* _4%	310 40%	424 55%	527 68%	249 32%
9	9 1% 100%	7 2% 74%	1 1% 16%	6 1% 63%	3 2% 37%	- -	3 1% 28%	7 2% 72%	7 1% 80%	2 1% 20%
10 - VERY IMPORTANT	24 3% 100%	19 6% 79%	7 5% 30%	19 3% 79%	5 3% 21%	- -	10 3% 43%	14 3% 57%	15 3% 61%	9 4% 39%
dont know enough about It	9 1% 100%	3 1% 37%	- - -	9 2% 100%	- - -	- - -	3 1% 32%	6 1% 68%	4 1% 41%	5 2% 59%
MEAN SCORE	2.40	3.05	3.17	2.30	2.70	-	2.33	2.42	2.59 I	1.99
STD. DEVIATION	2.40	2.85	2.88	2.34	2.53	-	2.32	2.44	2.45	2.24



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 16%	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43</i> %
1 - NOT AT ALL IMPORTANT	369 48% 100%	97 44% 26%	52 39% 14%	132 51% 36%	88 53% 24% B	147 42% 40%	222 52% 60% E	50 26% 14%	92 36% 25%	68 <i>55%</i> 1 <i>9%</i> GH	158 76% 43% GHI	29 28% 8%	227 68% 61% K
2	66 9% 100%	13 6% 19%	15 11% 23%	21 8% <i>32</i> %	17 11% 26%	27 8% 41%	39 9% 59%	25 <i>13%</i> <i>38%</i> HJ	15 6% 23%	12 10% 19%	13 6% 20%	16 15% 24%	26 8% 39%
3	53 7% 100%	19 9% 36%	10 8% 19%	17 6% 31%	7 4% 14%	29 8% 54%	25 6% 46%	12 6% 22%	19 8% 37%	12 10% 22%	10 5% 20%	5 5% 10%	22 7% 42%
4	40 5% 100%	11 5% 28%	8 6% 20%	15 6% 38%	6 4% 15%	17 5% 42%	23 5% 58%	9 5% 23% J	24 10% 62% J	5 4% 12% J	1 1% 4%	4 4% 11%	6 2% 16%
5	57 7% 100%	13 6% 23%	8 6% 15%	22 8% 38%	13 8% 24%	28 8% 50%	28 7% 50%	25 13% 44% IJ	23 9% 41% IJ	3 3% 6%	5 2% 9%	15 14% 26% L	8 2% 15%
6	31 4% 100%	14 6% 43%	3 3% 11%	10 4% 32%	4 3% 14%	18 5% 59%	13 3% 41%	11 6% 35% J	11 5% 37% J	7 5% 22% J	2 1% 7%	6 5% 18%	9 3% 28%
7	32 4% 100%	10 4% 30% C	12 9% 37% C	3 1% 10%	7 4% 22%	18 5% 54%	15 4% 46%	13 7% 39% J	13 5% 39% J	5 4% 14%	2 1% 7%	7 7% 22% L	7 2% 21%
8	30 4% 100%	10 4% 32%	5 4% 17%	10 4% 35%	5 3% 16%	15 4% 50%	15 3% 50%	10 5% 33%	10 4% 35%	7 5% 22% J	3 1% 10%	3 3% 11%	10 3% 32%
9	20 3% 100%	5 2% 26%	1 1% 7%	9 4% 45%	5 3% 22%	10 3% 49%	10 2% 51%	5 3% 26%	10 4% 50% J	3 2% 15%	2 1% 9%	3 3% 16%	5 1% 24%



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FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

			URBA	ANITY		S	EX			AC	θE		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 17%	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24</i> %	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 <i>43%</i>
10 - VERY IMPORTANT	39 5% 100%	16 7% 40% D	7 6% 19%	12 5% 31%	4 2% 10%	27 8% 69% F	12 3% 31%	22 12% 57% IJ	15 6% 39% J	2 1% 4%	- - -	10 10% 27% L	2 1% 4%
DONT KNOW ENOUGH ABOUT IT	7 1% 100%	6 3% 85% C	- - -	• • 7%	1 * 8%	3 1% 48%	4 1% 52%	4 2% 51%	1 * 8%	- - -	3 1% 41%	3 3% 39%	3 1% 41%
MEAN SCORE	3.16	3.49 D	3.40	3.03	2.74	3.60 F	2.79	4.41 IJ	3.74 IJ	2.70 J	1.60	4.15 L	2.02
STD. DEVIATION	2.85	3.04	2.87	2.81	2.59	3.06	2.61	3.16	2.96	2.53	1.56	3.10	2.06

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

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PAGE 166

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 38%	215 27%	587 73%
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 <i>27</i> %	176 23%	233 <i>30</i> %	222 29%	554 71%
1 - NOT AT ALL IMPORTANT	369 48% 100%	160 44% 43%	209 51% 57%	73 45% 20%	87 43% 24%	86 49% 23%	123 53% 33% D	75 34% 20%	294 53% 80% G
2	66 9% 100%	36 10% 55%	30 7% 45%	11 7% 17%	25 <i>12%</i> <i>38%</i> F	17 10% 26%	12 5% 19%	20 9% 30%	46 8% 70%
3	53 7% 100%	25 7% 47%	28 7% 53%	10 6% 20%	15 7% 27%	12 7% 22%	16 7% 31%	17 8% 32%	36 7% 68%
4	40 5% 100%	22 6% 55%	18 4% 45%	12 8% 31%	9 5% 24%	7 4% 18%	11 5% 27%	19 <i>8%</i> <i>47%</i> H	21 4% 53%
5	57 7% 100%	26 7% 45%	31 8% 55%	10 6% 18%	15 7% 27%	15 8% 26%	16 7% 29%	15 7% 27%	41 7% 73%
6	31 4% 100%	14 4% 45%	17 4% 55%	8 5% 26%	6 3% 18%	10 6% 33%	7 3% 22%	12 5% 37%	20 4% 63%
7	32 4% 100%	17 5% 51%	16 4% 49%	9 6% 28%	7 4% 23%	5 3% 17%	10 4% 32%	21 9% 64% H	12 2% 36%
8	30 4% 100%	16 4% 56%	13 3% 44%	7 4% 22%	10 5% 33%	8 4% 26%	6 2% 19%	9 4% 29%	21 4% 71%
9	20 3% 100%	15 4% 74% B	5 1% 26%	10 6% 51% EF	5 2% 23%	2 1% 9%	4 2% 18%	10 4% 48%	10 2% 52%
10 - VERY IMPORTANT	39 5% 100%	18 5% 47%	21 5% 53%	7 4% 17%	12 6% 30%	9 5% 22%	12 5% 32%	14 6% 36%	25 5% 64%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
DONT KNOW ENOUGH ABOUT IT	7 1% 100%	1 19%	6 1% 81%	- -	1 1% 19%	1 1% 15%	5 2% 66%	- -	7 1% 100%
MEAN SCORE	3.16	3.36	2.98	3.51	3.23	3.05	2.92	3.96 H	2.84
STD. DEVIATION	2.85	2.93	2.77	2.99	2.89	2.75	2.79	3.03	2.72

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY				FREEVIEW		INTER ACCE	SS AT
		(6	216)	FR	EEVIEW TAKE	-UP	Q)	3)	HOI	ME
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	, ,	125 16%			38 5%				
WEIGHTED TOTAL	776 100%	281 35% 315 41%	16% 139 18%	592 74% 558 72%	172 21% 187 24%	32* 4%	315 <i>39%</i> 310 <i>40%</i>	438 55% 424 55%	492 61% 527 68%	310 39% 249 32%
1 - NOT AT ALL IMPORTANT	369 48% 100%	100 32% 27%	39 28% 11%	299 54% 81% DE	70 37% 19% E	- - -	164 53% 45%	201 48% 55%	203 39% 55%	166 66% 45% Н
2	66 9% 100%	34 11% 51%	9 7% 14%	54 10% 82%	12 6% 18%		27 9% 41%	38 9% 58%	49 9% 74%	17 7% 26%
3	53 7% 100%	25 8% 47%	9 7% 18%	38 7% 72%	15 8% 28%	- -	21 7% 39%	31 7% 58%	40 8% 75%	13 5% 25%
4	40 5% 100%	22 7% 57%	4 3% 10%	24 4% 61%	16 8% 39%	- -	12 4% 31%	25 6% 63%	34 6% 85% I	6 2% 15%
5	57 7% 100%	31 10% 54%	16 <i>12%</i> 29%	36 7% 64%	20 11% 36%	- -	31 <i>10%</i> 55% G	24 6% 43%	45 9% 80%	12 5% 20%
6	31 4% 100%	22 7% 69%	10 7% <i>31</i> %	20 4% 65%	11 6% 35%		9 3% 28%	23 5% 72%	26 5% 84%	5 2% 16%
7	32 4% 100%	15 5% 47%	12 9% 38%	21 4% 64%	12 6% 36%		12 4% 38%	20 5% 62%	29 6% 90% I	3 1% 10%
8	30 4% 100%	19 6% 63%	10 7% 33%	19 3% 64%	11 6% 36%		10 3% 33%	18 4% 62%	26 5% 87%	4 2% 13%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTER ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
WEIGHTED TOTAL	776 100%	(A)	(B) 139 <i>18</i> %	(C) 558 72%	(D) 187 24%	(E)	(F) 310 40%	(G) 424 55%	(H) 527 68%	(l) 249 32%
9	20 3% 100%	16 5% 81%	11 8% 55%	13 2% 65%	7 4% 35%	-	5 2% 23%	16 4% 77%	17 3% 84%	3 1% 16%
10 - VERY IMPORTANT	39 5% 100%	28 9% <i>72</i> %	17 13% 44%	26 5% 65%	14 7% 35%	-	17 5% 43%	22 5% 57%	31 6% 78%	9 4% 22%
DONT KNOW ENOUGH ABOUT	7 1% 100%	2 1% 31%	-	7 1% 100%	-	-	2 1% 27%	5 1% 73%	3 1% 39%	4 2% 61%
MEAN SCORE	3.16	4.17	4.90	2.89	3.95 C	-	2.97	3.30	3.62 I	2.19
STD. DEVIATION	2.85	3.13	3.32	2.74	3.03	-	2.76	2.93	2.95	2.35



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 <i>30%</i>	129 <i>16</i> %	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 43%
1 - NOT AT ALL IMPORTANT	387 50% 100%	102 47% 26%	55 41% 14%	145 56% 37% B	86 52% 22%	157 45% 41%	230 54% 59% E	50 26% 13%	114 45% 29% G	71 57% 18% GH	152 73% 39% GHI	28 27% 7%	223 67% 58% K
2	70 9% 100%	18 8% 25%	13 10% 18%	19 7% 27%	21 13% 29%	23 7% 33%	47 11% 67% E	25 13% 35% J	20 8% 29%	16 <i>13%</i> <i>22%</i> J	10 5% 14%	17 16% 24% L	26 8% 37%
3	61 8% 100%	13 6% 21%	11 9% 19%	27 10% 45%	10 6% 16%	36 10% 59% F	25 6% 41%	7 4% 11%	32 13% 53% GJ	10 8% 17%	11 5% 18%	3 2% 4%	22 6% 35%
4	35 5% 100%	12 6% 35%	8 6% 23%	10 4% 29%	5 3% 13%	17 5% 49%	18 4% 51%	14 7% 39% J	13 5% 36%	4 3% 12%	5 2% 14%	6 6% 17%	9 3% 25%
5	52 7% 100%	17 8% 33%	4 3% 7%	20 8% 38%	12 7% 22%	24 7% 46%	29 7% 54%	27 14% 51% HIJ	15 6% 29% J	6 5% 12%	4 2% 8%	16 <i>15% 30%</i> L	11 3% 20%
6	19 2% 100%	6 3% 32%	6 4% 30%	5 2% 27%	2 1% 12%	10 3% 50%	10 2% 50%	10 5% 50% J	7 3% 35%	1 1% 6%	2 1% 9%	5 5% 26% L	3 1% 15%
7	23 3% 100%	9 4% 38%	7 5% 29%	4 2% 18%	3 2% 15%	12 3% 51%	11 3% 49%	11 6% 50% J	6 2% 25%	4 3% 18%	1 1% 6%	7 6% 29% L	6 2% 25%
8	29 4% 100%	9 4% 29%	9 6% 29%	7 3% 24%	5 3% 18%	21 6% <i>72</i> % F	8 2% 28%	11 6% 38%	10 4% 35%	3 2% 9%	5 2% 18%	6 6% 22%	8 2% 27%
9	17 2% 100%	4 2% 22%	3 2% 18%	3 1% 18%	7 4% 42%	10 3% 59%	7 2% 41%	4 2% 23%	7 3% 38%	3 2% 17%	4 2% 21%	2 2% 13%	7 2% 39%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - ULTRA HIGH DEFINITION TV

			URBA	NITY		S	EX			A	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64	65+ (J)	16-24 (K)	55+ (L)
WEIGHTED TOTAL	776 100%	218 28%	133 17%	260 34%	165 21%	351 45%	425 55%	190 24%	255 33%	124 16%	208 27%	105* 14%	332 43%
10 - VERY IMPORTANT	32 4% 100%	13 6% 40%	8 6% 24%	7 3% 21%	5 3% 15%	21 6% 64% F	12 3% 36%	21 11% 64% HIJ	8 3% 24%	3 2% 9%] 2%	9 9% 28%	4 1% 11%
DONT KNOW ENOUGH ABOUT	18 2% 100%	11 5% 62% BC	1 1% 4%	4 1% 21%	2 1% 13%	9 3% 51%	9 2% 49%	6 3% 34%	4 2% 24%	2 2% 11%	6 3% 32%	3 3% 16%	8 2% 43%
MEAN SCORE	2.89	3.18 C	3.42 C	2.49	2.74	3.35 F	2.51	4.36 HI J	2.93 J	2.44 J	1.78	4.15 L	2.03
STD. DEVIATION	2.71	2.90	2.99	2.35	2.68	2.97	2.41	3.12	2.62	2.39	1.87	3.04	2.11

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - ULTRA HIGH DEFINITION TV

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	41%	59%	<i>19</i> %	22%	<i>21%</i>	<i>38%</i>	27%	<i>73%</i>
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	<i>21%</i>	27%	23%	<i>30</i> %	29%	<i>71%</i>
1 - NOT AT ALL IMPORTANT	387 50% 100%	173 47% 45%	214 52% 55%	83 52% 22%	89 43% 23%	90 51% 23%	124 53% 32%	93 42% 24%	294 53% 76% G
2	70 9% 100%	34 9% 48%	37 9% 52%	9 5% 12%	25 <i>12%</i> 35% C	17 10% 25%	20 8% 28%	22 10% 31%	49 9% 69%
3	61 8% 100%	32 9% 53%	29 7% 47%	21 <i>13%</i> 35% DF	11 5% 18%	15 9% 25%	14 6% 22%	21 9% 34%	40 7% 66%
4	35	15	20	10	5	9	11	12	23
	5%	4%	5%	6%	2%	5%	5%	5%	4%
	100%	42%	58%	29%	14%	26%	<i>32</i> %	34%	66%
5	52	27	26	8	19	15	11	16	36
	7%	7%	6%	5%	9%	9%	5%	7%	6%
	100%	51%	49%	15%	36%	29%	20%	<i>31</i> %	69%
6	19	11	8	4	7	3	5	6	14
	2%	3%	2%	3%	3%	2%	2%	3%	2%
	100%	56%	44%	22%	34%	16%	28%	29%	71%
7	23	11	12	4	6	7	5	9	14
	3%	3%	3%	3%	3%	4%	2%	4%	2%
	100%	46%	54%	18%	28%	31%	22%	40%	60%
8	29	17	13	5	12	3	10	12	18
	4%	4%	3%	3%	6%	2%	4%	5%	3%
	100%	56%	44%	15%	41%	11%	33%	40%	60%
9	17	9	8	4	6	3	6	4	14
	2%	2%	2%	2%	3%	1%	2%	2%	2%
	100%	52%	48%	20%	32%	15%	33%	21%	79%
10 - VERY IMPORTANT	32	18	14	7	11	5	9	14	19
	4%	5%	4%	5%	5%	3%	4%	6%	3%
	100%	55%	45%	23%	33%	16%	29%	43%	57%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



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Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - ULTRA HIGH DEFINITION TV

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
DONT KNOW ENOUGH ABOUT IT	18 2% 100%	6 2% 32%	12 3% 68%	3 2% 18%	2 1% 14%	4 2% 23%	8 3% 45%	3 1% 15%	15 3% 85%
MEAN SCORE	2.89	3.08	2.73	2.84	3.27	2.68	2.76	3.32 H	2.72
STD. DEVIATION	2.71	2.82	2.61	2.65	2.94	2.45	2.73	2.91	2.61

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	Freeview (Q	-	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL IMPORTANT	387 50% 100%	117 <i>37%</i> <i>30%</i>	46 33% 1 <i>2</i> %	312 56% 81% DE	75 40% 19% E	-	168 54% 43%	213 50% 55%	224 43% 58%	163 65% 42% H
2	70 9% 100%	33 10% 46%	11 8% 15%	52 9% 74%	18 10% 26%	-	28 9% 39%	41 <i>10</i> % <i>58</i> %	55 10% 78%	15 6% 22%
3	61 8% 100%	26 8% 43%	8 6% 14%	41 7% 67%	20 11% 33%	- - -	29 9% 47%	32 8% 53%	44 8% 72%	17 7% 28%
4	35 5% 100%	19 6% 55%	7 5% 19%	26 5% 75%	9 5% 25%	-	14 5% 41%	21 5% 59%	25 5% 72%	10 4% 28%
5	52 7% 100%	28 9% 54%	20 14% 38%	36 7% 69%	16 9% 31%	-	19 6% 37%	32 8% 61%	42 8% 80%	10 4% 20%
6	19 2% 100%	10 3% 50%	7 5% 37%	11 2% 55%	9 5% 45%	-	9 3% 49%	10 2% 51%	18 3% 94%	1 6%
7	23 3% 100%	14 5% 64%	8 6% 36%	15 3% 66%	8 4% 34%	- -	9 3% 39%	11 3% 50%	21 4% 91%	2 1% 9%
8	29 4% 100%	21 7% 71%	11 8% 37%	20 4% 68%	10 5% 32%	- -	10 3% <i>32</i> %	20 5% 68%	24 5% 83%	5 2% 17%

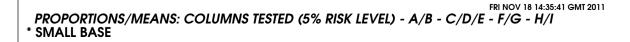
FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER (3)	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* *4%	310 40%	424 55%	527 68%	249 32%
9	17 2% 100%	13 4% 78%	6 5% 37%	9 2% 50%	9 5% 50% C	- - -	6 2% 36%	11 3% 64%	12 2% 72%	5 2% 28%
10 - VERY IMPORTANT	32 4% 100%	24 8% 75%	10 7% <i>31%</i>	21 4% 66%	11 6% 34%	-	13 4% 39%	20 5% 61%	24 5% 75%	8 3% 25%
Dont know enough about It	18 2% 100%	10 3% 54%	5 3% 27%	15 3% 84%	3 2% 16%	- -	5 2% 29%	13 3% <i>71</i> %	12 2% 68%	6 2% 32%
MEAN SCORE	2.89	3.82	4.19	2.66	3.58 C	-	2.77	2.99	3.22	2.21
STD. DEVIATION	2.71	3.11	3.10	2.58	2.98	-	2.62	2.78	2.81	2.36





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		SI	EX			A	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 <i>30</i> %	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 43%
1 - NOT AT ALL IMPORTANT	279 36% 100%	76 35% 27%	39 30% 14%	90 35% 32%	74 45% 27% B	102 29% 37%	177 <i>42%</i> 63% E	47 25% 17%	67 26% 24%	49 <i>39%</i> <i>17%</i> GH	117 56% 42% GHI	30 29% 11%	166 50% 59% K
2	65 8% 100%	18 8% <i>27</i> %	6 4% 9%	24 9% <i>37</i> %	18 <i>11%</i> <i>27</i> %	27 8% 41%	38 9% 59%	17 9% 26%	24 9% 37%	8 7% 1 <i>2</i> %	16 8% 25%	9 8% 14%	24 7% 37%
3	58 7% 100%	22 10% 37%	12 9% 21%	16 6% <i>27</i> %	8 5% 14%	33 9% 57%	24 6% 43%	15 8% 25%	17 7% 30%	13 11% 23%	12 6% <i>21</i> %	9 9% 16%	26 8% 45%
4	53 7% 100%	16 7% 29%	12 9% 23%	19 7% 35%	7 4% 13%	22 6% 41%	32 7% 59%	14 8% 27% J	20 8% 39%	12 10% 23% J	6 3% 11%	11 10% 20%	18 6% 34%
5	85 11% 100%	20 9% 24%	18 <i>14%</i> <i>21%</i>	33 13% 39%	14 8% 16%	42 12% 49%	44 10% 51%	33 <i>17% 39%</i> IJ	26 10% 31%	8 6% 9%	18 9% 21%	18 <i>17%</i> <i>21%</i> L	26 8% 30%
6	31 4% 100%	9 4% 28%	9 7% 29% D	12 5% 39% D	1 1% 4%	19 5% 62%	12 3% 38%	11 6% 36% J	13 5% 43%	3 2% 9%	4 2% 12%	4 4% 13%	6 2% 21%
7	28 4% 100%	5 2% 18%	3 2% 11%	15 6% 53%	5 3% 17%	17 5% 61%	11 3% 39%	6 3% 22%	13 5% 45%	5 4% 17%	4 2% 16%	2 2% 8%	9 3% 33%
8	59 8% 100%	15 7% 26%	10 8% 17%	22 8% 37%	12 7% 20%	36 10% 61% F	23 5% 39%	12 6% 20%	30 <i>12%</i> 50% J	12 10% 21% J	6 3% 10%	6 5% 9%	18 5% 30%
9	23 3% 100%	4 2% 16%	6 4% 24%	5 2% 23%	8 5% 36%	10 3% 44%	13 3% 56%	8 4% 37%	4 2% 18%	6 5% 26%	4 2% 19%	2 2% 8%	10 3% 45%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

			URBA	NITY		S	EX			A	GE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17</i> %	260 <i>34</i> %	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
10 - VERY IMPORTANT	56 7% 100%	24 11% 43% C	8 6% 15%	14 5% 25%	10 6% <i>17</i> %	29 8% 51%	27 6% 49%	18 10% 32%	21 8% <i>37</i> %	7 6% 13%	10 5% 18%	8 8% 15%	17 5% 31%
DONT KNOW ENOUGH ABOUT IT	7 1% 100%	5 2% 75%	-	1 17%] <i>8</i> %	3 1% 38%	4 1% 62%	4 2% 50%] 8%	- -	3 1% 42%	3 3% 39%	3 1% 42%
MEAN SCORE	3.86	3.96	4.18	3.87	3.45	4.31 F	3.47	4.46 J	4.38 J	3.78 J	2.72	3.97 L	3.13
STD. DEVIATION	3.04	3.17	2.95	2.92	3.12	3.07	2.97	3.03	3.06	3.05	2.71	2.87	2.89

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802	330	472	154	176	170	302	215	587
	100%	<i>41%</i>	59%	<i>19</i> %	22%	21%	38%	<i>27</i> %	73%
WEIGHTED TOTAL	776	367	409	161	206	176	233	222	554
	100%	47%	53%	<i>21%</i>	<i>27%</i>	23%	<i>30</i> %	29%	71%
1 - NOT AT ALL IMPORTANT	279 36% 100%	118 32% 42%	161 39% 58%	55 34% 20%	63 31% 23%	71 40% 25%	90 38% 32%	53 24% 19%	226 41% 81% G
2	65 8% 100%	41 <i>11%</i> 63% B	24 6% 37%	16 10% 25%	24 <i>12%</i> <i>37%</i> E	9 5% 13%	16 7% 24%	26 12% 39%	39 7% 61%
3	58	30	27	16	14	11	16	14	44
	7%	8%	7%	10%	7%	6%	7%	6%	8%
	100%	52%	48%	28%	24%	20%	28%	24%	76%
4	53	18	35	7	11	16	19	17	36
	7%	5%	9%	4%	6%	9%	8%	8%	7%
	100%	34%	66%	13%	21%	30%	36%	32%	68%
5	85 11% 100%	41 <i>11%</i> 48%	44 11% 52%	14 9% 16%	27 13% 32%	14 8% 17%	30 <i>13%</i> 35%	33 <i>15% 39</i> % H	52 9% 61%
6	31	17	14	6	11	6	8	12	19
	4%	5%	3%	4%	5%	3%	4%	5%	3%
	100%	55%	45%	20%	35%	18%	27%	40%	60%
7	28	14	14	6	8	7	7	10	18
	4%	4%	3%	4%	4%	4%	3%	5%	3%
	100%	50%	50%	22%	29%	24%	26%	37%	63%
8	59	27	32	15	12	19	13	22	37
	8%	7%	8%	9%	6%	11%	6%	10%	7%
	100%	46%	54%	26%	20%	32%	22%	38%	62%
9	23	12	11	6	6	5	6	4	18
	3%	3%	3%	4%	<i>3%</i>	3%	3%	2%	3%
	100%	50%	50%	25%	26%	21%	28%	20%	80%
10 - VERY IMPORTANT	56	31	25	17	15	12	13	18	38
	7%	9%	6%	10%	7%	7%	5%	8%	7%
	100%	56%	44%	30%	26%	21%	23%	33%	67%

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

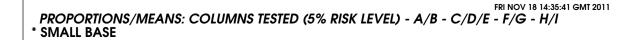
		SOCIAL	GRADE		SOCIAL	GRADE			REN IN ME
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
Dont know enough about It	7 1% 100%	1 19%	6 1% 81%	-	1 1% 19%	2 1% 25%	4 2% 57%		7 1% 100%
MEAN SCORE	3.86	4.01	3.72	4.12	3.92	3.86	3.60	4.42 H	3.63
STD. DEVIATION	3.04	3.10	2.99	3.25	2.98	3.12	2.88	2.99	3.04

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FRI	EEVIEW TAKE	-UP	FREEVIEW (Q		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 16%	592 74%	172 <i>21%</i>	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
1 - NOT AT ALL IMPORTANT	279 36% 100%	68 22% 24%	31 22% 11%	238 <i>43%</i> <i>85%</i> DE	41 22% 15% E	- - -	129 42% 46%	146 34% 52%	145 28% 52%	134 54% 48% H
2	65 8%	30 9% 45%	11 8% 16%	55 10% 85%	10 5% 15%	-	27 9% 42%	35 8% 55%	49 9% 75%	16 7% 25%
3	100% 58 7% 100%	45% 21 7% 37%	10% 11 8% 18%	85% 44 8% 77%	13% 13 23%	- - -	42% 23 8% 41%	35% 34 58%	73% 42 8% 74%	25% 15 6% 26%
4	53 7% 100%	37% 27 9% 52%	18% 10 <i>7%</i> 20%	77% 37 7% 70%	23% 16 <i>9%</i> 30%	-	41% 25 8% 47%	58% 27 6% 52%	74% 35 7% 66%	26% 18 7% 34%
5	85 11% 100%	48 15% 56%	20% 20 14% 23%	51 9% 60%	34 18% 40% CE	-	47 % 29 9% 34%	56 13% 66%	63 12% 74%	22 9% 26%
6	31 4% 100%	14 5% 47%	8 5% 25%	23 4% 74%	8 4% 26%	-	14 4% 44%	16 4% 51%	26 5% 84%	5 2% 16%
7	28 4% 100%	47% 17 6% 62%	12 9% 43%	18 3% 62%	11 6% 38%	-	11 4% 39%	17 4% 61%	24 5% 86%	4 2% 14%
	59	38 1 <i>2</i> %	14 10%	42 8%	17 9%		19 6%	39 9%	54	6 2% 10%





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32* _4%	310 40%	424 55%	527 68%	249 32%
9	23 3% 100%	14 5% 63%	6 4% 26%	14 2% 59%	9 5% 41%		9 3% 39%	14 3% 61%	18 3% <i>79</i> %	5 2% 21%
10 - VERY IMPORTANT	56 7% 100%	35 11% 63%	18 <i>13%</i> <i>31%</i>	29 5% 51%	27 15% 49% CE	-	21 7% 37%	35 8% 63%	43 8% 77%	13 5% 23%
DONT KNOW ENOUGH ABOUT IT	7 1% 100%	2 1% 31%	-	7 1% 100%	- -	- - -	3 1% 37%	4 1% 63%	3 1% 39%	4 2% 61%
MEAN SCORE	3.86	4.89	4.97	3.44	5.09 C	-	3.57	4.08 F	4.35 I	2.82
STD. DEVIATION	3.04	3.10	3.13	2.89	3.15	-	2.97	3.09	3.08	2.69

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 24%	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 43%
1 - NOT AT ALL IMPORTANT	264 34% 100%	72 33% 27%	31 23% 12%	96 37% 36% B	66 40% 25% B	102 29% 39%	162 38% 61% E	36 19% 13%	60 24% 23%	50 40% 19% GH	118 57% 45% GHI	22 21% 8%	168 <i>51%</i> <i>64%</i> K
2	54 7% 100%	17 8% 31%	8 6% 14%	19 7% 35%	11 6% 20%	26 7% 47%	29 7% 53%	12 6% <i>21</i> %	21 8% 38%	9 7% 16%	13 6% 24%	5 4% 8%	22 7% 40%
3	48 6% 100%	19 9% 39%	8 6% 16%	14 5% 28%	8 5% 17%	24 7% 49%	25 6% 51%	13 7% 28%	9 4% 20%	10 8% 21%	15 7% 32%	7 7% 15%	26 8% 53%
4	33 4% 100%	12 6% <i>37</i> %	5 4% 14%	13 5% 40%	3 2% 9%	15 4% 45%	18 4% 55%	9 5% 28%	15 6% 46% J	5 4% 16%	4 2% 11%	7 7% 21%	9 3% 26%
5	66 9% 100%	18 8% 27%	17 13% 26%	17 7% 26%	13 8% <i>20</i> %	30 9% 46%	36 8% 54%	24 13% 37% IJ	22 9% 34%	6 5% 9%	14 7% 20%	12 12% 18%	20 6% 29%
6	35 4% 100%	6 3% 16%	13 <i>10%</i> 36% AD	15 6% 42% D	2 1% 6%	17 5% 48%	18 4% 52%	10 5% 27%	11 4% 30%	8 6% 22%	7 3% 20%	8 7% 22%	15 4% 42%
7	42 5% 100%	13 6% 30%	7 5% 17%	18 <i>7%</i> <i>42%</i>	5 3% 12%	17 5% 40%	26 6% 60%	12 6% 28%	19 7% 45%	3 3% 7%	8 4% 20%	6 6% 14%	12 3% 27%
8	59 8% 100%	20 9% 34%	7 5% 12%	18 7% 31%	14 8% 23%	32 9% 54%	27 6% 46%	17 9% 29% J	27 10% 45% J	10 8% 17% J	6 3% 9%	12 11% 20% L	15 5% 26%
9	46 6% 100%	4 2% 8%	14 <i>11%</i> <i>31%</i> AC	12 5% 26%	16 <i>10% 35%</i> A	26 7% 56%	20 5% 44%	11 6% 25%	16 6% 36% J	13 11% 29% J	5 2% 11%	4 4% 9%	18 5% 39%



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Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

							=>/				~-		
			URBA	ANITY		S	EX			A	ЭE		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34%</i>	165 21%	351 45%	425 55%	190 <i>24</i> %	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
10 - VERY IMPORTANT	89 12% 100%	28 13% 32%	14 10% 15%	28 11% 32%	19 <i>12%</i> <i>21%</i>	49 14% 54%	41 10% 46%	38 20% 42% IJ	34 <i>13%</i> <i>38%</i> J	9 7% 10%	8 4% 9%	17 16% 19% L	17 5% 20%
DONT KNOW ENOUGH ABOUT IT	7 1% 100%	5 2% 75%	-	1 17%	1 8%	3 1% 38%	4 1% 62%	4 2% 50%	1 8%	-	3 1% 42%	3 3% 39%	3 1% 42%
MEAN SCORE	4.43	4.33	5.06 C	4.25	4.34	4.83 F	4.09	5.58 IJ	5.11 IJ	4.11 J	2.75	5.34 L	3.27
STD. DEVIATION	3.38	3.33	3.22	3.34	3.58	3.44	3.29	3.34	3.36	3.36	2.71	3.25	3.04

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HON	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 38%	215 <i>27</i> %	587 73%
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 <i>71%</i>
1 - NOT AT ALL IMPORTANT	264 34% 100%	102 28% 39%	162 40% 61% A	45 28% 17%	57 28% 22%	65 37% 25%	97 41% 37% CD	55 25% 21%	209 38% 79% G
2	54 7% 100%	27 7% 49%	28 7% 51%	9 6% 17%	18 9% 33%	14 8% 26%	14 6% 25%	18 8% 34%	36 7% 66%
3	48 6% 100%	24 7% 50%	24 6% 50%	13 8% 26%	12 6% 24%	7 4% 14%	17 7% 35%	8 3% 16%	41 7% 84%
4	33 4% 100%	16 4% 49%	17 4% 51%	6 3% 17%	11 5% 32%	9 5% 27%	8 3% 24%	7 3% 20%	26 5% 80%
5	66 9% 100%	34 9% 51%	32 8% 49%	12 8% 19%	21 10% 32%	12 7% 17%	21 9% 32%	18 8% 28%	48 9% 72%
6	35 4% 100%	19 5% 54%	16 4% 46%	3 2% 10%	16 8% 45% C	6 3% 17%	10 4% 29%	9 4% 26%	26 5% 74%
7	42 5% 100%	22 6% 52%	20 5% 48%	14 9% 33% F	8 4% 19%	12 7% 29%	8 4% 19%	18 <i>8%</i> <i>44%</i> H	24 4% 56%
8	59 8% 100%	30 8% 51%	29 7% 49%	20 13% 34% DF	10 5% 17%	15 9% 26%	14 6% 23%	23 10% 38%	37 7% 62%
9	46 6% 100%	26 7% 58%	19 5% 42%	15 9% 33% F	11 5% 24%	12 7% 27%	7 3% 16%	15 <i>7%</i> <i>33%</i>	30 5% 67%
10 - VERY IMPORTANT	89 12% 100%	49 13% 55%	40 10% 45%	21 13% 24%	28 14% 31%	17 10% 19%	24 10% 26%	39 <i>17%</i> 43% H	51 9% 57%



Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
Dont know enough about It	7 1% 100%	1 19%	6 1% 81%		1 1% 19%	2 1% 25%	4 2% 57%		7 1% 100%
MEAN SCORE	4.43	4.86 B	4.04	5.13 EF	4.64 F	4.31	3.83	5.34 H	4.07
STD. DEVIATION	3.38	3.39	3.32	3.44	3.34	3.39	3.26	3.49	3.26

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)



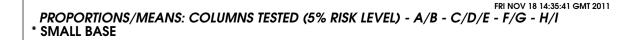
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FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E/F - G/H * SMALL BASE

Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			RECEIVER (3)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
1 - NOT AT ALL IMPORTANT	264 34% 100%	60 19% 23%	24 18% 9%	225 <i>40%</i> <i>85%</i> DE	39 21% 15% E	- - -	104 34% 40%	156 37% 59%	128 24% 49%	136 <i>54%</i> <i>51%</i> H
2	54 7% 100%	25 8% 47%	7 5% 13%	42 7% 76%	13 7% 24%	-	22 7% 40%	31 7% 57%	41 8% 76%	13 5% 24%
3	48 6% 100%	19 6% 39%	5 3% 10%	32 6% 66%	16 9% 34%	-	40% 20 6% 41%	28 7% 59%	30 6% 63%	18 7% 37%
4	33 4% 100%	16 5% 50%	8 6% 24%	26 5% 78%	7 4% 22%	-	14 5% 43%	19 4% 57%	24 5% 72%	9 4% 28%
5	66 9% 100%	34 11% 51%	12 9% 19%	52 9% 78%	15 8% 22%	-	38 12% 57% G	28 7% 43%	53 10% 81%	13 5% 19%
6	35 4% 100%	22 7% 62%	15 11% 43%	23 4% 67%	12 6% 33%	- -	16 5% 45%	19 4% 55%	29 5% 82%	6 2% 18%
7	42 5% 100%	22 7% 52%	6 4% 13%	29 5% 69%	13 7% 31%	- - -	14 5% 34%	26 6% 62%	35 7% 84%	7 3% 16%
	59 8%	38 12%	14 10%	46 	13 7%		26 8%	33 8%	48	11 5%





Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

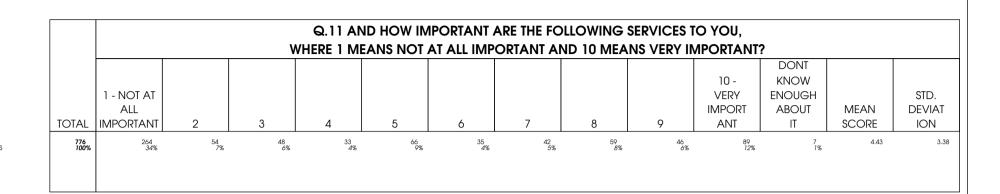
		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 72%	187 24%	32*4%	310 <i>40</i> %	424 55%	527 68%	249 32%
9	46 6% 100%	20 6% 44%	11 8% 24%	33 6% 72%	13 7% 28%	- - -	19 6% 41%	25 6% 55%	39 7% 86% I	6 3% 14%
10 - VERY IMPORTANT	89 12% 100%	57 18% 63%	37 27% 42%	43 8% 48%	46 <i>25%</i> <i>52%</i> CE	- - -	34 11% 38%	54 13% 60%	72 14% 80% I	18 7% <i>20</i> %
Dont know enough about It	7 1% 100%	2 1% 31%	- - -	7 1% 100%		- - -	3 1% 37%	4 1% 63%	3 1% 39%	4 2% 61%
MEAN SCORE	4.43	5.56	6.17	4.01	5.67 C	-	4.44	4.39	5.07 I	3.07
STD. DEVIATION	3.38	3.29	3.36	3.23	3.50	-	3.29	3.43	3.35	3.03



			Q.11 AND HOW IMPORTANT ARE THE FOLLOWING SERVICES TO YOU, WHERE 1 MEANS NOT AT ALL IMPORTANT AND 10 MEANS VERY IMPORTANT?												
	TOTAL	1 - NOT AT ALL IMPORTANT	2	3	4	5	6	7	8	9	10 - Very IMPORT ANT	DONT KNOW ENOUGH ABOUT IT	MEAN SCORE	STD. DEVIAT ION	
SERVICES MORE STANDARD TV CHANNELS	776 100%	283 36%	57 7%	53 7%	26 3%	82 11%	45 6%	47 6%	49 6%	20 3%	76 10%	6 1%	4.06	3.19	
A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	776 100%	249 32%	65 <i>8</i> %	45 6%	34 <i>4</i> %	77 10%	41 <i>5%</i>	44 6%	50 7%	16 <i>2</i> %	112 <i>14</i> %	10 1%	4.44	3.36	
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	776 100%	309 40%	68 9%	55 7%	42 5%	76 10%	36 5%	35 5%	35 5%	22 3%	56 7%	10 1%	3.63	3.02	
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, REEVIEW PLUS E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	776 100%	259 33%	53 <i>7</i> %	42 5%	36 <i>5</i> %	68 <i>9%</i>	33 <i>4</i> %	47 6%	59 <i>8%</i>	34 <i>4</i> %	106 14%	6 1%	4.53	3.42	
VIDEO ON DEMAND THROUGH THE TV WHER VOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE UIRGIN ON DEMAND, SKY ANYTINE, 40D ETC)	776 100%	306 39%	69 <i>9</i> %	64 8%	45 6%	69 9%	23 <i>3</i> %	34 <i>4</i> %	39 5%	17 <i>2</i> %	70 <i>9</i> %	8 1%	3.67	3.10	
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	776 100%	451 <i>58%</i>	81 <i>10%</i>	49 6%	36 5%	34 <i>4</i> %	14 <i>2</i> %	17 2%	20 3%	9 1%	24 3%	9 1%	2.40	2.40	
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	776 100%	369 <i>48%</i>	66 9%	53 <i>7</i> %	40 5%	57 <i>7%</i>	31 <i>4%</i>	32 4%	30 <i>4%</i>	20 3%	39 5%	7 1%	3.16	2.85	
ULTRA HIGH DEFINITION TV	776 100%	387 50%	70 9%	61 <i>8</i> %	35 5%	52 7%	19 <i>2</i> %	23 3%	29 4%	17 2%	32 4%	18 <i>2</i> %	2.89	2.71	
INTERACTIVE AND RED BUITON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES	776 100%	279 36%	65 <i>8</i> %	58 7%	53 <i>7</i> %	85 11%	31 <i>4</i> %	28 4%	59 <i>8</i> %	23 3%	56 7%	7 1%	3.86	3.04	



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CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)



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Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

			URBA	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	334 100%	98 <i>29</i> %	55 16%	117 35%	64 19%	125 <i>37</i> %	209 63%	71 21%	91 27%	51 <i>15</i> %	121 36%	41 <i>12%</i>	172 51%
WEIGHTED TOTAL	332 100%	87* 26%	57* 17%	126* 38%	62* 19%	135 <i>41%</i>	198 <i>59</i> %	84* 25%	103* 3 <i>1%</i>	51* <i>15%</i>	94 28%	51* <i>15%</i>	145 44%
NO NEED	111 33% 100%	27 31% 25%	13 23% 12%	52 42% 47% B	18 29% 16%	41 30% 37%	70 35% 63%	23 27% 20%	36 35% 33%	18 36% 17%	34 36% 30%	15 30% 14%	52 36% 47%
HAPPY TO USE EXISTING SERVICES	102 31% 100%	25 29% 24%	24 41% 23%	37 30% 37%	16 26% 16%	47 35% 46%	55 28% 54%	15 18% 15%	36 35% 35% G	15 30% 15%	36 38% 35% G	12 24% 12%	51 35% 50%
TOO EXPENSIVE/ CANNOT AFFORD	61 18% 100%	21 24% 34% C	12 20% 19%	12 10% 20%	17 27% 27% C	17 13% 28%	44 22% 72% E	33 <i>40%</i> <i>54%</i> HJ	16 16% 27%	6 11% 9%	6 7% 10%	17 34% 28% L	12 8% 19%
Would not know how to USE	-			- -			-				- -		-
WOULD NEVER USE	8 2% 100%	2 2% 25%	4 7% 51%	2 1% 24%		3 2% 36%	5 3% 64%	1 1% 13%	5 5% 59%		2 2% 28%		2 2% 28%
TO OLD/OLD-FASHIONED	4 1% 100%	3 3% 73%		1 1% 27%		3 2% 73%	1 1% 27%	• 1% 11%	1 1% 39%	-	2 2% 50%	• 1% 11%	2 1% 50%
OTHER - PLEASE SPECIFY	22 7% 100%	4 5% 18%	2 4% 10%	9 7% 41%	7 11% 31%	11 8% 49%	11 6% 51%	5 6% 25%	1 1% 6%	7 <i>13%</i> <i>32%</i> H	8 <i>9</i> % <i>38</i> % H	3 5% 13%	15 10% 69%
NO PARTICULAR REASON	25 7% 100%	6 7% 23%	3 4% 10%	12 9% 48%	5 8% 19%	13 10% 53%	12 6% 47%	6 7% 25%	8 8% 31%	5 10% 20%	6 6% 23%	3 6% 13%	11 7% 43%



GfK NOP

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	334 100%	143 <i>43%</i>	191 <i>57</i> %	63 19%	80 24%	67 20%	124 37%	85 <i>25</i> %	249 75%
WEIGHTED TOTAL	332 100%	158 47%	175 <i>53%</i>	65* 20%	92* 28%	75* 23% *	100 <i>30</i> %	91* 27%	241 <i>73%</i>
NO NEED	111 33% 100%	53 34% 48%	58 33% 52%	26 39% 23%	27 29% 25%	28 37% 25%	30 30% 27%	29 32% 26%	82 34% 74%
HAPPY TO USE EXISTING SERVICES	102 31% 100%	49 31% 48%	53 30% 52%	22 34% 22%	27 29% 26%	21 <i>27%</i> <i>20</i> %	33 33% 32%	23 26% 23%	79 33% 77%
TOO EXPENSIVE/ CANNOT AFFORD	61 18% 100%	20 <i>13%</i> 33%	41 24% 67% A	2 3% 3%	18 20% 30% C	14 <i>18%</i> 22% C	28 <i>28%</i> 45% C	31 <i>34%</i> 51% H	30 12% 49%
WOULD NOT KNOW HOW TO USE	-	- -		- - -	- -	- -	- -	- -	- - -
WOULD NEVER USE	8 2% 100%	5 3% 68%	3 1% 32%	3 4% 32%	3 3% 36%	2 3% 25%	1 1% 7%	1 1% 7%	7 3% 93%
TO OLD/OLD-FASHIONED	4 1% 100%	2 1% 50%	2 1% 50%	1 2% 35%	1 1% 16%	-	2 2% 50%	* 11%	3 1% 89%
OTHER - PLEASE SPECIFY	22 7% 100%	11 7% 53%	10 6% 47%	5 8% 23%	6 7% 30%	7 10% 34%	3 3% 13%	1 1% 3%	21 9% 97% G
NO PARTICULAR REASON	25 7% 100%	17 11% 68%	8 5% 32%	7 10% 27%	10 11% 41%	4 5% 15%	4 4% 17%	6 6% 24%	19 8% 76%



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		TECHN	UDE TO IOLOGY 216)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
UNWEIGHTED TOTAL	334 100%	109 33%	49 15%	295 88%	39 12%		172 51%	159 48%	200 60%	134 40%
WEIGHTED TOTAL	332 100%	123* 37%	54* 16%	288 <i>87%</i>	44* 13%	_** _ **	174 52%	155 47%	220 66%	113 34%
NO NEED	111 33% 100%	32 26% 29%	10 <i>18%</i> <i>9</i> %	94 33% 85%	16 <i>37%</i> <i>15</i> %	-	55 32% 50%	55 36% 50%	69 31% 62%	42 37% 38%
HAPPY TO USE EXISTING SERVICES	102 31% 100%	37 30% 36%	15 <i>29%</i> <i>15%</i>	93 32% 91%	9 21% 9%	- - -	56 32% 55%	45 <i>29%</i> <i>44</i> %	68 31% 67%	34 30% 33%
TOO EXPENSIVE/ CANNOT AFFORD	61 18% 100%	26 21% 42%	12 <i>22%</i> <i>19</i> %	55 19% 90%	6 13% 10%	- -	36 21% 58%	25 16% 42%	41 19% 66%	21 18% 34%
WOULD NOT KNOW HOW TO USE	-		- - -		-		-	-	-	-
WOULD NEVER USE	8 2% 100%	2 2% 26%	3 5% 35%	8 3% 100%	-	-	6 4% 81% G	- - -	7 3% 92%	1 1% 8%
TO OLD/OLD-FASHIONED	4 1% 100%		- - -	4 1% 100%	- - -		3 2% 69%	1 1% 31%	• • 11%	3 3% 89% H
OTHER - PLEASE SPECIFY	22 7% 100%	9 7% 41%	6 12% 29%	16 5% 73%	6 13% 27%	- -	10 6% 48%	11 7% 52%	16 7% 74%	6 5% 26%
NO PARTICULAR REASON	25 7% 100%	18 <i>14%</i> <i>70</i> %	7 14% 30%	18 6% 72%	7 16% 28%	- - -	7 4% 29%	18 <i>11%</i> 71% F	18 8% 73%	7 6% 27%



FRINOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE; ** VERY SMALL BASE (UNDER 30) INELIGIBLE FOR SIG TESTING



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

			URBA	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	414 100%	121 29%	68 16%	138 33%	87 21%	183 44%	231 56%	94 23%	128 <i>31%</i>	74 18%	118 29%	48 12%	192 46%
WEIGHTED TOTAL	407 100%	113 _28%	70* 17%	141 35%	83* 20%	201 <i>49</i> %	206 51%	105* 26%	145 <i>36</i> %	70* 17%	87 21%	59* 15%	157 39%
NO NEED	171 42% 100%	43 38% 25%	21 30% 12%	68 <i>48%</i> <i>40%</i> B	39 <i>47%</i> <i>23%</i> B	83 41% 49%	88 43% 51%	43 41% 25%	63 43% 37%	32 46% 19%	33 37% 19%	28 47% 16%	65 41% 38%
HAPPY TO USE EXISTING SERVICES	127 31% 100%	35 31% 27%	23 33% 18%	45 <i>32%</i> <i>35</i> %	24 29% 19%	68 34% 53%	59 29% 47%	20 19% 16%	46 31% 36%	27 39% 21% G	34 39% 27% G	13 21% 10%	61 39% 48% K
TOO EXPENSIVE/ CANNOT AFFORD	49 12% 100%	18 16% 38% C	12 <i>17%</i> 25% C	8 6% 17%	10 <i>12%</i> <i>21%</i>	15 8% 31%	34 16% 69% E	23 <i>22%</i> 46% IJ	19 <i>13%</i> <i>38%</i> J	4 6% 8%	4 4% 8%	10 16% 20% L	8 5% 16%
WOULD NOT KNOW HOW TO USE	2 1% 100%	1 1% 54%	1 1% 31%	: 15%	- - -	- -	2 1% 100%	1 1% 31%	-	-	2 2% 69%	1 1% 31%	2 1% 69%
WOULD NEVER USE	12 3% 100%	4 4% 37%	5 7% 42% D	3 2% 21%	- - -	9 4% 71%	3 2% 29%	4 3% 30%	6 4% 49%	-	3 3% 21%	1 2% 12%	3 2% 21%
TO OLD/OLD-FASHIONED	4 1% 100%	: 11%	1 1% 16%	3 2% 59%	1 1% 13%	3 2% 77%] 23%	2 2% 49%	-	-	2 2% 51%	2 4% 49%	2 1% 51%
OTHER - PLEASE SPECIFY	11 3% 100%	2 1% 14%	3 4% 24%	2 1% 16%	5 6% 46%	6 3% 54%	5 3% 46%	5 4% 41%	1 1% 12%	-	5 6% 48% HI	2 4% 20%	5 3% 48%
NO PARTICULAR REASON	31 8% 100%	9 8% 29%	5 7% 16%	13 9% 43%	4 4% 12%	17 8% 56%	14 7% 44%	8 7% 25%	11 8% 36%	7 10% 22%	5 6% 17%	3 5% 10%	12 8% 39%

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	414 100%	170 41%	244 59%	85 21%	85 21%	95 <i>23</i> %	149 36%	127 31%	287 69%
WEIGHTED TOTAL	407 100%	186 46%	221 54%	85* 21%	101* 25%	103* 25%	118 <i>29</i> %	133 33%	274 67%
NO NEED	171 42% 100%	84 45% 49%	87 39% 51%	35 42% 21%	49 48% 28%	40 39% 23%	47 40% 28%	58 44% 34%	113 41% 66%
HAPPY TO USE EXISTING SERVICES	127 31% 100%	52 28% 41%	75 34% 59%	32 <i>37%</i> 25% D	20 20% 16%	36 35% 29% D	38 33% 30%	35 26% 27%	92 34% 73%
TOO EXPENSIVE/ CANNOT AFFORD	49 12% 100%	12 6% 24%	37 17% 76% A	1 1% 2%	11 10% 22% C	17 <i>17%</i> 35% C	20 17% 41% C	27 <i>21%</i> 56% Н	21 8% 44%
WOULD NOT KNOW HOW TO USE	2 1% 100%	1 1% 54%	1 46%	1 1% 54%	- - -	1 1% 31%	* * 15%	1 1% 31%	2 1% 69%
WOULD NEVER USE	12 3% 100%	7 4% 55%	5 2% 45%	3 4% 26%	3 3% 29%	3 3% 24%	3 2% 21%	2 1% 15%	10 4% 85%
TO OLD/OLD-FASHIONED	4 1% 100%	2 1% 56%	2 1% 44%	1 1% 30%	1 1% 27%	-	2 2% 44%	1 1% 27%	3 1% 73%
OTHER - PLEASE SPECIFY	11 3% 100%	8 4% 67%	4 2% 33%	4 4% 33%	4 4% 34%	2 2% 16%	2 2% 17%	1 1% 12%	10 4% 88%
NO PARTICULAR REASON	31 8% 100%	21 <i>11%</i> 67% B	10 5% 33%	8 9% 25%	13 <i>13%</i> 43% F	5 4% 15%	5 5% 18%	7 6% 24%	23 8% 76%



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q	-	INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	414 100%	156 38%	71 <i>17</i> %	323 78%	91 22%	-	159 38%	251 61%	269 65%	145 35%
WEIGHTED TOTAL	100% 407 100%	38% 173 42%	77* 19%	78% 310 76%	97* 24%	 	38% 156 38%	61% 246 60%	288 71%	35% 119 <i>29</i> %
NO NEED	171 42% 100%	67 39% 39%	27 35% 16%	127 41% 74%	44 45% 26%	- - -	64 41% 37%	105 43% 62%	127 44% 74%	44 37% 26%
HAPPY TO USE EXISTING SERVICES	127 31% 100%	54 <i>32%</i> 43%	27 35% 21%	96 31% 76%	31 32% 24%	-	47 30% 37%	78 <i>32%</i> <i>62%</i>	90 31% 71%	37 31% 29%
TOO EXPENSIVE/ CANNOT AFFORD	49 12% 100%	20 12% 42%	7 9% 14%	42 14% 86%	7 7% 14%	- - -	23 15% 47%	26 10% 53%	32 11% 65%	17 14% 35%
Would not know how to USE	2 1% 100%	2 1% 85%	- - -	2 1% 100%	- - -	- - -] 31%	2 1% 69%	-	2 2% 100% H
WOULD NEVER USE	12 3% 100%	5 3% 38%	5 6% <i>37</i> %	9 3% 73%	3 3% 27%	- -	7 4% 55%	5 2% 45%	8 3% 67%	4 3% 33%
TO OLD/OLD-FASHIONED	4 1% 100%	2 1% 39%	1 1% 23%	4 1% 87%	1 1% 13%	- - -	1 1% 34%	3 1% 66%	3 1% 63%	2 1% 37%
OTHER - PLEASE SPECIFY	11 3% 100%	8 4% 67%	4 5% 36%	6 2% 53%	5 6% 47%	- - -	4 2% 31%	8 3% 69%	7 3% 63%	4 4% 37%
NO PARTICULAR REASON	31 8% 100%	15 9% 49%	6 8% 20%	25 8% 81%	6 6% 19%	- - -	10 6% 32%	19 8% 63%	22 8% 72%	9 7% 28%





PAGE 196

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	384 100%	118 <i>31%</i>	63 16%	127 33%	76 20%	153 40%	231 60%	88 23%	113 29%	66 17%	117 <i>30%</i>	45 12%	183 <i>48%</i>
WEIGHTED TOTAL	373 100%	108 <i>29</i> %	65* 17%	125 <i>34%</i>	75* 20%	166 45%	207 55%	100* 27%	125* 34%	61* 16%	87 23%	57* 15%	148 <i>40</i> %
NO NEED	114 31% 100%	30 28% 26%	16 24% 14%	44 35% 39%	24 33% 21%	49 30% 43%	65 31% 57%	27 28% 24%	32 25% 28%	24 39% 21%	31 36% 27%	17 29% 15%	55 <i>37%</i> 48%
HAPPY TO USE EXISTING SERVICES	110 29% 100%	39 36% 35%	19 29% 17%	33 26% 30%	19 25% 17%	57 34% 51%	53 26% 49%	18 18% 17%	42 33% 38% G	19 31% 17%	31 36% 28% G	13 24% 12%	50 34% 45%
TOO EXPENSIVE/ CANNOT AFFORD	82 22% 100%	25 23% 31%	19 30% 24% C	19 16% 24%	18 24% 22%	27 16% 33%	55 26% 67% E	37 38% 46% HIJ	28 <i>22%</i> <i>34%</i> J	8 14% 10%	8 9% 10%	18 31% 22% L	16 <i>11%</i> 20%
WOULD NOT KNOW HOW TO USE	4 1% 100%	1 1% 19%		3 3% 81%	- - -	3 2% 64%	1 1% 36%	2 2% 38%	1 1% 33%	- - -	1 1% 29%	2 3% 38%	1 <i>1%</i> 29%
WOULD NEVER USE	13 4% 100%	2 2% 18%	5 7% 35%	6 5% 42%	1 1% 4%	5 3% 34%	9 4% 66%	4 4% 29%	5 4% 35%	2 3% 14%	3 3% 21%	2 3% 13%	5 3% 36%
TO OLD/OLD-FASHIONED	4 1% 100%	2 2% 41%	1 2% 27%	- -	1 2% 31%	3 2% 82%	1 18%	1 1% 27%	1 <i>1%</i> 23%	- - -	2 2% 50%		2 1% 50%
OTHER - PLEASE SPECIFY	13 4% 100%	3 3% 21%	1 1% 7%	2 2% 17%	7 10% 56% AC	6 3% 42%	8 4% 58%	2 2% 17%	5 4% 41%	-	6 6% 42% I	1 1% 5%	6 4% 42%
NO PARTICULAR REASON	32 9% 100%	6 6% 19%	4 6% 13%	18 14% 54%	4 6% 13%	17 10% 54%	15 7% 46%	8 8% 23%	11 9% 35%	8 14% 26%	5 6% 16%	5 9% 15%	14 9% 42%



GfK NOP

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BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	384 100%	149 39%	235 61%	71 <i>18%</i>	78 20%	81 <i>21%</i>	154 40%	111 <i>29</i> %	273 71%
WEIGHTED TOTAL	373 100%	163 44%	210 56%	70* 19%	93* 25%	92* 25%	119 32%	114* 31%	258 69%
NO NEED	114 31% 100%	53 32% 46%	61 29% 54%	26 37% 23%	27 29% 24%	29 31% 25%	33 28% 29%	28 24% 24%	86 33% 76%
HAPPY TO USE EXISTING SERVICES	110 29% 100%	43 27% 39%	67 32% 61%	20 29% 19%	23 25% 21%	29 <i>32%</i> <i>27%</i>	37 32% 34%	31 27% 28%	79 31% 72%
TOO EXPENSIVE/ CANNOT AFFORD	82 22% 100%	30 18% 36%	52 25% 64%	9 13% 11%	21 22% 25%	19 <i>21%</i> <i>24</i> %	33 27% 40% C	37 33% 46% H	44 17% 54%
WOULD NOT KNOW HOW TO USE	4 1% 100%	1 1% 34%	3 1% 66%	- -	1 1% 34%	1 1% 15%	2 2% 52%	1 1% 15%	3 1% 85%
WOULD NEVER USE	13 4% 100%	7 5% 55%	6 3% 45%	2 4% 18%	5 5% 37%	3 3% 20%	3 3% 25%	4 3% 26%	10 4% 74%
TO OLD/OLD-FASHIONED	4 1% 100%	1 1% 31%	3 1% 69%	-	1 1% 31%	-	3 2% 69%	1 1% 27%	3 1% 73%
OTHER - PLEASE SPECIFY	13 4% 100%	3 2% 23%	10 5% 77%	3 4% 23%	-	7 8% 54% D	3 3% 23%	4 4% 33%	9 3% 67%
NO PARTICULAR REASON	32 9% 100%	24 15% 74% B	8 4% 26%	9 <i>13%</i> 27% F	15 16% 47% EF	4 4% 12%	4 4% 14%	9 8% 26%	24 9% 74%



Q. 12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, FREEVIEW PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	384 100%	136 35%	52 14%	337 88%	47 12%	-	167 43%	215 56%	231 60%	153
WEIGHTED TOTAL	100% 373 100%	35% 151 40%	14% 59* 16%	88% 323 87%	12% 50* 13%		43% 165 44%	56% 206 55%	60% 245 66%	40% 127 34%
NO NEED	114 31% 100%	35 23% 31%	19 32% 17%	102 32% 90%	12 23% 10%	- - -	53 <i>32%</i> 47%	60 <i>29%</i> <i>53%</i>	71 29% 62%	43 34% 38%
HAPPY TO USE EXISTING SERVICES	110 29% 100%	45 30% 41%	18 <i>31%</i> <i>17</i> %	91 28% 82%	19 38% 18%		48 29% 44%	62 30% 56%	70 29% 64%	40 31% 36%
TOO EXPENSIVE/ CANNOT AFFORD	82 22% 100%	41 27% 50%	12 20% 15%	78 24% 96% D	3 6% 4%	-	36 22% 44%	45 <i>22%</i> 55%	54 22% 67%	27 21% 33%
WOULD NOT KNOW HOW TO USE	4 1% 100%	1 1% 25%	1 2% 25%	3 1% 65%	1 3% 35%		3 2% 73%	1 1% 27%	2 1% 52%	2 1% 48%
WOULD NEVER USE	13 4% 100%	4 3% 32%	3 5% 24%	10 3% <i>77</i> %	3 6% 23%	-	6 3% 41%	8 4% 59%	10 4% 77%	3 2% 23%
TO OLD/OLD-FASHIONED	4 1% 100%	2 1% 50%	-	3 1% 69%	1 3% 3 <i>1%</i>	-	1 1% 27%	3 1% 73%	2 1% 50%	2 2% 50%
OTHER - PLEASE SPECIFY	13 4% 100%	6 4% 42%	- - -	9 3% 64%	5 9% 36% C		3 2% 21%	11 5% <i>79</i> %	9 4% 67%	4 3% 33%
NO PARTICULAR REASON	32 9% 100%	17 11% 52%	6 10% 18%	27 8% 82%	6 11% 18%	-	16 10% 49%	17 8% 51%	26 11% 80%	6 5% 20%





PAGE 199

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		URBANITY METRO OTHER MIXED DOW JODGY MIXED				S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (l)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	366 100%	117 <i>32%</i>	62 17%	129 35%	58 16%	162 44%	204 56%	88 24%	116 <i>32</i> %	61 <i>17</i> %	101 28%	44 12%	162 44%
WEIGHTED TOTAL	381 <i>100%</i>	117 <i>31%</i>	67* 18%	136 <i>3</i> 6%	61* 16%	192 50%	189 50%	99* 26%	139 <i>37</i> %	62* 16%	80* 21%	51* 14%	142 37%
NO NEED	131 34% 100%	37 32% 28%	16 23% 12%	53 <i>39%</i> 41% B	25 41% 19%	71 37% 54%	60 32% 46%	32 32% 24%	43 31% 33%	25 40% 19%	31 39% 24%	19 37% 14%	56 40% 43%
HAPPY TO USE EXISTING SERVICES	110 29% 100%	36 31% 33%	26 39% 24% D	37 27% 33%	11 18% 10%	59 31% 54%	51 27% 46%	19 20% 18%	46 33% 41%	17 28% 16%	27 34% 25% G	9 18% 8%	45 32% 41%
TOO EXPENSIVE/ CANNOT AFFORD	74 19% 100%	28 24% 38%	12 18% 16%	18 <i>13%</i> 24%	16 26% 21%	30 16% 40%	44 23% 60%	34 <i>34%</i> 46% HIJ	26 19% 35% J	8 12% 10%	7 8% 9%	17 34% 24% L	14 10% 19%
WOULD NOT KNOW HOW TO USE	1 100%		* 1% 32%	1 1% 68%	- - -	: 32%] 68%	- -	1 43%	- - -	1 1% 57%	- -	1 1% 57%
WOULD NEVER USE	21 5% 100%	2 2% 10%	7 11% 35% A	8 6% 41%	3 5% 15%	10 5% 51%	10 5% 49%	7 7% 33%	8 6% 38%	1 1% 3%	5 7% 26%	1 3% 7%	6 4% 29%
TO OLD/OLD-FASHIONED	3 1% 100%	- - -	- - -	1 <i>1%</i> 53%	1 2% 47%	1 1% 47%	1 1% 53%		- - -	- - -	3 3% 100% H		3 2% 100%
OTHER - PLEASE SPECIFY	6 2% 100%	3 3% 57%	1 1% 12%	1 1% 19%	1 1% 12%	1 1% 19%	5 3% 81%	1 1% 12%		3 5% 52% H	2 3% 37%	1 1% 12%	5 4% 88%
NO PARTICULAR REASON	36 9% 100%	10 9% <i>29</i> %	5 7% 14%	16 <i>12%</i> 44%	4 7% 13%	19 10% 53%	17 9% 47%	7 7% 19%	17 12% 47%	9 14% 24%	4 4% 10%	4 7% 11%	12 9% 34%

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	366 100%	162 44%	204 56%	87 24%	75 <i>20</i> %	75 <i>20</i> %	129 35%	111 30%	255 <i>70</i> %
WEIGHTED TOTAL	381 <i>100%</i>	186 <i>49</i> %	195 <i>51%</i>	94* 25% *	92* 24%	86* 23%	109 <i>29%</i>	121* <i>32%</i>	259 68%
NO NEED	131 34% 100%	63 34% 48%	67 35% 52%	36 38% 28%	27 29% 21%	33 38% 25%	35 32% 27%	33 27% 25%	98 38% 75%
HAPPY TO USE EXISTING SERVICES	110 29% 100%	57 31% 52%	53 27% 48%	31 33% 28%	26 28% 24%	21 25% 19%	32 29% 29%	38 32% 35%	72 28% 65%
TOO EXPENSIVE/ CANNOT AFFORD	74 19% 100%	26 14% 35%	48 25% 65% A	9 10% 13%	17 18% 22%	20 23% 27% C	28 26% 38% C	31 26% 42%	43 16% 58%
Would not know how to USE	1 100%	- -	1 1% 100%	- - -	- -	1 1% 43%	1 1% 57%	1 43%	1 57%
WOULD NEVER USE	21 5% 100%	9 5% 46%	11 6% 54%	6 6% 28%	4 4% 17%	3 4% 16%	8 7% 39%	5 4% 22%	16 6% 78%
TO OLD/OLD-FASHIONED	3 1% 100%	2 1% 85%	* * 15%	1 1% 38%	1 1% 47%	-	• • 15%	-	3 1% 100%
OTHER - PLEASE SPECIFY	6 2% 100%	5 2% 76%	1 1% 24%	4 4% 60%	1 1% 16%	1 1% 12%	1 1% 12%	1 1% 12%	5 2% 88%
NO PARTICULAR REASON	36 9% 100%	24 <i>13%</i> 67% B	12 6% 33%	8 8% 21%	16 <i>18%</i> 46% F	8 9% 22%	4 4% 11%	13 11% 37%	22 9% 63%



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECT PROGRAMMES THAT ARE FROM AN EXTENSIVE LIBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY ANYTIME, 40D ETC)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q	-	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
UNWEIGHTED TOTAL	366	154 42%	69	288 79%	78 21%	-	147	216 59%	244	122
WEIGHTED TOTAL	100% 381 100%	42% 178 47%	19% 83* 22%	79% 291 77%	21% 89* 23%		40% 152 40%	59% 226 59%	67% 275 <i>72%</i>	33% 105 <i>28</i> %
NO NEED	131 34% 100%	58 32% 44%	26 31% 20%	96 33% 74%	34 38% 26%	- - -	54 36% 42%	74 33% 57%	94 34% 72%	36 35% 28%
HAPPY TO USE EXISTING SERVICES	110 29% 100%	54 30% 49%	20 25% 19%	83 28% 76%	27 30% 24%	- - -	39 26% 35%	71 31% 65%	78 28% 71%	32 30% 29%
TOO EXPENSIVE/ CANNOT AFFORD	74 19% 100%	35 19% 47%	20 25% 28%	64 22% 86% D	10 11% 14%	- -	30 20% 41%	44 19% 59%	56 20% 75%	18 <i>17%</i> <i>25%</i>
WOULD NOT KNOW HOW TO USE	1 100%		-	1 * <i>57</i> %	1 1% 43%	-] <i>43%</i>	1 * 57%	1 43%	1 1% 57%
WOULD NEVER USE	21 5% 100%	11 6% 53%	7 9% 36%	17 6% 85%	3 4% 15%	- - -	10 6% 46%	11 5% 54%	15 5% 73%	6 5% 27%
TO OLD/OLD-FASHIONED	3 1% 100%	- - -		1 1% 53%	1 1% 47%	- - -		3 1% 100%	- - -	3 3% 100% H
OTHER - PLEASE SPECIFY	6 2% 100%	2 1% 41%	1 1% 20%	4 1% 68%	2 2% 32%	-	3 2% 45%	2 1% 39%	4 1% 63%	2 2% 37%
NO PARTICULAR REASON	36 9% 100%	19 10% 52%	8 9% 21%	24 8% 68%	11 13% 32%	-	16 10% 45%	20 9% 55%	28 10% 78%	8 7% 22%





Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

			URBA	ANITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	496 100%	149 30%	83 <i>17%</i>	167 34%	97 20%	228 46%	268 54%	122 25%	156 <i>31%</i>	86 17%	132 27%	59 12%	218 44%
WEIGHTED TOTAL	503 100%	144 <i>29</i> %	91* 18%	171 34%	97* 19%	261 52%	242 48%	138* 27%	180 <i>36</i> %	85* 17%	101 <i>20%</i>	73* 15%	186 <i>37</i> %
NO NEED	195 39% 100%	42 30% 22%	33 36% 17%	78 45% 40% A	41 42% 21%	95 37% 49%	99 41% 51%	46 34% 24%	60 34% 31%	49 <i>58%</i> <i>25%</i> GHJ	39 39% 20%	30 41% 15%	88 47% 45%
HAPPY TO USE EXISTING SERVICES	100 20% 100%	34 24% 34%	19 21% 19%	32 19% 32%	15 16% 15%	52 20% 52%	48 20% 48%	16 12% 16%	42 24% 42% G	13 16% 13%	28 28% 28% GI	10 13% 10%	42 22% 42%
TOO EXPENSIVE/ CANNOT AFFORD	93 18% 100%	32 22% 34%	20 22% 22%	26 15% 28%	15 15% 16%	51 20% 55%	42 17% 45%	43 31% 46% HIJ	35 <i>19% 37%</i> J	7 9% 8%	8 <i>8%</i> <i>9</i> %	20 <i>27%</i> <i>21%</i> L	16 9% 17%
WOULD NOT KNOW HOW TO USE	3 1% 100%	1 1% 23%	- - -	2 1% 77%	- - -	1 23%	2 1% 77%] 16%	1 1% 32%	- - -	2 2% 51%	1 1% 16%	2 1% 51%
WOULD NEVER USE	57 11% 100%	17 <i>12%</i> 30%	12 13% 21%	17 10% 30%	11 12% 20%	22 9% 39%	35 14% 61%	15 11% 25%	22 12% 38%	6 7% 10%	15 <i>15%</i> 26%	8 10% 13%	21 11% 36%
TO OLD/OLD-FASHIONED	: 100%	- - -		: : 100%	-	-	* * 100%		- - -	-	* 100%	-	: 100%
OTHER - PLEASE SPECIFY	23 5% 100%	6 4% 26%	1 1% 6%	5 3% 22%	11 11% 46% BC	15 6% 62%	9 4% 38%	9 6% 37%	6 3% 25%	3 4% 14%	6 6% 25%	1 2% 6%	9 5% 38%
NO PARTICULAR REASON	31 6% 100%	12 8% 37%	6 7% 20%	9 6% 30%	4 4% 13%	24 9% 78% F	7 3% 22%	9 6% 29%	14 8% 44%	6 7% 20%	2 2% 7%	5 6% 14%	8 5% 27%

GfK NOP

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

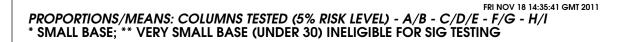
		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	496 100%	223 45%	273 55%	106 <i>21%</i>	117 24%	104 21%	169 34%	152 31%	344 69%
WEIGHTED TOTAL	503 100%	253 50%	250 <i>50</i> %	112* 22%	141* 28%	113* 22%	137 27%	160 <i>32%</i>	343 68%
NO NEED	195 39% 100%	107 42% 55%	88 35% 45%	51 46% 26% F	55 39% 28%	46 41% 24%	42 30% 21%	49 31% 25%	146 <i>42%</i> <i>75%</i> G
HAPPY TO USE EXISTING SERVICES	100 20% 100%	47 18% 47%	53 21% 53%	18 16% 18%	28 20% 28%	22 20% 22%	31 23% 31%	33 21% 33%	67 20% 67%
TOO EXPENSIVE/ CANNOT AFFORD	93 18% 100%	29 11% 31%	64 26% 69% A	7 6% 8%	22 16% 24% C	19 <i>17%</i> 20% C	45 33% 48% CDE	45 28% 49% H	48 14% 51%
WOULD NOT KNOW HOW TO USE	3 1% 100%	1 16%	3 1% 84%	- -] 16%] 17%	2 2% 67%	• • 9%	3 1% 91%
WOULD NEVER USE	57 11% 100%	34 14% 60%	23 9% 40%	21 18% 36% F	14 10% 24%	12 10% 20%	11 8% 20%	16 10% 28%	41 <i>12%</i> <i>72%</i>
TO OLD/OLD-FASHIONED	: : 100%		: 100%	- - -	-		* * 100%		: 100%
OTHER - PLEASE SPECIFY	23 5% 100%	15 6% 66%	8 3% 34%	9 <i>8%</i> <i>37</i> % F	7 5% 30%	6 5% 24%	2 2% 9%	4 3% 18%	19 6% <i>82</i> %
NO PARTICULAR REASON	31 6% 100%	20 8% 65%	11 4% 35%	6 5% 19%	14 10% 46% F	8 7% 26%	3 2% 9%	12 8% 40%	19 5% 60%



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - 3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		ATTITUDE TO TECHNOLOGY (Q16)						RECEIVER	INTE ACCE	SS AT
		(€	Q16)	FR	EEVIEW TAKE	-UP	(6)	13)	НО	ME
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(l)
UNWEIGHTED TOTAL	496 100%	220 44%	107 <i>22</i> %	357 72%	139 <i>28</i> %	:	186 <i>38%</i>	304 <i>61%</i>	347 70%	149 <i>30</i> %
WEIGHTED TOTAL	503 100%	248 <i>49</i> %	123* 24% *	352 70%	152 <i>30%</i>	 	188 <i>37</i> %	308 61%	376 75%	127 25%
NO NEED	195 39% 100%	87 35% 45%	38 31% 20%	149 <i>42%</i> 76% D	46 30% 24%	- - -	78 41% 40%	115 37% 59%	148 39% 76%	46 36% 24%
HAPPY TO USE EXISTING SERVICES	100 20% 100%	46 19% 46%	21 17% 21%	68 19% 68%	32 21% 32%	- - -	40 21% 40%	56 18% 56%	65 17% 65%	35 <i>27%</i> <i>35%</i> H
TOO EXPENSIVE/ CANNOT AFFORD	93 18% 100%	54 22% 58%	23 19% 25%	63 18% 67%	30 <i>20%</i> 33%	-	40 21% 43%	53 17% 57%	70 19% 75%	23 18% 25%
Would not know how to USE	3 1% 100%	- - -		3 1% 100%	- - -	- - -	1 1% 42%	2 1% 58%] 26%	2 2% 74%
WOULD NEVER USE	57 11% 100%	28 11% 49%	23 19% 40%	37 11% 65%	20 13% 35%		11 6% 20%	46 15% 80% F	47 12% 82%	10 8% 18%
TO OLD/OLD-FASHIONED	: 100%	- - -	- - -	: 100%	- - -	-		* 100%	- - -	* 100%
OTHER - PLEASE SPECIFY	23 5% 100%	16 7% 70%	8 6% 33%	12 3% 52%	11 7% 48%	- -	7 4% 32%	16 5% 68%	18 5% 77%	5 4% 23%
NO PARTICULAR REASON	31 6% 100%	17 7% 53%	10 8% 31%	19 6% 62%	12 8% 38%	- - -	10 6% 33%	19 6% 62%	27 7% 86%	4 3% 14%





PAGE 205

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		URBANITY				S	EX			AC	€E		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	354 100%	111 <i>31%</i>	59 1 <i>7%</i>	118 33%	66 19%	164 46%	190 54%	90 25%	113 <i>32</i> %	69 1 <i>9</i> %	82 23%	48 14%	151 43%
WEIGHTED TOTAL	372 100%	108* 29%	68* 18% *	126* 34% *	70* 19%	199 54%	173 46%	104* 28%	136* 36%	70* 19%	62* 17%	60* 16%	132 36%
NO NEED	156 <i>42%</i> 100%	40 37% 26%	31 46% 20%	51 41% 33%	33 <i>47%</i> 21%	87 44% 56%	69 40% 44%	42 41% 27%	48 36% 31%	42 <i>59%</i> <i>27%</i> GHJ	23 38% 15%	27 45% 17%	65 49% 42%
HAPPY TO USE EXISTING SERVICES	86 23% 100%	31 28% 35%	10 <i>15%</i> <i>12%</i>	32 26% 37%	13 19% 15%	42 21% 49%	44 26% 51%	14 14% 17%	34 25% 39%	15 22% 18%	23 <i>37%</i> <i>26%</i> G	5 9% 6%	38 <i>29%</i> <i>44%</i> K
TOO EXPENSIVE/ CANNOT AFFORD	43 12% 100%	20 <i>19%</i> <i>47%</i> C	9 13% 20%	7 5% 16%	7 10% 17%	20 10% 45%	24 14% 55%	22 <i>21%</i> 52% IJ	15 <i>11% 34%</i> J	5 7% 11%	2 2% 3%	12 <i>20</i> % <i>28</i> % L	6 5% 14%
WOULD NOT KNOW HOW TO USE	7 2% 100%	- - -	3 4% 43%	3 3% 46%	1 1% 11%	4 2% 54%	3 2% 46%	1 1% 11%	5 4% 74%	- -	1 2% 16%	1 1% 11%	1 1% 16%
WOULD NEVER USE	37 10% 100%	7 7% 19%	7 10% 18%	16 12% 42%	8 11% 21%	19 9% 50%	19 11% 50%	15 <i>14% 39%</i> I	12 9% 32%	2 2% 5%	9 15% 24% I	8 14% 22%	11 8% 29%
TO OLD/OLD-FASHIONED	1 100%	- -	- -	1 1% 100%	- - -	- -	1 1% 100%	- - -	-	- -	1 2% 100%	-	1 1% 100%
OTHER - PLEASE SPECIFY	10 3% 100%	1 1% 6%	2 2% 15%	5 4% 53%	3 4% 26%	4 2% 45%	5 3% 55%	2 2% 24%	5 4% 51%	3 4% 25%	- -	1 1% 7%	3 2% 25%
NO PARTICULAR REASON	31 8% 100%	9 8% 29%	6 9% 21%	10 8% 33%	5 8% 18%	24 <i>12%</i> 76% F	7 4% 24%	7 7% 24%	17 12% 54%	4 6% 14%	3 4% 9%	6 9% 18%	7 5% 23%

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOM	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	354 100%	159 45%	195 55%	87 25%	72 20%	74 21%	121 <i>34%</i>	114 <i>32</i> %	240 68%
WEIGHTED TOTAL	372 100%	186 <i>50</i> %	186 <i>50</i> %	93* 25%	92* 25%	86* 23%	100 <i>27%</i>	124* 33%	247 67%
NO NEED	156 42% 100%	94 50% 60% B	62 33% 40%	49 52% 31% EF	45 49% 29%	29 34% 19%	33 33% 21%	40 <i>32%</i> <i>2</i> 6%	116 <i>47%</i> <i>74%</i> G
HAPPY TO USE EXISTING SERVICES	86 23% 100%	32 17% 37%	55 29% 63% A	18 <i>19%</i> 20%	14 15% 16%	25 29% 29%	30 <i>30%</i> <i>34%</i> D	30 24% 34%	57 23% 66%
TOO EXPENSIVE/ CANNOT AFFORD	43 12% 100%	12 6% 28%	31 17% 72% A	2 3% 5%	10 <i>10%</i> 22%	14 16% 32% C	18 18% 41% C	19 16% 45%	24 10% 55%
WOULD NOT KNOW HOW TO USE	7 2% 100%	3 2% 45%	4 2% 55%		3 3% 45%	1 2% 20%	2 2% 35%	5 <i>4</i> % <i>74</i> % H	2 1% 26%
WOULD NEVER USE	37 10% 100%	23 12% 62%	14 8% 38%	12 12% 31%	12 13% 31%	6 7% 17%	8 8% 21%	15 <i>12%</i> 41%	22 9% 59%
TO OLD/OLD-FASHIONED	1 100%	-	1 1% 100%	- -	-	-	1 1% 100%	-	1 100%
OTHER - PLEASE SPECIFY	10 3% 100%	5 3% 50%	5 3% 50%	5 5% 50%	- -	2 2% 19%	3 3% 30%	4 3% 37%	6 3% 63%
NO PARTICULAR REASON	31 8% 100%	17 9% 55%	14 8% 45%	8 9% 27%	9 10% 28%	9 10% 29%	5 5% 16%	11 9% 36%	20 8% 64%

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		TECHN	UDE TO IOLOGY	50			FREEVIEW	-	INTER ACCE	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	(Q SET-TOP BOX	INTEGR ATED TV SET	HO	NO
UNWEIGHTED TOTAL	354	(A)	(B)	(C) 257	(D)	(E)	(F)	(G)	(H) 260	(I)
WEIGHTED TOTAL	354 100% 372 100%	45% 187 50%	76 21% 89* 24%	267 73% 262 71%	97 27% 109* 29%	_** _**	136 38% 147 40%	214 60% 220 59%	260 73% 295 79%	94 27% 77* 21%
NO NEED	156 42% 100%	79 <i>42%</i> 51%	32 36% 21%	100 38% 64%	56 51% 36%	-	60 41% 38%	95 43% 61%	131 44% 84%	25 <i>32%</i> 16%
HAPPY TO USE EXISTING SERVICES	86 23% 100%	38 20% 44%	25 28% 28%	68 26% 78%	19 17% 22%		35 24% 41%	49 22% 57%	63 21% 73%	23 30% 27%
TOO EXPENSIVE/ CANNOT AFFORD	43 12% 100%	19 10% 45%	9 10% 20%	38 14% 88% D	5 5% 12%		20 13% 45%	24 11% 55%	33 11% 77%	10 13% 23%
WOULD NOT KNOW HOW TO USE	7 2% 100%	4 2% 65%	- -	5 2% 67%	2 <i>2</i> % 33%		3 2% 40%	4 <i>2%</i> 60%	3 1% 45%	4 5% 55% H
WOULD NEVER USE	37 10% 100%	21 11% 57%	12 <i>13%</i> <i>32%</i>	20 8% 54%	17 16% 46% C		16 11% 42%	22 10% 58%	29 10% 79%	8 10% 21%
TO OLD/OLD-FASHIONED	1 100%	- - -	- -] 100%	-		- - -	1 1% 100%		1 1% 100% H
OTHER - PLEASE SPECIFY	10 3% 100%	7 4% 74%	2 2% 22%	7 3% 74%	3 2% 26%	-	4 3% 42%	4 2% 43%	8 3% 83%	2 2% 17%
NO PARTICULAR REASON	31 8% 100%	17 9% 56%	9 11% 30%	23 9% 75%	8 7% 25%	- - -	10 7% 32%	21 10% 68%	27 9% 86%	4 6% 14%

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E - F/G - H/I * SMALL BASE; ** VERY SMALL BASE (UNDER 30) INELIGIBLE FOR SIG TESTING



PAGE 208

Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		URBANITY				S	EX			A	S E		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	263 100%	85 32%	52 20%	81 31%	45 17%	117 44%	146 56%	80 <i>30%</i>	71 27%	44 17%	68 26%	42 16%	112 <i>43</i> %
WEIGHTED TOTAL	273 100%	80* 29% *	58* 21%	86* 32%	50* 18%	139* 51%	134 <i>49</i> %	92* 34%	86* 31%	43* 16%	53* 19%	52* 19%	96* 35%
NO NEED	97 35% 100%	26 32% 26%	16 27% 16%	31 36% 32%	25 50% 26% B	47 34% 49%	50 37% 51%	26 29% 27%	24 27% 24%	20 47% 21%	27 51% 28% GH	13 24% 13%	47 49% 49% K
HAPPY TO USE EXISTING SERVICES	74 27% 100%	25 32% 34% D	17 29% 22% D	28 32% 37% D	5 9% 6%	30 21% 40%	44 33% 60%	16 17% 21%	28 32% 37%	13 31% 18%	18 <i>33% 24%</i> G	13 25% 18%	31 32% 42%
TOO EXPENSIVE/ CANNOT AFFORD	57 21% 100%	19 24% 33%	13 22% 22%	14 17% 25%	11 23% 20%	31 22% 55%	26 19% 45%	34 <i>37%</i> <i>59%</i> HIJ	16 <i>19</i> % <i>29</i> % J	4 9% 7%	3 6% 6%	18 <i>34%</i> <i>31%</i> L	7 8% 13%
Would not know how to USE	4 1% 100%		1 2% 36%	* * <i>9</i> %	2 4% 55%	3 2% 91%	: 9%	- -	3 4% 91%	- -	* 1% 9%	- -	: 9%
WOULD NEVER USE	12 4% 100%	5 6% 42%	2 4% 21%	3 3% 23%	2 3% 14%	6 4% 51%	6 4% 49%	4 4% 33%	5 6% 42%	2 4% 14%	1 2% 10%	1 2% 7%	3 3% 25%
TO OLD/OLD-FASHIONED	: 100%	* 1% 100%	- -		- - -	* 100%	- -		- -	- -	- 1% 100%	- -	• 1% 100%
OTHER - PLEASE SPECIFY	6 2% 100%	- - -	3 5% 52%	2 2% 27%	1 3% 21%	6 4% 100% F	- - -	3 3% 52%	3 3% 48%	- -	-	3 6% 52% L	-
NO PARTICULAR REASON	23 8% 100%	4 5% 18%	6 11% 27%	8 10% 37%	4 8% 18%	15 11% 65%	8 6% 35%	9 10% 40%	7 8% 31%	4 9% 16%	3 5% 12%	4 9% 20%	7 7% 29%



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDREN IN HOME	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	263 100%	119 45%	144 55%	56 21%	63 24%	46 17%	98 <i>37</i> %	79 30%	184 <i>70</i> %
WEIGHTED TOTAL	273 100%	141* 52%	132 48%	57* 21%	84* 31%	53* 19%	79* 29%	87* <i>32%</i>	187 68%
NO NEED	97 35% 100%	43 30% 44%	54 41% 56%	21 37% 22%	22 26% 23%	25 <i>47% 26%</i> D	29 37% 30%	30 35% 31%	67 36% 69%
HAPPY TO USE EXISTING SERVICES	74 27% 100%	44 31% 59%	30 23% 41%	20 35% 27% E	24 <i>29%</i> 33% E	6 11% 8%	25 <i>31%</i> <i>33%</i> E	25 29% 33%	49 26% 67%
TOO EXPENSIVE/ CANNOT AFFORD	57 21% 100%	24 17% 42%	33 25% 58%	4 7% 7%	20 24% 35% C	11 21% 19%	22 28% 39% C	22 25% 38%	35 19% 62%
Would not know how to USE	4 1% 100%	2 1% 55%	2 1% 45%	2 4% 55%	-	1 3% 36%	: 9%	1 2% 36%	2 1% 64%
WOULD NEVER USE	12 4% 100%	9 6% 74%	3 2% 26%	5 8% 41% F	4 5% 33%	2 4% 20%	1 1% 6%	3 4% 27%	9 5% 73%
TO OLD/OLD-FASHIONED	: 100%		: 100%		- -	- - -	* 1% 100%	- -	: 100%
OTHER - PLEASE SPECIFY	6 2% 100%	3 2% 52%	3 2% 48%		3 4% 52%	3 5% 48%	-	1 1% 21%	5 3% 79%
NO PARTICULAR REASON	23 8% 100%	16 <i>12%</i> 72%	6 5% 28%	5 9% 22%	11 <i>13%</i> 49% F	5 9% 21%	2 2% 8%	4 5% 18%	19 <i>10%</i> <i>82%</i>



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - ULTRA HIGH DEFINITION TV

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		ATTITUDE TO TECHNOLOGY (Q16)		ED	EEVIEW TAKE	UD	FREEVIEW RECEIVER (Q3)		INTEI ACCE HO	SS AT
		(6	(012	FK		-	Q)	l3)	пО	IVIE
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	()
UNWEIGHTED TOTAL	263 100%	119 45%	54 21%	204 78%	59 <i>22%</i>	-	104 40%	159 60%	172 65%	91 35%
WEIGHTED TOTAL	273 100%	141* 52%	62* 23%	202 74%	71* 26% *	_•• -	111* 40%	163 60%	196 <i>72</i> %	77* 28% *
NO NEED	97 35% 100%	47 34% 49%	15 25% 16%	74 <i>37%</i> 76%	23 <i>32%</i> <i>24</i> %	- - -	31 28% 32%	66 40% 68%	65 33% 67%	32 <i>42%</i> 33%
HAPPY TO USE EXISTING SERVICES	74 27% 100%	33 <i>23%</i> 44%	9 14% 12%	58 29% 79%	16 22% 21%	- - -	35 31% 47%	40 24% 53%	50 25% 67%	24 <i>32%</i> <i>33%</i>
TOO EXPENSIVE/ CANNOT AFFORD	57 21% 100%	30 21% 53%	19 30% 32%	46 23% 80%	11 16% 20%	-	23 21% 41%	34 21% 59%	46 23% 80%	12 15% 20%
WOULD NOT KNOW HOW TO USE	4 1% 100%	3 2% 91%	2 3% 55%	2 1% 45%	2 3% 55%	- - -	1 1% 36%	2 1% 64%	2 1% 55%	2 2% 45%
WOULD NEVER USE	12 4% 100%	6 4% 49%	3 5% 28%	6 3% 52%	6 8% 48%	- - -	3 3% 23%	9 6% 77%	9 4% 74%	3 4% 26%
TO OLD/OLD-FASHIONED	: : 100%		-	* 100%	- - -	- - -	* * 100%	- - -	- - -	* 1% 100%
OTHER - PLEASE SPECIFY	6 2% 100%	6 <i>4%</i> 100%	5 8% 79%	- - -	6 8% 100% C	- - -	5 4% 79%	1 1% 21%	6 3% 100%	- - -
NO PARTICULAR REASON	23 8% 100%	16 11% 69%	9 15% 42%	16 8% 69%	7 10% 31%	- -	12 11% 52%	11 7% 48%	19 10% 84%	4 5% 16%





PAGE 211

Q. 12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		URBANITY			S	EX			AC	ΞE			
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	316 100%	97 31%	52 16%	105 33%	62 20%	129 41%	187 59%	72 23%	99 31%	54 17%	91 <i>29</i> %	40 13%	145 46%
WEIGHTED TOTAL	315 100%	89* 28% *	55* 17%	108* 34% *	64* 20%	142 45%	173 55%	80* 25%	116* <i>37</i> %	51* 16%	69* 22% *	47* 15%	120 38%
NO NEED	101 32% 100%	28 31% 27%	12 21% 12%	40 37% 40%	22 34% 21%	42 30% 42%	58 <i>34%</i> 58%	20 26% 20%	35 30% 34%	20 39% 20%	26 38% 26%	10 22% 10%	46 38% 45%
HAPPY TO USE EXISTING SERVICES	86 27% 100%	26 <i>29%</i> <i>30%</i>	19 <i>34%</i> <i>22%</i>	30 28% 35%	12 19% 14%	41 29% 48%	45 26% 52%	14 18% 16%	33 29% 38%	13 26% 15%	26 38% 30% G	10 22% 12%	39 33% 45%
TOO EXPENSIVE/ CANNOT AFFORD	39 12% 100%	20 23% 52% C	7 13% 18%	5 5% 13%	7 10% 17%	18 <i>12%</i> 46%	21 <i>12%</i> <i>54%</i>	19 <i>24%</i> 48% IJ	15 <i>13%</i> <i>39</i> % J	3 5% 7%	2 3% 5%	11 24% 28% L	5 4% 13%
WOULD NOT KNOW HOW TO USE	8 3% 100%	2 2% 27%	3 5% 31%	1 1% 8%	3 4% 34%	4 3% 44%	4 3% 56%	2 2% 22%	4 3% 49%	- - -	2 3% 29%	-	2 2% 29%
WOULD NEVER USE	34 11% 100%	7 8% 21%	8 15% 24%	6 6% 19%	13 20% 37% AC	11 8% 33%	23 13% 67%	14 <i>17%</i> 40% J	11 9% 32%	6 12% 18%	3 5% 10%	10 <i>21%</i> <i>28%</i> L	10 8% 28%
TO OLD/OLD-FASHIONED	1 100%	- - -	- - -	1 1% 100%	- - -	- -	1 100%	-	-	- -	1 1% 100%	- -	1 1% 100%
OTHER - PLEASE SPECIFY	15 5% 100%	2 2% 11%	2 4% 15%	11 <i>10%</i> <i>74%</i> AD	- - -	9 6% 60%	6 3% 40%	1 2% 9%	8 7% 53%	1 1% 5%	5 7% 33%	1 2% 6%	6 5% 38%
NO PARTICULAR REASON	32 10% 100%	5 5% 15%	4 8% 14%	14 13% 45%	8 13% 26%	17 12% 55%	14 8% 45%	10 <i>12%</i> <i>30%</i>	10 9% <i>32</i> %	8 16% 26% J	4 5% 11%	4 10% 14%	12 10% 37%



GfK NOP

Q. 12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	316 100%	133 <i>42%</i>	183 58%	63 <i>20</i> %	70 <i>22</i> %	64 20%	119 38%	85 <i>27</i> %	231 <i>73</i> %
WEIGHTED TOTAL	315 100%	147 <i>47%</i>	168 53%	64* 20%	83* 26%	71* 22%	97 31%	92* <i>2</i> 9%	223 71%
NO NEED	101 32% 100%	51 35% 51%	50 30% 49%	25 39% 25%	26 31% 26%	21 30% 21%	29 30% 29%	27 29% 26%	74 33% 74%
HAPPY TO USE EXISTING SERVICES	86 27% 100%	39 26% 45%	48 28% 55%	14 23% 17%	24 29% 28%	14 21% 17%	33 <i>34%</i> <i>38%</i>	24 26% 28%	62 28% 72%
TOO EXPENSIVE/ CANNOT AFFORD	39 12% 100%	11 8% 29%	27 16% 71% A	2 3% 5%	9 11% 24%	13 <i>19%</i> <i>34%</i> C	14 15% 37% C	16 17% 41%	23 10% 59%
WOULD NOT KNOW HOW TO USE	8 3% 100%	2 1% 24%	6 4% 76%	- - -	2 2% 24%	2 3% 29%	4 4% 46%	4 5% 52%	4 2% 48%
WOULD NEVER USE	34 11% 100%	17 11% 50%	17 10% 50%	6 9% 17%	11 <i>13%</i> <i>32%</i>	9 13% 27%	8 8% 23%	8 8% 23%	26 12% 77%
TO OLD/OLD-FASHIONED	1 100%	1 100%	-	1 1% 100%	-	-	-	-	1 100%
OTHER - PLEASE SPECIFY	15 5% 100%	7 5% 50%	7 4% 50%	3 5% 23%	4 5% 27%	4 6% 31%	3 3% 19%	5 5% 32%	10 4% 68%
NO PARTICULAR REASON	32 10% 100%	19 13% 61%	13 7% 39%	13 <i>20%</i> <i>40%</i> F	7 8% 21%	6 8% 18%	7 7% 21%	9 10% 28%	23 10% 72%



Q. 12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - INTERACTIVE AND RED BUTTON SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		ATTITUDE TO TECHNOLOGY (Q16)		FR		-11P	FREEVIEW (Q	-	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	316	116 37%	52 16%	267 84%	49	-	128 41%	186 59%	195 62%	121 38%
WEIGHTED TOTAL	100% 315 100%	37% 134* <i>42%</i>	16% 58* 18%	84% 262 83%	16% 53* 17%	- 	41% 133 42%	59% 180 57%	62% 214 68%	38% 101 <i>32</i> %
NO NEED	101 32% 100%	35 26% 34%	13 23% 13%	88 33% 87%	13 25% 13%	-	49 37% 48%	52 29% 52%	63 29% 62%	38 <i>38%</i> <i>38%</i>
HAPPY TO USE EXISTING SERVICES	86 27% 100%	32 24% 37%	14 24% 16%	68 26% 79%	19 35% 21%	-	35 27% 41%	50 28% 58%	53 25% 61%	34 33% 39%
TOO EXPENSIVE/ CANNOT AFFORD	39 12% 100%	14 10% 36%	9 15% 22%	38 14% 97% D	1 2% 3%		16 12% 41%	23 13% 59%	28 13% 73%	10 10% 27%
WOULD NOT KNOW HOW TO USE	8 3% 100%	3 3% 43%	-	7 3% 88%	1 2% 12%	- - -	4 3% 44%	5 3% 56%	5 2% 58%	3 3% 42%
WOULD NEVER USE	34 11% 100%	18 14% 54%	10 <i>17%</i> <i>29%</i>	25 10% 75%	9 16% 25%	- -	12 9% 34%	23 13% 66%	26 12% 77%	8 8% 23%
TO OLD/OLD-FASHIONED	1		-	100%	-	-		1		1 1% 100%
OTHER - PLEASE SPECIFY	15 5% 100%	8 6% 58%	2 4% 17%	12 5% 85%	2 4% 15%	- - -	9 7% 64%	5 3% 36%	13 6% 90%	1 1% 10%
NO PARTICULAR REASON	32 10% 100%	23 17% 71%	10 <i>17%</i> <i>31%</i>	24 9% 75%	8 15% 25%	- - -	9 7% 28%	21 <i>12%</i> 67%	26 12% 83%	5 5% 17%



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		URBANITY				S	EX			AG	S E		
	TOTAL	Metro Poli Tan (A)	OTHER <i>100%</i> URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	341 100%	112 33%	59 17%	102 30%	68 <i>20</i> %	143 42%	198 58%	81 24%	85 25%	65 19%	110 32%	41 <i>12%</i>	175 51%
WEIGHTED TOTAL	333 100%	106* <i>32%</i> *	60* 18%	99* 30% *	68* 20% *	153 46%	180 <i>54%</i>	89* 27% *	98* 29% *	60* 18% *	86* 26% *	47* 14%	146 44%
NO NEED	118 35% 100%	39 37% 33%	16 26% 13%	40 41% 34%	23 33% 19%	58 38% 49%	59 33% 51%	28 32% 24%	32 32% 27%	25 41% 21%	33 38% 28%	15 31% 12%	58 39% 49%
HAPPY TO USE EXISTING SERVICES	102 31% 100%	32 30% 31%	23 38% 23%	25 26% 25%	22 32% 22%	43 28% 42%	60 33% 58%	21 24% 21%	35 36% 34%	14 23% 14%	33 38% 32%	13 28% 13%	46 32% 45%
TOO EXPENSIVE/ CANNOT AFFORD	45 13% 100%	19 <i>18%</i> <i>42%</i> C	10 <i>17%</i> <i>23%</i>	7 7% 16%	9 13% 20%	16 11% 36%	28 16% 64%	19 <i>22%</i> 43% J	14 <i>14%</i> <i>31%</i> J	8 13% 17% J	3 4% 8%	12 26% 27% L	11 8% 25%
would not know how to USE	3 1% 100%	2 2% 51%	1 _2% 38%	* * 10%		- -	3 2% 100%		1 1% 38%	- -	2 2% 62%		2 1% 62%
WOULD NEVER USE	18 5% 100%	4 4% 24%	4 6% 21%	9 9% 49%	1 2% 6%	8 5% 45%	10 5% 55%	2 3% 13%	6 6% 34%	2 3% 10%	8 9% 43%		9 6% 53%
TO OLD/OLD-FASHIONED	-	- -	-	-	-	-	- -		- -	-	- -		
OTHER - PLEASE SPECIFY	18 5% 100%	3 3% 15%	1 2% 6%	5 5% 28%	9 <i>13%</i> 50% AB	12 8% 67%	6 3% 33%	5 6% 28%	4 4% 25%	3 5% 17%	5 6% 30%	2 4% 10%	8 6% 47%
NO PARTICULAR REASON	30 9% 100%	8 7% 26%	5 9% 18%	12 12% 41%	4 7% 15%	17 11% 56%	13 7% 44%	13 <i>14%</i> <i>43%</i> J	6 6% 19%	9 15% 30% J	2 3% 8%	6 12% 19%	11 8% 38%



GfK NOP

Q. 12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

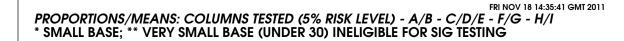
		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	341 100%	133 <i>39</i> %	208 61%	64 19%	69 20%	70 21%	138 <i>40</i> %	87 26%	254 <i>74%</i>
WEIGHTED TOTAL	333 100%	141 42%	192 58%	62* 19%	79* 24%	79* 24% *	113 <i>34</i> %	93* 28%	240 <i>72%</i>
NO NEED	118 35% 100%	50 36% 43%	67 35% 57%	25 40% 21%	26 32% 22%	28 35% 24%	39 35% 33%	31 <i>34%</i> <i>27%</i>	86 36% 73%
HAPPY TO USE EXISTING SERVICES	102 31% 100%	41 29% 40%	62 32% 60%	18 29% 18%	23 29% 22%	23 29% 23%	39 34% 38%	32 34% 31%	71 30% 69%
TOO EXPENSIVE/ CANNOT AFFORD	45 13% 100%	12 9% 28%	32 17% 72% A	5 8% 11%	7 9% 16%	12 15% 28%	20 18% 45%	18 19% 40%	27 11% 60%
WOULD NOT KNOW HOW TO USE	3 1% 100%	2 2% 67%	1 1% 33%	- -	2 3% 67%	- -	1 1% 33%		3 1% 100%
WOULD NEVER USE	18 5% 100%	12 9% 70% B	5 3% 30%	7 11% 38% F	6 7% 32%	2 2% 11%	3 3% 20%	6 6% 33%	12 5% 67%
TO OLD/OLD-FASHIONED	:		- -	- -	- -	- -			- -
OTHER - PLEASE SPECIFY	18 5% 100%	8 6% 46%	9 5% 54%	4 6% 21%	5 6% 26%	6 8% 35%	3 3% 19%	2 3% 13%	15 6% 87%
NO PARTICULAR REASON	30 9% 100%	15 11% 51%	15 8% 49%	4 6% 12%	11 <i>14%</i> <i>39</i> %	8 10% 27%	7 6% 23%	4 4% 13%	26 11% <i>87</i> %



Q.12 WHAT IS THE MAIN REASON YOU DON'T HAVE/NOT USING? - CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR PC OR LAPTOP (E.G. VIA BBC IPLAYER, ITVPLAYER, SKY PLAYER ETC.)

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL) AND AWARE OF SERVICES BUT NOT USING THEM

		TECHN	UDE TO IOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (Q		INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	341	113 33%	39	285 84%	56 16%	-	134 39%	205	200 59%	141 41%
WEIGHTED TOTAL	100% 333 100%	33% 123* <i>37%</i>	11% 44* 13%	84% 271 82%	61* 18%		39% 137 <i>41%</i>	60% 194 58%	211 63%	41% 122 37%
NO NEED	118 35% 100%	37 30% 31%	11 25% 9%	97 36% 83%	20 33% 17%	- - -	42 31% 36%	74 38% 63%	74 35% 63%	44 36% 37%
HAPPY TO USE EXISTING SERVICES	102 31% 100%	38 31% 37%	10 <i>24%</i> <i>10</i> %	83 31% 81%	19 31% 19%		46 34% 45%	55 29% 54%	63 30% 61%	40 32% 39%
TOO EXPENSIVE/ CANNOT AFFORD	45 13% 100%	17 14% 38%	9 20% 20%	40 15% 90%	4 7% 10%		22 16% 50%	22 12% 50%	28 13% 62%	17 14% 38%
WOULD NOT KNOW HOW TO USE	3 1% 100%		-	3 1% 100%	- -			3 2% 100%	2 1% 67%	1 1% 33%
WOULD NEVER USE	18 5% 100%	7 5% 37%	1 1% 3%	14 5% 76%	4 7% 24%	-	5 4% 30%	12 6% 70%	13 6% <i>71</i> %	5 4% 29%
TO OLD/OLD-FASHIONED	:		-		- - -	-		- - -	- - -	-
OTHER - PLEASE SPECIFY	18 5% 100%	9 8% 53%	5 11% 29%	11 4% 63%	6 10% 37%	-	8 6% 47%	9 5% 53%	11 5% 63%	6 5% 37%
NO PARTICULAR REASON	30 9% 100%	15 <i>12%</i> 50%	8 18% 27%	22 8% 76%	7 12% 24%	- - -	12 9% 42%	17 9% 58%	20 10% 69%	9 8% 31%





PAGE 217

				Q.12 WHAT IS T	HE MAIN REASON	NYOU DON'T HAN	/E NOT USING?		
			HAPPY TO USE						
			EXISTING	/	WOULD NOT KNOW		TO OLD/OLD-	OTHER - PLEASE	NO PARTICULAR
	TOTAL	NO NEED	SERVICES	CANNOT AFFORD	HOW TO USE	WOULD NEVER USE	FASHIONED	SPECIFY	REASON
SERVICES/FUNCTIONS A HIGH DEFINITION READY TELEVISION (WHICH COMES WITH A HD READY STICKER ON IT)	222 100%	56 25%	55 25%	33 15%	:	5 <i>2%</i>	3 1%	9 4%	10 <i>4%</i>
A SET TOP BOX ENABLING YOU TO VIEW HD CHANNELS	222 100%	56 <i>25%</i>	46 21%	19 <i>9</i> %	1 1%	5 <i>2</i> %	1 <i>1%</i>	4 2%	12 5%
A DIGITAL VIDEO RECORDER SUCH AS SKY PLUS, V PLUS, RREVEWE PLUS WITH E.G. ABILITY TO RECORD PROGRAMMES AND PAUSE AND REWIND LIVE TV	222 100%	55 25%	45 20%	32 14%	2 1%	3 1%	2 1%	4 2%	13 6%
VIDEO ON DEMAND THROUGH THE TV WHERE YOU CAN SELECI PROGRAMMES THAT ARE FROM AN EXTENSIVE UBRARY (THESE INCLUDE VIRGIN ON DEMAND, SKY VIRGIN ON DEMAND, SKY	222 100%	36 16%	28 12%	24 11%	:	8 <i>4</i> %	1 1%	:	9 <i>4</i> %
3D TV (WHERE YOU NEED TO USE SPECIAL GLASSES TO WATCH 3D PROGRAMMES)	222 100%	61 28%	28 12%	21 10%	2 1%	10 <i>4</i> %	-	3 1%	10 <i>4</i> %
INTERNET SERVICES AND APPS ACCESSED THROUGH THE TV (THIS REQUIRES A BROADBAND CONNECTION TO YOUR SET TOP BOX)	222 100%	32 14%	24 11%	17 <i>8</i> %	1 <i>1%</i>	8 3%	:	:	9 <i>4%</i>
ULTRA HIGH DEFINITION TV	222 100%	30 <i>14%</i>	17 8%	20 <i>9</i> %	-	3 1%	:	-	8 <i>4</i> %
INTERACTIVE AND RED BUITION SERVICES, THAT CAN BE USED TO ACCESS OTHER SERVICES OR PROGRAMMES	222 100%	49 22%	39 18%	19 <i>9</i> %	5 2%	15 <i>7%</i>	:	7 3%	12 5%
CATCH-UP TV WHERE YOU CAN WATCH PROGRAMMES THAT WERE BROADCAST IN THE PREVIOUS WEEK OR SO ON YOUR FC OR LAPTOP (E.G. VIA BBC IPLAYER, TIVPLAYER, SKY PLAYER ETC.)	222 100%	53 24%	50 23%	20 9%	!	5 2%	:	8 <i>4%</i>	13 <i>6</i> %



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PAGE 218

Q.13 THINKING SPECIFICALLY NOW ABOUT FREEVIEW SERVICES, WHICH OF THE FOLLOWING BEST DESCRIBES WHAT YOU THINK ABOUT THE CURRENT RANGE OF CHANNELS ON FREEVIEW?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URB/	ANITY		S	EX			AG	θE		
		METRO	OTHER	MIXED									
	TOTAL	POLI	100%	URBAN/				1/ 0/	05.54	55 (4		14.04	
	TOTAL	TAN (A)	URBAN (B)	RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 <i>30</i> %	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 43%
ABOUT RIGHT	360 46% 100%	105 48% 29%	64 48% 18%	120 46% 33%	72 43% 20%	155 44% 43%	206 48% 57%	77 41% 21%	116 45% 32%	51 41% 14%	116 56% 32% GHI	43 41% 12%	168 50% 46%
I WOULD LIKE TO HAVE ACCESS TO MORE CHANNELS	250 32% 100%	78 36% 31%	38 28% 15%	80 3 <i>1%</i> 3 <i>2</i> %	55 <i>34%</i> <i>22%</i>	120 34% 48%	131 <i>31%</i> 52%	95 <i>50%</i> 38% HIJ	71 28% 28% J	44 35% 17% J	41 20% 16%	52 50% 21% L	85 26% 34%
I WOULD NOT MIND IF THERE WERE FEWER CHANNELS	133 <i>17%</i> 100%	30 14% 22%	22 17% 16%	51 20% 38%	31 <i>19%</i> <i>23%</i>	65 18% 49%	69 16% 51%	13 7% 9%	49 19% 37% G	28 23% 21% G	43 21% 32% G	6 6% 5%	71 <i>22%</i> 54% K



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PAGE 219

Q.13 THINKING SPECIFICALLY NOW ABOUT FREEVIEW SERVICES, WHICH OF THE FOLLOWING BEST DESCRIBES WHAT YOU THINK ABOUT THE CURRENT RANGE OF CHANNELS ON FREEVIEW?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDI HO	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 <i>38</i> %	215 <i>27</i> %	587 <i>73</i> %
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
ABOUT RIGHT	360 46% 100%	171 47% 47%	189 46% 53%	82 51% 23%	89 43% 25%	85 49% 24%	104 44% 29%	94 42% 26%	267 48% 74%
I WOULD LIKE TO HAVE ACCESS TO MORE CHANNELS	250 32% 100%	105 29% 42%	145 36% 58%	39 24% 15%	67 32% 27%	58 33% 23%	88 <i>38%</i> <i>35%</i> C	83 38% 33%	167 30% 67%
I WOULD NOT MIND IF THERE WERE FEWER CHANNELS	133 17% 100%	74 20% 56%	59 15% 44%	37 23% 28% F	37 18% 27%	28 16% 21%	31 <i>13%</i> <i>23%</i>	33 15% 25%	101 <i>18%</i> <i>75%</i>



Q.13 THINKING SPECIFICALLY NOW ABOUT FREEVIEW SERVICES, WHICH OF THE FOLLOWING BEST DESCRIBES WHAT YOU THINK ABOUT THE CURRENT RANGE OF CHANNELS ON FREEVIEW?

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO IOLOGY 216)	FRI	EEVIEW TAKE	-UP	Freeview (Q		INTER ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18</i> %	558 <i>72</i> %	187 <i>24</i> %	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
ABOUT RIGHT	360 46% 100%	137 43% 38%	55 40% 15%	278 50% 77% E	82 44% 23% E	-	151 49% 42%	205 48% 57%	237 45% 66%	123 49% 34%
I WOULD LIKE TO HAVE ACCESS TO MORE CHANNELS	250 32% 100%	130 <i>41%</i> <i>52</i> %	64 46% 25%	167 30% 67% E	84 <i>45%</i> <i>33%</i> CE	-	89 29% 36%	156 <i>37%</i> 62% F	173 33% 69%	78 31% 31%
I WOULD NOT MIND IF THERE WERE FEWER CHANNELS	133 17% 100%	48 15% 36%	20 15% 15%	112 20% 84% DE	21 11% 16% E		69 22% 52% G	63 15% 47%	92 17% 69%	41 17% 31%



Q. 14 IN FUTURE, IT COULD BE THAT CHANGES TO HOW FREEVIEW IS BROADCAST WILL BECOME NECESSARY. THIS COULD CAUSE THE LOSS OF RECEPTION FOR SOME OR ALL FREEVIEW CHANNELS IN YOUR HOME. TO AVOID THIS PROBLEM, YOU WOULD NEED A NEW TYPE OF TV AERIAL ON YOUR ROOF. THIS NORMALLY INVOLVES THE VISIT OF AN ENGINEER WHICH WOULD COST ABOUT 100. IF YOU LIVE IN A BLOCK OF FLATS, YOU MAY ALSO NEED AGREEMENT WITH YOUR NEIGHBOURS TO INSTALL THE NEW AERIAL. IF YOU WERE GOING TO LOSE RECEPTION OF MOST FREEVIEW CHANNELS UNLESS YOU ARRANGE AND PAY FOR CHANGING YOUR ROOFTOP TV AERIAL, HOW LIKELY OR UNLIKELY WOULD YOU BE TO CONSIDER CHANGING TO A DIFFERENT TYPE OF TELEVISION (SUCH AS SATELLITE TV THROUGH SKY OR FREESAT, OR CABLE TV THROUGH VIRGIN MEDIA)?

BASE : ALL ADULTS AGED 16+ WHO HAVE FREEVIEW ON THEIR MAIN SET

			URBA	ANITY		S	EX			AC	θE		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	592 100%	186 31%	88 15%	198 33%	120 20%	233 39%	359 61%	128 22%	134 23%	103 17%	227 38%	70 12%	330 56%
WEIGHTED TOTAL	558 100%	161 <i>29%</i>	87* 16%	195 35%	114* 20%	242 43%	315 57%	142 26%	149 <i>27</i> %	95* 17%	171 31%	85* 15%	266 48%
VERY LIKELY	64 11% 100%	19 12% 31%	12 14% 19%	15 8% 23%	17 15% 27%	27 11% 42%	37 12% 58%	21 15% 34% J	20 13% 31%	11 12% 18%	11 7% 18%	9 10% 14%	23 9% 36%
FAIRLY LIKELY	125 22% 100%	31 20% 25%	17 19% 14%	52 27% 42%	25 22% 20%	55 23% 44%	70 22% 56%	44 31% 35% J	39 26% 31% J	19 20% 16%	22 13% 18%	30 35% 24% L	42 16% 34%
NEITHER LIKELY OR UNLIKELY	129 23% 100%	49 30% 38% CD	23 26% 18%	37 19% 29%	20 18% 16%	57 23% 44%	72 23% 56%	32 22% 25%	29 19% 22%	30 31% 23%	39 23% 30%	21 24% 16%	68 26% 53%
FAIRLY UNLIKELY	81 15% 100%	24 15% 30%	9 10% 11%	33 17% 40%	15 <i>14%</i> <i>19</i> %	33 14% 41%	48 15% 59%	23 16% 28%	19 <i>13%</i> <i>24</i> %	11 12% 14%	28 16% 34%	12 14% 14%	39 15% 48%
VERY UNLIKELY	159 29% 100%	37 23% 23%	27 31% 17%	59 30% 37%	37 32% 23%	71 29% 44%	89 28% 56%	22 16% 14%	43 <i>29%</i> <i>27%</i> G	23 25% 15%	71 <i>41%</i> <i>44%</i> GHI	14 17% 9%	94 35% 59% K



Q.14 IN FUTURE, IT COULD BE THAT CHANGES TO HOW FREEVIEW IS BROADCAST WILL BECOME NECESSARY. THIS COULD CAUSE THE LOSS OF RECEPTION FOR SOME OR ALL FREEVIEW CHANNELS IN YOUR HOME. TO AVOID THIS PROBLEM, YOU WOULD NEED A NEW TYPE OF TV AERIAL ON YOUR ROOF. THIS NORMALLY INVOLVES THE VISIT OF AN ENGINEER WHICH WOULD COST ABOUT 100. IF YOU LIVE IN A BLOCK OF FLATS, YOU MAY ALSO NEED AGREEMENT WITH YOUR NEIGHBOURS TO INSTALL THE NEW AERIAL. IF YOU WERE GOING TO LOSE RECEPTION OF MOST FREEVIEW CHANNELS UNLESS YOU ARRANGE AND PAY FOR CHANGING YOUR ROOFTOP TV AERIAL, HOW LIKELY OR UNLIKELY WOULD YOU BE TO CONSIDER CHANGING TO A DIFFERENT TYPE OF TELEVISION (SUCH AS SATELLITE TV THROUGH SKY OR FREESAT, OR CABLE TV THROUGH VIRGIN MEDIA)?

BASE : ALL ADULTS AGED 16+ WHO HAVE FREEVIEW ON THEIR MAIN SET

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	592 100%	235 40%	357 60%	112 <i>19</i> %	123 <i>21%</i>	117 20%	240 <i>41%</i>	135 <i>23</i> %	457 77%
WEIGHTED TOTAL	558 100%	255 46%	302 54%	114* 20%	141 25%	122* 22%	181 32%	137 25%	420 75%
VERY LIKELY	64 11% 100%	27 10% 42%	37 12% 58%	17 15% 26%	10 7% 16%	8 7% 13%	29 16% 46% DE	22 16% 34%	42 10% 66%
FAIRLY LIKELY	125 22% 100%	73 <i>29%</i> 59% B	51 17% 41%	28 24% 22%	45 <i>32%</i> 36% EF	24 20% 19%	28 15% 22%	33 24% 27%	91 <i>22%</i> 73%
NEITHER LIKELY OR UNLIKELY	129 23% 100%	50 20% 39%	79 26% 61%	20 17% 15%	30 22% 24%	30 25% 23%	49 27% 38%	30 <i>22%</i> <i>23%</i>	99 24% 77%
FAIRLY UNLIKELY	81 15% 100%	41 16% 50%	40 13% 50%	27 24% 34% DF	14 10% 17%	16 <i>13%</i> 20%	24 13% 30%	16 12% 20%	65 15% 80%
VERY UNLIKELY	159 29% 100%	64 25% 40%	95 31% 60%	23 20% 14%	42 30% 26%	44 36% 27% C	51 28% 32%	36 26% 23%	123 29% 77%



Q. 14 IN FUTURE, IT COULD BE THAT CHANGES TO HOW FREEVIEW IS BROADCAST WILL BECOME NECESSARY. THIS COULD CAUSE THE LOSS OF RECEPTION FOR SOME OR ALL FREEVIEW CHANNELS IN YOUR HOME. TO AVOID THIS PROBLEM, YOU WOULD NEED A NEW TYPE OF TV AERIAL ON YOUR ROOF. THIS NORMALLY INVOLVES THE VISIT OF AN ENGINEER WHICH WOULD COST ABOUT 100. IF YOU LIVE IN A BLOCK OF FLATS, YOU MAY ALSO NEED AGREEMENT WITH YOUR NEIGHBOURS TO INSTALL THE NEW AERIAL. IF YOU WERE GOING TO LOSE RECEPTION OF MOST FREEVIEW CHANNELS UNLESS YOU ARRANGE AND PAY FOR CHANGING YOUR ROOFTOP TV AERIAL, HOW LIKELY OR UNLIKELY WOULD YOU BE TO CONSIDER CHANGING TO A DIFFERENT TYPE OF TELEVISION (SUCH AS SATELLITE TV THROUGH SKY OR FREESAT, OR CABLE TV THROUGH VIRGIN MEDIA)?

BASE : ALL ADULTS AGED 16+ WHO HAVE FREEVIEW ON THEIR MAIN SET

		TECHN	UDE TO IOLOGY Q16)	ED	EEVIEW TAKE	-11P		RECEIVER (3)	INTEI ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX	ON MAIN SET	ON SECOND ARY SET	DON'T HAVE FREE VIEW PLAN NING TO GET IT	SET-TOP BOX	INTEGR ATED TV SET	YES	NO
UNWEIGHTED TOTAL	592	(A)	(B) 79	(C) 592 100%	(D)	(E)	(F) 261	(G) 322 54%	(H) 328 55%	(l) 264
WEIGHTED TOTAL	100% 558 100%	31% 206 37%	13% 87* 16%	100% 558 100%	- -** -*	- _** **	44% 253 45%	54% 297 53%	55% 349 63%	45% 209 <i>37</i> %
VERY LIKELY	64 11% 100%	29 14% 45%	10 <i>12%</i> <i>16%</i>	64 11% 100%	- - -	- - -	27 11% 43%	36 <i>12%</i> 56%	44 13% 69%	19 9% 31%
FAIRLY LIKELY	125 22% 100%	60 29% 48%	27 31% 21%	125 22% 100%	- - -		61 24% 49%	60 20% 48%	94 27% 75% I	31 15% 25%
NEITHER LIKELY OR UNLIKELY	129 23% 100%	38 18% 29%	16 <i>19%</i> <i>13</i> %	129 23% 100%	-	-	54 22% 42%	72 24% 56%	74 21% 58%	55 26% 42%
FAIRLY UNLIKELY	81 15% 100%	36 18% 44%	15 <i>17%</i> <i>18</i> %	81 15% 100%	- -	- -	41 16% 50%	39 13% 48%	52 15% 64%	29 14% 36%
VERY UNLIKELY	159 <i>29%</i> 100%	43 21% 27%	19 22% 12%	159 29% 100%	- - -	- - -	69 27% 43%	89 30% 56%	84 24% 53%	75 <i>36% 47%</i> H



Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

NOW THINK ABOUT THE NEXT 10 YEARS AND HOW YOUR PREFERENCES FOR THESE TV SERVICES AND FUNCTIONS MAY CHANGE IN FUTURE. PLEASE HIGHLIGHT THE TOP THREE FEATURES (RANKING THEM FIRST, SECOND AND THIRD) THAT YOU THINK WILL BE THE MOST IMPORTANT FOR YOU OVER THE NEXT 10 YEARS:

- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24</i> %	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	232 30% 100%	82 38% 36% BD	30 23% 13%	77 29% 33%	42 26% 18%	112 32% 48%	120 28% 52%	80 42% 35% HJ	52 20% 22%	39 <i>31%</i> <i>17%</i> Н	61 29% 26% H	50 47% 21% L	100 <i>30%</i> <i>43%</i>
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	62 8% 100%	22 10% 34%	7 5% 11%	21 8% 33%	13 8% 21%	34 10% 54%	29 7% 46%	16 8% 25%	29 11% 46% 1	5 4% 9%	13 6% 20%	8 7% 12%	18 5% 29%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	16 2% 100%	6 3% 36%	-	4 1% 22%	7 4% 43% B	10 3% 61%	6 1% 39%	2 1% 11%	9 4% 57% J	4 3% 24%	1 1% 8%	2 2% 11%	5 2% 32%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	110 14% 100%	25 <i>12%</i> <i>23%</i>	20 15% 18%	43 <i>17%</i> <i>39</i> %	22 13% 20%	45 13% 41%	65 15% 59%	20 10% 18%	45 18% 41%	21 17% 19%	24 12% 22%	7 7% 7%	45 14% 41%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL THE TO SEE AND IT WILL THE YOU WHEN IT IS BEING SHOWN	50 6% 100%	7 3% 14%	13 10% 26% A	20 8% 41% A	10 6% 20%	15 4% 29%	35 8% 71% E	18 <i>10%</i> <i>37%</i>	14 6% 28%	8 6% 16%	9 5% 19%	11 10% 22%	17 5% 35%
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	124 16% 100%	27 12% 22%	30 23% 24% A	36 14% 29%	31 18% 25%	63 18% 51%	61 14% 49%	33 18% 27% J	52 21% 42% J	20 16% 16% J	18 9% 15%	18 17% 15%	38 12% 31%



Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

NOW THINK ABOUT THE NEXT 10 YEARS AND HOW YOUR PREFERENCES FOR THESE TV SERVICES AND FUNCTIONS MAY CHANGE IN FUTURE. PLEASE HIGHLIGHT THE TOP THREE FEATURES (RANKING THEM FIRST, SECOND AND THIRD) THAT YOU THINK WILL BE THE MOST IMPORTANT FOR YOU OVER THE NEXT 10 YEARS:

- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX			AG) E		
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(1)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43</i> %
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PREST HE RED' BUITON TO VOIS OF VIEW ADDITIONAL CONTENT	20 3% 100%	9 4% 43%	2 1% 9%	4 2% 20%	6 3% 28%	7 2% 36%	13 3% 64%	1 1% 5%	6 2% 31%	6 5% 29% G	7 3% 35%	- -	13 4% 63%
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	25 3% 100%	3 2% 14%	7 5% 28%	9 3% 35%	6 3% 23%	19 5% 74% F	6 <i>2%</i> 26%	9 5% 35%	9 4% 37%	4 3% 15%	3 1% 12%	5 5% 20%	7 2% 27%
DON'T KNOW	105 14% 100%	31 14% 30%	15 11% 14%	38 14% 36%	21 <i>13%</i> <i>20</i> %	36 10% 34%	69 16% 66% E	6 3% 6%	18 7% 17%	17 14% 16% G	64 31% 61% GHI	1 1% 1%	81 <i>24%</i> <i>77%</i> K

GfK NOP

PAGE 226

Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 <i>41%</i>	472 59%	154 <i>19</i> %	176 22%	170 21%	302 38%	215 27%	587 73%
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	232 30% 100%	89 24% 38%	143 35% 62% A	35 22% 15%	54 26% 23%	56 32% 24%	87 37% 38% CD	61 28% 26%	170 <i>31%</i> <i>74</i> %
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	62 8% 100%	23 6% 37%	39 10% 63%	12 7% 19%	11 6% 18%	14 8% 22%	25 11% 41%	18 8% 29%	44 8% 71%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	16 2% 100%	10 3% 63%	6 1% 37%	6 4% 40%	4 2% 23%	4 <i>2%</i> 21%	3 1% 16%	4 2% 24%	12 2% 76%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	110 <i>14%</i> 100%	56 15% 51%	53 13% 49%	23 14% 21%	34 16% 31%	26 15% 23%	28 12% 25%	38 17% 35%	71 <i>13%</i> 65%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	50 6% 100%	33 9% 67% B	16 4% 33%	16 10% 32% F	17 8% 35% F	10 6% 20%	6 3% 13%	24 11% 48% H	26 5% 52%
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	124 16% 100%	83 <i>23%</i> 67% B	41 10% 33%	41 25% 33% EF	42 21% 34% F	24 <i>14%</i> 20% F	17 7% 13%	40 18% 32%	84 15% 68%



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- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

					CHILD	REN IN		
	SOCIAL	GRADE		SOCIAL	GRADE		НО	ME
TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
20 3% 100%	11 3% 54%	9 2% 46%	2 2% 12%	8 4% 42%	3 2% 16%	6 3% 30%	2 1% 12%	18 3% 88%
25 3% 100%	14 4% 56%	11 3% 44%	10 6% 39%	4 2% 17%	5 3% 19%	6 3% 25%	11 5% 44%	14 3% 56%
105 14% 100%	30 8% 29%	75 18% 71% A	12 8% 12%	18 9% 17%	30 <i>17%</i> 29% CD	45 <i>19%</i> <i>43%</i> CD	11 5% 11%	94 17% 89% G

WEIGHTED TOTAL

HAVING A RANGE OF	
INTERACTIVE SERVICES	
AVAILABLE E.G. BEING	
ABLE TO 'PRESS THE RED'	
BUTTON TO VOTE OR VIEW	
ADDITIONAL CONTENT	

BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC

DON'T KNOW



GfK NOP

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B - C/D/E/F - G/H * SMALL BASE

Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY					FREEVIEW	RECEIVER	INTERNET ACCESS AT		
		(€	Q16)	FR	EEVIEW TAKE	-UP	(6	3)	HO	ME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)	
UNWEIGHTED TOTAL	802 100%	281 35%	125	592 74%	172 21%	38	315 39%	438 55%	492	310	
WEIGHTED TOTAL	776 100%	35% 315 41%	139 18%	558 72%	21% 187 24%	5% 32* _4%	39% 310 40%	55% 424 55%	527 68%	249 32%	
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	232 30% 100%	94 30% 41%	39 28% 17%	200 36% 86% DE	32 17% 14% E	-	94 30% 40%	136 <i>32%</i> <i>59%</i>	152 29% 65%	80 <i>32%</i> <i>35%</i>	
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	62 8% 100%	40 13% 65%	19 14% 31%	40 7% 64%	23 <i>12% 36%</i> E	-	22 7% 36%	38 9% 60%	44 8% 70%	19 8% 30%	
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	16 2% 100%	4 1% 23%	-	10 2% 61%	6 3% 39%	- - -	12 4% 76% G	3 1% 18%	12 2% 74%	4 2% 26%	
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	110 14% 100%	47 15% 43%	18 13% 17%	56 10% 51%	54 <i>29%</i> <i>49%</i> CE	- - -	40 13% 37%	65 15% 59%	82 16% 75%	28 11% 25%	
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	50 6% 100%	23 7% 46%	13 9% 26%	38 7% 77%	12 6% 23%	-	24 8% 48%	26 6% 52%	43 8% 87% 1	6 3% 13%	



Q.15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

	ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			FREEVIEW (Q		INTERNET ACCESS AT HOME		
TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	UP INTERNET 4 TOP 4 (BOX (B)		ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)	
776 100%	315 41%	139 <i>18</i> %	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%	
124 16% 100%	61 20% 50%	29 21% 23%	88 16% 71% E	36 <i>19%</i> 29% E	- - -	48 16% 39%	75 18% 61%	104 20% 84% I	20 8% 16%	
20 3% 100%	10 3% 49%	4 3% 19%	15 3% 76%	5 3% 24%	- - -	11 4% 54%	9 <i>2%</i> 46%	12 2% 58%	8 3% 42%	
25 3% 100%	18 6% 72%	10 7% 39%	16 3% 65%	9 5% 35%	- - -	10 3% 41%	15 3% 59%	20 4% 79%	5 2% 21%	
105 14% 100%	17 5% 16%	7 5% 6%	95 17% 90% DE	10 6% 10%	- - -	47 15% 45%	57 14% 55%	34 7% 33%	70 28% 67% H	

WEIGHTED TOTAL

BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESS THE RED' BUTTON TO VOTE OR VIEW ADDITIONAL CONTENT BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC DON'T KNOW





Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
	TOTAL	a high Defini Tion Ready Tele Vision	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS	VIDEO ON DEMAND THROUGH TV	3D TV	INTERNET SERVICES AND APPS ACCESSED THROUGH TV	ULTRA HIGH DEFINI TION TV	INTER ACTIVE AND RED BUTTON SERVICES	CATCH-UP TV	NONE OF THESE
UNWEIGHTED TOTAL	802 100%	(A) 620 77%	(B)	(C)	(D) 440 55%	(E) 504	(F) 398 50%	(G) 286 36%	(H) 547 68%	() 560 70%	(J)
WEIGHTED TOTAL	100% 776 100%	77% 624 80%	65% 522 67%	71% 581 75%	55% 461 59%	63% 512	50% 419 54%	36% 298 38%	68% 564 73%	70% 579 75%	7% 42* 5%
	100%	80%	0776	/0%	09%	66%	54%	30%	/3%	/3%	276
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	232 30% 100%	189 30% 82%	155 30% 67%	177 31% 77%	139 30% 60%	158 31% 68%	127 30% 55%	98 33% 42%	168 30% 72%	173 30% 74%	16 37% 7%
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	62 8% 100%	54 9% 86%	47 9% 75%	51 9% 82%	44 10% 71%	47 9% 75%	43 10% 69%	27 9% 43%	47 8% 76%	53 9% 84%	3 7% 5%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	16 2% 100%	14 2% 84%	11 2% 69%	15 3% 94%	10 2% 60%	12 2% 72%	12 3% 70%	8 3% 47%	12 2% 74%	15 3% 89%	1 2% 6%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	110 14% 100%	97 16% 88%	87 17% 79%	92 16% 84%	75 16% 68%	91 18% 83%	68 16% 62%	42 14% 39%	90 16% 82%	96 17% 88%	3 8% 3%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUID E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	50 6% 100%	47 8% 95%	38 7% 77%	44 8% 88%	37 8% 74% J	41 8% 83% J	36 8% 72% J	24 8% 48%	44 8% 89% J	47 8% 94% J	-



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- FIRST

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

						Q	8				
	TOTAL	a high Defini Tion Ready Tele Vision (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	Ultra High Defini Tion TV (g)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)
GHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%
IG ABLE TO WATCH IGRAMMES THAT WERE WM IN THE PAST FEW IS AND OTHER IGRAMMES FROM AN ISBIVE UBRARY	124 16% 100%	114 18% 92% J	100 <i>19%</i> 81% J	102 <i>18%</i> 83% J	87 19% 70% J	94 18% 75% J	76 18% 61% J	53 18% 43% J	106 19% 86% J	107 18% 86% J	
/ING A RANGE OF RACTIVE SERVICES ILABLE E.G. BEING E TO 'PRESS THE RED' TON TO VOTE OR VIEW JIICONAL CONTENT	20 3% 100%	16 3% 80%	11 2% 54%	16 3% 79%	11 2% 57%	9 2% 45%	8 2% 38%	4 1% 22%	12 2% 59%	11 2% 54%	
IG ABLE TO ACCESS IRNET CONTENT THROUGH 'S ON YOUR YAS YOU ULD ON YOUR SMARTPHONE SURF THE NET LIKE YOU ULD ON A NORMAL PC	25 3% 100%	23 <i>4%</i> 90%	18 3% 73%	21 4% 84%	18 <i>4%</i> <i>73%</i>	18 <i>4%</i> 72%	15 4% 61%	9 3% 37%	21 4% 84%	23 4% 92%	- - -
N'T KNOW	105 14% 100%	71 11% 67%	55 10% 52%	61 <i>11%</i> 58%	40 9% 38%	42 8% 40%	35 8% 33%	32 11% 31%	63 11% 60%	56 10% 53%	19 <i>45%</i> 18% ABCDEFGHI

WEIGH

BEING PROGI SHOWI DAYS / PROGI EXTENS HAVINI INTERA AVAIL/ ABUTOI ADDII BEING BUING INTERN APPS C WOULI OR SUIJ WOULI DON'T



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- SECOND

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		SEX			AGE				
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 <i>21%</i>	232 29%	130 <i>16</i> %	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	46 6% 100%	15 7% 31%	7 5% 15%	13 5% 27%	12 8% 27%	20 6% 43%	26 6% 57%	12 6% 25%	16 6% 34%	5 4% 10%	14 7% 30%	8 8% 18%	19 6% 41%
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	57 7% 100%	19 9% 33%	15 11% 26%	15 6% <i>27</i> %	8 5% 14%	38 11% 67% F	19 4% 33%	19 10% 34%	20 8% 35%	4 4% 8%	13 6% 24%	14 13% 25% L	18 5% 32%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUICH AS MOVIES, CONCERTS OR SPORTS	39 5% 100%	15 7% 38% B	2 2% 5%	13 5% 34%	9 6% 24%	18 5% 45%	22 5% 55%	11 6% 27%	11 4% 28%	11 9% 29% J	6 3% 16%	6 6% 16%	18 5% 45%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	134 17% 100%	31 14% 23%	24 18% 18%	47 18% 35%	32 19% 24%	57 16% 42%	78 1 <i>8%</i> 58%	54 <i>29%</i> <i>41%</i> HU	42 16% 31% J	20 16% 15% J	18 9% 13%	32 30% 24% L	38 11% 28%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G., YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	83 11% 100%	23 11% 28%	12 9% 14%	30 11% 36%	19 11% 23%	53 15% 64% F	30 7% 36%	15 8% 17%	34 13% 41% J	20 16% 23% GJ	15 <i>7%</i> <i>18%</i>	7 6% 8%	35 10% 41%
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	103 13% 100%	27 12% 26%	14 11% 14%	39 15% 38%	23 14% 22%	33 10% 32%	70 16% 68% E	28 15% 27%	31 12% 30%	22 17% 21%	23 11% 22%	14 14% 14%	44 13% 43%



Q.15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- SECOND

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		S	EX	AGE					
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/		–				/ /			
	TOTAL	TAN (A)	URBAN (B)	RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64	65+ (J)	16-24 (K)	55+ (L)
							``			()		. ,	
WEIGHTED TOTAL	776 100%	218 <i>28</i> %	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 45%	425 55%	190 <i>24%</i>	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 <i>43</i> %
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESSITHE RED' BUTTON TO VOIE OR VIEW ADDITIONAL CONTENT	37 5% 100%	10 5% 27%	9 7% 24%	14 5% 38%	4 2% 11%	20 6% 53%	17 4% 47%	10 5% 27%	13 5% 35%	6 5% 15%	8 4% 22%	5 5% 14%	14 4% 38%
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	47 6% 100%	10 5% 21%	10 7% 21%	21 8% 45%	6 3% 12%	26 7% 56%	21 5% 44%	18 9% 38% IJ	24 9% 51% IJ	3 3% 7%	2 1% 4%	7 7% 16% L	5 2% 11%
DON'T KNOW	197 25% 100%	63 29% 32%	31 24% 16%	58 22% 29%	45 27% 23%	74 21% 38%	123 29% 62% E	19 10% 10%	45 18% 23%	33 26% 17% G	101 <i>48%</i> <i>51%</i> GHI	7 7% 4%	133 <i>40%</i> 68% K

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- SECOND

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL GRADE SOCIAL GRADE						CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO	
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 38%	215 27%	587 <i>73</i> %	
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%	
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	46 6% 100%	18 5% 40%	28 7% 60%	7 4% 15%	12 6% 25%	10 6% <i>22</i> %	18 8% 38%	11 5% 24%	35 6% 76%	
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	57 7% 100%	32 9% 57%	24 6% 43%	13 8% 24%	19 9% 34%	10 6% 18%	14 6% 25%	14 6% 24%	43 8% 76%	
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEME IS, THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	39 5% 100%	17 5% 43%	22 5% 57%	12 7% 31% D	5 2% 13%	9 5% 22%	13 6% <i>34</i> %	10 4% 24%	30 5% 76%	
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	134 17% 100%	73 20% 55%	61 15% 45%	32 20% 24%	42 20% 31% F	32 18% 24%	29 12% 21%	44 20% 33%	90 16% 67%	
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	83 11% 100%	43 12% 51%	41 10% 49%	19 11% 22%	24 12% 29%	21 <i>12%</i> <i>25%</i>	20 9% 24%	30 14% 36%	53 10% 64%	
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	103 13% 100%	51 <i>14%</i> 50%	52 13% 50%	22 13% 21%	30 14% 29%	24 14% 24%	27 12% 26%	35 16% 34%	68 12% 66%	



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- SECOND

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

	SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME			
TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%	
37 5% 100%	21 6% 58%	16 4% 42%	11 7% 29%	11 5% 28%	6 4% 17%	9 4% 25%	12 5% 31%	26 5% 69%	
47 6% 100%	29 8% 62%	18 4% 38%	14 9% 31%	15 7% 31%	7 4% 15%	11 5% 23%	21 10% 46% H	25 5% 54%	
197 25% 100%	65 18% 33%	132 <i>32%</i> 67% A	28 18% 14%	36 18% 18%	51 <i>29%</i> <i>26%</i> CD	82 35% 41% CD	33 15% 17%	164 30% 83% G	

WEIGHTED TOTAL

HAVING A RANGE OF	
INTERACTIVE SERVICES	
AVAILABLE E.G. BEING	
ABLE TO 'PRESS THE RED'	
BUTTON TO VOTE OR VIEW	
ADDITIONAL CONTENT	
/ DDINOTO LE CONTLEM	

BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC

DON'T KNOW





Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- SECOND

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			FREEVIEW (Q	RECEIVER (3)	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 <i>39</i> %
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18</i> %	558 <i>72%</i>	187 24%	32* _4%	310 40%	424 55%	527 68%	249 <i>32</i> %
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	46 6% 100%	15 5% 32%	5 4% 11%	33 6% 70%	14 7% 30%	- - -	24 8% 52%	21 5% 44%	27 5% 59%	19 8% 41%
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	57 7% 100%	35 11% 61%	20 14% 35%	35 6% 62%	22 <i>12%</i> <i>38%</i> CE	- - -	24 8% 43%	30 <i>7%</i> <i>53</i> %	41 8% 73%	15 6% 27%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM EG. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	39 5% 100%	15 5% 38%	6 4% 15%	31 6% 80%	8 4% 20%	- - -	15 5% 39%	24 6% 61%	31 6% 78%	9 3% 22%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	134 17% 100%	78 25% 58%	29 21% 22%	99 <i>18%</i> <i>74%</i> E	35 <i>19%</i> 26% E	- -	50 16% 37%	84 20% 63%	107 20% 80% I	27 11% 20%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	83 11% 100%	41 13% 49%	16 <i>12%</i> 19%	58 10% 69%	26 14% 31% E		35 11% 42%	47 11% 56%	65 12% 78%	19 8% 22%



Q.15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- SECOND

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (Q	-	INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18%</i>	558 72%	187 24%	32*4%	310 <i>40%</i>	424 55%	527 68%	249 <i>32</i> %
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	103 13% 100%	44 14% 43%	23 16% 22%	74 13% 72% E	29 16% 28% E	- -	42 14% 41%	60 14% 58%	79 15% 76%	24 10% 24%
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESS THE RED' BUITON TO VOTE OR VIEW ADDITIONAL CONTENT	37 5% 100%	18 6% 48%	6 5% 17%	27 5% 73%	10 5% 27%	- - -	12 4% 32%	25 6% 68%	27 5% 72%	10 4% 28%
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	47 6% 100%	29 9% 61%	19 14% 41%	32 6% 69%	14 8% 31%		22 7% 47%	25 6% 53%	42 8% 91% 1	4 2% 9%
DON'T KNOW	197 25% 100%	41 13% 21%	14 10% 7%	168 30% 85% DE	29 15% 15% E	- - -	85 27% 43%	108 26% 55%	83 16% 42%	114 46% 58% H







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BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			A	A									
			SET TOP	DIGITAL									
			BOX	VIDEO									
		A HIGH DEFINI	ENABL ING	RECORDER SKY	VIDEO		SERVICES AND	ULTRA	INTER ACTIVE				
		TION	TO	PLUS	ON		APPS	HIGH	ACIVE				
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE		
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF		
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE		
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)		
UNWEIGHTED TOTAL	802 100%	620 77%	521 65%	573 71%	440 55%	504 63%	398 <i>50</i> %	286 36%	547 68%	560 70%	55 7%		
WEIGHTED TOTAL	776 100%	624 <i>80</i> %	522 67%	581 <i>75%</i>	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%		
											•		
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	46 6% 100%	35 6% 76%	35 7% 76%	37 6% 80%	31 7% 67%	32 6% 68%	30 7% 65%	22 7% 48%	34 6% 73%	38 6% 81%	1 2% 2%		
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	57 7% 100%	47 8% 84%	40 8% 71%	43 7% 76%	38 8% 66%	42 8% 73%	37 9% 66%	27 9% 47%	42 7% 74%	41 7% 73%	4 10% 7%		
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	39 5% 100%	31 5% 78%	25 5% 64%	29 5% 75%	23 5% 59%	25 5% 64%	24 6% 61%	16 5% 41%	28 5% 72%	30 5% 76%	3 7% 8%		
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	134 17% 100%	124 20% 93% J	108 <i>21%</i> <i>81%</i> J	119 20% 89% J	97 <i>21%</i> <i>72%</i> J	114 <i>22%</i> <i>85%</i> J	94 22% 70% J	62 <i>21%</i> <i>47%</i> J	116 <i>21%</i> <i>87%</i> J	119 <i>21%</i> <i>89%</i> J	1%		
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	83 11% 100%	77 12% 92% J	61 12% 73% J	66 11% 79% J	55 12% 66% J	64 <i>13%</i> 77% J	52 12% 62% J	27 9% 32%	69 12% 82% J	72 12% 87% J	1 2% 1%		



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BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			Q8											
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	ULTRA HIGH DEFINI TION TV (G)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)			
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%			
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	103 13% 100%	90 14% 87%	71 13% 68%	87 15% 85%	65 14% 63%	71 14% 69%	57 14% 55%	39 13% 38%	73 13% 71%	93 16% 90% J	2 5% <i>2</i> %			
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO: 'PRESS THE RED' BUTTON TO VOTE OR VIEW ADDITIONAL CONTENT	37 5% 100%	36 6% 95%	32 6% 85%	30 5% 81%	22 5% 59%	26 5% 71%	18 <i>4%</i> <i>49%</i>	12 4% 32%	34 6% 91%	29 5% 78%	1 <i>1%</i> 2%			
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	47 6% 100%	46 7% 99%	41 8% 88% J	45 8% 97% J	41 9% 88% J	39 8% 83%	29 7% 62%	29 10% 62% J	44 8% 94%	42 7% 89%	-			
DON'T KNOW	197 25% 100%	138 22% 70%	109 21% 55%	124 21% 63%	89 1 <i>9</i> % 45%	99 19% 50%	78 19% 39%	63 21% 32%	125 <i>22%</i> 63%	115 20% 58%	31 <i>72%</i> <i>15%</i> ABCDEFGHI			



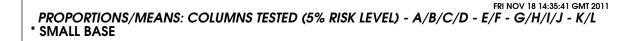
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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBANITY				EX	AGE					
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16%</i>	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 <i>43%</i>
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	35 4% 100%	5 3% 16%	9 6% 24%	14 5% 41%	7 4% 19%	17 5% 48%	18 4% 52%	9 5% 26%	13 5% 39%	5 4% 15%	7 3% 20%	6 6% 17%	12 <i>4%</i> 35%
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	33 4% 100%	12 5% 35%	7 6% 23%	8 3% 25%	6 3% 17%	19 6% 59%	13 3% 41%	16 8% 48% IJ	11 4% 33%	2 2% 7%	4 2% 11%	9 9% 28% L	6 2% 18%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM EG. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	36 5% 100%	8 <i>4%</i> <i>23%</i>	4 3% 12%	11 4% 32%	12 7% 33%	22 6% 62%	13 3% 38%	10 5% 28%	10 4% 28%	8 6% 23%	8 4% 21%	4 4% 12%	16 5% 44%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	101 13% 100%	42 19% 42% BC	14 10% 13%	26 10% 25%	20 <i>12%</i> <i>19</i> %	48 14% 47%	53 12% 53%	38 <i>20%</i> <i>38%</i> HIJ	29 11% 29%	13 10% 13%	20 10% 20%	23 22% 23% L	33 <i>10%</i> <i>33%</i>
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	65 8% 100%	25 11% 38%	10 8% 15%	19 7% 28%	12 7% 18%	30 9% 46%	35 <i>8%</i> <i>54</i> %	13 7% 20%	28 11% 43% J	13 11% 20%	11 5% 16%	7 7% 11%	24 <i>7</i> % <i>3</i> 6%
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	94 12% 100%	19 8% 20%	11 8% 12%	45 17% 48% AB	20 12% 21%	44 12% 46%	50 12% 54%	24 13% 26%	39 15% 41% J	14 11% 15%	17 8% 18%	15 14% 16%	31 9% 33%





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			URBANITY				EX	AGE					
		METRO	OTHER	MIXED									
		POLI	100%	URBAN/									
	TOTAL	TAN	URBAN	RURAL	RURAL	MALE	FEMALE	16-34	35-54	55-64	65+	16-24	55+
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(1)	(J)	(K)	(L)
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17</i> %	260 <i>34</i> %	165 <i>21%</i>	351 45%	425 55%	190 24%	255 <i>33</i> %	124 16%	208 27%	105* 14%	332 43%
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESS THE REG BUITON TO VOIE OR VIEW ADDITIONAL CONTENT	36 5% 100%	15 7% 41%	5 4% 14%	11 4% 30%	5 3% 15%	19 5% 53%	17 4% 47%	8 4% 21%	10 <i>4%</i> <i>29%</i>	12 10% 34% HJ	6 3% 16%	4 4% 11%	18 5% 50%
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	49 6% 100%	14 7% 29%	10 <i>7%</i> <i>20%</i>	16 6% 32%	9 6% 19%	21 6% <i>42%</i>	28 <i>7%</i> 58%	17 9% 34% J	20 8% 40% J	10 <i>8% 20%</i> J	3 1% 6%	5 5% 11%	13 4% 26%
DON'T KNOW	296 38% 100%	73 33% 25%	54 40% 18%	102 39% 34%	68 41% 23%	119 34% 40%	176 41% 60%	50 26% 17%	75 29% 25%	46 37% 16%	125 60% 42% GHI	27 26% 9%	171 <i>52%</i> <i>58%</i> K

Q.15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN. THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 <i>21%</i>	302 <i>38</i> %	215 27%	587 73%
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 <i>21%</i>	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	35 4% 100%	19 5% 55%	16 4% 45%	10 6% 28%	9 5% 27%	8 5% 23%	8 3% 22%	11 5% <i>32</i> %	24 4% 68%
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	33 4% 100%	16 4% 49%	17 4% 51%	4 3% 13%	12 6% 36%	11 6% <i>34</i> %	6 2% 18%	9 4% 27%	24 4% 73%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	36 5% 100%	10 3% 29%	25 6% 71% A	3 2% 9%	7 3% 20%	11 6% 31%	14 6% 40%	10 4% 27%	26 5% 73%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	101 <i>13%</i> <i>100%</i>	56 15% 56%	45 11% 44%	24 15% 24%	32 16% 32%	18 10% 18%	27 11% 26%	32 14% 32%	69 12% 68%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	65 8% 100%	45 <i>12%</i> 69% B	20 5% 31%	21 <i>13%</i> 33% F	24 <i>12%</i> 36% F	11 6% 17%	9 4% 14%	16 7% 25%	49 9% 75%
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	94 12% 100%	50 14% 53%	44 11% 47%	16 10% 17%	34 <i>17%</i> 36% F	24 14% 26%	20 8% 21%	35 16% 38%	58 11% 62%



GfK NOP

* SMALL BASE

Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILD HO	REN IN ME	
TOTA	٨L	ABC1	C2DE	AB	C1	C2	DE	YES	NO
	776 100% 36	(A) ³⁶⁷ 47%	(B) 409 53%	(C) 161 21%	(D) 206 27% 10	(E)	(F) 233 30% 12	(G) 222 29% 7	(H)
	5% 100% 49	18 5% 50%	4% 50% 26	5% 22%	5% 27% 7	6 3% 16%	12 5% 34%	3% 21% 21	29 5% 79%
	49 6% 100%	23 6% 47%	20 6% 53%	16 <i>10%</i> <i>33%</i> D	, 3% 14%	13 8% 27%	13 6% 27%	21 9% 42% H	29 5% 58%
	296 38% 100%	113 <i>31%</i> <i>38%</i>	182 45% 62% A	55 34% 19%	58 28% 20%	68 39% 23%	114 49% 39% CD	68 31% 23%	227 41% 77% G

HAVING A RANGE OF	
INTERACTIVE SERVICES	
AVAILABLE E.G. BEING	
ABLE TO 'PRESS THE RED'	
BUTTON TO VOTE OR VIEW	
ADDITIONAL CONTENT	

BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC

DON'T KNOW



Q. 15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			Freeview (G		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
UNWEIGHTED TOTAL	802 100%	281 35%	125 16%	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 41%	139 <i>18</i> %	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	35 4% 100%	20 6% 57%	12 9% 35%	25 4% 71%	10 5% <i>29</i> %	- - -	14 5% 41%	18 4% 52%	27 5% 79%	7 3% 21%
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	33 4% 100%	19 6% 56%	9 6% 27%	22 4% 67%	11 6% 33%		12 4% 36%	21 5% 64%	26 5% 80%	7 3% 20%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEME C, THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOUTES, CONCERTS OR SPORTS	36 5% 100%	16 5% 45%	12 9% 34%	27 5% 75%	9 5% 25%	- - -	16 5% 46%	19 5% 54%	23 4% 63%	13 5% <i>37%</i>
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	101 13% 100%	49 16% 49%	26 19% 26%	75 <i>13%</i> <i>74%</i> E	26 <i>14% 26%</i> E	- - -	39 13% 39%	60 1 <i>4%</i> 60%	78 15% 77% I	23 9% 23%
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G., YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	65 8% 100%	37 12% 57%	16 11% 24%	40 7% 60%	26 14% 40% CE	- - -	22 7% 34%	43 10% 65%	54 10% 83% I	11 4% 17%





Q.15 THINK ABOUT THE PAST 10 YEARS AND THE WAY IN WHICH YOUR USE OF, OR INTEREST IN, THE TV FUNCTIONS WE ARE TALKING ABOUT HAS CHANGED OVER THIS PERIOD. MANY OF THE FUNCTIONS AND SERVICES WE ARE DISCUSSING IN THIS QUESTIONNAIRE DIDN'T EVEN EXIST.

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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		ATTITUDE TO TECHNOLOGY (Q16)		FREEVIEW TAKE-UP			FREEVIEW		INTERNET ACCESS AT HOME	
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 32%
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE UBRARY	94 12% 100%	53 17% 56%	15 11% 16%	62 11% 66% E	32 17% 34% E	-	44 14% 47%	47 11% 50%	71 <i>13%</i> 75%	23 9% 25%
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESS THE RED' BUTTON TO VOTE OR VIEW ADDITIONAL CONTENT	36 5% 100%	15 5% 43%	6 4% 16%	29 5% 82%	7 3% 18%	- - -	19 6% 52%	17 4% 48%	28 5% 78%	8 3% 22%
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	49 6% 100%	27 9% 54%	14 10% 29%	35 6% 72%	14 8% 28%		14 5% 28%	35 8% 72%	41 8% 84% 1	8 3% 16%
DON'T KNOW	296 38% 100%	79 25% 27%	29 21% 10%	244 <i>44% 82%</i> DE	52 28% 18% E		129 42% 44%	163 38% 55%	154 29% 52%	142 <i>57% 48%</i> H



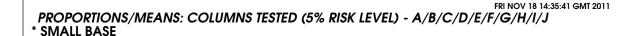
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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			Q8											
			А	А										
			SET TOP	DIGITAL										
			BOX	VIDEO										
		A HIGH DEFINI	ENABL ING	RECORDER SKY	VIDEO		SERVICES AND	ULTRA	INTER ACTIVE					
		TION	TO	PLUS	ON		APPS	HIGH	ACTIVE					
		READY	VIEW	V PLUS	DEMAND		ACCESSED	DEFINI	RED		NONE			
		TELE	HD	FREEVIEW	THROUGH		THROUGH	TION	BUTTON	CATCH-UP	OF			
	TOTAL	VISION	CHANNELS	PLUS	TV	3D TV	TV	TV	SERVICES	TV	THESE			
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(l)	(J)			
UNWEIGHTED TOTAL	802 100%	620 77%	521 65%	573 71%	440 55%	504 63%	398 50%	286 36%	547 68%	560 70%	55 7%			
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 <i>73</i> %	579 <i>75</i> %	42* 5%			
											·			
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	35 <i>4%</i>	31 5% 88%	30 6%	33 6% 94%	24 5%	29 6%	26 6%	20 	31 6%	33 6%	-			
HAVING LOTS OF HIGH	100%	88% 30	85% 29	94% 29	68% 27	84% 28	74% 20	58% 15	<i>90%</i> 28	94% 28	-			
DEFINITION (HD) CHANNELS	4% 100%	5% 91%	6% 87%	5% 87%	6% 81%	5% 85%	5% 60%	5% 46%	5% 84%	5% 86%	4% 5%			
HAVING PAY SERVICES AVAILABLE IF YOU WANT	36 5%	28 4%	24 5%	27 5%	21 	21 	18 4%	14 5%	23 4%	24 4%	2 6% 7%			
THEM.E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	100%	78%	67%	76%	58%	60%	52%	39%	65%	68%	/%			
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	101 13% 100%	88 14% 87%	65 12% 64%	75 13% 74%	58 13% 58%	65 13% 64%	56 13% 55%	33 11% 33%	68 <i>12%</i> 67%	78 13% 78%	3 7% 3%			
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU	65 8% 100%	62 10% 95%	56 11% 85%	62 11% 94%	52 11% 80%	50 10% 76%	48 12% 74%	33 11% 51%	57 10% 88%	61 11% 93%	1 2% 1%			
CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	1.00%	70.78	00.8	74.0	00.8	70%	7.470	5178	00.8	70.70	1.0			





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- THIRD

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			Q8											
	TOTAL	A HIGH DEFINI TION READY TELE VISION (A)	A SET TOP BOX ENABL ING TO VIEW HD CHANNELS (B)	A DIGITAL VIDEO RECORDER SKY PLUS V PLUS FREEVIEW PLUS (C)	VIDEO ON DEMAND THROUGH TV (D)	3D TV (E)	INTERNET SERVICES AND APPS ACCESSED THROUGH TV (F)	ultra High Defini Tion TV (G)	INTER ACTIVE AND RED BUTTON SERVICES (H)	CATCH-UP TV (I)	NONE OF THESE (J)			
WEIGHTED TOTAL	776 100%	624 80%	522 67%	581 75%	461 59%	512 66%	419 54%	298 38%	564 73%	579 75%	42* 5%			
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	94 12% 100%	86 <i>14%</i> <i>92%</i> J	75 14% 80% J	88 <i>15%</i> <i>93%</i> J	71 <i>15%</i> <i>75%</i> J	81 16% 86% J	68 16% 72% J	41 <i>14%</i> <i>44%</i> J	84 15% 89% J	85 <i>15%</i> 91% J	1 3% 1%			
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESS THE RED' BUTTON TO VOTE OR VIEW ADDITIONAL CONTENT	36 5% 100%	31 5% 85%	25 5% 71%	24 4% 66%	19 <i>4%</i> 53%	23 4% 63%	18 <i>4</i> % 51%	15 5% 41%	29 5% 81%	29 5% 81%	1 3% 4%			
BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOURT VAS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC	49 6% 100%	44 7% 90%	37 7% 76%	43 7% 87%	38 8% 77%	44 9% 89%	37 9% 75%	22 7% 45%	39 <i>7%</i> 79%	46 8% 94%	1 1% 1%			
DON'T KNOW	296 38% 100%	224 36% 76%	182 35% 62%	201 35% 68%	152 33% 51%	171 33% 58%	128 31% 43%	104 35% 35%	205 36% 69%	194 34% 66%	31 74% 11% ABCDEFGHI			



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BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		FIRST/SECOND/THIRD	
	FIRST	SECOND	THIRD
UNWEIGHTED TOTAL	802	802	802
WEIGHTED TOTAL	776	776	776
HAVING LOTS OF STANDARD TV CHANNELS AVAILABLE	232 30%	46 6%	35 <i>4</i> %
HAVING LOTS OF HIGH DEFINITION (HD) CHANNELS	62 8%	57 <i>7</i> %	33 4%
HAVING PAY SERVICES AVAILABLE IF YOU WANT THEM E.G. THE ABILITY TO WATCH PREMIUM CONTENT SUCH AS MOVIES, CONCERTS OR SPORTS	16 <i>2%</i>	39 5%	36 5%
BEING ABLE TO RECORD PROGRAMMES AND PAUSE OR REWIND LIVE TV	110 <i>14%</i>	134 <i>17%</i>	101 <i>13%</i>
HAVING A SEARCH FACILITY IN THE ON-SCREEN PROGRAMME GUIDE E.G. YOU CAN TYPE IN THE NAME OF THE PROGRAMME YOU'D LIKE TO SEE AND IT WILL TELL YOU WHEN IT IS BEING SHOWN	50 6%	83 11%	65 <i>8</i> %
BEING ABLE TO WATCH PROGRAMMES THAT WERE SHOWN IN THE PAST FEW DAYS AND OTHER PROGRAMMES FROM AN EXTENSIVE LIBRARY	124 <i>16%</i>	103 <i>13</i> %	94 12%
HAVING A RANGE OF INTERACTIVE SERVICES AVAILABLE E.G. BEING ABLE TO 'PRESS THE RED' BUTTON TO VOTE OR VIEW ADDITIONAL CONTENT	20 _{3%}	37 5%	36 5%



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BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

FIRST/SECOND/THIRD										
FIRST	SECOND	THIRD								
776	776	776								
25 3%	47 6%	49 6%								
105 <i>14%</i>	197 25%	296 38%								

WEIGHTED TOTAL

BEING ABLE TO ACCESS INTERNET CONTENT THROUGH APPS ON YOUR TV AS YOU WOULD ON YOUR SMARTPHONE OR SURF THE NET LIKE YOU WOULD ON A NORMAL PC

DON'T KNOW

PAGE 250



Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - I TRY TO KEEP UP WITH TECHNOLOGY

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	ANITY		SI	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 <i>30</i> %	129 <i>16%</i>	263 33%	170 21%	327 41%	475 59%	168 21%	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 28%	133 <i>17%</i>	260 <i>34%</i>	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 <i>24%</i>	255 33%	124 <i>16</i> %	208 27%	105* 14%	332 43%
1 - NOT AT ALL	124 16% 100%	42 19% 34%	15 11% 12%	38 14% 30%	30 18% 24%	47 13% 38%	77 18% 62%	10 5% 8%	24 9% 19%	21 <i>17%</i> <i>17%</i> G	70 <i>34%</i> 56% GHI	4 4% 3%	90 <i>27%</i> <i>73%</i> K
2	31 4% 100%	7 3% 23%	2 2% 8%	11 4% 35%	11 7% 35%	13 4% 42%	18 4% 58%	4 2% 14%	4 1% 12%	4 3% 13%	19 9% 62% GHI	4 4% 12%	23 7% 74%
3	70 9% 100%	25 12% 36%	11 8% 15%	23 9% 33%	11 6% 15%	20 6% <i>29</i> %	49 <i>12%</i> <i>71%</i> E	15 8% 21%	21 8% 31%	13 10% 18%	21 10% 30%	9 8% 12%	33 10% 48%
4	34 4% 100%	9 4% 25%	8 6% 22%	9 4% 28%	9 5% 25%	17 5% 49%	17 4% 51%	3 2% 9%	11 4% 32%	11 9% 33% G	9 4% 26%	-	20 6% 59% K
5	110 14% 100%	35 16% 31%	17 13% 15%	37 14% 34%	22 13% 20%	44 13% 40%	66 16% 60%	19 10% 17%	36 14% 33%	23 19% 21%	32 16% 29%	6 6% 6%	55 <i>17%</i> 50% K
6	60 8% 100%	16 7% 27%	10 8% 17%	16 6% 26%	18 11% 30%	26 7% 44%	34 8% 56%	19 10% 31% J	22 9% 37% J	10 8% 17%	8 4% 14%	13 <i>12%</i> <i>22%</i> L	19 6% 31%
7	89 12% 100%	18 8% 20%	23 <i>17% 25%</i> AD	36 14% 40%	13 8% 15%	39 11% 43%	51 <i>12%</i> <i>57</i> %	24 13% 27% J	36 14% 40% J	17 14% 19% J	12 6% 14%	15 15% 17%	29 9% 33%
8	99 13% 100%	23 11% 24%	18 13% 18%	33 13% 33%	24 15% 25%	50 14% 51%	48 11% 49%	30 16% 30% J	42 17% 43% J	12 9% 12%	15 <i>7%</i> <i>15%</i>	18 <i>17%</i> <i>18%</i> L	26 8% 27%
9	33 4% 100%	9 4% 27%	3 2% 9%	14 5% 44%	7 4% 21%	15 4% 46%	18 4% 54%	14 7% 43%	9 4% 29%	2 2% 7%	7 3% 21%	7 7% 23%	9 3% 28%
10 - GREAT DEAL	94 12% 100%	29 13% 30%	18 13% 19%	34 13% 36%	14 8% 15%	67 <i>19%</i> <i>72%</i> F	27 6% 28%	46 24% 49% HIJ	30 <i>12%</i> <i>32%</i> J	11 9% 11% J	7 3% 8%	25 23% 26% L	18 5% 19%



GfK NOP

PAGE 251

Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - I TRY TO KEEP UP WITH TECHNOLOGY

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL		CHILDREN IN HOME		
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 <i>22</i> %	170 <i>21</i> %	302 <i>38%</i>	215 <i>27</i> %	587 <i>73%</i>
WEIGHTED TOTAL	776 100%	367 <i>47%</i>	409 53%	161 21%	206 <i>27</i> %	176 23%	233 <i>30</i> %	222 29%	554 71%
1 - NOT AT ALL	124 16% 100%	31 8% 25%	93 <i>23%</i> <i>75%</i> A	12 8% 10%	18 9% 15%	29 17% 23% CD	64 28% 52% CDE	23 10% 18%	101 18% 82% G
2	31 4% 100%	11 3% 34%	21 5% 66%	6 4% 19%	4 2% 14%	10 6% <i>32</i> %	11 5% 35%	6 3% 18%	26 5% <i>82</i> %
3	70 9% 100%	22 6% 32%	48 <i>12%</i> 68% A	9 5% 12%	13 7% 19%	24 14% 35% CD	23 10% 34%	17 8% 24%	53 10% 76%
4	34 4% 100%	14 4% 42%	20 5% 58%	7 5% 22%	7 3% 20%	8 4% 23%	12 5% 35%	7 3% 19%	28 5% 81%
5	110 14% 100%	49 13% 45%	61 15% 55%	19 <i>12%</i> <i>17%</i>	31 15% 28%	31 <i>18%</i> <i>28%</i>	30 13% 27%	26 12% 24%	84 15% 76%
6	60 8% 100%	32 9% 54%	27 7% 46%	14 9% 23%	18 9% 31%	13 8% 22%	14 6% 23%	23 10% 39%	37 7% 61%
7	89 12% 100%	47 13% 53%	42 10% 47%	20 12% 22%	27 13% 30%	18 10% 20%	25 11% 28%	35 <i>16% 39%</i> H	55 10% 61%
8	99 13% 100%	66 <i>18% 67%</i> B	33 8% 33%	32 20% 33% EF	34 16% 34% F	15 9% 15%	17 7% 18%	33 15% 34%	65 12% 66%
9	33 4% 100%	18 5% 54%	15 4% 46%	10 6% 31%	8 4% 23%	7 4% 22%	8 3% 24%	13 6% 38%	20 4% 62%
10 - GREAT DEAL	94 12% 100%	60 16% 64% B	34 8% 36%	28 18% 30% EF	32 16% 34% F	15 9% 16%	18 8% 20%	28 13% 30%	66 12% 70%



Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - I TRY TO KEEP UP WITH TECHNOLOGY

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO NOLOGY Q16)	FREEVIEW TAKE-UP				RECEIVER	INTEF ACCE HO	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
UNWEIGHTED TOTAL	802 100%	281 35%	125 16%	592 74%	172 21%	38 5%	315 39%	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 41%	139 18%	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
1 - NOT AT ALL	124 16% 100%	- - -	-	113 20% 91% DE	12 6% 9%	- - -	55 18% 44%	67 16% 54%	30 6% 24%	94 38% 76% Н
2	31 4% 100%		1 1% 3%	27 5% 87%	4 <i>2</i> % 13%	- - -	11 4% 36%	20 5% 63%	13 2% 40%	19 <i>8%</i> 60% Н
3	70 9% 100%	-	2 1% 2%	52 9% 75%	17 9% 25%	- - -	38 <i>12%</i> 55% G	32 7% 45%	43 8% 62%	27 11% 38%
4	34 4% 100%	-	• • 1%	30 5% 89%	4 2% 11%	- - -	- 11 3% 31%	23 6% 69%	22 4% 64%	12 5% 36%
5	110 14% 100%		7 5% 6% A	83 <i>15%</i> <i>75%</i> E	27 15% 25% E	- - -	47 15% 43%	59 14% 54%	76 14% 69%	35 14% 31%
6	60 8% 100%	- -	6 4% 10% A	46 8% 77%	14 7% 23%	- -	28 9% 47%	31 7% 52%	47 9% 79%	13 5% <i>21</i> %
7	89 12% 100%	89 <i>28%</i> 100% B	11 8% 13%	60 11% 67% E	30 <i>16% 33%</i> E	- - -	42 14% 47%	47 11% 53%	76 14% 85% I	13 5% 15%
8	99 13% 100%	99 31% 100%	31 22% 31%	66 12% 67% E	32 <i>17%</i> <i>33%</i> E	-	35 11% 35%	62 15% 63%	83 16% 84%	16 6% 16%





Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - I TRY TO KEEP UP WITH TECHNOLOGY

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

WEIGHTED TOTAL

10 - GREAT DEAL

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	TECHN	TUDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP		RECEIVER 13)	INTE ACCE HO	SS AT
TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (I)
776 100%	315 41%	139 <i>18</i> %	558 72%	187 <i>24%</i>	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
33 4% 100%	33 10% 100%	22 16% 67%	21 4% 65%	12 6% 35%		13 4% 41%	19 5% 59%	29 6% 89% 1	4 1% 11%
94 12% 100%	94 30% 100%	60 43% 63% A	59 11% 63% E	35 <i>19% 37%</i> CE	- - -	30 10% 32%	62 15% 67%	84 16% 90% 1	10 4% 10%



Q. 16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - MY FRIENDS TEND TO COME TO ME IF THEY HAVE QUESTIONS ABOUT THE INTERNET

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

			URBA	NITY		S	EX			AG	Æ		
	TOTAL	Metro Poli Tan (A)	OTHER 100% URBAN (B)	MIXED URBAN/ RURAL (C)	RURAL (D)	MALE (E)	FEMALE (F)	16-34 (G)	35-54 (H)	55-64 (I)	65+ (J)	16-24 (K)	55+ (L)
UNWEIGHTED TOTAL	802 100%	240 30%	129 <i>16</i> %	263 33%	170 <i>21%</i>	327 41%	475 59%	168 21%	232 29%	130 <i>16%</i>	272 34%	85 11%	402 50%
WEIGHTED TOTAL	776 100%	218 <i>28%</i>	133 <i>17%</i>	260 34%	165 <i>21%</i>	351 <i>45%</i>	425 55%	190 24%	255 <i>33</i> %	124 <i>16</i> %	208 27%	105* 14%	332 <i>43%</i>
1 - NOT AT ALL	382 49% 100%	119 55% 3 <i>1%</i> C	61 46% 16%	112 43% 29%	90 55% 24% C	151 43% 39%	232 55% 61% E	61 <i>32%</i> <i>16%</i>	99 39% 26%	68 55% 18% GH	155 <i>74% 40%</i> GHI	27 25% 7%	223 67% 58% K
2	71 9% 100%	19 9% 27%	8 6% 11%	25 10% 35%	19 11% 27%	34 10% 47%	37 9% 53%	16 9% 23%	27 10% 38%	12 10% 17%	16 7% 22%	10 <i>10%</i> <i>14%</i>	28 8% 39%
3	41 5% 100%	10 5% 25%	7 5% 16%	18 7% 44%	6 4% 15%	11 3% <i>27</i> %	30 7% 73% E	8 4% 19%	22 8% 53% J	6 5% 14%	6 3% 14%	5 4% 11%	12 4% 28%
4	24 3% 100%	6 3% 25%	8 6% 34% D	7 3% 31%	2 1% 9%	13 4% 53%	11 3% 47%	10 5% 40% J	9 3% 36%	3 3% 13%	3 1% 11%	4 4% 17%	6 2% 24%
5	55 7% 100%	13 6% 24%	14 10% 25%	19 7% 35%	9 5% 16%	31 9% 56%	24 6% 44%	21 <i>11%</i> <i>39%</i> J	22 9% 40% J	9 7% 17% J	3 1% 5%	13 <i>12%</i> <i>23%</i> L	12 4% 21%
6	32 4% 100%	10 5% 33%	4 3% 12%	13 5% 40%	5 3% 16%	19 5% 60%	13 3% 40%	6 3% 19%	15 6% 46% J	8 6% 24% J	3 2% 10%	4 4% 14%	11 3% 34%
7	33 4% 100%	7 3% 22%	3 3% 10%	15 6% 44%	8 5% 24%	14 4% 42%	19 5% 58%	10 5% 29%	12 5% 36%	5 4% 16%	6 3% 19%	5 4% 14%	11 3% 34%
8	41 5% 100%	9 4% 23%	7 5% 17%	14 5% 34%	10 6% <i>26</i> %	23 7% 58%	17 4% 42%	18 9% 43% J	13 5% 33%	5 4% 11%	5 2% 12%	12 <i>11%</i> <i>29</i> % L	10 3% 24%
9	12 2% 100%	3 1% 26%		4 2% 38%	4 3% 37%	5 1% 44%	7 2% 56%	6 3% 50%	4 2% 36%	-	2 1% 14%	2 1% 13%	2 1% 14%
10 - GREAT DEAL	53 7% 100%	15 7% 28% D	11 <i>8%</i> <i>21%</i> D	24 9% 45% D	3 2% 6%	38 11% 72% F	15 3% 28%	30 16% 56% HIJ	14 5% 26% J	7 6% 13% J	3 1% 5%	21 20% 39% L	10 3% 18%

FRI NOV 18 14:35:41 GMT 2011 PROPORTIONS/MEANS: COLUMNS TESTED (5% RISK LEVEL) - A/B/C/D - E/F - G/H/I/J - K/L * SMALL BASE



GfK NOP

PAGE 255

Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - MY FRIENDS TEND TO COME TO ME IF THEY HAVE QUESTIONS ABOUT THE INTERNET

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		SOCIAL	GRADE		SOCIAL	GRADE		CHILDR HOI	
	TOTAL	ABC1	C2DE	AB	C1	C2	DE	YES	NO
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
UNWEIGHTED TOTAL	802 100%	330 41%	472 59%	154 <i>19</i> %	176 22%	170 21%	302 <i>38</i> %	215 27%	587 <i>73</i> %
WEIGHTED TOTAL	776 100%	367 47%	409 53%	161 21%	206 27%	176 23%	233 <i>30</i> %	222 29%	554 71%
1 - NOT AT ALL	382 49% 100%	147 40% 38%	236 58% 62% A	63 39% 17%	83 41% 22%	96 55% 25% CD	140 60% 37% CD	78 35% 20%	304 55% 80% G
2	71 <i>9%</i> 100%	36 10% 51%	35 9% 49%	15 9% 21%	21 10% 29%	20 <i>12%</i> <i>28%</i>	15 6% <i>21%</i>	22 10% 31%	49 9% 69%
3	41 5% 100%	19 5% 47%	22 5% 53%	7 4% 16%	13 6% <i>31%</i>	8 5% 20%	14 6% 33%	12 6% 30%	28 5% 70%
4	24 3% 100%	12 3% 51%	12 3% 49%	8 5% 33%	4 2% 18%	8 5% 33%	4 2% 16%	11 5% 45%	13 2% 55%
5	55 7% 100%	33 9% 59%	22 5% 41%	15 9% 27% E	18 9% 32% E	5 3% 9%	17 7% 31%	24 11% 44% H	31 6% 56%
6	32 4% 100%	18 5% 56%	14 3% 44%	9 6% 28%	9 4% 28%	5 3% 16%	9 4% 28%	16 7% 50% H	16 3% 50%
7	33 4% 100%	23 6% 68% B	11 3% 32%	14 9% 42% E	9 4% 26%	2 1% 5%	9 4% 27%	10 4% 29%	24 4% 71%
8	41 5% 100%	25 7% 62%	15 4% 38%	11 7% 27% F	14 7% 35% F	11 6% <i>27</i> % F	5 2% 11%	15 7% 36%	26 5% 64%
9	12 2% 100%	6 2% 49%	6 1% 51%	4 3% 36%	2 1% 13%	5 3% 42%	1 9%	4 2% 30%	8 2% 70%
10 - GREAT DEAL	53 7% 100%	32 9% 60%	21 5% 40%	12 7% 23%	20 <i>10%</i> <i>37%</i> F	12 7% 22%	10 4% 18%	18 8% 34%	35 6% 66%



Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - MY FRIENDS TEND TO COME TO ME IF THEY HAVE QUESTIONS ABOUT THE INTERNET

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

		TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP	Freeview (Q		INTER ACCE HOI	SS AT
	TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
UNWEIGHTED TOTAL	802 100%	281 35%	125 <i>16</i> %	592 74%	172 21%	38 5%	315 <i>39</i> %	438 55%	492 61%	310 39%
WEIGHTED TOTAL	776 100%	315 <i>41%</i>	139 <i>18%</i>	558 72%	187 24%	32*4%	310 40%	424 55%	527 68%	249 <i>32</i> %
1 - NOT AT ALL	382 49% 100%	80 25% 21% B	-	307 55% 80% DE	75 40% 20% E	- - -	151 49% 40%	227 54% 59%	187 35% 49%	196 79% 51% H
2	71 9% 100%	31 <i>10%</i> <i>44%</i> B	-	52 9% 73%	19 10% 27%	-	35 11% 49%	35 8% 49%	55 10% 77%	16 7% 23%
3	41 5% 100%	12 4% 31% B	- - -	31 6% 77%	9 5% 23%	- - -	25 8% 61% G	15 4% 37%	33 6% 81%	8 3% 19%
4	24 3% 100%	14 <i>4%</i> <i>56%</i> B	-	16 3% 68%	8 4% 32%	- -	14 4% 56%	11 2% 44%	23 4% 97%	1 * <i>3</i> %
5	55 7% 100%	34 11% 62% B	- - -	42 8% 76%	13 7% 24%	- - -	27 9% 49%	26 6% 48%	48 9% <i>87</i> % I	7 3% 13%
6	32 4% 100%	19 6% 61% B	- - -	22 4% 70%	10 5% 30%	- -	8 3% 26%	22 5% 70%	29 5% 90%	3 1% 10%
7	33 4% 100%	30 9% 89%	33 24% 100% A	23 4% 68%	11 6% 32%	- - -	9 3% 27%	23 5% 68%	30 6% 89% I	4 1% 11%
8	41 5% 100%	30 10% 74%	41 29% 100% A	26 5% 64%	15 8% 36%	- - -	18 6% 43%	23 5% 57%	38 7% 93%	3 1% 7%





Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL. - MY FRIENDS TEND TO COME TO ME IF THEY HAVE QUESTIONS ABOUT THE INTERNET

BASE : ALL ADULTS AGED 16+ WITH FREEVIEW (MAIN SET) OR PAY TV MAIN SET (FREEVIEW AS WELL)

	TECHN	UDE TO NOLOGY Q16)	FR	EEVIEW TAKE	-UP	FREEVIEW (G	-	INTERNET ACCESS AT HOME	
TOTAL	TRY TO KEEP UP TOP 4 BOX (A)	FRIENDS ASK ADVICE ABOUT INTERNET TOP 4 BOX (B)	ON MAIN SET (C)	ON SECOND ARY SET (D)	DON'T HAVE FREE VIEW PLAN NING TO GET IT (E)	SET-TOP BOX (F)	INTEGR ATED TV SET (G)	YES (H)	NO (1)
776 100%	315 <i>41%</i>	139 <i>18%</i>	558 72%	187 24%	32* _4%	310 <i>40%</i>	424 55%	527 68%	249 <i>32</i> %
12 2% 100%	12 4% 100%	12 9% 100%	7 1% 59%	5 3% 41%	- - -	5 2% 44%	7 2% 56%	11 2% 95% 1	1 5%
53 7% 100%	52 17% 98%	53 38% 100% A	31 6% 59%	22 12% 41% CE	-	18 6% <i>34</i> %	35 8% 66%	49 9% 93% I	4 2% 7%

WEIGHTED TOTAL

10 - GREAT DEAL

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Q.16 ON A SCALE OF 1-10, HOW MUCH DO YOU AGREE WITH THE FOLLOWING STATEMENTS, WHERE 1 IS NOT AT ALL AND 10 IS A GREAT DEAL.										
TOTAL	1 - NOT AT ALL	2	3	4	5	6	7	8	9	10 - GREAT DEAL
776	124	31	70	34	110	60	89	99	33	94
100%	16%	<i>4%</i>	<i>9%</i>	<i>4</i> %	<i>14</i> %	<i>8</i> %	12%	13%	<i>4</i> %	12
776	382	71	41	24	55	32	33	41	12	53
100%	49%	<i>9</i> %	5%	3%	<i>7</i> %	4%	4%	5%	2%	

STATEMENTS I TRY TO KEEP UP WITH TECHNOLOGY

MY FRIENDS TEND TO COME TO ME IF THEY HAVE QUESTIONS ABOUT THE INTERNET



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FRI NOV 18 14:35:41 GMT 2011

PAGE 259