

I would like to respond the consultation 'Royal Mail' leaving an item with a neighbour.

- 1) Could cause problems if Royal Mail leave it with wrong place
- 2) Items could go missing
- 3) Not as secure as Royal Mail Depot
- 4) Stickers for people who wish to opt out could be removed from letterbox and people who live in flats do not have letter boxes often on front door.

I feel it is a way for Royal Mail to try and get rid of some depots as they leave parcels or letters with neighbours.

I do not feel leaving items with a neighbour is a good idea, if you arrange delivery with a courier you can give written instructions, please leave in a secure box, I give my permission for number 22 to take the parcel, or please deliver to alternative address but written instruction is provided, having Royal Mail having the ability to just leave goods with neighbours will cause issues of concern, as things will get misplaced or stolen.

I do not want to see the Royal Mail being able to leave goods with other people unless they get written instructions to do so from each customer giving a specific neighbour to leave goods with, not just next door opposite and so on...

Amazon have collection boxes in some Supermarkets where they can leave goods for secure collection, could the Mail service not have a secure collection box system at certain locations.