

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

I live in a rural area, the nearest neighbour who happened to be in when the post is delivered could live some distance away and would not necessarily be available when I wanted to get my post. I would prefer to go to the local sorting office for items.

There are also questions about security and liability for loss and damage which have not been addressed.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

What happens if my parcel is "left with a neighbour" who later denies knowledge of it? Will I be able to claim compensation from Royal Mail? What about breakages?

How far away is deemed to be a neighbour? The post here is not delivered before 11am; if people are out how many houses will the postman try before returning the item to the sorting office.

The time taken for the postman to attempt to deliver to me, then find an accommodating neighbour, then return to my house to leave a card will add the the complications of rural deliveries also,

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

There is not sufficient scope for individual alternatives to suggested.