

Additional comments:

The service needs the customer to agree to their mail being diverted The default is to divert to Local post office unless there is agreement to divert to alternative

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No I dont agree

The service needs the customer to agree to their mail being diverted not the otherway around The default is to divert to Local post office unless there is agreement to divert to alternative ie neighbour

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

I have three gates which would need sticker out side which will erode over time and I dont want stickers at every entry point what about secure parcle and postage will a neighbour be expected to sign for these as well how will I be informed if my gates are locked etc etc.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

yes the default state is the divert to neghibour is only with concent and is not visa vera