

## **Additional comments:**

In the event of this scheme going ahead I intend to deliver a letter with the following text to the manager of my local Royal Mail delivery office and copy it to the Royal Mail Chief Executive.

I commend this approach to Ofcom and to all like minded people.

Dear Royal Mail

ROYAL MAIL DELIVER TO NEIGHBOUR SCHEME  
DATA PROTECTION ACT 1998  
HUMAN RIGHTS ACT 1998

I wish to give you notice that under no circumstances must any mail for this address be left with a neighbour or any other third party.

I am perfectly happy to collect items from the delivery office provided a genuine attempt has been made to deliver to my address, sufficient time has been allowed for the doorbell to be answered and a card has been left indicating that the item is being returned to the delivery office

I am not prepared to deface and disfigure my front door, letterbox or property with any stickers.

Would you please therefore advise your delivery personnel that the absence of a Royal Mail 'Opt Out' sticker at this address does not signify consent to mail being left with a neighbour or any other third party, or of a willingness to accept mail on behalf of any neighbour or other third party.

Failure to comply with this notice will be deemed a breach of rights of privacy, confidentiality and data protection and the right to take appropriate further action is hereby reserved.

Yours faithfully

XX XXXXXXXX

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**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No.

This is an ill thought out scheme that is flawed on many serious levels.

I object to being told I have to opt out and I will not deface my property with stickers.

I will not be told I have to opt out and I will instruct Royal Mail on how my property will be dealt with.

The proposed letter is not an opt out but an instruction.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Yes.

Customer alienation etc. etc.etc.etc.etc.....

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Yes. I am not impressed.