

Additional comments:

I went to my local delivery office today where I noticed two signs giving the opening times.

These said that Monday to Friday the hours are 07.30 - 12.15 and on Saturday 07.30 to 10.30.

However the P739 cards say that on a Wednesday the hours are 7.30am - 8pm and on a Saturday 7.30am - 2pm.

I assume that the P739 times are correct and certainly offer a better service than the times on the signs.

Why then have the signs not been removed, replaced, amended or covered over?

Is there an ulterior motive I wonder?

Could the plan be to bring back the old opening times if the 'Deliver to neighbour' scheme goes ahead?

Or could the plan be to close the office altogether?

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

Will lead to a reduced service and could make things more inconvenient for those who opt out.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes.

It could lead to the closure of delivery offices or reduced opening hours that will inconvenience those who opt out.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Yes.

As above