

I am reminded that Royal Mail dictate that an 'opt out will last for a period of 2 years' and that 'Please note that your address will be opted out of receiving Door to Door items for a period of two years. At the end of the period you will need to confirm that you are still resident at the address and wish to continue opting out of Door to Door deliveries.'

It is not for Royal Mail to tell me what I have to accept through my letterbox, to put me to the trouble of remembering to send in their irritating forms every two years or to insist that I complete and send one every two years.

My form will therefore be endorsed with the following:

'This instruction does not expire in two years but continues in force for an indefinite period until revoked in writing by me or, in the event of my death, my personal representatives.'

Could you please also see that this is complied with. Appropriate action will have to be considered if any of my instructions are not adhered to.

Regards.

L G Swann

Note to Ofcom: Could you please add this as an addendum to my submission.

From:

Sent: Tuesday, September 04, 2012 11:15 AM

To: [Michael O'Donnell](#)

Cc: michelle.koretz@ofcom.org.uk ; [Sean O'Hara](#)

Subject: Royal Mail opt outs

I attach a copy of a completed Royal mail Door to Door Opt out form that I will send today. I have blanked my name, address and signature for confidentiality reasons but you know what my address is by now.

Please note that I have made alterations to the form and inserted my own words. This is because I object to its dictatorial style, something that seems to characterise many of Royal Mail's operations. In my view they abuse their monopoly position.

Could you please ensure that it is actioned or please do let me know if Royal mail will insist upon their wording that would be against my wishes.

Regards.

L G Swann

Note to Ofcom:

Please accept this as a submission related to the consultation process on the Deliver to neighbour scheme that is set to become a public relations disaster for all involved. I will provide a cover sheet if required.

I am reminded of the Consignia name change debacle only this is very much worse.