

ONLY ROYAL MAIL WOULD FAIL TO SEE THE IRONY!!!

I visited the Royal mail website where at page <http://www.royalmail.com/customer-service/security> it says:

Safety tips and advice for our customers online

You need to feel confident that your mail and personal information is safe with us. We take this responsibility very seriously.

YES Royal Mail, we DO need to feel confident that our mail and personal information is safe with you. That is why we are against your ridiculous scheme. You obviously do not take this responsibility seriously otherwise you would not propose letting our neighbours know our private business.

It goes on to say:

Instances of fraud are extremely rare but can cause disruption and distress. Our dedicated security team actively monitors and responds to security threats to protect you from scams. We have a specialist team in place, so help us to help you by reporting anything unusual or suspicious that may happen whilst using any of our services.

NO Royal Mail, instances of fraud are NOT extremely rare and they DO cause disruption and distress. Have your dedicated security team actively monitored and responded to the security threat posed by this scheme?

YES Royal Mail we WILL report anything unusual or suspicious that may happen whilst using any of your services and we will start by reporting this scheme.

It then says:

You can also avoid scams by being aware of some common tricks and by following our dedicated team's advice and simple guidelines.

YES Royal Mail, we ARE trying to avoid scams by being aware of some common tricks and by following your dedicated team's advice and simple guidelines. The question is, ARE YOU?

Finally it says:

Disclaimer

Royal Mail Group Limited must highlight that this is not an exhaustive list of fraud related dangers that exist. New styles of fraud are always being developed and whilst Royal Mail Group Limited takes security seriously, we do not claim or imply to be experts in these areas. Specialist bodies should always be referred to in conjunction with our advice.

YES Royal Mail your scheme WILL help new styles of fraud to be developed.

NO Royal Mail you clearly CANNOT take security seriously and you are manifestly NOT

experts in these areas.

Oh. And then there is the link about identity theft at <http://www.royalmail.com/customer-service/security/identity-theft> where it says:

I'm concerned about identity theft

With so much data now transmitted around, are you concerned that your identity could be stolen? Read more ...

Your mail contains valuable information for potential fraudsters. With your name, address and other personal information criminals can pretend to be you and attempt to open bank accounts or get credit cards, loans and mobile phones in your name. The first you may know about it is when the big bills start rolling in. Important documents like passports and driving licences can also be forged in your name.

YES Royal Mail, our mail DOES contain valuable information for potential fraudsters so why are you planning to give it to neighbours who could be totally dishonest?

YES Royal Mail you ARE correct about all of those things.

WHY then Royal Mail have you dreamt up this scheme that may give our name, address and other personal information to strangers so that criminals can pretend to be us and attempt to open bank accounts or get credit cards, loans and mobile phones in our name?

It goes on to say:

Mail Theft

Fraudsters may also get your personal information by stealing your mail. Be especially careful if others have access to your post.

YES Royal Mail and these fraudsters may be our neighbours.

HOW Royal Mail, when you intend to give anyone and everyone access to our post?

Finally it says:

We can arrange a redirection of all mail to your new address. Your redirection application will be checked very thoroughly to ensure it is valid and to minimise the risk of fraudsters redirecting your mail without permission.

OH DEAR Royal Mail. How can we believe anything you say?

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.
Self evident.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes.
Self evident.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No because I am hoping that Ofcom are sensible enough to see that this scheme just cannot be approved.