

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

The time at which my post is delivered has been for some time extremely unpredictable and erratic. As a consequence there are occasions when it is too late in the day to action anything that arrives. It is extremely frustrating when you are waiting for expected correspondence that you need to deal with quickly since you cannot be sure if they have been and had nothing to deliver or are still on their way with your expected item. This proposal will exacerbate an already unacceptable situation.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes.

This will mean that it takes longer for the postal staff to complete their round because they will have to visit the addressee to see if they are available, then find a willing neighbour to accept delivery and then revisit the addressee to leave a card. It is obvious that there will be a knock on effect that will increase towards the end of the round.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Yes based on the above.

Please do not respond to this email, it is an automated record of your submission.