

Additional comments:

Have Royal Mail and Ofcom considered what the procedure will be if some members of a household want to opt out but some don't?

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. In a household of multiple occupants there may be some who want to opt out and some who don't

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes. If some members of a household want to opt out but some don't then this could cause disharmony and family disputes. This could be potentially serious if it inflames existing tensions.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

As above.

Please do not respond to this email, it is an automated record of your submission.