

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. It takes no account of neighbour relations and by the display of the ill conceived 'opt out' poster could itself generate problems in such situations. Opt out should be a private matter not one for public display. It also takes no account of the honesty or otherwise of the parties to such arrangements even though the stated intention is that post office maintains responsibility until receipt by the addressee I can foresee circumstances where there will be disputes; bringing a third party into the process could potentially extend enquiries and the investigation process . Neighbour delivery process should be 'opt in ' rather than opt out . It would be better that such deliveries were made to a specified neighbour, not just any nearby person and such agreements should be capable of formalisation.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Other delivery services will , by arrangement, place items in an agreed location . serious consideration should be given to this by post office