

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not as planned.This should be an opt-in service

Royal Mail has duty to deliver mail to the person\address stated.

A sticker at the deelivery point could indicate that the owner is prepared to allow delivery to a neighbour. Maybe naming the approved alternative neighbours address(es).

Royal Mail should not be allowed to require us to display a sticker to opt out. A lazy postman could claim they did not see the sticker and deliver to a neighbour regardless.

I repeat - this should be an opt-in service

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: