

**Additional comments:**

I am retired and at home most days, I take in many items for my neighbours from existing delivery companies. Sometimes I have these items in my front hallway for several day. I think that to be asked to take in more items for neighbours who are often away for several days would not be acceptable in my case and would like to think that the royal mail person would understand this.

I am not sure a label stuck on my front door would help with keeping friendly neighbour relations.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No

Customers should be aware they are expecting items and make arrangements for this and not take neighbours for granted.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

No

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Alternative pick up addresses should be set up other than Royal Mail depots.