

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

yes with amendment to allow for treatment of confidential mail

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

We are a legal agency responsible for sending out items of a highly sensitive manner to members of the children's panel who are to consider the papers at children's hearings held for highly vulnerable children .papers are also sent to the children and their parents .The packages are often bulky and marked with our identity and address to allow for return if undelivered.It would be toally undesirable for such papers to be delivered to an alternative address no matter how securely enveloped.for familes themselves it would be by the marking on the envelope revealing information about them Such households may be quite content with delivery to a neighbour for normal correspondence but not for such sensitive material

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

There does not appear to have bene any consideration of items of a confidential or sensitive nature -there may well be other examples outwith our agency We would aks for an exemption for any mail marked confidential from the normal rules re delivery to a neighbour