

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, I do not. I live in a flat, and unfortunately it's not in the best of areas. I have had many parcels go missing, and have seen examples of my mail having been opened and left in communal areas. I do not believe I should have to rely on a 'sticker' in the window to ensure the postman does not leave my items with a neighbour. This should be registered on a central database, and the items marked as 'not to be left' or 'return to local collection office'. When I pay for postage, I expect that item to be delivered (or collected) by the intended recipient, that is the service I believe I am paying for.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Theft, identity theft, fraud and probably many other crimes I can't think of right now.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: