

Additional comments:

The end result may be very counter productive for the service as many people, myself included, will seek to ensure that parcels and packets will not in future be delivered via Royal Mail

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not under the stated conditions.

The new service should be OPT IN rather than OPT OUT.

I do see that in rural areas it would be a useful service. Or where people want it.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The opt out sticker provided is really small and insubstantial and will not survive rain, etc., A much larger sticker which could be put into a nearby window would be more acceptable.

It isn't going to please me to have to check every morning to see if the thing has fallen off, been defaced or removed by vandals (my front door gives directly on to the pavement)

Also I live in a listed building, rented, and do not care for attaching stickers to the listed door or listed letterbox or listed wall.....

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

It seems to me that in the trial runs, a very small percentage of parcels were delivered in this way to neighbours. Far too small a percentage to have given any basis for calling the trial a success.

What happened to the parcels where the delivery was rated unsuccessful?