

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I agree.

For an 'average' user of royal mail services, delivery times are within standard business hours, as are the opening times of any collection offices; this of course makes using royal mails parcel service difficult.

The option to 'opt out' should be clear and transparent however, ensuring those who do not wish to use the service can do so.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: