

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No it is royal mail responsibility to deliver items to the names address. I am concerned that items of extreme confidentiality and value which need a receipt signature can be delivered to a neighbour who then has access to this information

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Rather than have an opt out option it would be more preferable for people to have to make the positive choice of opting in having considered all the aspects of that decision. This is then a considered decision rather than a default option.