

Additional comments:

THANK YOU FOR THE OPPORTUNITY TO COMMENT.
PLEASE GIVE SERIOUS CONSIDERATION TO THE 3 POINTS MADE BELOW IN
ANSWER TO QUESTION 1.
THANK YIOU

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

NO, NOT IN THIS FORM.

1. ROYAL MAIL SHOULD DELIVER ONLY TO THE SPECIFIC ADDRESS ON THE PACKET (UNLESS INSTRUCTED OTHERWISE). THIS IS EVEN MORE ESSENTIAL WHERE THE SENDER HAS ALREADY IDENTIFIED THE CONTENTS AS BEING SENSITIVE/CONFIDENTIAL OR TIME CRITICAL AND HAS REQUESTED A SIGNATURE AS PROOF OF DELIVERY TO THAT PARTICULAR ADDRESS.
2. AN OPT-IN RATHER THAN AN OPT-OUT SYSTEM WOULD BE MUCH FAIRER. TO HAVE TO DISPLAY AN OPT-OUT STICKER IS UNNECESSARILY PROVOCATIVE AND GROSSLY UNFAIR TO PEOPLE WHERE NEIGHBOUR RELATIONS ARE NOT GOOD, AND WHERE DISPLAYING SUCH A STICKER COULD BE INFLAMMATORY.
3. IT WOULD BE BETTER TO HAVE A SYSTEM WHEREBY PEOPLE REGISTER THEIR WISHES WITH ROYAL MAIL AND THEN PACKETS COULD BE IDENTIFIED AS BEING FOR AN OPT-IN OR OPT-OUT CUSTOMER BEFORE THEY LEAVE THE DEPOT IE THE PACKET WOULD BE MARKED, NOT THE RECIPIENT'S LETTER-BOX.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

PLEASE SEE ANSWERS TO QUESTION 1 ABOVE.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

PLEASE SEE ANSWERS TO QUESTION 1 ABOVE.