

Additional comments:

The only 'opt-out' offered is a notice to be stuck to the door! This is clearly utterly inadequate - firstly because not all domestic premises have an obvious place to put a notice (eg solid doors and no front windows - many older houses and most flats are like this) and secondly because displaying one says 'i don't trust my neighbours' - which is not helpful. If I did not trust my neighbours I wouldn't want them to know. And what if I I do trust my neighbours - but want to opt out as they're often out but I can easily get to the sorting office?

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. Royal Mail have a duty to deliver to the named recipient, at the named address.

Not doing so is letting down both sender and recipient, and risking loss of mail in a very insecure system reliant on trust, and on neighbours being about for each other.

The current system works perfectly well - and i cannot see any advantage to RM for the proposed new one. It will take postmen longer to implement, and leave post in a possibly inaccessible situation inside neighbours house.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

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Taking undelivered packages back to the sorting office is secure, and the sorting office has defined formal opening hours. Neighbours houses do not.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

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