

**Additional comments:**

I have a problem neighbour. The police have advised me to avoid and/or ignore them. If they accepted a parcel for me I would be very reluctant (in fact scared) to go and get it. I would not accept a parcel for them, because it would give them an excuse to approach me. I would be happy for a parcel of mine to be delivered to any other neighbour and to accept parcels for them.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No

I agree in principle but with the ability to opt in rather than opt out.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

I think we should be able to opt in rather than need to opt out. Possibly with the option of specifying a couple of possible neighbours. In the circumstances I do not want to display on my letter box the fact that I have opted out, or if I had the choice, say which neighbour I would not like my parcel to be delivered to.

When I order something I bear in mind the likely delivery day and try and make sure it is on a day I should be in. I follow the tracking information and if I have the option I specify where a parcel is to be left. I can avoid the need to have a parcel left with a neighbour. However I am more likely to get unexpected parcels from Royal Mail and therefore this is a bigger problem than for other carriers

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**