

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. I believe this is a continued drive by Royal Mail to cut cost and reduce staff with no real consideration given to the customer. It is not my job to hold my neighbours goods and how can I be sure they will held mine in a responsible and trustworthy manner.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Disturbance to quality time at home. Customers do not wish to be disturbed in early mornings or weekends to take in neighbours parcels or re-deliver them. There is also a personal safety issue if customers do not know their neighbours, they could be untrustworthy and you could put yourself in danger by visiting their properties to collect post or opening the door to them. Untrustworthy neighbours would know you possibly live alone, are unmarried and that your home is empty.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No.