

**Additional comments:**

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

I live in an area where there are flats of multiple occupation and a transient population. I do not know my neighbours or trust them enough to have my mail delivered. I feel that in rolling out an'opt out' plan for the mail service that the Royal Mail are breaching my trust to keep my mail safe. I use the royal mail because I feel I can trust them to safely handle important documents - this deciscion is good for business but not the ordinary consumer living in a city area or the disabled and elderly who may be intimidated by neighbours

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

I strongly believe that there are consequences for the individual. The elderly and infirm are placed at risk as they may not understand that they have to opt out of this scheme.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**