

Additional comments:

This is a supplementary submission before 12th September, now that I've received one opt-out sticker from Royal Mail on 8th September, as requested on 24th August.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, as in my previous submission. Response to question 2 contains supplementary information received from Royal Mail.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes, now that I've received one actual opt-out sticker from Royal Mail, it's ugly. When we spend money decorating our front doors, why should we have to display a tacky white strip beside the letter box?

Also, the process to get strips for multiple properties and to hold spares for tenants, isn't clear. There's a Freepost address to write to but no indication of what turnround can be expected.

Lastly, as the landlord of foreign tenants whose first language isn't English, why should I have to display this sticker to prevent them being pestered to store large unclearly-addressed mail for other residents in a tenement flat, particularly when the addressees may no longer live there?

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No.