

### **Additional comments:**

Royal Mail have proven time and time again that they are dishonest and incompetent and highly offensive.

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. Ofcom should NOT grant approval to Royal Mail for the Delivery to Neighbour service

Royal Mail have systemattically failed to observe the "Royal Mail Opt Outs". They made that process as difficult as possible

I have had vast amounts of mail stolen due to misdeliveries and Royal Mail have NOT responded to complaints. Royal Mail have been delivering my mail to neighbours and vice versa without consent for a very long time and I do not want this harassment from this inept and untrustworthy organisation.

Royal Mail cannot and will not be trusted.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Postal theft from both postal workers (many theiving postmen work in August Road Liverpool) and dishonest neeighbours.

The disgusting attitude of opting people into something without their propr consent, like the 'opt outs' debacle should not happen

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Royal Mail will not comply with anything no matter what is put!