

**Additional comments:**

This proposal is fundamentally flawed. It cannot distinguish between different members of a household who cannot agree on whether to opt-out. This may, in certain circumstances, be discriminatory (e.g. on grounds of disability, where a person at a mutli-occupied address with a single collection point cannot visit the local sorting office). Nor can the system cope with the requirements of senders who may routinely not want items to be delivered to anyone else but the person named at a specific address. I also think that any system which transfers responsibility to a third party is unsatisfactory, for obvious reasons. We have too many problems with private couriers already!

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No - see above.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Where is the consultation documentation?

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

See above.