

**Additional comments:**

We are not happy having our freedom of choice removed regarding where our mail will be delivered. Also we do not agree with having a Sticker on our door saying leave mail at a neighbours as this is an indication to unscrupulous people that we could be away from home.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

NO. We do not feel happy sending mail not knowing if it will end up at the address i put on the parcel. I feel i have lost the trust in the mail service in not knowing the mail I send will be delivered to the address stated. Also I would not know if it arrived at the named address or where it had gone to. Why should Royal Mail have the choice to remove my trust in the mail service.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

YES. Having a Sticker on the door to leave mail else where gives an indication that the property could be empty and therefor a target for Vandalism and Crime.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

I do not agree with anything that removes a persons Freedom of Choice, which I feel this does. I also think the notification given was not adiquate. ie they did not let us know we have the right to refuse it.