

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. It prejudices the service. When I order something online I expect it to be delivered to me or if I am out be able to collect from a sorting office. I live in area of transient multioccupied properties and would not welcome any of my mail being delivered to anywhere else. I would not want the liability of looking after items securely for a third party when they would be at risk from children and animals.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: