

Additional comments:

I am unhappy at the requirement that Royal Mail make that I have to display a sticker in my window to opt out. I think that the Royal Mail should have its own internal system and not impose on me as the customer to opt out. I do not want to impose on my neighbour, but I do not want a sticker in my window.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Only if they have an internal system of registering 'opt outs'

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Where neighbours have mobility issues, they should not have to display a sticker to say they will not accept parcels.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

no