

Additional comments:

Royal Mail are paid to deliver to the address on the package and not to where it is easier.
The offer should be to "opt in" if required rather than the inconvenience of "opting out"

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

Unless the customer wishes to "opt IN"

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: