

Additional comments:

I would be happy to be able to nominate a neighbour to receive my post, and them to nominate me, but this scheme gives you no choice so is far too risky. It is bad enough already when post goes astray, trying to get someone to take responsibility. Under this scheme they will just pass the buck and say they left it with a neighbour. And what happens if the neighbour says they haven't got it? Or their child or lodger must have taken it? Will the police get involved. Or is it tough luck?

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. I think it's very bad that you have to opt out rather than opt in. Older and disabled people may not realise this, or non english speakers, and may not realise if they lose their mail, what to do. I live in a high crime neighbourhood where people actually watch out for delivery vans and offer to take their neighbours parcels, which are never seen again

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**